Postal Regulatory Commission
Submitted 9/23/2011 12:19:22 PM
Filing ID: 76031
Accepted 9/23/2011

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of: Old Chatham Post Office Old Chatham, New York	Docket No. A2011-69

UNITED STATES POSTAL SERVICE NOTICE OF FILING
(September 23, 2011)

By means of Order No. 853 (September 13, 2011), the Postal Regulatory Commission docketed correspondence from a customer of the Old Chatham, New York Post Office, assigning PRC Docket No. A2011-69 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at page 3, set September 23, 2011 as the date by which "[t]he Postal Service shall file the administrative record regarding this appeal" or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Old Chatham, NY and Continue To Provide Service by Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE
By its attorneys:

Anthony F. Alverno
Chief Counsel, Global Business

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OLD CHATHAM Docket: 1376004 - 12136			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review		Return to Flow	
Page	Document		
1.	Request/approval to study for discontinuance (02/22/2011)	☑	
2.	Notice (if appropriate) to Headquarters of suspension	☑	
3.	Notice (if appropriate) to customers/district personnel of suspension	☑	
4.	Highway map with community highlighted (02/25/2011)	☑	
5.	Eviction notice (if appropriate) (02/25/2011)	☑	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/25/2011)	☑	
7.	Post Office and community photos (03/31/2011)	☑	
8.	PS Form 150, Postmaster Workload Information (03/04/2011)	☑	
9.	Worksheet for calculating work service credit (02/28/2011)	☑	
10.	Window transaction record (03/18/2011)	☑	
11.	Record of incoming mail (03/18/2011)	☑	
12.	Record of dispatched mail (03/18/2011)	☑	
13.	Administrative postmaster/OIC comments (03/25/2011)	☑	
14.	Inspection Service/local law enforcement vandalism reports (02/25/2011)	☑	
15.	Post Office fact sheet (06/10/2011)	☑	
16.	Community fact sheet (07/21/2011)	☑	
17.	Alternate service options/cost analysis (03/31/2011)	☑	
18.	Form 4920, Post Office Fact Sheet (06/10/2011)	☑	
19.	Reccomendation and Service Replacement Type (04/01/2011)	☑	
20.	Questionnaire instruction letter to postmaster/OIC (04/22/2011)	☑	
21.	Cover letter, questionnaire, and enclosures (04/22/2011)	☑	
22.	Returned customer questionnaires and Postal Service response letters (04/22/2011)	☑	
23.	Analysis of questionnaires (05/12/2011)	☑	
24.	Community meeting roster (05/12/2011)	☑	
25.	Community meeting analysis (05/12/2011)	☑	
26.	Community meeting letter **(Need to set before questionnaire if not held before)** (04/22/2011)	☑	
27.	Petition and Postal Service response letter (if appropriate) (07/08/2011)	☑	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (06/24/2011)	☑	
29.	Proposal checklist (06/10/2011)	☑	
30.	District notification to Government Affairs (05/17/2011)	☑	
31.	Instructions to postmaster/OIC to post proposal (05/16/2011)	☑	
32.	Invitation for comments exhibit (05/17/2011)	☑	
33.	Proposal exhibit	☑	
34.	Comment form exhibit (05/16/2011)	☑	
35.	Instructions for postmaster/OIC to remove proposal (07/15/2011)	☑	
36.	Round-date stamped proposals and invitations for comments from affected offices (07/21/2011)	☑	
37.	Notification of taking proposal and comments under internal consideration (07/15/2011)	☑	
38.	Proposal comments and Postal Service response letters (08/11/2011)	☑	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	☑	
40.	Analysis of comments (07/21/2011)	☑	
41.	Revised proposal (if appropriate) (07/21/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (06/10/2011)	☑	
43.	Certification of record (07/21/2011)	☑	
44.	Log of Post Office discontinuance actions (07/21/2011)	☑	

Below is the letters that need to go out and forms to complete for Posting the Final Determination for OLD CHATHAM

OLD CHATHAM Docket: 1376004 - 12136			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review		Return to Flow	
Page	Document		
41.	Revised proposal (if appropriate) (07/21/2011)	☑	
42.	Updated PS Form 4920 (if appropriate) (06/10/2011)	☑	
43.	Certification of record (07/21/2011)	☑	
44.	Log of Post Office discontinuance actions (07/21/2011)	☑	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/25/2011)	☑	
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)	☑	
47.	Final determination transmittal letter from Headquarters (08/05/2011)	☑	
48.	Instruction letter to postmaster/OIC on posting ()	☐	
49.	Round-date stamped final determination cover sheets ()	☐	
50.	Postal Bulletin Post Office Change Announcement ()	☐	
51.	Vice president, Delivery and Retail, instruction letter (08/05/2011)	☑	

FILE LINK

Back to Flow

UNITED STATES POSTAL SERVICE®

Docket: 1376004 -12136
Page Nbr: 1

02/22/2011

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the NY-20 congressional district.

Post Office Name:	OLD CHATHAM
Zip+4 Code:	12136-9998
EAS Level:	13
Finance Number:	356125
County:	Columbia
Proposed Admin Office:	EAST CHATHAM PO
ADMIN Miles Away:	3.0
Near Office Name:	EAST CHATHAM PO
Near Miles Away:	3.0

Number of Customers:

Post Office Box:	158
General Delivery:	0
Rural Route (RR):	346
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	504

The above office became vacant when the postmaster retired on 08/02/2008.

Office is currently vacant; management requested study. Regular and effective service thru alternate means. East Chatham Post Office is 3 miles away

ERIC TIEMANN
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

02/22/2011
DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE®

Docket: 1376004 -12136
Item Nbr: 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

- **There was no Emergency Supension for this office**

Prepared by: Nadine Tremblay Date: 03/23/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE®

Docket: 1376004 - 12136
Item Nbr: 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Supension for this office

Prepared by: Nadine Tremblay Date: 03/23/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4080 Fax No: (518) 464-7429

UNITED STATES POSTAL SERVICE®

A service of White pages

1376004-12136
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Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 12136

1 **Post Office™ Location - OLD CHATHAM**
635 ALBANY TPKE
OLD CHATHAM, NY
12136-9998
(800) ASK-USPS
(800) 275-8777
(518) 794-7176
0.4 mi

Business Hours
Mon-Fri
9:00am-1:00pm
2:30pm-4:45pm
Sat
9:00am-11:00am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 **Post Office™ Location - EAST CHATHAM**
1111 STATE ROUTE 295
EAST CHATHAM, NY
12060-9998
(800) ASK-USPS
(800) 275-8777
(518) 392-5722
2.4 mi

Business Hours
Mon
9:30am-12:00pm
1:15pm-5:00pm
Tue-Fri
8:30am-12:00pm
1:15pm-5:00pm
Sat
9:30am-11:00am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3 **Post Office™ Location - MALDEN BRIDGE**
4691 STATE ROUTE 66
MALDEN BRIDGE, NY
12115-9998
(800) ASK-USPS
(800) 275-8777
(518) 766-3800

Business Hours
Mon-Fri
7:45am-12:45pm
1:45pm-4:30pm
Sat
8:00am-11:00am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

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Page 4a

2.7 mi

4 **Post Office™ Location - BRAINARD**
2045 US ROUTE 20
BRAINARD, NY
12024-9998
(800) ASK-USPS
(800) 275-8777
(518) 794-7282
3.4 mi

Business Hours
Mon-Sat
7:00am-11:00am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

5 **Post Office™ Location - NORTH CHATHAM**
4241 ROUTE 203
NORTH CHATHAM,
NY 12132-9998
(800) ASK-USPS
(800) 275-8777
(518) 766-2626
4.4 mi

Business Hours
Mon-Fri
7:30am-12:00pm
2:00pm-5:15pm
Sat
9:00am-12:00pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 12136

By City

OLD CHATHAM EAST CHATHAM MALDEN BRIDGE BRAINARD NORTH CHATHAM

By ZIP Code

12060 12115 12024 12132 12130 12037 12195 12062 12029 12123
12184 12106 12075 12165 12125 12017 12174 01254 12033 12156

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Business Search
Search for a business by name or category nationwide.

Reverse Phone Number
See who is calling you

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Yellow Pages, White Pages, also nearby

UNITED STATES POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 5
PAGE 1

March 23, 2011

RE: Old Chatham NY 12136

Memo to the record. There is no page 5, Eviction Notice.

This is a management initiated study and an eviction does not apply.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 6
PAGE 1

March 23, 2011

RE: Old Chatham NY 12136

Memo to the record. There is no page 6, Building inspection report and original photos of building deficiencies.

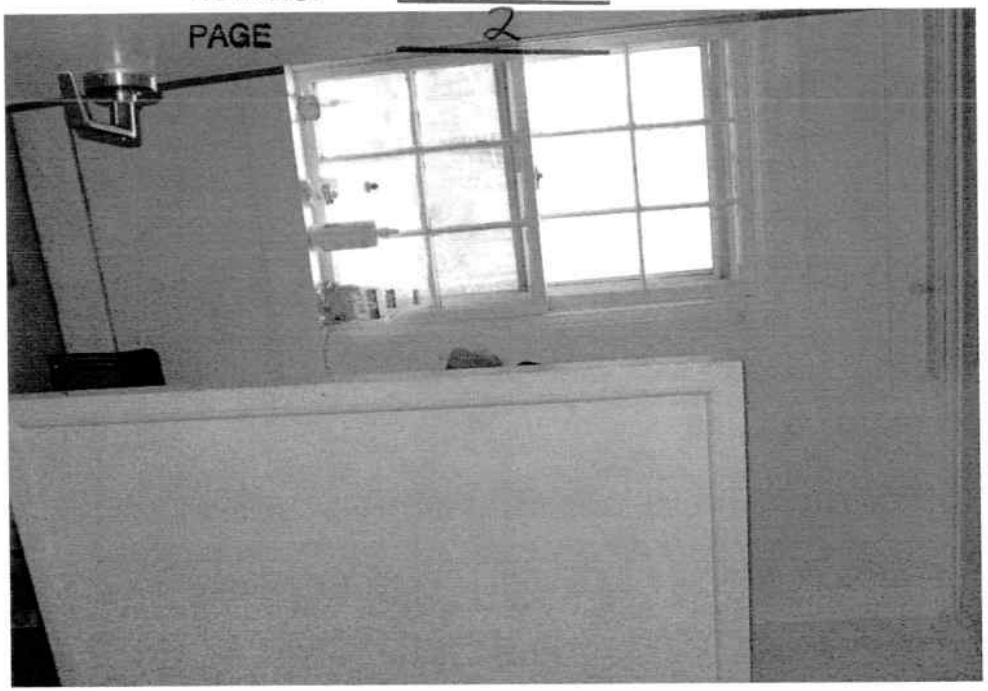
This is a management initiated study; therefore, this item does not apply.

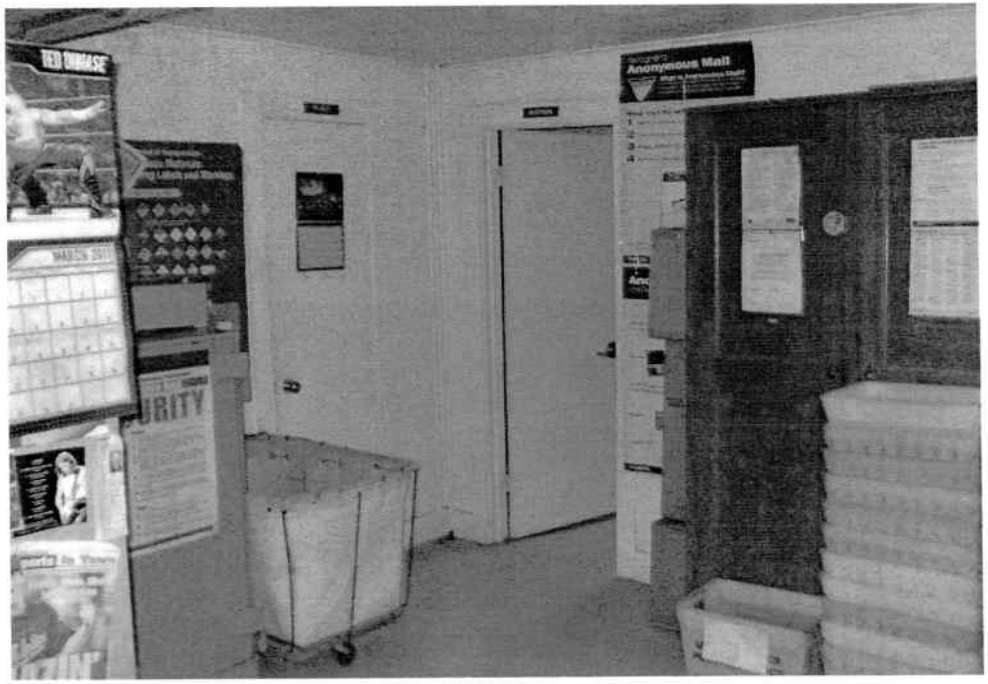
Nadine Tremblay

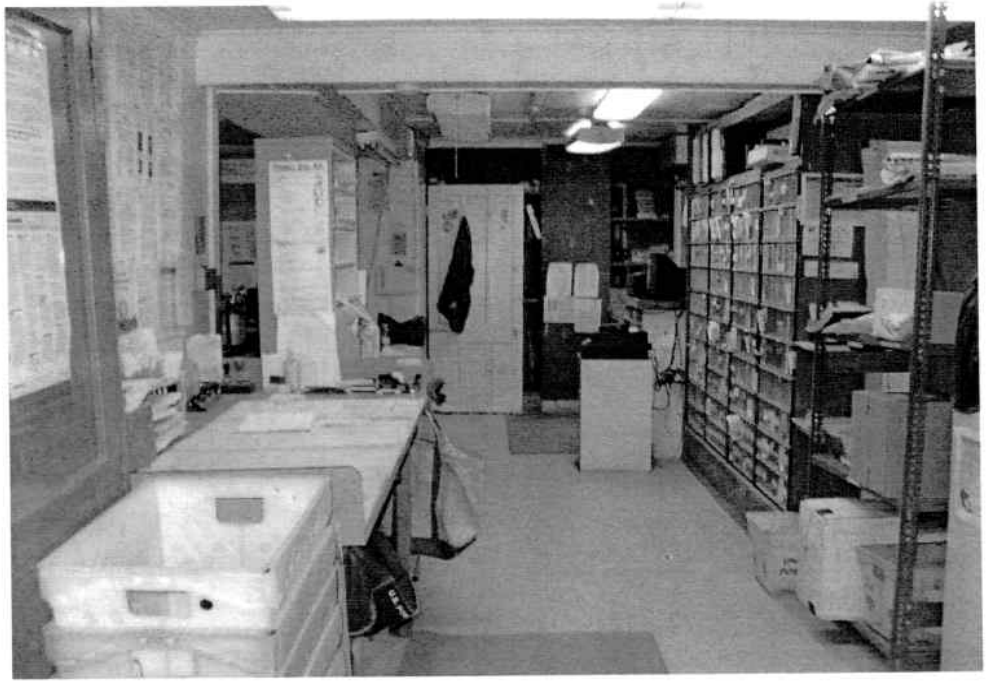
Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 1376004-12136
ITEM NO. 7
PAGE 1

DOCKET NO. 1376004-12136
ITEM NO. 7
PAGE 2







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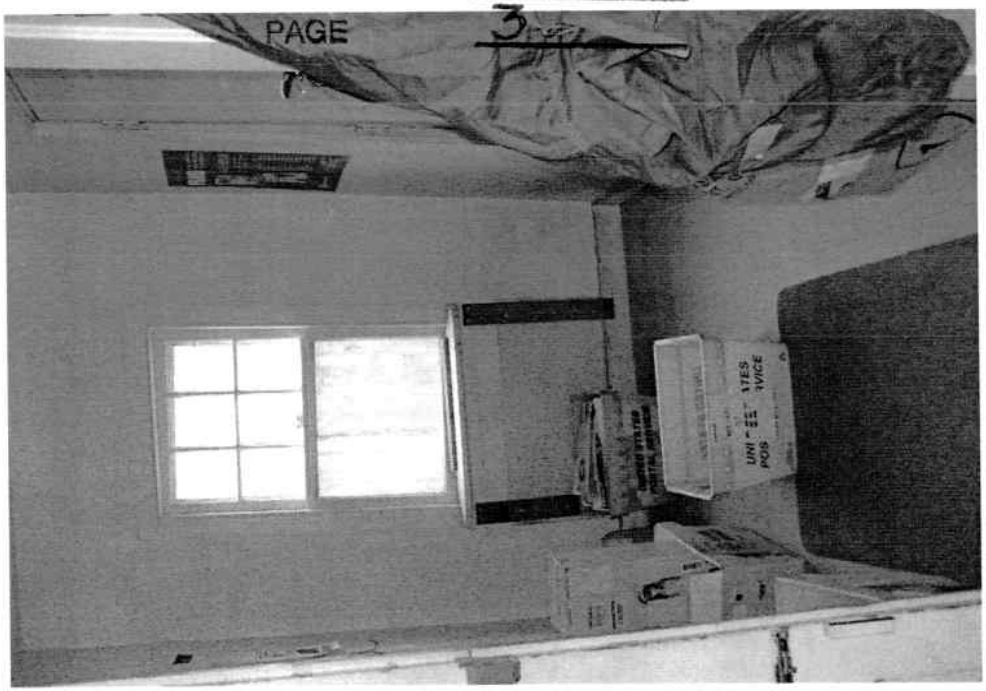

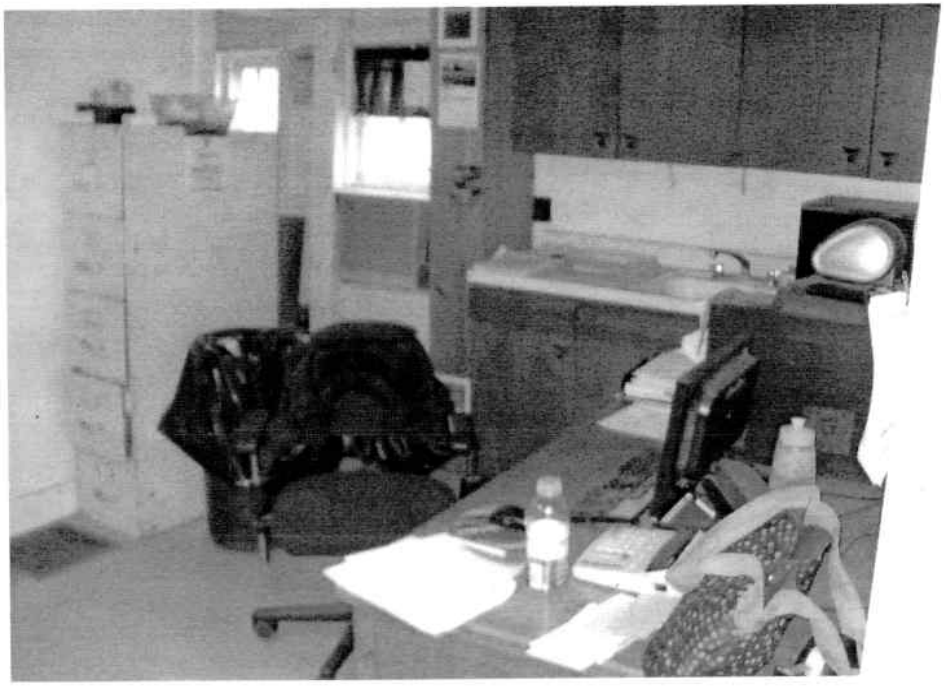

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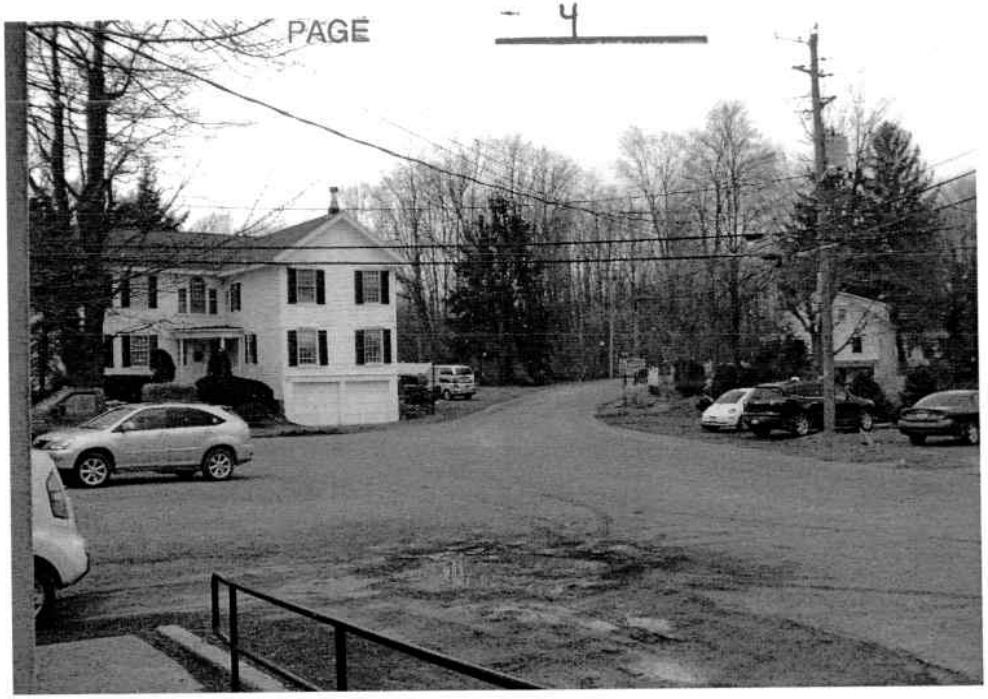

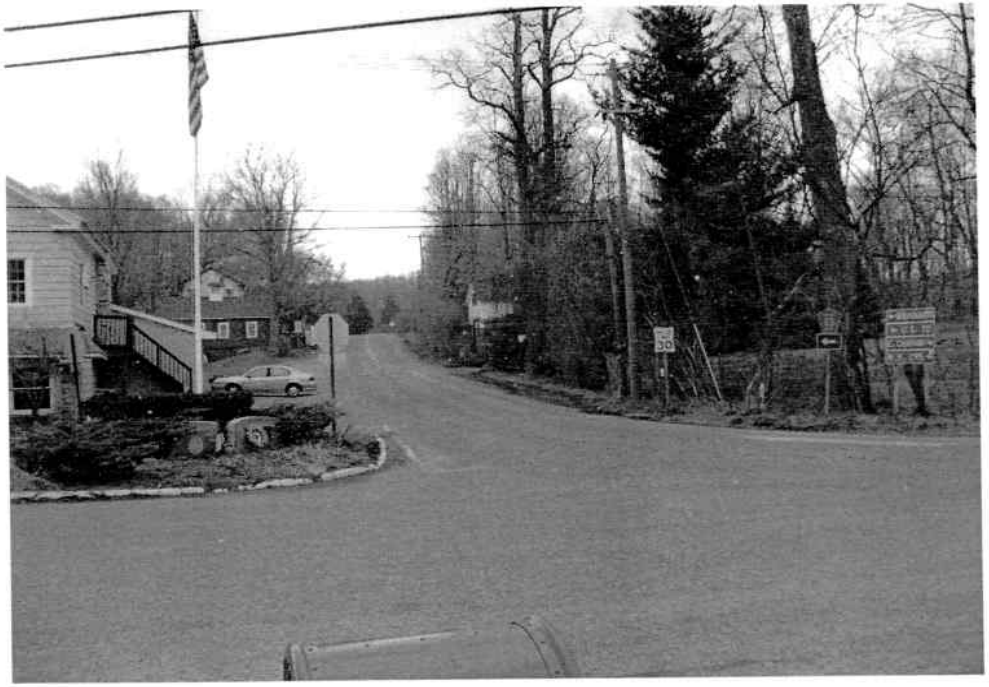

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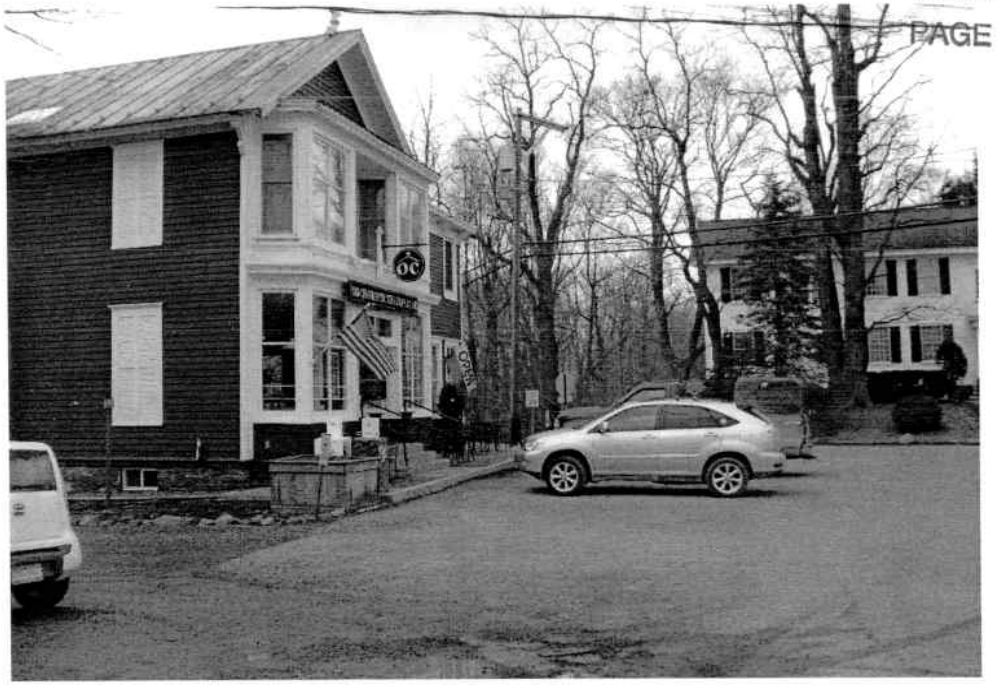

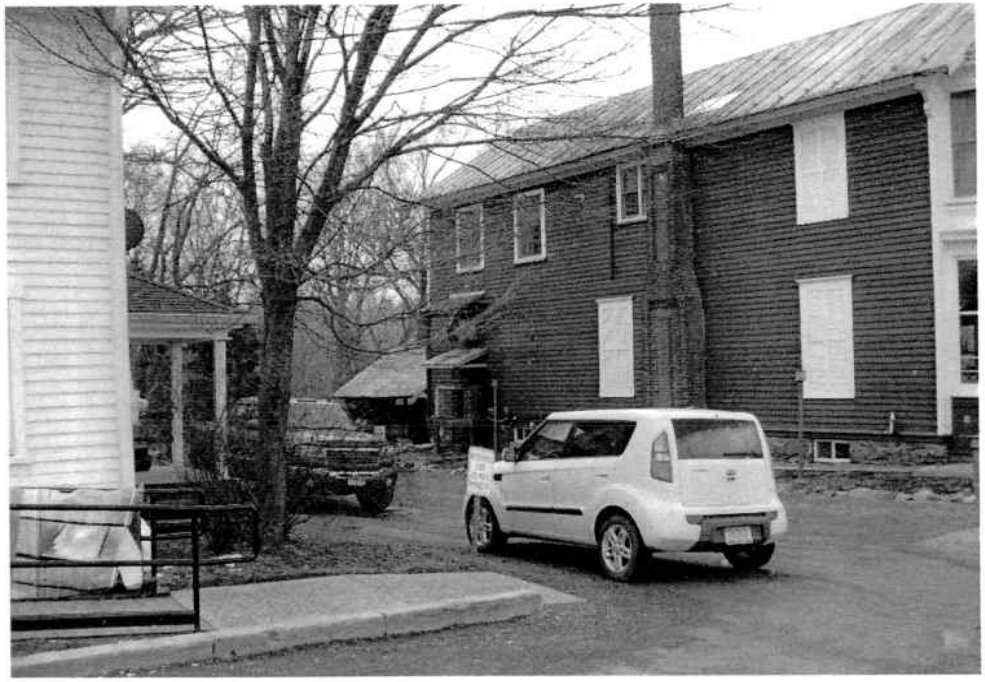

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code OLD CHATHAM, NY 12136	Postmaster's Signature QN66NB	Date 03/03/2011
District Office, State & Zip Code ALBANY PFC, NY 12288	District Manager's Signature KY2CNZ	Date 03/04/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1.	Current Office Level		13
2.	Finance Number	(1-6)	356125
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	154
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	345
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b.	Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form **150**, January 1983

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	154	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	345	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes *rented*. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report* for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: OLD CHATHAM
Office Zip+4: 12136 -9998 District: ALBANY PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	154	X 1.0	=	154
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	345	X 1.0	=	345
Intermediate Rural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				499

Revenue WSCs

First	25 revenue units:	1.00	X 25 units	=	25.00
Next	275 revenue units:	0.50	X 103 units	=	51.50
Next	700 revenue units:	0.25	X 0 units	=	0.00
Next	5000 revenue units:	0.10	X 0 units	=	0.00
	Balance of revenue units:	0.01	X 0 units	=	0.00
	Total revenue WSCs:				76.50

Activity WSCs 499 + Revenue WSCs = 76.50 Base WSCs 575.50 = EAS Grade 13

Previous evaluation: EAS grade 13

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

NADINE TREMBLAY
Printed Name

NADINE.M.TREMBLAY@USPS.GOV
Signature

ALBANY PFC District Review Coordinator
Title

02/28/2011
Date

Window Transaction Survey

Window Transaction Survey

PO Name: OLD CHATHAM ZIP+4: 12136 - 9998 Completed By: K35300

Survey Period: 03/05/2011 through 03/18/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 03/05	2	2	0	0	0	1	1	10
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	6	7	0	0	1	2	0	4
Tue - 03/08	7	13	0	0	0	2	0	6
Wed - 03/09	10	8	1	0	0	4	23	11
Thu - 03/10	4	5	0	0	2	1	4	7
Fri - 03/11	13	7	1	0	1	2	0	9
Sat - 03/12	8	1	0	0	0	2	1	12
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	6	10	2	0	0	2	0	6
Tue - 03/15	7	4	0	0	0	2	0	6
Wed - 03/16	11	0	1	0	0	0	3	11
Thu - 03/17	7	6	1	0	0	4	0	7
Fri - 03/18	11	8	0	0	0	0	0	7
TOTALS	92	71	6	0	4	22	32	96
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	6.0	6.4	1.0	0.0	1.0	3.3	4.8	9.5

Average Number Daily Transactions: 26.9 Average Daily Retail Workload in Minutes: 32.0

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: OLD CHATHAM 12136 - 9998

Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	851	0	345	0	15	14	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	1362	1816	680	546	23	31	0	0
Tue - 03/08	321	189	182	163	0	29	0	0
Wed - 03/09	567	378	153	412	20	13	0	0
Thu - 03/10	681	284	374	144	23	23	499	0
Fri - 03/11	1059	756	230	211	12	38	499	0
Sat - 03/12	681	227	115	85	0	21	28	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	1116	908	297	843	30	33	0	0
Tue - 03/15	454	0	326	0	2	29	0	0
Wed - 03/16	449	681	115	115	8	25	1	0
Thu - 03/17	624	378	345	38	22	27	499	0
Fri - 03/18	737	0	163	134	21	24	0	0
TOTALS	8,902	5,617	3,325	2,691	176	307	1,526	0
Daily Average	741.8	468.1	277.1	224.3	14.7	25.6	127.2	0.0

Signature of Person Making Count: K35300

Printed Name: K35300

Date: 03/18/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: OLD CHATHAM 12136 - 9998

Dates Recorded: 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	40	0	2	0	4	0	14	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	131	8	5	8	4	2	38	0
Tue - 03/08	151	0	62	0	7	1	8	0
Wed - 03/09	128	0	9	0	8	7	16	0
Thu - 03/10	200	0	18	0	3	2	36	0
Fri - 03/11	183	8	7	0	3	2	26	0
Sat - 03/12	50	0	4	0	5	0	25	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	342	0	4	4	9	4	34	0
Tue - 03/15	302	0	10	0	3	0	8	0
Wed - 03/16	127	0	3	0	2	1	11	0
Thu - 03/17	93	0	9	4	2	1	26	0
Fri - 03/18	113	0	8	32	5	2	15	0
TOTALS	1,860	16	141	48	55	22	257	0
Daily Average	155.0	1.3	11.8	4.0	4.6	1.8	21.4	0.0

Signature of Person Making Count: K35300

Printed Name: K35300

Date: 03/18/11

UNITED STATES POSTAL SERVICE®

03/25/2011

OIC/POSTMASTER

SUBJECT: OLD CHATHAM Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the OLD CHATHAM Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the OLD CHATHAM Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/08/2011. This information will be entered into the official record for public viewing.

