

BOARD CAMP Docket: 1355306 - 71932		
Item	Document	
1.	<u>Request/approval to study for discontinuance (12/08/2010)</u>	R
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	R
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	R
4.	<u>Highway map with community highlighted (12/08/2010)</u>	R
5.	<u>Eviction notice (if appropriate) (12/08/2010)</u>	R
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate) (12/08/2010)</u>	R
7.	<u>Post Office and community photos (02/03/2011)</u>	R
8.	<u>PS Form 150, Postmaster Workload Information (02/04/2011)</u>	R
9.	<u>Worksheet for calculating work service credit (02/03/2011)</u>	R
10.	<u>Window transaction record (01/25/2011)</u>	R
11.	<u>Record of incoming mail (02/03/2011)</u>	R
12.	<u>Record of dispatched mail (01/25/2011)</u>	R
13.	<u>Administrative postmaster/OIC comments (12/08/2010)</u>	R
14.	<u>Inspection Service/local law enforcement vandalism reports (02/03/2011)</u>	R
15.	<u>Post Office fact sheet (06/03/2011)</u>	R
16.	<u>Community fact sheet (02/04/2011)</u>	R
17.	<u>Alternate service options/cost analysis (02/03/2011)</u>	R
18.	<u>Form 4920, Post Office Fact Sheet (06/03/2011)</u>	R
19.	<u>Reccomendation and Service Replacement Type (02/11/2011)</u>	R
20.	<u>Questionnaire instruction letter to postmaster/OIC (03/16/2011)</u>	R
21.	<u>Cover letter, questionnaire, and enclosures (03/01/2011)</u>	R
22.	<u>Returned customer questionnaires and Postal Service response letters (03/01/2011)</u>	R
23.	<u>Analysis of questionnaires (03/18/2011)</u>	R
24.	<u>Community meeting roster (03/16/2011)</u>	R

25.	<u>Community meeting analysis</u> (03/16/2011)	✓
26.	<u>Community meeting letter</u> (03/16/2011)	✓
27.	<u>Petition and Postal Service response letter (if appropriate)</u> (01/01/1900)	✓
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate)</u> (03/15/2011)	✓
29.	<u>Proposal checklist</u> (06/03/2011)	✓
30.	<u>District notification to Government Affairs</u> (03/29/2011)	✓
31.	<u>Instructions to postmaster/OIC to post proposal</u> (03/25/2011)	✓
32.	<u>Invitation for comments exhibit</u> (03/29/2011)	✓
33.	<u>Proposal exhibit</u>	✓
34.	<u>Comment form exhibit</u> (06/03/2011)	✓
35.	<u>Instructions for postmaster/OIC to remove proposal</u> (06/02/2011)	✓
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (06/03/2011)	✓
37.	<u>Notification of taking proposal and comments under internal consideration</u> (06/02/2011)	✓
38.	<u>Proposal comments and Postal Service response letters</u> (06/03/2011)	✓
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u> ()	✓
40.	<u>Analysis of comments</u> (06/03/2011)	✓
41.	<u>Revised proposal (if appropriate)</u> (06/03/2011)	✓
42.	<u>Updated PS Form 4920 (if appropriate)</u> (06/03/2011)	✓
43.	<u>Certification of record</u> (06/03/2011)	✓
44.	<u>Log of Post Office discontinuance actions</u> (06/03/2011)	✓
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales</u> (06/16/2011)	✓
46.	<u>Headquarters' acknowledgment of receipt of record</u> (06/23/2011)	✓
47.	<u>Final determination transmittal letter from Headquarters</u> (08/01/2011)	✓
48.	<u>Instruction letter to postmaster/OIC on posting</u> (08/04/2011)	✓
49.	<u>Round-date stamped final determination cover sheets</u> (09/15/2011)	✓



12/08/2010

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR04 congressional district.

Post Office Name: BOARD CAMP
Zip+4 Code: 71932-8800
EAS Level: 55
Finance Number: 041035
County: Polk

Proposed Admin Office: MENA
ADMIN Miles Away: 7.4
Near Office Name: MENA
Near Miles Away: 7.4

Number of Customers:
Post Office Box: 45
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 45

ZIP Code Change: Yes NO ZIP Code

Maintain Town Name: Yes NO

The above office became vacant when the postmaster was reassigned on 07/26/2009.

Post office is in close proximity to several other offices. Earns 1.2 hours per day

DENNIS SCHNEBELEN
Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID CAMP
DISTRICT MANAGER
ARKANSAS PFC

12/08/2010

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 33 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 12/08/2010
Fax No: (650) 577-5059



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 12/08/2010
Fax No: (850) 577-5059

Google maps post office near Arkansas 71932

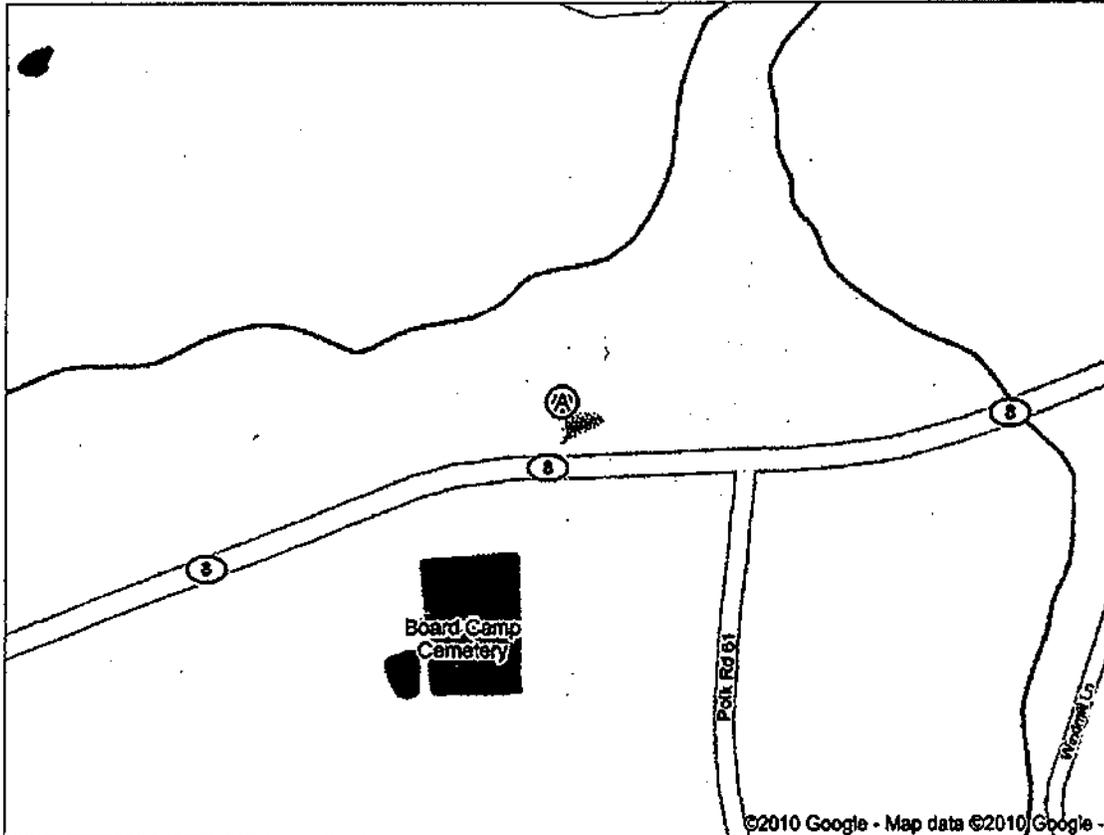
Notes

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- A. **US Post Office**
4199 Highway 8 E, AR - (479) 394-0902
- B. **US Post Office**
400 Morrow Street South, Mena, AR - (479) 394-2884
- C. **US Post Office**
4562 W Highway 88, Oden, AR - (870) 326-4341
- D. **Mena Post Office**
Mena, AR
- E. **US Post Office**
100 E Hornbeck Rd, Hatfield, AR - (870) 389-6151
- F. **US Post Office**
142 Highway 84 E, Umpire, AR - (870) 583-6276
- G. **US Post Office**
120 East Barton Avenue, Cove, AR - (870) 387-2430
- H. **US Post Office**
107 N Hornbeck Ave, Vandervoort, AR - (870) 387-2535
1 review
- I. **Pine Ridge Post Office**
Oden, AR
- J. **US Post Office**
3672 W Highway 270, Pencil Bluff, AR - (870) 326-4412





