Postal Regulatory Commission
Submitted 9/28/2011 11:00:35 AM
Filing ID: 76163
Accepted 9/28/2011

HAILESBORO Docket: 1365949 - 13645

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

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Page	Document		
1.	Request/approval to study for discontinuance (02/24/2011)	☑	
2.	Notice (if appropriate) to Headquarters of suspension	☑	
3.	Notice (if appropriate) to customers/district personnel of suspension	☑	
4.	Highway map with community highlighted (02/25/2011)	☑	
5.	Eviction notice (if appropriate) (02/25/2011)	☑	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/25/2011)	☑	
7.	Post Office and community photos (03/25/2011)	☑	
8.	PS Form 150, Postmaster Workload Information (03/03/2011)	☑	
9.	Worksheet for calculating work service credit (02/28/2011)	☑	
10.	Window transaction record (03/23/2011)	☑	
11.	Record of incoming mail (03/19/2011)	☑	
12.	Record of dispatched mail (03/19/2011)	☑	
13.	Administrative postmaster/OIC comments (03/28/2011)	☑	
14.	Inspection Service/local law enforcement vandalism reports (02/25/2011)	☑	
15.	Post Office fact sheet (05/02/2011)	☑	
16.	Community fact sheet (07/18/2011)	☑	
17.	Alternate service options/cost analysis (03/30/2011)	☑	
18.	Form 4920, Post Office Fact Sheet (07/18/2011)	☑	
19.	Reccomendation and Service Replacement Type (04/01/2011)	☑	
20.	Questionnaire instruction letter to postmaster/OIC (04/15/2011)	☑	
21.	Cover letter, questionnaire, and enclosures (04/15/2011)	☑	
22.	Returned customer questionnaires and Postal Service response letters (04/15/2011)	☑	
23.	Analysis of questionnaires (05/07/2011)	☑	
24.	Community meeting roster (05/07/2011)	☑	
25.	Community meeting analysis (05/07/2011)	☑	
26.	Community meeting letter **(Need to set before questionnaire if not held before)** (04/13/2011)	☑	
27.	Petition and Postal Service response letter (if appropriate) (07/11/2011)	☑	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (05/09/2011)	☑	
29.	Proposal checklist (07/18/2011)	☑	
30.	District notification to Government Affairs (05/11/2011)	☑	
31.	Instructions to postmaster/OIC to post proposal (05/10/2011)	☑	
32.	Invitation for comments exhibit (05/11/2011)	☑	
33.	Proposal exhibit	☑	
34.	Comment form exhibit (05/02/2011)	☑	
35.	Instructions for postmaster/OIC to remove proposal (07/12/2011)	☑	
36.	Round-date stamped proposals and invitations for comments from affected offices (07/15/2011)	☑	
37.	Notification of taking proposal and comments under internal consideration (07/12/2011)	☑	
38.	Proposal comments and Postal Service response letters (05/09/2011)	☑	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	☑	
40.	Analysis of comments (07/18/2011)	☑	
41.	Revised proposal (if appropriate) (07/18/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (07/18/2011)	☑	
43.	Certification of record (07/18/2011)	☑	
44.	Log of Post Office discontinuance actions (07/18/2011)	☑	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for HAILESBORO

HAILESBORO Docket: 1365949 - 13645			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review		Return to Flow	
Page	Document		
41.	Revised proposal (if appropriate) (07/18/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (07/18/2011)	☑	
43.	Certification of record (07/18/2011)	☑	
44.	Log of Post Office discontinuance actions (07/18/2011)	☑	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/21/2011)	☑	
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)	☑	
47.	Final determination transmittal letter from Headquarters (08/05/2011)	☑	
48.	Instruction letter to postmaster/OIC on posting (08/09/2011)	☑	
49.	Round-date stamped final determination cover sheets (09/13/2011)	☑	
50.	Postal Bulletin Post Office Change Announcement ()	☑	
51.	Vice president, Delivery and Retail, instruction letter (08/05/2011)	☑	

FILE LINK

Back to Flow

UNITED STATES POSTAL SERVICE

02/24/2011

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 23 congressional district.

Post Office Name:	HAILESBORO
Zip+4 Code:	13645-9998
EAS Level:	11
Finance Number:	353485
County:	St Lawrence
Proposed Admin Office:	GOUVERNEUR PO
ADMIN Miles Away:	2.5
Near Office Name:	GOUVERNEUR PO
Near Miles Away:	2.5
Number of Customers:	
Post Office Box:	133
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	133
ZIP Code Change:	Yes ☐ NO ☑ ZIP Code

The above office became vacant when the postmaster retired on 06/29/2010.

This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

JEFFREY SANDS
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

02/24/2011
DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE

Docket: 1365949 -13645
Item Nbr: 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: HAILESBORO State: NY Zip Code: 13645
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: St Lawrence
EAS Grade: 11 Finance Number: 353485

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no Emergency Supension for this office**

Prepared by: Nadine Tremblay Date: 03/21/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE

Docket: 1365949 - 13645
Item Nbr: 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: HAILESBORO State: NY Zip Code: 13645
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: St Lawrence
EAS Grade: 11 Finance Number: 353485

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Supension for this office

Prepared by: Nadine Tremblay Date: 03/21/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

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UNITED STATES POSTAL SERVICE®

A service of white pages

Post Office™ Locations

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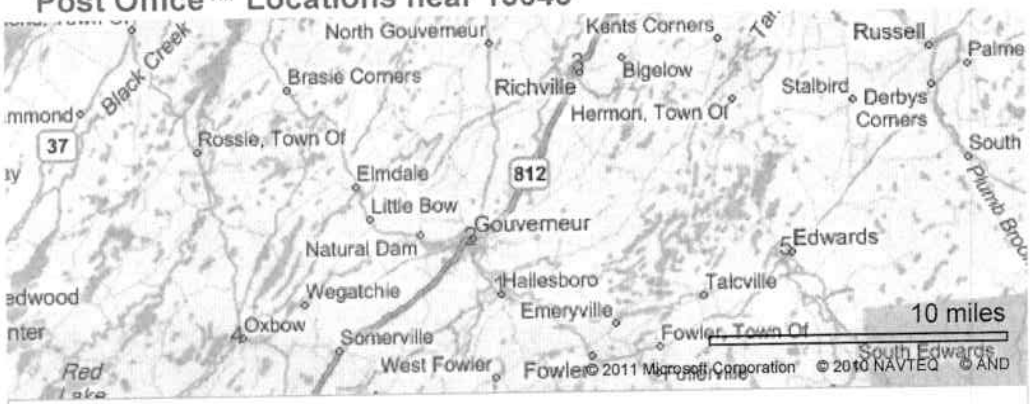
Post Office™ Locations near 13645



1 **Post Office™ Location - HAILESBORO**
97 MAIN ST
HAILESBORO, NY
13645-9998
(800) ASK-USPS
(800) 275-8777
(315) 287-0099
0.2 mi

Business Hours
Mon-Fri
8:15am-12:00pm
1:00pm-4:30pm
Sat
8:30am-11:45am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 **Post Office™ Location - GOUVERNEUR**
35 GROVE ST
GOUVERNEUR, NY
13642-9998
(800) ASK-USPS
(800) 275-8777
(315) 287-0520
2.0 mi

Business Hours
Mon-Fri
9:00am-5:00pm
Sat
9:00am-12:00pm
Sun
closed

Services
Passport Application Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3 **Post Office™ Location - RICHVILLE**
160 MAIN ST
RICHVILLE, NY
13681-9998
(800) ASK-USPS
(800) 275-8777
(315) 287-2780
8.1 mi

Business Hours
Mon-Fri
8:00am-12:00pm
1:00pm-4:45pm
Sat
8:00am-11:45am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

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Page 4a

4 **Post Office™ Location - OXBOW**
37439 COUNTY ROUTE 25
OXBOW, NY 13671-9998
(800) ASK-USPS
(800) 275-8777
(315) 659-8651
8.8 mi

Business Hours
Mon-Fri
12:00pm-4:00pm
Sat
11:30am-3:30pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

5 **Post Office™ Location - EDWARDS**
196 MAIN ST
EDWARDS, NY 13635-9998
(800) ASK-USPS
(800) 275-8777
(315) 562-3200
10.0 mi

Business Hours
Mon-Fri
8:00am-12:00pm
1:00pm-4:45pm
Sat
8:00am-11:30am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 13645

By City

HAILESBORO GOUVERNEUR RICHVILLE OXBOW EDWARDS

By ZIP Code

13642	13681	13671	13635	13608	13648	13652	13646	13639	13630
13665	13633	13673	13684	13679	13623	13691	13614	13677	13680

People and Business Search

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Reverse Phone Number
See who is calling you

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Yellow Pages, White Pages, also nearby

UNITED STATES
POSTAL SERVICE

DOCKET NO. 1365 949 13645
ITEM NO. 5
PAGE 1

March 21, 2011

RE: Hailesboro NY 13645

Memo to the record. There is no page 5, Eviction Notice.

This is a management initiated study and an eviction does not apply.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1365949-13645
ITEM NO. 6
PAGE 1

UNITED STATES
POSTAL SERVICE

March 21, 2011

RE: Hailesboro NY 13645

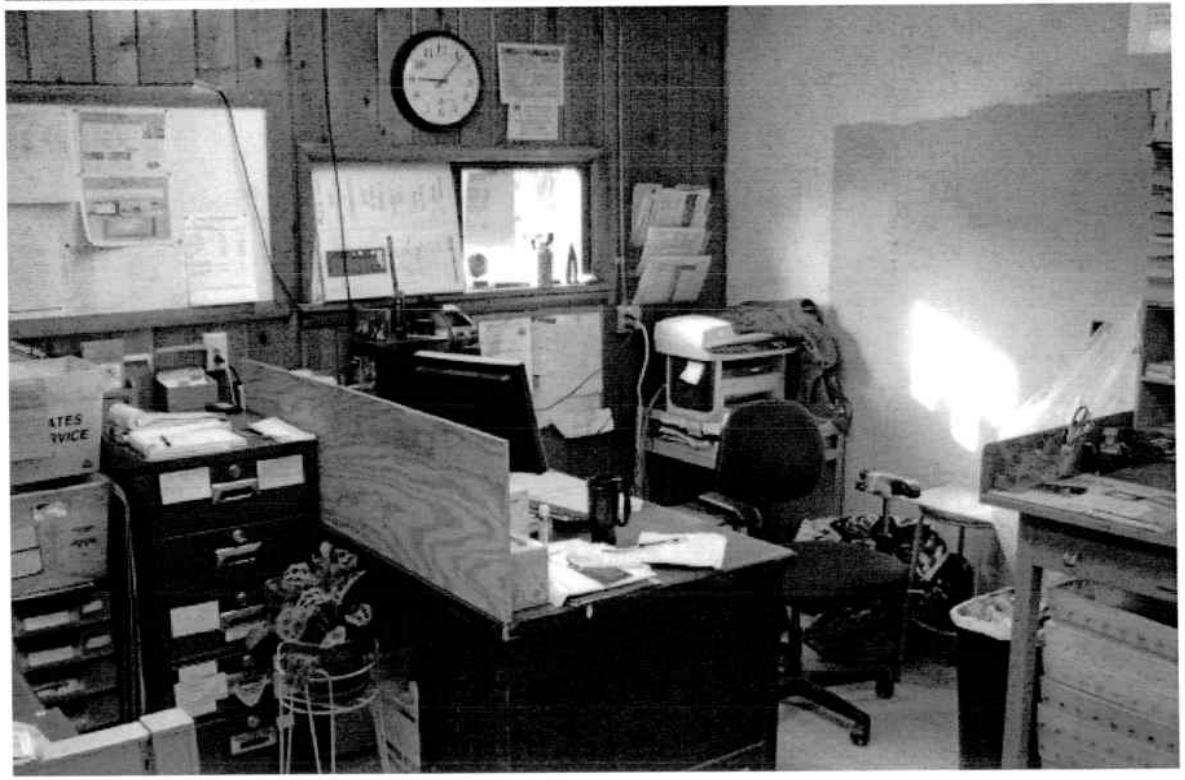
Memo to the record. There is no page 6, Building inspection report and original photos of building deficiencies.

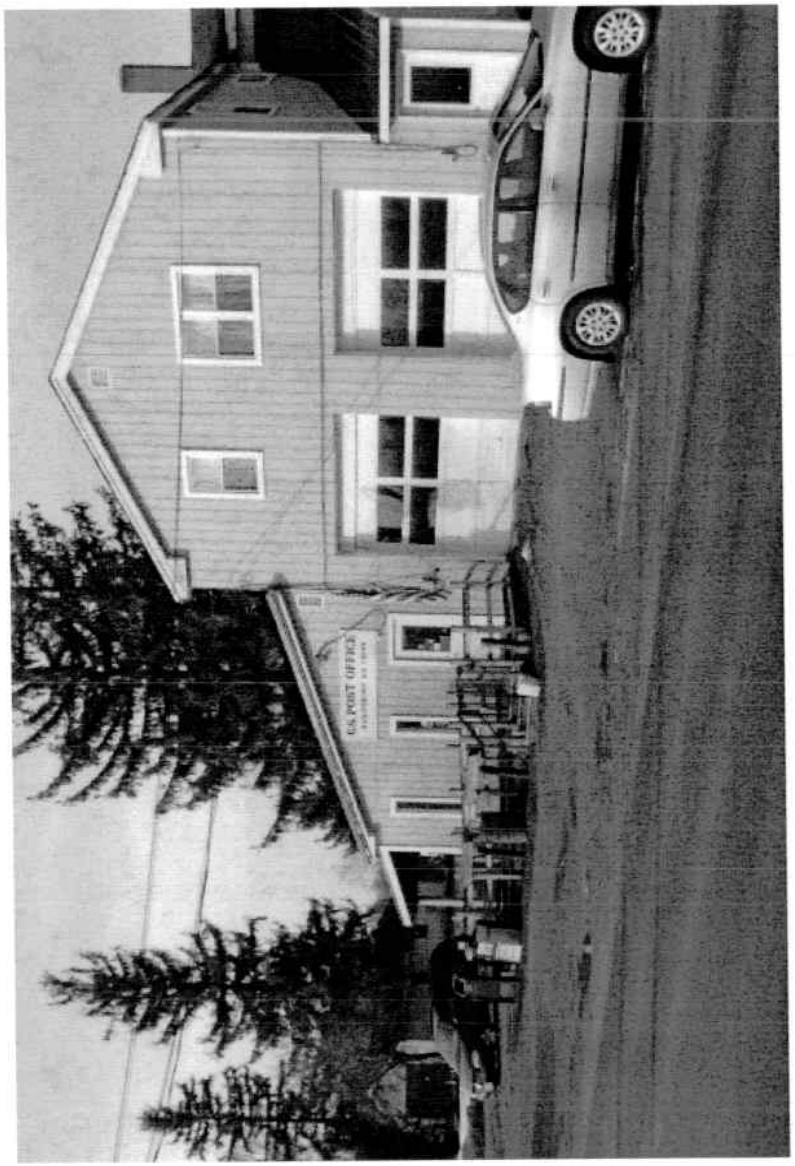
This is a management initiated study; therefore, this item does not apply.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1365949-13645
ITEM NO. 7
PAGE 1





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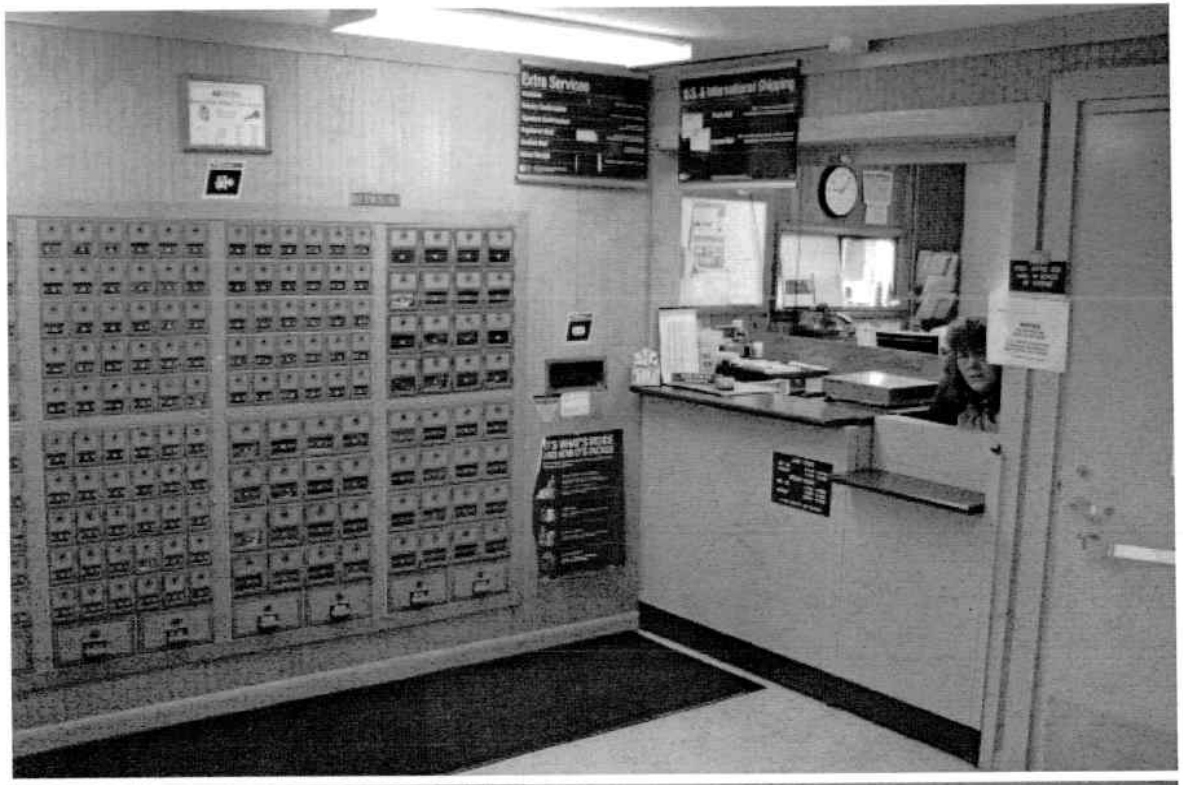
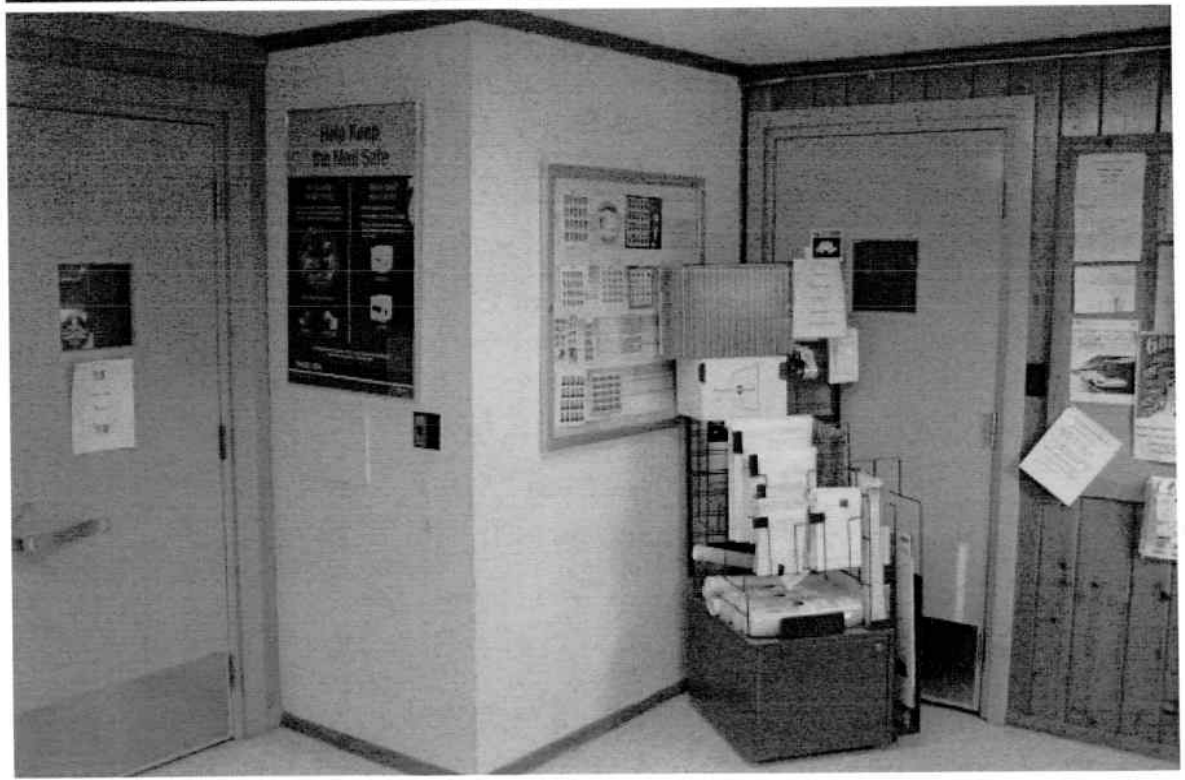
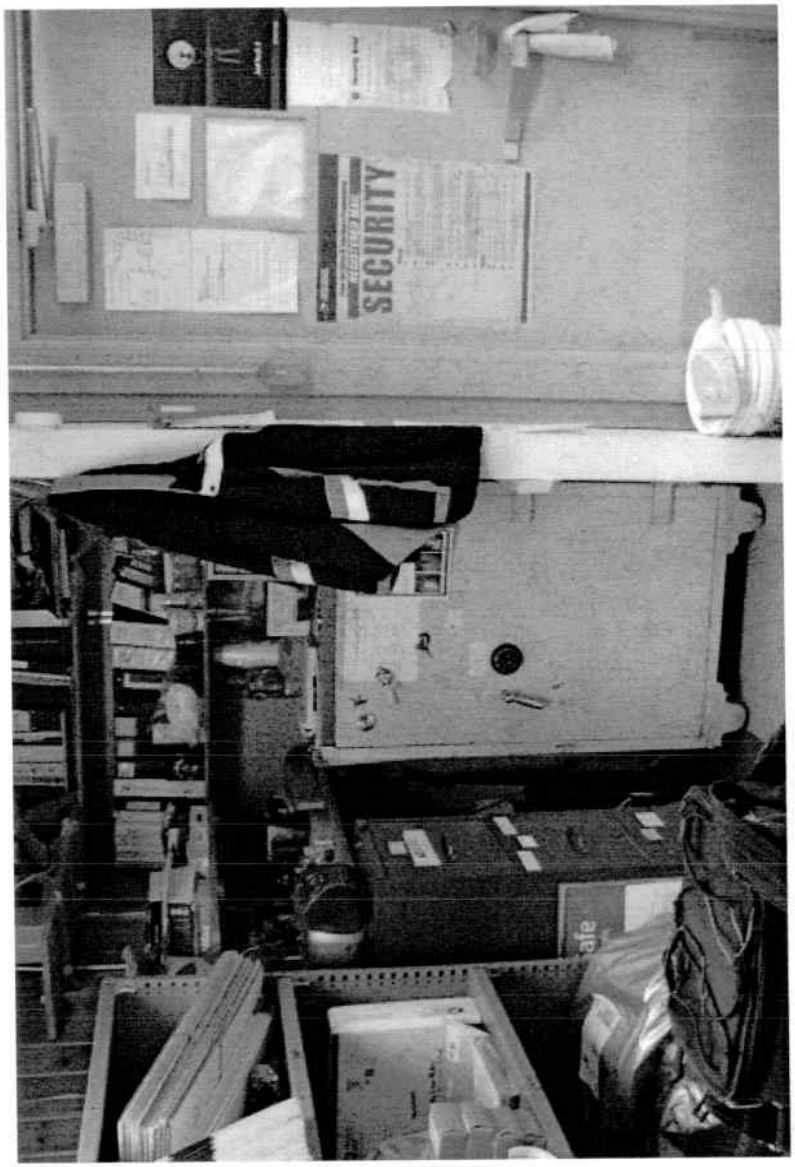
ITEM NO. 7
PAGE 2







PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code HAILESBORO, NY 13645	Postmaster's Signature QN66NB	Date 03/02/2011
District Office, State & Zip Code ALBANY PFC, NY 12288	District Manager's Signature KY2CNZ	Date 03/03/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1.	Current Office Level		11
2.	Finance Number	(1-6)	353485
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	133
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b.	Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	133	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes *rented*. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: HAILESBORO
Office Zip+4: 13645 -9998 District: ALBANY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	133	X 1.0	=	133
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				133

Revenue WSCs

First	25 revenue units:	1.00	X	25 units	=	25.00
Next	275 revenue units:	0.50	X	140 units	=	70.00
Next	700 revenue units:	0.25	X	0 units	=	0.00
Next	5000 revenue units:	0.10	X	0 units	=	0.00
	Balance of revenue units:	0.01	X	0 units	=	0.00
	Total revenue WSCs:					95.00

Activity WSCs 133 + Revenue WSCs = 95.00 Base WSCs 228.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

NADINE TREMBLAY — Printed Name

NADINE.M.TREMBLAY@USPS.GOV — Signature

ALBANY PFC District Review Coordinator — Title

02/28/2011 — Date

Window Transaction Survey

Window Transaction Survey

PO Name: HAILESBORO ZIP+4: 13645 - 9998 Completed By: R74080

Survey Period: 03/05/2011 through 03/18/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 03/05	5	68	0	0	0	6	0	21
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	29	125	0	0	0	5	2	47
Tue - 03/08	15	13	0	0	0	6	0	35
Wed - 03/09	6	6	0	0	0	2	1	23
Thu - 03/10	8	8	0	0	0	1	3	31
Fri - 03/11	18	12	0	0	1	1	0	34
Sat - 03/12	4	4	0	0	2	0	0	19
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	15	11	0	0	0	5	1	46
Tue - 03/15	30	15	1	0	0	3	2	52
Wed - 03/16	6	7	0	0	1	3	1	28
Thu - 03/17	8	9	2	0	0	2	0	34
Fri - 03/18	14	10	0	0	0	6	0	36
TOTALS	158	288	3	0	4	40	10	406
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	10.2	26.0	0.5	0.0	1.0	6.0	1.5	40.2

Average Number Daily Transactions: 75.8 Average Daily Retail Workload in Minutes: 85.4

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: HAILESBORO 13645 - 9998

Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	265	134	57	134	5	9	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	473	0	172	0	9	6	0	0
Tue - 03/08	132	0	0	0	1	3	0	0
Wed - 03/09	227	0	19	0	7	5	0	0
Thu - 03/10	265	0	86	0	5	9	1	0
Fri - 03/11	302	0	38	0	4	2	0	0
Sat - 03/12	265	0	77	0	4	6	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	473	0	163	0	8	7	0	0
Tue - 03/15	132	0	29	0	4	3	0	0
Wed - 03/16	227	0	77	0	7	8	0	0
Thu - 03/17	227	0	57	0	4	9	0	0
Fri - 03/18	246	0	38	0	4	6	0	0
TOTALS	3,234	134	813	134	62	73	1	0
Daily Average	269.5	11.2	67.8	11.2	5.2	6.1	0.1	0.0

Signature of Person Making Count: R74080

Printed Name: R74080

Date: 03/19/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 HAILESBORO 13645 - 9998

Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	133	0	5	0	63	3	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	367	0	3	0	119	4	0	0
Tue - 03/08	175	0	5	0	8	3	0	0
Wed - 03/09	276	0	4	0	1	5	0	0
Thu - 03/10	169	0	3	0	3	3	0	0
Fri - 03/11	287	0	38	0	2	8	0	0
Sat - 03/12	105	0	3	0	1	1	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	185	0	4	0	8	3	0	0
Tue - 03/15	317	0	6	0	8	5	1	0
Wed - 03/16	220	0	6	0	4	3	0	0
Thu - 03/17	254	0	3	0	3	3	2	0
Fri - 03/18	241	0	6	0	6	3	0	0
TOTALS	2,729	0	86	0	226	44	3	0
Daily Average	227.4	0.0	7.2	0.0	18.8	3.7	0.3	0.0

Signature of Person Making Count: R74080

Printed Name: R74080

Date: 03/19/11

UNITED STATES POSTAL SERVICE

03/28/2011

OIC/POSTMASTER

SUBJECT: HAILESBORO Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HAILESBORO Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HAILESBORO Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/11/2011. This information will be entered into the official record for public viewing.

Post Office Box	133
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	133

If you have any comments on alternate means of providing services to the HAILESBORO customers, please provide them below:

17 E boxes, would need rural route extensions, the rest are on the line of travel of the RR

NADINE TREMBLAY
Post Office Review Coordinator

Comments:

cc: Official Record

02/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HAILESBORO Post Office, 13645 - 9998, located in St Lawrence County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE

Docket: 1365949-13645
Page Nbr: 14a

04/29/2011

State Police

1005 U.S. HWY 11
Gouverneur, NY 13642

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Hailesboro Post Office, 13645 - 9998, located in St Lawrence County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ___

Comments/Findings:

This request is too broad to process. To my knowledge, we have no recent reports of mail theft. How far back do you want to search? What type of vandalism are you interested in? Mailboxes? What area Township? Again, how far back? We get numerous reports of mailboxes being damaged throughout our 1400 sq. mile patrol area each month. If you need additional information, I am enclosing a business card. For official records, you must contact our records department in Albany.

Sgt/SC David E Dann
NYSP Gouverneur

cc: Official Record

Post Office Survey Sheet

Post Office Name	HAILESBORO	ZIP+4	13645-9998
Congressional District	23	Date	03/30/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   None known

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 12/31/2013 with 30 day termination clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   Gouverneur

5. List potential CPO sites.
   CPU sites investigated by Retail

6. Are there any postage meter customers or permit mailers? ☐ Yes ☑ No
   If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   PM position is vacant. If there is a PMR, clerk or carriers, POOM will review vacancies elsewhere

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   HCR Stop Eliminated Collection box removed if not on carriers line of travel No lock pouch needed

How Post Office boxes are installed?	268	
How Post Office boxes are used?	133	
What are the window service hours?	08:15 - 12:00 - 13:00 - 16:30	M-F
	08:30 - 11:45	S
What are the lobby hours?	8:00-17:00	M-F
	08:15-12:15	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   None known

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
None known

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
None known

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
One customer comes in a wheelchair, lives on the line of travel of the rural route

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	
b.	Will this change result in the route being overburned?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	Add Aux or split if needed
c.	How many boxes and miles will be added to the route?	106, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	15611
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☑ More ☐ Same ☐ Less
Hailesboro Group 5 Gouverneur Group 3

Community Survey Sheet

Community Survey Sheet

Post Office Name	HAILESBORO	ZIP+4	13645-9998
Congressional District	23	Date	03/29/2011

1. Incorporated? ☐ Yes ☑ No

   Local government provided by: Town of Fowler

   Police protection provided by: State Police

   Fire protection provided by: Gouverneur Vol F. D

   School location: Fowler Elementary

2. What population growth is expected? (Please document your source)

   No growth data available. Selected next closest Post Office Gouverneur Projected Annual Household Growth Rate: -0.03% see attached

3. What residential, commercial, or business growth is expected? (Please document your source)

   see attached Sperlings Best Places

4. History. (Are there any special historical events related to the community?
   Are there any special community events to consider?
   Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
   Check with the field real estate office when verification is needed.)

   Hamlet of Fowler Wikipedia.org see attached

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

   see attached MelissaData.com

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
   school bus stop, community meeting location, voting place, government form distribution center.
   Do employees of the office offer assistance to senior citizens and handicapped)?
   What provisions can be made for these services if the Post Office is discontinued?

   Public Bulletin Board

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PAGE 3

ZIP CODE DEMOGRAPHIC REPORT

No data was found for the entered ZIP Code.
Please check your ZIP request carefully.

When **no** household growth data is found for a particular ZIP code, it is often discovered that the ZIP Code is for a PO box section within a Postal facility, has no associated geographic delivery territory, or is a new ZIP code.

To learn more about the nature of a specific ZIP Code, please contact the servicing Postmaster. Thank You.

New ZIP Code Search

| Home | USPS Blue | Assistance |

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PAGE 3

ZIP CODE DEMOGRAPHIC REPORT

Post Office Name: Gouverneur, NY
ZIP Code: 13642

Total Population:		**Total Households:**	
2010	10,075	**2010**	3,603
2015	9,974	**2015**	3,598

Projected Annual Household Growth Rate: -0.03%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: HAILESBORO
Office Zip+4: 13645 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the route	106	x 3.64 hours per year	385.84
2.	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	385.84
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			35.00
	Total additional compensation (HCR hourly rate x total time added to the route)			13,504.40

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: HAILESBORO
Office Zip+4: 13645 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the rural route	106		
2.	Enter the number of additional miles to be added to the route	0.00		
	Enter the volume factor	2.26		
		Total (additional boxes x volume factor)		239.56
3.	Enter the number of additional boxes to be added to the rural route	106		
	Centralized boxes	0.00	x 1.00 Min	0.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	106.00	x 2.00 Min	212.00
			Total additional box allowance	212.00
4.	Enter the number of additional daily miles to be added to the rural route	0.00	x 12 Mileage Standard	0.00
			Total additional minutes per week (miles carried to two decimal places)	451.56
5.	Total additional annual minutes (additional minutes per week year)	451.56	x 52 Weeks	23,481.12
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	23,481.12	/ 60 Minutes	391.35
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	39.89		
		Total Annual Cost (additional annual hours x rural cost per hour)		15,611.03
8.	Enter lock pouch allowance (if applicable)			0.00
		Total annual cost for alternate service (annual cost minus lock pouch allowance)		15,611.03

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL

Fact Sheet

1. Date Prepared 03/30/2011

2. Post Office Name HAILESBORO

3. State and ZIP + 4 Code NY, 13645-9998

4. District, Customer Service ALBANY PFC

5. Area, Customer Service NORTHEAST

6. County St Lawrence

7. Congressional District 23

8. Reason for Proposal to Discontinue this is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office.

9. PO Emergency Suspend *(Reason and Date)* No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. [ ] PM [✔] PM Vacancy Reason & Date: retired

Occupied 06/29/2010

b. [✔] OIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
08:15 - 12:00, 13:00 - 16:30	08:30 - 11:45	
a. Lobby Time M-F	Sat	
8:00-17:00	08:15-12:15	0.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	133
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	133
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	75.80

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	280	227
b. Newspaper	78	7
c. Parcel	11	22
d. Other	0	0
e. Total	369	256
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 60,635	$ 33168	$11,111
2009	$ 67,792		
2010	$ 63,163		

16a. Quarters

[ ] Postal Owned [✔] Leased *(if Leased, Expiration Date)* 12/31/2013 Annual Lease $ 6780

30-day cancellation clause? [✔] Yes [ ] No Evicted? [ ] Yes [✔] No (if Yes, must vacate by)

Located in: [✔] Business [ ] Home [ ] Other Suitable alternate quarters available? [✔] Yes [ ] No

16b. Explain:
Gouverneur Post Office

17. Schools, Churches and Organization in Service Area: No: 0

18. Businesses in Service Area: No: 0

19. Administrative/Emanating Office *(Proposed)*:
Name GOUVERNEUR PO EAS Level 18 Miles Away 2.5
Window Service Hours: M-F 09:00 17:00 SAT 09:00 12:00
Lobby Hours: M-F 06:30-17:15 SAT 06:30-15:30
PO Boxes Available: 74

20. Nearest Post Office *(if different from above)*:
Name GOUVERNEUR PO EAS Level 18 Miles Away 2.5
Window Service Hours: M-F 09:00 17:00 SAT 09:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
NADINE TREMBLAY		*NADINE TREMBLAY*	(518) 452-4080
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
NADINE TREMBLAY	(518) 452-4080	ALBANY, NY	

PS Form 4920, June 1993

UNITED STATES
POSTAL SERVICE

June 24, 2011

RE: Fishers Landing NY
Docket #1363430 - 13641
Item 18a

Memo to the record. Amendment to page 18, Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet.

Business names have been provide by the OIC on 06/24/2011, and were added to Form 4920 and Item 13. This will update paragraph two of the proposal under:

II. EFFECT ON COMMUNITY

Fishers Landing is an unincorporated community located in Jefferson County. The community is administered politically by Town of Orleans. Police protection is provided by the New York State Police. Fire protection is provided by the Fishers Landing Volunteer Fire Dept. The community is comprised of retirees,self-employed, seasonal, and those who commute to work at nearby communities and work in local businesses. Businesses and organizations include: Church of the Nazarene, Omar/Fishers Ldg Meth Church , Foxey's Restaurant (seasonal), Chalks Marina & Boat Sales (seasonal), Bill & Jacks Marina (seasonal), Audio Visual Plus, Wooden Boat, Vol Fire Dept, Fishers Ldg Racing Club, Samson Const, Green Structures, Hebergers, Scott Smith, Thousand Island Animal Hosp, Thous Is Auto Sales, St. Lawerance Pottery, PJ's Motel & River Rat Rest, Meyer's Marine, 4th Coast Inc, Amer Legion Colon Couch Post, Thous Is Blue Grass Perservation Soc. . Residents may travel to nearby communities for other supplies and services.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

A. Office

Name: HAILESBORO State: NY Zip Code: 13645
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: St Lawrence
EAS Grade: 11 Finance Number: 353485

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Nadine Tremblay Date: 04/04/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE

04/15/11

OIC/POSTMASTER

SUBJECT: HAILESBORO Post Office

Enclosed are questionnaires addressed to customers of the HAILESBORO Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/01/11 for further review.

Nadine Tremblay
Post Office Review Coordinator
Enclosures

UNITED STAT
POSTAL SERV

04/15/2011

POSTAL CUSTOMER
HAILESBORO POST OFFICE
HAILESBORO, NY 13645

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Hailesboro Post Office retired on 06/29/2010. The Office is being studied for possible closing or consolidation for the following reasons: This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Gouverneur Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Gouverneur Post Office, located 2.5 miles away. Hours of service at this office are 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/28/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645 on Thursday, April 28, 2011 from 8:00 a.m. to 12:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the HAILESBORO Post Office for each of the following:

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

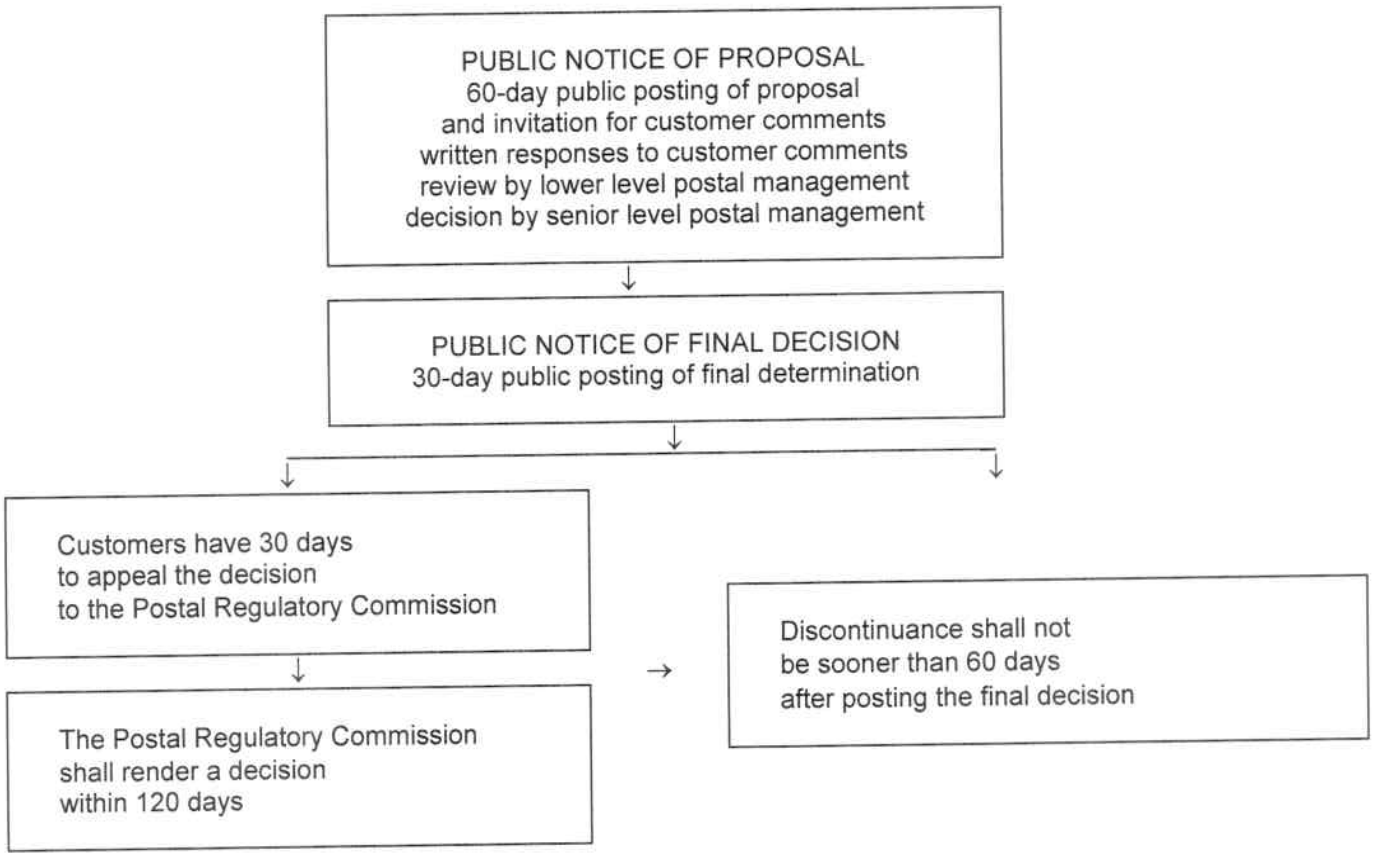
UNITED STATES POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



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Notice

Services at the
Hailesboro Post Office
are being studied for possible
discontinuance.
Postal Representatives will be at
the Hailesboro Post Office Lobby
(open forum), 97 Main Street,
Hailesboro, NY 13645 on
04/28/2011 from 8 AM to 12 Noon
to discuss alternative services
available to the community, the
service you now receive, and what
effect officially discontinuing the
Hailesboro Post Office will have
on customers and the community.

