

Postal Regulatory Commission  
Submitted 10/7/2011 3:00:00 PM  
Filing ID: 76416  
Accepted 10/7/2011

BELK Docket: 1354484 - 35545			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review			Return to Flow
Page	Document		
1.	<u>Request/approval to study for discontinuance (02/15/2011)</u>	<input checked="" type="checkbox"/>	
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	<input checked="" type="checkbox"/>	
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	<input checked="" type="checkbox"/>	
4.	<u>Highway map with community highlighted (02/01/2011)</u>	<input checked="" type="checkbox"/>	
5.	<u>Eviction notice (if appropriate) (02/01/2011)</u>	<input checked="" type="checkbox"/>	
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate) (02/22/2011)</u>	<input checked="" type="checkbox"/>	
7.	<u>Post Office and community photos (03/22/2011)</u>	<input checked="" type="checkbox"/>	
8.	<u>PS Form 150, Postmaster Workload Information (03/18/2011)</u>	<input checked="" type="checkbox"/>	
9.	<u>Worksheet for calculating work service credit (03/17/2011)</u>	<input checked="" type="checkbox"/>	
10.	<u>Window transaction record (03/22/2011)</u>	<input checked="" type="checkbox"/>	 
11.	<u>Record of incoming mail (03/22/2011)</u>	<input checked="" type="checkbox"/>	
12.	<u>Record of dispatched mail (03/22/2011)</u>	<input checked="" type="checkbox"/>	
13.	<u>Administrative postmaster/OIC comments (03/01/2011)</u>	<input checked="" type="checkbox"/>	
14.	<u>Inspection Service/local law enforcement vandalism reports (02/01/2011)</u>	<input checked="" type="checkbox"/>	 
15.	<u>Post Office fact sheet (04/04/2011)</u>	<input checked="" type="checkbox"/>	
16.	<u>Community fact sheet (03/22/2011)</u>	<input checked="" type="checkbox"/>	
17.	<u>Alternate service options/cost analysis (03/22/2011)</u>	<input checked="" type="checkbox"/>	
18.	<u>Form 4920, Post Office Fact Sheet (04/04/2011)</u>	<input checked="" type="checkbox"/>	
19.	<u>Reccomendation and Service Replacement Type (02/15/2011)</u>	<input checked="" type="checkbox"/>	
20.	<u>Questionnaire instruction letter to postmaster/OIC (04/06/2011)</u>	<input checked="" type="checkbox"/>	
21.	<u>Cover letter, questionnaire, and enclosures (04/01/2011)</u>	<input checked="" type="checkbox"/>	  
22.	<u>Returned customer questionnaires and Postal Service response letters (04/01/2011)</u>	<input checked="" type="checkbox"/>	 
23.	<u>Analysis of questionnaires (04/06/2011)</u>	<input checked="" type="checkbox"/>	

24.	<u>Community meeting roster (04/20/2011)</u>	<input checked="" type="checkbox"/>	
25.	<u>Community meeting analysis (04/20/2011)</u>	<input checked="" type="checkbox"/>	
26.	<u>Community meeting letter (Need to set before questionnaire if not held before) (04/19/2011)</u>	<input checked="" type="checkbox"/>	
27.	<u>Petition and Postal Service response letter (if appropriate) (01/01/1900)</u>	<input checked="" type="checkbox"/>	
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate) (05/23/2011)</u>	<input checked="" type="checkbox"/>	
29.	<u>Proposal checklist (04/04/2011)</u>	<input checked="" type="checkbox"/>	
30.	<u>District notification to Government Affairs (05/23/2011)</u>	<input checked="" type="checkbox"/>	
31.	<u>Instructions to postmaster/OIC to post proposal (05/19/2011)</u>	<input checked="" type="checkbox"/>	
32.	<u>Invitation for comments exhibit (05/23/2011)</u>	<input checked="" type="checkbox"/>	
33.	<u>Proposal exhibit</u>	<input checked="" type="checkbox"/>	
34.	<u>Comment form exhibit (05/19/2011)</u>	<input checked="" type="checkbox"/>	
35.	<u>Instructions for postmaster/OIC to remove proposal (07/21/2011)</u>	<input checked="" type="checkbox"/>	
36.	<u>Round-date stamped proposals and invitations for comments from affected offices (07/28/2011)</u>	<input checked="" type="checkbox"/>	
37.	<u>Notification of taking proposal and comments under internal consideration (07/23/2011)</u>	<input checked="" type="checkbox"/>	
38.	<u>Proposal comments and Postal Service response letters (07/01/2011)</u>	<input checked="" type="checkbox"/>	  
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()</u>	<input checked="" type="checkbox"/>	
40.	<u>Analysis of comments (07/18/2011)</u>	<input checked="" type="checkbox"/>	
41.	<u>Revised proposal (if appropriate) (07/21/2011)</u>	<input checked="" type="checkbox"/>	
42.	<u>Updated PS Form 4920 (if appropriate) (04/04/2011)</u>	<input checked="" type="checkbox"/>	
43.	<u>Certification of record (07/28/2011)</u>	<input checked="" type="checkbox"/>	
44.	<u>Log of Post Office discontinuance actions (07/28/2011)</u>	<input checked="" type="checkbox"/>	
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/29/2011)</u>	<input checked="" type="checkbox"/>	
46.	<u>Headquarters' acknowledgment of receipt of record (08/23/2011)</u>	<input checked="" type="checkbox"/>	
47.	<u>Final determination transmittal letter from Headquarters (09/07/2011)</u>	<input checked="" type="checkbox"/>	
48.	<u>Instruction letter to postmaster/OIC on posting (09/08/2011)</u>	<input checked="" type="checkbox"/>	

49.	<u>Round-date stamped final determination cover sheets</u> ()	<input type="checkbox"/>	
50.	<u>Postal Bulletin Post Office Change Announcement</u> ()	<input type="checkbox"/>	
51.	<u>Vice president, Delivery and Retail, instruction letter</u> (09/07/2011)	<input checked="" type="checkbox"/>	

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02/15/2011

WILLIAM MITCHELL  
 DISTRICT MANAGER  
 ALABAMA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 4 congressional district.

Post Office Name:	BELK
Zip+4 Code:	35545-2000
EAS Level:	11
Finance Number:	010640
County:	FAYETTE
Proposed Admin Office:	FAYETTE
ADMIN Miles Away:	6.0
Near Office Name:	KENNEDY
Near Miles Away:	5.0
Number of Customers:	
Post Office Box:	84
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	84
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 11/30/2009.

This facility is vacant. With the decline in mail volume and retail transactions, we will continue to provide effective and regular service through another independent post office.

GREG CONNER  
 Manager, Post Office Operations

Approval to Study for Discontinuance:

WILLIAM MITCHELL  
 DISTRICT MANAGER  
 ALABAMA PFC

02/15/2011

DATE

cc: Area Manager, Public Affairs and Communication

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Docket: 1354484

**NOTICE OF POST OFFICE EMERGENCY SUSPENSION**

**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010840  
 Post Office:  Classified Station  Classified Branch  CPO

• There was no Emergency Suspension for this office

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0486

Date: 08/15/2011  
 Fax No: (650) 577-4390

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**NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION**

**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010540  
 Post Office:  Classified Station  Classified Branch  CPO

There was no Emergency Suspension for this office

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/16/2011  
 Fax No: (850) 577-4390



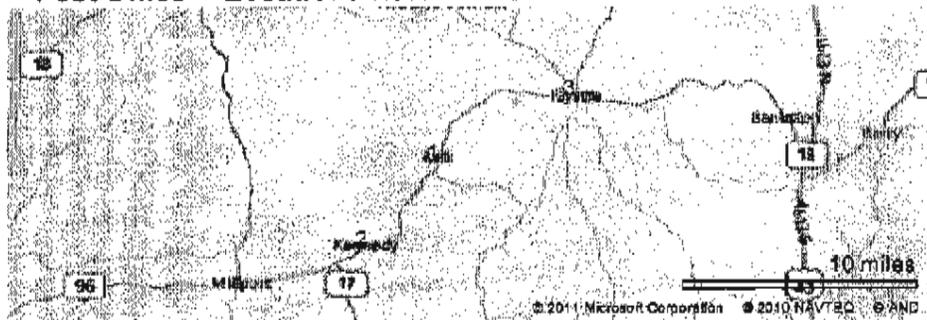
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# Post Office™ Locations

[PRINT](#) | [BACK](#)

## Post Office™ Locations near 35545



**1 Post Office™**  
**Location - BELK**  
 7880 HIGHWAY 96  
 BELK, AL 35545-2000  
 (800) ASK-USPS  
 (800) 275-8777  
 0.0 mi

**Business Hours**  
 Mon-Fri  
 8:00am-12:00pm  
 1:00pm-4:00pm  
 Sat  
 8:30am-10:30am  
 Sun  
 Closed

**2 Post Office™**  
**Location - KENNEDY**  
 4187 COUNTY ROAD  
 49  
 KENNEDY, AL 35574-  
 2510  
 (800) ASK-USPS  
 (800) 275-8777  
 5.0 mi

**Business Hours**  
 Mon-Fri  
 8:00am-11:00am  
 12:00pm-4:00pm  
 Sat  
 8:00am-10:00am  
 Sun  
 Closed

**3 Post Office™**  
**Location - FAYETTE**  
 223 TEMPLE AVE N  
 FAYETTE, AL 35555-  
 2306  
 (800) ASK-USPS  
 (800) 275-8777  
 6.6 mi

**Business Hours**  
 Mon-Fri  
 8:30am-4:30pm  
 Sat  
 8:30am-12:00pm  
 Sun  
 Closed

## Post Office™ Locations near 35545

By City

[BELK](#)      [KENNEDY](#)      [FAYETTE](#)      [MILLPORT](#)      [VERNON](#)

By ZIP Code

Post Office™ Locations in ZIP 35545

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35558 35482 35563 35488 38788 35481 39740 38844 35458 35554

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**Eviction Notice**

**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010640  
 Post Office:  Classified Station  Classified Branch  CPO

There was no eviction notice for this office

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/15/2011  
 Fax No: (650) 577-4390

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**Building Inspection Report**

