Postal Regulatory Commission
Submitted 9/12/2011 2:18:53 PM
Filing ID: 75637
Accepted 9/12/2011

Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the FISHERS LANDING Post Office on 04/15/2011. Additionally, during the survey period, questionnaires were available at the FISHERS LANDING Post Office to walk-in retail customers.

1. **Number of Questionaires**

Total questionnaires distributed	84
Favorable to proposal	8
Unfavorable to proposal	23
Expressing no opinon	16
Total questionnaires received	47

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customer was concerned about having to travel to another post office for service

   Response:
   Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

2. Concern (No Opinion):
Customer expressed a concern about an inadequate number of mail boxes during the summer season.

   Response:
   We can review two possible options that may eliminate this problem: adding a swivel unit for Fishers Landing PO Box customers in the Clayton lobby or a centralized delivery unit in Fisher's Landing.

3. Concern (No Opinion):
Customer expressed a concern about parking conditions at Clayton Post Office.

   Response:
   A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

4. Concern (No Opinion):
Customer expressed a concern that if paying for mailboxes, combined with shorter window hours could offset Post Office expenses to help cut costs; charge a fee.

   Response:
   You comment has been duly noted.

5. Concern (No Opinion):
Customer expressed a concern that purchasing stamps and sending parcels would be impossible.

   Response:
   The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Package services are available at Clayton Post Office. We are currently exploring additional options for package services.

6. Concern (No Opinion):
Customer expressed a concern that they would not be able to obtain their mail early in the day and would have to travel to mail packages and purchase special services.

   Response:
   Post Office Box customers would retain their PO Box address and current PO box service at Clayton Post Office. Additionally, you WILL NOT be required to change your address. We are currently exploring additional options for package services.

7. Concern (No Opinion):
Customer expressed concern about working from home and needed frequent access to Post Office.

   Response:
   You concerns have been duly noted. We are exploring additional alternate options for retail and delivery services.

8. Concern (No Opinion):
Customer expressed concern that nothing less than carrier route delivery to their home is acceptable. Excessive travel is not economical or "green".

   Response:
   Excessive travel is not economical or "green". Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

9. Concern (No Opinion):
Customer indicated route delivery would be better than traveling to Clayton Post Office for PO Box service.

   Response:
   You comments are duly noted.

10. Concern (No Opinion):
Customer indicated route delivery would be just as good as current service and uses Post Office to send letters overseas.

    Response:
    Duly noted.

11. Concern (No Opinion):
Customer stated that Postal units such as Murray and Grenell Island have been running successfully for years.

    Response:

Murray and Grenell Island are Contract Postal Units. These are considered types of alternate access. Business that are interested in more information about operating a Contract Postal Unit can receive literature upon request.

12. Concern (No Opinion):
Customer submitted a letter titled "Let them eat Cake"

Response:
The letter has been entered into the official record.

13. Concern (No Opinion):
Customer suggested reducing PO Office hours and have the PO Boxes available full time; reducing labor hours to part time or if Post Office is closed, provide rural delivery.

Response:
You suggestions are duly noted. Reducing hours to part time would require proposing to change the independant post office to a station/branch. We are also exploring the feasability of centralized delivery.

14. Concern (No Opinion):
Customer suggested reducing PO Office hours; reducing labor hours to part time.

Response:
You suggestions are duly noted. Reducing hours to part time would require proposing to change the independant post office to a station/branch.

15. Concern (No Opinion):
Customer was concerned about not being able to get to Clayton Post Office during hours of operation due to your work schedule.

Response:
We can review two possible options that may eliminate this problem: potential 24 hour access at the Clayton Post Office or a centralized delivery unit in Fisher's Landing.

16. Concern (No Opinion):
Customers asked why their post office was being discontinued while others were retained

Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

17. Concern (No Opinion):
Customers express a concern about the time of the meeting not being convenient for all some customers.

