

August 24, 2011

Heather Marshall  
99 Wood Rd #14  
Freeville, NY 13068

Received

Postal Regulatory Commission  
901 New York Ave NW, Suite 200  
Washington, DC 20268-0001

AUG 29 2011

Office of PAGR

I appeal to you not to close the Etna, NY 13062 Post Office. This tiny post office can not surely impact the USPS that much to keep open. How can a small office with 2 employees occur such expenses that would match that of having to add vehicles to the fleet for rural delivery of which would added to the road congestion, added fuel prices and vehicle maintenance for vehicles.

This Post Office has been the heart of the Etna Community for so long; I don't remember it not being here. The Post Office is a meeting place for the whole community. Local owned businesses choose to do business with the Etna Post Office as a means to receive personalized, friendly service that is also time effective. Why deny businesses and locals that convenience?

As a long time post office customer, I have used not only Etna 13062 but Freeville 13068 and Ithaca 14850 as well. I have continued to take the time to go to the Etna 13062 Post Office because of the friendly service, comfortable setting and the convenience of the service. Why would I choose to stand in line for my lunch break, with 15 plus other people to mail out something, and have the clerk, so stressed because they are busy, treat me like I was a nothing? That treatment right there would have me paying my bills and receiving bills online instead of using the postal service and buying stamps.

Please, keep the Etna Post Office! They are friendly, courteous and very helpful. The Etna Post Office can not be costing the United States Postal Service that much money to warrant it being shut down. There has to be towns smaller than Etna NY 13062 that have Post Offices that do far less than Etna. Please reconsider your decision to close the Etna NY 13062 Post Office.

Sincerely,



Heather Marshall  
Lifelong Resident & Etna Post Office User

RECEIVED

2011 SEP -2 P 1:43

POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY