Postal Regulatory Commission
Submitted 9/8/2011 10:50:47 AM
Filing ID: 75505
Accepted 9/8/2011

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOJO for review

Page	Document	
1.	Request/approval to study for discontinuance (01/25/2011)	✓
	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted (02/08/2011)	✓
5.	Eviction notice (if appropriate) (02/15/2011)	N/A
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/15/2011)	N/A
7.	Post Office and community photos (02/13/2011)	✓
8.	PS Form 150, Postmaster Workload Information (02/16/2011)	✓
9.	Worksheet for calculating work service credit (02/16/2011)	✓
10.	Window transaction record (02/11/2011)	✓
11.	Record of incoming mail (02/11/2011)	✓
12.	Record of dispatched mail (02/11/2011)	✓
13.	Administrative postmaster/OIC comments (02/09/2011)	✓
14.	Inspection Service/local law enforcement vandalism reports (02/09/2011)	✓
15.	Post Office fact sheet (02/09/2011)	✓
16.	Community fact sheet (02/09/2011)	✓
17.	Alternate service options/cost analysis (02/09/2011)	✓
18.	Form 4920, Post Office Closing or Consolidation Proposal — Fact Sheet (with past 3 fiscal years of total revenue and revenue units) (02/24/2011)	✓ ✓
19.	Analysis of investigative findings/recommendations (02/23/2011)	✓
20.	Questionnaire instruction letter to postmaster/OIC (02/23/2011)	✓
21.	Cover letter, questionnaire, and enclosures (02/24/2011)	✓
22.	Returned customer questionnaires and Postal Service response letters (02/24/2011)	✓
23.	Analysis of questionnaires (03/22/2011)	✓
24.	Community meeting roster ()	✓
25.	Community meeting analysis ()	✓
26.	Community meeting letter (if community meeting held prior to questionnaire) (02/24/2011)	N/A
27.	Petition and Postal Service response letter (if appropriate) (03/17/2011)	✓
28.	Congressional inquiry and Postal Service response letter (if appropriate) ()	N/A
29.	Proposal checklist (03/24/2011)	✓
30.	District notification to Government Affairs ()	✓
31.	Instructions to postmaster/OIC to post proposal ()	✓
32.	Invitation for comments exhibit ()	✓
3.	Proposal exhibit	✓
34.	Comment form exhibit ()	✓ 5-5-11 thru 7-5-11
35.	Instructions for postmaster/OIC to remove proposal ()	✓

36.	Round-date stamped proposals and invitations for comments from affected offices () ✓
37.	Notification of taking proposal and comments under internal consideration () ✓
38.	Customer comments and Postal Service response letters () ✓ Do 3 initial & scan?
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) () N/A
40.	Analysis of comments () ✓
41.	Revised proposal (if appropriate) () N/A
42.	Updated PS Form 4920 (if appropriate) (02/24/2011) N/A
43.	Certification of record () ✓
44.	Log of Post Office discontinuance actions () ✓

Final PCOII Review 7-13-11

HQ 7-19-11
Messaged Cindy for Invitation for Comment forms back.

Below is the letters that need to go out and forms to complete for Posting the Final Determination for VELPEN

VELPEN Docket: 1385797 - 47590	
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	
Page	Document
41.	Revised proposal (if appropriate) (07/12/2011) N/A
42.	Updated PS Form 4920 (if appropriate) (04/26/2011) N/A
43.	Certification of record (07/12/2011)
44.	Log of Post Office discontinuance actions (07/12/2011)
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/18/2011
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)
47.	Final determination transmittal letter from Headquarters (08/10/2011)
48.	Instruction letter to postmaster/OIC on posting ()
49.	Round-date stamped final determination cover sheets ()
50.	Postal Bulletin Post Office Change Announcement ()
51.	Vice president, Delivery and Retail, instruction letter (08/10/2011)

FILE LINK

Back to Flow

UNITED STATES POSTAL SERVICE

01/25/2011

EDWARD SMITH
DISTRICT MANAGER
GREATER INDIANA PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the eighth congressional district.

Post Office Name:	VELPEN
Zip+4 Code:	47590-9998
EAS Level:	11
Finance Number:	179009
County:	Pike
Proposed Admin Office:	OTWELL PO
ADMIN Miles Away:	6.3
Near Office Name:	OTWELL PO
Near Miles Away:	6.3
Number of Customers:	
Post Office Box:	29
General Delivery:	0
Rural Route (RR):	278
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	307

The above office became vacant when the postmaster was promoted on 01/03/2009.

Postmaster was promoted on January 3, 2009. Service needs in the community show a decline. The Postal Service feels that with this minimal workload that the rural or HCR delivery will continue to provide effective and regular service to the community.

TANGELA BUSH
Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD SMITH	01/25/2011
DISTRICT MANAGER GREATER INDIANA PFC	DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: VELPEN State: IN Zip Code: 47590
Area: GREAT LAKES District: GREATER INDIANA PFC
Congressional District: eighth County: Pike
EAS Grade: T1 Finance Number: 175009

Post Office: ☑ Classified Station: ☐ Classified Branch ☐ CPO ☐

• There was no Emergancy Supension for this office

Prepared by: Judy Bays Date: 02/08/2011
Title: GREATER INDIANA PFC Post Office Review Coordinator
Tele No: (317) 870-8594 Fax No: (317) 870-8594

UNITED STATES POSTAL SERVICE

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: VELPEN State: IN Zip Code: 47590
Area: GREAT LAKES District: GREATER INDIANA PFC
Congressional District: eighth County: Pike
EAS Grade: 11 Finance Number: 179009

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

There was no Emergancy Superision for this office

Prepared by:	Judy Bays	Date:	02/08/2011
Title:	GREATER INDIANA PFC Post Office Review Coordinator		
Tele No:	(317) 870-8594	Fax No:	(317) 870-8694

UNITED STATES POSTAL SERVICE

A service of white pages

DOCKET NO. 47590
ITEM NO. 4
PAGE 1

Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 47590

1 **Post Office™ Location - VELPEN**
4495 S THIRD ST
VELPEN, IN 47590-9998
(800) ASK-USPS
(800) 275-8777
(812) 354-2613
1.0 mi

Business Hours
Mon-Fri
8:30am-11:30am
12:30pm-3:45pm
Sat
9:15am-11:15am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 **Post Office™ Location - WINSLOW**
501 N MAIN ST
WINSLOW, IN 47598-9998
(800) ASK-USPS
(800) 275-8777
(812) 789-2880
5.7 mi

Business Hours
Mon-Fri
8:30am-12:30pm
1:30pm-4:00pm
Sat
8:30am-10:30am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

3 **Post Office™ Location - OTWELL**
2171 N STATE ROAD 257
OTWELL, IN 47564-9998
(800) ASK-USPS
(800) 275-8777
(812) 354-2700
6.0 mi

Business Hours
Mon-Fri
8:00am-11:30am
1:00pm-3:45pm
Sat
8:45am-10:45am
Sun
closed

Services
PO Boxes Online

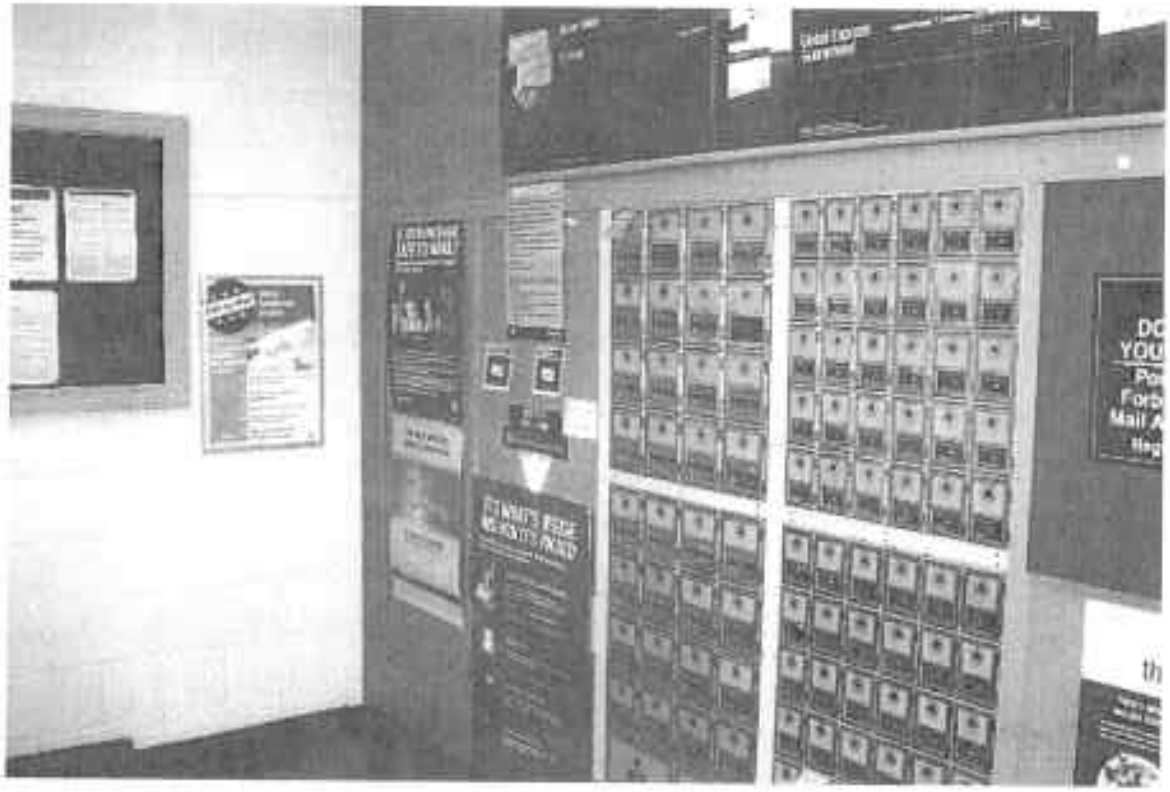
Service hours may vary. Please check link for business hours.