We look forward to meeting with
you to discuss this important
matter.

Poster 2

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-1364
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PAGE 1

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐ special occassions
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: I am disabled Use Wheelchair Ramp to enter/exit PoOs

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: N.A.

Get everything done concerning PoOs in Hailesboro

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

ITEM NO. 22

PAGE 2

If yes, please explain: Hailesboro P.O. help to Ke good care of me because of my handicap

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☒ Personal needs Doctor's appointments

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community? No Ao

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Nelson Dailey
(Please print your name)

Address: P.O. Box 21, Hailesboro, N.Y. 13645

Telephone number: 315 287-2996 Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-1364 5
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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☐	☒	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Government + Watertown

☐ Personal needs " + "

☐ Banking " —

☐ Employment —

☐ Social needs —

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Harold E. Hamilton
(Please print your name)

Address: P O Box 93 Hailesboro N.Y 13645

Telephone number: — Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	☐ Yes	☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: I pass Gouverneur Post Ofc. but don't like parking or standing in lines. I do not have time to wait at a busy post ofc. and there is never anywhere to park.

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
I live way back in off the road and I do not trust the rural mail boxes.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Gouverneur, Watertown, Potsdam
☒ Personal needs Gouverneur, Watertown, Potsdam
☒ Banking Gouverneur
☒ Employment Gouverneur
☐ Social needs

5. Do you currently use local businesses in the community?
☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☒ Yes ☐ No

Name: Kelley Fetterman
(Please print your name)

Address: 143 Main St. PO Box 42 Hailesboro, NY 13645

Telephone number: 315-528-4297 Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐ OCC.
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse: was before

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☒ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

Governor

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Brad & Ann Sau

(Please print your name)

Address: Hailesboro

Telephone number: 287-2215 Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☑ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☑ Yes ☐ No
If yes, please explain: as needed

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping as needed Hours - Watertown "as able"

☐ Personal needs as needed " " weather permitting

☐ Banking Homemen

☐ Employment Fowler

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: KENZO SHREWSBERRY
(Please print your name)

Address: P.O. Box 46, HAILES BORO, NY 13645

Telephone number: 315-287-4041 Date: 4-

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert L Moore III
(Please print your name)

Address: PO Box 208 - 143 Main St Hailesboro NY 13645

Telephone number: 315-771-1513 Date: 4/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☑	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: GOUVERNEUR

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Ricky W. Newvine

(Please print your name)

Address: 23 Bay Rd Gouverneur NY 13642

Telephone number: 315 287 4098 Date: 4/21/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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While we can see the need to combine services the Hallesboro Post Office service and staff are second to none.
When visiting the Gouverneur office at nearly any time of day there are 4-10 people waiting, 1 window open and several employees milling about in the back. This would have to change to make this patron and Councilman in favor of change!

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐ Buy 100 at a time
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Gouverneur Post office ocassionly

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment Retired
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No ✓ there are no businesses in Hailesboro

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Dorothy J. Alton
(Please print your name)

Address: 109 Main St Hailesboro, NY 13645

Telephone number: 315-287-3158 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☑	☐	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping GOUVERNEUR N.Y.

☑ Personal needs

☑ Banking

☐ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: HOWARD & GLENNIS DASHNER
(Please print your name)

Address: P.O. BOX 211 HALESBORO N.Y. 13645

Telephone number: 315-287-4887 Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Convenient if I change my route but I dont use because of Parking, Quickness of Service

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Watertown, Gouv only when in a bind

☐ Personal needs Watertown

☐ Banking Online

☐ Employment Gouv.

☐ Social needs Watertown

5. Do you currently use local businesses in the community?

☑ Yes only in a bind ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Kathy Whitton
(Please print your name)

Address: PO Box 14 Hailesboro NY

Telephone number: 315 287-1736 Date: 4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: HANDICAP PARKING AREA & RAMP

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping 3-4 MILES

☐ Personal needs 3-4 MILES

☐ Banking 3-4 MILES

☐ Employment RETIRED

☐ Social needs CANTON NY 28 MILES

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MICHAEL WRANECH
(Please print your name)

Address: P.O. BOX 56 SINCE 1916

Telephone number: 315-287-0828 Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4-19-11
1. THERE IS NO HANDICAP PARKING IN GOUVERNEUR
2. VERY LIMITED PARKING ON THE STREET ALONG WITH THE CHURCH ACCORS THE STREET AND THE BANK

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Gouverneur

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:
Get to late

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Wal-Mart

☐ Personal needs

☐ Banking

☐ Employment

☑ Social needs Canton

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name:
Nancy Chapin
(Please print your name)

Address: PO Box 244 Hailesboro, NY 13645 (55 Prospect St. Gouverneur, NY 13642

Telephone number: (315) 681-8231 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
I do not have a mailbox at my home and do not wish to put one in. I want to get my mail when I want it. Especially in mornings.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping only for clothing + other types of shopping that are not in my community

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes mostly grocery ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Nancy Bice
(Please print your name)

Address: 753 Bypass Rd Gouv PO Box 92

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Gouverneur Post Office

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse: ITEM NO. 22

If yes, please explain: PAGE 29

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Watertown & Syracuse

☑ Personal needs Doctor's appts.

☑ Banking

☐ Employment

☑ Social needs Movie Theatre in Canton or Potsdam

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Jodi Hatch

(Please print your name)

Address: Box 131 Hailesboro, N.Y. 13645

Telephone number: (315) 287-7776 Date: 4/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐ Sometimes
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

less Convient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Trudy Perow
(Please print your name)

Address: PO Box 314 Hailesboro, NY 13645

Telephone number: 315-408-1540 Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	■	☐
b. Mailing letters	■	☐	☐	☐
c. Mailing parcels	☐	☐	■	☐
d. Picking up Post Office box mail	■	☐	☐	☐
e. Picking up general delivery mail	■	☐	☐	☐
f. Buying money orders	☐	☐	☐ ■ sometimes	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	■	☐	☐
h. Sending Express Mail	☐	☐	☐ ■	☐
i. Buying stamp-collecting material	☐	☐	☐	■

Other postal services:

a. Entering permit mailings ☐ Yes ■ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ■ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ■ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain: Boy now. Now I don't have to wait 6 hrs for a mailman. If I lack a stamp I can instantly get it. packages aren't left in the rain or snow. I've got a lot of medicine and in the Post office it is dry and not hanging on a mail box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Gouverneur, Watertown

☒ Personal needs "

☐ Banking "

☐ Employment Retired

☒ Social needs Gouverneur, DeKalb Jct - Potsdam

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes If not I'd just quit eating maybe living. ☐ No

Name: Alice H. Phelps
(Please print your name)

Address: P O BOX 144, HAILESBORO, N.Y. 13645

Telephone number (315) 287-2357 Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: I AM A Vet DISABLED Senior Citizen (72), AND HAILESBORO PO is 100% SAFER For Me to PARK AND WALK in to than Gouverneur's P.O. Also they Have HARDLY No place to PARK, it is ALWAYS BUSY. PARKING AND trying to cross the Street From the Church is HORRIBLE !!

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
I have tried the Rural Carrier Mode 3 times over 39 years, and Each time had Never-Ending Unreliable problems!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs Medical Service Community

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Grant P. Mitchell
(Please print your name)

Address: P.O. Box 12 - Hailesboro, New York 13645

Telephone number: (315) 287-0475 Date: April 20, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Gouverneur, NY

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Governeur, N.Y.

☐ Personal needs "

☐ Banking "

☐ Employment Retired

☐ Social needs Governeur, N.Y.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Donald A. Backus

(Please print your name)

Address: PO Box 174

Telephone number: 315-287-2357 Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☑	☐	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☑	☐	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse: ITEM NO. 22

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If yes, please explain:
1/2 mile in on the Road from our Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Walter J. Lacks
(Please print your name)

Address: Po Box 82

Telephone number: 315/287-7911 Date: 4/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No ?

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Gouverneur

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse.

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Gouv. Watertown

☒ Personal needs Gouverneur

☒ Banking Gouverneur

☐ Employment Gouverneur

☐ Social needs Hailesboro, Gouverneur

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Alicia Porter

(Please print your name)

Address: 74 Main St. Hailesboro, NY

Telephone number: 315-287-2103 Date: 4-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: often help a couple elderly gentlemen into post office + into their cars.

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

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If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

_____

(Please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒ when needed	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	☐ Yes	☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Governeur - always a line - not personal - do not like going at All there!

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Gouverneur Watertown
☐ Personal needs Gouverneur
☐ Banking Massena New York
☐ Employment Alcoa East - Gouverneur Central Schools
☐ Social needs local - Hailesboro N.Y.

5. Do you currently use local businesses in the community?
☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☒ Yes ☐ No

Name: Christopher H. Steele / Elizabeth R. Steele
(Please print your name)

Address: Box 15 Hailesboro, NY 13645

Telephone number: N/A Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This is a horrible idea! Not supporting this at "All"!!

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☒	☐	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☒ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Because I don't have a place for A Mail Box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Stacey Allen Lanphear
(Please print your name)

Address: 70 Main St. Hailesboro N.Y. 13645

Telephone number: (315) 287-0341 Date: 4-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Timothy Prashaw
(Please print your name)

Address: P.O. Box 274 Hailsboro

Telephone number: (315) 528-3118 Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☑	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain: I get my mail at the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping walmart

☐ Personal needs ll

☐ Banking Bank

☐ Employment SSI

☐ Social needs NO

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Terry S Platt
(Please print your name)

Address: PO Box 68 Hailesboro NY

Telephone number: (315) 535-4422 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown - Gouverneur (if available - limited

☒ Personal needs " "

☒ Banking Gouverneur

☐ Employment

☒ Social needs Gouverneur

5. Do you currently use local businesses in the community? only Post office - garage

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: B.G. Buddenhagen
(Please print your name)

Address: 6 River Dr ~~Gouverneur~~ Hailesboro N.Y. 13645-0094

Telephone number: 287-1652 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐ Seldom	☐
d. Picking up Post Office box mail	☐	☐	☑	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐ Seldom	☐
h. Sending Express Mail	☐	☐	☐ "	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse:

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If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Gouverneur, Watertown, Ogdensburg

☑ Personal needs " " "

☐ Banking "

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Linda & Wayne Bigarel
(Please print your name)

Address: P.O. Box 4, Hailesboro

Telephone number: 315-287-3728 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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4/18/11

We have lived here in Hailesboro for over 44 yrs. now, and have enjoyed the friendliness & service our local post office provides.

I have talked to several people who travel to the Hailesboro post office because they like the service so much better ~~than~~ ~~Gouv~~ than the Gouverneur Post office.

Another thing I enjoy is the post office opening up at 8:00 am, instead of 9:00 in Gouv.

Sincerely
Linda Bigaud

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: The Postmasters Have Helped A Lot Since My Disability.

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

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3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: MAIL GETS TO be TOO LATE. I CAN Go AFTER 9 AND get MINE NOW. RURAL is 3-4 P.M.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping GOUVERNEUR

☒ Personal needs GOUVERNEUR

☒ Banking GOUVERNEUR

☐ Employment

☒ Social needs GOUVERNEUR

5. Do you currently use local businesses in the community?

☐ Yes ☒ No — NO BUSINESSES

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: BARBARA J. MACTURK
(Please print your name)

Address: P.O. Box 25 Hailesboro NY 13645

Telephone number: 315-287-0678 Date: APRIL 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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I am 84 yrs. old and have been a Customer for 64 yrs. My family was before me. It is so handy to get in and out of.

Every Friday when I am awaiting the Luncheon at the Methodist Church, I watch people go to the Gouverneur Post Office. What a disaster that is. Parking on both sides

of the street leaves just one lane to drive through. People take their lives in their hands to cross the street.

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If Hailesboro isn't the best - then why does the woman who resides in Gouverneur - mail all the boxes for the Military at Hailesboro? Over the years over 2000 have gone out. All of ~~[illegible]~~ our Post-Mistresses have stayed over with a smile to process them. Also, a lot of people who don't live in the Buro come here to mail as they say. Good parking space etc. Close some that aren't busy and Hailesboro isn't one of them.

Barbara MacNeck

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse: ITEM NO. 22

If yes, please explain: PAGE 102

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Gouverneur

☐ Personal needs Gouverneur

☐ Banking Gouverneur

☐ Employment Fowler

☐ Social needs Fowler

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DON + CHRISS FULLER

(Please print your name)

Address: PO BOX 210 DORNEL HAILESBORO NY 13645

Telephone number: 315 287 2359 Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑ (occassionally)	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No ?? I don't understand

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: Easy accessibility to Post office w/ Handi cap Parking + Ramp for family member

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:
My house is on at a 4 corners — Not an easy location to put a mail Box,

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Susan M. Spilman
(Please print your name)

Address: 4 Island Branch Rd. Hailesboro, NY 13645

Telephone number: 315-287-4558 Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If the post office would stick to mail delivery + stop sales of merchandize, evaluate quality of work done on upkeep of buildings (poor maintenance jobs done.) Possibly money would be saved.

It would be a great loss to our Hailesboro community if the Post office is closed. Kind, Clean, courtious sewice + accessibility is great. Gouverneur Post office is not easily accessibilbe, parking difficult. ?? Handicap accessibility ??? Hmmm??

Please complete both sides

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-131045

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AGE 65

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☐	☑	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☐	☑	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ogdensburg N.Y. Massena, N.Y.

☑ Personal needs Gouverneur, N.Y.

☑ Banking Gouverneur N.Y.

☑ Employment Gouverneur N.Y.

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Johnson Distrie
(Please print your name)

Address: PO Box 91 Hailesboro, N.Y.

Telephone number: (315) 287-2183 Date: 4/23/011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I am disabled and unable to go to post office...

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping daughter does for me I can't

☐ Personal needs daughter does for me - I can't

☐ Banking daughter does for me - I can't

☐ Employment N/A

☐ Social needs N/A

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: June Leona Kelsey
(Please print your name)

Address: Box 105 113 Mill ST. Hailesboro, NY.

Telephone number: 287-4080 cell! 2870487 Date: april 26-2000

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE Please keep Hailesboro Post Office Open. Thank-you

DOCKET NO. 365941-13645

Postal Service Customer Questionnaire ITEM NO. 22

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1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☒
b. Mailing letters	☐	☐	☐	☒
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse ITEM NO. 22

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If yes, please explain:
He will have to pay more for the P.O.Box and have to find a way to get to the post office to get his mail. Right now he lives right next door to the Post office.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Save-A-Lot

☐ Personal needs Kinney Drug

☐ Banking —

☐ Employment Nysaue

☐ Social needs —

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: BRUCE BRESETT
(Please print your name)

Address: 107 Hailesboro st Hailesboro NY 13645

Telephone number: (315) 287-1713 Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No
If yes, please explain: Good Parking

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Watertown

☐ Personal needs

☐ Banking Gouverneur

☐ Employment Hailesboro

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: David J Martin
(Please print your name)

Address: 278 Country Club Rd

Telephone number: 315 287 3609 Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Gouverneur Post Office

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Gouverneur

☑ Personal needs Gouverneur

☑ Banking Gouverneur

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Karen Simmons
(Please print your name)

Address: 50 Sylvia Lake Rd. Gouverneur, N.Y. 13642

Telephone number: (315) 287-4753 Date: 4/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I live in the town of Fowler. The Hailesboro Post Office is closer than the Gouverneur Post Office for me. It's easier to get into than Gouv. P.O. I have trouble walking and especially climbing stairs. I know Gouv. P.O. has a ramp for handicapped people but by the time I walk up that ramp I'm all out of breath. Parking is better at Hailesboro P.O. than Gouv. P.O. especially if there is something going on at the Methodist Church in Gouv. like WIC, bloodmobile, bazaar. Please Don't Close Hailesboro P.O.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change ~~to your delivery~~ service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown / Gouverneur
☒ Personal needs Gouverneur / Watertown
☒ Banking Gouverneur, NY
☐ Employment (Retired)
☒ Social needs Gouverneur

5. Do you currently use local businesses in the community?
☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☐ Yes ☒ No

Name: Earl Klock Jr.
(Please print your name)

Address: 398 Hull Rd Gouverneur, NY 13642

Telephone number: (315) 287-1358 Date: 4-22-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Gouverneur post office has Little to No parking, excessively used so that the service sucks, and not a good place to do business. (Poor Location)

Please complete both sides

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	☐ Yes	☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Gowanus I live in Gowanus and drive to Hailesboro - Better parking, better service Worth the drive even with higher gas prices, Service is superior

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain: N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Fort Drum

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Deborah Baldino
(Please print your name)

Address: 88 N. Gordon Street, Gouverneur, N.Y. 13642

Telephone number: 287-4882 Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My husband is presently in Afghanistan. This is his fourth deployment. I send packages weekly to him and other soldiers. I spend approx. $400-$500 per year on postage. If this post office is closed it would delay and possible lessen the number of packages because I am unable to stand in line at the Gouverneur Post Office holding packages for 15-20 minutes.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☐ once in awhile
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Wat'n

☒ Personal needs Gou.

☒ Banking Gouverneur

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ROBERT CLEMENT
(Please print your name)

Address: 1179 CTY RT 24 GOUVERNEUR, N.Y. 13642

Telephone number: 315-287-4296 Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It's Very Convenet for mailing letters with Checks in them. I don't put Checks in mail box.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Gouverneur + Watertown
☑ Personal needs " "
☑ Banking "
☐ Employment
☑ Social needs "

5. Do you currently use local businesses in the community?
☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued? The next closest town for service is 30 plus miles away.
☑ Yes ☐ No

Name: Anita L. Stoffel
(Please print your name)

Address: 3975 St. Hwy 58 Gouverneur NY 13642

Telephone number: 315-287-3530 Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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I use the Hailesboro Post Office ~~for all~~ my postal needs. The Gouverneur ofc is 4 miles from my home.

The Gouverneur parking is very limited. It is on a busy street + dangerous getting out + into ones car. There are NO side streets to park on. Street parking is limited to directly in front of the bldg — about 3-4 spaces.

Across the busy street is a church which has many daily programs; thus filling up the parking.

Because the entire village uses the Gouverneur ofc, which almost always has only one person at the window, the process is slow.

I do NOT want to loose the Hailesboro Post Ofc.

Anita L Stoffel

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Michelle M. Gaebel
(Please print your name)

Address: 502 Doane Rd. Gouverneur, NY 13642

Telephone number: 287-0316 Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It will be very inconvenient to go into town in order to mail a letter. The parking at the Gouv. post office is not convenient. Have always enjoyed using the smaller post office service has been excellent!

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ogdensburg or Watertown

☑ Personal needs same as above

☐ Banking

☐ Employment

☑ Social needs Philadelphia - DeKalb - Watertown, Carthage, Ogdensburg

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Clare Cole
(Please print your name)

Address: 115 Fullerville Rd Gouverneur NY 13642

Telephone number: 315-287-1603 Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I live in a rural area and this is the closet post office to my home and my work. I am the tax collector for Fowler & Hailesboro and this little post office meets all my needs. With gas prices so high I do not wish to travel any further than necessary.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: Gouverneur, N.Y. 13642

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service – proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Gouverneur, NY

☑ Personal needs Gouverneur NY

☑ Banking Gouverneur, NY

☐ Employment retired

☑ Social needs Gouverneur, NY

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No I would go to Edwards NY, NOT Gouverneur Post office

Name: CAnde + Jerry Houghton
(Please print your name)

Address: 2920 State Hwy 58, Gouverneur, NY 13642

Telephone number: 315287-2997 Date: Apr. 22, 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Post office in Gouverneur, NY has no parking!! If you park infront of the United Methodist Church on Grove St. and cross the road to the post office you take your life out of your hands, as cars come up Grove St. hill at 30 to 40 mph and don't slow down. On Friday the Church has a Sr. Luncheon and the parking is totally gone. If you come around the corner from Dodge Place to Grove St. Cars are parked infront of the Post office and you can't see to pull out. The lines at the Gouverneur Post Office are long and slow. Please check with the local Police and ask them about the Post office and cars.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Debra Ward - Bestway of NY, Inc.
(Please print your name)

Address: 4377 State Hwy 58 Gouv. NY 13642

Telephone number: 315-287-2732 Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are not any drive-up mail drop-off boxes! Not just here at Hailesboro, but in Gouvenneur also.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	☐	☒	☐	☐	
b. Mailing letters	☒	☐	☐	☐	
c. Mailing parcels	☐	☑	☐	☐	
d. Picking up Post Office box mail	☐	☐	☐	☐	
e. Picking up general delivery mail	☐	☐	☐	☐	
f. Buying money orders	☐	☐	☐	☐	sometimes
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐	or when need to
h. Sending Express Mail	☐	☐	☐	☐	
i. Buying stamp-collecting material	☐	☐	☐	☐	

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Gouv, Watertown, Potsdam, Odg.
☐ Personal needs
☑ Banking Gouverneur
☐ Employment Self employed
☐ Social needs

5. Do you currently use local businesses in the community?
☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued? where else would people Go?
☑ Yes ☐ No

Name: Janet Greenhill
(Please print your name)

Address: 59 Jones Rd Gouverneur, NY 13642

Telephone number 315-287-2076 Date: 4-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I use this post-office at least 3 to 4 times weekly. Many times I do not need to go into Gouverneur that many times a wk. Also the parking at the Gouverneur Post-Office is harrid. At certain times it is extremely busy + waiting in line. At Holidays many people use the Hailesboro P.Office. Alot of people drive to Hailesboro to use the post-office rather than the one in Gouverneur.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: There's handicap parking available and an easy access ramp beside the handicap parking spot for my husband who is handicapped.

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☒ No

If yes, which offices: Gouverneur

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Watertown or Gouverneur

☐ Personal needs "

☐ Banking Gouverneur

☐ Employment —

☐ Social needs Hailesboro

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Noreen Boclair
(Please print your name)

Address: 21 Bresset Road Gouverneur

Telephone number: 315-287-7540 Date: 4/

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The parking in Gouverneur is terrible. The handicap parking is in the back of the Post office and the ramp is out front. There's a church across the street and a beauty shop & bank on each side of the church. There's a street that intersects Grove street. You have cars parked on both sides of Grove. There's a hill on the left side of the side street and cars parked on the right side. You can't see if anyone is coming.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Mr. Eugene C. Bishop
(Please print your name)

Address: 1499 Co. Rt. 22 Gouverneur N.Y. 13642

Telephone number: (315) 287-2728 Date: 4/18/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Connie L. Bishop
(Please print your name)

Address: 1499 CO.Rt.22 Gouverneur N.Y. 13642

Telephone number: (315) 287-2728 Date: 4/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: RONALD F TAYLOR JR
(Please print your name)

Address: PO Box 57 HAWESBORO NY 13645

Telephone number: (315) 355-1689 Date: 4.22.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☑	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☑ Yes ☐ No

If yes, please explain: Pick up Son's mail (handicapped)

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☐ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: LORETTA M. JASON
(Please print your name)

Address: 287 SULLIVAN RD GOUVERNEUR (TOWN OF FOWLER)

Telephone number: (315) 287-4582 Date: 4.22.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service ~~proceed~~ to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Ogdensburg, Potsdam, Watertown

☐ Personal needs

☒ Banking Gouverneur

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Richard Wainwright
(Please print your name)

Address: PO Box 133, Hailesboro, Ny

Telephone number: 315-486-5469 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown, Potsdam, Ogdensburg

☐ Personal needs

☒ Banking Government

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Krista M. Wainwright
(Please print your name)

Address: PO Box 133 Hailesboro, NY

Telephone number: 315-486-0187 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Ogdensburg, Watertown
☑ Personal needs Ogdensburg, Watertown, Potsdam
☑ Banking Governeur
☑ Employment Retired
☑ Social needs Everywhere

5. Do you currently use local businesses in the community?
☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☑ Yes ☐ No

Name: Kenley J Peck
(Please print your name)

Address: PO Box 34, Hailesboro, NY

Telephone number: 315-287-0151 Date: 4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Governeur for years has tried to take over the Hailesboro Post Office. There is no parking down there and it shouldn't even be considered to take over our revenue. Our little office pays for itself so lets not forget to let it go by the wayside and keep offices that don't pay for themselves

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Gouverneur

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse:

If yes, please explain: The local P.O. (Hailesboro) is more convient and closer - provide excellent personal service

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown - Gouverneur (when available)

☒ Personal needs

☒ Banking Gouverneur

☐ Employment retired

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: R.C. Buddenhagen
(Please print your name)

Address: PO Box 94 Hailesboro N.Y 13645

Telephone number: 287-1652 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☐	☑	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse:

If yes, please explain: NEVER Had Route delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping GOUVERNEUR, N.Y.
☐ Personal needs GOUVERNEUR, N.Y.
☐ Banking GOUVERNEUR, N.Y.
☐ Employment RETIRED
☐ Social needs GOUVERNEUR, N.Y.

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Rita & Durwood ABSALOM
(Please print your name)

Address: P.O. Box 44 - 114 Mill St. HAILESBORO, N.Y.

Telephone number: 315-287-1236 Date: 4/20/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are senior Citizens and do NOT travel a lot -

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping groceries

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Dorothy M. Bressette
(Please print your name)

Address: P.O Box 108 Harlsboro, N.Y 13645

Telephone number: _____ Date: April 19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain: Carrier service comes late day, Box office is early

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Watertown

☐ Personal needs Watertown

☐ Banking Governeur

☐ Employment Governeur

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Stephen E Bressette Jr

(Please print your name)

Address: P.O. Box 108 Hailesboro, New York 13641

Telephone number: — Date: APRIL 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☑ Employment Dow electric malone

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: John Berry

(Please print your name)

Address: 380 River Road

Telephone number: 287-3271 Date: 4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel this Post office is very important to our community and should not close.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	■	☐
b. Mailing letters	■	☐	☐	☐
c. Mailing parcels	■	☐	☐	☐
d. Picking up Post Office box mail	■	☐	☐	☐
e. Picking up general delivery mail	■	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	■	☐
h. Sending Express Mail	☐	☐	■	☐
i. Buying stamp-collecting material	☐	☐	☐	■

Other postal services:

a. Entering permit mailings ☐ Yes ■ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ■ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ■ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ■ Worse:

If yes, please explain:
It wood be impossible to place a mail Box at our driveway, due to Blind hill, and extreme Amounts of Snow, water & Ice buildup in winter months.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Gouverneur
☐ Personal needs Watertown
☐ Banking Ogdensburg
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?
☐ Yes ☐ No
If yes, would you continue to use them if the Post Office is discontinued?
☐ Yes ☐ No

Name: Richard E. Jones
(Please print your name)

Address: 35 main st Hailesboro Rd., PO Box 125, Hailesboro, NY 13645

Telephone number: 315-287-0629 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Parking is very limited at the Gouverneur Post Office. Also they Normally have one counter person and the lines of people are very long any time I've been in there.

If you close our local Post office, we will have To use our computer & ups delivery more.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
People meet at our post office Every day and enjoy friendly discourse while picking up mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

we have no stores one garage

Name: Marion E. Peck
(Please print your name)

Address: Box 34 Hailesboro, N.Y.

Telephone number: 287-0151 Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please send me, if you can find one, some government official with some common sense and I will explain and show you what goes on around here

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Potsdam, Ogdensburg, Canton & Watertown

☐ Personal needs Ogdensburg Potsdam

☐ Banking Gouverneur

☐ Employment

☐ Social needs Edwards, Richville, Potsdam

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Robert E. Closs
(Please print your name)

Address: P.O. Box 43 Hailesboro, N.Y. 13645

Telephone number: 315-287-3379 Date: 04/21/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

remodel in a couple of years, then decide to close
it seems the right hand doesn't know what the left hand is doing
a place which was alright before, seems to have to be remodeled
immediately, blacktop, lamp and all, all these projects
which were done didn't have to be done. Such things costs
money. It isn't any wonder that the postal department,
claims they don't have any money when they spend it foolishly,
like they do. Postal driver, drives by everyday.
older people don't care about climbing stairs.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

None

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Sherrie Williams

(Please print your name)

Address: 243 Island Branch Rd. Gouverneur

Telephone number: 315-287-0045 Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Hailesboro post office is the only place I buy stamps, send certified mail, send packages overseas. Please do not close the Hailesboro Post office!!

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	☐ Yes	☑ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☑ Yes ☐ No

If yes, which offices: ONLY WEEKLY SHOPPING.

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service – proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

If yes, please explain:
MY RESIDENCE IS OVER 1 MILE FROM WHERE A CARRIER WOULD DELIVER MY MAIL. SECURITY? I HAVE MAIL ORDER PERSCR.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping GOUVERNEUR & WATERTOWN
☑ Person- ds GOUVERNEUR
☑ Bank GOUVERNEUR
☐ Employment — RETIRED
☑ Social s GOUVERNEUR RESTAURANTS

5. Do yo ently use local businesses in the community?
☑ Yes ☐ No

If yes, w ou continue to use them if the Post Office is discontinued?
☑ Yes ☐ No

Name: JON & JOAN JACKSON
(Please print your name)

Address: 15 WEST SHORE RD GOUVERNEUR – MAIL PO BOX 242 HAILESBORO

Telephone number: 315-287-4398 Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I UNDERSTAND BOX RENT IN GOUVERNEUR WOULD BE HIGHER! WHY?

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Depending on billings + etc.

one mi away

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

If yes, please explain:
I live on a dead end down hill by the river.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Governeur
☑ Personal needs
☑ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?
☐ Yes ☐ No
If yes, would you continue to use them if the Post Office is discontinued?
☐ Yes ☐ No

Name: ELAINE BONEY
(Please print your name)

Address: HAILESBORO, N.Y. BOX 73 RAPIDS ESLE ROAD

Telephone number: 287-2628 Date: April 26-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I really need the Hailesboro Post Office.
During the ~~winter~~ winter I only get my mail a couple of times a week.
a can't get to the post office. I would hate to think of it staying someplace else.
I have been getting my mail here at Hailesboro Post Office for over 80 years.
I used to walk at least 3 miles almost every day but now I don't even walk up the hill.
I suppose that is where a mail Box would be so couldn't get to it - always.
No place to park in Gouverneur.

Please complete both sides

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☐ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lillith Griffith
(Please print your name)

Address: 32 Countryside Ct. Drive, Gouverneur NY 13642

Telephone number: 315-287-4542 Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

If the Hailesboro Post Office does Close residents will have to use the Government Post Office - It is not a consumer friendly building - there is no convenient parking at any time, especially for the elderly and handicapped. Carrying large boxes or packages is a major undertaking even for a person without any handicaps. I personally will probably drive to a neighboring post office out of town to do my postal business.

Lucita Griffith

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒ BUY IN QUANITY	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: HELP DISABLED TO GET THERE MAIL SERVICE

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

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PAGE 136

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping GOUVERNEUR & WATERTOWN

☒ Personal needs GOUVERNEUR, HAILESBORO, FOWLER

☒ Banking GOUVERNEUR

☐ Employment HAILESBORO, N.Y

☐ Social needs HAILESBORO, FOWLER & GOUVERNEUR

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DAVID L. SPILMAN
(Please print your name)

Address: P.O. BOX 216 HAILESBORO, N.Y. 13645

Telephone number: 315 287 0626 H 1740 W Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

DAVID L. SPILMAN
BOX 216
HAILESBORO, NY
13645
PH 315. 287-0676 H
287-1740 W

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 137

4-28-11

THE HAILESBORO, N.Y. POST OFFICE IS THE LAST REMAINING POST OFFICE IN THE TOWN OF FOWLER. ONCE A COMMUNITY LOOSES ITS POST OFFICE IT LOOSES ITS IDENTITY.

THE HAILESBORO P.O. SERVES THE 2000 PLUS RESIDENCE OF THE TOWN PLUS MANY GOUVERNEUR, N.Y. BUSINESS + RESIDENCE.

MOST PEOPLE USE IT BECAUSE OF ITS FRENDLY ATMOSPHER, CONVIENCE, GOOD SERVICE + EASE OF PARKING. AT THE GOUVERNEUR POST OFFICE YOU HAVE TO PARK ON THE STREET + HOPE YOU DONT GET RUN OVER CROSSING IT TO WAIT IN LINE + GET QUESTIONABLE SERVICE.

I HAVE BEEN TOLD THAT THIS POST OFFICE IS ONE OF YOUR PROFITABLE OFFICES. GOUVERNEUR WOULD LIKE THE HAILESBORO BUSINESS TO HELP THEM BECOME PROFITABLE.

IF ~~THE~~ IT IS CLOSED IT WOULD HAVE TO BE COVERED BY RURAL MAIL CARRIER'S, WHICH WOULD BE ADDITIONAL EXPENSE FOR GOUVERNEUR WITH NEGLIDGEABLE SAVING'S TO THE U.S. POSTAL SERVICE.

WITH THE COST OF FUEL + LACK OF SERVICES IT WOULD BE A GREAT INCONVIENCE TO THE TOWN OF FOWLER + HAILESBORO RESIDENCE.

I RESPECTIVLEY REQUEST THAT YOU TAKE THE HAILESBORO, N.Y. POST OFFICE OFF YOUR CLOSER LIST. DAVID L. SPILMAN. FORMER SUPERVISOR TOWN OF FOWLER

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-1364S
ITEM NO. 22
PAGE 1 38

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 39

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Governeur, Watertown

☐ Personal needs Governeur

☐ Banking Governeur

☐ Employment Hailesboro

☐ Social needs Hailesboro, Governeur, Watertown

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Heather Leonard
(Please print your name)

Address:

Telephone number: 315-681-8091 Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 1 40

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☑	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

The Gouvernneur Office is understaffed and the service stinks! I'll start shipping with UPS first!

Please complete both sides

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 141

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Wilson Bickford

(Please print your name)

Address: 3592 S.H. 58

Telephone number: 287-9514 Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 143

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
PO Box is safe and secure. Our neighborhood has family arrested for theft, so we don't like route delivery.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown Potsdam Massena
☒ Personal needs
☒ Banking Gouverneur
☒ Employment Gouverneur
☐ Social needs None

5. Do you currently use local businesses in the community?
☐ Yes ☒ No there are none

If yes, would you continue to use them if the Post Office is discontinued?
☐ Yes ☐ No

Name: Dianne Devendorf
(Please print your name)

Address: PO Box 241 Hailesboro NY 13645

Telephone number: 315 287 7167 Date: 4/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We use to go to Gouverneur Post Office. They are very rude since Post Master Kiernan left. They will have 1 window open with a long line and never open another. They don't seem happy and we went to Hailesboro due to parking and nice employees. Gouverneur has no parking and they are not there to help customers, if it becomes off-in Gouverneur they need training on dealing with customers. Our employment has

Please complete both sides

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-13645
ITEM NO. 22
PAGE 142

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☒	☐	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

09/15/2011

NELSON DAILEY

PO BOX 21
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

HROLD E. HAMILTON

PO BOX 93
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KELLY FETTERMAN

PO BOX 42
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

BRAD AND ANN FARR (SPELLING?)

NO ADDRESS
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KELZO SHREWSBERRY

PO BOX 46
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ROBERT L. MOORE III

PO BOX 208
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

RICKY W. NEWVINE

23 BAY RD.
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DOROTHY J. ALTON

109 MAIN STREET
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

HOWARD AND GLENNIS DASHNER

PO BOX 211
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KATHY WHITTON

PO BOX 14
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

MICHAEL WRANESH

PO BOX 56
HAILESBORO, NY 13645

Dear Postal Service Customer:

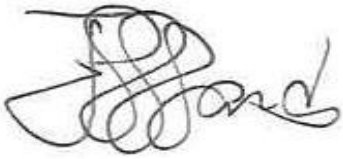
Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NANCY CHAPIN

PO BOX 244
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

NANCY BICE

PO BOX 92
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

JODI HATCH

PO BOX 131
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

TRUDY PAROW

PO BOX 214
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ALICE H. PHELPS

PO BOX 144
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

GRANT P. MITCHELL

PO BOX 12
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

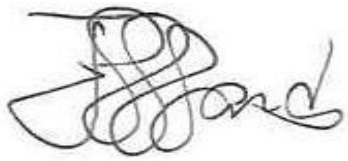
In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

- A Postal Inpection report showed no recent reports of vandalism in your area.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DONALD A. BACKUS

PO BOX 174
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

WALTER J. LACKS

PO BOX 82
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ALICIA PORTER

74 MAIN STREET
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ANNONYMOUS 3

NO ADDRESS
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

CHRISTOPHER AND ELIZABETH STEELE

PO BOX 15
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

STACEY ALLEN LANPHEAR

70 MAIN STREET
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

TIMOTHY PRASHAW

PO BOX 274
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

TERRY S. PLATT

PO BOX 68
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

B. G. BRIDDENHAGEN

6 RIVER DRIVE
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

LINDA AND WAYNE BIGAREL

PO BOX 4
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

BARBARA J. MACTURK

PO HBOX 25
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

BARBARA J. MACTURK

PO BOX 25
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DAN AND CHRIS FULLER

PO BOX 210
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

BARBARA J. MACTURK

PO BOX 25
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

SUSAN M. SPILMAN

4 ISLAND BRANCH RD.
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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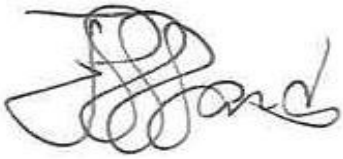
Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

JOHNSON A. STIRIE

PO BOX 91
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JUNE LEONA KELSEY

PO BOX 105
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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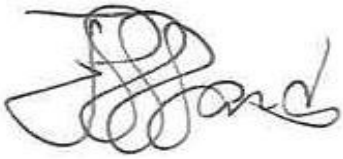
Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

BRUCE BRESETT

107 HAILESBORO STREET
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DAVID J MARTIN

278 COUNTRY CLUB RD
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KAREN SIMMONS

50 SYLVIA LAKE RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

EARL KLOCK JR

398 HILL RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

DEBORAH BALDINO

88 N GORDON ST
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

ROBERT CLEMENT

1179 CTY RT 24
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Hailesboro Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

ANITA L STOFFEL

3975 ST. HWY 58
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ANITA L STOFFEL

3975 ST HWY 58
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

MICHELLE M GAEBEL

502 DOANE RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

CLARE COLE

115 FULLERVILLE RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

CANDE & JERRY HOUGHTON

2920 STATE HWY 58
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DEBRA WARD, BESTWAY OF NY, INC.

4377 STATE HWY 58
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- We will review the circumstances to see if placement of a snorkle box is feasable.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JANET GREENHILL

59 JONES RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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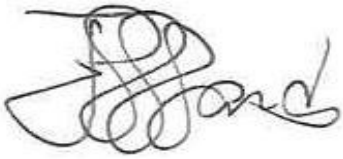

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NOREEN BOCLAIR

21 BRESSET RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

EUGENE C. BISHOP

1499 CO RT 22
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

CONNIE L. BISHOP

1499 CO. RT 22
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

RONALD STAYLOR JR

PO BOX 57
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

LORETTA M JASON

287 SULLIVAN RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

RICHARD WAINWRIGHT

PO BOX 133
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KRISTA M WAINWRIGHT

PO BOX 133
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KENLEY J PECK

PO BOX 54
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- The Postal Service estimates an annual savings from the closing of Hailesboro.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

R.C. BUDDENHAGEN

PO BOX 94
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RITA & DURWOOD ABSALON

PO BOX 44, 114 MILL ST
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DOROTHY M. BRESSETTE

PO BOX 108
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

STEPHEN E BRESSETTE JR.