Post Office Box	154
General Delivery	0
Rural Route (RR)	345
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	499

If you have any comments on alternate means of providing services to the OLD CHATHAM customers, please provide them below:

Chatham ; Valatie

NADINE TREMBLAY
Post Office Review Coordinator

Comments:

No E boxes

cc: Official Record

02/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the OLD CHATHAM Post Office, 12136 - 9998, located in Columbia County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

NBR records of mail theft or vandalism: 6

Comments/Findings:

cc: Official Record

03/31/2011

NY State Police
399 US Rte 20
New Lebanon NY 12125

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the North Old Chatham Post Office, 12136 - 9998, located in Columbia County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Nadine Tremblay
NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	OLD CHATHAM	ZIP+4	12136-9998
Congressional District	NY-20	Date	06/10/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   Not Known

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 12/31/2012 with 90 day termination clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   Chatham, Valatie

5. List potential CPO sites.
   CPU sites investigated by Retail

6. Are there any postage meter customers or permit mailers? ☑ Yes ☐ No
   If yes, please identify them by name and address.
   Rt Blass and Sheephearders have postage meters and send mail out daily. Powell House has the postage due account. Not sure about Wadsworth using a postage meter. If she does the carrier picks it up and it is in with the raw outgoing mail.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   PM position is vacant. If there is a PMR, clerk or carriers, POOM will review vacancies elsewhere

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   HCR Stop would be eliminated Collection box removed unless in carriers line of travel No Lock Pouch

How many Post Office boxes are installed?	220	
How many Post Office boxes are used?	154	
What are the window service hours?	09:00 to 13:00 and 14:30 to 16:45	M-F
	09:00 to 11:00	S
What are the lobby hours?	08:00 to 17:00	M-F
	08:00 to 11:00	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   none

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
none

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
none

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
one hardship

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	Add Aux or split if needed
c.	How many boxes and miles will be added to the route?	126, box 14.00 Miles
d.	What would be the additional annual expense if the route is increased?	29027
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☑ Same ☐ Less

Old Chatham 4 East Chatam 4

Community Survey Sheet

Community Survey Sheet

Post Office Name	OLD CHATHAM	ZIP+4	12136-9998
Congressional District	NY-20	Date	03/31/2011

1. Incorporated? ☐ Yes ☑ No

   Local government provided by: Chatham
   Police protection provided by: NY State Police
   Fire protection provided by: Tri Village
   School location: Chatham

2. What population growth is expected? (Please document your source)
   Projected Annual Household Growth Rate: -0.47% see attached growth link

3. What residential, commercial, or business growth is expected? (Please document your source)
   see attached Sperlings Best Places

4. History. (Are there any special historical events related to the community?
   Are there any special community events to consider?
   Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
   Check with the field real estate office when verification is needed.)
   see attached Wikipedia.org

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
   See attached City-data.com

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
   school bus stop, community meeting location, voting place, government form distribution center.
   Do employees of the office offer assistance to senior citizens and handicapped)?
   What provisions can be made for these services if the Post Office is discontinued?
   none

ZIP CODE DEMOGRAPHIC REPORT

DOCKET NO. 13 7 6004-12136
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PAGE 2

Post Office Name: Old Chatham, NY
ZIP Code: 12136

Total Population:		Total Households:	
2010	901	**2010**	389
2015	876	**2015**	380

Projected Annual Household Growth Rate: -0.47%

Facility Planning 2010 Dataset

New ZIP Code Search

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: OLD CHATHAM
Office Zip+4: 12136 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the route	126	x 3.64 hours per year	458.64
2.	Enter the number of additional miles to be added to the route	14.74	x 10.40 hours per year	153.30
			Total time added to the route	611.94
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			35.00
	Total additional compensation (HCR hourly rate x total time added to the route)			21,417.90

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: OLD CHATHAM
Office Zip+4: 12136 -9998 District: ALBANY PFC

1.	Enter the number of additional boxes to be added to the rural route	126		
2.	Enter the number of additional miles to be added to the route	14.74		
	Enter the volume factor	3.26		
	Total (additional boxes x volume factor)			410.76
3.	Enter the number of additional boxes to be added to the rural route	126		
	Centralized boxes	0.00	x 1.00 Min	0.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	126.00	x 2.00 Min	252.00
	Total additional box allowance			252.00
4.	Enter the number of additional daily miles to be added to the rural route	14.74	x 12 Mileage Standard	176.88
	Total additional minutes per week (miles carried to two decimal places)			839.64
5.	Total additional annual minutes (additional minutes per week year)	839.64	x 52 Weeks	43,661.28
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	43,661.28	/ 60 Minutes	727.69
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	39.89		
	Total Annual Cost (additional annual hours x rural cost per hour)			29,027.47
8.	Enter lock pouch allowance (if applicable)			0.00
	Total annual cost for alternate service (annual cost minus lock pouch allowance)			29,027.47

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 03/31/2011

2. Post Office Name	3. State and ZIP + 4 Code
OLD CHATHAM	NY, 12136-9998

4. District, Customer Service	5. Area, Customer Service	6. County	7. Congressional District
ALBANY PFC	NORTHEAST	Columbia	NY-20

8. Reason for Proposal to Discontinue: Office is currently vacant; management requested study. Regular and effective service thru alternate means. East Chatham Post Office is 3 miles away

9. PO Emergency Suspend *(Reason and Date)*: No Suspension

10. Proposed Permanent Alternate Service:

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: retired Occupied 08/02/2008

b. [ ] OIC [ ] Career [✓] Non-Career

c. Current PM POSITION Level (150)EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 1 No of Career- 1 No of Non-Career- 0

12. Hours of Service

	a. Time M-F	Sat	Total Window Hours Per Week
	09:00 - 13:00, 14:30 - 16:45	09:00 - 11:00	
a. Lobby Time	08:00-17:00	08:00-11:00	0.00

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	154
c. City Delivery	0
d. Rural Delivery	345
e. Highway Contract Route Box	0
f. Total	499
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	26.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	1,209	156
b. Newspaper	501	15
c. Parcel	40	6
d. Other	127	21
e. Total	1,877	198
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 66,834	$ 0	$ 0
2009	$ 51,008		
2010	$ 49,230		

16a. Quarters

[ ] Postal Owned [✓] Leased *(If Leased, Expiration Date)* 12/31/2012 Annual Lease $ 9025

30-day cancellation clause? [ ] Yes [✓] No Evicted? [ ] Yes [✓] No (If Yes, must vacate by)

Located in: [ ] Business [ ] Home [✓] Other Suitable alternate quarters available? [ ] Yes [✓] No

16b. Explain:
90 day termination clause PO looks like is it shared with multi unit apartment bldg.

17. Schools, Churches and Organization in Service Area: No: 0

18. Businesses in Service Area: No: 41
See attached 16-5

19. Administrative/Emanating Office *(Proposed)*:
Name EAST CHATHAM PO EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 17:00 SAT 09:30 11:00
Lobby Hours: M-F 08:00-17:00 SAT 08:00-11:00
PO Boxes Available: 183

20. Nearest Post Office *(if different from above)*:
Name EAST CHATHAM PO EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 17:00 SAT 09:30 11:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
NADINE TREMBLAY	*NADINE TREMBLAY*	(518) 452-4080

PO Discontinuance Coordinator Name	Telephone No. AC ()	Location
NADINE TREMBLAY	(518) 452-4080	ALBANY, NY

PS Form **4920**, June 1993

UNITED STATES POSTAL SERVICE®

A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by:	Nadine Tremblay	Date:	04/04/2011
Title:	ALBANY PFC Post Office Review Coordinator		
Tele No:	(518) 452-4080	Fax No:	(518) 464-7429

UNITED STATES POSTAL SERVICE®

04/22/11

OIC/POSTMASTER

SUBJECT: OLD CHATHAM Post Office

Enclosed are questionnaires addressed to customers of the OLD CHATHAM Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/08/11 for further review.

Nadine Tremblay
Post Office Review Coordinator
Enclosures

UNITED STAT
POSTAL SERV

04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12134
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PAGE 4

Notice

Services at the
Old Chatham Post Office
are being studied for possible
discontinuance.
Postal Representatives will be at
the Chatham Town Hall, 488
Route 295, Chatham, NY 12037
on 05/03/2011 from 5:30 PM to
6:30 PM to discuss alternative
services available to the
community, the service you now
receive, and what effect officially
discontinuing the Old Chatham
Post Office will have on customers
and the community.

We look forward to meeting with
you to discuss this important
matter.

Poster 2

DOCKET NO. 1 [illegible]
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PAGE 5

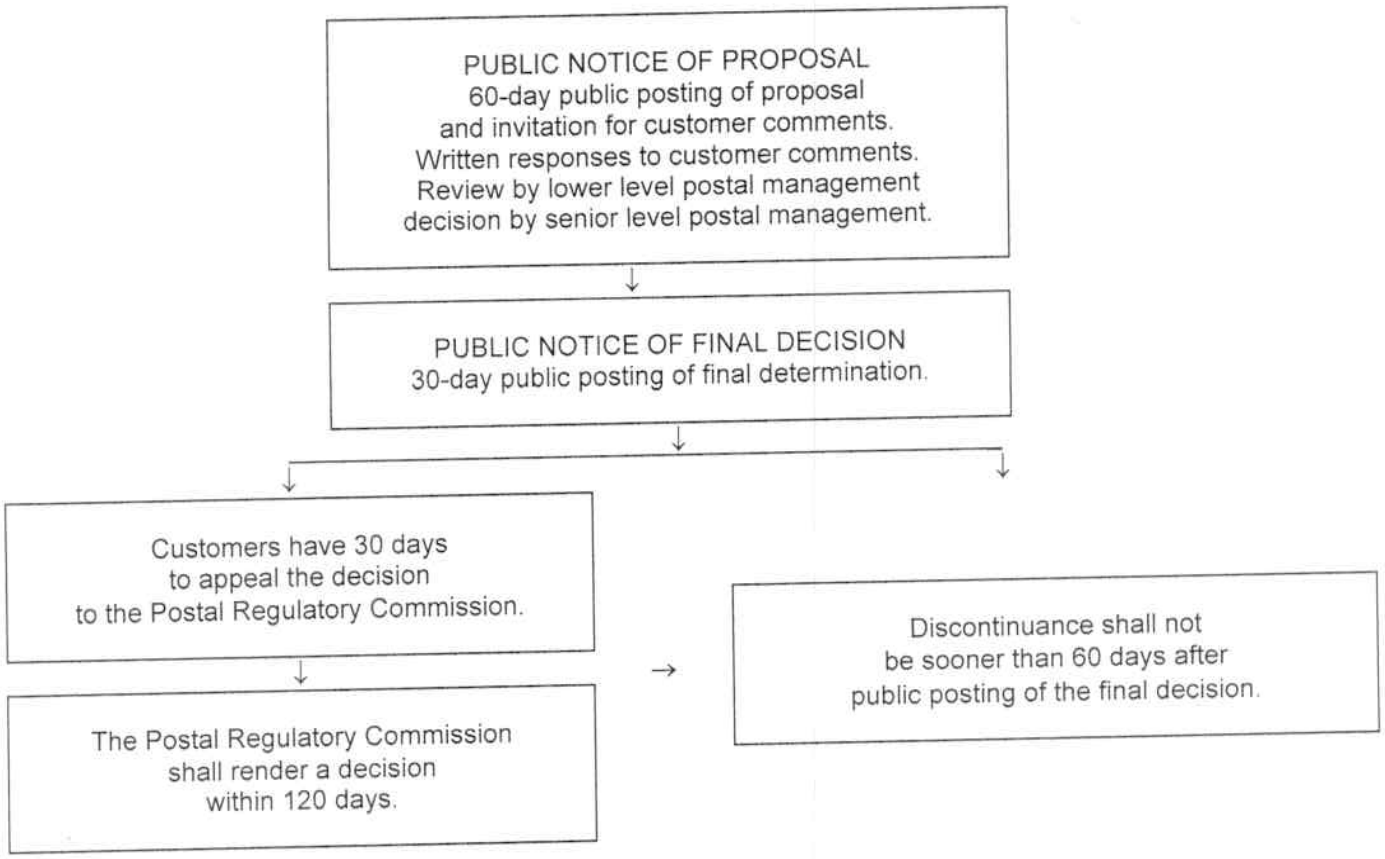
UNITED STATES POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.



UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: P.O. located one block from my office. Hours at O.C. Post office not conducive to my schedule. Have to be in Albany for work at 8:30 am - do not get home until 5:30)

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Valatie / Albany
☑ Personal needs
☑ Banking Chatham / Albany
☑ Employment Albany
☑ Social needs Chatham / Valatie / Kinderhook / Albany

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: East Chatham would meet all our area's Postal needs.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham, East Chatham
☑ Personal needs Chatham
☑ Banking Chatham
☑ Employment Chatham
☑ Social needs Chatham, East Chatham

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Margo Gardner / Carol Hanson
Address: 27 Upper Cady Rd; Ded Chatham, NY. 12136
Telephone: 392-4875
Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse MUCH

If yes, please explain: COMPLETELY INCONVENIENT

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping VALATIE, ALBANY

☑ Personal needs 11 "

☑ Banking PITTSFIELD

☑ Employment ALBANY

☑ Social needs ALBANY, PITTSFIELD

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: TIM BRINEY

Address: PO 129 OLD CHATHAM, NY 12136

Telephone: 518-794-9089

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Nancy Hammell

Address: 93 Upper Cady Rd.

Telephone: Old Chatham, NY 12136 518-392-3226

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Old Chatham P. O.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☑	☐
c. Mailing Parcels	☐	☑	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

(East Chatham) It is on the road to go shopping on Thursdays. Because of cost of gas we try to keep going into town only one or two times a week. We are senior citizens.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Thomas M. Cummings

Address: 631 Albany Turnpike

Telephone: 678-794-9468

Date: 4/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Walter Vroon

Address: 33 Pond Rd -

Telephone: (518) 794-9109

Date: April-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒ occasional
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: E. Chatham, Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Cha Nam
☒	Personal needs	11
☒	Banking	11
☐	Employment	
☒	Social needs	11

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Rebecca McBride

Address: 40 Albany Turnpike, Old Chatham, NY 12136

Telephone: 518-392-9718

Date: 4-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I want to keep the Old Chatham address — very important!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒ rarely
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒ rarely
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO? question is unclear in meaning
If yes, please explain: pick up for someone else??		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Albany- work; E. Chatham- work

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: O. Chatham window hrs. keep diminishing – very difficult now to get to windows before or after work.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Albany
☒ Personal needs varies
☒ Banking Chatham
☒ Employment Chatham + Albany
☒ Social needs Albany + out of area

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No why would I penalize them?

Name: Margaret Serras Lania

Address: P.O. Box 6 Old Chatham, NY 12136

Telephone: 518-794-8866

Date: 4.27.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
THERE ARE POST OFFICES ALL OVER

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping VALATIE, CHATHAM
☑ Personal needs " "
☑ Banking " "
☑ Employment " ALBANY + ALL OF COL. COUNTY
☑ Social needs " "

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: DEAN J HURLEY

Address: PO BOX 91 OLD CHATHAM NY 12136

Telephone: 518 794 8940

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Nassau P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Valatie, East Greenbush, Pittsfield
☑ Personal needs
☑ Banking Valatie, Chatham, Nassau
☑ Employment Nassau
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Pamela Colon

Address: 76 Sesame st, Old Chatham, NY 12136

Telephone: _____

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Valatie, Albany, Chatham
☒ Personal needs Albany, Chatham
☒ Banking Chatham
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Daniel Bloat

Address: PO Box 42 Old Chatham

Telephone: 794-7817

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☒	☐	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐ occasion
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐ rarely
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham
☒ Personal needs "
☒ Banking "
☒ Employment "
☒ Social needs "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No maybe

Name: Powell House

Address: 524 Pitt Hall Rd

Telephone: 518 794 8811

Date: April 27, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham, Chatham & Chent

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping (Hudson) Greenport, NY, Pittsfield, MA, East Greenbush, NY

☐ Personal needs

☑ Banking Chatham, NY, (Hudson) Greenport, NY, East Greenbush, NY

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Jodie Distin

Address: 43 Alessi Rd., Old Chatham, NY 12136

Telephone: 518-392-9469

Date: April 24, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:
WE WALK TO POST OFFICE - AS DO MANY SENIOR CITIZENS WHO LIVE HERE. DRIVING TO EAST CHATHAM WOULD BE sometimes DIFFICULT * AND EXPENSIVE BECAUSE OF GAS PRICES.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping VALATIE, HUDSON
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No LESS OFTEN

WE WALK TO THE OLD CHATHAM P.O. AND VISIT OLD CHATHAM COUNTRY STORE AND RESTAURANT. THE STORE AND ITS RESTAURANT WILL SUFFER IF THE POST OFFICE IS CLOSED. THEY MIGHT NOT SURVIVE. **

Name: JOAN & JAMES MURRAY

Address: PO BOX 214 (614 ALBANY TURNPIKE-ROAD) OLD CHATHAM NY 12136

Telephone: (518) 794-9722

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* WE ARE A COMMUNITY MADE UP MOSTLY OF SENIOR CITIZENS, MANY WITH DISABILITIES. WE ARE ABLE TO WALK TO THE OLD CHATHAM POST OFFICE, AND DO SO DAILY. DRIVING TO EAST CHATHAM - OVER HUGE (OFTEN ICY) HILLS CAN BE TREACHEROUS. (ONCE WE COULDN'T GET UP AN ICY HILL AND HAD TO LEAVE OUR CAR THERE. ANOTHER TIME POLICE CLOSED THE ROAD.) PLEASE KEEP THE POST OFFICE HERE - IN ITS

** HISTORIC SITE AS THE TOWN'S CENTER AND BUSINESS CATALYST.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
use old Chatham Post office Others are in the way they traveling

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Serena D'Ambrosio

Address: PO Box 175 Old Chatham NY 12136

Telephone: _____

Date: 4-27-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps will buy stamps daily when out meter goes off lease	☐	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☒ YES	☐ NO
b. Resetting/using postage meter	☒ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Malden Bridge is next closest PO

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: We often Pick up our mail to get it first thing in AM versus early afternoon. East Chatham would increase our drive time.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Valatie + East Greenbush

☐ Personal needs

☑ Banking Nassau + Chatham + East Greenbush

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Kathy Weiss Blass Communications

Address: 17 Drowne Rd Old Chatham NY 12136

Telephone: 766 2222

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	occasionally
c. Mailing Parcels	☐	☐	☐	occasionally
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Malden Bridge P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Albany Chatham Valatie

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No There is only one? O.C. Country Store

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: SUSAN + Richard Van Egghen

Address: 521 Shaker Museum Rd. Old Chatham 12136

Telephone: _____

Date: April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

O.C. PO should remain open - Close Malden Bridge if closing any - how about consolidating O.C., MB, North Chatham all into one - either East Chatham or Valatie

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Haddon

☐ Personal needs chatham

☐ Banking chatham

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: malcolm wheeler

Address: 162 county Rte 13 Old chatham

Telephone: 392-3038

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: NEW LEBANON, CANAAN, CHATHAM, EAST CHATHAM, BRAINARD, EAST NASSAU

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping CHATHAM, ALBANY, PITTSFIELD
- ☒ Personal needs CHATHAM
- ☐ Banking NEW LEBANON, CHATHAM, PITTSFIELD
- ☐ Employment
- ☐ Social needs ALBANY, CHATHAM, PITTSFIELD

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: AGNES EATON

Address: 120 WAITE ROAD, OLD CHATHAM

Telephone: 518-794-7460

Date: APRIL 26, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs _____
☒ Banking CHATHAM
☒ Employment CHATHAM
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: FRANK BORNHORST

Address: P.O. Box 51 OLD CHATHAM, N.Y. 12136

Telephone: 794-8062

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings	☒ YES	☐ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☒ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

* DIRECTION OF TRAVEL FOR PEOPLE LIVEING HERE
EAST CHATHAM — OLD CHATHAM — ALBANY
3 MILES OUT OF THIS COMMUNITIES TRAVEL DIRECTION

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: CARL BORNHORST

Address: P.O. BOX 77 OLD CHATHAM N.Y. 12136

Telephone: (518) 794-9504

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I NOW TRAVEL 3 MILES TO THE OLD CHATHAM POST OFFICE! BUT ITS ON MY WAY TO WORK. IF I HAD TO USE EAST CHATHAM POST OFFICE, THE ADDED DISTANCE WOULD BE PROHIBITIVE. THIS WOULD ADD 6 MILES FOR ME TO PICK UP MY MAIL DAILY. THAT WOULD BE 30 MILES A WEEK, THATS NOT ACCEPTABLE WITH THE PRICE OF GAS. I MUST HAVE A P.O. BOX AS THE POST OFFICE WILL NO DELIVER MAIL ON A PRIVATE ROAD. ALSO E. CHATHAM P.O. IS IN THE OPPISITE DIRECTION THAT EVERYONE LIVEING HERE TRAVELS.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

NORTH CHATHAM, EAST GREENBUSH, ALBANY UNTIL RETIREMENT IN 3 YEARS.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping VALATIE, CHATHAM, ALBANY, HUDSON
- ☒ Personal needs " " " "
- ☒ Banking VALATIE, " " "
- ☒ Employment HUDSON / ALBANY
- ☒ Social needs NEW LEBANON, VALATIE, CHATHAM, ALBANY, HUDSON

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ann + Werner Montag

Address: 110 Rock City Rd, Old Chatham, NY 12136

Telephone: 518-392-9113

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Valatie
- ☐ Personal needs
- ☑ Banking — New Lebanon
- ☑ Employment — Out of State
- ☑ Social needs — Massachusetts

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Steve Rubenstein

Address: 1040 County Rt. 13

Telephone: 518.669.9510 (cell)

Date: 4/25/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

East Chatham post office we pass it all the time if we go to Chatham or Albany.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Linda O'Neil

Address: 425 Albany Turnpike Old Chatham

Telephone: _____

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

See attached

DOCKET NO. 137604-12136
ITEM NO. 22
PAGE 59

April 25, 2011

To Whom It May Concern:

I have no problem using the East Chatham Post Office as I often do now on my way into Chatham. My MAJOR concern is the rural delivery. If Dave or whoever has added responsibilities, what time will I eventually get my mail delivered? Right now my delivery is very late, often after 5:00 PM (once at 7:25 PM and it was Not the holidays); mail has been sent to wrong addresses including medications; mail has been stuffed inside magazines (once I received an invitation to a December Christmas party in late January as my neighbor found it in her magazine). That is my concern!

Thank you for your time,
Linda O'Neil

Unfortunately I am unable to attend the May 03, 2011 informational meeting.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail (only when mail is held)	☐	☐	☐	☐
e. Pick up general delivery mail (only when mail is held)	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham - very close

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Hudson, Chatham, Albany
☐ Personal needs " " "
☐ Banking Hudson
☐ Employment Hillsdale (sub teacher)
☐ Social needs County-wide

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No NA

Name: Jane Dole

Address: 126 Percy Hill Rd. Old Chatham, NY 12136

Telephone: (518) 392-9093

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham - East Greenbush - Albany

☑ Personal needs East Greenbush

☑ Banking Chatham

☐ Employment

☑ Social needs East Greenbush Chatham, Albany

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham and Chatham's

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Hudson

☑ Personal needs Chatham

☑ Banking Chatham

☑ Employment Chatham

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☑	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: During school year - Sept - June, pass W. Lebanon P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: OCPO is 4 miles from my home - ECPO will be 7 miles = 14 miles r-trip

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping - 10 miles - Chatham - 1x week
☑ Personal needs - 10 miles - church Chatham - 1x wk
☐ Banking —
☑ Employment 7 miles - W. Lebanon - 5x week
☑ Social needs ?

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No. But I will not buy stamps or send certified/rr mail from the ECPO.

Name: Carol A. Lynch

Address: PO Box 4, Old Chatham NY 12136-0004

Telephone:

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12636
ITEM NO. 22
PAGE 68

Po Box 4
Old Chatham, NY 12126-0004
April 26, 2011

Eric Tiemann
Manager, Post Office Operations
30 Karner Road
Albany, NY 12214-9653

Re: Postal Service Customer Questionnaire

Enclosed is a completed questionnaire.

As you may or may not know in Albany, this is an extremely rural area, so the post office is usually several miles away from actual residences. Our home, in fact, is four miles away in another town. After moving from the Old Chatham area, we kept the OC PO address since we had all our mail directed there.

We have been box holders at OC PO since 1975. We have picked up mail daily, bought all our stamps, obtained special services including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, Signature Confirmation and mailed all parcels from the OC PO for 36 years.

The suggested change to rural route service is prohibitive because we live in a different town and would have to entirely change our address and post office to this town.

The East Chatham PO is seven miles from our residence and it is not at all convenient for me to pick up mail after work. It adds many miles and more time to our commute. We will not be able to pick up our mail daily (nor our daughter's mail at PO Box 8) because it is too far from home and work. We certainly will not be using any of the above-mentioned "special services" in East Chatham, but will pay the annual PO fee and purchase all such services at another location.

Unfortunately, this questionnaire arrived on Monday, April 25, 2011 and the Chatham Town Hall Meeting is on Tuesday, May 3, 2011 -- not enough time to change other appointments to attend.

Please consider this letter, which is attached to the questionnaire, as our strong objection to your proposal.

Carol A. Lynch

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Halfe a Bridge

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Michael Galgano

Address: 1041 Albany Tpke, Old Chatham

Telephone: 794-7561

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☑ YES ☐ NO

If yes, please explain: used by many in the community. Unlike East Chatham, you can walk to Old Chatham P.O.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Chatham and East Greenbush
- ☑ Personal needs — "
- ☑ Banking — "
- ☑ Employment — Chatham and Albany
- ☑ Social needs — "

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Jason Shaw

Address: 252 Dorland Road, Old Chatham NY 12136

Telephone: (518) 755-3766

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
We pass the East Chatham Post Office
We live in East Chatham. We have the Old Chatham Post Office Deliver our mail. If the East Chatham Post Office would deliver our mail that would be great for us.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping – Albany, Pittsfield,
☑ Personal needs Chatham, Albany
☑ Banking Chatham
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Elisabeth Michitsch

Address: 100 Cotter Road, East Chatham, NY 12060

Telephone: 518-392-4230

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our mailing address now is

100 Cotter Road
Old Chatham, NY 12136

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Sometimes
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
yes but not as close

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping E. Greenbush | Chatham
☐ Personal needs E. Greenbush
☐ Banking Chatham
☐ Employment Hudson
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Michelle & David Krott

Address: PO Box 1161 | 216 Seven Bridges Rd. Old Chatham

Telephone: 7949249

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If P.O. is closing, could we get rural delivery?

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: We pass East Chatham PO when shopping & social needs also Malden Bridge PO for same

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: If using P.O. Box (new) inconvenience of round-trip of 6 miles if given Rural Delivery service/concerned about erratic and late delivery, lost mail, mail left out in all weathers, and many other complaints we've heard about!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Chatham area	Massachusetts	Nassau, NY
☑	Personal needs	"	"	"
☑	Banking	"	"	"
☑	Employment	Volunteers work in local communities		
☑	Social needs	" Chatham	Columbia County, Albany	Massachusetts.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: JOHN and JUDY STABER

Address: P.O. Box 72, (805 Albany Tpke) Old Chatham 12136

Telephone: 518-794-9091

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We have had this P.O. Box for twenty-five years. We will have to change all our stationary, business cards, billing addresses etc at cost and inconvenience.

Many people, not us, have an old Chatham P.O Box for the prestige. Others, second home owners, find it more convenient ~~to~~ and safer than their situation in NYC or Boston.

We are not happy about the prospect of losing our post office when lesser used post offices in the area are left open.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I work in Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham / Hudson / Valentine
☒ Personal needs Same
☒ Banking Chatham
☒ Employment Chatham
☒ Social needs Restaurants outside of Old Chatham

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jennifer Lawrence

Address: 111 White Bridge Rd. Old Chatham

Telephone: 794-0932

Date: April 24, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Doggy Do List

DOCKET NO. 137b004-1213b

ITEM NO. 22

PAGE 81

This is a ~~very sad~~ proposal. Old Chatham's Center is the Post office, the Country store, and Jackson's.

The Post office is usually quite active and it's always nice to run into your neighbors + chat.

We love our postal workers, too. It's like an extended family!

East Chatham is actually quite out of the way. I don't think I've ever used it!

Jennifer

Printed in Canada

Hatley www.hatleynature.com

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Chatham, Austerlitz

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Russel J Neissel

Address: 817 Rock City Rd, Old Chatham NY 12136

Telephone: 518 392 3001

Date: 4-25-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Do not want to change Mailing address

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham

☐ Personal needs

☐ Banking

☒ Employment Albany

☒ Social needs Old Chatham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Mary Shufelt

Address: 418 Lower Cady Rd Old Chatham

Telephone: (518) 392-3487

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I live + work in OLD chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☐ Personal needs _____

☑ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: C. Capoblanco

Address: 1061 CR-13

Telephone: 518 794-0089

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐ N/A
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No But less frequently

Name: Shaker Museum and Library

Address: 88 Shaker Museum Road

Telephone: 518-794-9100 x 220

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: EAST CHATHAM

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DOUGLAS L. BURGESS

Address: 706 Co. Rte 13 OLD CHATHAM, NY 12136-2406

Telephone: # 518-794-7512

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail - ONLY ONCE PER YEAR WHEN WE RETURN FROM OUR WINTER HOME IN FLORIDA.	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
WE GENERALLY USE THE CHATHAM OR EAST CHATHAM POST OFFICES

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping EAST GREENBUSH - OR - CHATHAM
☑ Personal needs " " " "
☑ Banking " " " "
☐ Employment NO - WE ARE RETIRED
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: WILLIAM & MARY ANNE McLAUGHLIN

Address: 138 PERCY HILL RD., OLD CHATHAM, NY 12136

Telephone: (518) 392-9889

Date: 4/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Arthur Shaw

Address: 203 Thomas Road Old Chatham, N.Y 12136

Telephone: 518 392-2837

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail * WHEN RETURNING FROM VACATION *	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation OCCASIONALLY	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: PATRICIA + ROBERT BALCOM

Address: 1237 COUNTY ROUTE 13 OLD CHATHAM, N.Y. 12136

Telephone: 518-766-5768

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Chatham, NJ 07928

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: James Kleinbaum, Esq
771 County Rte. 13
Old Chatham, NY 12136

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass the Chatham Post Office every day, and I generally use this post office for all services.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Albany Hudson
☑ Personal needs
☐ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Elizabeth O'Connell

Address: 59 Percy Hill Road Old Chatham NY 12136

Telephone: (518) 392-7235

Date: 4-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ ~~Worse~~

If yes, please explain: It (the proposal) would require me to drive 6 miles, round trip, everyday. The cost, ingas & to the environment, of my trip & all of my neighbors, would be more than what you would save by the move.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☐ Banking (I go online)

☐ Employment (I am retired)

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Barron Biederman

Address: P.O. Box 101, Old Chatham, NY 12136

Telephone: 518-794-8098

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 1 of 2

We live in a rural area that, in winters like the one just past, can be difficult to drive around. The removal of the Old Chatham post office to any nearby post office would mean the addition of at least 6 miles of driving, round trip., for any one using a post office box.