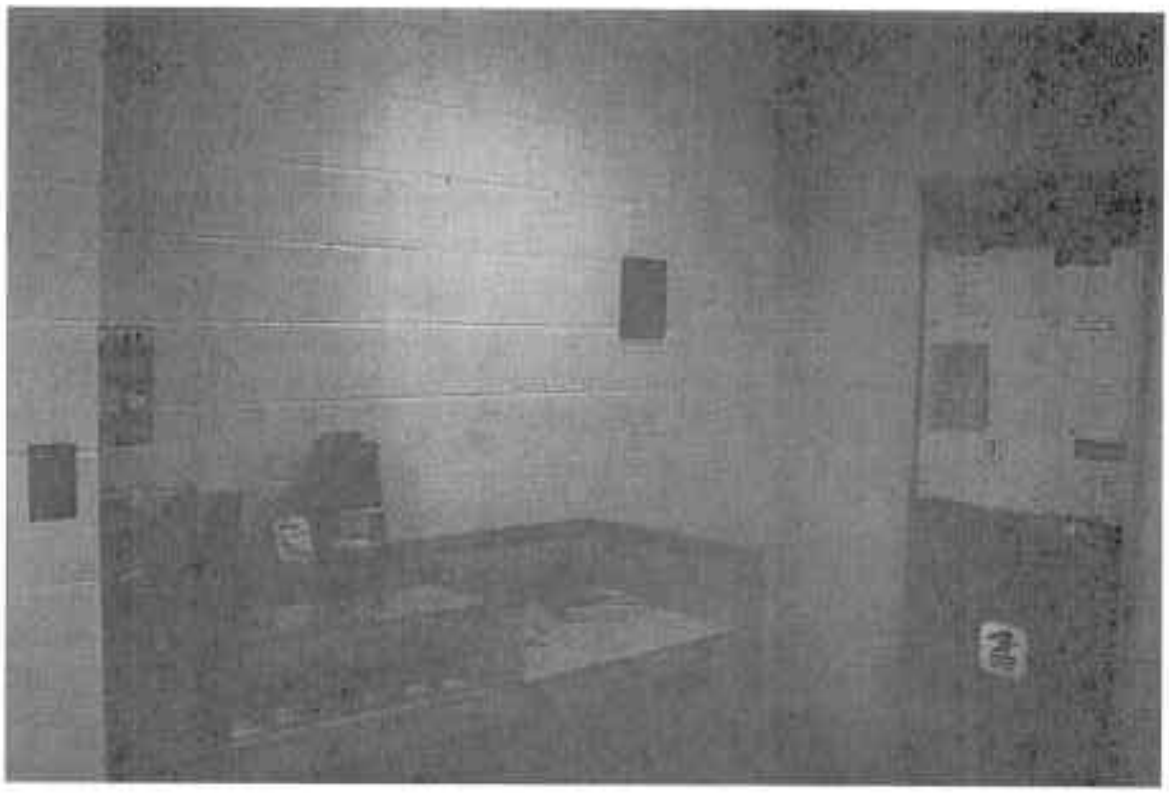
DOCKET NO. 47590
ITEM NO. 7
PAGE 1

DOCKET NO. 47590
ITEM NO. 1
PAGE 2

DOCKET NO. 47590
ITEM NO. 7
PAGE 3

DOCKET NO. 47590
ITEM NO. 7
PAGE 4





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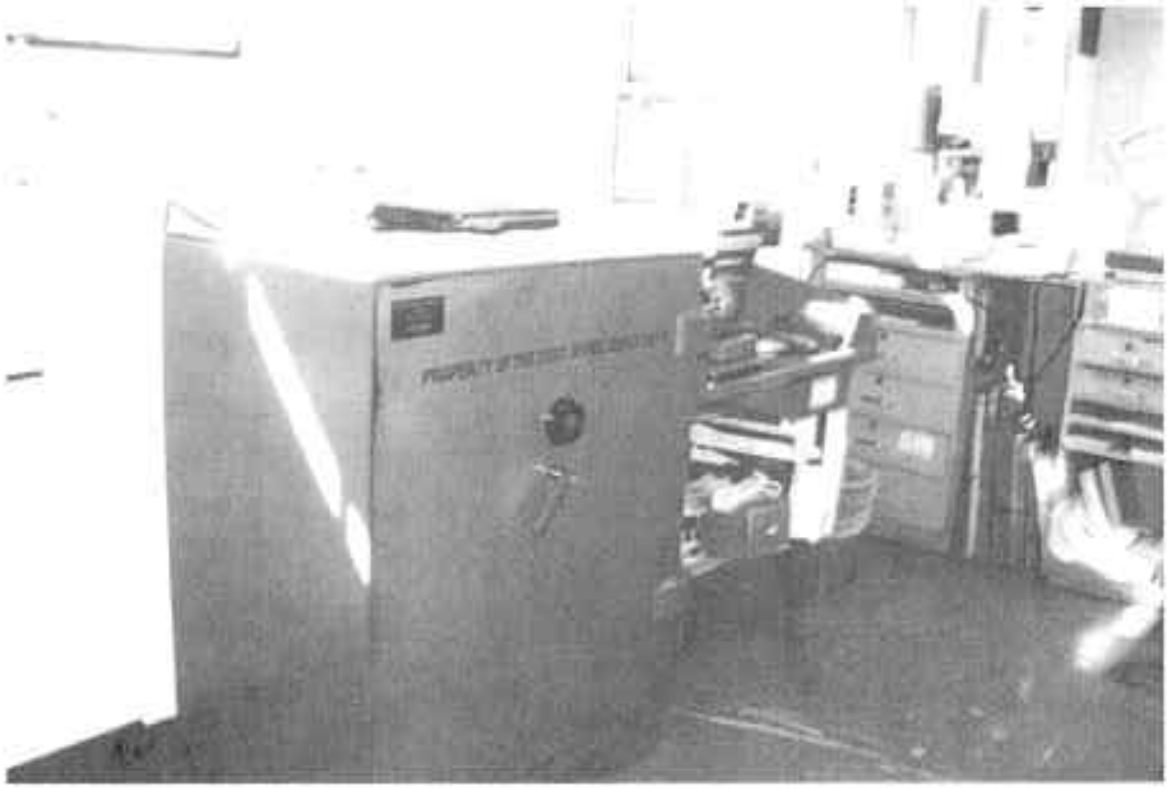
DOCKET NO. 47590
ITEM NO. 7
PAGE 1