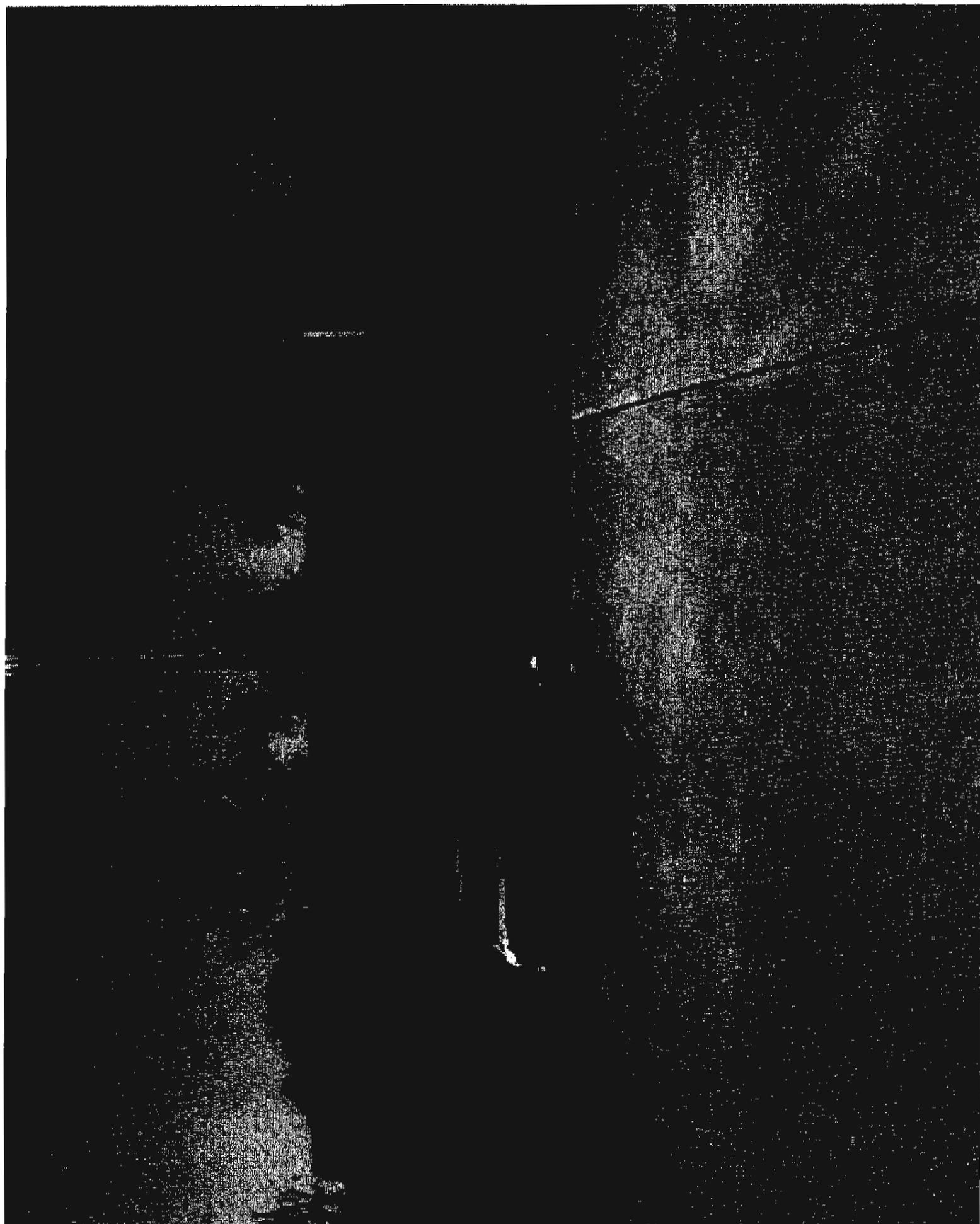
**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010640  
 Post Office:  Classified Station  Classified Branch  CPO

• There was no building inspection report nor photos for this office

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/16/2011  
 Fax No: (650) 577-4390



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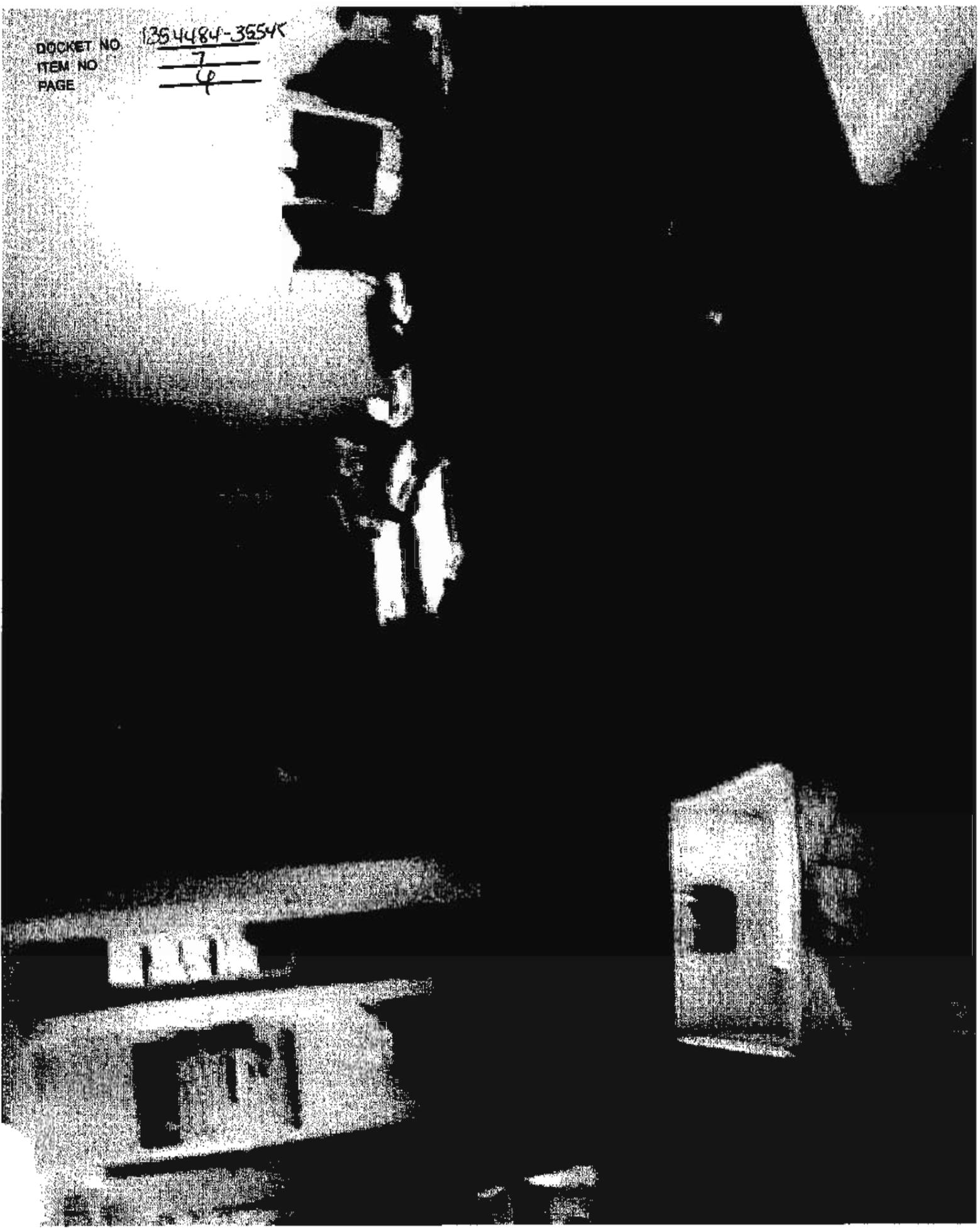
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### PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code BELK, AL 35646		Postmaster's Signature Greg Conner	Date 03/17/2011
District Office, State & Zip Code ALABAMA PFC, AL 35201		District Manager's Signature Willem Mitchell	Date 03/18/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR			See Instructions on Reverse
1.	Current Office Level		11
2.	Finance Number	(1-6)	010840
3.	General Delivery Families Served	(7-8)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	84
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-26)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-58)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

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## PS Form 160, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	84	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

## Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1521, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract routes by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
  - A contract station is a detached finance unit manned by non-postal employees.
  - A rural station is a post office box delivery unit serviced by a rural carrier.
  - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 3 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate as cutting, facing and canceling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

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**Worksheet for calculating Workload Service Credit (WSC) for Post Offices**

**Worksheet for calculating Workload Service Credit (WSC) for Post Offices**

Office Name: BELK  
 Office Zip+4: 35545 -2000 District: ALABAMA PFC

**Activity WSCs**

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150), .....	<u>84</u>	X 1.0	=	<u>84</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
<b>Total Activity WSCs .....</b>				<u><b>84</b></u>

**Revenue WSCs**

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>29</u> units	=	<u>14.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
<b>Total revenue WSCs:</b>						<u><b>39.50</b></u>

Activity WSCs 84 + Revenue WSCs = 39.50 Base WSCs 123.50 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

CARLIJHA GOREE

CARLIJHA.J.GOREE@USPS.GOV

Printed Name

Signature

ALABAMA PFC District Review Coordinator

03/17/2011

Title

Date

**Window Transaction Survey**

**Window Transaction Survey**

Completed By: GAY ARWOOD

Completed By: \_\_\_\_\_

35545 - 2000

ZIP+4: \_\_\_\_\_

BELK

PO Name: \_\_\_\_\_

03/05/2011

through

03/18/2011

Survey Period: \_\_\_\_\_

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Services (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/05	2	0	1	0	0	0	5	3
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	6	4	1	0	0	3	6	3
Tue - 03/08	9	1	1	0	0	0	9	2
Wed - 03/09	7	5	1	0	0	0	6	16
Thu - 03/10	5	3	1	0	0	3	11	6
Fri - 03/11	11	1	1	0	0	0	8	5
Sat - 03/12	1	0	1	0	0	0	3	1
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	7	1	1	0	0	0	4	2
Tue - 03/15	5	0	1	0	2	0	3	1
Wed - 03/16	4	0	1	0	0	0	0	4
Thu - 03/17	4	0	1	0	0	0	3	5
Fri - 03/18	10	1	1	0	2	3	5	1
<b>TOTALS</b>	71	16	12	0	4	9	63	49
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.6	1.4	2.0	0.0	1.0	1.3	9.4	4.9
Average Number Daily Transactions:		18.7		Average Daily Retail Workload in Minutes:		24.6		

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### Survey of Incoming Mail

Survey of Incoming Mail  
 (Record in Pieces)

Post Office Name and Zip+4 BELK 35545 - 2000  
 Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	114	0	29	0	3	0	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	208	0	58	0	7	0	0	0
Tue - 03/08	76	0	38	0	4	0	2	0
Wed - 03/09	114	0	38	0	3	0	5	0
Thu - 03/10	114	0	48	0	1	1	1	0
Fri - 03/11	114	0	19	0	1	0	2	0
Sat - 03/12	95	0	29	0	13	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	208	0	134	0	5	0	1	0
Tue - 03/15	111	0	48	0	4	0	0	0
Wed - 03/16	95	0	44	4	4	2	1	0
Thu - 03/17	132	38	29	29	0	0	0	0
Fri - 03/18	132	38	19	10	1	0	0	0
<b>TOTALS</b>	<b>1,513</b>	<b>76</b>	<b>533</b>	<b>43</b>	<b>46</b>	<b>3</b>	<b>12</b>	<b>0</b>
Daily Average	126.1	6.3	44.4	3.6	3.8	0.3	1.0	0.0

