UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:		Lobby Hours	
Monday – Friday	7:30 am – 6:00 pm	Monday – Sunday	open 24 hours
Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

205

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

206

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

206

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☑	Ashland Road
Personal needs	☑	Ashland Road
Banking	☑	Ashland Road
Employment	☐	
Social needs	☑	Ashland Road

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued? ?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted]

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

206

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

207

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☑	Ashland Road
Personal needs	☑	Ashland Road
Banking	☑	Ashland Road
Employment	☐	
Social needs	☑	Ashland Road

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: _____ Date: 7-21-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

207

[redacted]

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

208

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☐	☑	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ WAL MART

Personal needs ☐ " "

Banking ☐ RICHLAND - ASH. RD

Employment ☐ MED. CENTRAL PART TIME

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

208

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

209

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

If yes, which offices: 44907, Main Post Office

29

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued? THESE ARE NOT RELATED

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 07/21/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

209

[redacted]

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Cleveland, Ohio 44101-9996

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209

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

210

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ Maybe
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ Kroger Ashley RD

Personal needs ☐ _____

Banking ☐ Mechanics Ashley RD

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/17/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

210

[redacted]

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2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ Kroger Ashland Rd

Personal needs ☐ _____

Banking ☐ Mechanics Ashland Rd

Employment ☐ N+B construing + carping

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted] (ple

Address: [redacted]

Telephone number: [redacted] Date: 7-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

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Alternate locations to purchase postage stamps:

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
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e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☒	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☒	☐	☐	☐
i. Buying stamp-collecting material	☒	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☒

If yes, which offices: ~~Main on Diamond~~ or ~~Off Lexington Ave~~
To far to go This One on Ashland rd is close to Me.

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-17-09.

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

27

October 29, 2009

[redacted]

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Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

214

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☐	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

214

If yes, which offices? _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☐	NONE Kroger Ashland Rd
Personal needs	☐	Mechanics Ashland Rd
Banking	☐	"
Employment	☒	Ashland job not by a post office
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted] _____
(please print your name)

Address: [redacted]

Telephone number: [redacted] e: 10/7/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

214

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

214

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

25

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☒	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☒	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings — Yes ☒ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

25

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services? NONE

Shopping	☐	Kroger Ashland Rd
Personal needs	☒	odd lot's Ashland Rd + Drugstore right across
Banking	☒	Mechanics Ashland Rd
Employment	☐	Home maker
Social needs	☐	Med each month at Kroger Pharm 1060 Ashland Rd. phone 419-589-3693

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-20-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

215

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

-216

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☒	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ Sometimes Maybe
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

216

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☐	NONE Rogers Ashland Rd
Personal needs	☐	Odd lots Ashland Rd
Banking	☐	Mechanics Ashland Rd
Employment	☐	Metuk Teller
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

216

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:		Lobby Hours	
Monday – Friday	7:30 am – 6:00 pm	Monday – Sunday	open 24 hours
Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

217

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: Hunting Stamps—Zip Code info
Please don't Close Ashland Rd or Lexington Post Offices
I use both they are vital to me. Such nice people work
there and are so much help!

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☑ No ☐

If yes, which offices: Lexington PO. Ashland Rd PO. Lexington Ave PO 27

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services? I try to Keep local!

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued? I don't have to go somewhere else. The price of gas

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7.30.09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

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Mansfield OH 44901-9998

Business Hours:
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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

218

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services? NONE

Shopping	☐	Krogers (42) Ashland Rd
Personal needs	☐	ODD Lots (42) Ashland Rd
Banking	☐	Mechanics (42) Ashland Rd
Employment	☐	Home Maker
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/17/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

218

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

29

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☒	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail *	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

Plans are to use this service in the future for E-bay (Seller).