Response:
The meeting was held at a time where customers would routinely pick up their PO Box mail. All customers with delivery in the 13641 zip code received the same meeting notice and questionnaires, in order to have the opportunity to express their concerns.

18. Concern (No Opinion):
Customers express a concern about the time of the meeting not being convenient for all some customers.

Response:
The meeting was held at a time where customers would routinely pick up their PO Box mail. All customers with delivery in the 13641 zip code received the same meeting notice and questionnaires, in order to have the opportunity to express their concerns.

19. Concern (No Opinion):
Customers said they receive rural delivery and use Fishers Landing for all other postal needs as it is more convenient.

Response:
Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

20. Concern (No Opinion):
Customers said they would miss the special attention and assistance provided by the personnel at the Fishers Landing Post Office.

Response:
Courteous and helpful service will be provided by personnel at the Clayton Post Office. Special assistance will be provided as needed.

21. Concern (No Opinion):
Customers were concerned about a change of address

Response:
If you currently have street delivery, your address will not change. Only P.O. Box customers choosing street delivery option will be required to change their address.Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

22. Concern (No Opinion):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions

are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

23. Concern (No Opinion):
No Concern

Response:

24. Concern (No Opinion):
You have a concern with your mail being forwarded to Florida.

Response:
To have the forward removed from your mail, ask your Postmaster to check the forwarding status, if it is still in the forwarding system request to have it cancelled.

25. Concern (UnFavorable):
Customers asked why their post office was being discontinued while others were retained

Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

26. Concern (UnFavorable):
Customers express a concern about the time of the meeting not being convenient for all some customers.

Response:
The meeting was held at a time where customers would routinely pick up their PO Box mail. All customers with delivery in the 13641 zip code received the same meeting notice and questionnaires, in order to have the opportunity to express their concerns.

27. Concern (UnFavorable):
Customers expressed concern about collection of outgoing mail

Response:
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

28. Concern (UnFavorable):
Customers said they would miss the convenience of mailing packages overseas.

Response:
There are several Post Offices in the area that can also provide this service including: Clayton, Alexandria Bay, LaFargeville, or even Watertown.

29. Concern (UnFavorable):
Customers were concerned about later delivery of mail

Response:
Post Office Box customers would retain their PO Box address and current PO box service at Clayton Post Office. Additionally, you WILL NOT be required to change your address. We are currently exploring additional options for package services; possible 24 hr. lobby access at Clayton, or centralized delivery in Fishers Landing.

30. Concern (UnFavorable):
Customers were concerned about senior citizens

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):
Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:
Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

2. Concern (No Opinion):
Customers expressed concern for loss of community identity

Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. Concern (No Opinion):
Customers felt closing the Fishers Landing Post Office would cause property values to decline.

Response:
There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Date: 04/29/2011
Time 8:00 a.m.

Total Number of Customers Present: 43

Place: Fishers Landing Post Office Lobby (Open House format-arrive anytime during posted timeframe)

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Joe Hunter SR	42124 Fishers Landing Rd	13641	771-6264
Scott M. Smith	PO Box 72 F.L.	13641	686-3465
Nancy C. Smith	PO Box 77 F.L.	13641	686-2486
Kenneth Weberg	PO Box 94	13641	686 3007
Iris Waterson	PO Box 472 Fishers Landing NY	13641	686-3267
Richard Tuckey	PO Box 473 Fishers Landing NY	13641	686-3465
JAKKie Negro	PO BOX 67 Fishers Land NY	13641	
Church of the Nazarene	PO Box 443 Fishers Landing, N.Y.	13641	658-2402
Duane I Chalk	PO Box 474	13641	686 3290
John Allen	PO Box 155	13641	686-2815
Violet Allen	PO Box 155	13641	686-2815
Jim Judson	PO Box 121	13641	686-4438
Pam McDowell	P.O. Box 160	13641	
Rose Marie Clum	P.O. Box 451	13641	686-2355
Carol A Russ	PO Box 126	13641	315-480-7080
Mary Barclay	PO Box 86	13641	315-686-1760
Dick Turner	P.O. Box 455	13641	778-5394
Roy Parker	PO Box 75	13641	315-686-2039
Dorothy O'Brien	PO Box 241	13641	315-686-4474

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Community Meeting Roster

Date: 04/29/2011
Time 8:00 a.m.

