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Office of PAGR

VERIFIED PETITION FOR REVIEW

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PETITIONER: KAREN A. MURPHY

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARYRESPONDENT: POSTAL SERVICE
DEAN J. GRANHOLM
VICE PRESIDENT OF DELIVERY AND POST OFFICE OPERATIONSTO: Postal Regulatory Commission
901 New York Avenue NW
Suite 200
Washington DC, 20268-0001
VIA EXPRESS MAIL

1. This Petition for Review ("Petition") is filed in connection with the Final Determination to Close the Old Chatham, N.Y. Post Office, date of Posting 8/9/11, Docket Number 1376004-12136 ("The Final Determination").
2. As a resident served by the Old Chatham Post Office, I file this *timely appeal* of the decision to shutter its operations. I understand that pursuant to Rule 3025.30, the Final Determination will be suspended until there is a final decision in connection with this (and any other "consolidated") appeal.
3. Enclosed herewith are copies of all of the opposition documentation supplied to the Postal Service during the 60-day comment period. It is noted, at the outset, that The Final Determination failed to even identify the bulk of this opposition. This failure to identify and address the concerns raised serves as our first basis for the appeal. It does so particularly as it relates to the failure to address the significant safety issues raised in connection with the dangerous bridge crossing which almost every Old Chatham resident will have to transverse to reach the East Chatham Post Office. Those submissions are addressed in the companion Petition for Review submitted by Richard Dorsey, a resident served by the Old Chatham Post Office.
4. In addition, we appeal on the following principal grounds: the "economic savings" presented in the original proposal (and restated in the Final Determination) is simply a fiction as noted in our letter, dated June 3, 2011, which is enclosed herewith; the deliberate misrepresentation (and the failure to correct same in the Final Determination) regarding the number of residents who "expressed no opinion" concerning the proposed alternative service (*Id.*); and, the failure to respond to our June 3, 2011 detailed FOIL demand for information concerning the operations of the East Chatham Post Office (also enclosed herewith).
5. To emphasize, the purported "economic savings" is **no savings at all but an actual COST of \$20,000.00** should our postal service operations be relocated to East Chatham. The last Old

Chatham Postmaster retired 13 years ago. Her replacement was relocated from our Post Office in 2008, or over 3 years ago. As such, the Postal Service has not paid the reported salary of \$36,381.00 nor fringe benefits of \$12,188.00 for this unfilled position nor is it under any obligation to do so. Instead, we have operated with a Postal Service employee and a rural carrier both of whom the Final Determination claims will be retained with the planned relocation. Therefore, the only "savings" would be the "annual lease costs of \$9,025.00." If that figure is subtracted from the "Annual Cost of Replacement Service" of \$29,027.00 the actual (minimum) cost of closing the Old Chatham Post Office is \$20,002.00 and NOT a savings of \$28,567.00. The claimed money "savings" fails for lack of proof.

6. On a related note, it is our understanding that the monthly rent at the East Chatham location is **\$5,000.00** as opposed to the Old Chatham rent of \$752.00. We sought, *inter alia*, confirmation of that East Chatham figure by way of our June 3rd FOIL demand which remains unanswered now three months later. It is clear that the Postal Service made a very bad business decision when it constructed the East Chatham location (a location which has virtually no walk-in business and obviously very steep long term expenses). To use a false claim of "savings" as the sole basis to close our Post Office is simply disingenuous (in the extreme) as the real reason is to forcefully shift more business to this failed East Chatham location.

7. All other points on appeal are fully set forth in the documents enclosed herewith. Your written response should be forwarded to the address below. Please advise when we should expect same.

WHEREFORE, Petitioner respectfully demands that the Final Determination be reversed or, in the alternative, that the matter be remanded for further review and reconsideration given the overwhelming opposition to closure, the misrepresentations in the Docket, the failure to prove any monetary "savings" in connection with this closing.

ATTORNEY VERIFICATION: I, Karen A. Murphy, being duly admitted to practice before the Courts of this State hereby affirm upon information and belief and under the penalty of perjury that I have read the Petition and know the contents thereof to be true to my knowledge.

Dated: September 6, 2011
Old Chatham, New York



By: _____

For the Petitioner
Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

Enclosures

cc: The Honorable Kirsten Gillibrand (w/o enclosures)
The Honorable Chris Gibson (w/o enclosures)
Citizens to Save the Old Chatham Post Office (w/o enclosures0

Karen A. Murphy, Esquire

June 3, 2011

Optimization Coordinator
United States Postal Service Customer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

Dear Sir/Madame:

I write in connection with the above referenced matter, and to correct certain material misstatements made by your Office in a document entitled "Proposal to Close the Old Chatham, NY Post Office and to Continue to Provide Service by Rural Route Delivery" (date of posting May 17, 2011) ("The Proposal"), as well as in letters sent under Mr. Tiemann's (Robo) signature to residents who have voiced their concern and objections to the threatened closure of their Post Office.

First, and perhaps the most disturbing, is the claim that of the 179 Questionnaires returned (on or before May 3, 2011) "121 expressed no opinion" regarding the proposed alternative service. This claim is demonstrably false. After personally reviewing the "Docket" it appears that a certain prompt in the Questionnaire told the responder to SKIP answering Question 3 if the individual had "carrier delivery." So most of the responders did what they were told and skipped all together offering their opinion on whether the proposed change was "Better," "Just As Good," "**No Opinion**," or "Worse."

Less than 10 responders checked the "no opinion" box so the "121" number must be the result of your Office counting all non-responses to that answer as having "no opinion." Obviously, that is in error and must be corrected in The Proposal. Affidavits will be supplied under separate cover to confirm that the responders who did not check the box do have an opinion. And, their opinion is NOT to close the Old Chatham Post Office and that the proposed alternative would be "Worse" delivery service.

Second, the last Postmaster to *retire* normally did so 13 years ago not three years ago as represented in The Proposal. The person who left in 2008 was apparently given an equivalent position at a different post office location. In doing so, the Postal Service put our Post Office at risk with this intentional relocation. Consequently, we should not even be considered for closure.

Moreover, the purported "savings" figure included in The Proposal is completely unintelligible. You represent that closing this Post Office will actually cost (at a minimum) 30 thousand dollars which is more than three times the "savings" on the rent at the present location,

and the Postal Service has not been paying the Postmaster salary (and fringe benefits) it includes in its calculation. Thus, no matter how one looks at this proposed closing that action will COST MORE than it will to keep our Post Office up and running. Importantly, this cost does not even consider the economic hardship placed on Old Chatham residents forced to travel great distances nor the emotional and economic costs associated with losing the heart of our historic hamlet.

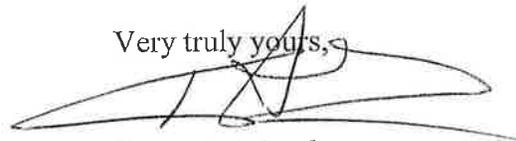
Third, your office has sent out letters that state that “there is no indication that the business community will be adversely affected” and that “Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.” See Tiemann letter dated May 12, 2011. Again, after my review of the Docket those statements DO NOT accurately reflect the responses given. There were a substantial number of responders who stated that they would, in fact, discontinue using the local businesses in the hamlet. Obviously, local businesses will be negatively impacted and at a time when business is down overall because of the continuing recession.

Fourth, the income figures for the Old Chatham Post Office are grossly understated as The Proposal wrongly assumes that there are “no permit mailer(s) or postage meter customer(s).” There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

This community’s united voice must be heard, and once heard the Postal Service’s conclusion that “this proposal [to close our Post Office] will provide a maximum degree of effective and regular postal services to the community” is simply indefensible.

Finally, we are confirming by this writing that our comments and further submissions are timely so long as made by The Proposal “removal” date of July 18, 2011.

Very truly yours,



Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: The Honorable Kirsten Gillibrand
The Honorable Chris Gibson
Eric Tiemann, Manager, Albany Post Office Operations

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: MGR Records Office (202) 268-5353
United States Postal Service

FROM: Karen A. Murphy, Esq.

CC: The Honorable Kirsten Gillibrand (518) 431-0128
The Honorable Chris Gibson (518) 610-8135

MATTER/CLIENT: *Threatened Closing of the Old Chatham N. Y. Post Office, 12136*

DATE: June 3, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

- Letter of karen A. Murphy, FOIL Demand, dated June 3, 2011.

June 3, 2011

Via Facsimile 202-268-5353

Mgr Records Office
United States Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-45421

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office, 12136

Dear Sir/Madame:

I write in connection with the above referenced matter (April 22, 2011 letter from the Postal Service attached), and to make a request for the production of certain information/documents to be produced pursuant to the *Freedom of Information Act*. We have been advised by Ms. Nadine Tremblay, Post Office Review Coordinator in the Albany, New York Office that this is the appropriate procedure by which to proceed.

Specifically, we request the following information, and any and all documentary support, in connection with the operation of the East Chatham N.Y. Post Office:

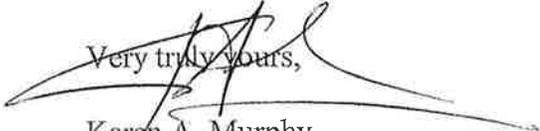
- (i): Annual revenues generated at the location for 2008, 2009 and 2010;
- (ii): Daily transactions at the site, including volume received and dispatched, for 2008, 2009 and 2010 (or for any study periods conducted within those same calendar years);
- (iii): Monthly rental paid for 2008, 2009 and 2010, and to whom the payments are made, and a copy of the lease for the requested calendar years;
- (v): Payroll, including the Postmaster salary and fringe benefits, for 2008, 2009 and 2010;
- (vi): Total population figures for 2008, 2009 and 2010, together with any future population projections;
- (vii): Any and all analyses conducted in connection with the construction of this facility and its sale in 2009;

(viii) Any and all analyses conducted in connection with the operations of this facility, including any *comparative analyses* with the operations of the other Post Offices located in Old Chatham, Malden Bridge, Brainard, and North Chatham; and,

(ix): Identify and produce any **comprehensive analysis and plan** for future Post Office operations in light of the roughly *65 Post Offices* that have been designated as sites for possible closure by Albany's Post Office Operations. If there are no such comprehensive studies complete, explain why that study has not been undertaken to date.

Please immediately advise of the production date for this information as we are facing an imminent Postal Service imposed deadline for further submissions in opposition to the closing of the Old Chatham Post Office.

Thank you.


Very truly yours,

Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: Eric Tiemann, Albany Manager, Post Office Operations
The Honorable Kristen Gillibrand
The Honorable Chris Gibson



04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Eric Tiemann".

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:

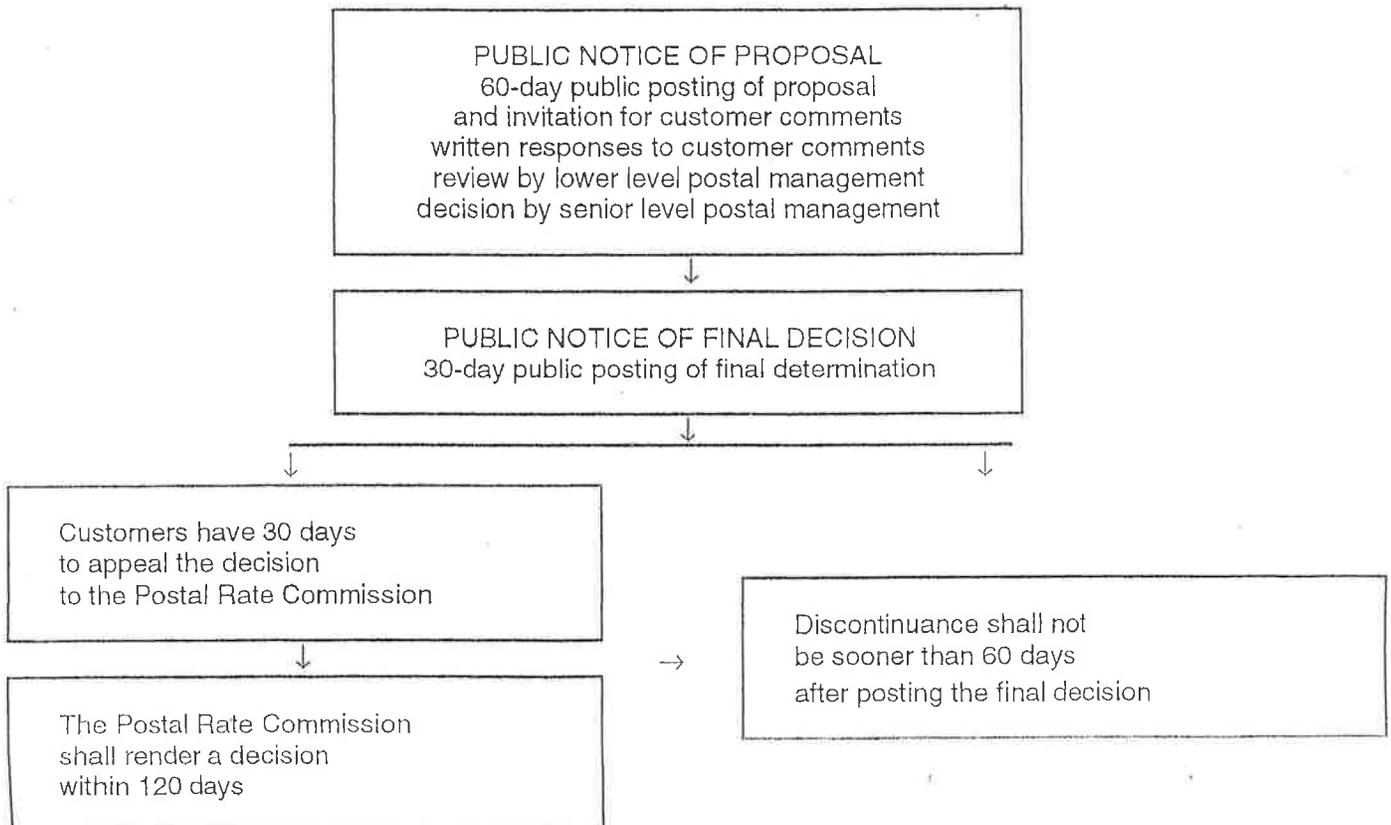
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ATTEND MEETING TO
STOP THE CLOSING OF
THE OLD CHATHAM POST
OFFICE!

