



Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	1/7/2011
2.	Memo: Notice (if appropriate) to Headquarters of suspension	2/14/2011
3.	Memo: Notice (if appropriate) to customers/district personnel of suspension	2/14/2011
4.	Highway map with community highlighted	1/12/2011
5.	Memo: Eviction notice (if appropriate)	3/7/2011
6.	Memo: Building inspection report and original photos of building deficiencies (if appropriate)	3/7/2011
7.	Post Office and community photos	1/26/2011
8.	Form 150, <i>Postmaster Workload Information</i>	2/14/2011
9.	Worksheet for calculating work service credit	1/24/2011
10.	Window transaction record	1/21/2011
11.	Record of incoming mail	1/21/2011
12.	Record of dispatched mail	1/21/2011
13.	Administrative postmaster/OIC comments	1/22/2011
14.	Inspection Service/local law enforcement vandalism reports	1/25/2011
15.	Post Office fact sheet	7/12/2011
16.	Community fact sheet	1/28/2011
17.	Alternate service options/cost analysis	1/26/2011
18.	Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (with past three fiscal years of total revenue and revenue units)	3/15/2011
19.	Analysis of investigative findings/recommendations	3/7/2011
20.	Questionnaire instruction letter to postmaster/OIC	2/2/2011
21.	Cover letter, questionnaire, and enclosures	2/7/2011



Item No.	Description	Date Entered into Record
22.	Returned customer questionnaires and Postal Service response letters	3/7/2011
23.	Analysis of questionnaires	3/8/2011
24.	Community meeting roster	2/24/2011
25.	Community meeting analysis	2/24/2011
26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	3/15/2011
27.	Petition and Postal Service response letter (if appropriate)	2/24/2011
28.	Congressional inquiry and Postal Service response letter	2/23/2011
29.	Proposal checklist	3/15/2011
30.	District notification to Government Affairs	3/15/2011
31.	Instructions to postmaster/OIC to post proposal	3/15/2011
32.	Invitation for comments exhibit	3/15/2011
33.	Proposal exhibit	3/22/2011
34.	Comment form exhibit	3/15/2011
35.	Instructions for postmaster/OIC to remove proposal	5/19/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	5/26/2011
37.	Notification of taking proposal and comments under internal Consideration	5/19/2011
38.	Customer comments and Postal Service response letters	5/26/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	5/26/2011
40.	Analysis of comments	5/26/2011
41.	Revised proposal (if appropriate)	7/12/2011



Item No.	Description	Date Entered into Record
42.	Updated Form 4920 (if appropriate)	5/26/2011
43.	Certification of record	5/26/2011
44.	Log of Post Office discontinuance actions	5/26/2011
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	6/2/2011
46.	Headquarters' acknowledgment of receipt of record	6/8/2011
47.	Final determination	6/8/2011
48.	Instruction letter to postmaster/OIC on posting	8/1/2011
49.	Round-date stamped final determination cover sheets	
50.	<i>Postal Bulletin Post Office Change Announcement</i> form	
51.	Transmittal letter from Headquarters	8/1/2011
52.	Appeal letter (if appropriate)/No appeal letter	
53.	Public notice postings on appeal (if appropriate)	
54.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
55.	Vice President, delivery and retail, instruction letter	
56.	Letter to customers	
57.	Notification to local Address Management Systems (AMS) to update AMS database	
58.	Announcement in <i>Postal Bulletin</i>	

01/07/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 1A-05 congressional district.

Post Office Name:	GRANT
Zip+4 Code:	50847-9901
EAS Level:	53
Finance Number:	183636
County:	Montgomery
Proposed Admin Office:	VILLISCA PO
ADMIN Miles Away:	17.0
Near Office Name:	ELLIOTT PO
Near Miles Away:	10.0
Number of Customers:	
Post Office Box:	44
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	44

The above office became vacant when the postmaster retired on 07/10/2010.

Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

JEAN SUSNJAR
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

01/07/2011

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: GRANT State: IA Zip Code: 50847
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Montgomery
EAS Grade: 53 Finance Number: 183636
Post Office: Classified Station Classified Branch CPO

• There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 02/14/2011
Fax No: (319) 399-5502



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: GRANT State: IA Zip Code: 50847
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Montgomery
EAS Grade: 53 Finance Number: 183636
Post Office: Classified Station Classified Branch CPO

There was no Emergency Suspension for this office

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 02/14/2011
Fax No: (319) 399-5502

1365387-50347

DOCKET NO.

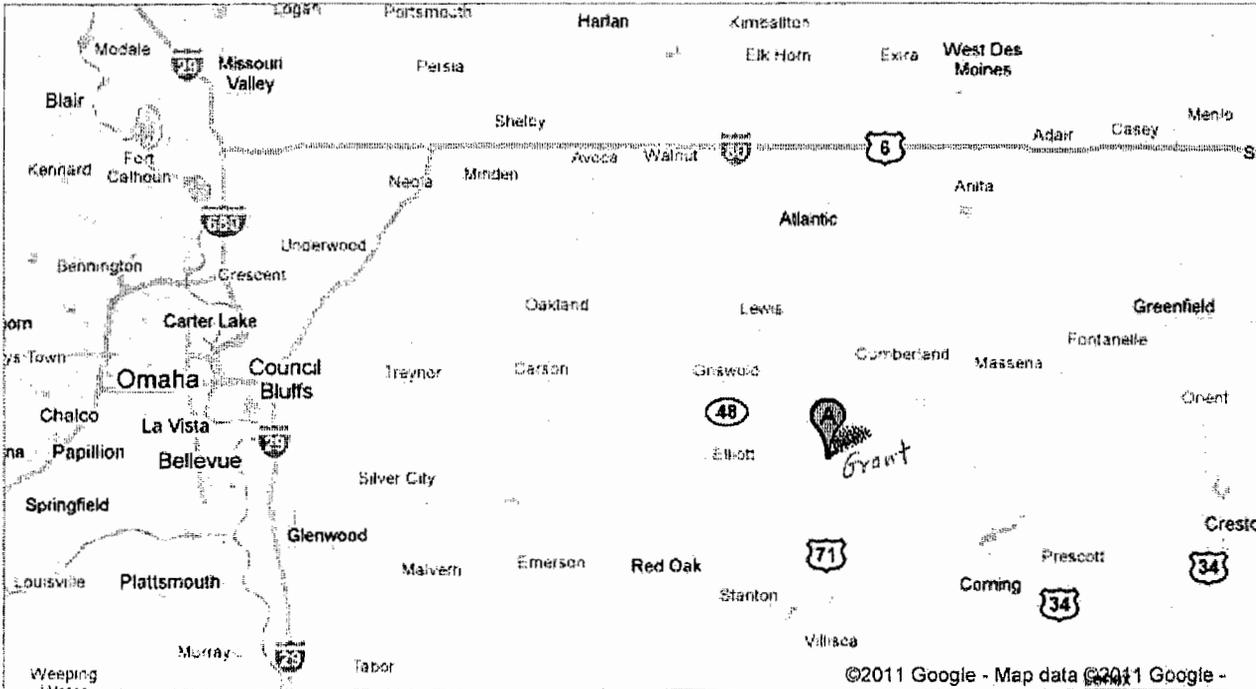
ITEM NO.

PAGE

4

To see all the details that are visible on the screen, use the "Print" link next to the map.

Google maps



POSTAL NO. 1365387-58847
ITEM NO. _____
PAGE 5



Memo to the record

3/7/2011

Re: Eviction Notice

The Grant Post Office was not suspended and is currently active. As a result, an eviction notice is not applicable in this study.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

DOCKET NO. 1365387-50847
ITEM NO. _____
PAGE 6



Memo to the record

3/7/2011

Re: Building Deficiency Report

The Grant Post Office was not suspended and is currently active. As a result, a building Deficiency Report is not applicable in this study.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Photographs of Grant Post Office and Community



Front of Post Office



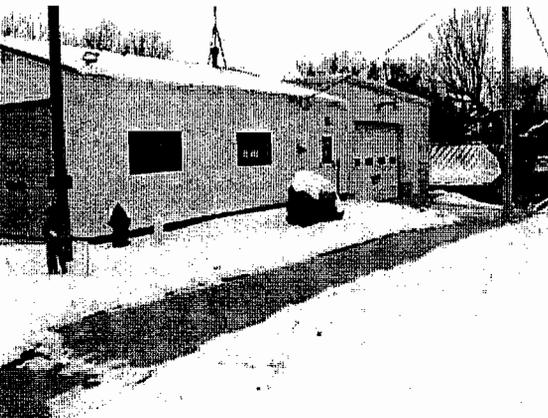
Front of Post Office



From front of Post Office looking East



From front of Post Office looking West



Fire Station



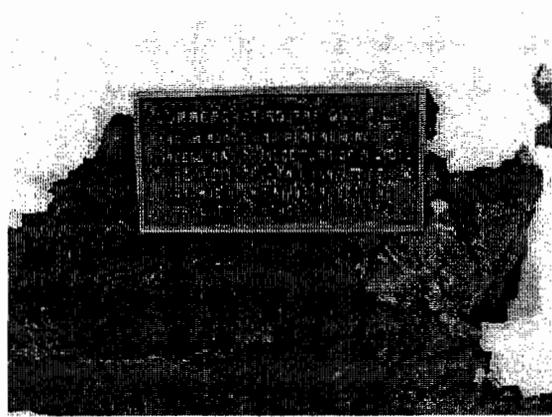
Hayloft Resturant/Bar

EXHIBIT NO. 1765387-58847
ITEM NO. 7b

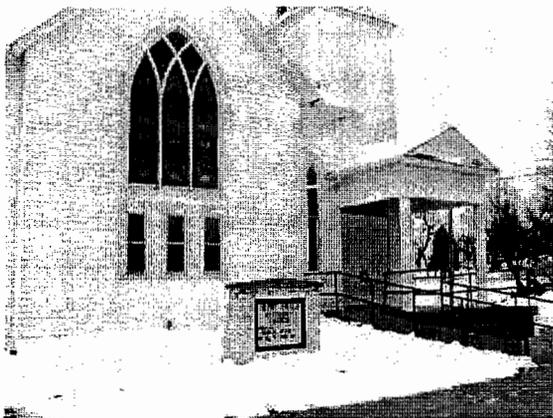
Photographs of Grant Post Office and Community



South Edge of town looking South



Plaque in front of fire hall



Methodist Church



North Edge of town looking North



North edge of town looking South



SE edge of town looking North

Photographs of Grant Post Office and Community



Southeast edge of town looking South



Phone Building



Swartz Implement



West edge of town looking East



West Edge of town looking West

PS Form 150, Postmaster Workload Information

Docket 1365387 - 5047
Page Nbr 8

Post Office, State & Zip Code GRANT, IA 50847		Postmaster's Signature Y5Z6X0	Date 02/14/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406		District Manager's Signature KT9VD4	Date 02/14/2011
(Check Box) <input type="checkbox"/> Vacancy <input checked="" type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		53
2.	Finance Number	(1-6)	183636
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	44
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1365387 - 50847
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	44	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

<ol style="list-style-type: none"> 1. Enter current evaluated office level. 2. Enter the 5 digit post office finance number. 3. Enter number of general delivery families served. 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's. 5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report, for the previous accounting period. 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office. 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing. 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office. 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office. 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees. 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office. 12. Enter the number of classified stations and/or branches that have carrier delivery service 	<ol style="list-style-type: none"> 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees. 14. Enter the total number of contract stations, rural stations and community post offices. <ul style="list-style-type: none"> (a) A contract station is a detached finance unit manned by non-postal employees. (b) A rural station is a post office box delivery unit serviced by a rural carrier. (c) A community post office is a contract unit which provides service in a small community. 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety. <p style="text-align: center;">Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)</p> <ol style="list-style-type: none"> 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a bulking, facing and cancelling operation? 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices? 18. Does office separate incoming mail to carrier routes for other associate offices? 19. Does office separate all incoming letter size mail to city, rural and/or star routes? 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC? 21. Do you have a vehicle maintenance facility under your jurisdiction? 22. Do you have an air transfer office under your jurisdiction? 23. Do you occupy a government-owned building and lease a portion of the building to someone else? 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)? 25. Does your office distribute food stamps?
---	--

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: GRANT
Office Zip+4: 50847 -9901 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>44</u>	X 1.0	=	<u>44</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>44</u>

Revenue WSCs

First	25 revenue units: 1.00	X <u>24</u> units	=	<u>24.00</u>
Next	275 revenue units: 0.50	X <u>0</u> units	=	<u>0.00</u>
Next	700 revenue units: 0.25	X <u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X <u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X <u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:				<u>24.00</u>

Activity WSCs 44 + Revenue WSCs = 24.00 Base WSCs 68.00 = EAS Grade C

Previous evaluation: EAS grade 53

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE

KAREN.S.LENANE@USPS.GOV

Printed Name

Signature

HAWKEYE PFC District Review Coordinator

01/24/2011

Title

Date

Survey of Incoming Mail

Docket: 1365387 - 50847
Page Nbr: 11

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 GRANT 50847 - 9901
Dates Recorded 01/08/2011 through 01/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/08	98	37	19	3	0	0	0	0
Sun - 01/09	0	0	0	0	0	0	0	0
Mon - 01/10	102	67	39	32	4	2	0	0
Tue - 01/11	21	62	13	148	0	1	0	0
Wed - 01/12	70	33	3	63	0	0	0	0
Thu - 01/13	73	47	16	12	3	0	2	0
Fri - 01/14	56	39	17	8	1	6	0	0
Sat - 01/15	85	42	11	8	6	2	0	0
Sun - 01/16	0	0	0	0	0	0	0	0
Mon - 01/17	0	0	0	0	0	0	0	0
Tue - 01/18	146	0	88	0	18	0	0	0
Wed - 01/19	59	67	25	129	1	1	0	0
Thu - 01/20	63	23	8	4	0	1	2	0
Fri - 01/21	93	43	16	4	2	2	0	0
TOTALS	866	460	255	411	35	15	4	0
Daily Average	78.7	41.8	23.2	37.4	3.2	1.4	0.4	0.0

Signature of Person Making Count: Y5Z6X0
Printed Name: Y5Z6X0
Date: 01/21/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Docket: 1365387 - 50847
Page Nbr: 12

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 GRANT 50847 - 9901
Dates Recorded 01/08/2011 through 01/21/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 01/08	19	0	0	0	2	0	0	0
Sun - 01/09	0	0	0	0	0	0	0	0
Mon - 01/10	38	0	0	0	0	0	0	0
Tue - 01/11	0	0	0	0	0	0	0	0
Wed - 01/12	22	0	0	0	1	0	0	1
Thu - 01/13	20	0	0	0	0	0	0	0
Fri - 01/14	0	0	0	0	0	0	0	0
Sat - 01/15	11	0	0	0	0	0	0	0
Sun - 01/16	0	0	0	0	0	0	0	0
Mon - 01/17	0	0	0	0	0	0	0	0
Tue - 01/18	20	0	0	0	3	0	0	0
Wed - 01/19	12	0	1	0	4	0	0	0
Thu - 01/20	17	0	0	0	3	0	0	0
Fri - 01/21	12	0	1	0	6	0	0	0
TOTALS	171	0	2	0	35	0	0	1
Daily Average	19.0	0.0	0.2	0.0	3.9	0.0	0.0	0.1

Signature of Person Making Count: Y5Z6X0
 Printed Name: Y5Z6X0
 Date: 01/21/11



01/22/2011

OIC/POSTMASTER

SUBJECT: GRANT Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the GRANT Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the GRANT Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 02/05/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>44</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>44</u>

If you have any comments on alternate means of providing services to the GRANT customers, please provide them below:

KAREN LENANE
Post Office Review Coordinator

Comments:

There are no permit mailers and I don't know of any postage meter customers. Grant Businesses The Hayloft PO Box 244 Grant Fire Dept. PO Box 198 Grant Methodist Church PO Box 145 Nobel Center Methodist Church 62999 Victoria Rd., Griswold, IA 51535 Swartz Implement PO Box 244 City of Grant PO Box 227 Chase Rebuilders PO Box 168 Legion Auxiliary PO Box 226 Am. Legion Post LGN0445 PO Box 235 Jim Parker Construction 3210 110th St Villisca, IA 50864 Grant Communications PO Box 277 Amos Fabulous Foods PO Box 234 Devo Properties LLC PO Box 216 Fountain Perk LLC PO Box 216 Rainey Rentals PO Box 216 Reynolds Drilling 1168 U Ave, Villisca, IA 50864 JC Home Improvement PO Box 205 JC Repairs PO Box 205 JC Greenhouse PO Box 205

cc: Official Record



01/12/2011

Joe Sampson - Montgomery Sheriff
106 W Coolbaugh St
Red Oak, IA 51566

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GRANT Post Office, 50847 - 9901, located in Montgomery County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 3

Comments/Findings:

02-23-02 - minor Vandalism - nothing stolen
11-10-04 - Vandalism - no dollar amount on report - minimal damage
11-27-10 - Someone put tape on door lock - Requested extra patrol

cc: Official Record

Joseph H. Sampson, Sheriff 1-24-11



01/12/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GRANT Post Office, 50847 - 9901, located in Montgomery County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

There were no reports of mail theft or vandalism involving the Grant, IA 50847 zip code since the start of FY 2010. The last incident of vandalism was reported in November 2004.

cc: Official Record

Post Office Survey Sheet

Post Office Name GRANT ZIP+4 50847-9901
Congressional District IA-05 Date 07/12/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

NA - Management Initiated Study

2. Is the facility accessible to persons with disabilities? Yes No

3. Lease terms? 30-day cancellation clause? lease set to expire 7/31/2011, 30 day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

NA - Management Initiated Study

5. List potential CPO sites.

NA - CPO is not being sought as the alternate form of delivery

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address.