Postal Service Respresentive (Names and Titles):
Jeff Sands POOM
Diane LaBarge; Postmaster

Total Number of Customers Present:

Place: Fishers Landing Post Office Lobby (Open House format-arrive anytime during posted timeframe)

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
JAMES O'BRIEN	PO Box 241	13641	315-686-4474
Jane Cargin	P.O. Bx 47	13641	686-2216
George Cargin	PO Box 47	13641	686-2216
[illegible]	PO Box 462	13641	686-3375
[illegible]	Box 112	13641	
Jeri Brayen	Box 453	13641	315-686-3067
LINDA BOND	PO BOX 129	13641	315-686-3746
DAVID PARKER	PO BOX 75	13641	686-2181
GAIL BIEDA	PO Box 171	13641	686-0063
Nelson Schell	P.O. Box 91	13641	686-5524
Susan Schell	P.O. Box 91	13641	686-5524
Peter Hyde	Bx 37	13641-0037	686-3519
Gerry Grambra	Box 119	13641	681-1688
Sally Hyde	Box 37	13641	686-3519
James Grambra	Box 119	13641	681 1688
Barry Chase	Box 65	13641	686 5782
Marilyn Borwegan	Box 42	13641	686-3143
Carolyn Delany	Box 461	13641	686-4088

Community Meeting Roster

Postal Service Respresentive (Names and Titles):
Jeff Sands, POOM
Diane LaBarge, Postmaster

Date: 04/29/2011
Time 8:00 a.m.

Total Number of Customers Present:

Place: Fishers Landing Post Office Lobby (Open House format-arrive anytime during posted timeframe)

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
S. Gregson	P.O. Box	13641	315-257-
J. Parker	PO Box 75	13641	315-686-2181
Pat. Chalk	PO Box 474	13641	686 3290
Betty Mahoney	PO BOX 475	13641	686-4032
William B Bergen	PO Box 42	13641	686 3143
DEAN SAMSON / Sheri Demiola	PO Box 122	13641	686-1204

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (No Opinion):
Customers expressed a concern that parking at the Clayton Post Office was inadequate.

   Response:
A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

2. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede their ability to travel to another office.

   Response:
Neighborhood Delivery and Collection Box Units will be considered as an option.

3. Concern (UnFavorable):
Customers felt the cost of postage was increasing while service was decreasing

   Response:
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

4. Concern (UnFavorable):
Customer stated they would be willing to pay more for their box fees if that would enable the Fishers Landing Post Office to remain open.

   Response:
Comment noted and added to the official record.

5. Concern (UnFavorable):
Customer expressed an interest in having rural delivery rather than travel to Clayton Post Office.

   Response:
Comment noted and added to the record. Neighborhood Delivery and Collection Box Units will be considered as a possible delivery option.

6. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup

   Response:
Customer concern noted and added to the official record. Neighborhood Delivery Centralized Box Units will be considered as a possible delivery option. If this option were chosen,rural and/or highway contract carriers will deliver packages that fit in your box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

7. Concern (UnFavorable):
Customers requested to have Fishers Landing Post Office hours of operation reduced rather than close the facility entirely.

   Response:
Concern noted and added to the official record.