So, if my neighbors and I decide as a result to forgo the post office box and rely on your carriers, this will mean a substantial loss of revenue to you. Not to mention the fuel costs of delivering to the most distant of our outlying addresses – on an annual basis this must be significant.

On the other hand, if my neighbors and I decide to bite the bullet and drive the extra miles to pick up our mail, this will cost each of us considerably more in our annual gasoline costs – and the total gas emissions will do nothing to mitigate our contribution to climate change.

So, either way, the removal of our local post office doesn't seem to make a lot of sense, whether judged from a cost or an ecological basis. Why not leave well enough alone?

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ occassionally
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Sometimes I go thru Chatham.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham - Valatie
☑ Personal needs Chatham Valatie
☑ Banking Chatham or Valatie
☑ Employment Valatie
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Kathleen LaPlante

Address: 94 Hartigan Rd Old Chatham NY 12136

Telephone: 518 392 7800

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain: _____		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain: _____		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I buy stamps, mail packages & do special mailing at East Chatham P.O. It's closer to me but I'm not part of their mail delivery route.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Valatie E. Greenbush
- ☒ Personal needs — Chatham
- ☒ Banking — Chatham
- ☐ Employment — N/A
- ☒ Social needs — Chatham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Barbara Mills / Peter Van Cook

Address: 481 Ford Rd Old Chatham NY

Telephone: 766-2025

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* Love the small "hometown" P.O.!! Friendly Staff

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail ?	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

#1 a.-e relative does for me.

11

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs — Go to Albany, Pittsfield for all.
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Catherine J. Lynch

Address: POB 8 Old Chatham, NY 12136-0008

Telephone: —

Date: 4/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: EAST CHATHAM

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: EATON CORNERS

Address: 607 RTE 295, OLD CHATHAM, NY, 2136

Telephone: 392-8900

Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

sometimes

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Chatham PO

almost never pass East Chatham PO. Live in opposite direction (of 5 Chatham) from Old Chatham PO. Would not use East Chatham PO for any of above services. More likely would use Chatham which is in town with shopping offices etc. Have no identity or connection with East Chatham.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Joan & Jeffrey Bloomberg

Address: 979 Highland Rd. Old Chatham NY 12136

Telephone: (518) 794-8117

Date: 04/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Sometimes I pass E. Chatham P.O. on my way to Price Chopper for shopping for groceries. Also, sometimes I pass the New Lebanon and Schodack P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Old Chatham P.O. is a lot closer to my home than E. Chatham P.O. Old Chatham is convenient for me; I'd prefer to go to the Old Chatham P.O. if it is at all possible to keep open.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham, NY
☒ Personal needs East Greenbush, Albany, Latham, NY
☒ Banking Chatham, NY. & New Lebanon, NY
☐ Employment Retired N/A
☒ Social needs Albany, NY,

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jeanette & Frank & Mary Mercurio

Address: 7 Waite Road, Old Chatham, NY 12136-2914

Telephone: 518-794-9315

Date: 05/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☑ NO

If yes, please explain: _____

I find I buy stamps elsewhere, since O.C. hours are inconvenient. Your mail carrier, Dave, is hopeless and we are always SO HAPPY when he is not working!

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

more

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gail Day

Address: 74 George Rd 12136

Telephone: 518 392-9256

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Shop Rite - Hudson

☐ Personal needs

☑ Banking Twotco - Chatham

☑ Employment Chatham

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: John J. Holt

Address: 933 Albany Tpk

Telephone: 518 794-8793

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐ Maybe 3x/year
b. Mailing Letters	☐	☒	☒	☐
c. Mailing Parcels	☐	☐	☒	☐ [illegible]
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Nassau E. Greenbush, E. Chatham, Chatham

I also pass Malden Bridge. Parking and hours of operation have inhibited us ~~for~~ from using that Post Office.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

, old Chatham?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐	Shopping	> Chatham and further away
☐	Personal needs	
☐	Banking	Chatham and further
☐	Employment	Albany
☐	Social needs	Old Chatham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Janet Harris

Address: 38 Haddock Hill Road, Old Chatham, NY 12136

Telephone: 518-794-9356

Date: 4.25.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

pass P.O. in Ghent + Chatham frequently

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☐ Banking _____
☑ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Hallie Liesner

Address: 236 Shaker Museum Rd. Old Chatham NY 12136

Telephone: _____

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: Malden Bridge + Valatie

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Robert A. Lull

Address: 1048 Albany Turnpike, Old Chatham

Telephone: 518 392 5855

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
East Chatham, Valatie, Chatham & Ghent.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping MA.
☐ Personal needs Drugs Store. Hudson
☐ Banking Chatham
☐ Employment VALATIE
☐ Social needs Albany

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Patricia A. Hanson

Address: 323 Haddock Hill Rd Old Chatham N.Y.

Telephone: (518) 794-0320

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: EAST CHATHAM

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IF WE ARE LEFT WITH E. CHATTANY P.O. YOU HAVE TO EXTEND HOURS -
- NO CLOSING FOR LUNCH
- OPEN TILL NOON ON SATURDAYS

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒ rare
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: E. Chatham, Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Amy Cassotta

Address: 153 George Rd

Telephone: (508) 392 1928

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would prefer E Chatham to Old Chatham. The local carrier for Old Chatham has been constantly unreliable for many years, delivering my mail to my neighbor & my neighbors mail to me -- EVEN AFTER REPEATED COMPLAINTS. Hopefully he will no longer be our mail delivery person if E. Chatham manages our mail.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I use the East Chatham & Chatham Post Offices bi-weekly.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☐ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: LORI PALMER

Address: 73 PERCY HILL ROAD, OLD CHATHAM, NY 12136

Telephone: 518-392-6123

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I believe closing the Old Chatham Post Office is a wise business decision. Lori Palmer

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: EAST CHATHAM POST OFFICE

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JOSEPH HAHN

Address: BOX 509 HADDOCK HILL RD. OLD CHATHAM N.Y. 12136

Telephone: 518-392-4987

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 137EUDY-12136
ITEM NO. 22
PAGE 149

APRIL 23, 2011

TO WHOM IT MAY CONCERN,

I AM A POSTAL PATRON LIVING AT BOX 509 HADDOCK HILL RD. I HAVE RECEIVED MAIL ADDRESSED TO 509 SHAKER MUSEUM RD. + 509 FORD RD. WHEN I GET THIS MAIL I JUST PUT IT BACK IN MY MAIL BOX + PUT THE FLAG up.

I HAVE RECEIVED SOME OF MY MAIL OPENED + SOMETIMES TAPED CLOSED. ON OCCASION I HAVE NOT RECEIVED MAIL I HAVE BEEN EXPECTING OR WAITING FOR. IS IT TO MUCH TO EXPECT MY MAIL TO BE PUT IN MY MAIL BOX WHICH IS INSTALLED AT REGULATION HEIGHT + KEPT CLEAR OF SNOW?

Joseph Hahn

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☑ YES ☐ NO

If yes, please explain: OUR LOCAL P.O. IS A CRITICAL FACTOR IN WHAT MAKES OUR HAMLET A REAL COMMUNITY, WHERE PEOPLE MEET THEIR NEIGHBORS + EXCHANGE GREETINGS + INFORMATION.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I will now need to drive to E. Chatham probably once a week, as will my neighbors in Old Chatham. That is a lot more expenditure of gasoline, as well as time + energy.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Valatie

☐ Personal needs

☑ Banking Valatie / & Chatham

☐ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ☑ LESS

Name: Susannah Marks

Address: 20 Depot Lane Old Chatham NY 12136

Telephone: 518 794 8336

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: EAST CHATHAM Post Office

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking Chatham
☑ Employment Chatham + East Greenbush
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Lennie + Sallie Wilson

Address: 198 Albany TPKE Old Chatham, NY 12136

Telephone: 518-392-3931

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Depends on where I'm going - but I often pass East Chatham or Chatham - or Malden Bridge

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Albany, Chatham, Hudson
☑ Personal needs " " "
☑ Banking Chatham
☑ Employment – (~~retired~~) Hudson
☑ Social needs Chatham, Hudson

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Eugene + Marilyn Barry

Address: 150 Albany Turnpike

Telephone: 392-1401

Date: 4/24/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain: Walden Bridge

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Trip To East Chatham adds 5.7 miles and 25 minutes To our Travel

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Valatie or East Greenbush
☒	Personal needs	Doctor - Chatham
☒	Banking	Valatie or East Greenbush
☒	Employment	Albany Area
☒	Social needs	Church in Albany

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Robert + Virginia von Behr

Address: P.O. Box 176 - O.C. NY 12136

Telephone: 518-794-7466

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: Picking up mail after vacation

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Malden Bridge*

*I would prefer my mail to be delivered from this P.O. if Old Chatham. Also – I travel in this direction i.e. towards Albany more frequently than towards Chatham. I have been very satisfied with services provided at Old Chatham.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping — Chatham, Albany
☒ Personal needs — Albany, Schodack
☒ Banking — Chatham, East Greenbush
☒ Employment — Albany
☒ Social needs — Chatham – evenings, outside of USPS hours

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Ms. Elisabeth Grace

Address: 932 Albany Tpke.
Old Chatham, NY 12136

Telephone: (518) 766-5172

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: WE LIVE CLOSER TO THE EAST CHATHAM POST OFFICE, AND TRAVEL BY E. CHATHAM & SO WE USE THAT POST OFFICE RATHER THAN OLD CHATHAM P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping CHATHAM
☑ Personal needs CHATHAM
☑ Banking ON LINE
☐ Employment
☑ Social needs CHATHAM

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ROBERT & LAURA [redacted] FLEDER

Address: 416 HADDOCK HILL ROAD, OLD CHATHAM 12136

Telephone: (518) 794-2455

Date: 4/22/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham Post Office 1/4 mile from my house

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham
☑ Personal needs Chatham
☑ Banking Chatham
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: LEONA SCARPINATO

Address: 48 ALBANY TURNPIKE

Telephone: 392-4163

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☐ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Chatham, N.Y. 12037

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Albany, Hudson, Chatham
☒ Personal needs Chatham, Hudson Albany
☒ Banking Chatham
☒ Employment Hudson
☒ Social needs Chatham, Hudson, Albany

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: CURTIS W. JOHNSON, JEANETTE JOHNSON

Address: 109 ROCK CITY Rd. OLD CHATHAM, 12136

Telephone: 518-392-4435

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail Don't have a P.O. Box	☐	☐	☐	☑
e. Pick up general delivery mail (RFD)	☑ (RFD)	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ (Quarterly)
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☐ NO As needed.
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Food (Marketing) Hudson. Chatham. Valatie.
☑ Personal needs Medical. Albany, Great Barrington, Mass.
☑ Banking Chatham
☐ Employment NA. Both retired. Went to Hudson & Chatham.
☐ Social needs Local.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No Not available except for one business.

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Shirley and H. Murray Rosen

Address: 396 Rte. 13, Old Chatham, N.Y. 12136

Telephone: 518-392-3034

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: Convenience

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs Doctors

☑ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Kathleen M Russell

Address: Po Box 85 Old Chatham 12136 (284 Shaker Museum O.C. 12136 Rd.

Telephone: 518 935 3011

Date: 25 April 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying Stamps	☐	☐	☒	☐	AS NECESSARY
b. Mailing Letters	☒	☐	☐	☒	
c. Mailing Parcels	☒	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒	
e. Pick up general delivery mail	☐	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I FREQUENTLY PASS THE P.O'S AND USE MOSTLY VALATIE

- EAST CHATHAM
- NASSAU
- NORTH CHATHAM
- MALDEN BRIDE

} ALL WITHIN 4-5 MILES

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping – EAST GREENBUSH / HUDSON
☒ Personal needs – " "
☒ Banking VALATIE / CHATHAM
☐ Employment RETIRED
☒ Social needs LOCALLY

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: BILL BULICK

Address: 1025 ALB. TPKE., OLD CHATHAM, N.Y. 12136

Telephone: 518-794-0652

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: while shopping, we pass the Chatham Village & East Chatham Post Offices

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: CHARLES PERRIER + GLENN MORTON

Address: 615 ROCK CITY ROAD, OLD CHATHAM

Telephone: 392-6392

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: As long as the mailbox drop off remains in same location ☺

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Deborah & Charles Lotz

Address: 43 Engel Rd. Old Chatham, NY 12136

Telephone: 518-794-8820

Date: 4-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping East Greenbush

☐ Personal needs Albany

☐ Banking East Greenbush

☐ Employment retired

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Jean S Wadsworth

Address: 222 Percy Hall Rd

Telephone: Old Chatham NY 12136

Date: 4-24-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Elizabeth Faxon

Address: 93 White Bridge Rd. Old Chatham

Telephone: 794-7728

Date: 4/24/16

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: MALDEN BRIDGE

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No THERE ISN'T MUCH HERE

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: HARVEY RAYFMAN

Address: 194 PITT RD OQ CHATHAM NY 12136

Telephone: _____

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WILL MY MAILING ADDRESS CHANGE? IF SO I WOULD CONSIDER THAT A TREMENDOUS INCONVENIENCE!! CHANGING ONE'S MAILING ADDRESS IS AN UNPLEASANT INCONVENIENCE!

WE USE THE BRAINARD P.O. FOR THESE SERVICES

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never (ALMOST)
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☒ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: BRAINARD IS ON OUR WAY TO WORK

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: ANGUS EATON

Address: 95 WAITE RD

Telephone: OLD CHATHAM, NY 12136

Date: 4/23/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Pam Frank

Address: 20 Phelps Rd Old Chatham NY 12136

Telephone: 392-6230

Date: 4/23/14

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham on Rt 295 when arriving to house from NYC.

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: East Chatham Post office is soulless. The OC post office helps to establish our community.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham
☒ Personal needs Chatham
☒ Banking NYC
☒ Employment NYC
☐ Social needs all over Columbia County.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Nina Lannan

Address: P.O. Box 61 Old Chatham NY 12136

Telephone: ~~1000~~ 518-794-7287

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Several po in the area and things are close.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham, Albany, Mass.

☑ Personal needs Chatham, Old Chatham, All over

☑ Banking Chatham

☑ Employment Old Chatham

☑ Social needs All over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MacFarlane

Address: 39 Percy Hill Rd Old Chatham NY 12136

Telephone: 518 392 5603

Date: 4-23.1

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* having to change mailing address is a hastle.
Have business and personal mail delivery.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
Chatham, E. Chatham & Canaan are on our way during errands

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping E. Greenbush, MA, Hudson

☑ Personal needs

☐ Banking

☐ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Deborah and Michael Hart

Address: 121 Upper Cady Rd

Telephone: Old Chatham NY 12136 (518) 392 6528

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☒ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Ms. Abby R. Kleinbaum
763 County Route 13
Old Chatham, NY 12136

Name: _____

Address: _____

Telephone: 518 794-8703

Date: 4/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Helen Decker

Address: 754 Rock City Rd lot 6 Old Chatham NY 12136

Telephone: 518-392-6132

Date: 4-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am concerned that our mail carrier (Dave) will lose his job. Would he still stay on if the change went into effect?

DOCKET NO. 1376ODA-12136
ITEM NO. 22
PAGE 202

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: As it is now, we are 1.5 miles from O. Chatham PO and mail doesn't come till 3:30 so we p/u from the P.O. now, so we can make bank deposit each day before the bank closes @ 4pm.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☑ Banking Chatham

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Old Chatham Sheepherding Co.

Address: 155 Shaker Museum Rd Old Chatham NY 12136

Telephone: 518 794 7726 x11

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If you can guarantee our mail will be delivered by NOON each day, I am all for the switch!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham and Middle Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment Retired
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Bonita + Robert Loyche

Address: 683 Rock City Rd. Old Chatham NY 12136

Telephone: 518 392-2243

Date: 4/25/10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham Post office when going to the store

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Rebecca Bigelow

Address: 259 Dorland Rd Old Chatham NY 12136

Telephone: _____

Date: 4/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑ and/or	☑	☐
b. Mailing Letters	sometimes ☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	Sometimes	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Amy White

Address: 638 Pitt Hall Rd, Old Chatham

Telephone: 794-9212

Date: April 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☑	☑	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

NOT PASS BUT NEARBY ☑ YES ☐ NO

If yes, please explain: _____

One loss will be ability to identify & delivered poorly addressed mail

As govt gets agency gets more distant it is more impersonal & runs less for customers convenience & more for convenience of the agency.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: JOHN HANNA JR

Address: 23 WHITE BRIDGE RD

Telephone: 518-794-7673

Date: April 25 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐ When necessary
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

Where they are available Albany / East Greenbush + Lenox, Ma

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Maureen P. Angerame

Address: 436 Ford Road, Old Chatham, N.Y. 12136

Telephone: (518) 766-5853

Date: April 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: E. Chatham - (3 mi)

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Wood Hill Veterinary Clinic
650 Route 295 ~ Old Chatham, NY 12136
392-6224

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Malden Bridge NY

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs — CHATHAM / KINDERHOOK NY
☑ Banking
☑ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: M. L BINBAKER

Address: 505 SHAKER MUSEUM RD 12136

Telephone: _____

Date: 8/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐ X	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I'm a retiree: My daily routes are never the same from one day to the next. I travel beyond Old Chatham in various directions most days.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham/Valatie/Malden Bridge/Hudson/Albany.
☒ Personal needs - ditto
☒ Banking Chatham/Valatie
☐ Employment — I'm retired
☒ Social needs Same as shopping

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Diane Serber

Address: 4 Cotter Rd. Old Chatham, 12136

Telephone: 518/392-4380

Date: 4/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Chatham or Ghent NY can be on way to work - depends on schedule.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☐ Banking _____
☑ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: C. Bobseine + J. Wagner

Address: 231 Thomas Rd. Old Chatham NY 12136

Telephone: 392-3639

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:
I could go by way of East Chatham, but it's out of my way

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham
☑ Personal needs Chatham
☑ Banking Chatham
☐ Employment home
☑ Social needs Western massachesetts

5. Do you currently use local businesses in the community?

☑ Yes ☐ No There aren't many

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Bettina VanDeWater

Address: 413 County Route 13

Telephone: Old Chatham, NY 12136
518 794-0716

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: EAST CHATHAM

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I LIVE NEAR THE CURRENT PO

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping GO TO CHATHAM
☒ Personal needs "
☒ Banking "
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: HAROLD METH

Address: 477 RIDERS MILLS RD, OLD CHATHAM

Telephone: 518 794 0062

Date: 4/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Very helpful post office employees at this branch. Sorry to see it closing.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: MaryAnn and Herbert Feldstein

Address: PO Box 43 Old Chatham, NY 12136

Telephone: 518 794 9348

Date: April 28 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

_____

d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Have someone do it for me
☒ Personal needs Doctors only
☐ Banking mail
☐ Employment Retired
☐ Social needs Church in wheel chair, 88 yrs old

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Winfred Behrens

Address: 426 Highland Rd Old Chatham N.Y.

Telephone: 392.518 3023

Date: May 1, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I rely on post office very seldomly!
" on postal delivery of mail at 426 Highland Rd as I am Housebound — so a delivery is important to me whether from another P.O. or not. Having lived here 70 years Thank You

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UNITED STATES POSTAL SERVICE

04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

Rather be included in Chatham P.O. as we shop there

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

UNITED STATES POSTAL SERVICE

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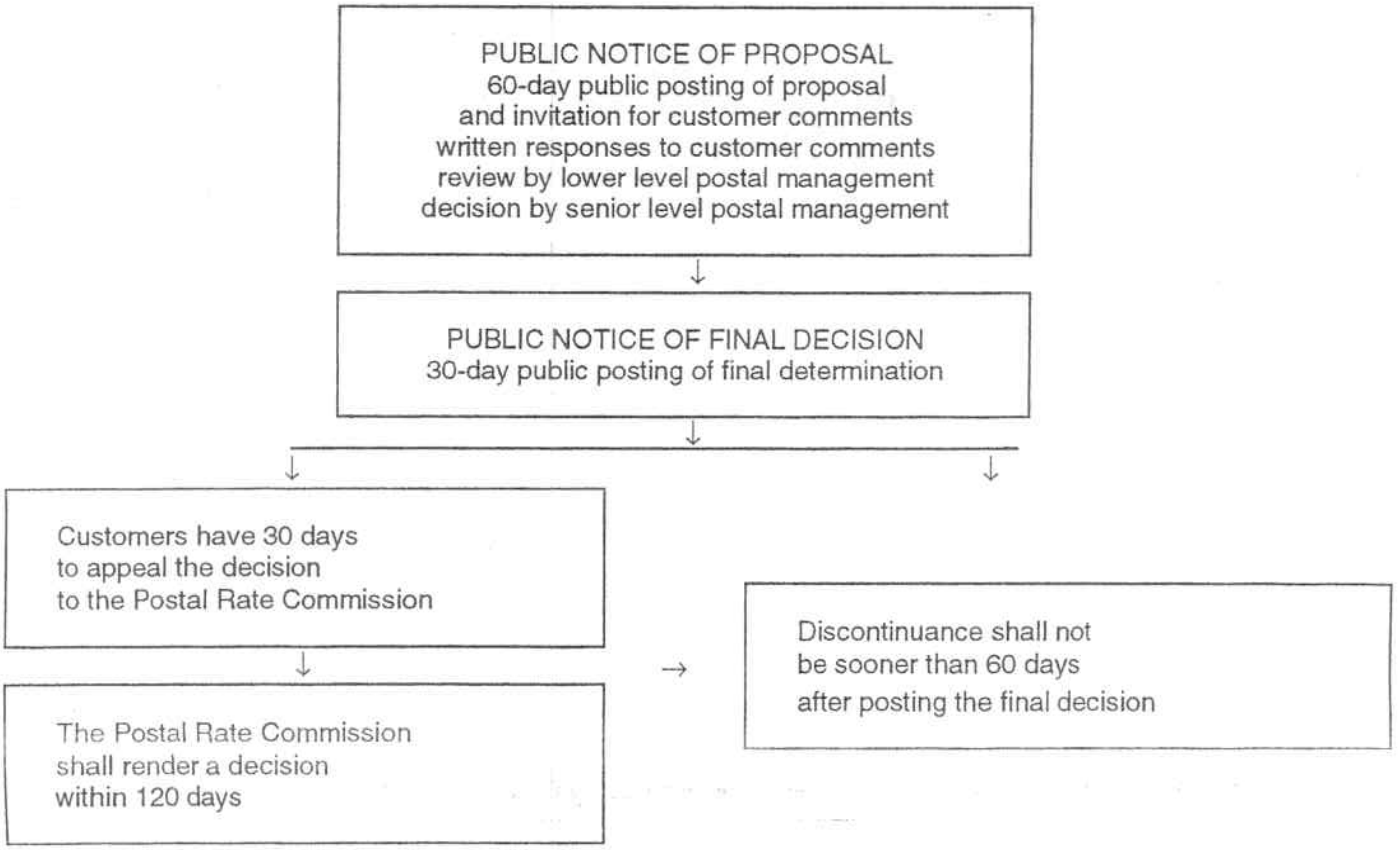
SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO

If yes, please explain: _____

d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: E Chatham - for now.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ ~~Worse~~

If yes, please explain: I WAnt my PO Box to Remain W/in WAlking distance.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ ~~Yes~~ ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ ~~No~~

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would be concerned if Office closed. For example
1) What would elderly who live w/in walking distance do?
2) What if I do not want to drive 10 mi to get my mail? I d/c'd mailbox on Route because of upkeep.

Have you ever thought of A centrally located outdoor (partial) Groups of boxes/stamp machine or select open hours? With an open sided like structure they/boxes would be mostly protected from elements with less maintenance needed.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: Destination within walking distance

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Nassau and East Chatham are en route for appointments, shopping.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Chatham, East Greenbush, Albany, Pittsfield
- ☑ Personal needs — Chatham, East Greenbush, Pittsfield
- ☑ Banking — Chatham
- ☐ Employment — Retired
- ☑ Social needs — Chatham, Albany

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Christa LORDI

Address: 86 Engel Road, Old Chatham 12136

Telephone: 518-794-8618

Date: April 29, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

A new zip code would be an inconvenience. requiring address change.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☒ YES	☐ NO

If yes, please explain: Both We ARE SENIOR CITIZENS AND The ADDITIONAL TRAVEL ESPECIALLY IN WINTER would be OF CONCERN!

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO NOT on A DAILY BASIS

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: NA Since A COMPARISON would Be difficult

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No NOT AS MUCH!

Name: William Kiritsos

Address: P.O Box 131 Old Chatham NY 12136-0131

Telephone: 518 794 8553

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping various towns
☑ Personal needs
☑ Banking
☑ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: R. LINVILLE

Address: 1251 Rte 13, OLD CHATHAM, N.Y., 12136

Telephone: 518-794-5218

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DONNA ROSS

Address: 302 ALBANY TPKE OLD CHATHAM

Telephone: 518 392 0600

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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I want to continue to have a neighborhood post office and an "Old Chatham" postmark. My taxes are higher because this is Old Chatham and I want that distinction. I do not drive towards East Chatham and do not want that postmark or ZIP code.

D. Ross

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Robert Richardson

Address: 32 Rock City Rd

Telephone: 518 392-5896

Date: May 2, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Keep this post office open. And staff it with a postmaster,

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☒	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☒	☐
h. Sending Express Mail	☐	☒	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: I am a Senior citizen

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from ~~work~~, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: Sometimes, if and when I go to Chatham.

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UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Will I have a box at East Chatham? I certainly would not receive my mail as often

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Valatie, sometimes Chatham or Hudson
☐ Personal needs
☒ Banking Valatie
☐ Employment
☒ Social needs ① Old Chatham, ② Valatie, ③ Chatham, ④ Millbrook NY

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No I hope so

Name: Mrs. June Maytow

Address: PO Box 5, Old Chatham, NY 12136

Telephone: 518 794-7656

Date: April 29, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

When I first moved to Old Chatham from Millbrook (16 yrs ago) I had carrier delivery (box in front of my house). Twice during the first 6 months my box was "moved down" by either a car or truck other night. At the time I worked in Albany and did not have time in the morning to fix the situation before leaving to my office - causing chaos to mail delivery. Thereafter, I chose to rent a Post Office box for mail safety. What would I do with this alternative!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☒ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board	☒ YES	☐ NO
e. Other	☒ YES	☐ NO

If yes, please explain: As a location for meeting & directions

2. Do you pass another Post Office during business hours while traveling to or from work or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Much worse - We run a business from this post office - Changed post office will cost us a lot of money + customers it would be a disaster

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping New York City for clothes; rest local
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Dr William B. Emicke

Address: 76 Phelps Road

Telephone: ☒ 518-392-6471

Date: May 1, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our local carrier and office staff know us and our business. We are known all over the world at this address. We will contact our US Senator, Congressmen, and the NYS Governor to oppose. This action would save no money and cost us a lot.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop no children ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: meeting neighbors _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: much not convenient @ all worse

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Old Chatham

☐ Personal needs Old Chatham

☐ Banking Chatham

☐ Employment Old Chatham

☑ Social needs DOCTORS in NYC

5. Do you currently use local businesses in the community? every day!

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No no reason to make a separate trip as I go to the PO every day + then shop, eat etc

Name: Karen A. Murphy

Address: 76 Phelps Road Old Chatham NY 12136 PO BOX 55

Telephone: 518 392 6471

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This historic village has had a center which consists of three venues: a general store, a post office and a bar/restaurant. To eliminate the post office would destroy the center, the identity of Old Chatham & its historical significance to NY State. Please do not do this!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: my wife is disabled, I'm 80.

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

We travel as seldom as possible.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping East Greenbush or North Greenbush
☒ Personal needs Albany.
☒ Banking Valatie
☐ Employment (Retired)
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: James A Carter & Dorothy J. Carter

Address: 71 Howes Rd, Old Chatham, NY 12136-2800

Telephone: (518) 766-5177

Date: May 3, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It would be about 5 miles to get to East Chatham post office. Ten miles round trip.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☐ occasionally
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham, Chatham Glent

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham Hudson Albany Pittsfield
☒ Personal needs " " "
☒ Banking Chatham
☐ Employment
☒ Social needs Chatham Valatie Albany Hudson

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Elizabeth Macfarlane

Address: 78 Percy Hill Rd Old Chatham

Telephone: 518 392 4085

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass the East Chatham Post office on my way to work, but I prefer to use the Old Chatham Post office.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping East Greenbush, Albany
☐ Personal needs
☒ Banking Chatham, Nassau
☒ Employment Crary ville
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sharon L Colabelli

Address: 3 Thorne Road, Old Chatham, NY 12136

Telephone: 518-794-0181

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____
☐ Personal needs Doctor Visits
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Molly I Browne

Address: 17 Depot Lane
PO Box 24

Telephone: _____

Date: 4/28/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am an 88 year old disabled widow. I depend on Someone else to go to the Post office for me. It is so near my home This is not a problem. In the 1940's The Post office was located in what is now my home. Old Chatham has always been the Postal hub for the area. I can't believe it should ever be changed. A new location maybe, but NOT eliminated.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ rarely
h. Sending Express Mail	☐	☐	☐	☐ rarely
i. Buying stamp-collecting material	☐	☐	☐	☒ but some

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Sometimes past Brainard + Nassau post offices

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Albany, Chatham, Nassau
☒ Personal needs " " "
☒ Banking Albany Chatham
☒ Employment One of us is retired - other works in E. Greenbush
☒ Social needs all over?

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jim Monsonis \ Lenore Geusburg

Address: 1518 County Route 13

Telephone: 518 794 8601

Date: 4/29/01

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 267

April 25, 2011

PO Box 205
1518 County Route 13
Old Chatham, NY 12136

Dear Mr. Tiemann,

We are writing in response to your invitation for input into the possibility of closing the Old Chatham post office. Usually such invitations are purely ritual, the decision having already been made, but we are taking you at your word that you would like to solicit opinions and that nothing is final.

As you will note from the above heading, we have a box at this post office, and live on route 13 about 3.5 miles north, towards route 20. Closing the office would be really inconvenient for us. We took out a box because in years past we had an emotionally disturbed neighbor who would destroy property and we did not trust a mailbox to be safe. To shift to a box in East Chatham would not work for us—we rarely go in that direction and it would mean six or more miles just to get the mail. We could perhaps relocate to a box in Brainard, if they have boxes there, but we understand that the hours are very limited there and that doesn't fit with our routine at all. So we guess we would put up a mailbox, trusting our neighbors but, note, in the process just adding another load to an already very busy route carrier.

We like the Old Chatham post office. If you know the community, you know that there are only three commercial/public places in the village center, and the post office is an integral part of what holds this place together. We see old (and new) friends there all the time, and losing the post office would be a step towards the disintegration of the village and merger into mass society. East Chatham is not a substitute. It cannot work for us.

Perhaps in purely economic terms it might make sense to close it, but life is never a matter of purely economic considerations. This would be a bad move in every other way. We would be very unhappy to see this happen.

Sincerely yours,

James Monsonis
Lenore Gensburg

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment self employed at farm
☑ Social needs

5. Do you currently use local businesses in the community? ☒ Yes ☐ No Stop at the Old Chatham Country Store when going to P.O.

If yes, would you continue to use them if the Post Office is discontinued? ☒ Yes ☐ No But less frequently

Name: Stephen McCarthy

Address: 434 Route 13 Old Chatham

Telephone: 518 794 6294

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I own and operate, at my farm, a small business that utilizes the Old Chatham Post Office a lot during my busy season (December) to mail packages, as well as at other times of the year. I understand the need to reduce costs and close Post Offices, but it would make more sense to me to close offices like Malden Bridge, North Chatham, Brainard which are never as busy as I see the Old Chatham one. If OCPO closes, I would likely switch to UPS for my shipping needs.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Herbert + Susan Roleke

Address: 224 Hunt Club Rd PO Box 217

Telephone: 518 7940510

Date: 4/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders – once in a great while	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☒ YES ~~☒ NO~~

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:
We have several senior citizens in Old Chatham

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham or Valatie or East Greenbush
☒ Personal needs Chatham or Valatie or East Greenbush
☒ Banking Chatham or Valatie
☐ Employment Unemployed - on disability
☒ Social needs Chatham, New Lebanon & Pittsfield, Ma.

