

more cost effective manner.

10. Concern (Unfavorable):  
Customers asked why their post office was being discontinued while others were retained

Response:

You asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

#### Nonpostal Concerns

1. Concern (No Opinion):  
Customers expressed concern for loss of community identity.

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and Zip Code in addresses.

2. Concern (No Opinion):  
Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Docket: 1379141-28378

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**MEMO TO THE RECORD**

03/12/2011

The community meeting was held after the questionnaires were sent. This serves as a placeholder for Item 26.

Tim Turner

PO Review Investigator



**A. Office**

Name: REX State: NC Zip Code: 28378  
Area: CAPITAL METRO District: MID-CAROLINAS PFC  
Congressional District: NC 07 County: ROBESON  
EAS Grade: 11 Finance Number: 366456  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jacqueline Williams  
Title: MID-CAROLINAS PFC Post Office Review Coordinator  
Tele No: (704) 424-4420

Date: 08/11/2011  
Fax No: (704) 424-4409



**A. Office**

Name: REX State: NC Zip Code: 28378  
Area: CAPITAL METRO District: MID-CAROLINAS PFC  
Congressional District: NC 07 County: ROBESON  
EAS Grade: 11 Finance Number: 366456  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Jacqueline Williams  
Title: MID-CAROLINAS PFC Post Office Review Coordinator  
Tele No: (704) 424-4420

Date: 08/11/2011  
Fax No: (704) 424-4409

### Proposal Checklist

#### Section I

#### Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- NA If suspended, what type of alternate service customers are now receiving?
- Reason for vacancy and information on postmaster/OIC
- Number of customers and type of service they received and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last three fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- Information on petitions and congressional inquiries included with Postal Service responses.
- NA Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning Postal Service needs.

#### Section II

#### Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- NO Was Post Office used as meeting place?
- NO Was Post Office a shelter for a bus stop?
- NO Did the Post Office have a public bulletin board?
- NA Were government forms available at the Post Office?
- NA Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- NONE What is the historical value of the office?
- NO Is an address change necessary?
- .99% up Will the community identity be preserved?
- flat What are the growth trends (flat, up, down)?
- NO Were any other nonpostal items identified?

#### Section III

#### Effect on Employees

- Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

**Section IV**

**Economic Savings**

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-\_\_\_\_, Minimum, no COLA)

\$ 33,168

Fringe benefits 33.5%

\$ 11,111

Rental costs, excluding utilities

\$ 3,600

Total annual costs

\$ 47,879

Less estimated cost of replacement service

- 8,768

Total annual savings

\$ 39,111

A one-time expense of \$ 0.00 will be/was incurred for installation of CBUs and parcel lockers.

YES

Is postmaster salary based on the minimum salary without COLA?

YES

Does postmaster salary reflect the current office evaluation?

**Section V**

**Other Factors**

The Postal Service has identified no other factors for consideration (if appropriate).

NA

List other factors as appropriate.

NA

Other factors when replacement service is a CPO.

**Section VI**

**Summary**

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

**Section VII**

**Notices**

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

TIM TURNER



3/18/2011

Investigative Coordinator

Date

Reviewed and Certified By:

JACKIE WILLIAM



3/18/2011

District PO Review Coordinator

Date



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03/14/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the REX Post Office  
Docket No. 1379141

This is to advise you that on 03/28/2011, I will post for public comment a proposal to close the REX Post Office in ROBESON, Congressional District No. NC 07.

If you have any questions, please call JACQUELINE WILLIAMS District Review Coordinator at (704) 424-4420.

A handwritten signature in blue ink, appearing to read "Angela Curtis".

ANGELA CURTIS  
District Manager  
MID-CAROLINAS PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



---

03/28/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
REX Proposal  
Docket No. 1379141 - 28378

Please post the enclosed proposal to close the REX Post Office in the lobby. The proposal must be posted in a prominent place from 03/28/2011 through close of business on 05/29/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (704) 424-4420.

A handwritten signature in cursive script that reads "Jacqueline Williams".

JACQUELINE WILLIAMS  
Post Office Review Coordinator  
MID-CAROLINAS PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

DOCKET NO. 1379141-28378  
ITEM NO. 32  
PAGE 1



**UNITED STATES POSTAL SERVICE**

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE REX, NC POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the REX Post Office:

The Postal Service is considering the close of the REX Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/28/2011 through 05/29/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the REX PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACQUELINE WILLIAMS  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980

For more information, you may call JACQUELINE WILLIAMS at (704) 424-4420 or write to the above address.

Thank you for your assistance.

Sincerely,

DEAN ROBERTS  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980





Date of Posting: 03/28/2011

Posting Round Date:

Date of Removal: 05/29/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE REX, NC POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1379141 - 28378

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rex, NC Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Saint pauls Post Office, located seven miles away.

The postmaster position will become vacant when the postmaster retired on February 28, 2011. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Office is being studied for possible closing or consolidation due to the following reasons: Office earns less than 2 hours a day

The Rex Post Office, an EAS-11 level, provided service from 08:30 - 16:30 Monday - Friday closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to 113 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 23 transaction(s) accounting for 23 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$18,784 ( 49 revenue units) in FY 2008; \$21,481 ( 56 revenue units) in FY 2009; and \$21,192 ( 55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 09, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 38 customer(s) attended the meeting.