8. Concern (UnFavorable):
Customers were concerned about senior citizens

   Response:
Comment noted and added to the official record. Neighborhood Delivery and Collection Box Units will be considered as a possible delivery option. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to NDCBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. Concern (UnFavorable):
Customers were concerned about having to travel to another post office for service

   Response:

UNITED STATES
POSTAL SERVICE

May 11, 2011

RE: Fishers Landing NY

Memo to the record. This is a place card for item 26 Community meeting letter (If community meeting held prior to questionnaire) Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

UNITED STATES POSTAL SERVICE®

A. Office

Name: FISHERS LANDING State: NY Zip Code: 13641
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Jefferson
EAS Grade: 11 Finance Number: 352860

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Nadine Tremblay Date: 05/11/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

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GR

WILLIAM L. OWENS
23RD DISTRICT, NEW YORK

COMMITTEE ON ARMED SERVICES
AIR AND LAND FORCES
STRATEGIC FORCES

COMMITTEE ON
HOMELAND SECURITY
EMERGING THREATS, CYBERSECURITY, AND SCIENCE AND TECHNOLOGY
EMERGENCY COMMUNICATIONS, PREPAREDNESS AND RESPONSE

PLEASE RESPOND TO
WASHINGTON OFFICE:
☐ 2366 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-3223
(202) 225-4611

DISTRICT OFFICE:
☐ 120 WASHINGTON STREET, SUITE 200
WATERTOWN, NY 13601-3370
(315) 782-3150

☐ 14 DURKEE STREET, SUITE 320
PLATTSBURGH, NY 12901-2998
(518) 563-1406

Congress of the United States

House of Representatives

Washington, DC 20515

May 5, 2011

RECEIVED
MAY - 6
143724
OPMG CORRESPONDENCE #

PRESIDENT
MAY 09 2011
ACTIONS

Patrick Donahoe
Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington DC 20260-0010

Dear Mr. Donahoe,

I am writing to you on behalf of Deferiet, DePeyster, Fishers Landing, Hailesboro, Lorraine, West Stockholm and other Northern and Central New York communities slated to see the possible closure or consolidation of their facilities in the coming year. As the Representative for a large, rural Congressional District, closing or consolidating these Post Offices to me represents a "pound foolish" approach that will do little to alleviate the Postal Service's financial difficulties while causing harm to small, underserved communities.

However, if you intend to move forward with this process, I would ask that you take into consideration several factors to limit the potential impact on small communities. First, please take full and sincere consideration of the comments raised by constituents attending the Postal Service's public hearings on this matter. Postal Service customers in rural areas have a unique perspective on the value of the service they currently receive, and their concerns should be thoughtfully considered before any decisions are made.

Second, if a decision is made to close or consolidate a particular facility, I would ask that you make available to the public detailed, individual analysis of why that facility is appropriate for such action in advance of the period for customer appeal. This information should include data on current utilization of the existing facility, cost-savings to the Postal Service in carrying out their decision, information on the nearest substantially similar facility, and any other data you may deem important to the process. I firmly believe this level of transparency is required to ensure decisions are being made in a thoughtful and service-minded way.

I would urge you to try and identify customers affected by a closure or consolidation, especially elderly or disabled customers in rural areas, for the purpose of determining alternative means for preserving or improving their existing service. Expanding home delivery to some not currently eligible may provide one solution, but I would be happy to work with you on ways to ensure fair and proper treatment of those in underserved areas.

I am well aware of the Postal Service's financial constraints, and have co-sponsored legislation to try and alleviate these concerns, which are the root cause of the current financial situation (including benefit funding that is not actuarially sound) but closing or consolidating rural facilities is not an efficient means

means for addressing your concerns. Your time and attention are appreciated, and my door is always open if I can be of service.

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Sincerely,

Bill Owens
Member of Congress

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- If suspended, what type of alternate service customers are now receiving?
- Reason for vacancy and information on postmaster/OIC
- Number of customers and type of service they received and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last three fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- Information on petitions and congressional inquiries included with Postal Service responses.
- Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- Was Post Office used as meeting place?
- Was Post Office a shelter for a bus stop?
- Did the Post Office have a public bulletin board?
- Were government forms available at the Post Office?
- Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- What is the historical value of the office?
- Is an address change necessary?
- Will the community identity be preserved?
- What are the growth trends (flat, up, down)?
- Were any other nonpostal items identified?