PO BOX 108
HAILESBORO, NY 13645

Dear Postal Service Customer:

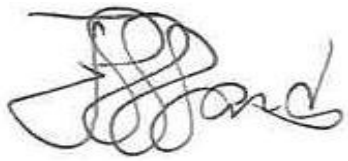
Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JOHN BARRY

380 RIVER RD
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RICHARD E. JONES

35 MAIN ST, PO BOX 125
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

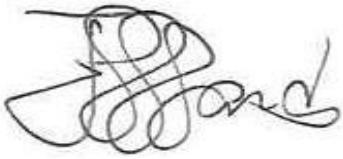
In response to your letter:

- The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

ROBERT E. CLOSS

PO BOX 43
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your statement has been added to the official record.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

SHERRIE WILLIAMS

243 ISLAND BRANCH RD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Your comments have been added to the official record

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

JON & JOAN JACKSON

PO BOX 242
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ELAINE BONEY

PO BOX 73
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

LILLITH GRIFFITH

32 COUNTRYSIDE CT DR
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

DAVID L. SPILMAN

PO BOX 216
HAILESBORO, NY 13645

Dear Postal Service Customer:

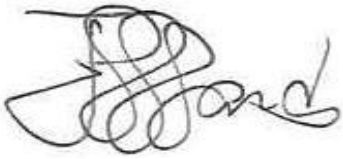
Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- The Postal Service estimates an annual savings from the closing of Hailesboro.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

HEATHER LEONARD

NO ADDRESS GIVEN
,

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

WILSON BICKFORD

3592 STATE HIGHWAY 58
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

DIANNE DEVENDORF

PO BOX 241
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

MARION E. PECK

PO BOX 34
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hailesboro Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

If it is determined that a discontinuance of the Hailesboro Post Office should be pursued, a formal proposal will be posted in the Gouverneur Post Office and Hailesboro Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the HAILESBORO Post Office on 04/15/2011. Additionally, during the survey period, questionnaires were available at the HAILESBORO Post Office to walk-in retail customers.

1. **Number of Questionaires**

Total questionnaires distributed	133
Favorable to proposal	1
Unfavorable to proposal	36
Expressing no opinon	27
Total questionnaires received	64

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response:
Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

2. Concern (No Opinion):
Customer asked why box rent would be higher in Gouverneur

Response:
PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

3. Concern (No Opinion):
Customer expressed a concern about irregular hours that the rural route serves the community

Response:
Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.

4. Concern (No Opinion):
Customer expressed a concern about leaving money in the mailbox

Response:
A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

5. Concern (No Opinion):
Customer felt that moving service to Gouverneur was taking over revenue from Haileboro and felt tat Hailesboro Post Office pays for itself.

Response:
The Postal Service estimates an annual savings from the closing of Hailesboro.

6. Concern (No Opinion):
Customer was concerned that there were not any drive-up (snorkle) collection boxes at Hailesboro or Gouverneur.

Response:
We will review the circumstances to see if placement of a snorkle box is feasable.

7. Concern (No Opinion):
Customer was told that Hailesboro is one of the profitable Post Offices.

Response:
The Postal Service estimates an annual savings from the closing of Hailesboro.

8. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

9. Concern (No Opinion):
Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

10. Concern (No Opinion):
Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office

Response:
Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

11. Concern (No Opinion):

Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response:
The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

12. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern (No Opinion):
Customers were concerned about vandalism of their mail box.

Response:
A Postal Inpection report showed no recent reports of vandalism in your area.

14. Concern (No Opinion):
Does not want to put in a mailbox

Response:
Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

15. Concern (No Opinion):
No Concern

Response:

16. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern (No Opinion):
You were concerned about parking at Gouverneur.

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

18. Concern (UnFavorable):
Customer stated Hailesboro Post Office is the only place I buy stamps, send certified mail, send packages overseas.

Response:
Your comments have been added to the official record

19. Concern (UnFavorable):
Customer stated office was remodeled recently; doesn't make sense to close.

Response:
Your statement has been added to the official record.

20. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

21. Concern (UnFavorable):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

22. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service

Response:
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

23. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office

Response:
Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

24. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the adminoffice Post Office

Response:
The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has

do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

25. Concern (UnFavorable):
Customers were concerned about later delivery of mail

Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

26. Concern (UnFavorable):
Customers were concerned about mail security

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

27. Concern (UnFavorable):
No Concern

Response:

28. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

29. Concern (UnFavorable):
You were concerned about parking at Gouverneur.

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

30. Concern (UnFavorable):
You were concerned about parking at Gouverneur.

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

31. Concern (UnFavorable):
You were concerned about parking at Gouverneur.

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
You expressed a concern about the loss of a gathering place and an information center.

Response:
The local church or a convenient market can provide a site for the community to gather, socialize, and share information.

Community Meeting Roster

Date: 04/28/2011
Time 8:00 a.m.

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Total Number of Customers Present: 60

Place: Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Ricky W. Newvine	PO BOX 121	13645	287-4098
Gene Bishop	1499 County Rt 22	13642	287-2728
Marion E. Peck	Box 34 Hailesboro	13645	287-0151
Kenley Peck	Box 34 Hailesboro	13645	287-0151
Natalie Spilman	PO Box 173 Hailesboro	13645	287-9391
Gene Gaber	58 Averell St	13642	287-0463
Linda Bigard	P.O. Box 4	13645	287-3728
Nellie Demon	511 Culey Rd.	13642	287-3763
Barbara	PO Box 94	13645	287-1652
Mike Cappellino	568 Smith Rd Gouv.	13642	323-7987
Marjorie Farr	P.O. Box 24	13645	287-1778
Rita Absalon	P.O. Box 44	13645	287-1236
Alex MacKinnon	259 CR 22	13642	287-0778
David Martin	278 Country Club Rd	13642	287-3609
Ruth Donaldson	296 Doane Rd	13642	287-3134
Alice H Phelps	P.O. X 144	13645	287 2357
Donald Backus	P.O. X 144	13645	287 2357
Richard Wainwright	Box 133	13645	456-4569
Mary Benware	105 Country Club Gouverneur Rd	13642	287-3608

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Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Date: 04/28/2011
Time 8:00 a.m.

Total Number of Customers Present:

Place: Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jon JACKSON	PO Box 242	13645	315-287-4398
Noreen Boclair	21 Bresset Rd. Gouv.	13642	315-287-7540
Gary Weaver	PO Box 241	13645	315 415-2529
Teena McGill	PO Box 176	13645	315-287-4176
Nancy Bik	P.O.B. 92	13645	315 287-7255
Bethany Kirby	POB. 135	13645	315-287-3798
Connie Bishop	1489 CO. RT. 22	13642	315-287-2728
[illegible]	PO Box 1	13645	315-287-0052
NANCY CAPPELLINO	119 Country Club Rd.	13642	315-287-2815
Nancy J Spilman	28 Caroline St	13642	315-287-0269
[illegible]	Box 46	13645	315-287-4041
[illegible]	35 River Dr.	13642	315-287-1746
Margaret Moshaw	Box 67	13645	315 486-4462
Duane Phelps	Box 175	13645	315 287-3716
Ted Burn	Box 272	13645	315 287 1961
Terry Hence	244 Country Club Rd	13642	315 286-1832
DAVE SPILMAN	Box 216	13645	315-287-0616 H 287-1748 W
Jodi Hatch	Box 131	13645	287-7776 (H)
Susan Emrich	109 Main St. Gouv.	13642	767-4192

Community Meeting Roster

Date: 04/28/2011
Time 8:00 a.m.

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, POSTMASTER

Total Number of Customers Present:

Place: Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Barbara S. Lehigh	282 Tickville Rd	13635	315-562-4987
Lindsey Conkin	17 Rock Island St	13642	315-783-9755

Community Meeting Roster

Date: 04/28/2011
Time 8:00 a.m.

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Total Number of Customers Present:

Place: Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
George Lehigh	282 THEVILLE RD	EDWARDS 13635	562-4987

Community Meeting Roster

Date: 04/28/2011
Time 8:00 a.m.

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Total Number of Customers Present:

Place: Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Karlen Spilman			
Michael Wranesh			
Jerry Jackson			
R.C. Buddenhagen			
Barbara MacTurk			
Wilson Bishop			
Laurel Bartholomew			
Don Darbus			
Joan Jackson			
[illegible]			
Dorothy Bressette			
[illegible]			
Grant Mitchell	P.O. Box 12	13645	315-287-0475
Barbara Cross	ST RT 58	13642	315-771-4196
Karen Simmons	50 Sylvia Lk. Rd.	13642	315-287-4753
Kelley Fetterman	PO Box 42	13645	315-528-4297
[illegible]	57 [illegible]	13642	315-287-0045
Kyle Spilman	Po box 51 Hailesboro NY	13645	315-771-0597
Nelson Dailey	P.O Box 21 "	13645	315-287-2996

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
   Customers were concerned about a change of address

   Response:
   Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

2. Concern (UnFavorable):
   Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

   Response:
   Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

3. Concern (UnFavorable):
   Customers were concerned about having to travel to another post office for service

   Response:
   Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

4. Concern (UnFavorable):
   Customers expressed concern about having to erect a rural mailbox

   Response:
   Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2 miles away.

5. Concern (UnFavorable):
   Customers were concerned about vandalism of their mail box.

   Response:
   We certainly empathize with the frustrations and extra expense you have incurred. While the Postal Service shares our customers' concern about mailbox vandalism, the investigation and prevention of this offense is the responsibility of local law enforcement agencies. A mailbox is considered personal property. Should vandalism result in the destruction or theft of mail, however, notify your Postmaster so it can be reported to the Postal Inspection Service.

6. Concern (UnFavorable):
   Customers felt the loss of a post office would have a detrimental effect on the business community

   Response:
   Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

7. Concern (UnFavorable):
   Customers asked why their post office was being discontinued while others were retained

   Response:
   Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. Concern (UnFavorable):
   Customers questioned the economic savings of the proposed discontinuance

   Response:
   Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

9. Concern (UnFavorable):
   Customers felt the post office should remain open since they paid taxes

   Response:
   The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

10. Concern (UnFavorable):
    Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to

pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. Concern (UnFavorable):
Customers expressed concern over a postal representative not being customer oriented

Response:
The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

12. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service

Response:
There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

13. Concern (UnFavorable):
Customer expressed a concern about irregular hours that the rural route serves the community

Response:
Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2 miles away.

14. Concern (UnFavorable):
Customers were concerned about later delivery of mail

Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

15. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

16. Concern (UnFavorable):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

17. Concern (UnFavorable):
Customers stated the Hailesboro Post Office is being closed without going through the formal discontinuance procedure, because the USPS should have contacted all the Town Council members and held a meeting at night.

Response:
Operation of the Hailesboro Post Office is being considered for discontinuance but it has not been officially discontinued. A community meeting was held on April 28, 2011, and questionnaires were sent to the community on April 15, 2011. All pertinent regulations are being followed.

18. Concern (UnFavorable):
Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response:
The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern

has been brought to the attention of the Gouverneur postmaster so she can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

19. Concern (UnFavorable):
Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response:
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

20. Concern (UnFavorable):
Customers were concerned about mail security

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. Concern (UnFavorable):
Customer expressed a concern about leaving money in the mailbox

Response:
A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

22. Concern (UnFavorable):
Customers expressed a concern that the USPS was advertising, yet closing offices.

Response:
Like every other major corporation in America, the United States Postal Service uses a combination of television, radio and print media to advertise its products and services. While it's true The Postal Service has a monopoly on First-Class Mail, it has no exclusive claim to the delivery of urgent material, magazines, catalogs, advertising, and parcels. And when you factor in the growing number of electronic alternatives to First-Class Mail, such as email, electronic funds transfer, and fax, you can see that the Postal Service faces stiff competition in nearly every market it serves. Advertising helps build volume and more volume means lower prices for consumers. To deliver universal and uniform service to the American people, the Postal Service must maintain a vast network of vehicles, machines, and facilities. Many of the costs of maintaining this vast network are fixed and do not vary significantly with volume. Through advertising, the Postal Service can boost its volume and spread its fixed costs over a wider base. The more pieces the Postal Service handles, the less it has to charge for each piece. Advertising boosts volume and volume pushes down unit costs which translates into lower postage prices for everyone.

23. Concern (UnFavorable):
Customers expressed a concern that parking at the Gouverneur Post Office was inadequate.

Response:
A site visit was conducted and it has been determined that there is adequate parking.

Nonpostal Concerns

1. Concern (No Opinion):
No Concern

Response:

UNITED STATES
POSTAL SERVICE

May 2, 2011

RE: Hailesboro NY

Memo to the record. This is a place card for item 26 Community meeting letter (If community meeting held prior to questionnaire) Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1365999-13645
ITEM NO. 28
PAGE 1

GR

WILLIAM L. OWENS
23RD DISTRICT, NEW YORK

COMMITTEE ON ARMED SERVICES
AIR AND LAND FORCES
STRATEGIC FORCES

COMMITTEE ON
HOMELAND SECURITY
EMERGING THREATS, CYBERSECURITY, AND
SCIENCE AND TECHNOLOGY
EMERGENCY COMMUNICATIONS,
PREPAREDNESS AND RESPONSE

Congress of the United States

House of Representatives

Washington, DC 20515

PLEASE RESPOND TO
WASHINGTON OFFICE
☐ 2366 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-3223
(202) 225-4611

DISTRICT OFFICE
☐ 120 WASHINGTON STREET, SUITE 200
WATERTOWN, NY 13601-3370
(315) 782-3150

☐ 14 DURKEE STREET, SUITE 320
PLATTSBURGH, NY 12901-2998
(518) 563-1406

May 5, 2011

MAY 09 2011

RECEIVED
MAY - 6
143724
OPMG
CORRESPONDENCE #

Patrick Donahoe
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington DC 20260-0010

Dear Mr. Donahoe,

I am writing to you on behalf of Deferiet, DePeyster, Fishers Landing, Hailesboro, Lorraine, West Stockholm and other Northern and Central New York communities slated to see the possible closure or consolidation of their facilities in the coming year. As the Representative for a large, rural Congressional District, closing or consolidating these Post Offices to me represents a "pound foolish" approach that will do little to alleviate the Postal Service's financial difficulties while causing harm to small, underserved communities.

However, if you intend to move forward with this process, I would ask that you take into consideration several factors to limit the potential impact on small communities. First, please take full and sincere consideration of the comments raised by constituents attending the Postal Service's public hearings on this matter. Postal Service customers in rural areas have a unique perspective on the value of the service they currently receive, and their concerns should be thoughtfully considered before any decisions are made.

Second, if a decision is made to close or consolidate a particular facility, I would ask that you make available to the public detailed, individual analysis of why that facility is appropriate for such action in advance of the period for customer appeal. This information should include data on current utilization of the existing facility, cost-savings to the Postal Service in carrying out their decision, information on the nearest substantially similar facility, and any other data you may deem important to the process. I firmly believe this level of transparency is required to ensure decisions are being made in a thoughtful and service-minded way.

I would urge you to try and identify customers affected by a closure or consolidation, especially elderly or disabled customers in rural areas, for the purpose of determining alternative means for preserving or improving their existing service. Expanding home delivery to some not currently eligible may provide one solution, but I would be happy to work with you on ways to ensure fair and proper treatment of those in underserved areas.

I am well aware of the Postal Service's financial constraints, and have co-sponsored legislation to try and alleviate these concerns, which are the root cause of the current financial situation (including benefit funding that is not actuarially sound) but closing or consolidating rural facilities is not an efficient means

means for addressing your concerns. Your time and attention are appreciated, and my door is always open if I can be of service.

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Sincerely,

Bill Owens
Member of Congress

Proposal Checklist

Section I — Responsiveness to Community Postal Needs

- ✓ Tell what we are doing and why.
- ✓ Is reason for discontinuance justified and documented in the record?
- ✓ If suspended, what type of alternate service customers are now receiving?
- ✓ Reason for vacancy and information on postmaster/OIC
- ✓ Number of customers and type of service they received and will receive.
- ✓ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ✓ Last three fiscal years of revenue and revenue units.
- ✓ Decline in service workload/reduction in EAS level, if appropriate.
- ✓ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ✓ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ✓ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ✓ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ✓ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ✓ Information on petitions and congressional inquiries included with Postal Service responses.
- ✓ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ✓ Advantages and disadvantages of proposed alternate service.
- ✓ Any other pertinent information concerning Postal Service needs.

Section II — Effect on the Community

- ✓ Brief background of area, community government, population, etc.
- ✓ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ✓ Was Post Office used as meeting place?
- ✓ Was Post Office a shelter for a bus stop?
- ✓ Did the Post Office have a public bulletin board?
- ✓ Were government forms available at the Post Office?
- ✓ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ✓ What is the historical value of the office?
- ✓ Is an address change necessary?
- ✓ Will the community identity be preserved?
- ✓ What are the growth trends (flat, up, down)?
- ✓ Were any other nonpostal items identified?

Section III — Effect on Employees

- ✓ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV **Economic Savings**

✓ A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)	$ 33168
Fringe benefits 33.5%	$ 11111
Rental costs, excluding utilities	$ 6780
Total annual costs	$ 51059
Less estimated cost of replacement service	- 15611
Total annual savings	$ 35448

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

✓ Is postmaster salary based on the minimum salary without COLA?

✓ Does postmaster salary reflect the current office evaluation?

Section V **Other Factors**

✓ The Postal Service has identified no other factors for consideration (if appropriate).

✓ List other factors as appropriate.

✓ Other factors when replacement service is a CPO.

Section VI **Summary**

✓ The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII **Notices**

✓ Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:
Nadine Tremly — 5/10/2011
Investigative Coordinator — Date

Reviewed and Certified By:
Nadine Tremly — 5/10/2011
District PO Review Coordinator — Date

UNITED STATES POSTAL SERVICE

05/10/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the HAILESBORO Post Office
Docket No. 1365949

This is to advise you that on 05/11/2011, I will post for public comment a proposal to close the HAILESBORO Post Office in St Lawrence, Congressional District No. 23.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE

05/10/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
HAILESBORO Proposal
Docket No. 1365949 - 13645

Please post the enclosed proposal to close the HAILESBORO Post Office in the lobby. The proposal must be posted in a prominent place from 05/11/2011 through close of business on 07/12/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/11/2011

Date of Removal: 07/12/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HAILESBORO, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Hailesboro Post Office:

The Postal Service is considering the close of the Hailesboro Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/11/2011 through 07/12/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Hailesboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1365949-13645
ITEM NO. 33
PAGE 1

Date of Posting: 05/11/2011

Posting Round Date:

Date of Removal: 07/12/2011

Removal Round Date:

PROPOSAL TO CLOSE THE HAILESBORO, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365949 - 13645

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on June 29, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

The Hailesboro Post Office, an EAS-11 level, provides service from 08:15 to 12:00 and 13:00 to 16:30 Monday - Friday , 08:30 to 11:45 Saturday and lobby hours of 8:00 to 17:00 on Monday - Friday and 08:15 to 12:15 on Saturday to 133 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 76 transaction(s) accounting for 85 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $60,635 (158 revenue units) in FY 2008; $67,792 (177 revenue units) in FY 2009; and $63,163 (165 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Hailesboro Post Office Lobby (Open House format), 97 Main St, Hailesboro NY 13645 to answer questions and provide information to customers. 60 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Hailesboro Post Office. Questionnaires were also available over the counter for retail customers at the Hailesboro Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 36 unfavorable, and 27 expressed no opinion.

A petition supporting the retention of the Hailesboro Post Office was received on April 28, 2011, with 18 signatures. If this proposal is implemented, delivery and retail services will be provided by the Gouverneur Post Office, an EAS-18 level office. Window service hours at the Gouverneur Post Office are from 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 74 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer asked why box rent would be higher in Gouverneur

   Response: PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

2. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

   Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.

3. **Concern:** Customer expressed a concern about leaving money in the mailbox

   Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Hailesboro Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

4. **Concern:** Customer felt that moving service to Gouverneur was taking over revenue from Haileboro and felt that Hailesboro Post Office pays for itself.

   Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

5. **Concern:** Customer stated Hailesboro Post Office is the only place I buy stamps, send certified mail, send packages overseas.

Response: The customer r comments have been added to the official record

6. **Concern:** Customer stated office was remodeled recently; doesn't make sense to close.

Response: The customer r statement has been added to the official record.

7. **Concern:** Customer was concerned that there were not any drive-up (snorkle) collection boxes at Hailesboro or Gouverneur.

Response: We will review the circumstances to see if placement of a snorkle box is feasable.

8. **Concern:** Customer was told that Hailesboro is one of the profitable Post Offices.

Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

9. **Concern:** Customers expressed concern for loss of community identity

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

10. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. **Concern:** Customers expressed concern over the dependability of rural route service

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

12. **Concern:** Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

13. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

14. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

15. **Concern:** Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

16. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

17. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

18. **Concern:** Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

19. **Concern:** Customers were concerned about vandalism of their mail box.

Response: A Postal Inpection report showed no recent reports of vandalism in your area.

20. **Concern:** Does not want to put in a mailbox

Response: Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

21. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

22. **Concern:** You were concerned about parking at Gouverneur.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

23. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

24. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

25. **Concern:** Customers expressed a concern that the USPS was advertising, yet closing offices.

Response: Like every other major corporation in America, the United States Postal Service uses a combination of television, radio and print media to advertise its products and services. While it's true The Postal Service has a monopoly on First-Class Mail, it has no exclusive claim to the delivery of urgent material, magazines, catalogs, advertising, and parcels. And when you factor in the growing number of electronic alternatives to First-Class Mail, such as email, electronic funds transfer, and fax, you can see that the Postal Service faces stiff competition in nearly every market it serves. Advertising helps build volume and more volume means lower prices for consumers. To deliver universal and uniform service to the American people, the Postal Service must maintain a vast network of vehicles, machines, and facilities. Many of the costs of maintaining this vast network are fixed and do not vary significantly with volume. Through advertising, the Postal Service can boost its volume and spread its fixed costs over a wider base. The more pieces the Postal Service handles, the less it has to charge for each piece. Advertising boosts volume and volume pushes down unit costs which translates into lower postage prices for everyone.

26. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2 miles away.

27. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

28. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Hailesboro Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

29. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

30. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

31. **Concern:** Customers stated the Hailesboro Post Office is being closed without going through the formal discontinuance procedure, because the USPS should have contacted all the Town Council members and held a meeting at night.

Response: Operation of the Hailesboro Post Office is being considered for discontinuance but it has not been officially discontinued. A community meeting was held on April 28, 2011, and questionnaires were sent to the community on April 15, 2011. All pertinent regulations are being followed.

32. **Concern:** Customers were concerned about a change of address

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

33. **Concern:** Customers were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

34. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Hailesboro is an unincorporated community located in St Lawrence County. The community is administered politically by Town of Fowler. Police protection is provided by the State Police. Fire protection is provided by the Gouverneur Volunteer Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hailesboro Post Office will be available at the Gouverneur Post Office. Government forms normally provided by the Post Office will also be available at the Gouverneur Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** You expressed a concern about the loss of a gathering place and an information center.

   Response: The local church or a convenient market can provide a site for the community to gather, socialize, and share information.

2. **Concern:** No Concern

   Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on June 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 35,448 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,780
Total Annual Costs	$ 51,059
Less Annual Cost of Replacement Service	- $ 15,611
Total Annual Savings	$ 35,448

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster retired on June 29, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hailesboro Post Office provided delivery service to no customers and 133 PO Box customers. The daily retail window transactions averaged 76. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $35,448 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Hailesboro Post Office and Gouverneur Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

05/11/2011
Date

JEFFREY SANDS
Manager, Post Office Operations

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer | Signature of Postal Customer

Mailing Address

City, State, and ZIP Code | Date

UNITED STATES POSTAL SERVICE

07/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/12/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE

A. Office

Name: HAILESBORO State: NY Zip Code: 13645
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: St Lawrence
EAS Grade: 11 Finance Number: 353485

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by:	Nadine Tremblay	Date:	07/15/2011
Title:	ALBANY PFC Post Office Review Coordinator		
Tele No:	(518) 452-4085	Fax No:	(518) 464-7429

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Date of Posting: 05/11/2011

HAILESBORO NY 13645
MAY 11 2011
Posting Round Date
USPS

Date of Removal: 07/12/2011

USPS
JUL 12 2011
Removal Round Date
HAILESBORO NY 13645

PROPOSAL TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365949 - 13645

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Date of Posting: 05/11/2011

HAILESBORO NY 13645 MAY 11 2011 USPS

Date of Removal: 07/12/2011

HAILESBORO NY 13645 JUL 12 2011 USPS

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

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Copies of the proposal and optional comment forms are available upon request at the Hailesboro Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

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ITEM NO. 36
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Date of Posting: 05/11/2011

Posting Round Date: MAY 11 2011 USPS

Date of Removal: 07/12/2011

Removal Round Date: JUL 12 2011 USPS

PROPOSAL TO CLOSE
THE HAILESBORO, NY POST OFFICE
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DOCKET NUMBER 1365949 - 13645

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Date of Posting: 05/11/2011

Date of Removal: 07/12/2011

UNITED STATES POSTAL SERVICE

MAY 11 2011

JUL 12 2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE HAILESBORO, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

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Thank you for your assistance.

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/12/2011

Postal Customers of the Hailesboro Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Hailesboro Post Office, which was posted 05/11/2011 through 07/12/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Hailesboro Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: (Question is ambigious) Our Post Office is the official PO for Sylvia Lake community. Nellie and now Kim is our postal service. We do not want delivery, but prefer to drive to Hailesboro. Please do not close this important part of our community

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Government PO - occasionally - but it is an impersonal and bureaucratic place I might be in any PO in the US.

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
Less security – no personal service for packages, etc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

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☒ Shopping Gouverneur, Canton
☐ Personal needs online
☐ Banking online
☐ Employment self employed graphic artist / web designer
☐ Social needs ?

5. Do you currently use local businesses in the community?
☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☒ Yes ☐ No

Name: Sharyn Barnhart and Lea Dickson
(Please print your name)

Address: PO Box 267, Hailesboro, NY 13645

Telephone number: 315 771-1721 Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

Sylvia Lake, NY

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April 27, 2011
Jeffrey Sands
Post Office Operations
30 Karner Road
Albany, NY 12288-9992

Dear Mr. Sands,

I am writing about the impending closure of a Sylvia Lake institution, our Post Office in Hailesboro, NY. I wish I could feel optimistic that this letter might have some impact on the outcome, but I believe the outcome is already been decided. Nevertheless, I need to write to tell you how important this small post office is to the residents of Sylvia Lake.

A Postal Service representative is coming to Hailesboro tomorrow. That representative is a month too early to get a complete picture of how important our post office really is to the lake residents. Few people feel comfortable with rural delivery and our Post Office is more than just a place to get mail. We purchase stamps, send packages, and buy shipping materials. It is also a meeting place where we get friendly service and know our packages will be safe.

I have occasionally used the Gouverneur Post Office. I think before you close working locations, the Postal System might want to look at the branches that provide woefully inadequate service. We live in a small town because we value small-town relationships and services. I've found the post office in Gouverneur to be bureaucratic and inflexible. Customer Service is bare bones., but maybe this is what the Postal Service wants. "Bare bones" customer service is cheaper.

As I said, the decision is probably already made, but if Hailesboro is closed, it will be a loss not only to the Postal System, but to the constituency it serves.

Sincerely yours,

Shari Barnhart

Shari Barnhart

PO Box 267 • Hailesboro, NY 13645 T: 315-771-1721 W: www.rainbowtechdesigns.com E: shariba@rainbowtechdesigns.com

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-1364S
ITEM NO. 38
PAGE 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Gouverneur Post Office

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

DOCKET NO. B105949-B045
ITEM NO. 38
PAGE 5

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:
Delivery will be just as good - however I prefer to go to Harlesharo when making purchases & sending packages b/c it's personal + less lines.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Gouv. / Watertown
☒ Personal needs
☒ Banking Gouv
☒ Employment Gouv.
☒ Social needs Gouv. sometimes

5. Do you currently use local businesses in the community?
☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?
☒ Yes ☐ No

Name: Bridgette LaPierre
(Please print your name)

Address: 180 Island Branch Rd. Gouverneur NY 13642

Telephone number: 315-287-0350 Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-136045
ITEM NO. 38
PAGE 10

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings ☑ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☑ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse:

DOCKET NO. 1316949-1316945
ITEM NO. 38
PAGE 7

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Judy H Saur
(Please print your name)

Address: 92 Jones Rd Hailesboro NY

Telephone number: 315 287-4518 Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-13645
ITEM NO. 38
PAGE 8

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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ITEM NO. 38
PAGE 9

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Mary E. Benware

(Please print your name) Mary E. Benware

Address: 105 Country Club Road, Gouverneur, New York 13642

Telephone number: 315-287-3608 Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Reasons to keep Hailesboro post office open:

Opens at 8 a.m, making it very convenient to those working 9 to 5.
Plenty of parking space, no busy intersection.
Always has materials on hand for mailing.
It doesn't lose money to my knowledge.
It has been a hub of this small hamlet for many, many years.
Friendly, courteous service - no waiting in line.
Easy access for senior citizens.

Please complete both sides

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-13645
ITEM NO. 38
PAGE 10

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels yes	☐	☐	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders yes	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation yes	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If ~~yes~~, which offices: _____

TO PASS POST OFFICE I WOULD NEED TO TAKE BACK ROAD SO NO I DO NOT PASS POST OFFICE

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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ITEM NO. 38
PAGE 11

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: SHIRLEY & BRENT JOHNSON
(Please print your name)

Address: Po Box 126 HAILESBORO NY 13645

Telephone number: 315 771 8091 Date: 5-05-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

QUESTION 1 POSTAL SERVICES
YOU HAVE OPTION DAILY
WEEKLY
MONTHLY
NEVER

YOU HAVE NO OPTION FOR
OCCASIONLY

C. MAILING PARCELS - YES I DO
4-5 TIMES
YEARLY

F. BUYING MONEY ORDER - YES I DO
WHEN NEEDED

g. CERTIFIED MAIL
INSURED MAIL ETC - YES I DO
AS NEEDED

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JOHNSON
PO BOX 126
HAILESBORO NY
13645

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	☐ Yes	☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc.	☐ Yes	☒ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: _____

Please complete both sides

If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

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ITEM NO. 38
PAGE 14

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:
Not dependable on time of delivery due to raise in gas prices and cost of living will not be able to make several trips to Town or to get mail services.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Same A LOT

☐ Personal needs Dollar General

☐ Banking on line

☐ Employment unemployed @ this time

☐ Social needs None

5. Do you currently use local businesses in the community? (Town of Fowler)

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Chris Vrooman
(Please print your name)

Address: PO Box 64 Hailesboro NY

Telephone number: Unlisted. Date: 4/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Local Governor Post Office Staff is Rude, Not helpful and put out if need any special requests. Hailesboro P.O. Staff for over 40 years has always been friendly and helpful.

Please complete both sides

Docket:1365949-13645
Item NBR:~~34~~ 38
Page Nbr:15

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the **HAILESBORO** Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Increased inconvenience and lack of acceptable levels of access to postal services for customers who have travel difficulties or are disabled. Closing HAILESBORO is not a smarter or more EFFICIENT way to reach customers. Buying services online is not an option for many rural residents. Increased Rural Delivery to displaced customers will have a negative impact to current receivers of rural delivery. Added Rural Routes will be needed and will cancel out any perceived savings. As a seasonal resident, the post office box offers a secure and reliable service for the change of address process and mail that slips through the cracks. I will have to travel 18 miles round trip for window or box service. This unacceptable effective postal service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects you believe the proposal would have on your community.

Focus has been made on the impact of closure on Hailesboro. However, the negative impact on the following communities should also be considered. The Town of Fowler is 60 square miles. Year round population is 2200. Summer population is approximately 3000 with Sylvia Lake residents and other included areas of this beautiful lake and river community.

Balmat- A hamlet south of Fowler village on County Road 24 and NY-812. Post Office closed on 1/29/94.

Fowler – The hamlet of Fowler is centrally located in the town and is at the junction of Routes NY-58 and NY-812. Location of Town Hall, Markets, BOCES school etc.

Emeryville –A hamlet northeast of Fowler village on County Road 22, on the bank of the Oswegatchie River.

Fullerville – A hamlet northeast of Balmat on County Road 24.

Hailesboro – A hamlet in the northwest corner of the town on NY-58. It is named after early landowner Gen. James Haile.

Kellog Corners – A location southwest of Balmat on County Road 24 and south of Sylvia Lake.

Little York – A former community near Fowler village.

Pikes Corner – A hamlet at the west town line on County Road 5.

Sylvia Lake – A lake west of Balmat, once called "Lake Killarney." Approximately 500-1000 suumer residents.

West Fowler – A hamlet west of Fowler village on County Road 22.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Perhaps a Contract Post Office could be considered for an alternative location in the Hamlet of Fowler.

Lea E. Dickson — Lea E. Dickson

Name of Postal Customer — Signature of Postal Customer

PO Box 267

Mailing Address

Hailesboro, NY 13645 — May 23, 2011

City, State, and ZIP CODE — Date

Return to:
Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd.
Albany, NY 12214

Docket: 1365949 - 13645
Item Nbr: ~~94~~ 36
Page Nbr: 16

See attached letter

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would make it a lot more difficult. If you close Hailesboro, P. Office. I will go to UPS with my 9500.00 in sales

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would make the people who go to Hailesboro very upset with the postal Department

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I was very upset that my comments & problems weren't in the proposal to close the post office. I was there on April 28th and voiced my problems 5/23/11 I just taked to my lady who does the custom forms for us and she said Gouverneur will only give her 10 at a time

Grace Gates — Grace Gates

Name of Postal Customer — Signature of Postal Customer

58 Averell St

Mailing Address

Gouverneur, NY 13642 — 5/21/2011

City, State, and ZIP Code — Date

Isn't it sad to hurt our soldiers like that

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Page Nbr: 16

See attached letter

COPY

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

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3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I was very upset that my comments or problems weren't in the proposal to close the post office. I was there on April 28th and voiced my problems 5/23/11 I just talked to my lady who does the custom sales for us and she said Gouverneur will only give her 10 at a time

Grace Gates

Name of Postal Customer

Grace Gates

Signature of Postal Customer

58 Avenell St

Mailing Address

Gouverneur, NY 13642

City, State, and ZIP Code

5/31/2011

Date

Isn't it sad to have our soldiers like that

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

UNITED STATES POSTAL SERVICE

COPY

07/18/2011

GRACE GATES

58 AVERELL STREET
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customer is being sent information on how to order large quantities of forms, free of charge, on www.usps.com, along with a complimentary starter supply.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Tim M Mills

Tim Mills
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

For Mailing / Shipping
Prepaid Envelopes
Personalized Stamped Envelopes
44-Cent Custom Postage
Scales
ReadyPost Shipping Supplies
Click-N-Ship Labels
Pre-Inked Rubber Stamps
Stationery & Stamped Cards
Flat Rate
Regional Rate
Express Mail
Priority Mail
International
Labels
Forms
View All

Customs Form Envelope 2976E

View Larger Image

Item # FORM 2976-E
Customs Form Envelope 2976E
10
Minimum order: 10
Maximum order: 50
No Charge

Availability
Available
Usually arrives within 7 to 10 business days

10 Qty. Order

Add item to My Favorites

Suggestions:

Customs Declaration and Dispatch Note (2976-A)

No Charge

Order

This envelope is to be used in conjunction with either Form 2976-A or Form 6182.

The customs form pouch is made with a strong adhesive and a one inch overlap at the opening of the pouch (top over bottom closure) to ensure that it stays on the package with the contents securely inside. The pouch is also large enough so that customers can easily fit all required documentation inside. The Customs Form Pouch makes international shipping Quick, Easy and Convenient.

For more information, please visit: **Customs**

Please note: this product is only available in multiples of ten (10). If you place an order for a quantity that is not divisible by 10, your quantity will be automatically rounded to the next nearest multiple when this product is added to your shopping cart.

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For Mailing / Shipping
Prepaid Envelopes
Personalized Stamped Envelopes
44-Cent Custom Postage
Scales
ReadyPost Shipping Supplies
Click-N-Ship Labels
Pre-Inked Rubber Stamps
Stationery & Stamped Cards
Flat Rate
Regional Rate
Express Mail
Priority Mail
International
Labels
Forms
View All

Customs Declaration and Dispatch Note (2976-A)

View Larger Image

Item # FORM 2976-A
Customs Declaration and Dispatch Note (2976-A)
10
Minimum order: 10
Maximum order: 50
No Charge

Availability
Available
Usually arrives within 7 to 10 business days

10 Qty. Order

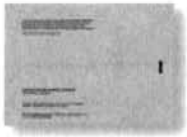
Add item to My Favorites

This is the standard customs declaration form needed for Express Mail International® merchandise shipments and Priority Mail International® parcels.

For more information, please visit: **Customs**

Please note: this product is only available in multiples of ten (10). If you place an order for a quantity that is not divisible by 10, your quantity will be automatically rounded to the next nearest multiple when this product is added to your shopping cart.

Suggestions:



Customs Form Envelope 2976E

No Charge

Order

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For Mailing / Shipping
Prepaid Envelopes
Personalized Stamped Envelopes
44-Cent Custom Postage
Scales
ReadyPost Shipping Supplies
Click-N-Ship Labels
Pre-Inked Rubber Stamps
Stationery & Stamped Cards
Flat Rate
Regional Rate
Express Mail
Priority Mail
International
Labels
Forms
View All

Customs (2976)

View Larger Image

Item # FORM 2976
Customs (2976)
10
Minimum order: 10
Maximum order: 50
No Charge

Availability
Available
Usually arrives within 7 to 10 business days

10 **Qty.** **Order**

Add item to My Favorites

Suggestions:

Customs Declaration and Dispatch Note (2976-A)

No Charge

Order

This is the standard customs declaration form needed for Priority Mail International® Flat Rate Envelope, First Class Mail International, M-bags, and Matter for the Blind. In some cases, you may need Form 2976-A.

For more information, please visit: **Customs**

Please note: this product is only available in multiples of ten (10). If you place an order for a quantity that is not divisible by 10, your quantity will be automatically rounded to the next nearest multiple when this product is added to your shopping cart.

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ITEM NO. 38
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May 21, 2011

To whom it may concern,

I was very upset to find out that you are considering closing the Hailesboro Post Office. I live in Gouverneur and for many years have gone to the Hailesboro Post office because they are so Friendly and helpful. They talk to you and make it a point to know who you are. If you have a package That is too heavy for you to lift, they will come right out to the car and bring it in for you.

Four years ago I started "Care Packages for soldiers." We had small numbers when we first started And did go to the Gouverneur Post Office, but after while went to Hailesboro because it was so much easier For us. Mike Kiernan was the post master at the time and he came down to my house and offered to pick up The packages and bring them to the post office in Gouverneur. We only had a little over 60 boxes, but it was a great help as our committee was very small.

The next time when we started planning our shipment, Mike was no longer post master. I asked the Girl at the counter to speak to the new postmaster to arrange a pick up for our packages. She told me in No uncertain terms that Mike should not have picked up the packages and that I should have paid for the pick up. I headed right out and went right to Hailesboro. And have been there ever since.

We are now us to close to 170 packages each shipment and at Christmas time it was 225. We ship Every three months and last year we spent about $9500,00 on shipping, all through the Hailesboro Post Office. We also sent packages of cookies and goodies in between shippings to each unit.