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/14/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

219

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

29

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

20

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☑ No ☐

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/14/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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200 N Diamond St
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Mall in Ontario
Personal needs	☒	Mansfield Hair cut
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-14-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

223

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☒	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☒ Mechanics

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-21-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

323

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

224

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐ Some Yes Some No

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 07/20/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

_____

_____

225

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☑ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/22/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

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2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

226

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Some Times MANSFIELD & ONTARIO
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted] [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

226

October 29, 2009

[redacted]

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

227

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ Out of town

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 892 OF 987

UNITED STATES POSTAL SERVICE

October 29, 2009

27

[redacted]

Dear Postal Customer,

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228

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
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e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☒ No ☐

If yes, please explain: MAIL HOLD SERVICE

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

228

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

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UNITED STATES POSTAL SERVICE

October 29, 2009

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Alternate locations to purchase postage stamps:

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Walgreen's	CVS Drug Store

229

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	☑	☑	☑	☐
c. Mailing parcels	☐	☐	☑	☐
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e. Picking up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☑ No ☐

If yes, which offices: ASHLAND RD

229

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☑	MANS. ONTARIO
Personal needs	☑	11 ASHLAND
Banking	☑	ASHLAND RD
Employment	☑	ASHLAND RD
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: UNLISTED Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 700 OF 987

UNITED STATES POSTAL SERVICE

October 29, 2009

229

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

230

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: Branch office closest mail drop! 30

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	
Personal needs	☒	
Banking	☐	
Employment	☐	
Social needs	☒	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-20-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

150

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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200 N Diamond St
Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

-30

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☑	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☑	No ☐
b. Resetting/using postage meter	Yes ☑	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☑	No ☐
b. Other	Yes ☑	No ☐

If yes, please explain: People at desk for general info about the area and help in any area if they can help me.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

231

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

731

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☒

If yes, please explain: _____

_____

_____

232

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/22/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 942 OF 987

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:		Lobby Hours	
Monday – Friday	7:30 am – 6:00 pm	Monday – Sunday	open 24 hours
Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

233

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☒
b. Other	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

233

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: N/A Date: 9-21-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

233

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

233

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

224

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

DOCKET NO.: LINCOLN 44905
ITEM NO.: 31
PAGE NO.: 920 OF 987

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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234

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

235

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

235

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ _____

Personal needs ☑ _____

Banking ☐ _____

Employment ☑ Lexington

Social needs ☑ Bellville

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/21/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

235

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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235

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

236

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒ (rarely)	☐
b. Mailing letters * Bills	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐ sometimes	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

If yes, which offices: Downtown MAIN P.O. - LEXINGTON - LINCOLN ON Ashland Rd

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Mall + downtown + Neighborhood;
Personal needs	☒	" " plus area drug Stores
Banking	☒	Neighborhood
Employment	☐	
Social needs	☒	All over the city + Sub

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ Perhaps! No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-23-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

236

[redacted]

Dear Postal Customer,

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Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

236

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

237

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☒	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

237

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted] (Please print your name)

Address: [redacted]

Telephone number: [redacted] Date: July 22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

257

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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237

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

238

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☒ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

October 29, 2009

238

[redacted]

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738

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	X	☐	☐
b. Mailing letters	X	☐	☐	☐
c. Mailing parcels	X	☐	☐	☐
d. Picking up Post Office box mail	☐	X	☐	☐
e. Picking up general delivery mail	☐	X	☐	☐
f. Buying money orders	☐	X	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	X	☐	☐
h. Sending Express Mail	☐	X	☐	☐
i. Buying stamp-collecting material	☐	☐	X	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No X

Nonpostal Services

a. Other — Yes ☐ No X

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: _____ Date: July 2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

128

Dear Postal Customer,

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Cleveland, Ohio 44101-9996

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259

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

240

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

240

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Lexington Springmill Rd
Personal needs	☐	
Banking	☒	Ashland Rd
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: _____ Date: 7-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

240

Dear Postal Customer,

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245

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

241

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

24

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: Cell Phone Date: 7-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

241

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241

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

242

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

242

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-25-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
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UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

242

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-2472

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

243

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
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c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	when needed ☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings Yes ☐ No ☐

Nonpostal Services

a. Other Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

243

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ Giveaway

Personal needs ☑ Beauty Shop

Banking ☑ Key Bank

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-15-09

[redacted]