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kathleen A. (Kitty) Curtis

Address: P.O. Box 17 (17 First St), Old Chatham, N.Y. 12136

Telephone: 518-794-7405

Date: April 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: MUCH LESS CONVENIENT DUE TO DISTANCE AND LACK OF PUBLIC TRANSPORT

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DAVID DE WEESE & ANNE HELLER

Address: 87 ASHLEY HILL ROAD, NR. OLD CHATHAM, NY 12136

Telephone: (518) 794-0488 OR (917) 868-1606

Date: APRIL 29, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

OR:

P.O. BOX 168, OLD CHATHAM, NY 12136

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐ occasional
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Malden Bridge Post Office 12115

I currently have rural delivery out of old Chatham but would not mind if delivery was changed to East Chatham or Malden Bridge

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: I will have to go out of my way to get my mail in a direction I take perhaps once a month.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping East Greenbush or Chatham
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Ernestine S. Pantel DrPH

Address: P.O. Box 156 Old Chatham NY 12136

Telephone: 518-794-9892

Date: 4/29/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

N/A

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Janet Kain

Address: Po Box 11, Old Chatham

Telephone: 917 709 8124

Date: 4/27/11.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am very distressed — I just purchased $400 worth of business stationery, bus. cards with my address on it — would have to notify all of my clients of change of address; less convenient to go to E. Chatham.

Please Don't Close this Office!!!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	On occasion
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	On occasion	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: We sometimes retrieve mail from a P.O. box for our grandmother.

d. Using public bulletin board ☒ YES ☐ NO I read it.

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain: Not daily. The Old Chatham post office is preferrable for us. We like the service provided there.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	various places
☒	Personal needs	various places
☒	Banking	various places
☒	Employment	Colonie, NY & others
☒	Social needs	various places

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jeremy & Bonnie Downe

Address: 202 Albany Turnpike

Telephone: 518.392.5302

Date: 5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12136
ITEM NO. 27
PAGE 284

5/2/11

To whom it may concern:

We request that you reconsider your option to remove the existing post office in Old Chatham, NY. My husband and I have enjoyed doing business there for years, one of us for a lifetime. We feel that removing the post office from our town has the potential to decrease the quality of service provided for many of our local patrons, particularly those who live in the direct vicinity of the post office. Along with us, we have friends and family who this change will affect. Some children we know use it as a bus stop. Several elderly people we know have P.O. Boxes there. Some of them get their exercise by walking to the post office.

Our town attracts people from many areas including an increasing population of those moving from NYC, both full and part-time residents. Much of their attraction to the area is the quaint charm of the region, which includes our small town post offices.

Going to the post office can be a chance to see old friends and make new ones, to enjoy the area we know and enjoy. To eliminate the Old Chatham post office would be loss of a piece of history and one of the things that makes our town great. On behalf of all that it would affect, please reconsider your option to remove it.

Thank you for your consideration.

Sincerely,

Bonnie Drowne
202 Albany Turnpike
Old Chatham, NY 12136
518.392.5302

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping EAST GREENBUSH
☐ Personal needs
☒ Banking NASSAU
☒ Employment MENANDS 9 AM – 6 PM WORK HRS.
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: MICHELLE BORNHORST

Address: P.O. Box 51 OLD CHATHAM NY 12136

Telephone: 794 9726

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☒	☐	☐	☐
i. Buying stamp-collecting material	☐	☒	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Krista Speed

Address: Po Box 48 Old Chatham 12136

Telephone: 518-965-0477

Date: 5/2/10

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: Occasionally post their for my synagogue

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: sometimes

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: There will be some inconvenience but in other ways it might be more convenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	My husband and I are both handicapped.
☒	Personal needs	I do drive although I use a walker
☒	Banking	I have just recently started going out
☐	Employment	on my own. We have full time help in
☒	Social needs	our house

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: JANET & GEORGE CAREY

Address: PO BOX 112, CHATHAM, NY 12136

Telephone: 518-794-7379

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Adelle Kleiman - Levine

Address: 219 Haddock Hill Road

Telephone: 917-439-8825

Date: 4-21-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: MY P.O. BOX IS THE ADDRESS USED BY MANY GOVERNMENT AGENCIES FOR LEGAL NOTICES FOR MANY CLIENTS

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☒ YES ☐ NO

If yes, please explain: MY PO BOX IS THE ADDRESS USED BY MANY GOVERNMENT AGENCIES FOR LEGAL NOTICES TO MANY CLIENTS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I HAVE A PO BOX ADDRESS FOR MY LAW PRACTICE SO THAT IF I MOVE IT WONT AFFECT LEGAL NOTICES BEING DELIVERED OR OLD CLIENTS BEING ABLE TO LOCATE ME. A NEW ADDRESS WOULD COST ME THOUSANDS OF DOLLARS TO AMEND LEGAL DOCUMENTS ON FILE WITH GOVT AGENCIES IN FILING FEES.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping ALBANY
☒ Personal needs NEARBY VILLAGES
☒ Banking CHATHAM
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: SCOTT P. LONGSTREET, ESQ.

Address: PO BOX 142 OLD CHATHAM, NY 12136

Telephone: 518-766-5959

Date: 5-1-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I WOULD NOT CARE IF THIS OFFICE IS CLOSED AS LONG AS MY PO BOX # AND MAILING ADDRESS DID NOT CHANGE. AS A LAWYER I NEED AND GOT WHAT I THOUGHT WAS A PERMANENT ADDRESS (A P.O. BOX). THE COST TO CHANGE MY ADDRESS IN FILED GOVERNMENT DOCUMENTS WOULD BE THOUSANDS OF DOLLARS AND THE CONSEQUENCES OF A MISDELIVERED GOVT NOTICE OR AN OLD CLIENT NOT BEING ABLE TO FIND + REACH ME COULD BE CATASTROPHIC.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail → most important!	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:
Sometimes we do but it would be out of our way every day.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We would have to travel much further to get our mail on a daily Basis.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: James & Judith Matthews

Address: Po Box 33 Old Chatham NY 12136

Telephone: 518-794-8577

Date: 5/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Current Post office is 2 miles away. If you move it to East Chatham it will be 5 miles away. Would you add home delivery to houses not currently getting it, if you close our Post office? We would like it to stay open!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham, Valatie, Pittsfield.
☐ Personal needs " " "
☐ Banking Pittsfield
☐ Employment NH
☐ Social needs Albany, Hudson, Pittsfield.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lisbeth OConnell + Mark Hubley

Address: 10 Seven Bridges Rd. 12136

Telephone: 518-794-0072

Date: 4/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Chatham, Valentine.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Valdosta or Chatham

☐ Personal needs _____

☐ Banking Valdosta or Chatham

☐ Employment Columbia County

☐ Social needs Columbia County

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Barbara Burton Pulver

Address: 754 Rock City Ld. Lot 11

Telephone: 392-0842

Date: May 1. 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☒	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping — Town of Chatham
- ☒ Personal needs — Town of Chatham
- ☒ Banking — Town of Chatham
- ☒ Employment — Town of Chatham
- ☒ Social needs — TOWN of Chatham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Mr + Mrs James Calvey

Address: 886 Rte 13 Old Chatham

Telephone: 518-794-7341

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Due to Rising GAS PRICES
HAVING to DRIVE TO EAST CHATHAM
WILL BE A MAJOR INCONVENCE + WILL
WASTE A LOT OF GAS

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
EAST CHATHAM AND BERKSHIRE COUNTY LOCATIONS

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
I often pass the E. Chatham and Chatham P.O.'s

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☐ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Martin Zavetsky

Address: 239 County Rt 13 Old Chatham 12136

Telephone: _____

Date: 5/4/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☑ YES ☐ NO

If yes, please explain:
Depending on direction traveled, we sometimes pass another PO.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping - varies depending on needs
☑ Personal needs - " " " "
☑ Banking Nassau, Chatham, East Greenbush
☐ Employment retired - not working
☑ Social needs - varies

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Charles and Donna French

Address: 880 Albany Turnpike, Old Chatham, NY 12136

Telephone: 518-794-8477

Date: May 2, 2011

See below

Please add any ~~additional comments on a separate piece of paper~~ and attach it to this form. Thank you for taking the time to complete this questionnaire.

We are very concerned that we might have to change our address to East Chatham - we live in Old Chatham and want to keep that - plus we do not want to go through the hassle of address changes. Even if assured now that we don't have to change our address, we would worry of a policy change on this in the future. We also feel sorry for local box holders losing the convenience of an OC box. The Old Chatham PO is also an intricate part of a small community like Old Chatham. We would hate to lose our community's identity.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Travis Borrows

Address: 241 Shaker Museum Rd Old Chatham NY 12136

Telephone: _____

Date: 4/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 314

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UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping — Chatham
☑ Personal needs — Valatie
☑ Banking — Hudson
☐ Employment — Massachusetts
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: AVEN A. KERR

Address: P.O. Box 157 Old Chatham 12136

Telephone: 518-794-0988

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☐ Personal needs _____
☑ Banking _____
☑ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Margorie V. Carlucci

Address: PO Box 44 Old Chatham NY 12136

Telephone: 518-766-4334

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☑	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham
☑ Personal needs "
☑ Banking "
☑ Employment "
☑ Social needs "

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Madeline Miller-Delosh

Address: 497 Ford Road, Old Chatham 12136

Telephone: 212 683 1649

Date: April 30, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docket # 1376004-1213G
Item # 22
page # 321

MADELINE MILLER-DELOSH
497 FORD ROAD
212 683 1649

THE POST OFFICE IS AN EXTREMELY IMPORTANT PART OF OLD CHATHAM. IT IS THE MAIN REASON I STOP IN TOWN. I THINK CLOSING IT WOULD BE DETRIMENTAL TO THE COMMUNITY.

THANK YOU,

Madeline Miller-Delosh

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: Read all bulletins

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham Post Office and Canaan Post Office

* Would like PO Box, however - can only get here on Saturday morning because I leave town by 9am & you are not open. Are the doors open longer for P.O Box pick up?

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:
Mail is not as safe

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Alayne Glass
Address: 23 Frog Alley, PO Box 121, Old Chatham, NY 12136
Telephone: 518 755 3388
Date: 4/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: David & Tina Warner

Address: 517 Shaker Museum Rd

Telephone: 766-3206

Date: 4-30-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑ ☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: Not always.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I use my address for all business + personal reasons - would really ~~its~~ have a problem with changing address for business reasons & website, Business cards, accounts etc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☐ Personal needs

☑ Banking

☑ Employment

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Melanie Hunt

Address: PO Box 84 Old Chatham NY 12136

Telephone: 518-765-1372

Date: 5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

- 2 years toll

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Brainard / W. Lebanon IN Winter if go to work EARLY
Stephentown "

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham
☑ Personal needs "
☑ Banking New Lebanon (SEASONAL)
☑ Employment Mass (SEASONAL)
☑ Social needs Wherever -

5. Do you currently use local businesses in the community? Old Chatham Square has P.O / Jacksons & OCCstore ....

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No Not as often

The Root Family
1316 County Route 13
Old Chatham, NY 12136

Name: _____

Address: _____

Telephone: 518/794-8530

Date: 4/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would we have to change our address from Old Chatham? We've already had about 4 mailing addresses here without any change of location! What a royal pain.

CR

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No most likley not

Name: Simone Masse

Address: 1204 RT 13 Old Chatham NY 12136

Telephone: _____

Date: April 25 - 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☑	☐	☐
c. Mailing Parcels	☐	☑	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☑	☐
h. Sending Express Mail	☐	☑	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

ALL OF THIS IS MUCH MORE CONVENIENT WITH OLD CHATHAM P.O.

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

PROX. ONCE A WEEK GOING TO CHATHAM TO SHOP, I DO PASS THE EAST CHATHAM POST OFFICE — BUT COULD NOT DEPEND ON WHEN THAT WOULD HAPPEN TO RETRIEVE P.O. BOX MAIL OR SEND MAIL.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping – MOSTLY CHATHAM, ONCE A WEEK.
☑ Personal needs – ?
☑ Banking CHATHAM – PROX. 2 VISITS A MONTH.
☑ Employment – SELF EMPLOYED – OFFICE IN HOME IN OLD CHATHAM.
☑ Social needs – COULD BE CHATHAM, HUDSON ETC. – MOSTLY EVENING OR WEEKEND.

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No DON'T REALLY SEE RELEVANCE – ALMOST ALL OUR SHOPPING IS DONE IN CHATHAM.

Name: LOUIS V. BASTA

Address: 47 HADDOCK HILL ROAD, OLD CHATHAM, NY 12138

Telephone: 518 794 9430

Date: 4/30/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____
☒ Personal needs _____
☒ Banking Chatham, NY
☒ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Susan Langlear

Address: PO Box 203 Old Chatham

Telephone: 392-7363

Date: 5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Yes, East Chatham PO (Daily)

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Gary Knisely

Address: 471 Haddock Hill Rd, Old Chatham, NY 12136

Telephone: 518/794-9852

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Albert & Rose Ross

Address: 177 THOMAS RD OLD CHATHAM, NY 12136

Telephone: 518-392-4614

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: BROOKE STUDARD

Address: 492 FORD ROAD

Telephone: (518) 794-0014

Date: May 2 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐ Occasionally
d. Pick up Post Office box mail	☐	☐	☐	☐ "
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Occasionally
h. Sending Express Mail	☐	☐	☐	☐ "
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☒ YES ☐ NO

If yes, please explain: If I'm not sure of the weight I go to the PO so I put the correct postage on

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

In a rural area you have to leave for all of these things, but that doesn't mean you want to add another stop because you don't have your own PO. It's very handy to have your own PO. Some employment and social needs can be met here!

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No This question really has no rele

Name: Gail Lundy

Address: 947 Albany Tpk, Old Chatham, NY 12136

Telephone: 794-7554 (518)

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I am extremely tired of being in the group that pays more continually and keeps getting less! As a taxpayer, I think our village is entitled to have the services the Post Office provides. It was never meant to operate at a profit. It's a service for the people. It's the heart of the community and should be continued.

Put your efforts into getting Congress to Prefund Retirees Health Ins. and devising ways to meet todays needs in the communication world

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Valatie, Hudson, East Greenbush
☒ Personal needs Schenectady, Albany
☐ Banking
☒ Employment Clifton Park
☒ Social needs Clifton Park, Albany, Schenectady, Troy

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Pamela Price

Address: 1057 Albany Tpke

Telephone: 794-0353

Date: 4 May 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: The PO is located one mile from our place of business (church). We have a PO Box because we did not feel it was safe to leave mail in a mailbox for a week. I'm treasurer and pick up the mail. I live 1mile from Old Chatham.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Chatham

☒ Personal needs Chatham / Valatie

☒ Banking Chatham

☐ Employment old Chatham

☒ Social needs Chatham

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No ☒ Would use less.

Name: Chris DeRoller

Address: 524 Pitt Hall Rd. Old Chatham NY 12136

Telephone: 518-794-0569

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The East Chatham Switch would be particularly difficult as it is not on my way to anywhere that I go with any regularity.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping — PITTSFIELD, NYC
☐ Personal needs
☐ Banking
☒ Employment — SELF-EMPLOYED. MOVE AROUND A LOT
☒ Social needs — FRIENDS in NYC

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: TOM HARACK

Address: 141 WHITE BRIDGE ROAD, OLD CHATHAM

Telephone: 646/352-1629

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: We sometimes stop at the chatham post office when we are shopping

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: David & Susan Cathers

Address: 69 Whippoorwill Rd Armonk NY 10504

Telephone: 914-273-4161

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

My wife and I have a home in old Chatham, and we will retire here within the next few years. I am a 70-year-old retiree, and it will be a real hardship for me to have to drive to East Chatham to get our mail - especially in the winter - in the years ahead.

DOCKET NO. 137e004-12136
ITEM NO. 22
PAGE 352

May 3, 2011
Mimi Forer
247 Ford Road
Old Chatham, NY 12136

Optimization Coordinator
US Postal Service
30 Karner Road
Albany, NY 12214-9653

Please do your best to lend your support to the residents of Old Chatham in their efforts to keep the village post office open. As you may know, Old Chatham is a rural hamlet and the post office is a central part of our little village. It would truly be a loss to the community to have this post office closed. It is constantly used, by many who would be inconvenienced by travel to another village for their mailing needs.

On another note, the character of this very american little town, with its country store, family tavern and post office in its square, all centered around a monument to war veterans would truly lose something of its heart. A loss hard to describe- but a loss all the same. New York State needs to fight to keep the charm and history of its small, rural hamlets. Having the post office at its center is crucial to the historic quality of Old Chatham

I hope you will consider this seriously.
Thank you.

Sincerely,
Mimi + David Forer

Mimi and David Forer

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I currently walk to the P.O.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping VALATIE

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: STEVEN LERNER

Address: BOX 1V OC NY 12136

Telephone: 518-794-9036

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jennifer Burgnardt

Address: 514 Ford Rd Old Chatham, NY 12136

Telephone: 518 794 6463

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: will be very inconvenient, cost of fuel to get mail & do business w/ PO will increase

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: SETH L. ROSENBERG

Address: 478 County RT 13 OLD CHATHAM 12136

Telephone: 518-794-8244

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☑	☐	☑
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: John Lillis

Address: 309 Haddock Hill Rd., Old Chatham

Telephone: 518 794 8029

Date: 5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
b. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: East Chatham and Chatham Village

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☒ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Sharifa Perry

Address: 105 Albany Tpk.

Telephone: 392-3067

Date: May 5, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	On Occasion
a. Buying Stamps	☐	☐	☒	☐	
b. Mailing Letters	☐	☒	☐	☐	
c. Mailing Parcels	☐	☐	☒	☐	
d. Pick up Post Office box mail	☐	☐	☐	☒	
e. Pick up general delivery mail	☐	☐	☐	☒	
f. Buying money orders	☐	☐	☐	☐	X
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	X
h. Sending Express Mail	☐	☐	☐	☐	X
i. Buying stamp-collecting material	☐	☐	☐	☐	X

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: The use of the postal scale and the sampling of shipping boxes brought home to aid in packaging, both used to help maximize (*)

2. Do you pass another Post Office during business hours while traveling to or from ~~work~~, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
for the reason stated in (e) above, another PO would be more time and energy consuming for me.

(*) Cost effectiveness, is very convenient for me. I would not want to see the OCPO close for this reason alone.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Valatie
☒ Personal needs Albany
☐ Banking
☒ Employment Massachusetts
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Linda Drozdyk

Address: 632 Albany Tnpk. Rd #2 · OC · NY · 12136

Telephone:

Date: 4, 25, 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☐ occasionally
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐ occasionally
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

See backside

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kitty Curtis

Address: P.O. Box 17, Old Chatham, N.Y. 12136

Telephone: 518-794-7405

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I know it says to use a separate paper. I get my mail at the PO., if it gets closed, I'd want my mail to be delivered to my home. I live at 17 Finch St. in the hamlet. I have been disabled since Sept. 08 and may get to the stage where I won't be able to drive. The questionnaire was filled out privously & mailed.

Please save our PO!!!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☑ Banking
☑ Employment
☑ Social needs

Varies by the year / depends on needs or type

5. Do you currently use local businesses in the community?

☑ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Terri Weaver

Address: 91 Lundy Ln Old Chatham, NY 12136

Telephone: 518-794-7624

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping valatie

☐ Personal needs

☑ Banking valatie, chatham

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: MIMI FORER

Address: 247 FORD Road, Old Chatham. NY 12136

Telephone: 518-794-9543

Date: 5/3/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please don't close the Old Chatham post office. It is a center for our small community, and it would be very inconvenient for so many residents to have to travel for their mailing needs.

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 373

May 12, 2011

Memo to the record. On 04/25/11 at 10:44 am, received a call from Dr. Cynthia Bobseen. She left a phone number of (518) 392-3360 or (518) 392-3639.

Her questions was would there be a change of address due to her having business stationary.

0n 04/25/11, at 11:04 am, I returned her call and replied: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 374

May 12, 2011

Memo to the record. On 04/25/11 at 8:14 am, received a call from Robert Lindville. Phone number of (518) 794-5218.

The customer currently has rural delivery and wanted to know if there would be any change for him.

I returned his call and replied: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customer may have to go to a East Chatham to pick up packages that could not be left for delivery, or request redelivery.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 375

May 12, 2011

Memo to the record. On 04/25/11 at 4:48 pm, received a call from Charles French. Phone number of (518) 794-8477.

The customer had a question about whether a change of address would be required.

On 4/25/11, at 5:42 pm, I returned his call and replied on his answering machine: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customer with street delivery may have to go to a East Chatham to pick up packages that could not be left for delivery, or request redelivery.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 376

May 12, 2011

Memo to the record. On 04/26/11 at 12:15 pm, received a call from David Ross. Phone number of (518) 794-5421, or (518) 937-0617*.

The customer has a 911 street address in Old Chatham and wanted to know if his address would change. He had a concern that real estate value was directly related to the Old Chatham identity.

On 4/26/11, at 12:17 pm, I returned his call and replied: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customer with street delivery may have to go to a East Chatham to pick up packages that could not be left for delivery, or request redelivery.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 377

May 12, 2011

Memo to the record. On 04/27/11 at 12:08 pm, received a call from Rebecca McBride. Phone number of (518) 392-9718.

The customer wanted to know if the address would change.

On 4/27/11, at 12:17 pm, I returned his call and replied: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customer with street delivery may have to go to East Chatham to pick up packages that could not be left for delivery, or request redelivery.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 378

May 12, 2011

Memo to the record. On 04/27/11 at 12:52 pm, received a call from Petina Vanderwalter. Phone number of (518) 794-0716.

The customer wanted to know if the address would change.
Indicated that she loved her Post Office w/country store next door.
Indicated that she would not have to travel with street delivery.

On 4/27/11, at 3:20 pm, I returned his call and replied: Customers who retain their PO Box **or** currently have street delivery **WILL NOT** be required to change their address. **ONLY** customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customer with street delivery may have to go to East Chatham to pick up packages that could not be left for delivery, or request redelivery.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 379

May 12, 2011

Memo to the record. On 05/09/11 at 12:48 pm, received a call from Sally Simmons. Phone number of (203) 762-8614.

The customer lives in Connecticut.
Customer did not leave a specific question.

On 5/11/11, at 1:37 pm, I returned call and left message. Suggested calling back with a detailed question in order to better assist customer.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 380

May 10, 2011

Memo to the record. On 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, I received a message from Karen Murphy, who attended the Old Chatham community meeting.

She requested a copy of the meeting roster and indicated that the Xerox machine was not working at Town Hall. She called from (518) 392-6471 and asked to have the records faxed to (518) 392-7916.

Faxed a respond that this information must be requested under the Freedom of Information Act by writing to:

Mgr Records Office
US Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-4541

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 381

May 10, 2011

Attention: Karen Murphy
(518) 392-7916 *fax*

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office
US Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-4541

Please reference FOIA / Freedom of Information Act in the letter.
You may also FAX your request to: (202) 268-5353

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

hp LaserJet 4345mfp series

DOCKET NO. 1376004-12136
ITEM NO. 22
PAGE 382

Fax Call Report

USPS - Albany, NY
518-464-7429
May-10-2011 11:19 AM

Job	Date/Time	Type	Identification	Duration	Pages	Result
5029	May-10-2011 11:18 AM	Send	93927916	0:42	1	Success

UNITED STATES POSTAL SERVICE

May 10, 2011

Attention: Karen Murphy
(518) 392-7916 *fax*

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office
US Postal Service
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Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-12136
Item 22
Page 383

May 10, 2011

Memo to the record. On 05/4/11 at 10:27 am, received a call from Robert Richardson at (518) 392-5896. He wanted to know when did the freeze on hiring go into effect for job postings.

0n 05/10/11, at 10:49, returned his call and got a machine. Responded that all EAS positions were frozen in anticipation of the reorganization efforts.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

DOCKET NO. _____
ITEM NO. _____
PAGE _____

RE: Old Chatham NY
Docket# 1376004-2136
Item 22
Page 384

May 10, 2011

Memo to the record. On 05/04/11 at 1:47 pm, received a call from Joan Murray. She left a phone number of (518) 794-9722. She wanted to know the name of the Optimization Coordinator.

0n 05/10/11, at 11:21, returned her call. Informed her that due to reorganization, the person covering that position has been reassigned and we utilize a team of folks to respond to customer concerns.

Informed her that customer complaints can be sent to Margaret Pepe, Manager, Marketing; or for general questions regarding the study continue using the same title and address of Optimization Coordinator in order to keep all material pertaining to the study in one location for the official record.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 1

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MARGE GARDNER AND CAROL HANSON

27 UPPER CADY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TIM BRINEY

PO BOX 129
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

NANCY HAMMELL

93 UPPER CADY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 2

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

THOMAS M. CUMMINGS

631 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 3

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

WALTER (LAST NAME ILLEGIBLE)

33 POND RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 4

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

REBECCA MCBRIDE

40 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MARGARET SERRAS LIMA

PO BOX 6
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PAMELA COLON

76 SESAME ST.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DEAN HURLEY

PO BOX 91
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

POWELL HOUSE

524 PITT HALL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

DANIEL BLOCK

PO BOX 42
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JODIE DISTIN

43 ALESSI RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOAN AND JAMES MURRAY

PO BOX 214
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SERENA D'AMBROSI

PO BOX 175
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KATHY WEISS - BLASS COMMUNICATIONS

17 DROWNE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

SUSAN AND RICHARD VANEGGHEN

521 SHAKER MUSEUM RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MALCOLM WHEELER

162 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

AGNES EATON

120 WAITE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

FRANK BORNHORST

PO BOX 51
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CARL BORNHORST

PO BOX 77
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANN AND WERNER MONTAG

110 ROCK CITY RD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 5

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

STEVE RUBESTEIN

1040 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 6

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

JANE DOLE

126 PERRY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LINDA O'NEIL

425 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 7

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 8

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CAROL A. LYNCH

PO BOX 4
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MICHAEL GALGANO

1041 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JASON SHAW

252 DORLAND ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ELIZABETH MICHITSCH

100 COTTER RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MICHELLE AND DAVID KNOTT

PO BOX 161
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

JOHN AND JUDY STABER

PO BOX 72
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.
- Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JENNIFER LAWRENCE

111 WHITE BRIDGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

JENNIFER LAWRENCE

111 WHITE BRIDGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

RUSSEL J. NEISSEL

817 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MARY SHUFELT

418 LOWER CADY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

C. CAPOBIANCO

1061 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

SHALER MUSEUM AND LIBRARY

88 SHAKER MUSEUM ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 9

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

DOUGLAS L. BURGESS

706 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WILLIAM AND MARY ANNE MCLAUGHLIN

138 PERCY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ARTHUR SHAW

203 THOMAS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PATRICIA AND ROBERT BALCOM

1237 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES KLEINBAUM, ESQ.

771 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ELIZABETH O'CONNELL

59 PERCY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

BARRON BIEDERMAN

PO BOX 101
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KATHLEEN LAPLANTE

94 HARTIGAN RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 10

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CATHERINE J. LYNCH

PO BOX 8
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

BARBARA MILLS AND PETER VANCOOK

481 FORD RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

EATON CORNERS

607 ROUTE 295
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOAN AND JEFFERY BLOOMBERG

979 HIGHLAND ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JEANETTE AND FRANK AND MARY MERCURIO

7 WAITE ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

GAIL DAY

74 GEORGE ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 11

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOHN J. HOLT

933 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 12

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JANET HARRIS

38 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

HARRIE ZIESONER

236 SHAKER MUSEUM RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 13

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 14

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ROBERT A. LUL

1048 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PATRICIA A. HANSON

323 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 15

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

AMY CASSOTTA

153 GEORGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LORI PALMER

73 PERCY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOSEPH HAHN

509 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SUSANNAH MARKS

20 DEPOT LANE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SUSANNAH MARKS

20 DEPOT LANE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LENNY AND SALLIE WILSON

198 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

EUGENE AND MARILYN BARRY

150 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ROBERT AND VURGINIA VON BEHR

PO BOX 176
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

MS. ELIZABETH GRACE

932 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ROBERT AND LAURA FLEDER

416 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LEONA SCARPINATO

48 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 16

OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

CURTIS W. AND JEANETTE JOHNSON

109 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

SHIRLEY AND H. MURRAY ROSEN

396 ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KATHLEEN RUSSELL

PO BOX 25
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 17

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

BILL BULICK

1025 ALBANY TURNPIKE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CHARLES PERRIER AND GLENN MORTON

615 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DEBORAH AND CHARLES LOTZ

43 ENGEL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JEAN S. WADSWORTH

222 PERCY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ELIZABETH FAXON

93 WHITE BRIDGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

HARVEY RAYFMAN

194 PITT RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

ANGUS EATON

85 WAITE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PAUL FRANK

20 PHELPS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

NINA LANNAN

PO BOX 61
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

- Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MACFARLANE

39 PERCY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 18

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MS. ABBY R. KLEINBAUM

763 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DEBORAH AND MICHAEL HART

121 UPPER CADY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

HELEN DECKER

754 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The delivery of your mail will continue uninterupted by your current mail carrier.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

OLD CHATHAM SHEEPHERDING CO.

155 SHAKER MUSEUM RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANNONYMOUS 19

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

BONITA AND ROBERT LOYCHE

683 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 20

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

REBECCA BIGELOW

259 DORLAND RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

AMY WHITE

638 PITT HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOHN HANNA JR.

23 WHITE BRIDGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MAUREEN P. ANGERAME

436 FORD RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WOOD HILL VETERINARY CLINIC

650 ROUTE 295
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

M. BINBAKE

509 SHAKER MUSEUM RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DIANE SABER

4 COTTER RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

C. BOBSEINE AND J. WAPNER

231 THOMAS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

BETTINA VAN DEWOKER

413 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

HAROLD METH

477 RIDERS MILLS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MARY ANN AND HERB FELDSTEIN

PO BOX 43
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

W. BEHRENS

426 HIGHLAND RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 21

NO ADDREESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 21

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CHRISTA LORDI

86 ENGEL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WILLIAM KIRTSUS

PO BOX 131
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

R. LINVILLE

1251 ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DONNA ROSS

302 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ROBERT RICHARDSON

32 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MRS. JUNE MAYTORE

PO BOX 5
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

- Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DR. WILLIAM B. ERMICHE

76 PHELPS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KAREN A. MURPHY

76 PHELPS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KAREN A. MURPHY

76 PHELPS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES A. AND DOROTHY J. CARTER

71 HOWES RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 22

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ELIZABETH MACFARLANE

78 PERCY HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

MOLLY J. DROWNE

17 DEPOT LANE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES MONSONIS AND LENORE GENSBURG

PO BOX 205
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

STEPHEN MCCARTHY

434 ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KATHLEEN A. CURTIS

PO BOX 17
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

HERBERT AND SUSAN ROLEKE

224 HUNT CLUB RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 23

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DAVID DEWEESE & ANNE HELLER

PO BOX 168
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ERNESTINE S. PANTEL DR PH

PO BOX 156
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JANET KAIN

PO BOX 11
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JEREMY AND BONNIE DROWNE

202 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
- East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.
- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

KRISTA SPEED

PO BOX 48
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ADELLE KLEIMAN-LEVINE

219 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

JANET AND GEORGE CAREY

PO BOX 112
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SCOTT P. LONGSTREET ESQ.