On March 01, 2011, 113 questionnaires were distributed to delivery customers of the Rex Post Office. Questionnaires were also available over the counter for retail customers at the Rex Post Office. 35 questionnaires were returned. 3 responses were favorable, 11 unfavorable, and 21 expressed no opinion regarding the proposed alternate service.

If this proposal is implemented, delivery and retail services will be provided by the Saint pauls Post Office, an EAS-20 level office. Window service hours at the Saint pauls Post Office are from 08:30 16:30, Monday through Friday, and 09:30 12:00 on Saturday. There are 99 post office boxes available.

Retail service is also available at the Lumber bridge Post Office an EAS-15 level office, located two miles away. Window service hours at Lumber bridge Post Office are from 8:30 16:30, Monday through Friday and 08:30 11:00 on Saturday. There are 146 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer had concern about post office box rent fees paid.

**Response:** The customer have expressed a concern about post office box fees paid. The paid fee will transfer if you select Post Office Box delivery at the administrative office. If you elect rural route services you will be refunded paid fees in accordance with postal guidelines.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers expressed concern over the dependability of rural route service

**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
4. **Concern:** Customers wanted to know why the customer lines were so long at the administrative office Post Office

**Response:**

The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

5. **Concern:**

Customers wanted to know why the customer lines were so long at the adminoffice Post Office

**Response:**

The customer expressed a concern about the waiting time at the administrative Post Office. The administrative Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the administrative postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the post office for service.

6. **Concern:**

Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

7. **Concern:**

A customer asked about cluster boxes.

**Response:**

The customer asked about Cluster Boxes. The Postal Service leases the Rex PO location. There is no suitable location for Cluster Boxes. The Lumberbridge PO is located two miles from Rex and offers PO Box Service.

8. **Concern:**

Customer asked how the cost of a CPU is determined.

**Response:**

The customer expressed concern how the cost of a CPU is determined. CPU's are paid a percentage of Walk In Revenue Sales (WIR). Rex's FY 2010 WIR was \$21,000.00.

9. **Concern:**

Customers asked why their post office was being discontinued while others were retained

**Response:**

The customer asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

10. **Concern:**

Customers felt the post office should remain open since they paid taxes

**Response:**

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

11. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

**Response:**

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

12. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

13. **Concern:**

Customers were concerned about a change of ZIP Code.

**Response:**

The customer expressed concern about a change of ZIP Code. The proposed change of the ZIP Code is necessary for the expeditious delivery of the mail. Automated mail sorting equipment reads the ZIP Codes and sorts the mail to the office of destination.

14. **Concern:**

Customers were concerned everyone wasn't notified of the community meeting.

**Response:**

The customer expressed concern that everyone wasn't notified of the community meeting. Letters were mailed to all delivery points of the Rex Post Office which included an invitation of a meeting onsite with postal representatives.

15. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Some advantages of the proposal are:**

1. The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay Post Office box fees.
6. Saves time and energy for customers who drive to the Post Office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier.
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Rex is an unincorporated community located in Robeson County. The community is administered politically by Robeson County . Police protection is provided by the Robeson County Police. Fire protection is provided by the Lumber Bridge Volunteer Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Bethel Baptist Church Rex Presbyterian Church Rex Comm. Building, Debra's Fashions/JL Concrete . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rex Post Office will be available at the Saint pauls Post Office. Government forms normally provided by the Post Office will also be available at the Saint pauls Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about their 911 address  
**Response:** The customer expressed a concern about your 911 address and putting up a mail box. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator at (910) 671-6298.
2. **Concern:** No Concern  
**Response:**
3. **Concern:** Customers expressed concern for loss of community identity.  
**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses.
4. **Concern:** Customers were concerned about senior citizens  
**Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on February 28, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,111 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Rental Costs, Excluding Utilities	+ \$ 3,600
Total Annual Costs	\$ 47,879
Less Annual Cost of Replacement Service	- \$ 8,768
Total Annual Savings	<u>\$ 39,111</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Rex, NC Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Saint pauls Post Office, located seven miles away.

The postmaster retired on February 28, 2011. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Rex Post Office provided delivery service to no customers and 113 PO Box customers. The daily retail window transactions averaged 23. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,111 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rex Post Office and Saint pauls Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DEAN ROBERTS  
DEAN ROBERTS  
Manager, Post Office Operations

03/28/2011  
Date





MEMO TO THE RECORD

4/11/2011

Initially, the start of the study the postal service was proposing to provide pickup and delivery of customer's mail as well as the sell of stamps and all other customary postal services, by Rural Route Service emanating from the Saint Pauls PO. A change to Zip Code would be required. However, during the study the postal service made modification to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Post Office Boxes from the Rex Post Office will be relocated to the Lumber Bridge Post Office (modification to Administrative Office), located 2.5 miles away at 104 S Fayetteville St., Lumber Bridge NC 28357. This move will have no impact on mailing address, nor will any additional costs to PO Box Customers.

If customers opt for rural delivery the St. Pauls PO will be providing these services.

Tim Turner  
PO Review Investigator



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05/29/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/29/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Jacqueline Williams".

JACQUELINE WILLIAMS  
Post Office Review Coordinator  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980



**A. Office**

Name: REX State: NC Zip Code: 28378  
Area: CAPITAL METRO District: MID-CAROLINAS PFC  
Congressional District: NC 07 County: ROBESON  
EAS Grade: 11 Finance Number: 366456  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 36.