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31
PAGE NO.: 956 OF 987

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

243

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Postal Customer Questionnaire

244

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

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Nonpostal Services

a. Other — Yes ☐ No ☒

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Yes ☐ No ☒

If yes, which offices: _____

249

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ No
Personal needs ☐ No
Banking ☐ No
Employment ☐ No
Social needs ☐ No

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/20/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

244

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

245

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

The retired people of this area need this post office.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

245

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-21-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

245

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Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Lobby Hours
Monday – Sunday open 24 hours

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2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

245

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

246

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

_____

_____

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31
PAGE NO.: 968 OF 987

UNITED STATES
POSTAL SERVICE

October 29, 2009

246

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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2200 Orange Ave.
Cleveland, Ohio 44101-9996

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240

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

247

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ Madison Twp

Personal needs ☐ " "

Banking ☐ " "

Employment ☐ Lexington Ave

Social needs ☐ Madison Twp

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7.15.09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

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247

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

248

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

October 29, 2009

2 of 8

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Lobby Hours
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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31A
PAGE NO.: 1 OF 1

Memo to the Record:

Error listed for number of pages on Item 31.
Docket reads .....# of 987
Actual in docket ...# of 977

[redacted]

Harry Myers
Manager, Customer Relations
2200 Orange Ave Rm 206
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

PROPOSAL CHECKLIST / MANSFIELD LINCOLN BRANCH

Section I **Responsiveness to Community Postal Needs**

YES	Tell what we are doing and why.
YES	Is reason for discontinuance justified and documented in the record?
YES	If suspended, tell the type of alternate service customers are now receiving.
NA	Reason for vacancy and information on postmaster/OIC
YES	Number of customers, type of service they received, and will receive.
YES	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
YES	Last 3 fiscal years of revenue and revenue units.
YES	Decline in service workload/reduction in EAS level, if appropriate.
YES	Nearest post office, office level, miles away, hours of service, number of post office boxes available.
YES	Administrative/emanating office – office level, miles away, hours of service, number of post office boxes available.
YES	If the nearby/administrative post office has a different post office box fee schedule, this is stated in the proposal.
YES	Preproposal activities – questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and USPS responses.
NA	Community meeting. Number of customers who attended, customer concerns and USPS responses.
NA	Information on petitions and congressional inquiries included with USPS responses.
NA	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and USPS responses.
YES	Advantages and disadvantages of proposed alternate service.
YES	Any other pertinent information concerning postal needs.

Section II **Effect on the Community**

YES	Brief background of area, community government, population, etc.
YES	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
YES	Was post office used as meeting place?
YES	Shelter for bus stop?
YES	Public bulletin board?

UNITED STATES POSTAL SERVICE

YES	Government forms?
YES	Assistance to senior citizens, persons with disabilities, etc.?
YES	Historical value of office?
YES	Address change?
YES	Community identity preserved?
YES	Growth trends (flat, up, down)?
YES	Any other nonpostal items identified.

Section III Effect on Employees

YES	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

YES A statement of annual savings includes a breakdown as follows:

Career SSA Clerk's minimum salary	EAS - ____	$	39,765	82,086 P=0
Fringe benefits 33.5%			13,303	27,498
Rental costs, excluding utilities	18,719 utilities	+	22,980	41,699
Total annual costs		$	76,048	
Less estimated cost of replacement service		-	0	0
Total annual savings		$	76,048	151,28
One-time expense for installation of CBUs and parcel lockers		$	5957	

YES	Is Career SSA Clerk's salary based on the minimum salary?
NA	Does postmaster salary reflect the current office evaluation?

Section V Other Factors

YES	The Postal Service has identified no other factors for consideration (if appropriate).
YES	List other factors as appropriate.
NA	Other factors when replacement service is a CPO.