CHATHAM TOWN HALL
488 ROUTE 295

TUESDAY, MAY 3, 2011
5:30 PM

PLEASE FILL OUT AND
SEND IN QUESTIONNAIRE
AS WELL

Gail H. Luntly

May 6, 2011

**Via Facsimile (202) 228-0282
(212) 688-7444**

**(202) 225-1168
(518) 610-8135**

U. S. Senator Kirsten Gillibrand
478 Russell
Washington, D.C. 20510

Congressman Chris Gibson
502 Cannon TOB
Washington, D.C 20515

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

The Honorable Gillibrand and Gibson:

On behalf of your constituents, I write to ask for your **immediate assistance** in stopping the Postal Service plan to close our Old Chatham Post Office (see the attached letter dated April 22, 2011). I worked at this Post Office for 30 years, and I don't want my village to lose its identity which it surely will if this is taken from us.

As you both are aware, Old Chatham is an historic hamlet situated in the North of Columbia County. This Post Office has been located within the hamlet for over 130 years, and at its present location for the past 60 years. I was born and raised here and started working at the Post Office in 1968. In 1975, I became the Postmaster and served in that position until my retirement in 1998.

From my years of experience, I can tell you with certainty that our Post Office is the heart of our community along with our general store and Jackson's. We have a very high degree of walk-ins because of our hamlet location, and a very high ratio of P. O. Box holders to rural delivery recipients.

*The closing of the Old Chatham Office will **not result in any savings** for the Postal Service but will in fact cost our residents dearly both emotionally and financially. The Postal Service cites the key savings as eliminating my former position now that I have retired – I retired 13 years ago!*

When we attended the community meeting on Tuesday May 3rd the Postal Service representative could not provide any cost analyses, and admitted that the addition of rural deliveries, which certainly will result as the alternative venue is 6 miles away, will actually cost the Postal Service more money! But that cost will be even greater for all of Old Chatham's residents. With gas prices approaching \$5.00 a gallon and projected to go higher, burdening your constituents, many of whom are senior citizens, with six miles a day in unnecessary travel on a very difficult road is a significant financial penalty--costing local residents hundreds of dollars a year.

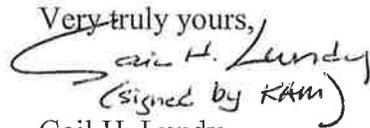
The relocation will result in a loss of revenue and additional expenses for all our local businesses. Also significant is the decline in property values, and a corresponding loss of local tax revenues, when the Postal Service eliminates this zip code and community designation which I guarantee you, based on my years of experience, will in fact occur.

Finally, one can't put a price tag on the cost of losing the heart of our community!

Rural areas such as ours do not deserve to lose this service. Everyday something more is taken from us. Just last year we lost our local fire service and now this threat. It is time we as taxpayers are heard!

The Old Chatham community is in total consensus: 100% of her residents want to SAVE THEIR POST OFFICE.

Please help us achieve our goal and thank you! We will be in touch with your offices next week.

Very truly yours,

(signed by KAM)

Gail H. Lundy
947 Albany Turnpike
Old Chatham, New York 12136
gailhl@peoplepc.com

Former Postmaster, on behalf, and at the request, of the residents of the hamlet of Old Chatham.

cc: All Old Chatham Residents



04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

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If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

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ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



May 10, 2011

Attention: Karen Murphy
(518) 392-7916 fax

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office
US Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-4541

Please reference FOIA / Freedom of Information Act in the letter.
You may also FAX your request to: (202) 268-5353

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

CALL & WRITE NOW TO SENATOR
GILLIBRAND AND CONGRESSMAN
GIBSON TO **STOP** THE CLOSING
OF THE **OLD CHATHAM POST
OFFICE !**

Dated: May 16, 2011

Senator Gillibrand:

Tel: 202-224-4451; 518-431-0120

Fax: 202-228-0282; 518-431-0128

Congressman Gibson:

Tel: 202-225-5614; 518-610-8133

Fax: 202-225-1168; 518-610-8135

✓

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: David Connors (518) 431-0128

FROM: Karen A. Murphy, Esq.

MATTER/CLIENT: *Closing of the Old Chatham N.Y. Post Office*

DATE: May 20, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 16 pages

- “Proposal document” arrived YESTERDAY less than 3 weeks after the first letter was sent and the “analysis” included had to have been prepared before the Questionnaires were due in (we had an extension until 5/14). Of the 179 returned they claim 121 had “no opinion” who would take the time to fill the thing out and have no opinion -- that is simply make believe. NONE of our concerns have any merit OK is that possible! And the financial analysis is a phony one as the Postmaster position has not been filled for 13 years! So leave the status quo because to shut us down if you back out that salary will actually COST the government 21K!.
- The POS should NOT be allowed to ruin an historic hamlet for the cost of pencils for some small agency!
- I have also enclosed copies of the petitions your office will be receiving with wide spread community support to keep our PO open.
- The letter and attachment sent to the Senator on 5/6 and the letter to me stating that I had to make a FOIL request for the sign in sheet which I had requested that evening but the xerox machine was broken are also attached.

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday, 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$66,834 (174 revenue units) in FY 2008; \$51,008 (133 revenue units) in FY 2009; and \$49,230 (128 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers. 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Concerned about the reliability of the carrier
Response: Should you experience misdelivery in the future please contact the Consumer Affairs office at 518-452-2376.
2. **Concern:** Customer concerned about carrier losing his position.
Response: The delivery of your mail will continue uninterrupted by your current mail carrier.
3. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community
Response: Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.
4. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
Response: The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5. **Concern:** Customers asked why their post office was being discontinued while others were retained

- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the Old Chatham Post Office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
8. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude
- Response:** Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.
9. **Concern:** Customers felt the cost of postage was increasing while service was decreasing
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
10. **Concern:** Customers felt the post office should remain open since they paid taxes
- Response:** The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
11. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
12. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office.
- Response:** East Chatham will continue to provide courteous and helpful service. Special assistance will be provided as needed.
13. **Concern:** Customers were concerned about a change of address

Response:

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

14. **Concern:**

Customers were concerned about mail security

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

15. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

16. **Concern:**

You were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:**

Customer expressed a concern about package delivery and pickup

Response:

For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

18. **Concern:**

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

19. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

20. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

21. **Concern:** Customer asked why wasn't a postmaster hired for Old Chatham?
- Response:** All management positions were frozen in anticipation of the reorganization.
22. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
23. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery
- Response:** Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.
24. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
25. **Concern:** Customers were concerned about later delivery of mail
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
26. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheepherders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Realty, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Old Chatham Post Office will be available at the East Chatham Post Office. Government forms normally provided by the Post Office will also be available at the East Chatham Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the PostOffice. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. |
| 2. Concern: | Customers expressed concern for loss of community identity |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. |
| 3. Concern: | Customers felt the loss of a post office would have a detrimental effect on the business community |
| Response: | Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. |

4. **Concern:** Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	+ \$ 9,025
Total Annual Costs	\$ 57,594
Less Annual Cost of Replacement Service	- \$ 29,027
Total Annual Savings	<u>\$ 28,567</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster retired on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,567 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



ERIC TIEMANN
Manager, Post Office Operations

05/17/2011
Date

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

**I OPPOSE THE PROPOSED CLOSING OF THE LONG ESTABLISHED OLD
CHATHAM POST OFFICE (AND TRANSFER TO EAST CHATHAM) FOR THE
FOLLOWING REASONS:**

Name: _____

Date: _____

Address: _____

10 REASONS TO KEEP THE POST OFFICE IN OLD CHATHAM OPEN

- (1) Going to East Chatham to do daily postal business would involve 6 miles of driving each day. With skyrocketing gas prices that would be very costly over the course of a year.
- (2) The drive to East Chatham can be dangerous. It has three huge hills—treacherous in sleet, snow and ice, Nov.-Mar. (Some of us have skidded off the road; some have been unable to get up the hills; the police have sometimes closed the road.) The road also has a derelict (condemned) trestle over the train tracks into East Chatham. Finally there's the dangerous intersection of Route 295 & Albany Tpk with a sharp turn up the incline onto the trestle, with no visibility of oncoming drivers.
- (3) Many of the residents of Old Chatham are senior citizens, some with disabilities. Some of us have mobility issues, some vision issues, some driving issues. Getting to the Old Chatham Post Office is doable for us—whether by foot or by car. Getting to East Chatham is not.
- (4) The Old Chatham Post Office is part of a business community along with The Country Store and Country Store Restaurant, and Jackson's Old Chatham House. All of these businesses help sustain each other by bringing traffic, trade and visitors to the area. If the Old Chatham Post Office closes, some patrons will shift trade from our hamlet to other stores and restaurants.
- (5) The thriving Old Chatham hamlet center, anchored by the Post Office, supports the cohesion of our hamlet as a living community, and increases the desirability of our community for residents, visitors and homebuyers—and in turn enhances our property values. It also provides a long-standing and important social arena for people to connect, particularly our senior citizens.
- (6) The Old Chatham Post Office provides us with fine services here (stamp purchases, certified mailings, money orders, priority mailings, package pick-ups, holiday mailings, etc.). Many of us also have postal boxes so we can get our business and personal mail by 10 AM (with rural delivery we would not get it until 5 PM). It would be a hardship to have to go to East Chatham. (Please note that the East Chatham Post Office is only leased by the Postal Service, just as Old Chatham is.)
- (7) It seems there's much more use of the Old Chatham Post Office than the East Chatham one. We hardly ever see a car there or people walking there. Our Old Chatham Post Office seems the busier one (maybe because we'er a busier hamlet). So *this* is the Post Office that should stay open.
- (8) If the Old Chatham Post Office closes, we're in danger of losing our Old Chatham addresses. Whatever the Postal Service says now, we're likely to lose our address and our community identity in the future. Two retired postmasters have shared their knowledge about that happening elsewhere.
- (9) So many of our community's historical features—the school, church, and pond— have been destroyed by short-sighted thinking. We can't let the Old Chatham Post Office (which was on this very site in 1880) be abandoned too. We must keep it as part of our history and community life.
- (10) We can't support the notion that Old Chatham doesn't deserve to have its own post office—when so many other communities, including many smaller communities, all over America have post offices of their own. We're told that we're one of many regional post offices being studied for closure. (Some will close, some will not.) We're told that *our* post office is at risk since the senior staffer retired 3 years ago. That's a very arbitrary reason to penalize the people of Old Chatham.

THE DECISION WILL BE MADE SOON!! OPPOSE THE CLOSING ASAP.

✓ ✓ Write to: Optimization Coordinator, US Postal Service, 30 Karner Rd., Albany 12214-9653

REQUEST ASSISTANCE FROM FEDERAL OFFICIALS ASAP.

• Congressman Gibson (610-8133) • Sen. Gillibrand (431-0120) • Sen. Schumer (431-4070)

May 6, 2011

*Via Facsimile (202) 228-0282
(212) 688-7444*

*(202) 225-1168
(518) 610-8135*

U. S. Senator Kirsten Gillibrand
478 Russell
Washington, D.C. 20510

Congressman Chris Gibson
502 Cannon TOB
Washington, D.C 20515

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

The Honorable Gillibrand and Gibson:

On behalf of your constituents, I write to ask for your **immediate assistance** in stopping the Postal Service plan to close our Old Chatham Post Office (see the attached letter dated April 22, 2011). I worked at this Post Office for 30 years, and I don't want my village to lose its identity which it surely will if this is taken from us.

As you both are aware, Old Chatham is an historic hamlet situated in the North of Columbia County. This Post Office has been located within the hamlet for over 130 years, and at its present location for the past 60 years. I was born and raised here and started working at the Post Office in 1968. In 1975, I became the Postmaster and served in that position until my retirement in 1998.

From my years of experience, I can tell you with certainty that our Post Office is the heart of our community along with our general store and Jackson's. We have a very high degree of walk-ins because of our hamlet location, and a very high ratio of P. O. Box holders to rural delivery recipients.

*The closing of the Old Chatham Office will **not result in any savings** for the Postal Service but will in fact cost our residents dearly both emotionally and financially. The Postal Service cites the key savings as eliminating my former position now that I have retired – I retired 13 years ago!*

When we attended the community meeting on Tuesday May 3rd the Postal Service representative could not provide any cost analyses, and admitted that the addition of rural deliveries, which certainly will result as the alternative venue is 6 miles away, will actually cost the Postal Service more money! But that cost will be even greater for all of Old Chatham's residents. With gas prices approaching \$5.00 a gallon and projected to go higher, burdening your constituents, many of whom are senior citizens, with six miles a day in unnecessary travel on a very difficult road is a significant financial penalty--costing local residents hundreds of dollars a year.