Prepared by: Jacqueline Williams  
Title: MID-CAROLINAS PFC Post Office Review Coordinator  
Tele No: (704) 424-4420

Date: 08/11/2011  
Fax No: (704) 424-4409

**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 06/01/2011

Postal Customers of the Rex Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Rex Post Office, which was posted 03/28/2011 through 05/29/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Rex Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink that reads "Dean Roberts". The signature is written in a cursive, slightly slanted style.

DEAN ROBERTS  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980

DOCKET NO. 1379141-28378  
ITEM NO. 38  
PAGE 1

**Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the REX Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *There are numerous unfavorable effects I believe the proposal would have on the regularity and effectiveness of my postal services; having to move about identity theft out in the country (Rey) where there are no town police; having to drive to other towns to obtain services creates an economic burden with gas prices; having no central point of contact in a community is a very critical issue in today's times.*

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *If we were to lose the post office at Rey, we would lose our identity as a community since there is only one post office. It is simply not the same as losing one of many in a town that has multiple post offices.*

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *I understand the need for efficiency in an economically troubled time; therefore, I recommend that there be a reduced schedule (reduced hours on certain days) rather than doing away with the post office per se.*

*Daphne Williams*  
4-18-2011



05/12/2011

Daphne Williams

POB 7  
REX, NC 28378

Dear Postal Service Customer:

Thank you for returning your optional comment form concerning the proposed discontinuance of the Rex Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your comments:

- A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Post Office Boxes from the Rex Post Office will be relocated to the Lumber Bridge Post Office, located 2.5 miles away at 104 S Fayetteville St., Lumber Bridge NC 28357. This move will have NO impact on mailing address, nor will any additional costs to PO Box Customers.

However, if a customer opts for rural delivery they may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If you have additional questions or comments, please feel free to contact Jacqueline Williams at (704) 424-4420.

Sincerely,

*Dean Roberts*

DEAN ROBERTS  
Manager, Post Office Operations  
2901 Scott Futrell Dr  
Charlotte, NC, 28228-9980



**A. Office**

Name: REX State: NC Zip Code: 28378  
Area: CAPITAL METRO District: MID-CAROLINAS PFC  
Congressional District: NC 07 County: ROBESON  
EAS Grade: 11 Finance Number: 366456  
Post Office:  Classified Station  Classified Branch  CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jacqueline Williams  
Title: MID-CAROLINAS PFC Post Office Review Coordinator  
Tele No: (704) 424-4420

Date: 08/11/2011  
Fax No: (704) 424-4409

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	1
Favorable comments	0
Unfavorable comments	1
No opinion expressed	0
Total comments returned	0

### Postal Concerns

The following postal concerns were expressed

### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Favorable):  
Customers expressed concern for loss of community identity and the security of her mail if optioned for rural service.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Post Office Boxes from the Rex Post Office will be relocated to the Lumber Bridge Post Office, located 2.5 miles away at 104 S Fayetteville St., Lumber Bridge NC 28357. This move will have NO impact on mailing address, nor will any additional costs to PO Box Customers. However, if customers opts for rural delivery they may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

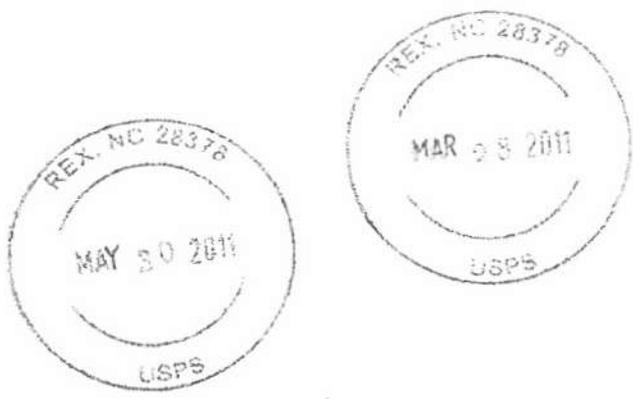
DOCKET NO. 1379141-28378  
ITEM NO. 41  
PAGE 1

Date of Posting: 03/28/2011

Posting Round Date:

Date of Removal: 05/29/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE REX, NC POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY INDEPENDENT POST OFFICE  
(REVISED)

DOCKET NUMBER 1379141 - 28378

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Rex, NC Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Lumber Bridge Post Office, located two miles away.

The postmaster position will become vacant when the postmaster retired on February 28, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office earns less than 2 hours a day

The Rex Post Office, an EAS-11 level, provides service from 08:30 to 12:00 and 13:00 to 16:30 Monday - Friday, closed Saturday and lobby hours of 24 hr on Monday - Friday and 24 hr on Saturday to 113 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 23 transaction(s) accounting for 23 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by independent post office. Office receipts for the last 3 years were: \$18,784 ( 49 revenue units) in FY 2008; \$21,481 ( 56 revenue units) in FY 2009; and \$21,192 ( 55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 09, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 38 customer(s) attended the meeting.

On March 01, 2011, 113 questionnaires were distributed to delivery customers of the Rex Post Office. Questionnaires were also available over the counter for retail customers at the Rex Post Office. 35 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 11 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Lumber Bridge Post Office, an EAS-15 level office. Window service hours at the Lumber Bridge Post Office are from 08:30 to 16:30, Monday through Friday, and 09:30 to 12:00 on Saturday. There are 99 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer had concern about post office box rent fees paid.

