Postal Regulatory Commission
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UNITED STATES POSTAL SERVICE

Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	02/15/2011
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of suspension	N/A
4.	Highway map with community highlighted	2/15/2011
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report & photos of deficiencies (if appropriate)	N/A
7.	Post Office and community photos	2/15/2011
8.	Form 150, *Postmaster Workload Information*	3/08/2011
9.	Worksheet for calculating work service credit	3/08/2011
10.	Window transaction record	2/19/2011
11.	Record of incoming mail	2/19/2011
12.	Record of dispatched mail	2/19/2011
13.	Administrative postmaster/OIC comments	2/18/2011
14.	Inspection Service/local law enforcement vandalism reports	2/18/2011
15.	Post Office fact sheet	3/07/2011
16.	Community fact sheet	2/18/2011
17.	Alternate service options/cost analysis	3/07/2011
18.	Form 4920, *PO Closing or Consolidation Proposal—Fact Sheet* (with past three fiscal years of total revenue and revenue units)	3/07/2011
19.	Analysis of investigative findings/recommendations	3/08/2011
20.	Questionnaire instruction letter to postmaster/OIC	3/14/2011
21.	Cover letter, questionnaire, and enclosures	3/14/2011
22.	Returned customer questionnaires & PO response letters	3/30/2011
23.	Analysis of questionnaires	5/05/2011

Item No.	Description	Date Entered into Record
24.	Community meeting roster	3/30/2011
25.	Community meeting analysis	3/30/2011
26.	Community meeting letter (if meeting held prior to questionnaire)	N/A
27.	Petition and Postal Service response letter (if appropriate)	N/A
28.	Congressional inquiry & Postal Service response letter (if appropriate)	N/A
29.	Proposal checklist	4/12/2011
30.	District notification to Government Affairs	3/31/2011
31.	Instructions to postmaster/OIC to post proposal	4/12/2011
32.	Invitation for comments exhibit	4/18/2011
33.	Proposal exhibit	4/18/2011
34.	Comment form exhibit	4/18/2011
35.	Instructions for postmaster/OIC to remove proposal	6/15/2011
36.	Round-date stamped proposals & invitations for comments	6/23/2011
37.	Notification of taking proposal & comments under consideration	6/15/2011
38.	Customer comments and Postal Service response letters	N/A
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	N/A
40.	Analysis of comments	N/A
41.	Revised proposal (if appropriate)	N/A
42.	Updated Form 4920 (if appropriate)	N/A
43.	Certification of record	6/21/2011
44.	Log of Post Office discontinuance actions	6/21/2011
45.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	6/23/2011
46.	Headquarters' acknowledgment of receipt of record	6/23/2011
47.	Final determination transmittal letter from Headquarters	7/07/2011

Item No.	Description	Date Entered into Record
48.	Instruction letter to postmaster/OIC on posting	7/07/2011
49.	Round-date stamped final determination cover sheets	
50.	*Postal Bulletin Post Office Change Announcement* form	
51.	Appeal letter (if appropriate)/No appeal letter	7/18/2011
52.	Public notice postings on appeal (if appropriate)	
53.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
54.	Vice President, delivery and retail, instruction letter	
55.	Letter to customers	
56.	Notification to local Address Management Systems (AMS) to update AMS database	
57.	Announcement in *Postal Bulletin*	

UNITED STATES POSTAL SERVICE

02/15/2011

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-03 congressional district.

Post Office Name:	HAMILTON
Zip+4 Code:	50116-7503
EAS Level:	53
Finance Number:	183834
County:	Marion
Proposed Admin Office:	BUSSEY PO
ADMIN Miles Away:	4.0
Near Office Name:	BUSSEY PO
Near Miles Away:	4.0
Number of Customers:	
Post Office Box:	34
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	83
Intermediate HCR:	0
City Delivery:	0
Total Customers:	117

The above office became vacant when the postmaster resigned on 09/11/2002.

Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

AMY BALIK
Manager, Post Office Operations

Approval to Study for Discontinuance:

GAIL DUBA
DISTRICT MANAGER
HAWKEYE PFC

02/15/2011
DATE

cc: Area Manager, Public Affairs and Communication

UNITED STATES POSTAL SERVICE

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: HAMILTON State: IA Zip Code: 50116
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-03 County: Marion
EAS Grade: 53 Finance Number: 183834

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

• **There was no Emergancy Supension for this office**

Prepared by: Karen Lenane Date: 02/15/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

UNITED STATES POSTAL SERVICE

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: HAMILTON State: IA Zip Code: 50116
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-03 County: Marion
EAS Grade: 53 Finance Number: 183934

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

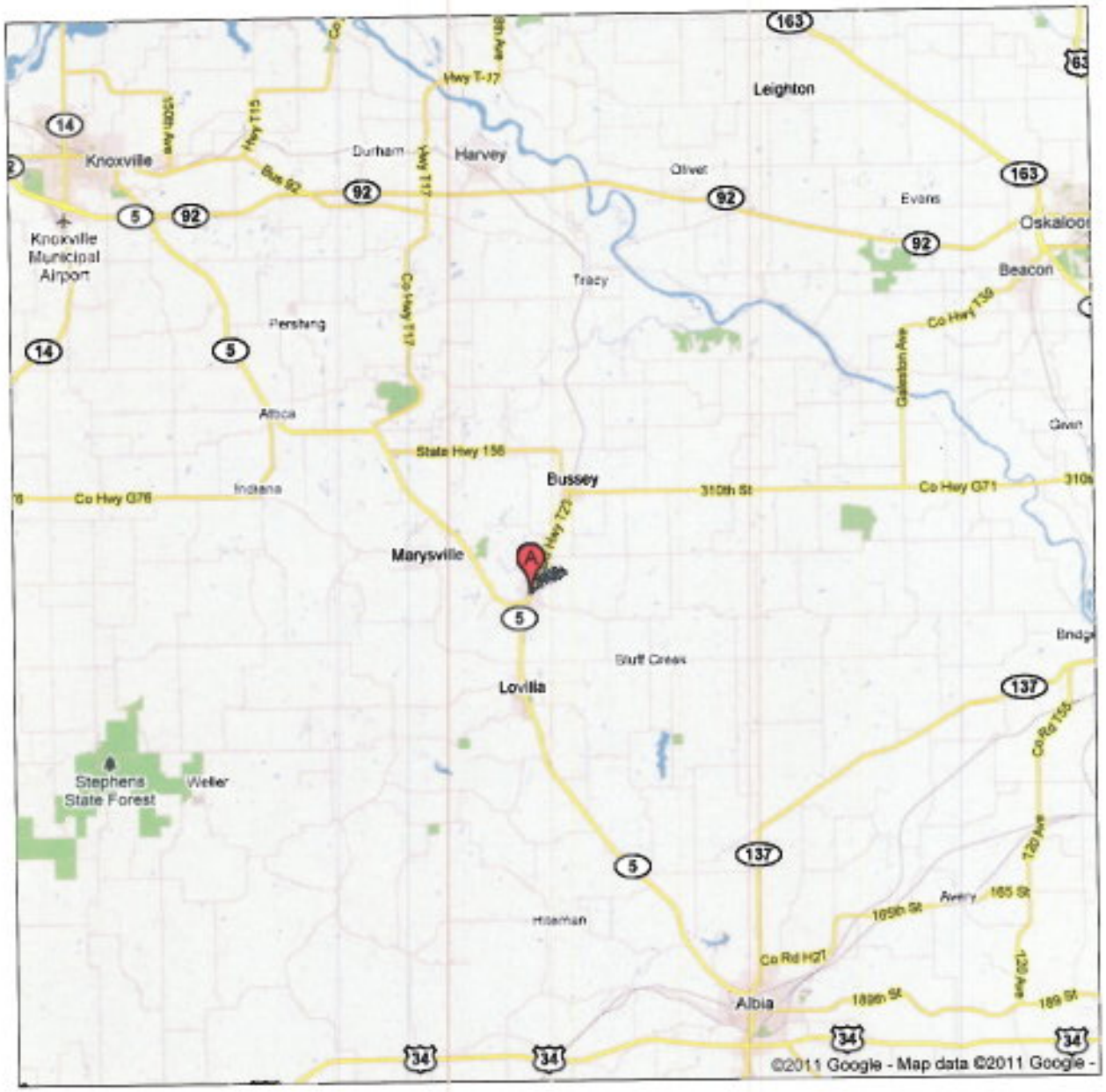
There was no Emergancy Supension for this office