NA

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

1 PMR to be reassigned or terminated

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is brought in and picked up by the rural carrier out of the Villisca post Office at around 9:30. Delivery times to the area will be the same as the current times. Collection Box will not be retained.

How many Post Office boxes are installed? 100

How many Post Office boxes are used? 44

What are the window service hours? 08:30 - 13:00 M-F

09:00 - 11:00 S

What are the lobby hours? 7:00-19:00 M-F

7:00-19:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

none

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? <u>none</u>
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. <u>Along main street. Within 1-3 blocks from the present Post Office site.</u>
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? <u>Yes - there are no reports of special accommodations performed for these individuals.</u>
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? <u>H38</u></p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? <u>NA</u></p> <p>c. How many boxes and miles will be added to the route? <u>44, box 0.00 Miles</u></p> <p>d. What would be the additional annual expense if the route is increased? <u>4935</u></p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? <u>2077</u></p> <p>f. At what time of the day does the carrier begin delivery to the community? <u>9:30</u></p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? <u>0</u></p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p><u>However, those who currently are eligible for a no fee rental on their box will need to pay box rental at another Postal facility in order to continue Box service if the office is discontinued</u></p>

Community Survey Sheet

Post Office Name	<u>GRANT</u>	ZIP+4	<u>50847-9901</u>
Congressional District	<u>IA-05</u>	Date	<u>01/28/2011</u>

1. Incorporated? Yes No
 Local government provided by: Mayor and Council
 Police protection provided by: Montgomery County Sheriff
 Fire protection provided by: Grant Fire Department
 School location: Griswold School district - Griswold, Elliot, lewis
2. What population growth is expected? (Please document your source)
minimal - Facilities Planning Website/OIC
3. What residential, commercial, or business growth is expected? (Please document your source)
minimal - Facilities Planning Website/OIC
4. History. (Are there any special historical events related to the community?
 Are there any special community events to consider?
 Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
 Check with the field real estate office when verification is needed.)
The current Post Office building is registered as a historical landmark.
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Retirees, Self employed, Commuters
6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?
 What provisions can be made for these services if the Post Office is discontinued?
Bulletin board. No senior citizens or handicapped individuals with special accomodations. Residents may continue to meet informally, socialize, and share information at the other busineses, churches, and residences in town.

Rural Route Cost Analysis Form

**Rural Route Carrier
Estimated Cost for Alternative Replacement Service**

Office Name: GRANT
Office Zip+4: 50847 -9901 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the rural route	<u>44</u>		
2.	Enter the number of additional miles to be added to the route	<u>0.00</u>		
			Total (additional boxes x volume factor)	<u>122.76</u>
3.	Enter the number of additional boxes to be added to the rural route	<u>44</u>		
	Centralized boxes	<u>0.00</u>	x 1.00 Min	<u>0.00</u>
	Regular L route boxes	<u>0.00</u>	x 1.82 Min	<u>0.00</u>
	Regular Non-L route boxes	<u>44.00</u>	x 2.00 Min	<u>88.00</u>
			Total additional box allowance	<u>88.00</u>
4.	Enter the number of additional daily miles to be added to the rural route	<u>0.00</u>	x 12 Mileage Standard	<u>0.00</u>
			Total additional minutes per week (miles carried to two decimal places)	<u>210.76</u>
5.	Total additional annual minutes (additional minutes per week year)	<u>210.76</u>	x 52 Weeks	<u>10,959.52</u>
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	<u>10,959.52</u>	/ 60 Minutes	<u>182.66</u>
7.	Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated)	<u>33.74</u>		
			Total Annual Cost (additional annual hours x rural cost per hour)	<u>6,162.90</u>
8.	Enter lock pouch allowance (if applicable)			<u>1228.14</u>
			Total annual cost for alternate service (annual cost minus lock pouch allowance)	<u>4,934.76</u>

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 03/15/2011																																								
2. Post Office Name GRANT		3. State and ZIP + 4 Code IA, 50847-9901																																										
4. District, Customer Service HAWKEYE PFC	5. Area, Customer Service WESTERN	6. County Montgomery	7. Congressional District IA-05																																									
8. Reason for Proposal to Discontinue Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																																								
11. Staffing		12. Hours of Service																																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 07/10/2010 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150):EAS-53 Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>a. Time M-F 08:30 - 13:00</td> <td>Sat 09:00 - 11:00</td> <td rowspan="2" style="text-align: center;">Total Window Hours Per Week 24.00</td> </tr> <tr> <td>a. Lobby Time M-F 7:00-19:00</td> <td>Sat 7:00-19:00</td> </tr> </table>			a. Time M-F 08:30 - 13:00	Sat 09:00 - 11:00	Total Window Hours Per Week 24.00	a. Lobby Time M-F 7:00-19:00	Sat 7:00-19:00																																			
a. Time M-F 08:30 - 13:00	Sat 09:00 - 11:00	Total Window Hours Per Week 24.00																																										
a. Lobby Time M-F 7:00-19:00	Sat 7:00-19:00																																											
13. Number of Customers Served		14. Daily Volume (Pieces)																																										
<table border="1" style="width:100%; border-collapse: collapse;"> <tr><td>a. General Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>b. P.O. Box</td><td style="text-align: center;">44</td></tr> <tr><td>c. City Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>d. Rural Delivery</td><td style="text-align: center;">0</td></tr> <tr><td>e. Highway Contract Route Box</td><td style="text-align: center;">0</td></tr> <tr><td>f. Total</td><td style="text-align: center;">44</td></tr> <tr><td>g. No. Receiving Duplicate Service</td><td style="text-align: center;">0</td></tr> <tr><td>h. Average No. Daily Transactions</td><td style="text-align: center;">11.60</td></tr> </table>		a. General Delivery	0	b. P.O. Box	44	c. City Delivery	0	d. Rural Delivery	0	e. Highway Contract Route Box	0	f. Total	44	g. No. Receiving Duplicate Service	0	h. Average No. Daily Transactions	11.60	<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td style="text-align: center;">120</td><td style="text-align: center;">15</td></tr> <tr><td>b. Newspaper</td><td style="text-align: center;">60</td><td style="text-align: center;">0</td></tr> <tr><td>c. Parcel</td><td style="text-align: center;">4</td><td style="text-align: center;">1</td></tr> <tr><td>d. Other</td><td style="text-align: center;">0</td><td style="text-align: center;">0</td></tr> <tr><td>e. Total</td><td style="text-align: center;">184</td><td style="text-align: center;">16</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td style="text-align: center;">0</td></tr> <tr><td>g. No. of Permits</td><td></td><td style="text-align: center;">0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	120	15	b. Newspaper	60	0	c. Parcel	4	1	d. Other	0	0	e. Total	184	16	f. No. of Postage Meters		0	g. No. of Permits		0
a. General Delivery	0																																											
b. P.O. Box	44																																											
c. City Delivery	0																																											
d. Rural Delivery	0																																											
e. Highway Contract Route Box	0																																											
f. Total	44																																											
g. No. Receiving Duplicate Service	0																																											
h. Average No. Daily Transactions	11.60																																											
Types of Mail	Received	Dispatched																																										
a. First-Class	120	15																																										
b. Newspaper	60	0																																										
c. Parcel	4	1																																										
d. Other	0	0																																										
e. Total	184	16																																										
f. No. of Postage Meters		0																																										
g. No. of Permits		0																																										
Finances a. FY 2008 2009 2010		Receipts \$ 11,740 \$ 11,757 \$ 9,034	b. EAS Step 1 PM Basic Salary (no Cola) \$ 15350	c. PM Fringe Benefits (33.5% of b.) \$5,142																																								
16a. Quarters																																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 07/31/2011 Annual Lease \$ 3400 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																																												
16b. Explain:																																												
17. Schools, Churches and Organization in Service Area: No. 5 Grant Fire Department, Grant Methodist Church, City of Grant, Legion Auxiliary, Legion Post LGN0445		19. Administrative/Emanating Office (Proposed): Name VILLISCA PO EAS Level 16 Miles Away 17.0 Window Service Hours: M-F 08:30-16:00 SAT none Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 100																																										
18. Businesses in Service Area: No: 11 The Hayloft, Swartz Implement, Chase Rebuilders, Grant Communications, Amos Fabulous Foods, Devd Properties, Rainey Rentals, JC Home Improvement, JC Repairs, JC Greenhouse, Fountain Perk LLC.		20. Nearest Post Office (if different from above): Name ELLIOTT PO EAS Level 13 Miles Away 10.0 Window Service Hours: M-F 07:15-16:00 SAT 09:30-11:30 Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 42																																										
21. Prepared by																																												
Printed Name and Title SARA LINDAUER		Signature SARA LINDAUER		Telephone No. AC () (319) 399-2902																																								
PO Discontinuance Coordinator Name KAREN LENANE		Telephone No. AC () (319) 399-2902		Location CEDAR RAPIDS, IOWA																																								



A. Office

Name: GRANT State: IA Zip Code: 50847
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Montgomery
EAS Grade: 53 Finance Number: 183636
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 19

Prepared by: Karen Lenane
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902

Date: 03/07/2011
Fax No: (319) 399-5502



02/02/11

OIC/POSTMASTER

SUBJECT: GRANT Post Office

Enclosed are questionnaires addressed to customers of the GRANT Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 02/18/11 for further review.

A handwritten signature in black ink, appearing to read "Karen Lenane".

Karen Lenane
Post Office Review Coordinator
Enclosures



2/7/2011

Dear Postal Customer:

As the postal manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Grant post office retired on 7/10/2010. An officer in Charge has been managing the office since that time. A review of the business activities of the post office revealed that the office workload is minimal and the office qualified for service only four and a half hours per day. Our office review revealed an average 11.6 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office in Grant, may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to cluster box units installed and maintained by the Postal Service. This service would be performed by a rural route carrier and would involve closing our operation at the Grant Post Office.

We estimate that rural route carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Villisca Post Office, located 17 miles away. Hours of service at this office are 8:30 am to 12:00 pm and 1:30 pm to 4:00 pm Monday through Friday. Post Office Box service is available at this location at the same fees you now pay for those who are currently paying for a PO Box. Post Office box access hours are 24 hours a day. Retail services are also available at the Elliott Post Office, located 10 miles away. Hours of services at this office are 7:15 am to 12:30 pm and 1:30 pm to 4:00 pm Monday through Friday and 9:30 to 11:30 on Saturday. Post Office box access hours are 24 hours a day.

If a change to carrier service is implemented, customers will continue to use the name Grant, IA 50847 in their mailing address. If you would like to provide input into a decision to permanently change to rural route service, please return the enclosed questionnaire by February 25, 2011, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you would like to discuss this form of service with us, postal representatives will present a community meeting at the Grant United Methodist Church on Wednesday February 23rd, 2011 at 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time or later. The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Thank you for your assistance.

Sincerely,

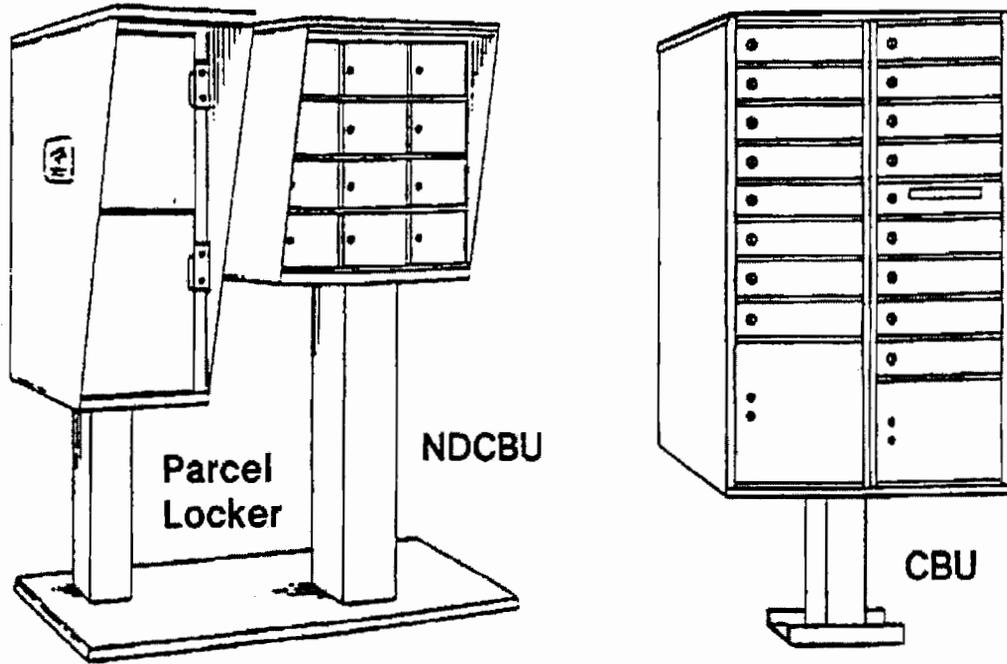
Angie Green for Jean Susjnar

Jean Susjnar
Manager, Post Office Operations
PO BOX 189200
Des Moines, IA 50318-9204

Enclosures: Questionnaire and return envelope
Cluster Box Unit Information
Summary Of Post Office Change Regulations
Carrier delivery information



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

1. Held at the Post Office until they return, or
2. Delivered to a specified friend or neighbor, or
3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

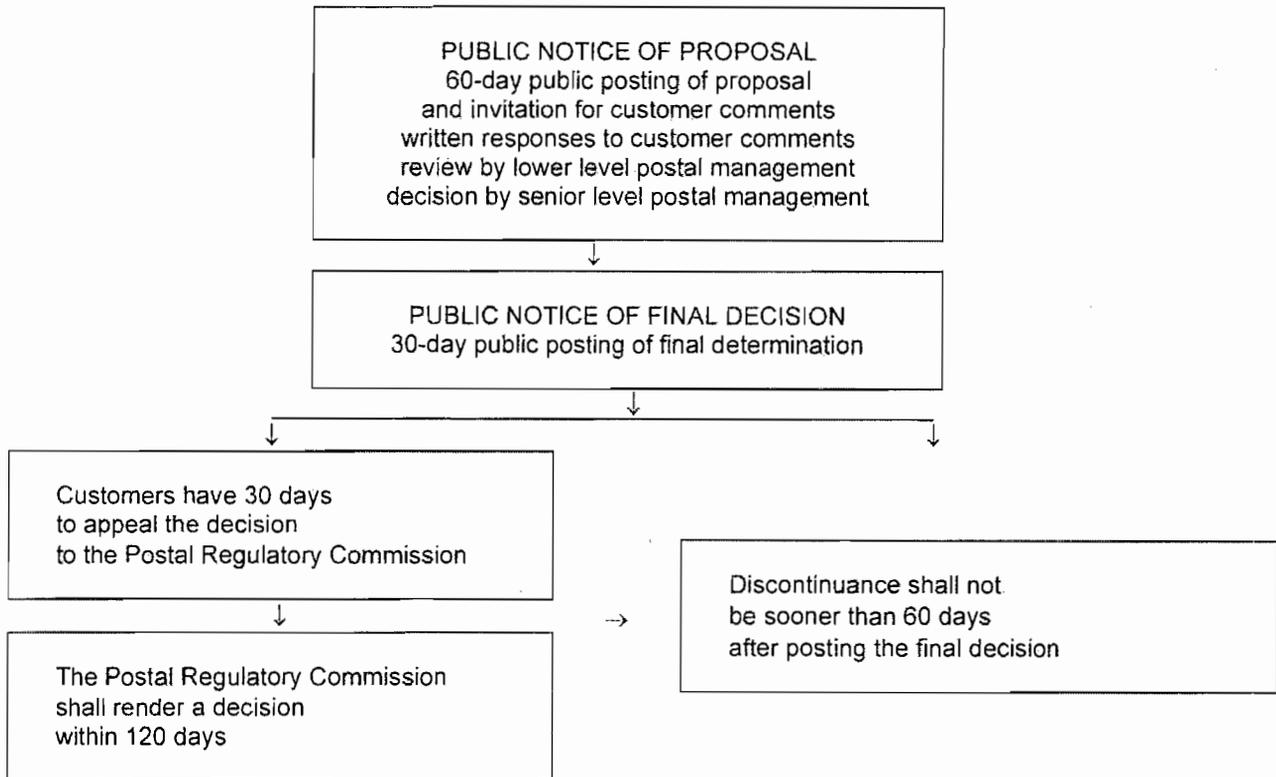
Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



1365387-50847
MEMNO. _____
PAGE 218



**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

1365387-50847

ITEM NO.