**Response:** The customer have expressed a concern about post office box fees paid. The paid fee will transfer if you select Post Office Box delivery at the administrative office. If you elect rural route services you will be refunded paid fees in accordance with postal guidelines.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers expressed concern over the dependability of rural route service

**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
4. **Concern:** Customers were concerned about mail security

**Response:**

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. **Concern:**

A customer asked about cluster boxes.

**Response:**

The customer asked about Cluster Boxes. The Postal Service leases the Rex PO location. There is no suitable location for Cluster Boxes.

6. **Concern:**

Customer asked how the cost of a CPU is determined.

**Response:**

The customer expressed concern how the cost of a CPU is determined. CPU's are paid a percentage of Walk In Revenue Sales (WIR). Rex's FY 2010 WIR was \$21,000.00.

7. **Concern:**

Customers asked why their post office was being discontinued while others were retained

**Response:**

The customer asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

8. **Concern:**

Customers felt the post office should remain open since they paid taxes

**Response:**

The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

9. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

**Response:**

The customer questioned the economic savings of the proposed discontinuance. Post Office Boxes will relocate to the Lumber Bridge Post Office. You will be able to maintain your town name and Zip code. However, customer may elect rural carrier service which will incur an address change. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

10. **Concern:**

Customers were concerned about a change of address

**Response:**

The customer expressed a concern about a change in address. Post Office Boxes will be relocated to the Lumber Bridge Post Office. You will be able to maintain the Town name and as well your Zip code. However, if you elect rural carrier service an address change is necessary.

11. **Concern:**

Customers were concerned everyone wasn't notified of the community meeting.

**Response:**

The customer expressed concern that everyone wasn't notified of the community meeting. Letters were mailed to all delivery points of the Rex Post Office which included an invitation of a meeting onsite with postal representatives.

12. **Concern:**

You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Rex is an unincorporated community located in Robeson County. The community is administered politically by Robeson County. Police protection is provided by the Robeson County Police. Fire protection is provided by the Lumber Bridge Volunteer Fire Dept. The community is comprised of Retirees, commuters, and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: New Bethel Baptist Church Rex Presbyterian Church Rex Comm. Building, Debra's Fashions/JL Concrete. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rex Post Office will be available at the Lumber Bridge Post Office. Government forms normally provided by the Post Office will also be available at the Lumber Bridge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about their 911 address  
**Response:** The customer expressed a concern about your 911 address and putting up a mail box. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator at (910) 671-6298.
2. **Concern:** No Concern  
**Response:**
3. **Concern:** Customers expressed concern for loss of community identity.  
**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and Zip Code in addresses.
4. **Concern:** Customers were concerned about senior citizens  
**Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster retired on February 28, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 39,111 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 47,879
Less Annual Cost of Replacement Service	<u>- \$ 8,768</u>
Total Annual Savings	<u>\$ 39,111</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Rex, NC Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Lumber Bridge Post Office, located two miles away.

The postmaster retired on February 28, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by independent post office.

The Rex Post Office provided delivery and retail service to 113 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 23. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$39,111 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Rex Post Office and Lumber Bridge Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

*Dean Roberts*

DEAN ROBERTS  
Manager, Post Office Operations

03/28/2011  
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 04/15/2011
2. Post Office Name REX		3. State and ZIP + 4 Code NC, 28378-8901		
4. District, Customer Service MID-CAROLINAS PFC	5. Area, Customer Service CAPITAL METRO	6. County ROBESON	7. Congressional District NC 07	
8. Reason for Proposal to Discontinue Office earns less than 2 hours a day		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
<b>11. Staffing</b>		<b>12. Hours of Service</b>		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 02/28/2011		a. Time M-F 08:30 to 12:00 and 13:00 to 16:30 Sat closed		Total Window Hours Per Week
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career		a. Lobby Time M-F 24 hr Sat 24 hr		33.00
c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11				
d. No of Clerks- 0    No of Career- 0    No of Non-Career- 1				
e. No of Others- 0    No of Career- 0    No of Non-Career- 0				
<b>13. Number of Customers Served</b>		<b>14. Daily Volume (Pieces)</b>		
a. General Delivery	0	Types of Mail      Received      Dispatched		
b. P.O. Box	113	a. First-Class	356	76
c. City Delivery	0	b. Newspaper	34	1
d. Rural Delivery	0	c. Parcel	6	3
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	113	e. Total	396	80
g. No. Receiving Duplicate Service	0	f. No. of Postage Meters	0	
h. Average No. Daily Transactions	23.10	g. No. of Permits	0	
<b>Finances a. FY</b>		<b>Receipts</b>	<b>b. EAS Step 1 PM Basic Salary (no Cola)</b>	<b>c. PM Fringe Benefits (33.5% of b.)</b>
2008		\$ 18,784	\$ 33168	\$11,111
2009		\$ 21,481		
2010		\$ 21,192		
<b>16a. Quarters</b>				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 05/31/2018    Annual Lease \$ 3600				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No    Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other    Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain: PO housed in own building. Plans are to move PO Box customers to Rural Delivery				
17. Schools, Churches and Organization in Service Area:    No: 3		19. Administrative/Emanating Office (Proposed):		
New Bethel Baptist Church Rex Presbyterian Church Rex Comm. Building		Name LUMBER BRIDGE    EAS Level 15    Miles Away 2.5 Window Service Hours: M-F 08:30 to 16:30    SAT 09:30 to 12:00 Lobby Hours: M-F 24 hr    SAT 24 hr PO Boxes Available: 99		
18. Businesses in Service Area:    No: 1		20. Nearest Post Office (if different from above):		
Debra's Fashions/JL Concrete		Name LUMBER BRIDGE    EAS Level 15    Miles Away 2.5 Window Service Hours: M-F 8:30 to 16:30    SAT 08:30 to 11:00 Lobby Hours: M-F 24 hr    SAT 24 hr PO Boxes Available: 146		
<b>21. Prepared by</b>				
Printed Name and Title TIM TURNER		Signature TIM TURNER		Telephone No. AC () (704) 424-4420
PO Discontinuance Coordinator Name JACQUELINE WILLIAMS		Telephone No. AC () (704) 424-4420	Location CHARLOTTE, NC	



