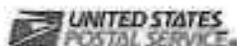


LATHAM Docket: 1369913 - 65050

Item	Document	Date
1	Request/approval to study for discontinuance	02/15/2011
2	Notice (if appropriate) to Headquarters of suspension	N/A
3	Notice (if appropriate) to customers/district personnel of suspension	N/A
4	Highway map with community highlighted	03/10/2011
5	Eviction notice (if appropriate)	N/A
6	Building inspection report and original photos	03/10/2011
7	Post Office and community photos	03/10/2011
8	PS Form 150, Postmaster Workload Information	02/16/2011
9	Worksheet for calculating work service credit	02/15/2011
10	Window transaction record	03/10/2011
11	Record of incoming mail	03/10/2011
12	Record of dispatched mail	03/10/2011
13	Administrative postmaster/OIC comments	02/25/2011
14	Inspection Service/local law enforcement vandalism	02/16/2011
15	Post Office fact sheet	07/14/2011
16	Community fact sheet	03/29/2011
17	Alternate service options/cost analysis	07/14/2011
18	Form 4920, Post Office Fact Sheet	07/13/2011
19	Reccomendation and Service Replacement Type	03/11/2011
20	Questionnaire instruction letter to postmaster/OIC	03/15/2011
21	Cover letter, questionnaire, and enclosures	03/15/2011
22	Returned customer questionnaires and Postal Service	03/15/2011
23	Analysis of questionnaire	04/11/2011
24	Community meeting roster	04/01/2011
25	Community meeting analysis	04/01/2011
26	Community meeting letter (Need to set before questionnaire if not held before)	03/15/2011
27	Petition and Postal Service response letter	04/14/2011
28	Congressional inquiry and Postal Service response letter	04/26/2011
29	Proposal checklist	07/13/2011
30	District notification to Government	04/21/2011
31	Instructions to postmaster/OIC to post proposal	04/20/2011

32	Invitation for comments exhibit	04/21/2011
33	Proposal exhibit	04/21/2011
34	Comment form exhibit	04/20/2011
35	Instructions for postmaster/OIC to remove proposal	06/21/2011
36	Round-date stamped proposals and invitations	06/24/2011
37	Notification of taking proposal and comments	06/22/2011
38	Proposal comments and Postal Service response	07/13/2011
39	Premature Postal Regulatory Commission appeal	N/A
40	Analysis of comments	07/14/2011
41	Revised proposal	04/20/2011
42	Updated PS Form 4920	07/13/2011
43	Certification of record	07/26/2011
44	Log of Post Office discontinuance actions	07/26/2011
45	Transmittal to vice president, Delivery and Retail, from district	07/26/2011
46	Headquarters' acknowledgment of receipt of record	08/04/2011
47	Final determination transmittal letter from Headquarters	08/05/2011
48	Instruction letter to postmaster/OIC on posting	08/05/2011
49	Round-date stamped final determination cover sheets	
50	Postal Bulletin Post Office Change Announcement	
51	Vice president, Delivery and Retail, instruction letter	



02/15/2011

DAVID MARTIN
DISTRICT MANAGER
GATEWAY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 4 congressional district.

Post Office Name:	LATHAM
Zip+4 Code:	65050-1000
EAS Level:	55
Finance Number:	284530
County:	Moniteau
Proposed Admin Office:	CALIFORNIA
ADMIN Miles Away:	12.0
Near Office Name:	FORTUNA
Near Miles Away:	7.1
Number of Customers:	
Post Office Box:	22
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	22
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster was promoted on 12/08/2008.

declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

DEBBIE WILSHUSEN
Manager, Post Office Operations

Approval to Study for Discontinuance:



02/15/2011

DISTRICT MANAGER
GATEWAY PFC

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Monticau
EAS Grade: 11 Finance Number: 284530
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 04/11/2011
Fax No: (651) 365-9708



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Monteau
EAS Grade: 11 Finance Number: 284530
Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645

Date: 04/11/2011
Fax No: (651) 365-9706

Google maps Post Office

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- | | |
|---|---|
| <p>A. US Post Office
200 North High Street, California, MO -
(573) 796-4401
1 review</p> | <p>B. US Post Office
235 S Osage Ave # A, Tipton, MO -
(660) 433-2331
1 review</p> |
| <p>C. US Post Office
214 East Front Street, Syracuse, MO -
(660) 298-3429</p> | <p>D. US Post Office
72456 Web Street, MO - (660) 337-6221
1 review</p> |
| <p>E. US Post Office
112 W State St, Clarksburg, MO -
(573) 787-3512
1 review</p> | <p>F. US Post Office
100 State Rte E, MO - (660) 458-6211
1 review</p> |
| <p>G. US Post Office
205 South Monroe Street, Versailles, MO -
(573) 378-4949
1 review</p> | <p>H. US Post Office
409 2nd Street, Barnett, MO - (573) 392-6081
1 review</p> |
| <p>I. US Post Office
5103 Simpson Street, Russellville, MO -
(573) 782-4712
1 review</p> | <p>J. US Post Office
31461 East Street, MO - (573) 796-3485</p> |





Eviction Notice

A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Moniteau
EAS Grade: 11 Finance Number: 284530
Post Office: Classified Station Classified Branch CPO

There was no eviction notice for this office

Prepared by: Sue Wandersee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3845

Date: 04/11/2011
Fax No: (651) 365-9708



Building Inspection Report

A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Monteau
EAS Grade: 11 Finance Number: 284530
Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

Prepared by: Suz Wanderssee Date: 04/11/2011
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 436-3645 Fax No: (651) 365-9708



PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Code LATHAM, MO 65050		Postmaster's Signature D63280	Date 02/15/2011
District Office, State & Zip Code GATEWAY PFC, MO 63155		District Manager's Signature KZNJDB	Date 02/16/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	284530
3.	General Delivery Families Served	(7-8)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	22
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: LATHAM
 Office Zip+4: 65050 -1000 District: GATEWAY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>22</u>	X 1.0	=	<u>22</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u><u>22</u></u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>73</u> units	=	<u>36.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u><u>61.50</u></u>

Activity WSCs 22 + Revenue WSCs = 61.50 Base WSCs 63.50 = EAS Grade C

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

SUE WANDERSEE

SUE.M.WANDERSEE@USPS.GOV

Printed Name

Signature

GATEWAY PFC District Review Coordinator

02/15/2011

Title

Date

02/15/2011

OIC/POSTMASTER

SUBJECT: LATHAM Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to LATHAM customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the LATHAM Post Office for a 2-week period. The surveys should begin 02/19/2011 and end on 03/04/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/05/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact SUE WANDERSEE, Post Office Review Coordinator, at (314) 436-3645.