Eviction Notice

A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: POLK
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

There was no eviction notice for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4231

Date: 09/15/2011
Fax No: (650) 577-5059



Building Inspection Report

A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: POLK
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

• There was no building inspection report nor photos for this office

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4231

Date: 09/15/2011
Fax No: (650) 577-5059

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PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Code BOARD CAMP, AR 71832		Postmaster's Signature YQSK70	Date 02/03/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature KHRGFT	Date 02/04/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	041035
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	45
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-38)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	45	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
 2. Enter the 6 digit post office finance number.
 3. Enter number of general delivery families served.
 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1521, Carrier Route Report for the previous accounting period.
 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
 7. Enter the number of intermediate rural boxes served. This is the number of rural route boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
 12. Enter the number of classified stations and/or branches that have carrier delivery service.
 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)
16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a ou'ring, facing and canceling operation?
 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
 18. Does office separate incoming mail to carrier routes for other associate offices?
 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
 21. Do you have a vehicle maintenance facility under your jurisdiction?
 22. Do you have an air transfer office under your jurisdiction?
 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
 25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: BOARD CAMP
Office Zip+4: 71932-8800 District: ARKANSAS PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>45</u>	X 1.0	=	<u>45</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>45</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>21</u> units	=	<u>10.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>5.25</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>35.71</u>

Activity WSCs 45 + Revenue WSCs = 35.71 Base WSCs 80.71 = EAS Grade C

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACKIE STUBITSCH

JACKIE.M.STUBITSCH@USPS.GOV

Printed Name

Signature

ARKANSAS PFC District Review Coordinator

02/03/2011

Title

Date

Window Transaction Survey

PO Name: BOARD CAMP ZIP+4: 71932-8800 Completed By: JACKIE STUBITSCH
 Survey Period: 12/11/2010 through 12/24/2010

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Services (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)	
Sat - 12/11	7	5	0	0	0	0	0	1	
Sun - 12/12	0	0	0	0	0	0	0	0	
Mon - 12/13	18	14	0	0	0	0	0	3	
Tue - 12/14	18	12	0	0	0	1	1	2	
Wed - 12/15	10	16	0	0	0	0	0	0	
Thu - 12/16	10	12	0	0	0	6	0	1	
Fri - 12/17	7	12	0	0	0	1	1	3	
Sat - 12/18	8	24	0	0	0	0	1	5	
Sun - 12/19	0	0	0	0	0	0	0	0	
Mon - 12/20	12	16	1	0	0	0	0	4	
Tue - 12/21	7	5	0	0	0	0	0	3	
Wed - 12/22	5	5	0	0	0	0	0	4	
Thu - 12/23	2	3	0	0	0	0	0	2	
Fri - 12/24	0	0	0	0	0	0	0	1	
TOTALS	104	124	1	0	0	8	3	29	
Time Factor	X 1.777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	
Daily Average	7.3	12.2	0.2	0.0	0.0	1.3	0.5	3.1	
Average Number Daily Transactions:								24.5	Average Daily Retail Workload in Minutes:
								24.6	

Survey of Incoming Mail

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Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 BOARD CAMP 71932 - 8800
Dates Recorded 12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	52	27	1	34	5	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	90	42	1	44	0	5	0	0
Tue - 12/14	42	22	0	9	1	2	0	0
Wed - 12/15	38	23	1	20	0	3	0	0
Thu - 12/16	60	19	4	13	0	4	0	0
Fri - 12/17	58	11	1	7	4	0	0	0
Sat - 12/18	62	12	0	12	4	0	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	81	7	0	18	1	5	0	0
Tue - 12/21	21	37	3	13	0	2	0	0
Wed - 12/22	55	25	0	4	0	3	0	0
Thu - 12/23	50	9	1	56	1	1	0	0
Fri - 12/24	48	73	3	23	2	5	0	0
TOTALS	657	307	15	253	18	30	0	0
Daily Average	54.8	25.6	1.3	21.1	1.5	2.5	0.0	0.0

Signature of Person Making Count: JACKIE STUBITSCH
Printed Name: JACKIE.M.STUBITSCH@USPS.GOV
Date: 01/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

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Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 BOARD CAMP 71932 - 8800
Dates Recorded 12/11/2010 through 12/24/2010

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	52	27	1	34	5	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	90	42	1	44	0	5	0	0
Tue - 12/14	42	22	0	9	1	2	0	0
Wed - 12/15	38	23	1	20	0	3	0	0
Thu - 12/16	60	19	4	13	0	4	0	0
Fri - 12/17	58	11	1	7	4	0	0	0
Sat - 12/18	62	12	0	12	4	0	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	81	7	0	18	1	5	0	0
Tue - 12/21	21	37	3	13	0	2	0	0
Wed - 12/22	55	25	0	4	0	3	0	0
Thu - 12/23	50	9	1	56	1	1	0	0
Fri - 12/24	48	73	3	23	2	5	0	0
TOTALS	657	307	15	253	18	30	0	0
Daily Average	54.8	25.6	1.3	21.1	1.5	2.5	0.0	0.0

Signature of Person Making Count: JACKIE STUBITSCH
Printed Name: JACKIE.M.STUBITSCH@USPS.GOV
Date: 01/25/11



12/08/2010

OIC/POSTMASTER

SUBJECT: BOARD CAMP Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the BOARD CAMP Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the BOARD CAMP Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 12/22/2010. This information will be entered into the official record for public viewing.

Post Office Box	<u>45</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>45</u>

If you have any comments on alternate means of providing services to the BOARD CAMP customers, please provide them below:

I closed three boxes this week we normally have 50 boxes rented but have the capacity for 101. This post office has the space and resources to handle a route. It had one or two but they were moved into Mena and Oden via politics I believe. Our customers could be better served if their mail came through this office. Some of them are probably 20 miles from Mena. This office is 10 miles from Mena.

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

List of Businesses: Bruce's Appliance Service, Freedom Pharmacy, BerryPhotos Restored Yocana Baptist Church, Assembly of God Church Rural Volunteer Fire Department

cc: Official Record



02/03/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BOARD CAMP Post Office, 71932 - 8800, located in Polk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	BOARD CAMP	ZIP+4	71932-8800
Congressional District	AR04	Date	06/03/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

none

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? lease exp 02/29/2016, \$1500.00 annually, no 30-day clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
N/A

5. List potential CPO sites.
N/A

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
the postmaster position is vacant, there is a PMR that will be released upon closure

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is recieved via HCR route. Postmaster/OIC arrives at 8 am and boxes mail. this is a PO Box/retail facility. PO Boxes will be transferred to the Mena Post Office and no collection box will be retained. Mail currently is delivered out of the Mena Post Office

How many Post Office boxes are installed?	101
How many Post Office boxes are used?	45
What are the window service hours?	08:00 to 2:00 M-F
	08:00 to 2:00 S
What are the lobby hours?	8:00 to 2:00 M-F
	8:00 to 2:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

no

Community Survey Sheet

Docket: 1355306
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Community Survey Sheet

Post Office Name	<u>BOARD CAMP</u>	ZIP+4	<u>71932-8800</u>
Congressional District	<u>AR04</u>	Date	<u>02/04/2011</u>

1. Incorporated? Yes No

Local government provided by: Polk County

Police protection provided by: Polk County Sheriff's Office

Fire protection provided by: Board Camp Volunteer Fire Dept

School location: Mena AR

2. What population growth is expected? (Please document your source)
due to no delivery for ZIP Code, nearest office growth for Mena is: Post Office Name: Mena, AR ZIP Code: 71953 Total Population:
Total Households: 2010 14,361 2010 5,907 2015 14,222 2015 5,858 Projected Annual Household Growth Rate: -0.17% Facility
Planning 2010 Dataset

3. What residential, commercial, or business growth is expected? (Please document your source)
no information available due to no delivery for the Zip Code

4. History. (Are there any special historical events related to the community?
Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
no

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, self-employed farmers

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
school bus stop, community meeting location, voting place, government form distribution center.
Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
public bulletin board

