

WEST ELKTON Docket: 1387810-45070  
Filing ID: 75326  
Accepted 9/2/2011

\*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

Page	Document
1.	Request/approval to study for discontinuance (12/23/2010)
2.	Notice (if appropriate) to Headquarters of suspension N/A
3.	Notice (if appropriate) to customers/district personnel of suspension N/A
4.	Highway map with community highlighted (02/09/2011)
5.	Eviction notice (if appropriate) (02/09/2011)
6.	Building inspection report and original photos of building deficiencies (if appropriate) (03/04/2011)
7.	Post Office and community photos (03/04/2011)
8.	PS Form 150, Postmaster Workload Information (03/03/2011)
9.	Worksheet for calculating work service credit (03/03/2011)
10.	Window transaction record (03/03/2011)
11.	Record of incoming mail (03/03/2011)
12.	Record of dispatched mail (03/03/2011)
13.	Administrative postmaster/OIC comments (02/09/2011)
14.	Inspection Service/local law enforcement vandalism reports (02/10/2011)
15.	Post Office fact sheet (04/26/2011)
16.	Community fact sheet (03/04/2011)
17.	Alternate service options/cost analysis (03/16/2011)
18.	Form 4920, Post Office Fact Sheet (04/26/2011)
19.	Recomendation and Service Replacement Type (03/04/2011)
20.	Questionnaire instruction letter to postmaster/OIC (03/09/2011)
21.	Cover letter, questionnaire, and enclosures (03/30/2011)
22.	Returned customer questionnaires and Postal Service response letters (03/30/2011)
23.	Analysis of questionnaires (04/28/2011)
24.	Community meeting roster (04/26/2011)
25.	Community meeting analysis (04/26/2011)
26.	Community meeting letter (04/11/2011)
27.	Petition and Postal Service response letter (if appropriate) (04/11/2011)
28.	Congressional inquiry and Postal Service response letter (if appropriate) (05/05/2011)
29.	Proposal checklist (04/26/2011)
30.	District notification to Government Affairs (05/06/2011)
31.	Instructions to postmaster/OIC to post proposal (04/26/2011)
32.	Invitation for comments exhibit (05/06/2011)

33.	Proposal exhibit ( 05/06/2011 )
34.	Comment form exhibit (04/26/2011)
35.	Instructions for postmaster/OIC to remove proposal (05/04/2011)
36.	Round-date stamped proposals and invitations for comments from affected offices (07/14/2011)
37.	Notification of taking proposal and comments under internal consideration (05/04/2011)
38.	Proposal comments and Postal Service response letters (05/04/2011)
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)
40.	Analysis of comments N/A
41.	Revised proposal (if appropriate) (05/03/2011)
42.	Updated PS Form 4920 (if appropriate) (04/26/2011)
43.	Certification of record (07/14/2011)
44.	Log of Post Office discontinuance actions (07/14/2011)
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and S
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)
47.	Final determination transmittal letter from Headquarters (08/09/2011)
48.	Instruction letter to postmaster/OIC on posting (08/12/2011)
49.	Round-date stamped final determination cover sheets ()
50.	Postal Bulletin Post Office Change Announcement ()
51.	Vice president, Delivery and Retail, instruction letter (08/09/2011)

N/A

07/14/2011



12/23/2010

CHU FALLING STAR  
DISTRICT MANAGER  
CINCINNATI PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the OH-01 congressional district.

Post Office Name: WEST ELKTON  
Zip+4 Code: 45070-9998  
EAS Level: 11  
Finance Number: 388820  
County: Preble  
Proposed Admin Office: MIDDLETOWN  
ADMIN Miles Away: 9.6  
Near Office Name: SOMERVILLE  
Near Miles Away: 7.8  
Number of Customers:  
Post Office Box: 136  
General Delivery: 0  
Rural Route (RR): 0  
Highway Contract Route (HCR): 0  
Intermediate RR: 0  
Intermediate HCR: 0  
City Delivery: 0  
Total Customers: 136  
ZIP Code Change: Yes  NO  ZIP Code  
Maintain Town Name: Yes  NO

The above office became vacant when the postmaster retired on 07/05/2008.

Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.

TINA CRAFT  
Manager, Post Office Operations

Approval to Study for Discontinuance:

CHU FALLING STAR  
DISTRICT MANAGER  
CINCINNATI PFC

12/23/2010

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

**A. Office**

Name: WEST ELKTON State: OH Zip Code: 45070  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: OH-01 County: Preble  
EAS Grade: 11 Finance Number: 388820  
Post Office:  Classified Station  Classified Branch  CPO

• There was no Emergency Suspension for this office

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 05/04/2011  
Fax No: (513)  
684-5749



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

**A. Office**

Name: WEST ELKTON State: OH Zip Code: 45070  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: OH-01 County: Preble  
EAS Grade: 11 Finance Number: 388820  
Post Office:  Classified Station  Classified Branch  CPO

There was no Emergency Suspension for this office

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 05/04/2011  
Fax No: (513) 684-5749

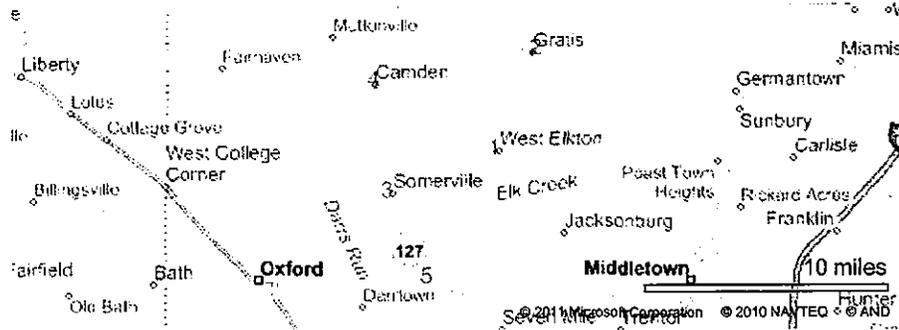


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# Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 45070



1 **Post Office™**  
**Location - WEST ELKTON**  
 117 N MAIN ST  
 WEST ELKTON, OH  
 45070-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (937) 787-4624

0.0 mi

**Business Hours**  
 Mon-Fri  
 8:00am-12:00pm  
 1:00pm-4:30pm  
 Sat  
 8:00am-12:00pm  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

2 **Post Office™**  
**Location - GRATIS**  
 100 E FRANKLIN ST  
 GRATIS, OH 45330-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (937) 787-4309

4.5 mi

**Business Hours**  
 Mon-Fri  
 7:30am-11:00am  
 1:00pm-4:30pm  
 Sat  
 7:30am-11:00am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

3 **Post Office™**  
**Location - SOMERVILLE**  
 156 S MAIN ST  
 SOMERVILLE, OH  
 45064-9998  
 (800) ASK-USPS  
 (800) 275-8777  
 (513) 726-5377

4.8 mi

**Business Hours**  
 Mon-Fri  
 8:00am-11:30am  
 12:30pm-4:30pm  
 Sat  
 8:00am-11:30am  
 Sun  
 closed

**Services**  
[PO Boxes Online](#)

Service hours may vary. Please check link for business hours.

4

**Business Hours**  
 Mon-Fri

**Services**  
[PO Boxes Online](#)

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**Post Office™**  
**Location -**  
**CAMDEN**  
32 W CENTRAL AVE  
CAMDEN, OH 45311-9998  
(800) ASK-USPS  
(800) 275-8777  
(937) 452-3220  
5.8 mi

8:00am-4:30pm  
Sat  
8:30am-12:00pm  
Sun  
closed  
Service hours may vary. Please check link for business hours.

5 **Post Office™**  
**Location -**  
**COLLINSVILLE**  
5012 HUSTON RD  
COLLINSVILLE, OH  
45004-9998  
(800) ASK-USPS  
(800) 275-8777  
(513) 726-4849  
6.1 mi

**Business Hours**  
Mon-Fri  
7:45am-11:45am  
12:45pm-4:30pm  
Sat  
8:30am-12:00pm  
Sun  
closed

**Services**  
PO Boxes Online  
Service hours may vary. Please check link for business hours.

**Post Office™ Locations near 45070**

**By City**

WEST ELKTON   GRATIS   SOMERVILLE   CAMDEN   COLLINSVILLE

**By ZIP Code**

45330   45064   45311   45004   45062   45067   45325   45042   45327   45381  
45056   45320   45005   45013   45061   45055   45011   47003   45345   45050

**People and Business Search** Find people and businesses at [WhitePages.com](http://WhitePages.com)

People Search  
Search for a person and perform a reverse lookup on *phone numbers* and addresses.

Business Search  
Search for a business by name or category nationwide.

Reverse Phone Number  
See who is calling you

Was there an eviction notice for this office?

YES NO

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## West Elkton MPO Condition Assessment



**West Elkton MPO**  
117 Main St.  
West Elkton, OH. 45070

West Elkton MPO is a leased one story freestanding brick building which was occupied in 1980. The floor area of the building is 495 SF. This is a Level 11 office, which offers 156 PO Boxes. Currently 127 of the boxes are rented. There is no carrier rout in this facility. The lease will expire 6/30/2015.

On April 15, 2011, I visited this facility and conducted an inspection of the existing condition of the building and site. Following is my observations and evaluation of this building:

### **1. Parking Sidewalks & Drainage**

The building is constructed in 1950's in the same lot with the landlord's resident along the OH-503. This office has no parking spaces. The concrete sidewalks around the post office is crumbled and in poor condition. There is no HC accessible route to the building.

### **2. Building Envelope**

This building is a wood frame structure with face brick and alum siding exterior. The exterior brick is in fair condition. The LL's residential is located 5' away from the post office building. The space between two buildings has become storage for junk and trash which it very unappealing.

Windows are old single pane double hung windows. The window at customer lobby area is an insulated glass picture frame window with no security feature. The wood frames and wood trims around the windows are deteriorated. The exterior doors are also old with no security hardware. The door frames and trims are in poor shape and need repair and paint. The exterior doors are not weather tight. The interior doors are wood door. The wood awning above the entrance door is not secure and needs to be replaced.

### 3. Roof Structure:

The main roof is a pitched roof with wood structure and standing seam metal roof. The roof above the restroom and rear of the building is a low slope roof. The roof and flashing are old but no roof leak is reported. The roof needs to be painted. There is no lateral line to drain the roof. Roof water is discharged to the site and washes out the soil around the building.

### 4. Floor and Interior walls

The floor in lobby and workroom area is concrete slab covered with vinyl tile. The restroom and hallway at rear door are over crawl space. The floor at crawl space area is tow steps lower than the workroom floor. The steps provided for this transition is unsafe and does not meet the code requirements. The floor at the crawl space is soft and sunken in some areas. The wall finishes are old wood paneling. Wall paneling is damaged in some areas. The ceiling finish is painted plaster. In general the floor and walls are in fair shape.

### 5. Plumbing

There is a restroom at the rear of the workroom area. This restroom is also used as storage for different materials. There is a sink and toilet and a five gallon electric water heater. The plumbing fixtures and pipes are in fair condition.

### 6. Heating & Cooling

This office is heated by electric base heaters with a central thermostat. No ventilation is provided for fresh air or air circulation at this office. A wall mounted AC unit is provided for cooling purposes. The AC is old, it needs service and filter replacement.

### 7. Electrical & Lighting

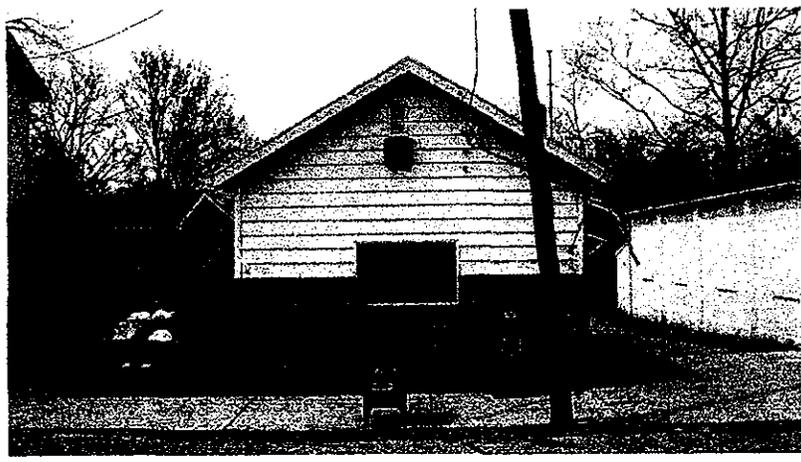
The electric panel is located in the customer lobby area. The interior light fixtures are old fluorescent light fixtures which are not energy efficient. Two exterior lighting fixtures are provided for the front and side of the building.

In conclusion, this building is small but the building elements are in fair condition. There are some code violations, it lacks parking and HC accessibility and the yard needs to be cleaned from trash and junk. Roof needs some work. Yard drainage should be provided for the site. The front sidewalks need replacement. Please refer to the following pictures and contact me if you have any questions or need further information.

Jay Ashrafi | Architect Engineer  
614-469-4204 office | 614-551-2303 cell | 614-469-4315 fax  
[javad.ashrafi@usps.gov](mailto:javad.ashrafi@usps.gov)  
Eastern Facilities Service Office  
850 Twin Rivers Dr # 211  
Columbus OH 43216-9951



Street Scene (STOH- 503)



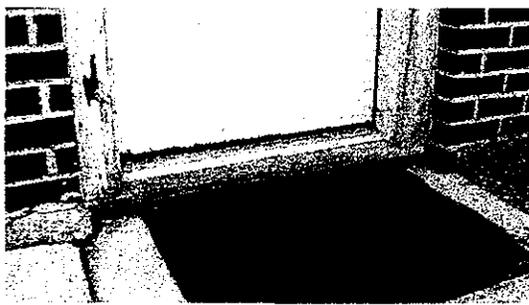
Front view



Front Sidewalks



Side of the building, entrance door.



Entrance Door



Rear of the building

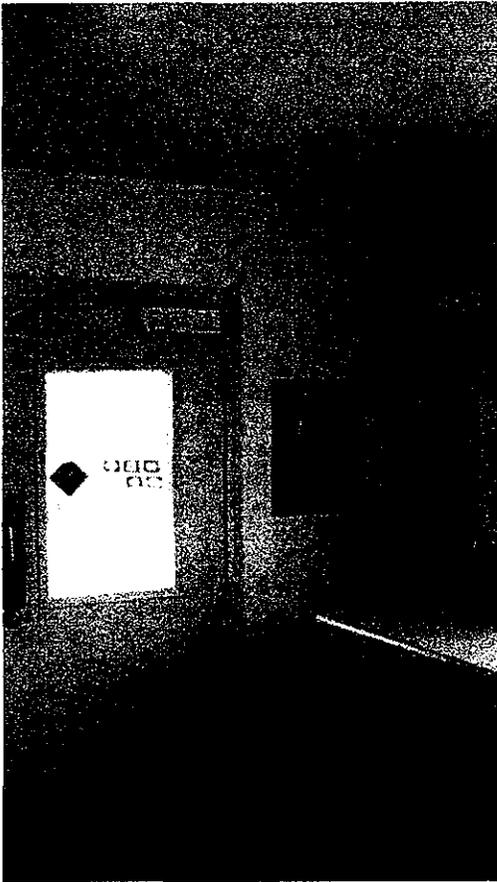


Space between post office and the adjacent residential Roof Drainage

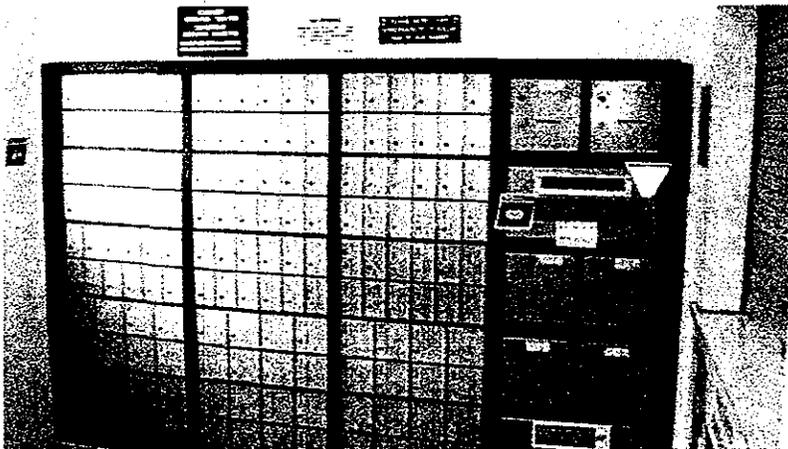
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Customer Lobby



P O Boxes

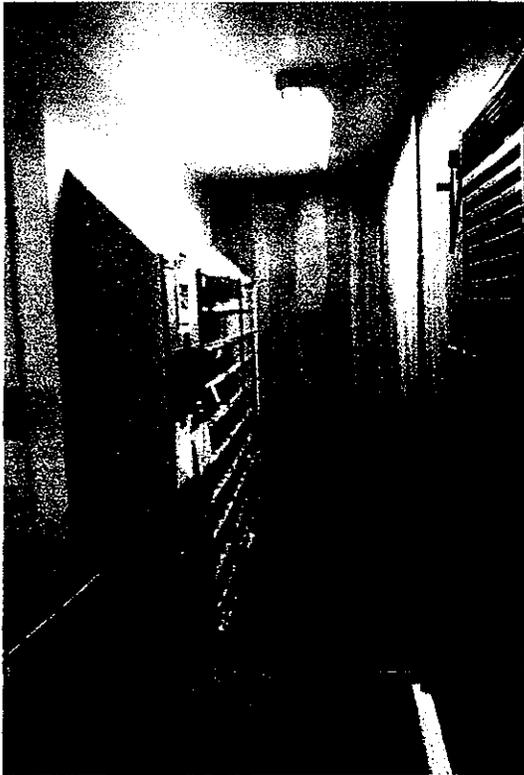
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Counter



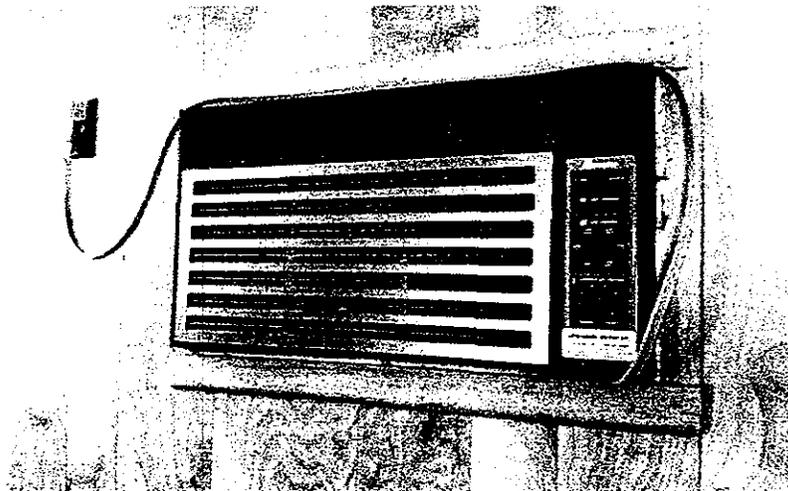
P O Boxes inside workroom



Workroom



Electric base heaters



Wall mounted AC unit

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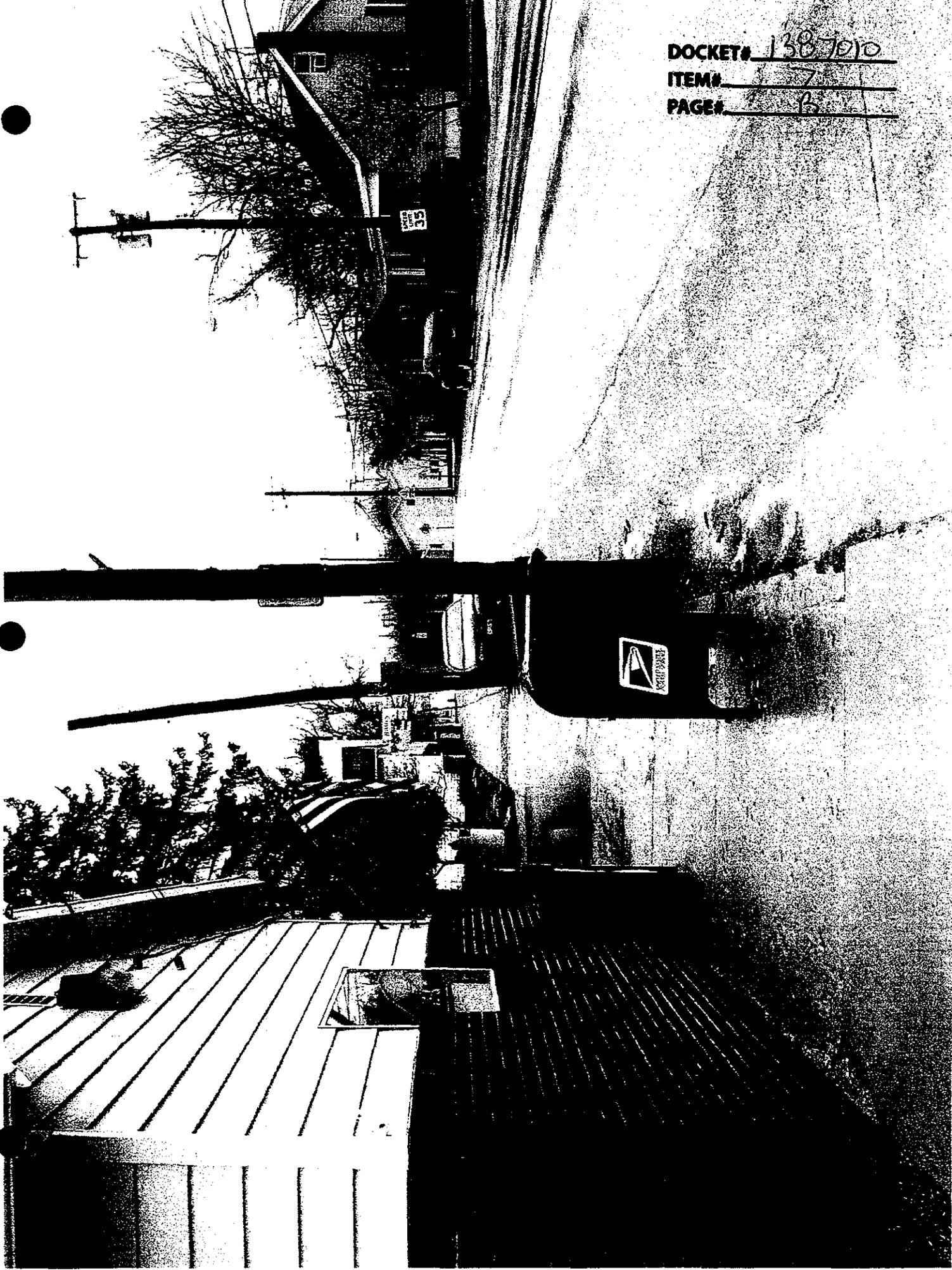
Rear door