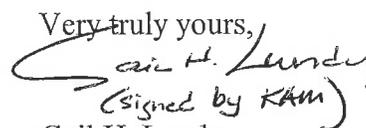
The relocation will result in a loss of revenue and additional expenses for all our local businesses. Also significant is the decline in property values, and a corresponding loss of local tax revenues, when the Postal Service eliminates this zip code and community designation which I guarantee you, based on my years of experience, will in fact occur.

Finally, one can't put a price tag on the cost of losing the heart of our community!

Rural areas such as ours do not deserve to lose this service. Everyday something more is taken from us. Just last year we lost our local fire service and now this threat. It is time we as taxpayers are heard!

The Old Chatham community is in total consensus: 100% of her residents want to SAVE THEIR POST OFFICE.

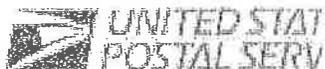
Please help us achieve our goal and thank you! We will be in touch with your offices next week.

Very truly yours,

(signed by KAM)

Gail H. Lundy
947 Albany Turnpike
Old Chatham, New York 12136
gailhl@peoplepc.com

Former Postmaster, on behalf, and at the request, of the residents of the hamlet of Old Chatham.

cc: All Old Chatham Residents



04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Eric Tiemann".

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



UNITED STATES
POSTAL SERVICE

May 10, 2011

Attention: Karen Murphy
(518) 392-7916 fax

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office
US Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-4541

Please reference FOIA / Freedom of Information Act in the letter.
You may also FAX your request to: (202) 268-5353

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

✓

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: Regional Director David Connors (518) 431-0128

FROM: Karen A. Murphy, Esq.

MATTER/CLIENT: *Closing of the Old Chatham N. Y. Post Office*

DATE: May 25, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 21pages

- We need to get the Senator's commitment now to join us in this debate. First and foremost, to STOP the closure of the Old Chatham Post Office. However, the failure of the POS to present any type of comprehensive plan given that there are numerous other sites in this very area (*i.e.*, Brainard, Malden Bridge, North Chatham) argues forcefully that there be a complete halt on closures unless and until that plan is produced. Without it there is no rhyme nor reason why one location remains open while another closes and no logical consolidation explanations or rationales offered. In the end, the government could just as easily disrupt communities all the while costing the taxpayers more not less money.
- I have attached Petitions which evidence this community's wide-spread consensus that the OLD CHATHAM POST OFFICE **NOT BE CLOSED**. There are **197 signatures** and we have just started (FYI: there are 384 households in Old Chatham with a population of 901). Congressman Gibson's Office received the same on Monday, May 23rd.
- I have also attached a copy of the Questionnaire originally circulated by the POS. As I raised in my facsimile of May 20th, the 121 people who supposedly had "no opinion" on the closure even though they took the time to fill out the Questionnaire has been identified. I have reviewed the "Docket" and what seems to have happened is that the prompt after Question 3 was to skip answering that question if the responder had "carrier delivery" (we are the only

local post office being reviewed for closure which, in fact, has rural delivery). So what the POS seemingly did was to count ALL Questionnaires where the box “no opinion” was checked together with all skipped answers to that question yielding the 121 number. That is beyond disingenuous, and will have to be corrected. I have attached an affidavit which we hope will do so.

- Also the POS letters sent out that there would be “no impact” on the local businesses is NOT supported by the answers supplied. That will have to be corrected.
- The income figures for our P.O. are missing revenues generated from meters and permit holders. Such exist even though not acknowledged in the “Docket” by the POS. That will have to be corrected.
- Finally, the “savings” analysis is misrepresented. There is no post master and the last one to “retire” was over 13 years ago. If we maintain the status quo or simply upgrade the existing employee the cost is *well below* the anticipated 30K to move the service. Perhaps there are other offices that could be consolidated with us which is exactly what a comprehensive master plan would address.
- In the end, the POS made very bad business decisions when it contracted to build all these new locations like East Chatham which are totally underutilized for what they cost the taxpayers. By example, the Old Chatham rent is less than \$800/month and we are told that East Chatham pays \$5,000.00/month just for rent! We would request that your office ask for such a cost/benefit analysis of the present East Chatham location which I am sure would be most revealing not only for that location but for locations across this State.

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

May 13, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

Transmitted are many sheets of a petition signed by individuals presently served by the Old Chatham Post Office. They protest its proposed closing and transfer to East Chatham.

In the short time that we have had, we have found that there is almost universal sentiment against this plan. While we are relaying some of these voices now, we plan to continue to contact residents in this regard and expect to have more to submit soon.

People feel that this proposed closure hurts the community. It also puts a substantial burden on present users to travel to East Chatham. This represents a 3 mile trip each way from the Old Chatham square over steep hills and a narrow obsolete bridge.

There is also a feeling that this is an attempt to bolster business at a further away facility previously overbuilt and rented by the Postal Service.

Insufficient financial data and information were given to residents at the meeting held earlier this month at Town Hall.

Very truly yours,



Richard J. Dorsey

Enclosures

cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all other who are supposed
to be serving the public interest.

**WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD
CHATHAM POST OFFICE AND TRANSFERRING ITS
OPERATIONS TO EAST CHATHAM:**

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Name	Address	Zip Code
Dallas Bracey	PO Box 129	12136
Jean Buhala	1025 Albany Turnpike	12136
William Buhala	1025 Albany Turnpike	12136
Michael Cefar	1041 Albany Turnpike	12136
Jack W. Rechner	1040 Albany Turnpike	12136
Carol A. Lickner	1040 Albany Turnpike	12136
Blair	973 Albany Turnpike	12136
Thompson	973 Albany Tpk	12136
John Elliott	973 Albany Tpk	12136
Amy Chepuit	950 Albany Tpk	12136
Ernest Haley	34 Howes Rd	12136
Cecile Haber	34 Howes Rd	12136
Robb Henry	142 Riders Mills Rd	12136
Richard Derry	994 Albany Tpk, OC	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed
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Name	Address	Zip Code
<u>Richard Richardson</u>	<u>32 Rock City Road</u>	<u>12136</u>
<u>Robert Richardson</u>	<u>32 Rock City Rd.</u>	<u>12136</u>
<u>Malcolm Wheeler</u>	<u>P.O. Box 172</u>	<u>12136</u>
<u>Chairs Wheeler</u>	<u>P.O. Box 172</u>	<u>12136</u>
<u>Dawn Tarangelo</u>	<u>523 County Route 13</u>	<u>12136</u>
<u>James V. Murray</u>	<u>PO Box 214 614 Albany Tpk Rd.</u>	<u>12136</u>
<u>Jan P. Murray</u>	<u>PO Box 214 614 Albany Tpk. Rd.</u>	<u>12136</u>
<u>Dawn Outney</u>	<u>659 Albany Tpk Stop 2</u>	<u>12136</u>
<u>Carrie Rubin</u>	<u>689 Alb. Tpk. Stop 10</u>	<u>12136</u>
<u>Timothy Wary</u>	<u>687 Alb Tpk Stop 10</u>	<u>12136</u>
<u>Be Jensen</u>	<u>673 Albany Tpk Rd</u>	<u>12136</u>
<u>James A. Carter</u>	<u>71 Howes Rd, Old Chatham</u>	<u>12136</u>
<u>Dorothy Carter</u>	<u>71 Howes Rd. Old Chatham</u>	<u>12136</u>
<u>Patricia A. Borsini</u>	<u>994 Albany Tpk, Old Chatham</u>	<u>12136</u>

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Name	Address	Zip Code
<u>John F. Ho</u>	<u>Old Chatham, NY</u>	<u>12136</u>
<u>Jean Holt</u>	<u>Old Chatham</u>	<u>12136</u>
<u>H. Elisabeth Grace</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Christine Cain</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Joseph Cain</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Lindsay M. Bedy</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Suzanne Martin</u>	<u>Old Chatham</u>	<u>12136</u>
<u>John Hillman</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Michael S. Martin</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Siaga Keltovic</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Thomas Keltovic</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Ruth Halpern</u>	<u>Old Chatham</u>	<u>12136</u>
<u>Cheryl Lewis</u>	<u>Old Chatham</u>	<u>12136</u>
<u>U. C.</u>	<u>Old Chatham</u>	<u>12136</u>

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Name	Address	Zip Code
<u>Cristina P. Garcia</u>	<u>P.O. Box 220</u>	<u>12136</u>
<u>Ilana Cyto Gordin</u>	<u>PO BOX 86</u>	<u>12136</u>
<u>JOAN WECHSNER</u>	<u>P.O. Box 143</u>	<u>12136</u>
<u>Adelle Kleinman Levine</u>	<u>219 Haddock Hill Rd</u>	<u>12136</u>
<u>IRA S. Levine</u>	<u>219 Haddock Hill Rd</u>	<u>12136</u>
<u>Don Bantz</u>	<u>24 Finner St</u>	<u>12136</u>
<u>Lee Smiley</u>	<u>PO Box 23</u>	<u>12136</u>
<u>Kenneth Smith</u>	<u>BOX 22 62</u>	<u>12136</u>
<u>John Schneider</u>	<u>20 Haddock Hill Road</u>	<u>12136</u>
<u>Kim Taylor</u>	<u>16 Finner St</u>	<u>12136</u>
<u>Lenore Gasburg</u>	<u>PO Box 205</u>	<u>12136</u>
<u>[Signature]</u>	<u>P.O. Box 25</u>	<u>12136</u>
<u>Doug R. Casper, Jr.</u>	<u>PO. Box 44</u>	<u>12136</u>

Road too dangerous

To: Optimization Coordinator
US POSTAL SERVICE
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Chatham for services that have been and can be available locally. We
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Name	Address	Zip Code
Marjorie Artwohl	Box 44 Box 44 Old Chatham	12136
JENNIFER JEWELL	90 DOLLARD Rd. OC.	12136
JULIAN PERRY	90 DOLLARD Rd. OC.	12136
Cynthia Valler	PO Box 163	12136
GEORGE HERARD	P.O. Box 163	12136
Betsy Russell	118 Thorne Rd	12136
John Osborn Smith	99 THORNE Rd OC	12136
David Iwanowicz	"letter carrier" in OC	12136
James Corie	PMR in OC	12136
HAROLD MERTH	477 RIDERS MILLS RD	12136
Ron Schwanda	5224 Gainesville Ga	30506
Kris Connolly	291 Gainesville GA	30775
Judy Stahler	P.O. Box 72	12136
John Stahler	PO Box 72	12136

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Name	Address	Zip Code
<i>Louisa V. Basta</i>	<u>632 ALBANY TPK</u>	<u>12136</u>
<i>John V. Basta</i>	<u>632 Albany Tpk</u>	<u>12136</u>
<i>James Berner</i>	<u>630 ALBANY TPK #1</u>	<u>12136</u>
<i>Miss M. White</i>	<u>632 Albany TPK #3</u>	<u>12136</u>
<i>Anthony...</i>	<u>632 Albany TPK</u>	<u>12136</u>
<i>Sandra Proszdyk</i>	<u>632 Albany Tpk Rd #2</u>	<u>12136</u>
<i>Cheryl...</i>	<u>631 " "</u>	<u>12136</u>
<i>Thomas...</i>	<u>631 " "</u>	<u>12136</u>
<i>W. J. (Louis V. Basta)</i>	<u>47 Haddock Hill Road</u>	<u>12136</u>
<i>DESIGN METALS (Louis V. Basta - Business)</i>	<u>P.O. Box 207</u>	<u>12136</u>
<i>Solitta Basta</i>	<u>47 Haddock Hill Rd</u>	<u>12136</u>
<i>Janet...</i>	<u>PO Box 112 Old Chatham NY</u>	<u>12136</u>
<i>George...</i>	<u>" " "</u>	<u>12136</u>
<i>Carol DeBouch</i>	<u>P.O. Box 112 Chatham NY</u>	<u>12136</u>

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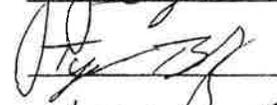
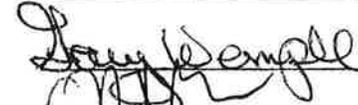
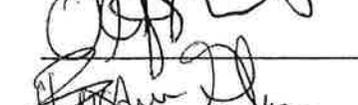
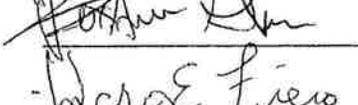
Name	Address	Zip Code
<u>Frances Foster</u> FRANCES FOSTER	<u>P.O. Box 135, Old Chatham</u>	<u>12136</u>
<u>Cornington Foster</u> CORNINGTON FOSTER	<u>P.O. Box 135 Old Chatham</u>	<u>12136</u>
<u>Bob Linn</u> BOB LINN	<u>1251 Rte 13, Old Chatham</u>	<u>12136</u>
<u>Janette Linn</u> JANETTE LINN	<u>1251 Rte. 13, Old Chatham, NY</u>	<u>12136</u>
<u>Robert Bolon</u> ROBERT BOLON	<u>1237 CR 13, Old Chatham, NY</u>	<u>12136</u>
<u>Patricia Bolon</u> PATRICIA BOLON	<u>1237 CR 13 OLD CHATHAM, NY</u>	<u>12136</u>
<u>Simone Mase</u> SIMONE MASE	<u>1204 RT 13 old chatham ny</u>	<u>12136</u>
<u>Harold V. Schmitz</u> HAROLD V. SCHMITZ	<u>1219 Convoy RT 13 OLD CHATHAM NY</u>	<u>12136</u>
<u>Ruefedy</u> RUEFEDY	<u>1219 CR 13 OCNY</u>	<u>12136</u>
<u>Maura V. Schmitz</u> MAURA V. SCHMITZ	<u>1219 CR 13 OC, NY</u>	<u>12136</u>
<u>ERIC WILSKA</u> ERIC WILSKA	<u>1137 CNTY 13</u>	<u>12136</u>
<u>Eulipa Wilksa</u> EULIPA WILSKA	<u>1137 Cty RT 13rd</u>	<u>12136</u>
<u>Sharon Colabelli</u> SHARON COLABELLI	<u>3 Thome Road, O.C. ny</u>	<u>12136</u>
<u>Dan A.</u> DANIEL A. COLABELLI	<u>3 Thome Road, O.C. ny</u>	<u>12136</u>