PO BOX 142
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES AND JUDITH MATTHEWS

PO BOX 33
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

LISBETH O'CONNELL AND MARK HUBLEY

10 SEVEN BRIDGES RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

BARBARA AND BURTON PULVER

754 ROCK CITY RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MR. & MRS. JAMES CALVEY

886 ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 24

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 25

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNONYMOUS 26

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MARTIN ZAVETSKY

239 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CHARLES AND DONNA FRENCH

880 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

TRAVIS BURROWS

241 SHAKER MUSEUM RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

AVEN A. KERR

PO BOX 157
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MARGORIE V. CARTWRIGHT

PO BOX 44
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MADELINE MILLER DELOSH

497 FORD RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MADELINE MILLER-DELOSH

497 FORD RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ALAYNE GLASS

PO BOX 121
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DAVID AND TINA WARNER

517 SHAKER MUSEUM RD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MELANIE HUNT

PO BOX 84
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

THE ROOT FAMILY

1316 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

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Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SIMONE MASSE

1204 ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LOUIS V. BASTA

47 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SUSAN LANPHEAR

PO BOX 203
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

GARY KNISELY

471 HADDOCK HILL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ALBERT AND ROSE ROSS

177 THOMAS RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

BROOKE STODDARD

492 FORD RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

GAIL LUNDY

947 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PAMELA PRICE

1057 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CHRIS DEROLLER

524 PITT HALL RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TOM HARACK

141 WHITE BRIDGE RD.
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DAVID SUSAN CATHERS

69 WHIPPOORWILL RD.
ARMONK, NY 10504

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MIMI & DAVID FORER

247 FORD ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

STEVEN LERDEN

PO BOX 12
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JENNIFER BURGNARDT

514 FORD ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SETH L. ROSENBLUM

478 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOHN LILLIS

309 HADDOCK HILL ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

SHARIFA PERRY

105 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LINDA DROZKYK

632 ALBANY TURNPIKE ROAD #2
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANONYMOUS 27

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

KITTY CURTIS

PO BOX 17
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TERRI WEAVER

91 LUNDY LANE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MIMI FORER

247 FORD ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the OLD CHATHAM Post Office on 04/22/2011. Additionally, during the survey period, questionnaires were available at the OLD CHATHAM Post Office to walk-in retail customers.

1. **Number of Questionaires**

Total questionnaires distributed	504
Favorable to proposal	9
Unfavorable to proposal	49
Expressing no opinon	121
Total questionnaires received	179

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
Concerned about the reliablity of the carrier

Response:
Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.

2. Concern (No Opinion):
Customer concerned about carrier losing his position.

Response:
The delivery of your mail will continue uninterupted by your current mail carrier.

3. Concern (No Opinion):
Customer expressed a concern about irregular hours that the rural route serves the community

Response:
Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

4. Concern (No Opinion):
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:
The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

5. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

Response:
You asked why the Old Chatham Post Office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. Concern (No Opinion):
Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:
Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

9. Concern (No Opinion):
Customers felt the cost of postage was increasing while service was decreasing

Response:
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

10. Concern (No Opinion):
Customers felt the post office should remain open since they paid taxes

Response:
The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (No Opinion):

11. Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.

    Response:
    East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

12. Concern (No Opinion):
    Customers were concerned about a change of address

    Response:
    Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

13. Concern (No Opinion):
    Customers were concerned about mail security

    Response:
    Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. Concern (No Opinion):
    Customers were concerned about the mailboxes being damaged by snowplows

    Response:
    Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

15. Concern (No Opinion):
    No Concern

    Response:

16. Concern (No Opinion):
    You were concerned about having to travel to another post office for service

    Response:
    Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern (UnFavorable):
    Customers questioned the economic savings of the proposed discontinuance

    Response:
    Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
   Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

   Response:
   Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

2. Concern (No Opinion):
   Customers expressed concern for loss of community identity

   Response:
   A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. Concern (No Opinion):
   Customers felt the loss of a post office would have a detrimental effect on the business community

   Response:
   Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Community Meeting Roster

(1)

Postal Service Respresentive (Names and Titles):

Eric Tiemann	POOM
Lee Ann K Alessi	Investigative Coordinator
Sean Collins	Investigative Coordinator

DOCKET NO. 1376004-12136
ITEM NO. 24
PAGE 1

Date: 05/03/2011
Time 5:30 pm

Total Number of Customers Present: 45

Place: Chatham Town Hall, 488 Route 295, Chatham, NY 12037

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Simone Masse	1204 RT 13	12136	794 7369
Lenore Gensburg	PO Box 205 O.C.	12136	794-8601
Jim Monsonis	PO Box 205, O.C.	12136	794-8601
Charlie Frank	880 Albany Tpk	12136	794-8477
Donna French	880 Albany Tpk	12136	794-8477
Mayor Shirley Rosen	396 Rte. 13	12136	392-3034
Pat Leary	142 Rideau Hill Rd	12136	794-7146
Bob Leary	"	"	"
Sherya E. Perry	105 Alb Tpk	12136	392-3067
James A. Canty	71 Howes Rd	12136	766-5177
Kitty Curtis	17 Finch St	12136	794-7405
Joan Murray	614 Albany Pk	12136	794-9722
D. James Murray	614 Albany Pk	12136	794-9722
Rebecca McBride	40 Albany Tpke	12136	392-9718
Donna Frank	20 Phelps Rd	12136	3926230

(15)

Community Meeting Roster

(2)

Postal Service Respresentive (Names and Titles):

Eric Tiemann	POOM
Lee Ann K Alessi	Investigative Coordinator
Sean Collins	Investigative Coordinator

DOCKET NO. 1376004-12136

ITEM NO. 24

PAGE 2

Date: 05/03/2011

Time 5:30 pm

Total Number of Customers Present: 0

Place: Chatham Town Hall, 488 Route 295, Chatham, NY 12037

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
George H. Vollmuth	Box 236 North Chatham NY	12132	518-766-3058
Janet Langlois		12132	766-3058
[illegible]	Box 72 Old Chatham	12136	518-794-9091
June Mayton	PO Box 5 Old Chatham	12136	518 794-7656
Susannah Marks	Old Chatham	12136	794-8336
Robert Hotelling	Ghent	12075	392-3133
Gail Lundy	Old Chatham	12136	794-7554
Lee Smith	" "	"	794-4516
Maria Schmitz	" "	12136	794-9438
Linda Drozdyk	12136		
Diane Crossman	184 Percy Hill Rd	12136	392-7187
Rebecca Crossman	184 Percy Hill Rd	12136	392-7187
Paul Crossman	Chat. Courier		392-5151
[illegible]	P.O. Box 136	12136	794-8879
Leora Scarpenato	48 Alb Tpk	12136	392-4163

(15)

Community Meeting Roster

(3)

Postal Service Respresentive (Names and Titles):

Eric Tiemann	POOM
Lee Ann K Alessi	Investigative Coordinator
Sean Collins	Investigative Coordinator

DOCKET NO. 1376004-12136
ITEM NO. 24
PAGE 3

Date: 05/03/2011
Time 5:30 pm

Total Number of Customers Present: 0

Place: Chatham Town Hall, 488 Route 295, Chatham, NY 12037

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Elisabeth Muchitsch	100 Cotter Rd	12136	518-392-4230

(1)

Community Meeting Roster

(4)

Postal Service Respresentive (Names and Titles):

Eric Tiemann	POOM
Lee Ann K Alessi	Investigative Coordinator
Sean Collins	Investigative Coordinator

DOCKET NO. 1376004-12136
ITEM NO. 24
PAGE 4

Date: 05/03/2011
Time 5:30 pm

Total Number of Customers Present: 0

Place: Chatham Town Hall, 488 Route 295, Chatham, NY 12037

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
William Kotsos	PO Box 131, Old	Chatham 12136	794 8653
K. Murphy	76 Phelps Lane PO. Box 55	Old Chathe	12136 3926471
G. LORDI	86 ERGEL RD	OLD CHATHAM	794-8618
D ROSS	302 ALBANY TPKE	OC	12136 392-0606
RICHARD DORSEY	994 ALB TPKE	OC	12136 766-5176
BOB LINVILLE	1251 Rte 13	OC, 12136	794-5218
Bill Packet	60 Payn Ave	12037	929-3758
Robert Richardson	32 Rock City Rd	12136	392-5896

(8)

Community Meeting Roster

(5)

Postal Service Respresentive (Names and Titles):

Eric Tiemann	POOM
Lee Ann K Alessi	Investigative Coordinator
Sean Collins	Investigative Coordinator

DOCKET NO. 1376004-12136 Date: 05/03/2011

ITEM NO. 24 Time 5:30 pm

PAGE 5

Total Number of Customers Present: 0

Place: Chatham Town Hall, 488 Route 295, Chatham, NY 12037

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
malcolm wheeler	P.O. Box 172	12136	392-3038
Elizabeth Smith	P.O. Box 53	12136	7948776
+ JOANN MARP	P.O. Box 53	12136	7948776
Deborah Macfarlane	39 Percy Hill Rd	12136	3925603
Lori Dyjer	115 Dyjer Rd	12075	392-4324
Christa Lorai	86 Engel Rd.	12136	518-794-8618

(6)

UNITED STATES
POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 24
PAGE 6

July 20, 2011

RE: Old Chatham
Docket # 1376004-12136

Memo to the record. Item 24 Community Meeting Roster. The count has been corrected and updated to reflect 45 customers present, rather than 44.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (No Opinion):
Customer expressed a concern about irregular hours that the rural route serves the community

   Response:
Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

2. Concern (No Opinion):
Customer expressed a concern about package delivery and pickup

   Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

3. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

   Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

4. Concern (No Opinion):
Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

   Response:
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

5. Concern (No Opinion):
Customers felt inclement weather and poor road conditions might impede delivery

   Response:
Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

6. Concern (No Opinion):
Customers questioned the economic savings of the proposed discontinuance

   Response:
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

7. Concern (No Opinion):
Customers were concerned about a change of address

   Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

8. Concern (No Opinion):
Customers were concerned about having to make an address change on their bank checks and stationery

   Response:
Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

9. Concern (No Opinion):
Customers were concerned about obtaining accountable mail and large parcels

   Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

10. Concern (No Opinion):
Customers were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. Concern (No Opinion):
Customers were concerned about later delivery of mail

Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

12. Concern (No Opinion):
Customers were concerned about mail security

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

14. Concern (No Opinion):
Customers were concerned about the mailboxes being damaged by snowplows

Response:
Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

15. Concern (No Opinion):
Customer asked why wasn't a postmaster hired for Old Chatham?

Response:
All management positions were frozen in anticipation of the reorganization.

Nonpostal Concerns

1. Concern (No Opinion):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

2. Concern (No Opinion):
Customers expressed concern for loss of community identity

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

UNITED STATES
POSTAL SERVICE

May 12, 2011

RE: Old Chatham NY

Memo to the record. This is a place card for item 26 Community meeting letter (If community meeting held prior to questionnaire) Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

DOCKET NO. 13N6004-12136
ITEM NO. 27
PAGE 1

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

139 Signatures

May 13, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

Transmitted are many sheets of a petition signed by individuals presently served by the Old Chatham Post Office. They protest its proposed closing and transfer to East Chatham.

In the short time that we have had, we have found that there is almost universal sentiment against this plan. While we are relaying some of these voices now, we plan to continue to contact residents in this regard and expect to have more to submit soon.

People feel that this proposed closure hurts the community. It also puts a substantial burden on present users to travel to East Chatham. This represents a 3 mile trip each way from the Old Chatham square over steep hills and a narrow obsolete bridge.

There is also a feeling that this is an attempt to bolster business at a further away facility previously overbuilt and rented by the Postal Service.

Insufficient financial data and information were given to residents at the meeting held earlier this month at Town Hall.

Very truly yours,

Richard J. Dorsey

Enclosures
cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed
to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
[illegible]	P.O. Box 57	12136
[illegible]	P.O. Box 35	12136
Dave Whittam	PO Box 71	12136
C. CASEY	P.O. Box 152	12136
Lisbeth O'Connell	10 SEVEN BRIDGES RD	12136
MARK Hubley	" "	12136
Krista Speed	PO Box 48	12136
Wm Schultz (54)		
Karen Suen-Cooper	PO Box 98	12136
Martyn Cooper	PO Box 98	12136
Sally Ouellette	34 Round Lake Rd	12184
Deborah Macfarlane	39 Persay Hill Rd	12136
Persey Macfarlane	39 Persay Hill	12136
James Cunningham	126 Pitts Rd	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
[illegible]	40 Engel Rd	12136
[illegible]	40 Engel Rd	12136
[illegible] Miner	139 Haddock Hill	12136
J. Buechheim	52 Blueberry Hill Rd	12136
[illegible]	52 Blueberry Hill Rd	12136
[illegible]	po BOX 144	12136
Donna Hunt	po Box 144	12136
Rhonda Usyk	247 Ford Rd.	12136
Ellen Winkler	584 Albany Turnpike	12136
[illegible]	583 Albany Turnpike	12136
[illegible]	584 ALBANY Turnpike #1	12136
[illegible]	584 ALBANY TURNPIKE #1	12136
[illegible]	56 Harrington Lane	12136
[illegible]	584 ALBANY TRPK #3	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF ~~THE OLD~~ CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
~~Frances Foster~~ Frances Foster	P.O. Box 135, Old Chatham	12136
~~Corrington Foster~~ Corrington Foster	P.O. Box 135 Old Chatham	12136
Bob Linville	1251 Rte 13 Old Chatham	12136
Janette Linville	1251 Rte. 13, Old Chatham, NY	12136
Robert Bolcom	1237 CR 13, Old Chatham, NY	12136
Patricia Bolcom	1237 CR 13 OLD CHATHAM, N.Y.	12136
Simone Masse	1204 RT 13 old chatham ny	12136
Harold V. Schmidt	1219 County Rt 13 Old Chatham ny	12136
Penelope Schmidt	1219 CR 13 OCNY	12136
Maria V. Schmidt	1219 CR 13 OC, NY	12136
ERIC WILSKA	1137 CNTY 13	12136
Evelyn Wilska	1137 Cty Rt 13	12136
Sharon Colabelli	3 Thorne Road, O.C. ny	12136
Dan	3 Thorne Road, O.C. ny	12136

Daniel A. Colabelli

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
[illegible]	632 ALBANY TPK	12136
[illegible]	632 Albany Tpk	12136
[illegible]	632 ALBANY TPK #1	12136
[illegible]	632 Albany TPK #3	12136
[illegible]	632 Albany TPK	12136
Linda Prozdyk	632 Albany Tnpk Rd Apt #2	12136
[illegible]	631 " "	12136
[illegible]	631 " "	12136
[illegible] (LOUIS V. BASTA)	47 HADDOCK HILL ROAD	12136
DESIGN METALS (LOUIS V. BASTA - BUSINESS)	P.O. BOX 207	12136
Colette Basta	47 Haddock Hill Rd	12136
[illegible]	PO Box 112 Old Chatham NY 12136	12136
George W. [illegible]	" " "	12136
Carol Dobrouch	P.O. Box 112 Old Chatham NY	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
Marjorie Cartwright	~~[illegible]~~ Box 44 Old Chat	12136
Stephen Jesselson	90 Dorland Rd. OC.	12136
Jillian Perry	90 Dorland Rd. OC.	12136
Cynthia Valles	PO Box 163	12136
George Hebard	P.O. Box 163	12136
Betsy Russell	118 Thorne Rd	12136
Jim Osborn Smith	99 Thorne Rd OC	12136
David Iwanowicz	"letter carrier" in OC	12136
James Corie	PMR in OC	12136
Harold Meth	477 Riders Mills Rd	12136
Ron Schandera	5224 Gainesville Ga	30506
Kris Connolly	291 Gainesville GA	30775
Judy Stalzer	P.O. Box 72	12136
John Stalzer	PO Box 72	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
John Holt	Old Chatham, NY	12136
Jean Holt	Old Chatham	12136
H. Elizabeth Grace	Old Chatham	12136
Christine Cain	Old Chatham	12136
Joseph Cain	Old Chatham	12136
Sandra J Woodey	Old Chatham	12136
Suzanne Martin	Old Chatham	12136
[illegible]	Old Chatham	12136
Michael S. Martin	Old Chatham	12136
Diana Keltonic	Old Chatham	12136
Thomas Keltonic	Old Chatham	12136
Ruth Galgano	Old Chatham	12136
Cheryl Lewis	Old Chatham	12136
[illegible]	Old Chatham	12136

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
Richardson	32 Rock City Road	12136
Robert Richardson	32 Rock City Rd.	12136
Malcolm Wheeler	P.O. Box 172	12136
Claire Wheeler	P.O. Box 172	12136
Dawn Fatangelo	523 County Route 13	12136
James V. Murray	or PO Box 214 614 Albany Tpk Rd.	12136
Joan S. Murray	PO Box 214 614 Albany Tpk. Rd	12136
Carol Ordway	689 Albany Tpk Stop 2	12136
Caren Rubin	689 Alb-Tpk. Stop 10	12136
R.M. Ordway	689 Alb Tpk Stop 10	12136
Joe Johnson	673 Albany tpk rd	12136
James A. Carter	71 Howes Rd, Old Chatham	12136
Dorothy Carter	71 Howes Rd. Old Chatham	12136
Patricia A. Dorsey	994 Albany Tpk, Old Chatham	12136

(14)

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all other who are supposed to be serving the public interest.

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Dallas Barney	PO Box 129	12136
Jean Bullock	1025 Albany Tpike	12136
William Bullock	1025 Albany Turnpike	12136
Michael Kellar	1041 Albany Turnpike	12136,
Jack W Lockhart	1040 Albany Turnpike	12136
Carol A. Lockhart	1040 Albany Turnpike	12136
[illegible]	973 Albany Turnpike	12136
[illegible]	973 Albany Tpk	12136
John Elliott	973 Albany Tpk.	12136
Amy Chagnot	950 Albany Tpk	12136
[illegible]	34 Howes Rd	12136
Cecile Haler	34 Howes Rd	12136
Robb Leary	142 Riders Mills Rd	12136
[illegible]	994 Albany Tpke	12135

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Cristin Palacio	P.O. Box 220	12136
Ilana Cytto Arden	PO BOX 86	12136
JOAN WECHSLER	P.O. Box 143	12136
Adelle Kleiman-Levine	219 Haddock Hill Rd	12136
IRA S. Levine	219 Haddock Hill Rd	12136
Don Black	24 FINCH ST	12136
Lee Smith	PO BOX 23	12136
Kenneth Smith	BOX ~~24~~ 62	12136
J Lou Sothendon	70 Haddock Hill Road	12136
[illegible]	16 FINCH ST	12136
Lenore Gensburg	PO Box 205	12136 Road too dangerous
[illegible]	P.O. Box 25	12136
Gary R. Carfury Jr	PO Box 44	12136

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Kathryn M. Conway	142 Mashodack Rd Nassau	12123
Jane Lempy	603 Albany Turnpike, OC	12136
Lena Ross	302 Albany Tpke OC	12136
[illegible]	1531 County Rte 28	12132
Mimi Forer	247 Ford Road	12136
Jill Anderson	9 Spangler Rd	12136
Mike Deems	9 Spangler Rd	12136

(7)

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed
to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Jordan Wolfe	584 Albany Tpke	12136
Linda Wemple	583 Albany Tpke Old Chatham	12136
Jane H. Mayton	PO Box 5 Old Chatham	12136
Donna Mede	48 Hamilton Lane Old Chatham	12136
Linda Whiteman	418 Albany Tpk, Old Chatham	12136
Willard Whiteman	418 Albany Turnpike Old Chatham	12136
Andrew Hayley	PO Box 186 Old Chatham	12136

(7)

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10 REASONS TO KEEP THE POST OFFICE IN OLD CHATHAM OPEN

(1) Going to East Chatham to do daily postal business would involve 6 miles of driving each day. With skyrocketing gas prices that would be very costly over the course of a year.

(2) The drive to East Chatham can be dangerous. It has three huge hills—treacherous in sleet, snow and ice, Nov.-Mar. (Some of us have skidded off the road; some have been unable to get up the hills; the police have sometimes closed the road.) The road also has a derelict (condemned) trestle over the train tracks into East Chatham. Finally there's the dangerous intersection of Route 295 & Albany Tpk with a sharp turn up the incline onto the trestle, with no visibility of oncoming drivers.

(3) Many of the residents of Old Chatham are senior citizens, some with disabilities. Some of us have mobility issues, some vision issues, some driving issues. Getting to the Old Chatham Post Office is doable for us—whether by foot or by car. Getting to East Chatham is not.

(4) The Old Chatham Post Office is part of a business community along with The Country Store and Country Store Restaurant, and Jackson's Old Chatham House. All of these businesses help sustain each other by bringing traffic, trade and visitors to the area. If the Old Chatham Post Office closes, some patrons will shift trade from our hamlet to other stores and restaurants.

(5) The thriving Old Chatham hamlet center, anchored by the Post Office, supports the cohesion of our hamlet as a living community, and increases the desirability of our community for residents, visitors and homebuyers —and in turn enhances our property values. It also provides a long-standing and important social arena for people to connect, particularly our senior citizens.

(6) The Old Chatham Post Office provides us with fine services here (stamp purchases, certified mailings, money orders, priority mailings, package pick-ups, holiday mailings, etc.). Many of us also have postal boxes so we can get our business and personal mail by 10 AM (with rural delivery we would not get it until 5 PM). It would be a hardship to have to go to East Chatham. (Please note that the East Chatham Post Office is only *leased* by the Postal Service, just as Old Chatham is.)

(7) It seems there's much more use of the Old Chatham Post Office than the East Chatham one. We hardly ever see a car there or people walking there. Our Old Chatham Post Office seems the busier one (maybe because we'er a busier hamlet). So *this* is the Post Office that should stay open.

(8) If the Old Chatham Post Office closes, we're in danger of losing our Old Chatham addresses. Whatever the Postal Service says now, we're likely to lose our address and our community identity in the future. Two retired postmasters have shared their knowledge about that happening elsewhere.

(9) So many of our community's historical features—the school, church, and pond— have been destroyed by short-sighted thinking. We can't let the Old Chatham Post Office (which was on this very site in 1880) be abandoned too. We must keep it as part of our history and community life.

(10) We can't support the notion that Old Chatham doesn't deserve to have its *own* post office—when so many other communities, including many smaller communities, all over America have post offices of their own. We're told that we're one of many regional post offices being studied for closure. (Some will close, some will not.) We're told that *our* post office is at risk since the senior staffer retired 3 years ago. That's a very arbitrary reason to penalize the people of Old Chatham.

THE DECISION WILL BE MADE SOON!! OPPOSE THE CLOSING ASAP.

✔ ✔ **Write to: Optimization Coordinator, US Postal Service, 30 Karner Rd., Albany 12214-9653**

REQUEST ASSISTANCE FROM FEDERAL OFFICIALS ASAP.

• Congressman Gibson (610-8133) • Sen. Gillibrand (431-0120) • Sen.Schumer (431-4070)

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

DOCKET NO. 1376004-12136
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

10 Signatures

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Sally B Block	PO Box 42 Old Chatham NY	12136
James Kraft	606 Albany Tpke Old Chatham, NY	12136
Susannah W. Marks	PO Box 2 Old Chatham NY	12136
JUDE S. JARVIS	PO BOX 52 OLD CHATHAM NY	12136
Ryan [illegible]	56 Harrington Lane Old Chatham NY	12136
Holly Daly	30 Depot Lane OLD CHATHAM, NY	12136
NANCY Finn	PO BX 19 OLD CHATHAM, NY	12136
Joseph Finn	PO BOX 19 OLD CHATHAM NY	12136
Molly [illegible]	PO Box 24 Old Chatham NY	12136
David [illegible]	PO Box 15 Old Chatham NY	12136

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Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

59 Signatures

May 20, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

My letter of May 13, 2011 refers.

Transmitted are more sheets of the petition signed by individuals presently served by the Old Chatham Post Office. They protest any proposed closing and transfer to East Chatham.

The comments in my previous letter continue to apply.

We hope that you will give consideration to the views expressed by your customers.

Very truly yours,

Richard J. Dorsey

Enclosures
cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed
to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
Barbara Mills	481 Ford Road Old Chatham	12136
Peter J VanCook	481 Ford Road Old Chatham NY	12136
Madeline Miller-Debsh	497 Ford Rd, Old Chatham NY	12136
Florence Kirtson	498 Ford Rd Old Chatham NY	12136
William Kirtson	498 Ford Rd Old Chatham NY	12136
James A Cole		
Pamela Cole	76 Sesame St OLD CHATHAM NY	12136
	514 Ford Rd. Old Chatham, NY	12136
Jeri Burghardt	514 Ford Rd.	Old Chatham, NY 12136
Marie Argo	436 Ford Rd.	Old Chatham, NY 12136
Vern Argo	454 Ford Road	Old Chatham NY 12136
Dan Travis	473 Ford Rd	old Chatham 12136
Lucille Travis	473 Ford Rd	old Chatham, 12136

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all other who are supposed to be serving the public interest.

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
Edward O Dell	482 Shaker Museum	12136
Robert Bixby	325 Shaker Museum	12136
Carol R. Stielmeier	325 Shaker Museum Rd	12136
Ellen Schwartz	13 Shaker Museum	12136
Catherine Lebow	478 Cty Rte 13	12136
Chris DePalli	524 P.H Hall Rd	12136
Rebecca McBride	40 Albany Turnpike	12136
Douglas L Burgess	706 Co Rt 13 Old Chatham	12136
Pamela M Hazing	"Land mark Building"	12174
Carl Schools		12075
Kathleen Albert	187 Richmond Rd	12184
Frank Albert	" " "	12184
Pamela Cohen	POB 63 Old Chatham	12136
ALAN D'ALEO	723 RT 13 OC	12136

(14)

DOCKET NO. 1376004-12136
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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all other who are supposed to be serving the public interest.

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
VERONICA FUENTES	514 SHAKER MUSEUM RD	12136
PAULA EILAT	514 SHAKER MUSEUM RD	12136
Elise WARD	510 Shaker Museum Rd	12136
Joseph Brown	506 Shaker Museum Rd	12136
Mae Brubaker	509 SHAKER MUSEUM RD	12136
Theresa Brubaker	509 Shaker Museum Rd	12136
RICHARD VANEGGHEN	521 SHAKER MUSEUM RD	12136
Susan VanEgghen	521 Shaker Museum Rd.	12136
Jaime Yerzi	520 Shaker Museum Rd	12136
Christine M Warner	517 Shaker Museum Rd	12136
ZEPH EGNASHER	520 SHAKER MUSEUM RD	12136
KIM SEABURY	513 SHAKER MUSEUM RD	12136
STEVE SEABURY	513 SHAKER MUSEUM RD	12136
Sarah Ward + Khush. assi	410 Shaker Museum Rd	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address cyd.crossroads@yahoo.com	Zip Code
Cydney Cross	P.O Box 136 OLD Chatham NY	12136
Lynda VanAlstyne	PO Box 81 Old Chatham, NY	12136
Philip Eisenberg	PO Box 171, Old Chatham	12136
Jeff Sorey	PO Box 211, OC	12136
Barbara Polemis	PO Box 204 OC, NY	12136
Megan Clark Eisenberg	99 Shaker Museum Rd. OC, NY	12136
Jan-Erik Steel	610 Albany Turnpike OC NY	12136
Michael Collancka	PO Box 217 OC	12136
Victor Kremer	35 White Bridge Rd OC NY	12136
Ben Ar	16 Beach Road	12115
Tey Michael	5 YF Co Rt 13 OC NY	12136
Louise Wallace	Box 299 E. Chatham	12060
Charles Capobianco	1061 CR-13 OLD Chatham	12136
Michael Polemis	P.O. Box 204 Old Chath	12136
Cathy Garner	223 Rock City Rd	12136
Charles J. French Jr.	880 Albany Tnpk	12136
Donna R. French	" "	"

(7)

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Item 19

UNITED STATES
POSTAL SERVICE

July 20, 2011

RE: Old Chatham
Docket# 1376004-12136
Item 38
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Memo to the record. On 07/15/11, correspondence containing 124 signatures petitioning against the proposed closure of the Old Chatham Post Office was received from Richard J. Dorsey, Attorney at Law.

On 07/20/2011, the number of signatures has been added to the official record.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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Item 20

UNITED STATES
POSTAL SERVICE

July 20, 2011

Richard J. Dorsey
Attorney at Law
PO Box 48
Valatie, NY 12184-0048

Dear Mr. Dorsey:

The United States Postal Service is in receipt of you letter dated July 8, 2011 along with the petition opposing the closure of the Old Chatham Post Office. All documentation has been added to the official record.

Thank you again for your interest and support of the United States Postal Service.

Sincerely,

Nadine Tremblay

Nadine Tremblay
USPS - Albany District
Post Office Review Coordinator
30 Karner Rd
Albany NY 12288-9311

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124 Petition Signatures

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

July 8, 2011

Jane Wolfgang
Acting Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12288-9996

Re: OLD CHATHAM POST OFFICE

Dear Official:

This follows up my transmittals of May 13, 2011, May 20, 2011 June 17, 2011 and June 29, 2011 to your office.

Enclosed please find originals of many further petition sheets against closing the post office and transfer to East Chatham.

Also enclosed are originals of statements of numerous residents submitted mainly to challenge assertion that majority of local residents had no opinion about closing.

Please take seriously the views of your customers regarding this whole proposal.