Prepared by: Karen Lenane Date: 02/15/2011
Title: HAWKEYE PFC Post Office Review Coordinator
Tele No: (319) 399-2902 Fax No: (319) 399-5502

Address **Hamilton, IA**

Google maps

Get Google Maps on your phone
Text the word "GMAPS" to 466453



UNITED STATES POSTAL SERVICE

Eviction Notice

A. Office

Name: HAMILTON State: IA Zip Code: 50116
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-03 County: Marion
EAS Grade: 53 Finance Number: 183834

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by:	Karen Lenane	Date:	05/13/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

UNITED STATES POSTAL SERVICE

Building Inspection Report

A. Office

Name: HAMILTON State: IA Zip Code: 50116
Area: WESTERN District: HAWKEYE PFC
Congressional District: IA-03 County: Marion
EAS Grade: 53 Finance Number: 183834

Post Office: ☑ Classified Station ☐ Classified Branch ☐ CPO ☐

• **There was no building inspection report nor photos for this office**

Prepared by:	Karen Lenane	Date:	05/13/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

Front of Post Office

Looking north on East Street from County Hwy T23 going into town

Looking south onto Hwy T23 from East Street

Mitchell Street going west - right beside PO from Hwy T23

Mitchell Street going east – right beside PO to Hwy T23

Hamilton City Hall and Community Center

Hamilton United Methodist Church

Street (East Street) in front of the PO – East view

Street (East Street) in front of the PO – South view

Street (East Street) in front of the PO – North view

Street (East Street) in front of the PO – West view

Back of Post Office

Front of Post Office

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code HAMILTON, IA 50116	Postmaster's Signature JHNBQ0	Date 03/08/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 52406	District Manager's Signature KT9VD4	Date 03/08/2011
(Check Box) ☑ Vacancy ☐ Management Review ☐ RFR	See Instructions on Reverse	

1. Current Office Level		53
2. Finance Number	(1-6)	183834
3. General Delivery Families Served	(7-9)	0
4. Post Office Boxes/Call Boxes Rented	(10-15)	34
5. Possible City Deliveries	(16-20)	0
6. Administrative Rural Boxes Served	(21-25)	0
7. Intermediate Rural Boxes Served	(26-30)	83
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches	(48-49)	0
13. Number of Finance Stations/Branches	(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a. Does Office Experience A Seasonal Workload? *(box one "Y" of yes, "N" for no)* *(If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)*	(54)	N
15b. Duration of Experience A Seasonal Workload? *(minimum or 8 weeks)*	(55-56)	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
24. Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(66)	N

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	34	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	83	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches *(without carrier delivery service)* staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
    (a) A contract station is a detached finance unit manned by non-postal employees.
    (b) A rural station is a post office box delivery unit serviced by a rural carrier.
    (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: HAMILTON
Office Zip+4: 50116 -7503 District: HAWKEYE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	34	X 1.0	=	34
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	83	X 0.7	=	58
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				92

Revenue WSCs

First	25 revenue units:	1.00	X	0 units	=	0.00
Next	275 revenue units:	0.50	X	0 units	=	0.00
Next	700 revenue units:	0.25	X	0 units	=	0.00
Next	5000 revenue units:	0.10	X	0 units	=	0.00
	Balance of revenue units:	0.01	X	0 units	=	0.00
	Total revenue WSCs:					0.00

Activity WSCs 92 + Revenue WSCs = 0.00 Base WSCs 92.00 = EAS Grade C

Previous evaluation: EAS grade 53

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

KAREN LENANE
Printed Name

KAREN.S.LENANE@USPS.GOV
Signature

HAWKEYE PFC District Review Coordinator
Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: HAMILTON ZIP+4: 50116 - 7503 Completed By: JHNBQ0

Survey Period: 02/19/2011 through 03/04/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 02/19	0	1	0	0	0	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	3	1	0	0	1	0	0	0
Wed - 02/23	1	0	0	0	0	0	1	0
Thu - 02/24	2	0	0	0	1	0	0	0
Fri - 02/25	2	0	0	0	0	0	0	0
Sat - 02/26	0	0	0	0	0	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	4	0	0	0	0	0	0	0
Tue - 03/01	4	0	0	0	0	0	0	0
Wed - 03/02	0	0	0	0	1	0	0	0
Thu - 03/03	1	0	0	0	1	0	1	0
Fri - 03/04	3	0	0	0	0	0	0	0
TOTALS	20	2	0	0	4	0	2	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.9	0.3	0.0	0.0	1.4	0.0	0.4	0.0

Average Number Daily Transactions: 3.5 Average Daily Retail Workload in Minutes: 4.0

Survey of Incoming Mail

urvey of Incoming Mail
Record in Pieces)

Post Office Name and Zip+4 HAMILTON 50116 - 7503

Dates Recorded 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	35	18	0	8	3	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	51	36	0	25	0	1	0	0
Wed - 02/23	42	13	2	54	0	1	0	0
Thu - 02/24	39	17	1	48	4	0	0	0
Fri - 02/25	47	3	3	2	6	1	0	0
Sat - 02/26	35	17	2	2	6	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	36	58	3	33	1	1	0	0
Tue - 03/01	44	50	0	5	0	0	0	0
Wed - 03/02	44	16	2	63	1	0	0	0
Thu - 03/03	41	12	2	6	0	0	0	0
Fri - 03/04	62	11	0	46	3	0	0	0
TOTALS	476	251	15	292	24	4	0	0
aily Average	43.3	22.8	1.4	26.5	2.2	0.4	0.0	0.0

Signature of Person Making Count: JHNBQ0

Printed Name: JHNBQ0

Date: 03/04/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

urvey of Dispatched Mail
Record in Pieces)

Post Office Name and Zip+4: HAMILTON 50116 - 7503

Dates Recorded: 02/19/2011 through 03/04/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/19	13	0	0	0	1	0	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	10	0	0	0	1	0	0	0
Wed - 02/23	12	0	0	0	0	0	0	0
Thu - 02/24	11	0	0	0	0	0	0	0
Fri - 02/25	11	0	0	0	0	0	0	0
Sat - 02/26	10	0	0	0	1	0	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	13	0	0	0	2	0	0	0
Tue - 03/01	12	0	2	0	0	0	0	0
Wed - 03/02	4	0	0	0	0	0	0	0
Thu - 03/03	8	0	0	0	0	0	0	0
Fri - 03/04	11	0	0	0	0	0	0	0
TOTALS	115	0	2	0	24	0	0	0
)aily Average	10.5	0.0	0.2	0.0	2.2	0.0	0.0	0.0

Signature of Person Making Count: JHNBQ0

Printed Name: JHNBQ0

Date: 03/04/11

02/18/2011

OIC/POSTMASTER

SUBJECT: HAMILTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the HAMILTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the HAMILTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 03/04/2011. This information will be entered into the official record for public viewing.