We are very happy with Hailesboro Post office and dread thinking about going to Gouverneur with All of them. I can't wait in line for ½ hour with 170 packages., which many times in Gouverneur that is The time you have to wait in line. Sometimes there is no one at the window and you wait and wait and finally , if you look across and under the counter, you see a bell to ring. You are NEVER GREETED WITH A BIG HELLO, HOW ARE YOU TODAY at the Gouverneur Post office. Some times, you Feel like it is a imposition and that you are bothering them.

When Nellie Dimon was postmaster, her husband would bring big carts to the Fowler Baptist church Where we pack and then take them to the post office in his truck. Everyone at Hailesboro is willing to Help us. The are even willing to stay later on Saturday to get the packages out to Iraq and Afghanistan.

Hailesboro post office is a nice place to go to make your day much happier. There also are a lot of Older people who go there because it is easier to get into than Gouverneur and there is lots of parking. The other day, I needed stamps and decided to go to Gouverneur, well, I never did as there was no room To park so I headed to Hailesboro. Since they put the red poles around the fire hydrant there is room for about a car and a ½ to park. You can't count on parking across the streeet as there is usually something Going on at the Methodist Church.

Since I am their biggest customer, I beg you to look at this move closer. You aren't going to save Anything by closing as you will just have to hire more people at the Gouverneur Post Office to accommodate these people.

Kim has carried on the friendly atmosphere at the post office and is always ready to help everyone. I would recommend that you keep her and don't eliminate a good thing. There is a comment that applies Here, 'IF IT ISN'T BROKE, DON'T FIX IT.' I know that I am only one person, but I represent Of soldiers and a committee of 10 people.

Yours Truly,

Grace Gaier Chairman
" Care Packages for soldiers

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I work with the care packages for soldiers.
It is really going to hurt the ease of getting
the packages out to Iraq a organization

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Will hurt the community and their closeness.
Especially the older people

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is a very bad thing you're trying to do.

Paul Gale
Name of Postal Customer

Signature of Postal Customer

58 Aucnell St
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

5/21/11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There is no way I could get to the Gouverneur Post Office, especially during the winter. I am 86 years old and I couldn't walk as far as I would (have to walk, because of no parking!, I couldn't have a mail box on top of hill where I live as I wouldn't be able to get out every day and I wouldn't want my mail to be there for several days. How would I get my check + stamps

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I know people from Gouverneur who have come to H silesboro for years to mail things + get stamps.
I have been getting my mail there for 80 years.

Elaine Boney
Name of Postal Customer

Elaine Boney
Signature of Postal Customer

Box 73 Hailesboro
Mailing Address

Rabat Isle Rd
City, State, and ZIP Code

5/23/2010
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Customer Service at the Gouverneur Post Office is poor and during the busiest times only one teller is on duty which creates a long wait time and makes the inside ~~and outside~~ have long lines and the outside parking area very congested and unsafe for all.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Everyone would have to go to Gouverneur which would create more unsafe traffic flow on even longer lines than they currently have.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Cynthia Fuller
Name of Postal Customer

Signature of Postal Customer

80 Letter York Rd
Mailing Address

Gouv NY 13642
City, State, and ZIP Code

5/22/2011
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is the easiest place to get in and of for the elder. I am not standing in line for ~~hours~~ a long period of time. I feel that it is easier and better parking

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. If the post office in Hailesboro closed it would cause a lot of heartache, and a lot ~~of~~ more traffic (then there already is) blocking the roadway ~~th~~ and could cause a lot more accidents.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Please consider that when you are making your decision that post office has been there for many years. People have boxes that their parents and grandparents had, so by closing you are taking away a piece of Hailesboro, NY Histroy!

Ruth Donaldson
Name of Postal Customer

Ruth E. Donaldson
Signature of Postal Customer

P.O. Box 103
Mailing Address

Hailesboro, NY 13645
City, State, and ZIP Code

5-17-11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

By Closing this Post office, it would force all of the P.O. Box holders in Hailesboro to use the Gouverneur office. At this time Gouverneur Couldn't handle the extra flow as they have trouble now with Customer Service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

By closing this Post office, it would effect the community negatively and force the residents to travel out of their town. It would be an inconvenience and an extra expense.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

At this time, I use the Hailesboro Post office because I receive better, faster service. I have never had to wait more than a couple of minutes.

Darlene Gonyeau
Name of Postal Customer

Darlene Gonyeau
Signature of Postal Customer

4744 St. Hwy 58
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

5/16/11
Date

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USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would be impossible for me to put up a Rural Postal Box and use it. There is a spring thats runs almost all winter keeping the Snow slushy, so terriblably hard to move. I am 70 years old and can not do it. It also would cost us more, driving to Gouverneur to get our mail. At Presant, we can walk to the Hailesboro post office. about a 1/4 mile.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are many Retired Seniors Living in Hailesboro. They will have the Same problem moving Snow from mail boxes, plus the cost of driving to Gouverneur.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We have used the Gouverneur post office in the past when we had a business in Gouverneur. So we can attest to the Lack of parking and ease of parking and standing in Line at the window for Service with 10 or 12 other people. I doubt the USPS will Save much money, you have additional cost at Gouverneur serving the Hailesboro Area.

Name of Postal Customer: Richard E. Jones

Signature of Postal Customer: Richard E Jones

Mailing Address: 35 mainst Hailesboro Rd, PoBox 125

City, State, and ZIP Code: Hailesboro, NY 13645

Date: 5/23/11

Return To: Optimization Coordinator
USPS Consumer Affairs
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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the **HAILESBORO** Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Increased inconvenience and lack of acceptable levels of access to postal services for customers who have travel difficulties or are disabled. Closing HAILESBORO is not a smarter or more EFFICIENT way to reach customers. Buying services online is not an option for many rural residents. Increased Rural Delivery to displaced customers will have a negative impact to current receivers of rural delivery. Added Rural Routes will be needed and will cancel out any perceived savings. As a seasonal resident, the post office box offers a secure and reliable service for the change of address process and mail that slips through the cracks. I will have to travel 18 miles round trip for window or box service. This unacceptable effective postal service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects you believe the proposal would have on your community.

Focus has been made on the impact of closure on Hailesboro. However, the negative impact on the following communities should also be considered. The Town of Fowler is 60 square miles. Year round population is 2200. Summer population is approximately 3000 with Sylvia Lake residents and other included areas of this beautiful lake and river community.

Balmat- A hamlet south of Fowler village on County Road 24 and NY-812. Post Office closed on 1/29/94.

Fowler – The hamlet of Fowler is centrally located in the town and is at the junction of Routes NY-58 and NY-812. Location of Town Hall, Markets, BOCES school etc.

Emeryville –A hamlet northeast of Fowler village on County Road 22, on the bank of the Oswegatchie River.

Fullerville – A hamlet northeast of Balmat on County Road 24.

Hailesboro – A hamlet in the northwest corner of the town on NY-58. It is named after early landowner Gen. James Haile.

Kellog Corners – A location southwest of Balmat on County Road 24 and south of Sylvia Lake.

Little York – A former community near Fowler village.

Pikes Corner – A hamlet at the west town line on County Road 5.

Sylvia Lake – A lake west of Balmat, once called "Lake Killarney." Approximately 500-1000 suumer residents.

West Fowler – A hamlet west of Fowler village on County Road 22.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Perhaps a Contract Post Office could be considered for an alternative location in the Hamlet of Fowler.

Lea E. Dickson — Lea E. Dickson

Name of Postal Customer — Signature of Postal Customer

Po. Box 267

Mailing Address

Hailesboro, NY 13645 — May 23, 2011

City, State, and ZIP CODE — Date

Return to:
Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd.
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I feel with shipping packages and if we ~~dep~~ aren't able to have our Hailesboro Post office I would have to use UPS or Fed ex.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I feel that closing the Hailesboro Post office would cause great hardship on the many handicapped and elderly people in our community. They would have to go to Cowenen Post office who has no handicapped Parking and very inconvient handicapped entrance.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I feel the Postal service should show the individual income for Hailesboro only and not grouped with others. I feel Hailesboro's income would be running in the black.

Philip Bigarel
Name of Postal Customer

Philip Bigarel
Signature of Postal Customer

189 Main St, Hailesboro Rd.
Mailing Address

Cowenen, NY 13642
City, State, and ZIP Code

5/23/11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

the Proposal would cause unfavorable effects because for mailing packages, stamps, etc. I would have To go Gouverneur which has hazardous parking conditions and very limited Parking.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I can't think of any favorable effects for our community by closing the Hailesboro Post Office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

From the limited information I have heard about income and expenses, that Hailesboro Post office is running at a loss, I feel this should be checked farther.

Kathryne Bigavel
Name of Postal Customer

Kathryne Bigavel
Signature of Postal Customer

189 Main St, Hailesboro Rd
Mailing Address

Gouverneur, NY 13642
City, State, and ZIP Code

5/23/11
Date

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USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the **HAILESBORO** Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I usually go to town everyday. I pass the post office so I almost daily pick up my mail. It will not be as convenient for me to frequent the down-town Gouvernem postoffice.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects you believe the proposal would have on your community. The Hailesboro community would lose their sense of a "community." Many people go to the post office to visit with neighbors, talk about the weather, etc.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer Jodi Hatch Signature of Postal Customer Jodi Hatch

Mailing Address Box 131

City Hailesboro State NY ZIPCODE 13645

Date May 28, 2011

Return to:
Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd.
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

FAVORABLE No need for Trip to PO w/ Rural Delivery

UN FAVORABLE Cost of Snow Clearance and possible destruction of Rural Box by Vandals or Snowplow would far outweigh PO Box costs @ 41¢/YR

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of an icon for this small community with several senior citizens who love to meet and greet at PO and would be unable to maintain a Rural Box. Gouverneur location for box inadequate parkingwise and servicewise for any influx of new patrons

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This appears to be a done deal Mr. Sands advised that his decision including our comments would take at least 30 days to compile. We have received his decision made within 10 days. Lets cut where it helps Not where it hurts!

Name of Postal Customer: Ricky W. Newvine

Signature of Postal Customer: Ricky W. Newvine

Mailing Address: PO Box 121

5/31/11

City, State, and ZIP Code: Hailesboro NY 13645

Date

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USPS Consumer Affairs
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Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable effect -
not able to get my mail and/or pkgs sent out with morning mail

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable effect -
not as likely to know if a community member is ill or unable to get out of their home

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Having to travel into the next town is costly and VERY inconvenient for me. Parking is bad & very limited, stopping into street traffic is always dangerous.

Nellie Simon
Name of Postal Customer

Nellie Simon
Signature of Postal Customer

511 California Rd
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

6-01-11
Date

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USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I don't drive and it means a lot to be able to get our mail at a certain time and to get our packages without having to go to town to pick up our mail etc. you don't understand what is happening to senior citizens this should be a great concern!!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This will have a very bad effect on our community I remember how it felt when I would go ~~to~~ in the post office and see familiar faces and be greeted with a smile!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Janet L. Kelsey
Name of Postal Customer

Janet L. Kelsey
Signature of Postal Customer

Hailesboro Box 105
Mailing Address

NY. 13645
City, State, and ZIP Code

5/31/2011
Date

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Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are no favorable effects. Mail service will be disrupted as we will have to change address / Post offices etc. Accountability is not favorable. Service lines will drop.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post Office is in the heart of the community. It is a central place and many people from surrounding communities use our post office due to its location, parking, hours and it is a gathering place at times for the community to see other people.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This would be a great disservice to the community, elderly, disabled, working people and all others if this Post office is closed. There are other ways for the Federal Gov. to fix their financial situation. Leave our Post Office alone as it is making $

Natalie Spilman — Natalie Spilman

Name of Postal Customer — Signature of Postal Customer

PO Box 173

Mailing Address

Hailesboro NY 13645 — 6/8/11

City, State, and ZIP Code — Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the **HAILESBORO** Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We would like you to think again about the discontinuance of the Hailesboro post office. It is closer to where we live, we save on gas, it's good for the environment, there is more friendly atmosphere and better service with less wait time on picking up mail and packages etc.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects you believe the proposal would have on your community.

As our personal experience... we had bought a post office box in another state and paid extra to have our mail mailed every two weeks, but we did not get our mail. If it had not been for the post master in Hailesboro for calling many times, we probably would not have gotten our mail all summer even though they were taking our money. We discontinued our post office box in Florida and bought ups box (which is small store) and have had no trouble getting our mail for three years now.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you would look at your history, you had good service delivery of packages, but then you tried the same thing of discontinuance and UPS and FEDEX took over and you lost billions of dollars.

Some times you have to think smaller is better than bigger.

Name of Postal Customer Gary & Olive Horning Signature of Postal Customer Gary Horning

Mailing Address PO Box 164

City Hailesboro State NY ZIPCODE 13645

Date June 7, 2011

Return to:
Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd.
Albany, NY 12214

Rcvd 6/23/11

UNITED STATES POSTAL SERVICE

DOCKET NO. 1365949-13645

ITEM NO. 38 **Postal Service Customer Questionnaire**

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1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: Opening - Holding Doors - questions they may have

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☒ No

If yes, which offices: Occassionally I Do (1 x a week) but not Daily

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Shelly L. Dodds

(Please print your name)

Address: PO Box 72 Maulesboro, NY 13645

Telephone number: 315-287-4537 Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

Recvd 4/23

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☒ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☒ Yes ☐ No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☒ Yes ☐ No

If yes, which offices: Every POST OFFice in N.Y.S

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Andrew Miller

(Please print your name)

Address: P.O. Box 72 Hailesboro NY 13645

Telephone number: 315-323-4250 Date: 4-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

UNITED STATES POSTAL SERVICE

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☑ Yes ☐ No

If yes, please explain: I have medical issues that prevent me from driving and I walk to post office to get my mail.
I'm not the only one.

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☑ No

If yes, which offices: _____

Please complete both sides

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ITEM NO. 38

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse:

If yes, please explain:
I stay at home, and watch the carrier come thru everyday at different times. ~~Aro~~ Betwean 2:00 - 5pm Besides - there is no where to place a mailbox at my house.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Watertown

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jennifer Callicutt
(Please print your name)

Address: PO Box 41 Hailesboro

Telephone number: 315-535-4235 Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Rcvd 7/18/11 OPS

Please complete both sides

UNITED STATES
POSTAL SERVICE

July 18, 2011

RE: Hailesboro
Docket# 1365949 - 13645

Memo to the record. Item 38 Customer comments and Postal Service response letters. Inclusion for the official record are documents referenced in a letter Dated June 30, 2011, and received at the district office on July 11, 2011 from Natalie J. Spilman, Committee Member, PO Box 173, Hailesboro NY 13645.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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P.O. Box 173
Hailesboro, NY 13645
June 30, 2011

Ed Phelan, District Manager
United States Postal Service
30 Karner Road
Albany, New York 12214

Dear Mr. Phelan:

On, April 15, 2011, the United States Postal Service placed a letter with attached Postal Service Questionare (**Exhibit A**) in 133 Post Office Box Holder mail boxes at the Hailesboro NY 13645 Post Office. The said letter advised the Post Office Box holders that Postal Service Representatives will be at the Hailesboro NY Post Office Lobby (Open House format) on April 28, 2011 from 8:00 a.m. to 12:00 p.m. In the letter, Jeffrey Sands stated that he is asking for our opinion concerning a possible change in the way our postal service is provided, answer any questions and provide information about their service. The citizens and customers of the Hailesboro, New York Post Office do not feel that the "Open House" format, location, time of the meeting, along with who was notified were adequate and appropriate. The only customers that were invited to express their opinion and fill out the Postal Service Questionare were the 133 Post Office Box holders at the Hailesboro NY Post Office. The general public was not notified by the United States Postal Service. The citizens and customers of the Hailesboro NY Post Office were notified by word of mouth from the 133 Post Office Box holders themselves. The United States Postal Service did not contact the Town of Fowler Council members or the Town Supervisor to arrange a Community Meeting. If they would of contacted a Town of Fowler official, the meeting could of easily been held at the Fowler Town Hall or the Gouverneur Country Club (which is located in Hailesboro) as both locations have appropriate seating and ample space. By having the open house format at the Post Office lobby, attendees were forced to stand the entire time shoulder to shoulder as there was not adequate space or seating. The community meeting should of been held during non postal hours such as 6:00 p.m. to 8:00 p.m. to allow all citizens and customers an opportunity to attend and without distractions of people entering the Post Office to pick up

mail and use the services of the Postmaster/Officer in Charge. The 8:00 a.m. to 12:00 p.m. time frame of the meeting also forced several attendees to take time off from their jobs, and several elderly/disabled citizens were not in attendance as it takes them longer to get moving in the morning. If the meeting was held after 5:00 p.m., it would of afforded all citizens and customers of the Hailesboro NY Post Office the opportunity to have their voice heard and ask questions to the Postal Service representative. It is interesting to point out that the Hailesboro Post Office community meeting was the only community meeting in St. Lawrence County that was held during the day at the actual Post Office. The Depeyster Post Office community meeting was held on April 28, 2011 from 6:00 p.m. to 8:00 p.m. at the Town Hall, West Stockholm Post Office community meeting was held on May 11, 2011 from 6:00 p.m. to 8:00 p.m. at the Fire Hall, and the Parishville Post Office community meeting was held on May 23, 2011 at 6:00 p.m. at the Town Hall.

Jeffrey Sands, Manager, Postal Operations has recommended that the Postal Service close the Hailesboro, NY Post Office and provide delivery and retail service by rural route service under the administrative responsibility of the Gouverneur, NY Post Office. **(Exhibit B)** The citizens and customers do not agree with Jeffrey Sands proposal to close the Hailesboro, NY Post Office and ask that you consider this letter as our response to the proposal. The citizens and customers of the Hailesboro NY Post Office have formed a committee and held weekly community meetings at the Fowler Town Hall to work together to Keep Our Post Office Open in Hailesboro, New York. The committee members include Natalie Spilman, Michael Cappellino, Rick Newvine, Nellie Dimon, Grace Gates, Bethany Kirby, Lea Dickson and Alexander MacKinnon. **(Exhibit C)**

On June 3, 2011, Michael Cappellino, Town of Fowler Supervisor, contacted your office and left a message with Nadine Tremblay. Michael Cappellino called your office to invite you to a community meeting at the Fowler Town Hall on June 15, 2011 to enable the citizens and customers of the Hailesboro, NY Post Office who were unable to attend the community meeting the opportunity ask questions, voice concerns and submit our response to the proposal in person. On June 6, 2011, Margaret Pepe, Marketing/Public Relations for the United States Postal Service returned Michael Cappellino's phone call and advised that you were not available but she might be able to attend the community meeting on June 15, 2011. Ms. Pepe advised Michael Cappellino that she would get back to him and Michael Cappellino never heard back from her therefore, we are submitting our response via U.S. Mail certified return receipt.

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The citizens and customers of the Hailesboro NY 13645 Post Office, have been affected by the current economy and have had to make changes in their daily lives to endure the rough times that we are living in. We understand the financial constraints that the United States Postal Service is facing and ask that the United States Postal Service utilize other cost saving measures, rather than closing our Post Office in Hailesboro NY. Closing or consolidating our rural Post Office is not an efficient means for getting the United States Postal Services fiscal house in order. The citizens and customers of the Hailesboro New York Post Office have not been provided with the financial figures for the Hailesboro NY Post Office and feel that the Hailesboro NY Post Office is sustainable

If the Hailesboro NY Post Office is closed, a tremendous financial burden, and hardship would be placed upon the citizens and customers of an already small under served community. We are the same citizens and customers who have chosen to use the services of the United States Postal Service rather than the services of UPS and Federal Express. If you chose to close the Hailesboro, New York Post Office, you will force us to make a choice and possibly use the services of other agencies for our mailing and shipping needs of which could possibly effect the United States Postal Service financially. The sanctity of the accountable mail will be compromised and the inconvenience of a closure of the Hailesboro NY Post Office would be evident. We are also deeply concerned about the effect that a closure of the Hailesboro NY Post Office presents to the elderly and disabled citizens of this community. It is our desire to retain our post office at its present status which is a United States Post Office operated by a Postmaster and career postal employee located in Hailesboro, New York.

Congressman William Owens, St. Lawrence County Board of Legislators and the Town of Fowler Board members are in support of our efforts to keep the Hailesboro Post Office Open and have written letters and passed Resolutions to stop the closure of the rural Post Offices in St. Lawrence County. They are also willing to help the United States Postal Service find other avenues in resolving its financial difficulties and. **(Exhibit D)**

Enclosed, please find 29 Petitions titled "Community Petition to Keep our Hailesboro, New York Post Office Open" with a total of 417 signatures of citizens and customers of the Hailesboro, New York Post Office. **(Exhibit E)**.

Also enclosed are several copies of Optional Comment Forms (**Exhibit F**) mailed to you by citizens and customers of the Hailesboro New York Post Office in response to the "Proposal to Close the Hailesboro NY Post Office and Continue to Provide Service by Rural Route Service" written by Jeffrey Sands, Manager Post Office Operations dated May 11, 2011.**(Exhibit B)**

The Hailesboro, New York Post Office was established on September 30, 1858 and resides in the rural Town of Fowler, St. Lawrence County. The Hamlet of Hailesboro is 4.7 square miles, with a total population of 624. **(Exhibit G)**. The Town of Fowler, inclusive of the Hamlet of Hailesboro, is 60 square miles, with a total population of 2,202 (**Exhibit H**) of which 524 citizens are 55 years of age or older. The population of the Town of Fowler has grown 1.1% according to the 2010 U.S. Census. **(Exhibit I)** Hailesboro and the Town of Fowler is a predominately rural area of which many residents do not have access to cable television, internet, cell phone service and/or public transportation.

There are a total of 67 businesses located in the Town of Fowler of which 17 businesses reside in Hailesboro. Hailesboro also has a Senior Citizen housing unit with 12 apartments, a NYSARC permanent housing unit for 5 disabled residents, a softball field and basketball court the Gouverneur Country Club golf course. The Town of Fowler has 3 churches, 2 schools, 9 working Dairy Farms along with Sylvia Lake of which has a public beach and boat launch. Sylvia Lake has 238 seasonal residents and approximately 30 permanent residents. **(Exhibit J)**

The Hailesboro NY Post Office serves not only the residents of the Town of Fowler, it also serves citizens of adjoining communities such as Gouverneur, Antwerp, Edwards, Russell, Fine, and Harrisville. The Hailesboro Post Office is located in the heart of Hailesboro on Main Street where the posted speed limit is 15 miles per hour. The Hailesboro Post Office is much more than the 133 rented mail boxes at the Post Office. The Hailesboro Post Office is a landmark in the community and holds 153 years of history and memories for the citizens and customers. There are several Post Office Box holders that have had the same Post Office Box in their family for 30, 50 and even 80 years. Many residents have memories and stories to share about the Hailesboro Post Office. The Hailesboro NY Post Office is a place where family, friends, and neighbors gather. A place to keep track of one another and to meet new neighbors, old friends and seasonal residents. It is a place where the community gathers together in times of need and support. It is a place to share news and post community events on the bulletin board. The Post Office for some people, is the only place they have interaction

with other people. According to long time Hailesboro resident Marjorie Farr, the Hailesboro Post Office has even been a place for marriage proposals, as Marjorie's late husband Roger proposed to her at the Hailesboro Post Office. The customers have also had the great fortune of being served by Postmasters that lived in Hailesboro, Town of Fowler. Many Postmasters such as Blake Spilman (1922-1959), Korleen Spilman (1960 to 1977), Hazel Finley and Nellie Dimon have worked a majority of their career with the United States Postal Service at the Hailesboro NY Post Office. It is very important to the citizens and customers of the Hailesboro Post Office to have a Postmaster on staff that they know and trust and that lives and works within community.

The citizens and customers of the Hailesboro Post Office are involved in the Care Packages for Soldiers Program started by Grace Gates four years ago. Approximately 170 flat rate packages are mailed from the Hailesboro, NY Post Office annually to American Soldiers stationed overseas and the cost is $9,500.00 annually. If the Hailesboro Post Office is closed, the program will be forced to utilize UPS to mail the packages. **(Exhibit K)**. The money spent on mailings of packages to the soldiers overseas pays for the annual lease cost of $6,780.00 at the Hailesboro, NY Post Office.

The United States Postal Service is proposing to close the Hailesboro NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur NY post Office. There is no comparison between the Hailesboro NY Post Office **(Exhibit L)** and the Gouverneur NY Post Office. As previously stated, the Hailesboro NY Post Office is located on Main Street with a posted speed limit of 15 mph. The Hailesboro Post Office is easily accessible, elderly and disabled citizens are able to park close to the front steps of the Post Office, the elderly and disabled are able to drive their wheel chairs and motorized devices to the Post Office and use the ramp to enter the Post office, the Post Office has adequate parking for a minimum of 10 cars directly on the grounds of the Post Office. There is designated handicap parking with a handicap ramp directly to the left of the building. There are only three small wooden steps to enter the Post Office. There is a drive up snorkel box. The Post Office Box rental rates are low and there are boxes available for rental. The customer service is excellent with prompt and courteous service. There is also exceptional mail holding and forwarding service. The Postmaster is knowledgeable of shipping rates, keeps excellent inventory/ selection of stamps on hand and always has adequate shipping supplies. The facility is maintained as well as the steps, handicap ramp, entrance and driveway are always cleaned, salted,

sanded, shoveled, plowed in a timely manner during the winter season.

The Gouverneur Post Office is located 2.5 miles from the Hailesboro NY Post Office. The Village of Gouverneur population according to the 2010 U.S. Census is 3,949 of which is a -4.5% decrease (-334 people) as compared to the 2000 U.S. Census. **(Exhibit M)** The Town of Gouverneur population according to the 2010 U.S. Census is 7, 085 of which is a -7.5% decrease (-318 people) compared to the 2000 U.S. Census.**(Exhibit N)**

The Gouverneur Post Office (**Exhibit O**) is located in the village of Gouverneur on Grove Street with a posted speed limit of 30mph. The Gouverneur Post Office is located at a busy intersection on a blind hill. The Gouverneur Post Office is not easily accessible and does not have adequate public parking. There is one legal parking space on the property in front of the Post Office and the only other parking available is across the street from the Post Office in front of the Methodist Church. There is a fire hydrant located in the front right section of the Post Office, and you cannot legally park within 15 feet of the fire hydrant. There are six yellow ballards located in the front left of the Post Office which have yellow stripes painted on the ground in front of them. The yellow ballards with stripes on the ground designate a loading and or unloading area. There is a ramp in the left front of the Post Office near the yellow ballards. There is no handicap parking in front of the Post Office. There is a space in the back right side of the Post Office property that has a handicap symbol painted on the black top of which you might assume is for handicap parking. There is no street sign indicating that the space is for handicapped parking. There is a black dumpster and a "USPS Property, Do Not Enter" sign to the right of the assumed handicap parking area. There is also a ramp to the left of the assumed handicap parking area. There are "No Parking Any Time" signs posted on the Right and Left side of the building and a "Reserved Parking Sign for Postal Employees" sign posted at the rear of the building. The Gouverneur Post Office has twice as many steps to enter the post office as the Hailesboro Post Office and the Gouverneur Post Office steps are made of marble which is very slippery. There is no drive up snorkel box. The Post Office Box rental rates are more expensive at the Gouverneur Post office (At least $20 more depending on box size). The Gouverneur Post Office serves a larger community and has a heavy retail workload of which directly affects the customer service and in turning creating longer lines and more time to conduct business. The customer service is very poor quality and not helpful. The Gouverneur Post Office is not fit for an individual person to send out several packages as it is too hard to carry up the stairs, and handle the packages while standing in line waiting

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to mail them. There is a lack of available Post Office boxes for rent at the Gouverneur Post Office. Currently, there are only 74 boxes available for rent. There are 133 Post Office Box Holders at the Hailesboro NY Post Office and the Gouverneur Post Office would not have enough boxes to handle the Hailesboro NY customers. The rural route mail delivery schedule is not consistent and is inconvenient to conduct retail services with a rural route carrier if you are a working person. We would have to take a chance of leaving money in our mail boxes if we wanted to purchase stamps and money orders and we are not guaranteed same day purchases of stamps and money orders. We would have 24 hour access to our mail and so will the bad guys!

If the Hailesboro Post Office is closed, we will be forced to travel out of our community to go to our rented Post Office boxes and spend money purchasing, installing and maintaining a rural box. We will also be forced to pay more money to rent a Post Office Box. According to the St. Lawrence County Voter Registration List of Registered voters, there are 59 elderly and/ or disabled persons age 62 and above that have rented Post Office boxes at the Hailesboro Post Office. If the elderly and disabled are forced to use rural route delivery, they will have to pay someone to install and maintain their mailboxes. The average cost to purchase, install and maintain a rural mail box is approximately $100.00 to $400.00. In essence, the closing of the Hailesboro NY Post Office might save the United States Postal Service money and the burden will be shifted to the citizens and customers of the Hailesboro NY Post Office.

Please consider the additional burden the citizens and customers of the Hailesboro NY Post Office will face if a decision is made to close the Post Office. The Hailesboro NY Post Office is necessary and vital to the citizens and customers of Hailesboro, NY, Town of Fowler, St. Lawrence County. I appreciate your attention and consideration in reviewing the proposal to close.

Feel free to contact me if you have any questions.

Sincerely,

Natalie J. Spilman

Natalie J. Spilman
Committee Member

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Exhibit A

UNITED STATES
POSTAL SERVICE

04/15/2011

Postal Customer
Hailesboro Post Office
Hailesboro, NY 13645

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the HAILESBORO Post Office retired on 06/29/2010. The Office is being studied for possible closing or consolidation for the following reasons:

- This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office.
- Management initiated study to determine if regular and effective delivery can be provided through other means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the GOUVERNEUR PO.
We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the GOUVERNEUR PO, located 2.5 miles away. Hours of service at this office are 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. Post Office box service is available at this location at increased fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/28/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Hailesboro Post Office Lobby (Open House format-arrive any time during stated hours), 97 Main St, Hailesboro NY 13645 on 04/28/2011 from 8:00 a.m. to 12:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085. Thank you for your assistance.

Sincerely,

JEFFREY SANDS
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations

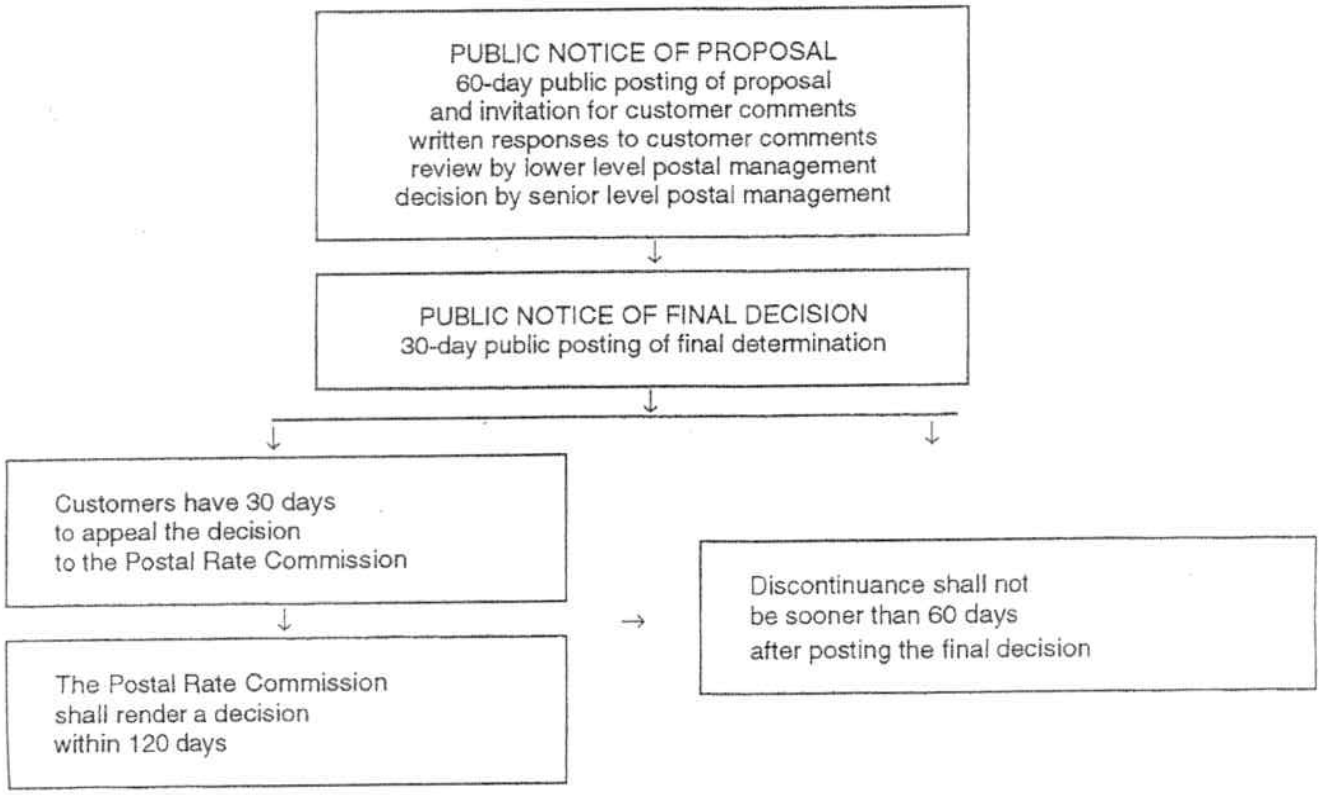
UNITED STATES POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



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UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the **Hailesboro** Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☐	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings ☐ Yes ☐ No

Non-postal Services

a. Assisting senior citizens, persons with disabilities, etc. ☐ Yes ☐ No
If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work shopping, or for personal needs?

☐ Yes ☐ No

If yes, which offices: _____

Please complete both sides

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If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4.

3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse:

If yes, please explain:

_____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

(Please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please complete both sides

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Exhibit B

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Date of Posting: 05/11/2011

Posting Round Date:

Date of Removal: 07/12/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365949 - 13645

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on June 29, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

The Hailesboro Post Office, an EAS-11 level, provides service from 08:15 to 12:00 and 13:00 to 16:30 Monday - Friday , 08:30 to 11:45 Saturday and lobby hours of 8:00 to 17:00 on Monday - Friday and 08:15 to 12:15 on Saturday to 133 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 76 transaction(s) accounting for 85 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $60,635 (158 revenue units) in FY 2008; $67,792 (177 revenue units) in FY 2009; and $63,163 (165 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Hailesboro Post Office Lobby (Open House format), 97 Main St, Hailesboro NY 13645 to answer questions and provide information to customers. 60 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Hailesboro Post Office. Questionnaires were also available over the counter for retail customers at the Hailesboro Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 36 unfavorable, and 27 expressed no opinion.

A petition supporting the retention of the Hailesboro Post Office was received on April 28, 2011, with 18 signatures. If this proposal is implemented, delivery and retail services will be provided by the Gouverneur Post Office, an EAS-18 level office. Window service hours at the Gouverneur Post Office are from 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 74 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition and from the congressional inquiry:

1. **Concern:** Customer asked why box rent would be higher in Gouverneur

   Response: PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

2. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

   Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.

3. **Concern:** Customer expressed a concern about leaving money in the mailbox

   Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Hailesboro Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

4. **Concern:** Customer felt that moving service to Gouverneur was taking over revenue from Haileboro and felt that Hailesboro Post Office pays for itself.

   Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

5. Concern: Customer stated Hailesboro Post Office is the only place I buy stamps, send certified mail, send packages overseas.

Response: The customer r comments have been added to the official record

6. Concern: Customer stated office was remodeled recently; doesn't make sense to close.

Response: The customer r statement has been added to the official record.

7. Concern: Customer was concerned that there were not any drive-up (snorkle) collection boxes at Hailesboro or Gouverneur.

Response: We will review the circumstances to see if placement of a snorkle box is feasable.

8. Concern: Customer was told that Hailesboro is one of the profitable Post Offices.

Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

9. Concern: Customers expressed concern for loss of community identity

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

10. Concern: Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

11. Concern: Customers expressed concern over the dependability of rural route service

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

12. Concern: Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

13. Concern: Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

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14. Concern: Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

15. Concern: Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so an monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

16. Concern: Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

17. Concern: Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

18. Concern: Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

19. Concern: Customers were concerned about vandalism of their mail box.

Response: A Postal Inpection report showed no recent reports of vandalism in your area.

20. Concern: Does not want to put in a mailbox

Response: Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

21. Concern: You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

22. Concern: You were concerned about parking at Gouverneur.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

23. Concern: Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

24. Concern: Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

25. Concern: Customers expressed a concern that the USPS was advertising, yet closing offices.

Response: Like every other major corporation in America, the United States Postal Service uses a combination of television, radio and print media to advertise its products and services. While it's true The Postal Service has a monopoly on First-Class Mail, it has no exclusive claim to the delivery of urgent material, magazines, catalogs, advertising, and parcels. And when you factor in the growing number of electronic alternatives to First-Class Mail, such as email, electronic funds transfer, and fax, you can see that the Postal Service faces stiff competition in nearly every market it serves. Advertising helps build volume and more volume means lower prices for consumers. To deliver universal and uniform service to the American people, the Postal Service must maintain a vast network of vehicles, machines, and facilities. Many of the costs of maintaining this vast network are fixed and do not vary significantly with volume. Through advertising, the Postal Service can boost its volume and spread its fixed costs over a wider base. The more pieces the Postal Service handles, the less it has to charge for each piece. Advertising boosts volume and volume pushes down unit costs which translates into lower postage prices for everyone.

26. Concern: Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2 miles away.

27. Concern: Customers expressed concern over a postal representative not being customer oriented

Response: The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

28. Concern: Customers felt the loss of a post office would have a detrimental effect on the business community

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Hailesboro Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

29. Concern: Customers felt the post office should remain open since they paid taxes

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

30. Concern: Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

31. Concern: Customers stated the Hailesboro Post Office is being closed without going through the formal discontinuance procedure, because the USPS should have contacted all the Town Council members and held a meeting at night.

Response: Operation of the Hailesboro Post Office is being considered for discontinuance but it has not been officially discontinued. A community meeting was held on April 28, 2011, and questionnaires were sent to the community on April 15, 2011. All pertinent regulations are being followed.

32. Concern: Customers were concerned about a change of address

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

33. Concern: Customers were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

34. Concern: You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Hailesboro is an unincorporated community located in St Lawrence County. The community is administered politically by Town of Fowler. Police protection is provided by the State Police. Fire protection is provided by the Gouverneur Volunteer Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hailesboro Post Office will be available at the Gouverneur Post Office. Government forms normally provided by the Post Office will also be available at the Gouverneur Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** You expressed a concern about the loss of a gathering place and an information center.

   Response: The local church or a convenient market can provide a site for the community to gather, socialize, and share information.

2. **Concern:** No Concern

   Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on June 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 35,448 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,780
Total Annual Costs	$ 51,059
Less Annual Cost of Replacement Service	- $ 15,611
Total Annual Savings	$ 35,448

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster retired on June 29, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hailesboro Post Office provided delivery service to no customers and 133 PO Box customers. The daily retail window transactions averaged 76. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $35,448 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Hailesboro Post Office and Gouverneur Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JEFFREY SANDS
Manager, Post Office Operations

05/11/2011
Date

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Hailesboro Residents Want To Save Post Office From Cuts

By MARTHA ELLEN
SUNDAY, MAY 29, 2011

ARTICLE OPTIONS

HAILESBORO — Community members have met weekly since they learned their post office is on the chopping block for closure.

After a public meeting April 28, a U.S. Postal Service reviewer recommended May 11 that the office close.

"He already knew his answer before the community meeting," said Natalie J. Spilman, a member of the group working to keep the post office open. "The post office has 136 boxes and that's all it is to him. There are 2,200 people in our community. We have a ton of people that come to the Hailesboro post office."

The group is collecting signatures on a petition, is researching the value of the post office to the area, and is encouraging people to send letters to the Postal Service.

"We've been working on a rebuttal," Miss Spilman said. "We're trying to get our facts together. We hope the week of June 6 to get back to them."

U.S. Rep. William L. Owens, D-Plattsburgh, has written a letter to Patrick R. Donahoe, postmaster general, asking him to proceed with care when considering the closure of rural post offices in the region. He asked for due consideration of comments made by residents and for detailed individual analysis of each facility proposed for closure in advance of the period for customer appeal.

