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**RE: A2011-29 The closing of Bigelow Post Office.**

As a lifelong citizen of Bigelow, I am deeply concerned with the recent actions taken by the U.S. Postal Service to close the Bigelow Post Office. I realize that the Postal Service is bleeding badly financially and MUST consolidate some services. However, having said that, I cannot understand why Bigelow was chosen. I do realize that the last post master left and the office was being run (quite efficiently I might add) by a clerk as well as the mail carriers BUT to close this post office and leave a MUCH smaller post office open not 10 minutes away in the city of Houston makes no sense to me. And then to say that Bigelow's mail service will be consolidated with Conway's postal service certainly makes no sense! Gas prices as well as vehicle mileage, maintenance, etc. for our carriers who have to drive to Conway daily to work and then drive back to Bigelow to deliver the mail are not going to reflect any savings for the postal service as far as I can tell for God's sake!

The city of Houston services less than half the number of businesses and customers that Bigelow does.

I would venture to guess that the schools in Bigelow alone do more business with the postal service than Houston's entire population does! Yet we are having our services moved to Conway?! To me, this reflects very poor planning. I realize that it isn't feasible to hire a "new" postmaster for Bigelow with the current financial crisis at the postal service but I do know of an employee of the Conway Post Office that would love to become the full time postmaster in Bigelow. I'm a retired older person and know that consolidating with another post office would be a hardship for a lot of residents of Bigelow like myself.

I request a grant of waiver from filing online. The docket number for this appeal is:

**A2011-29**

*Eloise Morse*

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**P.O.Box 57**

**Bigelow, AR 72016**

Received

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Office of PAGR