SUE WANDERSEE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1369913

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1369913

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1369913

Window Transaction Survey

PO Name: LATHAM Window Transaction Survey Completed By: DEBBIE WILSHUSEN
 Survey Period: 02/19/2011 ZIP+4: 65050 - 1000
03/04/2011 through

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 02/19	3	2	0	0	0	0	0	5
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	13	3	0	0	0	3	0	9
Wed - 02/23	8	0	0	0	0	0	0	7
Thu - 02/24	3	5	0	0	0	0	0	10
Fri - 02/25	4	1	0	0	0	0	0	12
Sat - 02/26	7	1	0	0	0	1	0	8
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	9	0	0	0	0	1	0	9
Tue - 03/01	11	2	0	0	0	0	1	11
Wed - 03/02	10	0	0	0	1	1	0	12
Thu - 03/03	14	5	0	0	0	0	1	13
Fri - 03/04	15	0	0	0	1	0	1	10
TOTALS	97	19	0	0	2	6	3	106
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	6.9	1.9	0.0	0.0	0.5	1.0	0.5	11.4

Average Number Daily Transactions: 21.2 Average Daily Retail Workload in Minutes: 22.2

Survey of Incoming Mail

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Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 LATHAM 65050 - 1000
 Dates Recorded 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	39	22	2	34	0	2	1	4
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	47	60	4	33	1	2	11	15
Wed - 02/23	32	13	3	23	1	16	1	10
Thu - 02/24	35	26	0	11	1	2	7	10
Fri - 02/25	36	16	0	12	0	1	14	3
Sat - 02/26	35	20	1	23	0	11	8	2
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	29	24	10	41	0	2	8	3
Tue - 03/01	26	26	3	14	0	0	4	2
Wed - 03/02	23	21	1	22	0	9	11	0
Thu - 03/03	48	8	2	14	0	14	9	2
Fri - 03/04	39	10	3	37	0	7	5	1
TOTALS	389	246	29	264	3	66	79	52
Daily Average	35.4	22.4	2.6	24.0	0.3	6.0	7.2	4.7

Signature of Person Making Count: DEBBIE WILSHUSEN
 Printed Name: DEBBIE WILSHUSEN
 Date: 03/10/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 LATHAM 65050 - 1000
 Dates Recorded 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	22	0	0	0	4	0	6	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	152	0	15	0	2	0	0	0
Wed - 02/23	68	0	37	0	0	0	12	0
Thu - 02/24	45	0	0	0	3	0	10	0
Fri - 02/25	30	0	0	1	3	0	2	0
Sat - 02/26	34	0	0	0	1	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	62	0	13	1	1	0	0	0
Tue - 03/01	62	0	1	0	1	1	21	0
Wed - 03/02	126	0	4	2	1	0	7	0
Thu - 03/03	33	0	1	0	1	1	8	0
Fri - 03/04	34	1	20	3	6	3	36	0
TOTALS	668	1	91	7	3	5	102	0
Daily Average	60.7	0.1	8.3	0.6	0.3	0.5	9.3	0.0

Signature of Person Making Count: DEBBIE WILSHUSEN
 Printed Name: DEBBIE WILSHUSEN
 Date: 03/10/11

02/25/2011

OIC/POSTMASTER

SUBJECT: LATHAM Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the LATHAM Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the LATHAM Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to SUE WANDERSEE by 03/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>22</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>22</u>

If you have any comments on alternate means of providing services to the LATHAM customers, please provide them below:

Rural delivery provide in the area from the California Post Office

SUE WANDERSEE
Post Office Review Coordinator

Comments:

cc: Official Record

02/16/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the LATHAM Post Office, 65050 - 1000, located in Moniteau County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Survey Sheet

Post Office Name LATHAM ZIP+4 65050-1000
 Congressional District 4 Date 03/10/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

No structural defects observed.

2. Is the facility accessible to persons with disabilities? Yes No
3. Lease terms? 30-day cancellation clause? Standard Lease, Fixed Term; \$3600
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
No
5. List potential CPO sites.
None
6. Are there any postage meter customers or permit mailers? Yes No
If yes, please identify them by name and address.
One Non-Profit Permit mailer
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
Non-Career PMR (Postmaster Relief)
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
10:45 - the Post Office Box mail is dropped off by a California HCR Carrier. At 14:30 - California HCR Carrier pick up out bound mail. The 22 POB deliveries can be delivered to a CBU with an outbound mail slot. This can be added to the HCR Carrier that delivers to Latham.
- | | |
|--------------------------------------|--|
| How Post Office boxes are installed? | <u>54</u> |
| How Post Office boxes are used? | <u>22</u> |
| What are the window service hours? | <u>7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. M-F</u> |
| | <u>09:00 - 11:00 S</u> |
| What are the lobby hours? | <u>8:00 a.m. to 3:00 p.m. M-F</u> |
| | <u>9:30 a.m. to 1:00 p.m. S</u> |
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? A space heater	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. to be determined	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? No	
13.	Rural delivery/HCR delivery. a. What is current evaluation?	HCR
	b. Will this change result in the route being overburned? If so, what accommodations will be made to adjust the route?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No n/a
	c. How many boxes and miles will be added to the route?	0, box 0 Miles
	d. What would be the additional annual expense if the route is increased?	0
	e. What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
	f. At what time of the day does the carrier begin delivery to the community?	noon
	Will this delivery time be affected if the office is discontinued? (Y or N) If so, how?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	

Community Survey Sheet

Post Office Name: LATHAM ZIP+4: 65050-1000
 Congressional District: 4 Date: 03/10/2011

1. Incorporated? Yes No
 Local government provided by: county officials
 Police protection provided by: California Police Department
 Fire protection provided by: Fortuna Volunteer Fire Department
 School location: Latham K-8

2. What population growth is expected? (Please document your source)
Post Office Name: Latham, MO ZIP Code: 65050 ZIP Code Demographic Report Total Population: Total Households: 2010 657
2010 185 2015 656 2015 185 Projected Annual Household Growth Rate: 0.0

3. What residential, commercial, or business growth is expected? (Please document your source)
None

4. History. (Are there any special historical events related to the community?)
 Are there any special community events to consider?
 Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
 Check with the field real estate office when verification is needed.)
None known

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Farmers and small Menonite population.

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center, Do employees of the office offer assistance to senior citizens and handicapped)?
 What provisions can be made for these services if the Post Office is discontinued?
Public Bulletin Board. PMR takes mail to the car of one elderly customer.

Highway Contract Route Cost Analysis Form

**Highway Contract Route
Estimated Cost for Alternative Service**

Office Name: LATHAM
Office Zip+4: 65050 -1000 District: GATEWAY PFC

1.	Enter the number of additional boxes to be added to the route	<u>0</u>	x 3.64 hours per year	<u>0.00</u>
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	x 10.40 hours per year	<u>0.00</u>
			Total time added to the route	<u>0.00</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			<u>0.00</u>
	Total additional compensation (HCR hourly rate x total time added to the route)			<u>0.00</u>