Signature of Person Making Count: GAY ARWOOD  
 Printed Name: GAY ARWOOD  
 Date: 03/22/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	216	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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**Survey of Dispatched Mail**

Survey of Dispatched Mail  
 (Record in Pieces)

Post Office Name and Zip+4 BELK 35545 - 2000  
 Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	35	0	0	0	0	1	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	103	0	4	2	1	1	0	0
Tue - 03/08	82	0	2	0	3	2	0	0
Wed - 03/09	85	0	0	0	2	0	0	0
Thu - 03/10	167	0	5	0	0	2	0	0
Fri - 03/11	40	1	0	0	0	1	0	0
Sat - 03/12	12	0	2	2	0	1	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	83	0	3	67	0	2	0	0
Tue - 03/15	51	0	3	0	0	1	0	0
Wed - 03/16	76	0	20	4	0	0	0	0
Thu - 03/17	93	0	1	1	0	1	0	0
Fri - 03/18	82	0	2	0	0	1	0	0
<b>TOTALS</b>	<b>909</b>	<b>1</b>	<b>42</b>	<b>78</b>	<b>8</b>	<b>13</b>	<b>0</b>	<b>0</b>
Daily Average	75.8	0.1	3.5	6.3	0.5	1.1	0.0	0.0

Signature of Person Making Count: GAY ARWOOD  
 Printed Name: GAY ARWOOD  
 Date: 03/22/11

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03/01/2011

OIC/POSTMASTER

SUBJECT: BELK Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the BELK Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the BELK Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to CARLIJHA GOREE by 03/15/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>84</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>84</u>

If you have any comments on alternate means of providing services to the BELK customers, please provide them below:

A handwritten signature in cursive script that reads "Carljha Goree".

CARLIJHA GOREE  
Post Office Review Coordinator

Comments:

cc: Official Record

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02/01/2011

**SUBJECT: Possible Discontinuance of Post Office**

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BELK Post Office, 35545 - 2000, located in FAYETTE County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

CARLIJHA GOREE  
Post Office Review Coordinator  
ALABAMA PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

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### Post Office Survey Sheet

Post Office Name BELK ZIP+4 35545-2000  
 Congressional District 4 Date 04/04/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.  
 I am not aware of structural defects or safety hazards. We have a 24 hr lobby with a rolldown window that is locked after business hours as well as lunch hour.

---

2. Is the facility accessible to persons with disabilities?  Yes  No

---

3. Lease terms? 30-day cancellation clause? building is Postal owned

---

4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
no

---

5. List potential CPO sites.  
none available

---

6. Are there any postage meter customers or permit mailers?  Yes  No  
 If yes, please identify them by name and address.  
N&N Transport Inc PO Box 196 7170 Hwy 96 Belk AL 35545

---

7. Which career and noncareer employees will be affected and what accommodations will be made for them?  
PMR accommodations unknown

---

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?  
HCR driver delivers morning mail at 8:30 a.m. and he collects evening mail at 4:25 p.m.

How many Post Office boxes are installed?	<u>176</u>
How many Post Office boxes are used?	<u>84</u>
What are the window service hours?	<u>08:00 to 12:00 - 13:00 to 16:00 M-F</u> <u>08:30 to 10:30 S</u>
What are the lobby hours?	<u>24 hrs M-F</u> <u>24 hrs S</u>

---

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.  
none

Post Office Survey Sheet(continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>refrigerator and microwave owned by PMR</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Fayette Post Office has parcel lockers. They are located approx 10 miles from Belk.</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>We are located in a rural area and many of our customers request help. Some walk to the Post Office but I can't answer the question as how they can be accommodated if we are closed.</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? <u>0</u></p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? _____</p> <p>c. How many boxes and miles will be added to the route? <u>0, box 0.00 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>0</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? <u>0</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? <u>0</u></p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? _____</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input checked="" type="checkbox"/> More <input type="checkbox"/> Same <input type="checkbox"/> Less</p> <p><u>size 1 4 dollars more size 2 14 dollars more size 3 10 dollars more</u></p>

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### Community Survey Sheet

### Community Survey Sheet

Post Office Name BELK ZIP+4 35545-2000  
 Congressional District 4 Date 03/22/2011

1. Incorporated?  Yes  No

Local government provided by: Mayer Town Council City Hall  
 Police protection provided by: Fayette Sheriff Dept  
 Fire protection provided by: Belk Volunteer Fire Dept  
 School location: Fayette AL

2. What population growth is expected? (Please document your source)

Mayor Waldrop projects circa 10% growth, he comments that more people work in Belk than Fayette

3. What residential, commercial, or business growth is expected? (Please document your source)

Belk expects 15%, Georgia Pacific has just completed a new storage facility

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

We have Belk (annual) blue Grass Festival in April, Monthly Blue Grass Singing every 2nd Friday. Monthly Gospel singing 1st Thursday. Planning in the works to start Country Music singing. These events bring people in from outside and they will use the Post Office because they can park their travel homes at the local park and camp on the spot.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

all of the above make up the community

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Employees of the office offer assistance to senior citizens or handicapped. We answer their questions, read their contracts if the need help even write out their money orders if then need. Provisions can be made for above situation s if the Post Office is unknown many live by themselves.

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### Highway Contract Route Cost Analysis Form

#### Highway Contract Route Estimated Cost for Alternative Service

Office Name: BELK  
Office Zip+4: 35645 -2000 District: ALABAMA PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00

**Rural Route Cost Analysis Form**

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**Rural Route Carrier  
Estimated Cost for Alternative Replacement Service**

Office Name: BELK

Office Zip+4: 35545 -2000

District: ALABAMA PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>0</u>		
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>		
	Enter the volume factor	<u>0.00</u>		
	<b>Total (additional boxes x volume factor)</b>			<u>0.00</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>0</u>		
	Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
	Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>
	<b>Total additional box allowance</b>			<u>0.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
	<b>Total additional minutes per week (miles carried to two decimal places)</b>			<u>0.00</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>0.00</u>	x 52 Weeks	<u>0.00</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>0.00</u>	/ 60 Minutes	<u>0.00</u>
7.	Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)	<u>0.00</u>		
	<b>Total Annual Cost (additional annual hours x rural cost per hour)</b>			<u>0.00</u>
8.	Enter lock pouch allowance (if applicable)			<u>0.00</u>
	<b>Total annual cost for alternate service (annual cost minus lock pouch allowance)</b>			<u>0.00</u>

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U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/04/2011
2. Post Office Name BGLK		3. State and ZIP + 4 Code AL 36546-2000		
4. District, Customer Service ALABAMA PFC	5. Area, Customer Service SOUTHWEST	6. County FAYETTE	7. Congressional District 4	
8. Reason for Proposal to Discontinue This facility is vacant. With the decline in mail volume and retail transactions, we will continue to provide effective and regular service through another independent post office.		9. PO Emergency suspend (Reason and Date) No Suspension	10. Proposed Permanent Alternate Service	
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 11/30/2009		a. Time M-F 08:30 to 12:00 - 13:00 to 16:00	Set 08:30 to 10:30	Total Window Hours Per Week
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career		a. Lobby Time M-F 24 hrs	Set 24 hrs	36.00
c. Current PM POSITION Level (150) EAS-11		Downgraded from EAS-11		
d. No of Clarke-0		No of Career-0	No of Non-Career-0	
e. No of Others-1		No of Career-0	No of Non-Career-1	
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	84	a. First-Class	132	75
c. City Delivery	0	b. Newspaper	48	8
d. Rural Delivery	0	c. Parcel	4	1
e. Highway Contract Route Box	0	d. Other	1	0
f. Total	84	e. Total	185	85
g. No. Receiving Duplicates Service	0	f. No. of Postage Meters		1
h. Average No. Daily Transactions	16.70	g. No. of Permits		0
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cole)	c. PM FRINGE Benefits (33.8% of b.)
2008		\$ 26,528	\$ 33188	\$ 11,111
2009		\$ 23,246		
2010		\$ 20,766		
15. Quarters				
<input checked="" type="checkbox"/> Postal Owned	<input type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/1900	Annual Lease \$ 0		
30-day cancellation clause?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Evicted?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)	
Located in:	<input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other	Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
16. Explain:				
17. Schools, Churches and Organization in Service Area: No: 3 Belk Free Will Baptist Belk Baptist Church Beaver Creek Baptist		19. Administrative/Emanating Office (Proposed): Name FAYETTE EAS Level 20 Miles Away 8.0 Window Service Hours: M-F 08:30 to 16:30 SAT 08:30 to 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 118		
18. Businesses in Service Area: No: 21 Carroll's Cabinet Music Corner Newm an Specialized Carriers Lumber Remanufacturing N&N Trucking Newman Brothers Trucking N&N Transport V&J Trucking Robert Michael Trucking Bobby Newman Trucking N7N Lumber & Supply Owl Creek Newman Properties Georgia Pacific Koch Industries Belk Barber Shop Expressions by Amy Belk Quick Stop & Consignment RPW Woodworks Wayne's Welding Belk Water System		20. Nearest Post Office (if different from above): Name KENNEDY EAS Level 16 Miles Away 5.0 Window Service Hours: M-F 08:00 to 16:00 SAT 08:00 to 10:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 99		
21. Prepared by				
Printed Name and Title GAY ARWOOD		Signature GAY ARWOOD	Telephone No. AC () (205) 621-0485	
PO Discontinuance Coordinator Name CARLIJHA GORRE		Telephone No. AC () (205) 621-0485	Location BIRMINGHAM, AL	

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**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010640  
 Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/15/2011  
 Fax No: (650) 577-4390

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04/06/11

OIC/POSTMASTER

SUBJECT: BELK Post Office

Enclosed are questionnaires addressed to customers of the BELK Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/19/2011 for further review.

A handwritten signature in cursive script that reads "Carliha Goree".

CARLIHA GOREE  
Post Office Review Coordinator  
Enclosures

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04/01/2011

POSTAL CUSTOMER  
BELK POST OFFICE  
BELK, AL 36645

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Belk Post Office retired on 11/30/2009. The Office is being studied for possible closing or consolidation for the following reasons: This facility is vacant. With the decline in mail volume and retail transactions, we will continue to provide effective and regular service through another independent post office.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by independent post office emanating from the Fayette Post Office.

Retail services are also available at the Fayette Post Office, located 6.0 miles away. Hours of service at this office are 08:30 to 16:30, Monday through Friday, and 08:30 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

In addition retail services are also available at the Kennedy Post Office, located 5.0 miles away. Hours of service at this office are 08:00 to 16:00, Monday through Friday, and 08:00 to 10:00 on Saturday.