St. Lawrence County Legislator Alex A. MacKinnon, R-Fowler, has asked his board to pass a resolution opposing the closures.

The Hailesboro group, which will meet at 7 p.m. Thursday at the Town Hall, already is working on an appeal.

If the post office is closed, residents could use the Gouverneur office. It lacks parking, but Miss Spilman said the group does not want to criticize.

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"We're trying to stay positive and not be negative about where they want us to go," she said.

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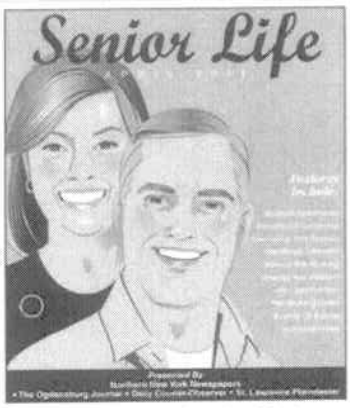

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WWNY TV 7 - News, Weather and Sports for
Watertown, NY

Print this article

St. Lawrence County Community Tries To Save Post Office

Originally printed at http://www.wwnytv.com/news/local/St-Lawrence-County-Community-Tries-To-Save-Post-Office-123130238.html

June 3, 2011

Betsy Kirby is among a core group of community members working hard in hopes of saving the Hailesboro Post Office from closure.

A petition drive is already underway in an effort to convince the United States Postal Service that closing the small post office would create hardships for many of those living in the hamlet from senior citizens to the physically challenged.

"A little over 50 percent of the post office box people here are are elderly or disabled," said Kirby.

Hailesboro is among several local post offices in St. Lawrence and Jefferson counties on a targeted hit list for potential closure by the Postal Service in an effort to control costs.

Residents argue that installing mailboxes for rural delivery or traveling to the post office in Gouverneur for service would be a hardship for many in the community.

"We have more than 65 businesses in our community, we have two schools, we have churches," said post office supporter Natalie Spilman.

Hailesboro's post office, now without its own postmaster and housed in property rented by David Spilman, dates back to the mid-1800's.

While Postal Service officials say the agency is continuing to move forward with its closure plan, local residents in the community say they won't let it happen without putting up a fight:

Signs have started popping up in the community as people are being encouraged to

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send letters of support to the Postal Service.

Hailesboro residents are also hoping to schedule a meeting with postal officials to plead their case.

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USPS Budget Deficit May Close North Country Pos Offices

(06/15/11) A dozen post offices in the North Country may close by the end of the year. These closings are part of the post office's response to record losses and declining mail volume as more people communicate electronically. The post office says they plan to close 2000 locations by next year.

Hailesboro plans to appea

Hailesboro plans to appeal th USPS decision to close their post office

That plan aims to adjust and streamline postal service after losses of 8.5 billion dollars in fiscal 2010. But some say those losses could be negated with a change to the post office pension funds. Steve Knight has more.

00:00 05:01

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Map of Post Offices Listed for Closure

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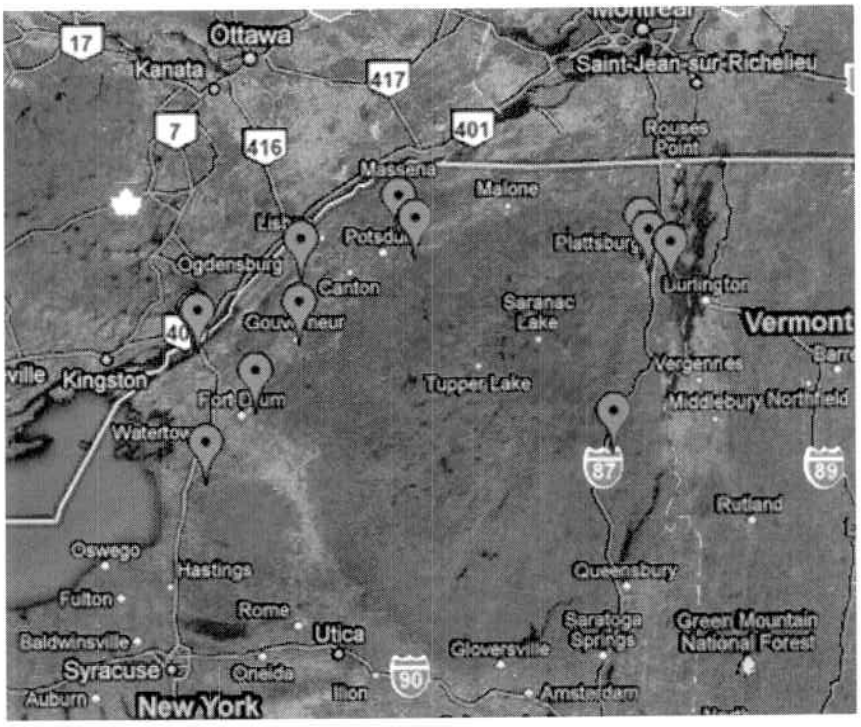

View Post Offices In Danger in a larger map

"This is kind of what's left of our community. We've lost our stores. We ha one store. A lot of bars though," one Parishville resident said. "Well, priorities, honey," another replied.

The Parishville post office is one of a dozen post offices scheduled for clos across the North Country, including Hailesboro, outside of Gouverneur.

These small rural post offices have been targeted because they run budge deficits and many don't even have postmasters.

Maureen Marion, the regional spokesperson for the postal service, said th as people change the way they use the post office in a digital age, the pos service is changing they way they do business.

"We've taken billions – with a 'b' – of cost out of our operations over the l several years as a result of those kind of aggressive actions but it hasn't been enough," Marion said. "So now we've begun to look at some of our bricks and mortar."

Others say the financial situation is not quite so dire. The post office is an independent agency of the federal government and it is often attacked for misusing taxpayer dollars, but Congressman Bill Owens said the post offic is actually giving too much money back to the government. It comes dow to a discrepancy in retiree health benefits.

"There's a huge dispute about what that funding level should be. Some people will tell you there is a $50 billion overfunding," Owens said. This overpayment is partly to blame for the closing of small post offices, according to Owens.

Myke Reid, of the American Postal Workers Union, agrees with Owens: "Tl pressures on the postal service to change their business model now come

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about solely because of this requirement that they prefund retiree health benefits... The postal service is actually a success story."

Owens said he is co-sponsoring legislation that would readjust postal serv pension funding, "and that would save the post office people, I believe, about five billion a year, which is roughly the amount of their loss. So that would really indirectly take the pressure off these closure issues."

Owens said that post offices are important to communities because they a a social center where people interact and keep tabs on one another.

"It is also, for the elderly in particular, a way to check on whether or not they have come in for their mail. Are they doing ok? Has something happened? And because these are small communities, when someone doesn't show up after a day or so, people will look in on them and make s there isn't something seriously wrong," Owens said. "So we run a real risk losing that social fabric."

Regardless of the legislative maneuvering at the national level, Post Office Spokesperson Marion said they are looking for regional solutions: "Those issues and concerns that, at the local level, we really have no control. Our goal locally is to respond to the cards we have in our hands right now. And the cards we have in our hands right now is that the postal service is working in a cash poor environment."

There may be hope for these small post offices yet on the legislative horiz but for now closure is a real possibility.

"It would necessitate rural delivery, which is a financial hardship on the entire community," said Betsy Kirby, who lives next to the Hailesboro post office. She is working to keep the post office from closing because she sai the closure would disproportionately affect the elderly and disabled, who account for half of Hailesboro's PO boxes.

Kirby and other community members plan to deliver a letter to the postal service, laying out their appeal. Once the postal service decides to close a branch, an appeal process could take seven months.

One of their concerns, an unintended consequence of a closure, is that the community would no longer use the local post office to mail military care packages. Four times a year, Hailesboro residents pack 160 boxes for soldiers in Afghanistan and Iraq.

"They are always mailed at the Hailesboro post office for several reasons. The access. And the community pitching in the help carry the packages," Kirby said.

If the Hailesboro post office closes, Kirby said they would lose a communi tradition and the post service would lose $9,500 of revenue.

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June 6, 2011

Finance Committee: 5-23-2011

RESOLUTION NO. 194-2011

URGING THE UNITED STATES POSTAL SERVICE TO RECONSIDER THE CLOSING OF CERTAIN RURAL POST OFFICES

By Mr. Morrill, Chair, Finance Committee
Co-Sponsored by Mr. MacKinnon, District 4; Mr. Parker, District 11;
and Mr. Sutherland, District 7

WHEREAS, St. Lawrence County has more than 2,600 square miles of mostly rural area, and

WHEREAS, the majority of the County's 110,000 residents live in predominately rural areas and are served by rural post offices located near their rural community, and

WHEREAS, the United States Postal Service has announced that it intends to close the rural post offices in Hailesboro, Depeyster, Parishville, and West Stockholm in St. Lawrence County, New York and possibly others, as a cost cutting measure, and

WHEREAS, the Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining, and

WHEREAS, the Postal Reorganization Act of 1970 Act mandates that the Postal Service will consider the impact of such closings on the communities served by such post offices, and

WHEREAS, the Postal Service has at its disposal, other avenues to curtail costs, such as the elimination of Saturday service that would be more affective in the reduction of Postal Service losses,

NOW, THEREFORE, BE IT RESOLVED that the Board of Legislators urges the United States Postal Service to reconsider the closing of these rural post offices and that copies of this resolution be forwarded to Chairwoman Ruth Goldway, Postal Regulatory Commission, Congressman Owens, Senator Schumer, and Senator Gillibrand.

STATE OF NEW YORK)
) **ss:**
COUNTY OF ST. LAWRENCE)

I, Chandra Coffey, Deputy Clerk of the St. Lawrence County Board of Legislators, **DO HEREBY CERTIFY,** that I have compared this Resolution entitled **"URGING THE UNITED STATES POSTAL SERVICE TO RECONSIDER THE CLOSING OF CERTAIN RURAL POST OFFICES"**, adopted June 6, 2011, with the original record in this office and that the same is a correct transcript thereof and of the whole of said original record.

Chandra Coffey, Deputy Clerk
St. Lawrence County Board of Legislators
June 7, 2011

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Town of Fowler Resolution #7 of 2011

EXPRESSING CONCERN OVER THE POTENTIAL CLOSING OF THE POST OFFICE IN HAILESBORO IN THE TOWN OF FOWLER IN ST. LAWRENCE COUNTY

WHEREAS, The Town of Fowler inclusive of the Hamlet of Hailesboro has more than 60 square miles of mostly rural area, and

WHEREAS, The majority of the Town's 2002 residents (an increase of 1% in the latest census) live in predominantly rural areas and are served by the rural Post Office in Hailesboro in this rural community, and

WHEREAS, The United States Postal Service has announced it intends to close the afore mentioned facility in Hailesboro as what we deem an ineffective cost cutting measure, and

WHEREAS, The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas and small towns where post offices are not financially self sustaining, and

WHEREAS, The Postal Service has at it's disposal other avenues to cut costs, such as the elimination of Saturday service and the ability to reduce the percentage of funding pre-retirement costs equal to those imposed on all other federal agencies, and

NOW, THEREFORE, BE IT RESOLVED that the Town Board of the Town of Fowler urges the United States Postal Service to reconsider the closing of the Hailesboro Post Office and that copies of this resolution be sent to the appropriate individuals.

Michael Cappellino

Michael Cappellino, Town of Fowler Supervisor

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WILLIAM L. OWENS
23RD DISTRICT, NEW YORK

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May 5, 2011

Patrick Donahoe
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington DC 20260-0010

Dear Mr. Donahoe,

I am writing to you on behalf of Deferiet, DePeyster, Fishers Landing, Hailesboro, Lorraine, West Stockholm and other Northern and Central New York communities slated to see the possible closure or consolidation of their facilities in the coming year. As the Representative for a large, rural Congressional District, closing or consolidating these Post Offices to me represents a "pound foolish" approach that will do little to alleviate the Postal Service's financial difficulties while causing harm to small, underserved communities.

However, if you intend to move forward with this process, I would ask that you take into consideration several factors to limit the potential impact on small communities. First, please take full and sincere consideration of the comments raised by constituents attending the Postal Service's public hearings on this matter. Postal Service customers in rural areas have a unique perspective on the value of the service they currently receive, and their concerns should be thoughtfully considered before any decisions are made.

Second, if a decision is made to close or consolidate a particular facility, I would ask that you make available to the public detailed, individual analysis of why that facility is appropriate for such action in advance of the period for customer appeal. This information should include data on current utilization of the existing facility, cost-savings to the Postal Service in carrying out their decision, information on the nearest substantially similar facility, and any other data you may deem important to the process. I firmly believe this level of transparency is required to ensure decisions are being made in a thoughtful and service-minded way.

I would urge you to try and identify customers affected by a closure or consolidation, especially elderly or disabled customers in rural areas, for the purpose of determining alternative means for preserving or improving their existing service. Expanding home delivery to some not currently eligible may provide one solution, but I would be happy to work with you on ways to ensure fair and proper treatment of those in underserved areas.

I am well aware of the Postal Service's financial constraints, and have co-sponsored legislation to try and alleviate these concerns, which are the root cause of the current financial situation (including benefit funding that is not actuarially sound) but closing or consolidating rural facilities is not an efficient means

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for getting your fiscal house in order. I would be happy to work with you in the future on alternative means for addressing your concerns. Your time and attention are appreciated, and my door is always open if I can be of service.

Sincerely,

Bill Owens

Bill Owens
Member of Congress

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WILLIAM L. OWENS
23RD DISTRICT, NEW YORK

COMMITTEE ON AGRICULTURE
CONSERVATION, ENERGY, AND FORESTRY
LIVESTOCK, DAIRY, AND POULTRY

COMMITTEE ON ARMED SERVICES
TACTICAL AIR AND LAND FORCES
READINESS

COMMITTEE ON SMALL BUSINESS

Congress of the United States

House of Representatives

Washington, DC 20515

PLEASE RESPOND TO:
WASHINGTON OFFICE
☐ 431 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-4611

DISTRICT OFFICE:
☐ 120 WASHINGTON STREET, SUITE 200
WATERTOWN, NY 13601
(315) 782-3150

☐ 14 DUBOIS STREET, SUITE 320
PLATTSBURGH, NY 12901
(518) 563-1406

☐ 131 MAIN STREET, SUITE 106
OSWEGO, NY 13126
(315) 342-1041

June 6, 2011

Ms. Natalie J. Spilman
5 Island Branch Road
Gouverneur, NY 13642

Dear Ms. Spilman,

This letter is coming to you today because the United States Postal Service (USPS) may have already notified you of its proposal to consider closing or consolidating the post office in your community. While hopefully this is not the case, you may know that USPS is making similar efforts at thousands of post offices across the country as part of the Postal Service's ongoing effort to repair their budget shortfalls. You should know that I strongly oppose this initiative, and have worked hard both to resist these changes and help find alternative savings within the Postal Service's budget.

Small communities in Northern and Central New York rely on their postal facilities as a place to meet and gather, as an anchor for many downtown areas, and as a driver for job creation and economic development. Postal operations also play an outsized role in ensuring that elderly and disabled Americans in rural areas are getting the services they need to function in many underserved areas.

To that end, I have written to Postmaster General Patrick Donahoe to oppose the closure and consolidation of the USPS facilities in this Congressional District. In conjunction with this, I am a co-sponsor of legislation that opposes any further closures and consolidations, or other dramatic proposals such as ending Saturday delivery. Instead, as a co-sponsor of H.R. 1351, the USPS Pension Obligation Recalculation and Restoration Act of 2011, I have proposed that Congress help the Postal Service recoup nearly $7 billion in overpayments to its pension fund and use that money to continue serving rural America to the fullest extent possible.

You should know that the Post Office is required to make customers aware of a proposal to close or consolidate a facility by posting a notice in your local post office. In addition, they are required to hold a community meeting to get your thoughts and input on the issue. Should the Postal Service decide to carry out a proposal, they are required to give the community 60 days notice with an option to appeal their decision. These are important rights, and you should feel free to contact your local postal official or our office with any questions.

Tough times demand tough budgets, but leaders in Washington must also get creative about how to do more with what is available today. I will certainly continue my efforts to oppose closing post offices in Upstate New York communities, and would ask that you continue to stay in touch on this important matter. Please do not hesitate to reach out on this or any issue. My door is always open.

Sincerely,

Bill Owens

Bill Owens
Member of Congress

This mailing was prepared, published, and mailed at taxpayer expense.

PRINTED ON RECYCLED PAPER

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Exhibit E

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

(420)

To: Ed Phelan, District Manager, United States Postal Service, 30 Karner Road, Albany, NY

WE, the citizens and customers of the Hailesboro, New York Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status – a United States Post office operated by a postmaster and career postal employee.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders and retail services. We are also deeply concerned over the effect that the proposal presents to the elderly and disabled citizens of this community.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Ruth Donaldson	P.O. Box 103 Hailesboro NY 13645	5-16-11
Darlene Gonyeau	4744 St. Hwy. 58 Gouverneur	5/16/11
Gregg Gonyeau	4744 St. Hwy 58, Gouverneur	5-16-11
Katie Melanson	82A Gulf Rd. Gouverneur	5-17-11
Cynthia Gaines	PO Box 187 Hailesboro NY	5/23/11
Ruby Donaldson	296 Doane Rd	5/23/11
Dave Fuller	510 Doane Rd	5/30/11
Ralph V Fuller	321 Doane Rd	5/30/11
Kathleen Fuller	321 Doane Rd., Gouv. NY	5/30/11
Ina Fuller	510 Doane Rd Gouverneur NY 13642	5-30-11
[illegible]	320 Doane Rd (PO Box 205) Gouverneur NY 13642	5-30-11
Kabitha Fuller	320 Doane RD Gouverneur, NY PO Box 205 Hailesboro	5-30-11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Robin Potter	580 Danburen Rd. Gouv.	5-17-11
[illegible]	24 Birchwood Dr. Gouv.	5-17-11
Larry Mandeno	49 Wall St. Gouv. N.Y. 13642	5-17-11

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Marie Reed	196 Main St. Hailesboro Rd Gou.	5/18/11
Philip Reed		5/18/11
Ann Law	P.O. Box 141 Hailesboro	5/18/11
Brad Law	" "	5/18/11
Kristie Fuller	P.O. Box 8 Hailesboro	5/18/11
Grant Austin	210 Main St Gouv. N.Y	5-18-11
Jason Bigarel	425 Country Club Gouv N.Y.	5-18-11
Wayne Bigarel	Box 4 Hailesboro 13645	5-19-11
Sally Ayers	250 Co Rt. 12, Antwerp NY 13608	5/19/11
Linda Bigarel	P.O. Box 4, Hailesboro 13645	5/19/11
Alfred Bigarel	P.O. Box 13 Hailesboro	5/19/11

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Signature	Address	Date
[illegible]	95 Peabody Road, Gouv. NY	5/17/2011
[illegible]	140 Clinton St. Gouv. NY	5/17/2011
Marvin Matthews	1379A Co Rt 12 Gouv	5/17/11
[illegible]	260 Weldon Rd Gouv NY	5/17/11
Charles R Moreau	P.O. Box 58	5/17/11
[illegible]	PO Box 58 Gouv NY	5/17/11
Gerald Wallman	Rock Island St. Gouv NY	5/17/11
[illegible]	1071 St Hwy 812 Harrisville NY	5/17/11
[illegible]	18 Country Club rd Gouverneur NY	5/18/11
Connie Jones	27 John St. Apt 2 Gouverneur	5/20/11
Elizabeth Hatfield	52 Wilson Street. Gou. NY	5/21/11
Marty Spilman	149 Country Club Rd	6/1/11
Julie Spilman	149 Country Club Rd	6/1/11
[illegible]	149 Country Club Rd	6/1/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Dan E Dodds	151 Jones RD Gou	6/2/11
Teresa Stoffel	1183 County Rt 22 Gouv	6/3/11
Jeffrey Andrews	1285 Cty Rt Gouv	6-2-11
Tom Andrews	1285 Cty Rt Gouv	6-2-11
Melissa Woodward	1291 Cty Rt 22 Gouv	6/2/11
Tony Woodward	1291 Cty Rt 22 Gouv	6/2/11
Rubijo Mandigo	1389 CR 22 Gouv.	6/2/11
[illegible]	1389 CR 22 Gouv	6/2/11
Linda Fuller Jr	1395 CR 22 Gouv.	6/2/11
Rowe Fuller	1395 County Rt 22 Gouv	6/2/11
Taylor Dodds	151 Jones RD Gov	6/2/11
Andrew Miller	1067 CTY RT 22 Gouverneur	6-2-11
ALVIN T. LAMAR	BOX 1039 CT RT 22 Gouv.	6-3-11
Durwood Bates	89 JONES RD. GOUVERNEUR	6-6-11
Sandra Bates	89 Jones Rd. Gouverneur	6-6-11
Sarah Dodds	151 Jones Gouverneur 13642	6-7-11
Joanne McIntyre	9 Rapid Is. Rd. Hailesboro, NY	6-7-11
Carrie Bowhall	3204 St. Hwy 58, Gouv	6-7-11
Lieleth Griffith	32 Countryside Ct. Dr. Gouverneur, N.Y.	6-7-11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Michelle Ordway	45 Hull Rd. Gouv. N.Y. 13642	6/7/11
Randy Ordway	45 HULL RD GOUV. N.Y. 13642	6/7/11
Diane M Beane	441 Hull Rd Gouv. NY 13642	6/7/11
Robert Beane	441 Hull Rd Gouverneur NY	6-7-11
[illegible]	20 COUNTRYSIDE COURT DRIVE GOU NY	6/7/11
Donna Huffith	29 Countryside Ct Gouv NY	6-7-11
Amanda Atkinson	25 Countryside Ct. Dr. Gouver	6/7/11
Vera McGill	39 Dublin Ave. Hailesboro NY	6/7/11
Katrina L Cook	38 Dublin Ave; Hailesboro NY	6/7/11
[illegible]	" "	6/7/11
Donna Stevens	36 Dublin Ave. Hailesboro NY	6/7/11
Alecia Andress	36 Dublin Ave Hailesboro NY	6/7/11
Beverly Phelps	1415 CR 22 Gouverneur NY	6/7/11
[illegible] Stevens	36 Dublin Ave Hailesboro	6/7/11
Jeremy Stephenson	6602 Fremont Rd East Syr NY	6/7/11
[illegible]	P.O. Box 193 Hailesboro N.Y.	6/7/11
Deborah Skeldon	P.O. Box 193 Hailesboro, NY	6/7/11
Stephen E. Bressette Jr.	P.O. Box 108 Hailesboro N.Y.	6/7/11
Blake Spilman	149 Country Club Rd Gouverneur N.Y	6/7/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Valerie Brown	749 CR 24 - Balmat	6/8/11
Christina Hoffman	1142 CR 24 - Gouv. NY	6/8/11
Darwell Allen	Gouv. N.Y.	6/8/11
Shelby Hamer	St Hwy 58 Gouverneur ny	6/8/11
Crystal A. Christman	1667 CoRt 22 Gouverneur. NY	6-8-11
[illegible]	245 Island Search Rd	6-8-11
[illegible]	1163 County Rte 22 Gouverneur NY	6-8-11
[illegible]	938 CTRT 22 Gouverneur NY	6-8-11
Lyle E Bishop	1491 Lt 22 Gouverneur	6-8-11
Dean Hagan	613 Welch Rd Richville NY	6-9-11
[illegible]	3592 S.H. 58 Fowler	6-9-11
[illegible]	349 CALIFORNIA GOUV. NY	6/9/11
[illegible] Hubbard	501 Doane Rd. Gouv NY	6/9/11
Tosha Tharrett	16 Piney River Rd Gouv. NY	6-9-11
Jeff [illegible]	17 Balmat. Fowler Rd. Gouv NY	6-9-11
Herbert Fuller	354 Club 2K Rd. Gouv	6-9-11
Vernon Fuller	609 Emeryville Rd	6/10/11
Glenda Bedford	3592 St Hwy 58 Gouv	6/10/11
Janet Prespare	286 Smithfield Gouv	6-10-11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Elaine Boney	Hailesboro, N.Y. Box 73	5/16/11
Cynthia Fuller	80 Little New York Rd. Gouverneur	5/16/11
Julanne Ott	119 Grove St. Gouverneur, NY 13642	5/16/11
Alma Rumble	171 Country Club Rd Dow 13642	5/16/11
[illegible]	Hailesboro, NY Box 267	5/16/11
[illegible]	Box 126 Hailesboro NY 13685	5-23-11
Patty Streusberry	PO Box 46 Hailesboro, NY	6/13/11
Pedro Streusberry	PO Box 46, Hailesboro, NY	6/13/11
Brandon Streusberry	PO Box Hailesboro, NY	6/13/11
[illegible]	636 CR11, Gouverneur, NY	6/13/11
[illegible]	48 Scott's Bridge Rd. Oswegatchie	6/13/11
Mary E. Palmer	110 Main St. Hailesboro NY	6-13-11
Kathy Whitten	136 Main St Hailesboro NY	6-13-11
[illegible]	136 Main St Hailesboro NY	6/13/11
Bria Moore	143 Main St. Hailesboro NY	6/13/11
[illegible]	136 PO Box 14 Main St / Hailesboro Rd, Hailesboro	6/13/11
Robert J. Moore III	143 Box 208 Main St Hailesboro	6/13/11
Vance Baker	Box 71 110 Main St	6/13/11
[illegible]	PO Box 101 Hailesboro NY 13685	6/13/11

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COMMUNITY PETITION TO KEEP OUR HAILESPORO, NEW YORK POST OFFICE OPEN

To: Ed Phelan, District Manager, United States Postal Service, 30 Karner Road, Albany, NY

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Laura Amesquita	17 John St Gouverneur NY 13642	6/3/11
William T McTurk	98 Jones R Gouverneur NY 13642	6/5/11
Lee Macturk	98 Jones Rd Gouverneur, NY	6/3/11
Marjorie Cassidy	1 Kilkarney Cir, Gouverneur NY	6/3/11
Susan Spilman	4 Island Branch Rd., Hailesboro	6/3/11
C. Forbes Spilman	253 W. Main St. Gouverneur N.Y.	6/06/11
Pamela R Burn	174 Country Club Rd Gouverneur NY	6/7/11
KEN BURNS Kenneth L Burns	174 " " " " "	6/7/
[illegible] P. Wear	30 Triangle Pond Road Gouverneur NY 13642 PO Box 241 Hailesboro NY 13645	6-8-11
LeRoy Thavett Jr.	P.O. Box 218 Hailesboro, NY 13645	6-8-11
Tammy Thavett	68 Pooler St. Gouv. NY 13642	6-8-11
Brian Burns	PO Box 272 Hailesboro NY 13645	6-8-11
Deborah Baldino	88 N. Gordon Street, N.Y. 13642	6-8-11
Joseph C Lamon	PO Box 236 Hailesboro NY 13645	6-8-11
[illegible]	293 HULL RD GOUV	6-8-11
Regina Shippee	PO Box 23 Hailesboro N.Y.	6-13-11
Diane M. Roberts	PO Box 172 Hailesboro NY	6-13-11
Rita Absalon	P.O. Box Hailesboro N.Y.	6/13-11
Durwood D. Absalon	P.O. Box 44 Hailesboro N.Y.	6/13/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Alison Hancock	511 California Rd, Gouverneur NY	5/25/11
Webb Dimon	511 California Rd Gouverneur NY	5/26/11
Mara Shippee	66 Little York Rd Gov. NY 13642	5/26/11
Howard Shippee	66 Little York Rd Gov NY 13642	5/26/11
Albert Nellen	270 California Rd Gouv.	5/26/11
Ruth Lumby	201 Main St, Gouverneur, NY	5/26/11
Janice Babinto	433 Smith Rd, Gouv NY 13642	5-26-11
Lisa Farr	51 William St., Gouv. NY 13642	5-26-11
Evelyn Hanratty	281 California Rd Gouv. N.Y	5-27-11
Ted Burns	167 West Main St Gouv NY	5-28-11
[illegible]	399 State St #605, Albany NY	5/28/11
Cindy Kraker	399 State Street #605 Albany	5/28/2011
[illegible] Bogardus	72 Fullerville Rd Gouverneur NY	5/28/11
Priscilla L. Dickey	643 Begna Rd Gouverneur NY 13642	5/28/11
Priscilla E. Woodward	1236 County Route 24 Gouverneur NY 13642	5/28/11
Loretta Jason	287 Sullivan Rd Gov. NY	5/28/11
John Flynn	Box 23 Hailesboro, NY	06/02/11
Kim Fuller	P.O. Box 153, Hailesboro, N.Y.	6/2/11
Paul M Fuller	1992 SH 812, GOUVERNEUR	6/2/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Paul Gates	58 Averell St Gouverneur, NY	5/15/11
[illegible]	197 Grove St Gouverneur NY	5/15/11
Deborah Balder	88 N. Gordon Street, Gouverneur NY	5/17/11
Van D. Filler	706 County Rt. 24 Gouverneur NY	5/25/11
Charlotte Lennoph	900 East Dekalb Rd Dekalb Jct	5-25-1
Barbara M. Green	8104 St Hwy 58 Hammond, NY 13646	05/25/11
Sandra Howell	599 County Rt 11 Gouverneur NY 13642	5/25/11
Carol Besaw	2078 St. Hwy 812 Gouv. NY 13642	5-25-2011
Jay Hamilton	2665 St. Hwy 812 Dekalb 13630	5-25-11
Sandra Baker	3667 St. Hwy 58, Gouverneur	5-25-11
Tosha Thornett	16 Piney River Rd Gouverneur	5-25-11
Lynette Hubbard	501 Doane Rd. Gouv. NY	5-25-11
Heather Besaw	2055 State Hwy 812 Gouv. NY	5-25-11
David [illegible]	14147 Hotel Rd, Harrisville, NY	5-25-11
Angel Rice	4165 St hgy 58 Gouverneur NY	5-25-11
Ralph Fuller	321 Doane Rd Gouverneur NY	5/25/11
[illegible]	37433 CTY RTE 25 ANTWERP, NY	5/25/11
Charles Bishop	3629 St Hwy 58 Gouv. NY	5/25/11
Chuck J. Schott	2 K. LKARNEY DR GOUV.	5/25/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

To: Ed Phelan, District Manager, United States Postal Service, 30 Karner Road, Albany, NY

WE, the citizens and customers of the Hailesboro, New York Post Office hereby protest any change in the present status of our post office.

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The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Terry R. Brewerville	61 PARKER GOUV.	5-17-11
Ida Langtry	39 Meadow Lane Gouv	5-17-11
Cathy WEBER	619 SYLVIA LAKE Rd. GOUV.	5-17-11
Tom Graves	111 Country Club Rd	5/17/11
[illegible]	PO Box 510 LaLuz, NM	5/17/11
[illegible]	P.O. Box 51, LALUZ, NM.	5/17/11
Bernie Gordon	991 US HWY 11 GOUV	5/18/11
Linda Gordon	991 US HWY 11 Gouv	5/18/11
Carol Ventar	Scotch Settlement Rd Gouv	5/18/11
Tim Fairbairn	619 Sylvia Lake Rd.	5/18/11
BRENNAN ORDWAY	551 CR 11 GOUVERNEUR NY	5/18/11
[illegible]	399 California Rd. Gouv. NY	5/19/11
[illegible]	350 Pleasant Lake Rd Gouv. NY	5/19/11
Charles R Lonio	" " "	5/19/11
Brittany Weber	PO Box 113, Gouv	5/19/11
Darcy Lone	200 Main St. Gouv.	5/21/11
Natalie Spilman	PO Box 173, Hailesboro NY	5/23/11
Mary Washburn	P.O. Box 216 Hailesboro, NY	6/1/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Philip R. Bigarel	189 Main St. Hailesboro N.D.	5-16-11
Kathryne J. Bigarel	189 Main St, Hailesboro Rd, Gouv, NY	5-16-11
Garrot T. Weaver	3321 State Hwy 58, Gov. NY 13642	5/17-11
Linda Weaver	3321 State Hwy 58, Gov. NY 13642	5/17/11
Lynda H Andrews	163 Scotch Settlement Road Gouv 13642	5/17/11
Bobbie Holmes	545 County Rt 22 Gouv. NY 13642	5/17/11
Cynthia Johnson	535 Hull Rd Gouv 13642	5/17/11
Dawn Farley	35 River Dr. Gouv. 13642	5/17/11
Michael E Farley	35 River Dr. Gouv. 13642	5/18/11
Weldon Paul Wells	96 Johnsonburg St, Gouv 13642	5/18/11
Sammy Jones	394 US Hwy 11 Gouverneur	5/18/11
[illegible]	400 Island Branch Rd, Gouverneur	5/18/11
Edwin Bresell	178½ Hailesboro St. Gouv.	5/18/11
Charles Phelps	McKane St 45A	5/18/11
Carolyn Fanning	3525 Deer River Rd. Copenhagen, NY 13626	5/18/11
Tom Martin	1546 County Rd Gouv. 13642	5/18/11
John Foster	Gouverneur NY Highway 11 (679)	5/18/11
Bethany Kirby	89 Main St, Hailesboro, NY. 13645	5/18/11
Glen Bezore	Bay Rd Hailesboro NY 13642	5/19/11

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Barbara J. McTiwek	P.O. Box 25 Hailesboro N.Y. 13645	May 20, 2011
Judy A. Sauer	PO Box 7 Hailesboro NY	May 20, 2011
Richard W Halladay	PO Box 7 Hailesboro NY	May 20 2011
Elaine McGill	PO Box 239 Hailesboro N.Y	5/20/11
Michael Wranish	P.O. Box 56 Hailesboro	5/20/11
Donna J Drayer	87 Gwin Rd Edwards NY	5/20/11
Yvonne Kinney	3953 State Hwy 58	5/20/11
Terry S [illegible]	Po Box 86 Hailesboro	5/2/11
Buttry Arbuckle	PO Box 64 Hailesboro	5/20/11
Melissa Miller	P.O. Box 195 Hailesboro	5/20/11
Sara McCallops	PO Box 152 Hailesboro	5/20/11
Dorothy Alton	PO Box 246 Hailesboro	5/20/11
Sandi Berry	PO Box 142 Hailesboro	5/20/11
Jami Cole	PO Box 192 Hailesboro	5/20/11
Shelly Jenkins	4483 St Hwy 58 Gouverneur	5/23/11
Kim Hart	1424, Co. Rt #24 Gouv.	5-23-11
Vicki Mandigo	PO Box 234 Hailesboro	5/23/11
Cynthia Tully	90 Little York Rd Gouv	5/23/11
Janet Easton	244 Scotch Settle Gouv.	5/23/11

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Kenley J. Peck	PO Box 34 Hailesboro, N.Y.	Mar 17, 11
Marion E. Peck	PO Box 34 Hailesboro, N.Y.	May 7, 11
Richard Wainwright	PO Box 133 Hailesboro	May 18, 11
Krista Wainwright	PO Box 133 Hailesboro, NY	May 18, 11
Julie Kreider	855 Cty Rte 22 Gouverneur NY	May 19, 11
Sheila Bell	1571 CR 22 Gouverneur	May 20, 11
[illegible]	PO Box 224 Hailesboro, NY 13645	5/19/11
Barbara Hudson	131 Main St Gouv N.Y. 13642	5/19/11
Kim Fuller	P.O. Box 153, Hailesboro, N.Y. 13645	5/19/11
Ken Hurst	193 Country Club Rd Gouverneur NY 13642	5/20/11
Jeanice Totten	32 Island Branch Rd 13642	5/20/11
Ted Totten	32 Island Branch Rd 13642	5/20/11
Barbara Cross	3930 St. Hwy 58 Gouv. NY	5/20/11
Alice H. Phelps	PO Box 144. Hailesboro NY	5-20-11
Jessica McIntyre	PO Box 84 Hailesboro NY	5-20-11
Don Barbus	PO Box 174 Hailesboro, NY	5-20-11
Margaret Mashaw	PO Box 67 Hailesboro NY	5-20-11
Mark Harper	PO Box 134 Hailesboro NY	5-20-11
Anita Clement	41 Whitford Rd. Gouverneur N.Y.	5-20-11

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Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Dave Bulger	PO Box 132 Hailesboro NY	1/15/11
Mavis Cole	107 Fullerville Rd, Town of Fowler	1/18/11
Kristie L Fuller	PO Box 8, Hailesboro	5/18/11
Betty J. Shewsberry	P.O. 46, Hailesboro Ny. 13645	5/18/11
Marian Porter	274 Battle Hill Rd. Gou. 13642	5/18-11
Walter J. Lacks	148 MAIN St. PO Box 82 Hailesboro	5/18/11
Gerald Hewitt	9 West Shore Rd Gouverneur	5/18/11
Steve Hartle	377 ct. Rt. 22	5/18/11
Howard Dashner	P.O. 211 Hailesboro NY	5(20)11
Linda M. Thomas Hailesboro	PO Box 18 Gouverneur N.Y.	5-20-2011
Mike Thomas Hailesboro	PO Box 18 Gouverneur NY	5-20-2011
Elizabeth Durham	P.O. BOX 204 Hailesboro	5/20/2011
James Tasher	P.O. Box 18 Hailesboro NY.	5/20/2011
Diane Phelps	P.O Box 175 Hailesboro NY	5/20/2011
[illegible]	PO Box 3 Hailesboro, N.Y	5/20/2011
Day Roberts	PO BOX 207 HAILESBORO NY	5/20/11
Robert Tripp	3603 ST Hwy 58 Gouverneur, NY	5/20/11
Nancy Chapin	PO Box 244 Hailesboro, NY	5/20/11
Dan Losey JR	3348 State highway 58 Gouverneur	5/20/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Richard E. Jones	35 mains+, PoBox 125 Hailesboro, NY 13645	5/17/11
[illegible] FastPower Sports Inc	4017 St. Hwy 58, Gouverneur, NY 13642	5/17/11
[illegible] Fun Unltd	2068 St Hwy 812 Gouverneur NY 13642	5/17/11
Karen Bigarel	17 Dublin Ave., Hailesboro NY	5/17/11
Alfred Bigarel	" " " " "	5/17/11
Dorothy Brissette	P.O Box Hailesboro N.Y	5/17/11
[illegible]	92 Osborne Rd, Rogers Corner Harrisburg	5/17/11
[illegible]	619 Sylva Lake Rd. Gouverneur	5/18/11
[illegible]	2125 ST. HWY 812, Gouverneur, NY	5-18-11
[illegible] Gilbert	1085 State Hwy 812, Edwards, NY	5-18-11
[illegible]	59 Park St. Gouverneur, NY.	5-18-11
Don Fuller	Box 210 Hailesboro	5/18/11
John Fuller	Box 262 Hailesboro	5/18/11
[illegible]	3603 Hwy 58 Gouverneur	5/18/11
Ronald E. Dewhoff	93 Island Branch Rd Hailsboro 13645	5/18/11
Harold M. von Cole	545 CR 24 Gouverneur NY 13642	5/18/11
Duane Vrooman	124 Main St Hailesboro Rd Gouv NY	5/18/11
Carol Bigarel	486 CR 22 Gouverneur, NY	5/18/11
Julie Jones	PoB 125 Hailesboro NY 13645	5/18/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Judy A Wood	26 Hall Road Edwards NY	5-14-11
Jeanette Perry	1146A USH 11 Gouverneur NY	5-14-11
[illegible]	1146A USH 11 Gouv NY	5-14-11
Karen Bigarel	17 Dublin Ave., Hailesboro NY	5-14-1
Alfred Bigarel	" " " "	5-14-11
[illegible]	Po Box 1 Hailesboro Ny 13645	5-14-11
[illegible]	" " "	" "
Brian E Soper	~~578~~ PO Box 550 Gouverneur N.Y. 13642	5-14-11
Nelta Halford	241 Rowley St Gouverneur	5-14-11
John Halford	241 Rowley St. Gouverneur, NY	5-14-11
Mary E. House	3077 St Hwy 58 Gouverneur, N.Y. 13642	5-14-11
Robert House	3077 ST Hwy 58 Gouv NY 13642	5-14-11
Myra Bacon	68 W Main St Gouv. NY 13642	5-14-11
Joan Vought	68 W Main St Gouverneur NY 13642	5-14-11
Jim Hannatty	281 California Rd. Gouv. N.Y.	5-14-11
Diane E. Putnam	1099 California Rd. Gouv. NY	5-14-11
Marilyn LePierre	PO Box 476, Gouv, NY	5-14-11
Debbie Hays	884 California Rd Gouv	5-14-11
Helen Kennedy	237 E Main St Gouverneur NY	5/14/11

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Signature	Address	Date
[illegible]	58 Avocell St Gouverneur NY	5/14/11
Nellie Dimon	511 California Rd Gouv NY 13642	5-14-11
Sheila Davison	2023 ST. Highway Gouv. N.Y. 13642	5-14-11
Brenda Allen	122 Ct Rd Gouv. NY 13642	5-14-11
Andrew Mills	PO Box 72 Hailesboro NY 13645	5-14-11
Taylor Dodds	P.O. Box 72 Hailesboro, NY 13645	5-14-11
Laurie Weekes	260 Weldon Rd Gouverneur NY 13642	5-14-11
[illegible]	28 Caroline St. Gouv. 13642	5-14-11
Cardan Constance	368 Country Club Rd, Gouv, NY	5/14/11
[illegible]	191 Peabody Rd Gouv. N.Y.	5/14/11
Connie M Slaney	152 Clinton St 13642	5-14-11
Shawn P. [illegible]	149 Island Branch Rd Gouv. 13642	5-14-11
Bridgett P [illegible]	180 Island Branch Rd Gouv. 13642	5-14-11
Laurie Allen	5 California Road Gouv	5/14/11
Darrell Allen	5 California Road Gouv	5/14/11
S. C Rose	485 Spragueville Rd Gouverneur	5/14/11
Dorothy Vance	197 Clinton St. Gouverneur NY	5/14/11
Marilyn Maine	859 Co. Rt. 11 Gouv. NY	5/14/11
Marge Tyler	23 Main St - Hailesboro Rd Gouv.	5/14/11

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Signature	Address	Date
[illegible]	PO Box Sacket Harbor, NY.	5/14/11
Olivia Porter	P.O. Box 268, Hailesboro, NY	5/14/11
Linda Gillo	P.O. Box 163 Richville NY	5-14-11
Ashley June	P.O. Box 209 hailsboro NY	5-14-11
Glen June	P.O. Box 209 hailsboro NY	5-14-11
Beth McIntyre	P.O Box 84 Hailesboro NY	5-14-11
Gary Rust	89 Smith Rd Gouverneur N.Y	5-14-11
Craig McIntyre	360 County Rt 11 Gouverneur NY.	5-14-11
Jessica McIntyre	PO Box 84 Hailesboro NY	5-14-11
Crystal Bishop	3629 St hwy 58	5-14-11
Brooke Bishop	3629 St hwy 58	5-14-11
[illegible]	511 California Rd Gouverneur, NY	5-15-11
[illegible]	292 California Rd Gouverneur N.Y	5-15-11
Robert Buddenhagen	P.O Box 94 Hailesboro NY	5-16-11
Barbara Buddenhagen	" " "	5-16-11
Bob Allen	122 Ct Rt 24 Gouv. N.Y. 13642	5-16-11

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Signature	Address	Date
June L. Kelsey	Hailesboro NY 13645	5/31/2011
Jacki Kelsey Riordon	Watertown NY 13601	5/31/2011

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Signature	Address	Date
William H. Lutz	275 W. Barney St. Apt. 207 Gouverneur, N.Y. 13642	5/20/11
Heather Leonard	4329 St Hwy 58 Hailesboro	6-3-11
Judy Rice	1545 Co. Rt. 22 Gouverneur	6-6-11
Roger Rice	1545 CO RT 22 Gouverneur	6-6-11
Kermit Rice	4165 State Highway 58 Gouverneur	6-6-11
Sh[illegible]	3997 State Highway 58 Gouverneur	6-6-11
[illegible] Sayer	28 Country Club Rd Gouv.	6/7/11
[illegible]	155 Pine Hill Rd Gouv NY	6/10/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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Signature	Address	Date
Meggan L Glee	3997 St Hwy 58 Gouverneur	6/9/2011
Jenna L Pech	2 Battle Hill Rd. Gouv.	6/9/2011
Janet Dickerson	106 QUARRY RD. GOUVERNEUR, NY	6/9/2011
[illegible]	2 Battle Hill Rd Gouv.	6/9/2011
[illegible]	17 William St Gouv	6/9/2011
[illegible] MCDonald	206 Dunn Rd Gouv	6/9/11
[illegible] Bizzo	60 Clinton St. Gouverneur	6/9/11
Josh Daniels	60 Clinton St. Gouver.	6/10/11
Ed Hadyell	151 Peabody Rd Gouv.	6/10/11
Tony Lemble	1115 D Loch Circle	6/10/11
Lindsey Conklin	501-C Sleepy Hollow	6/15/2011

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

To: Ed Phelan, District Manager, United States Postal Service, 30 Karner Road, Albany, NY

WE, the citizens and customers of the Hailesboro, New York Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status – a United States Post office operated by a postmaster and career postal employee.

