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POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

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Office of PAGR

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Postal Regulatory Commission  
901 New York Ave NW, Ste 200  
Washington DC 20268-0001

Subject: Docket #1369838-35755 Appeal of Closure.

Dear Sir or Madam:

I have obtained a copy of the final determination to close the Langston AL post office and find it contains incorrect information and makes no reference to additional information provided at the community meeting. At that meeting the postal service representatives presented an attitude that the decision had already been made, and they did not care what we had to say. From the quality of the written response this premise is supported.

On the first page under #1 it is indicated that service is available in Scottsboro, AL and Grant AL only nine miles away. The post office in Scottsboro is 19 miles away from my home, and Grant is 33 miles away. The repeated response to most questions was that services can be obtained from the letter carrier. In order to get those services we need to contact the post office to arrange for other than routine services (if they will answer the telephone). Our local office always answers the telephone. Scottsboro AL has poor access, limited parking and poor customer service. People come from Scottsboro and Section AL to Langston's post office because of the customer service provided.

Non postal concerns on the second page commented on the customer service issue by saying we could get friendly service at the Atmore Post office, which is 300 miles away.

They may be correct that we need to go that far for friendly, efficient service; but I do not want to.

The community meeting presented a statement that the person who owned the building would be willing to reduce the lease expense to keep the post office. The response was that the postal workers had nothing to do with the leases, but they would take that into consideration. They did nothing but indicate lease savings based on the annual amount paid. Is the lease month to month, or is it long term and the post office must pay until the lease expires? If so, than that savings cannot be counted.

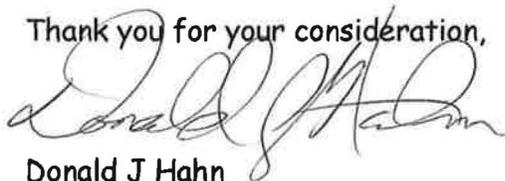
Information about a permanent site 150 lot camp ground currently selling or two property developments with homes being built which was presented by a Langston Councilmember was not even mentioned in the report.

The financial analysis for closing appears to be misleading. There has been no postmaster for 18 months. Relief people who receive no benefits at all have been staffing this post office. It seems that this staffing cost plus the revenue vs. the increased cost of delivery would make this facility profitable to the postal service. Since the lease cost may or may not be a factor.

In conclusion, it appears that the figures and decision was pre-made and nothing the citizens presented was considered. Our travel hardship, the fact that we need to get cash somewhere to pay the mail carrier if we can arrange service, the potential growth in our area and the lack of quality service available in the larger, miles away post offices were really not considered.

I respectfully request that you reconsider this final determination based on its selective presentation of information favorable to closing without a corresponding analysis of the quality of service available in the area; and the repetitious canned answers to the residents of Langston's valid concerns.

Thank you for your consideration,

A handwritten signature in black ink, appearing to read "Donald J Hahn". The signature is written in a cursive style with a large initial "D".

Donald J Hahn