Rural Route Cost Analysis Form

Cocket: 1369913 - 65050
 Item Nbr: 17
 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: LATHAM
 Office Zip+4: 65050 -1000 District: GATEWAY PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>0</u>	
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	
	Enter the volume factor	<u>2.50</u>	
Total (additional boxes x volume factor)			<u>0.00</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>0</u>	
	Centralized boxes	<u>0.00</u>	x 1.00 Min <u>0.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.62 Min <u>0.00</u>
	Regular Non-L route boxes	<u>22.00</u>	x 2.00 Min <u>44.00</u>
Total additional box allowance			<u>44.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard <u>0.00</u>
Total additional minutes per week (miles carried to two decimal places)			<u>44.00</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>44.00</u>	x 52 Weeks <u>2,288.00</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>2,288.00</u>	/ 60 Minutes <u>38.13</u>
7.	Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)	<u>34.21</u>	
Total Annual Cost (additional annual hours x rural cost per hour)			<u>1,304.54</u>
8.	Enter lock pouch allowance (if applicable)		0.00
Total annual cost for alternate service (annual cost minus lock pouch allowance)			<u>1,304.54</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet			1. Date Prepared 03/10/2011
2. Post Office Name LATHAM		3. State and ZIP + 4 Code MO, 65050-1000	
4. District, Customer Service GATEWAY PFC	5. Area, Customer Service GREAT LAKES	6. County Montau	7. Congressional District 4
8. Reason for Proposal to Discontinue Declining needs of customers in addition to the postmaster vacancy		9. PO Emergency Suspend (Reason and Date) No Suspension	10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service	
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied: 12/09/2008		a. Time M-F 07:15 - 12:00, 12:30 - 15:30	Sat 09:00 - 11:00
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career		a. Lobby Time M-F 8:00 a.m. to 3:00 p.m.	Sat 9:30 a.m. to 1:00 p.m.
c. Current PM POSITION Level (150/EAS-11) Downgraded from EAS-11		Total Window Hours Per Week 40.75	
d. No of Clerks-0 No of Career-0 No of Non-Career-0			
e. No of Others-0 No of Career-0 No of Non-Career-1			
13. Number of Customers Served		14. Daily Volume (Pieces)	
a. General Delivery	0	Type of Mail	Received
b. P.O. Box	22	a. First-Class	57
c. City Delivery	0	b. Newspaper	26
d. Rural Delivery	0	c. Parcel	6
e. Highway Contract Route Box	0	d. Other	11
f. Total	22	e. Total	100
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters	0
h. Average No. Daily Transactions	21.20	g. No. of Permits	0
Finance a. FY 2008 2009 2010	Receipts \$ 45,549 \$ 45,312 \$ 37,511	b. EAS Step 1 PM Basic Salary (no Cola) \$ 42480	c. PM Fringe Benefits (33.6% of b.) \$ 14,231
15a. Quarters			
<input type="checkbox"/> Postal Owned		<input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/01/2011 Annual Lease \$ 3600	
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)	
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other		Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
15b. Explain was being researched			
17. Schools, Churches and Organization in Service Area No: 0		19. Administrative/Emulating Office (Proposed): Name CALIFORNIA PO EAS Level 18 Miles Away 11.3 Window Service Hours: M-F 8:00 a.m. to 4:30 p.m. SAT 8:00 a.m. to 12:00 p.m. Lobby Hours: M-F 24-hours SAT 24-hours PO Boxes Available: 80	
18. Businesses in Service Area No: 0		20. Nearest Post Office (if different from above): Name FORTUNA PO EAS Level 11 Miles Away 7.5 Window Service Hours: M-F 7:00 a.m. to 3:45 p.m. SAT 7:00 a.m. to 8:45 a.m. Lobby Hours: M-F 7:00 a.m. to 4:00 p.m. SAT 7:00 a.m. to 9:00 a.m. PO Boxes Available: 21	
21. Prepared by			
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE	Telephone No. (AC) (314) 436-3645
PO Discontinuation Coordinator Name SUE WANDERSEE		Telephone No. (AC) (314) 436-3645	Location SAINT LOUIS, MO



A. Office

Name: LATHAM State: MO Zip Code: 65050
Area: GREAT LAKES District: GATEWAY PFC
Congressional District: 4 County: Monteau
EAS Grade: 11 Finance Number: 284530
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Sue Wandensee
Title: GATEWAY PFC Post Office Review Coordinator
Tele No: (314) 438-3645

Date: 04/11/2011
Fax No: (651) 365-9706



03/15/11

OIC/POSTMASTER

SUBJECT: LATHAM Post Office

Enclosed are questionnaires addressed to customers of the LATHAM Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/31/11 for further review.

Sue Wandersee
Post Office Review Coordinator
Enclosures

03/15/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the LATHAM Post Office was promoted on 12/08/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 21.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at LATHAM may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the CALIFORNIA PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the FORTUNA PO, located 7.5 miles away. Hours of service at this office are 7:00 a.m. to 3:45 p.m., Monday through Friday, and 7:00 a.m. to 8:45 a.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the CALIFORNIA PO, located 7.5 miles away. Hours of service at this office are 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 03/30/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Latham Post Office on 03/30/2011 from 11:00 a.m. to 12:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

DEBBIE WILSHUSEN
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps Daily Weekly Monthly Never
- b. Mailing Letters Daily Weekly Monthly Never
- c. Mailing Parcels Daily Weekly Monthly Never
- d. Pick up Post Office box mail Daily Weekly Monthly Never
- e. Pick up general delivery mail Daily Weekly Monthly Never
- f. Buying money orders Daily Weekly Monthly Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Daily Weekly Monthly Never
- h. Sending Express Mail Daily Weekly Monthly Never
- i. Buying stamp-collecting material Daily Weekly Monthly Never

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping

- Personal needs

- Banking

- Employment

- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

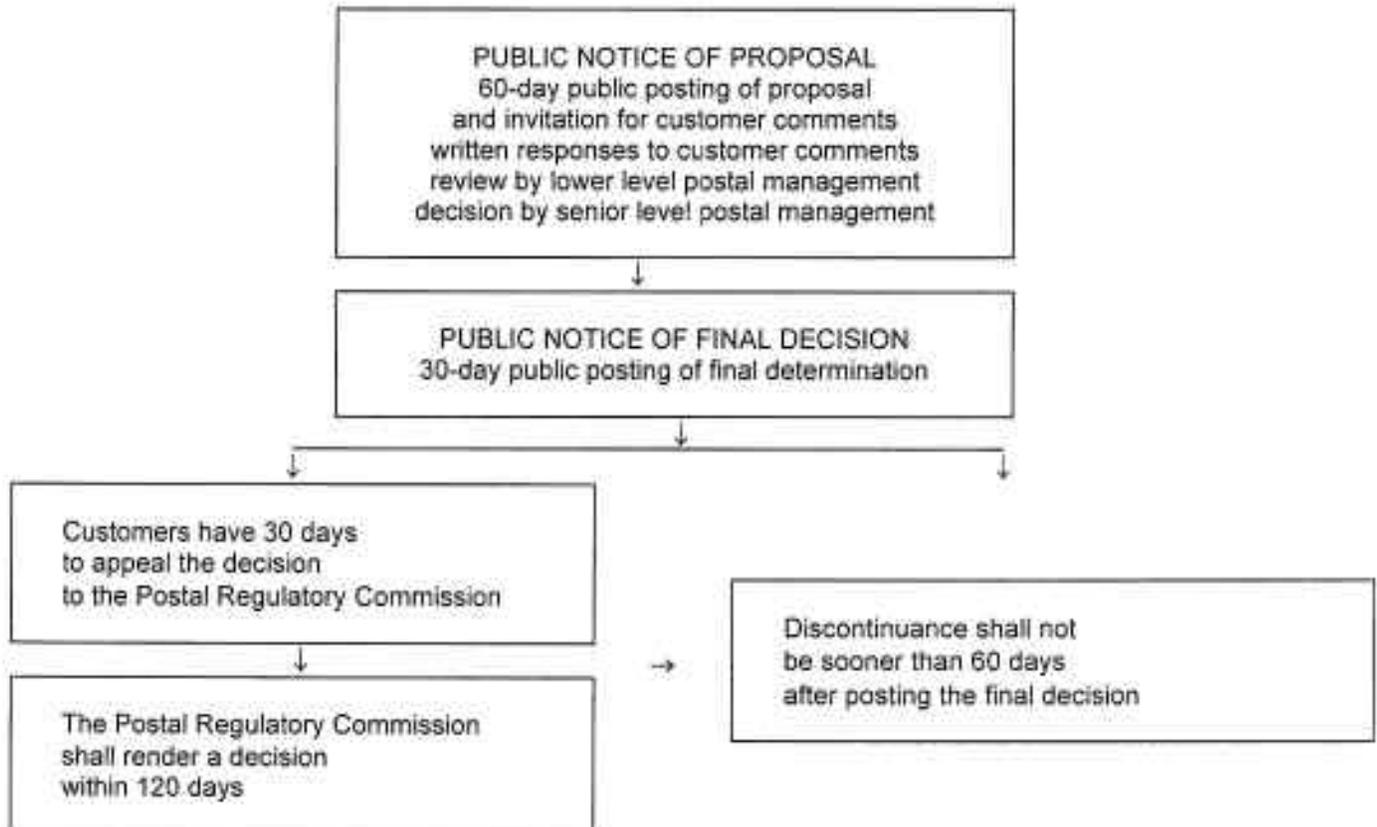
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





04/08/2011

ASHLEY RISSLER

65972 ROLLING MEADOW RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Your letter states California P.O. is 7.5 miles away, that isnt correct

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain: I sell on Ebay & print most labels online. However if I sell out of the country my package has to be weighed & labeled at the p.o. I will not drive to another p.o. Sometimes I ship up to 3x a day at Latham.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping California
- Personal needs California
- Banking California
- Employment
- Social needs California

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Ashley Rissler

Address: 65972 Rolling Meadow Rd Latham Mo 65050

Telephone: 660 458 6710

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

EARL KIGER

36727 HILLSVILLE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	<i>AS collect</i>
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

goind to Dr.

3/31/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Earl Kiger

Address:

36727 Hillsville Rd Latham Mo 65050

Telephone:

660-458-6255

Date:

3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

ELVA SAUDER

36446 HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



04/08/2011

ENOS SAUDER

36446 HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

over weekly near monthly and not over

once a while

seldom

regularly

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

4/4/11

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Latham California Versailles Jefferson City
- Personal needs " " " " "
- Banking Latham
- Employment no
- Social needs Latham and other places

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Emos & Sauder

Address:

36446 HWY E Latham Mo 65050

Telephone:

660-458-6674

Date:

3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

ERIC AND CHRISTINE ZIMMERMAN

67842 MOSER RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ?	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Rarely
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> seldom
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> seldom
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Rarely

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

4/4/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Latham, Versailles, California, (or Jefferson City)
- Personal needs " " "
- Banking Latham, (Local)
- Employment No
- Social needs mostly Local

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Elva Sauder

Address: 36446 Highway E, Latham, MO 65050

Telephone: 660-458-6386 (or) 660-458-6674

Date: 3-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

(We ~~do not~~ not own any computers, etc., @ drive horse & buggy, uBike.)
We are glad to have a local post office to go to when, we want to mail packages, and want to know how much it costs to send, and also to get the stamps, we want or need. A few times when we missed ~~the~~ putting something in mailbox for carrier, we Biked out to the post office with the letter, ~~at~~ whatever. Hope we can keep the post office open. — Elva Sauder



04/01/2011

ERIC AND CHRISTINA ZIMMERMAN

67842 MOSER RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO (*rarely*)

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Versailles, Jefferson City
- Personal needs " "
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Eric + Christina Zimmerman

Address: 67842 Moser Rd. Latham, MO 65050

Telephone: 460-458-6855

Date: 3-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Latham P.O. would be a huge inconvenience for us! We rarely go to Fortuna, so we would have to make special trips to that P.O. Also, California^(town) is at least 12 miles ~~from~~ the Latham P.O. - and 14 or 15 miles from our house. Again, we go to California 1-2 x per month, so post office use would mean a special trip.

We do not have internet, so we have no way of figuring correct cost of shipping packages or heavy letters. I have done it through the postal carrier several times, and it is NOT a preferred method!

Closing the post office would mean changing the way we handle the permit mailing for our church. Since we are responsible to get the mailing done, that alone will mean extra time and expense to travel to another post office.

Buying stamps... Ordering them through the postal carrier means I have little choice over what I get. I cannot view stamps and choose the new editions or "old" ones I want.

These are some of the more major disadvantages. In short, it may not cost you to close the post office, but it will cost us - the residents of Latham and surrounding community - a combined, large, apparently not-considered amount. Please consider keeping the Latham Post Office open!

P.S. I am not aware that "the written proposal is predominately posted for 60 days at affected post offices..." I have been in and out of the post office several times in the past 2 months and never saw a notice until 8 days before the date of the meeting.

I found the most interesting thing about the
 history of the world is that it is a long
 and interesting story. I found it very
 interesting to read about the different
 people and places that have shaped the world.

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 interesting to read about the different
 people and places that have shaped the world.



04/01/2011

EVERETT CHARLES AND VIRGINIA W REINHARDT

36733 HILLVILLE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3/31/11

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

2.1. received are mail thru snow, ice storms roads & all

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name:

Everett Charles & Virginia W Reinhardt

Address:

36733 Hillsville Rd Latham MA 01050

Telephone:

660 458 6770

Date:

3-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

GRACE WOOD

PO BOX 368
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

My husband is disabled & 14 times has to do the Postal Business!

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

To do my Postal business before I go to work! ?!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

They are closed!

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Jefferson City, -
- Personal needs -
- Banking - Latham
- Employment _____
- Social needs Latham + Church

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Grace Wood

Address: P.O. Box 368

Telephone: 260-458-6277

Date: 3-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

HARLAN AND EDNA J DOWELL

PO BOX 364
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

RECEIVED
3/24/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain: not as good. we have been getting our mail at the Latham post office for 43 years do not wish to change.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping I go to wal-mart
- Personal needs I go to Wal-Mart
- Banking _____
- Employment I work 16 miles from Latham
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Haulan & Edna J. Dowell

Address: P.O. Box 364 Latham, MO. 65050

Telephone: 660-458-6225

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

JACK AND JUDY ALLEE

PO BOX 333
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

RECEIVED
3/21/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping JEFF CITY, CALIFORNIA
- Personal needs CALIFORNIA
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: JACK & JUDY ALLEE

Address: PO BOX 333

Telephone: 660-458-6692

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

LARRY E HALL

396 PILOT GROVE RD
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

No - I don't go by another Post Office

3/28/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name:

Larry E. Hall

Address:

396 Pilot Grove Rd Latham MO 65050

Telephone:

660 458 6453

Date:

3-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would sure miss the convenience of our Post office in our small town.



04/01/2011

LATHAM RV SCHOOL
156 SCHOOL ST
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

Daily **Weekly** **Monthly** **Never**

- a. Buying Stamps Daily Weekly Monthly Never
- b. Mailing Letters Daily Weekly Monthly Never
- c. Mailing Parcels Daily Weekly Monthly Never
- d. Pick up Post Office box mail Daily Weekly Monthly Never
- e. Pick up general delivery mail Daily Weekly Monthly Never
- f. Buying money orders Daily Weekly Monthly Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Daily Weekly Monthly Never
- h. Sending Express Mail Daily Weekly Monthly Never
- i. Buying stamp-collecting material Daily Weekly Monthly Never

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Latham R-I School

Address:

156 School Street, Latham MO 65050

Telephone:

660-458-6271

Date:

03-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

LINDA PECK AND THE MCBROOM FAMILY

PO BOX 382
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

RECEIVED
3/23/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Linda Peck - Lois McBroom - Hank McBroom

Address: 37441 Hwy E Po Box 382 Latham Mo 65050

Telephone: 660-458-6645

Date: 03/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

03/19/11

We just changed to a Post Office Box a year ago because our mail box was vandalized twice within a month.

I don't know how much mail was returned to the sender because it had the old address. I hate to go through a change of address again because the Latham Post office is being closed. The closing of the Latham Post Office will be an inconvenience for us.

Linda Peck
Po Box 382
Latham MO 65050

RECEIVED
3/23/11



04/01/2011

ROBERT H ELLIOTT
38962 WATSON RD
CALIFORNIA, MO 65018

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

High Point, ms Post Office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping California, Jefferson City, Eldon, Versailles, + Tipton
- Personal needs " " " " "
- Banking Tipton - Latham Bank
- Employment _____
- Social needs Latham, California, Versailles, Jefferson City

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name:

Robert H. Elliott

Address:

38962 Watson Rd. - California, MO 65018

Telephone:

(660) 489-2212

Date:

March 21, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

JERRY FULHR

540 S HWY E
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

4/6/11

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Jerry Fulk

Address:

340 S. Highway E Latrobe Pa. 15040

Telephone:

640-488-4543

Date:

4-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/08/2011

JUANITA ZIMMERMAN

71481 HWY W
TIPTON, MO 65081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Sometimes I go past the Fortune P.O.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Tipton, California, Jefferson City
- Personal needs California
- Banking Latham or Tipton
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Juanita Zimmerman

Address: 71481 Highway 25 Tipton, MO 65081

Telephone: 660-337-6264

Date: Mar. 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel you need to keep the Latham P.O. open because it is in a joint building with the Latham Bank. Both are small but handy services to the Community!