We have many concerns, among them the sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail. particularly accountable mail. We are especially concerned over what effect your proposed action would have regarding the purchase of postal money orders and retail services. We are also deeply concerned over the effect that the proposal presents to the elderly and disabled citizens of this community.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Myrle K. Boclan	P.O. Box 77 Hailesboro, NY	5/26/11
Rodney Richards	1639 County RTE 22	5/26/11
Rose Moore	51 Emeryville Rd	6/13/11
Debra Tupper	58 Emeryville Rd Bouv.	6/13/11
Wanda Fayette	PO Box 65, Hailesboro	6/13/11
[illegible]	P.O. Box 65 Hailesboro NY	6/13/11

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Lisa Perren	158 Park St Gouv NY 13642	6/6/11
Carol Buckenridge	61 Parker St. Gouv. NY 13642	6/6/11
George Will	87 CR 9 Gouv. NY 13642	6/6/11
Debra Johnson	25 W Babcock St Gouverneur NY 13642	6/6/11
Miranda L Schryver	1709 CR 25 Canton NY 13617	6/6/11
Ryane Cousino	17 Darwin St. Gouv. NY 13642	6-6-11
[illegible]	502D Sleepy Hollow Rd, Gouverneur, NY	6/6/11
Kelsey Spilman	PO BOX 51 Hailesboro, NY 13645	6/6/11
Lisa Weir	238 Stone Rd Harrisville NY 13648	6/6/11
Jennifer Jones	2041 CR 19, Richville, NY 13681	6/8/11
Cris Colbin	43 Scotch settlement RD Gouverneur NY 13642	6/08/11
Jessica Fuller	313 Doane Rd. Gouv. NY 13642	6/08/11
Mary Fuller	313 Doane Rd Gouv NY 13642	6/8/11
Lyle Fuller	" "	6/8/11
Alton Stowell Sr	41 Smith St Gouv NY 13642	6/8/11
Kristen Kulp	1121 US Highway 11 Bldg #34 Gouv.	6/9/11
Nicolas Cotton-Baez	32 Barnes St. Gouv. NY 13642	6/9/11
Kyle David Spilman	PO box 51 Hailesboro NY 13645	6/9/11
Alicia Reed	1512 CR 22 Gouv NY 13642	6/9/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Nora Hayden	327 Island Branch Rd	6/10/11
Kermit Rice	4165 58 Gouv	6-10-11
Craig Allen	2552 Sylvia lake RD Gouv.	6-10-11
Tonya Nichols	1241 CR24 Gouv	6/10/11
Cortney Sharpe	1971 St Hwy 812 Gouv	6/10/11
RANDY DURHAM	1359 COUNTY ROUTE 22 Gouv	6/10/11
Roy Forsythe	3354 STATE Hwy 58	6/11/11
KAREN Forsythe	3354 STATE Hwy 58	6/11/11
Shawn Brown	769 CR 24	6/12/11
Amber Carr	1484 CR22	6/12/11
STEVE FORSYTHE	928 CALIFORNIA, Rd	6/12/11
Tom Green	7 Doane Rd. Gouv	6/12/11
Debra m Pano	946 Ct Rt 23 Edwards N.Y. 13635	6/13/11
Myrtle A Cook	1030 Cty Rte. 12 Gouv	6-13-11
Retha A Brantes	1083 Cty Rt. 22	6-13-11
Luis A Gutierrez	99 Little York RD, Gouv	6-13-11
Ashley Cole	32 little York Rd, Gouv.	6/14/11
Alyce Sullivan	14 Little York Rd. Gouv.	6/14/11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Mary E. Benware	105 Country Club Road, Gouv. Town Fowler NY.	6/3/11
Vicky A Mott	179 Jones Rd. Gouv.	6/3/11
Glenda Beckford	3592 State Hwy 58 Gouverneur NY 13642	6/7/11
Nancy Cappellino	119 Country Club Gouverneur NY 13642	6-9-11
Jeffrey M Hill	3395 State Highway 58	6-9-11
Linda L Hill	3395 State Highway 58	6-9-11

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Mrs Julie Johnson	266 Weldon Road, Gouverneur.	5/15/2011
[illegible]	38 Gulf Rd Gouverneur	6/14/2011
Blaine Gale	657 Country Club RD Gouv.	6/19/2011
Kelley Sacks	PO Box 82 748 Main St Hailesboro	6/16/2011
Rob Bovay	60 Gulf Rd Gouv	6/19/2011
Rachel Caven	96 Island Branch Rd Gouv	6/19/11
Laurie Benyon	P.O. Box 165 103 Mill St. Hailesboro	6-20-11
Lorinda L. Zira	1399 Ct. Rt 22 Gouverneur N.Y. 13642	June 21, 11

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COMMUNITY PETITION TO KEEP OUR HAILESBORO, NEW YORK POST OFFICE OPEN

To: Ed Phelan, District Manager, United States Postal Service, 30 Karner Road, Albany, NY

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We do not feel your proposals meet these criteria.

Sincerely, Citizens and Customers of the Hailesboro, New York Post Office

Signature	Address	Date
Jim Easton	244 [illegible] Mont Gov.	5/23/11
Christine Burke	2027 US Hwy 11 Gouverneur NY	5/23/11

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is the easiest place to get in and of for the elder. I am not standing in line for ~~hours~~ a long period of time. I feel that it is easier and better parking

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. If the post office in Hailesboro closed it would cause a lot of heartache, and a lot ~~of~~ more traffic (then there already is) blocking the roadway ~~th~~ and could cause a lot more accidents.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Please consider that when you are making your decision that post office has been there for many years. People have boxes that their parents and grandparents had, so by closing you are taking away a piece of Hailesboro, NY Histroy!

Ruth Donaldson
Name of Postal Customer

Ruth E. Donaldson
Signature of Postal Customer

P.O. Box 103
Mailing Address

Hailesboro, NY 13645
City, State, and ZIP Code

5-17-11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

FAVORABLE No need for Trip to PO w/ Rural Delivery

UN FAVORABLE Cost of Snow Clearance and possible destruction of Rural Box by Vandals or Snowplow would far outweigh PO Box costs @ 41.00/yr

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loss of an icon for this small community with several senior citizens who love to meet and greet at PO and would be unable to maintain a rural box. Gouverneur location for box inadequate parkingwise and servicewise for any influx of new patrons

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This appears to be a done deal Mr. Sands advised that his decision including our comments would take at least 30 days to compile. We have received his decision made within 10 days. Lets cut where it helps Not where it hurts!

Name of Postal Customer: Ricky W. Newvine

Signature of Postal Customer: Ricky W. Newvine

Mailing Address: PO Box 121

5/31/11

City, State, and ZIP Code: Hailesboro NY 13645

Date

Return To: Optimization Coordinator
USPS Consumer Affairs
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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I work with the care packages for soldiers. It is really going to hurt the ease of getting the packages out to Iraq a organization

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Will hurt the community and their closeness. Especial the older people

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is a very bad thing you're trying to do.

Paul Gates
Name of Postal Customer

Signature of Postal Customer

58 Avenell St
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

5/21/11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
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Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

By Closing this Post office, it would force all of the P.O. Box holders in Hailesboro to use the Gouverneur office. At this time Gouverneur Couldn't handle the extra flow as they have trouble now with Customer Service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

By Closing this Post office, it would effect the community negatively and force the residents to travel out of their town. It would be an inconvenience and an extra expense.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

At this time, I use the Hailesboro Post office because I receive better, faster service. I have never had to wait more than a couple of minutes.

Darlene Gonyeau
Name of Postal Customer

Darlene Gonyeau
Signature of Postal Customer

4744 St. Hwy 58
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

5/16/11
Date

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USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There is no way I could get to the Gouverneur Post Office, especially during the winter. I am 86 years old and I couldn't walk as far as I would have to walk, because of no parking!
I couldn't have a mail Box on top of hill where I live as I wouldn't be able to get to it every day and I wouldn't want my mail to be there for several days. How would I get my check + stamps.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I know people from Gouverneur who have come to Hailesboro for years to mail things + get stamps.
I have been getting my mail there for 80 years.

Elaine Boney
Name of Postal Customer

Elaine Boney
Signature of Postal Customer

Box 73
Mailing Address

Rafael Isle Rd
City, State, and ZIP Code

5/23/2010
Date

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USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Customer Service at the Gouv Post Office is poor and during the busiest times only one teller is on duty which creates a long wait time and makes the inside ~~and outside~~ a have long lines and the outside parking area very congested and unsafe for all.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Everyone would have to go to Gouverneur which would create more unsafe traffic flow an even longer lines than they currently have.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Cynthia Fuller
Name of Postal Customer — Signature of Postal Customer

80 Letter York Rd
Mailing Address

Gouv NY 13642
City, State, and ZIP Code

5/22/2011
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the **HAILESBORO** Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Increased inconvenience and lack of acceptable levels of access to postal services for customers who have travel difficulties or are disabled. Closing HAILESBORO is not a smarter or more EFFICIENT way to reach customers. Buying services online is not an option for many rural residents. Increased Rural Delivery to displaced customers will have a negative impact to current receivers of rural delivery. Added Rural Routes will be needed and will cancel out any perceived savings. As a seasonal resident, the post office box offers a secure and reliable service for the change of address process and mail that slips through the cracks. I will have to travel 18 miles round trip for window or box service. This unacceptable effective postal service.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects you believe the proposal would have on your community.

Focus has been made on the impact of closure on Hailesboro. However, the negative impact on the following communities should also be considered. The Town of Fowler is 60 square miles. Year round population is 2200. Summer population is approximately 3000 with Sylvia Lake residents and other included areas of this beautiful lake and river community.
Balmat- A hamlet south of Fowler village on County Road 24 and NY-812. Post Office closed on 1/29/94.

Fowler – The hamlet of Fowler is centrally located in the town and is at the junction of Routes NY-58 and NY-812. Location of Town Hall, Markets, BOCES school etc.

Emeryville –A hamlet northeast of Fowler village on County Road 22, on the bank of the Oswegatchie River.

Fullerville – A hamlet northeast of Balmat on County Road 24.

Hailesboro – A hamlet in the northwest corner of the town on NY-58. It is named after early landowner Gen. James Haile.

Kellog Corners – A location southwest of Balmat on County Road 24 and south of Sylvia Lake.

Little York – A former community near Fowler village.

Pikes Corner – A hamlet at the west town line on County Road 5.

Sylvia Lake – A lake west of Balmat, once called "Lake Killarney." Approximately 500-1000 suumer residents.

West Fowler – A hamlet west of Fowler village on County Road 22.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Perhaps a Contract Post Office could be considered for an alternative location in the Hamlet of Fowler.

Lea E. Dickson — Lea E. Dickson

Name of Postal Customer — Signature of Postal Customer

Po Box 267

Mailing Address

Hailesboro, NY 13645 — May 23, 2011

City, State, and ZIP CODE — Date

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USPS Consumer Affairs
30 Karner Rd.
Albany, NY 12214

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Optional Comment Form

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would be impossible for me to put up a Rural Postal Box and use it. There is a spring thats runs almost all winter keeping the Snow slushy, so terriblably hard to move. I am 70 years old and can not do it. It also would Cost us more, driving to Gouverneur to get our mail. At Presant, we can walk to the Hailesboro Post office, about a 1/4 mile.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are many Retired Seniors Living in Hailesboro. They will have the Same problem moving Snow from mail boxes, plus the Cost of driving to Gouverneur.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We have used the Gouverneur post office in the past when we had a business in Gouverneur. So we can attest to the Lack of parking and ease of parking and standing in Line at the window for Service with 10 or 12 other people. I doubt the USPS will Save much money, you have additional Cost at Gouverneur serving the Hailesboro Area.

Name of Postal Customer: Richard E. Jones

Signature of Postal Customer: Richard E. Jones

Mailing Address: 35 main st. Hailesboro Rd, PO Box 125

City, State, and ZIP Code: Hailesboro, NY 13645

Date: 5/23/11

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany NY 12214

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Optional Comment Form

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

the Proposal would cause unfavorable effects because for mailing packages, stamps, etc. I would have To go Gouverneur which has hazardous parking conditions and very limited Parking.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I can't think of any favorable effects for our community by closing the Hailesboro Post office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

From the limited information I have heard about income and expenses, that Hailesboro Post office is running at a loss, I feel this should be checked further.

Kathryne Bigarel
Name of Postal Customer

Kathryne Bigarel
Signature of Postal Customer

189 Main St, Hailesboro Rd
Mailing Address

Gouverneur, NY 13642
City, State, and ZIP Code

5/23/11
Date

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30 Karner Rd
Albany, NY 12214

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Optional Comment Form

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I feel with shipping packages and if we ~~dip~~ aren't able to have our Hailesboro post office I would have to use UPS or Fed ex.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I feel that closing the Hailesboro Post office would cause great hardship on the many handicapped and elderly people in our community. They would have to go to Cowenen Post office who has no handicapped Parking and very inconvient handicapped entrance.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I feel the Postal service should show the individual income for Hailesboro only and not grouped with others. I feel Hailesboro's income would be running in the black.

Philip Bigarel
Name of Postal Customer

Philip Bigarel
Signature of Postal Customer

189 Main St, Hailesboro Rd.
Mailing Address

Cowenen, NY 13642
City, State, and ZIP Code

5/23/11
Date

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30 Karner Rd
Albany NY 12214

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Optional Comment Form

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I don't drive and it means a lot to be able to get our mail at a certain time and to get our packages without having to go to town to pick up our mail etc. you don't understand what is happeng to senior citizens This should be a great concern!!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This will have a very bad effect on our community I remember how it felt when I would go ~~to~~ in the postoffice and see familiar faces and be greeted with a smile!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

June L. Kelsey
Name of Postal Customer

June L. Kelsey
Signature of Postal Customer

Hailesboro Box 105
Mailing Address

NY. 13645
City, State, and ZIP Code

5/31/2011
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Unfavorable effect -
not able to get my mail and/or pkgs. sent out with mailing mail

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable effect -
not as likely to know if a community member is ill or unable to get out of their home

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Having to travel into the next town is costly and VERY inconvenient for me. Parking is bad & very limited, stepping into street traffic is always dangerous.

Nellie Dimon
Name of Postal Customer

Nellie Dimon
Signature of Postal Customer

511 California Rd.
Mailing Address

Gouverneur NY 13642
City, State, and ZIP Code

6-01-11
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany NY 12214

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Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are no favorable effects. Mail service will be disrupted as we will have to change address / Post offices etc. Accountability is not favorable. Service lines will drop.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post Office is in the heart of the community. It is a central place and many people from surrounding communities use our post office due to its location, parking, hours and it is a gathering place at times for the community to see other people.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This would be a great disservice to the community, elderly, disabled, working people and all others if this Post Office is closed. There are other ways for the Federal Gov. to ~~fixed~~ fix their financial situation. Leave our Post Office alone as it is making $

Natalie Spilman — Natalie Spilman
Name of Postal Customer — Signature of Postal Customer

PO Box 173
Mailing Address

Hailesboro NY 13645 — 6/8/11
City, State, and ZIP Code — Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office. My comments are only unfavorable effects the proposal would have.

1. **Effect on Your Postal Services.** Description of unfavorable effects I believe it would have on regularity or effectiveness of postal services.
The rural carrier service would have to hire additional carrier(s) or increase the routes of the current carriers to cover the 133 box holders at the Hailesboro Post Office. The combination of salary and travel mileage would far exceed the cost proposed in the report submitted as a result of the community meeting of $15,611 proposed. The proposal to close report did not break down the cost of services that would be incurred by the Gouverneur Post Office and rural carrier services. I am sure the regularity of the rural carrier(s) would stabilize as the increased workload was added to their routes and compensated in time and effort. The suggestion of putting money in the rural boxes for stamps, etc. is not an option that people are comfortable doing in rural areas for services that they have been able to obtain at the Hailesboro Post Office.

2. **Effect on Your Community.** The moving of services to the post office in Gouverneur will impact the current Box Holders in the **Hailesboro Post Office**. The 133 box holders are over 50% elderly, disabled and/or retired persons. The Hailesboro Post Office has 3 times the parking area of the Gouverneur PO, and on the SAME SIDE OF THE ROAD AS THE HAILESBORO PO. There is a 15 mile per hour speed limit at the intersection of the post office. There is a designated handicapped parking area next to the ramp to enter the building. The entire area is snow plowed at approximated 7 am in the winter time. This is an area of very heavy snowfall and icy conditions. The steps and ramps are cleaned and salt/sand spread for the safety of the patrons. Safety and access for the patrons has always been a priority of the postal worker in charge at the Hailesboro PO.
The **Gouverneur PO** has parking for only 5 vehicles at one time. Legally, only parking for one vehicle is in the front of the PO. The yellow striped line area is only for loading and unloading of handicapped individuals. The other street parking is across the street from the building, in a 30 mile per hr speed zone. The Gouverneur Post Office is surrounded by private businesses and those businesses are posted as parking for their business only. There is no area available around the facility for additional parking to be obtained. The street the facility is located is a 30 mile per hour speed limit, and as it approaches the PO from the south, there is a "blind" hill. As you come to the top of the "blind" hill, the crossing for postal services is there, with a street entrance from the west, adjacent to the post office as well. It is a very dangerous area to travel throughout the year, particularly in the winter's months. An elderly or disabled person crossing the street is in danger. The steps and landing of the facility are marble, very slippery in snow and wet conditions. Accidents and injury have occurred in the past.
The other important point I wish to express is the quarterly mailings of packages to our military stationed overseas, in Afghanistan and Iraq. This is a very vital effort of the communities of Gouverneur and Hailesboro. The mailings are always done at the Hailesboro PO because of easy assess to the building. The community of Hailesboro's dedication to the continuation of this most important service to our military overseas and must be continued to show our men and women fighting for our country our thoughts and prayers are with them always.

3. **Other comments.** In these difficult financial times for all, I believe the Untied States Postal Service must consider the additional burden this proposal puts on the elderly and disabled. There has not been

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an increase in the Social Security Benefits in 2 consecutive years. To erect a rural PO Box cost a minimum of $110.00 - $400.00 to purchase and pay to have installed. The additional cost of snow removal and clearing of the area for the carrier to assess the box in the winter months is going to cost the elderly and disabled another $500.00 - $1,000.00 a year. $1400 X 53 elderly/disabled/retired Hailesboro PO Box Holders in the Town of Fowler is an approximate cost to these patrons of $74,200. Initial cost. That is twice the savings projected in the Proposal to Close the Hailesboro Post Office. The remaining 80 box holders in Hailesboro I assume are able to maintain the area around the rural carrier box in the winter months , again - only an assumption, so their cost might be a mailbox, installation and additional plowing and cleaning of the area to their current snow-plowing cost for a total of $1000.00X80 = $80,000 initial cost. This proposal to close is a combined cost to the citizens of the Town of Fowler $154,200. This is not a savings to anyone. The **Hailesboro PO is a necessary and vital Postal Service to the citizens of the Township of Fowler, St. Lawrence County.**
I ask that you carefully consider the burden that would be passed on to the Citizens of Hailesboro and Fowler by the Closing of this service to our Community. I appreciate your attention and kind consideration in reviewing this proposal.
I have documentation and photographs to support my statements available.

Bethany A Kirby
Name of Postal Customer

Bethany A. Kirby
Signature of Postal Customer

PO Box 135, 89 Main Street
Mailing Address

Hailesboro, New York 13645
City, State, and ZIP Code

June 3, 2011
Date

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Road
Albany, New York 12214

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Exhibit G

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Table 1: Total Population, Housing Units, Land Area, and Population Density
New York State Local Areas, 2010
2010 Census: Public Law 94-171 Data

NAME	Population Total	Housing Units			Land Area (Sq. Mi.)	Density (Persons/ sq. mi.)
		Total	Occupied	Vacant		
Brasher Falls CDP	669	305	289	16	1.6	408.4
Canton village	6,314	1,808	1,693	115	3.6	1,765.5
Colton CDP	345	175	153	22	1.7	204.3
Cranberry Lake CDP	200	416	86	330	19.4	10.3
DeKalb Junction CDP	519	199	191	8	3.9	133.6
Edwards village	439	195	184	11	1.0	450.7
Gouverneur village	3,949	1,832	1,635	197	2.2	1,802.6
Hailesboro CDP	624	274	262	12	4.7	132.0
Hammond village	280	132	114	18	0.6	478.1
Hannawa Falls CDP	1,042	554	458	96	5.1	203.9
Hermon village	422	186	173	13	0.4	1,110.9
Heuvelton village	714	321	306	15	0.8	938.6
Madrid CDP	757	308	268	40	3.7	203.1
Massena village	10,936	5,014	4,696	318	4.5	2,417.1
Morristown village	395	249	165	84	1.0	403.0
Norfolk CDP	1,327	610	563	47	2.7	491.1
Norwood village	1,657	759	695	64	2.1	791.0
Ogdensburg city	11,128	4,356	4,070	286	5.0	2,245.5
Parishville CDP	647	314	279	35	3.3	196.5
Potsdam village	9,428	2,586	2,442	144	4.4	2,120.1
Rensselaer Falls village	332	141	127	14	0.3	1,142.6
Richville village	323	123	111	12	0.7	437.5
Star Lake CDP	809	528	337	191	4.3	186.5
Waddington village	972	511	445	66	2.2	445.9
Winthrop CDP	510	227	202	25	2.8	183.7

Source U.S. Census Bureau 2010 Census Redistricting Data (PL 94-171). Released March 24, 2011
Compiled by Empire State Development

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Exhibit H

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Table 1: Total Population, Housing Units, Land Area, and Population Density
New York State Local Areas, 2010
2010 Census: Public Law 94-171 Data

NAME	Population Total	Housing Units			Land Area (Sq. Mi.)	Density (Persons/ sq. mi.)
		Total	Occupied	Vacant		
New York	19,378,102	8,108,103	7,317,755	790,348	47,126.4	411.2
New York city	8,175,133	3,371,062	3,109,784	261,278	302.6	27,012.4
St. Lawrence County	111,944	52,133	41,605	10,528	2,680.4	41.8
Brasher town	2,512	1,129	988	141	91.1	27.6
Canton town	10,995	3,657	3,402	255	104.8	104.9
Clare town	105	122	42	80	96.6	1.1
Clifton town	751	881	301	580	134.4	5.6
Colton town	1,451	1,370	655	715	241.7	6.0
De Kalb town	2,434	965	856	109	82.5	29.5
De Peyster town	998	343	291	52	42.9	23.2
Edwards town	1,156	576	463	113	50.5	22.9
Fine town	1,512	1,205	616	589	166.8	9.1
Fowler town	2,202	1,059	856	203	59.3	37.1
Gouverneur town	7,085	2,741	2,468	273	71.2	99.5
Hammond town	1,191	1,421	480	941	62.2	19.1
Hermon town	1,108	653	430	223	53.1	20.8
Hopkinton town	1,077	854	419	435	185.3	5.8
Lawrence town	1,826	737	649	88	47.6	38.4
Lisbon town	4,102	1,773	1,550	223	108.3	37.9
Louisville town	3,145	1,503	1,345	158	48.5	64.8
Macomb town	906	904	333	571	60.7	14.9
Madrid town	1,735	759	643	116	53.0	32.7
Massena town	12,883	5,894	5,483	411	44.4	290.4
Morristown town	1,974	1,829	766	1,063	45.7	43.2
Norfolk town	4,668	2,042	1,883	159	56.7	82.3
Ogdensburg city	11,128	4,356	4,070	286	5.0	2,245.5
Oswegatchie town	4,397	1,998	1,664	334	65.5	67.1
Parishville town	2,153	1,390	889	501	98.2	21.9
Piercefield town	310	474	139	335	104.2	3.0
Pierrepont town	2,589	1,266	1,050	216	60.3	43.0
Pitcairn town	846	499	333	166	58.5	14.5
Potsdam town	16,041	5,434	5,068	366	101.4	158.2
Rossie town	877	526	340	186	37.9	23.2
Russell town	1,856	990	722	268	96.7	19.2
Stockholm town	3,665	1,654	1,462	192	93.9	39.0
Waddington town	2,266	1,129	949	180	51.6	43.9

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Exhibit I

AMERICAN FactFinder

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DP-1

Profile of General Population and Housing Characteristics: 2010

2010 Demographic Profile Data

NOTE: For more information on confidentiality protection, nonsampling error, and definitions, see http://www.census.gov/prod/cen2010/profiletd.pdf.

GEO: Fowler town, St. Lawrence County, New York

Subject	Number	Percent
SEX AND AGE		
Total population	2,202	100.0
Under 5 years	127	5.8
5 to 9 years	140	6.4
10 to 14 years	159	7.2
15 to 19 years	161	7.3
20 to 24 years	102	4.6
25 to 29 years	107	4.9
30 to 34 years	111	5.0
35 to 39 years	151	6.9
40 to 44 years	175	7.9
45 to 49 years	181	8.2
50 to 54 years	164	7.4
55 to 59 years	168	7.6
60 to 64 years	139	6.3
65 to 69 years	103	4.7
70 to 74 years	79	3.6
75 to 79 years	69	3.1
80 to 84 years	46	2.1
85 years and over	20	0.9
Median age (years)	41.0	(X)
16 years and over	1,754	79.7
18 years and over	1,672	75.9
21 years and over	1,595	72.4
62 years and over	399	18.1
65 years and over	317	14.4
Male population	1,112	50.5
Under 5 years	68	3.1
5 to 9 years	63	2.9
10 to 14 years	78	3.5
15 to 19 years	80	3.6
20 to 24 years	56	2.5
25 to 29 years	57	2.6
30 to 34 years	45	2.0
35 to 39 years	78	3.5
40 to 44 years	95	4.3
45 to 49 years	101	4.6
50 to 54 years	84	3.8
55 to 59 years	84	3.8
60 to 64 years	74	3.4
65 to 69 years	54	2.5
70 to 74 years	36	1.6
75 to 79 years	33	1.5
80 to 84 years	18	0.8
85 years and over	8	0.4

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Subject	Number	Percent
Median age (years)	41.7	(X)
16 years and over	892	40.5
18 years and over	856	38.9
21 years and over	812	36.9
62 years and over	192	8.7
65 years and over	149	6.8
Female population	1,090	49.5
Under 5 years	59	2.7
5 to 9 years	77	3.5
10 to 14 years	81	3.7
15 to 19 years	81	3.7
20 to 24 years	46	2.1
25 to 29 years	50	2.3
30 to 34 years	66	3.0
35 to 39 years	73	3.3
40 to 44 years	80	3.6
45 to 49 years	80	3.6
50 to 54 years	80	3.6
55 to 59 years	84	3.8
60 to 64 years	65	3.0
65 to 69 years	49	2.2
70 to 74 years	43	2.0
75 to 79 years	36	1.6
80 to 84 years	28	1.3
85 years and over	12	0.5
Median age (years)	40.5	(X)
16 years and over	862	39.1
18 years and over	816	37.1
21 years and over	783	35.6
62 years and over	207	9.4
65 years and over	168	7.6
RACE		
Total population	2,202	100.0
One Race	2,186	99.3
White	2,166	98.4
Black or African American	5	0.2
American Indian and Alaska Native	7	0.3
Asian	4	0.2
Asian Indian	1	0.0
Chinese	1	0.0
Filipino	0	0.0
Japanese	1	0.0
Korean	0	0.0
Vietnamese	0	0.0
Other Asian [1]	1	0.0
Native Hawaiian and Other Pacific Islander	1	0.0
Native Hawaiian	0	0.0
Guamanian or Chamorro	0	0.0
Samoan	0	0.0
Other Pacific Islander [2]	1	0.0
Some Other Race	3	0.1
Two or More Races	16	0.7
White; American Indian and Alaska Native [3]	9	0.4
White; Asian [3]	2	0.1
White; Black or African American [3]	4	0.2
White; Some Other Race [3]	0	0.0
Race alone or in combination with one or more other races: [4]		
White	2,181	99.0
Black or African American	9	0.4
American Indian and Alaska Native	17	0.8

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Subject	Number	Percent
Asian	6	0.3
Native Hawaiian and Other Pacific Islander	1	0.0
Some Other Race	4	0.2
HISPANIC OR LATINO		
Total population	2,202	100.0
Hispanic or Latino (of any race)	24	1.1
Mexican	14	0.6
Puerto Rican	9	0.4
Cuban	1	0.0
Other Hispanic or Latino [5]	0	0.0
Not Hispanic or Latino	2,178	98.9
HISPANIC OR LATINO AND RACE		
Total population	2,202	100.0
Hispanic or Latino	24	1.1
White alone	17	0.8
Black or African American alone	1	0.0
American Indian and Alaska Native alone	2	0.1
Asian alone	0	0.0
Native Hawaiian and Other Pacific Islander alone	0	0.0
Some Other Race alone	3	0.1
Two or More Races	1	0.0
Not Hispanic or Latino	2,178	98.9
White alone	2,149	97.6
Black or African American alone	4	0.2
American Indian and Alaska Native alone	5	0.2
Asian alone	4	0.2
Native Hawaiian and Other Pacific Islander alone	1	0.0
Some Other Race alone	0	0.0
Two or More Races	15	0.7
RELATIONSHIP		
Total population	2,202	100.0
In households	2,197	99.8
Householder	856	38.9
Spouse [6]	485	22.0
Child	650	29.5
Own child under 18 years	483	21.9
Other relatives	75	3.4
Under 18 years	30	1.4
65 years and over	12	0.5
Nonrelatives	131	5.9
Under 18 years	17	0.8
65 years and over	13	0.6
Unmarried partner	79	3.6
In group quarters	5	0.2
Institutionalized population	0	0.0
Male	0	0.0
Female	0	0.0
Noninstitutionalized population	5	0.2
Male	3	0.1
Female	2	0.1
HOUSEHOLDS BY TYPE		
Total households	856	100.0
Family households (families) [7]	616	72.0
With own children under 18 years	262	30.6
Husband-wife family	485	56.7
With own children under 18 years	188	22.0
Male householder, no wife present	52	6.1
With own children under 18 years	23	2.7
Female householder, no husband present	79	9.2
With own children under 18 years	51	6.0

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Subject	Number	Percent
Nonfamily households [7]	240	28.0
Householder living alone	188	22.0
Male	101	11.8
65 years and over	25	2.9
Female	87	10.2
65 years and over	59	6.9
Households with individuals under 18 years	284	33.2
Households with individuals 65 years and over	234	27.3
Average household size	2.57	(X)
Average family size [7]	2.96	(X)
HOUSING OCCUPANCY		
Total housing units	1,059	100.0
Occupied housing units	856	80.8
Vacant housing units	203	19.2
For rent	7	0.7
Rented, not occupied	1	0.1
For sale only	9	0.8
Sold, not occupied	1	0.1
For seasonal, recreational, or occasional use	158	14.9
All other vacants	27	2.5
Homeowner vacancy rate (percent) [8]	1.2	(X)
Rental vacancy rate (percent) [9]	5.1	(X)
HOUSING TENURE		
Occupied housing units	856	100.0
Owner-occupied housing units	727	84.9
Population in owner-occupied housing units	1,894	(X)
Average household size of owner-occupied units	2.61	(X)
Renter-occupied housing units	129	15.1
Population in renter-occupied housing units	303	(X)
Average household size of renter-occupied units	2.35	(X)

X Not applicable.

[1] Other Asian alone, or two or more Asian categories.

[2] Other Pacific Islander alone, or two or more Native Hawaiian and Other Pacific Islander categories.

[3] One of the four most commonly reported multiple-race combinations nationwide in Census 2000.

[4] In combination with one or more of the other races listed. The six numbers may add to more than the total population, and the six percentages may add to more than 100 percent because individuals may report more than one race.

[5] This category is composed of people whose origins are from the Dominican Republic, Spain, and Spanish-speaking Central or South American countries. It also includes general origin responses such as "Latino" or "Hispanic."

[6] "Spouse" represents spouse of the householder. It does not reflect all spouses in a household. Responses of "same-sex spouse" were edited during processing to "unmarried partner."

[7] "Family households" consist of a householder and one or more other people related to the householder by birth, marriage, or adoption. They do not include same-sex married couples even if the marriage was performed in a state issuing marriage certificates for same-sex couples. Same-sex couple households are included in the family households category if there is at least one additional person related to the householder by birth or adoption. Same-sex couple households with no relatives of the householder present are tabulated in nonfamily households. "Nonfamily households" consist of people living alone and households which do not have any members related to the householder.

[8] The homeowner vacancy rate is the proportion of the homeowner inventory that is vacant "for sale." It is computed by dividing the total number of vacant units "for sale only" by the sum of owner-occupied units, vacant units that are "for sale only," and vacant units that have been sold but not yet occupied; and then multiplying by 100.

[9] The rental vacancy rate is the proportion of the rental inventory that is vacant "for rent." It is computed by dividing the total number of vacant units "for rent" by the sum of the renter-occupied units, vacant units that are "for rent," and vacant units that have been rented but not yet occupied; and then multiplying by 100.