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Name	Address	Zip Code
	40 Engel Rd	12136
	40 Engel Rd	12136
William Miner ^{Miner} OC	139 Haddock Hill	12136
J. Bucher	52 Blueberry Hill Rd	12136
Patricia Bucher	52 Blueberry Hill Rd	12136
Kathleen Thib	PO Box 144	12136
JOJOA Hunt	PO Box 144	12136
Khanda Usyk	247 Ford Rd.	12136
Ellen Winkler	584 Albany Turnpike	12136
	583 Albany Turnpike	12136
	584 Albany Turnpike #1	12136
	581 ALBANY TURNPIKE #1	12136
George Fiero	56 Harrington Lane	12136
	584 ALBANY TRPK #3	12136

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Name	Address	Zip Code
<u>W. Jackson</u>	<u>P.O. Box 57</u>	<u>12136</u>
<u>Ray Duke</u>	<u>P.O. Box 35</u>	<u>12136</u>
<u>Dave Whittam</u>	<u>P.O. Box 71</u>	<u>12136</u>
<u>C. CASEY</u>	<u>P.O. Box 152</u>	<u>12136</u>
<u>Lisbeth O'Connell</u>	<u>10 SEVEN BRIDGES RD</u>	<u>12136</u>
<u>MARK Hubley</u>	<u>" "</u>	<u>12136</u>
<u>Krista Speed</u>	<u>P.O. Box 48</u>	<u>12136</u>
<u>Wm Schultz (54)</u>		
<u>Karen Cooper</u>	<u>P.O. Box 98</u>	<u>12136</u>
<u>Martin Cooper</u>	<u>P.O. Box 98</u>	<u>12136</u>
<u>Jeff Overlander</u>	<u>34 Round Lake Rd</u>	<u>12184</u>
<u>Deborah MacFarlane</u>	<u>39 Percy Hill Rd</u>	<u>12136</u>
<u>Greg MacFarlane</u>	<u>39 Percy Hill</u>	<u>12136</u>
<u>James Cunningham</u>	<u>126 Pitts Rd</u>	<u>12136</u>

Richard J. Dorsey
Attorney at Law

1052 Kinderhook Street, PO Box 48
Valatie, New York 12184
Tel: (518) 758 7511
Fax: (518) 758 7773

May 20, 2011

Optimization Coordinator
US Postal Service Consumer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

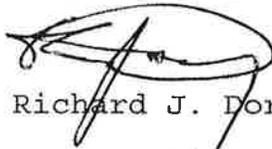
My letter of May 13, 2011 refers.

Transmitted are more sheets of the petition signed by individuals presently served by the Old Chatham Post Office. They protest any proposed closing and transfer to East Chatham.

The comments in my previous letter continue to apply.

We hope that you will give consideration to the views expressed by your customers.

Very truly yours,



Richard J. Dorsey

Enclosures

cc: Eric Tiemann, Manager Operations,
30 Karner Road, Albany, NY 12288-9992

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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Barbara Mills	481 Ford Road Old Chatham	12136
Phil J VanLoock	481 Ford Road Old Chatham NY	12136
Madeline Miller-Pelosi	497 Ford Rd, Old Chatham NY	12136
Florence Kurtz	498 Ford Rd Old Chatham NY	12136
William Kurtz	498 Ford Rd Old Chatham NY	12136
James A. Cole Pamela Cole	76 SESAME ST OLD CHATHAM NY	12136
Robert [unclear]	514 FORD RD. CHATHAM NY	12136
Herbyhardt	514 Ford Rd.	Old Chatham, NY 12136
Maurice [unclear]	436 Ford Rd.	Old Chatham NY 12136
Vern [unclear]	454 FORD ROAD	OLD CHATHAM NY 12136
Tom [unclear]	473 Ford Rd	old Chatham, 12136
Lucille Travis	473 Ford Rd	old Chatham, 12136

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Name	Address	Zip Code
Edward O Bell	482 Shaker Museum	12136
Robert B. Alf	325 SHAKER MUSEUM	12136
Carol R. Stielmeier	325 Shaker Museum rd	12136
Ellen Schwartz	13 Shaker Museum	12136
Catherine Lebow	478 Chy Pte 13	12136
Chris DeBell	524 P.H Hall Rd	12136
Tabecca WeBunde	40 Albany Terrace	12136
Douglas Burger	706 Co Rt 13 Old Chatham	12136
Annell Mizing	"Land mark Building"	12134
Carl Schoofs		12075
Kathleen Albert	187 Richmond Rd	12184
Frank Albert	" " "	12184
Pamela Allen	POB Co 3 Old Chatham	12136
ALAN DALE	723 RT B OC	12136

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Name	Address	Zip Code
<u>VERONICA FUENTES</u>	<u>514 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>PAULA EILAT</u>	<u>574 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>Elie WARD</u>	<u>500 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>Joseph Brown</u>	<u>506 Shaker Museum Rd</u>	<u>12136</u>
<u>Mae Brubaker</u>	<u>509 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>Theresa Brubaker</u>	<u>509 Shaker Museum Rd</u>	<u>12136</u>
<u>RICHARD VAN EGGHEN</u>	<u>521 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>Susan Van Egghen</u>	<u>521 Shaker Museum Rd.</u>	<u>12136</u>
<u>Jaime Ferri</u>	<u>520 Shaker Museum Rd</u>	<u>12136</u>
<u>Christine Warner</u>	<u>517 Shaker Museum Rd</u>	<u>12136</u>
<u>ZEPH EGNASTER</u>	<u>520 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>KIM SEABURY</u>	<u>513 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>STEVE SEABURY</u>	<u>513 SHAKER MUSEUM RD</u>	<u>12136</u>
<u>Sarah Ward</u>	<u>410 Shaker Museum Rd</u>	<u>12136</u>
<u>Kloda. d. S'n</u>		

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Name	Address <small>Cyd. crossroads@yahoo.com</small>	Zip Code
<u>Cydney Cross</u>	<u>P.O. Box 136 Old Chatham NY</u>	<u>12136</u>
<u>Lynda VanAlstyne</u>	<u>PO Box 81 Old Chatham, NY</u>	<u>12136</u>
<u>Philip Eisenberg</u>	<u>PO Box 171, Old Chatham</u>	<u>12136</u>
<u>Jeff Seay</u>	<u>PO Box 211, OC</u>	<u>12136</u>
<u>Barbara Polemi</u>	<u>PO Box 204 OC, NY</u>	<u>12136</u>
<u>Megan Clark Eisenberg</u>	<u>99 Snake Museum Rd. OC, NY</u>	<u>12136</u>
<u>Jan-Erik Steel</u>	<u>610 Albany Turnpike OC NY</u>	<u>12136</u>
<u>Michael Collander</u>	<u>PO Box 217 OC</u>	<u>12136</u>
<u>Vern Bremer</u>	<u>35 White Bridge Rd OC NY</u>	<u>12136</u>
<u>Ben An</u>	<u>16 Peachy Road</u>	<u>12115</u>
<u>Ter Muen</u>	<u>544 Gt Rt 13. OC NY</u>	<u>12136</u>
<u>Mike Walker</u>	<u>Box 299 E. Chatham</u>	<u>12060</u>
<u>Charles Capobianca</u>	<u>1061 CR-13 Old Chatham</u>	<u>12136</u>
<u>Michael Polemi</u>	<u>P.O. Box 204 Old Chatham</u>	<u>12136</u>
<u>Cathy Amer</u>	<u>223 Rock City Rd</u>	<u>12136</u>
<u>Charles J. French Jr.</u>	<u>880 Albany Turnpike</u>	<u>12136</u>
<u>Donna R. French</u>	<u>"</u>	<u>"</u>

To: Optimization Coordinator
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Copy - already submitted
under separate
cover

**WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD
CHATHAM POST OFFICE AND TRANSFERRING ITS
OPERATIONS TO EAST CHATHAM:**

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
<i>Susannah Marks</i>		<i>12136</i>
<i>Sally Block</i>		<i>"</i>
<i>Jim Kraft</i>		<i>"</i>
<i>Holly Daly</i>		<i>"</i>
<i>Jude Jarvis</i>		<i>"</i>
<i>David Vandersander</i>		<i>"</i>
<i>Mally Drowne</i>		<i>"</i>
<i>Joe Finn</i>		<i>"</i>
<i>Nancy Finn</i>		<i>"</i>
<i>Ryan B</i>		<i>"</i>

Note: Original already submitted has addresses.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- b. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, etc. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 Personal needs _____
 Banking _____
 Employment _____
 Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: The Honorable Kirsten Gillibrand (518) 431-0128
 The Honorable Chris Gibson (518) 610-8135

FROM: Karen A. Murphy, Esq.

MATTER/CLIENT: *Threatened Closing of the Old Chatham N. Y. Post Office, 12136*

DATE: June 3, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

- Letter of Karen A. Murphy, Optimization Coordinator, dated June 3, 2011.

Karen A. Murphy, Esquire

June 3, 2011

Optimization Coordinator
United States Postal Service Customer Affairs
30 Karner Road
Albany, New York 12214-9653

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

Dear Sir/Madame:

I write in connection with the above referenced matter, and to correct certain material misstatements made by your Office in a document entitled "Proposal to Close the Old Chatham, NY Post Office and to Continue to Provide Service by Rural Route Delivery" (date of posting May 17, 2011) ("The Proposal"), as well as in letters sent under Mr. Tiemann's (Robo) signature to residents who have voiced their concern and objections to the threatened closure of their Post Office.

First, and perhaps the most disturbing, is the claim that of the 179 Questionnaires returned (on or before May 3, 2011) "121 expressed no opinion" regarding the proposed alternative service. This claim is demonstrably false. After personally reviewing the "Docket" it appears that a certain prompt in the Questionnaire told the responder to SKIP answering Question 3 if the individual had "carrier delivery." So most of the responders did what they were told and skipped all together offering their opinion on whether the proposed change was "Better," "Just As Good," "**No Opinion**," or "Worse."

Less than 10 responders checked the "no opinion" box so the "121" number must be the result of your Office counting all non-responses to that answer as having "no opinion." Obviously, that is in error and must be corrected in The Proposal. Affidavits will be supplied under separate cover to confirm that the responders who did not check the box do have an opinion. And, their opinion is NOT to close the Old Chatham Post Office and that the proposed alternative would be "Worse" delivery service.

Second, the last Postmaster to *retire* normally did so 13 years ago not three years ago as represented in The Proposal. The person who left in 2008 was apparently given an equivalent position at a different post office location. In doing so, the Postal Service put our Post Office at risk with this intentional relocation. Consequently, we should not even be considered for closure.

Moreover, the purported "savings" figure included in The Proposal is completely unintelligible. You represent that closing this Post Office will actually cost (at a minimum) 30 thousand dollars which is more than three times the "savings" on the rent at the present location,

and the Postal Service has not been paying the Postmaster salary (and fringe benefits) it includes in its calculation. Thus, no matter how one looks at this proposed closing that action will COST MORE than it will to keep our Post Office up and running. Importantly, this cost does not even consider the economic hardship placed on Old Chatham residents forced to travel great distances nor the emotional and economic costs associated with loosing the heart of our historic hamlet.

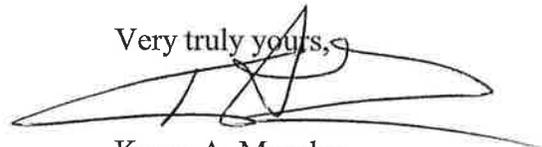
Third, your office has sent out letters that state that “there is no indication that the business community will be adversely affected” and that “Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.” *See* Tiemann letter dated May 12, 2011. Again, after my review of the Docket those statements DO NOT accurately reflect the responses given. There were a substantial number of responders who stated that they would, in fact, discontinue using the local businesses in the hamlet. Obviously, local businesses will be negatively impacted and at a time when business is down overall because of the continuing recession.

Fourth, the income figures for the Old Chatham Post Office are grossly understated as The Proposal wrongly assumes that there are “no permit mailer(s) or postage meter customer(s).” There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

This community’s united voice must be heard, and once heard the Postal Service’s conclusion that “this proposal [to close our Post Office] will provide a maximum degree of effective and regular postal services to the community” is simply indefensible.

Finally, we are confirming by this writing that our comments and further submissions are timely so long as made by The Proposal “removal” date of July 18, 2011.

Very truly yours,



Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: The Honorable Kirsten Gillibrand
The Honorable Chris Gibson
Eric Tiemann, Manager, Albany Post Office Operations

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: MGR Records Office (202) 268-5353
United States Postal Service

FROM: Karen A. Murphy, Esq.