Very truly yours,

Richard J. Dorsey

Enclosures
cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9660

DOCKET NO. 1376004 -12136
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And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
MERRILL DOMAS	157 CTY RT. 17, VALATIE	12184
STEVEN LERNER	666 ALBANY TPK	12136
Bauer Breden	1467 Rt 12	12136
Margaret Ryan	666 Albany TPK	12136
Murray Douglas	509 Ford Road	12136
Susan Biederman	1467 Rt. 13	12136
Gordon Ross	251 Seven Bridges Rd	12136
Amy Zimmerman	251 Seven Bridges Rd	12136
Lois Cohn	399 Haddock Hill Rd.	12136
Maura Callahan	674 Albany Turnpike	12136
Douglas Welch	325 Bushnell Rd Chatham	12037
Edward Spiro	13 Shakes Museum Rd. Old Chatham	12136
HONORÉ DEPEW	674 ALBANY TPKE	12136
LORI NOWICKI	1420 Ct. Rt. 13 Old Ch	12136

(14)

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
Sara Abramson	13 Shaker Museum Rd., Old Chatham	12136
[illegible]	436 Ford Rd O.C.	12136
[illegible]	454 Ford Rd O.C.	12136
Barbara Mills	481 Ford Rd OC	12136
David Seay	4243 Rte 203	12132
Anita Seay	4232 Rt. 203	12132
Mimi Fox	247 Ford Rd	12136
PHILIP M ZWINGELBERG	755 CR 13	12136
Lisa Warner	PO 116 OC	12136
Jarek Warner	PO 116	12136
Adrienne Gaus	365 County Rt 24	12060
B.C. Hill	925 Highland Rd	12136
Jessica Neptune	925 Highland Rd	12136

(13)

12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

DOCKET NO. 1376004 - And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
[illegible]	old chath	12136
Charles Niles	Old Chatham	12136
[illegible]	Old Chatham	12136
[illegible]	old Chatham	12136
[illegible]	East Chatham	12036
[illegible]	Old Chatham	12136
[illegible]	Old Chatham	12136
[illegible]	Old Chatham	12136
[illegible]	Old Chatham	12136
[illegible]	Old Chatham	12136
[illegible]	old chatham	12136
Cheryl Brule	Chatham	12037
Edward Brule	Chatham	12037
[illegible]	Old Chatham	12036

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9650

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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
Bill Schultz	1054 Old Chatham	12136
[illegible]	275 Pitts Road	12136
[illegible]	3060 Rt 66	12037
Joanne Travis	473 Ford Rd.	12136
[illegible]	Harryswood Canaan	12029
Lois Sansbury	Stuyvesant NY	12173
Wayne Sansbury	Stuyvesant NY	12173
[illegible]	295 Ashley Hill Rd	12036
Jeanne L. Niedman	162 Elderberry Rd Mineola N.Y.	11501
[illegible]	93 Luke Hill Rd Canaan	12029
William A. Shor	635 E. 14 St. 7.B NY NY	10009
Marta [illegible]	635 E. 14 St. NY 100	10009
Patricia Brenner	49 Stratford Ave, W.P.	11596
Mary Heenan	93 Transverse Rd. Garden City NY	11530

(14)

12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12212-9668

DOCKET NO. 1376004
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And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	Zip Code
Anne McCullagh	22 Laurel Dr. New Hyde Pk NY	11040
C W Kraus	190	Spencertown NY 12
Charlie Frank	880 Albany Tpk Old Chatham, NY	12136
Laura Wright	4334 Rte 66 Melden Bridge NY	12115
Donna French	880 Albany Turnpike Old Chatham, NY	12136
Paul Frank	20 Phelps Rd CC, NY 12136	12136
Fred Rheingold	PO Box 29 E. Schodack, NY	12043
FRANCES [illegible] HEINS	368 KENNEDY RD Valatie	12184
Ruth Brown	90 Seven Bridges Road	12136
[illegible] Brown	"	"
Barbara Adams	P.O. 204 Old Chatham	12136
[illegible]	157 CO. RT. #97	12436
[illegible]	586 Highland Rd Old Chm	12136
Barbara Kotulski Harman	940 Highland Rd Old Chatham	12136

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To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9668

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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
Kim Pesarchick	1420 ch. Rt. 13 Old Ch.	12136
Kate Pesarchick	1420 ch Rt 13 Old Ch.	12136
Annabelle Pesarchick	1420 ch Rt 13 Old ch.	12136
[illegible]	419 White Mills.	
[illegible]	2919 County Rt 9 E. Chatham	12060
[illegible]	2919 Co. Rt. 9, E Chatham	12060
[illegible]	2919. Co. Rt. 9 E Chatham	12060
Leya Jackson	648 Albany Turnpike	12136
[illegible]	Dorothy Pinello	
Gail Day	74 George Rd, Old Chatham	12136
Leslie Knauf	P.O. Box 115, Malden Bridge NY	12115
Amy K White	Pitt Hall Rd, Old Chatham	12136

(13)

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9AGE

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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
[illegible]	123 Waverly Place	NY 10011
Catherine Warren-Muller	14 Syring Road, M. Bridge	NY 12115
Dana Elst	514 Shaker Museum Rd	12136
Jonathan Wass	[illegible]	14618
Sarah Kemp	2775 Maple Ave, Palmyra NY	14522
Lucinda Buckley	4718 Rt 66 Malden Bridge NY	12115
Arieta Greenberg-Nelson	PO Box 3 Malden Bridge NY	12115
Cynthia Vitari	149 Kinderhook Rd, Nassau, NY	12123
GREY LINSLEY	P.O. Box 34, Malden Bridge NY	12115
BRAD LINSLEY	P.O. Box 34, Malden Bridge NY	12115
[illegible]	P.O. Box 242 Chatham	NY 12037
[illegible]	1123 Country Rt. 13	NY 12136

(12)

GREY

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
Teresa Neptune	925 Highland Rd	12136
Veronica Fuentes	514 Shaker Museum Rd	12136
David M. Cathers	152 Hunt Club Rd	12136
[illegible] Cathers	152 Hunt Club Rd	12136
William Hillerman	330 SHUFELT. RD.	12123
Hayden Schimer	910 west end av NY, NY	10025
[illegible]	331 notabury RD	12123
Kimberly S Cain	4 Shore Rd	12037
[illegible]	99 Thorne Rd	12136
Tim Jackson	512 RTE 295	12037
[illegible]	2170 Rt 295 Canaan, NY	12029
[illegible]	7 Depot Lane, Old Chatham	12136
[illegible]	7 Depot Lane Old Chatham	12136
Cynthia [illegible]	11 Finch St.	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

DOCKET NO. 1376004-12136
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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
[illegible]	P.O. BOX 235, O.C.	12136
Lola Obenu	PO Box 235 OC	12136
Mark Greenberg	POB 3 Malden Bridge	12115
Mark Clark	PO 3022 Rt 43 Averill Park	12166
P. Spillman	P.O. Box 152 Malden Bridge	
CB Mobley	PO Box 34 Malden Bridge	12115
Jeanne Hobbs	Sullivan Rd Valatie	12184
[illegible]	Sullivan Rd Valatie	12184
[illegible]	Albany Ave Kinderhook	12106
Rolle Heart	142 Riders Mills Rd	12136
Denise Dunne	995 Dugway Rd	12165
[illegible] R. Moore	181 Rt. 17	12184
[illegible]	215 Fire Tower	12169

(14)

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9683

DOCKET NO. 1376004-12136
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And all others who are supposed to be serving the public interest

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Name	Address	Zip Code
LAURA ROSEN	P.O. Box 367	
CLOUD DEVINE	CHATHAM, NY 12037	
ANDREW McDONNELL	395 Highland Rd, Old Chatham NY 12136	12136

(3)

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CHRIS GIBSON
20th District, New York

HOUSE ARMED SERVICES COMMITTEE
Subcommittee on Emerging Threats and Capabilities
Subcommittee on Readiness

HOUSE AGRICULTURE COMMITTEE
Subcommittee on Livestock, Dairy, and Poultry
Subcommittee on General Farm Commodities and Risk Management

http://gibson.house.gov

Congress of the United States
House of Representatives
Washington, DC 20515

WASHINGTON
502 Cannon House Office Building
Washington, DC 20515
(202) 225-5614

SARATOGA SPRINGS
513 Broadway
Saratoga Springs, NY 12866
(518) 306-5450

GLENS FALLS
136 Glen Street
Glens Falls, NY 12801
(518) 743-0964

KINDERHOOK
2 Hudson Street, PO Box 775
Kinderhook, NY 12066
(518) 610-8133

DELHI
111 Main Street
Delhi, NY 13753
(607) 746-9537

June 23, 2011

Margaret M. Pepe, Manager
United States Postal Service
30 Karner Road
Albany, NY 12288

Re: Old Chatham Post Office

Dear Margaret;

It was great to meet you last week and I appreciate the work you're putting in on the review of the Old Chatham Post Office. Enclosed are additional customer optional comments forms that were dropped off to my office on Friday, June 17th.

I appreciate you taking the time to review the thoughts and comments of the local residents of Old Chatham. This is a very emotional issue for them.

If I can be of any assistance please don't hesitate to contact me.

Warm regards from Kinderhook,

Ann Mueller
Office Manager
Congressman Chris Gibson (NY-20)

Enclosures: 32 sheets

RECEIVED
JUN 24 2011
MARKETING - ALBANY DISTRICT

Proposal Checklist

Section I — Responsiveness to Community Postal Needs

- ✓ Tell what we are doing and why.
- ✓ Is reason for discontinuance justified and documented in the record?
- ✓ If suspended, what type of alternate service customers are now receiving?
- ✓ Reason for vacancy and information on postmaster/OIC
- ✓ Number of customers and type of service they received and will receive.
- ✓ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ✓ Last three fiscal years of revenue and revenue units.
- ✓ Decline in service workload/reduction in EAS level, if appropriate.
- ✓ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ✓ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ✓ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ✓ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ✓ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ✓ Information on petitions and congressional inquiries included with Postal Service responses.
- ✓ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ✓ Advantages and disadvantages of proposed alternate service.
- ✓ Any other pertinent information concerning Postal Service needs.

Section II — Effect on the Community

- ✓ Brief background of area, community government, population, etc.
- ✓ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ✓ Was Post Office used as meeting place?
- ✓ Was Post Office a shelter for a bus stop?
- ✓ Did the Post Office have a public bulletin board?
- ✓ Were government forms available at the Post Office?
- ✓ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ✓ What is the historical value of the office?
- ✓ Is an address change necessary?
- ✓ Will the community identity be preserved?
- ✓ What are the growth trends (flat, up, down)?
- ✓ Were any other nonpostal items identified?

Section III — Effect on Employees

- ✓ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV **Economic Savings**

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)	$ 36 381
Fringe benefits 33.5%	$ 12188
Rental costs, excluding utilities	$ 9025
Total annual costs	$ 57 594
Less estimated cost of replacement service	- 29 027
Total annual savings	$ 28567

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

✓ Is postmaster salary based on the minimum salary without COLA?

✓ Does postmaster salary reflect the current office evaluation?

Section V **Other Factors**

✓ The Postal Service has identified no other factors for consideration (if appropriate).

✓ List other factors as appropriate.

✓ Other factors when replacement service is a CPO.

Section VI **Summary**

✓ The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII **Notices**

✓ Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:
Nadine Tremblay — 4/22/11
Investigative Coordinator — Date

Reviewed and Certified By:
Nadine Tremblay — 4/22/11
District PO Review Coordinator — Date

UNITED STATES POSTAL SERVICE®

05/16/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the OLD CHATHAM Post Office
Docket No. 1376004

This is to advise you that on 05/17/2011, I will post for public comment a proposal to close the OLD CHATHAM Post Office in Columbia, Congressional District No. NY-20.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE®

05/16/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
OLD CHATHAM Proposal
Docket No. 1376004 - 12136

Please post the enclosed proposal to close the OLD CHATHAM Post Office in the lobby. The proposal must be posted in a prominent place from 05/17/2011 through close of business on 07/18/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Old Chatham Post Office:

The Postal Service is considering the close of the Old Chatham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Old Chatham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1376004-12136
ITEM NO. 33
PAGE 1

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday , 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $66,834 (174 revenue units) in FY 2008; $51,008 (133 revenue units) in FY 2009; and $49,230 (128 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	**Concern:**	Concerned about the reliablity of the carrier
	Response:	Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.
2.	**Concern:**	Customer concerned about carrier losing his position.
	Response:	The delivery of your mail will continue uninterupted by your current mail carrier.
3.	**Concern:**	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.
4.	**Concern:**	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5.	**Concern:**	Customers asked why their post office was being discontinued while others were retained

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the Old Chatham Post Office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

8. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

9. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

10. **Concern:** Customers felt the post office should remain open since they paid taxes

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

11. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

12. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.

Response: East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

13. **Concern:** Customers were concerned about a change of address

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

14. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

16. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

18. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

19. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

20. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

21. **Concern:** Customer asked why wasn't a postmaster hired for Old Chatham?

Response: All management positions were frozen in anticipation of the reorganization.

22. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

23. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

24. **Concern:** Customers were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

25. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

26. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Old Chatham Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

2. **Concern:** Customers expressed concern for loss of community identity

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

   Response: Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4.	**Concern:**	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 9,025
Total Annual Costs	$ 57,594
Less Annual Cost of Replacement Service	- $ 29,027
Total Annual Savings	$ 28,567

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster retired on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $28,567 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

05/17/2011

ERIC TIEMANN
Manager, Post Office Operations

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

UNITED STATES POSTAL SERVICE®

07/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/18/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE®

A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Nadine Tremblay Date: 07/21/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

DOCKET NO. 1376004-12136
ITEM NO. 36
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Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 3

Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Old Chatham Post Office:

The Postal Service is considering the close of the Old Chatham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Old Chatham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

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Date of Posting: 05/17/2011

Date of Removal: 07/18/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Old Chatham Post Office:

The Postal Service is considering the close of the Old Chatham Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/17/2011 through 07/18/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Old Chatham Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

DOCKET NO. 1376004-12136
ITEM NO. 36
PAGE 5

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION

Date 07/15/2011

Postal Customers of the Old chatham Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Old chatham Post Office, which was posted 05/17/2011 through 07/18/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Old chatham Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

ERIC TIEMANN
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES
POSTAL SERVICE

RE: Old Chatham NY
Docket# 1376004-12136
Item 38
Page ~

June 24, 2011

Memo to the record: On 6/21/11 correspondence containing 29 customer optional comment forms signed by local Old Chatham residents along with a cover letter was received from Richard J. Dorsey, Attorney at Law.

0n 06/24/11, all customer comments were answered and an acknowledgement of receipt was mailed to Richard J. Dorsey, Attorney at Law, PO Box 48, Valatie, NY 12184 advising all documentation was added to the official record.

Jane Wolfgang

Jane Wolfgang
A/Optimization Coordinator

UNITED STATES
POSTAL SERVICE

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June 24, 2011

Richard J. Dorsey
Attorney at Law
PO Box 48
Valatie, NY 12184-0048

Dear Mr. Dorsey:

The United States Postal Service is in receipt of your letter dated June 17, 2011 along with the local residents optional comment forms you recently submitted. All documentation has been added to the official record.

Thank you again for your interest and support of the United States Postal Service.

Sincerely,

Jane Wolfgang

Jane Wolfgang
A/Post Office Optimization Coordinator
USPS
Albany District
30 Karner Road
Albany NY 12288-9996

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PAGE C

RCV'D 6/21/11

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

June 17, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

Transmitted are many sheets of customer optional comment forms signed by local residents in opposition to closing the Old Chatham Post Office.

As is obvious, these are not canned responses but set forth heart felt sentiments from a sample of the many people who would be adversely effected by such a change.

We continue to emphasize this proposed closure hurts the community. It also puts a substantial burden on present users to travel to East Chatham. This represents a 3 mile trip each way from the Old Chatham square over steep hills and a narrow obsolete bridge.

There continues to be a feeling that this is an attempt to bolster business at a further away facility previously overbuilt and rented by the Postal Service.

Very truly yours,

Richard J. Dorsey

Enclosures
cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

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ITEM NO. 38
PAGE 1

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I strongly disagree with the closing of old Chatham Post office because we regularly use it for money order, stamps, mailings. we rarely leave old chatham, this would be a huge inconvenience.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

JACKSON'S, the Country store, + the Post office are the center of old Chatham. It is what make the community. People go to the Post office, then go to store, or JACKSON'S thats what they do. It would hurt business.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not close the Post office. There is no doubt It would negitively affect business. Times are tough enough don't make it worse.

Name of Postal Customer: BARRY JACKSON

Signature of Postal Customer: Barry Jackson

Mailing Address: PO 57+35 Old Chatham

City, State, and ZIP Code: N.Y. 12136.

Date: 5/23/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

CLOSURE WOULD BE VERY INCONVENIENT AND DIFFICULT.

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2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THERE IS A LOCAL COMMUNITY WHICH IS "ORGANIZED" AROUND THE OLD CHATHAM POST OFFICE.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DAVID H. DEWEESE
Name of Postal Customer

Signature of Postal Customer

P.O. BOX 168
Mailing Address

OLD CHATHAM, NY 12136
City, State, and ZIP Code

22/05/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have to drive to get my mail.
Waste of Gas

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2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our Business would suffer. Loss of Community

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Unemployment for Postal Workers.

BRIAN ALBERT — Name of Postal Customer

Signature of Postal Customer

639 ALBANY TURNPIKE ROAD P.O. BOX 238
Mailing Address

OLD CHATHAM NY 12136 — City, State, and ZIP Code

5/27/11 — Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Ref #3

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2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Columbia County is a unique blend of beautiful unspoiled country and well preserved historic + early homes. The Hamlet of "Old Chatham" is the area name most recognized. It is synonymous with Horse Country, Beaucolic Country Ride, quiet country roads, weekend retreats, Hunt Club and pure laid back country living. I am afraid that by closing this Post office, the chance of eventually losing the identity of "Old Chatham" is very real. You say no, but it has happened before in important areas where you made the same promise

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
The antiquated single lane bridge on the Albany Turnpike will more than likely in the near future, have to be closed for reconstruction. When this occurs it will be for an indefinite long term. This is the only ingress/regress we have to the East Chatham P.O. thus it will be very inconvenient.

Patricia A Leary

PATRICIA A. LEARY | ROBERT G. LEARY — Robert G Leary
Name of Postal Customer — Signature of Postal Customer

142 Riders Mills Rd
Mailing Address

OLD CHATHAM, NY 12136 — 5-30-11
City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed disconti
CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I seriously doubt that there is anyone living in Old Chatham, as their primary residence, who would vote to close the Old Chatham Post Office. If the questions are worded ambiguously so as to elicite an answer that is inferred as negative is hardly cricket.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Most of us are elderly and to think of walking to East Chatham to pick up or deposit mail is insane. Our winter weather is not amenable to this sort of exercise. There are three long and arduous hills to negotiate. It is bad enough to drive these roads in winter

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. If cost effectiveness is a consideration, then an adjustment in postal fees is an option. ~~Or~~ Perhaps a reduction in paper work required of the personnel with a resulting reduction of force would suffice. There must be, in the Postal hierarchy, staff of sufficient prowess to come up with alternatives. Privatization is also an option, then fees would increase to cover costs.

Name of Postal Customer
DOUGLAS L. BURGESS

Signature of Postal Customer
Douglas L Burgess

Mailing Address
706 Co. Route 13

5/27/2011
Date

City, State, and ZIP Code
Old Chatham, NY 12136-2406

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closing the post office will negatively affect the Old Chatham community in more than just a "community sense." The inconvenience of travelling to E. Chatham as well as the loss of ~~[illegible]~~ proper service will have a major impact.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community values the tradition and service the OC P.O. represents. Additionally, loss of jobs & the challenge of interacting with a larger postal facility will negatively impact the residents of this community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe closing the Old Chatham P.O. will eventually be more costly to OC residents and to the US Postal system.

Brian Bean
Name of Postal Customer

[signature]
Signature of Postal Customer

973 Albany Tpke
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

24 May 2011
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is very convenient to have the post office in Old Chatham

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It effectivates a business community in Old Chatham. When going to the post office, people can go the the store or restaurant.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Its the heart of the community. It will cost more to close than remain open

James Kleinbaum
Name of Postal Customer

Signature of Postal Customer

701 CR 13
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/4/11
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The distance from my house to E. Chatham Postoff. is about 5 miles. I'm 80yrs old and my wife is legally handicaped. Does anyone expect us to meet the mail delivery person, or, do you consider appropriate that money left in our rural delivery box could be stolen.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Winter would be disasterous.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I've been to the E. Chatham Postoff. 4 or 5 times in the last 3 years to do postal business. No other customers were there. the office is obviously to large for that area.

James A. Carter
Name of Postal Customer

James A. Carter
Signature of Postal Customer

71 Howes Rd
Mailing Address

Old Chatham, NY 12136-
City, State, and ZIP Code

May 23, 2011
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have no reason to be dissatisfied with the service as it is. To have the present post office is convenient for me and I do not wish to see the change elsewhere.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will be extremely inconvenient for many of our elderly residents to navigate the steep + curving road from Old Chatham to East Chatham, especially in the winter. The East Chatham railroad bridge itself is a hazard.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not adopt this proposal. We are presently located an additional three miles from Old Chatham to East Chatham (or 6 round-trip miles).

SHIRLEY ROSEN — Shirley Rosen
Name of Postal Customer — Signature of Postal Customer

396 Rte. 13
Mailing Address

Old Chatham, N.Y. 12136 — 5-23-11
City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Do not change Old Chatham Post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There has always been a Post office in Old Chatham

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you move Post office to East Chatham This is 6 miles round trip on bad road in winter.

Malcolm Wheeler — Claire L. Wheeler

Name of Postal Customer — Signature of Postal Customer

P.O. Box 172

Mailing Address

Old Chatham, N.Y. 12136 — 5/23/11

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Loss of the Old Chatham P.O. would make it difficult & inconvenient for me to send express mails & packages
The post office in East Chatham is a ten mile round trip journey for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to meet & greet people - read notices & leave notices and get information about local events

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office is important for carrying on business and social functions.

If the Post office in ~~Old~~ Chatham is closed. I will utilize FEDEX and UPS for pickup at my office and home instead of driving 10 miles Round trip to East Chatham.

Charles Kleinbaum

Abby Kleinbaum
Name of Postal Customer

Abby Kleinbaum
Signature of Postal Customer

763 County Rte 13, Old Chatham
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/22/11
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Would have unfavorable effects - We would have to Travel much more distence to get our daily Mail. u - More gas use

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. -

Would have unfavorable effects on the Community - as people Come to the post office it has very positive effects on the business in the community. - Having the post office here in Old Chatham - is very positive in many ways.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

All the people who currently use this Post office would have Travel a distance to get their secure mail - this would also use more Carfuel.

Marjorie V. Cartwright — Marjorie V. Cartwright

Name of Postal Customer — Signature of Postal Customer

[redacted] PO Box 44

Mailing Address

Old Chatham NY 12136 — 5/22/11

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

O.C. P.O. Serves a larger area than East Chatham, in days of HIGH gasoline prices—

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The O.C. post office far more efficient to this larger area

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The O.C. P.O., used by FDR & I am reasonably certain by another President, still worth remembering as such—

Douglas, AR — ARDouglas

Name of Postal Customer — Signature of Postal Customer

Mailing Address

O.C.

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The effect for me would be extremely negative. When I did have a rural box – mail was dispersed throughout my neighborhood several times after mail box "downed" by cars/trucks.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The P.O. is an integral part of the community – we depend on it! I may buy stamps in several booklet form – but packages to children/grandchildren more often. We post community happenings on board, too.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I am a senior (we have many in the community), and, do believe drive to East Chatham from Nov. – April could be hazardous driving the 3 miles in either direction

June H. Mayton — June H. Mayton

Name of Postal Customer — Signature of Postal Customer

P.O. Box 5, Old Chatham, NY 12136

Mailing Address

City, State, and ZIP Code — 5/22/11 Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can walk to the PO in 5 minutes - If that RR bridge, which looks precipitous, is closed, that means we drive to Chatham Ctr. take 66 to Chatham, + 295 to E. Chatham - WAY TOO FAR

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The OCPO is a community meeting place + a vital part of the fabric of the hamlet.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We all understand that the move to East Chatham would mean the inevitable, eventual loss of our old Chatham address, and Zip code which contributes ~~greatly~~ greatly to our property values —

DALLAS BRINEY — Dallas Briney

Name of Postal Customer — Signature of Postal Customer

PO BOX 129

Mailing Address

OLD CHATHAM NY 12136 — 5/24/11

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. - too large for rural delivery. During winter months, we will have to travel the Albany Tpke - the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions, etc. During winter, the danger heightens - especially for senior citizens.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2,500 miles of car travel by year if the OC PO is closed, this would not only be inconvenience & added expense, it would also be detrimental for the environment & economy.

Name of Postal Customer
Florence KIATSOS

Signature of Postal Customer
Florence Kiatsos

Mailing Address
P.O. Box 131

City, State, and ZIP Code
Old Chatham, NY 12136

Date
6/4/11

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MAJOR INCONVENIENCE, SINCE I DRIVE BY POSTOFFICE TWICE A DAY - TO MAIL LETTERS + BUY STAMPS. OTHER POSTOFFICES ARE FAR AWAY FROM WHERE I LIVE.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WE WE LOSE A PLACE WHERE NEIGHBURS MEET EACH OTHER WHICH IS GOOD FOR A COMMUNITY. IT WOULD BE A BURDEN ESPECIALLY ON OLDER FOLKS, WHO WOULD BE FORCED TO DRIVE TO DO MAILINGS, etc. ROADS ARE NOT THAT GREAT

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SAVE MONEY OTHER WAYS. FOR EXAMPLE - NO SAT. DELIVERY. COME UP WITH NEW IDEAS TO SAVE/ MAKE MONEY

DEAN HURLEY
Name of Postal Customer

Signature of Postal Customer

PO BOX 81
Mailing Address

OLD CHATHAM NY 12136
City, State, and ZIP Code

5/27/11
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Postal Service is no longer Considered "a Service" When The Powers That be make it an inconvenience To The public by closing our local office. Why should The Customers who are The Sole Support of The Postal Operation be penalized.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. IT Would be another Thing Taken From us. The people of The Community Should be heard. It's The Center of our Town and money Shouldn't be an issue, Since 80% of The Post Offices don't make a profit.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Instead of Closing Post Offices, come up with some innovative ideas To Raise Revenue and Compete. Closures aren't going To Solve The problems. If They were, you would Start with Post Offices with no Rural Routes, fewer Customers and less revenue

Gail Lundy
Name of Postal Customer

Gail Lundy
Signature of Postal Customer

947 Albany Tpk
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/23/11
Date

Than Old Chatham. A vacancy, Created by design is no Comparison. I don't Think The last Postmaster Retired - She was far To young!
Finally, Could it be A Consolidation with East Chatham Would justify The $5000 a month Rent? I Bet There's no profit being made There!!

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will lose a lot of convenience + sense of place. My friends who pick up their mail ~~are~~ feel they will be losing the center of their community.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The quality of life for people living in small rural communities will be significantly reduced as the local post office provides a center, a sense of community, a hearth to small town life, to people's face-to-face encounters. In winter weather the effects of closing will be magnified in terms of safety, isolation + convenience.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The US Postal Service is doing an extraordinarily dismal job of informing us about the economies it hopes to ~~attain~~ by this part of action — Facts, numbers, a systematic laying-out of your logic would be most helpful — unless plans to diminish all services are too frightening to reveal.

Amy K White — Amy K White

Name of Postal Customer — Signature of Postal Customer

638 Pitt Hall Rd.

Mailing Address

Old Chatham, NY 12136 — 5/26/11

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live 2 miles north of the Post office. East Chatham would be completely out of my way.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many people walk to the Post Office and the Store in the square in town. This is a wonderful meeting place for Old Chatham residents and it is very important to keep the heart of the community alive.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office does bring in revenue.

Lynda Van Alstyne
Name of Postal Customer

Lynda Van Alstyne
Signature of Postal Customer

P.O. Box 81
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/25/11
Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have a feeling that the service will go down hill even though it is said this will not happen

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This post office is a great part of old Chatham and should not be Taken away from us To begin a Law.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If at the End of the Tax year when we file our Taxes A small fee of $5.00 or 10.00 over the nation would be enough money so no postal office would have To be closed. We pay To send but do not pay To have it delivered

Name of Postal Customer

Signature of Postal Customer

473 Ford Rd

Mailing Address

old Chatham NY

City, State, and ZIP Code

6-10-11

Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Hard to imagine that putting my the P.O. much farther away could make it any more than less effective. Certainly inconvenient and costly because of gas.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very negative. The O.C. P.O. is central to our community. The P.O. + the store are the heart.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Tim Briney — Name of Postal Customer

Signature of Postal Customer

PO 129 — Mailing Address

Old Chatham NY 12136 — City, State, and ZIP Code

Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would not be as convenient if residents had to go to East Chatham for their mail especially in the winter if the roads are bad.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to see your neighbors and discuss town business or meet new members of the community. In the country with houses sometimes more isolated than in the village it is, like the general store, a place to socialize.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Thomas M. Cummings
Alice R. Cummings
Name of Postal Customer — Signature of Postal Customer

P.O Box 183
Mailing Address

Old Chatham, NY 12136 — 5/23/11
City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

YES! TO KEEPING OLD CHATHAM POSTOFFICE WITH LOYAL COMMUNITY ATTACHMENT

NO! TO SHUNTING OLD CHATHAM POSTAL REQUIREMENTS
TO MALDEN BRIDGE POST OFFICE ABOUT 1 MILE NORTH
TO EAST CHATHAM POST OFFICE ABOUT 3 MILES SOUTH EAST
VIA SEVERAL HILLS
VIA NARROW RAILROAD BRIDGE

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

VIA MUDDLED 35 MPH HIGHWAY (295) INTERSECTION
VIA ALB. TPK 2 RAMP SPLIT @ 295 JUNCTION
WITH ADJACENT COUNTY & TRAFFIC SPLIT AWAY
WITH INTERSECTING FINCH ST. INTRODUCING ADDITIONAL TRAFFIC DANGER!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

HOW DID SCOTIA N.Y. SWING THE
POLITICAL PENDULUM

O.E. FOSTER
Name of Postal Customer

Signature of Postal Customer

P.O. BOX 135
Mailing Address

OLD CHATHAM NY 12136
City, State, and ZIP Code

MAY 29 2011
Date

"ALL I WANTED WAS TO GET MY MAIL"

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. -- too large for rural delivery. During winter months, we will have to travel the Albany Tpke -- the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions, etc. During winter, the danger heightens - especially for senior citizens.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2,500 miles of car travel by year if the OC PO is closed, this would not only be an inconvenience & added expense, it would also be detrimental for the environment & economy.

Name of Postal Customer

William E Kirtsos

Signature of Postal Customer

William E. KIRTSOS

Mailing Address

P.O.B. 131

City, State, and ZIP Code

Old Chatham NY 12136

Date

6/14/11

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will move my business to New York City without the Old Chatham post office. Do Not dare close it.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will end Old Chatham as a walking community and devastate local business's

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is an unwise, political move, to appear to save money. It will cost much more to Old Chatham residents and will save USPS nothing

WILLIAM BEICHE

Name of Postal Customer

Signature of Postal Customer

76 Phelps Road

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

6/4/2011

Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We Rent a PO Box here in Old Chatham because of the incredible convenience. The alternate Office would not recieve our business. Mailboxes lining this historic hamlet would be atrocious! The change of Address issue is undesireable to me AND I Love my current Address!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We moved here to Old Chatham because of its history and charm, the post office is part of that. With the Main Square being the hub of what goes on around here you can picture this same scene 100 yrs or more ago. The Alternate Post office is NOT that kind of location at all The gathering aspect lends us to help neighbors more and bonds the community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is an address each member is proud of, and I payed extra to get it and live here. The independence and bonding that goes on here is unique and being lost in other places. We value it here, we want the hub of our community to continue and it should!

Robert + Mary Cuerbo — Mary J. Cuerbo

Name of Postal Customer — Signature of Postal Customer

PO Box 234

Mailing Address

Old Chatham, NY 12136 — 6/8/11

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are NO favorable effects
The service we presently have is excellent + MUST NOT be changed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very negative impact on community as this is the heart of our historic hamlet a meeting place. No question the businesses in this hamlet will suffer if not close down.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DO NOT close this Post Office Down or you will destroy one of the most historic + beautiful hamlets in NYS!

Karen A. Murphy

Name of Postal Customer

Signature of Postal Customer

76 Phelps Road

Mailing Address

Old Chatham NY 12136

City, State, and ZIP Code

5/25/11

Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Would make doing business more difficult.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

With the loss of the P.O. Old Chatham would lose some of its Charm & Identity

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer: Robert Jochum

Signature of Postal Customer: Robert Jochum

Mailing Address: 1017 Albany Turnpike

City, State, and ZIP Code: Old Chatham NY 12136

Date

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UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐ ✓	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	✓ ☐
e. Pick up general delivery mail	☐	☐	☐	✓ ☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	✓ ☐
i. Buying stamp-collecting material	☐	☐	☐	✓ ☐

OCCASIONALLY SELDOM

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO I am one

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO seldom

If yes, please explain: You have restricted hours at Brainard so can't purchase stamps there.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: I am a walker-der - don't want my mail & parcels sitting out during work

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Chatham

☑ Personal needs "

☑ Banking NYC

☑ Employment NYC

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: JEFF SENOY

Address: PO BOX 211

Telephone: 646-298-6633

Date: 5/8/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: we pass E. Chatham P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: dts further to go to E. Chatham. Friendly neighborhood service is what we have in Old Chatham

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Valentia & Chatham

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lorh McKahy & Ron Wright

Address: PO BX 164, or 204 Riders Mills Rd

Telephone: 519-794-8515

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:
I meet ALL my neighbors there. It is a common community connection!

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
By choosing to live in a rural area, I must travel past East Chatham and Chatham Post Offices occasionally, but I always use the Old Chatham Post Office when I need USPS services.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Primarily to Chatham or Albany
☑	Personal needs	"
☑	Banking	"
☑	Employment	"
☑	Social needs	"

5. Do you currently use local businesses in the community?

☑ Yes ☐ No The only other 2, OCCS & Jacksons

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No and if it is, we'll all miss it terribly.

Name: Jennifer & Bryan Sotherden

Address: 70 Haddock Hill Road, Old Chatham NY 12136-1817

Telephone: 518 794 0372

Date: 5/2/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employment _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: PETER ALDRIDGE

Address: 99 THORNE ROAD, OLD CHATHAM NY 12136

Telephone: 518 794 0248

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO YET

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: WE WOULD HAVE TO DRIVE MILES AWAY TO DO DAILY MAIL PICK-UP. WE CURRENTLY WALK FROM OUR HOUSE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: KAREN SUEN-COOPER

Address: 619 ALBANY TURNPIKE, OC NY 12136

Telephone: 518 794 0057

Date: 11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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May 11, 2011

Optimization Coordinator
US Postal Service
30 Karner Road
Albany, NY 12214-9653

Re: Possible Closing of Old Chatham Post Office

Dear Sir/Madam,

I am writing to you in relation to my concern and dismay in relation to the possibility of the closing of the Old Chatham Post Office. I completely agree with all the reasons on the attached memo; all are valid and serious points. But in addition I would like to say that my house is three miles down the road from the Post Office, which is convenient and within biking or even walking distance. However, if my PO Box were moved to the post office in East Chatham, which is six miles away, it would mean I would have to drive there and back which is a total of twelve miles. Done a few days a week, that is a good amount of time and wasted gas.