Highway Contract Route Cost Analysis Form

Docket: 1355306
Page Nbr: 17

Highway Contract Route Estimated Cost for Alternative Service			
Office Name:	<u>BOARD CAMP</u>		
Office Zip+4:	<u>71932 -8800</u>	District:	<u>ARKANSAS PFC</u>
1.	Enter the number of additional boxes to be added to the route	<u>0</u>	x 3.64 hours per year <u>0.00</u>
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	x 10.40 hours per year <u>0.00</u>
		Total time added to the route	<u>0.00</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)		<u>0.00</u>
	Total additional compensation (HCR hourly rate x total time added to the route)		<u>0.00</u>

Rural Route Cost Analysis Form

Docket: 1355306
Page Nbr: 17a

**Rural Route Carrier
Estimated Cost for Alternative Replacement Service**

Office Name: BOARD CAMP
Office Zip+4: 71932 -8800 District: ARKANSAS PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>0</u>		
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>		
			Total (additional boxes x volume factor)	<u>0.00</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>0</u>		
	Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
	Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>
			Total additional box allowance	<u>0.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
			Total additional minutes per week (miles carried to two decimal places)	<u>0.00</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>0.00</u>	x 52 Weeks	<u>0.00</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>0.00</u>	/ 60 Minutes	<u>0.00</u>
7.	Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)	<u>0.00</u>		
			Total Annual Cost (additional annual hours x rural cost per hour)	<u>0.00</u>
8.	Enter lock pouch allowance (if applicable)			<u>0.00</u>
			Total annual cost for alternate service (annual cost minus lock pouch allowance)	<u>0.00</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/03/2011																								
2. Post Office Name BOARD CAMP		3. State and ZIP + 4 Code AR, 71532-6800																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County Polk	7. Congressional District AR04																									
8. Reason for Proposal to Discontinue Post office is in close proximity to several other offices. Earns 1.2 hours per day		9. PO Emergency Suspension (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was reassigned Occupied 07/26/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:00 to 2:00 Sat 08:00 to 2:00 Total Window Hours Per Week a. Lobby Time M-F 8:00 to 2:00 Sat 8:00 to 2:00 36.00																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 45 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 45 g. No. Receiving Duplicate Service 1 h. Average No. Daily Transactions 24.50		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>80</td> <td>80</td> </tr> <tr> <td>b. Newspaper</td> <td>22</td> <td>22</td> </tr> <tr> <td>c. Parcel</td> <td>4</td> <td>4</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>106</td> <td>106</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	80	80	b. Newspaper	22	22	c. Parcel	4	4	d. Other	0	0	e. Total	106	106	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	80	80																										
b. Newspaper	22	22																										
c. Parcel	4	4																										
d. Other	0	0																										
e. Total	106	106																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances, a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 17,802	\$ 36939	\$12,375																								
2009		\$ 16,413																										
2010		\$ 17,491																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 02/29/2016 Annual Lease \$ 1500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: this office earns 1.2 hours per day																												
17. Schools, Churches and Organization in Service Area: No: 2 Yocana Baptist Church, Assembly of God Church		19. Administrative/Emanating Office (Proposed): Name MENA EAS Level 20 Miles Away 7.4 Window Service Hours: M-F 08:15 16:15 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 590																										
18. Businesses in Service Area: No: 3 Bruce's Appliance Service, Freedom Pharmacy, BarryPhotos Restored		20. Nearest Post Office (if different from above): Name MENA EAS Level 20 Miles Away 7.4 Window Service Hours: M-F 08:15 16:15 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 590																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		Location LITTLE ROCK, AR																								



A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 03/16/2011
Fax No: (650) 577-6059



03/01/11

OIC/POSTMASTER

SUBJECT: BOARD CAMP Post Office

Enclosed are questionnaires addressed to customers of the BOARD CAMP Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/15/11 for further review.

Jackie Stubitsch
Post Office Review Coordinator
Enclosures

March 1, 2011

DOCKET NO. 1355306
ITEM NO. 21
PAGE 1

Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Board Camp Post Office revealed the office's workload has declined. This reduced workload suggests that the maintenance of an independent office at Ida may not be warranted.

We are studying the feasibility of providing postal services from the Mena Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Board Camp Fire Department building on March 15, 2011, from 5:30 pm – 7:00 pm to answer questions and provide information about our service. The building is located at 4154 Highway 8 East in Board Camp. Questionnaires will be accepted through the date of the meeting, March 15.

If you have any questions, you may contact Consumer Affairs at (501) 228-4283.

Sincerely,



Cary Chism
Manager, Consumer Affairs & Claims



DOCKET NO. 1355306
ITEM NO. 21
PAGE 2

**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community?

- Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

- Favorable Unfavorable No Opinion

Name: _____

Address: _____

Telephone: _____

Date: _____

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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ITEM NO.

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1

03/21/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the BOARD CAMP Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the BOARD CAMP Post Office should be pursued, a formal proposal will be posted in the BOARD CAMP Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Dennis Schnebelen
Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100



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PAGE

2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

our home. Patron Dorothy McKinney is a senior citizen in our home. We cannot travel to Mena when we need to pick up her mail or mail something for her!!!

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

We pass the Mena P.O. when going shopping but we live 10 miles from that P.O. At the high price of gas + the inconvenience of having to travel 10 miles to pick up my mail once every week or so, I/we do NOT want Board Camp P.O. to close! We also use for our business. We must use a P.O. Box - not have

Route delivery!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Mena (once every 2-4 weeks)
- Personal needs _____
- Banking Mena (once every 2-4 weeks)
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community?

Yes No The Board Camp Post Office!

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable ^{Highly} Unfavorable No Opinion

Name: Orville + Cheryl Murphy / Dorothy McKinney / Homeland America LLC
 Address: Po Box 71 Board Camp AR 71932
 Telephone: 479-243-0771
 Date: 3-3-11

Please include any additional comments below:

We LOVE the convenience of the Board Camp Post Office! Since our rural route box cannot be seen from our house, we MUST use a P.O. Box! We do NOT travel to Mena except once every 2-4 weeks for shopping + banking. But we DO pick up our mail DAILY AT Board Camp P.O. + mail letters or packages every week, 24 times per week! It would be a tremendous inconvenience if the Board Camp P.O. closed! Is it possible to have it open for daily mail pick up AND open 2-3 days a week for business transactions such as buying stamps? We understand there may be budget cuts, but PLEASE do not close completely!!!! Also, to

change our of our business

Completed questionnaire should be returned to the following address:
 Arkansas District Consumer Affairs
 420 Natural Resources Dr
 Little Rock AR 72205-9631

Mailing Address



DOCKET NO. 1355306
 ITEM NO. 22
 PAGE 3

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|---|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <i>SOMETIMES</i> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <i>SOMETIMES</i> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Menard PO

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Mena or HS
- Personal needs Mena
- Banking Mena
- Employment Mena
- Social needs Mena

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Dale Manuel

Address: PO Box 28 Board Camp

Telephone: _____

Date: 3-12-11

Please include any additional comments below:

I have business cards and letterheads with the Board Camp address on it. If it closes can I have the same Board Camp address at the Mena PO.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



DOCKET NO. 1355306
 ITEM NO. 22
 PAGE 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

work and may pass up to 6 different post offices daily I travel with my

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Mena
- Personal needs Mena
- Banking Mena
- Employment Polk County + Eastern Oklahoma
- Social needs Ark + Oklahoma

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Bruce Erickson

Address: RD. Box 13 Board Camp Ark 71932

Telephone: _____

Date: 3-9-11

Please include any additional comments below:

I believe that the biggest problem here is highly overpaid union employees, not just in wages but in ~~being~~ reciprocal travel pay, as well as other benefits that other people in the community have. I believe if this position was offered to the local public at half of current salary there would be hundreds of qualified applicants. The post office is a key part of our community and should not be closed do to mismanagement.

Bruce Erickson

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
 420 Natural Resources Dr
 Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

Have disabilities Parking Permit, much easier to get in

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name:

Garry Butte Sr.