Restroom



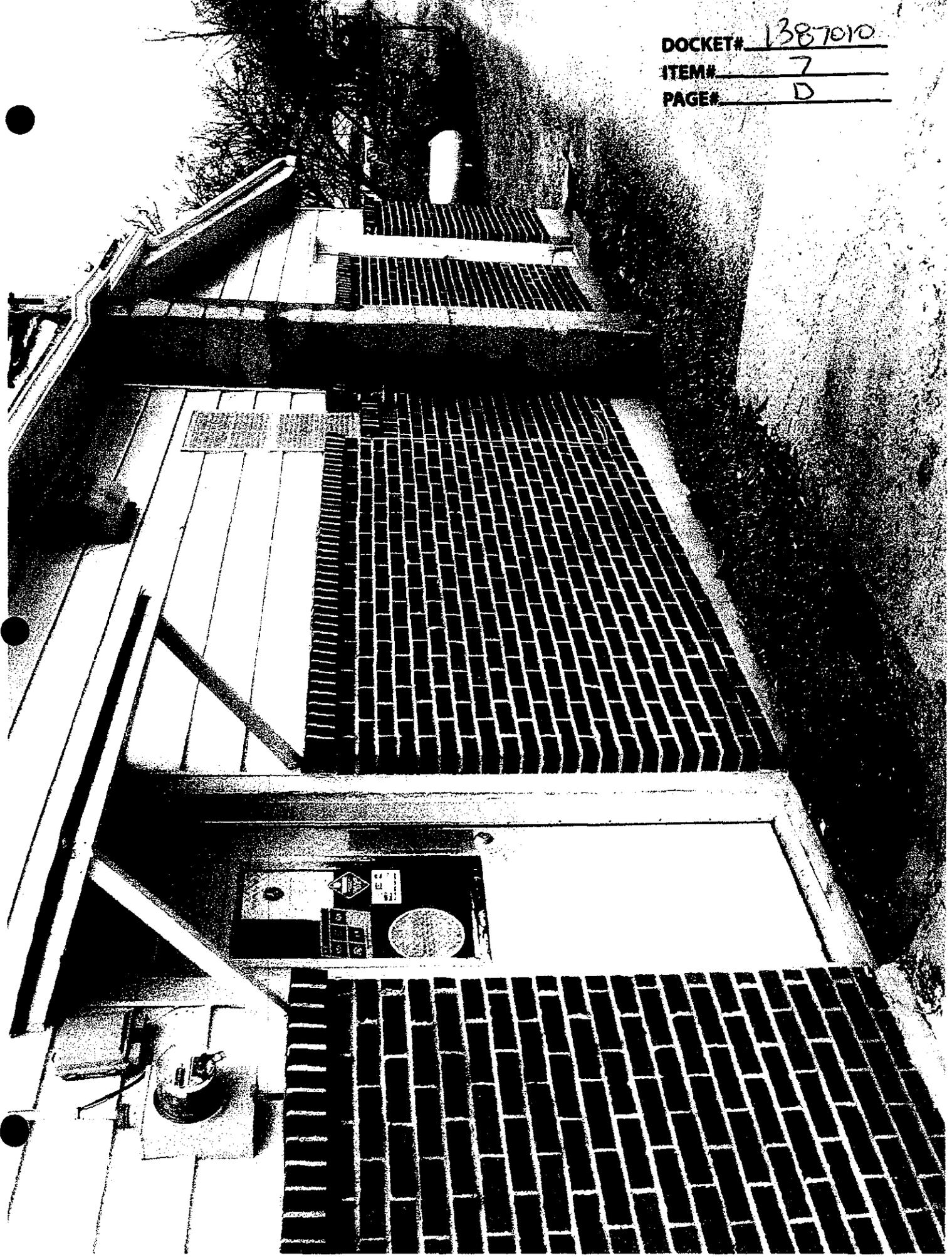
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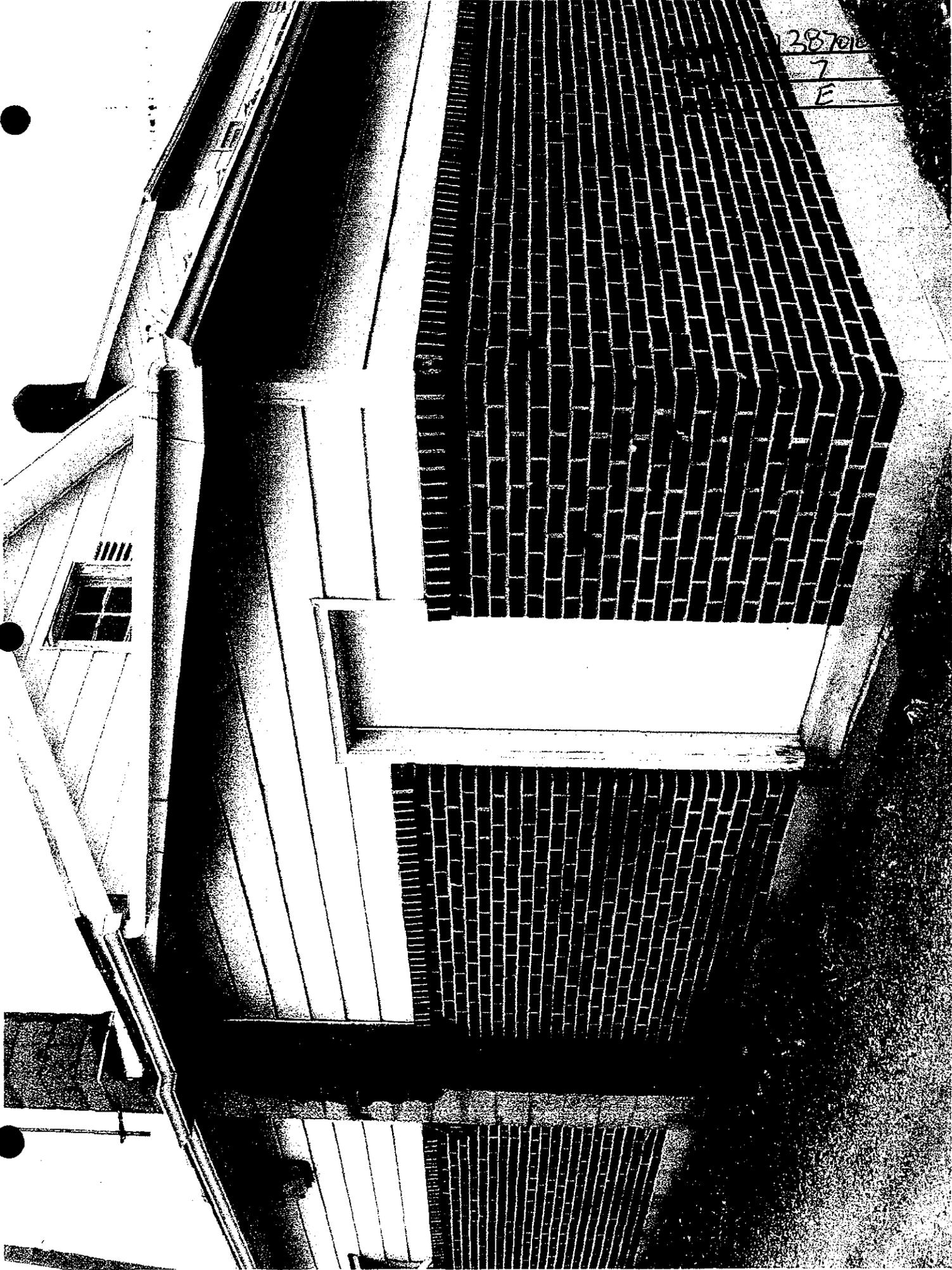
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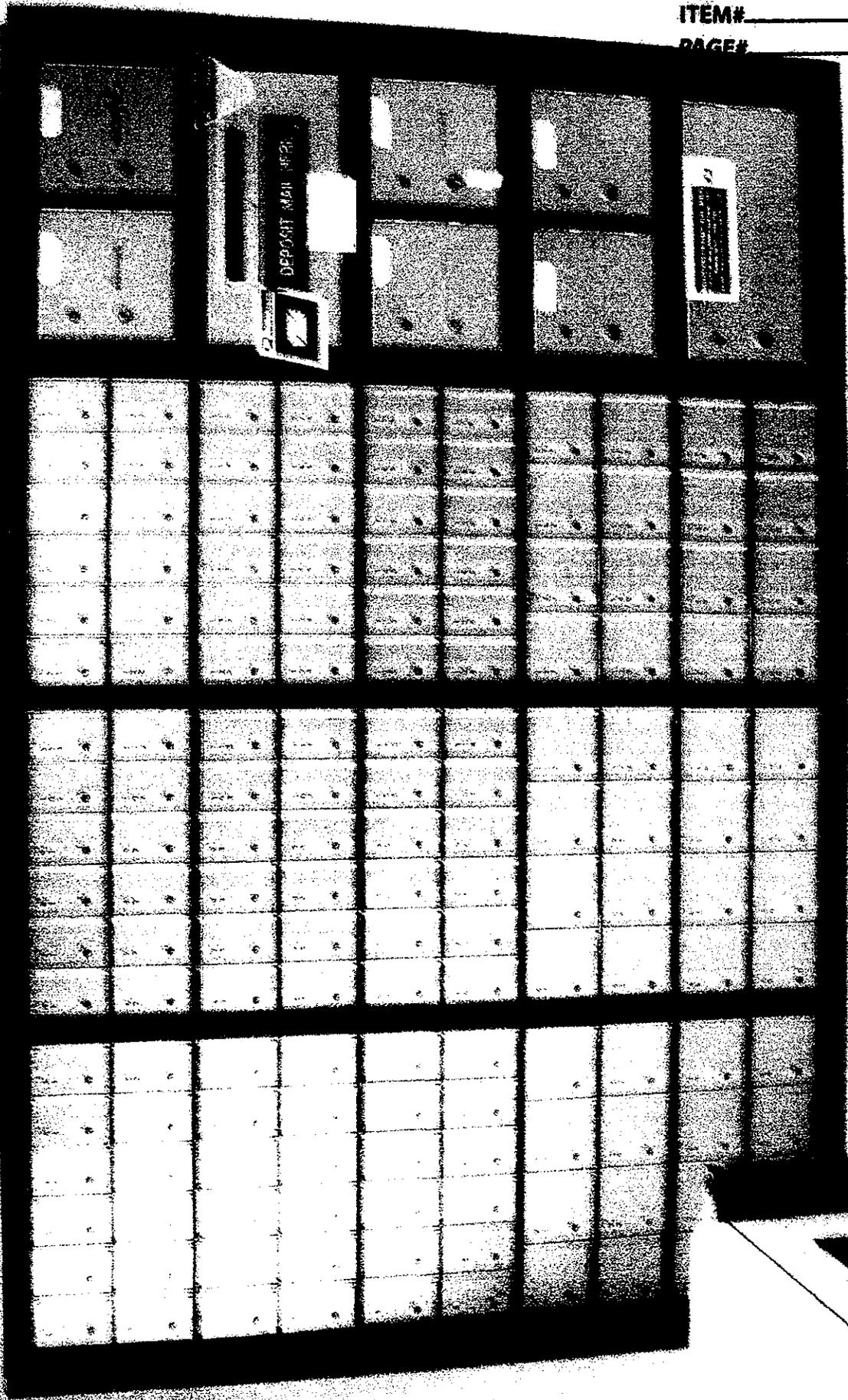
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DEPOSIT MAIL HERE

2

PLEASE RETURN TO THE  
COMMUNICATIONS TO THE  
POST OFFICE

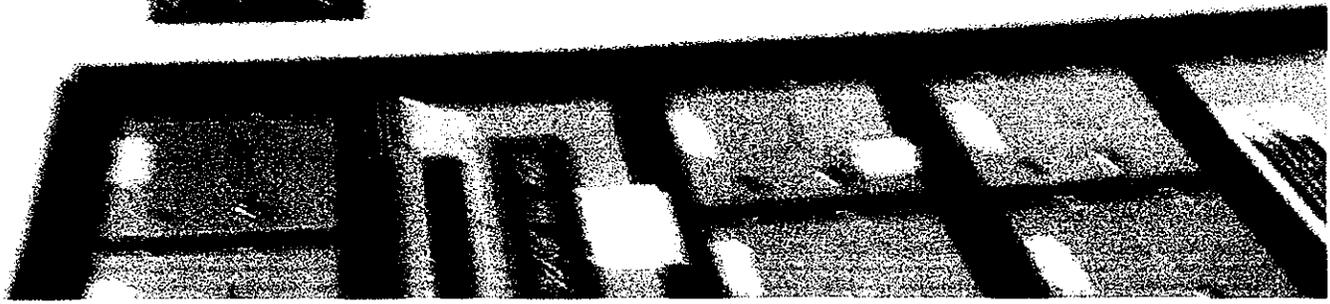
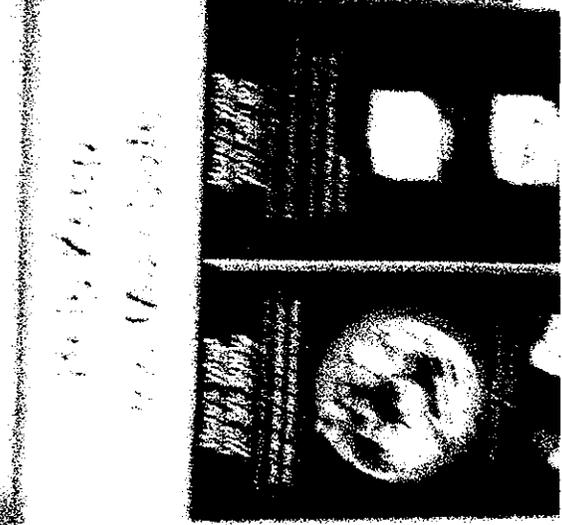
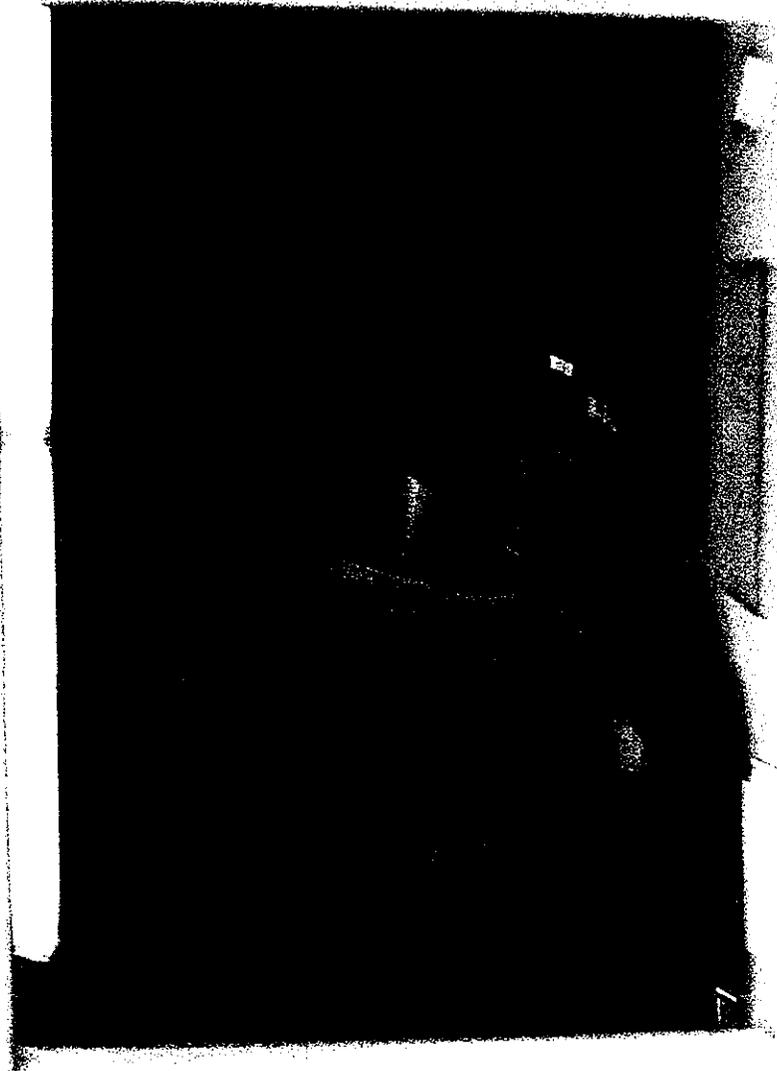
**CLOSED**  
 12:00 PM - 1:00 PM  
**SATURDAY**  
 8:00 AM - 12:00 PM  
 CLOSED HOLIDAYS & HOLIDAYS  
 POST OFFICE MAILABLE AT 7:05 AM

NO STAMP

DOCKET# 138790

ITEM# 7

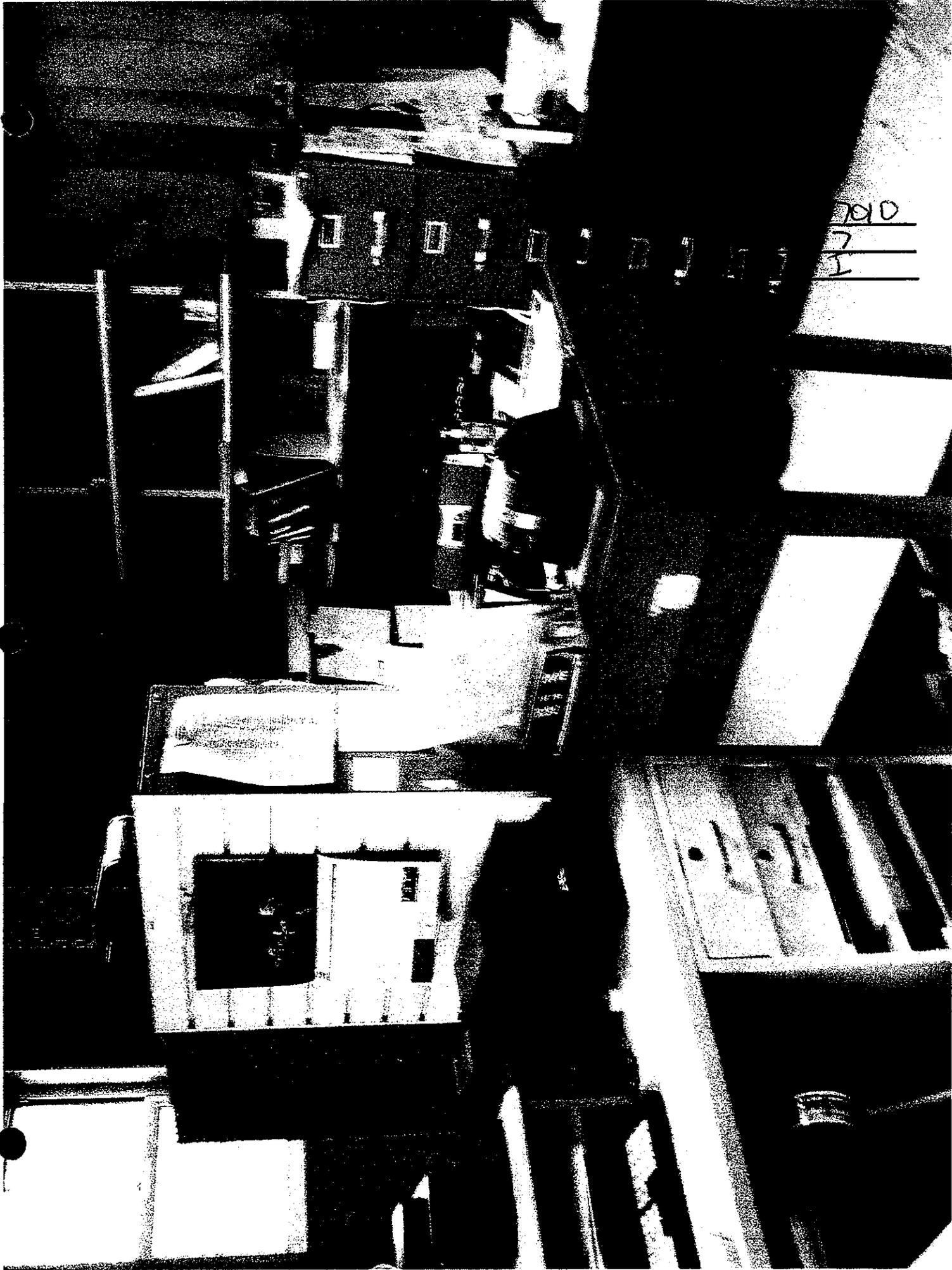
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I





**PS Form 150, Postmaster Workload Information**

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Post Office, State & Zip Code WEST ELKTON, OH 45070		Postmaster's Signature	Date
District Office, State & Zip Code CINCINNATI PFC, OHIO 45234		District Manager's Signature KN7J5K	Date 02/11/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		
2.	Finance Number	(1-6)	388820
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	136
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (if you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

**PS Form 150, Postmaster Workload Information**

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	136	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

**Instructions**

1. Enter current evaluated office level.
  2. Enter the 6 digit post office finance number.
  3. Enter number of general delivery families served.
  4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
  5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
  6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
  7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
  8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code of another office.
  9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
  10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
  11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
  12. Enter the number of classified stations and/or branches that have carrier delivery service.
  13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
  14. Enter the total number of contract stations, rural stations and community post offices.
    - (a) A contract station is a detached finance unit manned by non-postal employees.
    - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    - (c) A community post office is a contract unit which provides service in a small community.
  15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.
- Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)**
16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
  17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
  18. Does office separate incoming mail to carrier routes for other associate offices?
  19. Does office separate all incoming letter size mail to city, rural and/or star routes?
  20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
  21. Do you have a vehicle maintenance facility under your jurisdiction?
  22. Do you have an air transfer office under your jurisdiction?
  23. Do you occupy a government-owned building and lease a portion of the building to someone else?
  24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
  25. Does your office distribute food stamps?