04/01/2011

ROBERT HAMILTON

PO BOX 324
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps Daily Weekly Monthly Never
- b. Mailing Letters Daily Weekly Monthly Never
- c. Mailing Parcels Daily Weekly Monthly Never
- d. Pick up Post Office box mail Daily Weekly Monthly Never
- e. Pick up general delivery mail Daily Weekly Monthly Never
- f. Buying money orders Daily Weekly Monthly Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Daily Weekly Monthly Never
- h. Sending Express Mail Daily Weekly Monthly Never
- i. Buying stamp-collecting material Daily Weekly Monthly Never

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

RECEIVED
3/24/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which services are you leaving your community? (Check all that apply.) Where do you go to obtain these services?

- _____
[_____
[_____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name:

Robert Lemay Hamilton

Address:

Box 324 Latham Missouri

Telephone:

660-458-6230- or 1-619-1676

Date:

3-18-17

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

THE TIPTON LATHAM BANK

PO BOX 307
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. <http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain: We take mail over to Post office 3 or 4 times
A day. This way our mail gets delivered on time.
Once the mail carrier comes then there won't be any more mail go out.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping ^{cloths etc} At home ^{Got Grocery store local.} Do not leave community for any of these.
- Personal needs At home from my own business.
- Banking Right here in Latham
- Employment Right here in Latham
- Social needs Church here in Latham School here in Latham

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Would be devastated if closes.
We need this Post office kept open!

Name: The Tipton Latham Bank, N/A Deanna Park ^{Facility} ^{MANAGER}

Address: P.O. Box 307 Latham, Mo 65050

Telephone: 660-458-6251

Date: 3/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

RECEIVED
3/21/11



04/01/2011

BILL AND NORMA BLANKENSHIP

PO BOX 314
LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen
Manager, Post Office Operations
1720 Market St Room 3000
Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps Daily Weekly Monthly Never
- b. Mailing Letters Daily Weekly Monthly Never
- c. Mailing Parcels Daily Weekly Monthly Never
- d. Pick up Post Office box mail Daily Weekly Monthly Never
- e. Pick up general delivery mail Daily Weekly Monthly Never
- f. Buying money orders Daily Weekly Monthly Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Daily Weekly Monthly Never *SomeTime*
- h. Sending Express Mail Daily Weekly Monthly Never
- i. Buying stamp-collecting material Daily Weekly Monthly Never

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3/28/11

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Bill & Norma Blankenship

Address: P.O. Box 314 Latham Mo 65050

Telephone: 460-458-6697

Date: 3-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the LATHAM Post Office on 03/15/2011. Additionally, during the survey period, questionnaires were available at the LATHAM Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	30
Favorable to proposal	2
Unfavorable to proposal	11
Expressing no opinion	6
Total questionnaires received	19

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern

Response:

2. Concern (No Opinion):
Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

3. Concern (No Opinion):
No Concern

Response:

4. Concern (UnFavorable):
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier

will accept any return on packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

5. **Concern (UnFavorable):**

Customers expressed concern about collection of outgoing mail

Response:

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. <http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.

6. **Concern (UnFavorable):**

Customers were concerned about a change of address.

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

7. **Concern (UnFavorable):**

Customers were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

8. **Concern (UnFavorable):**

Customers were concerned about permit mailing.

Response:

You expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

9. **Concern (UnFavorable):**

No Concern

Response:

10. **Concern (UnFavorable):**

You were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

1. **Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail**

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

2. **Concern (UnFavorable):**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

3. **Concern (UnFavorable):**

Customers felt the loss of a post office would have a detrimental effect on the business community.

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern (Unfavorable):
No Concern
Response:

Community Meeting Roster

Postal Service Representative (Names and Titles):
Debbie Wilshusen, Manager, Post Office Operations

Date: 03/30/2011
Time: 11:00 a.m.

Total Number of Customers Present:

25

Place: the Latham Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Harden + Edna Durrill	PO. Box 364	65050	660-458-6225
Joan Allen	P.O. Box 373	65050	660-458-6692
Norma Cook	PO Box 307	65050	660-458-6251
Carrie Christine Zimmerman	67842 Mason Rd	65050	660-458-1855
Edna Adams	34391 Jay Ford Rd	65050	660-458-6622
Patricia	354	65050	660-458-6265
Lani Ruler	342	65050	660-458-6282
Bill Blankenship	PO Box 314	65050	660-458-6697
Danya Brown	8505 Hwy. E	65050	660-458-6761
Ryan Miranda	156 Schott St.	65050	660-458-6271
Diane Reed	39127 Hwy E	65050	660-458-6977
Erna Souder	36446 Hwy E	65050	660-458-6679
Andrea Pardo	PO BOX 383	65050	660-458-0790
Isaac Souder	36521 Twin Holler	65050	660-458-6539
Mary Ann Medlin	34953 Jay Ford Rd	65050	660-458-6664
Theresa Souder	37151 Hwy E	65050	660-458-6647
Elva Souder	36446 Hwy E	65050	660-458-6386
Bob L. Schatz	65086 Hwy F	65050	660-458-6599
Justin Messeri	65096 Smith Creek Road	65050	660-458-6730

NAME	ADDRESS	ZIP	PHONE
Olson, Martha	67039 Hazel Dell	65050	660 458 607
Justin Fulks	35108 California California, ME 05019		660 458 6546
Jeanine Imhoff	30439 Hwy Spring Rd		573 230 1456
Walter K. Landee	37037 Lickfork Rd Latham		660 458 6292
Kathy Hibdon	PO Box 354 35817 Lickfork Rd Latham		660 458 6261
Detton Rissler	65972 Rolling Meadow Rd. Latham		660 458 6710

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

2. Concern (UnFavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$6 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

3. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

4. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

5. Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Nonpostal Concerns



03/15/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the Latham Post Office was promoted on 12/08/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 21.20 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at Latham may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the California Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Retail services are also available at the FORTUNA PO, located 7.5 miles away. Hours of service at this office are 7:00 a.m. to 3:45 p.m., Monday through Friday, and 7:00 a.m. to 8:45 a.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the California Post Office, located 7.5 miles away. Hours of service at this office are 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Latham Post Office on 03/30/2011 from 11:00 a.m. to 12:00 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

Debbie Wishusen
Manager, Post Office Operations

April 13, 2011

USPS Gateway District Manager
1720 Market Street, Rm. 3027
St. Louis, Missouri 63155-9900



*Postm-investigate
and advise
Sue - 4/14
please advise
Sue 4/22*

Ref: Latham, Mo. Post Office 65050

To Whom It May Concern:

We are writing this letter in an attempt to keep our post office in Latham from closing. As you are aware, this is a Mennonite community whereby many of our resident's means of transportation is horse and buggy, and bicycles. For them traveling an extra five to ten miles for postal needs would be a great inconvenience.

We are enclosing copies of petitions signed by our neighbors, and hope that you will bear this information in mind when making your choices of which offices are to be closed. This Post Office has not been posted for a career employee position since 2008. It is a 521 square feet block and brick building which joins the Tipton Latham Bank building.