Address:

PO Box 69 Board Camp AR 71932

Telephone:

479 2430469

Date:

3-9-11

Please include any additional comments below:

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail <i>N/A</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>as needed</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | | |
|-------------------------------------|----------------|---|
| <input checked="" type="checkbox"/> | Shopping | <u>BIG FORK AND MENA</u> |
| <input checked="" type="checkbox"/> | Personal needs | <u>MENA AND HOT SPRINGS FOR DOCTOR APPTS.</u> |
| <input checked="" type="checkbox"/> | Banking | <u>MENA</u> |
| <input type="checkbox"/> | Employment | <u>N/A</u> |
| <input type="checkbox"/> | Social needs | <u>N/A</u> |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: ROBERT MOBERLY

Address: P.O. BOX 55 BOARD CAMP AR 71932

Telephone: 479-437-3813

Date: MARCH 10, 2011

Please include any additional comments below:

MY WIFE AND I ARE BOTH DISABLED AND ON AN EXTREMELY LOW INCOME. WE GO TO MENA, WHICH IS 22 MILES ONE WAY, ONLY WHEN WE ABSOLUTELY HAVE TO. WITH GASOLINE BEING SO EXPENSIVE WE WILL BE EVEN MORE CHOOSY ABOUT LEAVING HOME TO GO TO MENA. IF THE BOARD CAMP POST OFFICE CLOSES WE WILL ^{BE} EVEN MORE LIKELY TO MISS PAPERWORK DEADLINES.

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mena, Hot Springs</u>
<input checked="" type="checkbox"/>	Personal needs	<u>" "</u>
<input checked="" type="checkbox"/>	Banking	<u>" "</u>
<input type="checkbox"/>	Employment	<u> </u>
<input checked="" type="checkbox"/>	Social needs	<u> </u>

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Lynn and Barbara Chiles
Address: P.O. Box 85
Telephone: 479-394-2914
Date: 3-3-11

Please include any additional comments below:

Rural Route service is not an option for many of us in this area. Vandals destroy boxes on a regular basis.

The Mena P.O. fees are so much higher than Board Camp, many cannot afford them, they continue to increase every year.

I thank you

Barbara Chiles

Lynn Chiles

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
a. Resetting/using postage meter	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/>	YES <input type="checkbox"/>	NO
b. Using for school bus stop	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
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e. Other	<input type="checkbox"/>	YES <input type="checkbox"/>	NO
----------	--------------------------	------------------------------	----

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
--------------------------	---	----

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Menard, Hot Springs
- Personal needs Menard
- Banking Menard
- Employment _____
- Social needs Menard, Hot Springs, Monroe, A

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Darryl Smith
Address: P.O. Box 61, Board Camp, AR 71932
Telephone: 479 243 0326
Date: 3/7/2011

Please include any additional comments below:

There are many folks in the community that use the Board Camp Post Office that will not receive this letter. They are actually much more in need than I am to not have the Post Office close, especially with fuel prices raising almost daily.

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Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

It's part of the life blood of the community.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

Occasionally, I'll pass the Mona P.O., but do all my p.o. business @ Board Camp

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Joseph + Sherry Hughes
Address: P.O. Box 21 Board Camp, AR 71932
Telephone: 479-234-7447
Date: 3-4-11

Please include any additional comments below:

Oftentimes I don't go into Mena @ all for a week or two + except for Board Camp, this is the nearest P.O. My lane is almost a mile long + I don't want mail sitting that far from my home, so I have a P.O. box. I hate to think of having to get a box in Mena. It's a great inconvenience for me. I would rather see no Sat. mail than lose my Post office.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Board Camp?

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Mena - Bi weekly
- Personal needs Mena - seldom
- Banking Mena - A/R
- Employment farm - East Polk County / w Montgomery county
- Social needs Big Fork

4. Do you currently use local businesses in the community?

Yes No There are none!

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Copher, Ernest A.
Address: P.O. Box 75, Board Camp, AR, 71932
Telephone: 7-870-334-2697
Date: 6 Mar 11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Occasionally</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

When I go to town for the bank or grocery there is one. I do not get the service & customer service there in town. Its like they're in a hurry all the time.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Sometimes

Board Camp has a lot of social programs

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: *Gwendolyn Andrews*

Address: *P. Box 22 Board Camp AR 330 folk 57 Mena AR 71932*

Telephone: *479-234-6101*

Date: *3-8-11*

Please include any additional comments below:

Please do not discontinue this P.O.! Folks who don't have a P.O. Box there do business here also. Some folk have a fixed income and do not go to town often - so our community at Board is important. We have a store that sells soda - candy - chips - milk - all on the honor system! How many communities do you know that still do? We need the P.O. Try to keep my post office open please.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

We're retired and camping a lot. This provides a close and secure depository. Service is always ^{personal} quick, reliable, and friendly, lines are long and hurried in Mena with travel distance tripled for us which entails #. Trips there are only weekly. Cutting back one day/wk would fit my style better

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping - weekly or less Mena
- Personal needs yearly Mena
- Banking - Monthly or less Mena
- Employment retired
- Social needs home, lakes, river

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Frances Walker

Address: P.O. Box 24 Board Camp

Telephone: _____

Date: 3/5/11

Please include any additional comments below:

A rural route box is Unfeasible for us since we just come home periodically to pick up mail, or while at home vandalism is a concern. Having mail held would be too frequent and hard to get after hours. A Mena box would limit our

service to once a week or less since trips to town are infrequent. We enjoy our choice of Bdep mail.

Sincerely

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



DOCKET NO. 1355306
ITEM NO. 22
PAGE 13

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Wesley Duer

Address: P.O. Box 59 Board Camp Ar. 71932

Telephone: 479-234-6007

Date: ~~3~~ 3/9/11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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 PAGE 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

b. Mailing Letters

c. Mailing Parcels

d. Pick up Post Office box mail

e. Pick up general delivery mail

f. Buying money orders

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

h. Sending Express Mail

i. Buying stamp-collecting material

Other Postal Services

a. Entering permit mailings

YES NO

a. Resetting/using postage meter

YES NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

YES NO

b. Using for school bus stop

YES NO

c. Assisting senior citizens, persons with disabilities, ect.

YES NO

If yes, please explain:

NO, UNLESS KEEPING TWO MORE SENIOR CITIZENS OFF THE HIGHWAY COUNTS

d. Using public bulletin board

YES NO

e. Other

YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

YES, BUT ONLY WEEKLY OR SO AND TYPICALLY ON SUNDAY. THE MENA POST OFFICE IS W 13 MI FROM MY HOME. MY HOME IS 1/2 MI FROM THE NEAREST CARRIER ROUTE AS NOT WITHIN SIGHT OF MY HOUSE. VANDALISM MAKES LOCAL PICKUP IMPRACTICAL, WHICH REQUIRES ME TO USE A POST OFFICE BOX. AND INSECURE

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | | |
|-------------------------------------|----------------|----------------------------|
| <input checked="" type="checkbox"/> | Shopping | <u>MENA OR HOT SPRINGS</u> |
| <input checked="" type="checkbox"/> | Personal needs | <u>MENA OR HOT SPRINGS</u> |
| <input type="checkbox"/> | Banking | <u>ONLINE</u> |
| <input type="checkbox"/> | Employment | <u>RETIRED</u> |
| <input checked="" type="checkbox"/> | Social needs | <u>MENA</u> |

4. Do you currently use local businesses in the community?

- Yes No THERE ARE NONE IN BOARD CAMP

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

- Favorable Unfavorable, No Opinion
But tolerable

Name: WAYNE QUINNEY
Address: P.O. BOX 34, BOARD CAMP
Telephone: (479) 243-9174
Date: 3/3/2011

Please include any additional comments below:

IF THE BOARD CAMP POST OFFICE CLOSES MY WIFE AND I WOULD OPT FOR A POST OFFICE BOX IN MENA DUE TO SECURITY PROBLEMS ON LOCAL CARRIER ROUTES. LOCKABLE, STRUCTURALLY SOUND MAIL BOXES WOULD BE THE ~~THE~~ ONLY ALTERNATIVE SOLUTION I CAN THINK OF.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>MEVA - HOT SPRINGS</u>
<input type="checkbox"/>	Personal needs	<u>HOT SPRINGS</u>
<input type="checkbox"/>	Banking	<u>MEVA</u>
<input type="checkbox"/>	Employment	<u>RETIRED</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: JACK ESAREY

Address: Box 65 Board Camp 71932

Telephone: 479-394-2530

Date: 3-3-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: MARJORIE A. WILLIAM
Address: P.O. Box 40 BOARD CAMP, AR. 71932
Telephone: 479-394-3998
Date: 3-4-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Geneva Miller

Address: PO BX 94

Telephone: _____

Date: 3-2-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities. ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Please try to keep our little post office open. I worked there for several years as a sub. Also retired from being post master! I also have a P.O. Boy now - we need our Loretta Davis French and rural post office!