Post Office Box	34
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	83
Intermediate HCR	0
City Delivery	0
Total Customers	117

If you have any comments on alternate means of providing services to the HAMILTON customers, please provide them below:

KAREN LENANE
Post Office Review Coordinator

Comments:

Customers who use the Hamilton Post office on a routine basis or served Hamilton United Methodist Church PO Box 116 Main St Hamilton, IA 50116 City Of Hamilton PO Box 145 407 East St Hamilton, IA 50116 City of Marysville PO Box 127 Hamilton, IA 50116 Virginia Agan Hamilton United Methodist Church Newsletter 851 East St Bussey, IA 50044 Mane Attractions Sandy Dyer 1002 West Rock Island St Knoxville, IA 50138

cc: Official Record

02/18/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HAMILTON Post Office, 50116 - 7503, located in Marion County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

NBR records of mail theft or vandalism: 1

Comments/Findings:

cc: Official Record

UNITED STATES POSTAL SERVICE

Docket: 1366042
Page Nbr: 14a

02/18/2011

Marion County Sheriff
Marion County Law Enforcement
211 N. Godfrey Lane
Knoxville, Ia 50138

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the HAMILTON Post Office, 50116 - 7503, located in Marion County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE
Post Office Review Coordinator
HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 0

Comments/Findings:

Did not find anything involving the Hamilton Post Office, mail theft or vandalism.

cc: Official Record

Sheriff Marion County
2-24-2011

Post Office Survey Sheet

Post Office Name	HAMILTON	ZIP+4	50116-7503
Congressional District	IA-03	Date	03/07/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
   N/A Management initiated study

2. Is the facility accessible to persons with disabilities? ☑ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires 9/30/2013 - 30 day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
   N/A Management initiated study

5. List potential CPO sites.
   N/A Management initiated study

6. Are there any postage meter customers or permit mailers? ☐ Yes ☑ No
   If yes, please identify them by name and address.
   None

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
   PMR/OIC to be reassigned or terminated

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
   Mail is received from the Bussey rural carrier before office opens usually between 10:15-10:30. HCR driver picks mail up around 4:05. No locked pouch nor collection box.

How Post Office boxes are installed?	56	
How Post Office boxes are used?	34	
What are the window service hours?	10:30 - 14:45	M-F
	10:30 - 11:45	S
What are the lobby hours?	10:30-15:00	M-F
	10:30-11:45	S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
   None

Post Office Survey Sheet *(continued)*

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
None

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
N/A Management initiated study

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
One customer is deaf and one customer has partially lost his vision. Two customers who are not able to drive and walk to the post office everyday. Rural delivery would be very beneficial for these customers.

13. Rural delivery/HCR delivery.

a.	What is current evaluation?	K41
b.	Will this change result in the route being overburned?	☐ Yes ☑ No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	34, box 0 Miles
d.	What would be the additional annual expense if the route is increased?	3087
e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	10:30
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes ☑ No
	If so, how?	0

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how? ☐ Yes ☑ No
Current no fee box holders will have an increase in box rent if Po box service is continued in another facility.

Community Survey Sheet

Post Office Name	HAMILTON	ZIP+4	50116-7503
Congressional District	IA-03	Date	02/18/2011

1. Incorporated? ☑ Yes ☐ No

   Local government provided by: Mayor and Council

   Police protection provided by: Marion County Sheriff

   Fire protection provided by: Bussey or Lovilia Fire Departments

   School location: Twin Cedars Community School - Bussey, Ia

2. What population growth is expected? (Please document your source)

   None - Facilities Planning Website

3. What residential, commercial, or business growth is expected? (Please document your source)

   Minimal - Facilities Planning Website

4. History. (Are there any special historical events related to the community?
   Are there any special community events to consider?
   Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
   Check with the field real estate office when verification is needed.)

   None

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

   Mostly retirees, commuters, farmers, and some self employed

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board,
   school bus stop, community meeting location, voting place, government form distribution center.
   Do employees of the office offer assistance to senior citizens and handicapped)?
   What provisions can be made for these services if the Post Office is discontinued?

   Public bulletin board, community meeting location, city local government posts the city's meeting minutes and other city related issues. Employee offers assistance to senior citizens and handicapped.

Highway Contract Route Cost Analysis Form

Highway Contract Route
Estimated Cost for Alternative Service

Office Name: HAMILTON
Office Zip+4: 50116 -7503 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the route	0	x 3.64 hours per year	0.00
2.	Enter the number of additional miles to be added to the route	0.00	x 10.40 hours per year	0.00
			Total time added to the route	0.00
3.	Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer)			0.00
			Total additional compensation (HCR hourly rate x total time added to the route)	0.00

Rural Route Cost Analysis Form

Rural Route Carrier
Estimated Cost for Alternative Replacement Service

Office Name: HAMILTON
Office Zip+4: 50116 -7503 District: HAWKEYE PFC

1.	Enter the number of additional boxes to be added to the rural route	34		
2.	Enter the number of additional miles to be added to the route	0.00		
		Total (additional boxes x volume factor)		64.26
3.	Enter the number of additional boxes to be added to the rural route	34		
	Centralized boxes	0.00	x 1.00 Min	0.00
	Regular L route boxes	0.00	x 1.82 Min	0.00
	Regular Non-L route boxes	34.00	x 2.00 Min	68.00
			Total additional box allowance	68.00
4.	Enter the number of additional daily miles to be added to the rural route	0.00	x 12 Mileage Standard	0.00
			Total additional minutes per week (miles carried to two decimal places)	132.26
5.	Total additional annual minutes (additional minutes per week year)	132.26	x 52 Weeks	6,877.52
6.	Total additional annual hours (additional annual minutes/ 60 minutes per hour)	6,877.52	/ 60 Minutes	114.63
7.	Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)	34.88		
		Total Annual Cost (additional annual hours x rural cost per hour)		3,998.13
8.	Enter lock pouch allowance (if applicable)			911.01
		Total annual cost for alternate service (annual cost minus lock pouch allowance)		3,087.12

U.S. Postal Service

POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared: 05/13/2011

2. Post Office Name: HAMILTON
3. State and ZIP + 4 Code: IA, 50116-7503
4. District, Customer Service: HAWKEYE PFC
5. Area, Customer Service: WESTERN
6. County: Marion
7. Congressional District: IA-03