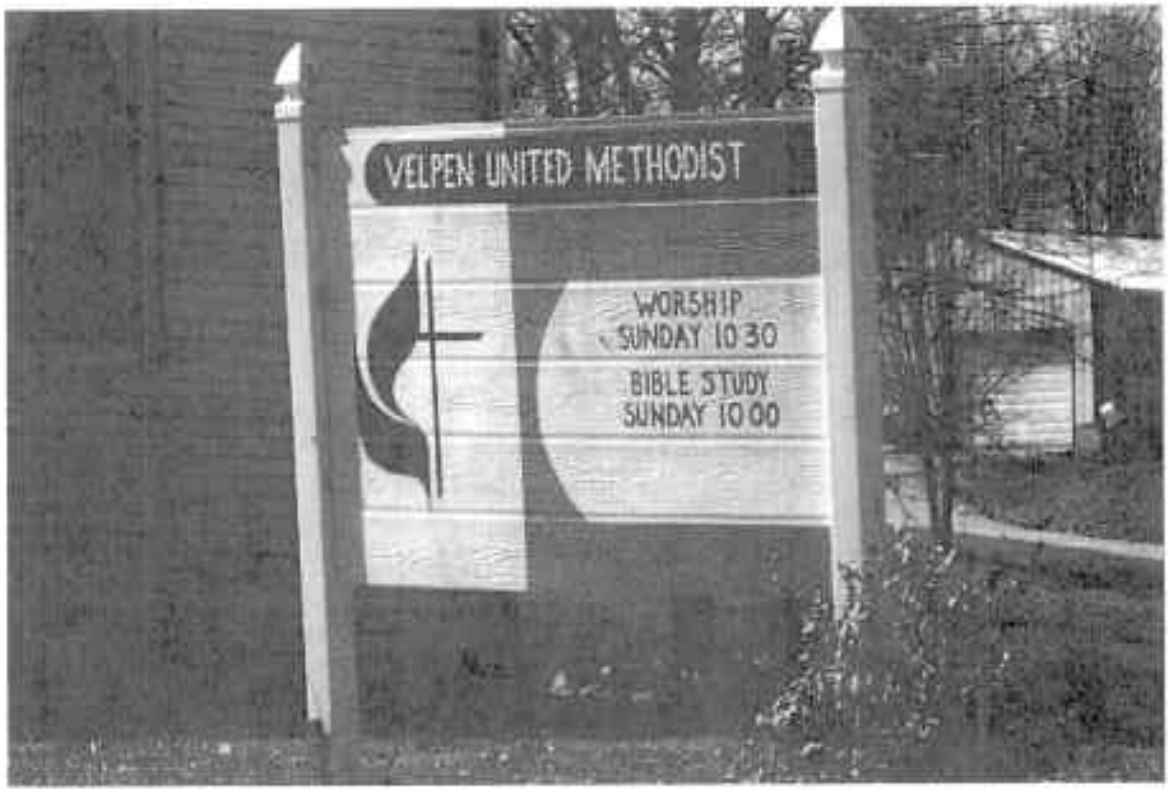
DOCKET NO. 47590
ITEM NO. 7
PAGE 8



DOCKET NO. 47590
PAGE 7
9

DOCKET NO. 47590
ITEM NO. 7
PAGE 11

VELPEN


VELPEN UNITED METHODIST
WORSHIP
SUNDAY 10:30
BIBLE STUDY
SUNDAY 10:00

DOCKET NO. 47590
ITEM NO. 7
PAGE 13

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code VELPEN, IN 47580	Postmaster's Signature JKBPC0	Date 02/15/2011
District Office, State & Zip Code GREATER INDIANA PFC, IN 46298	District Manager's Signature KDS7F0	Date 02/16/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1.	Current Office Level		11
2.	Finance Number	(1-6)	179008
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	29
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	278
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) *(If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)*	(54)	N
15b.	Duration of Experience A Seasonal Workload? *(minimum of 8 weeks)*	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Cell Boxes Rented	29	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	278	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and cell boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, *Carrier Route Report* for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 6 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and canceling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: VELPEN

Office Zip+4: 47590 -9998 District: GREATER INDIANA PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	29	X 1.0	=	29
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	278	X 1.0	=	278
Intermediate Rural Boxes Served (Item 7, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				307

Revenue WSCs

First	25 revenue units:	1.00	X	25 units	=	25.00
Next	275 revenue units:	0.50	X	10 units	=	5.00
Next	700 revenue units:	0.25	X	0 units	=	2.50
Next	5000 revenue units:	0.10	X	0 units	=	0.00
	Balance of revenue units:	0.01	X	0 units	=	0.00
	Total revenue WSCs:					30.10

Activity WSCs 307 + Revenue WSCs = 30.10 Base WSCs 337.10 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)

(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JUDY BAYS	JUDY.F.BAYS@USPS.GOV
Printed Name	Signature
GREATER INDIANA PFC District Review Coordinator	02/16/2011
Title	Date

Window Transaction Survey

PO Name: VELPEN ZIP+4: 47590 - 9998 Completed By:

Survey Period: 01/29/2011 through 02/11/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 01/29	18	4	1	0	0	1	0	5
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	12	1	0	0	0	0	0	6
Tue - 02/01	16	1	1	0	1	1	0	8
Wed - 02/02	16	4	1	0	0	1	0	4
Thu - 02/03	23	0	0	0	1	0	0	4
Fri - 02/04	20	4	1	0	0	1	0	9
Sat - 02/05	12	1	1	0	0	0	0	6
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	24	3	1	0	0	0	0	7
Tue - 02/08	19	1	1	0	0	1	0	6
Wed - 02/09	27	1	1	0	0	1	0	7
Thu - 02/10	22	1	1	0	1	0	0	11
Fri - 02/11	43	0	1	0	0	0	0	16
TOTALS	252	21	10	0	3	6	0	89
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	16.3	1.9	1.6	0.0	0.7	0.9	0.0	8.8

Average Number Daily Transactions: 31.8 Average Daily Retail Workload in Minutes: 30.2

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4: VELPEN 47590 - 9998

Dates Recorded: 01/29/2011 through 02/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/29	736	315	141	63	25	2	0	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	748	494	107	190	13	1	0	0
Tue - 02/01	246	127	31	135	10	3	0	0
Wed - 02/02	413	173	140	160	6	1	0	0
Thu - 02/03	436	69	90	130	8	2	0	0
Fri - 02/04	643	147	57	34	19	1	0	0
Sat - 02/05	644	247	68	97	23	2	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	647	462	73	452	12	3	0	0
Tue - 02/08	315	298	73	32	7	0	0	0
Wed - 02/09	413	98	149	55	16	4	0	0
Thu - 02/10	537	406	65	74	18	2	0	0
Fri - 02/11	476	302	68	79	13	2	0	0
TOTALS	6,254	3,138	1,062	1,491	169	23	0	0
Daily Average	521.2	261.5	88.5	124.3	14.1	1.9	0.0	0.0

Signature of Person Making Count:

Printed Name: TONA Sotterfield

Date: 02/11/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4: VELPEN 47590 - 9998

Dates Recorded: 01/29/2011 through 02/11/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/29	87	5	5	0	3	0	0	0
Sun - 01/30	0	0	0	0	0	0	0	0
Mon - 01/31	93	5	1	0	1	0	0	0
Tue - 02/01	66	5	3	0	0	2	0	0
Wed - 02/02	69	2	6	0	0	0	0	0
Thu - 02/03	85	8	7	0	0	1	0	0
Fri - 02/04	62	5	1	0	0	0	0	0
Sat - 02/05	61	1	3	0	0	0	0	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	108	5	3	0	0	0	0	0
Tue - 02/08	97	4	2	0	0	0	0	0
Wed - 02/09	84	4	4	0	0	0	0	0
Thu - 02/10	98	7	3	0	0	0	0	0
Fri - 02/11	73	5	2	1	0	0	0	0
TOTALS	1,003	56	40	1	169	3	0	0
Daily Average	83.6	4.7	3.3	0.1	14.1	0.3	0.0	0.0

Signature of Person Making Count:

Printed Name: TONA SATTERFIELD

Date: 02/11/11

02/09/2011

OIC/POSTMASTER

SUBJECT: VELPEN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the VELPEN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the VELPEN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JUDY BAYS by 02/23/2011. This information will be entered into the official record for public viewing.

Post Office Box	29
General Delivery	0
Rural Route (RR)	278
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	307

If you have any comments on alternate means of providing services to the VELPEN customers, please provide them below:

N\A

JUDY BAYS
Post Office Review Coordinator

Comments:

cc: Official Record

Bays, Judy F - Indianapolis, IN

DOCKET NO. 47590
ITEM NO. B
PAGE A

From: Satterfield, Tona R - Velpen, IN
Sent: Wednesday, February 09, 2011 1:56 PM
To: Bays, Judy F - Indianapolis, IN
Subject: List of businesses for Velpen Post office Survey

Velpen Post Office- 47590
List of Businesses for survey
02/09/2011

Methodist Church
4117 South State Road 257

Jets Cleaning
8307 E. Co. Rd 300 S

Dr. Mark Luff
3084 South State Road 257

Velpen C&D Landfill
3980 S. St. Rd 257

Becky Steinhart
Trustee
2125 South State Road 257

Midwest Damage Appraisals
4410 S. 3rd Street

Satterfield Body Shop
10237 E. Division Rd.

Clark Construction
2085 South State Road 257

Durcholz Trucking
4862 S. St. Rd 257

Pikeville Church of Christ
9304E. Co. Rd 725 S

Oakdale Farms
8038 West 300 N

Traylor Construction
4477 S. 3rd Street

Jones Landscaping
9995 E. Co. Rd 650 S

Shamrock Café
[illegible]8 West 150 N

Angie's Baskets
1777 N. 900 W

Gressland Farms
167 N 800 W

Harris Elk Ranch
8307 E. Co. Rd 300 S

Rohleder Dirtworks
1437 S 800 W

All God's Creature's
7179 E. Co. Rd 700 S

Lichlyter Farms
1922 S 800 W

Wehr's Construction
32 S. 900 W

4-B Farms
1486 S 800 W

Locust Hills Farm
8679 W. 160 S

A&R Machinery
1486 S 800 W

Wininger farms
1296 S. 900 W

Bettye's Tax Services
5054 South State Road 257

Spraggins Church
8924 E. Co. Rd 300 S

CupCreek Church
7662 S. St. Rd. 257

New Liberty Church
8915 E. Co. Rd 175 S

Wellmeyer Oxygen & Welding
7469 E. St. Rd. 64

New Lebannon Church
10240 E. Division Road

Huntingburg Hispanic Church(Zoins Hill)
8043 E. St. Rd. 64

Windmill Reality
9867 E. Co. Rd 650 S

[illegible]gdog Pups
8066 E. Co. Rd. 800 S

Tisdale Lake Assoc.
9198 E. Tisdale Drive

Lisa Clark (Edward Jones Financial Services)
7752 S. Co. Rd. 900 E

Larry Reisenbeck (Lockhart Fire Dept.)
1 E. Co. Rd. 700 S

Excel Cleaning
7232 E. St. Rd 64

Blue Star Mothers of America
613 S. St. Rd. 257

DOCKET NO. 47590
ITEM NO. 13
PAGE 8

02/09/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VELPEN Post Office, 47590 - 9998, located in Pike County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JUDY BAYS
Post Office Review Coordinator
GREATER INDIANA PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE

Docket: 138797
Page Nbr: 14a

02/08/2011

Pike County Sheriff's Department

100 S. 4th St.

Petersburg, IN 47567-1411

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the VELPEN Post Office, 47590 - 9998, located in Pike County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Judy Bays

JUDY BAYS
Post Office Review Coordinator
GREATER INDIANA PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

No reports of that nature in the last 12 months

Rhonda R. Stidd, Deputy Motion/Records, 2-9-11

cc: Official Record

Post Office Survey Sheet

Post Office Name	VELPEN	ZIP+4	47590-9998
Congressional District	eighth	Date	04/26/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   None

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? 5 year term 12/01/2010-11/30/2015 @ 6,000 a year.