I invite you to think about a possible change to independent post office. Please return the enclosed questionnaire by 04/19/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on Tuesday, April 19, 2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call CARLIJHA GOREE at (205) 521-0485.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,  
Carrier delivery information CBU Information sheet (when appropriate)

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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BELK Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_

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3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

### Mailing Address

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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10/05/2011

JAMES PENDLEY

P.O. BOX 200  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

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10/05/2011

KENNY STRIPLING

P.O. BOX 200  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

GREG CONNER  
Manager, Post Office Operations  
PO Box 806  
Birmingham, AL, 35201-0806

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10/05/2011

KRISTIE HOLSONBACK

216 MARTHA ST  
MILLPORT, AL 35578

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL 35201-0906

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10/05/2011

DARRYL CORK  
P.O. BOX 35  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal flourish at the end.

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

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10/05/2011

FAM NEWMAN  
P.O. BOX 78  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
Item Nbr: 21  
Page Nbr: 6



10/05/2011

NICK NEWMAN  
7290 HWY 98  
BELK, AL 35645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1154484-35546  
Item Nbr: 22  
Page No: 7



10/06/2011

MARGARET BELK  
P.O. BOX 34  
BELK, AL 35546

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0465.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484-35845  
Item Nbr: 22  
Page Nbr: 8



10/05/2011

KENNY TILLEY

1094 FRIENDSHIP CH RD  
BELK, AL 35645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, slightly slanted style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 1314484 - 35945  
Item Nbr: 22  
Page Nbr: 9



10/05/2011

ROONEY HAVIS

7335 HWY 86 W  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal flourish at the end.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35945  
Item Nbr: 22  
Page Nbr: 10



10/05/2011

BARBARA WILSON  
239 WOODLAND HILL CIRCLE  
BELK, AL 36546

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 33343  
Item Nbr: 22  
Page Nbr: 11



10/05/2011

BARBARA SULLIVAN

P.O. BOX 83  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484-33545  
Item Nbr: 23  
Page Nbr: 12



10/05/2011

JOE WALDROP  
P.O. BOX 61  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 606  
Birmingham, AL, 35201-0906

Docket: 1334454 - 35545  
Item Nbr: 22  
Page Nbr: 13



10/05/2011

JIMMY PARKER

P.O. BOX 92  
BELK, AL 36646

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

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GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354434 - 135443  
Item Nbr: 22  
Page Nbr: 14



10/05/2011

BOYD & RUTH STOUGH

P.O. BOX 114  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
Item Nbr: 22  
Page Nbr: 15



10/05/2011

SHIRLEY PARKER

P.O. BOX 92  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 1354454 - 35545  
Item Nbr: 22  
Page Nbr: 16



10/05/2011

RAY GARTMAN  
P.O. BOX 55  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, slightly slanted style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354494 - 35543  
Item Nbr: 22  
Page Nbr: 17



10/05/2011

SHARON WALLACE  
210 CO RD 16  
FAYETTE, AL 35656

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 1354484-35545  
Item Nbr: 22  
Page Nbr: 13



10/05/2011

TISA WATKINS  
1055 CO RD 16  
FAYETTE, AL 35555

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 806  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
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10/05/2011

PHIL RUSHING

P.O. BOX 118  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
Item Nbr: 22  
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10/05/2011

JOHN H. REED  
P.O. BOX 153  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line underneath.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
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Page Nbr: 21



10/05/2011

IVA G. WOOTEN

P.O. BOX 130  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1124484 - 35545  
Item Nbr: 22  
Page Nbr: 22



10/05/2011

PERVY CARROLL  
21475 HWY 96  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

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GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354464 - 35545  
Item Nbr: 22  
Page Nbr: 23



10/06/2011

DONNIE BABB  
P.O. BOX 200  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line underneath.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354489 - 35949  
Item Nbr: 22  
Page Nbr: 24



10/05/2011

BARBARA BYARS  
545 CO RD 8  
BELK, AL 36546

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive, slightly slanted style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1314484 - 15545  
Item Nbr: 22  
Page Nbr: 25



10/05/2011

TIMOTHY STEVE CONNELL  
P.O. BOX 103  
BELK, AL 36546

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a long horizontal stroke at the end.

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 1354484 - 35545  
Item Nbr: 23  
Page Nbr: 26



10/05/2011

SANDRA BRAND  
P.O. BOX 42  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

GREG CONNER  
Manager, Post Office Operations  
PO Box 808  
Birmingham, AL, 35201-0808

Docket: 1354484 - 35545  
Item Nbr: 22  
Page Nbr: 27



10/05/2011

JAMES COLON CORK

83 CIRCLE LANE  
BELK, AL 36646

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- While we do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

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Sincerely,

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GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1354484 - 35545  
Item Nbr: 22  
Page Nbr: 28



10/05/2011

JIMMY HAMM  
P.O. BOX 101  
BELK, AL 36545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 1354484 - 35545  
Item Nbr: 22  
Page Nbr: 39



10/05/2011

MARY FOSTER  
70 DEN RD  
KENNEDY, AL 35574

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

Docket: 1154484 - 35545  
Item Nbr: 22  
Page Nbr: 30



10/05/2011

MOLLY WRIGHT

P.O. BOX 185  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

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GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

Docket: 135444 - 35545  
Item Nbr: 22  
Page Nbr: 31



10/05/2011

SHIRLEY ROBETTS

P.O. BOX 122  
BELK, AL 36645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in cursive script that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

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Page No: 33



10/05/2011

JEFF RICHARDS  
P.O. BOX 115  
BELK, AL 35545

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a large initial "G".

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

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10/05/2011

DENISE HARPER

7170 HWY 88  
BELK, AL 36645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink, appearing to read "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

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10/05/2011

**BILLY & SHERRY IRISH**

**P.O. BOX 75  
BELK, AL 35645**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 621-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style.

**GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908**

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10/05/2011

DEAN DAVIS  
266 CO RD 108  
FAYETTE, AL 35555

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0486.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line at the end.

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 35201-0906

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10/05/2011

RICKEY CARROLL

P.O. BOX 155  
BELK, AL 36548

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line at the end.

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

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10/05/2011

DONNA COLLINS

P.O. BOX 22  
BELK, AL 35845

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 906  
Birmingham, AL, 36201-0906

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10/05/2011

MARTHA GARTMAN

8967 HWY 96  
FAYETTE, AL 35555

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Belk Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the mail being blown away. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

If it is determined that a discontinuance of the Belk Post Office should be pursued, a formal proposal will be posted in the Fayette Post Office, Kennedy Post Office and Belk Post Office at a later date. If you have additional questions or comments, please feel free to contact CARLIJHA GOREE at (205) 521-0485.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner".

GREG CONNER  
Manager, Post Office Operations  
PO Box 908  
Birmingham, AL, 35201-0908

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
b. Mailing letters	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	MONTHLY	NEVER → I have CR acct.
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	WEEKLY	<u>MONTHLY</u>	<u>NEVER</u>

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO  
If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Beik Post Office  
7660 Hwy 96W Beik AL 35545

4. Comments: It is so close for business to walk to cause gas is so high. We want it to stay.

Name: (please print) Shirley Parker Address: P.O. Box 92

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
b. Mailing letters	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	MONTHLY	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	MONTHLY	<u>NEVER</u>
h. Buying stamp-collecting material	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO  
If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? BEIK AIA 35545

4. Comments: I need this post office I am a elderly lady I dont go in to town much.

Name: (please print) Shirley Roberts Address: PO Box 122 Beik AIA 35545  
Telephone number: 931-3833 Date: 3-22-11

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps: DAILY WEEKLY **MONTHLY** NEVER
- b. Mailing letters: **DAILY** WEEKLY MONTHLY NEVER
- c. Mailing parcels: DAILY **WEEKLY** MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items: DAILY **WEEKLY** MONTHLY NEVER
- e. Buying money orders: DAILY **WEEKLY** MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY **WEEKLY** MONTHLY NEVER
- g. Sending Express Mail: DAILY **WEEKLY** MONTHLY NEVER
- h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY **NEVER**

2. Do you pass other Post Offices during business hours while traveling to and from work YES **NO**

If yes, which offices:

3. What is the name and address of the Post Office you use most often? U.S.P.S - Belk, Ala.

4. Comments: This office is near my work and I can get there quickly. Any other U.S.P.S is 10 miles in either direction

Name: (please print) Tisa Watkins Address: 1055 W Rd 16 Fayette

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps: DAILY WEEKLY **MONTHLY** NEVER
- b. Mailing letters: **DAILY** WEEKLY MONTHLY NEVER
- c. Mailing parcels: DAILY WEEKLY **MONTHLY** NEVER
- d. Picking up Post Office box mail/ parcels/ signature items: **DAILY** WEEKLY MONTHLY NEVER
- e. Buying money orders: DAILY **WEEKLY** MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY **NEVER**
- g. Sending Express Mail: DAILY WEEKLY **MONTHLY** NEVER
- h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY **NEVER**

2. Do you pass other Post Offices during business hours while traveling to and from work YES **NO**

If yes, which offices:

3. What is the name and address of the Post Office you use most often? Belk post office is the only post office I use

4. Comments:

Name: (please print) Timothy Steve Conner Address: P.O. Box 103 Belk, Ala

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY, WEEKLY, **MONTHLY**, NEVER
  - b. Mailing letters: **DAILY**, WEEKLY, MONTHLY, NEVER
  - c. Mailing parcels: DAILY, **WEEKLY**, MONTHLY, NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY, **WEEKLY**, MONTHLY, NEVER
  - e. Buying money orders: DAILY, WEEKLY, **MONTHLY**, NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY, WEEKLY, **MONTHLY**, NEVER
  - g. Sending Express Mail: DAILY, **WEEKLY**, MONTHLY, NEVER
  - h. Buying stamp-collecting material: DAILY, WEEKLY, MONTHLY, **NEVER**

2. Do you pass other Post Offices during business hours while traveling to and from work: YES **NO**  
If yes, which office: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Bell Post Office 7660 Hwy 96 Bell AL

4. Comments: Use this location because I work about a block from it.

Name: (please print) Sharon Wallace Address: 210 Co Rd 16 Fayette AL  
Telephone number: 205-932-3962 Date: 3/16/11

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY, **WEEKLY**, MONTHLY, NEVER
  - b. Mailing letters: **DAILY**, WEEKLY, MONTHLY, NEVER
  - c. Mailing parcels: DAILY, **WEEKLY**, MONTHLY, NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: **DAILY**, WEEKLY, MONTHLY, NEVER
  - e. Buying money orders: DAILY, WEEKLY, MONTHLY, NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY, WEEKLY, **MONTHLY**, NEVER
  - g. Sending Express Mail: DAILY, **WEEKLY**, MONTHLY, NEVER
  - h. Buying stamp-collecting material: DAILY, WEEKLY, MONTHLY, **NEVER**

2. Do you pass other Post Offices during business hours while traveling to and from work: YES **NO**  
If yes, which office: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? BELL AL 35545

4. Comments: \_\_\_\_\_

Name: (please print) Ronley Hays Address: 7335 Hwy 96 W  
Telephone number: 205-932-5735 Date: 3-16-11

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work: YES  NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? 7760 Hwy 96  
Belk, AL. 35545

4. Comments: We need our Post office!!!  
Fayette is too far...

Name: (please print) Sandra Brand Address: P.O. Box 42, Belk, AL.