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

#### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: WEST ELKTON  
 Office Zip+4: 45070 -9998 District: CINCINNATI PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) .....	<u>136</u>	X 1.0	=	<u>136</u>
Possible City Deliveries (Item 5, PS Form 150) .....	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) .....	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) .....	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) .....	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs .....				<u>136</u>

#### Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>66</u> units	=	<u>33.00</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>58.00</u>

Activity WSCs 136 + Revenue WSCs = 58.00 Base WSCs 194.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
 (when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

BOB REDDEN

BOBBY.D.REDDEN@USPS.GOV

Printed Name

Signature

CINCINNATI PFC District Review Coordinator

03/03/2011

Title

Date

DOCKET# 1387010  
ITEM# 10  
PAGE# 1



02/09/2011

OIC/POSTMASTER

SUBJECT: WEST ELKTON Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to WEST ELKTON customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the WEST ELKTON Post Office for a 2-week period. The surveys should begin 02/12/2011 and end on 02/25/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 02/26/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact Bob Redden, Post Office Review Coordinator, at (513) 684-5454 or 683-8052.

  
Bob Redden  
Post Office Review Coordinator

cc: Official Record  
Window Transaction Survey  
Survey of Incoming Mail  
Survey of Dispatched

**Window Transaction Survey**

PO Name: WEST ELKTON ZIP+4: 45070 - 9998 Completed By: BOB REDDEN  
 Survey Period: 02/12/2011 through 02/25/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (//) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)	
Sat - 02/12	12	6	1	0	0	0	0	1	
Sun - 02/13	0	0	0	0	0	0	0	0	
Mon - 02/14	7	3	0	0	0	0	0	2	
Tue - 02/15	7	2	1	0	0	1	0	0	
Wed - 02/16	11	4	1	0	0	1	0	1	
Thu - 02/17	9	5	1	0	1	0	0	1	
Fri - 02/18	15	6	1	0	0	2	0	1	
Sat - 02/19	6	6	1	0	0	2	0	1	
Sun - 02/20	0	0	0	0	0	0	0	0	
Mon - 02/21	0	0	0	0	0	0	0	0	
Tue - 02/22	20	5	1	0	0	4	0	0	
Wed - 02/23	18	7	1	0	0	2	0	2	
Thu - 02/24	11	8	2	0	0	4	0	2	
Fri - 02/25	12	6	1	0	0	1	0	1	
<b>TOTALS</b>	128	58	11	0	1	17	0	12	
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	
Daily Average	9.0	5.7	2.0	0.0	0.3	2.8	0.0	1.3	
Average Number Daily Transactions:				20.6	Average Daily Retail Workload in Minutes:				21.1

**Survey of Incoming Mail**

Docket: 1387010 - 45070  
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Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 WEST ELKTON 45070 - 9998  
Dates Recorded 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	170	170	10	67	2	3	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	208	227	10	172	5	2	0	0
Tue - 02/15	76	113	1	57	1	1	0	0
Wed - 02/16	227	227	5	86	2	2	0	0
Thu - 02/17	189	38	6	57	3	4	0	0
Fri - 02/18	227	29	5	86	4	3	0	0
Sat - 02/19	227	76	6	38	2	2	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	227	284	4	340	1	3	0	0
Wed - 02/23	170	113	4	57	2	4	0	0
Thu - 02/24	189	113	4	57	0	2	0	0
Fri - 02/25	170	227	6	86	5	4	0	0
<b>TOTALS</b>	<b>2,080</b>	<b>1,617</b>	<b>61</b>	<b>1,103</b>	<b>27</b>	<b>30</b>	<b>0</b>	<b>0</b>
Daily Average	189.1	147.0	5.5	100.3	2.5	2.7	0.0	0.0

Signature of Person Making Count: BOB REDDEN  
Printed Name: BOB REDDEN  
Date: 03/03/11

**Conversion Rate**

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

**Survey of Dispatched Mail**

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4 WEST ELKTON 45070 - 9998  
Dates Recorded 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	57	0	10	0	3	2	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	132	0	3	0	3	2	0	0
Tue - 02/15	76	0	0	0	0	1	0	0
Wed - 02/16	76	0	4	0	1	1	0	0
Thu - 02/17	76	0	2	0	4	1	0	0
Fri - 02/18	132	0	1	0	2	8	0	0
Sat - 02/19	57	0	2	0	5	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	227	0	10	0	1	2	0	0
Wed - 02/23	57	0	4	0	0	3	0	0
Thu - 02/24	95	0	6	0	3	1	0	0
Fri - 02/25	95	0	3	0	4	2	0	0
<b>TOTALS</b>	<b>1,080</b>	<b>0</b>	<b>45</b>	<b>0</b>	<b>27</b>	<b>23</b>	<b>0</b>	<b>0</b>
<b>Daily Average</b>	<b>98.2</b>	<b>0.0</b>	<b>4.1</b>	<b>0.0</b>	<b>2.5</b>	<b>2.1</b>	<b>0.0</b>	<b>0.0</b>

Signature of Person Making Count: BOB REDDEN  
Printed Name: BOB REDDEN  
Date: 03/03/11



02/09/2011

OIC/POSTMASTER

SUBJECT: WEST ELKTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the WEST ELKTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the WEST ELKTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to BOB REDDEN by 02/23/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>136</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>136</u>

If you have any comments on alternate means of providing services to the WEST ELKTON customers, please provide them below:

None

BOB REDDEN  
Post Office Review Coordinator

Comments:

Zero Permit mailers, Zero Meter customers

cc: Official Record



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02/10/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WEST ELKTON Post Office, 45070 - 9998, located in Preble County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

## Post Office Survey Sheet

## Post Office Survey Sheet

Post Office Name WEST ELKTON ZIP+4 45070-9998  
 Congressional District OH-01 Date 03/04/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.  
 The office has no handicap ramp or counter. Electric bills very high for small building. Dispatch floor unstable bounces when stepped on. No parking
2. Is the facility accessible to persons with disabilities?  Yes  No
3. Lease terms? 30-day cancellation clause? expire until 6/30/15 & we do not have early termination rights
4. Are suitable alternate quarters available for an independent Post Office? If so, where?  
No
5. List potential CPO sites.  
None
6. Are there any postage meter customers or permit mailers?  Yes  No  
 If yes, please identify them by name and address.
7. Which career and noncareer employees will be affected and what accommodations will be made for them?  
 The office has a vacancy postmaster position. The PMR is the OIC and will have the option of working as a PMR in other locations
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?  
 HCR contract truck driver drops the am mail between 7:15am and 7:30am. The afternoon mail is picked up between 5:15pm and 5:30pm. The office will be supplied with house to house rural delivery. The out going mail will be picked up by the carrier off setting the need for a collection box. No lock pouch. HCR truck driver canceled.
- |                                      |  |
|--------------------------------------|--|
| How Post Office boxes are installed? | <u>156</u>                               |
| How Post Office boxes are used?      | <u>136</u>                               |
| What are the window service hours?   | <u>08:00 - 12:00 - 13:00 - 16:30 M-F</u> |
|                                      | <u>08:00 - 12:00 S</u>                   |
| What are the lobby hours?            | <u>24 hours M-F</u>                      |
|                                      | <u>24 hours S</u>                        |
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.  
None

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>All items are owned by the Post Office</u>	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>None</u>	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>One senior citizen that the OIC helps do his bills.</u>	
13.	Rural delivery/HCR delivery. a. What is current evaluation? <u>J43</u> b. Will this change result in the route being overburned? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, what accommodations will be made to adjust the route? c. How many boxes and miles will be added to the route? <u>73, box 3 Miles</u> d. What would be the additional annual expense if the route is increased? <u>6663</u> e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? <u>0</u> f. At what time of the day does the carrier begin delivery to the community? <u>1230</u> Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If so, how? <u>0</u>	
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less <u>Both are group 5</u>	

**Community Survey Sheet**

Post Office Name WEST ELKTON ZIP+4 45070-9998  
 Congressional District OH-01 Date 03/04/2011

1. Incorporated?  Yes  No  
 Local government provided by: West Elkton Mayor  
 Police protection provided by: West Elkton Police Department  
 Fire protection provided by: West Elkton Fire Department  
 School location: West Elkton Intermediate School
  
2. What population growth is expected? (Please document your source)  
No data found for 45070 zip code. Middletown 45042 0.24% for the next 5 years
  
3. What residential, commercial, or business growth is expected? (Please document your source)  
According to census data in the year 2000 there were 83 housing units in West Elkton. This represents a 13.7% growth from 73 in 1990. Of those housing units, none were located in either urbanized areas or urban clusters, and 83 were located in what is classified as a rural area.  
 History. (Are there any special historical events related to the community?  
 Are there any special community events to consider?  
 Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
 Check with the field real estate office when verification is needed.)  
WEST ELKTON COMMUNITY PROFILE no historical found.
  
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?  
The median age for residents in West Elkton, OH is 34.5 (this is younger than average age in the U.S.). Families (non-single residences) represent 71.8% of the population. Median Household Income \$49,166. Taken from MUNI NET Guide.  
 Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.  
 Do employees of the office offer assistance to senior citizens and handicapped)?  
 What provisions can be made for these services if the Post Office is discontinued?  
The OIC helps one senior citizen pay his bills. No public bulletin board but customers tap items to the office bulletin board.

# ZIP CODE DEMOGRAPHIC REPORT

**No data was found for the entered ZIP Code.  
Please check your ZIP request carefully.**

When **no** household growth data is found for a particular ZIP code, it is often discovered that the ZIP Code is for a PO box section within a Postal facility, has no associated geographic delivery territory, or is a new ZIP code.

To learn more about the nature of a specific ZIP Code, please contact the servicing Postmaster. Thank You.

**DOCKET#** 1387010  
**ITEM#** 16  
**PAGE#** A

**New ZIP Code Search**

---

| Home | USPS Blue | Assistance |

# ZIP CODE DEMOGRAPHIC REPORT

DOCKET# 1387010  
ITEM# 11  
PAGE# 3

**Post Office Name:** Middletown, OH  
**ZIP Code:** 45042

<b>Total Population:</b>		<b>Total Households:</b>	
<b>2010</b>	28,697	<b>2010</b>	11,668
<b>2015</b>	28,954	<b>2015</b>	11,811

**Projected Annual Household Growth Rate:** 0.24%

Facility Planning 2010 Dataset

## New ZIP Code Search

| [Home](#) | [USPS.Blue](#) | [Assistance](#) |

Highway Contract Route Cost Analysis Form

Highway Contract Route  
Estimated Cost for Alternative Service

Office Name: WEST ELKTON  
Office Zip+4: 45070 -9998 District: CINCINNATI PFC

1.	Enter the number of additional boxes to be added to the route	<u>0</u>	x 3.64 hours per year	<u>0.00</u>
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>	x 10.40 hours per year	<u>0.00</u>
			<b>Total time added to the route</b>	<u>0.00</u>
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			<u>0.00</u>
	<b>Total additional compensation (HCR hourly rate x total time added to the route)</b>			<u>0.00</u>

**Rural Route Cost Analysis Form**

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**Rural Route Carrier  
Estimated Cost for Alternative Replacement Service**

Office Name: WEST ELKTON  
Office Zip+4: 45070 -9998 District: CINCINNATI PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>73</u>		
2.	Enter the number of additional miles to be added to the route	<u>3.00</u>		
	<b>Total (additional boxes x volume factor)</b>			<u>121.91</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>73</u>		
	Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
	Regular L route boxes	<u>100.00</u>	x 1.82 Min	<u>182.00</u>
	Regular Non-L route boxes	<u>0.00</u>	x 2.00 Min	<u>0.00</u>
	<b>Total additional box allowance</b>			<u>182.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>3.00</u>	x 12 Mileage Standard	<u>36.00</u>
	<b>Total additional minutes per week (miles carried to two decimal places)</b>			<u>339.91</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>339.91</u>	x 52 Weeks	<u>17,675.32</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>17,675.32</u>	/ 60 Minutes	<u>294.59</u>
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	<u>22.62</u>		
	<b>Total Annual Cost (additional annual hours x rural cost per hour)</b>			<u>6,663.60</u>
8.	Enter lock pouch allowance (if applicable)			0.00
	<b>Total annual cost for alternate service (annual cost minus lock pouch allowance)</b>			<u>6,663.60</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				7. Date Prepared 04/28/2011																								
2. Post Office Name WEST ELKTON		3. State and ZIP + 4 Code OH, 45070-9998																										
4. District, Customer Service CINCINNATI PFC	5. Area, Customer Service EASTERN	6. County Preble	7. Congressional District OH-01																									
8. Reason for Proposal to Discontinue Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.		9. PO Emergency Suspend/Reason and Date No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 07/05/2008  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150)EAS-11 Downgraded from EAS-11  d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:00 to 12:00 to 13:00 to 16:30 Sat 08:00 to 12:00 Total Window Hours Per Week  a. Lobby Time M-F 24 hours Sat 24 hours 41.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 136 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 136 g. No. Receiving Duplicate Service 55 h. Average No. Daily Transactions 20.60		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>336</td> <td>98</td> </tr> <tr> <td>b. Newspaper</td> <td>105</td> <td>4</td> </tr> <tr> <td>c. Parcel</td> <td>5</td> <td>4</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>446</td> <td>106</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	336	98	b. Newspaper	105	4	c. Parcel	5	4	d. Other	0	0	e. Total	446	106	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	336	98																										
b. Newspaper	105	4																										
c. Parcel	5	4																										
d. Other	0	0																										
e. Total	446	106																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 46,897 \$ 40,453 \$ 34,891	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.6% of b.) \$ 11,111																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 06/30/2015 Annual Lease \$ 4392  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: If office approved to close will renegotiate lease for early termination.																												
17. Schools, Churches and Organization in Service Area: No: 0 West Elkton Intermediate School, West Elkton United Methodist Church, West Elkton Church Of Christ, Friends Church, First Baptist Church, Arrows Say Soccer, West Elkton Library, Gratis Township Trustees, Village of West Elkton, West Elkton Police Department, West Elkton Fire Department, West Elkton Mayors Court		19. Administrative/Emanating Office (Proposed): Name MIDDLETOWN PO EAS Level 22 Miles Away 9.6 Window Service Hours: M-F 08:00 to 16:30 SAT 08:00 to 11:30 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 156																										
18. Businesses in Service Area: No: 0 Strong Aluminum Foundry, Bud's Garage, Mad Duck Training, BK Construction, P.J.'s Place, Saucy Jacks, S&C Distributing, Varsity INC., FTR Enterprise, Dengler Tractor, C&M Concrete, Walden's Brush with Wildlife Gallery, Lovely's Furniture, Lovely's Equipment, Traders Truck, Aireawide Heating Air Inc., Conway Construction LLC., Western Hills Veterinary Clinic,		20. Nearest Post Office (if different from above): Name SOMERVILLE PO EAS Level 16 Miles Away 7.8 Window Service Hours: M-F 08:00 to 16:30 SAT 08:30 to 12:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 46																										
21. Prepared by																												
Printed Name and Title BOB REDDEN		Signature BOB REDDEN		Telephone No. AC () (513) 684-5454																								
PO Discontinuance Coordinator Name BOB REDDEN		Telephone No. AC () (513) 684-5454		Location CINCINNATI , OHIO																								



**A. Office**

Name: WEST ELKTON State: OH Zip Code: 45070  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: OH-01 County: Preble  
EAS Grade: 11 Finance Number: 388820  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 04/28/2011  
Fax No: (513) 684-5749



March 30, 2011

OIC/POSTMASTER

SUBJECT: WEST ELKTON Post Office

Enclosed are questionnaires addressed to customers of the WEST ELKTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/11/11 for further review.

*Bob Redden*

Bob Redden  
Post Office Review Coordinator  
1591 Dalton Ave. Room 347  
Cincinnati, Ohio 45234

Enclosure  
Questionnaire  
Available Services  
Summary of Post Office Regulations



March 30, 2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the WEST ELKTON Post Office retired on 07/05/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 20.60 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at WEST ELKTON Post Office may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the MIDDLETOWN PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the MIDDLETOWN PO, located 9.6 miles away. Hours of service at this office are 08:00 16:30, Monday through Friday, and 08:00 11:30 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the SOMERVILLE PO, located 4.8 miles away. Hours of service at this office are 08:00 16:30, Monday through Friday, and 08:30 12:00 on Saturday.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by using the pre-addressed envelope provided by April 11<sup>th</sup> or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the West Elkton Fire Department located at 125 N. Main St. on April 11th from 6:00 pm to 7:00 pm to answer questions and provide information about our service.. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Bob Redden at (513) 684-5454 or (513) 683-8052.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Walt Mace".