Source: U.S. Census Bureau, 2010 Census

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Table 2: Total Population Change for New York Local Government Areas, 2000 to 2010
2010 Census: Public Law 94-171 Data

Geographic Area	Total Population April 1, 2000[r]	Total Population April 1, 2010	Population Change Number	Population Change Percent
New York State	18,976,811	19,378,102	401,291	2.1
New York City	8,008,686	8,175,133	166,447	2.1
St. Lawrence County	111,919	111,944	25	0.0
Brasher town	2,337	2,512	175	7.5
Canton town	10,334	10,995	661	6.4
Clare town	112	105	-7	-6.3
Clifton town	791	751	-40	-5.1
Colton town	1,453	1,451	-2	-0.1
De Kalb town	2,213	2,434	221	10.0
De Peyster town	936	998	62	6.6
Edwards town	1,148	1,156	8	0.7
Fine town	1,622	1,512	-110	-6.8
Fowler town	2,179	2,202	23	1.1
Gouverneur town	7,419	7,085	-334	-4.5
Hammond town	1,209	1,191	-18	-1.5
Hermon town	1,069	1,108	39	3.6
Hopkinton town	1,020	1,077	57	5.6
Lawrence town	1,545	1,826	281	18.2
Lisbon town	4,047	4,102	55	1.4
Louisville town	3,195	3,145	-50	-1.6
Macomb town	846	906	60	7.1
Madrid town	1,828	1,735	-93	-5.1
Massena town	13,121	12,883	-238	-1.8
Morristown town	2,050	1,974	-76	-3.7
Norfolk town	4,565	4,668	103	2.3
Ogdensburg city	12,364	11,128	-1,236	-10.0
Oswegatchie town	4,370	4,397	27	0.6
Parishville town	2,049	2,153	104	5.1
Piercefield town	305	310	5	1.6
Pierrepont town	2,674	2,589	-85	-3.2
Pitcairn town	783	846	63	8.0
Potsdam town	15,945	16,041	96	0.6
Rossie town	785	877	92	11.7
Russell town	1,801	1,856	55	3.1
Stockholm town	3,592	3,665	73	2.0
Waddington town	2,212	2,266	54	2.4

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Exhibit J

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Businesses located in the Town of Fowler:

(# Indicates businesses located in the Hamlet of Hailesboro (Which is described as being within the lighting district)

1. Enel (Sullivan Rd., Hollow Dam Project) 2845 Bristol Circle, Ontario Canada
2. # Avon Products - 180 Jones Road, Erin Kiernan - 778-9005
3. Avon Products - 286 Smith Road, Jane Prespare - 287- 2863
4. B&M Home Repair - 3997 SH58, Tim Geer - 286-4050
5. # Bestway Enterprises, Inc., 4377 SH58 - 287-2732
6. Bickford Paintings & Photography, SH58 , Wilson & Glenda Bickford - 287-4514
7. # Bigarel Claim Service, Dublin Avenue, Alfred Bigarel - 287-0592
8. Bob's Market & Diner, 1454 CR22, Lot C, 287-4461
9. Bonnie's Coffee Shop - Route 812 , 287-9808
10. Bruce Phelps Carpentry & Plumbing, 1365 CR22, 287-1374
11. # Cablestation WKL-TV24, Main Street, Joe Lacks - 287-1318
12. Carbone Resource Management, 1454 CR22 Lot E, Nick Carbone 287-0869
13. # Cindy's Clip Joint, 466 Hull Road, Cindy Wranesh - 287-0023
14. Cleve Greenhill Well Drilling, 99 Smith Road, 287-3124
15. Continental Construction, LLC, 1992 SH812, 287-3622
16. # Country Club Maple Producers, 149 Country Club Rd, Blake Spilman - 287-4642
17. Country Club Saws & Sharpening, 368 Country Club Road, Randy Constance - 287-4498
18. D&J Electric - 256 Smith Road - James Link - 287-3633
19. Fast Powersports, 4017 SH58, 287-2148
20. Fuller Used Car Sales, 3621A SH 58, Ralph Fuller - 287-1342
21. Fuller Construction, 1395 CR22, Lyndon Fuller Jr. - 287-1905
22. Fuller Up Trucking, 320 Doane Road, Shawn Fuller - 287-0754
23. Fun Unlimited, 2068 SR812, William Jr. & Janice Lutz - 287-4144
24. Griffith & Fuller Construction, 1182 CR24, Gordon Griffith & Jason Fuller - 771-5001
25. # Gouverneur Country Club, 90 Country Club Road - 287-2130
26. Gouverneur Rod & Gun Club Inc. SH58 - 562-3728
27. Gouverneur Talc Co., Fowler Balmat Road - 287-0100
28. Gouverneur Talc Co., Hailesboro Road, - 287-1372
29. # Greenhill Well Drilling, 59 Jones Road, Michael Greenhill - 287-2076
30. Gutierrez Pigeon Loft, 99 Little York Road, Luis A. Gutierrez - 287-2912
31. Hall's Escavating LLC - 504 Smith Road, John W. - 287-0675
32. Hampshire Paper Co., (Emeryville) - P.O. Box 339, Gouverneur
33. Hartle Construction Services - 33 Popple Hill, Ronald Hartle Sr.- 287-1089
34. Hemlock Creek Log Homes, 2991 SH 58, Holly & Matt Bishop - 287-0470
35. Heritage Knife Co., Russell Turnpike Rd., - 287-4042
36. # Hyrdo Development Group, Inc. (Number 7 Plant, Totten Plant, 121 Mill St, River Road, Hydro Plant basins & Mill), P.O. Box , Dexter NY
37. Jenkins Heating & Cooling Construction, 56 Glasby Road, Chuck Jenkins - 287-4378
38. K&M Raceway Auto Repair & Service, SH58, Kim Hart - 287-4233
39. Hair Haven , 99 Smith Road, Heather Greenhill - 287-3124

Businesses located in the Town of Fowler continued:

(# Indicates businesses located in the Hamlet of Hailesboro (Which is described as being within the lighting district)

40. # Hair Villa, 362 River Road, Crystal Leonard - 287-4907
41. Harmer Automobile, 1468 CR22, Sid Harmer - 287-7223
42. # Imerys Marble Inc., 16A Main Street, 287-0780
43. # M&D Auto Sales, 4336B SH58, Blair's - 287-7888
44. # Maple Ridge Landscaping, 68 River Road, Tim Prashaw - 287-3240
45. Miles Law Firm, 478 Smith Road, Gary Miles - 287-1146
46. Minckler Well Drilling, 554 Emeryville Road, James Minckler - 287-4534
47. # Netto Construction, 20 Countryside Courts - Andy Netto - 323-0710
48. # New York State Department of Transportation, Country Club Road -
48. # Phil's Carb Repair, 189 Main Street, Phil Bigarel - 287-3103
49. Phil's Small Engines, 979 California Road, Phil Palleschi - 287-1712
50. Pitter Patter Childcare, 1211 CR24, Tonya Nichols - 287-0248
51. Rt. 58 Raceway, 3876 SH58 - Russ Currier - Manager
52. Rainbowtech Designs, P.O. Box 267, Hailesboro, S. Barnhardt - 771-1721
53. Sawyer Creek Stables - John Kreider - 855 County Route 22, 287-3177
54. Scissor Magic, 2023 SH812, Sheila Davison - 287-2394
55. S&K Woodworking & Construction, 265 Cole Road, Steve & Kim Sullivan - 287-3624
56. S&S Contracting, 104 Little York Road, Mark Sovie - 287-1920
57. # Spilman's Garage, 4328 SH58, David L. Spilman Sr. -287-1740
58. STIHL Retail Store @ Country Club Saws & Sharpening, 368 Country Club Rd - 287-4498
59. St. Lawrence Zinc, 408 Sylvia Lake Road, - 287-2500
60. Top Brass Key & Lock Co,. 418 River Road, Grant Mitchell - 287-0475
61. Tripp Fuel, LLC., 1461 CR22, - 287-1245
62. Tripp Car Wash, 123 Little York Road, -
63. Tripp Heating & Cooling Co, SH 58 - 287-0346
64. Wainwright's Photography, 17 Piney River Road, Gidget Wainwright - 287-2355
65. Whitford Construction, 1136 CR24, Rick Whitford - 287-7156
66. Wildlife Wood Carvings, 59 Jones Road, Janet Greenhill - 287-2076
67. W.J. Twining, Veterinarian, 76 Bay Road, William Twining, - 287-2192

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Town Of Fowler - Housing, Church, School, Farm and Recreation:

Housing:
Kilkarney Court Apartments, (Senior/Disabled Housing - 12 rental units), 2 Kilkarney Court Drive, Hailesboro
St. Lawrence NYSARC (Permanent housing for Disabled persons (Five people)), 4415 SH58, Hailesboro, 287-7857

Churches:
Fowler Baptist Church, 9 Balmat-Fowler Road, 287-4503
Fullerville Church, Fullerville Road
Stepping Stone Ministries, 165 Smith Road, 287-0176

Schools:
Fowler Elementary School - 3845 SH58, 287-1949
Southwest Tech BOCES, 3606 SH58, 287-3590

Dairy Farms:
Bob Andrews, 258 Hull Road, 287-4189
Burns Brothers, California Road
Tim & Lyle Fuller, Doane Road, 287-2687
Forest Fuller, 687 Byrns Road, 287-4198
Fred Lavack, 474 Country Route 9, 287-3119
Dave Martin, 278 Country Club Road, 287-3609
William Siebels, Farm to Market Road - 285 County Route 22, 287-3533
McDonald, Swiss Hill Road
Max Tessmer, 485 Chub Lake Road, 287-1418

Recreation:
Sylvia Lake Public Beach & Boat Launch - Town of Fowler
Hailesboro Ball Field & Basketball Court- Main Street Hailesboro
Gouverneur Country Club, Country Club Road, Hailesboro
Oswegatchie River - Fishing

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Exhibit K

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See attached letter

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the HAILESBORO Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would make it a lot more difficult. If you close Hailesboro, P. Office. I will go to UPS with my 9500.00 in sales

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would make the people who go to Hailesboro very upset with the postal Department

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I was very upset that my comments & problems weren't in the proposal to close the post office. I was there on April 28th and voiced my problems 5/23/11 I just talked to my lady who does the custom forms for us and she said Gouverneur will only give her 10 at a time

Grace Gates
Name of Postal Customer

Grace Gates
Signature of Postal Customer

58 Averell St
Mailing Address

Gouverneur, NY 13642
City, State, and ZIP Code

5/21/2011
Date

Isn't it sad to hurt our soldiers like that

Return To: Optimization Coordinator
USPS Consumer Affairs
30 Karner Rd
Albany, NY 12214

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May 21, 2011

To whom it may concern,

I was very upset to find out that you are considering closing the Hailesboro Post Office. I live in Gouverneur and for many years have gone to the Hailesboro Post office because they are so Friendly and helpful. They talk to you and make it a point to know who you are. If you have a package That is too heavy for you to lift, they will come right out to the car and bring it in for you.

Four years ago I started "Care Packages for soldiers." We had small numbers when we first started And did go to the Gouverneur Post Office, but after while went to Hailesboro because it was so much easier For us. Mike Kiernan was the post master at the time and he came down to my house and offered to pick up The packages and bring them to the post office in Gouverneur. We only had a little over 60 boxes, but it was a great help as our committee was very small.

The next time when we started planning our shipment, Mike was no longer post master. I asked the Girl at the counter to speak to the new postmaster to arrange a pick up for our packages. She told me in No uncertain terms that Mike should not have picked up the packages and that I should have paid for the pick up. I headed right out and went right to Hailesboro. And have been there ever since.

We are now us to close to 170 packages each shipment and at Christmas time it was 225. We ship Every three months and last year we spent about $9500,00 on shipping, all through the Hailesboro Post Office. We also sent packages of cookies and goodies in between shippings to each unit.

We are very happy with Hailesboro Post office and dread thinking about going to Gouverneur with All of them. I can't wait in line for ½ hour with 170 packages., which many times in Gouverneur that is The time you have to wait in line. Sometimes there is no one at the window and you wait and wait and finally , if you look across and under the counter, you see a bell to ring. You are NEVER GREETED WITH A BIG HELLO, HOW ARE YOU TODAY at the Gouverneur Post office. Some times, you Feel like it is a imposition and that you are bothering them.

When Nellie Dimon was postmaster, her husband would bring big carts to the Fowler Baptist church Where we pack and then take them to the post office in his truck. Everyone at Hailesboro is willing to Help us. The are even willing to stay later on Saturday to get the packages out to Iraq and Afghanistan.

Hailesboro post office is a nice place to go to make your day much happier. There also are a lot of Older people who go there because it is easier to get into than Gouverneur and there is lots of parking. The other day, I needed stamps and decided to go to Gouverneur, well, I never did as there was no room To park so I headed to Hailesboro. Since they put the red poles around the fire hydrant there is room for about a car and a ½ to park. You can't count on parking across the streeet as there is usually something Going on at the Methodist Church.

Since I am their biggest customer, I beg you to look at this move closer. You aren't going to save Anything by closing as you will just have to hire more people at the Gouverneur Post Office to accommodate these people.

Kim has carried on the friendly atmosphere at the post office and is always ready to help everyone. I would recommend that you keep her and don't eliminate a good thing. There is a comment that applies Here, 'IF IT ISN'T BROKE, DON'T FIX IT.' I know that I am only one person, but I represent Of soldiers and a committee of 10 people.

Yours Truly,

Grace Gates. Chairman
"Care Packages for Soldiers"

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HAILESBORO POST OFFICE IS A MILITARY POST OFFICE

I started "Care Care Packages for soldiers " four years ago and to date we have sent over 2500 Packages to Iraq and Afghanistan soldiers. I don't know if you know it, but mail call is one of the Big moments in a soldiers day. I have been told that it isn't what is in the box, it is the fact that someone Cares. We care a lot about these soldiers and our job is to fill those boxes and send them off a quickly As we can.

When we were small, shipping wasn't a big problem, but as we began to grow so fast, it became a problem. At one point, we were packing in my family room, but we soon outgrew that room with too much stuff and Too many people to help so we went to the Fowler Baptist Church which worked great as it wasn't far From the Hailesbobo Post office. Nellie Dimon was marvelous. She always saw that we got enough priority boxes, custom forms and labels. Each time I would tell Nellie when we were going to ship And she would get ready for us. As we grew, she would get extra volunteer help to carry the packages in And she would send her husband with a cart to take them as soon as they were packed to the post office.

We would be all done packing and we would go by the post office and they were still working. It was Important to her and to us that they all went out that day. Some times Nellie would even help us to Get the packages to the post office. Christmas time, of course is our biggest shipment. Last Christmas we Shipped 232 packages toIraq and Afghanistan. We send decorations, goodies, gifts and it is important That they get the packages early so that they can put up their trees and decorations. Can you imagine what Christmas in Afghanistan would be like, if you didn't get packages from home.

Nellie and her group had the same feelings about the soldiers that we had. We packed them with love. We Ship every 3 months and ship boxes of cookies and candy inbetween. We are now taking care of about 160 Soldiers. We send decorations for every holiday and the boxes always have homemade cookies in them.

I tried another post office and it didn't work for me. We spent almost $9500.00 in the Hailesboro post Office last year and if you close the post office, we will be going to UPS.

When Nellie retired, we were all very sad, but we have found that Kim is every bit of the way with us. We are doing a caring job and we need people who care to work with. This isn't an easy task that we Have taken on but a very worthy one. They are willing to give their life for us so we would like to Give them something back.

PLEASE DON'T CLOSE THE HAILESBORO POST OFFICE……

Sincerely,

Grace Gates

Grace Gates, Chairman
Care Packages for Soldiers

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I attended the April 28th, 2011 gathering at the Hailesboro Post office. I told them of my concerns About shipping the packages to soldiers. I told them that I spent almost $9500.00 in the last year for Postage on our packages that were mailed through the Hailesboro post office and how convenient the Employees made it for us to ship so many packages at one time.

I was very upset that when the concerns were made out and supposedly answered, my comments were Not even in the report.

I AM THEIR BEST CUSTOMER. I not only send the soldiers packages but take all of my other Packages and mail to Hailesboro because it is a nicer experience.

Jeff talked to me after the meeting and assured me that if the Hailesboro Post Office did close, he Would see that an arrangement was made with the Gouverneur Post office and that he would see to It. I figure that promise is good as long as he has this job.

I don't want to go to the Gouverneur Post office as after Mike Kiernan left, I wasn't treated right. I will go to UPS to ship, if Hailesboro is closed.

I think that you are making a very, very big mistake by closing Hailesboro. You are going to hurt many People by this measure. I will not let you hurt my soldiers.

Grace Gates, Chairman "Care Packages for Soldirs."
58 Averell Street Gouverneur, New York, 13642 phone 315 287-0463

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Grade

1. Box Rates. This speaks for itself. Packages are mailed cheaper in Hailesboro too. I mailed an Envelope with a book and a paper in that would have cost me $4.95 in Gouverneur for $2.45 in Hailesboro.

2. A lot of rural customers are very old and there will be more with this. They are unable to walk down Their drivways. Probably they could drive their car down the driveway or drive to Gouverneur where They have very little parking and no handicapped parking. Or they could park across the street where they Will have to cross to the post office and because they are so slow could get run down by the traffic.

3. People are having their garages and house broken into to steal things. Some have attempted, but didn't Get in. How long do you think it will take these thieves to realize that there is money in mailboxes as honest people have left it in there either for stamps or a money order.

4. The savings may not be as much as they thought it would be. The Care Packages for Soldiers will Go to UPS if the Hailesboro post office closes rather than go through the frustration at the Gouverneur Post office, so that takes $9500. Off of the savings. She will also take her many packages that she mails Out for her business and family somewhere else, NOT GOUVERNEUR.

7. The drive up to box is really important for disabled people.

8. They are not really telling you anything at this time about how much Hailesboro takes in.

10. Those disabled persons are not going to be able to even get their mail half of the time. In the Winter time they can not shovel out around the mailbox, much less get to it to take the mail out.

12. We all know that employees at the Gouverneur Post office aren't very friendly and don't go out of Their way for you. A person from the care package committee who works on the custom forms was told that she could only have 10 custom forms at a time, so she had to make several trips to get what she needed.

13. That's a lie.....

14. Gouverneur has no concern for the customer

15. Long lines in Gouverneur are ridiculous. I have been in them many times and no matter how many People are waitling, they seldom put on another person.

17. I would be worried about mail security if I was one of them. Many things are sent through the mail. As Times get harder, someone will start invading those mail boxes.

23 same concern about stealing.

24. Nellie Dimon retired almost a year ago. Kim has been willing to take the job, but the post office put A freeze on this so that when they were ready, they could close them with the excuse that they had no permanent post masker.

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26. A customer who has to have a rural box and put it in, should be albe to have this done for them At the expence of the post office. They didn't ask for this.

27. Personally I don't think that they care.

28. I think that it definitely will. When people get together in a friendly atmosphere, something good Always comes up from it. Maybe someone knows where there is a job, when a person can't find one,

Maybe someone is looking for a place to live and someone else knows of a place, etc.

30. I don't believe that they are going to save any money by closing the Hailesboro post office. They will have to pay their rural people to deliver longer routes. The Gouverneur post office will Have to hire more help and their service will get worse. They have 133 mail boxes in the Hailesboro Post office and the many, many other customers that go there.

31. I agree that they should have contacted the town council.

CONCERNS……LOSS OF GATHERING PLACE AND AN INFORMATION CENTER.

If they are telling us to go to the Fowler Church or other place in Fowler than they must concider The whole town of Fowler that the Hailesboro Post Office serves

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Exhibit L

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HAILESBORO NEW YORK POST OFFICE

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HAILESBORO NEW YORK POST OFFICE

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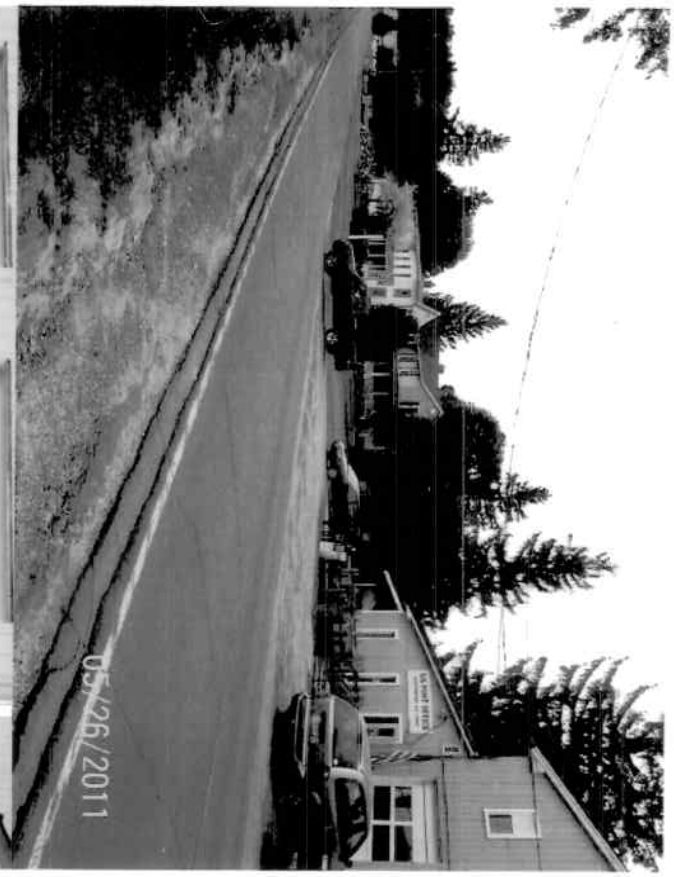

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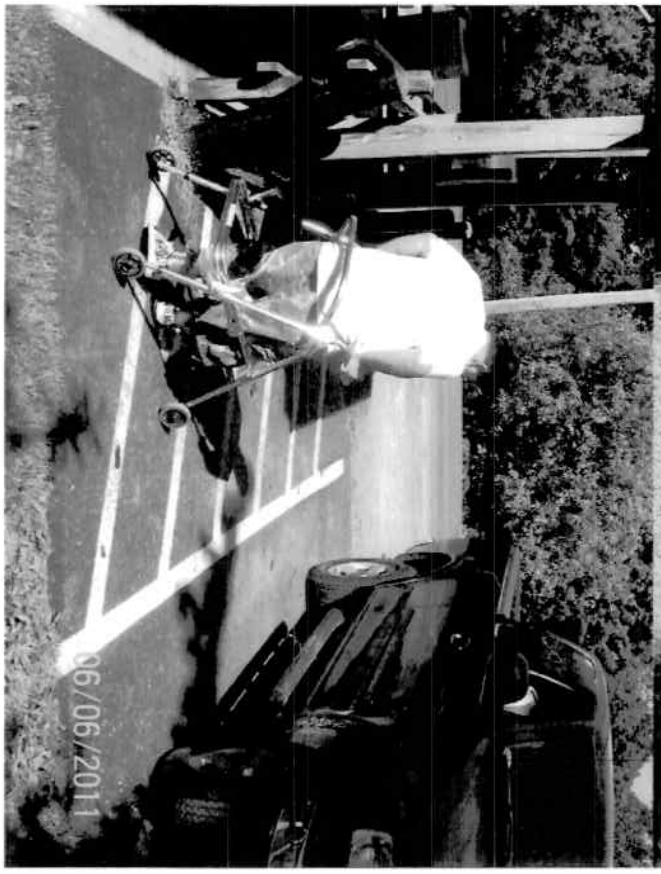

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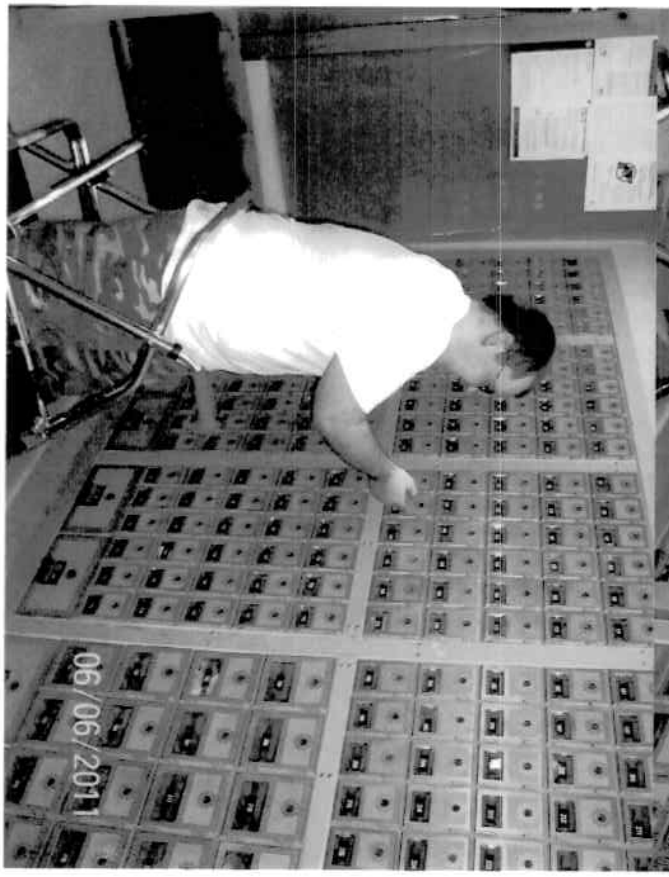

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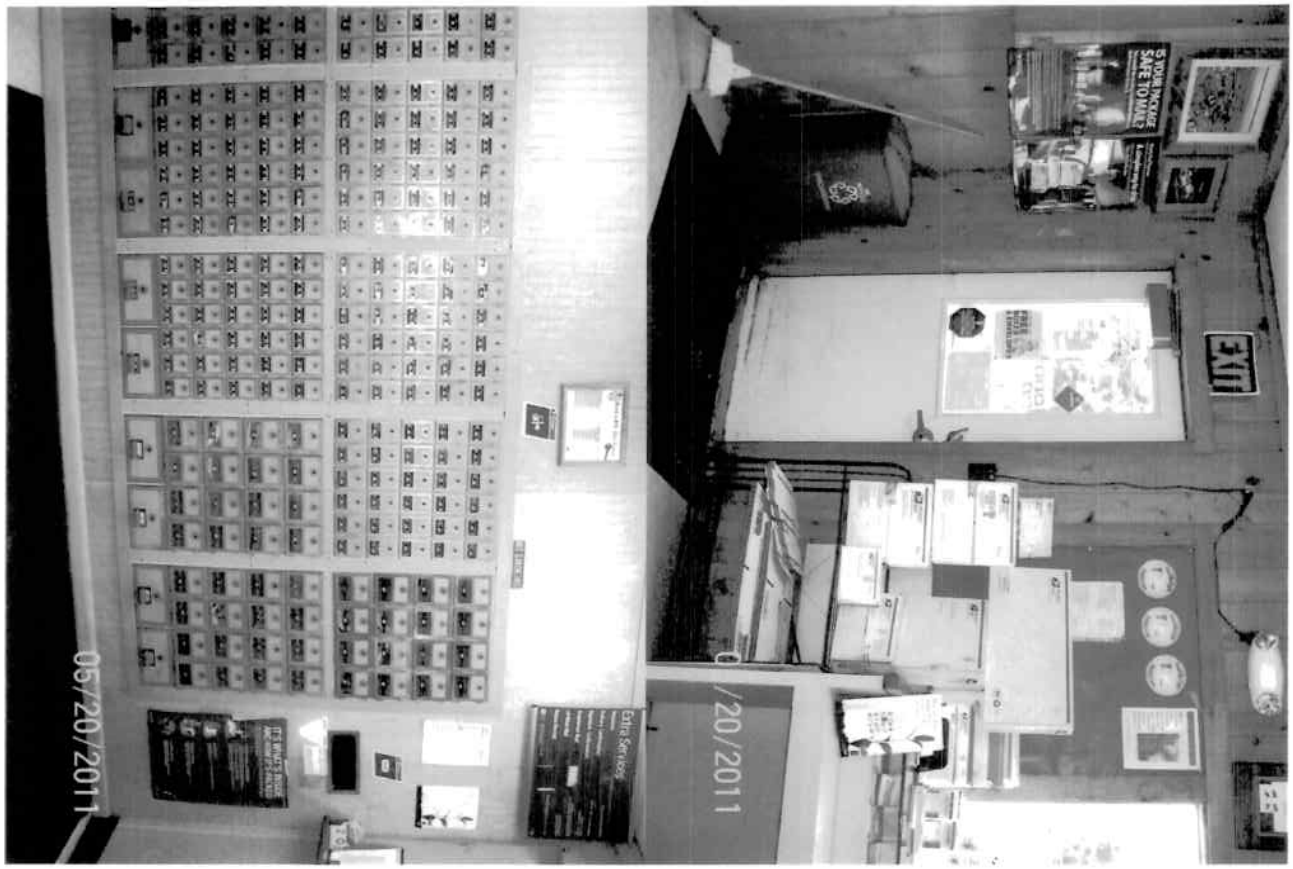

HAILESBORO NEW YORK POST OFFICE

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Exhibit M

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Table 2: Total Population Change for New York Local Government Areas, 2000 to 2010
2010 Census: Public Law 94-171 Data

Geographic Area	Total Population April 1, 2000[r]	Total Population April 1, 2010	Population Change Number	Population Change Percent
Canton village	5,954	6,314	360	6.0
Edwards village	465	439	-26	-5.6
Gouverneur village	4,267	3,949	-318	-7.5
Hammond village	302	280	-22	-7.3
Hermon village	402	422	20	5.0
Heuvelton village	804	714	-90	-11.2
Massena village	11,209	10,936	-273	-2.4
Morristown village	456	395	-61	-13.4
Norwood village	1,685	1,657	-28	-1.7
Ogdensburg city	12,364	11,128	-1,236	-10.0
Potsdam village	9,378	9,428	50	0.5
Rensselaer Falls village	337	332	-5	-1.5
Richville village	274	323	49	17.9
Waddington village	923	972	49	5.3

Notes:

r - Includes revisions due to the Census 2000 Count Question Resolution program and geographic changes since April 1, 2000

a - Village was incorporated since April 1, 2000.

N/A - Not Available

Source: U.S. Census Bureau. 2010 Census Redistricting Data (PL 94-171). Released March 24, 2011

Compiled by Empire State Development

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Table 2: Total Population Change for New York Local Government Areas, 2000 to 2010
2010 Census: Public Law 94-171 Data

Geographic Area	Total Population April 1, 2000[r]	Total Population April 1, 2010	Population Change Number	Population Change Percent
New York State	18,976,811	19,378,102	401,291	2.1
New York City	8,008,686	8,175,133	166,447	2.1
St. Lawrence County	111,919	111,944	25	0.0
Brasher town	2,337	2,512	175	7.5
Canton town	10,334	10,995	661	6.4
Clare town	112	105	-7	-6.3
Clifton town	791	751	-40	-5.1
Colton town	1,453	1,451	-2	-0.1
De Kalb town	2,213	2,434	221	10.0
De Peyster town	936	998	62	6.6
Edwards town	1,148	1,156	8	0.7
Fine town	1,622	1,512	-110	-6.8
Fowler town	2,179	2,202	23	1.1
Gouverneur town	7,419	7,085	-334	-4.5
Hammond town	1,209	1,191	-18	-1.5
Hermon town	1,069	1,108	39	3.6
Hopkinton town	1,020	1,077	57	5.6
Lawrence town	1,545	1,826	281	18.2
Lisbon town	4,047	4,102	55	1.4
Louisville town	3,195	3,145	-50	-1.6
Macomb town	846	906	60	7.1
Madrid town	1,828	1,735	-93	-5.1
Massena town	13,121	12,883	-238	-1.8
Morristown town	2,050	1,974	-76	-3.7
Norfolk town	4,565	4,668	103	2.3
Ogdensburg city	12,364	11,128	-1,236	-10.0
Oswegatchie town	4,370	4,397	27	0.6
Parishville town	2,049	2,153	104	5.1
Piercefield town	305	310	5	1.6
Pierrepont town	2,674	2,589	-85	-3.2
Pitcairn town	783	846	63	8.0
Potsdam town	15,945	16,041	96	0.6
Rossie town	785	877	92	11.7
Russell town	1,801	1,856	55	3.1
Stockholm town	3,592	3,665	73	2.0
Waddington town	2,212	2,266	54	2.4

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Exhibit O

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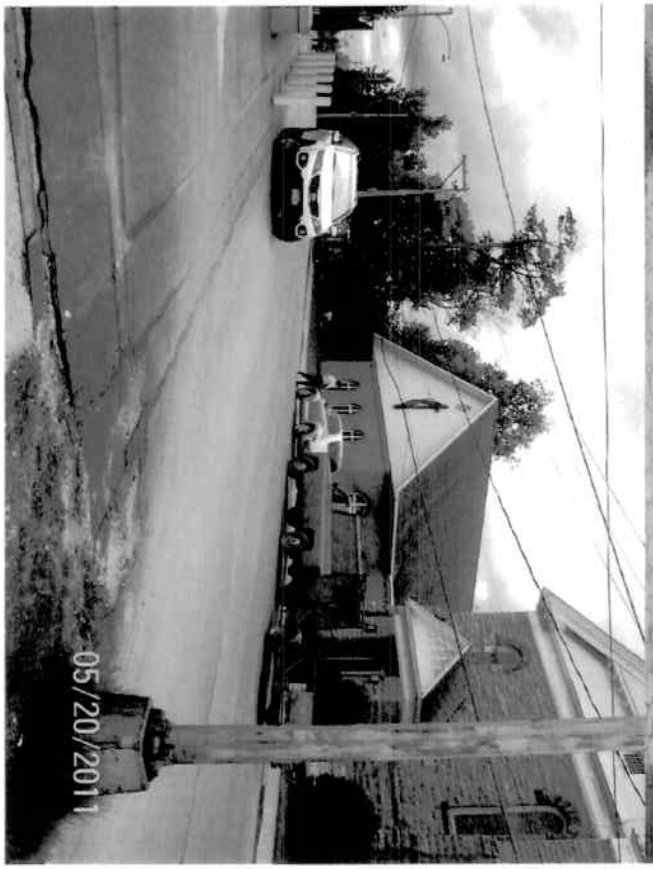

GOUVERNEUR NEW YORK POST OFFICE

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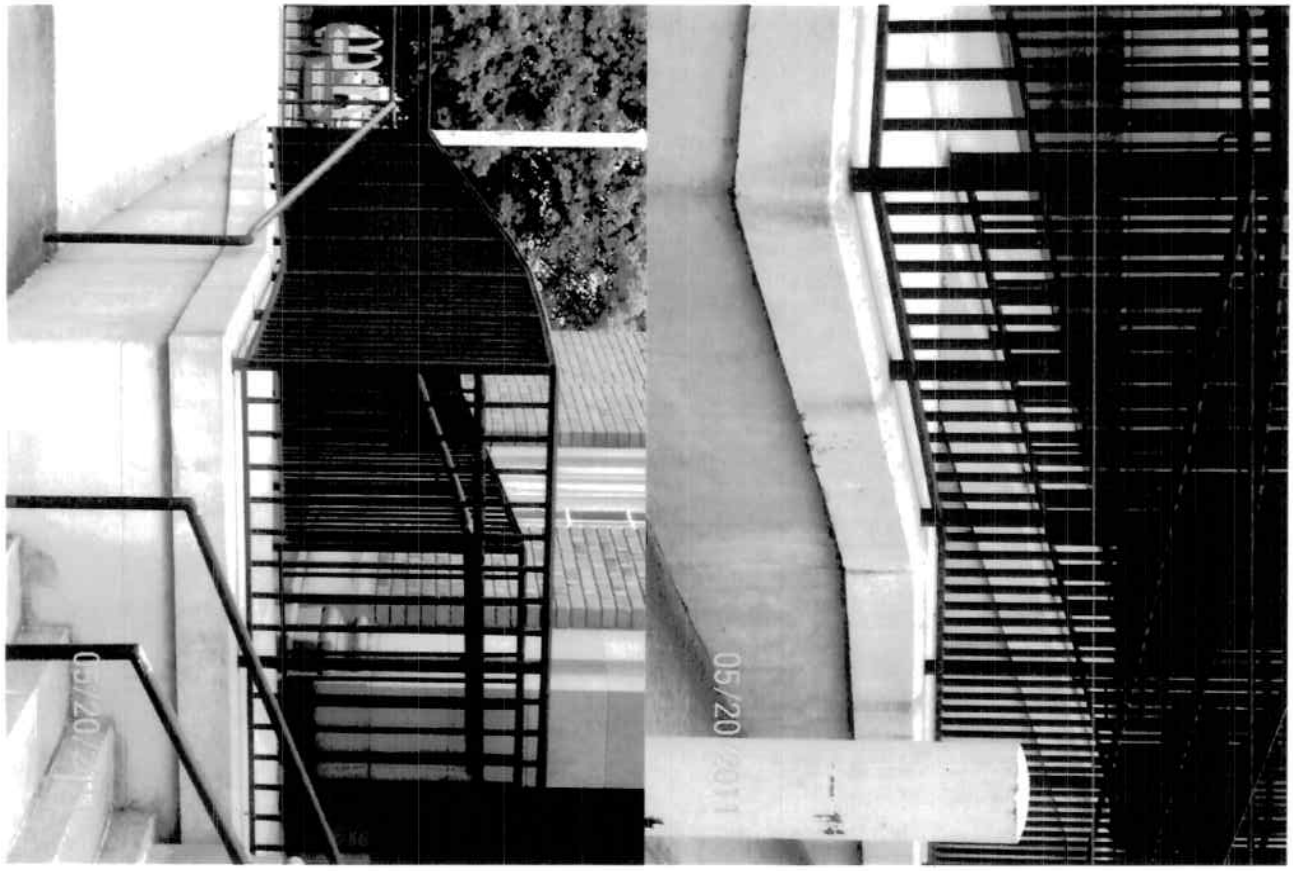

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GOUVERNEUR NEW YORK POST OFFICE

UNITED STATES
POSTAL SERVICE

August 10, 2011

RE: Hailesboro
Docket# 1365949 - 13645
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Memo to the record. This is a place card for item 38 Customer comments and Postal Service response letters.

Received phone call on 8/9/2011, at 4:54 pm and 5:18 pm., regarding three letters that are included in the official record, but customer, Natalie Spilman, stated she did not receive the letters. She also indicated on of the letters was addressed to Sacketts Harbor.

Om 8/10/2011, send a copy of the three response letters to Ms. Spilman.

We confirmed the error with on of the letters and are investigating the cause to prevent reoccurrence.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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UNITED STATES
POSTAL SERVICE

August 10, 2011

Natalie Spilman
PO Box 173
Hailesboro NY 13645

Dear Ms. Spilman:

In response to your phone calls on 8/9/2011, at 4:54 pm and 5:18 pm., enclosed are copies of three letters responding to various concerns that you have addressed with regards to the proposal to close the Hailesboro Post Office.

As you stated, one of the letters had an incorrect last line of the address as Sacketts Harbor. We appreciate that you brought the error to our attention. We will make every effort to investigate the cause of the error in order to prevent reoccurrence.

Please be assured your letter dated June 30, 2011, along with several exhibits have been reviewed and are included in the official record.

Sincerely,

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator
Albany District
30 Karner Rd
Albany NY 12288

CC: Official Record

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COPY

UNITED STATES POSTAL SERVICE

08/09/2011

NATALIE SPILMAN
PO BOX 173
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

DOCKET NO. _____
ITEM NO. 38
PAGE 166

COPY

UNITED STATES POSTAL SERVICE

08/09/2011

NATALIE SPILMAN

PO BOX 173
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

DOCKET NO. _____
ITEM NO. 38
PAGE 167

COPY

UNITED STATES POSTAL SERVICE®

08/09/2011

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HAILESBORO, NY 13645

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In response to your letter:

- Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additional copies of the notice were available at the retail lobby for those retail customers who utilize postal services, but may not be a PO Box customer.

- Customers statement has been duly noted in the record.

- Customers who could not attend the community meeting hosted by the USPS, had the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additionally, the Town of Fowler Supervisor was offered to opportunity to meet at the District office along with other local officials.

- You expressed a concern about the economic savings of the proposed discontinuance. You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

- Letter of support, Congressional letter, and Resolution are included in the official record.

- Petition has been added to the official record.

- The USPS pulls demographic and business data as part of a study. Data submitted by customer will be included in the official record.

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Gouverneur Post Office may have a public bulletin board which may be used to post the same

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information.

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

- Money spent on mailings is not all profit to USPS. There are processing costs incurred that would need to be removed from that equation. The USPS does offer the new Priority Mail Large Flat-Rate Boxes (12" x 12" x 5 ½" or nearly 800 cubic inches), available without cost to customers in Post Offices nationwide and 24/7 at www.usps.com/supplies or by calling 800-610-8734. Some of the new boxes are co-branded with the logo of America Supports You, a Department of Defense program that connects citizens offering support to the military and their families. The America Supports You version of the new box is available online, or by calling 800-610-8734. Additionally, these size Flat Rate Boxes offer a $2.00 discount when mailed to an APO/FPO military address.

- You expressed a concern about about the higher cost of PO Box Fees at the administrative office. PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

- Although Gouverneur Post Office may have a limited number of wall unit PO Boxes available, we do have the flexibility of swivel units that can be placed in the lobby for additional PO Box Access. An additional option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

- By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation. Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. In the case of Hailesboro, our work with historic data from the office showed an average daily workload of approximately eighty-five minutes for an average business day. This falls far below our expectation for a full workday in any post office. Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. We also look at what other services are available through nearby post offices and related trends. Finally, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. In the case of Hailesboro, the case is compelling: The office is open and serves 133 post office boxes in a limited space of 497 square feet interior. We also have 1,200 square feet outside the facility. The rent is about $13.64 per square foot. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of $2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Hailesboro, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were $63,163. This is a decline from $67,792 in 2009, mirroring a national move away from transactions limited solely to our post offices.

- Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

SHARYN BARNHART & LEA DICKSON

PO BOX 267
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

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PO BOX 267
HAILESBORO, NY 13645

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In response to your letter:

- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

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Sincerely,

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09/15/2011

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

BRIDGETTE LAPIERRE

180 ISLAND BRANCH ROAD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

JUDY SAUR

92 JONES ROAD
HAILESBORO, NY 13645

Dear Postal Service Customer:

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

MARY E. BENWARE

105 COUNTRY CLUB ROAD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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UNITED STATES POSTAL SERVICE

09/15/2011

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In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

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Manager, Post Office Operations
30 Karner Rd
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UNITED STATES POSTAL SERVICE

09/15/2011

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In response to your letter:

- For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

SHIRLEY & BRENT JOHNSON

PO BOX 126
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

CHRIS

PO BOX 64
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

LEA E. DICKSON

PO BOX 267
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur Postmaster.