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters:  DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material:  DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work:  YES  NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? Belk, Alabama  
35545

4. Comments: Business Oriented Location  
Commercial Business Need

Name: (please print) Rickey Carroll Address: P.O. Box 155 Belk, AL 35545

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Postal Customer Questionnaire

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1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? Belk, AL 35545

7660 Hwy. 96 W.

4. Comments: I'm retired, we need this post office kept open. With gas getting higher, can't drive to Fayette  
Name: (please print) RAY Gertman Address: P.O. Box 55 Belk, AL 35545 daily

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
- b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
- c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
- d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
- e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
- f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
- g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
- h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices:

3. What is the name and address of the Post Office you use most often? Belk Post Office

Belk AL 35545

4. Comments: It would be a very hard incurrence to drive 9 miles to Fayette to a post office

Name: (please print) Phil Rushing Address: PO Box 116 Belk AL 35545

Telephone number: 1-205-932-9939 Date: 3-17-11



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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
  - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
  - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
  - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
  - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
  - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: \_\_\_\_\_  
3. What is the name and address of the Post Office you use most often? BELK AL  
35545 7660 HWY 96

4. Comments: We do make extra trips to get to Post office from where we live  
Name: (please print) MOLLY WAUGH Address: P.O. Box 165 Belk AL

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY WEEKLY MONTHLY NEVER
  - b. Mailing letters: DAILY WEEKLY MONTHLY NEVER
  - c. Mailing parcels: DAILY WEEKLY MONTHLY NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY WEEKLY MONTHLY NEVER
  - e. Buying money orders: DAILY WEEKLY MONTHLY NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY WEEKLY MONTHLY NEVER
  - g. Sending Express Mail: DAILY WEEKLY MONTHLY NEVER
  - h. Buying stamp-collecting material: DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: \_\_\_\_\_  
3. What is the name and address of the Post Office you use most often? BELK POST OFFICE  
7660 HWY 96 W BELK AL. 35545

4. Comments: \_\_\_\_\_  
Name: (please print) NICK NEWMAN Address: 7290 HWY 96 BELK AL.

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work? YES  NO
- If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? BELK POST OFFICE

4. Comments: PLEASE KEEP IT OPEN IT MEANS SO MUCH TO EVERYONE  
 Name: (please print) MARY FOSTER Address: 70 DENRDE W NEDY  
 Telephone number: 205-364-8408 Date: 3-15-11 AL 35579

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items:  DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER  occasionally
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER  occasionally
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER  occasionally
2. Do you pass other Post Offices during business hours while traveling to and from work? YES  NO
- If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Belk only

4. Comments: I'm retired, need this post office cause my box at home is on 96, can't keep door shut mail blows away  
 Name: (please print) Martha Grafton Address: 6987 Hwy 96 Fayette, AL  
 Telephone number: 205-904-9489 Date: 3-21-11



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Postal Customer Questionnaire PAGE

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
  - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
  - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
  - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
  - g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
  - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO  
If yes, which offices: \_\_\_\_\_
3. What is the name and address of the Post Office you use most often?  
Bulk Post office
4. Comments: \_\_\_\_\_

Name: (please print) Kenny Stripling Address: P.O. Box 200 Bulk, AL 35545  
Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps DAILY WEEKLY MONTHLY NEVER
  - b. Mailing letters DAILY WEEKLY MONTHLY NEVER
  - c. Mailing parcels DAILY WEEKLY MONTHLY NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items DAILY WEEKLY MONTHLY NEVER
  - e. Buying money orders DAILY WEEKLY MONTHLY NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation) DAILY WEEKLY MONTHLY NEVER
  - g. Sending Express Mail DAILY WEEKLY MONTHLY NEVER
  - h. Buying stamp-collecting material DAILY WEEKLY MONTHLY NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES NO  
If yes, which offices: \_\_\_\_\_
3. What is the name and address of the Post Office you use most often?  
Bulk AL 35545
4. Comments: \_\_\_\_\_

Name: (please print) Kenny Tilley Address: 1094 Friendship CH RD  
Telephone number: 205-375-8236 Date: 3-17-11

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES  NO

If yes, which offices: \_\_\_\_\_  
3. What is the name and address of the Post Office you use most often? Belk AL  
35545

4. Comments: This post office saves gas because I don't have to drive  
Name: (please print) Joe Waldrop Address: P.O. Box 61 Belk, AL  
Telephone number: 205-932-2060 Date: 3-18-11 35545

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work YES  NO

If yes, which offices: \_\_\_\_\_  
3. What is the name and address of the Post Office you use most often? Belk P.O.  
7660 Hwy 96 W, Belk, AL

4. Comments: It will be a great inconvenience for me if the Belk P.O. is closed. I am retired; cannot go to Fayette regularly.  
Name: (please print) John H. Reed Address: P.O. Box 153, Belk, AL 35545  
Telephone number: (205) 904-8603 Date: 3/17/11

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
b. Mailing letters	DAILY	<u>WEEKLY</u>	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	MONTHLY	NEVER <i>when need to</i>
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	WEEKLY	MONTHLY	<u>NEVER</u>

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Belk Post Office  
7660 Hwy. 96W Belk AL 35545

4. Comments: IT is very handy for us. Then we don't  
Have to Drive 9-10 miles to get our mail. Gas is to  
Name: (please print) Jimmy Parker Address: P.O. Box 92 High.

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:

a. Buying stamps	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
b. Mailing letters	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
c. Mailing parcels	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	MONTHLY	<u>NEVER</u>
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work YES NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Belk Post Office  
(OHM)

4. Comments: Belk needs this office -

Name: (please print) JIMMY HAMM Address: P.O. Box 101-Belk  
Telephone number: 932-2822 Date: 3-24-11



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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER  SELDOM
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work: YES  NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? BELK, AL 35545

4. Comments: IT WOULD BE MOST CONVENIENT TO HAVE TO DRIVE TO FAYETTE (15 MILES A TRIP) EVERY DAY!

Name: (please print) LVA G. WOOTEN Address: P.O. Box 130 BELK AL 35545

Telephone number: 205-932-6021 Date: 3-18-11

The information provided on this form is for statistical purposes only. It is not intended to be used for individual service evaluation. The quality and effectiveness of your service can be maintained.

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters: DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY  MONTHLY  NEVER  when needed
  - d. Picking up Post Office box mail/ parcels/ signature items: DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER  when needed
  - h. Buying stamp-collecting material: DAILY  WEEKLY  MONTHLY  NEVER
2. Do you pass other Post Offices during business hours while traveling to and from work: YES  NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? James Colon Clark (Belk)

4. Comments: This office is needed in this part of country

Name: (please print) James Colon Clark Address: 83 Circle Lane

Telephone number: (205) 932 6269 Date: 2-30-11

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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
 

a. Buying stamps	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
b. Mailing letters	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
c. Mailing parcels	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
g. Sending Express Mail	DAILY	WEEKLY	<u>MONTHLY</u>	NEVER
h. Buying stamp-collecting material	DAILY	WEEKLY	MONTHLY	<u>NEVER</u>

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? Belk Post Office  
7660 Hwy 96 W - Belk, AL 35545

4. Comments: Belk is the only town between Fayette and Millport that has businesses, stores, restaurants, etc that need  
Name: (please print) Donna Collias Address: P.O. Box 22 - Belk AL 35545 a P.O. in 14.

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
 

a. Buying stamps	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
b. Mailing letters	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
c. Mailing parcels	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
d. Picking up Post Office box mail/ parcels/ signature items	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
e. Buying money orders	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
f. Special services (Certified, Registered, Insured, Delivery Confirmation)	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
g. Sending Express Mail	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER
h. Buying stamp-collecting material	<u>DAILY</u>	WEEKLY	MONTHLY	NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES NO

If yes, which offices: \_\_\_\_\_

3. What is the name and address of the Post Office you use most often? BEIK

4. Comments: WE USE THIS POST OFFICE EVERY DAY - DO NOT CLOSE

Name: (please print) DONNIE BABE Address: PO Box 200 BELK AL  
Telephone number: 205-932-3243 Date: 3-16-11





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Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps: DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters:  DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels: DAILY  WEEKLY   MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items:  DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders: DAILY  WEEKLY   MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY  WEEKLY   MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY   MONTHLY  NEVER
  - h. Buying stamp-collecting material: DAILY  WEEKLY   MONTHLY  NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES  NO

3. If yes, which offices: \_\_\_\_\_  
What is the name and address of the Post Office you use most often? BELK Post Office

4. Comments: USE post office every day! more people work in the Belk area than in Fayette!  
Name: (please print) Billy & Sherry Wisk Address: P.O. Box 75 BELK, VA  
Telephone number: 202-225-0294 Date: 3-18-11  
Keep service in Belk!!

Postal Customer Questionnaire

1. Please circle the appropriate frequency to indicate when you visit a Post Office for each of the following:
- a. Buying stamps:  DAILY  WEEKLY  MONTHLY  NEVER
  - b. Mailing letters:  DAILY  WEEKLY  MONTHLY  NEVER
  - c. Mailing parcels:  DAILY  WEEKLY  MONTHLY  NEVER
  - d. Picking up Post Office box mail/ parcels/ signature items:  DAILY  WEEKLY  MONTHLY  NEVER
  - e. Buying money orders:  DAILY  WEEKLY  MONTHLY  NEVER
  - f. Special services (Certified, Registered, Insured, Delivery Confirmation): DAILY   WEEKLY  MONTHLY  NEVER
  - g. Sending Express Mail: DAILY  WEEKLY  MONTHLY  NEVER
  - h. Buying stamp-collecting material:  DAILY  WEEKLY  MONTHLY  NEVER

2. Do you pass other Post Offices during business hours while traveling to and from work? YES  NO

If yes, which offices: Belk  
3. What is the name and address of the Post Office you use most often? Belk Post Office

4. Comments: \_\_\_\_\_  
Name: (please print) BARBARA Wilson Address: 239 Woodland Bell Circle



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### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the BELK Post Office on 04/01/2011. Additionally, during the survey period, questionnaires were available at the BELK Post Office to walk-in retail customers.

1. <b>Number of Questionnaires</b>	
<b>Total Questionnaires distributed</b>	<u>116</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>28</u>
Expressing no opinion	<u>10</u>
<b>Total questionnaires received</b>	<u>38</u>

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**Postal Concerns**

The following postal concerns were expressed

1. **Concern (No Opinion):**

No Concern

**Response:**

Although you didn't state your opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

2. **Concern (Unfavorable):**

Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

3. **Concern (Unfavorable):**

Customers were concerned about the mail being blown away because door will not stay closed.