We are also enclosing copies of business and personal transitions over a two week period. We trust you will also consider this when making your decision. We appreciate your attention to this matter.

Yours truly,

Grace Wood,
Postmaster Retired

Enc.

Cc: Senator McCaskill, Senator Blunt, Congresswoman Hartzler

Schatzer Cattle	65664 Hwy F	Latham, Mo. 65050
Harlan W. Martin	39437 Excelsior Drive	Latham, Mo. 65050
Menno Shirk	37977 Moser Road	Latham, Mo. 65050
Springhill Greenhouse	37977 Moser Road	Latham, Mo. 65050
Michael Nolt Farms	37400 Pleasant Hill Road	Latham, Mo. 65050
Mid-Missouri Mini Barns	67714 Moser Road	Latham, Mo. 65050
Pardoe Excavating & Trucking	35199 Witzke Road	Latham, Mo. 65050
Paul Buschjost Farms	36866 Hwy CC	Latham, Mo. 65050
Rissler S. Garage	35972 Rolling Meadow Road	Latham, Mo. 65050
Rubert Dolls	67333 Hazel Dell Road	Latham, Mo. 65050
Rufus Kilmer	66294 Highland Road	Latham, Mo. 65050
Sauder Bike & Repair Shop	36446 Hwy E	Latham, Mo. 65050
Shannon Zimmerman	38150 Mollasses Mill Road	Latham, Mo. 65050
Smith Creek Farms	P.O. Box 335	Latham, Mo. 65050
Valleyview Construction	38544 Mollassas Mill Road	Latham, Mo. 65050
Waking Acres	37651 Pleasant Hill Road	Latham, Mo. 65050
Willard Meloy	37325 Hwy CC	Latham, Mo. 65050
Kathy James	141 School Street	Latham, Mo. 65050
Flag Spring Baptist Church	64013 Walking Horse Road	California, Mo. 65018
Ag Forte, LLC	37202 Hwy E	Latham, Mo. 65050
Alvin Shirk	66582 Prairie Union Road	Latham, Mo. 65050
Latham R-V School	P.O. Box 367	Latham, Mo. 65050
Tipton Latham Bank	P.O. Box 307	Latham, Mo. 65050
Cargill, Inc.	37202 Hwy E	Latham, Mo. 65050
Clement Martin	37319 Hwy E	Latham, Mo. 65050
Darrell Schultz	66760 Smith Creek Road	Latham, Mo. 65050
David Miller	35754 Lick Fork Road	Latham, Mo. 65050
Dean Irej	34391 Irej Ford Road	Latham, Mo. 65050
Doll Artworks, LLC	288 S. Hwy E	Latham, Mo. 65050
Mid-West Structures, LLC	14467Hopewell Road	Versailles, Mo. 65084
Charles Brown	P.O. Box 365	Latham, Mo. 65050
Hannah Haas	P.O. Box 334	Latham, Mo. 65050
Bill Blankenship	P.O. Box 314	Latham, Mo. 65050
Bill Ailee	33654 Hwy MM	California, Mo. 65018
Grace Wood	32127 Hwy E	Clarksburg, Mo. 65025
Linda Albin	370 Pilot Grove Road	Latham, Mo. 65050
Jerry Fulks	540 S. Hwy E	Latham, Mo. 65050
Linda Peck	P.O. Box 382	Latham, Mo. 65050
Rick Rogers	104 Sterling Road	Latham, Mo. 65050
Medlin Bulldozing	34953 Irej Ford Road	Latham, Mo. 65050
Amanda Pettigrew	27672 Claas Crossing Drive	Tipton, Mo. 65081
Morris Hall	Hwy F	California, Mo. 65018
Kelly Hilburn	64444 Waking Acres Road	Latham, Mo. 65050
Earlene Zimmerman	64000 Waking Acres Road	Latham, Mo. 65050
Kelly Rubert	P.O. Bxo 366	Latham, Mo. 65050
Rose Fulks	67101 Hwy W	Latham, Mo. 65050
Wanda Wilde	37151 Hwy E	Latham, Mo. 65050
Larry Laird	67092 Hwy W	Latham, Mo. 65050
Kurt Liebl	36539 Mullen Road	Latham, Mo. 65050
William Draffen	67111 Hwy W	Latham, Mo. 65050
Kyle Lloyd	230 Maple Street	Latham, Mo. 65050
Wood Masonary	32127 Hwy E	Clarksburg, Mo. 65025

April 15, 2011

United States Congresswoman Vicky Hartzler
1023 Longworth HOB
Washington DC 20515

Dear Representative Vicky Hartzler,

The U.S. Postal Service has serviced notice to the customers of the Latham Post Office of a proposal to close the post office. It is doing so under provisions of the Postal Reorganization Act of 1970 and federal law, and over our objections.

Under provisions of the act, the Postal Service is obligated to provide a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not self-sustaining. The Postal Service's proposed action will not serve the best interests of our postal customers.

Sincerely,

Delton & Ashley Resoler	68172 Rolling Meadow Rd	Latham Mo 64510
Russell Horne	65222 Rolling Meadow Rd	Latham Mo 64510
Daniel Anne Pina Stone	P.O. Box 338	Latham Mo 64510
Janet Toyer	2433 Sybil's Rd	Latham, Mo 64510
Rene Anne	41423 Grand Fair Rd	Warrent, mo 64511
Linda Shick	33998 Pleasant Hill Ct.	Barnett, mo 64511
Mary Kay Martin	11994 Hwy 5	Versailles Mo 64580
Springhill Mercantile Church		Latham Mo 64510
Springhill Mercantile School		Latham Mo 64510
Rufus M. Sander	36338 Sunny Hollow Rd	Latham Mo 64510

PETITION TO SAVE OUR Post office

	<u>NAME + DATE</u>	<u>ADDRESS</u>
(1)	Jeff Higgins 4-6-11	67536 Hwy W Tipton MO, ⁶⁵⁰⁵
(2)	Eric and Christina Zimmerman 4-6-11	67842 Moser Rd. Latham MO
(3)	Aug & Linda Duke 4-6-11	37151 Hwy E Latham
(4)	Marilyn Schatz 4-7-11	65086 Hwy E Latham
(7)	Mary Kilbreath 4-7-11	65266 Hwy F California
(8)	Walter Kilbreath 4-7-11	65266 Hwy F California
(9)	Norma Blankenship 4-7-11	P.O. Box 314, Latham, MO
(10)	Bill Blankenship 4-7-11	P.O. Box 314 Latham, MO
(11)	Walter Buri 4-7-11	34758 Strawberry Rd Calif 11
(12)	Jo Buri 4-7-11	34758 Strawberry Rd. Calif. Mo.
(13)	Danny Wickham 4-7-11	250 Maple St Latham Mo
(14)	Linda M. Peck 4-7-11	Po Box 382 Latham MO
(15)	Gamingon C. Fields 4-7-11	36539 Mullins Rd Latham, MO
(16)	Kenn E Street 4-7-11	38385 Freds Rd Latham MO
(17)	Shelli Schatz 4/8/11	65664 Hwy F, Latham, Mo ⁶⁵⁰
(18)	Arlene Kilmer 4/8/11	37795 Molassos Mill Rd ^{LATH} 65
(19)	Alanna Cook 4/8/11	P.O. Box 307 Latham. Mo ⁶⁵
(20)	Kim Miranda 4/8/11	156 School St. Latham Mo 65051
(21)	Chris Platt 4/8/11	63452 Veteran Rd Calif Mo 650
(22)	Marie Platt 4/8/11	63452 Veteran Rd Calif Mo 6501
(23)	Tommy Rufus 4/8/11	288 S Hwy E Latham Mo 6501
(24)	Bill Woodland 4/8/11	
(25)	Albert + Virginia Madlin 4/8/11	540 Pilot Grove Rd
(26)		Latham, Mo, 65050
(27)	Ruth S. Shirk 4/9/11	36285 Mullins Rd, Latham Mo
(28)	Miriam E Shirk 4/9/11	36093 Mullins RD Latham, Mo ⁶⁵⁰
(29)	Waymond Miller 4-9-11	37795 Molassos Mill Rd ⁶⁵⁰ Calif 6501