UNITED STATES POSTAL SERVICE

Section VI Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

YES

Checklist completed by: Mark Crumrine Date: 11-06-2009

(Investigative Coordinator)

Reviewed and certified by: [redacted] Date 11-6-09

(District Post Office Review Coordinator)

PROPOSAL TO CONSOLIDATE

THE MANSFIELD-LINCOLN, OH CLASSIFIED BRANCH

AND

MANSFIELD OH MAIN POST OFFICE

DOCKET NUMBER 44905

RESPONSIVE TO COMMUNITY NEEDS

The Postal Service is proposing to consolidate the Mansfield-Lincoln Classified Branch and provide retail services and post office box service at the Mansfield Main Post Office located 2 miles away from the Lincoln Branch. The decision to consolidate the unit with the Mansfield Main Post Office is due to reduced workload and customer activity, as well as viable alternative means for providing equivalent service at four (4) other locations where retail postal services are available. The four (4) locations are all within a five (5) mile radius of the Mansfield Lincoln Branch.

The Mansfield Lincoln Branch is located at 989 Ashland Rd, Mansfield, OH 44905-9998. It is a 2334 square foot facility. The Postmaster of Mansfield has administration of this Branch. The Mansfield Lincoln Branch is a leased facility; with a 90 day termination clause in the event that growth of the service at the Mansfield Lincoln Branch requires additional space and the landlord cannot provide it. The annual lease is $22,980 and expires on January 31, 2013.

The Mansfield Lincoln Branch is staffed with two (2) full time Sales and Service Associate daily, Monday through Friday.

Total Annual Costs:

Employee Salaries	$39,765 – 82,086 03
Fringe Benefits	$13,303 – 27,498 03
Lease Rental Costs	$22,980
Utilities	$18,719
Total Costs	$94,767 – 151,283 03

The 44905 zip code is provided free delivery from the Mansfield Main Post Office in the form of city delivery. The method of free delivery will not change if this plan is implemented.

The Mansfield Lincoln Branch provides retail service 40 hours per week. The hours are Monday through Friday 8:30 am through 4:30 pm. There are no Saturday retail hours. The lobby for the Mansfield Lincoln Branch is open 24 hours every day. Retail Services at the Mansfield Lincoln Branch include the sale of stamps, stamped paper, and money orders; and special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail.
The Mansfield Lincoln Branch accepts and dispatches all classes of mail.
The Mansfield Lincoln Branch also provides Post Office Box Service.

There are a total of [redacted] post office boxes at the branch, [redacted] are currently rented. Of those [redacted], [redacted] boxes are issued to businesses. The posted box mail available time is 10:00 am, Monday through Saturday. The post office box fee group for this branch is fee group 3. There are [redacted] permit mailers or postage meters users. The post office box mail is dispatched to the Mansfield Lincoln Branch by a dispatch driver from the Mansfield mail processing facility daily at 7:40 am. The outgoing mail is dispatched Monday through Saturday at 17:00 by a dispatch driver from the Mansfield mail processing facility.

There are two (2) collection boxes at the Mansfield Lincoln Branch to deposit outgoing mail:

Box 4490500006 is located at the east end of the lot, east of the plaza in which the Mansfield Lincoln Branch is located. This collection box is identified as a snorkel mail type box.

Box 4490500008 is located in the lobby of the Mansfield Lincoln Branch

The Mansfield Post Office is located at 200 N Diamond St., Mansfield, Ohio 44901-9998. It is a driving distance of 2 miles from the Mansfield Lincoln Branch. It is a postal owned facility, and is a 158,938 square foot facility. It houses retail, city & rural carrier, mail processing, and administrative operations.

The Mansfield Main Post Office provides retail services 56.5 hours per week. The retail hours are 7:30 am until 6:00 pm Monday through Friday. The Saturday retail hours are 9:00 am until 1:00 pm... The lobby is open 24 hours. The Mansfield Main Post Office is closed Sundays and holidays. Retail Services at the Mansfield Main Post Office include the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail. The Mansfield Main Post Office also accepts and dispatches all classes of mail.

The Mansfield Main Post Office also provides Post Office Box service. There are a total of [redacted] post office boxes at the unit, [redacted] of those boxes are rented. The post office box fee group for this location is a fee group 6. The box mail is to be available at 10:00 am Monday through Saturday.