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   None

5. List potential CPO sites.
   N\A

6. Are there any postage meter customers or permit mailers? ☑ Yes ☐ No
   If yes, please identify them by name and address.
   Velpen C&D Landfill (has thier own postage meter) 3980 S State Rd. 257 Velpen, IN 47590

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   OIC-Non-Career RCA-Non-Career RC-Career

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   Received by HCR driver @ 6:30 a.m. Dispatched by HCR driver @ 5:00 p.m.

How many Post Office boxes are installed?	96	
How many Post Office boxes are used?	29	
What are the window service hours?	08:30 - 11:30 - 12:30 - 15:45	M-F
	09:15 - 11:15	S
What are the lobby hours?	7:30-4:30 pm	M-F
	8:00am-12 noon	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   No

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
My personal belongings in office include: two-drawer filing cabinet, hole punch, plastic letter desk tray, small gray wooden table, desk chair, small shredder, paper cutter, electric pencil sharpener, water hose (for cleaning gutters), christmas decorations etc.

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
N\A customers will probably go out on route.

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
One has a prosthetic leg and one lady uses a wheel chair and walker and can not write.

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	37H
b.	Will this change result in the route being overburdened?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	20, box 2.00 Miles
d.	What would be the additional annual expense if the route is increased?	3389
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	1800
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☑ Same ☐ Less

Community Survey Sheet

Docket: 1385797
Page Nbr: 16

Community Survey Sheet

Post Office Name	VELPEN	ZIP+4	47590-9998
Congressional District	eighth	Date	02/09/2011

1. Incorporated? ☐ Yes ☑ No

Local government provided by: Township Board 812-354-2230

Police protection provided by: Pike County Sheriffs Dept. 812-354-6024

Fire protection provided by: Jefferson twp. fire dept. 812-354-3806

School location: no school in Velpen

2. What population growth is expected? (Please document your source) Growth Link

```
2010 household  234
2015 household 237                    source growth link
.26% growth in 5 years
```

3. What residential, commercial, or business growth is expected? (Please document your source)

```
N/A
```

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)

```
N/A
```

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

```
all listed above (mostly retirees/farmers)commuters and self-employed
```

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)? What provisions can be made for these services if the Post Office is discontinued?

```
bulletin board
we do all we can for our senior citizens and handicapped to assist them
```

Post

Highway Contract Route Cost Analysis Form

Docket: 1385797
Page Nbr: 17

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: VELPEN
Office Zip+4: 47590 -9998 District: GREATER INDIANA PFC

1. Enter the number of additional boxes to be added to the route	0	x 3.64 hours per year	0.00
2. Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
		Total time added to the route	0.00
3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			0.00
Total additional compensation (HCR hourly rate x total time added to the route)			0.00

Rural Route Cost Analysis Form

Docket: 1385797
Page Nbr: 17a

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: VELPEN
Office Zip+4: 47590 -9998 District: GREATER INDIANA PFC

1. Enter the number of additional boxes to be added to the rural route	20		
2. Enter the number of additional miles to be added to the route	2.00		
Enter the volume factor	2.55		
		Total (additional boxes x volume factor)	51.00
3. Enter the number of additional boxes to be added to the rural route	20		
Centralized boxes	0.00	x 1.00 Min	0.00
Regular L route boxes	0.00	x 1.82 Min	0.00
Regular Non-L route boxes	20.00	x 2.00 Min	40.00
		Total additional box allowance	40.00
4. Enter the number of additional daily miles to be added to the rural route	2.00	x 12 Mileage Standard	24.00
		Total additional minutes per week	

		(miles carried to two decimal places)	115.00
5. Total additional annual minutes (additional minutes per week year)	115.00	x 52 Weeks	5,980.00
6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)	5,980.00	/ 60 Minutes	99.67
7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	34.00		
Total Annual Cost (additional annual hours x rural cost per hour)			3,388.67
8. Enter lock pouch allowance (if applicable yearly cost)			0.00
Total annual cost for alternate service (annual cost minus lock pouch allowance)			3,388.67

POST

x799 - CBU

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 04/06/2011

2. Post Office Name: VELPEN

3. State and ZIP + 4 Code: IN 47590-9998

4. District, Customer Service: GREATER INDIANA PFC

5. Area, Customer Service: GREAT LAKES

6. County: Pike

7. Congressional District: eighth

8. Reason for Proposal to Discontinue: Postmaster was promoted on January 3, 2009. Service needs in the community show a decline. The Postal Service feels that with this minimal workload that the rural or HCR delivery will continue to provide effective and regular service to the community.

9. PO Emergency Suspend(mission and Date): No Suspension

10. Proposed Permanent Alternate Service

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: was promoted

Occupied: 01/03/2009

b. [ ] OIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level: (1100)EAS-11 — Downgraded from EAS-11

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 2 No of Career- 0 No of Non-Career- 2

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
08:30 - 11:30 - 12:30 - 15:45	09:15 - 11:15	
a. Lobby Time M-F	**Sat**	
7:30-4:30 pm	8:00am-12 noon	33.25

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	29
c. City Delivery	0
d. Rural Delivery	278
e. Highway Contract Route Box	0
f. Total	307
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	31.50

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	782	88
b. Newspaper	212	3
c. Parcel	16	2
d. Other	0	0
e. Total	1,010	91
f. No. of Postage Meters		1
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.6% of b.)
2008	$ 19,373		
2009	$ 26,397		
2010	$ 13,487	$ 33,159	$11,111

15a. Quarters

[ ] Postal Owned [✓] Leased (if Leased, Expiration Date) 11/30/2010 Annual Lease $ 6000

30-day cancellation clause? [ ] Yes [✓] No Evicted? [ ] Yes [✓] No (If Yes, must vacate by)

Located in: [✓] Business [ ] Home [ ] Other Suitable alternate quarters available? [ ] Yes [✓] No

15b. Explain

17. Schools, Churches and Organization in Service Area: No. 7

See Item 13

19. Administrative/Emanating Office (Proposed):

Name: OTWELL PO EAS Level: 13 Miles Away: 6.3

Window Service Hours: M-F 1:00-3:45pm 08:00-11:30am & SAT 08:45 -10:45 am

Lobby Hours: M-F 24 SAT 24

PO Boxes Available: 69

18. Businesses in Service Area: No. 22

See Item 13

20. Nearest Post Office (if different from above):

Name: OTWELL PO EAS Level: 13 Miles Away: 6.3

Window Service Hours: M-F 08:00- 03:45 SAT 08:45 10:45

Lobby Hours: M-F 24 SAT 24

PO Boxes Available: 69

21. Prepared by

Printed Name and Title	Signature	Telephone No. AC ()
JUDY BAYS	JUDY BAYS	(317) 870-8594
PO Discontinuance Coordinator Name		**Location**
JUDY BAYS	(317) 870-8594	INDIANAPOLIS, IN

PS Form 4820, June 1992

A. Office

Name: VELPEN
Area: GREAT LAKES
Congressional District: eighth
EAS Grade: 11
State: IN
District: GREATER INDIANA PFC
County: Pike
Zip Code: 47590
Finance Number: 179009

Post Office: ☑ Classified Station: ☐ Classified Branch: ☐ CPO: ☐

This form is a place holder for number 19

Prepared by:	Judy Bays	Date:	03/22/2011
Title:	GREATER INDIANA PFC Post Office Review Coordinator		
Tele No:	(317) 870-8594	Fax No:	(317) 870-8594

UNITED STATES POSTAL SERVICE®

02/23/11

OIC/POSTMASTER

SUBJECT: VELPEN Post Office

Enclosed are questionnaires addressed to customers of the VELPEN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/11/11 for further review.

Judy Bays

Judy Bays
Post Office Review Coordinator
Enclosures

DOCKET NO. 47590
ITEM NO. 21
PAGE 1

UNITED STATES POSTAL SERVICE

02/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the VELPEN Post Office was promoted on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 31.80 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at VELPEN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the OTWELL PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OTWELL PO, located 6.3 miles away. Hours of service at this office are 08:00- 03:45, Monday through Friday, and 08:45 10:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Velpen General Baptist Church, 4522 S.State Rd. 257, Velpen, IN 47590 on 03/17/2011 from 2pm to 4pm, to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Alice Goeppner, Postmaster of Otwell at (812) 354-2700.

Thank you for your assistance.