PAGE

21e

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50347

FORM
PAGE

214

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>seldom</i>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

occasionally pick up elderly & handicapped peoples mail

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: ALAN HOLLDORF TRUCKING - ALAN & ANDREA HOLLDORF

Address: PO BOX 258 GRANT, IA 50847

Telephone: 712 763 4374

Date: 2-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



LET NO
NO

1305387-50847
22e

03/07/2011

ALAN HOLLDORF TRUCKING - ALAN AND ANDREA HOLLDORF

PO BOX 258
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

GO THRU CRESSWOLD ON WAY TO JOB IN OAKLAND, ILL.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: LYLE FULKENS

Address: 603 4th ST Box 276

Telephone: 712 763-4474

Date: 2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POSTNET NO 1365387-50817
NO 228

03/07/2011

LYLE FILKINS

PO BOX 276
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa. 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Per Car, Walmart
- Personal needs _____
- Banking Per Car, WASSWA
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: ZELDA SPARTZ

Address: Box 244 205 1st Spartz, IA 50847

Telephone: 713 763 1431 or 4455

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ET NO
NO

1365387-90847

221

03/07/2011

ZELDA SWARTZ

PO BOX 244
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

DATE

2211

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: CITY OF GRANVILLE

Address: Box 2217

Telephone: 712 763 4425

Date: 2/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1365387-50847
NO
222

03/07/2011

CITY OF GRANT

PO BOX 227

GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

POSTAL SERVICE

22 M

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

1365387-50847

22 n

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
 Just as Good
 No Opinion
 Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic, Council Bluffs
- Personal needs Atlantic, Red Oak, Council Bluffs
- Banking Red Oak, Council Bluff
- Employment Atlantic, Council Bluffs
- Social needs Atlantic, Red Oak, Council Bluffs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Whittney Lamb

Address: 108 Oak Ave. PO Box 197 Grant, IA 50847

Telephone: 712-789-1878

Date: 2-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ETNL 1305387-50847
NO 220

03/07/2011

WHITTNEY LAMB

PO BOX 197
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

Postal Service Customer Questionnaire

Form No. 38

229

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping ATL CBTA
- Personal needs ATL
- Banking ATL
- Employment Various
- Social needs ATL, R+DOK

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Scott Brown

Address: PO 272 Grant IA 50847

Telephone: 712 763 4495

Date: 2-13-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ETN. 1365387-50847
NO 22r

03/07/2011

SCOTT BROWN

PO BOX 272
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

Postal Service Customer Questionnaire

225

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Elliott, Griswold, Red Oak, Council Bluffs, Treynor

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Red Oak, Atlantic, Council Bluffs

Personal needs same

Banking Red Oak, Elliott, Council Bluffs

Employment

Social needs Griswold, Red Oak, Atlantic, C.B.

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Mike Amos

Address:

404 Maple Avenue Grant IA 50847

Telephone:

712-763-4560

Date:

2/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ETNO 1365387-50847
NO 22u

03/07/2011

MIKE AMOS

404 MAPLE AVE
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

22.V

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

22V

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Atlantic or Red Oak

Personal needs Atlantic

Banking Ellisville or Red Oak

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Helen M Taylor

Address: P.O. Box 226 Grant IA 50847

Telephone: 712-763-4321

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

INVOICE NO.

1365387.50947

ISSUE NO.

DATE

22X

I am 85 years of age, go to the post office every day it's open (weather permitting) to see up my mail and visit with friends.

I write many letters & cards & do alot of shopping thru the mail so receive alot of packages. I don't mail many packages as it has got too costly. I remember of mailing letters for 3¢, quite a change.

Our post office has always gave us a choice of stamps to choose from, a choice that I know some post offices don't do. They let me know when new ones come out. My daughter in KS will have me pick up special stamps for her or when she needs them.

There are quite a few people in the rural area that are on routes from surrounding towns that purchase stamps, mail packages or do business at the Grant P.O. rather than having to drive 10-20 miles to a P.O.

The post office is the "hub" of our town & if you take that away, we probably won't be on the map anymore.

ACCOUNT NO.
FBI/DOJ

13 65387-50847

224

I was a PMA for 21 years in Grant & enjoyed working there, getting to know the people in town & the surrounding area that came to our PO.

Grant is a small town but what will happen to us if the PO. closes?

Please don't close our post office. Our town & community needs our post office.

Belen M Taylor
P.O. Box 226
Grant, Ia 50847



DOCKET NO.
ITEM NO.
PAGE

1365387-50847
222

03/07/2011

HELEN M TAYLOR

PO BOX 226
, 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You have stated that you visit friends at the Post Office when you pick up your mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
- You expressed a concern about the loss of the community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
PURCHASING STAMPS BY MAIL: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
PURCHASING POSTAL MONEY ORDERS: Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. **SPECIAL SERVICES:** Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. **HOLDING MAIL:** Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume del
- You have express concern regarding the special assistance you received in regards to stamp selection. Courteous and helpful service will be provided by personnel at the Villisca Post Office and from the carrier. Special assistance will be provided as needed.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps <i>Buy by the roll</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders <i>occasionally</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

do not understand - do have disability

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

meeting neighbors, learning about area, moved in from out of state

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

POST NO.

1365387-50847

22ab

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic, once a week
- Personal needs ?
- Banking do through mail
- Employment retired
- Social needs since moving here most of our social needs have been through meetings neighbors at Post office

5. Do you currently use local businesses in the community?

Yes No

The Post office is the only business left in town

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Pauline Kearney

Address:

301 Maple Ave

Telephone:

763-4301

Date:

Feb 9 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1365387-50847
22ae

03/07/2011

PAULINE KEARNEY

301 MAPLE AVE
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You stated in the questionnaire that you used the Post Office to meet with neighbors. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

POSTAL NO. 1365387-50847

1365387-50847

22 ad

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

1365387-50847
22ae

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Red Oak IA
- Personal needs Red Oak IA
- Banking Red Oak IA
- Employment "Self-employed Farmer"
- Social needs Red Oak IA

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Jimmy Bates

Address: 2011st St Box 186 Grant IA 50847

Telephone: 712-763-4300

Date: 2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



NUMBER
TITLE
PAGE

1365387-50847

22at

03/07/2011

JERRY BATES

PO BOX 186
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

22 ag

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

22 ah

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: SEAN KEARNEY

Address: PO BOX 167 405 JACKSON AVE Grantle 50847

Telephone: 712-763-4302

Date: 01-09-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1365387-50847
ITEM NO
PAGE 22a1

03/07/2011

SEAN KEARNEY

PO BOX 167
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjari
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

229j

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

when shopping in Atlantic or Red Oak

1365387-50847

22 a.l

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic C Bluffs Red Oak
- Personal needs Dr. Dentist Atlantic
- Banking ELLIOTT
- Employment Retired
- Social needs Show Atlantic

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Reggy Weston

Address: 108 Oak Av PO Box 287

Telephone: 712-263-4448

Date: 2-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1365381-50847

2241

03/07/2011

PEGGY WESTON

PO BOX 187
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

JAM

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

22 an

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic
- Personal needs
- Banking Atlantic
- Employment Atlantic
- Social needs Red Oak or Atlantic

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Jeff Brown

Address: P.O. Box 247 Grant Ia 50847

Telephone: 816-351-0770

Date: 2-11-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



TICKET NO
TERMIN
DATE

1365387.50847

22ca

03/07/2011

JEFF BROWN

PO BOX 247
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

22aP

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

of Shaw Sova Food Programs Business when taking care

1365387-50847

22 ag

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

John Giesing

Address:

PO Box 205 109 Oak Street Ia 50847

Telephone:

1-712-763-4495

Date:

2-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DATE
TIME
OFFICE

1365387.50842

2248

03/07/2011

JOHN GIEFING

PO BOX 205
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

2245

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic Iowa
- Personal needs Atlantic IA
- Banking Stanton IA
- Employment Corning IA
- Social needs Villisca IA or Marysville MO

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Kim Quick

Address: 704 3rd St P.O. Box 202 Grant IA

Telephone: 712-763-4407

Date: 2-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



365387-50847

2204

03/07/2011

KIM QUICK

PO BOX 202
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjari".

Jean Susnjari
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

SECRET when to call
check
obtain stamps
when necessary
when necessary

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain: _____

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain: _____

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

JNF

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Sheila Wilcoxen

Address: P.O. Box 223 Grant Iowa 50847

Telephone: 712-763-4339

Date: February 9 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



SECRET NO 1265387-50847
REF NO
AGE 224x

03/07/2011

SHEILA WILCOXON

PO BOX 223
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjac
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Attleboro - Charlestown
 Personal needs " "
 Banking " "
 Employment " "
 Social needs Stay home with my husband

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Karen S. McCord

Address: 3260 115th

Telephone: 713-763-4404

Date: 2/10/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

There are people in this town who use the post office for their social outing. I do all my mailing in Grant. Why do you have to put people out of work? You are part of our Government. Help Americans! Keep our small towns going. The post master general Does Not Need a Raise! He makes 4x what I do!!



1365387.50847

22 ba

03/07/2011

KAREN S MCCORD

3260 115TH
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You have stated that the Postal Service is placing people out of work by closing the Grant Post Office. The Officer in Charge is a career employee that will not be separated from the Postal Service. She will return to her home office and continue employment. The postmaster replacement is not a career employee, however, she may be reassigned to another office if there is an available position that she is qualified for.
- You have stated that the people in the community use the post office for their social outing. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

Retired

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Red Oak, Claxton, Atlanta, Council Bluffs
- Personal needs Mail
- Banking Red Oak
- Employment Retired
- Social needs Don't

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Neal Curry
Address: 3960 115th Lillisco
Telephone: 712 763 4404
Date: 2-10-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*When retired, and high cost of fuel I do a lot mail order which include boxes so you will need large delivery boxes
I save large sums of money, 50% cut for Postmaster General*

1365387.50847

22 bd



03/07/2011

NEAL CURRY

3260 115TH
VILLISCA, IA 50864

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the package needs to be signed for, the carrier will leave a notice in your box. Customers may then pick up the item at the Post Office, request redelivery on another day, or authorize delivery to another party.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail <i>once in a while</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material <i>once in a while</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847
22 BF

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: It gives a choice ~~to~~ Home delivery is preferred if no post office is available

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs Some here some other places

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Angela Akers

Address: PO Box 1165 Grant IA 50847

Telephone: 407-739-6517

Date: 2-28-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

When post office is closed in Grant it will affect the town in ways this survey doesn't address. This is a community service.

If it results that no matter how much we rally the office will close it will be a dishonor to this small community. I am against the Cluster box units.



DOCKET NO.

1365387.50847

ITEM NO

PAGE

22 pg

03/07/2011

ANGELA AKERS

PO BOX 165
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<i>As needed</i> <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<i>As needed</i> <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<i>As needed</i> <input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<i>As needed</i> <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO *Don't have*
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic Red Oak - Council Bluffs
- Personal needs " " "
- Banking Atlantic
- Employment retired
- Social needs Family lives out of Grant - Atlantic Red Oak

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name:

Bob White

Address:

22 Maple Ave PO Box 228 Grant IA 50847

Telephone:

712-763-8455

Date:

2-23-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



ORIGINAL NO.
ITEM NO.
PAGE

1365387-50817

72 bj

03/07/2011

BARB WARD

PO BOX 228
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

Various announcements hung in P.O. read town business report other reports church etc.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain: standing outside in inclement weather

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping varies
- Personal needs varies
- Banking Atlantic + Elliott
- Employment
- Social needs varies committee meetings in town

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Lorraine Williams

Address: 200 1st Street Box 133 in P.O.

Telephone: 712-763-4341

Date: Feb. 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I'm an older citizen - drive to P.O. and am inside as I remove my mail from box or mail letters and am protected from cold, rain, snow - standing in drifts. Becomes a health issue. I live alone. My neighbors work or are occupied caring for young grandchildren. I drive on primary + sometimes on secondary roads - avoid congested traffic.



1365387-50847

02 dm

03/07/2011

LORRAINE WILLIAMS

PO BOX 133
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You have stated that you use the Grant Post Office to read town business reports and other reports. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
- You expressed a concern about obtaining mail in poor weather conditions. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

The PO is the only place in town for the church + community groups to post events.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

* for everyone to see. Besides the postal services offered, the PO assists the community.

1365387-50847

22.00

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Atlantic OR Red Oak - every 2 weeks
- Personal needs " "
- Banking " "
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No Restaurant & church.

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Tammy Ward

Address: 73917 660th St Cumberland, IA 50843

Telephone: 712-763 4660

Date: 2-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The Grant PO is the closest and most convenient office when I need to send packages on a weekly basis I am 4 miles from Grant and in town on a weekly/bi-weekly basis. My mail comes from Cumberland which is 10 miles away in a direction I do not go for any regular purpose. Villisca + Griswold are 16-20 miles away and Red Oak & Atlantic even further. These offices would be a real inconvenience when I need to send a package within a day or two.