If this plan is implemented the current post office box customers at the Mansfield Lincoln Branch will not need to make an address correction when the post office boxes are relocated to the Mansfield Main Post Office. Rotary boxes will be placed in the lobby to accept the same post office box numbers. In addition, when their current post office box rental

expires, post office box customers from the Mansfield Lincoln Branch will go from a group fee 3 to a reduced group fee 6.

If a post office box customer from the Mansfield Lincoln Branch decides to cancel their post office box they will receive a prorated refund. The prorated refund would be based upon the time left on their rental.

If a post office box customer from the Mansfield Lincoln Branch decides to relocate their post office box to another post office/station or branch other than the Mansfield Main Post Office, they will receive the same rate until the current rental expires. The post office box customer would need to complete a PS Form 3575 – Change of Address to make an address change to the new location and box number.

There are a total of five (5) collection points (Including the 2 locations at the Mansfield Lincoln Branch) in the Mansfield Lincoln Branch 44905 zip code area. Four (4) of these five (5) collection points will remain:

Box 4490500003	777 Laver Rd	[redacted]
Box 4490500009	1060 Ashland Rd	
Box 4490500004	661 Park Ave E	
Box 4490500008	989 Ashland Rd	
Box 4490500006	989 Ashland Rd	

Identified LDC45 workload is determined by reviewing the window Operations Survey (WOS) – Actual Staffing Graph and the WOS Detail and Summary Report. The staffing graph is based upon both revenue and non-revenue transactions entered into the Point of Service (POS) units. The WOS reports March 2009 – October 2008 for the Mansfield Lincoln Branch indicates that during business hours the Mansfield Lincoln Branch earns one (1) full Sales & Service Associate. The high point is experienced between 11:00 am and 4:30 pm when the Mansfield Lincoln Branch earns 1.0 staffing credits based upon transactions entered in that time frame.

Based upon the WOS Detail and Summary Report the average daily earned hours from the transactions entered in October / March for Mansfield Lincoln Branch is [redacted] daily hours.

The Mansfield Post Office is currently adequately staffed to accept increased retail customer activity from the Mansfield Lincoln Branch.

The workload associated with the post office boxes being moved from the Mansfield Lincoln Branch to the Mansfield Main Post Office is minimal. The Mansfield Lincoln Branch post office box volume for the [redacted] rented boxes is a daily average of [redacted] feet of letter mail, [redacted] feet of flat mail, and [redacted]

parcels. Based upon this average volume the unit would earn [redacted] daily hours in LDC44 (Box). The Mansfield Main Post Office is staffed to accept the box mail from the Mansfield Lincoln Branch.

The total number of retail transactions at the Mansfield Lincoln Branch for fiscal year 2009 were [redacted] same period last year the retail transactions were [redacted]. This indicates a [redacted] of [redacted] transactions from the previous year.

The total number of customer visits at the Mansfield Lincoln Branch for fiscal year 2009 were [redacted]; same period last year the customer visits were [redacted]. This indicates that a [redacted] of [redacted] customer visits from the previous year.

Walk – In Revenue for the prior three (3) fiscal years at the Mansfield Lincoln Branch

FY09	$[redacted]
FY08	$[redacted]
FY07	$[redacted]

The average wait time in line for the Mansfield Lincoln Branch is [redacted] ~~unavailable.~~ The average wait time in line for the Mansfield Main Post Office is [redacted] minutes.

On July 14, 2009 questionnaires were made available to both post office box customers and retail customers of the Mansfield Lincoln Branch. Each rented post office box customer received a questionnaire that was placed in their post office box. 100 questionnaires were made available to walk- in retail customers. These questionnaires were placed on the retail counter for customers. A total of 239 questionnaires were returned. None of these responses were favorable, 83 were unfavorable, and 156 expressed no opinion.

242 083 159 083

The following postal concerns were expressed on the returned questionnaires:

1. **Concern:** Wait in line time at the Mansfield Post Office

   Response: The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the manager so she can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

2. **Concern:** Customers were concerned for senior citizens or people with disabilities.

