

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

RETAIL ACCESS OPTIMIZATION INITIATIVE, 2011

Docket No. N2011-1

**REVISED RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS BOLDT
TO QUESTION 7(b) OF PRESIDING OFFICER'S INFORMATION REQUEST NO. 1
[ERRATA]**

The United States Postal Service hereby provides the revised response of witness James Boldt to Question 7(b) of Presiding Officer's Information Request No. 1. The original response was dated August 9, 2011. The revised response to Question 7(b) now includes references to the revenue and proximity data sought by the Presiding Officer.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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August 30, 2011

RESPONSE TO PRESIDING OFFICER'S INFORMATION REQUEST NO. 1

Revised: August 30, 2011

7. Please refer to the description of the "Change Suspension Discontinuance Center" (CSDC) program at USPS-T-1 at pages 18-19.
 - a. Please provide, or make available, the CSDC program.
 - b. Please provide the source data or database for the CSDC program, including data for all facilities that were considered in developing the list of candidate facilities.

RESPONSE

- (a) The CSDC program is a web-based application that enables Postal Service employees to perform required discontinuance steps by following the process flow matrix in the USPS Handbook PO-101. The process flow generates standard tasks, letters, forms, and notifications to ensure uniformity and completeness. In addition, the process flow sends approval requests via e-mail to designated management and prevents certain steps from progressing until the appropriate approvals are complete. CSDC also should be viewed as a dynamic warehouse for data extracted from various other data systems for purposes for conducting discontinuance review. CSDC is dynamic in the sense that facility-specific data from various systems are added as needed for the performance of specific tasks. The technical conference should shed light on its functionality and the challenge of responding to a request for an Excel or flat file replica.
- (b) To be clear, the data used to determine which facilities met the criteria for the first three RAO Initiative candidate categories (low workload Post Offices, insufficient demand stations and branches, and insufficient

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RESPONSE to Question 7 (continued)

demand retail annexes) do not derive from CSDC. Walk-in revenue data used to determine whether Post Offices, stations and branches, and annexes would be considered for discontinuance as part of the RAO Initiative were derived from the Accounting Data Mart and are reflected in USPS Library Reference N2011-1/NP5, filed today. Alternate access proximity data used to determine whether these facilities would be considered for discontinuance are reflected in USPS Library References N20011-1/6 and N2011-1/7 filed on August 25.