8. Reason for Proposal to Discontinue: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

9. PO Emergency Suspend (Reason and Date): No Suspension

10. Proposed Permanent Alternate Service:

11. Staffing

a. [ ] PM [✓] PM Vacancy Reason & Date: resigned
Occupied 09/11/2002

b. [ ] OIC [ ] Career [ ] Non-Career

c. Current PM POSITION Level (150)EAS-53 Downgraded from EAS-53

d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0

e. No of Others- 0 No of Career- 0 No of Non-Career- 1

12. Hours of Service

a. Time M-F	Sat	Total Window Hours Per Week
10:30 - 14:45	10:30 - 11:45	
a. Lobby Time M-F	Sat	
10:30-15:00	10:30-11:45	22.50

13. Number of Customers Served

a. General Delivery	0
b. P.O. Box	34
c. City Delivery	0
d. Rural Delivery	0
e. Highway Contract Route Box	0
f. Total	34
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	3.50

14. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. First-Class	66	10
b. Newspaper	27	0
c. Parcel	2	0
d. Other	0	0
e. Total	95	10
f. No. of Postage Meters		0
g. No. of Permits		0

Finances a. FY	Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)
2008	$ 7,603	$ 14404	$4,825
2009	$ 5,133		
2010	$ 4,486		

16a. Quarters

[ ] Postal Owned [✓] Leased (If Leased, Expiration Date) 09/30/2013 Annual Lease $ 15

30-day cancellation clause? [ ] Yes [✓] No Evicted? [ ] Yes [✓] No (If Yes, must vacate by)

Located in: [ ] Business [ ] Home [✓] Other Suitable alternate quarters available? [ ] Yes [✓] No

16b. Explain:

17. Schools, Churches and Organization in Service Area: No: 3
Hamilton United Methodist Church, City Of Hamilton, City Of Marysville.

19. Administrative/Emanating Office (Proposed):
Name BUSSEY PO EAS Level 13 Miles Away 4.0
Window Service Hours: M-F 09:00-12:00 & 13:00-16:15 SAT 09:00 10:15
Lobby Hours: M-F 07:30 16:30 SAT 07:30 10:30
PO Boxes Available: 64

18. Businesses in Service Area: No: 1
Mane Attractions

20. Nearest Post Office (If different from above):
Name BUSSEY PO EAS Level 13 Miles Away 4.0
Window Service Hours: M-F 09:00-12:00 & 13:00-16:15 SAT 09:00 10:15
Lobby Hours: M-F 07:30 16:30 SAT 07:30 10:30
PO Boxes Available: 64

21. Prepared by

Printed Name and Title		Signature	Telephone No. AC ()
LISA CARVER		LISA CARVER	(319) 399-2902
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	
KAREN LENANE	(319) 399-2902	CEDAR RAPIDS, IOWA	

PS Form 4820, June 1993

03/14/11

OIC/POSTMASTER

SUBJECT: HAMILTON Post Office

Enclosed are questionnaires addressed to customers of the HAMILTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/30/11 for further review.

Lisa Carver

for Karen Lenane
Post Office Review Coordinator
Enclosures

UNITED STATES POSTAL SERVICE

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the HAMILTON Post Office resigned on 09/11/2002. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 3.50 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at HAMILTON may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the BUSSEY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the BUSSEY PO, located 4.0 miles away. Hours of service at this office are 09:00 16:15, Monday through Friday, and 09:00 10:15 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 03/29/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Hamilton Community Center on 03/29/2011 from 6:30 to 7:30 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

AMY BALIK
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Enclosures:
Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	**Daily**	**Weekly**	**Monthly**	**Never**
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES
POSTAL SERVICE

POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

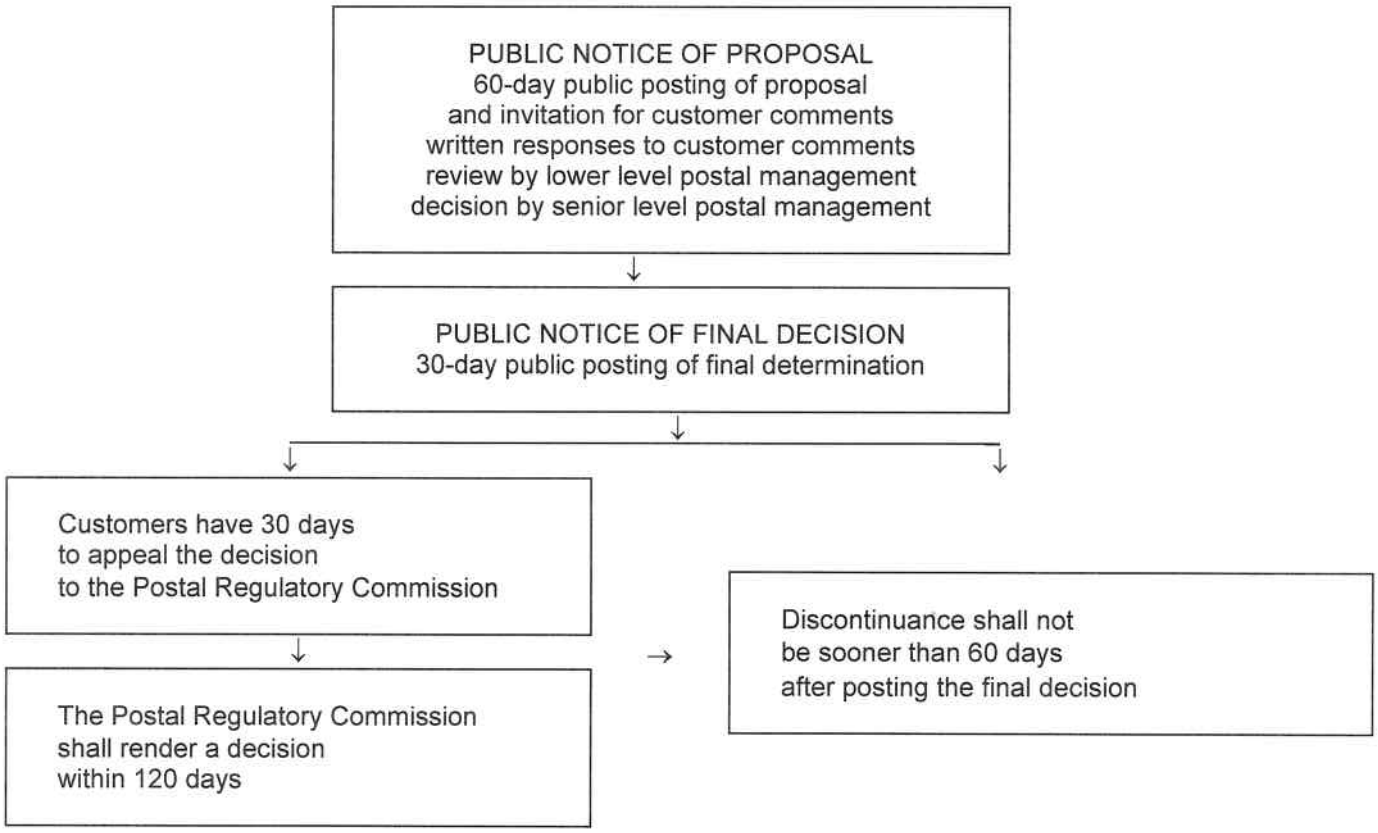
UNITED STATES
POSTAL SERVICE

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Knoxville Iowa

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Varies

☒ Personal needs "

☒ Banking "

☒ Employement "

☒ Social needs "

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Dave Rydl

Address: 304 W. Weston P.O. Box 124 Hamilton IA 50116

Telephone: 402-980-8182

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

DAVE RYDL

PO BOX 124
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Knoxville p.o. or Louisia p.o.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☒ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Knoxville Ottumwa

☒ Personal needs Knoxville, Bussey

☒ Banking Louisia, Bussey

☒ Employement Retired

☒ Social needs Knoxville

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Barbara & Albert Sedlock

Address: 1840 Van Buren Drive, Hamilton

Telephone:

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Am Satisfied with our rural mail carriers.