   Response: Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

3. **Concern:** Customers expressed desire for Lincoln Finance Unit to stay the same.

   Response: We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews

4. **Concern:** Customers concern with having to travel further for service.

   Response: Mansfield Post Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available to this location.

   Alternate locations to purchase postage
   stamps : Key Bank (ATM) – Kroger – Walgreen's – CVS Drug Stores

5. **Concern:** Customers were concerned about their tax dollars.

   Response: The Postal Service is not supported by tax dollars and must meet expenses by the revenue it generates. Operational savings contributes in the long run to stable postage rates and savings for customers

6. **Concern:** Customers expressed concern about rude employees.

   Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the manager.

7. **Concern:** Customers state we are here to provide a service.

   Response: Operational savings contributes in the long run to stable postage rates and savings for customers. We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

8. **Concern:** Customer concern with wait time in line at Mansfield Post Office.

   Response: The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

The following nonpostal concerns were expressed:

1. **Concern:** Concerns of businesses being hurt by discontinuance.

   Response: Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services.

There have been no congressional inquires made on the consolidation of the Mansfield Lincoln Branch.

When this proposal is implemented, retail services will be available at the Mansfield Main Post Office and three (3) other alternative locations where retail services are available. The alternative locations are:

NAME	BUSINESS HOURS	
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday Saturday Lobby is open M-F Lobby is open Sat	8:30 am – 12:00 pm 1:15 pm – 4:45 pm 8:30 am – 11:30 am 8:00 am – 5:00 pm 8:00 am – 12:00 pm
Sherman Post Office 1343 Park Ave W Mansfield, Ohio 44906-9998	Monday – Friday Lobby is open 24 hours a day	8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd. Mansfield, Ohio 44907-9998	Monday – Friday Saturday Lobby is open 24 hours a day	8:30 am – 5:30 pm 9:00 am – 1:00 pm
Mansfield Main Post Office 200 N Diamond St Mansfield Ohio 44901-9998	Monday – Friday Saturday Lobby is open 24 hours a day	7:30 am – 6:00 pm 9:00 am –1:00 pm

5 Alternate locations to purchase postage stamps:

Key Bank (ATM) CVS Drug Store Walgreen's Kroger

Online retail services that are available to retail customers include Stamps by Mail, Click and Ship, and Carrier Pickup. These services are available at WWW.USPS.COM.

Public transportation to the Mansfield Post Office, from within .4 of a mile from the Mansfield Lincoln Branch, is available via the RCT Mansfield Bus System.

The Customer Service Measurement Scores for the past 4 postal quarters for these alternative location stations are:

Unit	2008 Qtr 4	2009 Qtr 1	2009 Qtr 2	2009 Qtr 3
44862 Ontario 44901 Mansfield 44906 Mansfield 44907 Mansfield	[redacted]			

Some advantages to this proposal are:

1.) A savings for the Postal Service, which contributes to the efficiencies and, in the long term, to stable postage rates and savings for customers.
2.) Customer service will be enhanced by the fact that the three closest alternative retail locations have extended retail and lobby hours or retail and lobby hours equal to those of the Mansfield Lincoln Branch.

Some disadvantages to this proposal are:

1.) Loss of a retail unit in the area.
2.) Retail customers of the Mansfield Lincoln Branch will have to travel further for retail services.

II EFFECT ON COMMUNITY

The Mansfield Lincoln Branch is located in Richland county. The finance branch was established in February of 1968. The United States Senators for 44905 are the Honorable George Voinovich, and the Honorable Sherrod Brown. 44905 is part of the 4th congressional district of which the honorable Jim Jordan is the congressman. The Mansfield Lincoln Branch is located within Madison Township and is administrated by the Madison Township Trustees. Police and fire protection are provided by the Richland County Sheriff's Department and the Madison Township Fire Department. The community is comprised of residential and small businesses.

There are eight schools in the 44905 delivery zone within 1 ½ miles from the Mansfield Lincoln Branch. There are numerous churches, social organizations.

Residents either work in the community or commute via personal vehicles or public transportation.