Section III

Effect on Employees

- Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV — **Economic Savings**

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-___, Minimum, no COLA)	$ 33168
Fringe benefits 33.5%	$ 11111
Rental costs, excluding utilities	$ 4200
Total annual costs	$ 48479
Less estimated cost of replacement service	- 12531
Total annual savings	$ 35948

A one-time expense of $ _____ will be/was incurred for installation of CBUs and parcel lockers.

✓ Is postmaster salary based on the minimum salary without COLA?

✓ Does postmaster salary reflect the current office evaluation?

Section V — **Other Factors**

✓ The Postal Service has identified no other factors for consideration (if appropriate).

✓ List other factors as appropriate.

✓ Other factors when replacement service is a CPO.

Section VI — **Summary**

✓ The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII — **Notices**

✓ Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:
Nadine Crembly — Investigative Coordinator — 5/11/2011 — Date

Reviewed and Certified By:
Nadine Crembly — District PO Review Coordinator — 5/11/2011 — Date

UNITED STATES POSTAL SERVICE®

05/12/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the FISHERS LANDING Post Office
Docket No. 1363430

This is to advise you that on 05/13/2011, I will post for public comment a proposal to close the FISHERS LANDING Post Office in Jefferson, Congressional District No. 23.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN
District Manager
ALBANY PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal

UNITED STATES POSTAL SERVICE®

05/12/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
FISHERS LANDING Proposal
Docket No. 1363430 - 13641

Please post the enclosed proposal to close the FISHERS LANDING Post Office in the lobby. The proposal must be posted in a prominent place from 05/13/2011 through close of business on 07/14/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/13/2011

Date of Removal: 07/14/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FISHERS LANDING, NY POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Fishers Landing Post Office:

The Postal Service is considering the close of the Fishers Landing Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/13/2011 through 07/14/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

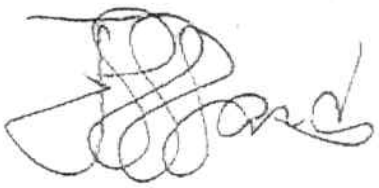
Copies of the proposal and optional comment forms are available upon request at the Fishers Landing Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.



JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

Date of Posting: 05/13/2011

Posting Round Date:

Date of Removal: 07/14/2011

Removal Round Date:

PROPOSAL TO CLOSE THE FISHERS LANDING, NY POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363430 - 13641

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Fishers Landing, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Clayton Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on May 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This office is small level 11 with no delivery. Decreasing customer base and decreasing revenue. Management initiated study to determine if regular and effective service can be provided through other means.

The Fishers Landing Post Office, an EAS-11 level, provides service from 08:00 to 12:00 and 13:00 to 16:45 Monday - Friday , 08:00 to 09:45 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 10:00 on Saturday to 69 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 13 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $24,274 (63 revenue units) in FY 2008; $26,990 (70 revenue units) in FY 2009; and $23,120 (60 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 29, 2011, representatives from the Postal Service were available at Fishers Landing Post Office Lobby (Open House format) to answer questions and provide information to customers. 43 customer(s) attended the meeting.

On April 15, 2011, 84 questionnaires were distributed to delivery customers of the Fishers Landing Post Office. Questionnaires were also available over the counter for retail customers at the Fishers Landing Post Office. 47 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 23 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Clayton Post Office, an EAS-18 level office. Window service hours at the Clayton Post Office are from 09:00 to 12:00 and 13:00 to 16:30, Monday through Friday, and 09:00 to 12:00 on Saturday. There are 97 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about an inadequate number of mail boxes during the summer season.

   Response: We can review two possible options that may eliminate this problem: adding a swivel unit for Fishers Landing PO Box customers in the Clayton lobby or a centralized delivery unit in Fisher's Landing.