UNITED STATES POSTAL SERVICE

03/30/2011

BARBARD & ALBERT SEDLOCK

1840 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: My husband works in Chanton

Its easier for us to buy stamps/mail out letters in the am. before work. I think the Hamilton Post office has had a terrible working hours for sometime now. I think different hours would have been better for the working people. We never have any way of getting our own mail.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

- [x] Better
- [ ] Just as Good
- [ ] No Opinion
- [ ] Worse

If yes, please explain: We work Mon-Fri - Our Hamilton Post Office is always closed when we get home. I always had my father pick up mail during week - She sent out notes stating that she would no longer hand out mail w/ out a key. This is not going to work for us. We would love to have a carrier delivery.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- [x] Shopping Knoxville, Osky or Albia, Ottumwa, sometimes Des Moines.
- [x] Personal needs Same as ↑
- [x] Banking Albia Iowa
- [x] Employement Chariton
- [ ] Social needs

5. Do you currently use local businesses in the community?

- [x] Yes
- [ ] No

If yes, would you continue to use them if the Post Office is discontinued?

- [x] Yes
- [ ] No

Name: Patrick or Lynn Silvers

Address: 402 Main St. Hamilton Iowa 50116

Telephone: 641-218-9351

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

PATRICK OR LYNN SILVERS

402 MAIN STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings	☐ YES	☒ NO
a. Resetting/using postage meter	☐ YES	☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	☐ YES	☒ NO
b. Using for school bus stop	☐ YES	☒ NO
c. Assisting senior citizes, persons with disabilities. ect.	☐ YES	☒ NO
If yes, please explain:		
d. Using public bulletin board	☐ YES	☒ NO
e. Other	☐ YES	☒ NO
If yes, please explain:		

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Bussey, IA, Knoxville, IA

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

[X] Better [ ] Just as Good [ ] No Opinion [ ] Worse

If yes, please explain: No time constraints for getting my mail. Don't have to drive to pickup mail. Especially on Saturdays as the Post Office closes by noon.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

[X] Shopping Knoxville, Bussey, Oskaloosa

[X] Personal needs " "

[X] Banking " "

[ ] Employement " "

[X] Social needs " "

5. Do you currently use local businesses in the community?

[ ] Yes [X] No

If yes, would you continue to use them if the Post Office is discontinued?

[ ] Yes [ ] No

Name: Nicole Goemaat

Address: 115 Wabash Dr. (P.O. Box 122 Hamilton, IA 50116)

Telephone: 641-946-6004

Date: 3-23-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

NICOLE GOEMAAT

115 WABASH DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carr

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☑	☐	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☑ YES ☐ NO

If yes, please explain:
I am disabled & I go to post office daily.

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:
I do Paid it.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Glenda Clark

Address: 414 Fulton, Da P.O. Box 144 Hamilton, Ga

Telephone: 1041-946-7206

Date: 3/21/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would really rather the post office to stay open. I don't drive and am disabled, it is very convience for me.

UNITED STATES POSTAL SERVICE

03/30/2011

WANDA CLARK

PO BOX 144
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☐
b. Mailing Letters	☐	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☐
d. Pick up Post Office box mail	☐	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

CLOSE IT!!!

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

_____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
March 29, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Knoxville
☐	Personal needs	Knoxville
☐	Banking	Knoxville
☐	Employement	Des Moines
☐	Social needs	Knoxville

5. Do you currently use local businesses in the community?

☒ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☒ No

Name: Gregg B. Rankin

Address: 1601 Hwy G-76 Hamilton, Iowa 50116

Telephone: 641-891-3166

Date: 03-18-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

GREGG RANKIN

1601 HWY G76
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	Knoxville Oskaloosa Bussey Lovilia
☒	Personal needs	" " " "
☒	Banking	Knoxville
☒	Employement	Knoxville
☒	Social needs	Knoxville

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Vince & Kathy Goemaat

Address: 117 Wabash Dr Po Box 155 Hamilton

Telephone: 641-946-7747

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

VINCE & KATHY GOEMAAT

PO BOX 155
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: From work - Bussey Post Office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Knoxville
- ☑ Personal needs — "
- ☑ Banking — "
- ☐ Employement
- ☑ Social needs — Knoxville

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Shari Roberts

Address: 2180 Vermont Dr. Hamilton, IA 50116

Telephone: 641-891-6572

Date: 3/16/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Will my address change?
As far as the city?

UNITED STATES POSTAL SERVICE

03/30/2011

SHARI ROBERTS

2180 VERMONT DR
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
When shopping I go to Bussey or Knoxville.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping — Knoxville Oskaloosa
- ☑ Personal needs — Knoxville
- ☑ Banking — Knoxville - Pella - Oskaloosa
- ☐ Employement — ~ Retired
- ☑ Social needs — Knoxville - Oskaloosa

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Mary & Robert Pinegar

Address: 308 Mill St. - Hamilton

Telephone: 641-946-7767

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

MARY & ROBERT PINEGAR

308 MILL STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

I use the Bussey & Knoxville PO's.
We live like 10 miles from Hamilton so we shop more in Knoxville. I work near Bussey so sometimes use Bussey PO.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Knoxville, Pella, Des Moines
☑	Personal needs	" "
☑	Banking	Knoxville
☑	Employement	Bussey, Des Moines
☑	Social needs	Knoxville, Des Moines, etc.

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Tim & Ronda DeGeest

Address: 1642 Hwy G76, Hamilton

Telephone: 641-943-2586

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Will our mailing address change from Hamilton to Bussey?

UNITED STATES POSTAL SERVICE

03/30/2011

TIM & RONDA DEGEEST

1642 HWY G76
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

Like Knoxville, Bussey, or Pella

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employement
☐ Social needs

Des Moines
Pella
Knoxville

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Allyson Bailey

Address: 2246 Hwy 5 Hamilton Ia 50116

Telephone:

Date: 3-17-2018

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

ALLYSON BAILEY

2246 HWY 5
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Docket: 1368042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☒	☐	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

Bi am one (senior citizes Person)

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

what's going on in city

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain: Have no idea?

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Knoxville, Albia, Oskaloosa, Ottumwa IA

☒ Personal needs ? Determine Personal

☒ Banking Louisiana & Bussey

☐ Employement Retired

☒ Social needs ? Determine Social

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No Post office is the only business in Hamilton

Name: Jerry Johnson

Address: 808 Johnson ST Hamilton, IA

Telephone: 641-946-8226

Date: 03-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

JERRY JOHNSON

808 JOHNSON ST
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employement _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jeanenne and Archie Davis

Address: 1900 Van Buren Dr.