The 44901 population is expected to remain relatively unchanged through 2012. This information was compared the 2007 expected population. Source data was obtained from the US Bureau of Census, 2000 Census Population and Housing. ERSI forecast 2007 and 2012.

There is no new housing, commercial, or business growth expected in the 44905 delivery zone. Mr. Tim Bowersock, Economic Development Director of the Community Development Group, was contacted for this information.

The Mansfield Lincoln Branch is not used as a public meeting place, bus stop, nor does it provide government forms.

The Mansfield Lincoln Branch is not listed as a national historical landmark according to the National Park Service.

The Mansfield Lincoln Branch has senior citizens, or persons with disabilities that require special provisions such as handicap parking. The Mansfield Main Post does provide special provisions such as handicap parking for persons with disabilities.

The method of delivery to 44905 zip code area will remain city delivery. Post office box customers will not have to make address changes when their PO boxes are moved to the rotator box section, installed at the Mansfield Post Office, to accommodate the Mansfield Lincoln Branch box section customers.

The following nonpostal concerns were expressed on the returned questionnaires:

1. Concern: Concerns of businesses being hurt by discontinuance.

   Response: Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services.

III EFFECT ON EMPLOYEES

The Mansfield Lincoln Branch is currently staffed with [redacted] full time clerks. Currently a Function 4 review is being conducted on the Mansfield Lincoln Branch. This Function 4 review has identified the unit to be [redacted]. As a result of the consolidation [redacted] will be necessary at the main post office and there will be a savings of [redacted] hours daily.

[redacted]

[redacted]

No other postal employees will be affected.

IV ECONOMIC SAVINGS

Employee Salaries	$ [redacted]
Fringe Benefits	$
Lease Rental Costs	$
Utilities	$
Total Costs	$

* The lease agreement on the Mansfield Lincoln Branch expires on January 31, 2013. There is a termination clause that states the lease may be terminated upon 90 days notice when, in the judgment of the Postal Service, the growth of the service at the Lincoln Branch renders additional room necessary. If the wording of the 90 day termination clause prevents the Postal Service from exercising a lease termination, the plan of action would be to have the Facilities Service Office contact the landlord on a lease buy out. If no lease buy out is agreed to by the landlord the USPS will fulfill the agreement of the lease.

V OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI SUMMARY

The Postal Service is proposing to consolidate the Mansfield Lincoln Branch and provide retail / post office box service at the Mansfield Main Post Office 44901, located 2 miles away. The decision to consolidate the unit with the Mansfield Main Post Office is due to reduced workload and customer activity, as well as viable alternative means for providing equivalent service at three (3) other alternative locations where retail postal services are available. The three locations are within a five (5) mile radius of the Mansfield Lincoln Branch.

The Mansfield Main Post Office will install rotary boxes in the lobby to accept the PO boxes from the Mansfield Lincoln Branch. The rotary boxes are currently housed at the Mansfield Main Post Office and available at no cost. No address changes will be needed for those customers who choose to have their PO Boxes when they are relocated.

The one (1) collection box (Box 4490500008) at the Mansfield Lincoln Branch will remain in its current location for postal customers to deposit their outgoing mail.

The delivery of mail to the 44905 zip code customers will not change, it will remain city delivery.

There is currently a Function 4 review underway for the Mansfield Installation.

There are [redacted] positions at the Lincoln Finance Station.

[redacted]

There will be a reduction in the number of offices in the area. The zip code would not be eliminated. The Postal Service would save an estimated $[redacted] annually.

Taking all available information into consideration, the advantages outweigh the disadvantages and this proposal is warranted.

UNITED STATES
POSTAL SERVICE

November 6, 2009

VICE PRESIDENT, DELIVERY AND RETAIL
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA RM 5621
WASHINGTON DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Mansfield Lincoln Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Harry Myers, Post Office Review Coordinator, at (216) 443-4111

[redacted]

Don Marshall
District Manager
Northern Ohio District

Enclosures: One copy of record
Headquarters' acknowledgment of receipt of official record (optional)
Self-addressed envelope