Pettition to save our Post Office

Date	Name	Address
4-8	Rita J. Minner	37645 Highway CC California
4-8	John Murphy	67201 Highland Rd Latham
4-8	Quincy Hall	35817 Lick Fork Rd Latham
4-8	Ann Wood	866001 Spruigen Hill Rd Charlesburg
4-8	Maltes Sauder	3037 LICK FORK Rd Latham 65050
4-8	Annetta Martin	36532 Mullins Rd Latham 65050
7-8	Lucinda Sauder	67966 Hazel Dell Rd Latham
7-9	Isaac Sauder	36521 Twin Hollow Latham Mo. 65050
7-9	Arlene Kilmer	37795 Molasses Mill Rd Latham, Mo. 65050
7-9	WAYNE Johnson	33082 DINK DALE RD Charlesburg, Mo 65025
7-9	Jennifer Miller	37880 Pleasant Hill Rd Latham
7-9	Robert Russo	175 Pettigrew St Latham 65050
4-9	Linda Peck	Po Box 382 Latham 65050
4-9	Bill Jellwine	38621 Rody Branch Rd Latham 65050
4-9	Robert Tuttle	34420 Hwy MM CMTIF
4-9	Mary Martin	37319 Hwy E Latham, Mo. 65050
4-9	Rhoda Nolt	37400 Pleasant Hill Rd. Latham 65050

ATTN To save our Post Office



DATE	NAME	ADDRESS
1/8/11	Ken Cook	35283 Lone Oak Rd. Calif. 65018
4/8/11	Lula Rohrbach	64812 Hwy F Calif. Mo 65018
4-8-11	Amarda Fuller	35308 Lone Oak R Calif Mo 65018
4-8-11	Justin Fuller	" " " " " "
4-8-11	Chris Miller	67022 Old Ridge Rd Latham
1-8-11	Don Porter	67125 Hwy W Latham, Mo 65050
4-8-11	Janice K. Laird	67092 Hwy W Latham, Mo 65050
1-8-11	William F. Duffen	67111 Hwy W LATHAM, Mo. 65050
4-8-11	Donna J. Duffen	" " " " " "
6-8-11	June Fude	67097 Hwy W Latham Mo 65050
4-8-11	Julia Jobe	34580 Hwy E Latham, Mo 65050
7-8-11	B. E. Dawell	34106 Hwy. E; Latham, Mo 65050
4-8-11	Edna A. Dawell	34106 Hwy. E. Latham, Mo 65050
4-8-11	Judy Allee	33691 Hwy E Latham, Mo 65050
4-8-11	Jack Allee	32691 Hwy E Latham, Mo. 65050
1-8-11	Irene Adeline	35767 Lick Fork Rd Latham MO 65050
4-8-11	David Adeline	35621 Rocky Branch Rd Latham MO 65050
4-8-11	Ernest Shirk	35666 LICK FORK Rd Latham MO 65050
4-8-11	Ada Martin	35700 WITZKE Rd. Latham Mo 65050
4-8-11	Annetta Holt	37231 Turkey Trot Rd. Latham Mo 65050
4-8-11	God Holt	37231 Turkey Trot Rd Latham Mo 65050
4-8-11	Wilmer Shirk	35575 witzke Rd Latham Mo 65050
4-8-11	Ruth Shirk	36093 mullins Rd Latham Mo 65050
4-8-11	Phaedra Shirk	36285 mullins Rd LATHAM MO 65050
4-8-11	Lawrence Shirk	67977 Moser Rd LATHAM MO 65050
	Lewis Newsquest	68522 Mo 65034 Moser Rd POTTER

Petition to Save Our Post Office

	NAME	ADDRESS	DATE
	Larry E. Hall	396 Pilot Grove Rd 65050	4-5-11
	Darry Duncan	447 Pilot Grove Rd 65050	4-5-11
	Rita Duncan	447 Pilot Grove Rd. 65050	4-5-11
	Mary Ann Madlin	34953 Greyford Rd Latham MO.	4-5-11
	Kenneth Madlin	34953 Greyford Rd. Latham MO.	4-5-11
	Dlan D. Jay	34391 Greyford Rd Latham MO	4-5-11
	Rosalie Jay	34391 Greyford Rd Latham MO.	65050
	Carolyn Mitchell	533 Pilot Grove Rd Latham MO	65050
	John Pando	195 millett Latham MO	65050
	Larry Mc Donald	160 Maple St. Latham, MO	4-5-11
	Ronnie Purdue	196 Pension St Latham MO.	4-5-11
4-5-11	Larry Kelly	261 Pension St Latham MO.	65050
	Walter Smith	33928 Green Grove Rd Tipton MO	65081
	Ray Hall	375 Pilot Grove Rd. Latham, MO.	65050
	Tracy Dutach	245 N Hwy E Latham MO	65050
	Ray McShay	245 N Hwy E Latham MO	65050
	John + Jennifer	245 N Hwy C Latham MO	65050
4-5-11	Ken Hildner	Box 354 Latham 65050	
	Carrie Bascetta	30401 Kuchoff Rd Calif 65018	4-6-11
4-6-11	Dana McInland	33928 Green Grove Rd. Tipton, MO	65081
4-6-11	Albert Madlin	540 Pilot Grove Rd Latham MO	65050
4-6-11	John + Jennifer	65018 Pilot Grove Rd California MO	65018
4-6-11	Bonnie Bolinger	32948 Hwy 111 Calif. MO.	65018
4-6-11	Fron Bolinger	32948 Hwy 111 Calif MO.	65018
4-6-11	Margi Bolinger	64013 Welling House Rd. Calif MO	65018
4-6-11	Connie Bolinger	64013 Welling House Calif MO	65018
4-7-11	Jan Feltz	235 Pilot Grove Rd Latham	65050

PETITION TO SAVE OUR POST OFFICE

	<u>NAME & DATE</u>	<u>ADDRESS</u>
(29)	Jina Rogers 4/9/11	104 Sterling St. Latham MO.
(30)	Rick Rogers 4/9/11	104 Sterling St. Latham MO
(31)	Anita L McDonald 4/9/11	68004 HUSER RD LATHAM MO
(32)	Jean Rogers 4/9/11	66387 Highland Rd Latham, MO
(33)	HM 4/9/11	533 P. LOT GEORGE Rd Latham Mo
(34)	Lewis Sanders 4.11.2011	67966 Hazel Dell Rd Latham Mo.
(35)	Lula Kretsch 4/11/11	64812 Highway F California, MO
(36)	Leroy Huey 4/11/11	67491 Hazel Dell Rd. Latham Mo
(37)	Marcus Zimmerman 4/12/11	67959 Hazel Dell RD Latham MO
(38)	Danell Schultz 4-12/11	66760 Smith Creek Rd Latham Mo

DOCKET: 136993-6050
Item: 28
Page Nbr: 1

CONSUMER AFFAIRS
GATEWAY DISTRICT



April 26, 2011

TO: Elaine Davis
Manager, Operations Programs Support

SUBJECT: CONGRESSIONAL INQUIRY
RE: Mary L. Irey

DUE DATE: May 3, 2010

The attached Congressional inquiry is referred for your immediate attention.