Telephone: 1-641-891-8591

Date: March 17, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We can really appreciate the need to close this post office. We very much would not like to have our address changed. It has been our address for 40 years and is a part of so many legal documents and papers.

Jeanenne Davis

UNITED STATES POSTAL SERVICE

03/30/2011

JEANENNE & ARCHIE DAVIS

1900 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Banking at Bussey

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Knoxville, Ia Oskaloosa, Ia Albia, Ia.

☒ Personal needs Walmart, Medicap, Farcway Drug Knoxville

☒ Banking Bussey & Albia

☐ Employement Retired

☒ Social needs Louisa, Albia Knoxville, Oskaloosa

5. Do you currently use local businesses in the community?

☐ Yes ☒ No Might in Bussey

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mrs Alice Klabunde

Address: 2228 Wilson Ave. Hamilton, Ia. 52114

Telephone: 641-218-8184

Date: 03-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

MRS DICK KLOBNAK

2228 WILSON DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: always use Bussey, Knoxville or Albis. I never use Hamilton

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☑ Employement

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: LISA Roberts

Address: 2010 Van Buren Dr. Hamilton, IA 50116

Telephone: 641 218-4145

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

LISA ROBERTS

2010 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑	Shopping	Knoxville
☑	Personal needs	↓
☑	Banking	↓
☑	Employement	↓
☑	Social needs	↓

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Joe Whitter

Address: 1719 Van Buren Dr Hamilton IA 50116

Telephone: 641 - 943-2407

Date: 3/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

JOE WHITLATCH

1719 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Knoxville, Albia, Lovilia, Bussey

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Des Moines

☑ Personal needs Knoxville, Albia, Bussey

☑ Banking Knoxville

☑ Employement Des Moines

☑ Social needs Knoxville, Albia, Bussey

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Corey Bakalar

Address: 317 Mill St Hamilton

Telephone: 641-946-7201

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

COREY BAKALAR

317 MILL STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employement Retired

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Thomas M Davis

Address: 2014 Van Buren Dr. Hamilton Iowa

Telephone: 641-946-9003

Date: Mar 17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

THOMAS M. DAVIS

2014 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: Lovelio Ter

post office

UNITED STATES POSTAL SERVICE

03/30/2011

TOM GULLION

2449 168TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

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Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
we primarily use the Knoxville post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Knoxville, Pella, Des Moines

☒ Personal needs " "

☒ Banking Knoxville

☒ Employement Knoxville, Pella

☒ Social needs " "

5. Do you currently use local businesses in the community?

☒ Yes ☐ No (I consider Knoxville/Pella local for us)

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Jake + Erika DeGeest

Address: 1630 Hwy G76, Hamilton IA 50116

Telephone: 641-891-8589

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We would be fine if you switched to Bussey -

UNITED STATES POSTAL SERVICE

03/30/2011

JAKE & ERIKA DEGEEST

1630 HWY G76
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Knoxville - Pella
- ☒ Personal needs Bussey - (Orton)
- ☒ Banking Knoxville
- ☒ Employement Retired
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Clifford Pettyjohn

Address: 308 Mill St

Telephone: 641-946-7740

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

CLIFFORD PETTYJOHN

302 MILL STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: use Pella Post office

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employement N/A

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Gordon R Shinn

Address: 2344 186th Pl Hamilton IA 50116

Telephone: 515-822-2228 Cell 641-946-7953 Home

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE®

03/30/2011

GORDON SHINN

2344 186TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

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Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ~~☐ NO~~

If yes, please explain: I go to Bussey or another town

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☑ Employement

☑ Social needs

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Rick & Brenda Padgett

Address: 2056 Van Buren Dr. Hamilton, Ia 50116

Telephone: 641-858-6128

Date: 3/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

RICK & BRENDA PADGETT

2056 VANBUREN DRIVE
HAMILTON, IA 50116

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Sincerely,

for Lisa Carve

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Bussey, P.O. My mail is sent from Bussey and the hours are longer so I do most of my business in Bussey

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking Don't live in Hamilton

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: John Nichols

Address: 2258 Vermont Dr. Hamilton

Telephone:

Date: 3/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

JOHN NICHOLS

2258 VERMONT DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

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Sincerely,

Lisa Carver

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:
Knoxville's

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employement _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: COTTON

Address: 1755 VAN BUREN HAMILTON IOWA

Telephone:

Date: 3/17/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

THE COTTON'S

1755 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

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Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
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e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Im Retired - I go by Knoxville post Office when I go, but thats not very Often. I live in the Country.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employement
☒ Social needs

I don't live in Hamilton, I like in the Country. I go to Knoxville.

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Larry Vancunbrock

Address: 2348 170th Pl. Hamilton, Iowa 50116

Telephone: 943-2582 or cell - 641-931-6014

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

LARRY VANCENBROCK

2340 170TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO would but not allowed.

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☑ YES ☐ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: drive by Lovilia & Bussey offices quite often but always use Hamilton's because thats where I live & enjoy the service.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Knoxville, Osky or Albia

☑ Personal needs " "

☑ Banking Bussey/Lorilia

☐ Employement

☑ Social needs All of the above.

5. Do you currently use local businesses in the community?

☐ Yes ☐ No ☑ N/A

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: S. Joan Klobnak, Lydia Klobnak & Dakota Klobnak

Address: 413 Main St P.O. Box 113 Hamilton IA 50116

Telephone: 641-946-8179

Date: 3-15-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

S. JOAN, LYDIA & DAKOTA KLOBNAK

PO BOX 113
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒	Shopping	OSKALOOSA
☒	Personal needs	OSKALOOSA
☒	Banking	Bussel
☐	Employement	Retired
☒	Social needs	

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Lawrence Pettyjohn

Address: 111 Wabash Hamilton IA

Telephone:

Date: 3/17/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

LAWRENCE PETTYJOHN

111 WABASH
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping

☑ Personal needs

☑ Banking

☑ Employement

☑ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☑ No

Name: Susan Gullion

Address: 102 Wabash Dr Hamilton IA 50116

Telephone: 515-897-9664

Date: 3-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

SUSAN GULLION

102 WABASH DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
I use the Bussey PO primarily

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employement _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: KURT + HEATHER DUNKIN

Address: 2239 WILSON DR, HAMILTON, IA 50116

Telephone: 641-946-7901

Date: 3/21/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

KURT & HEATHER DUNKIN

2239 WILSON DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Use Bussey or Knoxville to pu stamps or drop mail.

3. If you previously received carrier delivery, there will be no change to your delivery service → proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- [4] Shopping Knoxville
- [2] Personal needs "
- [1] Banking "
- [4] Employement Des Moines
- [1] Social needs

5. Do you currently use local businesses in the community?

[1] Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

[4] Yes ☐ No

Name: Keith Buesing

Address: 1701 Vermont Dr. Hamilton, IA

Telephone: 641 218 8374

Date: 3/20/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

KEITH BUESING

1701 VERMONT DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

live in rural area 7 mi from Hamilton, use Knoxville Postoffice

UNITED STATES POSTAL SERVICE

03/30/2011

JAY DAVIS

1908 VANBUREN
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:
Normally use Pella Office or go thru Bussey

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☒ Employement _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Tim + Deanna Klobnak