LETTER NO 1365387-50847
NO
22 DP

03/07/2011

TAMMY WARD

73917 660TH ST
CUMBERLAND, IA 50843

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about traveling to nearby Post Office to perform postal transactions. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Carriers will accept packages at the mailbox without the customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at the collection point. The package MUST have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

22 Dq

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

~~Public~~ TOWN NEWS

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

22 br

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Red OAK IOWA
- Personal needs _____
- Banking Red OAK IOWA
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Lynn R STAFER

Address: Box 227 GRANT-IOWA 50847

Telephone: 712 - 763-4451

Date: FEB 16 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1365387-50847

72bs

03/07/2011

LYNN R SHAFFER

PO BOX 277
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

22 bt

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail - <i>NA</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

We need the Post Office because most people here are elderly or disabled

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

getting Money Orders - stamps - mailing packages - receiving packages - getting mail

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1345387-50847

22 du

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: NA

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? *I don't have a car so I have to depend on someone else to take me*
- Shopping Red OAK - ATLANTIC - IOWA
 - Personal needs
 - Banking Red OAK - IOWA
 - Employment
 - Social needs

5. Do you currently use local businesses in the community?

- Yes No *NA*

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No *NA*

Name: Patricia Mifflin

Address: P.O. Box 277 - GRANT IOWA 50847

Telephone: Dont have one

Date: Feb-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We need our post office - because a lot of us are elderly or disabled - and have to depend on neighbors to take us places - which is an inconvenience for our neighbors. Please Don't take away - what little bit of independence and pride we have left. Putting in a cluster Box is no good. For ELDERS and disabled People - we need a warm place to get to. Think about what you will want when you get OLD & Disabled - Sincerely D. + M. Eln

ACCOUNT NO.
130 5387-50847

130 5387-50847

22 DV



03/07/2011

PATRICIA MIFLIN

PO BOX 277
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

1365387-50847

22 DW

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365387-50847

22 dx

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better
- Just as Good
- No Opinion
- Worse

If yes, please explain: NA

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

NA

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No NA

Name: Robert S. Molnar

Address: Po Box 175 507 4th St GRANT IA 50847

Telephone: 712 763 4582

Date: 2-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



1365387-50847

22 by

03/07/2011

ROBERT S MOLNAR

PO BOX 175
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Sometimes

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

- d. Using public bulletin board YES NO

- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

DOORE (NO)

1365387-50847

(ITEM NO.)

MARK

22 CA

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

If yes, please explain: NA

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? none of your business

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No NA

Name: Laurenda M. Fflin

Address: PO Box 175 GRANT IA 50847

Telephone: Message (712) 763 4582

Date: 2 15 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

In my opinion this whole thing is discrimination against the handicapped and elderly. Most of the citizens here are retired/and-or disabled. You expect them to battle ice/snow and subzero temperatures to get to the location of their mail and they can't even warm up when they get there (if they get there) and if they need something from the driver they have to 'stand' there in the cold waiting for who knows how long getting frostbite and pneumonia. I have asthma on top of being disabled.

If you are going to discontinue the Post office why can't you have 'Home' delivery?

The veterinarians know how hard it is and will come to your home, the newspaper boy comes to your home, why not the postal carrier?

There are no other businesses here in our community that have postage stamps, M.C.'s or any other postal service. There are no DR's or grocery stores. The elderly and disabled arrange for a ride once or twice a month/or have someone get for them / Dr appts. & groceries.

There is no way they can talk someone into going to an outside box every day to do postal things.

Are you going to have a bench for people to rest on? Are you going to have a heated area for them to warm up? Or do you expect them to die from exposure?

Someday you will be in the same situation (old/disabled) and you'll see what we go thru.



DOCKET NO.
ITEM NO
PAGE

1365387-50847
72ed

03/09/2011

LAURENDA MIFFLIN

PO BOX 175
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

- You expressed a concern about senior citizens and people with special challenges Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to cluster box units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jana Lindeman for Jean Susnjar

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

INFORMED
PAGE

1365387-50847

22 ce

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GRANT Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings YES NO
- a. Resetting/using postage meter YES NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) YES NO
- b. Using for school bus stop YES NO
- c. Assisting senior citizens, persons with disabilities, ect. YES NO

If yes, please explain:

yes mail for senior citizens that can't get out in the winter

- d. Using public bulletin board YES NO
- e. Other YES NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- YES NO

If yes, please explain:

1365287-50842
22cf

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- Better Just as Good No Opinion Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Red Oak Atlantic
- Personal needs
- Banking
- Employment
- Social needs Concord

5. Do you currently use local businesses in the community?

- Yes No

If yes, would you continue to use them if the Post Office is discontinued?

- Yes No

Name: Pamela Red O'H

Address: _____

Telephone: 712-763-4377

Date: Feb 17 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO
ITEM NO
PAGE

1365387-50847
22 of 22

03/07/2011

DONNA DEWITT

GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the GRANT Post Office on 02/14/2011. Additionally, during the survey period, questionnaires were available at the GRANT Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total questionnaires distributed	<u>45</u>
	Favorable to proposal	<u>3</u>
	Unfavorable to proposal	<u>13</u>
	Expressing no opinion	<u>11</u>
	Total questionnaires received	<u>27</u>

Postal Concerns

The following postal concerns were expressed

1. **Concern (Favorable):**

No Concern

Response:

2. **Concern (No Opinion):**

No Concern

Response:

3. **Concern (UnFavorable):**

Customer expressed a concern about package delivery and pickup.

Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box. If the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the package needs to be signed for, the carrier will leave a notice in your box. Customers may then pick up the item at the Post Office, request redelivery on another day, or authorize delivery to another party.

4. **Concern (UnFavorable):**

Customers said they would miss the special attention and assistance provided by the personnel at the Grant Post Office.

Response:

You have express concern regarding the special assistance you received in regards to stamp selection. Courteous and helpful service will be provided by personnel at the Villisca Post Office and from the carrier. Special assistance will be provided as needed.

5. **Concern (UnFavorable):**

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS: Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES: Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL: Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to re

6. **Concern (UnFavorable):**

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about traveling to nearby Post Office to perform postal transactions. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Carriers will accept packages at the mailbox without the customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at the collection point. The package MUST have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

7. **Concern (UnFavorable):**

Customers were concerned about senior citizens and people with disabilities obtaining Postal Services.

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern (UnFavorable):**

Customers were concerned about senior citizens.

Response:

citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern (UnFavorable):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

You have stated that the people in the community use the post office for their social outing. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

10. **Concern (UnFavorable):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

You have stated that you use the Grant Post Office to read town business reports and other reports. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

11. **Concern (UnFavorable):**

Customers were concerned about the loss of a gathering place and information center.

Response:

You have stated that you visit friends at the Post Office when you pick up your mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

12. **Concern (UnFavorable):**

No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (No Opinion):**

Customers were concerned about the loss of a gathering place and an information center.

Response:

You stated in the questionnaire that you used the Post Office to meet with neighbors. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

2. **Concern (UnFavorable):**

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern (UnFavorable):**

Customers were concerned about the loss of employment.

Response:

You have stated that the Postal Service is placing people out of work by closing the Grant Post Office. The Officer in Charge is a career employee that will not be separated from the Postal Service. She will return to her home office and continue employment. The postmaster replacement is not a career employee, however, she may be reassigned to another office if there is an available position that she is qualified for.



Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 2/23/2011

Sara Lindauer - Post Office Review Investigator

Jean Susinar - A/Post Office Operations Manager

Time: 6:30 pm

Laurie Peterson - Officer in Charge of Grant Post Office

Total Number of Customers Present: 47 Place: Grant United Methodist Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
[Handwritten Name]	[Handwritten Address]	50847	712-763-4425
Laurinda Maffei	PO Box 175	50847	712-763-4582
Neil F. Curry	3260 115th St	50864	712-763-4404
Angela Clark	PO Box 165	50847	407-739-6517
James [Handwritten]	Box 235	50847	712-763-4520
Jean M. Burr	2751 148th St ^{Visiter} ^{Village} ^{St Ia}	50864	712-370-4668
Bob Pool	4105 Jackson ^{PO Box 167} ^{Grant}	50847	712-767-4302
Sean Kamey	PO Box 167 Grant	50847	712-763-4302
Bonnie Bates	3096 155th	50864	712-826-4012
LORIAN TARGENSON	3262 150th St	50864	712-826-5082
Landon & Talbot [Handwritten]	205 Maple	50847	763-4337
Janet Taylor	1127 T Ave Elliott	51532	763-4463
Wileen Taylor	P.O. 226	50847	763-4321
Shelia [Handwritten]	PO Box 223	50547	763-4339
Betty Shaper	P.O. Box 145	50847	763-4473
Callie Thompson	P.O. Box 157	50847	763-4561
[Handwritten Name]	PO Box 134	50847	763-4377

Name	Mailing Address (optional)	ZIP Code	Phone Number	246
Courtesy [unclear]	P.O. Box 205 Grant	50847	763-4495	
John [unclear]	P.O. Box 205 Grant	50847	763-4495	
Joe [unclear]	2347 W. Lincoln [unclear]	50857	826-8800	
Joe Keener	102 E 1st St Villisca	50864	826-3495	
Alan Kirshen	P.O. B 635 Red Oak	51566	712-623-6967	
Greg [unclear]	P.O. Box 215 Grant	50847	712-763-4362	
Paul Ward	P. Box 228 Grant	50847	712 763 4455	
Bryan Weston	30 Box 157 Grant	50847	712-763-4448	
Roy Taylor	Villisca, Ia	50864	712-763-4445	
Philip [unclear]	Villisca Ia	50864	712-763-4445	
Janet [unclear]	Briswood			
Deanna Anderson	Griswold	51535		
Pat Mifflin	GRANT	50847	712-763-4451	
Maureen Jacobs	Modaway	50857	826-8802	
Lynn Drafer	GRANT	50847	712-763-4451	
Debbie [unclear] Franom	P.O. Box 224 Grant	50847	(712) 763-4452	
David [unclear]	Box 151 Grant	50847	(712) 763-4452	
Harlan L. Johnson	1360 S Ave Elliott	51572	712-826-8137	
Donna [unclear]	56999 Park Rd	51544	712-784-0332	
Janice [unclear]	P.O. Box 212 Grant	50847	712-763-4600	
Jonny Johnson	1360 S Ave Elliott	51532	712-826-8137	
Scott Bloom	Box 272 Grant	50847	712 763 4600	
Lele Mitchell	402 U Ave Grant	50847	641 940 7285	
Robert Molnar	P.O. Box 175 Grant	50847	(712) 763-4582	
Greg Franom	Box 224 Grant	50847	763-4452	
Amy Frank Van Dyke	1010 Division St. Red Oak	51566	712-623-4537	
Laurie Petersen	Excelsior 50076	50076	712-268-2384	
Michelle [unclear]	MODAWAY	50857	712-826-4604	
Jim Parker	Villisca	50864	712 763-4362	
Nancy Taylor	Grant	50847	712-763-4513	

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (Favorable):
Customers were concerned about obtaining services from the carrier

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

2. Concern (Favorable):
Customers inquired about cluster box unit installation and maintenance.
Response:
Cluster Box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
3. Concern (Favorable):
Customers were concerned that boxes would be installed along highway 71.
Response:
We will be proposing to install cluster box units at one or multiple locations throughout the community. The location will be a place that is safe for both the carrier and the customers. If a location along highway 71 will serve the people efficiently, effectively, and is safe, to may be considered.
4. Concern (Favorable):
Customers inquired as to what degree of volume was needed to have Grant not be considered for discontinuance.
Response:
Volume is not the only factor that is taken into consideration when making a proposal to discontinue an office. Other factors such as revenue and the ability of the Postal Service to provide effective and regular delivery are also taken into consideration. As a result, there is no set amount that would curtail the study for discontinuance in any office.
5. Concern (Favorable):
Customers asked why their post office was being discontinued while others were retained
Response:
Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
6. Concern (Favorable):
Customer expressed a concern about package delivery and pickup
Response:
Rural carriers will deliver packages that fit in your cluster box unit or in the parcel locker. If the package does not fit, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

7. Concern (Favorable):
Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern (Favorable):
Customers asked why door delivery service was not available to them.

Response:

The growth of suburban areas and the shift of population to one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside or centralized delivery provided by motorized carrier.

9. Concern (Favorable):
Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

Nonpostal Concerns

1. Concern (Favorable):
Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

2. Concern (Favorable):
Customers expressed concern for loss of community identity

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.



Memo to the record

3/15/2011

Re: Community Meeting Letter

The questionnaire letter and the community meeting letter were combined into one letter as seen in item 21. No need to have another community meeting letter.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Petition regarding Grant Post Office

We, the citizens and customers of the Grant Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status. We have many concerns, among them sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We, the following, do NOT feel your proposals meet these criteria.

Name and address:

Name and address:

Michael A. Ford Grant Iowa
 Sean J. Kearney Grant Iowa
 Bill Mann Park Grant Iowa
~~Christa Korman Grant Iowa~~
 Rocky Carroll Grant IA
 Connie Samson Grant Ia.
 Kenneth J. Chapman Grant Ia.
 Bonnie Stealin Grant Ia.
 Matthew Dorschner Cumberland
 Angela Kuchner Grant
 Elaine Johnson Grant
 Gary E. Gibson Grant
 Jeff Brown Grant Ia
 Lynn Mitchell - Grant
 Peggy Weston
 Tony Varis
 William R. Kaplan Grant
 Wally St Grant
 Ethel Filkins

~~Alon Holdrey Grant IA~~
 Betty Shaper
~~Norman Blum~~
~~W. J. ...~~
 Alex ...
 Bill ...
 Kyla Amos
 Barbara Ward Grant

Petition regarding Grant Post Office

27a

We, the citizens and customers of the Grant Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status. We have many concerns, among them sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We, the following, do NOT feel your proposals meet these criteria.

Name and address:

Name and address:

- Mary Taylor Grant, IA ^{Box 144}
- Helen M Taylor PO Box 206 Grant, Ia
- Marion Morrison ^{Grainfield, Ia}
- Engelbert 2557 1st St Red Oak, IA
- Philip Chabrez 1094 W. Ave ^{Villisca}
- Lynn R Shaffer Box 277 Grant
- MADEAN JENGENSON 3202 ^{Villisca} 150th
- Aick Miller 1411 W Ave ^{Villisca}
- Suzann Robertson V. Villisca 6408 2nd York Rd
- Kim Quick 704-350th St Grant IA
- John Peter 1800 E Summit ^{Red Oak}
- Scott Brown 606 2nd St Grant
- Jana Amber 3210 110th St ^{Villisca Ia 50864}
- David Wendt ⁴⁰⁷ Johnson
- Karen McCord 3360 115th St
- Stanley Reher
- Laurenda Miffin ^{PO Box 175} 507 4th St GRANT
- David Wentz ^{Grant, Ia}

- Patricia Miffin PO Box 277 GRANT IOWA
- Roy Strick P.O. Box 274 Grant, Ia
- Susan Jane ^{618 08 Parkton Rd. Grissaid IA 51533}
- Robert McNamee ^{PO Box 175} 507 4th St Grant
- Gregg Miller ^{PO Box 215} 308 W Ave Grant Iowa 50847
- Angie Lightner ^{P.O. Box 215} 308 W AVE Grant, IA
- Steve Warner ^{1232 V A} Villisca Ia 50864
- Tarnae Storking ^{PO Box 274 Grant, Ia} 50847
- Angela Akers ^{PO Box 165 Grant, Ia} 50847
- Harlan Holliday Elliott Ia
- Andrea Holliday Grant
- David Holliday Grant
- Becky Thompson Grant
- John Griffin Grant
- Connie Griffin
- Mary Dast
- Orville Dast
- Chad Johnson
- Mary Johnson

Petition regarding Grant Post Office

27b

We, the citizens and customers of the Grant Post Office hereby protest any change in the present status of our post office.

It is our desire to retain our post office at its present status. We have many concerns, among them sanctity of the mail and the inconvenience your proposal presents to us in delivering and sending the mail, particularly accountable mail.

The Postal Reorganization Act of 1970 calls for providing a maximum degree of effective and regular postal service to rural areas, communities and small towns where post offices are not financially self-sustaining.

We, the following, do NOT feel your proposals meet these criteria.

Name and address:

Name and address:

- John Boy 401 1ST GRANT
- Nikki Rainey 307 MAC
- Imogene Grant
- Bridget 303 1st Grant
- Randy 3382 240th
- Stan Deuell
- Janet Taylor 1127 T Ave - Elliott, IA 51532
- Jean Pelzer 62435 Jackson Rd., Arnold, Pa. 51535



2100 JUN 14
 205 1st Street Box 244
 Grant, IA 50847

08 5 2 2011
 1365387-50847
 28a

Senator Charles Grassley
 210 Walnut Street
 Room 721
 Federal Building
 Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,



Angela L. Akers
208 U Ave
PO Box 165
Grant, IA 50647

SEARCHED
SERIALIZED
FILE

1365387-50805

286

Senator Charles Grassley
210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Laurenda Miffin
Laurenda Miffin
712 763 4582
snowdog@netins.net

Lynn Shafer
P.O. Box 277
Grant - Iowa
50847

REC'D
FEB 22 2011
10:53 AM
256

210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley.