Sincerely,

TANGELA BUSH
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

DOCKET NO. 47590 Page 1 o
ITEM NO. 21
PAGE 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employement _____

☐ Social needs _____

DOCKET NO. 47590
ITEM NO. 27
PAGE 3

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

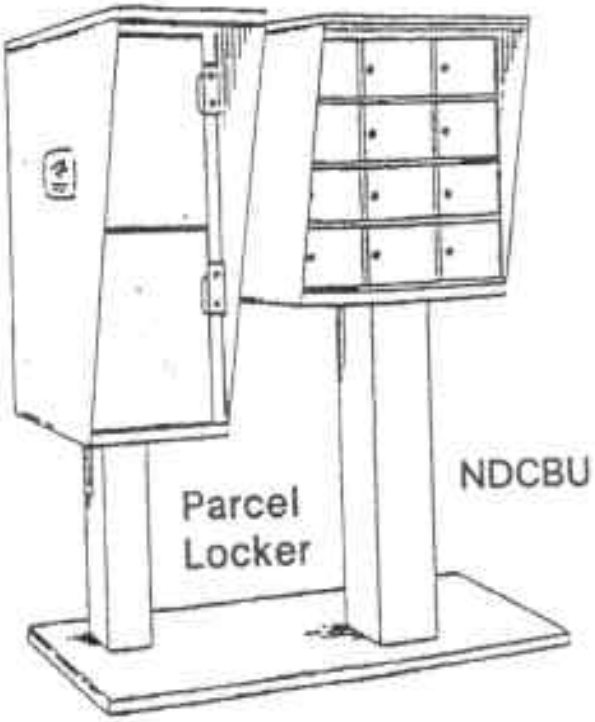
SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

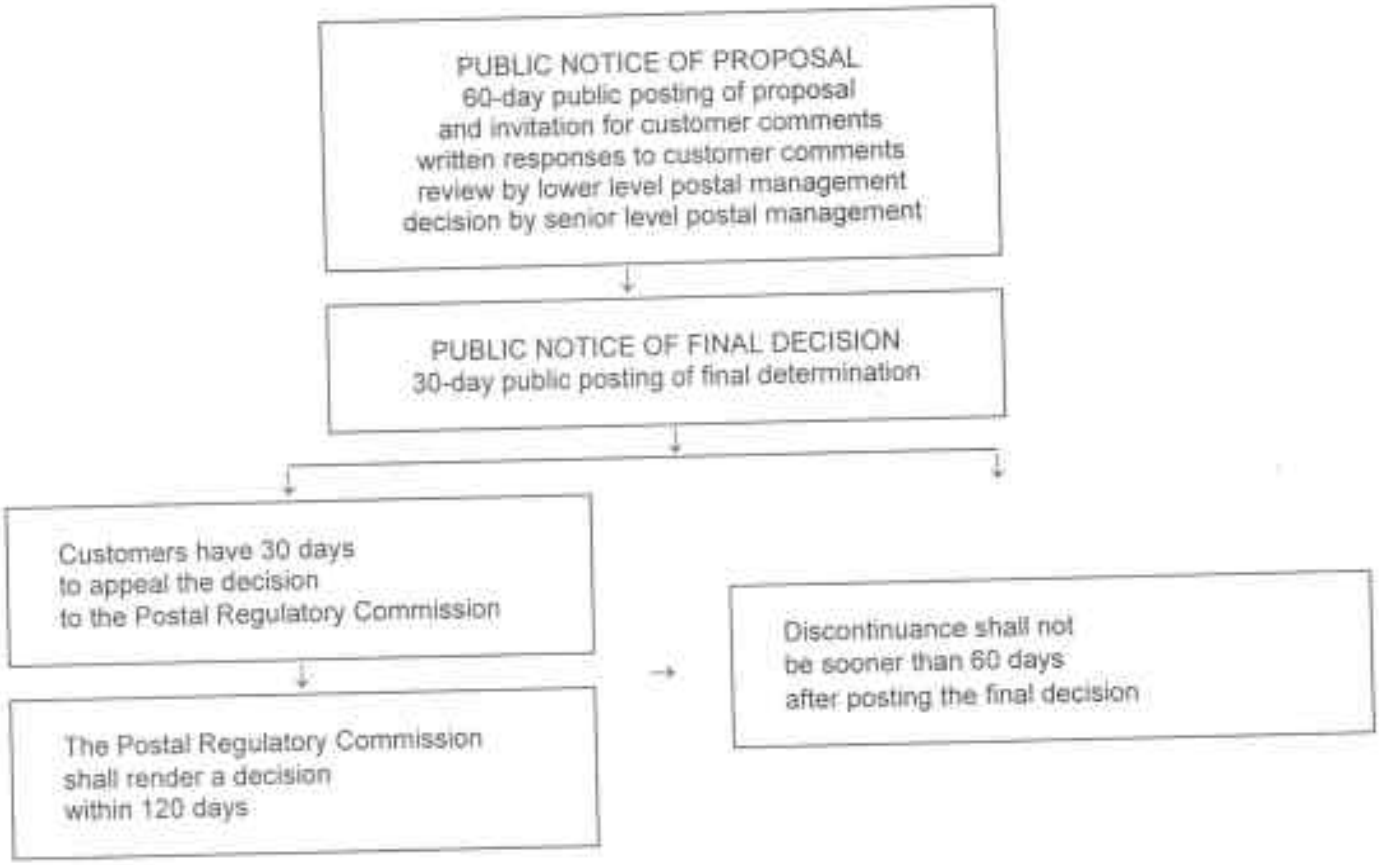
Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



DOCKET NO. 47590 Page 1 of
ITEM NO. 22
PAGE 1

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper, IN
☑ Personal needs Jasper, IN
☑ Banking Jasper, IN
☑ Employement Jasper, IN
☐ Social needs

http://bcscpps/po_dis/que/customer_que.cfm?fin=1385797

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 2

5. Do you currently use local businesses in the community?

☐ Yes ☑ No There is None

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: L. Joe Masters

Address: P.O. Box 33 Velpen, IN 47590

Telephone: 812-354-2284

Date: 3-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 3

UNITED STATES POSTAL SERVICE

03/16/2011

L. JOE MASTERS

PO BOX 33
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 22
PAGE 4

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☐ → YR. - 2
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ → YR. - 2
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ → YR. - 2
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain: pick up mail for old folks sometimes

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: FOR INFORMATION

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Get Grociers at JASPER, IN.

☒ Personal needs Go Docter + Hospitial at Evansville, In

☐ Banking

☐ Employement

☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 5

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No maybe

Name: Shirley Pancake

Address: PO Box 43 Velpen, In. 47590

Telephone: 812-354-3715

Date: 3-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
PAGE 6

03/16/2011

SHIRLEY PANCAKE

PO BOX 43
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 22
PAGE 7

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
I work in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper
☑ Personal needs "
☑ Banking
☑ Employement "
☑ Social needs "

DOCKET NO. 47590
ITEM NO. 22
PAGE 8

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Rita McCain

Address: 405 S 800 W Velpen IN 47590

Telephone: 309 4653

Date: 2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
PAGE 9

03/01/2011

RITA MCCAIN

405 S 800 W
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 10

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I use the Ireland Post Office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☐ Banking

☐ Employement

☑ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 11

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Keith Eckert

Address: 1909 N 900 W Velpen In 47590

Telephone: 812 634-9555

Date: 2/26/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
12

03/01/2011

KEITH ECKERT

1909 N 900 W
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 o:
ITEM NO. 22
PAGE 13

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: OTWELL, IRELAND & JASPER, IN. POST OFFICE

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping	JASPER IN.
☒ Personal needs	JASPER IN.
☒ Banking	JASPER, IN
☒ Employement	JASPER, IN
☒ Social needs	JASPER, IN

DOCKET NO. 47590
ITEM NO. 22
PAGE 14

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Will & Cheryl Satterfield

Address: 1660 N. 900 West

Telephone: 812-634-1180

Date: Feb. 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 15

Feb 28, 2011

Dear Sir;

I Never use this Post office due to problems in the past. I think it would be a good start on saving money if the Velpen Post Office was closed. I'm sure there are others that could be closed also.

Thank you.
Will Sattefield

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
16

03/01/2011

WILL & CHERYL SATTERFIELD

1660 N 900 WEST
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 22
PAGE 17

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Huntingburg Ind 47542

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper In. 47546 Huntingburg, In. 47542

☑ Personal needs " "

☑ Banking Huntingburg In. 47542

☑ Employement " "

☑ Social needs Jasper In. 47546 Huntingburg In. 47542

DOCKET NO. 47590
ITEM NO. 22
PAGE 18

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Allan & Carol Witte

Address: 8462 S. Cr. 1000 E.

Telephone: (812) 536-3202

Date: 3-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 27
DATE 19

To Whom it may Concern

I really hate to see our Post Office close because it is so handy to have the mail delivered to the house I would prefer you stop Sat. delivery I would like to know if our addresses will change.

Thank you
Carol J. Witte

DOCKET NO. 47590
ITEM NO. 22
DATE 20

UNITED STATES POSTAL SERVICE

03/10/2011

ALLAN & CAROL WITTE

8462 S CR 1000 E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
10 Vincennes Road
napolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 2a
PAGE 21

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services		
a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities, ect	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: I work in Otwell. Otwell is 5 miles. Velpen is about 8 miles.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community (Velpen)? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping – Petersburg, Jasper & Washington
☒ Personal needs – Petersburg, Jasper
☒ Banking – Jasper
☐ Employement – Otwell
☒ Social needs – Petersburg & South - Bell City, Evansville

DOCKET NO. 47590 Page 2 of
ITEM NO. 22
PAGE 22

5. Do you currently use local businesses in the community?

☒ Yes ☐ No (Otwell + Petersburg) Nothing in Velpen. Except the post office.

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Amber + Tom Leehe

Address: 9635 East C.R. 100 South, Velpen, Ih 47590

Telephone: 812-582-1026

Date: Feb. 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 23 ~~22/28/2011~~

To Whom it May Concern:

Honestly, I See no reason to Keep the Velpen post office open. The only Concern I have is the older people who depend on it for Stamps + etc. Many don't drive so they can walk to the Velpen P.O. from their homes in Velpen.

The Otwell P.O. needs to have longer hours on Saturday! Also, the 1½hr lunch is a little inconvenient for most people.