2. **Concern:** Customer expressed a concern about parking conditions at Clayton Post Office.

   Response: A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

3. **Concern:** Customer expressed a concern that if paying for mailboxes, combined with shorter window hours could offset Post Office expenses to help cut costs; charge a fee.

   Response: The customer comment has been duly noted.

4. **Concern:** Customer expressed a concern that purchasing stamps and sending parcels would be impossible.

   Response: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Package services are available at Clayton Post Office. We are currently exploring additional options for package services.

5. **Concern:** Customer expressed a concern that they would not be able to obtain their mail early in the day and would have to travel to mail packages and purchase special services.

Response: Post Office Box customers would retain their PO Box address and current PO box service at Clayton Post Office. Additionally, you WILL NOT be required to change your address. We are currently exploring additional options for package services.

6. **Concern:** Customer expressed concern about working from home and needed frequent access to Post Office.

Response: The customer concerns have been duly noted. We are exploring additional alternate options for retail and delivery services.

7. **Concern:** Customer expressed concern that nothing less than carrier route delivery to their home is acceptable. Excessive travel is not economical or "green".

Response: Excessive travel is not economical or "green". Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

8. **Concern:** Customer indicated route delivery would be better than traveling to Clayton Post Office for PO Box service.

Response: The customer comments are duly noted.

9. **Concern:** Customer indicated route delivery would be just as good as current service and uses Post Office to send letters overseas.

Response: Duly noted.

10. **Concern:** Customer stated that Postal units such as Murray and Grenell Island have been running successfully for years.

Response: Murray and Grenell Island are Contract Postal Units. These are considered types of alternate access. Business that are interested in more information about operating a Contract Postal Unit can receive literature upon request.

11. **Concern:** Customer submitted a letter titled "Let them eat Cake"

Response: The letter has been entered into the official record.

12. **Concern:** Customer suggested reducing PO Office hours and have the PO Boxes available full time; reducing labor hours to part time or if Post Office is closed, provide rural delivery.

Response: The customer suggestions are duly noted. Reducing hours to part time would require proposing to change the independant post office to a station/branch. We are also exploring the feasability of centralized delivery.

13. **Concern:** Customer suggested reducing PO Office hours; reducing labor hours to part time.

Response: The customer suggestions are duly noted. Reducing hours to part time would require proposing to change the independant post office to a station/branch.

14. **Concern:** Customer was concerned about having to travel to another post office for service

Response: Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

15. **Concern:** Customer was concerned about not being able to get to Clayton Post Office during hours of operation due to your work schedule.

Response: We can review two possible options that may eliminate this problem: potential 24 hour access at the Clayton Post Office or a centralized delivery unit in Fisher's Landing.

16. Concern: Customers asked why their post office was being discontinued while others were retained

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

17. Concern: Customers express a concern about the time of the meeting not being convenient for all some customers.

Response: The meeting was held at a time where customers would routinely pick up their PO Box mail. All customers with delivery in the 13641 zip code received the same meeting notice and questionnaires, in order to have the opportunity to express their concerns.

18. Concern: Customers express a concern about the time of the meeting not being convenient for all some customers.

Response: The meeting was held at a time where customers would routinely pick up their PO Box mail. All customers with delivery in the 13641 zip code received the same meeting notice and questionnaires, in order to have the opportunity to express their concerns.

19. Concern: Customers expressed concern about collection of outgoing mail

Response: Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

20. Concern: Customers said they receive rural delivery and use Fishers Landing for all other postal needs as it is more convenient.

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

21. Concern: Customers said they would miss the convenience of mailing packages overseas.

Response: There are several Post Offices in the area that can also provide this service including: Clayton, Alexandria Bay, LaFargeville, or even Watertown.

22. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Fishers Landing Post Office.

Response: Courteous and helpful service will be provided by personnel at the Clayton Post Office. Special assistance will be provided as needed.