WALT MACE  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

### Mailing Address

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

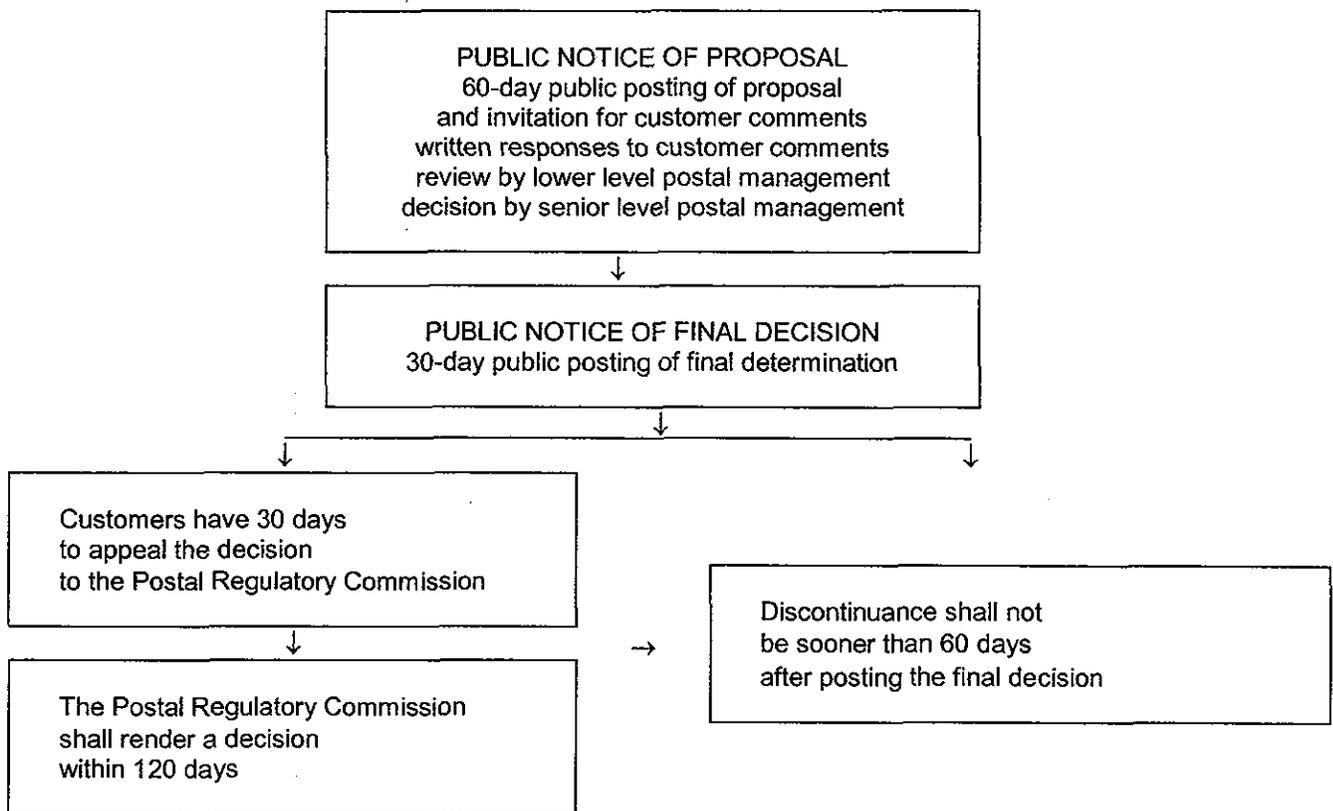
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

### SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





04/26/2011

D. LAWSON  
P.O. BOX 26  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

**Nonpostal Services**

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- |          |                              |  |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

shopping in 7 mile

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: D. Lawson

Address: 134 Beechwood Ave. Box 26 W. Elkton

Telephone: 937-783-4855

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

JOSH BALLARD  
P.O. BOX 154  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

2

DOCKET# 1387010

ITEM# 22

PAGES 2A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

Trenton on Post Office

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

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---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  
 Personal needs  
 Banking  
 Employment  
 Social needs

5. Do you currently use local businesses in the community?

- Yes       No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes       No

Name: Josh Ballard

Address: P.O. Box 154 West Elkton OH

Telephone: 513 320 1580

Date: 3-29-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

4-1-2011

To Whom it May Concern:

IN regards to the closing of WESTLTON  
post office. It would be a loss to the  
older people that come into the office  
to buy stamps, etc. We find it close,  
the postal worker is very helpful, shows  
a concern for the people that come  
into the post office. We find our  
post office box to be a safe place  
for our mail & very important mail  
that comes into the post office. We  
use the post office box, our  
mail box at our home has  
been busted or taken down by  
snow blades on the city and state  
trucks in the winter. Not only them  
by a passing truck. The state truck  
did put it back up. We've had  
mail in the yard that was  
covered in snow. We realize things  
are getting so that changes have to  
be made. I hope this post office will  
remain open. Thank you. Mrs. & Mrs. John Taberny



04/26/2011

ROBERT PRATER  
P.O. BOX 106  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Robert E. Frater  
Address: 158 E MAPLE ST PO 106  
Telephone: 937 787 9885  
Date: 4 2 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

STRONG ALUMINUM FOUNDRY INC.  
P.O. BOX 157  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

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Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

\_\_\_\_\_

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: STRONG ALUMINUM FOUNDRY, INC.

Address: 122 N. MAIN ST., WEST ELKTON, OH 45070 Po. Box 157

Telephone: (937) 787-3259

Date: 4/1/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

FIRST BAPTIST CHURCH  
P.O. BOX 95  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better                       Just as Good                       No Opinion                       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: 1st Baptist Church

Address: PO Bx 95

Telephone: None

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

MARY LANE  
P.O. BOX 63  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Eaton
- Personal needs \_\_\_\_\_
- Banking GRATIS + Eaton
- Employment MIDDLETOWN
- Social needs MIDDLETOWN

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Mary Lane

Address: 182 Poplar Str Box 63 W. ELKTON

Telephone: \_\_\_\_\_

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

MITCHELL MERRIMEN  
P.O. BOX 83  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO
- If yes, please explain:
- 

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*Retired*

---

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: lost mail, to many with other people's mail, their rate goes up w/ home delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Camden + Eaton OH
- Personal needs Camden OH
- Banking - by mail title/Third
- Employment NO RETURNED
- Social needs WEST ELKTON

5. Do you currently use local businesses in the community?

- Yes       No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes       No

Name: Mitchell Merriman  
Address: Box 83  
Telephone: cell 513-267-8775  
Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

RICHARD KIRBY  
P.O.BOX 45  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

b. Mailing Letters

c. Mailing Parcels

d. Pick up Post Office box mail

e. Pick up general delivery mail

f. Buying money orders

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

h. Sending Express Mail

i. Buying stamp-collecting material

Other Postal Services

a. Entering permit mailings

YES  NO

b. Resetting/using postage meter

YES  NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

YES  NO

b. Using for school bus stop

YES  NO

c. Assisting senior citizens, persons with disabilities, etc.

YES  NO

If yes, please explain:

d. Using public bulletin board

YES  NO

e. Other

YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Hamilton Eaton  
 Personal needs Hamilton Eaton  
 Banking Hamilton Trenton Seven Mile  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Richard Kirby

Address: P.O. Box 75 138 N. Main St. West Elkton Ohio

915-570-0045

Telephone: \_\_\_\_\_

Date: 07/07/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

GERALD M. VOLKENAND  
P.O. BOX 12  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

a. Buying Stamps

Daily Weekly Monthly Never

b. Mailing Letters

c. Mailing Parcels

d. Pick up Post Office box mail

e. Pick up general delivery mail

f. Buying money orders

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

h. Sending Express Mail

i. Buying stamp-collecting material

Other Postal Services

a. Entering permit mailings

YES  NO

b. Resetting/using postage meter

YES  NO

Nonpostal Services

a. Picking up government forms (such as tax forms)

YES  NO

b. Using for school bus stop

YES  NO

c. Assisting senior citizens, persons with disabilities, etc.

YES  NO

If yes, please explain:

\_\_\_\_\_

d. Using public bulletin board

YES  NO

e. Other

YES  NO

If yes, please explain:

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

\_\_\_\_\_

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Elton
- Personal needs Elton
- Banking Elton, Middletown
- Employment Middletown
- Social needs Elton

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: GERALD M. VOLKENAND

Address: 124 N. ELM ST. WEST ELTON OHIO 45070 <sup>P.O. Box 12</sup>

Telephone: 937-787-1555

Date: 4/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

- |  | Daily                    | Weekly                              | Monthly                             | Never                               |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|--------------------------------|------------------------------|--|

- |          |                              |  |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
                 
  Just as Good
                 
  No Opinion
                 
  Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes
                 
  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes
                 
  No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

BOOKS AND STOFF INC.  
P.O. BOX 90  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

DOCKET# 1387010  
 ITEM# 22  
 PAGE# 11A

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

**Other Postal Services**

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

**Nonpostal Services**

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | ? <input type="checkbox"/> YES          | <input type="checkbox"/> NO            |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

Information on mailing services available, we are both a coin business

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Municipalities within 50 miles
- Personal needs within 15 miles
- Banking Camden - Endau - Hamilton
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Books + Stuff, Inc.

Address: P.O. Box 90

Telephone: 937-287-4535

Date: 4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Many residents are customers, and we order, + request information from the Post Office, for their + our needs.*



04/26/2011

PATRICIA S. CURTIS  
P.O.BOX  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |                                     |                |
|-------------------------------------|----------------|
| <input checked="" type="checkbox"/> | Shopping       |
| <input checked="" type="checkbox"/> | Personal needs |
| <input checked="" type="checkbox"/> | Banking        |
| <input type="checkbox"/>            | Employment     |
| <input type="checkbox"/>            | Social needs   |

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: PATRICIA S. CURTIS

Address: 11074 CAROLYN DR. P.O. BOX 41

Telephone: 937-361-8048

Date: 4-08-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*We should not have to go 4-9 miles for our mail!!!*



04/26/2011

RENEE KIDWELL

P.O.BOX 43  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about losing your post office. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. (PURCHASING STAMPS BY MAIL) The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. (PURCHASING POSTAL MONEY ORDERS) Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. (SPECIAL SERVICES) Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. (HOLDING MAIL) Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

63

DOCKET# 1387010  
ITEM# 22  
PAGE# 13A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

On route to

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

R  
R  
R  
R  
R

Eaton

- Shopping \_\_\_\_\_  
Personal needs \_\_\_\_\_  
Banking \_\_\_\_\_  
Employment \_\_\_\_\_  
Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Renee Kidwell

Address: PO BOX 43

Telephone: 937-787-3398

Date: 4/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't want to loose our PO!



04/26/2011

WEST ELKTON UNITED METHODIST CHURCH  
P.O. BOX 88  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: West Elkton United Meth-dist Church

Address: PO Box 88 - West Elkton Ohio 45070

Telephone: 937-787-4093

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

CHARLES GABBARD  
P.O.BOX 4  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace", with a horizontal line extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

\_\_\_\_\_

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Eaton or Middletown
- Personal needs Eaton or Middletown
- Banking Camden
- Employment Retired
- Social needs Camden Eaton Middletown

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No    ?

Name: Charles Gabbard

Address: 166 Poplar St. P.O. Box 4 West Elkton, Ohio 45070

Telephone: 787-4136

Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

BERTCHEL ROBERTS  
P.O.BOX 174  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

10

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

YES

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: we need this we are disabled

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

only once got cheated

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Bertchel Roberts

Address: 20 box 174

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I feel that the school and the  
people living in the village  
of West Elkton need the  
post office. Bertchel Roberts  
Do not take out the post office  
then lower our property taxes



04/26/2011

ETHEL L. MERRIMEN  
P.O. BOX 86  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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DOCKET# 1387010

ITEM# 22

PAGE# 17A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> <i>medicines</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

*retired*

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: Receives medication to post office box by week pass  
Receives packages from Cleveland Public Library can't bring weather

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Camden + Edin
- Personal needs Camden
- Banking Fifth/Third by mail
- Employment Retired
- Social needs West Edin

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Ethel L. Merriman

Address: Box 86 West Edin, OH

Telephone: 937-787-3125

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

RICHARD A. STEELE  
P.O. BOX 46  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Richard A. Steele

Address: P.O. Box 46 111 Poplar St. West Elkton, O. 45070

Telephone: 937-634-2135

Date: 4-2-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I feel without a P.O. Box someone can come up to your house and get your mail if your not home so what good is it for me to get my mail sent to my house so I would rather keep me P.O. Box.*

*Thanks*

*Rick Steele*



04/26/2011

TIM MCWHORTER  
P.O. BOX 6  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

\_\_\_\_\_

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

\_\_\_\_\_

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Tim McWhorter

Address: 134 Elm St Box 6 WEST ELKTON, OHIO 45070

Telephone: 937-787-3143

Date: 4-6-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

JOHN & DELORES HABERNY  
P.O. BOX 115  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a long horizontal flourish extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

An add for selling something or lost an item

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

I think it would be Gratis Post office, on the way to Eaton.

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping - Eaton, Camden, Germantown
- Personal needs " " \_\_\_\_\_
- Banking Eaton, Germantown
- Employment laid off - was working in Richmond, Indiana
- Social needs - Church on Greenbush Rd. ?

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: John & Delores Haberny

Address: P.O. Box 115, WESTELKTON, OHIO 45070-0115  
(10378 ST. RT. 503)

Telephone: 937-787-3261

Date: 4-1-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

DENNIS & MISTY ROGERS  
P.O. BOX 25  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink that reads "Walter Mace". The signature is fluid and cursive.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

- |   | Daily                               | Weekly                              | Monthly                             | Never                               |
|---|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters  | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels <i>every couple months</i>   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders <i>couple times a year</i>   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>every couple months</i> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| h. Sending Express Mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| i. Buying stamp-collecting material   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- |          |                              |                             |
|----------|------------------------------|-----------------------------|
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
|----------|------------------------------|-----------------------------|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

gratis, Camden

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Eaton, Camden, Hamilton
- Personal needs Eaton, Hamilton, Middletown, Monroe
- Banking Middletown, Trenton
- Employment Middletown, Miamisburg
- Social needs Middletown, Eaton, Hamilton

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Dennis & Misty Rogers

Address: 1 Pine St. W. Elkton, Oh. 45070 Po 25

Telephone: 937-787-9443

Date: 4-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

CHARLES A. HOWARD  
P.O. BOX 101  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping EATON, Richmond & Hamilton + Camden
- Personal needs SAM
- Banking CAMDEN & 7 mile
- Employment Retired
- Social needs CAMDEN very little socializing

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: CHARLES A. HOWARD  
Address: 132 W. Maple ST Do box 101  
Telephone: 937-787-3266  
Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

WEST ELKTON CHURCH OF CHRIST  
P.O. BOX 147  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

23

DOCKET# 1387010

ITEM# 22

PAGE# 23A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain:

\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: West Elkton Co of C

Address: 12153 HWY. 503 South Po 147

Telephone: 937-787-3032

Date: 4/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

ROBERT HUNT  
P.O. BOX 1  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Robert Hunt

Address: 54 N. Main St. P.O. Box 1

Telephone: 937-634-5067

Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

ERICA HOWARD  
P.O. BOX 153  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about not having rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a long horizontal flourish extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

75

DOCKET# 138700

ITEM# 22

PAGE# 25A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping - Katon, Camden  
 Personal needs Katon, Camden, West Elkton  
 Banking - Katon, Camden  
 Employment - Katon  
 Social needs - West Elkton

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Erica Howard  
Address: PO Box 153, West Elkton, OH 45070  
Telephone: 937-787-4900  
Date: 4/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It is really convenient having the post office right close to our home. I hate to see it close and will be very disappointed! We do not even have a regular mail box.



04/26/2011

GLENDA KING  
7573 GREENBUSH RD.  
SOMERVILLE, OH 45064

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Eaton, Dayton
- Personal needs Eaton
- Banking Eaton
- Employment Eaton
- Social needs Eaton, Camden

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Glenda King

Address: 7573 Greenbush Rd., Somerville, OH 45064

Telephone: 937-787-4391

Date: 4-8-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

CHARLES PENNINGTON  
P.O. BOX 70  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	? <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

Information on other recipients, prices, etc.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

 Better

 Just as Good

 No Opinion

 Worse

If yes, please explain:

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4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping GRANT'S - SM, CAMDEN BN, ERLAND - 15M
- Personal needs SAME
- Banking CAMDEN - ERLAND
- Retired Employment Retired
- Social needs - West ERLAND

5. Do you currently use local businesses in the community?

 Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

 Yes  No

Name:

CHARLES PENNINGTON

Address:

Box 70

Telephone:

937-787-4535

Date:

4-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE POST OFFICE, IN A SMALL TOWN, IS MORE THAN A DISPENSER OF SERVICES. IT IS A PLACE WHERE FRIENDS MEET, INFORMATION IMPARTED, AND BUSINESS CONDUCTED. NOT WITH WRITTEN PAPERS, BUT WITH HANDSHAKES, & NODS OF A HEAD. THIS IS MORE THAN THE POST OFFICE, IT IS THE VILLAGE!



04/26/2011

TINA SIMS  
P.O. BOX 173  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles away.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse  
 If yes, please explain: mail carrier runs to late in  
day like getting my mail in early AM

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Middletown/Eaton OH</u>
<input checked="" type="checkbox"/>	Personal needs	<u>   </u>
<input checked="" type="checkbox"/>	Banking	<u>   </u>
<input type="checkbox"/>	Employment	<u>↓</u>
<input checked="" type="checkbox"/>	Social needs	<u>↓</u>

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Janis Sims

Address: 7369 Greenbush Rd Box 173 West Elkton OH 45070

Telephone: 507 937-634-5755

Date: 4/21/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

EDWARD & KATHLEEN STUTZ

P.O. BOX 118  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

we are retired & don't travel out often.

DOCKET# 1387010

ITEM# 22

PAGE# 29B

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse

If yes, please explain: We have house delivery & we pay for this box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Edward & Kathleen Stutz

Address: P.O. Box 118 West Elton, Ohio 45070

Telephone: 513-310-1873

Date: 4-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

MARTHA PIERSON  
P.O. BOX 37  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/> YES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/> YES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/> YES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

I have to have someone else take me - I'm retired.

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: I do not drive anymore - I am 85 years old - I don't like to change my address - I've lived here for 54 years.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Yes      Shopping my sister takes me to the grocery -
- Personal needs
- YES      Banking CAMDEN - to the bank -
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes       No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes       No

Name: Martha Pierson

Address: 122 Beechwood, W. Epton, Ind 45070 20 37

Telephone: 787-3575

Date: 4-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

DONALD L. KEMERLEY  
P.O. BOX 129  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a horizontal line extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
Personal needs \_\_\_\_\_  
Banking \_\_\_\_\_  
Employment \_\_\_\_\_  
Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Donald L. Kemerley  
Address: 175 Poplar St. N Box 129 W. Elkton, Ohio  
45070  
Telephone: 937-787-4224  
Date: 4-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

JOE PIERSAL  
P.O. BOX 31  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a long horizontal flourish extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
  - b. Using for school bus stop  YES  NO
  - c. Assisting senior citizens, persons with disabilities, etc.  YES  NO
- If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board  YES  NO
  - e. Other  YES  NO
- If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain: Pass Grays OM + Seven Mile Post Offices

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping HAMILTON OH / KATON OH
- Personal needs HAMILTON OH
- Banking HAMILTON OH / KATON OH
- Employment SPRINGBORO OH
- Social needs WEST KILBOUR OH / HAMILTON OH

5. Do you currently use local businesses in the community?

- Yes
- No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes
- No

Name: Joe Piersak

Address: PO Box 31

Telephone: \_\_\_\_\_

Date: 4/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

NOLAN SWARTZ  
P.O. BOX 23  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Nolan Swartz

Address: P.O. Box 23 West Elkton Ohio 45070

Telephone: \_\_\_\_\_

Date: 4/11/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

KEN & JOY ADAMS  
P.O. BOX 150  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The post office is currently reviewing hour reduction and closure on Saturdays.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasional</i>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasional</i>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

will stop for Mom's mail

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Kroger or Wal-Mart
- Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs Church

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Ken + Joy Adams

Address: PO Box 150 242 ELM ST West ELKTON, OH 45070

Telephone: 8 937-634-2029

Date: 4/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*I realize everything has been impacted due to the recession, but we need our post office. Could you cut out Sat. hours or even a week day hours? We really need to get the Federal govt. out of this, and run it more like a business. Thanks, Joy Adams*



04/26/2011

PYRL & JUDY SHELEY  
P.O. BOX 51  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a horizontal line extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati , Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> (occas.)
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

Post mistress helps me a lot with my packages & packing. I'll miss my P.O.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

when I go to grocery in other towns

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Camden - Eaton - Middletown
- Personal needs " " "
- Banking Camden, Ohio
- Employment retired
- Social needs NA

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: Pyrl E Judy Shelby  
Address: P.O. Box 51 West Elkton, Ohio 45070  
Telephone: 937-787-3073  
Date: 4-13-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

JAMES & CONNIE ROYSE  
P.O. BOX 146  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- The post office is currently reviewing hour reduction and closure on Saturdays. The West Elkton Office isn't being solely review for economic reasons.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a long horizontal flourish extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

310

DOCKET# 138710  
ITEM# 22  
PAGE# 36A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/>	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/>	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/>	<input type="checkbox"/> NO
------------------------------	-------------------------------------	-----------------------------

If yes, please explain:

West Elkton, OH

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Dayton Mall area, Eaton, Middletown, Garsfield
- Personal needs Same as shopping
- Banking Middletown
- Employment Hamilton + Middletown
- Social needs Cincinnati

5. Do you currently use local businesses in the community?

Yes  No PI's for carryout

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: James + Connie Rayze (P.O. Box 146 @ W.E.)

Address: 6395 Robertson Dr, Camden, OH 45311

Telephone: 937-787-3316

Date: April 2, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

A cutback of hours would be better than closing altogether - stay open 3 days a week plus Saturday A.M. I'm looking to 'semi-retire', I'd be willing to work part-time if Jennifer needed a day off!



04/26/2011

DONNE LARSON  
P.O. BOX 34  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

DOCKET# 1387010  
ITEM# 22  
PAGE# 37A

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

+ garage sales

to put up for auctions

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES  NO

If yes, please explain:

I am handicapped & my husband is too & this P.O. is ever so close & handy for us, I pray you do not close it.