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Patricia Mifflin
P.O. Box 277
GRANT-IOWA

E MAIL ADDRESS
gra 50847@netins.net

50847

Lynn Shafer
P.O. Box 277
GRANT IOWA 50847
712-763-4451

Box 175
Grant IA
50847

REFNO.
1365387-50847
PAGE

FEB 22 2011
28d

210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,


Robert S Molnar

Laurenda Mifflin
P.O. Box 175
Grant Iowa
50847

Feb 22 2011

METHOD
1365387-50847
252

Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,
Angie Atkins



2005 1st Street Box 244
Grant, IA 50847

108 2 2011

1345387-0347

286

Senator Charles Grassley
210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,



Angela L Akers
208 U Ave
PO Box 165
Grant, IA 50647

Senator Charles Grassley
210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

1365387-5080
28g

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Laurenda Miffin
Laurenda Miffin
712 763 4582
snowdog@netins.net

27001 277
P.O. Box 277
Grant - Iowa
50847

FEB 22 2011

(365387-50847)

286

210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Patricia Mifflin
P.O. Box 277
GRANT-IOWA 50847

EMAIL ADDRESS

gr 50847@netins.net

50847

Lynn Shafer
P.O. Box 277
GRANT IOWA 50847
712-763-4451

Box 175
Grant IA
50847

FEB 22 2011

(365387-50847)
281

210 Walnut Street
Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is **not** the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Robert S Molnar

Laurenda Mufflin
P O Box 175
Grant Iowa
50847

FEB 22 2011

1365387-50847

283

Room 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

The U.S. Postal Service has informed your constituents who live and/or work in Grant that their Post Office, the Grant Post Office, will be closed.

As you know, current law prohibits the Postal Service from closing or consolidating a Post Office solely because the individual Post Office may have expenses that exceed revenue. Congress created this safeguard against terminating a Post Office for two reasons. First, the law protects small and rural communities – postal dependent areas – from wholesale Post Office closures that will have a dramatic adverse impact on the communities. Second, Post Offices are part of a universal communications network. Each unit cannot be evaluated independently, since revenue for a mail piece may be earned in one community and the value added in delivery is accrued in another. In order to ensure nondiscriminatory mail service throughout the nation, Congress obligates the Postal Service to provide a maximum degree of effective and regular mail service to rural areas, communities and small towns where Post Offices are not self-sustaining. In my view, the Postal Service's proposal to close the Grant Post Office will reduce mail service to your constituents. It is also important to note that, according to the Postal Regulatory Commission, maintaining all small and rural Post Offices amounts to less than 0.7% of the Postal Service's operating budget.

The Postal Service is proposing the creation of rural or cluster box service. Clearly, this is not the type of service envisioned when Congress required the Postal Service to provide "a maximum degree of effective and regular mail service to rural areas, communities, and small towns." Moreover, this type of service would require us to await the letter carrier at our mail box to receive retail postal services, which could include certified mail, express mail, and postal money orders. If mail must be signed for, we would need to travel to the closest "real" Post Office which is miles away. We will lose our community identity and the consolidation would have dramatic impact on our community's economy. Rural people who come to the Grant Post Office to purchase stamps, mail letters and packages often stop at the Hayloft (local eatery) for coffee, and lunch.

We appreciate your concern about your constituents in Grant, and hope that you will aggressively fight to protect the Grant Post Office. There will be a meeting on Wednesday, February 23rd at 6:30 pm at the Grant United Methodist Church. The citizens of Grant would appreciate your attendance, or someone from your office.

Sincerely,

Angie Adams

1365387-50847
2812

March 15, 2011

Senator Grassley
210 Walnut Street, RM 721
Federal Building
Des Moines, IA 50309

Dear Senator Grassley:

This is in response to your inquiry on behalf of your constituents, concerning the Grant Iowa Post Office.

At this time, no decision has been made regarding the permanent status of the Grant Post Office. Before a Post Office can be closed, our field managers must provide opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made. Furthermore, all final decisions are subject to review by the independent Postal Regulatory Commission. You may be assured that the Postal Service is working diligently to ensure that our Grant customers continue to receive the best service possible.

Here is some background information regarding the closure of a Post Office:

The process for closing an independent Post Office permanently – a “discontinuance” in the words of the law – or consolidating it with another Post Office is established in Title 39, United States Code.

Situations such as lease expiration or a postmaster vacancy in a small Post Office permit a review of that Post Office's business activity to determine if a comparable level of service can be provided by other means. These include options such as the establishment of a contractor-operated Community Post Office or the extension or establishment of rural delivery service from another office.

The Postal Service recognizes the importance of local postal facilities within the communities we serve. When considering a closure or consolidation of postal facilities, we carefully follow existing procedures that allow community members to weigh in on the decision.

The law provides that customers of an office considered for closing be given the opportunity to share their concerns and views both on the action and on mail service alternatives. Postal management actively solicits and encourages customer participation through the use of customer surveys and public meetings. Under current regulations, a proposal to close a Post Office must be posted publicly for 60 days. After consideration of public comment on the proposal, a final determination is posted for 30 days. Affected

customers have the right to appeal a final determination to close or consolidate an independent Post Office to the Postal Regulatory Commission (PRC).

Title 39, U.S. Code, requires that any decision to close or consolidate a Post Office be based on certain criteria, including effect on the community served; the effect on Post Office employees; the economic savings to the USPS; and other factors. In addition, certain mandatory procedures apply:

- The public must be given 60 days advance notice.
- After public comments are received and taken into account, any final determination to close or consolidate a Post Office must be made in writing and must include findings covering all the required considerations.
- The written determination must be made available to persons served by the Post Office at least 60 days before the discontinuance takes effect.
- Within the first 30 days after the written determination is made available, any person regularly served by the affected Post Office may appeal the decision to the PRC.

The PRC may affirm the US Postal Service's determination or return the matter for further consideration, but may not modify the determination. The Commission is required to make a determination on the appeal no later than 120 days after receiving the appeal.

In many cases, if the Post Office is closed, the community's identity as a postal address is preserved and the ZIP Code should be preserved, if practical.

Thank you for this opportunity to address your constituents concerns. If you have any questions, please contact the Hawkeye District Consumer Affairs at 515-251-2330.

Sincerely,

Gail M. Duba

cc: Manager, Post Office Operations
Post Office Review Coordinator

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- If suspended, what type of alternate service customers are now receiving?
- Reason for vacancy and information on postmaster/OIC
- Number of customers and type of service they received and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last three fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- Information on petitions and congressional inquiries included with Postal Service responses.
- Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- Was Post Office used as meeting place?
- Was Post Office a shelter for a bus stop?
- Did the Post Office have a public bulletin board?
- Were government forms available at the Post Office?
- Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- What is the historical value of the office?
- Is an address change necessary?
- Will the community identity be preserved?
- What are the growth trends (flat, up, down)?
- Were any other nonpostal items identified?

Section III

Effect on Employees

- Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

FTNO. 1365387 - 52840

NO. 796

Section IV

Economic Savings

✓

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- <u>53</u> , Minimum, no COLA)	\$ 15350
Fringe benefits 33.5%	\$ 5142
Rental costs, excluding utilities	\$ 3400
Total annual costs	\$ 23892
Less estimated cost of replacement service	- 1345
Total annual savings	\$ 22547

A one-time expense of \$ 2077 will be/was incurred for installation of CBUs and parcel lockers.

✓
✓

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

✓
✓
✓

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

✓

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

✓

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By: [Signature]

Investigative Coordinator

3/15/11
Date

Reviewed and Certified By: [Signature]

District PO Review Coordinator

3-15-11
Date



03/08/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the GRANT Post Office
Docket No. 1365387

This is to advise you that on 03/22/2011, I will post for public comment a proposal to close the GRANT Post Office in Montgomery, Congressional District No. IA-05.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA
District Manager
HAWKEYE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



03/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
GRANT Proposal
Docket No. 1365387 - 50847

Please post the enclosed proposal to close the GRANT Post Office in the lobby. The proposal must be posted in a prominent place from 03/22/2011 through close of business on 05/23/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual, Section 352.6. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

NET NO. 1365387-50847
PAGE NO. _____
PAGE 32

Date of Posting: 03/22/2011

Date of Removal: 05/23/2011

UNITED STATES POSTAL SERVICE
Invitation for Comments on the Proposal to CLOSE
the GRANT Post Office
and Establish Rural Route Service

To the customers of the GRANT Post Office:

The Postal Service is considering the close of the GRANT Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/22/2011 through 05/23/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GRANT PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,



JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO.

1365387-50847

ITEM NO.

33

PAGE

1

Date of Posting: 03/22/2011

Posting Round Date:

Date of Removal: 05/23/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE GRANT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365387 - 50847

DOCKET NO. 1365387-50847
ITEM NO. 33
PAGE 2

Docket: 1365387 - 50847
Item Nbr: 33
Page Nbr: 1

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Grant, IA Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Villisca Post Office, located 17 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 10, 2010. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Grant Post Office, an EAS-53 level, provided service from 08:30 to 13:00 Monday - Friday, 09:00 to 11:00 on Saturday and lobby hours of 7:00-19:00 on Monday - Friday and 7:00-19:00 on Saturday to 44 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 12 transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,740 (31 revenue units) in FY 2008; \$11,757 (31 revenue units) in FY 2009; and \$9,034 (24 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 47 customer(s) attended the meeting.

On February 14, 2011, 45 questionnaires were distributed to delivery customers of the Grant Post Office. Questionnaires were also available over the counter for retail customers at the Grant Post Office. 27 questionnaires were returned. 3 responses were favorable, 13 unfavorable, and 11 expressed no opinion regarding the proposed alternate service.

One congressional inquiry was received on February 22, 2011.

A petition supporting the retention of the Grant Post Office was received on February 23, 2011, with 73 signatures. If this proposal is implemented, delivery and retail services will be provided by the Villisca Post Office, an EAS-16 level office. Window service hours at the Villisca Post Office are from 08:30 16:00, Monday through Friday, and none on Saturday. There are 100 post office boxes available.

Retail service is also available at the Elliott Post Office an EAS-13 level office, located 10 miles away. Window service hours at Elliott Post Office are from 07:15 16:00, Monday through Friday and 09:30 11:30 on Saturday. There are 42 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- 1. **Concern:** Customer expressed a concern about package delivery and pickup.
Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the package needs to be signed for, the carrier will leave a notice in your box. Customers may then pick up the item at the Post Office, request redelivery on another day, or authorize delivery to another party.

- 2. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Grant Post Office.
Response: The customer have express concern regarding the special assistance you received in regards to stamp selection. Courteous and helpful service will be provided by personnel at the Villisca Post Office and from the carrier. Special assistance will be provided as needed.

- 3. **Concern:** Customers were concerned about obtaining services from the carrier

DOCKET NO. 1365387-SD847
ITEM NO. 33
PAGE 3

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURC

4. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about traveling to nearby Post Office to perform postal transactions. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Carriers will accept packages at the mailbox without the customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at the collection point. The package MUST have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

5. Concern:

Customers were concerned about senior citizens and people with disabilities obtaining Postal Services.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern:

Customers were concerned about senior citizens and people with special challenges.

Response:

The customer expressed a concern about senior citizens and people with special challenges Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to cluster box units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

7. Concern:

Customers were concerned about senior citizens.

Response:

The customer expressed a concern about obtaining mail in poor weather conditions. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern:

Customers were concerned about the loss of a gathering place and an information center.

- Response:** The customer have stated that the people in the community use the post office for their social outing. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
9. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** The customer have stated that you use the Grant Post Office to read town business reports and other reports. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
10. **Concern:** Customers were concerned about the loss of a gathering place and information center.
- Response:** The customer have stated that you visit friends at the Post Office when you pick up your mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
11. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** Rural carriers will deliver packages that fit in your cluster box unit or in the parcel locker. If the package does not fit, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
12. **Concern:** Customers asked why door delivery service was not available to them.
- Response:** The growth of suburban areas and the shift of population to one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside of centralize deliveyr provided by motorized carrier.
13. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
14. **Concern:** Customers inquired about cluster box unit installation and maintenance.
- Response:** Cluster Box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
15. **Concern:** Customers inquired as to what degree of volume was needed to have Grant not be considered for discontinuance.
- Response:** Volume is not the only factor that is taken into consideration when making a proposal to discontinue an office. Other factors such as revenue and the ability of the Postal Service to provide effective and regular delivery are also taken into consideration. As a result, there is no set amount that would curtail the study for discontinuance in any office.
16. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
17. **Concern:** Customers were concerned about senior citizens

DOCKET NO. 1265387-50847
ITEM NO. 33
PAGE 5

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. **Concern:**

Customers were concerned that boxes would be installed along highway 71

Response:

We will be proposing to install cluster box units at one or multiple locations throughout the community. The location will be a place that is safe for both the carrier and the customers. If a location along highway 71 will serve the people efficiently, effectively, and is safe, to may be considered.

Some advantages of the proposal are:

1. The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay Post Office box fees.
6. Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier
2. Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in mailing address. The community name and the ZIP Code will continue to be used in the new address. However, a carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Grant is an incorporated community located in Montgomery County. The community is administered politically by Mayor and Council. Police protection is provided by the Montgomery County Sheriff. Fire protection is provided by the Grant Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Grant Fire Department, Grant Methodist Church, City of Grant, Legion Auxillary, Legion Post LGN0445, The Hayloft, Swartz Implement, Chase Rebuilders, Grant Communications, Amos Fabulous Foods, Devo Properties, Rainey Rentals, JC Home Improvement, JC Repairs, JC Greenhouse, Fountain Perk LLC. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Grant Post Office will be available at the Villisca Post Office. Government forms normally provided by the Post Office will also be available at the Villisca Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: The customer stated in the questionnaire that you used the Post Office to meet with neighbors. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
3. **Concern:** Customers were concerned about the loss of employment.

DOCKET NO.

1365387-50847

ITEM NO.

33

PAGE

12

Response:

The customer have stated that the Postal Service is placing people out of work by closing the Grant Post Office. The Officer in Charge is a career employee that will not be separated from the Postal Service. She will return to her home office and continue employment. The postmaster replacement is not a career employee, however, she may be reassigned to another office if there is an available position that she is qualified for.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

DOCKET NO.
ITEM NO.
PAGE

1365387-50841
33
7

Docket: 1365387 - 50847
Item Nbr: 33
Page Nbr:

III. EFFECT ON EMPLOYEES

The postmaster retired on July 10, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 22,547 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Rental Costs, Excluding Utilities	<u>+ \$ 3,400</u>
Total Annual Costs	\$ 23,892
Less Annual Cost of Replacement Service	<u>- \$ 1,345</u>
Total Annual Savings	<u>\$ 22,547</u>

A one-time expense of \$ 2077 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Grant, IA Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Villisca Post Office, located 17 miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on July 10, 2010. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Grant Post Office provided delivery service to no customers and 44 PO Box customers. The daily retail window transactions averaged 12. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$22,547 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Grant Post Office and Villisca Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JEAN SUSNJAR
JEAN SUSNJAR
Manager, Post Office Operations

03/22/2011
Date



05/19/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/23/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Lenane", written over a light blue horizontal line.

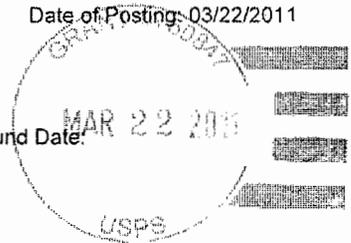
KAREN LENANE
Post Office Review Coordinator
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO.
ITEM NO.
PAGE

1365387-50847
36
1

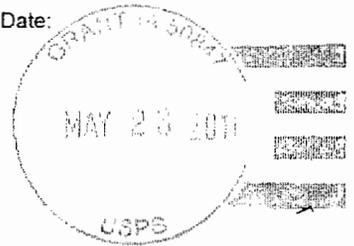
Date of Posting: 03/22/2011

Posting Round Date:



Date of Removal: 05/23/2011

Removal Round Date:



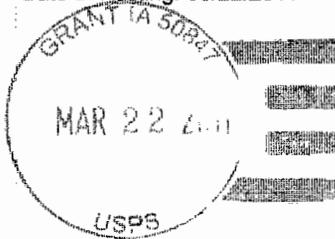
PROPOSAL TO CLOSE
THE GRANT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365387 - 50847

DOCKET NO.
ITEM NO.
PAGE

1365387-50847
36
2

Date of Posting: 03/22/2011



Date of Removal: 05/23/2011



UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to CLOSE

the GRANT Post Office

and Establish Rural Route Service

To the customers of the GRANT Post Office:

The Postal Service is considering the close of the GRANT Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/22/2011 through 05/23/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GRANT PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjar".

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO.
ITEM NO.
PAGE

1365387-50847
32
3

Date of Posting: 03/22/2011

Posting Round Date:

Date of Removal: 05/23/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE GRANT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365387 - 50847

TICKET NO. 1365387-50847
ITEM NO. 30
PAGE 4

Date of Posting: 03/22/2011

Date of Removal: 05/23/2011

UNITED STATES POSTAL SERVICE
Invitation for Comments on the Proposal to CLOSE
the GRANT Post Office
and Establish Rural Route Service

To the customers of the GRANT Post Office:

The Postal Service is considering the close of the GRANT Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/22/2011 through 05/23/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GRANT PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

Sincerely,



JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

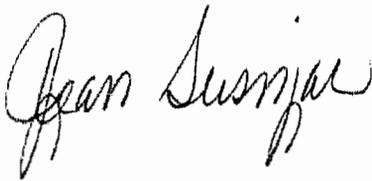
**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 05/19/2011

Postal Customers of the Grant Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Grant Post Office, which was posted 03/22/2011 through 05/23/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Grant Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Jean Susnjar". The signature is written in a cursive, flowing style.

JEAN SUSNJAR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



05/26/2011

HELEN M TAYLOR
PO BOX 226
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the GRANT. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated that several people work out of town and cannot sign for accountables. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Villisca Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- You questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that it wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service.
- You stated on the comment form that there were only 3 businesses where people can get together. If people cannot gather at the existing businesses, they can gather at residences in town.
- You stated that going to the Elliott or Villisca Post Offices are not convenient and the carrier cannot take care of all postal transactions. The carrier can perform nearly all postal transactions right from their vehicle. For those transactions that cannot be performed by the carrier, the customer is encouraged to stop at a Post Office in conjunction with other trips such as grocery shopping.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

A handwritten signature in cursive script that reads "Jean Susnjak".

Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GRANT Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There are only 3 places of business in Grant that residents can get together - The Daylight (where some don't go) the church (most of the residents go to other churches) & the post office where we all go. Chase Rebuilders isn't open most of the time. 7 of the 8 other "businesses" I've never heard of. I've lived in Grant 33 years, if they are businesses they don't have a building to gather in.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Driving 10 miles one way to the Elliott PO or 17 miles one way to the Vidalia PO isn't convenient & the rural carrier can not take care of everything.

Several people ride out of town & having to sign for something or pick up packages or whatever they can't go to either PO you suggest during their open hours.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Rather than cluster boxes placed somewhere, why couldn't each resident have a mailbox in front of their house? Makes more sense than clusterboxes which I haven't heard anyone say they were in favor of. I would be glad to furnish my own box.

Helen M Taylor

Name of Postal Customer

Helen M Taylor

Signature of Postal Customer

202 Adams P.O. Box 226

Mailing Address

Grant, La 50847

City, State, and ZIP Code

3/24/2011

Date



05/26/2011

LAURENDA MIFFLIN
PO BOX 175
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for taking the time to submit your comments on the proposal to consolidate the GRANT. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You stated on the comment form that you wanted a handwritten response. We apologize but cannot fulfill your request to have a handwritten response. The Postal Service is continually looking for means to be efficient and cost effective. Handwriting responses would take more time and therefore would incur an unnecessary cost for the Postal Service.
- You questioned as to why the Post Office Survey Sheet stated that there were no customers with disabilities. When performing the study, we are looking for customers that have special needs that need special accommodation. At the time of the study, the officer in charge was asked if they were aware of any customers with special needs that we perform special accommodation for. The answer was no. As a result, we answered no to the statement in question. We will change the form and answer yes but will also state that no special accommodations have been made at this time.
- You were concerned about customers standing around waiting for the carrier to perform postal transactions. Customers may leave packages or stamp orders in their mailbox for the carrier. However, for packages that will not fit, we ask the customer to call the administrative office to see what their options are.
- You stated on the comment form that it was stated in the proposal that the reason for the study was because the office is running at a deficit. The proposal states that the reason for the study was due to "minimal workload, volumes, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means". Whether or not this office is running at a deficit is not one of the reasons that we are looking at possible discontinuance. The Postal Service projects to save \$22547 as year. Further comparisons as you have requested are not part of the study and may be requested through the Freedom of Information Act. Instructions on requesting that information can be found at www.usps.com.
- You asked on the comment form what other measures the Postal Service is taking to reduce expenses. The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers, freezing wages, and reducing benefits for all employees to name a few of the many means of cost reduction. The Postal Service is also asking congress to reconsider the mandated 6 day delivery requirement and to allow deferred payments to the retirement prefunded accounts.
- You questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that the mailbox wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service. The Postal Service is seeking more cost effective means of service while still maintain effective and regular service.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Docket: 1365387 - 50847
Item Nbr: 20
Page Nbr: 20

A handwritten signature in cursive script, reading "Jean Susnjak". The signature is written in black ink and is positioned above the typed name and address.

Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

DOCKET NO. 1365387-50847
ITEM NO. 38
PAGE 20

*Please see
enclosure*

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GRANT Post Office.

1. **Effect on Your Postal Services.** Describe any ~~favorable~~ or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any ~~favorable~~ or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Laurenda Muffin Laurenda Muffin
Name of Postal Customer Signature of Postal Customer

P.O. Box 175
Mailing Address

GRANT IA 50847 5-4-2011
City, State, and ZIP Code Date

To whom it may concern:

I am writing once again. Our questions have not been answered to our satisfaction. I expect a handwritten personalized response instead of a generic letter that doesn't make sense to the average person. (I'm) you seem to be soon willing to put our physical bodies in harms way by 'insisting' on cluster boxes, I don't believe it's unreasonable for me to expect you to take the slim chance of a finger cramp to actually 'write' a letter.

Are you paying attention yet? I'm trying to write with carpal tunnel and a cat sitting on my paper. You can write, even if it's been a while since you've picked up a writing instrument.

You say that we can do business with the mail carrier at the boxes but no one knows (including the carrier) what time he/she will arrive.

'NO ONE' can stand in subzero temperatures to wait several minutes to several hours. They will literally turn into a human popsicle. Our hands will be so cold we won't be able to hold the key. Mailing packages would be next to impossible especially for those of us with crutches, walkers, wheelchairs... Part of your Survey has a question (#12) about handicapped & infirmed. The answer says 'none' (item 2). That is a lie. There are a lot of us with physical impairments such as a quadriplegic in a wheelchair, me with a cane and so on. Section 111(b) of Title 39 of the U.S. Code (item 3) says the Postal Service shall provide a "MAXIMUM" degree of effective and regular service to rural areas and small towns where

post offices are not self-sustaining and no small post office shall be closed solely for operating at a deficit. This is the reason we are being given for this proposal - our post office runs at a deficit. I want to know the cost difference of the postman delivering to the Post office, the cluster boxes, and home delivery. I want to know why you would even consider home delivery when it would

1. Save you a lot of money over having a post office
2. Ensure the safety of your customers
3. It is what the customers want second to having a post office.

Why are you not considering other options? If you are I want to know what they are. Where's your compassion and empathy for your fellow humans? Is the Almighty sign blinding you and making you deaf to the pleas and concerns of your customers and to the suffering they will endure? You're a monopoly it's not like we can get stamps and such from another agency. What other things are you doing or considering to cut costs? Why didn't you notify your customers years ago about your financial problems so that we could opt to use the postal service more frequently so this wouldn't happen?

What is the REAL reason for the closings?

I wrote to you before that we customers if given the option might be willing to pay for the extra 1 minute it takes the postman for home deliveries and we received a generic

letter with no response to this.
Are you still paying attention?

I am enclosing a map of our town (item 4) with #'s. The #'s correspond to the next page of this letter. This is to show the preponderance of elderly. When you had a public meeting here in Grant the Carriage Postmaster said that even with a Dr's note only 1 or 2 people would be approved for home delivery. "Shame" on you!

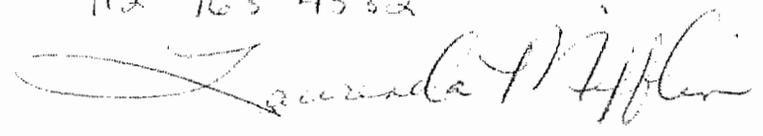
Enclosed is also a poem I wrote (item 5). Show it to whom ever you please. Pass it around. It is our sentiment.

Enclosed is a drawing of what seems to be going on (item 6) hang it up for everyone to see. Nothing in this letter is private. Show it to the world if you care to. Am I going to receive a response that makes sense? Are you going to answer those questions. Are you listening to us? What do we have to do to either keep the post office open or have home delivery? Tell us we will try to make it happen.

Hopdully awaiting your personalized response,

Copies USPS
Balance
Senator

Sincerely,
Laurenda Mifflin
P.O. Box 175
Grant ND 58847
712 763 4582

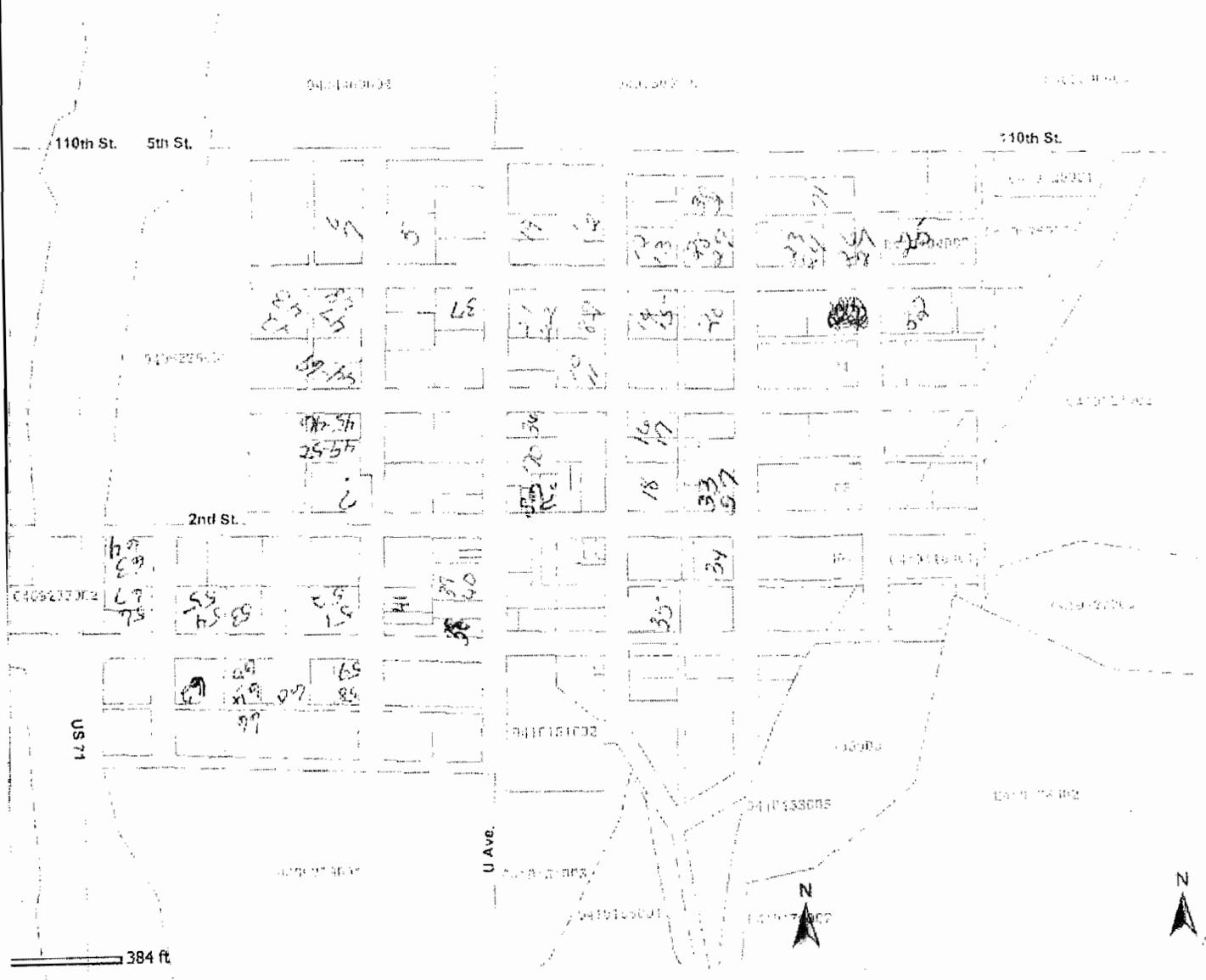


DOCKET NO. 1265351-50841
ITEM NO. 30
PAGE 2F

IKM (4)

City of Grant

Montgomery County, IA



<u>name</u>	<u>age</u>	<u>name</u>	<u>age</u>
This is not totally complete but close.			
1. Robert	47	33. Richard	50's
2. Laurencia	50's	34. Scott	40's
3. Bill	90's	35. Sheila	60's
4. Mary	80's	36. Angie	40's
5. Ruby	80's	37. James	50's
6. Mike	30's	38. Teddy	70's
7. Kyle	30's	39. Richard	50's
8. Bill	50's	40. Lucy	50's
9. Nancy	50's	41. Barb	70's
10. Nancy	60's	42. Roger	50's
11. Becca	30's	43. Tammy	50's
12. Kyle	60's	44. Michael	30's
13. Mrs Lyle	70's	45. Donna	50's
14. Phillip	40's	46. Dwight	50's
15. Dawn	40's	47. Lennie	50's
16. Lynn	70's	48. Nicole	30's
17. Patricia	60's	49. Skip	80's
18. Helen	80's	50. Violet	80's
19. Quadriplegic	40's	51. David	50's
20. Tim	60's	52. Rocky	50's
21. Greg	30's	53. Linda	60's
22. Angie	30's	54. Jerry	60's
23. Alan	60's	55. Diane	60's
24. Candice	60's	56. Roggy	70's
25. Betty	30's	57. Mrs Richard	50's
26. Angela	50's	58. Lynn	50's
27. Daniel	20's	59. Corky	50's
28. ?	young	60. Justin	30's
29. ?	young	61. Greg	50's
30. David	50's	62. Lorraine	80's
31. Brenda	50's	63. Jennie	60's
32. Jeff	40's	64. John	70's

no numbers

(continued)

	<u>Name</u>	<u>age</u>
65	Mrs Grey	50's
66	Kyle	40's
67	Wester	30's
68	?	young
69	Pam	10's
70	Gingie	30's
71	?	50's

I don't know everyone's name thus a mark.
and there may be some new people I haven't met.
For the most part this is complete.

As you can see there are at least 26 people
over the age of 60 and 71 people
and 48 people over the age of 50.
That is more than 1/3 of the community as
senior citizens and over 1/5 are almost there.