23. **Concern:** Customers were concerned about a change of address

Response: If you currently have street delivery, your address will not change. Only P.O. Box customers choosing street delivery option will be required to change their address.Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

24. **Concern:** Customers were concerned about later delivery of mail

Response: Post Office Box customers would retain their PO Box address and current PO box service at Clayton Post Office. Additionally, you WILL NOT be required to change your address. We are currently exploring additional options for package services; possible 24 hr. lobby access at Clayton, or centralized delivery in Fishers Landing.

25. **Concern:** Customers were concerned about senior citizens

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

26. **Concern:** You have a concern with your mail being forwarded to Florida.

Response: To have the forward removed from your mail, ask your Postmaster to check the forwarding status, if it is still in the forwarding system request to have it cancelled.

27. **Concern:**

Response:

28. **Concern:**

Response:

29. **Concern:** Customer expressed a concern about package delivery and pickup

Response: For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

30. **Concern:** Customers expressed concern over a postal representative not being customer oriented

Response: The Postal Service is very interested in the service needs of the community and customer feedback is crucial to improving service. Concerns raised by the community will be investigated by the Postal Service and appropriate actions will be taken.

31. **Concern:** Customer expressed a concern, regarding possible Neighborhood Delivery and Collection Box Unit service, about irregular hours and the difficulty of meeting the carrier when he is there.

Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often affect delivery times. Retail services may also be obtained at the Clayton post office located 5 miles away.

32. Concern: Customer expressed an interest in having rural delivery rather than travel to Clayton Post Office.

Response: Comment noted and added to the record. Neighborhood Delivery and Collection Box Units will be considered as a possible delivery option.

33. Concern: Customer stated they would be willing to pay more for their box fees if that would enable the Fishers Landing Post Office to remain open.

Response: Comment noted and added to the official record.

34. Concern: Customers asked how much the Fishers Landing Post Office costs to operate.

Response: Financial data is proprietary information. Specific savings will be noted if a proposal to close is pursued.

35. Concern: Customers asked, what does the Postmaster retiring have to do with closing the office.

Response: Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

36. Concern: Customers expressed a concern about what would happen to the Fishers Landing Post Office building.

Response: The Postal Service is required to return the leased facility to its original condition. The landlord would determine what use to make of the building subsequent to discontinuance.

37. Concern: Customers expressed a concern that parking at the Clayton Post Office was inadequate.

Response: A site visit was conducted and it has been determined that there is adequate parking. Please note that during this study, the Postal Service is exploring several options for alternate delivery. This may include any of the following: centralized delivery units in Fishers Landing; expanding 24 hr. lobby access to Clayton Post Office; or a Village Post Office concept (new).

38. Concern: Customers expressed concern that there was not enough dockage in Clayton for island people, who would have to walk two or three blocks to the Post Office there.

Response: Concern noted and added to the official record.

39. Concern: Customers expressed concern that there was not sufficient space in the Clayton Post Office for the number of additional Post Office Boxes that would be required.

Response: A site visit was conducted and it has been determined that there would be sufficient space at the Clayton Post Office for additional boxes required.

40. Concern: Customers felt inclement weather and poor road conditions might impede their ability to travel to another office.

Response: Neighborhood Delivery and Collection Box Units will be considered as an option.

41. Concern: Customers felt the cost of postage was increasing while service was decreasing

Response: The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

42. Concern: Customers felt the loss of a post office would have a detrimental effect on the business community

Response: Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

43. Concern: Customers questioned the economic savings of the proposed discontinuance

Response: The Postal Service estimates a positive annual savings.

44. Concern: Customers requested to have Fishers Landing Post Office hours of operation reduced rather than close the facility entirely.

Response: Concern noted and added to the official record.

45. Concern: Customers stated that many summer residents have not returned yet and would not have an opportunity to have input.

Response: If a recommendation to discontinue the Post Office is made, customers will have further opportunities to comment or appeal.