CC: The Honorable Kirsten Gillibrand (518) 431-0128
The Honorable Chris Gibson (518) 610-8135

MATTER/CLIENT: *Threatened Closing of the Old Chatham N. Y. Post Office, 12136*

DATE: June 3, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

- Letter of karen A. Murphy, FOIL Demand, dated June 3, 2011.

Karen A. Murphy, Esquire

June 3, 2011

Via Facsimile 202-268-5353

Mgr Records Office
United States Postal Service
475 L'Enfant Plaza SW Room 4541
Washington DC 20260-45421

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office, 12136

Dear Sir/Madame:

I write in connection with the above referenced matter (April 22, 2011 letter from the Postal Service attached), and to make a request for the production of certain information/documents to be produced pursuant to the **Freedom of Information Act**. We have been advised by Ms. Nadine Tremblay, Post Office Review Coordinator in the Albany, New York Office that this is the appropriate procedure by which to proceed.

Specifically, we request the following information, and any and all documentary support, in connection with the operation of the East Chatham N.Y. Post Office:

- (i): Annual revenues generated at the location for 2008, 2009 and 2010;
- (ii): Daily transactions at the site, including volume received and dispatched, for 2008, 2009 and 2010 (or for any study periods conducted within those same calendar years);
- (iii): Monthly rental paid for 2008, 2009 and 2010, and to whom the payments are made, and a copy of the lease for the requested calendar years;
- (v): Payroll, including the Postmaster salary and fringe benefits, for 2008, 2009 and 2010;
- (vi): Total population figures for 2008, 2009 and 2010, together with any future population projections;
- (vii): Any and all analyses conducted in connection with the construction of this facility and its sale in 2009;

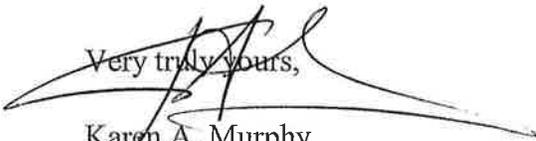
(viii) Any and all analyses conducted in connection with the operations of this facility, including any *comparative analyses* with the operations of the other Post Offices located in Old Chatham, Malden Bridge, Brainard, and North Chatham; and,

(ix): Identify and produce any **comprehensive analysis and plan** for future Post Office operations in light of the roughly *65 Post Offices* that have been designated as sites for possible closure by Albany's Post Office Operations. If there are no such comprehensive studies complete, explain why that study has not been undertaken to date.

Please immediately advise of the production date for this information as we are facing an imminent Postal Service imposed deadline for further submissions in opposition to the closing of the Old Chatham Post Office.

Thank you.

Very truly yours,


Karen A. Murphy
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
KarenAMurphyEsq@aol.com

cc: Eric Tiemann, Albany Manager, Post Office Operations
The Honorable Kristen Gillibrand
The Honorable Chris Gibson



04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Eric Tiemann".

ERIC TIEMANN
Manager, Post Office Operations
30 Karner Rd
Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)

RECORDS OFFICE



June 6, 2011

Karen A. Murphy
76 Phelps Road
Old Chatham, NY 12136

RE: FOIA Case No. 2011-FPRO-00848

Dear Ms. Murphy:

This is an acknowledgement to your Freedom of Information Act (FOIA) request of June 3, 2011, in which you seek access to Postal Service records. Your request was received by this office on June 6, 2011, and assigned FOIA Tracking Number 2011-FPRO-00848.

If you have any questions regarding your request, please contact the Postal Service FOIA Requester Service Center at (202) 268-2608 between the hours of 8:30 a.m. – 4:30 p.m., Eastern Standard Time.

Sincerely,

Danné Cummins

Danné Cummins
Administrative Assistant

475 L'ENFANT PLAZA SW, RM.4541
WASHINGTON DC 20260-2201
(202)268-2608
FAX: (202)268-5353

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: Regional Director David Connors (518) 431-0128

FROM: Karen A. Murphy, Esq.

MATTER/CLIENT: *Closing of the Old Chatham N. Y. Post Office*

DATE: June 21, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 38 pages

- Attached are the affidavits referred to in my letter to the POS, dated June 3, 2011 (which the Senator has copied on), as well as additional Questionnaires which will be forwarded to the POS Albany Optimization Coordinator.
- We have ***not received any response*** from the POS to the above referenced letter nor even an acknowledgment of receipt (our FOIL demand, of that same date, was received but no substantive response has been provided).
- Could you advise us on the outcome of the meeting held last week and the identity of the POS representatives you met with.
- You advised that the Senator was preparing a letter to the POS regarding the Old Chatham Post Office closure proposal which will address the community's united opposition to closing this location and that she will also highlight the hamlet's historical configuration which has hosted the Post Office for well over a Century. Could you let me know when that letter will go out and provide us with a copy.
- On July 4, 2011 (which is within the 60-day comment period closing on July 18th) we will continue our drive to get all concerned citizens on the record to STOP the plan to close our Post Office. I will forward those materials to your attention that same week.
- We all thank you and the Senator for your efforts to keep this essential service in our Old Chatham community.

State of New York)

..ss:

Affidavit

County of Columbia)

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

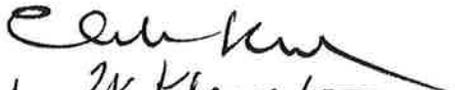
I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to remain.


Name Anthony W. Kleen

763 County Rte 13
Address

Sworn to before me this 22nd
day of May, 2011.

Old Chatham, N.Y., 12136


Notary Public
Richard J. Dorsey
Notary Public - State of New York
No. 02004973718
Qualified in Columbia County
My Commission Expires 10/29/06 2014

State of New York)

..ss:

Affidavit

County of Columbia)

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I want the Post Office to remain.

Brian Bean
Name
973 Albany Turnpike
Old Chatham, 12136
Address

Sworn to before me this 23rd
day of May, 2011.


Notary Public

Richard J. Dorsey
Notary Public - State of New York
No. 02004973718
Qualified in Columbia County
My Commission Expires 10/29/16 2014

State of New York)

..ss:

Affidavit

County of Columbia)

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The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

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I want the Post Office to remain.

Shirley Rosen (Rosen)
Name

396 Rte. 13, Old Chatham, NY 12136
Address

Sworn to before me this 23rd
day of May, 2011.


Notary Public
Richard J. Dorsey
Notary Public - State of New York
No. 02004973718
Qualified in Columbia County
My Commission Expires 10/29/2014

State of New York)

..ss:

Affidavit

County of Columbia)

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I want the Post Office to remain.

William B. Eivick

Name

WILLIAM B. EIVICK

76 Phelps Road

Address

12136

Sworn to before me this day of May, 2011.

Notary Public

State of New York)
..ss:
County of Columbia)

Affidavit

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This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

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I want the Post Office to remain.

Loren A. Murphy
Name

76 Phelps Road
Address

Old Chatham
NY 12136

My opinion is clear & must be counted against closing the old Chatham Post office!

Sworn to before me this day of May, 2011.

Notary Public

[Signature]

State of New York)

..ss:

Affidavit

County of Columbia)

The undersigned, being duly sworn, deposes and says:

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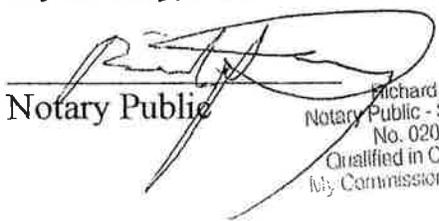
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I want the Post Office to remain.

James A. Carter
 Name 71 Howes Rd
Old Chatham, NY 12136-2500
 Address

Sworn to before me this 25th day of May, 2011.


 Notary Public
 Richard J. Dorsey
 Notary Public - State of New York
 No. 02004973718
 Qualified in Columbia County
 My Commission Expires 10/29/2014

State of New York)
..ss:
County of Columbia)

Affidavit

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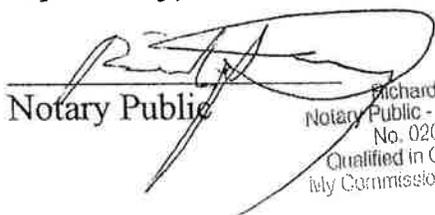
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I want the Post Office to remain.

James A. Carter
Name
71 Howes Rd
Old Chatham, NY 12136-2500
Address

Sworn to before me this 23rd
day of May, 2011.


Notary Public
Richard J. Dorsey
Notary Public - State of New York
No. 02004973718
Qualified in Columbia County
My Commission Expires 10/29/2014

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The effect for me would be extremely negative. When I did have a rural boy - mail was dispersed throughout my neighborhood several times after mail boy "drowned" by cars/trucks.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The P.O. is an integral part of the community - we depend on it! I may buy stamps in several booklet form - but packages to children/grand-children more often. We post community happening on board, too.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I am a senior (we have many in the community), and do believe drive to East Chatham from Nov. - April could be hazardous driving the 3 miles in either direction.

June H. Mayton Name of Postal Customer June H. Mayton Signature of Postal Customer

P.O. Box 5, Old Chatham, NY 12136 Mailing Address

City, State, and ZIP Code 5/22/11 Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

O.C. P.O. Serves a larger area than East Chatham, ~~in days of~~
H&H Gasoline Prices -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The O.C. post office far more efficient to this larger area

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The O.C. P.O., used by FDR A can reasonably certainly by another President, still worth remembering as such

Douglas, AR ARDouglas
Name of Postal Customer Signature of Postal Customer

Mailing Address

O.C.
City, State, and ZIP Code Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

would have unfavorable effects - We would have to travel much more distance to get our daily mail.
4 - More gas use

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

would have unfavorable effects on the community - as people come to the post office it has very positive effects on the business in the community. - Having the post office here in Old Chatham - is very positive in many ways.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

All the people who currently use this Post office would have to travel a distance to get their secure mail - this would also use more gas.

Marionie V. Cartwright
Name of Postal Customer

Marionie V. Cartwright
Signature of Postal Customer

PO Box 44
Mailing Address

Old Chatham NY 12136
City, State, and ZIP Code

5/22/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

CLOSURE WOULD BE VERY INCONVENIENT AND DIFFICULT.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THERE IS A LOCAL COMMUNITY WHICH IS "ORGANIZED" AROUND THE OLD CHATHAM POST OFFICE.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DAVID A. DEWEESE

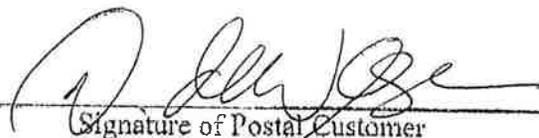
Name of Postal Customer

P.O. BOX 168

Mailing Address

OLD CHATHAM, NY 12136

City, State, and ZIP Code



Signature of Postal Customer

22/05/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Mrs Murray Bartlett Douglas Murray Bartlett Douglas
 Name of Postal Customer Signature of Postal Customer
Old Chatham, New York
 Mailing Address
New York, 12136 May 22, 2010
 City, State, and ZIP Code Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are NO favorable effects
 The service we presently have is
 excellent & MUST NOT be changed.

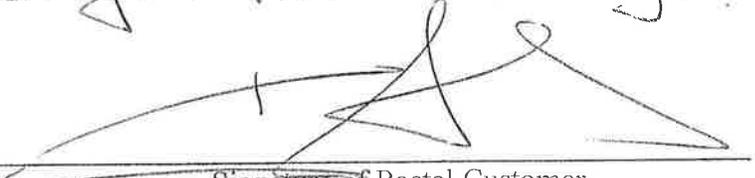
- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very Negative impact on community
 as this is the heart of our
 historic hamlet a meeting place.
 No question the businesses in the
 hamlet will suffer if not close down

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Do NOT close this Post Office Down or
 you will destroy one of the most
 historic & beautiful hamlets in NYS!

Karen A. Murphy



Name of Postal Customer

Signature of Postal Customer

76 Phelps Road

Mailing Address

Old Chatham NY 12136

City, State, and ZIP Code

Date

5/25/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Loss of the Old Chatham P.O. would make it difficult & inconvenient for me to send express mails & packages. The post office in East Chatham is a terrible round trip journey for me.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to meet & greet people - send notices & leave notices and get information about local events.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office is important for carrying on business and social functions. If the Post office in East Chatham is closed, I will utilize FedEx and UPS for pickup at my office and home. I will head to the nearest Post Office in East Chatham.

Charles Kleiman
 Abby Kleiman
 Name of Postal Customer

Abby Kleiman
 Signature of Postal Customer

763 County Rte 13, Old Chatham
 Mailing Address

Old Chatham, NY 12136
 City, State, and ZIP Code

5/22/11
 Date

10 miles Round trip to East Chatham

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Do not change Old Chatham Post office

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There has always been a Post office in Old Chatham

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If you move Post office to East Chatham this is 6 miles round trip on bad road in winter.

Malden Wheeler *Malden Wheeler*

Name of Postal Customer

Signature of Postal Customer

P.O. Box 172

Mailing Address

Old Chatham, N.J. 07036

City, State, and ZIP Code

5/23/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will move my business to New York City without the Old Chatham Post office. Do not dare close it

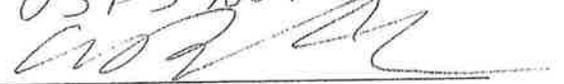
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will end Old Chatham as a thriving community and devastate local businesses

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This is an unwise, political move to appear to save money. It will cost much more to Old Chatham residents and will save USPS nothing

WILLIAM BEHICHE



Name of Postal Customer

Signature of Postal Customer

76 Phelps Road

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

Date

6/4/2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have no reason to be dissatisfied with the service as it is. To have the present post office is convenient for me and I do not wish to see the change elsewhere.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will be extremely inconvenient for many of our elderly residents to navigate the steep & curving road from Old Chatham to East Chatham, especially in the winter. The East Chatham railroad bridge itself is a hazard.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not adopt this proposal. We are presently located an additional three miles from Old Chatham to East Chatham (or 6 round-trip miles).