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- We are* Shopping \_\_\_\_\_
- Retired* Personal needs \_\_\_\_\_
- Banking \_\_\_\_\_
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No *I really don't know.*

Name: Donna Larson

Address: PO Box 34, West Elkton, OH 45070

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/26/2011

JOHN D. FARQUHAR  
P.O.BOX 119  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, Post Office, in the last line of the address, and the Zip Code will remain.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO

- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

The West Elkton PO is very convenient

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Hamilton
- Personal needs Hamilton
- Banking Seven Mile
- Employment Self
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: JOHN D FARQUHAR  
Address: PO BOX 119 45070  
Telephone: 937 787-4414  
Date: 4/1/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Ability to change Post Offices  
would be a Big Hurdle  
Along with the Fact that I  
would have to have Business Stationery  
Reprinted  
I prefer a PO Box for Security*



04/26/2011

EDDIE & SANDRA LYKINS  
P.O. BOX 85  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You are concerned about having mail delivered to a central location. One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", written over a horizontal line.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

---

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

---

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

---

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better       Just as Good       No Opinion       Worse

If yes, please explain:

---

---

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Eaton Ohio</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Trenton Ohio</u>
<input checked="" type="checkbox"/>	Banking	<u>Trenton Ohio</u>
<input checked="" type="checkbox"/>	Employment	<u>Trenton Ohio</u>
<input checked="" type="checkbox"/>	Social needs	<u>Eaton, Ohio Hamilton Ohio</u>

5. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: Eddie & Sandra Lykins

Address: P.O. Box 85 West Elkton Ohio 45070

Telephone: 937-787-3226

Date: 3/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

April 6, 2011

Eddie & Sandra Lykins  
P.O. Box 85  
West Elkton, OH 45070

Bob Redden  
US Postal Service  
1591 Dalton Ave. Room 346  
Cincinnati, OH 45234

RE: Changes to P.O. Box/Rural Mail Delivery in our area

Dear Mr. Redden,

We received your customer service questionnaire to fill out and return and are enclosing this additional letter regarding our service. We are very pleased with our P.O. Box in West Elkton and do not want to see any changes. We got a P.O. Box so that we could be sure and get important mail as we should. You see, we've had very bad experiences with our rural delivery. We've had mail lost frequently and have sometimes had it delivered to neighbors instead of our address. One of the worst experiences we had was when the snow plow knocked down our mail box. We instructed the post office (Camden, OH) to hold our mail for us to pick up. We went to do that very thing, and they advised that we had no mail there. We knew that wasn't right, so we asked them to check further. They called our mail carrier who advised them that our neighbor across the street and told him to just leave our mail with him. We don't know that neighbor well and were very upset that our instructions were not followed. Also, we had to then catch our neighbor home to even get that mail. We're not even sure that mail carrier was allowed to do something like that - we were very angry but never reported it. This is our same post office /rural mail carrier who can't seem to stop our mail when we'll be away on vacation. We start trying to stop it

a week before we're to be gone – it usually takes 2 to 4 days past the date the mail should not be being delivered for it to finally stop. These very things caused us to decide to have a P.O. Box (West Elkton, OH) for any important mail to be delivered to. We never have issues there plus it is on our way home from work, making it very convenient – especially with gas prices these days. We will have to get a P.O. Box elsewhere if West Elkton is closed and have to drive out of our way to pick up our mail. Yes, you can say that our rural delivery will be from Middletown, OH to take care of things. We still won't be trusting a rural carrier with any important mail, so that won't be an option for us. Our rural delivery was bad enough to cause us to have to do a spreadsheet to keep track of what mail we should be getting and when since we were nearly late with bills due to them getting lost – some showed up very late and some not at all. We can depend on our P.O. Box mail being there when it should. It occurs to us that the people in the town of West Elkton don't even have mail boxes, so what is to be done for them?? We had heard at one time that the post office boxes in the post office would be maintained by Eaton or Germantown and that we'd still be able to have and use them. Is that still an option ?? We're sure that nothing we say will matter in the end, but we have a right to voice our opinions. We will, of course, still have some rural delivery – the majority of our mail, though, will go to a P.O. Box somewhere for our peace of mind. It's a shame that with the economy and gas prices and other daily problems we all face, that we also must be aggravated about our mail. It seems to us that it will be expensive to re-route everything and to have actual mail boxes needed in West Elkton and other small communities. Why not just stop Saturday delivery and things like that to save money?? We're sure you won't do it the way the people want to see it done – you asked what we thought, though. At least be kind enough to give plenty of warning that the changes you mentioned are indeed happening. We and most other people have to get addresses changed – not just to mail a letter but for bills and banking, etc. We purchase things online and have some online payments – all of them require your "billing" address, which is our P.O. Box. Everything has to match or you have issues and time wasted trying to make payments, etc. So..... your changes will cause everyone a lot of stress and work, not to mention the inconveniences. We have no confidence in "rural" anything. You see, we have the same problem with our newspaper delivery, which - by the way, comes from Middletown, OH. We try to stop delivery for vacations only to have it pile in our driveway (a very big hint that we're not home). So, you tell us why we want would anything

other than the West Elkton P.O. Box service that we have confidence in. Another point to make about our rural delivery is for when they have to deliver a priority mail package actually to our house and not the mailbox. We put a note on our door to put it on the back porch out of the weather and out of view when we are expecting something like that. We then come home to the package in front of our garage door to where we must get out (even in the rain) to move the package to be able to get in our garage. Now, that's what we consider taking care of the customer. We could go on and on, but it will fall on deaf ears as all things that matter to the common American people do. This letter has at least given us an opportunity to speak, which seldom happens this day and age. We can't stop you from changing our rural delivery service to Middletown if that is what you choose, but we will make plans to still have a P.O. Box somewhere so that we have some control over receiving our mail.

Please keep us informed as to what is going on in our area.

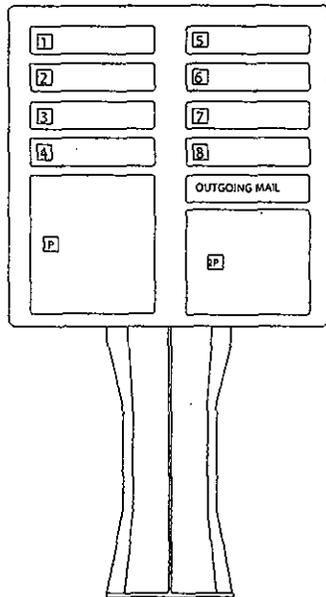
Sincerely,

*Eddie & Sandra Lykins*

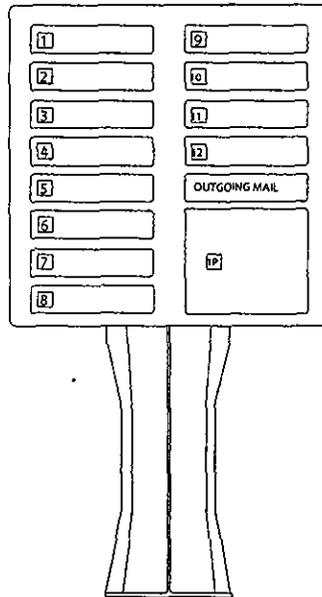
Eddie & Sandra Lykins, P.O. Box 85 West Elkton, OH 45070 (the way we prefer our mail)

CLUSTER BOX UNIT (CBU)  
 REPLACEMENT PARTS LIST

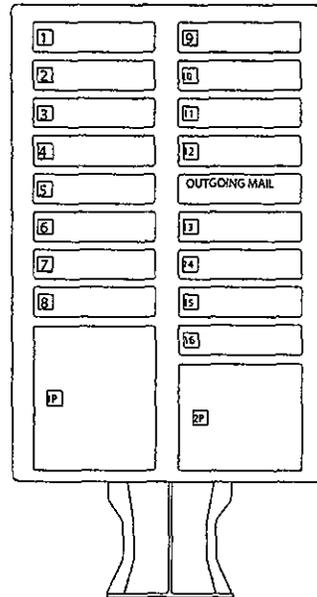
"NEW" TYPE I



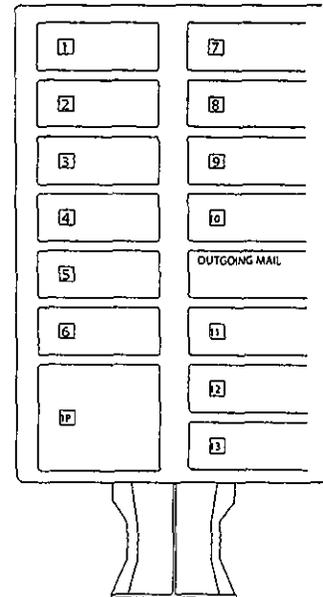
TYPE II



TYPE III



TYPE IV  
 (WAS TYPE I)



ALL REQUESTS FOR SERVICE AND PARTS  
 SHOULD BE SENT TO:  
 American Locker Security Systems, Inc.  
 608 ALLEN STREET  
 JAMESTOWN, NY 14701-3966  
 SERVICE CENTER HOTLINE PHONE NUMBER  
 800/828-9118  
 716/664-9600  
 Fax 716/664-2949  
 WEBSITE: WWW.AMERICANLOCKER.COM  
 E-MAIL: INFO@AMERICANLOCKER.COM  
 PRICES SUBJECT TO CHANGE WITHOUT PRIOR NOTICE  
 F.O.B. SHIPPING POINT  
 MINIMUM BILLING \$20.00  
 15% restocking charge on all returned orders.

USPS CERTIFIED DRAWING	
ISSUE NO.	
DATE	
USPS REP.	
ORIGINAL DOCUMENT RETAINED IN A.L.S.I. - Q.C. PERMANENT FILES	



04/26/2011

JOHN D. TERRILL

P.O. BOX 149  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, Post Office, in the last line of the address, and the zip code.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace

Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

- |  | Daily                               | Weekly                              | Monthly                  | Never                    |
|--|-------------------------------------|-------------------------------------|--------------------------|--------------------------|
| a. Buying Stamps   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels   | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES            | <input type="checkbox"/> NO            |

If yes, please explain: Explanation Question

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

See Attached Copy 2 (2)

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_  
 Personal needs \_\_\_\_\_  
 Banking \_\_\_\_\_  
 Employment \_\_\_\_\_  
 Social needs \_\_\_\_\_

*Am a  
need to know  
basis*

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No

Name: John D. Terrill

Address: P.O. Box 149, West Elkton OH 45670

Telephone: 937-787-3616

Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 11, 2011

Walt Mace  
Manager, Post Office Operations  
1591 Dalton Avenue  
Cincinnati, OH 45234-9990

**My Response to "Possible Changes in the Way Our Postal Service is Provided"**

The Somerville Post Office is 7.94 miles one way, not 4.8 miles one way.  
10 miles -- vs. 16 miles round trip (per Map Quest)  
Middletown 19.2 miles round trip (per Postal Service letter)  
At near \$4.00 per gallon, Gas adds up:

21 people per day (per Postal letter) being served at West Elkton counter x going to  
Somerville to do business:

18.7 gallons of gas x \$3.80 (today's price), this will cost us \$71.00 per day x 5-1/2  
days = \$390.00 per week. This is \$20,280.00 per year extra expenses for fuel.

For my business purposes:

Need new business cards, new invoices, new letter and new job estimate pads

Do we care about small businesses? Our President says this is the future of our economy.

What do you do, wait for Postman to come and get packages, buy money orders, buy stamps, leaving package  
by side of road in rain or for someone to steal?

Are these proposed changes already cut and dried no matter what is said in this lengthy one hour meeting?

Presently I pick up my mail at 9:00 AM on Rural Route Delivery. My pick up and delivery at box is around 4:00  
or after. This is not enough time to make business at banks, supply houses, etc., always keeping you one day  
behind.

Do not have to stop mail now, when away from home minimizing possibility of home invasion and risk of identity  
theft. The fewer people that know you are going to be away from home or business reduces your chances of  
being robbed.

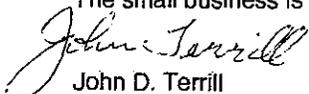
The issue of Preble County mail coming out of Butler County does not seem right, Somerville being  
approximately six times smaller than Camden. But Camden being in Preble County when Somerville was  
picked for the location to distribute mail in Preble County this was picked wrong then. All of this time that has  
passed does not make it any more correct. Preble County people should take care of Preble County people.

When I use Somerville address people go to Somerville looking for me. When they get to Somerville, they ask,  
turn around, come back to West Elkton to locate me. Having driven close to my house the first time through, 8  
miles one way. If all routes are set up like this, no wonder our fuel usage is so high compared to the rest of the  
world.

By having to go someplace else to get supplies, this will take over \$20,000.00 per year out of the Village  
economy. Money could and would have been spent locally, quite a loss, not counting the extra time and money  
spent on something that is already here plus wear and tear on our vehicle

Do we not care as a Government about what is done to small villages and towns?

The small business is supposed to be the backbone of this Country. Do not we care as to what is going on?

  
John D. Terrill  
PO Box 149  
West Elkton, OH 45070



Docket 1387010  
Item 22  
Page 41

MEMO TO THE RECORD

SUBJECT: Missing Page  
Item 22  
Page 41

This certifies that this was intently omitted.

Bob Redden

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Bob Redden  
Cincinnati District Post office Review Coordinator



04/26/2011

FREDRICK W. SPECHT  
P.O. BOX 116  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
- You are concern about having mail delivered to a central location. One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

41

DOCKET# 1387010  
ITEM# 22  
PAGE# 42A

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some Times
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Some Times
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO  
 If yes, please explain:  
Village Special Meeting new Ordinances

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |                                     |                |       |
|-------------------------------------|----------------|-------|
| <input checked="" type="checkbox"/> | Shopping       | _____ |
| <input type="checkbox"/>            | Personal needs | _____ |
| <input checked="" type="checkbox"/> | Banking        | _____ |
| <input type="checkbox"/>            | Employment     | _____ |
| <input type="checkbox"/>            | Social needs   | _____ |

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Fredrick w. Specht

Address: P.O. Box 116 120 E. MAPLE ST WEST ELKTON, O 45070

Telephone: 937-787-4151

Date: 4-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

April 2011

The majority of the residents of the village of West Elkton are retired or low income. I for one am 71 years old, I don't have a computer like many residents can't afford one or the monthly fees to run it. I get prescription Medication by mail. I also get my retirement checks by mail. When I go on vacation I know my mail is safe until I return. If I leave it in a rural mail box it can be stolen or vandalized, by people walking around. Even our Post Office was broken into and the government never found out who was responsible.

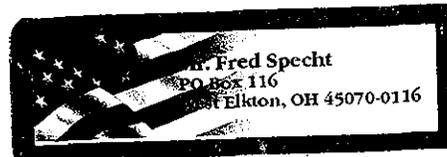
If the Post office closes we would have to change our address on all bills , retirement, social security our checkbooks, cards and letters and many you would not be aware of. Like you have 10 days to change your address at the License Bureau this means a trip to the closest one, fill out paper work and they sent it to Columbus.

If you close the post office your plan is to put us in rural service. Have you thought of a plan like the Farmersville post office, which is open for two hours a day for full service, and still has post boxes and you can mail letters or small packages? Also there are outside p.o.boxes , like at many apartments. I am sure the Village of West Elkton would donate land to put outside boxes on. Your address would remain the same, small packages and letters would be secure, letters and small packages could be mailed from the box. The carrier wouldn't be running out of gas driving all around the village. I'm sure time would be saved and time is money. What happened to closing on Saturdays? I would like a written response to this letter.

Thank you a Concerned Citizen

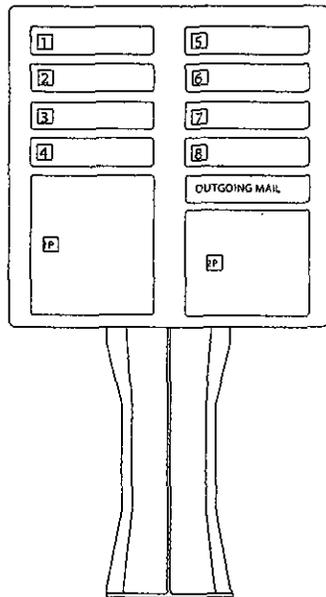
*West Elkton Councilman, Fred Specht*

Fred Specht p.o. box 116 West Elkton Ohio 45070

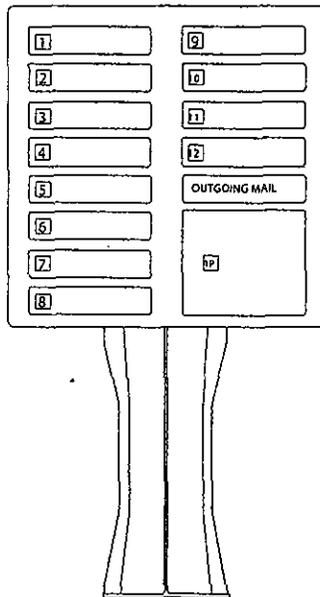


CLUSTER BOX UNIT (CBU)  
 REPLACEMENT PARTS LIST

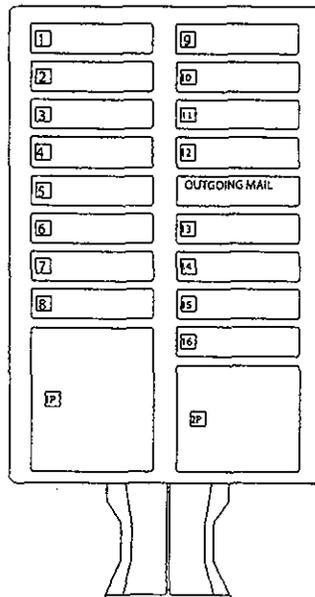
"NEW" TYPE I



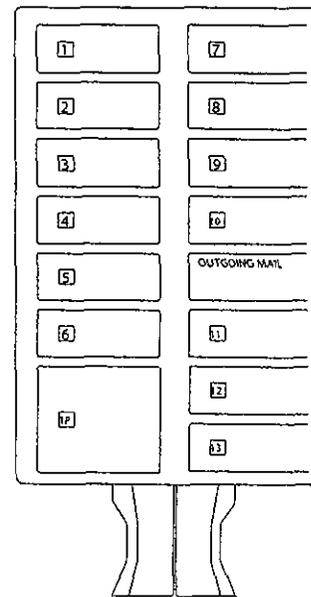
TYPE II



TYPE III



TYPE IV  
 (WAS TYPE I)



ALL REQUESTS FOR SERVICE AND PARTS  
 SHOULD BE SENT TO:  
 American Locker Security Systems, Inc.  
 608 ALLEN STREET  
 JAMESTOWN, NY 14701-3966  
 SERVICE CENTER HOTLINE PHONE NUMBER  
 800/828-9118  
 716/664-9600  
 Fax 716/664-2949  
 WEBSITE: WWW.AMERICANLOCKER.COM  
 E-MAIL: INFO@AMERICANLOCKER.COM  
 PRICES SUBJECT TO CHANGE WITHOUT PRIOR NOTICE  
 F.O.B. SHIPPING POINT  
 MINIMUM BILLING \$20.00  
 15% restocking charge on all returned orders.

USPS CERTIFIED DRAWING	
ISSUE NO.	
DATE	
USPS REP.	
ORIGINAL DOCUMENT RETAINED IN A.L.S.S.I. - Q.C. PERMANENT FILES	



04/26/2011

ROBERT E. TERRILL  
6855 WEST ELKTON GIFFORD RD.  
SOMERVILLE, OH 45064

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script, appearing to read "Walter Mace".

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

42

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Middletown Oh,
- Personal needs Middletown Oh, Eaton Oh,
- Banking Levitts Oh,
- Employment Retired
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

Yes  No Where possible

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No Where available

Name: Robert E Terrill

Address: 6855 West Elhton Lifford Rd. Somerville Oh

Telephone: 937-787-4840 45064

Date: 7/6/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

PO Box 178  
West Elton Ohio  
45070



04/26/2011

BILL & SHARON BATES  
P.O. BOX 73  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
- You are concern about having mail delivered to a central location. One of the options that the post office will be proposing is to have CBU's or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Mace", with a long horizontal flourish extending to the right.

Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

Nonpostal Services

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain: Many Senior get their RX through the mail.

- d. Using public bulletin board  YES  NO
  - e. Other  YES  NO
- If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain: \_\_\_\_\_

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain:  
\_\_\_\_\_

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping \_\_\_\_\_
- Personal needs \_\_\_\_\_
- Banking Do most by mail
- Employment \_\_\_\_\_
- Social needs \_\_\_\_\_

5. Do you currently use local businesses in the community?

- Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes  No IF post office close it would hurt small business in town.

Name: Bill & Sharon Bates

Address: P.O. Box 73 WEST ELKTON OHIO.

Telephone: 937-787-3160

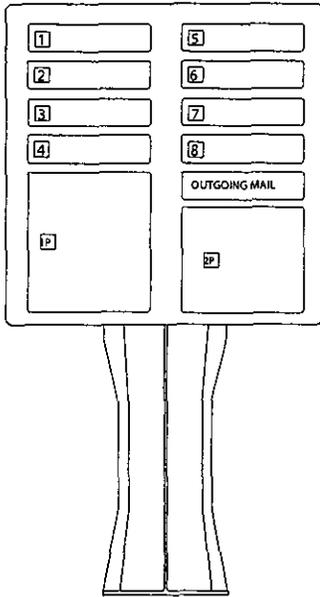
Date: 3/31/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

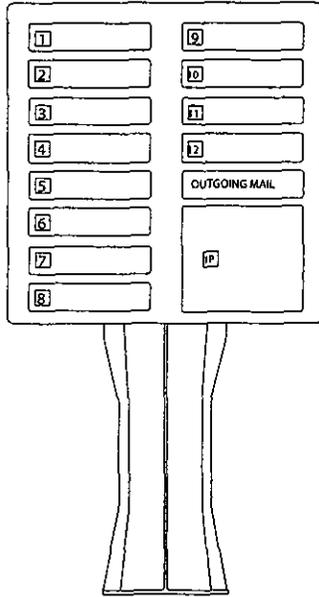
This post office is a real + for our small town. It would really hurt our little community if closed.