06/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
REX  
Docket Number 1379141 - 28378

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Angela Curtis".

ANGELA CURTIS  
District Manager

### LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: REX, NC, 28378-8901

EAS Level: 11

District: MID-CAROLINAS PFC

County: ROBESON

Congressional District: NC 07

Proposal:  Close  Consolidate

Reason For Proposed: retired

Alternate Service Proposed: Independent Post Office

Customers Affected:

Post Office Box: 113

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

**Total number of customers:** 113

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
02/28/2011	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 0
02/11/2011	District manager authorization to study.
03/01/2011	Questionnaires sent to customers. Number sent: 113 Number Returned: 35
	Analysis: Favorable 3 Unfavorable 11 No Opinion 21
	Petition received. Number of signatures: 0
	Concerns expressed: None
	Congressional inquiry received: No
	Concerns expressed: One
03/15/2011	Proposal and checklist sent to district for review.
03/14/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
03/15/2011	Proposal and invitation for comments posted and round-dated.
	Proposal and invitation for comments removed and round-dated.
	Comment Analysis: Favorable 0 Unfavorable 1 No Opinion 0 1
None	Premature PRC appeal received.
	Concerns expressed: None
04/15/2011	Updated PS Form 4920 completed (if necessary).
06/01/2011	Certification of the official record.
06/01/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
06/08/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
07/08/2011	Final determination posted at affected office(s) and round-dated.
08/11/2011	Final determination removed and round-dated.
10/08/2011	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

JACQUELINE WILLIAMS  
Name/Title

(704) 424-4420  
Telephone Number

JACQUELINE WILLIAMS  
District Post Office Review Coordinator

(704) 424-4420  
Telephone Number



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06/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Rex Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jacqueline Williams, Post Office Review Coordinator, at (704) 424-4420 or Dean Roberts Manager Post Office Operations.

A handwritten signature in blue ink, appearing to read "Angela Curtis".

ANGELA CURTIS  
DISTRICT MANAGER  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4K/P1379141.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, CAPITAL METRO Area (no enclosures)

## Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the REX was received by 06/08/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



**FINAL DETERMINATION TO CLOSE  
THE REX, NC POST OFFICE  
AND CONTINUE TO PROVIDE SERVICE BY  
INDEPENDENT POST OFFICE**



**DOCKET NUMBER 1379141 - 28378**

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Rex, NC Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Lumber Bridge Post Office, located two miles away.

The postmaster position became vacant when the postmaster retired on February 28, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

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On March 01, 2011, 113 questionnaires were distributed to delivery customers of the Rex Post Office. Questionnaires were also available over the counter for retail customers at the Rex Post Office. 35 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 11 unfavorable, and 21 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Lumber Bridge Post Office, an EAS-15 level office. Window service hours at the Lumber Bridge Post Office are from 08:30 to 16:30, Monday through Friday, and 09:30 to 12:00 on Saturday. There are 99 post office boxes available.

The proposal to close the Rex Post Office was posted with an invitation for comment at the Rex Post Office from March 28, 2011 to May 29, 2011. The following additional concerns were received during the proposal posting period: None.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer had concern about post office box rent fees paid.

**Response:** The customer have expressed a concern about post office box fees paid. The paid fee will transfer if you select Post Office Box delivery at the administrative office. If you elect rural route services you will be refunded paid fees in accordance with postal guidelines.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

**Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
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**Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required

to serve the route expeditiously and arrive at boxes at about the same time each day.

4. **Concern:** Customers were concerned about mail security

**Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5. **Concern:** A customer asked about cluster boxes.

**Response:** The customer asked about Cluster Boxes. The Postal Service leases the Rex PO location. There is no suitable location for Cluster Boxes.
6. **Concern:** Customer asked how the cost of a CPU is determined.