DOCKET NO. 1365387-50847
ITEM NO. 28
PAGE 2i

11/2/11
1



03/09/2011

LAURENDA MIFFLIN

PO BOX 175
GRANT, IA 50847

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GRANT Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

- You expressed a concern about senior citizens and people with special challenges. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to cluster box units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the GRANT Post Office should be pursued, a formal proposal will be posted in the GRANT Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Jean Susnjar for Jean Susnjar

Jean Susnjar
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998



THE APPEALS PROCESS MAY SAVE A POST OFFICE, BUT ONLY IF USED

By the Hon. Wayne Schley
Former Postal Rate Commissioner

Section 101(b) of Title 39 of the U.S. Code reads as follows:

"The Postal Service shall provide a maximum degree of effective and regular postal service to rural areas, and small towns where post offices are not self-sustaining. *No small post office shall be closed solely for operating at a deficit* (emphasis mine), it being the specific intent of the Congress that effective postal services be insured to residents of both urban and rural communities."

Too often this section of the law governing the U.S. Postal Service has been overlooked or not carried out in the spirit that Congress intended. Consequently, in 1976 Congress added a new responsibility to the Postal Regulatory Commission (PRC). That new task was the responsibility of serving as an appellate court, so to speak, for those interested citizens who wished to object to any action to close or consolidate their local post office.

The idea was to allow the local citizens to ensure the law was being carried out as Congress intended. Since the PRC accepted this new responsibility, there have been 292 appeals by citizens to stop the taking away of their post offices. Of these, 54 have been remanded, or rejected, and sent back to the Postal Service.

It should be noted, however, that 22 of these rejected cases occurred in the first year when the Postal Service was learning how to go about the process of closing a post office. The agency has learned its lesson well; in the past 19 years, it has lost only 32 cases.

Of the almost 300 cases appealed before the PRC, 66 have been dismissed or withdrawn by the Postal Service. These cases, by and large, were ones so deficient that the Postal Service itself withdrew its efforts to close or consolidate the post offices.

One startling fact should be noted: Less than 8 percent of all post office closings or consolidations are appealed. It is hard to believe that 100 percent of the people in 92 percent of the communities faced with the loss of their post offices do not object. I suspect the real reason for so few appeals is that folks simply do not know that you can fight City Hall, or in this case, the Postal Service. Remember, it is not really so much "fighting City Hall" as it is simply being heard by a disinterested party in order to prevent a federal agency trampling on

the rights of postal customers.

The Postal Regulatory Commission is, indeed, a disinterested third party. It has been said that, if anything, the PRC bends over backwards not to interfere with the Postal Service's management prerogatives in these cases. In fact, the law does not allow the Commission to second-guess postal management's decision to close or consolidate a postal office. The Postal Regulatory Commission may only examine the agency's decision and record, and decide whether the Postal Service has stayed within the guidelines the law has established.

The law requires the Postal Regulatory Commission to approve the Postal Service's decision unless the agency was:

- arbitrary, capricious, indiscreet, or otherwise not in accordance with the law;
- without observance of procedures required by law, or
- unsupported by substantial evidence on the record.

In actuality, the Postal Regulatory Commission may not change the Postal Service's final decision to close or consolidate an office. It can only affirm, or let stand, the agency's decision, or return (remand) for further consideration (i.e., do it right next time).

Despite all the above, the appeals process is very important in bringing to light the actions of Postal Service management and ensuring they follow not only the letter of the law, but the spirit of the law, as well. Once an issue sees the light of day, minds often can be changed. Elected officials and the public can become involved. Efforts to save a post office can be galvanized.

However, unless the appeals process is used, none of these actions can occur. The key is to use the appeals process the way Congress intended. When 92 percent of the post offices are closed without the appeals process being used, the law is not working the way Congress envisioned.

The challenge—especially to retired Postmasters—is to either use, or urge others to use, the appeals process where warranted. If it is not used, there is no chance to save a post office. The result is a loss not only to the community and the Postal Service—which, after all, loses a retail outlet—but to the nation as a whole.

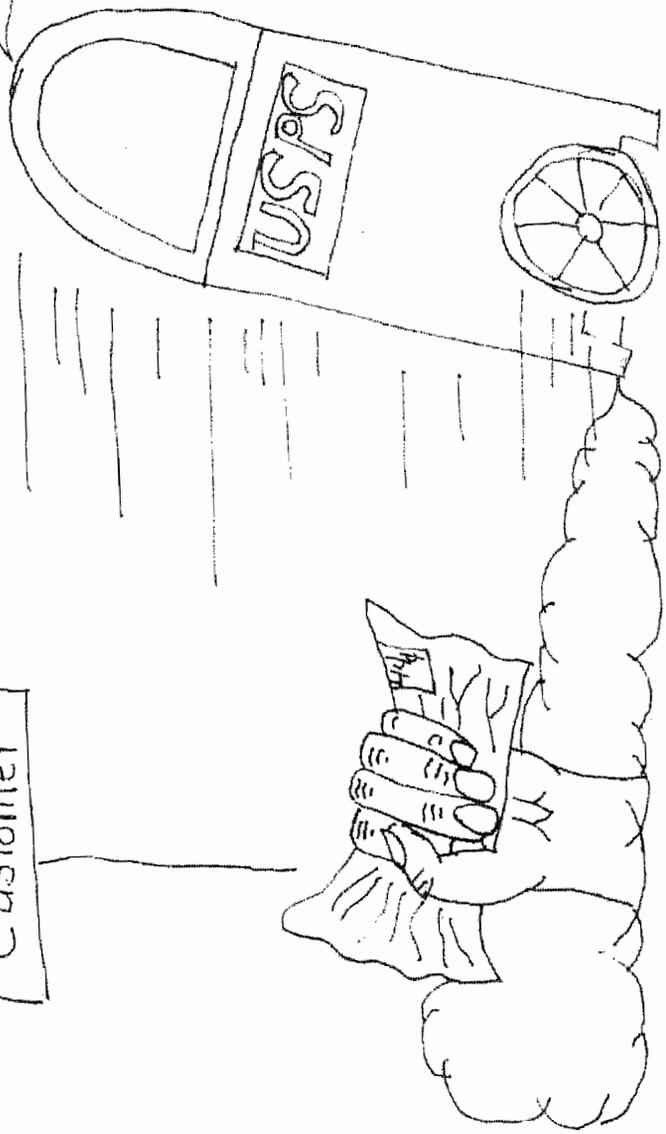
Grant A
2011

DATE
FR. AND
PAGE

1365387-50647

Home Delivery
Aint gonna happen.

USPS RURAL
Customer



UNDELIVERED
FIRST CLASS
P.O. BOX

1365387-50847
31
2M

WIN
5

Cluster F***ed

Cluster box with key and lock

Enemy of mine

Where's my home delivery

Won't you be kind.

Compassion wanes

As money campaigns

For your health

Your welfare

Your life

I'm rickety and old

And the blast of cold

On my skin

Keeps me from my medicine

Let me live

Won't you give

The mail to a

Box at home

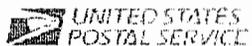
What happened to the Postal Creed

It's been trampled on with Postal greed

Cluster box

With key and lock

written by
Lorenda
Duffin
2011
Great work



A. Office

Name: GRANT State: IA Zip Code: 50847
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-05 County: Montgomery
EAS Grade: 53 Finance Number: 183636
Post Office: Classified Station Classified Branch CPO

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Karen Lenane Date: 05/26/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	2
Favorable comments	0
Unfavorable comments	2
No opinion expressed	0
Total comments returned	2

Postal Concerns

The following postal concerns were expressed

- Concern (UnFavorable):**
Customers were concerned about the handicapped information presented on the Post Office Survey Sheet.

Response:
You questioned as to why the Post Office Survey Sheet stated that there were no customers with disabilities. When performing the study, we are looking for customers that have special needs that need special accommodations. At the time of the study, the officer in charge was asked if they were aware of any customers with special needs that we perform special accommodation for. The answer was no. As a result, we answered no to the statement in question. We will change the form and answer yes but will also state that no special accommodations have been made at this time.
- Concern (UnFavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
You stated that going to the Elliott or Villisca Post Offices are not convenient and the carrier cannot take care of all postal transactions. The carrier can perform nearly all postal transactions right from their vehicle. For those transactions that cannot be performed by the carrier, the customer is encouraged to stop at a Post Office in conjunction with other trips such as grocery shopping.
- Concern (UnFavorable):**
Customer wanted a handwritten response.

Response:
You stated on the comment form that you wanted a handwritten response. We apologize but cannot fulfill your request to have a handwritten response. The Postal Service is continuously looking for means to be efficient and cost effective. Handwriting responses would take more time and therefore would incur an unnecessary cost for the Postal Service.
- Concern (UnFavorable):**
Customers were concerned about obtaining accountable mail and large parcels.

Response:
You stated that several people work out of town and cannot sign for accountables. If the customer lives less than one-half mile from the end of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer if authorized by the customer, or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Villisca Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
- Concern (UnFavorable):**
Customers questioned as to why install CBUs and not allow people to install a box in front of their home.

Response:
You questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864, it may also mean that it wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service.
- Concern (UnFavorable):**
Customers were concerned about customers standing around waiting for the carrier to perform postal transactions.

Response:
You were concerned about customers standing around waiting for the carrier to perform postal transactions. Customers may leave packages or stamp orders in their mailbox for the carrier. However, for packages that will not fit, we ask the customer to call the administrative office to see what their options are.
- Concern (UnFavorable):**
Customers questioned that the Postal Service was pursuing discontinuance of the Grant Post office because it is running at a deficit.

Response:
You stated on the comment form that it was stated in the proposal that the reason for the study was because the office is running at a deficit. The proposal states that the reason for the study was due to "minimal workload, volumes, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means". Whether or not this office is running at a deficit is not one of the reasons that we are looking at possible discontinuance. The Postal Service projects to save \$22547 as year. Further comparisons as you have requested are not part of the study and may be requested through the Freedom of Information Act. Instructions on requesting that information can be found at www.usps.com.
- Concern (UnFavorable):**
The customers wanted to know what the Postal Service was doing to cut costs.

Response:
You asked on the comment form what other measures the Postal Service is taking to reduce expenses. The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers, freezing wages, and reducing benefits for all employees to name a few of the many means of cost reduction. The Postal Service is also asking congress to reconsider the mandated 8 day delivery requirement and to allow deferred payments to the retirement prefunded accounts.
- Concern (UnFavorable):**
Customers questioned as to why install CBUs and not allow people to install a box in front of their home.

Response:
You questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864, it may also mean that the mailbox wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service. The Postal Service is seeking more cost effective means of service while still maintain effective and regular service.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (Unfavorable):
Customers were concern about the loss of a gathering place and an information center.

Response:

You stated on the comment form that there were only 5 businesses where people can get together. If people cannot gather at the existing businesses, they can gather at residences in town.

DOCKET NO 1365387-52847
ITEM NO 4
PAGE 1

Date of Posting: 03/22/2011

Posting Round Date:

Date of Removal: 05/23/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE GRANT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1365387 - 50847

. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Grant, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Villisca Post Office, located 17 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 10, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Grant Post Office, an EAS-53 level, provides service from 08:30 - 13:00 Monday - Friday , 09:00 - 11:00 Saturday and lobby hours of 7:00-19:00 on Monday - Friday and 7:00-19:00 on Saturday to 44 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 12 transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,740 (31 revenue units) in FY 2008; \$11,757 (31 revenue units) in FY 2009; and \$9,034 (24 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 47 customer(s) attended the meeting.

On February 14, 2011, 45 questionnaires were distributed to delivery customers of the Grant Post Office. Questionnaires were also available over the counter for retail customers at the Grant Post Office. 27 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 13 unfavorable, and 11 expressed no opinion.

One congressional inquiry was received on February 22, 2011.

A petition supporting the retention of the Grant Post Office was received on February 23, 2011, with 73 signatures. If this proposal is implemented, delivery and retail services will be provided by the Villisca Post Office, an EAS-16 level office. Window service hours at the Villisca Post Office are from 08:30 16:00, Monday through Friday, and none on Saturday. There are 100 post office boxes available.

Retail service is also available at the Elliott Post Office an EAS-13 level office, located 10 miles away. Window service hours at Elliott Post Office are from 07:15 16:00, Monday through Friday and 09:30 11:30 on Saturday. There are 42 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.
Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the package needs to be signed for, the carrier will leave a notice in your box. Customers may then pick up the item at the Post Office, request redelivery on another day, or authorize delivery to another party.
2. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the Grant Post Office.
Response: The customer have express concern regarding the special assistance you received in regards to stamp selection. Courteous and helpful service will be provided by personnel at the Villisca Post Office and from the carrier. Special assistance will be provided as needed.
3. **Concern:** Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS: Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day. SPECIAL SERVICES: Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. HOLDING MAIL: Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume deliv

4. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about traveling to nearby Post Office to perform postal transactions. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Carriers will accept packages at the mailbox without the customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at the collection point. The package MUST have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

5. **Concern:**

Customers were concerned about senior citizens and people with disabilities obtaining Postal Services.

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. **Concern:**

Customers were concerned about senior citizens and people with special challenges.

Response: The customer expressed a concern about senior citizens and people with special challenges Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to cluster box units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

7. **Concern:** Customers were concerned about senior citizens.

Response: The customer expressed a concern about obtaining mail in poor weather conditions. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The customer have stated that the people in the community use the post office for their social outing. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

9. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: The customer have stated that you use the Grant Post Office to read town business reports and other reports. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

10. **Concern:** Customers were concerned about the loss of a gathering place and information center.

Response: The customer have stated that you visit friends at the Post Office when you pick up your mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

11. **Concern:** Customer wanted a handwritten response.

Response: The customer stated on the comment form that you wanted to handwritten response. We apologize but cannot fulfill your request to have a handwritten response. The Postal Service is continually looking for means to be efficient and cost effective. Handwriting responses would take more time and therefore would incur an unnecessary cost for the Postal Service.

12. **Concern:** Customers questioned as to why install CBUs and not allow people to install a box in front of their home.

Response: The customer questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that it wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service.

13. **Concern:** Customers questioned as to why install CBUs and not allow people to install a box in front of their home.

Response:

The customer questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that the mailbox wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service. The Postal Service is seeking more cost effective means of service while still maintain effective and regular service.

14. **Concern:**

Customers questioned that the Postal Service was pursuing discontinuance of the Grant Post office because it is running at a deficit.

Response:

The customer stated on the comment form that it was stated in the proposal that the reason for the study was because the office is running at a deficit. The proposal states that the reason for the study was due to "minimal workload, volumes, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means". Whether or not this office is running at a deficit is not one of the reasons that we are looking at possible discontinuance. The Postal Service projects to save \$22547 as year. Further comparisons as you have requested are not part of the study and may be requested through the Freedom of Information Act. Instructions on requesting that information can be found at www.usps.com.

15. **Concern:**

Customers were concerned about customers standing around waiting for the carrier to perform postal transactions.

Response:

The customer were concerned about customers standing around waiting for the carrier to perform postal transactions. Customers may leave packages or stamp orders in their mailbox for the carrier. However, for packages that will not fit, we ask the customer to call the administrative office to see what their options are.

16. **Concern:**

Customers were concerned about obtaining accountable mail and large parcels.

Response:

The customer stated that several people work out of town and cannot sign for accountables. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Villisca Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

17. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The customer stated that going to the Elliott or Villisca Post Offices are not convenient and the carrier cannot take care of all postal transactions. The carrier can perform nearly all postal transactions right from their vehicle. For those transactions that cannot be performed by the carrier, the customer is encouraged to stop at a Post Office in conjunction with other trips such as grocery shopping.

18. **Concern:**

Customers were concerned about the handicapped information presented on the Post Office Survey Sheet.