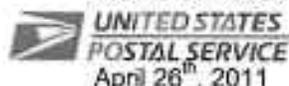
Please investigate the customer's concerns and prepare a response as requested in the attached letter from the inquiring Congressional office.

Your response letter should be prepared for the District Manager's signature and be sent to Consumer Affairs for review/editing no later than the due date assigned above. Please send an e-mail directly to me with your response letter attached (Microsoft Word document file).

A copy of the final signed letter will be returned to you following review, editing, and approval and signature by the District Manager. If you have any questions or need assistance preparing a response to this inquiry, please call me at (314) 436-4280.

Thank you for your cooperation.

Kay Grover
Consumer Affairs Associate



The Honorable Vicky Hartzler
United States House of Representatives
2409 Hyde Park
Jefferson City, MO 65109

Dear Congressman Hartzler:

Reference is made to your correspondence regarding the concerns of Ms. Mary L. Irey, relative to their recent concerns regarding proposed closure of the Latham, MO Post Office.

Let me begin by stating that, at this point, no decision has been made regarding the Latham Post office. This process requires several steps to ensure the best decision is made. A final determination will not be made unless we conclude that it will provide regular and effective service to the community.

A proposal is currently posted in the lobby of the Latham Post Office along with an invitation for comment. Many customers in the area already choose to have mail delivered to their home or business by the rural carrier from a neighboring office. We are not proposing to affect this service and no surveys were directed to these customers, but were available at the retail counter. These surveys, along with comments submitted, three years of sales and transaction data, lease status, and other applicable items will continue to be reviewed as the study of this location continues.

Services provided at the post office are also available from the carrier, and customers will not have to travel to another post office for many services. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Additionally, the postal service has taken great strides to make services more accessible to customers with services available at www.usps.com, by calling 800-STAMP-24, and at many stores, gas stations and ATMs where customers often shop.

Occasionally, we interchange staff, equipment and other resources in order to improve efficiencies, reduce operating costs, and make better use of our resources. Continuous improvement in our postal operations enables the Postal Service to fulfill its mission of providing our nation with mail delivery to every home and business address at affordable prices.

This possible operational change is just one way the Postal Service is becoming more efficient, while delivering excellent service to our customers. Our goal is to keep mail relevant, affordable, and growing.

Please assure Ms. Irey that she is a valued customer, and her opinions and insight regarding his community are appreciated. The Postal Service has very specific regulations regarding the closure of post offices covered in Title 39, United States Code (see enclosed). Should a final determination be made regarding this post office, the decision will be posted in the lobby of the post office along with appeal rights and timelines.

Sincerely,

David F. Martin



April 26, 2011

Honorable Vicky Hartzler
Member of Congress
2409 Hyde Park
Jefferson City MO 65109

Dear Congresswoman Hartzler:

The concerns of your constituent, Ms. Mary L. Irey have been received by the office of Consumer Affairs, Gateway District.

Your inquiry has been forwarded to the appropriate postal official to investigate this matter on your behalf. We ask for your patience while this matter is being resolved.

If you have any questions or need additional assistance, please contact our office at (314) 436-4280.

Sincerely,

A handwritten signature in cursive script that reads "Kay Grover".

Kay Grover
Consumer Affairs Associate

2802701 p70

Rec'd JC
APR 15 2011

U.S. Representative Vicky Hartzler

Privacy Authorization Form

Date: April 13, 2011

Name: Last Irey First Mary Middle Louise

Permanent Address: 33803 Highway M M
California, MO Zip Code 65018

Telephone: Home 660-458-6628 Cell _____ Work Retired

Social Security Number: 488-28-1829

Date of Birth: Feb 15, 1925

Case/File Number: _____

Agency: _____

Problem: They are trying to close our Post Office in Latham Mo 65052. We have a lot of business coming in there. Lots of it is in horse buggies & bicycles also we have a Bank & a School so we sure need a Post office there. I sure hope you can help us keep it open. We do appreciate your help Thanks.

As mandated by the 1974 Privacy Act, I authorize U.S. Representative Vicky Hartzler and her staff to make inquiries on my behalf and to obtain information on my personal records or files.

Signature: Mary Louise Irey Date: April 13, 2011

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 42480

Fringe benefits 33.5%

\$ 14231

Rental costs, excluding utilities

\$ 3600

Total annual costs

\$ 60311

Less estimated cost of replacement service

- 0

Total annual savings

\$ 60311

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date



04/11/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the LATHAM Post Office
Docket No. 1369913

This is to advise you that on 04/21/2011, I will post for public comment a proposal to close the LATHAM Post Office in Moniteau, Congressional District No. 4.

If you have any questions, please call SUE WANDERSEE District Review Coordinator at (314) 436-3645.

A handwritten signature in black ink, appearing to read "D. Martin", with a stylized, cursive script.

DAVID MARTIN
District Manager
GATEWAY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



04/20/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
LATHAM Proposal
Docket No. 1369913 - 65050

Please post the enclosed proposal to close the LATHAM Post Office in the lobby. The proposal must be posted in a prominent place from 04/21/2011 through close of business on 06/22/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

A handwritten signature in cursive script that reads "Sue Wandersee".

SUE WANDERSEE
Post Office Review Coordinator
GATEWAY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 04/21/2011

Date of Removal: 06/22/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE LATHAM, MO POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Latham Post Office:

The Postal Service is considering the close of the Latham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/21/2011 through 05/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Latham Post Office, Fortuna Post Office and California Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.



DEBBIE WILSHUSEN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 04/21/2011

Posting Round Date:

Date of Removal: 06/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE LATHAM, MO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provide to the area by a carrier that already delivers in the area and through alternate access.

The Latham Post Office, an EAS-11 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures. If this proposal is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

Retail service is also available at the Fortuna Post Office an EAS-11 level office, located seven miles away. Window service hours at Fortuna Post Office are from 7:00 a.m. to 3:45 p.m., Monday through Friday and 7:00 a.m. to 8:45 a.m. on Saturday. There are 21 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- 1. Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- 2. Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest.
<http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.
- 3. Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- 4. Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

5. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, grocery stores, and by calling 1-800-STAMP24.

6. **Concern:** Customers were concerned about permit mailing.

Response: The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7. **Concern:** You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

9. **Concern:** Customers asked why their post office was being discontinued while others were retained.

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

10. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

11. **Concern:** Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- 1. Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- 2. Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- 3. Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:**

No Concern

Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 60,311 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 42,480
Fringe Benefits @ 33.5%	\$ 14,231
Rental Costs, Excluding Utilities	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 60,311
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 60,311</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery service to no customers and 22 PO Box customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$60,311 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Latham Post Office, Fortuna Post Office and California Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DEBBIE WILSHUSEN
Manager, Post Office Operations

04/21/2011
Date

Date of Posting: 04/21/2011

Date of Removal: 06/22/2011



UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE LATHAM, MO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**



To the customers of the Latham Post Office:

The Postal Service is considering the close of the Latham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 04/21/2011 through 06/22/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Latham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script, appearing to read "Debbie Wilshusen".

DEBBIE WILSHUSEN
1720 MARKET ST ROOM 3000
SAINT LOUIS, MO 63155-9900

Date of Posting: 04/21/2011

Posting Round Date:



Date of Removal: 06/22/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE LATHAM, MO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access.

The Latham Post Office, an EAS-11 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures. If this proposal is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

Retail service is also available at the Fortuna Post Office an EAS-11 level office, located seven miles away. Window service hours at Fortuna Post Office are from 7:00 a.m. to 3:45 p.m., Monday through Friday and 7:00 a.m. to 8:45 a.m. on Saturday. There are 21 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry.

- Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If you know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest.
<http://www.uspsstampstogo.com/> Other options may be found at usps.com as well.
- Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- Concern:** Customers were concerned about having to travel to another post office for service