**Response:**

You expressed a concern about the mail being blown away. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

4. **Concern (Unfavorable):**

No Concern

**Response:**

Although you didn't state your opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

5. **Concern (Unfavorable):**

No Concern

**Response:**

We would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

6. **Concern (Unfavorable):**

This is the only Post Office you use.

**Response:**

While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

7. **Concern (Unfavorable):**

This Post Office is needed.

**Response:**

While we do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

8. **Concern (Unfavorable):**

You need this Post Office.

**Response:**

While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

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9. **Concern (Unfavorable):**

You use this Post Office everyday

**Response:**

While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

10. **Concern (Unfavorable):**

You use this Post Office everyday.

**Response:**

While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.

11. **Concern (Unfavorable):**

You were concerned about having to travel to another post office for service

**Response:**

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Nonpostal Concerns**

The following nonpostal concerns were expressed



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Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

REGINALD CAPERS, Mgr Marketing  
Greg Conner - MPOO AREA II  
GAY ARWOOD - OPS

Date: 4/19/11  
 Time: 6:00 P

Total Number of Customers Present: 65 Place: BELIC COMMUNITY CENTER

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<u>Donna Collins</u>			
<u>Rosa Atkins</u>	<u>P.O. Box 45</u>	<u>35545</u>	<u>932-6245</u>
<u>Mary Newman</u>	<u>7305 Hwy 96</u>	<u>35555</u>	<u>932-6577</u>
<u>Armen Newman</u>	<u>7305 Hwy 96</u>	<u>35555</u>	<u>932-6577</u>
<u>Art Wynn</u>	<u>PO BOX 78</u>	<u>35545</u>	<u>596-3861</u>
<u>Ray Spence</u>	<u>1111 11</u>	<u>11</u>	<u>11 11</u>
<u>Wayne Silvestri</u>	<u>591 Harvard Rd</u>	<u>35574</u>	<u>596-7239</u>
<u>David Sullivan</u>	<u>PO, Box 38</u>	<u>35545</u>	<u>932-3328</u>
<u>Ann Johnson</u>	<u>The Welding Shop</u>	<u>POB 13</u>	<u>35545 205-3904513</u>
<u>Carolyn Stough</u>	<u>PUB-166</u>	<u>35555</u>	<u>932-4600</u>
<u>Kay Stough</u>	<u>PO Box 166</u>	<u>35545</u>	<u>932-4600</u>
<u>Music Corner</u>	<u>PO. BOX 130</u>	<u>35545</u>	<u>932-6021</u>
<u>Doc Wooten</u>	<u>P.O. Box 130</u>	<u>35545</u>	<u>932-6021</u>
<u>Tarell &amp; Dawn Stripling</u>	<u>PO Box 145</u>	<u>35545</u>	<u>932-2746</u>

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Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 4/19/11  
Time: 6:00 P

Total Number of Customers Present: \_\_\_\_\_ Place: Belk Comm. Center

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Ann Ellis	Po Box 93 Belk AL	35545	205-932-5024
Marilyn Watkins	P.O. Box 63 Belk, AL	35545	205-932-3758
Marilyn Watkins	P.O. Box 63 Belk	35545	932-3758
Robert Harris	P.O. Box 96 Belk	35545	932-4574
Robert Harris	817 Childs Belk		932-6591
Amy Fowler	Box 134 Belk	35545	904-8682
Jeff Richards	P.O. Box 115 Belk	35545	932-5730
Henry + Susan Morrison	P.O. Box 5	35545	205-932-8546
Barbara BYARS	Fayette		205-932-3243
Sammy Crimes	Fayette		205-932-3243
Sarah Elsbury	PO Box 165 Belk	35545	205-904-8549

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Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 4/19/11  
Time: 6:00P

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Total Number of Customers Present: \_\_\_\_\_ Place: Berk Comm. Center

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Mally J. Wight			
Edward Wight			
Paula Ann Sullivan			
Beth Lindsey			
Wynne Mahoney			
Ann Waldrop			
Joe Waldrop			
Julia Wolke			
Sherry Seach			
June C. Heath			
Martha Hartman			
Jessie Haysworth			
Dorothy Duffin			
Arl Bell			

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Community Meeting Roster

Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 4/19/11  
Time: 6:00

Total Number of Customers Present: \_\_\_\_\_ Place: Bell Comm. Center

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<u>Don Lowrey</u>			
<u>Linda Lowrey</u>			
<u>Charlie Jones</u>			
<u>Shirley Parker</u>			
<u>Jimmy Parker</u>			
<u>Ruth Buckner</u>			
<u>Denise Harper</u>			
<u>Debra Moore</u>			
<u>Debra Davis</u>			
<u>Magdalen Merritt</u>			
<u>Dan Merritt</u>			
<u>Billy Clark</u>			
<u>Gregory Dodson</u>			
<u>Debra</u>			
<u>Doreen Taylor</u>			

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## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. Concern (Unfavorable):  
If you go to Fayette will they extend the hours of operation to accomodate us  
Response:  
No, but you will have lobby access to you PO Box 24 hours a day
2. Concern (Unfavorable):  
It is not feasible to put a box on the street it is dangerous  
Response:  
We will look at maybe going down the drive for safety purposes
3. Concern (Unfavorable):  
What if you have something to sign for,  
Response:  
In that case you would have to make arrangements to be there during business hours
4. Concern (Unfavorable):  
I wrry about the scerulty with curbline sevice. I think there is allot of waste in the Post Office  
Response:
6. Concern (Unfavorable):  
So it is not necessarily the volume but because it is close to another higher classed Post Office  
Response:  
Yes the distance to the nearest PO is a big factor
6. Concern (Unfavorable):  
What time is the mail supposed to be up in the boxes at Fayette  
Response:  
9:30a.m.
7. Concern (Unfavorable):  
How often do you reevalute the level of and office  
Response:  
Usually when an office becomes vacant
8. Concern (Unfavorable):  
How are levels set for Post Offices  
Response:  
Number of routes, deliveries and revenue
9. Concern (Unfavorable):  
Have you ever looked into moving Kennedy to Belk  
Response:  
Idon't think so but I am not sure Belk has the room for the carriers from Kennedy
10. Concern (Unfavorable):  
Please reconsider proposal we are blessed with businesses and industries in our community  
Response:
11. Concern (Unfavorable):  
Does the fact that an office is losing money put in on the closing consideration list  
Response:  
We can not use that as the sole reason for closing a post office
12. Concern (Unfavorable):  
Do you not think these carriers will complain about the added time it will take to welgh packages and give me receipts, that could take a few hours at the least  
Response:  
The Rural Carriers routes are reevaluated each year and this will adjust time and milage spent on the new deliveries
13. Concern (Unfavorable):  
If I move my PO Box to Fayette they close at 4:00p.m., I usually go to Belk on Saturday but I don't want to go back into town on Saturday just to go to pick up my mail  
Response:

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- You would have two options, Go to the Fayette on Saturday or use the rural carrier for your mailing needs. The Rural Carrier is a Post Office on wheels.
14. **Concern (Unfavorable):**  
Things may start disappearing if we move our mail to a box along side the road.  
**Response:**  
That is a security issue and should be reported to the Postmaster and Inspection Services if it should happen.
15. **Concern (Unfavorable):**  
What if there is only 1 house down a road does that mean I can not get mail delivery at my home  
**Response:**  
We will go .5 miles in and .5 miles out, if the house is further than that down the road we will find a suitable place to put a box that is within that range.
16. **Concern (Unfavorable):**  
This has been a long time coming you had to see it. Most companies have fat and 14% of your offices are making a profit. Some Post Offices look like the Taj Mahal, I don't understand why you would spend so much money building Post Offices like that.  
**Response:**  
3/4 of our Post Offices are leased, and we did build many Post Offices in the 90's when we had the revenue.
17. **Concern (Unfavorable):**  
The Post Office doesn't control their own prices  
**Response:**  
No, we have to ask the Postal Rate Commission for permission to raise the cost of postage. The price of a 1st class stamp has to remain below the CPI
18. **Concern (Unfavorable):**  
What does it cost the Post Office to run a small office like Belk  
**Response:**  
A ballpark figure would be around 50 to 60 thousand dollars, it depends on many factors.
19. **Concern (Unfavorable):**  
A mail carrier who drive a vehicle, are they paid by the hour or mile  
**Response:**  
They are paid evaluated hours and by the mile for using their own we feel we can absorb the cost on the extra deliveries.
20. **Concern (Unfavorable):**  
You are closing all these small offices because you are losing money to new technology, one day that technology will crash and then what will you do for a back up.  
**Response:**  
Congress will have a plan in place if that should happen, But as a business we can't have everything the same as 100 years ago
21. **Concern (Unfavorable):**  
My parents are handicapped and not able to go to Fayette, and we do not have mail delivery down our road.  
**Response:**  
We could extend the rural route to deliver mail down the road if there are 2 or more houses on the road.
22. **Concern (Unfavorable):**  
If we all erect mail boxes at our homes it will cost the Post Office more in fuel to make the extra deliveries  
**Response:**  
Fuel is one of our largest fixed cost, however the rural carrier drives by most of the houses on their route already so we expected the change to be minimal.
23. **Concern (Unfavorable):**  
What if something happen that it did cost more money that you thought to close the Belk Post Office, would you reopen it  
**Response:**  
We can't answer that because we have not come across that situation as of yet, there is a financial study done in advance of the closing
24. **Concern (Unfavorable):**  
I work in Fayette and go to the Post Office there and they do not have enough employees to do the work they have now. There is an hour or more wait time some days  
**Response:**  
The MPOO will look into that
25. **Concern (Unfavorable):**  
Would they leave the blue box in front of the Post Office building for our outgoing mail  
**Response:**  
No, but there is a possibility that one could be placed in another location in town