SHIRLEY ROSEN
Name of Postal Customer

Shirley Rosen
Signature of Postal Customer

396 Rte 13
Mailing Address

Old Chatham, N.Y. 12136
City, State, and ZIP Code

5-23-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is very convenient to have the post office in Old Chatham

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It represents a business community in Old Chatham. When going to the post office, people can go to the store or restaurant

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It's the heart of the community. It will cost more to close than remain open

James Klevinham
 Name of Postal Customer

Signature of Postal Customer

201 CRB
 Mailing Address

Old Chatham, NY 12136
 City, State, and ZIP Code

5/14/11
 Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The distance from my house to E. Chatham Postoff. is about 5 miles. I'm 80 yrs old and my wife is legally handicaped. Does anyone expect us to meet the mail delivery person, or, do you consider appropriate that money left in our rural delivery box could be stolen.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Winter would be disastrous.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I've been to the E. Chatham Postoff. 4 or 5 times in the last 3 years to do postal business. No other customers were there. The office is obviously to large for that area.

James A. Carter
Name of Postal Customer

James A. Carter
Signature of Postal Customer

71 Howes Rd
Mailing Address

Old Chatham, NY 12136-
City, State, and ZIP Code

May 23, 2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closing the post office will negatively affect the Old Chatham community in more than just a "community sense." The inconvenience of travelling to E. Chatham as well as the loss of ~~some~~ proper service will have a major impact.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community values the tradition and service the OC P.O. represents. Additionally, loss of jobs & the challenge of interacting with a larger postal facility will negatively impact the residents of this community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I believe closing the Old Chatham P.O. will eventually be more costly to OC residents and to the US Postal system.

Brian Bean
Name of Postal Customer
973 Albany TrkE

[Signature]
Signature of Postal Customer

Mailing Address
Old Chatham, NY 12130
City, State, and ZIP Code

29 May 2011
Date



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I seriously doubt that there is anyone living in Old Chatham, as their primary residence, who would vote to close the Old Chatham Post Office. If the questions are worded ambiguously so as to elicit an answer that is in effect as negative as hardly cricket.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Most of us are elderly and to think of walking to East Chatham to pick up or deposit mail is insane. Our winter weather is not amenable to this sort of exercise. There are three long and arduous hills to negotiate. It is bad enough to drive these roads in winter.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If cost effectiveness is a consideration, then an adjustment in postal fees is an option. Perhaps a reduction in paper work required of the personnel with a resulting reduction of force would suffice. There must be, in the Postal hierarchy, staff of sufficient prowess to come up with alternatives. Privatization is also an option, then fees would increase to cover costs.

Name of Postal Customer

DOUGLAS L. BURGESS

Signature of Postal Customer

Douglas L Burgess

Mailing Address

706 Co. Route 13

5/27/2011

City, State, and ZIP Code

Old Chatham, NY 12136-2406

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

All # 3

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Columbia County is a unique blend of beautiful unspoiled country and well preserved historic & early homes. The Hamlet of "Old Chatham" is the Area name most recognized. It is synonymous with Horse Country, Beauclerk Country Ride, quiet country roads, weekend retreats, Hunt Club and pure laid back country living. I am afraid that by closing this Post office, the chance of eventually losing the identity of "Old Chatham" is very real. You say no, but it has happened before in important areas where you made the same promise.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The antiquated single lane bridge on the Albany Turnpike will more than likely, in the near future, have to be closed for reconstruction. When this occurs it will be for an indefinite long term. This is the only ingress/egress we have to the East Chatham P.O. Thus it will be very inconvenient.

Patrick A. Leary | *Robert G. Leary*
 Name of Postal Customer

Patricia A. Leary
 Signature of Postal Customer

142 Riders Mills Rd
 Mailing Address

OLD CHATHAM, NY 12136
 City, State, and ZIP Code

5-30-11
 Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I seriously doubt that there is anyone living in Old Chatham, as their primary residence, who would vote to close the Old Chatham Post Office. If the questions are worded ambiguously so as to elicit an answer that is inferred as negative is hardly cricket.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Most of us are elderly and to think of walking to East Chatham to pick up or deposit mail is insane. Our winter weather is not amenable to this sort of exercise. There are three long and arduous hills to negotiate. It is bad enough to drive these roads in winter.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If cost effectiveness is a consideration, then an adjustment in postal fees is an option. Perhaps a reduction in paper work required of the personnel with a resulting reduction of fees would suffice. There must be, in the Postal hierarchy, staff of sufficient prowess to come up with alternatives. Privatization is also an option, then fees would increase to cover costs.

Name of Postal Customer

Douglas L. Burgess

Signature of Postal Customer

Douglas L. Burgess

Mailing Address

706 Co. Route 13

City, State, and ZIP Code

Old Chatham, NY 12136-2406

5/29/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have to drive to get my mail
Waste of Gas

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our Business would suffer. Loss of Commerce

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Unemployment for Postal Workers.

BRIAN ALBERT Brian
 Name of Postal Customer Signature of Postal Customer

639 ALBANY TURNPIKE ROAD P.O. BOX 235
 Mailing Address

OLD CHATHAM NY 12136 5/27/11
 City, State, and ZIP Code Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I can walk to the PO in 5 minutes -
(if that RR bridge, which looks precarious,
is closed, that means we drive to Chatham
Ctr. take 66 to Chatham, + 295 to E.
Chatham - WAY TOO FAR

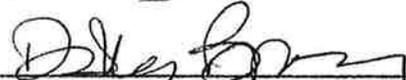
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The OCPO is a community meeting
place + a vital part of the fabric
of the hamlet.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We all understand that the move to
East Chatham would mean the inevitable
eventual loss of our old Chatham
address, and zip code, which
contributes ~~greatly~~ greatly to our
property values -

DALLAS BRINNEY



Name of Postal Customer

Signature of Postal Customer

PO Box 129

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

5/24/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MAJOR INCONVENIENCE, SINCE I DRIVE BY POSTOFFICE TWICE A DAY - TO MAIL LETTERS + BUY STAMPS. OTHER POSTOFFICES ARE FAR AWAY FROM WHERE I LIVE.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WE WE LOSE A PLACE WHERE NEIGHBORS MEET EACH OTHER WHICH IS GOOD FOR A COMMUNITY. IT WOULD BE A BURDEN ESPECIALLY ON OLDER FOLKS, WHO WOULD BE FORCED TO DRIVE TO DO MAILINGS, ETC. ROADS ARE NOT THAT GREAT

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SAVE MONEY OTHER WAYS FOR EXAMPLE - NO SAT. DELIVERY. COME UP WITH NEW IDEAS TO SAVE/MAKE MONEY

DEAN HURLEY

Name of Postal Customer

Signature of Postal Customer

PO BOX 91

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

5/27/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. "

The Postal Service is no longer considered a service when the powers that be make it an inconvenience to the public by closing our local office. Why should the customers who are the sole support of the postal operation be penalized.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. IT would be another

thing taken from us. The people of the community should be heard. It's the center of our town and money shouldn't be an issue, since 80% of the post offices don't make a profit.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Instead of closing post offices, come up with some innovative ideas to raise revenue and compete. Closures aren't going to solve the problems. If they were, you would start with post offices with no rural routes, fewer customers and less revenue

Gail Lundy
Name of Postal Customer

Gail Lundy
Signature of Postal Customer

947 Albany Tpk
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/23/11
Date

Than Old Chatham. A vacancy, created by design is no comparison. I don't think the last postmaster retired - she was far too young!
Finally, could it be a consolidation with East Chatham would justify the \$5000 a month rent? I bet there's no profit being made there!!

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will lose a lot of convenience + sense of place. My friends who pick up their mail ~~are~~ feel they will be losing the center of their community

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The quality of life for people living in small rural communities will be significantly reduced as the local post office provides a center, a sense of community, a hearth to small town life, to people's face-to-face encounters. In winter weather the effects of closing will be magnified in terms of safety, isolation + convenience.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The US Postal Service is doing an extraordinarily dismal job of informing us about the economics it hopes to ~~attain~~ by this part of action - Facts, numbers, a systematic laying-out of your logic would be most helpful - unless plans to diminish all services are too frightening to reveal.

Amy K White

Amy K White

Name of Postal Customer

Signature of Postal Customer

638 Pitt Hall Rd.

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

Date

5/26/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I live 2 miles north of the Post office. East Chatham would be completely out of my way.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many people walk to the Post Office and the store in the square in town. This is a wonderful meeting place for Old Chatham residents and it is very important to keep the heart of the community alive.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The post office does bring in revenue.

Lynda Van Alstyne
Name of Postal Customer

Lynda Van Alstyne
Signature of Postal Customer

P.O. Box 81
Mailing Address

Old Chatham, NY 12136
City, State, and ZIP Code

5/25/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I have a feeling that the service will go down hill even though it is said this will not happen

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This post office is a great part of Old Chatham and should not be taken away from us to be made a law.

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If at the end of the tax year when we file our taxes a small fee of \$10 or 10.00 over the nation would be enough money so no postal office would have to be closed. we pay to send but do not pay to have it delivered

[Signature]
Name of Postal Customer

Jeanne L. Davis
Signature of Postal Customer

473 Ford Rd
Mailing Address

Old Chatham NY
City, State, and ZIP Code

6-10-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Hard to imagine that putting the P.O. much further away could make it any thing other than less effective. Certainly inconvenient and costly because of gas.

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very negative. The O.C. P.O. is central to our community. The P.O. & The Store are the heart.

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

TIM BRINLEY

Name of Postal Customer

Tim Brinley

Signature of Postal Customer

PO 129

Mailing Address

Old Chatham NY

City, State, and ZIP Code

12/36

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would not be as convenient if residents had to go to East Chatham for their mail, especially in the winter if the roads are bad.

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The post office is a place to see your neighbors and discuss town business or meet new members of the community. In the country with houses sometimes more isolated than in the village it is, like the general store, a place to socialize.

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Thomas M. Cummings
Celine M. Cummings

Name of Postal Customer

Signature of Postal Customer

P.O. Box 183

Mailing Address

Old Chatham, NY 12136

City, State, and ZIP Code

5/23/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

YES! TO KEEPING OLD CHATHAM POSTOFFICE WITH LOYAL COMMUNITY ATTACHMENT

NO! TO SHUNTING OLD CHATHAM POSTAL REQUIREMENTS
TO MALDEN BRIDGE POST OFFICE ABOUT 1 MILE NORTH
TO EASTCHATHAM POST OFFICE ABOUT 3 MILES SOUTH EAST
VIA SEVERAL HILLS
VIA NARROW RAILROAD BRIDGE

2. ~~Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.~~

VIA MUDDLED 35 MPH HIGHWAY (295) INTERSECTION
VIA ALB. TPK. 2 RAMP SPIT @ 295 JUNCTION
WITH ADJACENT COUNTY 9 TRAFFIC SPLIT AWAY
WITH INTERSECTING FINCH ST. INTRODUCING ADDITIONAL
TRAFFIC DANGER!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

HOW DID SCOTIA NY SWING THE
POLITICAL PENDULUM

O. C. FOSTER

Name of Postal Customer

Signature of Postal Customer

P.O. Box 135

Mailing Address

OLD CHATHAM NY 12136

City, State, and ZIP Code

MAY 29 2011

Date

**“ALL I WANTED
WAS TO GET MY
MAIL”**

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. - too large for rural delivery. During winter months, we will have to travel the Albany Tpk - the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions etc. During winter, the danger heightens - especially for senior citizens.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in ~~the~~ Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2500 miles of car travel by year, the OC PO is closed, this will not only be an inconvenience & added expense, it would also be detrimental to the environment & economy.

Name of Postal Customer
Florence KITSOS

Signature of Postal Customer
Florence Kitsos

Mailing Address
P.O. Box 131

City, State, and ZIP Code
Old Chatham, NY 12136

Date
6/4/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

IT WOULD TAKE US AN ADDITIONAL 6 MINS TO GET OUR MAIL.

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

DEFINITELY A DUNCE STREET. OUR COVINGTON STORE IS RIGHT NEXT TO PREVIOUS POST OFFICE. IT IS ALSO A MAJOR TRAFFIC FOR OUR NEIGHBORS

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

IT WOULD BE A DISASTER TO NOT ONLY CHANGE OUR POST OFFICE LOCATION BUT THE POSSIBILITY OF NEW ZIP CODE

Name of Postal Customer

Signature of Postal Customer

HERBERT F WASTON

[Handwritten Signature]

Mailing Address

OLD CHATHAM NY 12136

Date

6/3/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

On a regular basis, we pick up large parcels at the Old Chatham P.O. - too large for rural delivery. During winter months, we will have to travel the Albany Tpk - the only access road to E. Chatham. This makes round trips for mail 11 miles of potentially dangerous roads. Getting this mail may now be delayed because of road conditions, etc. During winter, the danger heightens - especially for senior citizens.

- 2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

50% of the time, we stop at the Old Chatham County Store for merchandise when we go to the Post Office. This could represent a loss of revenue for merchants in ~~the~~ Old Chatham. The loss of the OC PO would take away the good sense of community that we, and our neighbors, have enjoyed for many years.

- 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Old Chatham is a unique community. So unique it is the only Old Chatham listed in the U.S.P.S. throughout the U.S. Since we must pick up large packages at the OC PO, creating 2,500 miles of car travel by year, the OC PO is closed, this would not only be an inconvenience & added expense, it would also be detrimental for the environment & economy.

Name of Postal Customer

Signature of Postal Customer

William E. Kirtsov

William E. Kirtsov

Mailing Address

P.O.B. 131

City, State, and ZIP Code

Old Chatham NY 12136

Date

6/4/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Would make doing business more difficult.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

With the loss of the P.O. Old Chatham would lose some of its character & identity.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Robert Soriano

Signature of Postal Customer

Robert Soriano

Mailing Address

1017 Albany Turnpike Old Chatham NY 12136

City, State, and ZIP Code

Date

June 20, 2011

Karen A. Murphy, Esquire
76 Phelps Road
Old Chatham, NY 12136-2224

Dear Karen Murphy:

This is in response to your June 3, 2011 correspondence, copy attached, sighting misstatements made by the United States Postal Service concerning the Proposal to Close the Old Chatham, NY Post Office.

First Issue: Paragraph 2 & 3 regarding questionnaires:

Concern: Customer was concerned about how questionnaires were tallied:

Response: Where question #3 is blank, but includes a concern (positive or negative), it is counted accordingly, otherwise, it is counted as no opinion, since the total number of returned questionnaires has to match the total number of responses (better, just as good, no opinion, or worse combined).

Second Issue: Paragraph 4 regarding Postmaster status:

Concern: Customer was concerned about the postmaster status listed in the Proposal.

Response: The postmaster position became vacant when the postmaster was **promoted** on August 02, 2008. Promotions are obtained competitively as the will of the applicant. An equivalent position would be considered a lateral "reassignment". All vacant management positions have been frozen in anticipation of reorganization, in order to limit impact on incumbent employees. On June 9, 2011, a Memo to the Record was drafted to correct the term "retired". Item 1, 18, and 33 of the Docket are being amended to correct the reason for the Postmaster vacancy.

Page 1, Paragraph 5, continued on Page 2, regarding savings:

Concern: Customer was concerned about the proposed economic savings.

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Concern: You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern: Customers expressed concern about how the loss of the Old Chatham Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Old Chatham name in addresses.

Third issue: Page 2, Paragraph 2, regarding effects on the business community:

Concern: Customers expressed concern about the adverse affect on the business community.

Response: The returned questionnaires indicate that the vast majority of responders would continue to use local businesses. Some responders indicated there is little business in the community; as many shop outside the community for various services. Those customers that indicate they would not continue using local business gave no indication of which business they currently use and/or how often.

Forth issue: Page 2, Paragraph 3, regarding "no permit mailers":

Concern: Customers expressed concern about the Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

Response: The office under study was interviewed to determine if there are any permit mailers. The data collected during the interview indicated there were no active permit holders. The Officer in Charge was contacted on June 10, 2011, for confirmation of number of active permit mailers. The response was there are a couple of meter holders. Postage meter customers no longer go to the Post Office to have postage added to the meter; as it is now done over the phone. Though there is no relevance to customer impact based on this data, however, it will be noted as a correction in a memo to the record and corrected in the proposal. Income figures are for the last three fiscal years based on Walk-In Revenue.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator
30 Karner Road
Albany NY 12288-9311
(518) 452-4085

KIRSTEN E. GILLIBRAND

NEW YORK
SENATOR

RUSSELL SENATE OFFICE BUILDING
SUITE 478
WASHINGTON, DC 20510-3205
202-224-4451

COMMITTEES:
ENVIRONMENT AND PUBLIC WORKS
FOREIGN RELATIONS
AGRICULTURE
SPECIAL COMMITTEE ON AGING

United States Senate

WASHINGTON, DC 20510-3205

June 24, 2011

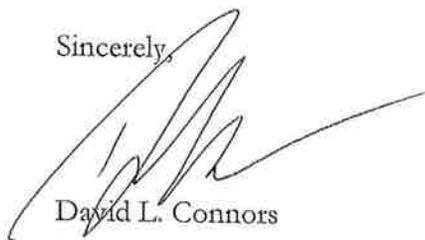
Karen A. Murphy
76 Phelps Road
Chatham, NY 12136

Dear Ms. Murphy,

Please find attached to this correspondence a copy of the letter that Senator Gillibrand wrote to Postmaster General Donahoe illustrating her concern with the possibility of the United States Postal Service closing the Old Chatham Post Office.

If our office can be of any further assistance to you, please do not hesitate to contact us. I can be reached at (518) 431-0120 or by e-mail at david_connors@gillibrand.senate.gov.

Sincerely,



David L. Connors
Regional Director | Capital District
Office of Senator Kirsten E. Gillibrand
United States Senate

att.

KIRSTEN E. GILLIBRAND
NEW YORK
SENATOR
RUSSELL SENATE OFFICE BUILDING
SUITE 478
WASHINGTON, DC 20540-3908
202-224-4831

COMMITTEES:
ARMED SERVICES
ENVIRONMENT AND PUBLIC WORKS
AGRICULTURE
SPECIAL COMMITTEE ON ASIAN

United States Senate

WASHINGTON, DC 20510-3205

June 23, 2011

The Honorable Patrick Donahoe
Postmaster General
Washington, DC 20260-0001

Dear Mr. Postmaster General,

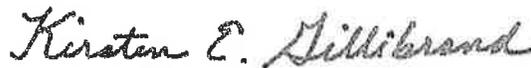
I appreciate the dedication you have shown in addressing the financial situation of the United States Postal Service (USPS). However, I am concerned about a current study at the Old Chatham, NY Post Office on the possibility of closing it.

Many of the citizens of Old Chatham are aging or have mobility issues. Moving operations for these residents to the East Chatham Post Office will decrease access. The East Chatham Post Office is located six miles from the Old Chatham Post Office in a rural area with a winding route between the two locations. Winter weather makes this route treacherous and increased traffic could create a hazard.

The Old Chatham Post Office is an integral part of the community. It is ideally located in the downtown business area, providing easy access for residents running errands in the area. Relocating services may shift business away from this vibrant community. I respectfully request that you keep these concerns in mind as you study the future of this post office.

Again, thank you for your commitment to the USPS. I hope that you will contact me with any questions you may have of if I can be of assistance to you.

Sincerely,



Kirsten E. Gillibrand
United States Senate

Albany Central District Office
U.S. SENATE
Federal Office Building
100 State St., 12th Floor
Albany, NY 12242-0001
Tel: (518) 431-0120
Fax: (518) 431-0122

Duquesne Office
U.S. SENATE
765 Exchange St., 12th Floor
Buffalo, NY 14203
Tel: (716) 254-5775
Fax: (716) 254-5731

Utica District Office
U.S. SENATE
100 E. Adams St., 12th Floor
Utica, NY 13502-0001
Tel: (315) 240-2325
Fax: (315) 240-2327

Montgomery County Office
U.S. SENATE
100 E. Adams St., 12th Floor
Montgomery, NY 12534
Tel: (518) 535-4444
Fax: (518) 535-4444

Albany District Office
U.S. SENATE
100 E. Adams St., 12th Floor
Albany, NY 12242-0001
Tel: (518) 431-0120
Fax: (518) 431-0122

Saratoga/Chatham, NY Office
U.S. SENATE
100 E. Adams St., 12th Floor
Saratoga Springs, NY 12156
Tel: (518) 431-0120
Fax: (518) 431-0122

New York City Office
U.S. SENATE
100 E. Adams St., 12th Floor
New York, NY 10001
Tel: (212) 431-0120
Fax: (212) 431-0122

Hudson Valley Office
U.S. SENATE
100 E. Adams St., 12th Floor
Hudson, NY 12534
Tel: (518) 535-4444
Fax: (518) 535-4444

Westchester Office
U.S. SENATE
100 E. Adams St., 12th Floor
Westchester, NY 10590
Tel: (914) 938-0120
Fax: (914) 938-0122

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO: Regional Director David Connors (518) 431-0128

FROM: Karen A. Murphy, Esq.

MATTER/CLIENT: *Threatened Closing of the Old Chatham N. Y. Post Office*

DATE: July 8, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 33 pages

- I have attached additional support for the Senator to intervene and stop the closing of the historic Old Chatham Post Office.
- **300 post cards** (samples attached) have been signed and sent out to your office (as well as to the office of Congressman Gibson) from citizens who support our efforts.
- **123 additional Petition signatures** have been obtained raising the total **in opposition on the Petitions to 320**. I have attached the additional Petition pages here as well.
- **22 additional affidavits** (correcting the completely misleading claim that the vast majority of individuals who filled out the original Questionnaire had “no opinion” about the closing). The Postal Service has confirmed that even though the questionnaire prompted the writer to skip the section at issue they went ahead and counted all non-responses as having selected the “no opinion” box! No correction by the Postal Service has been forthcoming.
- **4 additional optional questionnaires** also are attached.
- We look forward to the Senator’s continued efforts on our behalf and greatly appreciate all her help.

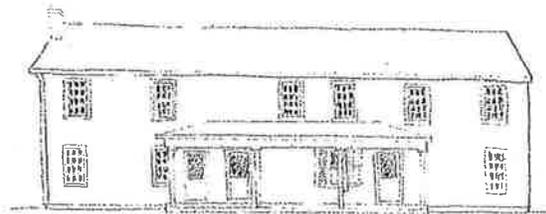
**Citizens To Save
The Old Chatham Post Office**



Senator Kirsten E. Gillibrand
Leo W. O'Brien Federal Building
1 Clinton Square, Room 821
Albany, NY 12207

**SAVE THE
OLD CHATHAM
POST OFFICE**

Happy 4th of July!!!!



By: *Lee Smith*

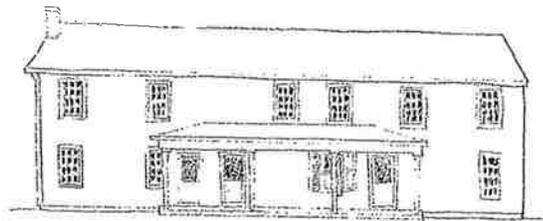
**Citizens To Save
The Old Chatham Post Office**



Congressman Chris Gibson
Kinderhook Office
2 Hudson St., PO Box 775
Kinderhook, NY 12106

**SAVE THE
OLD CHATHAM
POST OFFICE**

Happy 4th of July!!!!



By: V. Furlong

And all others who are supposed to be serving the public interest

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM.

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
[Signature]	PO BOX 235, O.C.	12136
John Brown	PO Box 235 DC	12136
Mark Greening	POB 3 Middlebridge	12115
Tom Spillman	POB 3022 Rt 43 Newerlin Road	12148
CB Mosley	P.O. Box 152, Males Bridge	
Charmelle	PO Box 34 Males Bridge	12115
Richie Egan	Sullivan Rd Valatie	12184
[Signature]	Sullivan Rd Valatie	12184
[Signature]	142 River Mills Rd	12136
[Signature]	995 Augustus Rd	12165
[Signature]	181 Rt. 17	12184
[Signature]	215 Firetower	12184

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US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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Chatham for services that have been and can be available locally. We
have not been given any good reasons for this change.

Name	Address	Zip Code
Jessica Neptune	925 Highland Rd	12136
Veronica Fuentes	574 SHAWEN Museum Rd	12136
David M. Coffey	152 Hunt Club Rd	12136
James M. Cathers	152 Hunt Club Rd	12136
William Hillerman	330 SHUFELT RD.	12123
Haigun Johnson	910 west rd in NY, NY	10025
Alyson R. Roper	331 notebury RD	12123
Kimberly Sloan	4 Stone Rd	12037
Just Hurdge	99 Thawnd Rd	12136
Tim Jackson	512 RTE 295	12037
Paul Jones	2176 Rt 295 Canaan, NY	12029
Alyson Simone	7 Depot lane, Old Chatham	12136
Paul R. Hurdge	2 Depot lane Old Chatham	12136
Cynthia G. Denton	11 Finch St.	12136

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Name	Address	Zip Code
<u>James Pitard</u>	<u>123 Waverly Place</u>	<u>NY 10011</u>
<u>Catherine Warren Muller</u>	<u>14 Spring Road, M. Bridge</u>	<u>NY 12115</u>
<u>DENNIS ELI</u>	<u>514 Shaker Museum Rd</u>	<u>12136</u>
<u>Jane Harlow</u>	<u>Whitehouse Lane</u>	<u>14619</u>
<u>Sarah Kemp</u>	<u>2775 Maple Ave, Albany</u>	<u>14502</u>
<u>Lucinda Buckley</u>	<u>4718 Rt 66 Malden Bridge NY</u>	<u>12115</u>
<u>Ariela Greenberg-Nelson</u>	<u>PO Box 3 Malden Bridge NY</u>	<u>12115</u>
<u>Cynthia Vitari</u>	<u>149 Kinderhook Rd, Nassau, NY</u>	<u>12123</u>
<u>GRACE Linsley</u>	<u>P.O. Box 34, Malden Bridge NY</u>	<u>12115</u>
<u>BRAD Linsley</u>	<u>P.O. Box 34, Malden Bridge NY</u>	<u>12115</u>
<u>Don & Beth</u>	<u>P.O. Box 242 Chatham</u>	<u>NY 12037</u>
<u>Paula Ann</u>	<u>1123 County Rt. 13</u>	<u>NY 12136</u>
_____	_____	_____
_____	_____	_____