**Response:** The customer expressed concern how the cost of a CPU is determined. CPU's are paid a percentage of Walk In Revenue Sales (WIR). Rex's FY 2010 WIR was \$21,000.00.
7. **Concern:** Customers asked why their post office was being discontinued while others were retained

**Response:** The customer asked why the post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
8. **Concern:** Customers felt the post office should remain open since they paid taxes

**Response:** The customer expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
9. **Concern:** Customers questioned the economic savings of the proposed discontinuance

**Response:** The customer questioned the economic savings of the proposed discontinuance. Post Office Boxes will relocate to the Lumber Bridge Post Office. You will be able to maintain your town name and Zip code. However, customer may elect rural carrier service which will incur an address change. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
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**Response:** The customer expressed a concern about a change in address. Post Office Boxes will be relocated to the Lumber Bridge Post Office. You will be able to maintain the Town name and as well your Zip code. However, if you elect rural carrier service an address change is necessary.
11. **Concern:** Customers were concerned everyone wasn't notified of the community meeting.

**Response:** The customer expressed concern that everyone wasn't notified of the community meeting. Letters were mailed to all delivery points of the Rex Post Office which included an invitation of a meeting onsite with postal representatives.
12. **Concern:** You were concerned about having to travel to another post office for service

**Response:**

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

**II. EFFECT ON COMMUNITY**

Rex is an unincorporated community located in Robeson County. The community is administered politically by Robeson County. Police protection is provided by the Robeson County Police. Fire protection is provided by the Lumber Bridge Volunteer Fire Dept. The community is comprised of Retirees, commuters, and farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: New Bethel Baptist Church Rex Presbyterian Church Rex Comm. Building, Debra's Fashions/JL Concrete. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Rex Post Office will be available at the Lumber Bridge Post Office. Government forms normally provided by the Post Office will also be available at the Lumber Bridge Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about their 911 address

**Response:** The customer expressed a concern about your 911 address and putting up a mail box. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator at (910) 671-6298.
2. **Concern:** Customers expressed concern for loss of community identity.

**Response:** The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name and Zip Code in addresses.
3. **Concern:** Customers were concerned about senior citizens

**Response:**

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

**III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on February 28, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

**IV. ECONOMIC SAVINGS**

The Postal Service estimates an annual savings of \$ 39,111 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 3,600</u>
Total Annual Costs	\$ 47,879
Less Annual Cost of Replacement Service	<u>- \$ 8,768</u>
Total Annual Savings	<u>\$ 39,111</u>

**V. OTHER FACTORS**

The Postal Service has identified no other factors for consideration.

**VI. SUMMARY**

This is the final determination to close the Rex, NC Post Office and provide delivery and retail services by independent post office under the administrative responsibility of the Lumber Bridge Post Office, located two miles away.

The postmaster retired on February 28, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by independent post office.

The Rex Post Office provided delivery and retail service to 113 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 23. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$39,111 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

**VII. NOTICES**

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Rex Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Rex Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Rex Post Office and Lumber Bridge Post Office during normal office hours.



07/05/2011

\_\_\_\_\_  
Dean J Granholm  
Vice President of Delivery and Post Office Operations

\_\_\_\_\_  
Date



07/08/2011

OFFICER-IN-CHARGE/POSTMASTER  
Rex Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Rex Post Office Final Determination  
Docket No. 1379141 - 28378

Please post in the lobby the enclosed final determination to close the Rex Post Office. The final determination must be posted in a prominent place from 07/08/2011 through close of business on 08/09/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/10/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (704) 424-4420.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jacqueline Williams".

JACQUELINE WILLIAMS  
POST OFFICE REVIEW COORDINATOR  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980

Enclosures:  
Final Determination Official Record

Docket: 1379141-28378

Item Nbr: 49

Page Nbr: 1



MEMO TO THE RECORD

08/11/2011

Round-date stamped final determination was completed.

Tim Turner

PO Review Investigator

## Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

### Post Office Final Determination Posting Dates\*

Date posted: 07/08/2011

Date removed: 08/09/2011

No. of days posted: 32

Actual discontinuance date: 10/08/2011

Official discontinuance date:

(Headquarters entry):

**Note:** Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

#### BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: REX, NC

ZIP Code: 28378-8901 Finance no: 366456

County: ROBESON

Type of discontinuance:

Consolidate ( ) Close ( X )

#### Type of discontinued facility

Post Office ( X )

Classified Station ( ) Branch ( )

Community Post Office (CPO) ( )

Coordinator name: JACQUELINE WILLIAMS

Telephone: (704) 424-4420

**Mailing instructions for independent Post Office discontinuance.** When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this *Postal Bulletin Post Office Change Announcement* form to:

RICHARD RUDEZ

RETAIL OPERATIONS

UNITED STATES POSTAL SERVICE

475 L'ENFANT PLAZA SW ROOM 6806

WASHINGTON DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

**Mailing instructions for CPO/classified station/classified branch discontinuance.** Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

**For more information, call (202) 268-5083.**

Headquarters entry: ( ) TL ( ) HS

\*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.

Final determination for an independent Post Office must be posted for at least 30 days.

#### AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: LUMBER BRIDGE

ZIP Code: 28357-8778 Finance no: 364632

County: ROBESON

Original name retained? Yes ( X ) No ( )

New last line of customer address is:

REX NC,28378

#### Type of replacement service

Post Office ( ) Route ( X )

Classified Station ( ) Branch ( )

Contract Unit ( ) Community Post Office (CPO) ( )

Date:

(Location) District: MID-CAROLINAS PFC



---

06/30/2011

DISTRICT MANAGER  
2901 SCOTT FUTRELL DR  
CHARLOTTE, NC 28228-9980

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- REX

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

*POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT*

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

**APPEAL**

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

*NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE*

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

**OFFICIAL RECORD**

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, CAPITAL METRO Area

## Postal Regulatory Commission

Washington, D.C. 20268-0001

### NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on August 10, 2011, the Commission received a petition for review of the Postal Service's determination to close the Rex post office located in Rex, North Carolina. The petition for review was filed by James E. Shaw (Petitioner) and is postmarked July 27, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than August 25, 2011.