Thank you for your time + Consideration

Amber Beeke

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
PAGE 24

03/10/2011

AMBER & TOM LEEHE

9635 EAST CR 100 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 28
PAGE 25

Postal Service Customer Questionaire

1. Please check the apropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: IRELAND & JASPER

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employement
☑ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 26

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: BART & SUE PITSTICK

Address: 1869 N 900 W

Telephone: 634-2539

Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

CLOSING THE VERNON POST OFFICE WILL HAVE LITTLE IF ANY IMPACT ON US. EXCEPT IF WE HAVE TO CHANGE OUR ADDRESS.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. ~~22~~ 27

03/10/2011

BART & SUE PITSTICK

1869 N 900 W
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

As a person who has worked for a company I understand that for a company to survive they must cut out waste. It will put it out of business. I for one understand that having the Delphi post office is really wasteful. I do use it for getting stamps and mailing letters if I miss my mail carrier. Although I hate to see the person be out of a job and I know there are elderly people who use the post office. Our town is very small and can understand the reasoning behind closing it. I use the mail to deliver all of letters weekly but I know that while out of errands I can get stamps and my express mail and insurance on packages at other local post offices.
One problem that I have run into and others have it alot of post offices only had one person at a window and sometimes cause people to stand in line for service. But yet I also know that it would be costly to have 2 people at the window at most post offices in our area because it only gets busy a few times a day.

And we all need to realize that it is only the right thing to only have one ~~they~~ person at the window for cost reasons. We all get in a hurry and want things done now, but we are spoiled and unreasonable. Actually the set up is good and doing things this way helps keep the cost down for us and helps so that you can get in the black instead of red. Sometimes we get mad but if we stop and look at the reasonings behind the decision we will see that the right thing is being done.

Thank you for cutting out waste and trying to keep cost down. I use the US mail several times a week and glad I have it to use. I hope you will try to let people know and I hope they see that change is needed to help your side of things with the money. For you and us

Have A wonderful Beverly Eibert
Day ☺

pg 2

Postal Service Customer Questionaire

TICKET NO. 47590
ITEM NO. 22
PAGE 28

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	2 ☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Sometimes
h. Sending Express Mail	☐	☐	☐	☐ Sometimes
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Otwell, Petersburg & Jasper while out doing errands and doctors app.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper
☑ Personal needs Jasper Petersburg
☑ Banking Otwell Petersburg
☐ Employement
☑ Social needs Petersburg Church

Velpen only has post office

5. Do you currently use local businesses in the community?

☑ Yes ☐ No in Otwell

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

47590
22
29

Name: Beverly A. Eilert

Address: 4715 S. Fourth St

Telephone: 812-354-2854

Date: 3-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 30

UNITED STATES POSTAL SERVICE

03/10/2011

BEVERLY EILERT

4715 S FOURTH ST
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO 22
DATE 31

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Evansville, Jasper, Huntingburg

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping H'burg, Evansville, Jasper

☑ Personal needs H'burg Evansville Jasper

☑ Banking - H'burg

☑ Employement Evansville + Jasper

☑ Social needs H'burg, Evansville, Jasper

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 32

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Jerome + Kathleen Oser

Address: 9417 E. ST. Rd. 64, Velpen IN. 47590

Telephone: 812-536-2697

Date: 3-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 33

March 5, 2011

To Whom it may concern:

Our home is 8 miles west of Huntingburg on Hwy 64. We have had excellent service from the Velpen post office for the last 17 years. Service has been excellent from the highway route carriers also.

We understand times require tightenin' the belt & would not be against closing the Velpen post office. However we would like for our mail to come from Huntingburg rather than Otwell due to that facility being 15+ miles from us and Huntingburg only Eight. We like getting our mail by 12:00 noon, the present delivery time.

Sincerely

Jerome & Kathleen Oser

DOCKET NO. 47590
ITEM NO. 28
34

UNITED STATES POSTAL SERVICE

03/10/2011

JEROME & KATHLEEN OSER

9417 E ST RD 64
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a question about where the route should emanate from. The delivery route has and will be carefully reviewed to ensure that the most cost-efficient service is provided. Your mail may continue to come from Huntingburg. It is likely only the customers without delivery will be impacted.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 35

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Noopostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Work in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employement
☑ Social needs

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 36

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: John + Cathy Fullington

Address: 10506 E 250 S

Telephone: 812-481-5260

Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 27
PAGE 37

UNITED STATES POSTAL SERVICE

03/10/2011

JOHN & CATHY FULLINGTON

10506 E 250 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employement

☒ Social needs

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 34

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gary Lee

Address: 9188 E. 200 S.

Telephone: 812 334 2845

Date: 3-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would hate to have to change my address on everything. Would we still remain a Velpen address.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
PAGE 98

03/10/2011

JOY LEE

9188 E 200 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address may continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46268-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 41

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: on the way to shop — in Huntingburg, Ind.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employement

☒ Social needs

DOCKET NO. 47590
ITEM NO. 22
OF 42

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kate & Brian Abrell

Address: 8066 E 800 S, Velpen, IN 47590

Telephone: 812-536-3574

Date: 3/01/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 23
43

UNITED STATES POSTAL SERVICE

03/10/2011

KATE & BRIAN ABRELL

8066 E 800 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

(for) Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47594 Page 1 of
ITEM NO. 22
PAGE 44

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
b. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employement
☑ Social needs

DOCKET NO. 47590
ITEM NO. ~~22~~ 45

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kevin Beadles

Address: P O Box 1 Velpen, IN 47590

Telephone:

Date: 3-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It Does not matter to me if the Velpen Post office closes.

47590
22
46

UNITED STATES POSTAL SERVICE

03/10/2011

KEVIN BEADLES

PO BOX 1
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

47590
22
47

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Occasionally yes, not necessarily Monthly

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper
☑ Personal needs Jasper Huntingburg
☑ Banking Huntingburg
☑ Employement Otwell
☑ Social needs Jasper

DOCKET NO. 47590
ITEM NO. 22
48

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kim Russell

Address: 8804 E CR 700 S, Velpen, IN 47590

Telephone: (812) 536-3247

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
CASE NO. 22
44

UNITED STATES POSTAL SERVICE

03/10/2011

KIM RUSSELL

8804 E CR 700 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
TEN NO. 22
CS 50

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities, ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
We live closer to Jasper or Ireland than Otwell and are in Dubois Co and would prefer that if our address HAS TO change that it not remain in Pike County, but rather in Dubois County.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☐ Personal needs
☐ Banking
☐ Employement
☐ Social needs

47590
22
51

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kurt & Andrea Rohleder

Address: 1437 South 800 West Velpen IN 47590

Telephone: 812-482-5877

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

47590
22
52

UNITED STATES POSTAL SERVICE

03/10/2011

KURT & ANDREA ROHLEDER

1437 S 800 W
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590 Page 1 of
ITEM NO. 22
PAGE 53

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Annually
a. Buying Stamps	☐	☐	☐	☐	X
b. Mailing Letters	☐	X	☐	☐	
c. Mailing Parcels	☐	☐	X	☐	
d. Pick up Post Office box mail	☐	☐	☐	X	
e. Pick up general delivery mail	☐	☐	☐	X	
f. Buying money orders	☐	☐	☐	X	
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	X	☐	☐	
h. Sending Express Mail	☐	☐	☐	X	
i. Buying stamp-collecting material	☐	☐	☐	X	

Other Postal Services

a. Entering permit mailings ☐ YES X NO

a. Resetting/using postage meter ☐ YES X NO

Nonpostal Services

a. Picking up government forms (such as tax forms) X YES ☐ NO

b. Using for school bus stop ☐ YES X NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES X NO

If yes, please explain:

d. Using public bulletin board ☐ YES X NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

X YES ☐ NO

If yes, please explain: my Office is across the street from the Jasper Post Office (18 min from my home)

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping Jasper / Petersburg / Evansville
- ☑ Personal needs same
- ☑ Banking Petersburg, Huntingburg, Evansville
- ☑ Employement Jasper & surrounding counties seats, Petersbu
- ☑ Social needs Jasper & Evansville

5. Do you currently use local businesses in the community? Velpen does Not have any known Businesses to my knowledge

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

DOCKET NO. 47590
ITEM NO. 22
PAGE 51

Name: Mark & Elisabeth Luff

Address: 3084 S. State Rd 257 Velpen 47590

Telephone: (812) 354-8789

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Primary Concern -

* hassle involved in changing our address
* expense & time to get new stationary, address stamp, etc. for new address
* lost or returned mail as a result of 'missing' a business / friend of a change of address.

Will the Post Office increase to forwarding time since this change is due to Post Office action & Not personal choice?

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
CODE 55

03/10/2011

MARK & ELIZABETH LUFF

3084 S STATE RD 257
, 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
TEAM NO. 22
PAGE 56

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employement
☐ Social needs

All we have nothing left in town - now you want to take our Post office too!

DOCKET NO. 47590
ITEM NO. 22
PAGE 57

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Sam & Marilyn Beadles

Address: PO Box 14 Velpen, IN 47590

Telephone: 1-812-354-2218

Date: 2-28-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

you people need to Keep the Small Community Post Offices + Start your Budget cuts from the top down. How much money do the top personal in charge get by shutting down our local Post office?!

Leave our office open.!