Address: 608 Woodland Drive

Telephone: 641-946-7620

Date: March 21, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

TIM & DEANNA KLOBNAK

608 WOODLAND DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☑
b. Mailing Letters	☐	☐	☐	☑
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities, ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

03/30/2011

BETTY FLANDERS

1685 HWY G76
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☒	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☒ Employement

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Merrietta Stanley

Address: 2387 170th Pl. Hamilton, Ia 50116

Telephone: 641-943-2420

Date: 3-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

MERRIETTA STANLEY

2387 170TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: We drive past P.O. in Knoxville, Lovitia, Algoa

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- [X] Shopping _____
- [X] Personal needs _____
- [X] Banking _____
- [X] Employement _____
- [X] Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes [X] No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes [X] No

Name: VERN DALE & L. JAYNE Goemaat

Address: 2249 170TH PLACE Hamilton, IA 50116

Telephone: 641-943-2250

Date: 3/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

VERN DALE & L. JAYNE GOEMAAT

2249 170TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

usually go to Bussy, Ia. to do business

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Beverly J Clipperton

Address: 2225 170th Place — Hamilton, Iowa

Telephone: 641-943-2293

Date: Mar 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am a rural residence and always have gotten my mail by rural delivery service so the closing of the Hamilton post office would not affect me.

UNITED STATES POSTAL SERVICE®

03/30/2011

BEVERLY CLIPPERTON

2225 170TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Louisa, Bussey

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Knoxville

☒ Personal needs Knoxville

☒ Banking Bussey

☐ Employement retired

☒ Social needs Albia

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Betty Stalter

Address: 2356 212 Pl

Telephone: 515-946-7930

Date: March-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

BETTY WALTER

2356 212TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carver

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50118
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

LOVILLA - BUSSEY

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employement _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Darcy L. McCombs

Address: 110 S. Allen St. Hamilton, IA 50116

Telephone: 1-641-946-7340

Date: 3·22·2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/30/2011

DARCY L. MCCOMBS

110 S. ALLEN STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Lisa Carr

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping _____

☒ Personal needs _____

☒ Banking _____

☐ Employement _____

☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Stephanie Bailey

Address: 2272 Hwy 5 Hamilton, IA 50116

Telephone:

Date: 3/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We always use the post office in Bussey.

UNITED STATES POSTAL SERVICE

03/31/2011

STEPHANIE BAILEY

2272 HWY 5
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Sheila Vanden

Address: 2448 Hwy 5 Hamilton, Ia 50116

Telephone: 641-946 7230

Date: 3/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I think it would be a mistake to close the post office. Many people will be upset. I use it weekly. Just make people have to go further.

UNITED STATES POSTAL SERVICE

03/31/2011

SHEILA VANVEEN

2448 HWY 5
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☐	☑	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☐	☐	☑
e. Pick up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping _____

☐ Personal needs _____

☐ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Les Vanleen

Address: 2205 Wilson Dr.

Telephone: 641-891-0805

Date: 3/22/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It is ~~case~~ comes in handy having a post office close to home. Hope it stays open.

UNITED STATES POSTAL SERVICE®

03/31/2011

LES VANVEEN

2205 WILSON DR
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☐	☑	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☐	☑	☐	☐
e. Pick up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☑	☐	☑	☐
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☑	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☑ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☑ YES ☐ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☑ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employement _____

☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DAVID MEINKE

Address: P.O. BOX 106

Telephone: 641-218-4951

Date: 3/27/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

03/31/2011

DAVID MEINKE

PO BOX 106
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☒	☐	☐
b. Mailing Letters	☐	☒	☐	☐
c. Mailing Parcels	☐	☐	☒	☐
d. Pick up Post Office box mail	☒	☐	☐	☐
e. Pick up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☒ YES ☐ NO

b. Using for school bus stop ☒ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain: pick up elderly mothers mail

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☒ YES ☐ NO

If yes, please explain: It gives some of the older citizens something to look forward to walking to the post office

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping Oskaloosa

☐ Personal needs

☑ Banking Bussey

☑ Employement Pella

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☑ No There is no other business

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES
POSTAL SERVICE

MEMO TO THE RECORD
April 1, 2011

I was not able to respond to the questionnaire because it was returned without a name or return address.

Lisa K Carver
Post Office Review Investigator

UNITED STATES POSTAL SERVICE

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☑	☐
b. Mailing Letters	☑	☐	☐	☐
c. Mailing Parcels	☐	☐	☐	☑
d. Pick up Post Office box mail	☑	☐	☐	☐
e. Pick up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other Postal Services

a. Entering permit mailings ☐ YES ☐ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☑ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☑ Shopping Knoxville, Ia
- ☑ Personal needs " "
- ☑ Banking Bussey State Bank Bussey Ia.
- ☐ Employement
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Paul Jr. + Barbara Pittroff

Address: 408 E. St.

Telephone: 1-641-946-7260

Date: 3-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/01/2011

PAUL & BARBARA POTTORFF

408 E STREET
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

- want to keep our Hamilton P.O. Our Post master, Sarah Lang does a super job, she is friendly helpful & service is great. as our postal clerk
It would be an inconvenience to go elsewhere to get stamps mailing letters, parcels, money orders etc.
We hope to keep our Post Office, here in Hamilton.
A long time Resident
& Sr. Citizen Vera Des Plaques
Thank you.

Customer Questionaire

ou used the HAMILTON Post Office for each of the following:

	Daily	Weekly	Monthly	Never
	☒	☐	☐	☐
	☒	☐	☐	☐
	☐	☐	☒	☐
	☒	☐	☐	☐
	☐	☐	☐	☐
	☐	☐	☒	☐
Registered Mail, Insured on	☐	☐	☒	☐
	☐	☐	☐	☐
	☐	☐	☐	☐

☐ YES ☐ NO

☐ YES ☐ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☐ NO

b. Using for school bus stop ☐ YES ☐ NO

c. Assisting senior citizes, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain: Handicap Parking access

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: None

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employement Retired

☒ Social needs Visiting w/others in town.

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Vera Desplanque

Address: 112 E. Weston Dr. Hamilton, IA 50116

Telephone:

Date: 03/29/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/01/2011

VERA DESPLANQUE

112 E WESTON DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the HAMILTON Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
- Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier.

If it is determined that a discontinuance of the HAMILTON Post Office should be pursued, a formal proposal will be posted in the HAMILTON Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Lisa Carver
for Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE®

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☒	☐
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain: _____

d. Using public bulletin board ☐ YES ☒ NO

e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Knoxville

☒ Personal needs Knoxville

☒ Banking Bussey

☒ Employement Pella

☒ Social needs Bussey

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Carl Walter

Address: 2029 Van Buren Dr

Telephone: Hamilton IA 50116

Date: 3-27-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/12/2011

CARL WALTER

2029 VANBUREN DRIVE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy L Balik

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☐	☐	☒
e. Pick up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☑ NO

a. Resetting/using postage meter ☐ YES ☑ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☑ NO

b. Using for school bus stop ☐ YES ☑ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☑ NO

If yes, please explain:

d. Using public bulletin board ☐ YES ☑ NO

e. Other ☐ YES ☑ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☑ YES ☐ NO

If yes, please explain:

I have busy to do at the Busy Book

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☐ Employement _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☑ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☑ Yes ☐ No

Name: Loren & Irene Davis

Address: 2403 186th Pl. Hamilton, IA 50116

Telephone: 641-946-7379

Date: 4-1-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

UNITED STATES POSTAL SERVICE

04/12/2011

LOREN & IRENE DAVIS

2403 186TH PLACE
HAMILTON, IA 50116

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy L Balik

Amy Balik
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

Docket: 1366042 - 50116
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the HAMILTON Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	☐	☐	☐	☒
b. Mailing Letters	☐	☐	☐	☒
c. Mailing Parcels	☐	☐	☐	☒
d. Pick up Post Office box mail	☐	☒	☐	☐
e. Pick up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other Postal Services

a. Entering permit mailings ☐ YES ☒ NO

a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

a. Picking up government forms (such as tax forms) ☐ YES ☒ NO

b. Using for school bus stop ☐ YES ☒ NO

c. Assisting senior citizes, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board ☒ YES ☐ NO

e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain: Albia.