Ruth Ann Abrams  
Acting Secretary

Date: August 10, 2011

Attachment

Postal Regulatory Commission  
901 New York Avenue NW, Suite 200  
Washington, DC 20268-0001

July 27, 2011

RECEIVED

2011 AUG 10 A 10:40

A2011-42

To Whom It May Concern:

Reference: Final determination to close the Rex, North Carolina Post Office and continue to provide service by independent post office. Date of Posting: 07/08/2011 – Date of Removal: 08/09/2011 Docket Number 1379141-28378

On behalf of the citizens of Rex Community we would like to appeal the decision to close Rex Post Office.

Rex, North Carolina is a small rural community located in the Northern part of Robeson County. Like life, supplying veins, America has over three million miles of roads. Some of these are very expensive four and six lane highways that carry uncountable thousands of motorists to their work places and to people's pleasures. Additional huge loads of commerce travel these trails to our nations businesses every day. There are smaller roads that connect one city with another city, one town with another. And then there are the narrow dirt roads which seem lost in those out-of-the-way places where America still lives as she did during quieter times.

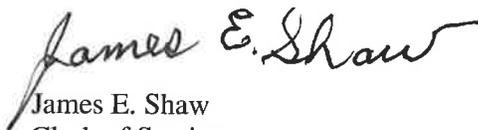
In 1897 the post office trail was established in the village of Rex. Its primary purpose was a service of communications and a means for handling commercial orders, along with providing a more abundant life. For over a century this trail has broadened and lengthened, because of the hundreds who chose to receive its services at Rex Post Office. It is certainly not located on a national turnpike or a parkway, but is situated by a surfaced highway dedicated to providing a key service that Americans seek throughout this land.

The population served by the Post Office is approximately 650 people within a two mile radius with 70% non-white and 30% white. There are five churches in the immediate area of the Post Office and the potential for growth is good. The citizenry feels the degree of regular and effective services will be reduced dramatically if the Post Office is closed. Service is so important to a number of senior citizens, poverty stricken, unemployed, limited educational background, individuals with no transportation or limited transportation. The previous mention reasons and community identity highlight the need for this postal service to remain in Rex. Having a retail outlet post office in the community is very important to the special populations that live in our locale that is served by Rex Post Office and without question the population is going to grow.

We are more than understanding of the need to be more efficient and would support reduced hours to maintain our service at Rex Post Office.

Attached is a list of citizens from the Rex Community and patrons of the post office who support the appeal and request your reconsideration for the Post Office at Rex to remain open.

Sincerely,



James E. Shaw  
Clerk of Session  
Rex Presbyterian Church  
P.O. Box 117  
Rex, N.C. 28378  
Residential address:  
P.O. Box 57  
Rex, N.C. 28378

Received

AUG 09 2011

Office of PAGR

**Appeal to the Postal Rate Commission: Washington, D. C.**  
**April 28, 2011**  
**Citizens of the Rex Community and Patrons of the Rex Post Office**  
**Rex, North Carolina 28378**

We make the following appeal: Per the letter, dated March 1, 2011, by Jacqueline Williams for Operation Program Support received by all postal service customers of the Rex, North Carolina Post Office concerning the possible change in postal service.

The citizens of the Rex Community and those whose postal service is provided by the Rex Post Office, located in Rex, North Carolina 28378, wish to make an urgent request to maintain the postal service that exists at the Rex Post Office.

We feel that the degree of regular and effective service will be reduced. Service is so important to a number of senior citizens, poverty-stricken citizens, citizens with limited educational backgrounds, citizens with limited transportation, and citizens who would lose their community identity. These concerns, especially the concern of community identity, highlight the need for this postal service to remain in our community. The Rex Post Office is the focal point for our small community and provides full postal service that can not be provided through other options should the post office be closed.

We understand the need for efficiency and would be supportive of reduced hours to maintain our service at the Rex Post Office.

**The undersigned citizens request your support to maintain postal service at the Rex Post Office, Rex, North Carolina 28378.**

**Name**

Larry J. Ivey

Fred H. Williams

Opale Ivey

James E. Shaw

James H. Shaw

Marylin Fortner

Virginia C. Walter

Bocha Blarunglor

Daphne T. Shaw

Janet C. Booth

2A

Name

Phyllis McNeill Butler

Emma Hill

Roderick Hill

Douglas Moore

Ann P. Spivey

Brenda S. Jackson

Mary Knadler

Lee Mervie Seckler

Chris Seckler

Michael Bond

Jamilah Bethea

Thelma B. Scott

John W. Bethea

~~Lois Taylor~~

Sheila Kennell

Carlene Patterson

Bonita Patterson

Arlando McArn

Mary McNeill

Kathleen Wiley

Robert Hill Jr.