DOCKET NO. 47590
ITEM NO. 22
DATE 58

UNITED STATES
POSTAL SERVICE

02/24/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the VELPEN Post Office was promoted on 01/03/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 31.80 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at VELPEN may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the OTWELL PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the OTWELL PO, located 6.3 miles away. Hours of service at this office are 08:00- 03:45, Monday through Friday, and 08:45 10:45 on Saturday. Post Office box service is available at this location at the same fees. Do I get this free - I do not

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/17/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Velpen General Baptist Church, 4522 S.State Rd. 257, Velpen, IN 47590 on 03/17/2011 from 2pm to 4pm. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Alice Goeppner, Postmaster of Otwell at (812) 354-2700.
OIC - Not Postmaster

Thank you for your assistance.

Sincerely,

Tangela Bush

TANGELA BUSH
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

DOCKET NO. 47590
ITEM NO. 22
59

UNITED STATES POSTAL SERVICE®

03/22/2011

SAM & MARILYN BEADLES

PO BOX 14
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
'ndianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 82
PAGE 60

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☒	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☒ YES	☐ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Jasper, In
☒	Personal needs	Jasper In
☒	Banking	Jasper In.
☐	Employement	Retired
☒	Social needs	~~Jasper~~ In: Jasper

DOCKET NO. 47590
ITEM NO. 22
PAGE 61

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: David Camp

Address: 4271 S. St Rd 257

Telephone: 812-354-2215

Date: 3-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1. We live 7 miles from Otwell Post office and we do not pass the Otwell Post office nor often.

DOCKET NO. 47590
FILE NO. 822
DATE 62

2. There are alot of people that live 15 miles one way from the Otwell office - Gas money?

3. They have added improvement to the Velpen Post office in the last few weeks - Why?

4. Isn't there still a 5 yr. lease on the building?

5. Why couldn't the Velpen P.O. stay open on a part time basis?

6. There are alot of elderly citizens that live/use the Post office - That would be a handicap for them - for sure

7. Velpen P.O. is a newer building than Otwell + alot more accessable - Big paved parking lot, etc. versus Otwell with no parking lot - Have to park on road -

DOCKET NO. 47590
ITEM NO. 22
PAGE 63

UNITED STATES POSTAL SERVICE

03/22/2011

DAVID CAMP

4271 S STATE ROAD 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. A workload analysis was conducted in and determined the hours of service per week. The Administrative office will provide at least the same number of window service hours as the post office.

- Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

- Facilities will work with the landlord on the lease and then the building will go back to the landlord. Improvements are budgeted several years in advance. This study was initiated after the improvements were approved.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DRET NO. 47590
M NO. 22
PAGE 64

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☒	☒	☐	☐
b. Mailing Letters	☒	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☒ YES	☐ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employement
☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 65

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: KEVIN A. BEADLES

Address: P.O. BOX 1 VELPEN, IN. 47590

Telephone: 812-630-3778

Date: 3-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I BELEIVE CLOSING THE POST OFFICE WOULD BE TERRIBLE FOR THE TOWN OF VELPEN. IT IS THE ONLY THING WE HAVE LEFT IN THIS SMALL TOWN. ALOT OF PEOPLE DEPEND ON IT. ALSO WE HAVE THE ELDERLY PEOPLE THAT WE OLD CONSIDER, IT'S THE ONLY POST OFFICE THEY HAVE KNOWN FOR ALONG TIME. AND ATLEAST THEY CAN GO A SHORT DISTANCE AND GET THEIR MAIL AND WHAT THEY NEED. AND WE ALSO HAVE TWO PEOPLE IN THE POST OFFICE (TONA SATTERFIELD + ED GRAY) WHO CARES ABOUT THE PEOPLE, THEIR JOB, THE OFFICE, AND BOTH ARE VERY HELPFUL. SO I'M ASKING YOU PLEASE DON'T CLOSE OUR POST OFFICE.

Kevin A. Beadles

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 22
DATE 6/6

03/22/2011

KEVIN BEADLES

PO BOX 1
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
DATE 67

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐ from RR deliver
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐ accession
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐ Don't send
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Huntingburg or Jasper
☑ Personal needs Huntingburg or Jasper
☑ Banking Huntingburg
☐ Employement N/A
☑ Social needs Church @ Mt Pisgah Augusta, Ky

DOCKET NO. 47590
ITEM NO. 22
PAGE 68

5. Do you currently use local businesses in the community?

☐ Yes ☒ No none here

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Sharon Kendall

Address: 9812 E. Co. Rd. 725 S. Velpen, In 47590

Telephone: 812-536-3518

Date: 3/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 69

UNITED STATES POSTAL SERVICE®

03/22/2011

SHARON KENDALL

9812 E CO. RD 725 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 70

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	ON OCCASIO WHEN NEED
a. Buying Stamps	☐	☐	☐	☐	✓
b. Mailing Letters	☐	☐	☐	☐	✓
c. Mailing Parcels	☐	☐	☐	☐	✓
d. Pick up Post Office box mail	☐	☐	☐	☐	X
e. Pick up general delivery mail	☐	☐	☐	☐	✓
f. Buying money orders	☐	☐	☐	☐	X
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	✓
h. Sending Express Mail	☐	☐	☐	☐	X
i. Buying stamp-collecting material	☐	☐	☐	☐	X

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☒ YES ☐ NO

If yes, please explain: Locating Someone's living area, Source of general public information

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: Not without having to divert from my direct route

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Depends on needs: Otwell, Washington, P-burg - Jasper, Vincennes, H-burg, Evansv.

☒ Personal needs Petersburg, Jasper, Huntingburg

☒ Banking Petersburg, Otwell, Jasper, Washington

☐ Employement —

☒ Social needs Jasper, French Lick, Washington, Huntingburg, Otwell

DOCKET NO. 47590
ITEM NO. 27
PAGE 71

5. Do you currently use local businesses in the community?

☐ Yes ☐ No There are none - just Churches

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Martha L. Risley

Address: 4117 S. St. Rd. 257, Velpen, IN 47590

Telephone: 812-354-2220

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since my father was affiliated with this post office for about 40 years as a substitute carrier, it was very important in our lives. His salary was a cash supplement to sparce farm income to support parents, five children, and a pair of grandparents. We had a healthy respect and appreciation for his job - and he was good at it! (If the road was too muddy to drive, he'd walk; too water covered, he'd try another way around; at least once he delivered part of the route using our John Deere tractor; once when the snow-plows had pushed drifts so that he couldn't drive to the mail-boxes (and I had no school) I went with him so that I could get out on the rider's side of the vehicle and place the mail in the boxes.)

Closing the Velpen Post Office would be the end of having any public, common gathering place in Velpen, Ind.

How Sad!

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 22
DATE 72

03/22/2011

MARTHA RISLEY

4117 S STATE ROAD 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
73

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

	Daily	Weekly	Monthly	Never
Postal Services				
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☒ YES	☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☒ YES	☐ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO

If yes, please explain: _____

d. Using public bulletin board	☐ YES	☐ NO
e. Other	☐ YES	☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Otwell

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☐ Employement
☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 74

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Oddery Boyd - Velpon Trucking x Disposed

Address: 3980 S SR 257, Velpon, IN

Telephone: 812 354 3280

Date: 2-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
PAGE 75

UNITED STATES POSTAL SERVICE

03/10/2011

ADDEY BOYD

3980 S SR 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 76

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employement _____

☑ Social needs _____

DOCKET NO. 47590
ITEM NO. 22
DATE 77

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: ALLEN D HANSELMAN

Address: 6048 So Po Rd 1075E HELPEN, IND 47590
1075E

Telephone: 812 536 3492

Date: 2-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
DATE 78

UNITED STATES POSTAL SERVICE®

03/10/2011

ALLEN HANSELMAN

6048 S COUTNY RD 1075 E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 19

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Orland, IN

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employement
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

DOCKET NO. 47590
ZIP CODE 47580

Name: Andrea Evans

Address: 4884 S. State Rd. 257 Velpen, IN

Telephone: 354-1990

Date: 3-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

47590
22
81

UNITED STATES POSTAL SERVICE®

03/10/2011

ANDREA EVANS

4884 S STATE RD 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 82

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☐ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employement
☑ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 83

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Anthony + Barbara Kendall

Address: 4721 S. St. Rd. 257

Telephone: 812-354-8051

Date: 2-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 27
84

03/10/2011

ANTHONY & BARBARA KENDALL

4721 S ST RD 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
85

Bad

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐ 1 Time	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Jasper

☑ Personal needs Jasper

☑ Banking Jasper - Ireland

☑ Employement Ireland

☑ Social needs Jasper

DOCKET NO. 47590
ITEM NO. 27
PAGE 86

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Brad Werner

Address: 1434 S 900 E Velpen IN 47590

Telephone:

Date: 2-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
87

UNITED STATES POSTAL SERVICE

03/10/2011

BRAD WERNER

1434 S 900 E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
DATE 88

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
USE JASPER OR OTWELL

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping JASPER

☒ Personal needs

☒ Banking OTWELL IRELAND

☒ Employement

☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 89

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: CRYSTAL HANEBUTT

Address: 2167 S STRD 257 VELPEN, IN 47590

Telephone: 812-354-2721

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 22
DATE 90

03/10/2011

CRYSTAL HANEBUTT

2167 S STATE RD 257
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

per: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 475PD
ITEM NO. 22
PAGE 91

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain: HELPING LOCAL PEOPLE IN MY AREA ANYTIME THEY NEED IT.