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26. Concern (Unfavorable):  
Our business depend on getting our mail early to make our deposits. If we have to go to Fayette we will have to pay someone to get our mail each day. Could you change the rural route delivery so we could get our mail earlier if we put up a box  
Response:  
We can look at the line of travel and see if it is feasible
27. Concern (Unfavorable):  
If you do close the Belk Post Office, when would it close and would time be given to change all their address  
Response:  
The process takes about 6-8 months from this point, if a determination is made to close this office there would be a final determination posted in the office for 30 days before the actual closing will take place.
28. Concern (Unfavorable):  
Wouldn't the move require more employees at the Fayette Post Office  
Response:  
It would most likely not be warranted for 84 additional boxes
29. Concern (Unfavorable):  
You drew up a proposal do you consider businesses and industries in that proposal  
Response:  
We do include that in the study
30. Concern (Unfavorable):  
What can we do to get a rural route in Belk  
Response:  
The 84 rented boxes would not be enough deliveries to form a rural route
31. Concern (Unfavorable):  
One big thing is our industry growth, if they find out the Post Office is closing it may deter the growth.  
Response:
32. Concern (Unfavorable):  
If you move our Post Office to Fayette, you would have to expand teh building to accomodate all our boxes.  
Response:  
The may be some renovations, but there is ample room at the Fayette Post Office to accomodate the 84 boxes Belk currently has rented.
33. Concern (Unfavorable):  
If we have to use the Fayette Post Office we will incur more expense.  
Response:
34. Concern (Unfavorable):  
Are you going to consider the businesses we have when deciding our fate  
Response:  
That will be in the official file and will be considered
35. Concern (Unfavorable):  
If I have a package I would never get to the Fayette Post Office to pick it up, they are closed by the time I get off and I work on Saturday. Also the drive to Fayette is costly  
Response:  
You would receive the package the same as now. If you get a PO Box at Fayette you will have 24 hour access to the PO Box in the lobby and they have parcel lockers for packages.
36. Concern (Unfavorable):  
Is the Post Office hiring more people with less hours and benefits  
Response:  
There is something through labor negotiations about that but right now the Post Office is not hiring
37. Concern (Unfavorable):  
Instead of closing the Belk Post Office would you consider reduced hours of operation  
Response:  
That is not in our proposal
38. Concern (Unfavorable):  
Is the main reason you are closing the Belk office due to the fact we don't have routes and the volume  
Response:  
Not having routes does make it easier to consolidate to another office
39. Concern (Unfavorable):  
Our industries are very strong and Kennedy doesn't have near what we do. The volume alone should be considered and take a stronger look at this, Millport to Fayette Most industries and employees are in Belk, Belk has a railroad. Losing the Belk Post Office would put a negative mark for more industries to come.

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response.

**Nonpostal Concerns**

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04/19/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 04/19/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact CARLIJHA GOREE at (205) 521-0485.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Greg D. Conner". The signature is written in a cursive style with a horizontal line at the end.

GREG CONNER  
Manager, Post Office Operations

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**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: 11 Finance Number: 010840  
 Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/15/2011  
 Fax No: (850) 677-4390

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05/05/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the BELK Post Office  
Docket No. 1354484

This is to advise you that on 05/23/2011, I will post for public comment a proposal to close the BELK Post Office in FAYETTE, Congressional District No. 4.

If you have any questions, please call CARLIJHA GOREE District Review Coordinator at (205) 521-0485.

WILLIAM MITCHELL  
District Manager  
ALABAMA PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal

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05/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
BELK Proposal  
Docket No. 1354484 - 35545

Please post the enclosed proposal to close the BELK Post Office in the lobby. The proposal must be posted in a prominent place from 06/23/2011 through close of business on 07/24/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (205) 521-0485.

A handwritten signature in cursive script that reads "Carljha Goree".

CARLIJHA GOREE  
Post Office Review Coordinator  
ALABAMA PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

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Date of Posting: 05/23/2011

Date of Removal: 07/24/2011



## UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE BELK, AL POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY INDEPENDENT POST OFFICE

To the customers of the Belk Post Office:

The Postal Service is considering the close of the Belk Post Office for reasons stated in the accompanying proposal.

During the 80-day posting period from 05/23/2011 through 07/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Belk Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

CARLIJHA GOREE  
PO BOX 1026  
BIRMINGHAM, AL 35201-1026

For more information, you may call CARLIJHA GOREE at (205) 521-0485 or write to the above address.

Thank you for your assistance.

GREG CONNER  
PO BOX 1026  
BIRMINGHAM, AL 35201-1026

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ITEM NO. 33  
PAGE 1

Date of Posting: 05/23/2011

Posting Round Date:



Date of Removal: 07/24/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE BELK, AL POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY INDEPENDENT POST OFFICE

DOCKET NUMBER 1354484 - 35545

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## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Belk, AL Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Fayette Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on November 30, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This facility is vacant. With the decline in mail volume and retail transactions, we will continue to provide effective and regular service through another independent post office.

The Belk Post Office, an EAS-11 level, provides service from 08:00 to 12:00 - 13:00 to 16:00 Monday - Friday, 08:30 to 10:30 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 84 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 25 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$26,528 ( 69 revenue units) in FY 2008; \$23,246 ( 61 revenue units) in FY 2009; and \$20,756 ( 54 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On April 19, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 65 customer(s) attended the meeting.

On April 01, 2011, 115 questionnaires were distributed to delivery customers of the Belk Post Office. Questionnaires were also available over the counter for retail customers at the Belk Post Office. 38 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 28 unfavorable, and 10 expressed no opinion.

One congressional inquiry was received on May 23, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Fayette Post Office, an EAS-20 level office. Window service hours at the Fayette Post Office are from 08:30 to 16:30, Monday through Friday, and 08:30 to 12:00 on Saturday. There are 119 post office boxes available.

Retail service is also available at the Kennedy Post Office an EAS-16 level office, located five miles away. Window service hours at Kennedy Post Office are from 08:00 to 16:00, Monday through Friday and 08:00 to 10:00 on Saturday. There are 99 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community  
**Response:** The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
2. **Concern:** Customers were concerned about the mail being blown away because door will not stay closed.  
**Response:** The customer expressed a concern about the mail being blown away. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
3. **Concern:** This is the only Post Office you use.  
**Response:** While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
4. **Concern:** This Post Office is needed.

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- Response:** While we do appreciate your opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
5. **Concern:** You need this Post Office.
- Response:** While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
6. **Concern:** You use this Post Office everyday
- Response:** While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
7. **Concern:** You use this Post Office everyday.
- Response:** While we do appreciate opinion about the proposed closing, we would like for you to visit our webpage at [www.usps.com](http://www.usps.com), for other alternatives for your convenience, such as, Stamps by Mail, Click-N-Ship, and Carrier Pickup. We want to assure you that our mission has not changed and that's to continue to provide excellent service to our customers.
8. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service. There are many businesses in our town that need everyday service for their business to prosper. They will suffer greatly if they don't have service. This will cost jobs that we need for the community to prosper. You will be making a mistake to adopt the proposal! We really need our service and our community needs the business it brings.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
10. **Concern:** I. At our age if we have to travel any distance to get our mail that would be time consuming for us older people for some of us this is the only way to get our mail. II. It is convenient for older people and a good meeting place to see friends. III. Route service is not easy for this area. Its convenient for us to get our stamps, you can't mail large parcels and can't receive large packages.

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**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

11. **Concern:**

I. Closing would place hardship as the next closest post office is 12 miles away and the Belk Post Office is only four miles. With Gasoline prices on the rise it would be costly for us to drive the extra miles. II. Local businesses would have to use the post office eight miles away. III. Seems that additional travel would be created for the postal service for the county and town of Belk, AL.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

12. **Concern:**

I. I am co-owner of N&N Transport, Inc. This will affect our business by us not getting our mail early enough to deposit the checks the same day. II. There are several senior citizens in our community that rely on the Belk Post Office. III. Only one employee works at the Belk Post Office and she is not full time.

**Response:**

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office.

13. **Concern:**

I. I am on a Millport route but I use the Belk Post Office when I am going to Fayette on business. I don't use the Fayette Post Office because you have to stand in line and sometimes the waits are long. If I have to use the Post Office in Fayette I will probably just use UPS. II. I think a lot of the people who reside in Belk are probably elderly and this could cause a great expense and hindrance for them to have to use Fayette or Kennedy. III. There are several businesses in Belk that depend on the postal service.

**Response:**

The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster, window operations will be monitored to ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Businesses generally require regular and effective postal services, and these will always be provided to the

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community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

14. **Concern:** I. I go to the post office as I need to. Without the post office, it would be a great inconvenience in travelling to Fayette or waiting on the postal carrier. II. It would definitely harm the image of Belk. If a new industry attempted to come to Belk, they would think that the town was losing its image of growth.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

15. **Concern:** I. I work for a trucking company in Belk. We pick up our mail at 9:AM. Therefore we can deposit the checks before 2PM. This is necessary. The mail carrier doesn't come by the trucking company until after 1PM. This would be an inconvenience. II. There are three large businesses in Belk that use the post office there, as well as older people that will be inconvenienced by having to go to Fayette. III. We pick up mail in the morning and mail many invoices in the afternoon. This would cause us to have to drive to Fayette twice a day.

**Response:** Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative Post Office. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

16. **Concern:** I. If we have to travel any distance to get our mail that would be an added expense and time consuming a problem for older people. II. Inconvenient for older people sometimes a meeting place. III. Route service is not very dependable in our area. Inconvenient for stamps and receiving larger parcels of mail not convenient for mailing large packages.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

17. **Concern:** I. It would make it very, very inconvenient. II. A profound effect on the community businesses and patrons. III. I believe the government should do all they can to keep the post office at Belk.

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**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

18. **Concern:**

I. The closing of the Belk Post Office will be hard for me and other Senior Citizens. We rely on the post office because it is close we can mail and not have to go a long way to do this. II. We have several business who have mail to mail everyday and it would be a hardship for them to travel to Fayette everyday for mailing purposes. They would probably go to Fed Ex and therefore the post office would lose business they need. III. You should consider stopping Saturday mail as many businesses do not work that day.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. We are currently requesting from Congress to stop Saturday mail delivery.

19. **Concern:**

I. The post office is very important to the area because of all the businesses of this area. We had a need for the post office before and the need still exist. II. It has a very important effect on the community because it would very seriously downgrade the town. III. I believe there are other ways to cut cost than at the expense of eliminating our services.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

20. **Concern:**

I. Unfavorable effects. 1)I would have to travel 17 miles more each time in going to the post office. 2)I mail special overnight sometimes which requires me to go to the post office. 3)The inconvenience of awaiting the mail carrier. II. The closing would severely impact the Town of Belk attracting new industries because new possible industrial plants would foresee our town as declining instead of growing. We have several industries in Belk presently. This would be an additional handicap in preserving their business properly. III. It was stated at the special meeting that the costs of operating the Belk Post Office was \$50,000 annually. The negatives impacting the continued growth of the Town of Belk would be substantial. An article in the local Fayette newspaper stated that new industry was definitely looking to locate in the Fayette or Fayette County area.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided in the community. There is no indication that the business community will be adversely affected. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular

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postal services. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth. We are in receipt of your Belk Post Office Usage by Industries in Belk.

21. **Concern:**

I. We would have to drive 12 miles to mail a package or buy stamps. II. If the Belk Post Office is closed, the local residents would lose their postal boxes. This would mean that additional people and vehicles, gas would be required to deliver their mail from an outside community. Why not use that money to keep the community post office open? III. Discontinue putting all this 'art' work on stamps which I believe costs everyone money. Just print a stamp that says "Stamp 44c" and use the extra money from the reduced art work/printing setup to keep our post office open.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

22. **Concern:**

I. We would have to travel at least 10 miles to Fayette to get our mail if we keep a PO Box. II. We have a lot of individuals that use the post office. Also a post office plus our train tracks could bring in more. III. We have used Belk Post Office every since we moved here. If we did a mailbox we would have to change all of our correspondence.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for services. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. There will be no change in customer addresses if the PO Box is retained.