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: LORETTA DAVIS

Address: 6395 HWY 8 W NORMAN, AR 71960

Telephone: 870-334-2668

Date: 3/4/11

Please include any additional comments below:

I have written them on 2nd of pg.

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

HAVE TO PASS ON BNA. Rd
POST OFFICE WHEN GOING TO TOWN

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

-
-
-
-
-

Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

4. Do you currently use local businesses in the community?

Yes No

NO BUSINESSES IN COMMUNITY EXPECT POST OFFICE

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name:

CLIFFORD E BENTLEY

Address:

561 POLK ST, MESA, AR

Telephone:

479 3941329

Date:

4 MAR 2011

Please include any additional comments below:

Need to keep it open because of cost of gas going up.

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Closest P.O. to me is 15+ miles,
or 30 miles round trip

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Mena
<input checked="" type="checkbox"/>	Personal needs	Doctors Mena
<input type="checkbox"/>	Banking	I use online
<input type="checkbox"/>	Employment	disabled
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion Very unfavorable

I will have to curtail my EBAY, SWAPPING, Amazon etc mailings

Name: Laura Birdsell

Address: Po Box 41 Board Camp AR 71932 (420 Hwy 370)

Telephone: 479 394 4273

Date: 3-6-11

Please include any additional comments below:

It would be a terrible thing if this PO closes,
Town is 15+ miles away or more!

I have to have a PO Box as my physical
mailbox is on a country road, no security etc

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

Mail

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

This is daily necessary importance to me

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

I live 15 mi from this PO / No other
I need to get Mail at Board Camp -
Mena is 30 miles away
Too far to pick up daily mail.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community?

- Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

- Favorable Unfavorable No Opinion

Name: _____

Address: _____

Telephone: _____

Date: _____

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

**Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631**



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Mena</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Marcelle Wheeler

Address: 430 Polk 60

Telephone: 394-3405

Date: 3-15-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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 ITEM NO. 22
 PAGE 23

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

4. Do you currently use local businesses in the community? *Define community:*

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: D Butternick

Address: 441 Polk St

Telephone: _____

Date: 3/15/11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: TERRY McCANN
Address: 458 Hwy 370, 71953
Telephone: _____
Date: 3-15-02

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Charles E. Hedges Sr.

Address: 146 Peta Ln.

Telephone: 479 243-0269

Date: 3/15/11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:
Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Allen Stewart

Address: 4629 Hwy 8 East

Telephone: 501-394-1731

Date: 2/15/2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr.
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

MENNA POST OFFICE

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	MEWA
<input checked="" type="checkbox"/>	Personal needs	''
<input checked="" type="checkbox"/>	Banking	''
<input checked="" type="checkbox"/>	Employment	''
<input checked="" type="checkbox"/>	Social needs	''

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Dow Anderson
Address: 4009 Huey & Co MEWA Ar. 71953
Telephone: 479-437-3734
Date: 3-15-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input checked="" type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: STEVE PLILLIPI

Address: 3850 HWY 8 EAST

Telephone: 479.394-2630

Date: 3-15-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

I do not always go to town during business hours but I do sometimes pass the post office on the way to shopping

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- | | |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping |
| <input type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking |
| <input type="checkbox"/> | Employment |
| <input checked="" type="checkbox"/> | Social needs |

4. Do you currently use local businesses in the community?

Yes No

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Debra Thompson
Address: 4141 Hwy 8 E, Mena, AR 71953
Telephone: 479 234-6419
Date: 3/15/2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Consumer Affairs
420 Natural Resources Dr
Little Rock AR 72205-9631



Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Board Camp Post Office for each of the following:

Table with 4 columns: Postal Services, Daily, Weekly, Monthly, Never. Rows include: a. Buying Stamps, b. Mailing Letters, c. Mailing Parcels, d. Pick up Post Office box mail, e. Pick up general delivery mail, f. Buying money orders, g. Obtaining special services... (with handwritten 'save time'), h. Sending Express Mail, i. Buying stamp-collecting material.

Other Postal Services

- a. Entering permit mailings
a. Resetting/using postage meter

Nonpostal Services

- a. Picking up government forms (such as tax forms)
b. Using for school bus stop
c. Assisting senior citizens, persons with disabilities, ect.

If yes, please explain:

- d. Using public bulletin board
e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	ONCE A MONTH
<input checked="" type="checkbox"/>	Personal needs	ll ll ll
<input checked="" type="checkbox"/>	Banking	ll ll ll
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

Yes No There are no local businesses in Board Camp

5. What is your opinion of the possible discontinuance of the Board Camp Post Office?

Favorable Unfavorable No Opinion

Name: Richard Hanna
 Address: 5009 Hwy 8 East New AR 71953 / P.O. Box 37 Board Camp AR 71932
 Telephone: (479) 394-3711
 Date: 3/12/2011

Please include any additional comments below: I live 18 miles from Mena and

Board Camp Post office is vital for us elderly and disabled, because we don't drive to Mena daily, and those of us who live along Hwy 8 East, find our mail boxes masked and knocked off their stands, by passing Hill Rapp. That's the reason I have a post office box, and even so often I have priority mail boxes to mail out, so Board Camp Post office is important to me.

Completed questionnaire should be returned to the following address:
 Arkansas District Consumer Affairs
 420 Natural Resources Dr
 Little Rock AR 72205-9631

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the BOARD CAMP Post Office on 03/01/2011. Additionally, during the survey period, questionnaires were available at the BOARD CAMP Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	<u>58</u>
	Favorable to proposal	<u>0</u>
	Unfavorable to proposal	<u>27</u>
	Expressing no opinion	<u>2</u>
	Total questionnaires received	<u>29</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (Unfavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (Unfavorable):

Customers felt the level of service was decreasing

Response:

You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

3. Concern (Unfavorable):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

4. Concern (Unfavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. Concern (Unfavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern (Unfavorable):

Customers were concerned about the mailboxes being damaged

Response:

You expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

Nonpostal Concerns

The following nonpostal concerns were expressed

Board Camp AR 71932 Public Meeting

P. 1

Thursday, March 15, 2011; 5:30 - 6:30 pm

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NAME	ADDRESS
CLIFFORD E BEUTLEY	561 POKK 59 MENA
DON ANDERSON	4009 Hwy 8E MENA, AR
Roseanna Markham	PO BOX 515, NORMAN, AR 71960
Tommy Markham	PO BOX 515, NORMAN, AR 71960
JACK Phyllis Esary	Box 65 Board Camp Ar 71932
Tina Carter	105 Sky Mt Lane Mena Ar 71953
Ernest Sexton	204 Meadowbrook Mena Ar 71953
Steve Phillips	3850 Hwy 8 EAST Mena, Ar 71953
Zachary Evans	3850 Hwy 8 East Mena, AR 71953
EDNA GROSSMAN	3755 HWY. 8 EAST, MENA, AR 71953
Darryl Steele	805 Kimberly, Dr Mena 71953
John Barry	P O Box 33 BOARD CAMP AR 71932
Pat / Barry	" " " " " " " " " " " "
Don BUTTERMILK	441 POKK 66, MENA, AR 71953
Sherry Erickson	PO Box 12 Board Camp AR 71932

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Board Camp AR 71932 Public Meeting

Pg 2

Thursday, March 15, 2011; 5:30 - 6:30 pm

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NAME	ADDRESS
^{Kindat} Don Craig	234 Polk 658 mena, AR 71953
Darryl Smith	P.O. Box 61 Board Camp AR 71932
ANDY PHILPOT	107 LUNA STREET, MENA, AR 71953
BRANDON ELLISON	152 POLK 89 MENA 71953
Debbie Thompson	4141 Hwy 8E MENA AR 71953
Charles Hedgoc	146 Peter Ln 71953
ROBERT MOBERLY	357 POLK 67
GAYLE SEXAUER	359 POLK 67
Bert + Lillian Erickson	360 Polk 622 - Mena, Ar. 71953
Patrick + Juliana Seoggin]
Gene Kreycik	
GENE HIGGINBOTHAM	100 E. 8th Rm 2521 PINE BLUFF, AR 71601
Ferry McCann	458 Hwy 370 mena
Gene Kreycik	Board Camp
Allen Stewart	4629 Hwy 8 East, Mena, Ar 71953