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

GRACE GATES

58 AVERELL STREET
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

- For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

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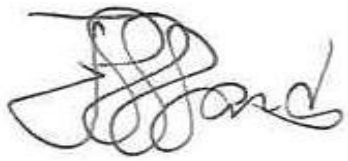

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

PAUL GATES

58 AVERELL STREET
GOUVERNEUR, NY 13642

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- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur Postmaster for more information.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

ELAINE BONEY

PO BOX 73
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

CYNTHIA FULLER

80 LITTLE YORK ROAD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Gouverneur Postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

- The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

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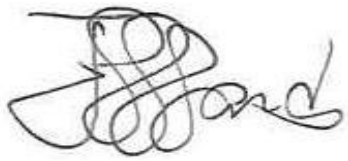

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RUTH DONALDSON

PO BOX 103
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

DARLENE CEONYEAU

4744 STATE HIGHWAY 58
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

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Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RICHARD E. JONES

PO BOX 125
HAILESBORO, NY 13645

Dear Postal Service Customer:

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- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

- The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Gouverneur Postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

LEA E. DICKSON

PO BOX 267
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

PHILIP BIGAREL

189 MAIN STREET
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

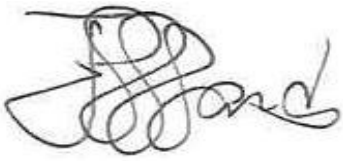
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

KATHRYNE BIGAREL

189 MAIN STREET
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

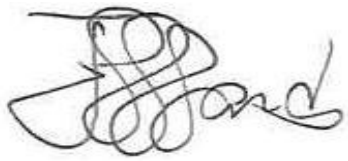
In response to your letter:

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JODI HATCH

PO BOX 131
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RICKY W. NEWVINE

PO BOX 121
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

- Customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the Gouverneur Postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

- The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NELLIE DIMON

511 CALIFORNIA ROAD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

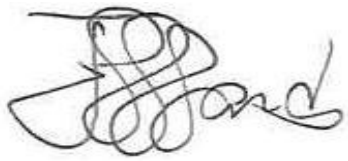
In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JUNE L. KELSEY

PO BOX 105
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NATALIE SPILMAN

PO BOX 173
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

GARY & OLIVE HORNING

PO BOX 164
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

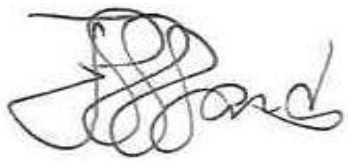
PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd

Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

SHELLY L. DODDS

PO BOX 72
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

ANDREW MILLER

PO BOX 72
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NATALIE SPILMAN

PO BOX 173
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

GARY & OLIVE HORNING

PO BOX 164
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

RICKY W. NEWVINE

PO BOX 121
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JODI HATCH

PO BOX 131
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NELLIE DIMON

511 CALIFORNIA ROAD
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

JENNIFER CALLICUTT

PO BOX 41
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

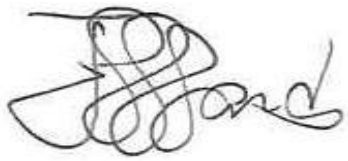
In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,



Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/15/2011

GRACE GATES

58 AVERELL STREET
GOUVERNEUR, NY 13642

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customer is being sent information on how to order large quantities of forms, free of charge, on www.usps.com, along with a complimentary starter supply.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

NATALIE J. SPILMAN

PO BOX 173
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additional copies of the notice were available at the retail lobby for those retail customers who utilize postal services, but may not be a PO Box customer.

- Customers statement has been duly noted in the record.

- Customers who could not attend the community meeting hosted by the USPS, had the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additionally, the Town of Fowler Supervisor was offered to opportunity to meet at the District office along with other local officials.

- You expressed a concern about the economic savings of the proposed discontinuance. You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

- Letter of support, Congressional letter, and Resolution are included in the official record.

- Petition has been added to the official record.

- The USPS pulls demographic and business data as part of a study. Data submitted by customer will be included in the official record.

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Gouverneur Post Office may have a public bulletin board which may be used to post the same

information.

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

- Money spent on mailings is not all profit to USPS. There are processing costs incurred that would need to be removed from that equation. The USPS does offer the new Priority Mail Large Flat-Rate Boxes (12" x 12" x 5 ½" or nearly 800 cubic inches), available without cost to customers in Post Offices nationwide and 24/7 at www.usps.com/supplies or by calling 800-610-8734. Some of the new boxes are co-branded with the logo of America Supports You, a Department of Defense program that connects citizens offering support to the military and their families. The America Supports You version of the new box is available online, or by calling 800-610-8734. Additionally, these size Flat Rate Boxes offer a $2.00 discount when mailed to an APO/FPO military address.

- You expressed a concern about about the higher cost of PO Box Fees at the administrative office. PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

- Although Gouverneur Post Office may have a limited number of wall unit PO Boxes available, we do have the flexibility of swivel units that can be placed in the lobby for additional PO Box Access. An additional option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

- By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation. Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. In the case of Hailesboro, our work with historic data from the office showed an average daily workload of approximately eighty-five minutes for an average business day. This falls far below our expectation for a full workday in any post office. Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. We also look at what other services are available through nearby post offices and related trends. Finally, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. In the case of Hailesboro, the case is compelling: The office is open and serves 133 post office boxes in a limited space of 497 square feet interior. We also have 1,200 square feet outside the facility. The rent is about $13.64 per square foot. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of $2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Hailesboro, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were $63,163. This is a decline from $67,792 in 2009, mirroring a national move away from transactions limited solely to our post offices.

- Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/15/2011

BETHANY A KIRBY

PO BOX 135
HAILESBORO, NY 13645

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Hailesboro Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- Arrangements can be made for quarterly mailings to the military overseas by contacting the Gouverneur Postmaster.

- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Gouverneur postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

- Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

- An additional delivery option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Jeffrey Sands
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

A. Office

Name: HAILESBORO State: NY Zip Code: 13645
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: St Lawrence
EAS Grade: 11 Finance Number: 353485

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Nadine Tremblay Date: 07/15/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	27
Favorable comments	1
Unfavorable comments	25
No opinon expressed	1
Total comments returned	27

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customers asked why their post office was being discontinued while others were retained

Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

2. Concern (Favorable):
Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response:
The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Gouverneur Postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

3. Concern (Favorable):
No Concern

Response:

4. Concern (No Opinion):
Customer expressed a concern about package delivery and pickup

Response:
For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

5. Concern (No Opinion):
Customer was concerned about limited quantities of forms available as Post Office.

Response:
Customer is being sent information on how to order large quantities of forms, free of charge, on www.usps.com, along with a complimentary starter supply.

6. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. Concern (No Opinion):
Customers expressed concern about collection of outgoing mail.

Response:
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

8. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

9. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur Postmaster.

10. Concern (No Opinion):
Customers expressed concern over a postal representative not being customer oriented

Response:
The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

11. Concern (No Opinion):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

12. Concern (No Opinion):
Customers questioned the economic savings of the proposed discontinuance

Response:
You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

13. Concern (No Opinion):
Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response:
The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Gouverneur Postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

14. Concern (No Opinion):
Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response:
The Gouverneur Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Gouverneur postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

15. Concern (No Opinion):
Customers were concerned about later delivery of mail

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

16. Concern (No Opinion):
Customers were concerned about obtaining services from the carrier.

Response:
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

17. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouvereneur Postmaster for more information.

18. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

19. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

20. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur Postmaster for more information.

21. Concern (No Opinion):
No Concern

Response:

22. Concern (No Opinion):
You were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order

Application forms are available for customer convenience.

Concern (UnFavorable):
23. Customer concerned about PO Box holders that have had the same Post Office Box in their family for 30, 50 and even 80 years.

Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Concern (UnFavorable):
24. Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

Response:
Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

Concern (UnFavorable):
25. Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

Response:
Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

Concern (UnFavorable):
26. Customer concerned with the added expense to customers to install and maintain mailboxes.

Response:
An additional delivery option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

Concern (UnFavorable):
27. Customer express a concern over the number of available PO Boxes at Gouverneur.

Response:
Although Gouverneur Post Office may have a limited number of wall unit PO Boxes available, we do have the flexibility of swivel units that can be placed in the lobby for additional PO Box Access. An additional option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

Concern (UnFavorable):
28. Customer expressed a concern about package delivery and pickup

Response:
For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):
29. Customer expressed a concern about quarterly mailings of packages to the military stationed overseas.

Response:
Arrangements can be made for quarterly mailings to the military overseas by contacting the Gouverneur Postmaster.

Concern (UnFavorable):
30. Customer has asked that the USPS consider submitted letter as disagreement to proposal and that citizens and customers of the Hailesboro NY Post Office have formed a committee to "Keep Our Post Office Open in Hailesboro, New York". Committee consistes of 8 members.

Response:
Customers statement has been duly noted in the record.

Concern (UnFavorable):
31. Customer indicated Congressman William Owens, St. Lawrence County Board of Legislators, and the Town of Fowler Board members are in support of efforts to keep the Hailesboro Post Office open.

Response:
Letter of support, Congressional letter, and Resolution are included in the official record.

Concern (UnFavorable):
32. Customer questioned fiscal savings.

Response:
By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation. Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. In the case of Hailesboro, our work with historic data from the office showed an average daily workload of approximately eighty-five minutes for an average business day. This falls far below our expectation for a full workday in any post office. Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. We also look at what other services are available through nearby post offices and related trends. Finally, we consider total operating expenses. That includes lease; salaries and benefits, replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance, transportation and other operational costs. In the case of Hailesboro, the case is compelling: The office is open and serves 133 post office boxes in a limited space of 497 square feet interior. We also have 1,200 square feet outside the facility. The rent is about $13.64 per square foot. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of $2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Hailesboro, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were $63,163. This is a decline from $67,792 in 2009, mirroring a national move away from transactions limited solely to our post offices.

Concern (UnFavorable):
33. Customer stated that the Care Packages for Soldiers Program will be forced to utilize UPS to mail packages if the Hailesboro Post Office is closed. Also stated that the money spend on mailing of packages to the soldiers overseas pay for the annual lease cost.

Response:
Money spent on mailings is not all profit to USPS. There are processing costs incurred that would need to be removed from that equation. The USPS does offer the new Priority Mail Large Flat-Rate Boxes (12" x 12" x 5 ½" or nearly 800 cubic inches), available without cost to customers in Post Offices nationwide and 24/7 at www.usps.com/supplies or by calling 800-610-8734. Some of the new boxes are co-branded with the logo of America Supports You, a Department of Defense program that connects citizens offering support to the military and their families. The America Supports You version of the new box is available online, or by calling 800-610-8734. Additionally, these size Flat Rate Boxes offer a $2.00 discount when mailed to an

APO/FPO military address.

Concern (UnFavorable):
34. Customer stated that Town of Fowler Supervisor called Albany District office to invite District Manager to a community meeting to enable the citizens and customers who were unable to attend the community meeting the opportunity to ask questions, voice concerns and submit responses to the proposal.

Response:
Customers who could not attend the community meeting hosted by the USPS, had the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additionally, the Town of Fowler Supervisor was offered to opportunity to meet at the District office along with other local officials.

35. Concern (UnFavorable):
Customer submitted demographic and business information inclusive of the Town of Fowler and Hamelt of Hailesboro.

Response:
The USPS pulls demographic and business data as part of a study. Data submitted by customer will be included in the official record.

36. Concern (UnFavorable):
Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

37. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

38. Concern (UnFavorable):
Customers expressed a concern that the meeting was held during the day when not everyone can attend.

Response:
Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additional copies of the notice were available at the retail lobby for those retail customers who utilize postal services, but may not be a PO Box customer.

Concern (UnFavorable):
39. Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:
The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

Concern (UnFavorable):
40. Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail.

Response:
Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

41. Concern (UnFavorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

42. Concern (UnFavorable):
Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response:
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

43. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.

Response:
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Gouverneur postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

44. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change.

45. Concern (UnFavorable):
Customers questioned what other ways USPS was trying to make up the deficit, other than closing their post office.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

46. Concern (UnFavorable):
Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response:
Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

47. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order

Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

48. Concern (UnFavorable):
Customers were concerned about later delivery of mail

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

49. Concern (UnFavorable):
Customers were concerned about mail security

Response:
CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

50. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels.

Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

51. Concern (UnFavorable):
Customers were concerned about parking at Gouverneur

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

52. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

53. Concern (UnFavorable):
Customers were concerned about the higher cost of PO Box Fees at the Gouverneur office.

Response:
PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

54. Concern (UnFavorable):
Customers were concerned about the mailboxes being damaged by snowplows

Response:
Customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the Gouverneur Postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

55. Concern (UnFavorable):
No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Gouverneur Post Office may have a public bulletin board which may be used to post the same information.

2. Concern (UnFavorable):
Customer submitted community petition to keep the Hailesboro NY Post Office open.

Response:
Petition has been added to the official record.

3. Concern (UnFavorable):
Customers expressed concern for loss of community identity

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

4. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

5. Concern (UnFavorable):
Customers were concerned about loss of employment in the community.

Response:
The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

D. Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 05/11/2011

Posting Round Date:

Date of Removal: 07/12/2011

Removal Round Date:

PROPOSAL TO CLOSE THE HAILESBORO, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE (REVISED)

DOCKET NUMBER 1365949 - 13645

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on June 29, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

The Hailesboro Post Office, an EAS-11 level, provides service from 08:15 to 12:00 and 13:00 to 16:30 Monday - Friday , 08:30 to 11:45 Saturday and lobby hours of 8:00 to 17:00 on Monday - Friday and 08:15 to 12:15 on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 76 transaction(s) accounting for 85 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $60,635 (158 revenue units) in FY 2008; $67,792 (177 revenue units) in FY 2009; and $63,163 (165 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Hailesboro Post Office Lobby (Open House format), 97 Main St, Hailesboro NY 13645 to answer questions and provide information to customers. 60 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Hailesboro Post Office. Questionnaires were also available over the counter for retail customers at the Hailesboro Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 36 unfavorable, and 27 expressed no opinion.

One congressional inquiry was received on May 09, 2011.

A petition supporting the retention of the Hailesboro Post Office was received on July 11, 2011, with 438 signatures. If this proposal is implemented, delivery and retail services will be provided by the Gouverneur Post Office, an EAS-18 level office. Window service hours at the Gouverneur Post Office are from 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 74 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	**Concern:**	Customer asked why box rent would be higher in Gouverneur
	Response:	PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.
2.	**Concern:**	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.
3.	**Concern:**	Customer expressed a concern about leaving money in the mailbox
	Response:	A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Hailesboro Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4.	**Concern:**	Customer felt that moving service to Gouverneur was taking over revenue from Haileboro and felt that Hailesboro Post Office pays for itself.
	Response:	The Postal Service estimates an annual savings from the closing of Hailesboro.
5.	**Concern:**	Customer stated Hailesboro Post Office is the only place I buy stamps, send certified mail, send packages overseas.

Response: The customer r comments have been added to the official record

6. **Concern:** Customer stated office was remodeled recently; doesn't make sense to close.

Response: The customer r statement has been added to the official record.

7. **Concern:** Customer was concerned that there were not any drive-up (snorkle) collection boxes at Hailesboro or Gouverneur.

Response: We will review the circumstances to see if placement of a snorkle box is feasable.

8. **Concern:** Customer was told that Hailesboro is one of the profitable Post Offices.

Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

9. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

10. **Concern:** Customers expressed concern over the dependability of rural route service

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

11. **Concern:** Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

12. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

13. **Concern:** Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

14. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

15. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

16. **Concern:** Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

17. **Concern:** Customers were concerned about vandalism of their mail box.

Response: A Postal Inpection report showed no recent reports of vandalism in your area.

18. **Concern:** Does not want to put in a mailbox

Response: Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

19. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

20. **Concern:** You were concerned about parking at Gouverneur.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

21. **Concern:** Customer concerned about PO Box holders that have had the same Post Office Box in their family for 30, 50 and even 80 years.

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

22. **Concern:** Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

Response: Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

23. **Concern:** Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

Response: Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

24. **Concern:** Customer concerned with the added expense to customers to install and maintain mailboxes.

Response: An additional delivery option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

25. **Concern:** Customer express a concern over the number of available PO Boxes at Gouverneur.

Response: Although Gouverneur Post Office may have a limited number of wall unit PO Boxes available, we do have the flexibility of swivel units that can be placed in the lobby for additional PO Box Access. An additional option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

26. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

27. **Concern:** Customer expressed a concern about quarterly mailings of packages to the military stationed overseas.

Response: Arrangements can be made for quarterly mailings to the military overseas by contacting the Gouverneur Postmaster.

28. **Concern:** Customer has asked that the USPS consider submitted letter as disagreement to proposal and that citizens and customers of the Hailesboro NY Post Office have formed a committee to "Keep Our Post Office Open in Hailesboro, New York". Committee consistes of 8 members.

Response: Customers statement has been duly noted in the record.

29. **Concern:** Customer indicated Congressman William Owens, St. Lawrence County Board of Legislators, and the Town of Fowler Board members are in support of efforts to keep the Hailesboro Post Office open.

Response: Letter of support, Congressional letter, and Resolution are included in the official record.

30. **Concern:** Customer questioned fiscal savings.

Response: By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation. Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. In the case of Hailesboro, our work with historic data from the office showed an average daily workload of approximately eighty-five minutes for an average business day. This falls far below our expectation for a full workday in any post office. Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. We also look at what other services are available through nearby post offices and related trends. Finally, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. In the case of Hailesboro, the case is compelling: The office is open and serves 133 post office boxes in a limited space of 497 square feet interior. We also have 1,200 square feet outside the facility. The rent is about $13.64 per square foot. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of $2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Hailesboro, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were $63,163. This is a decline from $67,792 in 2009, mirroring a national move away from transactions limited solely to our

31. **Concern:** Customer stated that the Care Packages for Soldiers Program will be forced to utilize UPS to mail packages if the Hailesboro Post Office is closed. Also stated that the money spend on mailing of packages to the soldiers overseas pay for the annual lease cost.

Response: Money spent on mailings is not all profit to USPS. There are processing costs incurred that would need to be removed from that equation. The USPS does offer the new Priority Mail Large Flat-Rate Boxes (12" x 12" x 5 ½" or nearly 800 cubic inches), available without cost to customers in Post Offices nationwide and 24/7 at www.usps.com/supplies or by calling 800-610-8734. Some of the new boxes are co-branded with the logo of America Supports You, a Department of Defense program that connects citizens offering support to the military and their families. The America Supports You version of the new box is available online, or by calling 800-610-8734. Additionally, these size Flat Rate Boxes offer a $2.00 discount when mailed to an APO/FPO military address.

32. **Concern:** Customer stated that Town of Fowler Supervisor called Albany District office to invite District Manager to a community meeting to enable the citizens and customers who were unable to attend the community meeting the opportunity to ask questions, voice concerns and submit responses to the proposal.

Response: Customers who could not attend the community meeting hosted by the USPS, had the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additionally, the Town of Fowler Supervisor was offered to opportunity to meet at the District office along with other local officials.

33. **Concern:** Customer submitted demographic and business information inclusive of the Town of Fowler and Hamelt of Hailesboro.

Response: The USPS pulls demographic and business data as part of a study. Data submitted by customer will be included in the official record.

34. **Concern:** Customer was concerned about limited quantities of forms available as Post Office.

Response: Customer is being sent information on how to order large quantities of forms, free of charge, on www.usps.com, along with a complimentary starter supply.

35. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

36. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

37. **Concern:** Customers expressed a concern that the meeting was held during the day when not everyone can attend.

Response: Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additional copies of the notice were available at the retail lobby for those retail customers who utilize postal services, but may not be a PO Box customer.

38. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

39. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

40. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

41. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

42. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

43. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Gouverneur postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

44. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

45. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

46. **Concern:** Customers questioned what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

47. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

48. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

49. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money

order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

50. **Concern:** Customers were concerned about parking at Gouverneur

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

51. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

52. **Concern:** Customers were concerned about the higher cost of PO Box Fees at the Gouverneur office.

Response: PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

53. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the Gouverneur Postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

54. **Concern:** Customers expressed a concern that the USPS was advertising, yet closing offices.

Response: Like every other major corporation in America, the United States Postal Service uses a combination of television, radio and print media to advertise its products and services. While it's true The Postal Service has a monopoly on First-Class Mail, it has no exclusive claim to the delivery of urgent material, magazines, catalogs, advertising, and parcels. And when you factor in the growing number of electronic alternatives to First-Class Mail, such as email, electronic funds transfer, and fax, you can see that the Postal Service faces stiff competition in nearly every market it serves. Advertising helps build volume and more volume means lower prices for consumers. To deliver universal and uniform service to the American people, the Postal Service must maintain a vast network of vehicles, machines, and facilities. Many of the costs of maintaining this vast network are fixed and do not vary significantly with volume. Through advertising, the Postal Service can boost its volume and spread its fixed costs over a wider base. The more pieces the Postal Service handles, the less it has to charge for each piece. Advertising boosts volume and volume pushes down unit costs which translates into lower postage prices for everyone.

55. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2 miles away.

56. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

57. **Concern:** Customers stated the Hailesboro Post Office is being closed without going through the formal discontinuance procedure, because the USPS should have contacted all the Town Council members and held a meeting at night.

Response: Operation of the Hailesboro Post Office is being considered for discontinuance but it has not been officially discontinued. A community meeting was held on April 28, 2011, and questionnaires were sent to the community on April 15, 2011. All pertinent regulations are being followed.

58. **Concern:** Customers were concerned about a change of address

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

59. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Hailesboro is an unincorporated community located in St Lawrence County. The community is administered politically by Town of Fowler. Police protection is provided by the State Police. Fire protection is provided by the Gouverneur Volunteer Fire Department. The community is comprised of retirees, self-employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hailesboro Post Office will be available at the Gouverneur Post Office. Government forms normally provided by the Post Office will also be available at the Gouverneur Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

   Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Gouverneur Post Office may have a public bulletin board which may be used to post the same information.

4. **Concern:** Customer submitted community petition to keep the Hailesboro NY Post Office open.

   Response: Petition has been added to the official record.

5.	**Concern:**	Customers were concerned about loss of employment in the community.
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
3.	**Concern:**	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the Hailesboro Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on June 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 35,448 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,780
Total Annual Costs	$ 51,059
Less Annual Cost of Replacement Service	- $ 15,611
Total Annual Savings	$ 35,448

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster retired on June 29, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hailesboro Post Office provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 76. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $35,448 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Hailesboro Post Office and Gouverneur Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Jeff M. Sands

JEFFREY SANDS
Manager, Post Office Operations

05/11/2011
Date

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL

Fact Sheet

1. Date Prepared 07/18/2011

2. Post Office Name HAILESBORO

3. State and ZIP + 4 Code NY, 13645-9998

4. District, Customer Service ALBANY PFC

5. Area, Customer Service NORTHEAST

6. County St Lawrence

7. Congressional District 23

8. Reason for Proposal to Discontinue
This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

9. PO Emergency Suspend *(Reason and Date)*
No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: retired
Occupied 06/29/2010

b. [✓] OIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 0

12. Hours of Service

a. Time M-F 08:15 to 12:00 and 13:00 to 16:30	Sat 08:30 to 11:45	Total Window Hours Per Week
a. Lobby Time M-F 8:00 to 17:00	Sat 08:15 to 12:15	37.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	133
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	133
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	75.80

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	280	227
b. Newspaper	78	7
c. Parcel	11	22
d. Other	0	0
e. Total	369	256
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 60,635	$ 33168	$11,111
2009	$ 67,792		
2010	$ 63,163		

16a. Quarters

[ ] Postal Owned [✓] Leased *(if Leased, Expiration Date)* 12/31/2013 Annual Lease $ 6780

30-day cancellation clause? [✓] Yes [ ] No Evicted? [ ] Yes [✓] No (if Yes, must vacate by)

Located in: [✓] Business [ ] Home [ ] Other Suitable alternate quarters available? [✓] Yes [ ] No

16b. Explain:
Gouverneur Post Office

17. Schools, Churches and Organization in Service Area: No: 0

18. Businesses in Service Area: No: 0

19. Administrative/Emanating Office *(Proposed)*:
Name GOUVERNEUR EAS Level 18 Miles Away 2.5
Window Service Hours: M-F 09:00 to 17:00 SAT 09:00 to 12:00
Lobby Hours: M-F 08:30 to 17:15 SAT 08:30 to 15:30
PO Boxes Available: 74

20. Nearest Post Office *(if different from above)*:
Name GOUVERNEUR EAS Level 18 Miles Away 2.5
Window Service Hours: M-F 09:00 17:00 SAT 09:00 12:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
NADINE TREMBLAY		*NADINE TREMBLAY*	(518) 452-4085
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
NADINE TREMBLAY	(518) 452-4085	ALBANY, NY	

PS Form **4920**, June 1993

UNITED STATES POSTAL SERVICE

07/18/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
HAILESBORO
Docket Number 1365949 - 13645

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

EDWARD PHELAN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	HAILESBORO, NY, 13645-9998
EAS Level:	11
District:	ALBANY PFC
County:	SAINT LAWRENCE
Congressional District:	23
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	133
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	133

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
06/29/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/24/2011	District manager authorization to study.
04/15/2011	Questionnaires sent to customers. Number sent: 133 Number Returned: 64 Analysis: Favorable 1 Unfavorable 36 No Opinion 27
07/11/2011	Petition received. Number of signatures: 438 Concerns expressed: Inconvenience, significant hardship to not only the 135 Box holders, but to a great many others, a goodly number in addition being disabled or elderly, limited parking spaces (3/4) in front of the Gouverneur, NY PO< ever-present danger to those that might have to park in front of the Methodist Church forcing us to walk across Grove St. to conduct Postal business is not only ill-though but could prove a grave accident to an innocent customer.
05/09/2011	Congressional inquiry received: Yes Concerns expressed: Asked to take into consideration several factors to limit the potential impact on small communities. (comments raised should be thoughtully considered before any decisions are made). If a decision is made to close or consolidate a particular facility, asked to make available to the public detailed, individual analysis of why that facility is appropritate for such action in advance of the period for customer appeal. (note: details are provided during the 60 day comment period - no final decision has been made at this time)
05/10/2011	Proposal and checklist sent to district for review.
05/10/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/10/2011	Proposal and invitation for comments posted and round-dated.
07/15/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 1 Unfavorable 25 No Opinion 1 27
None	Premature PRC appeal received. Concerns expressed:
07/18/2011	Updated PS Form 4920 completed (if necessary).
07/18/2011	Certification of the official record.
07/21/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/04/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
08/09/2011	Final determination posted at affected office(s) and round-dated.
09/13/2011	Final determination removed and round-dated.
12/10/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
09/13/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

NADINE TREMBLAY
Name/Title

(518) 452-4085
Telephone Number

NADINE TREMBLAY	(518) 452-4085
District Post Office Review Coordinator	Telephone Number

UNITED STATES POSTAL SERVICE

07/21/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Hailesboro Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Jeffrey Sands Manager Post Office Operations.

EDWARD PHELAN
DISTRICT MANAGER
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1365949.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HAILESBORO was received by 08/04/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO. 1365949-13645
ITEM NO. 47
PAGE 1

Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

FINAL DETERMINATION TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365949 - 13645

DOCKET NO. 1065111-13645
ITEM NO. 47
PAGE 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on June 29, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This is a small level 11 post office with PO Box customers. There is no delivery and the office is 2.5 miles from the Gouverneur Post Office. This is a management initiated study to determine if regular and effective delivery can be provided through other means.

The Hailesboro Post Office, an EAS-11 level, provides service from 08:15 to 12:00 and 13:00 to 16:30 Monday - Friday , 08:30 to 11:45 Saturday and lobby hours of 8:00 to 17:00 on Monday - Friday and 08:15 to 12:15 on Saturday to 133 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 76 transaction(s) accounting for 85 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $60,635 (158 revenue units) in FY 2008; $67,792 (177 revenue units) in FY 2009; and $63,163 (165 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 28, 2011, representatives from the Postal Service were available at Hailesboro Post Office Lobby (Open House format), 97 Main St, Hailesboro NY 13645 to answer questions and provide information to customers. 60 customer(s) attended the meeting.

On April 15, 2011, 133 questionnaires were distributed to delivery customers of the Hailesboro Post Office. Questionnaires were also available over the counter for retail customers at the Hailesboro Post Office. 64 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 36 unfavorable, and 27 expressed no opinion.

One congressional inquiry was received on May 09, 2011.

A petition supporting the retention of the Hailesboro Post Office was received on July 11, 2011, with 438 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Gouverneur Post Office, an EAS-18 level office. Window service hours at the Gouverneur Post Office are from 09:00 to 17:00, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 74 post office boxes available.

The proposal to close the Hailesboro Post Office was posted with an invitation for comment at the Hailesboro Post Office and Gouverneur Post Office from May 11, 2011 to July 12, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer concerned about PO Box holders that have had the same Post Office Box in their family for 30, 50 and even 80 years.

   Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

2. **Concern:** Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

   Response: Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

3. **Concern:** Customer concerned that citizens and customers will be forced into costs associated with mailbox installation.

Response: Customers who elect to close their PO Box and begin street delivery OR those who elect post office box service at another location, other than Gouverneur, would be required to change their address. Customers may see different fees for post office boxes based on location. In structuring prices for PO Boxes, we set prices by ZIP Code and factored in true local costs of providing this service. These prices include estimated real estate value of the space used to provide PO Boxes. Personal requirements will vary and should be considered carefully.

4. **Concern:** Customer concerned with the added expense to customers to install and maintain mailboxes.

Response: An additional delivery option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

5. **Concern:** Customer express a concern over the number of available PO Boxes at Gouverneur.

Response: Although Gouverneur Post Office may have a limited number of wall unit PO Boxes available, we do have the flexibility of swivel units that can be placed in the lobby for additional PO Box Access. An additional option the the USPS would consider is centralized delivery within the Hailsboro community. This would offer locked boxes for security and 24 hours access, if located outdoors.

6. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the Gouverneur Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

7. **Concern:** Customer expressed a concern about quarterly mailings of packages to the military stationed overseas.

Response: Arrangements can be made for quarterly mailings to the military overseas by contacting the Gouverneur Postmaster.

8. **Concern:** Customer has asked that the USPS consider submitted letter as disagreement to proposal and that citizens and customers of the Hailesboro NY Post Office have formed a committee to "Keep Our Post Office Open in Hailesboro, New York". Committee consistes of 8 members.

Response: Customers statement has been duly noted in the record.

9. **Concern:** Customer indicated Congressman William Owens, St. Lawrence County Board of Legislators, and the Town of Fowler Board members are in support of efforts to keep the Hailesboro Post Office open.

Response: Letter of support, Congressional letter, and Resolution are included in the official record.

10. **Concern:** Customer questioned fiscal savings.

Response: By regulation, we do not close post offices based solely upon revenue figures. We look at several elements that include office workload, customer demand and availability of alternatives. Finances are a part of the data collected. Consistent application of these metrics gives us an even-handed approach to studying offices around the nation. Workload analysis uses a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. In the case of Hailesboro, our work with historic data from the office showed an average daily workload of approximately eighty-five minutes for an average business day. This falls far below our expectation for a full workday in any post office. Customer demand is measured, in part, by revenue figures, box rentals and responses to our questionnaires and surveys. We also look at what other services are available through nearby post offices and related trends. Finally, we consider total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs. In the case of Hailesboro, the case is compelling: The office is open and serves 133 post office boxes in a limited space of 497 square feet interior. We also have 1,200 square feet outside the facility. The rent is about

$13.64 per square foot. Changing customer habits demand that we evaluate both the number and location of our retail facilities. These factors include a mail volume decline of 43.1 billion pieces nationwide in the span of four years. It also includes a falloff of 200 million customer visits and a decline of $2 billion in retail transactions at postal-operated facilities as customers continue to demand and embrace access to Postal Service points in non-postal locations and online. That national trend is mirrored in Hailesboro, where we see less mail, fewer mailers and reduced revenues. Our revenues for that office in 2010 were $63,163. This is a decline from $67,792 in 2009, mirroring a national move away from transactions limited solely to our

11. **Concern:** Customer stated that the Care Packages for Soldiers Program will be forced to utilize UPS to mail packages if the Hailesboro Post Office is closed. Also stated that the money spend on mailing of packages to the soldiers overseas pay for the annual lease cost.

Response: Money spent on mailings is not all profit to USPS. There are processing costs incurred that would need to be removed from that equation. The USPS does offer the new Priority Mail Large Flat-Rate Boxes (12" x 12" x 5 ½" or nearly 800 cubic inches), available without cost to customers in Post Offices nationwide and 24/7 at www.usps.com/supplies or by calling 800-610-8734. Some of the new boxes are co-branded with the logo of America Supports You, a Department of Defense program that connects citizens offering support to the military and their families. The America Supports You version of the new box is available online, or by calling 800-610-8734. Additionally, these size Flat Rate Boxes offer a $2.00 discount when mailed to an APO/FPO military address.

12. **Concern:** Customer stated that Town of Fowler Supervisor called Albany District office to invite District Manager to a community meeting to enable the citizens and customers who were unable to attend the community meeting the opportunity to ask questions, voice concerns and submit responses to the proposal.

Response: Customers who could not attend the community meeting hosted by the USPS, had the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additionally, the Town of Fowler Supervisor was offered to opportunity to meet at the District office along with other local officials.

13. **Concern:** Customer submitted demographic and business information inclusive of the Town of Fowler and Hamelt of Hailesboro.

Response: The USPS pulls demographic and business data as part of a study. Data submitted by customer will be included in the official record.

14. **Concern:** Customer was concerned about limited quantities of forms available as Post Office.

Response: Customer is being sent information on how to order large quantities of forms, free of charge, on www.usps.com, along with a complimentary starter supply.

15. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20 % reduction in administrative positions, as well as reducing one Area and seven District offices

16. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

17. **Concern:** Customers expressed a concern that the meeting was held during the day when not everyone can attend.

Response: Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Additional copies of the notice were available at the retail lobby for those retail customers who utilize postal services, but may not be a PO Box customer.

18. **Concern:** Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

19. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

20. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail.

Response: Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Gouverneur postmaster.

21. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

22. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

23. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the Gouverneur postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

24. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

25. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

26. **Concern:** Customers questioned what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has actively made reductions at all levels of the organization, including: a 20% reduction in administrative positions, as well as reducing one Area and seven District offices

27. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

28. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

29. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

30. **Concern:** Customers were concerned about parking at Gouverneur

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

31. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

32. **Concern:** Customers were concerned about the higher cost of PO Box Fees at the Gouverneur office.

Response: PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

33. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the Gouverneur Postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer asked why box rent would be higher in Gouverneur

Response: PO Box rates are determined based upon the relative cost of real estate for commercial properties in the local area. For example, prices are higher in New York City than they are in Bakersfield, CA.

2. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 2.5 miles away.

3. **Concern:** Customer expressed a concern about leaving money in the mailbox

Response: A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the Hailesboro Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

4. **Concern:** Customer felt that moving service to Gouverneur was taking over revenue from Haileboro and felt that Hailesboro Post Office pays for itself.

Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

5. **Concern:** Customer stated Hailesboro Post Office is the only place I buy stamps, send certified mail, send packages overseas.

Response: The customer r comments have been added to the official record

6. **Concern:** Customer stated office was remodeled recently; doesn't make sense to close.

Response: The customer r statement has been added to the official record.

7. **Concern:** Customer was concerned that there were not any drive-up (snorkle) collection boxes at Hailesboro or Gouverneur.

Response: We will review the circumstances to see if placement of a snorkle box is feasable.

8. **Concern:** Customer was told that Hailesboro is one of the profitable Post Offices.

Response: The Postal Service estimates an annual savings from the closing of Hailesboro.

9. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to Gouverneur Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

10. **Concern:** Customers expressed concern over the dependability of rural route service

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

11. **Concern:** Customers expressed concern that postal employees at the Gouverneur Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

12. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Hailesboro Post Office.

Response: Courteous and helpful service will be provided by personnel at the Gouverneur Post Office and from the carrier. Special assistance will be provided as needed.

13. **Concern:** Customers wanted to know why the customer lines were so long at the Gouverneur Post Office

Response: The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

14. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

15. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

16. **Concern:** Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Gouverneur postmaster for more information.

17. **Concern:** Customers were concerned about vandalism of their mail box.

Response: A Postal Inpection report showed no recent reports of vandalism in your area.

18. **Concern:** Does not want to put in a mailbox

Response: Customers that currently have PO Box service can elect to maintain thier current address using the same city, state and ZIP Code at the new administrative office. There will be a charge for PO Box service in most cases.

19. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

20. **Concern:** You were concerned about parking at Gouverneur.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

21. **Concern:** Customers expressed a concern that the USPS was advertising, yet closing offices.

Response: Like every other major corporation in America, the United States Postal Service uses a combination of television, radio and print media to advertise its products and services. While it's true The Postal Service has a monopoly on First-Class Mail, it has no exclusive claim to the delivery of urgent material, magazines, catalogs, advertising, and parcels. And when you factor in the growing number of electronic alternatives to First-Class Mail, such as email, electronic funds transfer, and fax, you can see that the Postal Service faces stiff competition in nearly every market it serves. Advertising helps build volume and more volume means lower prices for consumers. To deliver universal and uniform service to the American people, the Postal Service must maintain a vast network of vehicles, machines, and facilities. Many of the costs of maintaining this vast network are fixed and do not vary significantly with volume. Through advertising, the Postal Service can boost its volume and spread its fixed costs over a wider base. The more pieces the Postal Service handles, the less it has to charge for each piece. Advertising boosts volume and volume pushes down unit costs which translates into lower postage prices for everyone.

22. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 2 miles away.

23. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

24. **Concern:** Customers stated the Hailesboro Post Office is being closed without going through the formal discontinuance procedure, because the USPS should have contacted all the Town Council members and held a meeting at night.

Response: Operation of the Hailesboro Post Office is being considered for discontinuance but it has not been officially discontinued. A community meeting was held on April 28, 2011, and questionnaires were sent to the community on April 15, 2011. All pertinent regulations are being followed.

25. **Concern:** Customers were concerned about a change of address

Response: Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

26. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Hailesboro is an unincorporated community located in St Lawrence County. The community is administered politically by Town of Fowler. Police protection is provided by the State Police. Fire protection is provided by the Gouverneur Volunteer Fire Department. The community is comprised of retirees, self-employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hailesboro Post Office will be available at the Gouverneur Post Office. Government forms normally provided by the Post Office will also be available at the Gouverneur Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Hailesboro Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

3. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Gouverneur Post Office may have a public bulletin board which may be used to post the same information.

4. **Concern:** Customer submitted community petition to keep the Hailesboro NY Post Office open.

Response: Petition has been added to the official record.

5. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

6. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: Businesses generally require regular and effective postal services, and these will always be provided to the Hailesboro Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on June 29, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 35,448 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 6,780
Total Annual Costs	$ 51,059
Less Annual Cost of Replacement Service	- $ 15,611
Total Annual Savings	$ 35,448

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Hailesboro, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Gouverneur Post Office, located two miles away.

The postmaster retired on June 29, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hailesboro Post Office provided delivery and retail service to 133 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 76. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $35,448 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Hailesboro Post Office and Gouverneur Post Office during normal office hours.

B. Appeal Rights. This final determination to close the Hailesboro Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Hailesboro Post Office and Gouverneur Post Office during normal office hours.

08/05/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

UNITED STATES POSTAL SERVICE

08/09/2011

OFFICER-IN-CHARGE/POSTMASTER
Hailesboro Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Hailesboro Post Office Final Determination Docket No. 1365949 - 13645

Please post in the lobby the enclosed final determination to close the Hailesboro Post Office. The final determination must be posted in a prominent place from 08/09/2011 through close of business on 09/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
POST OFFICE REVIEW COORDINATOR
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
Final Determination Official Record

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HAILESBORO NY 13645 AUG 9 2011 USPS

Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

HAILESBORO NY 13645 SEP 10 2011 USPS

FINAL DETERMINATION TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

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AUG 19 2011

Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

GOUVERNEUR NY 13642 SEP 10 2011 USPS

FINAL DETERMINATION TO CLOSE
THE HAILESBORO, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365949 - 13645