My business hours DO NOT WORK for this POST OFFICE IN HAMILTON, NO ACCESS TO POST BOX, slow delivery to boxes, and the last straw was when she told my brother, she could not walk 20 steps and get my MAIL for him! I CLOSED HAMILTONS OFFICE BOX and moved my business to Albia.

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☑ No Opinion ☐ Worse

If yes, please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☑ Shopping _____

☑ Personal needs _____

☑ Banking _____

☑ Employement _____

☑ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☑ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: John Edgren

Address: Po Box 159 (Former) Hamilton IA 50116 / New P.O. Box 364 Albia IA 52531

Telephone: 641-870-0516

Date: APRIL 22 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I SET UP A buisness in Hamilton in 2009. the post office is the worst I HAVE EVER USED! THE Limited Hours made it impossible to utilize for stamps and other services.

UNITED STATES POSTAL SERVICE®

05/05/2011

JOHN EDGREN

PO BOX 364
, 52531-0364

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Hamilton Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that a postal employees was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Hamilton Post Office should be pursued, a formal proposal will be posted in the Bussey Post Office and Hamilton Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Amy L Balik

Stacy St. John
Manager, Post Office Operations
PO Box 9998
Cedar Rapids, Iowa, 52406-9998

UNITED STATES POSTAL SERVICE

06/23/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Hamilton Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Stacy St. John Manager Post Office Operations.

GAIL DUBA
DISTRICT MANAGER
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1366042.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the HAMILTON was received by 06/23/2011.
Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note**: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 07/07/2011

HAMILTON IA 50116
JUL 07 2011
USPS

Posting Round Date:

Date of Removal: 08/08/2011

Removal Round Date:

FINAL DETERMINATION TO CLOSE THE HAMILTON, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1366042 - 50116

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Hamilton, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bussey Post Office, located four miles away.

The postmaster position became vacant when the postmaster resigned on September 11, 2002. An employee from a neighboring office may have been installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for closing or consolidation due to the following reasons: Study for discontinuance request based on minimal workload, revenue, need for more operational efficiency and the ability for the Postal Service to provide effective and regular service by an alternate means.

The Hamilton Post Office, an EAS-53 level, provided service from 10:30 - 14:45 Monday - Friday 10:30 - 11:45 Saturday and lobby hours of 10:30-15:00 on Monday - Friday and 10:30-11:45 on Saturday to 34 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: $7,603 (20 revenue units) in FY 2008; $5,133 (13 revenue units) in FY 2009; and $4,495 (12 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 29, 2011, representatives from the Postal Service were available at Hamilton Community Center to answer questions and provide information to customers. 11 customer(s) attended the meeting.

On March 14, 2011, 117 questionnaires were distributed to delivery customers of the Hamilton Post Office. Questionnaires were also available over the counter for retail customers at the Hamilton Post Office . 50 questionnaires were returned. 4 responses were favorable, 1 unfavorable, and 45 expressed no opinion regarding the proposed alternate service.

When this final determination is implemented, delivery and retail services will be provided by the Bussey Post Office, an EAS-13 level office. Window service hours at the Bussey Post Office are from 09:00-12:00 & 13:00-16:15, Monday through Friday, and 09:00 10:15 on Saturday. There are 64 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
3.	**Concern:**	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bussey postmaster.
	Concern:	Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response: The customer expressed a concern that a postal employees was rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

5. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the

Response: Courteous and helpful service will be provided by personnel at the Bussey Post Office and from the carrier.

6. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

7. **Concern:** Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. All mail will continue to be addressed to Hamilton, IA 50116. Customers will be assigned a carrier route address instead of a PO Box. If you currently have rural delivery, your address will not change.

8. **Concern:** Customers were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

9. **Concern:** Customers were concerned about senior citizens

Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.

10. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:** Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

12. **Concern:** Customers inquired about mailbox installation and maintenance

Response: The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

13. **Concern:** Customers were concerned about obtaining services from the carrier

Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some imm

14. **Concern:** You expressed a concern that they requested and were denied rural delivery service

Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

Some advantages of the final determination are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the final determination are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

This final determination to close the Hamilton Post Office was posted with an invitation for comment at the Hamilton Post Office and Bussey Post Office from April 18, 2011 to June 19, 2011. The following additional concerns were received during the proposal posting period:

NONE

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

amilton is an incorporated community located in Marion County. The community is administered politically by Mayor and Council. olice protection is provided by the Marion County Sheriff. Fire protection is provided by the Bussey or Lovilia Fire Departments. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Hamilton United Methodist Church, City Of Hamilton, City Of Marysville,, Mane Attractions . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the Post Office will also be available at the Bussey Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
2.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services such as the public bulletin board. There is a bulletin board at the Bussey Post Office that can be utilized for this purpose.
3.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.
4.	**Concern:**	Customer expressed a concern about nonpostal services
	Response:	The customer expressed a concern about nonpostal services. Nonpostal services provided at the Hamilton Post Office will be available at the Bussey Post Office. Government forms normally provided by the post office will also be available at the Bussey Post Office or by contacting your local government agency.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster resigned on September 11, 2002. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of $ 16,157 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	$ 14,404
Fringe Benefits @ 33.5%	$ 4,825
Annual Lease Costs	+ $ 15
Total Annual Costs	$ 19,244
Less Annual Cost of Replacement Service	- $ 3,087
Total Annual Savings	$ 16,157

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Hamilton, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bussey Post Office, located four miles away.

The postmaster resigned on September 11, 2002. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Hamilton Post Office provided delivery service to no customers and 34 PO Box customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

here will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated $16,157 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Hamilton Post Office and Bussey Post Office during normal office hours.

B. Appeal Rights. This final determination to close the Hamilton Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Hamilton Post Office and Bussey Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

06/28/2011
Date

UNITED STATES POSTAL SERVICE

07/07/2011

OFFICER-IN-CHARGE/POSTMASTER
Hamilton Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Hamilton Post Office Final Determination Docket No. 1366042 - 50116

Please post in the lobby the enclosed final determination to close the Hamilton Post Office. The final determination must be posted in a prominent place from 07/07/2011 through close of business on 08/08/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 08/09/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE
POST OFFICE REVIEW COORDINATOR
PO BOX 9998
CEDAR RAPIDS, IOWA 52406-9998

Enclosures:
Final Determination Official Record