## CLUSTER BOX UNIT (CBU) REPLACEMENT PARTS LIST

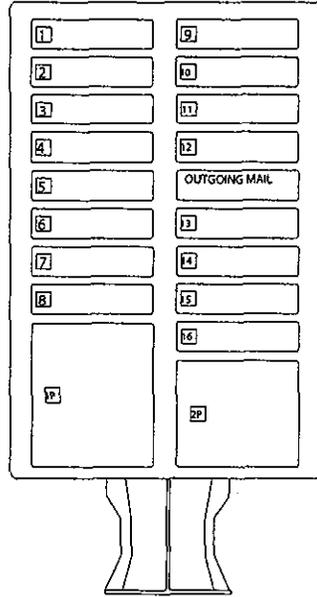
**"NEW" TYPE I**



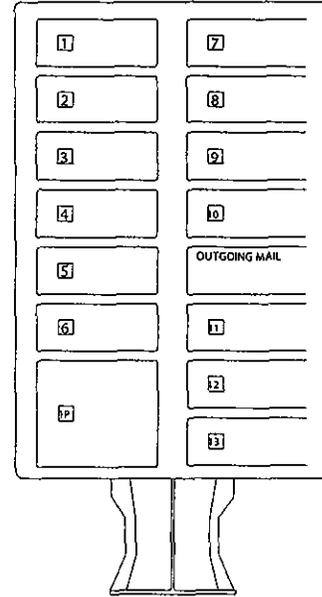
**TYPE II**



**TYPE III**



**TYPE IV  
(WAS TYPE I)**



ALL REQUESTS FOR SERVICE AND PARTS  
SHOULD BE SENT TO:  
 American Locker Security Systems, Inc.  
 608 ALLEN STREET  
 JAMESTOWN, NY 14701-3966  
 SERVICE CENTER HOTLINE PHONE NUMBER  
 800/828-9118  
 716/664-9600  
 Fax 716/664-2949  
 WEBSITE: [WWW.AMERICANLOCKER.COM](http://WWW.AMERICANLOCKER.COM)  
 E-MAIL: [INFO@AMERICANLOCKER.COM](mailto:INFO@AMERICANLOCKER.COM)  
 PRICES SUBJECT TO CHANGE WITHOUT PRIOR NOTICE  
 F.O.B. SHIPPING POINT  
 MINIMUM BILLING \$20.00  
 15% restocking charge on all returned orders.

USPS CERTIFIED DRAWING	
ISSUE NO.	
DATE	
USPS REP.	
ORIGINAL DOCUMENT RETAINED IN A.L.S.I. - Q.C. PERMANENT FILES	



04/28/2011

RAY PURDY  
P.O.BOX 13  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-5454.

Sincerely,



Walter Mace  
Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

1. Please check the appropriate box to indicate whether you used the WEST ELKTON Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings  YES  NO
- b. Resetting/using postage meter  YES  NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms)  YES  NO
- b. Using for school bus stop  YES  NO
- c. Assisting senior citizens, persons with disabilities, etc.  YES  NO

If yes, please explain:

- d. Using public bulletin board  YES  NO
- e. Other  YES  NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES  NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better       Just as Good       No Opinion       Worse

If yes, please explain: Can't keep mail left standing

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes     No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes     No

Name: Ray Pendergast

Address: P.O. Box 13

Telephone: 937-787-4065

Date: 4-26-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Name	Address	City	State	Zip
Bertchel Roberts	P.O.Box 174	WEST ELKTON	OH	45070
Bill & Sharon Bates	P.O.Box 73	WEST ELKTON	OH	45070
Books and Stoff INC.	P.O.Box 90	WEST ELKTON	OH	45070
Charles A. Howard	P.O.Box 101	WEST ELKTON	OH	45070
Charles Gabbard	P.O.Box 4	WEST ELKTON	OH	45070
Charles Pennington	P.O.Box 70	WEST ELKTON	OH	45070
D. Lawson	P.O. Box 26	WEST ELKTON	OH	45070
Dennis & Misty Rogers	P.O.Box 25	WEST ELKTON	OH	45070
Donald L. Kemerley	P.O.Box 129	WEST ELKTON	OH	45070
Donne Larson	P.O.Box 34	WEST ELKTON	OH	45070
Eddie & Sandra Lykins	P.O.Box 85	WEST ELKTON	OH	45070
Edward & Kathleen Stutz	P.O.Box 118	WEST ELKTON	OH	45070
Erica Howard	P.O.Box 153	WEST ELKTON	OH	45070
Ethel L. Merrimen	P.O.Box 86	WEST ELKTON	OH	45070
First Baptist Church	P.O.Box 95	WEST ELKTON	OH	45070
Fredrick W. Specht	P.O.Box 116	WEST ELKTON	OH	45070
Gerald M. Volkenand	P.O.Box 12	WEST ELKTON	OH	45070
Glenda King	7573 Greenbush Rd.	SOMERVILLE	OH	45064
James & Connie Royse	P.O.Box 146	WEST ELKTON	OH	45070
Joe Piersal	P.O.Box 31	WEST ELKTON	OH	45070
John & Delores Haberny	P.O.Box 115	WEST ELKTON	OH	45070
John D. Farquhar	P.O.Box 119	WEST ELKTON	OH	45070
John D. Terrill	P.O.Box 149	WEST ELKTON	OH	45070
Josh Ballard	P.O. Box 154	WEST ELKTON	OH	45070
Ken & Joy Adams	P.O.Box 150	WEST ELKTON	OH	45070
Martha Pierson	P.O.Box 37	WEST ELKTON	OH	45070
Mary Lane	P.O.Box 63	WEST ELKTON	OH	45070
Mitchell Merrimen	P.O.Box 83	WEST ELKTON	OH	45070
Nolan Swartz	P.O.Box 23	WEST ELKTON	OH	45070
Patricia S. Curtis	P.O.Box 41	WEST ELKTON	OH	45070
Pryl & Judy Sheley	P.O.Box 51	WEST ELKTON	OH	45070
Ray Purdy	P.O.Box 13	WEST ELKTON	OH	45070
Renee Kidwell	P.O.Box 43	WEST ELKTON	OH	45070
Richard A. Steele	P.O.Box 46	WEST ELKTON	OH	45070
Richard Kirby	P.O.Box 45	WEST ELKTON	OH	45070

DOCKET# 1387010

ITEM# 22

PAGE# 46B

Robert E. Terrill	6855 West Elkton Gifford Rd. SOMERVILLE	OH	45064
Robert Hunt	P.O.Box 1 WEST ELKTON	OH	45070
Robert Prater	P.O.Box 106 WEST ELKTON	OH	45070
Strong Aluminum Foundry INC.	P.O.Box 157 WEST ELKTON	OH	45070
Tim McWhorter	P.O.Box 6 WEST ELKTON	OH	45070
Tina Sims	P.O.Box 173 WEST ELKTON	OH	45070
West Elkton Church of Christ	P.O.Box 147 WEST ELKTON	OH	45070
West Elkton United Methodist Church	P.O.Box 88 WEST ELKTON	OH	45070

**Postal Service Customer Questionnaire Analysis**

Questionnaires were distributed to all delivery customers of the WEST ELKTON Post Office on 03/30/2011. Additionally, during the survey period, questionnaires were available at the WEST ELKTON Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>168</u>
Favorable to proposal	<u>2</u>
Unfavorable to proposal	<u>22</u>
Expressing no opinion	<u>20</u>
Total questionnaires received	<u>44</u>

### Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

No Concern

Response:

2. Concern (No Opinion):

Customer concerned that post office haven't reviewed office for hours reduction.

Response:

The post office is currently reviewing hour reduction and closure on Saturdays. The West Elkton Office isn't being solely review for economic reasons.

3. Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (No Opinion):

4. Customers questioned the economic savings of the proposed discontinuance. Concerned about the post office not looking at reducing hours or closing office on Saturday before closing offices.

Response:

You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The post office is currently reviewing hour reduction and closure on Saturdays.

Concern (No Opinion):

5. Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

6. Customers were concerned about loosing their post office.

Response:

Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.(PURCHASING STAMPS BY MAIL)The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.(PURCHASING POSTAL MONEY ORDERS) Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.(SPECIAL SERVICES) Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.(HOLDING MAIL)Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (No Opinion):

7. Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. Concern (No Opinion):  
Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. Concern (No Opinion):  
Customers were concerned about the mailboxes being damaged by snowplows.

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

10. Concern (No Opinion):  
No Concern

Response:

11. Concern (Unfavorable):  
Customer concerned about having delivery to a central location.

Response:

One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.

12. Concern (Unfavorable):  
Customer expressed a concern about irregular hours that the rural route serves the community.

Response:

Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles away.

13. Concern (Unfavorable):  
Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

14. Concern (Unfavorable):  
Customers asked why their post office was being discontinued while others were retained.

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

15. Concern (Unfavorable):  
Customers expressed concern about misdelivered mail.

Response:

The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

16. Concern (Unfavorable):  
Customers expressed concern over the dependability of rural route service.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at

boxes at about the same time each day.

17. Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Concern (UnFavorable):

18. Customers stated that the number of miles on the customer notification letter listed the distance from the Somerville Post Office was 4.8 miles but is actually being 7.94 miles.

Response:

You expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.

Concern (UnFavorable):

19. Customers were concerned about a change of address.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

20. Customers were concerned about having to make an address change on their bank checks and stationery.

Response:

Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Concern (UnFavorable):

21. Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable):

22. Customers were concerned about later delivery of mail.

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

23. Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

24. Customers were concerned about obtaining accountable mail and large parcels.

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or



Community Meeting Roster

Postal Service Representative (Names and Titles):  
Bob Redden District Post Office Review Coordinator  
Walt Moore Manager Post Office Operations Area  
Kathy Chenzwick District Marketing Manager

Date: 4/11/2011  
 Time: 6:00 PM

Total Number of Customers Present: 26 Place: West Elkton Fire Department

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Michael W Roberts Sr	4698 Northern Rd Somerville, O	45064	
Mitchell Merrin	105 So. Main St West Elkton OH	45070	
Corwin Talbert	138 S. Main St West Elkton	45070	937-787-3185
Tim McWhorter	134 Elm St Box 6 West Elkton OH	45070	937-787-3143
Cheryl McWhorter	134 Elm Street Box 6 West Elkton, OH	45070	937-787-3143
Don Kemerley	175 Poplar St N West Elkton, OH	45070	937-787-4224
Pat Kemerley	175 Poplar St Box 129 West Elkton, OH	45070	937-787-4224
Charlie Howard	137 W. Main St Box 106 West Elkton	45070	937-787-3266
Joy Adams	242 Elm St PO Box 150 West Elkton	45070	937-634-2029
Vera Boice-Treasure	120 J Main St. Box 88 West Elkton, Ohio	45070	937-787-4093
Richard Bau	146 N. Main	45070	937-787-4055
Richard Steel	P.O. Box 46	45070	937-634-2135
Mike Zimmerman	Register Herald Eaton, OH	45320	937-456-5553
Joseph L. Pearson	PO Box 71 West Elkton	45070	937-787-3791
James Royse	PO Box 146 West Elkton OH	45070	937-787-3316
Martha Pearson	Box 37 West Elkton Ohio	45070	937-787-3575
John D Farquhar	POB 119 West Elkton Ohio	45070	937-787-4414
Harold Baker	PO Box 73 West Elkton Ohio	45070	937-787-3160
Bill Bates	PO Box 73 West Elkton	45070	937-787-3160



## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. **Concern (UnFavorable):**  
Customer expressed a concern about package delivery and pickup.  
**Response:**  
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern (UnFavorable):**  
Customers questioned the economic savings of the proposed discontinuance.  
**Response:**  
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
3. **Concern (UnFavorable):**  
Customers were concerned about a change of address.  
**Response:**  
Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.
4. **Concern (UnFavorable):**  
Timeline for decision to close office.  
**Response:**  
This is currently a fact finding process. Once all information is gathered a proposal will be posted. The entire process could at the least take 250 days to 300 days.
5. **Concern (UnFavorable):**  
Why the Post Office has a deficit?  
**Response:**  
Fuel cost in addition to loss of volume thru electronic diversions, PAEA Act 2006 pre-pay our retire health benefits
6. **Concern (UnFavorable):**  
Customers were concerned about loss of employment in the community.  
**Response:**  
The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
7. **Concern (UnFavorable):**  
Customers felt the cost of postage was increasing while service was decreasing.  
**Response:**  
The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
8. **Concern (UnFavorable):**  
Customers were concerned about later delivery of mail.  
**Response:**  
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
9. **Concern (UnFavorable):**  
Customers questioned the economic savings of the proposed discontinuance.  
**Response:**  
Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service

- estimates an positive annual savings.
10. **Concern (UnFavorable):**  
Customers expressed concern over the dependability of rural route service.  
**Response:**  
Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
  11. **Concern (UnFavorable):**  
Customers were concerned about senior citizens.  
**Response:**  
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
  12. **Concern (UnFavorable):**  
Customer concerned that all retail and industrial companies a closing facilities every where due to financial problems.  
**Response:**  
The post office isn't reviewing this office solely on the financial loss.
  13. **Concern (UnFavorable):**  
You were concerned about having to travel to another post office for service.  
**Response:**  
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
  14. **Concern (UnFavorable):**  
Customer concerned about how to get carrier to stop for packages or stamps.  
**Response:**  
Customer could raise their flag to have carrier stop at box to purchase stamps. The customer can also call the 1-800 number for carrier pick up for packages.
  15. **Concern (UnFavorable):**  
Customer concern about cost to change checks and letterhead on mail.  
**Response:**  
Post office will forward your mail for up to one year at no cost. This will allow customers time to use up their current checks and letterhead and order new with their new current address to prevent additional cost.
  16. **Concern (UnFavorable):**  
Customers asked why their post office was being discontinued while others were retained.  
**Response:**  
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
  17. **Concern (UnFavorable):**  
Customers expressed concern about collection of outgoing mail.  
**Response:**  
Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
  18. **Concern (UnFavorable):**  
Customers felt the post office should remain open since they paid taxes.  
**Response:**  
The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
  19. **Concern (UnFavorable):**  
Customer expressed a concern about irregular hours that the rural route serves the community.  
**Response:**  
Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles away.
  20. **Concern (UnFavorable):**  
Customer expressed a concern about leaving money in the mailbox.  
**Response:**

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

21. Concern (UnFavorable):  
Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.  
Response:  
The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
22. Concern (UnFavorable):  
Customer expressed a concern about their 911 address.  
Response:  
911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
23. Concern (UnFavorable):  
Customers expressed concern about having to erect a rural mailbox.  
Response:  
Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 9.6 miles away. The post office may also install Cluster box units for central delivery.
24. Concern (UnFavorable):  
Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.  
Response:  
Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
25. Concern (UnFavorable):  
Customers were concerned about the mailboxes being damaged by snowplows.  
Response:  
Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
26. Concern (UnFavorable):  
Customers inquired about mailbox installation and maintenance.  
Response:  
Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
27. Concern (UnFavorable):  
Customer stated that if issue was about money that they would work for free.  
Response:  
Operating a post office must be conducted by a postal employee or by a contractor that has a contract with the postal system to process the mail.

#### **Nonpostal Concerns**

1. Concern (UnFavorable):  
Best way to protest closing?  
Response:  
Write your local congressman.
2. Concern (UnFavorable):  
Customers felt the loss of a post office would have a detrimental effect on the business community.  
Response:  
Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
3. Concern (UnFavorable):  
Customer expressed a concern about nonpostal services.  
Response:  
Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government

Forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.



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04/11/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The above office became vacant when the postmaster retired on 07/05/2008. Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at West Elkton Fire Department on 04/11/2011 from 6pm to 7pm to answer questions and provide information about our service.

If you have any questions, you may contact Bob Redden at (513) 684-5454.

Thank you for your assistance.

Sincerely,

N/A

WALTER MACE  
Manager, Post Office Operations

April 11<sup>th</sup> 2011

2011 West Elkton Post Office Closing Issue.....

DOCKET# 1387010  
ITEM# 27  
PAGE# 1

FOR CLOSING-----

AGAINST CLOSING-----

	Bill Bates
	Fredrick W. Specht
	Don Lauron
	Jenica Lauron
	Sharon L Bates
	Russell Ford
	Babara Ford
	John Ferrill
	Edward J. Slub
	Kathleen Stitt
	Mickie J. Gayhart
	Richard R. [unclear]
	Michael W. Roberts, Sr.
	Richard Steele
	Frederick [unclear]
	Don Kemmerling
	Pat Kemmerling
	Linn McWhorter
	Carl McWhorter
	Mitchell H. [unclear]
	Corwin Talbert
	William [unclear]
	Martha [unclear]
	Jeanne [unclear]
	Connie R. [unclear]
	Joseph J. [unclear]







April 15, 2011

Bill Bates  
P. O. Box 73  
West Elkton, Ohio 45070

Dear Postal Customer:

Thank you for taking the time to submit your comments and petition on the proposal to close the West Elkton Post Office. Your petition and comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

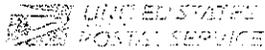
Did you know almost all retail transactions at the Post Office can be conducted on line? This includes creating your own labels that include postage and scheduling carrier pick up service free of any charge. Visit our website at: [www.usps.com](http://www.usps.com) for more information.

Thanks

  
Bob Redden  
Cincinnati District  
Post Office Review Coordinator

DU 13B7D10  
ITEM# 28  
PAGE# 1

DISTRICT MANAGER  
CINCINNATI DISTRICT



May 5, 2011

The Honorable Sherrod Brown  
United States Senate  
1301 E 9<sup>th</sup> St, Ste 1710  
Cleveland, OH 44114-1869

Dear Senator Brown:

This is in response to the April 21 letter regarding your constituent, John D. Terrill, of West Elkton, OH.

Thank you for your inquiry. Attached for your files is a copy of the correspondence sent by Walter Mace, Manager Post Office Operations, to Mr. Terrill on April 26 addressing his concerns.

As to the complaint of postal management arriving late, the area experienced inclement weather on that particular day which impaired their timely arrival. By no means was it intentional to delay the public meeting. As a result, the postal representatives remained available until there were no more questions brought forth by the attendees.

As you are aware, the Postal Service is a self-supporting agency funding operations from the revenue generated by the sale of our products and services – no taxpayer subsidies are received through the Congressional appropriations process. Delivery points continue to increase by 1.4 to 2 million addresses each year while the actual volume of mail we deliver continues to decrease. We face a growing gap between declining volume and increasing costs such as fuel, building upkeep, utility expenses, etc.

The US Postal Services' current financial landscape is near crisis. It underscores the necessity for the organization to conduct comprehensive evaluations of our operations nationwide. Nothing would please us more than to have businesses and customers increase their use of USPS products and services to avoid future office closures. Regardless, we have an unwavering commitment to providing effective service at affordable prices.

Sincerely,

Chu Falling Star  
District Manager  
Cincinnati District

Attachment

1591 DALTON AVENUE  
CINCINNATI, OH 45234-9980

DOCKET# 13B7010  
ITEM# 2B  
PAGE# 2



04/25/2011

JOHN D. TERRILL  
P.O. BOX 149  
WEST ELKTON, OH 45070

Dear Postal Service Customer:

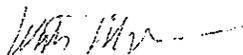
Thank you for returning your questionnaire concerning the proposed discontinuance of the West Elkton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, Post Office, in the last line of the address, and the zip code.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
- You expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.

If it is determined that a discontinuance of the West Elkton Post Office should be pursued, a formal proposal will be posted in the Middletown Post Office, Somerville Post Office and West Elkton Post Office at a later date. If you have additional questions or comments, please feel free to contact Bob Redden at (513) 684-8454.

Sincerely,

  
Walter Mace

Docket: 1387010-45090  
Item No: 28  
Page No: 41

DOCKET# 1387010

ITEM# 28

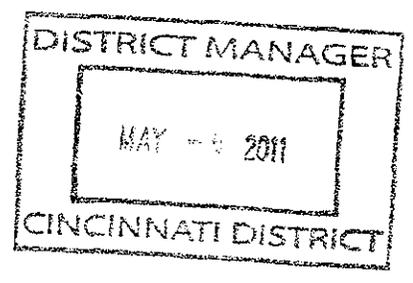
PAGE# 3

Manager, Post Office Operations  
1591 Dalton Ave  
Cincinnati, Ohio, 45234-9990

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SHERROD BROWN  
U.S. SENATOR  
CINCINNATI, OHIO  
1591 DALTON AVENUE  
CINCINNATI, OHIO 45234  
PHONE: 513-763-2100  
FAX: 513-763-2101  
WWW.SHERRODBROWN.COM

United States Senate  
745 HILTON, DC 20510



April 21, 2011

Ms. Chu Falling Star  
Cincinnati District Manager  
United States Postal Service  
1591 Dalton Avenue  
Cincinnati, Ohio 45234

Dear Ms. Falling Star:

Enclosed please find correspondence from John D. Terrill of West Elkton, Ohio.