- Response:** The customer questioned as to why the Post Office Survey Sheet stated that there were no customers with disabilities. When performing the study, we are looking for customers that have special needs that need special accomodation. At the time of the study, the officer in charge was asked if they were aware of any customers with special needs that we perform special accomodation for. The answer was no. As a result, we answered no to the statement in question. We will change the form and answer yes but will also state that no special accomodations have been made at this time.
19. **Concern:** The customers wanted to know what the Postal Service was doing to cut costs.
- Response:** The customer asked on the comment form what other measures the Postal Service is taking to reduce expenses. The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers, freezing wages, and reducing benefits for all employees to name a few of the many means of cost reduction. The Postal Service is also asking congress to reconsider the mandated 6 day delivery requirement and to allow deferred payments to the retirement prefunded accounts.
20. **Concern:** Customer expressed a concern about package delivery and pickup
- Response:** Rural carriers will deliver packages that fit in your cluster box unit or in the parcel locker. If the package does not fit, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.
21. **Concern:** Customers asked why door delivery service was not available to them.
- Response:** The growth of suburban areas and the shift of population to one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside of centralize deliveyr provided by motorized carrier.
22. **Concern:** Customers asked why their post office was being discontinued while others were retained
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
23. **Concern:** Customers inquired about cluster box unit installation and maintenance.
- Response:** Cluster Box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
24. **Concern:** Customers inquired as to what degree of volume was needed to have Grant not be considered for discontinuance.
- Response:** Volume is not the only factor that is taken into consideration when making a proposal to discontinue an office. Other factors such as revenue and the ability of the Postal Service to provide effective and regular delivery are also taken into consideration. As a result, there is no set amount that would curtail the study for discontinuance in any office.
25. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.
26. **Concern:** Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

27. Concern:

Customers were concerned that boxes would be installed along highway 71

Response:

We will be proposing to install cluster box units at one or multiple locations throughout the community. The location will be a place that is safe for both the carrier and the customers. If a location along highway 71 will serve the people efficiently, effectively, and is safe, to may be considered.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Grant is an incorporated community located in Montgomery County. The community is administered politically by Mayor and Council. Police protection is provided by the Montgomery County Sheriff. Fire protection is provided by the Grant Fire Department. The community is comprised of Retirees, Self employed, Commuters, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Grant Fire Department, Grant Methodist Church, City of Grant, Legion Auxillary, Legion Post LGN0445, The Hayloft, Swartz Implement, Chase Rebuilders, Grant Communications, Amos Fabulous Foods, Devo Properties, Rainey Rentals, JC Home Improvement, JC Repairs, JC Greenhouse, Fountain Perk LLC. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Grant Post Office will be available at the Villisca Post Office. Government forms normally provided by the Post Office will also be available at the Villisca Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: The customer stated in the questionnaire that you used the Post Office to meet with neighbors. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
3. **Concern:** Customers were concerned about the loss of employment.
Response: The customer have stated that the Postal Service is placing people out of work by closing the Grant Post Office. The Officer in Charge is a career employee that will not be separated from the Postal Service. She will return to her home office and continue employment. The postmaster replacement is not a career employee, however, she may be reassigned to another office if there is an available position that she is qualified for.

Concern:

Customers were concern about the loss of a gathering place and an information center.

Response:

The customer stated on the comment form that there were only 3 businesses where people can get together. If people cannot gather at the existing businesses, they can gather at residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

Docket: 1365387-50847

Item Nbr: 42

Page Nbr: 1



Memo to the record

5/25/2011

Re: Updated PS Form 4920

There is no updated PS Form 4920 for this case. As a result, an updated PS Form 4920 will not be included.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer

Post Office Review Investigator



05/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
GRANT
Docket Number 1365387 - 50847

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Gail Duba

GAIL DUBA
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: GRANT, IA, 50847-9901
 EAS Level: 53
 District: HAWKEYE PFC
 County: MONTGOMERY
 Congressional District: IA-05

Proposal: Close Consolidate

Reason For Proposed: retired
 Alternate Service Proposed: Rural Route Service

Customers Affected:
 Post Office Box: 44
 General Delivery: 0
 Rural Route: 0
 Highway Contract Route (HCR): 0
 City Route: 0
 Intermediate Rural: 0
 Intermediate HCR: 0
 Total number of customers: 44

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
07/10/2010	Postmaster vacancy occurred. Reason: retired OIC: Career: 0 Noncareer: 0 Other Employees: 0
01/07/2011	District manager authorization to study.
02/14/2011	Questionnaires sent to customers. Number sent: 45 Number Returned: 27 Analysis: Favorable 3 Unfavorable 13 No Opinion 11
02/23/2011	Petition received. Number of signatures: 73 Concerns expressed:
02/22/2011	Congressional inquiry received: Yes Concerns expressed:
03/15/2011	Proposal and checklist sent to district for review.
03/08/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
03/15/2011	Proposal and invitation for comments posted and round-dated.
05/26/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 2 No Opinion 0 2
None	Premature PRC appeal received. Concerns expressed:
03/15/2011	Updated PS Form 4920 completed (if necessary).
05/26/2011	Certification of the official record.
06/02/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
06/08/2011	Headquarters logged in official record (option entry).
07/08/2011	Record returned to district for additional consideration. Record returned as not warranted.
08/01/2011	Final determination posted at affected office(s) and round-dated. Final determination removed and round-dated. Postal Bulletin Post Office Change Announcement form sent to Headquarters. No appeals letter received from Headquarters. Appeal to PRC received. PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____ Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

KAREN LENANE
 Name/Title
 KAREN LENANE
 District Post Office Review Coordinator

(319) 399-2902
 Telephone Number
 (319) 399-2902
 Telephone Number



06/02/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Grant Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Jean Susnjar Manager Post Office Operations.



GAIL DUBA
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1365387.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

:c: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the GRANT was received by 06/08/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

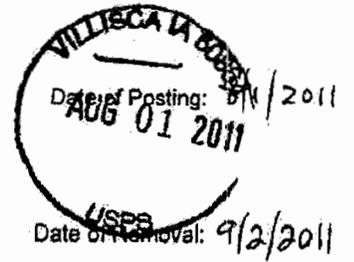
***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

AUG-22-2011 14:20 FROM:

TD:13193995502

P.1/1

DOCKET NO. 1365387 - 50847
ITEM NO. 47
PAGE 1



FINAL DETERMINATION TO CLOSE
THE GRANT, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1365387 - 50847

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Grant, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Villisca Post Office, located 17 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on July 10, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Grant Post Office, an EAS-53 level, provides service from 08:30 - 13:00 Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 7:00-19:00 on Monday - Friday and 7:00-19:00 on Saturday to 44 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 12 transaction(s) accounting for 12 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$11,740 (31 revenue units) in FY 2008; \$11,757 (31 revenue units) in FY 2009; and \$9,034 (24 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 47 customer(s) attended the meeting.

On February 14, 2011, 45 questionnaires were distributed to delivery customers of the Grant Post Office. Questionnaires were also available over the counter for retail customers at the Grant Post Office. 27 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 13 unfavorable, and 11 expressed no opinion.

One congressional inquiry was received on February 22, 2011.

A petition supporting the retention of the Grant Post Office was received on February 23, 2011, with 73 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Villisca Post Office, an EAS-16 level office. Window service hours at the Villisca Post Office are from 08:30 16:00, Monday through Friday, and none on Saturday. There are 100 post office boxes available.

The proposal to close the Grant Post Office was posted with an invitation for comment at the Grant Post Office, Elliott Post Office and Villisca Post Office from March 22, 2011 to May 23, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer wanted a handwritten response.
Response: The customer stated on the comment form that you wanted to handwritten response. We apologize but cannot fulfill your request to have a handwritten response. The Postal Service is continually looking for means to be efficient and cost effective. Handwriting responses would take more time and therefore would incur an unnecessary cost for the Postal Service.
2. **Concern:** Customers questioned as to why install CBUs and not allow people to install a box in front of their home.
Response: The customer questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that it wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service.

3. **Concern:** Customers questioned as to why install CUBUs and not allow people to install a box in front of their home.
- Response:** The customer questioned as to why you couldn't have a box in front of your home. The goal of the Postal Service is to allow the community to maintain Grant, IA 50847 in their address. In order to do that, deliveries with the same zip code, need to be commingled all together. Carriers deliver directly from a tray that comes ready for delivery and having two different zip codes would require the carrier to work out of two trays. This would be a very inefficient means of delivery and would encourage misdeliveries. As a solution, the Postal Service is proposing CUBUs. Customers may be able to obtain curbside delivery but it may mean that they would need to change their address to Villisca, IA 50864. It may also mean that the mailbox wouldn't be in front of their house for the more the carrier travels, the more it costs the Postal Service. The Postal Service is seeking more cost effective means of service while still maintain effective and regular service.
4. **Concern:** Customers questioned that the Postal Service was pursuing discontinuance of the Grant Post office because it is running at a deficit.
- Response:** The customer stated on the comment form that it was stated in the proposal that the reason for the study was because the office is running at a deficit. The proposal states that the reason for the study was due to "minimal workload, volumes, revenue, need for more operational efficiency, and the ability of the Postal Service to provide effective and regular service by an alternate means". Whether or not this office is running at a deficit is not one of the reasons that we are looking at possible discontinuance. The Postal Service projects to save \$22547 as year. Further comparisons as you have requested are not part of the study and may be requested through the Freedom of Information Act. Instructions on requesting that information can be found at www.usps.com.
5. **Concern:** Customers were concerned about customers standing around waiting for the carrier to perform postal transactions.
- Response:** The customer were concerned about customers standing around waiting for the carrier to perform postal transactions. Customers may leave packages or stamp orders in their mailbox for the carrier. However, for packages that will not fit, we ask the customer to call the administrative office to see what their options are.
6. **Concern:** Customers were concerned about obtaining accountable mail and large parcels.
- Response:** The customer stated that several people work out of town and cannot sign for accountables. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Villisca Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.
7. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The customer stated that going to the Elliott or Villisca Post Offices are not convenient and the carrier cannot take care of all postal transactions. The carrier can perform nearly all postal transactions right from their vehicle. For those transactions that cannot be performed by the carrier, the customer is encouraged to stop at a Post Office in conjunction with other trips such as grocery shopping.
8. **Concern:** Customers were concerned about the handicapped information presented on the Post Office Survey Sheet.

Response:

The customer questioned as to why the Post Office Survey Sheet stated that there were no customers with disabilities. When performing the study, we are looking for customers that have special needs that need special accomodation. At the time of the study, the officer in charge was asked if they were aware of any customers with special needs that we perform special accomodation for. The answer was no. As a result, we answered no to the statement in question. We will change the form and answer yes but will also state that no special accomodations have been made at this time.

9. Concern:

The customers wanted to know what the Postal Service was doing to cut costs.

Response:

The customer asked on the comment form what other measures the Postal Service is taking to reduce expenses. The Postal Service is consolidating plants, looking at small post office and station discontinuance, working with unions to help lower employee salary expenses, and raising rates for large mailers, freezing wages, and reducing benefits for all employees to name a few of the many means of cost reduction. The Postal Service is also asking congress to reconsider the mandated 6 day delivery requirement and to allow deferred payments to the retirement prefunded accounts.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customer expressed a concern about package delivery and pickup.

Response:

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. If the package needs to be signed for, the carrier will leave a notice in your box. Customers may then pick up the item at the Post Office, request redelivery on another day, or authorize delivery to another party.

2. Concern:

Customers said they would miss the special attention and assistance provided by the personnel at the Grant Post Office.

Response:

The customer have express concern regarding the special assistance you received in regards to stamp selection. Courteous and helpful service will be provided by personnel at the Villisca Post Office and from the carrier. Special assistance will be provided as needed.

3. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL: The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. PURCHASING POSTAL MONEY ORDERS: Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be

returned for verification on the next delivery day. ~~SPECIAL SERVICES:~~ Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day. ~~HOLDING MAIL:~~ Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume deliv

4. **Concern:** Customers were concerned about obtaining services from the carrier
- Response:** The customer were concerned about traveling to nearby Post Office to perform postal transactions. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Carriers will accept packages at the mailbox without the customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at the collection point. The package MUST have a matching return address that is the same as the collection point. Estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.
5. **Concern:** Customers were concerned about senior citizens and people with disabilities obtaining Postal Services.
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6. **Concern:** Customers were concerned about senior citizens and people with special challenges.
- Response:** The customer expressed a concern about senior citizens and people with special challenges. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to cluster box units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
7. **Concern:** Customers were concerned about senior citizens.
- Response:** The customer expressed a concern about obtaining mail in poor weather conditions. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Cluster Box Units. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
8. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** The customer have stated that the people in the community use the post office for their social outing. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
9. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response:

The customer have stated that you use the Grant Post Office to read town business reports and other reports. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

10. Concern:

Customers were concerned about the loss of a gathering place and information center.

Response:

The customer have stated that you visit friends at the Post Office when you pick up your mail. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

11. Concern:

Customer expressed a concern about package delivery and pickup

Response:

Rural carriers will deliver packages that fit in your cluster box unit or in the parcel locker. If the package does not fit, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

12. Concern:

Customers asked why door delivery service was not available to them.

Response:

The growth of suburban areas and the shift of population to one geographic area to another have created new challenges for the Postal Service. To meet these challenges, delivery regulations were changed in 1978 to eliminate door delivery as an option for new residential areas. Current delivery options are roadside of centralize deliveyr provided by motorized carrier.

13. Concern:

Customers asked why their post office was being discontinued while others were retained

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

14. Concern:

Customers inquired about cluster box unit installation and maintenance.

Response:

Cluster Box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

15. Concern:

Customers inquired as to what degree of volume was needed to have Grant not be considered for discontinuance.

Response:

Volume is not the only factor that is taken into consideration when making a proposal to discontinue an office. Other factors such as revenue and the ability of the Postal Service to provide effective and regular delivery are also taken into consideration. As a result, there is no set amount that would curtail the study for discontinuance in any office.

16. Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

17. Concern:

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

18. Concern:

Customers were concerned that boxes would be installed along highway 71

Response:

We will be proposing to install cluster box units at one or multiple 7 locations throughout the community. The location will be a place that is safe for both the carrier and the customers. If a location along highway 71 will serve the people efficiently, effectively, and is safe, to may be considered.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Grant is an incorporated community located in Montgomery County. The community is administered politically by Mayor and Council. Police protection is provided by the Montgomery County Sheriff. Fire protection is provided by the Grant Fire Department. The community is comprised of Retirees, Self employed, Commuters and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Grant Fire Department, Grant Methodist Church, City of Grant, Legion Auxillary, Legion Post LGN0445 , The Hayloft, Swartz Implement, Chase Rebuilders, Grant Communications, Amos Fabulous Foods, Devo Properties, Rainey Rentals, JC Home Improvement, JC Repairs, JC Greenhouse, Fountain Perk LLC. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Grant Post Office will be available at the Villisca Post Office. Government forms normally provided by the Post Office will also be available at the Villisca Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern about the loss of the community's identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
Response: The customer stated in the questionnaire that you used the Post Office to meet with neighbors. Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.
3. **Concern:** Customers were concerned about the loss of employment.

DOCKET NO.

1265387-5084

ITEM NO.

47

Response:

The customer have stated that the Postal Service is placing people out of work by closing the Grant Post Office. The Officer in Charge is a career employee that will not be separated from the Postal Service. She will return to her home office and continue employment. The postmaster replacement is not a career employee, however, she may be reassigned to another office if there is an available position that she is qualified for.

4. Concern:

Customers were concern about the loss of a gathering place and an information center.

Response:

The customer stated on the comment form that there were only 3 businesses where people can get together. If people cannot gather at the existing businesses, they can gather at residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on July 10, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 18,957 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 15,350
Fringe Benefits @ 33.5%	\$ 5,142
Annual Lease Costs	<u>+ \$ 3,400</u>
Total Annual Costs	\$ 23,892
Less Annual Cost of Replacement Service	<u>- \$ 4,935</u>
Total Annual Savings	<u>\$ 18,957</u>

A one-time expense of \$ 2077 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Grant, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Villisca Post Office, located 17 miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on July 10, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Grant Post Office provided delivery and retail service to 44 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 12. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$18,957 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Grant Post Office, Elliott Post Office and Villisca Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Grant Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Grant Post Office, Elliott Post Office and Villisca Post Office during normal office hours.



07/27/2011

Dean J Granholm
Vice President of Delivery and Post Office Operations

Date



08/01/2011

OFFICER-IN-CHARGE/POSTMASTER
Grant Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Grant Post Office Final Determination
Docket No. 1365387 - 50847

Please post in the lobby the enclosed final determination to close the Grant Post Office. The final determination must be posted in a prominent place from 08/01/2011 through close of business on 09/02/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/03/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998



07/08/2011

DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- GRANT

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area