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping JASPER, OAKLAND CITY, HUNTINGBURG

☑ Personal needs WORK, SPORTS, MEDCATION, HUNTING

☑ Banking JASPER

☑ Employement JASPER, CRANE

☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 92

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DANIEL R. + CAROL J. NEUKAM

Address: 7108 EAST County Rd 700 SOUTH

Telephone: 812-296-1720

Date: 03-06-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
DATE 93

UNITED STATES POSTAL SERVICE

03/10/2011

DANIEL & CAROL NEUKAM

7108 EAST COUNTY ROAD 700 SOUTH
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
DATE 9/1

Dave

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employement _____

☑ Social needs _____

47590
22
95

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Daniel + Sherry Schmitt

Address: 8224 E 800 S Velpen Ind

Telephone: 812-536-3256

Date: 3-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
TRAN NO. 22
96

03/10/2011

DANIEL & SHERRY SCHMITT

8224 E 800 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

47590
22
97

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☑ YES	☐ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping JASPER IN
☑ Personal needs JASPER IN
☑ Banking HUNTINGBURG IN
☐ Employement
☐ Social needs

DOCKET NO. 47590
ITEM NO. 22
98

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: STANLEY RIESENBECK

Address: 7328 S. CR 900E

Telephone: 812-354-4317

Date: 3-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 28
99

UNITED STATES POSTAL SERVICE

03/14/2011

STANLEY RIESENBECK

7328 S CR 900 E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
100

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Some
a. Buying Stamps	☐	☐	☑	☐	
b. Mailing Letters	☑	☐	☐	☐	
c. Mailing Parcels	☐	☐	☐	☐	✓
d. Pick up Post Office box mail	☐	☐	☐	☐	
e. Pick up general delivery mail	☐	☐	☐	☐	
f. Buying money orders	☐	☐	☐	☐	✓
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	✓
h. Sending Express Mail	☐	☐	☐	☐	
i. Buying stamp-collecting material	☐	☐	☐	☐	

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employement _____

☑ Social needs _____

DOCKET NO. 47590
ITEM NO. 22
PAGE 101

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: LARRY Riesenbeck

Address: 8891 E. Co. RD. 700 S. Velpen IN. 47

Telephone: 1-812-536-5052

Date: 3-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

DOCKET NO. 47590
ITEM NO. 22
102

03/14/2011

LARRY RIESENBECK

8891 E CO RD 700 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
[illegible] NO. 22
103

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: I live closer to Ireland Post Office. I would take 20 min. longer + out of my way to go to Velpen and thats 1 way.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☑ Employement
☑ Social needs

DOCKET NO. 47590
ITEM NO. 22
109

5. Do you currently use local businesses in the community?

☑ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: April Foll

Address: 8575 W. 150 N. Velpen IN 47590

Telephone: 634-9032

Date: 2/26/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 22
PAGE 105

03/14/2011

APRIL FOLL

8575 W 150 N
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
106

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
I DELIVER FEDEX TO POST OFFICES IN PERRY COUNTY EVERY WORK DAY

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping JASPER & PETERSBURG

☑ Personal needs EVANSVILLE - DRS.

☑ Banking 5/3 + GERMAN AMERICAN IN JASPER

☑ Employement EVANSVILLE

☑ Social needs PETERSBURG + JASPER

DOCKET NO. 47590
ITEM NO. 22
107

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: DEBRA HARRIS

Address: 8307 E CO RD 300S UELPEN IN 47590

Telephone: 789 2385

Date: 3/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
DATE 908

UNITED STATES POSTAL SERVICE®

03/10/2011

DEBRA HARRIS

8307 E CO RD 300 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
PAGE NO. 22
109

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☒	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Go to Huntingburg for banking so use That mailbox/post offi occasionally.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☐ Employement
☒ Social needs

DOCKET NO. 47590
ITEM NO. 22
PAGE 110

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Debra Schafer, DVM

Address: 7179 E. Co Rd 700 S., VELPEN, IN 47590

Telephone: 812-536-2276

Date: 2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

MARKET NO. 47590
ITEM NO. 22
111

03/10/2011

DEBRA SCHAFER

7179 E CO RD 700 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
DIV NO. 22
112

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Work in Jasper, Pass Ireland post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Jasper
☒ Personal needs Jasper
☒ Banking Jasper
☒ Employement Jasper
☒ Social needs Jasper

DOCKET NO. 47590
ITEM NO. 22
PAGE 113

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Duane R. Gress

Address: 101 N 800 W Velpen IN 47590

Telephone: 812-482-7186

Date: 2/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Since we live in Dubois Co., please continue the Jasper Route to our area.

DOCKET NO. 47590
ITEM NO. 28
114

UNITED STATES POSTAL SERVICE

03/10/2011

DUANE GRESS

101 N 800 W
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 115

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☑	☐
d. Pick up Post Office box mail	☑	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employement

☐ Social needs

Customer Questionaire

47590
20
116

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Estel Houchin

Address: Po Box 12 Velpen, In 47590

Telephone: 812-354-2683

Date: 3/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
DATA NO. 22
117

03/10/2011

ETHEL HOUCHIN

PO BOX 12
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

47590
22
118

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employement _____

☐ Social needs _____

DOCKET NO. 47590
ITEM NO. 22
PAGE 119

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Everett L. Eilert

Address: Box 25 4720 South Fourth St

Telephone:

Date: 3-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
DATE 120

UNITED STATES POSTAL SERVICE®

03/10/2011

EVERETT EILERT

PO BOX 25
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 121

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employement

☐ Social needs

DOCKET NO. 47590
ITEM NO. 22 122

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Frank Rode

Address: P.O. Box 32 Velpen IN 47590

Telephone: 812 354 2023

Date: 2/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
DATE 22
923

UNITED STATES POSTAL SERVICE®

03/10/2011

FRANK RODE

PO BOX 32
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ZIP NO. 22
124

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: going to JASPER

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping
☑ Personal needs
☑ Banking
☐ Employement
☑ Social needs

DOCKET NO. 47590
ITEM NO. 22
125

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: FRED HOFMEISTER

Address: 9198 E. TISDALE DR - Velpen

Telephone: 317 501-4179

Date: 2-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

DOCKET NO. 47590
ITEM NO. 22
126

03/10/2011

FRED HOFMEISTER

9198 E TISDALE DR.
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
ITEM NO. 22
PAGE 127

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Huntingburgs where I work

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Jasper

☐ Personal needs

☒ Banking Huntingburg

☒ Employement Huntingburg

☐ Social needs

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 128

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Greg Fraze

Address: 9809 E. St. Rd. 64

Telephone: 812-536-2038

Date: 3/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
FILING NO. 22
DATE 129

UNITED STATES POSTAL SERVICE

03/10/2011

GREG FRAZE

9809 E ST RD 64
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 130

Postal Service Customer Questionaire

Orig

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☑ YES	☐ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: work in Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping
- ☑ Personal needs
- ☑ Banking
- ☑ Employement
- ☑ Social needs

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
PAGE 131

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Greg Stienecker

Address: 7553 S. CR 900 E Velpen IN 47590

Telephone: 812 630-6117

Date: 2/28/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

customer_que.cfm?fin=1385797

DOCKET NO. 47590
ITEM NO. 22
132

UNITED STATES POSTAL SERVICE®

03/10/2011

GREG STIENEKER

7553 S CR 900E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

47590
22
133

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services		
a. Entering permit mailings	☐ YES	☑ NO
a. Resetting/using postage meter	☐ YES	☑ NO

Nonpostal Services		
a. Picking up government forms (such as tax forms)	☐ YES	☑ NO
b. Using for school bus stop	☐ YES	☑ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☑ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☑ NO
e. Other	☐ YES	☑ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Huntingburg To or from Work, or driving thru Huntingburg to Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☑ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: They were friendlier

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Huntingburg, Jasper,
☑ Personal needs Huntingburg, Jasper (Groceries, Clothes etc.)
☑ Banking Huntingburg (Freedom)
☑ Employement Huntingburg (Dubois Wood Prod.)
☑ Social needs Huntingburg, Jasper, (Church, Family)

Customer Questionaire

DOCKET NO. 47590
ITEM NO. 22
134

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: James / Donna Carie

Address: 9893 E. Co. Rd. 850 S. Velpen, IN 47590

Telephone: (812) 536-2952

Date: 3/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
135

UNITED STATES POSTAL SERVICE®

03/10/2011

JAMES & DONNA CARIE

9893 E COUNTY RD 850 S
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Judy Bays

for: Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998

DOCKET NO. 47590
CITY NO. 22
136

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the VELPEN Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☑ YES ☐ NO

If yes, please explain: Huntingburg, Holland or Jasper

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Huntingburg or Jasper

☑ Personal needs Jasper

☑ Banking Huntingburg, Holland or Jasper

☑ Employement Jasper

☑ Social needs Jasper

DOCKET NO. 47590
ITEM NO. 22
PAGE 137

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: James A. and or Martha S. Volz

Address: 5986 S. CR. 1075 E. Velpen IN 47590

Telephone: (812) 536-3492

Date: 02-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 47590
ITEM NO. 22
138

UNITED STATES POSTAL SERVICE®

03/10/2011

JAMES & MARTHA VOLZ

5986 S CR 1075 E
VELPEN, IN 47590

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the VELPEN Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the VELPEN Post Office should be pursued, a formal proposal will be posted in the VELPEN Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Judy Bays at (317) 870-8594.

Sincerely,

Judy Bays

for Tangela Bush
Manager, Post Office Operations
3939 Vincennes Road
Indianapolis, IN, 46298-9998