Board Camp AR 71932 Public Meeting

Thursday, March 15, 2011; 5:30 - 6:30 pm

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NAME	ADDRESS
Charlie Scott	Board Camp
Randy Rogers	Board Camp
Priscilla Guber	Senator John Boozmans office
Keri Patterson	Board camp
Wesley Dyer	Board camp
Marcella Wheeler	430 Polk 60 Boardcamp
Jeanne Butte	PO Box 69 Board Camp
Carmy Butte	" " " " "

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

3. Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns



03/16/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

This Post Office is currently vacant, it earns less than 2 hours per day and we are looking at increasing the operational efficiency of the Postal Service since there are several offices within close proximity of this office.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Board Camp Fire Department building on 03/15/2011 from 5:30 to 6:30 to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

Dennis Schnebelen
Manager, Post Office Operations



A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 06/03/2011
Fax No: (650) 577-5059

MIKE ROSS

WASHINGTON



HOUSE COMMITTEE ON ENERGY AND COMMERCE

HOUSE COMMITTEE ON FOREIGN AFFAIRS

NORTH ATLANTIC TREATY ORGANIZATION (NATO) PARLIAMENTARY ASSEMBLY

Congress of the United States House of Representatives

March 15, 2011

The Honorable Patrick R. Donahoe
United States Postal Service
475 L'Enfant Plaza, SW
Washington, DC 20260

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Dear Mr. Postmaster General:

I write to you today to regarding the study currently underway involving the Board Camp Post Office in Polk County in my district.

It is my understanding you are considering this facility for closure. I would like to state for the record I am adamantly opposed to this action in any form.

The area surrounding the Board Camp Post Office is very rural with a large number of persons on a fixed income that must have postal services available to them within a reasonable distance from their home. It is unconscionable to place an undue hardship on these people who can least afford the added cost of travel into the nearest town to mail their monthly bills. I trust you will do the right thing by your customers regarding the Board Camp Post Office.

Should you need additional information regarding this matter, please contact Patricia Herring, Constituent Advocate, in my El Dorado office, at (870) 881-0681; or, my District Director, Jeff Weaver, in my Hot Springs office, at (501) 520-5892.

Mike Ross

MR: pah

Cc: George McKee, Mayor of Mena
Brandon Ellison, Polk County Judge

HOT SPRINGS
1910 FAIRBANKS STREET
SUITE A
HOT SPRINGS, AR 71901
(501) 520-5892
(501) 520-5823 FAX

PINE BLUFF
GEORGE HOWARD JIC. FLEMING BUILDING
100 EAST 8TH AVENUE
ROOM 2521
PINE BLUFF, AR 71601
(870) 536-3376
(870) 536-4058 FAX

EL DORADO
UNION COUNTY COURTHOUSE
SUITE 406
101 NORTH WASHINGTON
EL DORADO, AR 71730
(870) 881-0681
(870) 881-0683 FAX

PRESCOTT
727 WEST MAIN STREET
PRESCOTT, AR 71857
(870) 887-6787
(870) 887-6789 FAX

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bcc:

DISTRICT MANAGER
ARKANSAS DISTRICT
U S POSTAL SERVICE
4700 EAST MCCAIN BOULEVARD
LITTLE ROCK AR 72231-9998

JACKIE STUBITSCH
POST OFFICE DISCONTINUANCE COORDINATOR
ARKANSAS DISTRICT
U S POSTAL SERVICE
420 NATURAL RESOURCES DRIVE
LITTLE ROCK AR 72205-9321

CONSUMER AFFAIRS MANAGER
ARKANSAS DISTRICT
U S POSTAL SERVICE
420 NATURAL RESOURCES DRIVE
LITTLE ROCK AR 72205-9631

DEPUTY POSTMASTER GENERAL
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY
ROOM 10804

558033-Key:POA-GR-09
ROSS, MIKE AR04
DUE 0414
LAS 4/14/11 (rev 5/2/11)
PI 5/13
MM 05/13/2011
Vita 5/16



DOCKET NO. 1355206
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May 16, 2011

The Honorable Mike Ross
Member of Congress
Union County Court House, Suite 406
101 North Washington Avenue
El Dorado, AR 71730-5669

Dear Congressman Ross:

This responds to your March 15 letter to Postmaster General Patrick R. Donahoe, regarding the Board Camp Post Office.

I recognize your interest in ensuring that community members continue to have convenient access to essential postal services. As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services—not taxpayer subsidies received through the Congressional appropriations process. The ongoing effects of the economic slowdown and the rate at which correspondence is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively. Our forecasts for 2011 continue to appear dim.

In the face of such difficulties, the Postal Service is pursuing solutions and strategies to mitigate the impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mail processing consolidations and carrier route adjustments. The Postal Service is also reviewing Post Office, station, and branch operations throughout the nation.

When considering closing a Post Office, the Postal Service examines the effect on the community served, effect on Post Office employees, economic savings to the Postal Service and other factors. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission (PRC), and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed.

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Arkansas District postal officials, who have administrative jurisdiction over postal operations in the area, confirm that they are conducting a review of postal operations at the Board Camp Post Office. To ensure that all issues are fully explored before any final decision is made, district officials sent customers a letter on March 1, which included a questionnaire and notification about a community meeting, which occurred March 15 at the Board Camp Department building.

After studying the operations of the Board Camp Post Office and considering the alternative delivery and retail service options, district officials determined that effective and regular retail, Post Office box and delivery service can be provided through the Mena Post Office. Once Arkansas District officials issued a formal proposal to discontinue the Board Camp Post Office, the written proposal was posted at the office in the lobby on March 29, along with an invitation for customers to comment. As policy, a formal proposal is posted for 60 days. After the 60-day comment period, and upon additional review, if Postal Service Headquarters officials make a final determination to close the Board Camp Post Office, that decision will be posted at the office for 30 days, during which customers may appeal the decision to the PRC. No Post Office may be closed sooner than 60 days after the public posting of the final decision.

Please be assured that the Postal Service is working diligently to ensure that our Board Camp customers continue to receive the best service possible.

I appreciate the opportunity to clarify our position in this matter. If I can be of assistance with other postal issues, please let me know.

Sincerely,

(signed)

Mico Milanovic
Government Relations Representative

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	36939
\$	12375
\$	1500
\$	50814
-	
\$	50814

A one-time expense of \$ _____ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

[Signature]
Investigative Coordinator

6-3-11
Date

Reviewed and Certified By:

[Signature]
District PO Review Coordinator

6-3-11
Date



03/24/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the BOARD CAMP Post Office
Docket No. 1355306

This is to advise you that on 03/29/2011, I will post for public comment a proposal to close the BOARD CAMP Post Office in Polk, Congressional District No. AR04.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP
District Manager
ARKANSAS PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



03/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
BOARD CAMP Proposal
Docket No. 1355306 - 71932

Please post the enclosed proposal to close the BOARD CAMP Post Office in the lobby. The proposal must be posted in a prominent place from 03/29/2011 through close of business on 05/30/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH
Post Office Review Coordinator
ARKANSAS PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 03/29/2011

Date of Removal: 05/30/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE BOARD CAMP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE**

To the customers of the Board Camp Post Office:

The Postal Service is considering the close of the Board Camp Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/29/2011 through 05/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Board Camp Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.



DENNIS SCHNEBELEN
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Date of Posting: 03/29/2011



Posting Round Date:

Date of Removal: 05/30/2011



Removal Round Date:

PROPOSAL TO CLOSE
THE BOARD CAMP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1355306-71932

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. Since the postmaster vacancy an OJC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. Earns 1.2 hours per day

The Board Camp Post Office, an EAS-55 level, provides service from 08:00 to 14:00 Monday - Friday, 08:00 to 14:00 on Saturday and lobby hours of 8:00 - 2:00 on Monday - Friday and 8:00 - 2:00 on Saturday to 45 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 25 transaction(s) accounting for 25 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,802 (46 revenue units) in FY 2008; \$16,413 (43 revenue units) in FY 2009; and \$17,491 (46 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 15, 2011, representatives from the Postal Service were available at Board Camp Fire Department building to answer questions and provide information to customers. 39 customer(s) attended the meeting.