23. **Concern:**

I. Will not be able to buy money orders from route delivery. Never know what time the carrier will be at the box. This makes it hard to buy stamps. II. Post Office is a place to meet old friends find out community and meet new neighbors that move in. III. With the price of gas, it will be a hardship on all the people to use Fayette Post Office.

**Response:**

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

24. **Concern:**

I. With the post office you can buy stamps and ship packages when you want, not having to wait for a set time and waiting on route mail person or driving to another post office further away and buying more gas which is high. II. It will hurt trying to get new business and will have a negative effect on present business. III. Closing small post offices that are doing well will not help save money it is just a ploy to show large numbers that won't save, but will look good.

**Response:**

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Businesses generally require regular and effective postal services, and these will always be provided to the community. There

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is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

25. **Concern:** I. Belk is my nearest postal facility. If you close it, I will have to drive 4 or 25 miles to mail a package and buy supplies. I don't want to have to do it. I am handicapped. II. Belk has businesses that need this post office. III. This post office keeps Belk on the map. Please leave it in place.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses if you retain PO Box delivery.
26. **Concern:** A mail carrier who drive a vehicle, are they paid by the hour or mile
- Response:** They are paid evaluated hours and by the mile for using their own we feel we can absorb the cost on the extra deliveries.
27. **Concern:** Are you going to consider the businesses we have when deciding our fate
- Response:** That will be in the official file and will be considered
28. **Concern:** Do you not think these carriers will complain about the added time it will take to weigh packages and give me receipts, that could take a few hours at the least
- Response:** The Rural Carriers routes are reevaluated each year and this will adjust time and mileage spent on the new deliveries
29. **Concern:** Does the fact that an office is losing money put in on the closing consideration list
- Response:** We can not use that as the sole reason for closing a post office
30. **Concern:** Have you ever looked into moving Kennedy to Belk
- Response:** I don't think so but I am not sure Belk has the room for the carriers from Kennedy
31. **Concern:** How are levels set for Post Offices
- Response:** Number of routes, deliveries and revenue
32. **Concern:** How often do you reevaluate the level of an office
- Response:** Usually when an office becomes vacant
33. **Concern:** I work in Fayette and go to the Post Office there and they do not have enough employees to do the work they have now. There is an hour or more wait time some days
- Response:** The MPOO will look into that
34. **Concern:** I worry about the security with curbside service. I think there is a lot of waste in the Post Office
- Response:**

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35. **Concern:** If I have a package I would never get to the Fayette Post Office to pick it up, they are closed by the time I get off and I work on Saturday. Also the drive to Fayette is costly
- Response:** The customer would receive the package the same as now, if you get a PO Box at Fayette you will have 24 hour access to the PO Box in the lobby and they have parcel lockers for packages.
36. **Concern:** If I move my PO Box to Fayette they close at 4:00p.m., I usually go to Belk on Saturday but I don't want to go back into town on Saturday just to go to pick up my mail
- Response:** The customer would have two options, Go to the Fayette on Saturday or use the rural carrier for your mailing needs. The Rural Carrier is a Post Office on wheels.
37. **Concern:** If we all erect mail boxes at our homes it will cost the Post Office more in fuel to make the extra deliveries
- Response:** Fuel is one of our largest fixed costs, however the rural carrier drives by most of the houses on their route already so we expected the change to be minimal.
38. **Concern:** If we have to use the Fayette Post Office we will incur more expense.
- Response:**
39. **Concern:** If you do close the Belk Post Office, when would it close and would time be given to change all their addresses
- Response:** The process takes about 6-8 months from this point, if a determination is made to close this office there would be a final determination posted in the office for 30 days before the actual closing will take place.
40. **Concern:** If you go to Fayette will they extend the hours of operation to accommodate us
- Response:** No, but you will have lobby access to your PO Box 24 hours a day
41. **Concern:** If you move our Post Office to Fayette, you would have to expand the building to accommodate all our boxes.
- Response:** There may be some renovations, but there is ample room at the Fayette Post Office to accommodate the 64 boxes Belk currently has rented.
42. **Concern:** Instead of closing the Belk Post Office would you consider reduced hours of operation
- Response:** That is not in our proposal
43. **Concern:** Is the main reason you are closing the Belk office due to the fact we don't have routes and the volume
- Response:** Not having routes does make it easier to consolidate to another office
44. **Concern:** Is the Post Office hiring more people with less hours and benefits
- Response:** There is something through labor negotiations about that but right now the Post Office is not hiring
45. **Concern:** It is not feasible to put a box on the street it is dangerous
- Response:** We will look at maybe going down the drive for safety purposes
46. **Concern:** Many parents are handicapped and not able to go to Fayette, and we do not have mail delivery down our road.
- Response:** We could extend the rural route to deliver mail down the road if there are 2 or more houses on the road.
47. **Concern:** One big thing is our industry growth, if they find out the Post Office is closing it may deter the growth.

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**Response:**

48. **Concern:**

Our business depend on getting our mail early to make our deposits. If we have to go to Fayette we will have to pay someone to get our mail each day. Could you change the rural route delivery so we could get our mail earlier if we put up a box

**Response:**

We can look at the line of travel and see if it is feasible

49. **Concern:**

Our industries are very strong and Kennedy doesn't have near what we do. The volume alone should be considered and take a stronger look at this, Millport to Fayette Most industries and employees are in Belk, Belk has a railroad. Losing the Belk Post Office would put a negative mark for more industries to come.

**Response:**

50. **Concern:**

Please reconsider proposal we are blessed with businesses and industries in our community

**Response:**

51. **Concern:**

So it is not necessarily the volume but because it is close to another higher classed Post Office

**Response:**

Yes the distance to the nearest PO is a big factor

52. **Concern:**

The Post Office doesn't control their own prices

**Response:**

No, we have to ask the Postal Rate Commission for permission to raise the cost of postage. The price of a 1st class stamp has to remain below the CPI

53. **Concern:**

Things may start disappearing if we move our mail to a box along side the road.

**Response:**

That is a security issue and should be reported to the Postmaster and Inspection Services if it should happen.

54. **Concern:**

This has been a long time coming you had to see it. Most companies have fat and 14% of your offices are making a profit. Some Post Offices look like the Taj Mahal, I don't understand why you would spend so much money building Post Offices like that.

**Response:**

3/4 of our Post Offices are leased, and we did build many Post Offices in the 90's when we had the revenue.

55. **Concern:**

What can we do to get a rural route in Belk

**Response:**

The 84 rented boxes would not be enough deliveries to form a rural route

56. **Concern:**

What does it cost the Post Office to run a small office like Belk

**Response:**

A ballpark figure would be around 50 to 60 thousand dollars, it depends on many factors.

57. **Concern:**

What if something happen that it did cost more money that you thought to close the Belk Post Office, would you reopen it

**Response:**

We can't answer that because we have not come across that situation as of yet, there is a financial study done in advance of the closing

58. **Concern:**

What if there is only 1 house down a road does that mean I can not get mail delivery at my home

**Response:**

We will go .5 miles in and .5 miles out, if the house is further than that down the road we will find a suitable place to put a box that is within that range.

59. **Concern:**

What if you have something to sign for.

**Response:**

In that case you would have to make arrangements to be there during business hours

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60. **Concern:** What time is the mail supposed to be up in the boxes at Fayette  
**Response:** 9:30a.m.
61. **Concern:** Would they leave the blue box in front of the Post Office building for our outgoing mail  
**Response:** No, but there is a possibility that one could be placed in another location in town
62. **Concern:** Wouldn't the move require more employees at the Fayette Post Office  
**Response:** It would most likely not be warranted for 84 additional boxes
63. **Concern:** You are closing all these small offices because you are losing money to new technology, one day that technology will crash and then what will you do for a back up.  
**Response:** Congress will have a plan in place if that should happen, but as a business we can't have everything the same as 100 years ago
64. **Concern:** You drew up a proposal do you consider businesses and industries in that proposal  
**Response:** We do include that in the study

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**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Belk is an incorporated community located in FAYETTE County. The community is administered politically by Mayor Town Council City Hall. Police protection is provided by the Fayette Sheriff Dept. Fire protection is provided by the Belk Volunteer Fire Dept. The community is comprised of all of the above make up the community, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Belk Free Will Baptist Church, Beaver Creek Baptist, Carrolls Cornet Music Corner Newman Specialized Carriers Lumber Remanufacturing N&N Trucking Newman Brothers Trucking N&N Transport V&J Trucking Robert Michael Trucking Bobby Newman Trucking N7N Lumber & Supply Owl Creek Newman Properties Georgia Pacific Koch Industries Belk Barber Shop Expressions by Amy Belk Quick Stop & Consignment RPW Woodworks Waynes Welding Belk Water System. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Belk Post Office will be available at the Fayette Post Office. Government forms normally provided by the Post Office will also be available at the Fayette Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**
  - I. Having the post office you get all information about mail service as it happens. It is nice to be able to do your business of getting stamps and mailing packages and be able to get all the rules from a person at the post office.
  - II. Our business community will be affected by closing the post office. It will affect getting new companies to move here.
  - III. Hopefully you will reconsider closing the post office here.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. Most new businesses moving to the community do not depend on the location of a Post Office, but on the provision of effective and regular postal services. Carrier service will accommodate future growth.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 30, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 44,279 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	+ \$ 0
<b>Total Annual Costs</b>	<b>\$ 44,279</b>
Less Annual Cost of Replacement Service	- \$ 0
<b>Total Annual Savings</b>	<b>\$ 44,279</b>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Belk, AL Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Fayette Post Office, located six miles away.

The postmaster retired on November 30, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The Belk Post Office provided delivery and retail service to 84 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 19. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$44,279 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Belk Post Office, Kennedy Post Office and Fayette Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



GREG CONNER  
 Manager, Post Office Operations

05/23/2011

Date

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### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BELK Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
  
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
  
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

---

Name of Postal Customer

Signature of Postal Customer

---

Mailing Address

---

City, State, and ZIP Code

Date

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07/21/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/24/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Carljha Goree".

CARLIJHA GOREE  
Post Office Review Coordinator  
PO BOX 906  
BIRMINGHAM, AL 35201-0906

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**A. Office**

Name: BELK State: AL Zip Code: 35545  
 Area: SOUTHWEST District: ALABAMA PFC  
 Congressional District: 4 County: FAYETTE  
 EAS Grade: T1 Finance Number: 010640  
 Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: CARLIJHA GOREE  
 Title: ALABAMA PFC Post Office Review Coordinator  
 Tele No: (205) 521-0485

Date: 08/15/2011  
 Fax No: (850) 577-4390