The Old Chatham Post Office is much more than a post office but a meeting point for many people who usually walk there and discuss all manner of things. It is the heart of our community and we are proud of it and its long history.

Please don't close it!

Thank you.

Regards,

Henry Meleck
1421 County Route 13
Old Chatham, NY 12136

PO Box 148

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10 REASONS TO KEEP THE POST OFFICE IN OLD CHATHAM OPEN

(1) Going to East Chatham to do daily postal business would involve 6 miles of driving each day. With skyrocketing gas prices that would be very costly over the course of a year.

(2) The drive to East Chatham can be dangerous. It has three huge hills—treacherous in sleet, snow and ice, Nov.-Mar. (Some of us have skidded off the road; some have been unable to get up the hills; the police have sometimes closed the road.) The road also has a derelict (condemned) trestle over the train tracks into East Chatham. Finally there's the dangerous intersection of Route 295 & Albany Tpk with a sharp turn up the incline onto the trestle, with no visibility of oncoming drivers.

(3) Many of the residents of Old Chatham are senior citizens, some with disabilities. Some of us have mobility issues, some vision issues, some driving issues. Getting to the Old Chatham Post Office is doable for us—whether by foot or by car. Getting to East Chatham is not.

(4) The Old Chatham Post Office is part of a business community along with The Country Store and Country Store Restaurant, and Jackson's Old Chatham House. All of these businesses help sustain each other by bringing traffic, trade and visitors to the area. If the Old Chatham Post Office closes, some patrons will shift trade from our hamlet to other stores and restaurants.

(5) The thriving Old Chatham hamlet center, anchored by the Post Office, supports the cohesion of our hamlet as a living community, and increases the desirability of our community for residents, visitors and homebuyers —and in turn enhances our property values. It also provides a long-standing and important social arena for people to connect, particularly our senior citizens.

(6) The Old Chatham Post Office provides us with fine services here (stamp purchases, certified mailings, money orders, priority mailings, package pick-ups, holiday mailings, etc.). Many of us also have postal boxes so we can get our business and personal mail by 10 AM (with rural delivery we would not get it until 5 PM). It would be a hardship to have to go to East Chatham. (Please note that the East Chatham Post Office is only *leased* by the Postal Service, just as Old Chatham is.)

(7) It seems there's much more use of the Old Chatham Post Office than the East Chatham one. We hardly ever see a car there or people walking there. Our Old Chatham Post Office seems the busier one (maybe because we'er a busier hamlet). So *this* is the Post Office that should stay open.

(8) If the Old Chatham Post Office closes, we're in danger of losing our Old Chatham addresses. Whatever the Postal Service says now, we're likely to lose our address and our community identity in the future. Two retired postmasters have shared their knowledge about that happening elsewhere.

(9) So many of our community's historical features—the school, church, and pond— have been destroyed by short-sighted thinking. We can't let the Old Chatham Post Office (which was on this very site in 1880) be abandoned too. We must keep it as part of our history and community life.

(10) We can't support the notion that Old Chatham doesn't deserve to have its *own* post office—when so many other communities, including many smaller communities, all over America have post offices of their own. We're told that we're one of many regional post offices being studied for closure. (Some will close, some will not.) We're told that *our* post office is at risk since the senior staffer retired 3 years ago. That's a very arbitrary reason to penalize the people of Old Chatham.

THE DECISION WILL BE MADE SOON!! OPPOSE THE CLOSING ASAP.

✔ ✔ **Write to: Optimization Coordinator, US Postal Service, 30 Karner Rd., Albany 12214-9653**

REQUEST ASSISTANCE FROM FEDERAL OFFICIALS ASAP.

• Congressman Gibson (610-8133) • Sen. Gillibrand (431-0120) • Sen.Schumer (431-4070)

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: at East Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☒ Personal needs _____

☐ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ANNA NOSEI

Address: Riders Mills Road 0001 Chatham / 190 Riverside DR New York NEW YORK 10024

Telephone: 518 7947783 212 7246758

Date: May 10 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: THE POST OFFICE IS PART OF COMMUNITY and their SERVICE IS DEEPLY VALUED. THEIR FRIENDLY COURTEOUS PRESENCE WOULD BE MISSED. I FEEL MY MAIL IS SAFER THERE THAN MY HOME.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? THE CONVENIENCE IS FANTASTIC.

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MARTIN COOPER

Address: 619 ALBANY TURNPIKE, OC, NY 12136

Telephone: 518-794-0057

Date: 11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping CHATHAM
- ☑ Personal needs ALL IN CHATHAM
- ☑ Banking "
- ☐ Employment RETIRED
- ☑ Social needs VARIOUS

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: JOAN WECHTSLER

Address: P.O. BOX 143

Telephone: 518 392-4661

Date: MAY 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Joan K. Wechsler

I AM A 70 YEAR OLD WIDOW LIVING ALONE.

I DRIVE TO THE OLD CHATHAM POST OFFICE DAILY AND TO THE STORE NEXT DOOR.

DRIVING TO EAST CHATHAM IS JUST TOO LONG AND DANGEROUS DURING THE WINTER AND DURING HEAVY RAINS.

PLEASE KEEP THIS OFFICE OPEN AND AVAILABLE.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Sally Simmons

Address: 7 Depot Lane, Old Chatham, NY 12136
6 Gaylord Drive, Wilton, CT 06897

Telephone: 203-762-8614

Date: 5/8/14

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am hoping the ~~post~~ office stays open. We are planning to move up to our home in Old Chatham in retirement, and one of our chief criteria is a post office within walking distance.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

This would be a huge disapointment to me. I have a small business. I need to get money orders here. With owning a restaurant. I do not have time to travel to another P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employment my emplayment Small business is here

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Leya Jackson Owner of Jackson's

Address: 646 + 648 Albany Turnpke Po Box 57 Po Box 35

Telephone: 794-7373 794-0302

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☒ YES ☐ NO

If yes, please explain: PICK UP HELD MAIL AFTER PO BOX CLOSED HOLIDAY

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: THERE ARE TWO POST OFFICES ON ROUTE 335, ONE A MILE NORTH AND ONE FOUR MILES SOUTH. THERE IS ANOTHER ON 335 FIVE OR SIX MILES NORTH.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I AM NOW AT THE END OF THE ROUTE, GETTING DELIVERY AT TIMES AS LATE AS 5:00 P.M. EAST CHATHAM P.O. IS ONLY A MILE OR SO AWAY. I SHOULD GET EARLIER DELIVERY

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DONALD R. HENDERSON

Address: 340 LOWER CROY LN OLD CHATHAM, NY 12136-1900

Telephone: 518. 392. 3678

Date: 4/30/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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My concern is whether we will be required to change our address and notify the world of the change or will ll 12136 mail be automatically forwarded to 12060.

At my age, it would be a bother to notify all those who communicate with me by mail.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☑	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: EAST CHATHAM, NY P.O.

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☑ Better ☑ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: NSE OF EAST CHATHAM, CLOSER TO HOME

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☐ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Tom Case

Address: 63 UPPER CASEY ROAD, OLD CHATHAM, NY 12136

Telephone: 518-392-0834

Date: 4/25/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Jennifer Lou and Bryan Sotherden
70 Haddock Hill Road
Old Chatham NY 12136

May 12, 2011

Dear Decision Maker:

We strongly oppose the closure of the Old Chatham NY Post Office!

We depend on the services at the Old Chatham Post Office, as we maintain a small business selling items on ebay and etsy. We depend on our Post Office for not only rural delivery of our personal and business mail, but also to accept our metered mail packages. For economy, we often walk our packages to the Post Office, which allows use to save fuel costs, as well as another way to connect to our community.

The Post Office is often where we meet out neighbors. As parents of two small children, we connect to our community through our walks to the hamlet. We have met and kept our friends on those walks! The Post Office maintains the ONLY community bulletin board for local announcements (like when the bear is first sited in town so we can take our bird feeders down) Announcements are also responsible for returning lost pets and items to their owners. The bulletin Board is also a place for small business owners to connect to Old Chatham.

If our Post Office is closed it will be a financial and social burden to our personal and our community's economy. If we must go to further post offices, we must burn gas to do so, we will lose our community identity and address, and we lose a little more of our history.

Please consider helping us maintain the community so many of us have moved here to find, by KEEPING our Post Office open!

Thank you for your consideration and assistance,

Sincerely,

Jennifer Lou Sotherden
Bryan Sotherden

Cc: Congressman Gibson
Senator Gillibrand
Senator Schumer

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☑ Just as Good ☑ No Opinion ☑ Worse

If yes, please explain: I am concerned about the people who are currently employed in the Old Chatham office and would like to be assured before choosing between the 3 items I have checked

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employment
☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Cynthia Valles

Address: PO Box 163

Telephone:

Date: 11 MAY 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Willy Hammell + Lori Hammel

Address: Upper Cady Rd – Old Chatham

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

I PASS THE CHATHAM PO Daily

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ALL OVER

☑ Personal needs ALL OVER

☐ Banking CHATHAM

☐ Employment RETIRED

☑ Social needs ALL OVER

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☑	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☑	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☑ YES ☐ NO

b. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☑ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☑ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☑ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: way out of my way to get mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping ~~[illegible]~~ East Green Bush

☐ Personal needs

☑ Banking ~~[illegible]~~ Nassau

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Peter Tretzger

Address: PO BX 75 Old Chatham N.Y.

Telephone: 518-766-7230

Date: 5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following: SOMETIMES

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: TOMMA VON HAEFTEN

Address: 632 ALBANY TPK

Telephone: 314 1123

Date: 5/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WE LOVE OUR LOCAL POST OFFICE!
VERY OFTEN WE JUST BARELY GET THERE IN TIME BEFORE IT CLOSES - HAVING TO DRIVE WOULD MEAN MISSING A FASTER SERVICE

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

_____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

_____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: James Lawrence

Address: 632 Albany Turnpike

Telephone: 518 794 7482

Date: May 23, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Not having our local P.O. would be a hardship in the winter when roads are often marginal and we typically stay home. We live across the street from the O.C. P.O. and depend on it for our business too.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☒ YES ☐ NO

If yes, please explain: E. Chatham

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: I like the post office in O.C. but understand it can't last forever.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: ERIC WOLF

Address: P.O. Box 7

Telephone: O.C., NY. 12136

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☑	☐	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☑	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☑	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☑	☐	☐	☐
i. Buying stamp-collecting material	☑	☐	☐	☐

Other Postal Services

a. Entering permit mailings	☑ YES	☐ NO
b. Resetting/using postage meter	☑ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☑ YES	☐ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☑ YES	☐ NO
If yes, please explain: learn Local news		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____
☑ Personal needs _____
☑ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Roger Mason

Address: P.O. Box 138 Old Chatham NY 12136

Telephone: (518) 392-9330

Date: May 31, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

05/12/2011

DAVID DEWEESE & ANNE HELLER

PO BOX 168
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Old Chatham Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Old Chatham Post Office should be pursued, a formal proposal will be posted in the East Chatham Post Office and Old Chatham Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

IF YOU KNEW OUR ADDRESS, 87 ASHLEY HILL RD., YOU WOULD KNOW THAT THERE IS NO CARRIER SERVICE ON THIS ROAD. NONE.

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UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Price Chopper
☒ Personal needs See Kids
☒ Banking BANK of AMERICA
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DARM JACKSON
Address: PO 57 Old Chatham 12136
Telephone: 794-0302
Date: 5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

AS the owner of Jackson's Restaurant the closing of the Post office would directly negatively affect my business. The Post office brings people into town + my business.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	☒	☐	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: get mail for other people when they can't.

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:

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UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping East Greenbush
☐ Personal needs
☒ Banking Nassau
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Dave Whittam

Address: Box 71 old Chatham NY 12136

Telephone: 766 3587

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have Had my Box in old Chatham since 1973 !! in overall park There are 2 post offices within a 1/4 mile !!

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
We are in a rural area - to travel anywhere you must pass other post offices

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Valatie 12184, Chatham 12037
☑ Personal needs Nassau 12123
☑ Banking Valatie 12184, Chatham 12037, Nassau 12123
☐ Employment Retired
☑ Social needs Valatie, 12184, East Greenbush 12061

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Frederick & Cecile Haber

Address: 34 Howes Rd, Old Chatham NY 12136

Telephone: 518-794-7871

Date: 5-18-11 (We did not receive the 4-22-11 letter - this was Provided by the post office upon request)

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☑	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

b. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☑ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No Please keep the P.O. open. This is our community. Thank you!

Name: MARK BERMAN

Address: 398 Albany Turnpike

Telephone: [redacted]

Date: 6/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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CARL BORNHORST
P.O. BOX 77
OLD CHATHAM. N.Y. 12136

ERIC TIEMANN
MGR. POST OFFICE OPERATIONS / ALBANY N.Y.

BEFORE A DECESSION IS MADE TO CLOSE THE OLD CHATHAM POST OFFICE THE PROBLEM OF HOME DELIVERY ON PRIVATE ROADS MUST BE MADE. OUT IN THE COUNTRY HERE MANY HOMES ON THE DELIVERY ROUTES ARE ON PRIVATE ROADS. THIS IS WHY SO MANY OF US HAVE POST OFFICE BOX'S. MAIL IS NOT SECURE FROM THEFT WHEN IT IS LEFT IN A BOX A HALF MILE FROM ONES HOME WITH NO ONE AROUND. WHEN WE MOVED HERE MAIL WAS BEING STOLEN FROM MAIL BOXES, THAT IS WHY I AND THE FIVE OTHER HOMES ON MY ROAD HAVE POST OFFICE BOX'S. THE POST OFF WILL NOT DRIVE UP OUR RIGHT OF WAY (PRIVATE ROAD) TO DELIVER MAIL TO THE FRONT / DRIVEWAY OF ANY OF OUR HOMES. THIS POLICY OF NOT DELIVERING MAIL TO ALL TAXPAYERS HOMES MUST BE CHANGED BEFORE ANYMORE DISCUSSION ON POST OFFICE CONSOLIDATION CAN BE PURSUED.

CARL BORNHORST
Carl Bornhorst

Mr. Carl Bornhorst
PO Box 77
Old Chatham, NY 12136

UNITED STATES
POSTAL SERVICE

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May 26, 2011

Memo to the record. On 05/24/11 at 11:24 am, and 11:31, am, received a call from David Cathers, Contact at 914-462-2389 cell. Received the information needed from my prior return message. Wanted to know how to contact Postmaster .

0n 05/26/11, at 2:54 pm, returned call with phone numbers for Old Chatham and East Chatham.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES
POSTAL SERVICE

July 20, 2011

Richard J. Dorsey
Attorney at Law
PO Box 48
Valatie, NY 12184-0048

Dear Mr. Dorsey:

The United States Postal Service is in receipt of you letter dated July 8, 2011 along with the statements of numerous residents submitted mainly to challenge assertion that majority of local residents had no opinion about closing. All documentation has been added to the official record.

To clarify that concern, customers were asked to respond to Item 3 of the questionnaire as follows:

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

The question is regarding **alternate delivery service**. Customers that had no opinion, or skipped the question as directed, were tallied as no opinion to this question. If a customer had additional comments, positive or negative, then they would have been tallied accordingly to their additional comments.

The proposal reads as follows: Responses regarding the proposed **alternate service** were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

Those comments received in your mailing will be regarded as opposed to the closing and will be counted accordingly as part of the 60 day comment period.

Thank you again for your interest and support of the United States Postal Service.

Sincerely,

Nadine Tremblay

Nadine Tremblay
USPS - Albany District
Post Office Review Coordinator
30 Karner Rd
Albany NY 12288-9311

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State of New York)
..ss:
County of Columbia)

Affidavit

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to remain.

Amy K White
Name

Pitt Hill Rd, Old Chatham NY 12136
Address

Sworn to before me this
day of May,2011.

Notary Public

witnessed
L. Murphy Esq.

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State of New York)
..ss:
County of Columbia)

Affidavit

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to remain.

GAIL DAY
Name

74 George Rd. 12136
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
K. A. Murphy
Esqs.

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 91

State of New York)
..ss:
County of Columbia)

Affidavit

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

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We question this.

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At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

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I want the Post Office to remain. Florence Kritsos

Name

PO Box 131, 49F Ford Rd

Address

Old Chatham, NY 12136

Sworn to before me this
day of May,2011.

Notary Public

Witness
B. A. Murphy
Esq

DOCKET NO. 1376024-12136
ITEM NO. 38
PAGE 92

State of New York)
..ss:
County of Columbia)

Affidavit

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I want the Post Office to remain.

Name

1420 Ct. Rd. 13 Old Chatham 12136

Address

Sworn to before me this
day of May,2011.

Notary Public

Witness:
K. A. Murphy Esq.

CKET NO. 1376004-12136
ITEM NO. 38
PAGE 93

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

William Kertson
Name

498 FORD ROAD Box 131
Address
Old Chatham NY 12136

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
K. A. Murphy
Esq.

ET NO. 1376004-12136
38
PAGE 94

State of New York)
..ss:
County of Columbia)

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Maura Callahan
Name

674 Albany Turnpike
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
K. A. Murphy
Esq

T NO. 1376004-12136
EM NO. 38
PAGE 95

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Amy L Zimmerman
Name

251 Seven Bridges Rd
Address

Sworn to before me this
day of May,2011.

Witnessed
K. A. Murphy Esq

Notary Public

KET NO. 13760C4 - 12136
NO. 38
PAGE 96

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Name

251 Seven Bridges Rd
Address 12136

Sworn to before me this
day of May,2011.

Notary Public

Witness
K. A. Murphy
Esq

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 97

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Nurcey Douglas
Name

509 Ford Road, Old Chatham
Address

Sworn to before me this
day of May,2011.

Notary Public

Witness
J. A. Nursey
Esq.

ET NO. 13760004-12136
NO. 38
98

State of New York) PAGE
..ss:
County of Columbia)

Affidavit

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I want the Post Office to remain.

Margaret Ryan
Name

PO Box 12, 666 Albany Tpk.
Old Chatham
Address

Sworn to before me this
day of May,2011.

Witness

K. A. Murphy
Esq

Notary Public

KET NO. 1376004-12136
I NO. 38
AGE 99

State of New York)
..ss:
County of Columbia)

Affidavit

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I want the Post Office to remain.

Ben Brisbin
Name

1467 Rte 13
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
T. A. Murphy
Esq

DOCKET NO. 13760004-12136
ITEM NO. 38
PAGE 100

State of New York)
..ss:
County of Columbia)

Affidavit

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I want the Post Office to remain.

Rick Dunn
Name

90 Seven Bridges Road
Address

Old Chatham, NY

Sworn to before me this
day of May,2011.

Notary Public

Witness
L.A. Murphy
Esq.

DOCKET NO. 13760004-12136
ITEM NO. 38
PAGE 5 101

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Pam Frank

Name

20 Phelps PO OC, NY 12136

Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed

T. A. Murphy
Esq

ET NO. 13760004-12136
NO. 38
E 102

State of New York)
..ss: Affidavit.
County of Columbia)

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I want the Post Office to remain

Hope & Della Rutter
Name

586 Old Chatham
Address

Sworn to before me this
day of May,2011.

Witnessed
Jane A Murphy
Esq

Notary Public

ET NO. 13760004-12136

NO. 38

PAGE 103

State of New York)
..ss:
County of Columbia)

Affidavit

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I want the Post Office to remain.

Name

P.O. 540 Old Chatham N.Y. 12136

Address

Sworn to before me this
day of May,2011.

Notary Public

Witness

T. A Murphy

Esq.

NO. 13760604-12136
NO. 38
PAGE [redacted] 104

State of New York)
..ss: Affidavit
County of Columbia)

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I want the Post Office to remain.

Dana Ross
Name

1123 County Route
Address OC, NY 12136

Sworn to before me this
day of May,2011.

Notary Public

Dana Ross

Witnessed
T A Murphy
Esq

T NO. 1376004-121
O. 38
GE 105

State of New York)
..ss: Affidavit
County of Columbia)

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I want the Post Office to remain

Name

Address

Sworn to before me this
day of May,2011.

Notary Public

Witness
T. A Murphy
Esq.

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 106

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Mary Ann Feldstein
Name

43 Blueberry Lane Rd
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
T. A. Murphy
Esq.

NO. 1376004-14150
NO. 38
PAGE 107

State of New York)
..ss: Affidavit
County of Columbia)

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I want the Post Office to remain.

Name

43 Blueberry Lane Rd

Address

Sworn to before me this
day of May,2011.

Witnessed
L. A. Murphy
Esq.

Notary Public

T NO. 13716004-12136
O. 38
PAGE 108

State of New York)
..ss: Affidavit
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I want the Post Office to remain.

Paul Herzberg
Name

108 Haddock Hill Rd Old Chatham 12136
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
L. A. Murphy Esq

DOCKET NO. [illegible]
ITEM NO. 38
PAGE 109

State of New York)
..ss:
County of Columbia)

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I want the Post Office to remain.

Name

Old Chatham
Address

Sworn to before me this
day of May,2011.

Notary Public

Witnessed
T. A. Murphy
Esq

DOCKET NO. [illegible]
ITEM NO. 38
PAGE 110

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..ss: Affidavit
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I want the Post Office to remain.

Name

1123 Rte. 13

Address

Sworn to before me this
day of May,2011.

Notary Public

UNITED STATES POSTAL SERVICE

DOCKET NO. 1376004-12136
ITEM NO. 38
PAGE 111

RE: Old Chatham NY
Docket# 1376004 - 12136
Item 38
Page

June 20, 2011

Memo to the record. On 06/06/11, correspondence was received from Karen a. Murphy, Esquire, 76 Pehlps Road, Old Chatham, NY 12136-2224 regarding what Ms. Murphy states as misstatements made in the "Proposal to Close the Old Chatham, NY Post Office..."

On 06/20/11 a response letter was sent covering each concern Ms. Murphy expressed.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE

June 20, 2011

Karen A. Murphy, Esquire
76 Phelps Road
Old Chatham, NY 12136-2224

Dear Karen Murphy:

This is in response to your June 3, 2011 correspondence, copy attached, sighting misstatements made by the United States Postal Service concerning the Proposal to Close the Old Chatham, NY Post Office.

First Issue: Paragraph 2 & 3 regarding questionnaires:

Concern: Customer was concerned about how questionnaires were tallied:

Response: Where question #3 is blank, but includes a concern (positive or negative), it is counted accordingly, otherwise, it is counted as no opinion, since the total number of returned questionnaires has to match the total number of responses (better, just as good, no opinion, or worse combined).

Second Issue: Paragraph 4 regarding Postmaster status:

Concern: Customer was concerned about the postmaster status listed in the Proposal.

Response: The postmaster position became vacant when the postmaster was **promoted** on August 02, 2008. Promotions are obtained competitively as the will of the applicant. An equivalent position would be considered a lateral "reassignment". All vacant management positions have been frozen in anticipation of reorganization, in order to limit impact on incumbent employees. On June 9, 2011, a Memo to the Record was drafted to correct the term "retired". Item 1, 18, and 33 of the Docket are being amended to correct the reason for the Postmaster vacancy.

Page 1, Paragraph 5, continued on Page 2, regarding savings:

Concern: Customer was concerned about the proposed economic savings.

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Concern: You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern: Customers expressed concern about how the loss of the Old Chatham Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Old Chatham name in addresses.

Third issue: Page 2, Paragraph 2, regarding effects on the business community:

Concern: Customers expressed concern about the adverse affect on the business community.

Response: The returned questionnaires indicate that the vast majority of responders would continue to use local businesses. Some responders indicated there is little business in the community; as many shop outside the community for various services. Those customers that indicate they would not continue using local business gave no indication of which business they currently use and/or how often.

Forth issue: Page 2, Paragraph 3, regarding "no permit mailers":

Concern: Customers expressed concern about the Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

Response: The office under study was interviewed to determine if there are any permit mailers. The data collected during the interview indicated there were no active permit holders. The Officer in Charge was contacted on June 10, 2011, for confirmation of number of active permit mailers. The response was there are a couple of meter holders. Postage meter customers no longer go to the Post Office to have postage added to the meter; as it is now done over the phone. Though there is no relevance to customer impact based on this data, however, it will be noted as a correction in a memo to the record and corrected in the proposal. Income figures are for the last three fiscal years based on Walk-In Revenue.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator
30 Karner Road
Albany NY 12288-9311
(518) 452-4085

DOCKET NO. 1376004-1213
ITEM NO. 38
PAGE 114

Sarah A. Murphy, Esquire

June 3, 2011

Optimization Coordinator
United States Postal Service Customer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

Dear Sir/Madame:

I write in connection with the above referenced matter, and to correct certain material misstatements made by your Office in a document entitled "Proposal to Close the Old Chatham, NY Post Office and to Continue to Provide Service by Rural Route Delivery" (date of posting May 17, 2011) ("The Proposal"), as well as in letters sent under Mr. Tiemann's (Robo) signature to residents who have voiced their concern and objections to the threatened closure of their Post Office.

First, and perhaps the most disturbing, is the claim that of the 179 Questionnaires returned (on or before May 3, 2011) "121 expressed no opinion" regarding the proposed alternative service. This claim is demonstrably false. After personally reviewing the "Docket" it appears that a certain prompt in the Questionnaire told the responder to SKIP answering Question 3 if the individual had "carrier delivery." So most of the responders did what they were told and skipped all together offering their opinion on whether the proposed change was "Better," "Just As Good," **"No Opinion,"** or "Worse."

Less than 10 responders checked the "no opinion" box so the "121" number must be the result of your Office counting all non-responses to that answer as having "no opinion." Obviously, that is in error and must be corrected in The Proposal. Affidavits will be supplied under separate cover to confirm that the responders who did not check the box do have an opinion. And, their opinion is NOT to close the Old Chatham Post Office and that the proposed alternative would be "Worse" delivery service.

Second, the last Postmaster to *retire* normally did so 13 years ago not three years ago as represented in The Proposal. The person who left in 2008 was apparently given an equivalent position at a different post office location. In doing so, the Postal Service put our Post Office at risk with this intentional relocation. Consequently, we should not even be considered for closure.

Moreover, the purported "savings" figure included in The Proposal is completely unintelligible. You represent that closing this Post Office will actually cost (at a minimum) 30 thousand dollars which is more than three times the "savings' on the rent at the present location,

and the Postal Service has not been paying the Postmaster salary (and fringe benefits) it includes in its calculation. Thus, no matter how one looks at this proposed closing that action will COST MORE than it will to keep our Post Office up and running. Importantly, this cost does not even consider the economic hardship placed on Old Chatham residents forced to travel great distances nor the emotional and economic costs associated with loosing the heart of our historic hamlet.

Third, your office has sent out letters that state that "there is no indication that the business community will be adversely affected" and that "Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued." *See* Tiemann letter dated May 12, 2011. Again, after my review of the Docket those statements DO NOT accurately reflect the responses given. There were a substantial number of responders who stated that they would, in fact, discontinue using the local businesses in the hamlet. Obviously, local businesses will be negatively impacted and at a time when business is down overall because of the continuing recession.

Fourth, the income figures for the Old Chatham Post Office are grossly understated as The Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

This community's united voice must be heard, and once heard the Postal Service's conclusion that "this proposal [to close our Post Office] will provide a maximum degree of effective and regular postal services to the community" is simply indefensible.

Finally, we are confirming by this writing that our comments and further submissions are timely so long as made by The Proposal "removal" date of July 18, 2011.

Very truly yours,

Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: The Honorable Kirsten Gillibrand
The Honorable Chris Gibson
Eric Tiemann, Manager, Albany Post Office Operations

COPY

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Karen A. Murphy, Esquire

June 3, 2011

Via Facsimile 202-268-5353

Mgr Records Office
United States Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-45421

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office, 12136

Dear Sir/Madame:

I write in connection with the above referenced matter (April 22, 2011 letter from the Postal Service attached), and to make a request for the production of certain information/documents to be produced pursuant to the ***Freedom of Information Act.*** We have been advised by Ms. Nadine Tremblay, Post Office Review Coordinator in the Albany, New York Office that this is the appropriate procedure by which to proceed.

Specifically, we request the following information, and any and all documentary support, in connection with the operation of the East Chatham N.Y. Post Office:

(i): Annual revenues generated at the location for 2008, 2009 and 2010;

(ii): Daily transactions at the site, including volume received and dispatched, for 2008, 2009 and 2010 (or for any study periods conducted within those same calendar years);

(iii): Monthly rental paid for 2008, 2009 and 2010, and to whom the payments are made, and a copy of the lease for the requested calendar years;

(v): Payroll, including the Postmaster salary and fringe benefits, for 2008, 2009 and 2010;

(vi): Total population figures for 2008, 2009 and 2010, together with any future population projections;

(vii): Any and all analyses conducted in connection with the construction of this facility and its sale in 2009;

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COPY

(viii) Any and all analyses conducted in connection with the operations of this facility, including any *comparative analyses* with the operations of the other Post Offices located in Old Chatham, Malden Bridge, Brainard, and North Chatham; and,

(ix): Identify and produce any **comprehensive analysis and plan** for future Post Office operations in light of the roughly *65 Post Offices* that have been designated as sites for possible closure by Albany's Post Office Operations. If there are no such comprehensive studies complete, explain why that study has not been undertaken to date.

Please immediately advise of the production date for this information as we are facing an imminent Postal Service imposed deadline for further submissions in opposition to the closing of the Old Chatham Post Office.

Thank you.

Very truly yours,

Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: Eric Tiemann, Albany Manager, Post Office Operations
The Honorable Kristen Gillibrand
The Honorable Chris Gibson

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE®

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☐ Personal needs _____

☐ Banking _____

☒ Employment _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DONNA ROSS

Address: 302 ALBANY TPKE

Telephone: 518 392 0600

Date: 6/1

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not want the Post office moved.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I've live on Rt 13 for 45 years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Its the heart of the community !!

Lee SMITH

Name of Postal Customer — Signature of Postal Customer

BOX 23

Mailing Address

Old Chatham NY

City, State, and ZIP Code — Date

12136 0023

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ~~OLD~~ CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

WE MOVED TO OLD CHATHAM TO BE ABLE TO WALK TO THE POST OFFICE. DO NOT CLOSE IT.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

VERY SERIOUS LOSS!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SALLY A. SIMMONS — Sally A. Simmons

Name of Postal Customer — Signature of Postal Customer

P.O. BOX 15

Mailing Address

OLD CHATHAM, NY 12136 — July 4, 2011

City, State, and ZIP Code — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We are regular customers of the Old Chatham Post Office and it would be extremely inconvenient for our family if the Post Office closed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Edward M. Spiro — Name of Postal Customer

Signature of Postal Customer

13 Shaker Museum Rd — Mailing Address

Old Chatham, NY 12136 — City, State, and ZIP Code

July 4, 2011 — Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I do not want this Post Office Closed

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

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UNITED STATES
POSTAL SERVICE

June 9, 2011

RE: Old Chatham NY
Docket# 1376004 - 12136

Memo to the record. Item 1, 18, and 33 of the Docket are being amended to correct the reason for the Postmaster vacancy as follows:

The postmaster position became vacant when the postmaster was **promoted** on August 02, 2008.

There are also two known permit users. Item 18 of the Docket will be amended to reflect this.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

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UNITED STATES POSTAL SERVICE

02/22/2011

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the NY-20 congressional district.

Post Office Name:	OLD CHATHAM
Zip+4 Code:	12136-9998
EAS Level:	13
Finance Number:	356125
County:	Columbia
Proposed Admin Office:	EAST CHATHAM
ADMIN Miles Away:	3.0
Near Office Name:	EAST CHATHAM
Near Miles Away:	3.0

Number of Customers:

Post Office Box:	154
General Delivery:	0
Rural Route (RR):	345
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	499
ZIP Code Change:	Yes ☐ NO ☑ ZIP Code
Maintain Town Name:	Yes ☑ NO ☐

The above office became vacant when the postmaster was promoted on 08/02/2008.

Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

ERIC TIEMANN
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD PHELAN
DISTRICT MANAGER
ALBANY PFC

02/22/2011
DATE

cc: Area Manager, Public Affairs and Communication

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U.S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared 06/10/2011

2. Post Office Name	3. State and ZIP + 4 Code		
OLD CHATHAM	NY, 12136-9998		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
ALBANY PFC	NORTHEAST	Columbia	NY-20

8. Reason for Proposal to Discontinue
Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

9. PO Emergency Suspend *(Reason and Date)*
No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. ☐ PM ☑ PM Vacancy Reason & Date: was promoted
Occupied 08/02/2008

b. ☐ OIC ☐ Career ☑ Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 1 No of Career- 1 No of Non-Career- 0

12. Hours of Service

	Sat	Total Window Hours Per Week
a. Time M-F 09:00 to 13:00 and 14:30 to 16:45	09:00 to 11:00	
a. Lobby Time M-F 08:00 to 17:00	Sat 08:00 to 11:00	33.25

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	154
c. City Delivery	0
d. Rural Delivery	345
e. Highway Contract Route Box	0
f. Total	499
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	26.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	1,209	156
b. Newspaper	501	15
c. Parcel	40	6
d. Other	127	21
e. Total	1,877	198
f. No. of Postage Meters		2
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 66,834	$ 36381	$12,188
2009	$ 51,008		
2010	$ 49,230		

16a. Quarters

☐ Postal Owned ☑ Leased *(if Leased, Expiration Date)* 12/31/2012 Annual Lease $ 9025

30-day cancellation clause? ☐ Yes ☑ No Evicted? ☐ Yes ☑ No (if Yes, must vacate by)

Located in: ☐ Business ☐ Home ☑ Other Suitable alternate quarters available? ☐ Yes ☑ No

16b. Explain:
90 day termination clause PO looks like is it shared with multi unit apartment bldg.

17. Schools, Churches and Organization in Service Area: No: 0

19. Administrative/Emanating Office *(Proposed)*:
Name EAST CHATHAM EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 to 12:00 and 13:15 to 17:00 SAT 09:30 to 11:00
Lobby Hours: M-F 08:00 to 17:00 SAT 08:00 to 11:00
PO Boxes Available: 183

18. Businesses in Service Area: No: 41

EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing

20. Nearest Post Office *(if different from above)*:
Name EAST CHATHAM EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 17:00 SAT 09:30 11:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
NADINE TREMBLAY		*NADINE TREMBLAY*	(518) 452-4085
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
NADINE TREMBLAY	(518) 452-4085	ALBANY, NY	

PS Form **4920**, June 1993

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster was promoted on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday , 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box or general delivery customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $66,834 (174 revenue units) in FY 2008; $51,008 (133 revenue units) in FY 2009; and $49,230 (128 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

A petition supporting the retention of the Old Chatham Post Office was received on May 23, 2011, with 42 signatures. If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	**Concern:**	Concerned about the reliablity of the carrier
	Response:	Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.
2.	**Concern:**	Customer concerned about carrier losing his position.
	Response:	The delivery of your mail will continue uninterupted by your current mail carrier.
3.	**Concern:**	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.
4.	**Concern:**	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5.	**Concern:**	Customers asked why their post office was being discontinued while others were retained

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

IT WOULD TAKE US AN ADDITIONAL 6 MILES TO GET OUR MAIL.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

DEFINITELY ADVERSE EFFECT. OUR COUNTRY STORE IS RIGHT NEXT TO PRESENT POST OFFICE. IT IS ALSO A MEETING PLACE FOR OUR NEIGHBORS

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

IT WOULD BE A DISASTER TO NOT ONLY CHANGE OUR POSTOFFICE LOCATION BUT BE POSSIBILITY OF NEW ZIP CODE

Name of Postal Customer

Signature of Postal Customer

HERBERT FEUERSTEIN

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

6/3/11

Date

UNITED STATES
POSTAL SERVICE

September 19, 2011

Memo to the Record

RE: A letter received from Richard J. Dorsey, Attorney at Law, dated June 29, 2011.

Customer was concerned with condition of the Albany Turnpike bridge leading to East Chatham and supplied photos and background about the safety rating of the bridge.

A response to Mr. Dorsey's concern was included in the docket and mailed to the customer. The response indicated that most transactions do not require a trip to the Post Office.
Response was as follows: Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That's more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service -- found at the Locate A Post Office tab at www.usps.com --- can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product -- stamps -- in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.

The original letter was added to the docket on 9/19/2011. The USPS has no jurisdiction over the infrastructures of any community. Our postal employees travel these same roads six days a week. The USPS does recognize that travel under any circumstances can be difficult for some customers and would consider centralized delivery in Old Chatham if an adequate location can be obtained. This would eliminate the need to travel to pick up PO Box mail. Centralized delivery was addressed as an option in the proposal.

Nadine Tremblay

Nadine Tremblay
USPS - Albany District
Post Office Review Coordinator
30 Karner Rd
Albany NY 12288-9311

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Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

June 29, 2011

Jane Wolfgang
Acting Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12288-9996

Re: OLD CHATHAM POST OFFICE

Dear Official:

This follows up my transmittals of May 13, 2011, May 20, 2011 and June 17, 2011 to your office.

In addition to relaying local opposition to closing the Old Chatham post office and transferring its functions to the East Chatham post office, at this point I want to focus on the bridge this change would contemplate existing customers use.

The only direct route leading from the village square in Old Chatham to the East Chatham Post Office is over the so called Albany Turnpike, a town road laid out before the automobile era. Any alternate routes are much longer, circuitous and with their own problems.

Many of the customer's statements submitted have highlighted the steep hills and difficulty of using this Albany Turnpike road in wintertime. I want to highlight the obsolete bridge near the eastern end of this route which has to be crossed to make the transit in either direction.

This narrow bridge is over one hundred years old and was not designed for modern traffic. It is owned by CSX/Amtrak, not by local municipalities.

This bridge is listed in the dangerous bridge category with a score of only 3.466 out of 7.000. It is only a hair breath above the very dangerous category and the Crown Point bridge at 3.375 which was blown up in December as a hazard to travelers.

Currently CSX is excavating the track bed under the bridge for increased clearance of its rolling stock. The bridge itself is not being raised, possibly because of its fragile nature or because of the steep climb already existing on its eastern approach.

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The bridge is very narrow without any area for pedestrians or bicycles. Motorists have to be quite careful of clearance in good weather not to mention snow and ice conditions in the northern winter.

It is submitted to be a disregard of the needs of the local Old Chatham citizens, particularly the elderly, who presently have a perfectly accessible post office, to suggest that they now expose themselves to such a dangerous route, in order to continue receiving the same service.

I am enclosing some current pictures of the bridge.

Naturally all the foregoing statements in this letter are subject to your verification, and I invite you to do so that you can see for yourself what we are being confronted with in this proposal.

Very truly yours,

Richard J. Dorsey

Enclosures
cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

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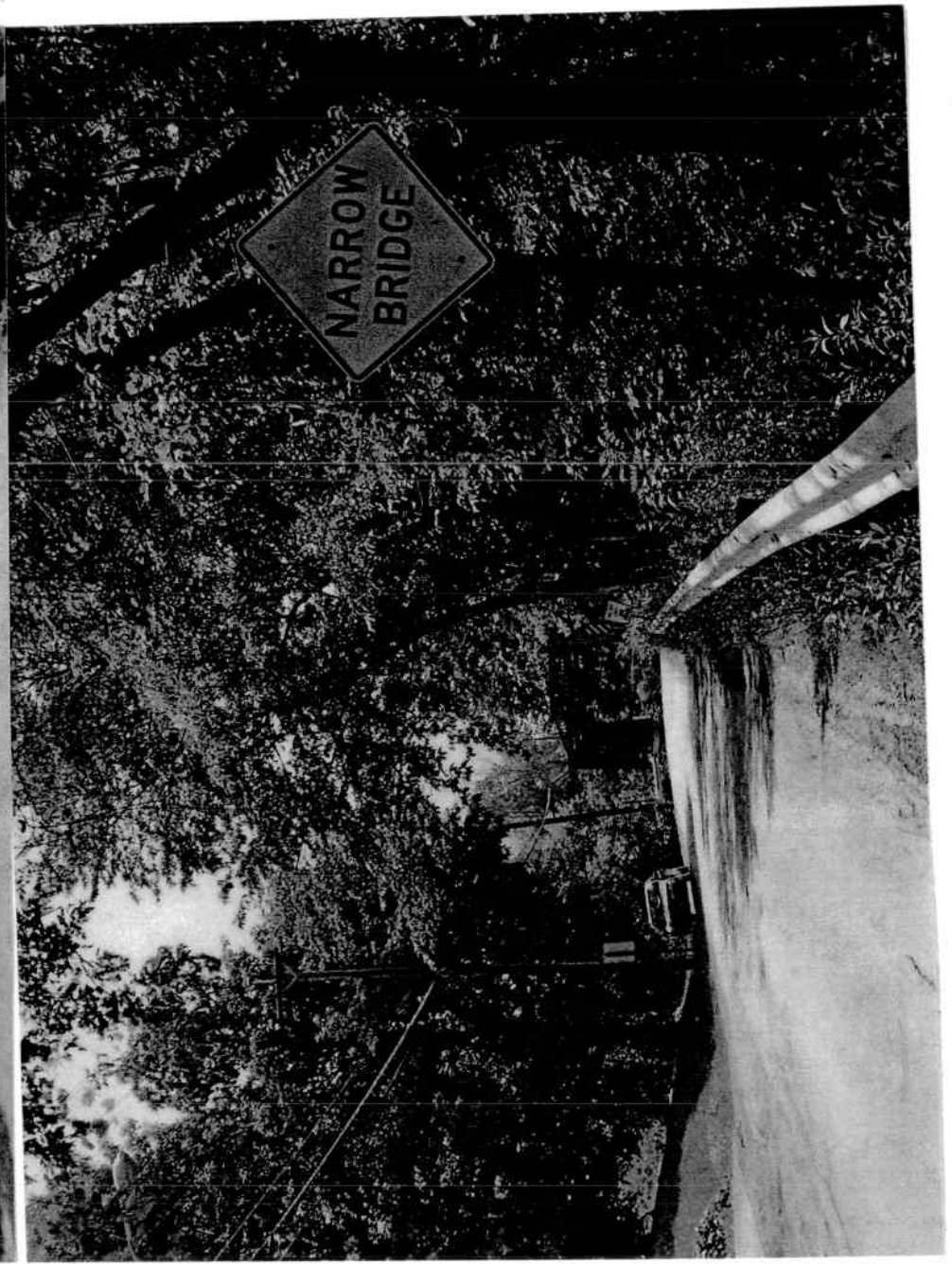

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09/19/2011

ANONYMOUS

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JEFF SEROY

PO BOX 211
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

L. MCLAHY & KEN WRIGHT

PO BOX 164
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

PETER ALDRIDGE

99 THORNE ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KAREN SUEN-COOPER

619 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

HENRY MELECK

1421 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

- Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANNA NOSEI

190 RIVERSIDE DRIVE
NEW YORK, NY 10024

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

MARTIN COOPER

619 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JOAN WECHSLER

PO BOX 143
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

SALLY SIMMONS

6 GAYLORD DRIVE
WILTON, CT 06897

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

LOYA JACKSON

PO BOX 57
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

D. HENDERSON

340 LOWER CADY ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TOM CASE

63 UPPER CADY ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JENNIFER LOU & BRYAN SOTHERDEN

70 HADDOCK HILL RD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CYNTHIA VALLES

PO BOX 163
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WILLIS & LORI HAMMELL

UPPER CADY ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ANONYMOUS

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

PETER T.

PO BOX 75
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TOMMA VON HAEFTEN

632 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES LAWRENCE

632 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ERIC WOLF

PO BOX 7
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

BARRY JACKSON

PO BOX 57
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DAVE WHITTAM

PO BOX 71
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

FREDERICK & CECILE HABER

34 HOWES ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ROGER MASON

PO BOX 138
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

DAVID DEWEESE & ANNE HELLER

PO BOX 168
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

DONNA ROSS

302 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MARK BERMAN

398 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

BARRY JACKSON

PO BOX 57
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

DAVID H. DEWEESE

PO BOX 168
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

BRIAN ALBERT

PO BOX 238
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

PATRICIA A & ROBERT G LEARY

142 RIDERS MILLS ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DOUGLAS L. BURGESS

706 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

BRIAN BEAN

973 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

JAMES K

701 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Old Chatham in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, the ZIP Code will change to East Chatham zip.

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

JAMES A. CARTER

71 HOWES ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SHIRLEY ROSEN

396 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

MALCOLM & CLAIRE L. WHEELER

PO BOX 172
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ABBY & CHARLES KLEINBAUM

763 COUNTY ROUTE 13
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

MARJORIE V. CARTWRIGHT

PO BOX 44
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

A R DOUGLAS

NO ADDRESS
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

09/19/2011

JUNE H. MAYTON

PO BOX 5
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann

Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

FLORENCE KIRTSOS

PO BOX 131
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

DALLAS BRINEY

PO BOX 129
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

DEAN HURLEY

PO BOX 81
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

GAIL LUNDY

947 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

AMY K. WHITE

638 PITT HALL ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.
- Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

LYNDA VAN ALSTYNE

PO BOX 81
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a “profit and loss statement” is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L’Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

DAVID & JEANNE TRAVIS

473 FORD ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

TIM BRINEY

PO BOX 129
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

THOMAS & ARLENE CUMMINGS

PO BOX 183
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

O.C. FOSTER

PO BOX 135
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WILLIAM E. KIRTSOS

PO BOX 131
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

WILLIAM REIMICHE

76 PHELPS ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Businesses generally require regular and effective postal services, and these will always be provided to the Chatham community. There has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ROBERT & MARY CUERBO

PO BOX 234
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

KAREN A. MURPHY

76 PHELPS ROAD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

ROBERT JACKSON

1017 ALBANY TURNPIKE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about how the loss of the Post Office would negatively impact the historical dimension of the community. The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd

Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE

09/19/2011

RICHARD J. DORSEY

PO BOX 48
VALATIE, NY 12184

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

CARL BORNHORST

PO BOX 77
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern that since the people of your community paid taxes the Post Office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

- You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

RICHARD J. DORSEY

PO BOX 48
VALATIE, NY 12184

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That's more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service -- found at the Locate A Post Office tab at www.usps.com --- can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product -- stamps -- in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

LEE SMITH

PO BOX 23
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

SALLY A. SIMMONS

PO BOX 15
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

EDWARD M. SPIRO

13 SHAKER MUSEUM RD
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

09/19/2011

ANONYMOUS 28

,

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Old Chatham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Eric Tiemann
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

UNITED STATES POSTAL SERVICE®

A. Office

Name: OLD CHATHAM State: NY Zip Code: 12136
Area: NORTHEAST District: ALBANY PFC
Congressional District: NY-20 County: Columbia
EAS Grade: 13 Finance Number: 356125

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Nadine Tremblay Date: 07/20/2011
Title: ALBANY PFC Post Office Review Coordinator
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Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	89
Favorable comments	3
Unfavorable comments	76
No opinon expressed	10
Total comments returned	89

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
   You were concerned about having to travel to another post office for service

   Response:
   Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

2. Concern (No Opinion):
   Customers were concerned about a change of address

   Response:
   Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

3. Concern (No Opinion):
   Customers were concerned about senior citizens.

   Response:
   Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

4. Concern (No Opinion):
   No Concern

   Response:

5. Concern (No Opinion):
   You were concerned about having to travel to another post office for service

   Response:
   Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern (No Opinion):
   You were concerned about having to travel to another Post Office for service

   Response:
   Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

7. Concern (UnFavorable):
   Customer concerned that as a regular customer, it would be extremely inconvenient if the Post Office Closed.

   Response:
   The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

8. Concern (UnFavorable):
   Customer concerned with condition of bridge leading to East Chatham.

   Response:
   Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That s more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service – found at the Locate A Post Office tab at www.usps.com — can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product – stamps – in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.

9. Concern (UnFavorable):
   Customer expressed a concern about package delivery and pickup

   Response:
   For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

10. Concern (UnFavorable):
    Customer expressed a concern that they requested and were denied rural delivery service

    Response:
    There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

11. Concern (UnFavorable):
    Customer expressed concern for walking for postal services.

    Response:
    The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to

sale of postage stamps.

12. Concern (UnFavorable):
Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response:
Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

13. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

14. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.

Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

15. Concern (UnFavorable):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

16. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service.

Response:
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

17. Concern (UnFavorable):
Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response:
You expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

18. Concern (UnFavorable):
Customers were concerned about a change of address

Response:
Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

19. Concern (UnFavorable):
Customers were concerned about mail security

Response:
CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

20. Concern (UnFavorable):
Customers were concerned about mail security.

Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

21. Concern (UnFavorable):
Customers were concerned about obtaining accountable mail and large parcels

Response:
If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

22. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.

Response:
Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the

services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

23. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

24. Concern (UnFavorable):
Financial Data:

Response:
Financial data is considered propretary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

25. Concern (UnFavorable):
Freedom of Information:

Response:
Requestor needs to reference FOIA/Freedom of Information Act. in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

26. Concern (UnFavorable):
You expressed a concern that they requested and were denied rural delivery service

Response:
If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

27. Concern (UnFavorable):
You were concerned about having to travel to another post office for service

Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

28. Concern (UnFavorable):
You were concerned about having to travel to another Post Office for service

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
Customers expressed concern for loss of community identity.

Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (No Opinion):
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:
You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

3. Concern (No Opinion):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. Concern (UnFavorable):
Customer expressed a concern about nonpostal services.

Response:
Nonpostal services provided at the Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

5. Concern (UnFavorable):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

6. Concern (UnFavorable):
Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response:
The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

7. Concern (UnFavorable):
Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Old Chatham in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, the ZIP Code will change to East Chatham zip.

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

9. Concern (UnFavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the Chatham community. There has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

10. Concern (UnFavorable):
Customers felt the loss of a Post Office would have a detrimental effect on the business community

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

11. Concern (UnFavorable):
Customers felt the loss of a post office would have a detrimental effect on the business community

Response:
Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

12. Concern (UnFavorable):
Customers felt the Post Office should remain open since they paid taxes.

Response:
The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

13. Concern (UnFavorable):
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:
Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

14. Concern (UnFavorable):
Customers were concerned about growth in the community

Response:
The growth of a community does not depend on the location of a Post Office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

15. Concern (UnFavorable):
Customers were concerned about loss of employment in the community.

Response:
The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

16. Concern (UnFavorable):
Customers were concerned about loss of employment in the community.

Response:
The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

17. Concern (UnFavorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

DOCKET NO. 1376004-12136
ITEM NO. 41
PAGE 1

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE THE OLD CHATHAM, NY POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE (REVISED)

DOCKET NUMBER 1376004 - 12136

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster was promoted on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday , 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box or general delivery customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $66,834 (174 revenue units) in FY 2008; $51,008 (133 revenue units) in FY 2009; and $49,230 (128 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

One congressional inquiry was received on June 24, 2011.

A petition supporting the retention of the Old Chatham Post Office was received on July 08, 2011, with 322 signatures. If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	**Concern:**	Concerned about the reliablity of the carrier
	Response:	Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.
2.	**Concern:**	Customer concerned about carrier losing his position.
	Response:	The delivery of your mail will continue uninterupted by your current mail carrier.
3.	**Concern:**	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.
4.	**Concern:**	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5.	**Concern:**	Customers asked why their post office was being discontinued while others were retained

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

7. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

8. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

9. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

10. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.

Response: East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

11. **Concern:** Customers were concerned about a change of address

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

12. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

14. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. **Concern:** Customer concerned that as a regular customer, it would be extremely inconvenient if the Post Office Closed.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

16. **Concern:** Customer concerned with condition of bridge leading to East Chatham.

Response: Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That's more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service -- found at the Locate A Post Office tab at www.usps.com --- can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product -- stamps -- in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.

17. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

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Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

19. **Concern:** Customer expressed concern for walking for postal services.

Response: The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

20. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

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Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

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Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

23. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

24. **Concern:** Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response: The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

25. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

26. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

27. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

28. **Concern:**

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

29. **Concern:**

Financial Data:

Response:

Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

30. **Concern:**

Freedom of Information:

Response: Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

31. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

32. **Concern:** Customer asked why wasn't a postmaster hired for Old Chatham?

Response: All management positions were frozen in anticipation of the reorganization.

33. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

34. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

35. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retirees, self-employed, seasonal, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Old Chatham Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. **Concern:** Customers expressed concern for loss of community identity.

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

   Response: Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

5. **Concern:** Customer expressed a concern about nonpostal services.

Response: Nonpostal services provided at the Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

6. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

7. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

8. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

9. **Concern:** Customers were concerned about growth in the community

Response: The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

10. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

11. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

12. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 9,025
Total Annual Costs	$ 57,594
Less Annual Cost of Replacement Service	- $ 29,027
Total Annual Savings	$ 28,567

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster was promoted on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box or general delivery customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $28,567 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

ERIC TIEMANN
Manager, Post Office Operations

05/17/2011
Date

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 06/10/2011

2. Post Office Name	3. State and ZIP + 4 Code		
OLD CHATHAM	NY, 12136-9998		
4. District, Customer Service	**5. Area, Customer Service**	**6. County**	**7. Congressional District**
ALBANY PFC	NORTHEAST	Columbia	NY-20

8. Reason for Proposal to Discontinue:
Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

9. PO Emergency Suspend *(Reason and Date)*:
No Suspension

10. Proposed Permanent Alternate Service:

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: was promoted
Occupied 08/02/2008

b. [ ] OIC [ ] Career [✓] Non-Career

c. Current PM POSITION Level (150) EAS-13 Downgraded from EAS-13

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 1 No of Career- 1 No of Non-Career- 0

12. Hours of Service

a. Time M-F 09:00 to 13:00 and 14:30 to 16:45	Sat 09:00 to 11:00	Total Window Hours Per Week
a. Lobby Time M-F 08:00 to 17:00	Sat 08:00 to 11:00	33.25

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	154
c. City Delivery	0
d. Rural Delivery	345
e. Highway Contract Route Box	0
f. Total	499
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	26.90

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	1,209	156
b. Newspaper	501	15
c. Parcel	40	6
d. Other	127	21
e. Total	1,877	198
f. No. of Postage Meters		2
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 66,834	$ 36381	$12,188
2009	$ 51,008		
2010	$ 49,230		

16a. Quarters

[ ] Postal Owned [✓] Leased *(If Leased, Expiration Date)* 12/31/2012 Annual Lease $ 9025

30-day cancellation clause? [ ] Yes [✓] No Evicted? [ ] Yes [✓] No (if Yes, must vacate by)

Located in: [ ] Business [ ] Home [✓] Other Suitable alternate quarters available? [ ] Yes [✓] No

16b. Explain:
90 day termination clause PO looks like is it shared with multi unit apartment bldg.

17. Schools, Churches and Organization in Service Area: No: 0

18. Businesses in Service Area: No: 41

EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing

19. Administrative/Emanating Office *(Proposed)*:
Name EAST CHATHAM EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 to 12:00 and 13:15 to 17:00 SAT 09:30 to 11:00
Lobby Hours: M-F 08:00 to 17:00 SAT 08:00 to 11:00
PO Boxes Available: 183

20. Nearest Post Office *(if different from above)*:
Name EAST CHATHAM EAS Level 15 Miles Away 3.0
Window Service Hours: M-F 09:30 17:00 SAT 09:30 11:00
Lobby Hours: M-F SAT
PO Boxes Available: 0

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
NADINE TREMBLAY		*NADINE TREMBLAY*	(518) 452-4085
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
NADINE TREMBLAY	(518) 452-4085	ALBANY, NY	

PS Form 4920, June 1993

UNITED STATES POSTAL SERVICE®

07/21/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
OLD CHATHAM
Docket Number 1376004 - 12136

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

EDWARD PHELAN
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	OLD CHATHAM, NY, 12136-9998
EAS Level:	13
District:	ALBANY PFC
County:	COLUMBIA
Congressional District:	NY-20
Proposal:	☑ Close ☐ Consolidate
Reason For Propsed:	was promoted
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	154
General Delivery:	0
Rural Route:	345
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	499

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
08/02/2008	Postmaster vacancy occurred. Reason: was promoted
	OIC: Career: 1 Noncareer: 0 Other Employees: 1
02/22/2011	District manager authorization to study.
04/22/2011	Questionnaires sent to customers. Number sent: 504 Number Returned: 179 Analysis: Favorable 9 Unfavorable 49 No Opinion 121
07/08/2011	Petition received. Number of signatures: 322 Concerns expressed:
06/24/2011	Congressional inquiry received: Yes Concerns expressed: Request to take the time to review the thoughts and comments of the local residents of Old Chatham. This is a very emotional issue for them.
05/16/2011	Proposal and checklist sent to district for review.
05/16/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/16/2011	Proposal and invitation for comments posted and round-dated.
07/21/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 3 Unfavorable 76 No Opinion 10 89
None	Premature PRC appeal received. Concerns expressed:
06/10/2011	Updated PS Form 4920 completed (if necessary).
07/21/2011	Certification of the official record.
07/25/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
08/04/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
08/09/2011	Final determination posted at affected office(s) and round-dated.
09/12/2011	Final determination removed and round-dated.
11/12/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
09/12/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

NADINE TREMBLAY Name/Title	(518) 452-4085 Telephone Number
NADINE TREMBLAY District Post Office Review Coordinator	(518) 452-4085 Telephone Number

UNITED STATES POSTAL SERVICE®

07/25/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Old Chatham Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Eric Tiemann Manager Post Office Operations.

EDWARD PHELAN
DISTRICT MANAGER
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1376004.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the OLD CHATHAM was received by 08/04/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO. 1376004-12136
ITEM NO. 47
PAGE 1

Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

FINAL DETERMINATION TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster was promoted on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday , 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box or general delivery customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $66,834 (174 revenue units) in FY 2008; $51,008 (133 revenue units) in FY 2009; and $49,230 (128 revenue units) in FY 2010. There were two permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

One congressional inquiry was received on June 24, 2011.

A petition supporting the retention of the Old Chatham Post Office was received on July 08, 2011, with 322 signatures.

When this final determination is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The proposal to close the Old Chatham Post Office was posted with an invitation for comment at the Old Chatham Post Office and East Chatham Post Office from May 17, 2011 to July 18, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer concerned that as a regular customer, it would be extremely inconvenient if the Post Office Closed.

   Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

2. **Concern:** Customer concerned with condition of bridge leading to East Chatham.

   Response: Stamp purchases represent more than 85 percent of the Postal Service's retail sales. Today there are nearly 70,000 banks, ATMs, grocery stores, pharmacies and retail stores selling postal products and services located nationwide. That's more than double the number of Post Offices. In fact, nearly 35 percent of the Postal Service's revenue comes from locations other than Post Offices. Our online locator service -- found at the Locate A Post Office tab at www.usps.com --- can help individuals select the location of post offices that best suit their regular routines or to find alternate locations to purchase stamps, when provision of stamps at a post office for by a letter carrier en route are not sufficient to meet a customer's need. Each day, approximately 1.1 million Americans will use the usps.com website for services such as how to locate a post office. The top online requests include ZIP code look up and tracking packages. We believe placing the most requested postal product -- stamps -- in nearly 100,000 locations nationwide, partnered with the uninterrupted delivery of your mail and expanded online services, constitutes regular and effective access for postal customers.

3. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

4. **Concern:** Customer expressed a concern that they requested and were denied rural delivery service

Response: There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel. If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

5. **Concern:** Customer expressed concern for walking for postal services.

Response: The Postal Service is committed to placing services and products conveniently for its customers, including in settings close to homes and businesses such as grocery or drug stores. These provide the most in-demand offerings of local Post Offices, the sale of postage stamps.

6. **Concern:** Customers asked what other ways USPS was trying to make up the deficit, other than closing their post office.

Response: Closing small offices is one step of many which are being examined and, depending on circumstances, initiated. Additionally, there are three bills before Congress to address: overpaid pensions, 5 day delivery, and pre-funded Health Benefit Relief. The Postal Service has also reduced administrative positions, including reducing 1 Area office, 7 District offices, and a 20% reduction in staffing across the board. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access.

7. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

9. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural

carriers are required to serve the route expeditiously each day.

10. **Concern:** Customers wanted the post office to stay the same. Customers said the CPO would be a disservice to the community

Response: The customer expressed a concern about the establishment of a Community Post Office (CPO). The CPO will be contracted to provide at least the same hours as the present post office. Depending on the location, the CPO may provide extended lobby hours. A CPO provides the same services as the suspended Post Office, except for permit mail acceptance.

11. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

12. **Concern:** Customers were concerned about obtaining accountable mail and large parcels

Response: If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

13. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL
Customers who will be away for an extended time, such as a vacation,

may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

14. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the East Chatham postmaster for more information.

15. **Concern:** Financial Data:

Response: Financial data is considered proprietary information during the study phase. If a proposal to close and office is posted, financial data pertaining to that proposal will be disclosed on the proposal.

16. **Concern:** Freedom of Information:

Response: Requestor needs to reference FOIA/Freedom of Information Act, in letter. Requestor should be very specific about the info requested; i.e. does he want daily, weekly, or annual info, is he requesting lease info, utility info, salaries/benefits, for what timeframe, etc. Note – a request for a "profit and loss statement" is really not applicable since we are a government agency. Submit request in writing to: Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541 If preferred, can also FAX request to (202) 268-5353

17. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: If you have applied for and been denied an extension, you may wish to contact your local magistrate or other county official to determine if they can bring your road up to these standards. At that point, you may reapply for delivery.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Concerned about the reliablity of the carrier

Response: Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.

2. **Concern:** Customer concerned about carrier losing his position.

Response: The delivery of your mail will continue uninterupted by your current mail carrier.

3. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.

4. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response: The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

5. **Concern:** Customers asked why their post office was being discontinued while others were retained

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

7. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

8. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

9. **Concern:** Customers questioned the economic savings of the proposed discontinuance

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

10. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.

Response: East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.

11. **Concern:** Customers were concerned about a change of address

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

12. **Concern:** Customers were concerned about mail security

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows

Response: Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

14. **Concern:** You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

15. **Concern:** Customer asked why wasn't a postmaster hired for Old Chatham?

Response: All management positions were frozen in anticipation of the reorganization.

16. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

17. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

18. **Concern:** Customers were concerned about later delivery of mail

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than $8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retirees, self-employed, seasonal and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Old Chatham Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

2. **Concern:** Customers expressed concern for loss of community identity.

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers felt the loss of a post office would have a detrimental effect on the business community

   Response: Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

   Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

5. **Concern:** Customer expressed a concern about nonpostal services.

   Response: Nonpostal services provided at the Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

6. **Concern:** Customers expressed concern about how the loss of the Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Community name in addresses.

7. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

8. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response: Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

9. **Concern:** Customers were concerned about growth in the community

Response: The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.

10. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

11. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

12. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	$ 36,381
Fringe Benefits @ 33.5%	$ 12,188
Annual Lease Costs	+ $ 9,025
Total Annual Costs	$ 57,594
Less Annual Cost of Replacement Service	- $ 29,027
Total Annual Savings	$ 28,567

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V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster was promoted on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box or general delivery customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are two permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated $28,567 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.

B. Appeal Rights. This final determination to close the Old Chatham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Old Chatham Post Office and East Chatham Post Office during normal office hours.

08/05/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date

UNITED STATES POSTAL SERVICE®

08/09/2011

OFFICER-IN-CHARGE/POSTMASTER
Old Chatham Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Old Chatham Post Office Final Determination Docket No. 1376004 - 12136

Please post in the lobby the enclosed final determination to close the Old Chatham Post Office. The final determination must be posted in a prominent place from 08/09/2011 through close of business on 09/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
POST OFFICE REVIEW COORDINATOR
30 KARNER RD
ALBANY, NY 12288-9992

Enclosures:
Final Determination Official Record

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Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

FINAL DETERMINATION TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

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Date of Posting: 08/09/2011

Date of Removal: 09/10/2011

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