To: Optimization Coordinator
 US POSTAL SERVICE
 30 Karter Road
 Albany, NY 12214-9653

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Name	Address	Zip Code
Sara Abraham	13 Shaker Mypum Rd, Old Chatham	12136
Maura Jng	436 Ford Rd. C.	12136
Loray Jng	404 Ford Rd C	12136
Barbara M. 115	481 Ford Rd C	12136
David Seay	4243 Ate 203	12132
Britt Seay	4232 Rt. 203	12132
Mimi Fox	247 Ford Rd	12136
PHILIP ZWILJAREN	755 CR 13	12136
Lisa Warner	PO 116	12136
Taver Warner	PO 116	12136
Heaven Gao	315 County Rt 27	12060
Z.C. Hill	925 Highland Rd	12136
Jessica Neptune	925 Highland Rd	12136

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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Name	Address	Zip Code
<u>Kim Pesarchick</u>	<u>1420 ch Rt 13 OldCh.</u>	<u>12136</u>
<u>Kate Pesarchick</u>	<u>1420 ch Rt 13 OldCh.</u>	<u>12136</u>
<u>Annabelle Pesarchick</u>	<u>1420 ch Rt 13 Old Ch.</u>	<u>12136</u>
<u>[Signature]</u>	<u>417 Whitw MILLS</u>	<u>_____</u>
<u>[Signature]</u>	<u>2919 County, Rt 9 E.Chatham</u>	<u>12060</u>
<u>ANNABEL</u>	<u>2919 Co. Rt. 9, E Chatham</u>	<u>12060</u>
<u>Juan Sanchez</u>	<u>2919 Co. Rt. 9, E Chatham</u>	<u>12060</u>
<u>Leya Jackson</u>	<u>648 Albany Turnpike</u>	<u>12136</u>
<u>Aimelia</u>	<u>Dorothy [Signature]</u>	<u>_____</u>
<u>Lail Day</u>	<u>74 George Rd, Old Chatham</u>	<u>12136</u>
<u>Lisli Knapp</u>	<u>P.O. Box 115, Maldenbridge NY</u>	<u>12115</u>
<u>Amy K White</u>	<u>Pitt Hall Rd, Old Chatham</u>	<u>12136</u>
<u>_____</u>	<u>_____</u>	<u>_____</u>
<u>_____</u>	<u>_____</u>	<u>_____</u>

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US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

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Name	Address	Zip Code
<u>MERRILL DOMAS</u>	<u>157 CTY RT. 17 VALAIE</u>	<u>12136</u>
<u>STEVEN LEADEN</u>	<u>666 ALBANY TPK</u>	<u>12136</u>
<u>Bruce Pirella</u>	<u>1467 Rt 12</u>	<u>12136</u>
<u>Margaret Ryan</u>	<u>666 Albany TPK</u>	<u>12136</u>
<u>Murray Douglas</u>	<u>509 Ford Road</u>	<u>12136</u>
<u>Susan Budeman</u>	<u>1467 Rt. 13</u>	<u>12136</u>
<u>Gordon Ross</u>	<u>251 Seven Bridges Rd</u>	<u>12136</u>
<u>Amy Zimmerman</u>	<u>251 Seven Bridges Rd</u>	<u>12136</u>
<u>Lois Ahm</u>	<u>399 Haddock H.P. RD.</u>	<u>12136</u>
<u>Maura Callahan</u>	<u>674 Albany Turnpike</u>	<u>12136</u>
<u>Douglas Welch</u>	<u>325 Bushnell Rd Chatham</u>	<u>12037</u>
<u>Edward Spiro</u>	<u>13 Phalen Museum Rd. Old Chatham</u>	<u>12136</u>
<u>HONORÉ DEPEN</u>	<u>674 ALBANY TPK</u>	<u>12136</u>
<u>LORI NAWICKI</u>	<u>1420 Ct. Rt-13 Old Ch</u>	<u>12136</u>

To: Optimization Coordinator
 US POSTAL SERVICE
 30 Karner Road
 Albany, NY 12214-9653

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Name	Address	Zip Code
<u>Rose McLaughlin</u>	<u>22 Laurel Dr. North York, NY</u>	<u>11040</u>
<u>CW Keenan</u>	<u>190</u>	<u>Sicamousa, NY 12151</u>
<u>Charlie French</u>	<u>850 Albany Turnpike Old Chatham, NY</u>	<u>12136</u>
<u>Lara Wright</u>	<u>4334 Rt 66 Malden, NY</u>	<u>12115</u>
<u>Donna French</u>	<u>880 Albany Turnpike Old Chatham, NY</u>	<u>12136</u>
<u>Paul Frank</u>	<u>20 Phelps Rd CC, NY 12136</u>	<u>12136</u>
<u>Fred Rieingold</u>	<u>PO Box 29 E. Schodack, NY</u>	<u>12043</u>
<u>FRANCES TERRELL HEINS</u>	<u>308 KENNEDY RD Valatie</u>	<u>12184</u>
<u>Ruth Brown</u>	<u>90 Seven Bridges Road</u>	<u>12136</u>
<u>Cheryl Brown</u>	<u>"</u>	<u>"</u>
<u>Bonnie Adams</u>	<u>P.O. 204 Old Chatham</u>	<u>12136</u>
<u>Barbara</u>	<u>157 Co. Rt. 17</u>	<u>12436</u>
<u>Jill Salella Cole</u>	<u>586 Highland Rd Old Chatham</u>	<u>12136</u>
<u>Barbara Kotteluff Harman</u>	<u>940 Highland Rd Old Chatham</u>	<u>12136</u>

To: Optimization Coordinator
 US POSTAL SERVICE
 30 Karner Road
 Albany, NY 12214-9653

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Name	Address	Zip Code
<u>Bob Schubty</u>	<u>1054 Old Chatham</u>	<u>12136</u>
<u>John [unclear]</u>	<u>275 P. H. [unclear]</u>	<u>12136</u>
<u>[unclear]</u>	<u>3060 Rt 66</u>	<u>12037</u>
<u>Jeanne Travis</u>	<u>473 Lord Rd.</u>	<u>12136</u>
<u>Ju [unclear]</u>	<u>Harryswood Canaan</u>	<u>12029</u>
<u>Luis Smulky</u>	<u>Stuyvesant NY</u>	<u>12173</u>
<u>Wayne [unclear]</u>	<u>Stuyvesant NY</u>	<u>12173</u>
<u>Al [unclear]</u>	<u>295 Grady Hill Rd</u>	<u>12036</u>
<u>Jane L. Nielsen</u>	<u>162 Elderberry Rd Menelaus</u>	<u>11501</u>
<u>Ben M. Culliff</u>	<u>93 Luke Hill Rd Chatham</u>	<u>12029</u>
<u>William G. [unclear]</u>	<u>635 E. 14 St. T. B. NY NY</u>	<u>10009</u>
<u>Marta [unclear]</u>	<u>635 E. 14 St. NY 100</u>	<u>10009</u>
<u>Patricia [unclear]</u>	<u>89 Stratford Ave. West.</u>	<u>11596</u>
<u>Mary [unclear]</u>	<u>93 Transverse Rd. Canaan NY</u>	<u>11530</u>

To: Optimization Coordinator
US POSTAL SERVICE
30 Karner Road
Albany, NY 12214-9653

And all others who are supposed
to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
<u>[Signature]</u>	<u>old chatham</u>	<u>12136</u>
<u>Charles Miles</u>	<u>Old Chatham</u>	<u>12136</u>
<u>[Signature]</u>	<u>Old Chatham</u>	<u>12136</u>
<u>[Signature]</u>	<u>old chatham</u>	<u>12136</u>
<u>[Signature]</u>	<u>East Chatham</u>	<u>12036</u>
<u>[Signature]</u>	<u>Old Chatham</u>	<u>12136</u>
<u>[Signature]</u>	<u>Chatham</u>	<u>12037</u>
<u>[Signature]</u>	<u>Chatham</u>	<u>12037</u>
<u>[Signature]</u>	<u>Old Chatham</u>	<u>12036</u>

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

*I do not want this
Post Office closed*



Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

Optional Comment Form

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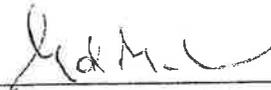
We are regular customers of the Old Chatham Post Office and it would be extremely inconvenient for our family if the Post Office closed.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Edward M. Spire

Name of Postal Customer



Signature of Postal Customer

13 Shaker Museum Rd

Mailing Address

Old Chatham, NJ 12136

City, State, and ZIP Code

July 4, 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

WE MOVED TO OLD CHATHAM TO BE ABLE TO WALK TO THE POST OFFICE. DO NOT CLOSE IT.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

VERY SERIOUS LOSS!

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SALLY A. SIMMONS

Name of Postal Customer

P.O. BOX 15

Mailing Address

OLD CHATHAM, NY 12136

City, State, and ZIP Code

Sally A. Simmons

Signature of Postal Customer

July 4, 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not want the Post office moved.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

I've lived here on Rt 13 for 45 years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It's the heart of the community !!
Lee S MITH

Name of Postal Customer

BOX 23

Signature of Postal Customer

Mailing Address

Old Chatham NY

City, State, and ZIP Code

12136 0023

Date

State of New York)

..ss:

Affidavit

County of Columbia)

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to remain.

Amy K White
Name

Pitt Hill Rd, Old Chatham M
Address

12136

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
S. Murphy Esq.

State of New York)
..ss:
County of Columbia)

Affidavit

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GAIL DAY
Name

74 George Rd., 12136
Address

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
K. A. Murphy
Eger

State of New York)

..ss:

Affidavit

County of Columbia)

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Florence Kirtson

Name

PO Box 131, 49F Ford Rd

Address

Old Chatham, NY 12136

Sworn to before me this day of May, 2011.

Notary Public

Witnessed

*J. J. Murphy
Esq*

State of New York)

..ss:

Affidavit

County of Columbia)

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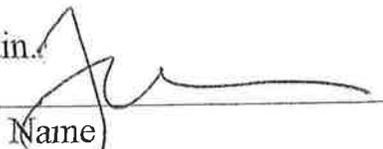
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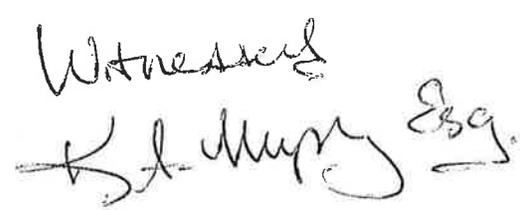

Name

1420 Ct. Rt. 13 Old Chatham
Address

12136

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Notary Public

Witnessed
 Esq.

State of New York)

..SS:

Affidavit

County of Columbia)

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William Perios
Name

498 FORD ROAD BOX 131
Address

Old Chatham NY 12136

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
K. A. Murphy
Esq.

State of New York)
 ..ss:
County of Columbia)

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I want the Post Office to remain.

Maur Callahan
Name

674 Albany Turnpike
Address

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
[Signature]
Esq

State of New York)

..ss:

Affidavit

County of Columbia)

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Name



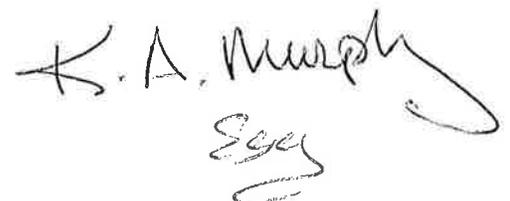
Address

12136

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed


Eyes

State of New York)

..ss:

Affidavit

County of Columbia)

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I want the Post Office to remain.

Mursey Douglas
Name

509 Ford Road, Old Chatham
Address

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
J.A. Mursey
Secy.

State of New York)

..ss:

Affidavit

County of Columbia)

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Margaret Ryan
Name

Po Box 12, 666 Albany Trk.
Address
Old Chatham

Sworn to before me this
day of May, 2011.

Notary Public

Witnesses
K. J. Murphy
Esq

State of New York)
 ..ss:
County of Columbia)

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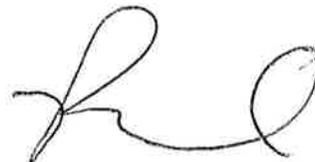
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PAUL FRANK
Name

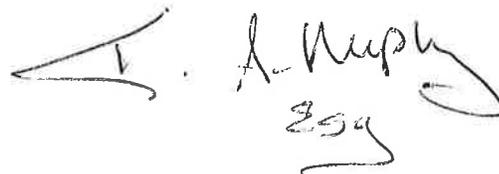


20 Phelps PD OC, NY 12136
Address

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed



259

State of New York)
 ..ss:
County of Columbia)

Affidavit

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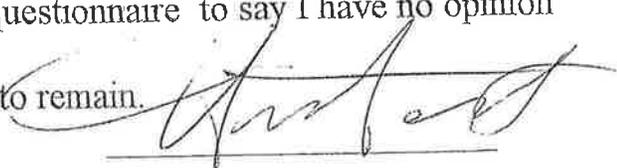
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Name

43 Blueberry Ln Rd

Address

Sworn to before me this
day of May, 2011.

Notary Public

Witnessed
A. Murphy
Secy.

State of New York)
..ss:
County of Columbia)

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Steele Avolange
Name

Old Chatham
Address

Sworn to before me this
day of May, 2011.

Notary Public



Witnessed
T. A. Murphy
Esq.