Cherilyn Hill

Name

Stella Mai Locklear

Kissy Lee Locklear

Mary Locklear

Lee Locklear

Cornelia Locklear

Randy Barwood

Libra McLean

Taber & McNeill

Leslie McLean

Jerome McLean

Samantha McNeill

Amanda McLean

Susie N. McKay

Deon Brown <sup>4</sup> <sup>13</sup>

D'Angelo Brown

Vicky McLean Brown

Quet Blessing

Ernie Denchick 105

Ethelene J. Shaw

B Franklin Shaw

Rita Skyleson

Joyce Monroe

Tamara Monroe

Name

Heraldine Dimery

Tina Dimery

Mary Dockear

Preston Revels

Wesley Revels

Jessica Revels

Mary Baldwin

Danni Spier

Karie S. McMillan

Clude Williams

Daphne Williams

Delphine Edwards

L. Smith

RUDOLPH HARWOOD

Dawell Purdie

Jamel Emanuel

Eddie Taylor

Hazie Taylor

Ron Taylor

Cynthia Taylor

Bobby Taylor

Tamika Evans

Margie Carrie

Daryl Carrie

Name

Jaheim Purdie

Shirley Lloyd

Ethering King

Leroy King

Bonnie Ray

Kathleen Johnson

Velma Shaw

Madlene Floyd

James M. Floyd

Darrell L. Kelly

Barbara Brown

Edward Brown

Lynquan Hayward

Malcolm Brown

Myrtle J. Roberts

Doni Harris

Tiuranda Hair

Charles Keenum

Brittany Jones

Truvia Johnson Scott

Jamilah Bethea

James Bethea

Eddie Thomas

Name

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Willie Hill

Margaret Finley

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Elizabeth Chavis

Lisa Chavis

Bernice Chavis

Jack Willicent

Willicent Bunde

Hog Heaven BBA #167

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Debra Floyd

Jertha Floyd

Gail Drey

Mary Hunter

Donna J. Jolley

Carolyn D. Bullard

Rashad Jamison

Deloris Johnson

Teresa Chavis

Queen Cogdell

Name

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Maureen Lea

James W. Lines

Lillian Romero

Mary Romero

Elmer Romero Jr

Dominic Romero

Derek Romero

Darion Romero

Mary Ellen Locklear

Raymond Locklear

Alta Hines

Damon Stanton

Jecky Hines

Hazel Hines

Amanda McLean

Naketa Floyd

Nakeerah Baxby

James Floyd

Olga Williams

**Postal Regulatory Commission**  
Washington, D.C. 20268-0001

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Date: August 10, 2011

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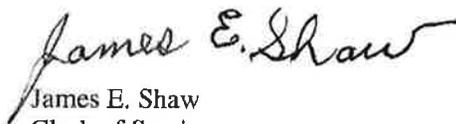
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Clerk of Session  
Rex Presbyterian Church  
P.O. Box 117  
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Residential address:  
P.O. Box 57  
Rex, N.C. 28378

Received

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Yvonne H. Shaw

Maryann Porter

Virginia C. Walter

Booche Blarundo

Daphne T. Shaw

Annal C. Booth

Name

Patricia McNeill Pauller

Emma Hill

Roderick Hill

Dee Jean Moore

Bonnie P. Spivey

Brenda S. Jackson

Mary Knadler

Lee Mervie Locklear

Chris Locklear

Michael Bond

Jamilah Bethea

Sheirna B. Scott

John W. Bethea

~~John W. Bethea~~

Sheila Kennel

Carlene Patterson

Lonita Peltier

Arlando McArr

May McNeil

Kathleen Wiley

Robert Hill Jr.

Cherilyn Hill

Name

Stella Mai Socklan

Kristy Lee Socklan

Mary Socklan

Lee Socklan

Carmelia Socklan

Randy Baruel

Anna Plean

James Merrill

Lea Plean

Jerome Plean

Samantha Merrill

Amanda Plean

Susie H. McKay

Dean Brown 

D'Angelo Brown

Vicky McAnn Brown

Quil Pleasing

Eppie Hendrick Bos

Shelene J. Shaw

B Franklin Shaw

Rita Mylapan

Joyce Monroe

Tamara Monroe

Name

Heraldine Ramsey

Tina Ramsey

Mary Locklear

Pleaton Revels

Wesley Revels

Jessica Revels

Mary Babbie

Annun. Spier

Karie S. McMillan

Clyde Williams

Daphne Williams

Daphine Edwards

S. Smith

RUDOLPH HARWOOD

Dorrell Purdie

Jamel Emanuel

Eddie Taylor

Hazie Taylor

Ron Taylor

Cynthia Taylor

Bobby Taylor

Tamika Evans

Margie Currie

Daryl Currie

Name

Jahaim Purdie

Shirley Lloyd

E. Thering King

Levy King

Bonnie Ray

Kathleen Johnson

Velma Brown

Margene Floyd

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Darrell L. Kelly

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Edward Brown

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Doris Harris

Liwanda Hair

Charles Keenum

Brittany Jones

Trulia Johnson Scott

Jamiah Bethel

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Name

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Spencer Lee

James W. Lewis

Lillian Romero

Mary Romero

Elmer Romero Jr

Dominic Romero

Derek Romero

Darrian Romero

Mary Ellen Locklear

Raymond Locklear

Johnnie Hines

Dwaine Hinton

Jecky Hines

Hazel Hines

Aminda McLean

Naketa Floyd

Nekkerah Bonyky

James Floyd

Olivia Williams