Mr. Terrill contacted me to indicate his concerns with the possible closure of the West Elkton Post Office.

While I understand the difficult financial situation the Postal Service is facing, I am concerned when the closure of a facility like West Elkton's could lead to a degraded level of service being provided to my constituents, negatively effects small businesses, the community it resides in, and disproportionately hurts seniors.

Please review this matter and provide me with your comments. Your response should be directed to my Cleveland office at 1301 East 9th Street, Suite 1710, Cleveland, Ohio 44114 (Phone: 216-522-7272; Fax: 216-522-2239).

Thank you for your attention to this request.

Sincerely,

Sherrod Brown  
United States Senator

SB:jp

Enclosure

cc: John D. Terrill

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## Correspondence Tracking Sheet

Tracking # 1902281-1MK

### Constituent

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Terrill, John  
PO Box 149  
West Elkton, OH 45070  
Preble County

Phone: 9377873616  
Email: jdterrillelton@frontier.com

### Web Mail Message

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Web Mail Subject: New Contact Form Post

Attachment #1 -- The reason I am writing this letter is because of the Post Office. Especially the Post Office in West Elkton, OH 45070. I am told that there has been a post office in this village for well over 150 years.

March 30, 2011 the box holders received a letter saying they were going to shut it down. The reason, money to operate. A public meeting was scheduled for April 11, 2011 from 6-7:00. The gentlemen holding the meeting (from Cincinnati Post Office operations) were 20 minutes late.

Upon arrival they discussed how the office would be shut down. What we could do, getting mail, changing addresses, all the things concerning a shut down. Finally brought up what can we do? Bottom line we were given the rest of this week and next to get a plan to them. To me this was not much time from when we got this letter to when (4-13-2011) we had this public meeting, for a lengthy "6-7 o'clock (minus 20 minutes)".

The reason we were given that the post office was under review, "because the Post Master had retired", July 5, 2008. If she had not left there would not have been a review, and operations would have been as usual, no review. The current person running the post office is doing a fine job. They said an audit had shown nothing wrong with operations. Business as usual.

From my standpoint I am a small businessman in my final years of operating. Having to get a new address, I will be forced to buy new business checks, invoices, business cards, estimate invoices, advertising envelope address stamps. Many hundreds of dollars will be needed to make a silly change like this.

There are a few small business people in the village. They will have to be in the same boat.

Attached is a letter if I had any questions, requested by Manager of Post Office Operations, Cincinnati, OH.

West Elkton's population for the larger part is made of of older retired people on a fixed income. From post office's review, their form letter said there were a certain number (20.6) walk-ins in a day. These people instead of walking in, they will have to drive to the nearest post office is 8 miles (1 way), 16 round trip in (Somerville, OH) x approximate gas mileage - MPG. Cost this week for gas this would cost a minimum of \$20,000.00 per year just to make purchases at the post office. This money will be take out of the local economy, to give to the oil industry, like they need it. These people need it just to live on. Within the last number of years the people on Social Security have got no raise, and the cost of living has sky rocketed. (If you think not, go buy what these people purchase, medications, clothes, food, electricity, heating fuel, appliances). This keeps making it harder and harder on people. It appears that every body

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gets a raise except the people who built this country.

Is not the post office obligated to provide a service, just because it does not meet expectations. Should it cost and the burden be put on citizens, particularly older ones.

Re-adjusting deliveries to the post office incoming and outgoing mail on same truck for instance, this would save money without a doubt! For one thing.

All we could hear in the open meeting (my count there were at least 30 people there, remember this is a very small area) was how big the post office fleet was and how much gasoline they used. According to them this was about the biggest expense (again no expenses were shared in this meeting although asked).

Gasoline means a lot to the poorer people probably more than the big corporations.

This money for the extra expenses means the difference between living and existing.

A lot of these older people do not drive. they can walk to the post office box or get a kid to get their mail. This gives them comfort!

It was mentioned to buy stamps and supplies on line on the computer, a lot of these people cannot see the screen let alone having a computer or knowing how to use one.

Can we not find a way to keep this post office open, we have for 150 years.

Again, do we not care about the old people. small businesses. These are things that have build this country and made it great!.

I would like to have a reply to this letter. According to United States Postal Service this must be a speedy decision. We were sent a letter (dated March 30, 2011) , meeting (April 11, 2011) from 6-7 PM (remember they were 20 minutes late and left a little after 7. sort of fast for the whole deal, with a little over a week to come up with a plan.

Again I and the rest of the village would appreciate some consideration on this matter.

John D. Terrill  
PO Box 149  
West Elkton, OH 45070

Attachment #2 - April 11, 2011

Walt Mace  
Manager, Post Office Operations  
1591 Dalton Avenue  
Cincinnati, OH 45234-9990

My Response to "Possible Changes in the Way Our Postal Service is Provided"

The Somerville Post Office is 7.94 miles one way , not 4.8 miles one way.  
10 miles -- vs. 16 miles round trip (per Map Quest)  
Middletown 19.2 miles round trip (per Postal Service letter)

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At near \$4.00 per gallon, Gas adds up:

21 people per day (per Postal letter) being served at West Elkton counter x going to Somerville to do business:

18.7 gallons of gas x \$3.80 (today's price), this will cost us \$71.00 per day x 5-1/2 days = \$390.00 per week. This is \$20,280.00 per year extra expenses for fuel.

For my business purposes:

Need new business cards, new invoices, new letter and new job estimate pads

Do we care about small businesses? Our President says this is the future of our economy.

What do you do, wait for Postman to come and get packages, buy money orders, buy stamps, leaving package by side of road in rain or for someone to steal?

Are these proposed changes already cut and dried no matter what is said in this lengthy one hour meeting?

Presently I pick up my mail at 9:00 AM on Rural Route Delivery. My pick up and delivery at box is around 4:00 or after. This is not enough time to make business at banks, supply houses, etc., always keeping you one day behind.

Do not have to stop mail now, when away from home minimizing possibility of home invasion and risk of identity theft. The fewer people that know you are going to be away from home or business reduces your chances of being robbed.

The issue of Preble County mail coming out of Butler County does not seem right, Somerville being approximately six times smaller than Camden. But Camden being in Preble County when Somerville was picked for the location to distribute mail in Preble County this was picked wrong then. All of this time that has passed does not make it any more correct. Preble County people should take care of Preble County people.

When I use Somerville address people go to Somerville looking for me. When they get to Somerville, they ask, turn around, come back to West Elkton to locate me. Having driven close to my house the first time through, 8 miles one way. If all routes are set up like this, no wonder our fuel usage is so high compared to the rest of the world.

By having to go someplace else to get supplies, this will take over \$20,000.00 per year out of the Village economy. Money could and would have been spent locally, quite a loss, not counting the extra time and money spent on something that is already here plus wear and tear on our vehicle

Do we not care as a Government about what is done to small villages and towns?

The small business is supposed to be the backbone of this Country. Do not we care as to what is going on?

John D. Terrill  
PO Box 149  
West Elkton, OH 45070



**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- <u>11</u> , Minimum, no COLA)	\$ 33,168.00
Fringe benefits 33.5%	\$ 11,111.00
Rental costs, excluding utilities	\$ 4,392.00
Total annual costs	\$ 48,671.00
Less estimated cost of replacement service	- 16,463.60
Total annual savings	\$ 42,007.40

A one-time expense of \$ 6,500.00 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Bob Redden

Investigative Coordinator

Date

4-26-2011

Reviewed and Certified By:

Bob Redden

District PO Review Coordinator

Date

4-26-2011



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04/26/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the WEST ELKTON Post Office  
Docket No. 1387010

This is to advise you that on 05/06/2011, I will post for public comment a proposal to close the WEST ELKTON Post Office in Preble, Congressional District No. OH-01.

If you have any questions, please call BOB REDDEN District Review Coordinator at (513) 684-5454.

A handwritten signature in black ink, appearing to read "Chu Falling Star".

CHU FALLING STAR  
District Manager  
CINCINNATI PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



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04/26/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
WEST ELKTON Proposal  
Docket No. 1387010 - 45070

Please post the enclosed proposal to close the WEST ELKTON Post Office in the lobby. The proposal must be posted in a prominent place from 05/06/2011 through close of business on 07/07/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (513) 684-5454.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 05/06/2011

Date of Removal: 07/07/2011

**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE WEST ELKTON, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the West Elkton Post Office:

The Postal Service is considering the close of the West Elkton Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/06/2011 through 07/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the West Elkton Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

BOB REDDEN  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

For more information, you may call BOB REDDEN at (513) 684-5454 or write to the above address.

Thank you for your assistance.



WALTER MACE  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

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Item Nbr: 33  
Page Nbr: 1

Date of Posting: 05/06/2011

Posting Round Date:

Date of Removal: 07/07/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE WEST ELKTON, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387010 - 45070

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster retired on July 05, 2008. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.

The Post Office facility had severe building deficiencies that included: The office has no handicap ramp or counter. Electric bills very high for small building. Dispatch floor unstable bounces when stepped on. No parking. The West Elkton Post Office, an EAS-11 level, provides service from 08:00 to 12:00 to 13:00 to 16:30 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 136 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 21 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$46,897 ( 122 revenue units) in FY 2008; \$40,453 ( 106 revenue units) in FY 2009; and \$34,891 ( 91 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at West Elkton Fire Department to answer questions and provide information to customers. 26 customer(s) attended the meeting.

On March 30, 2011, 168 questionnaires were distributed to delivery customers of the West Elkton Post Office. Questionnaires were also available over the counter for retail customers at the West Elkton Post Office. 44 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 20 expressed no opinion.

A petition supporting the retention of the West Elkton Post Office was received on April 11, 2011, with 42 signatures. If this proposal is implemented, delivery and retail services will be provided by the Middletown Post Office, an EAS-22 level office. Window service hours at the Middletown Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 11:30 on Saturday. There are 156 post office boxes available.

Retail service is also available at the Somerville Post Office an EAS-16 level office, located eight miles away. Window service hours at Somerville Post Office are from 08:00 to 16:30, Monday through Friday and 08:30 to 12:00 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer concerned about having delivery to a central location

**Response:** The customer r are concern about having mail delivered to a central location. One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.
2. **Concern:** Customer concerned that post office haven't reviewed office for hours reduction.

**Response:** The post office is currently reviewing hour reduction and closure on Saturdays. The West Elkton Office isn't being solely review for economic reasons.
3. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community

**Response:** The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles awa
4. **Concern:** Customer expressed a concern about package delivery and pickup

**Response:** The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern about misdelivered mail
- Response:** The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
8. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail.
- Response:** The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
9. **Concern:** Customers expressed concern over the dependability of rural route service
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
10. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
11. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concerned about the post office not looking at reducing hours or closing office on Saturday before closing offices.
- Response:** The customer expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The post office is currently reviewing hour reduction and closure on Saturdays.
12. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from the Somerville Post Office was 4.8 miles but is actually being 7.94 miles.

**Response:** The customer expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.

13. **Concern:** Customers were concerned about a change of address

**Response:** The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

14. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

**Response:** The customer expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, Post Office, in the last line of the address, and the Zip Code will remain.

15. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery

**Response:** The customer expressed a concern about an address change. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers can continue to use the community name, Post Office, in the last line of the address, and the zip code.

16. **Concern:** Customers were concerned about having to travel to another post office for service

**Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. **Concern:** Customers were concerned about later delivery of mail

**Response:** The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

18. **Concern:** Customers were concerned about loosing their post office.

**Response:** The customer were concerned about loosing your post office. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.(PURCHASING STAMPS BY MAIL)The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.(PURCHASING POSTAL MONEY ORDERS) Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for

verification on the next delivery day.(SPECIAL SERVICES) Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.(HOLDING MAIL)Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

19. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
20. **Concern:** Customers were concerned about obtaining accountable mail and large parcels
- Response:** The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
21. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
22. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
23. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
24. **Concern:** Customers were concerned about the mailboxes being damaged.
- Response:** The customer expressed a concern about the mailboxes being damaged. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
25. **Concern:** You expressed a concern about not having rural delivery service
- Response:** The customer expressed a concern about not having rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

26. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
27. **Concern:** Customer concern about cost to change checks and letterhead on mail.
- Response:** Post office will forward your mail for up to one year at no cost. This will allow customers time to use up their current checks and letterhead and order new with their new current address to prevent additional cost.
28. **Concern:** Customer concerned about how to get carrier to stop for packages or stamps.
- Response:** Customer could raise their flag to have carrier stop at box to purchase stamps. The customer can also call the 1-800 number for carrier pick up for packages.
29. **Concern:** Customer concerned that all retail and industrial companies a closing facilities every where due to financial problems.
- Response:** The post office isn't reviewing this office solely on the financial loss.
30. **Concern:** Customer expressed a concern about leaving money in the mailbox
- Response:** The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
31. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
- Response:** The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
32. **Concern:** Customer expressed a concern about their 911 address
- Response:** The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
33. **Concern:** Customer stated that if issue was about money that they would work for free.
- Response:** Operating a post office must be conducted by a postal employee or by a contractor that has a contract with the postal system to process the mail.
34. **Concern:** Customers expressed concern about collection of outgoing mail
- Response:** The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
35. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 9.6 miles away. The post office may also install Cluster box units for central delivery.
36. **Concern:** Customers felt the cost of postage was increasing while service was decreasing

**Response:**

The customer expressed a concern about the increasing cost of postage while service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

37. **Concern:**

Customers felt the post office should remain open since they paid taxes

**Response:**

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

38. **Concern:**

Customers inquired about mailbox installation and maintenance

**Response:**

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

39. **Concern:**

Customers were concerned about loss of employment in the community

**Response:**

The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

40. **Concern:**

Timeline for decision to close office.

**Response:**

This is currently a fact finding process. Once all information is gathered a proposal will be posted. The entire process could at the least take 250 days to 300 days.

41. **Concern:**

Why the Post Office has a deficit?

**Response:**

Fuel cost in addition to loss of volume thru electronic diversions, PAEA Act 2006 pre-pay our retire health benefits

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

West Elkton is an unincorporated community located in Preble County. The community is administered politically by West Elkton Mayor. Police protection is provided by the West Elkton Police Department. Fire protection is provided by the West Elkton Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Strong Aluminum Foundry, Bud's Garage, Mad Duck Training, BK Construction, P.J.'s Place, Saucy Jacks, S&C Distributing, Varsity INC., FTR Enterprise, Dengler Tractor, C&M Concrete, Walden's Brush with Wildlife Gallery, Lovely's Furniture, Lovely's Equipment, Traders Truck, Aireawide Heating Air Inc., Conway Construction LLC., Western Hills Veterinary Clinic, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Elkton Post Office will be available at the Middletown Post Office. Government forms normally provided by the Post Office will also be available at the Middletown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services  
**Response:** The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers expressed concern for loss of community identity  
**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers were concerned about growth in the community  
**Response:** The customer expressed a concern about growth in the community. The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth

4. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

5. **Concern:**

Best way to protest closing?

**Response:**

Write your local congressman.

6. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community

**Response:**

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on July 05, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,008 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 4,392</u>
Total Annual Costs	\$ 48,671
Less Annual Cost of Replacement Service	<u>- \$ 6,663</u>
Total Annual Savings	<u>\$ 42,008</u>

### V. OTHER FACTORS

The Postal Service was contacted by the mayor of West Elkton about the installation of CBUs for delivery of the West Elkton residents. The Mayor had proposed that they had two location in the town that they would offer for the installations of the CBUs. In the proposal to the post Office the mayor stated that the would pour the concrete pad and possible build an overhead structure to protect the boxes and the residents. The two locations discussed was the West Elkton Fire Department lot or the West Elkton park. The post office would supply the boxes and maintain them. This would also allow for packages to be put into the parcel compartments of the CBUs helping prevent West Elkton customers from traveling to the Middletown Post office to retrieve them. This would also address the concerns that the residents had about mail security.

### VI. SUMMARY

The Postal Service is proposing to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster retired on July 05, 2008. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The West Elkton Post Office provided delivery service to no customers and 136 PO Box customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,008 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the West Elkton Post Office , Somerville Post Office and Middletown Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

  
\_\_\_\_\_  
WALTER MACE  
Manager, Post Office Operations

05/06/2011  
\_\_\_\_\_  
Date





05/04/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/07/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990



**A. Office**

Name: WEST ELKTON State: OH Zip Code: 45070  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: OH-01 County: Preble  
EAS Grade: 11 Finance Number: 388820  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 07/14/2011  
Fax No: (513) 684-5749



Docket: 138710-45070  
Item Nbr: 36  
Page Nbr: 3

Date of Posting: 05/06/2011

Posting Round Date:



Date of Removal: 07/07/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE WEST ELKTON, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387010 - 45070

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 05/04/2011

Postal Customers of the West elkton Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the West elkton Post Office, which was posted 05/06/2011 through 07/07/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the West elkton Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,



WALTER MACE  
1591 DALTON AVE  
CINCINNATI , OHIO 45234-9990



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07/14/2011

MEMO TO THE RECORD

SUBJECT: WEST ELKTON  
Docket Number 1387010 - 45070

The proposal to consolidate the WEST ELKTON was posted with an "Invitation for Comments," at the WEST ELKTON from 05/06/2011 through 07/07/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District



**A. Office**

Name: WEST ELKTON State: OH Zip Code: 45070  
Area: EASTERN District: CINCINNATI PFC  
Congressional District: OH-01 County: Preble  
EAS Grade: 11 Finance Number: 388820  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Bob Redden  
Title: CINCINNATI PFC Post Office Review Coordinator  
Tele No: (513) 684-5454

Date: 07/14/2011  
Fax No: (513) 684-5749



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09/01/2011

MEMO TO THE RECORD

SUBJECT: WEST ELKTON  
Docket Number 1387010 - 45070

The proposal to consolidate the WEST ELKTON was posted with an "Invitation for Comments," at the WEST ELKTON from 05/06/2011 through 07/07/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

BOB REDDEN  
Post Office Review Coordinator  
CINCINNATI PFC District

Date of Posting: 05/06/2011

Posting Round Date:

Date of Removal: 07/07/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE WEST ELKTON, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1387010 - 45070

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster retired on July 05, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.

The Post Office facility had severe building deficiencies that included: The office has no handicap ramp or counter. Electric bills very high for small building. Dispatch floor unstable bounces when stepped on. No parking. The West Elkton Post Office, an EAS-11 level, provides service from 08:00 to 12:00 to 13:00 to 16:30 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 136 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 21 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$46,897 ( 122 revenue units) in FY 2008; \$40,453 ( 106 revenue units) in FY 2009; and \$34,891 ( 91 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at West Elkton Fire Department to answer questions and provide information to customers. 26 customer(s) attended the meeting.

On March 30, 2011, 168 questionnaires were distributed to delivery customers of the West Elkton Post Office. Questionnaires were also available over the counter for retail customers at the West Elkton Post Office. 44 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 20 expressed no opinion.

One congressional inquiry was received on May 05, 2011.

A petition supporting the retention of the West Elkton Post Office was received on April 11, 2011, with 42 signatures. If this proposal is implemented, delivery and retail services will be provided by the Middletown Post Office, an EAS-22 level office. Window service hours at the Middletown Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 11:30 on Saturday. There are 156 post office boxes available.

Retail service is also available at the Somerville Post Office an EAS-16 level office, located eight miles away. Window service hours at Somerville Post Office are from 08:00 to 16:30, Monday through Friday and 08:30 to 12:00 on Saturday. There are 46 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer concerned about having delivery to a central location.

**Response:** One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.
2. **Concern:** Customer concerned that post office haven't reviewed office for hours reduction.

**Response:** The post office is currently reviewing hour reduction and closure on Saturdays. The West Elkton Office isn't being solely review for economic reasons.
3. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.

**Response:** Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles away.
4. **Concern:** Customer expressed a concern about package delivery and pickup.

**Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
5. **Concern:** Customers asked why their post office was being discontinued while others were retained.

- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern about misdelivered mail.
- Response:** The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
8. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
9. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
10. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concerned about the post office not looking at reducing hours or closing office on Saturday before closing offices.
- Response:** The customer expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The post office is currently reviewing hour reduction and closure on Saturdays.
11. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from the Somerville Post Office was 4.8 miles but is actually being 7.94 miles.
- Response:** The customer expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.
12. **Concern:** Customers were concerned about a change of address.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
13. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
14. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
15. **Concern:** Customers were concerned about later delivery of mail.
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
16. **Concern:** Customers were concerned about losing their post office.
- Response:** Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.(PURCHASING STAMPS BY MAIL)The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.(PURCHASING POSTAL MONEY ORDERS) Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.(SPECIAL SERVICES) Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.(HOLDING MAIL)Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
17. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
18. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

- Response:** If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
19. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
20. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows.
- Response:** Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
21. **Concern:** Customers were concerned about the mailboxes being damaged.
- Response:** Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.
22. **Concern:** You expressed a concern about not having rural delivery service.
- Response:** There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.
23. **Concern:** Customer concern about cost to change checks and letterhead on mail.
- Response:** Post office will forward your mail for up to one year at no cost. This will allow customers time to use up their current checks and letterhead and order new with their new current address to prevent additional cost.
24. **Concern:** Customer concerned about how to get carrier to stop for packages or stamps.
- Response:** Customer could raise their flag to have carrier stop at box to purchase stamps. The customer can also call the 1-800 number for carrier pick up for packages.
25. **Concern:** Customer concerned that all retail and industrial companies a closing facilities every where due to financial problems.
- Response:** The post office isn't reviewing this office solely on the financial loss.
26. **Concern:** Customer expressed a concern about leaving money in the mailbox.
- Response:** A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
27. **Concern:** Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.
- Response:** The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

28. **Concern:** Customer expressed a concern about their 911 address.  
**Response:** 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
29. **Concern:** Customer stated that if issue was about money that they would work for free.  
**Response:** Operating a post office must be conducted by a postal employee or by a contractor that has a contract with the postal system to process the mail.
30. **Concern:** Customers expressed concern about collection of outgoing mail.  
**Response:** Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
31. **Concern:** Customers expressed concern about having to erect a rural mailbox.  
**Response:** Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 9.6 miles away. The post office may also install Cluster box units for central delivery.
32. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.  
**Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
33. **Concern:** Customers felt the post office should remain open since they paid taxes.  
**Response:** The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
34. **Concern:** Customers inquired about mailbox installation and maintenance.  
**Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
35. **Concern:** Customers were concerned about loss of employment in the community.  
**Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
36. **Concern:** Timeline for decision to close office.  
**Response:** This is currently a fact finding process. Once all information is gathered a proposal will be posted. The entire process could at the least take 250 days to 300 days.
37. **Concern:** Why the Post Office has a deficit?  
**Response:** Fuel cost in addition to loss of volume thru electronic diversions, PAEA Act 2006 pre-pay our retire health benefits
38. **Concern:** You were concerned about having to travel to another post office for service.  
**Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

West Elkton is an unincorporated community located in PREBLE County. The community is administered politically by West Elkton Mayor. Police protection is provided by the West Elkton Police Department. Fire protection is provided by the West Elkton Fire Department. The community is comprised of The median age for residents in West Elkton, OH is 34.5 (this is younger than average age in the U.S.). Families (non-single residences) represent 71.8% of the population. Median Household Income \$49,166. Taken from MUNI NET Guide. , and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Strong Aluminum Foundry, Bud's Garage, Mad Duck Training, BK Construction, P.J.'s Place, Saucy Jacks, S&C Distributing, Varsity INC., FTR Enterprise, Dengler Tractor, C&M Concrete, Walden's Brush with Wildlife Gallery, Lovely's Furniture, Lovely's Equipment, Traders Truck, Aireawide Heating Air Inc., Conway Construction LLC., Western Hills Veterinary Clinic, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Elkton Post Office will be available at the Middletown Post Office. Government forms normally provided by the Post Office will also be available at the Middletown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.  
**Response:** Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers expressed concern for loss of community identity.  
**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers were concerned about growth in the community.  
**Response:** The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

**Response:**

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

5. **Concern:**

Best way to protest closing?

**Response:**

Write your local congressman.

6. **Concern:**

Customers felt the loss of a post office would have a detrimental effect on the business community.

**Response:**

Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 05, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,008 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 4,392</u>
Total Annual Costs	\$ 48,671
Less Annual Cost of Replacement Service	<u>- \$ 6,663</u>
Total Annual Savings	<u>\$ 42,008</u>

### V. OTHER FACTORS

The Postal Service was contacted by the mayor of West Elkton about the installation of CBUs for delivery of the West Elkton residents. The Mayor had proposed that they had two location in the town that they would offer for the installations of the CBUs. In the proposal to the Post Office the mayor stated that they would pour the concrete pad and possibly build an overhead structure to protect the boxes and the residents. The two locations discussed was the West Elkton Fire Department lot or the West Elkton park. The post office would supply the boxes and maintain them. This would also allow for packages to be put into the parcel compartments of the CBUs helping prevent West Elkton customers from traveling to the Middletown Post Office to retrieve them. This would also address the concerns that the residents had about mail security.

### VI. SUMMARY

The Postal Service is proposing to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster retired on July 05, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The West Elkton Post Office provided delivery and retail service to 136 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,008 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Middletown Post Office and Somerville Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

*Gary Brummett*

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GARY BRUMMETT  
Manager, Post Office Operations

05/06/2011  
Date

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U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/26/2011
2. Post Office Name WEST ELKTON		3. State and ZIP + 4 Code OH, 45070-9998		
4. District, Customer Service CINCINNATI PFC	5. Area, Customer Service EASTERN	6. County PREBLE	7. Congressional District OH-01	
8. Reason for Proposal to Discontinue Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 07/05/2008		a. Time M-F 08:00 to 12:00 to 13:00 to 16:30	Sat 08:00 to 12:00	Total Window Hours Per Week
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career		a. Lobby Time M-F 24 hours	Sat 24 hours	41.50
c. Current PM POSITION Level (150) EAS-11		Downgraded from EAS-11		
d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0				
e. No of Others- 1 No of Career- 0 No of Non-Career- 1				
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery	0	Types of Mail		
b. P.O. Box	136	a. First-Class	Received 336	Dispatched 98
c. City Delivery	0	b. Newspaper	105	4
d. Rural Delivery	0	c. Parcel	5	4
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	136	e. Total	446	106
g. No. Receiving Duplicate Service	55	f. No. of Postage Meters	0	
h. Average No. Daily Transactions	20.60	g. No. of Permits	0	
Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.6% of b.)
2008		\$ 46,897	\$ 33168	\$11,111
2009		\$ 40,453		
2010		\$ 34,891		
16a. Quarters				
<input type="checkbox"/> Postal Owned <input type="checkbox"/> Leased (if Leased, Expiration Date) 06/30/2015 Annual Lease \$ 4392				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain: If office approved to close will renegotiate lease for early termination.				
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):		
West Elkton Intermediate School, West Elkton United Methodist Church, West Elkton Church Of Christ, Friends Church, First Baptist Church, Arrows Say Soccer, West Elkton Library, Graiss Township Trustees, Village of West Elkton, West Elkton Police Department, West Elkton Fire Department, West Elkton Mayors Court		Name MIDDLETOWN EAS Level 22 Miles Away 9.6 Window Service Hours: M-F 08:00 to 16:30 SAT 08:00 to 11:30 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 156		
18. Businesses in Service Area: No: 0		20. Nearest Post Office (if different from above):		
Strong Aluminum Foundry, Bud's Garage, Mad Duck Training, BK Construction, P.J.'s Place, Saucy Jacks, S&C Distributing, Varsity INC., FTR Enterprise, Dengler Tractor, C&M Concrete, Walden's Brush with Wildlife Gallery, Lovely's Furniture, Lovely's Equipment, Traders Truck, Aireawide Heating Air Inc., Conway Construction LLC., Western Hills Veterinary Clinic,		Name SOMERVILLE EAS Level 16 Miles Away 7.8 Window Service Hours: M-F 08:00 to 16:30 SAT 08:30 to 12:00 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 46		
21. Prepared by				
Printed Name and Title BOB REDDEN		Signature BOB REDDEN		Telephone No. AC () (513) 684-5454
PO Discontinuance Coordinator Name BOB REDDEN		Telephone No. AC () (513) 684-5454		Location CINCINNATI, OHIO



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07/14/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
WEST ELKTON  
Docket Number 1387010 - 45070

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in black ink, appearing to be "Chu Falling Star". The signature is fluid and cursive, with a large loop at the end.

CHU FALLING STAR  
District Manager

### LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: WEST ELKTON, OH, 45070-9998

EAS Level: 11

District: CINCINNATI PFC

County: PREBLE

Congressional District: OH-01

Proposal:  Close  Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Rural Route Service

Customers Affected:

Post Office Box: 136

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 136

Date	Action
	Office suspended. Reason suspended: Suspension notice sent to Headquarters.
07/05/2008	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 1 Other Employees: 1
12/23/2010	District manager authorization to study.
03/30/2011	Questionnaires sent to customers. Number sent: 168 Number Returned: 44 Analysis: Favorable 2 Unfavorable 22 No Opinion 20
04/11/2011	Petition received. Number of signatures: 42 Concerns expressed: Petition against closing.
05/05/2011	Congressional inquiry received: Yes Concerns expressed: Customers having to travel to another office. Concerned about senior citizens. Concerned about extra cost to customers having to drive. Concerned about small business. Concerned about not having enough time for the community to reply to closing. Concerned about mileage distance in letter being incorrect. Concerned about meeting starting late. All of these items were addressed in reply letters to the community and in a reply from the District Manager.
07/14/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
04/26/2011	07/14/2011 Proposal and invitation for comments posted and round-dated.
07/14/2011	07/14/2011 Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 0 No Opinion 0 0
None	Premature PRC appeal received. Concerns expressed: None
04/26/2011	Updated PS Form 4920 completed (if necessary).
07/14/2011	Certification of the official record. District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
07/14/2011	Area Operations.
08/04/2011	Headquarters logged in official record (option entry). Record returned to district for additional consideration. Record returned as not warranted.
08/12/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

BOB REDDEN	(513) 684-5454
Name/Title	Telephone Number
BOB REDDEN	(513) 684-5454
District Post Office Review Coordinator	Telephone Number



07/14/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the West Elkton Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Bob Redden, Post Office Review Coordinator, at (513) 684-5454 or Gary Brummett Manager Post Office Operations.

CHU FALLING STAR  
DISTRICT MANAGER  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4C/P1387010.pdf>)

Headquarters acknowledgment of receipt of official record (optional)

Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the WEST ELKTON was received by 08/04/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKET NO. 1387010  
ITEM NO. 47  
PAGE 1

Date of Posting: 08/12/2011

Date of Removal: 09/13/2011

FINAL DETERMINATION TO CLOSE  
THE WEST ELKTON, OH POST OFFICE  
AND EXTEND  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387010 - 45070

**I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS**

The Postal Service is issuing the final determination to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster position became vacant when the postmaster retired on July 05, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Service needs in the community have declined and alternate services provided by the Post office would provide as good or better service to the community. The office has no handicap ramp or counter. No parking. There are some code violations.

The Post Office facility had severe building deficiencies that included: The office has no handicap ramp or counter. Electric bills very high for small building. Dispatch floor unstable bounces when stepped on. No parking. The West Elkton Post Office, an EAS-11 level, provides service from 08:00 to 12:00 to 13:00 to 16:30 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 136 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 21 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$46,897 ( 122 revenue units) in FY 2008; \$40,453 ( 106 revenue units) in FY 2009; and \$34,891 ( 91 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at West Elkton Fire Department to answer questions and provide information to customers. 26 customer(s) attended the meeting.

On March 30, 2011, 168 questionnaires were distributed to delivery customers of the West Elkton Post Office. Questionnaires were also available over the counter for retail customers at the West Elkton Post Office. 44 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 22 unfavorable, and 20 expressed no opinion.

One congressional inquiry was received on May 05, 2011.

A petition supporting the retention of the West Elkton Post Office was received on April 11, 2011, with 42 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Middletown Post Office, an EAS-22 level office. Window service hours at the Middletown Post Office are from 08:00 to 16:30, Monday through Friday, and 08:00 to 11:30 on Saturday. There are 156 post office boxes available.

The proposal to close the West Elkton Post Office was posted with an invitation for comment at the West Elkton Post Office, Somerville Post Office and Middletown Post Office from May 06, 2011 to July 07, 2011. The following additional concerns were received during the proposal posting period:

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- 1. **Concern:** Customer concerned about having delivery to a central location.  
**Response:** One of the options that the post office will be proposing is to have CBUs or cluster box unit installed at a central location for mail security and easy customer access. Enclosed is a picture diagram of four different sizes of boxes.
- 2. **Concern:** Customer concerned that post office haven't reviewed office for hours reduction.  
**Response:** The post office is currently reviewing hour reduction and closure on Saturdays. The West Elkton Office isn't being solely review for economic reasons.
- 3. **Concern:** Customer expressed a concern about irregular hours that the rural route serves the community.  
**Response:** Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 9.6 miles away.
- 4. **Concern:** Customer expressed a concern about package delivery and pickup.

- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
5. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. **Concern:** Customers expressed concern about misdelivered mail.
- Response:** The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
7. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.
- Response:** Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
8. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
9. **Concern:** Customers questioned the economic savings of the proposed discontinuance.
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
10. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concerned about the post office not looking at reducing hours or closing office on Saturday before closing offices.
- Response:** The customer expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The post office is currently reviewing hour reduction and closure on Saturdays.
11. **Concern:** Customers stated that the number of miles on the customer notification letter listed the distance from the Somerville Post Office was 4.8 miles but is actually being 7.94 miles.
- Response:** The customer expressed a concern about the mileage to the Somerville Post Office. The mileage stated in the letter was taken from the USPS web site at 4.8. The mileage that shows in MapQuest is 7.84. I apologize for the confusion.
12. **Concern:** Customers were concerned about a change of address.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.
- Response:** Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at usps.com or from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.
14. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
15. **Concern:** Customers were concerned about later delivery of mail.
- Response:** A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
16. **Concern:** Customers were concerned about loosing their post office.
- Response:** Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.(PURCHASING STAMPS BY MAIL)The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.(PURCHASING POSTAL MONEY ORDERS) Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.(SPECIAL SERVICES) Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.(HOLDING MAIL)Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.
17. **Concern:** Customers were concerned about mail security.
- Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
18. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.

Response:

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If you live over one-half mile away or are not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

19. Concern:

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

20. Concern:

Customers were concerned about the mailboxes being damaged by snowplows.

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

21. Concern:

Customers were concerned about the mailboxes being damaged.

Response:

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage.

22. Concern:

You expressed a concern about not having rural delivery service.

Response:

There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

23. Concern:

Customer concern about cost to change checks and letterhead on mail.

Response:

Post office will forward your mail for up to one year at no cost. This will allow customers time to use up their current checks and letterhead and order new with their new current address to prevent additional cost.

24. Concern:

Customer concerned about how to get carrier to stop for packages or stamps.

Response:

Customer could raise their flag to have carrier stop at box to purchase stamps. The customer can also call the 1-800 number for carrier pick up for packages.

25. Concern:

Customer concerned that all retail and industrial companies a closing facilities every where due to financial problems.

Response:

The post office isn't reviewing this office solely on the financial loss.

26. Concern:

Customer expressed a concern about leaving money in the mailbox.

Response:

A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

27. Concern:

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

Response:

The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

28. **Concern:** Customer expressed a concern about their 911 address.
- Response:** 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
29. **Concern:** Customer stated that if issue was about money that they would work for free.
- Response:** Operating a post office must be conducted by a postal employee or by a contractor that has a contract with the postal system to process the mail.
30. **Concern:** Customers expressed concern about collection of outgoing mail.
- Response:** Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
31. **Concern:** Customers expressed concern about having to erect a rural mailbox.
- Response:** Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 9.6 miles away. The post office may also install Cluster box units for central delivery.
32. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.
- Response:** The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
33. **Concern:** Customers felt the post office should remain open since they paid taxes.
- Response:** The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
34. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
35. **Concern:** Customers were concerned about loss of employment in the community.
- Response:** The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
36. **Concern:** Timeline for decision to close office.
- Response:** This is currently a fact finding process. Once all information is gathered a proposal will be posted. The entire process could at the least take 250 days to 300 days.
37. **Concern:** Why the Post Office has a deficit?
- Response:** Fuel cost in addition to loss of volume thru electronic diversions, PAEA Act 2006 pre-pay our retire health benefits
38. **Concern:** You were concerned about having to travel to another post office for service.
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Some advantages of the proposal are:

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1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

West Elkton is an unincorporated community located in PREBLE County. The community is administered politically by West Elkton Mayor. Police protection is provided by the West Elkton Police Department. Fire protection is provided by the West Elkton Fire Department. The community is comprised of The median age for residents in West Elkton, OH is 34.5 (this is younger than average age in the U.S.). Families (non-single residences) represent 71.8% of the population. Median Household Income \$49,166. Taken from MUNI NET Guide. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Strong Aluminum Foundry, Bud's Garage, Mad Duck Training, BK Construction, P.J.'s Place, Saucy Jacks, S&C Distributing, Varsity INC., FTR Enterprise, Dengler Tractor, C&M Concrete, Walden's Brush with Wildlife Gallery, Lovely's Furniture, Lovely's Equipment, Traders Truck, Aireawide Heating Air Inc., Conway Construction LLC., Western Hills Veterinary Clinic, . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Elkton Post Office will be available at the Middletown Post Office. Government forms normally provided by the Post Office will also be available at the Middletown Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about nonpostal services.

**Response:** Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.
2. **Concern:** Customers expressed concern for loss of community identity.

**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3. **Concern:** Customers were concerned about growth in the community.

**Response:** The growth of a community does not depend on the location of a post office. Based on information obtained by the Postal Service, it was determined that there has been minimal growth in the area in recent years. Carrier service will be able to accommodate future growth.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

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Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

5. Concern:

Best way to protest closing?

Response:

Write your local congressman.

6. Concern:

Customers felt the loss of a post office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 05, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,008 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 4,392</u>
Total Annual Costs	\$ 48,671
Less Annual Cost of Replacement Service	<u>- \$ 6,663</u>
Total Annual Savings	<u>\$ 42,008</u>

### V. OTHER FACTORS

The Postal Service was contacted by the mayor of West Elkton about the installation of CBUs for delivery of the West Elkton residents. The Mayor had proposed that they had two location in the town that they would offer for the installations of the CBUs. In the proposal to the Post Office the mayor stated that the would pour the concrete pad and possible build an overhead structure to protect the boxes and the residents. The two locations discussed was the West Elkton Fire Department lot or the West Elkton park. The post office would supply the boxes and maintain them. This would also allow for packages to be put into the parcel compartments of the CBUs helping prevent West Elkton customers from traveling to the Middletown Post Office to retrieve them. This would also address the concerns that the residents had about mail security.

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**VI. SUMMARY**

This is the final determination to close the West Elkton, OH Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Middletown Post Office, located 10 miles away.

The postmaster retired on July 05, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The West Elkton Post Office provided delivery and retail service to 136 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$42,008 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

**VII. NOTICES**

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the West Elkton Post Office, Somerville Post Office and Middletown Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the West Elkton Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at West Elkton Post Office, Somerville Post Office and Middletown Post Office during normal office hours.



\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

08/09/2011

\_\_\_\_\_  
Date



08/12/2011

OFFICER-IN-CHARGE/POSTMASTER  
West Elkton Post Office

SUBJECT: Letter of Instructions Regarding Posting of the West Elkton Post Office Final  
Determination Docket No. 1387010 - 45070

Please post in the lobby the enclosed final determination to close the West Elkton Post Office. The final determination must be posted in a prominent place from 08/12/2011 through close of business on 09/13/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/14/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (513) 684-5454.

Sincerely,

A handwritten signature in cursive script that reads "Bob Redden".

BOB REDDEN  
POST OFFICE REVIEW COORDINATOR  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

Enclosures:  
Final Determination Official Record

Docket: 1387010-45070

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**Have you recieved a rounded copy of the Final Determination for WEST ELKTON?**



## Postal Bulleting Post Office Change Announcement Form Final Determination 30-Day Posting Dates

### Post Office Final Determination Posting Dates\*

Date posted: 08/12/2011  
Date removed: 09/13/2011  
No. of days posted: 32

Actual discontinuance date:  
Official discontinuance date:  
(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office  
Name and State: WEST ELKTON, OH  
ZIP Code: 45070-9998 Finance no: 388820  
County: PREBLE  
Type of discontinuance:  
Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office ( X )  
Classified Station ( ) Branch ( )  
Community Post Office (CPO) ( )

Coordinator name: BOB REDDEN  
Telephone: (513) 684-5454

**Mailing instructions for independent Post Office discontinuance.** When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this *Postal Bulletin Post Office Change Announcement* form to:

RICHARD RUDEZ  
RETAIL OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA SW ROOM 6806  
WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call (202) 268-5083.**  
Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.  
Final determination for an independent Post Office must be posted for at least 30 days.

#### AFTER CHANGE POST OFFICE INFORMATION

Administrative  
Post Office: MIDDLETOWN  
ZIP Code: 45042-9998 Finance no: 385201  
County: PREBLE  
Original name retained? Yes ( X ) No ( )  
New last line of customer address is:  
WEST ELKTON OH,45070

#### Type of replacement service

Post Office ( ) Route ( X )  
Classified Station ( ) Branch ( )  
Contract Unit ( ) Community Post Office (CPO) ( )

Date:  
(Location) District: CINCINNATI PFC



08/09/2011

DISTRICT MANAGER  
1591 DALTON AVE  
CINCINNATI, OHIO 45234-9990

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- WEST ELKTON

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

*APPEAL*

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

*OFFICIAL RECORD*

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in cursive script, appearing to read "Dean J. Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, EASTERN Area