On March 01, 2011, 48 questionnaires were distributed to delivery customers of the Board Camp Post Office. Questionnaires were also available over the counter for retail customers at the Board Camp Post Office. 29 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 27 unfavorable, and 2 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Mena Post Office, an EAS-20 level office. Window service hours at the Mena Post Office are from 08:15 16:15, Monday through Friday, and 10:00 12:00 on Saturday. There are 590 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the level of service was decreasing

Response: The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers were concerned about the mailboxes being damaged

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

7. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Board Camp is an unincorporated community located in Polk County. The community is administered politically by Polk County. Police protection is provided by the Polk County Sheriffs Office. Fire protection is provided by the Board Camp Volunteer Fire Dept. The community is comprised of retirees, self-employed farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Yocana Baptist Church, Assembly of God Church, Bruce's Appliance Service, Freedom Pharmacy, BerryPhotos Restored. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Board Camp Post Office will be available at the Mena Post Office. Government forms normally provided by the Post Office will also be available at the Mena Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on July 26, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 50,814 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 36,939
Fringe Benefits @ 33.5%	\$ 12,375
Annual Lease Costs	<u>+ \$ 1,500</u>
Total Annual Costs	\$ 50,814
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 50,814</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster was reassigned on July 26, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Board Camp Post Office provided delivery and retail service to 45 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 25. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$50,814 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Board Camp Post Office and Mena Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DENNIS SCHNEBELEN
Manager, Post Office Operations

03/29/2011
Date



06/02/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH
Post Office Review Coordinator
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 06/03/2011
Fax No: (650) 577-5059



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 06/02/2011

Postal Customers of the Board camp Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Board camp Post Office, which was posted 03/29/2011 through 05/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Board camp Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dennis Schnebelen".

DENNIS SCHNEBELEN
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100



06/03/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the BOARD CAMP. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize that with change there is always concern. However, we are confident that highway contract route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in cursive script that reads "Donald Schubler".

Manager, Post Office Operations
420 Natural Resources Dr
Little Rock, AR, 72205-4100

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BOARD CAMP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Board Camp Post office is 1 mile - Mena is 11 miles, the cost of gasoline would cost us a extra \$15, a day to drive to get our mail - Keep Board Camp open

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

between Mena and Hosman it is 40 miles - Board Camp post office is the only one between a long distance dont make it harder for us.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Some of the community walk to get our mail, being of old age cant walk to Mena.

JACK ESAREY

Jack Esarey -

Name of Postal Customer

Signature of Postal Customer

Box 65

Mailing Address

Board Camp

AR 71932 - 4-2-11

City, State, and ZIP Code

Date



A. Office

Name: BOARD CAMP State: AR Zip Code: 71932
Area: SOUTHWEST District: ARKANSAS PFC
Congressional District: AR04 County: Polk
EAS Grade: 55 Finance Number: 041035
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jackie Stubitsch
Title: ARKANSAS PFC Post Office Review Coordinator
Tele No: (501) 228-4171

Date: 06/03/2011
Fax No: (650) 577-5059

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	0
Favorable comments	0
Unfavorable comments	1
No opinion expressed	0
Total comments returned	1

Postal Concerns

The following postal concerns were expressed

1. Concern (Unfavorable):
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 03/29/2011

Posting Round Date:

Date of Removal: 05/30/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE BOARD CAMP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1355306 - 71932

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. Earns 1.2 hours per day

The Board Camp Post Office, an EAS-55 level, provides service from 08:00 to 14:00 Monday - Friday, 08:00 to 14:00 on Saturday and lobby hours of 8:00 - 2:00 on Monday - Friday and 8:00 - 2:00 on Saturday to 45 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 25 transaction(s) accounting for 25 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,802 (46 revenue units) in FY 2008; \$16,413 (43 revenue units) in FY 2009; and \$17,491 (46 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 15, 2011, representatives from the Postal Service were available at Board Camp Fire Department building to answer questions and provide information to customers. 39 customer(s) attended the meeting.

On March 01, 2011, 48 questionnaires were distributed to delivery customers of the Board Camp Post Office. Questionnaires were also available over the counter for retail customers at the Board Camp Post Office. 29 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 27 unfavorable, and 2 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Mena Post Office, an EAS-20 level office. Window service hours at the Mena Post Office are from 08:15 16:15, Monday through Friday, and 10:00 12:00 on Saturday. There are 590 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the level of service was decreasing

Response: The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers were concerned about the mailboxes being damaged

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

7. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Docket: 1355306 - 71932
Item Nbr: 41
Page Nbr: 4

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Board Camp is an unincorporated community located in Polk County. The community is administered politically by Polk County. Police protection is provided by the Polk County Sheriffs Office. Fire protection is provided by the Board Camp Volunteer Fire Dept. The community is comprised of retirees, self-employed farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Yocana Baptist Church, Assembly of God Church, Bruce's Appliance Service, Freedom Pharmacy, BerryPhotos Restored. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Board Camp Post Office will be available at the Mena Post Office. Government forms normally provided by the Post Office will also be available at the Mena Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on July 26, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 50,814 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 36,939
Fringe Benefits @ 33.5%	\$ 12,375
Annual Lease Costs	<u>+ \$ 1,500</u>
Total Annual Costs	\$ 50,814
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 50,814</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster was reassigned on July 26, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Board Camp Post Office provided delivery and retail service to 45 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 25. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$50,814 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Board Camp Post Office and Mena Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DENNIS SCHNEBEL
Manager, Post Office Operations

03/29/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/03/2011																																								
2. Post Office Name BOARD CAMP		3. State and ZIP + 4 Code AR, 71932-6800																																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTH-WEST	6. County Polk	7. Congressional District AR04																																									
8. Reason for Proposal to Discontinue Post office is in close proximity to several other offices. Earns 1.2 hours per day		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was reassigned Occupied 07/26/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks-0 No of Career-0 No of Non-Career-0 e. No of Others-1 No of Career-0 No of Non-Career-1		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 08:00 to 2:00</td> <td>Sat 08:00 to 2:00</td> <td rowspan="2" style="text-align: center;">Total Window Hours Per Week</td> </tr> <tr> <td>a. Lobby Time M-F 8:00 to 2:00</td> <td>Sat 8:00 to 2:00</td> <td style="text-align: center;">36.00</td> </tr> </table>			a. Time M-F 08:00 to 2:00	Sat 08:00 to 2:00	Total Window Hours Per Week	a. Lobby Time M-F 8:00 to 2:00	Sat 8:00 to 2:00	36.00																																		
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a. Lobby Time M-F 8:00 to 2:00	Sat 8:00 to 2:00		36.00																																									
13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width:100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: center;">45</td></tr> <tr><td>c. City Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: center;">0</td></tr> <tr><td>f. Total</td><td style="text-align: center;">45</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: center;">1</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: center;">24.50</td></tr> </table>		a. General Delivery	0	b. P.O. Box	45	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	45	g. No. Receiving Duplicate Service	1	h. Average No. Daily Transactions	24.50	<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> <tr><td>a. First-Class</td><td style="text-align: center;">80</td><td style="text-align: center;">80</td></tr> <tr><td>b. Newspaper</td><td style="text-align: center;">22</td><td style="text-align: center;">22</td></tr> <tr><td>c. Parcel</td><td style="text-align: center;">4</td><td style="text-align: center;">4</td></tr> <tr><td>d. Other</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>e. Total</td><td style="text-align: center;">106</td><td style="text-align: center;">106</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td style="text-align: center;">0</td></tr> <tr><td>g. No. of Permits</td><td></td><td style="text-align: center;">0</td></tr> </table>			Types of Mail	Received	Dispatched	a. First-Class	80	80	b. Newspaper	22	22	c. Parcel	4	4	d. Other	0	0	e. Total	106	106	f. No. of Postage Meters		0	g. No. of Permits		0
a. General Delivery	0																																											
b. P.O. Box	45																																											
c. City Delivery	0																																											
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f. Total	45																																											
g. No. Receiving Duplicate Service	1																																											
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b. Newspaper	22	22																																										
c. Parcel	4	4																																										
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g. No. of Permits		0																																										
Finances a. FY 2008 2009 2010		Receipts \$ 17,802 \$ 16,413 \$ 17,491	b. EAS Step 1 PM Basic Salary (no Cola) \$ 36939	c. PM Fringe Benefits (33.5% of b.) \$12,375																																								
15a. Quarters																																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 02/29/2015 Annual Lease \$ 1500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain: this office earns 1.2 hours per day																																												
17. Schools, Churches and Organization in Service Area: No: 2 Yocena Baptist Church, Assembly of God Church		19. Administrative/Emanating Office (Proposed): Name MENA EAS Level 20 Miles Away 7.4 Window Service Hours: M-F 08:15 16:15 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 590																																										
18. Businesses in Service Area: No: 3 Bruce's Appliance Service, Freedom Pharmacy, BarryPhotos Restored		20. Nearest Post Office (if different from above): Name MENA EAS Level 20 Miles Away 7.4 Window Service Hours: M-F 08:15 16:15 SAT 10:00 12:00 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 590																																										
21. Prepared by																																												
Printed Name and Title JACKIE STUBITSCH PO Discontinuance Coordinator Name JACKIE STUBITSCH		Signature JACKIE STUBITSCH Location LITTLE ROCK, AR	Telephone No. AC U (501) 228-4171																																									



06/03/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
BOARD CAMP
Docket Number 1355306 - 71932

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, reading "David Camp", written over a horizontal line.

DAVID CAMP
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: BOARD CAMP, AR, 71932-8800

EAS Level: 55

District: ARKANSAS PFC

County: Folk

Congressional District: AR04

Proposal: Close Consolidate

Reason For Proposed: was reassigned

Alternate Service Proposed: Highway Contract Route Service

Customers Affected:

Post Office Box: 45

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 45

Date	Action
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.
07/28/2009	Postmaster vacancy occurred. Reason: was reassigned OIC: Career: 0 Noncareer: 1 Other Employees: 1
12/08/2010	District manager authorization to study.
03/01/2011	Questionnaires sent to customers. Number sent: 48 Number Returned: 29 Analysis: Favorable 0 Unfavorable 27 No Opinion 2
03/15/2011	Petition received. Number of signatures: 0 Concerns expressed:
06/03/2011	Congressional Inquiry received: Yes Concerns expressed:
03/24/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/03/2011	Proposal and invitation for comments posted and round-dated.
06/03/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 1 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed:
06/03/2011	Updated PS Form 4920 completed (if necessary).
06/03/2011	Certification of the official record. District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations. Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

JACKIE STUBITSCH
Name/Title

(501) 228-4171
Telephone Number

JACKIE STUBITSCH
District Post Office Review Coordinator

(501) 228-4171
Telephone Number



06/16/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Board Camp Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Joe Henderson Manager Post Office Operations.

A handwritten signature in black ink, appearing to read "David Camp".

DAVID CAMP
DISTRICT MANAGER
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1355306.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the BOARD CAMP was received by 06/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket No. 1355306
Item No. 47
Page 1

Date of Posting: 08/04/2011

Date of Removal: 09/05/2011

FINAL DETERMINATION TO CLOSE
THE BOARD CAMP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1355306 - 71932

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. Earns 1.2 hours per day

The Board Camp Post Office, an EAS-55 level, provides service from 08:00 to 2:00 Monday - Friday, 08:00 to 2:00 Saturday and lobby hours of 8:00 to 2:00 on Monday - Friday and 8:00 to 2:00 on Saturday to 45 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 25 transaction(s) accounting for 25 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,802 (46 revenue units) in FY 2008; \$16,413 (43 revenue units) in FY 2009; and \$17,491 (46 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 15, 2011, representatives from the Postal Service were available at Board Camp Fire Department building to answer questions and provide information to customers. 39 customer(s) attended the meeting.

On March 01, 2011, 48 questionnaires were distributed to delivery customers of the Board Camp Post Office. Questionnaires were also available over the counter for retail customers at the Board Camp Post Office. 29 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 27 unfavorable, and 2 expressed no opinion.

One congressional inquiry was received on March 15, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Mena Post Office, an EAS-20 level office. Window service hours at the Mena Post Office are from 08:15 16:15, Monday through Friday, and 10:00 12:00 on Saturday. There are 590 post office boxes available.

The proposal to close the Board Camp Post Office was posted with an invitation for comment at the Board Camp Post Office and Mena Post Office from March 29, 2011 to May 30, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the level of service was decreasing

Response: The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** Customers were concerned about the mailboxes being damaged
- Response:** The customer expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
7. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Board Camp is an unincorporated community located in POLK County. The community is administered politically by Polk County. Police protection is provided by the Polk County Sheriffs Office. Fire protection is provided by the Board Camp Volunteer Fire Dept. The community is comprised of retirees, self-employed farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Yocana Baptist Church, Assembly of God Church, Bruce's Appliance Service, Freedom Pharmacy, BerryPhotos Restored. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Board Camp Post Office will be available at the Mena Post Office. Government forms normally provided by the Post Office will also be available at the Mena Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 50,814 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 36,939
Fringe Benefits @ 33.5%	\$ 12,375
Annual Lease Costs	<u>+ \$ 1,500</u>
Total Annual Costs	\$ 50,814
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 50,814</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster was reassigned on July 26, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Board Camp Post Office provided delivery and retail service to 45 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 25. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$50,814 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Board Camp Post Office and Mena Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Board Camp Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Board Camp Post Office and Mena Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

08/01/2011

Date



08/04/2011

OFFICER-IN-CHARGE/POSTMASTER
Board Camp Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Board Camp Post Office Final Determination Docket No. 1355306 - 71932

Please post in the lobby the enclosed final determination to close the Board Camp Post Office. The final determination must be posted in a prominent place from 08/04/2011 through close of business on 09/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

A handwritten signature in black ink that reads "Jackie Stubitsch". The signature is written in a cursive style with a large, looped initial "J".

JACKIE STUBITSCH
POST OFFICE REVIEW COORDINATOR
420 NATURAL RESOURCES DR
LITTLE ROCK, AR 72205-4100

Docket: 1355306 - 71932
Item Nbr: 48
Page Nbr: 2

Enclosures:
Final Determination Official Record

Docket No. 1355306
Item No. 49
Page 1



Date of Posting: 08/04/2011



Date of Removal: 09/05/2011

FINAL DETERMINATION TO CLOSE
THE BOARD CAMP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1355306 - 71932

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post office is in close proximity to several other offices. Earns 1.2 hours per day

The Board Camp Post Office, an EAS-55 level, provides service from 08:00 to 2:00 Monday - Friday, 08:00 to 2:00 Saturday and lobby hours of 8:00 to 2:00 on Monday - Friday and 8:00 to 2:00 on Saturday to 45 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 25 transaction(s) accounting for 25 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$17,802 (46 revenue units) in FY 2008; \$16,413 (43 revenue units) in FY 2009; and \$17,491 (46 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 15, 2011, representatives from the Postal Service were available at Board Camp Fire Department building to answer questions and provide information to customers. 39 customer(s) attended the meeting.

On March 01, 2011, 48 questionnaires were distributed to delivery customers of the Board Camp Post Office. Questionnaires were also available over the counter for retail customers at the Board Camp Post Office. 11 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 9 unfavorable, and 1 expressed no opinion.

One congressional inquiry was received on March 15, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Mena Post Office, an EAS-20 level office. Window service hours at the Mena Post Office are from 08:15 16:15, Monday through Friday, and 10:00 12:00 on Saturday. There are 590 post office boxes available.

The proposal to close the Board Camp Post Office was posted with an invitation for comment at the Board Camp Post Office and Mena Post Office from March 29, 2011 to May 30, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers felt the level of service was decreasing

Response: The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3. **Concern:** Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

4. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern:

Customers were concerned about the mailboxes being damaged

Response:

The customer expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

7. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

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SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
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2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Board Camp is an unincorporated community located in POLK County. The community is administered politically by Polk County. Police protection is provided by the Polk County Sheriffs Office. Fire protection is provided by the Board Camp Volunteer Fire Dept. The community is comprised of retirees, self-employed farmers and those who commute to work at nearby communities and may work in local businesses.

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The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was reassigned on July 26, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

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Total Annual Savings	<u>\$ 50,814</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Board Camp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Mena Post Office, located seven miles away.

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Dean J Granholm
Vice President of Delivery and Post Office Operations

08/01/2011

Date