46. Concern: Customers were concerned about having to travel to another post office for service

Response: Comment noted and added to the official record. Neighborhood Delivery and Collection Box Units will be considered as a possible delivery option.

47. Concern: Customers were concerned about the limited hours of operation at the Clayton post office

Response: Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. The Clayton Post Office will provide at least the same number of window service hours as the Fishers Landing post office.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.
4. A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Fishers Landing is an unincorporated community located in Jefferson County. The community is administered politically by Town of Orleans. Police protection is provided by the New York State Police. Fire protection is provided by the Fishers Landing Volunteer Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Fishers Landing Post Office will be available at the Clayton Post Office. Government forms normally provided by the Post Office will also be available at the Clayton Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

   Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

2. **Concern:** Customers expressed concern for loss of community identity

   Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Fishers Landing Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers felt closing the Fishers Landing Post Office would cause property values to decline.

   Response: There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

4. **Concern:** Customers expressed a concern about the loss of a gathering place and an information center.

   Response: The local church or a convenient market can provide a site for the community to gather, socialize, and share information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 35,948 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	$ 33,168
Fringe Benefits @ 33.5%	$ 11,111
Annual Lease Costs	+ $ 4,200
Total Annual Costs	$ 48,479
Less Annual Cost of Replacement Service	- $ 12,531
Total Annual Savings	$ 35,948

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Fishers Landing, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Clayton Post Office, located five miles away.

The postmaster retired on May 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a near by facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Fishers Landing Post Office provided delivery and retail service to 69 PO Box customers and no delivery route customers. The daily retail window transactions averaged 13. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated $35,948 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

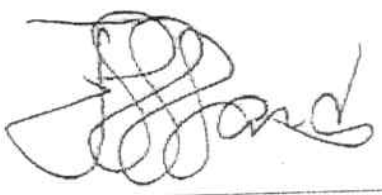
Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Fishers Landing Post Office and Clayton Post Office during normal office hours.

B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



05/13/2011
Date

JEFFREY SANDS
Manager, Post Office Operations

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the FISHERS LANDING Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

UNITED STATES POSTAL SERVICE®

07/14/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/14/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
30 KARNER RD
ALBANY, NY 12288-9992

UNITED STATES POSTAL SERVICE®

A. Office

Name: FISHERS LANDING State: NY Zip Code: 13641
Area: NORTHEAST District: ALBANY PFC
Congressional District: 23 County: Jefferson
EAS Grade: 11 Finance Number: 352860
Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Nadine Tremblay Date: 07/19/2011
Title: ALBANY PFC Post Office Review Coordinator
Tele No: (518) 452-4085 Fax No: (518) 464-7429

Date of Posting: 05/13/2011

Posting Round Date:

Date of Removal: 07/14/2011

Removal Round Date:

PROPOSAL TO CLOSE THE FISHERS LANDING, NY POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363430 - 13641

Date of Posting: 05/13/2011

Date of Removal: 07/14/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FISHERS LANDING, NY POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Fishers Landing Post Office:

The Postal Service is considering the close of the Fishers Landing Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/13/2011 through 07/14/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Fishers Landing Post Office and Clayton Post Office . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY
30 KARNER RD
ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

Date of Posting: 05/13/2011

Posting Round Date:

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PROPOSAL TO CLOSE
THE FISHERS LANDING, NY POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1363430 - 13641

Date of Posting: 05/13/2011

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UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE FISHERS LANDING, NY POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

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Thank you for your assistance.

JEFFREY SANDS
30 KARNER RD
ALBANY, NY 12288-9992

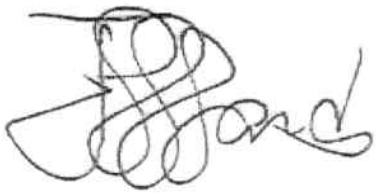
NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/14/2011

Postal Customers of the Fishers landing Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Fishers landing Post Office, which was posted 05/13/2011 through 07/14/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Fishers landing Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



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