UNITED STATES POSTAL SERVICE

93

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

94

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☐	☑	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☑
b. Other	Yes ☐	No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☑ On.

Personal needs ☑ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☑ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-31-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 368 OF 987

UNITED STATES POSTAL SERVICE

94

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

94

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

95

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	
Personal needs	☒	WALGREENS
Banking	☒	CHASE
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

95

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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200 N Diamond St
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

95

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

96

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

96

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ _____
Personal needs ☐ _____
Banking ☑ Chase
Employment ☐ _____
Social needs ☑ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-21-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

96

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:		Lobby Hours	
Monday – Friday	7:30 am – 6:00 pm	Monday – Sunday	open 24 hours
Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

96

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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96

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

97

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☑	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

97

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/17/09

Thank you for taking the time to complete this questionnaire.

If this office is closed I will no longer maintain a post office box.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

item 31
pg 380 P3

UNITED STATES
POSTAL SERVICE

December 2, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. You would be able to retain your current post office box address.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:
Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. To reiterate you would be able to keep your same post office box address. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

97

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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91

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

98

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
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c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

98

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/12/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 384 OF 987

UNITED STATES
POSTAL SERVICE

98

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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98

Alternate locations to purchase postage stamps:

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UNITED STATES POSTAL SERVICE

99

Postal Customer Questionnaire

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a. Buying stamps	☐	☒	☐	☐
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e. Picking up general delivery mail	☐	☐	☐	☒
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g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

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If yes, which offices: VARIOUS IN NORTH CENTRAL OHIO

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ Ashland, Ohio

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-24-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

99

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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99

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

100

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☒
b. Other	Yes ☐	No ☒

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Ashland, Ohio

100

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/24/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

100

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

101

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☒ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	DEPT. STORES
Personal needs	☒	DR. APPOIMENTS
Banking	☒	BANK IS DOWN-TOWN MANSFIELD
Employment	☐	RETIRED
Social needs	☒	EATING OUT - ENTERTAINMENT

4. Do you currently use local businesses in the community?

Yes ☒ SOME No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-18-09

[redacted]

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

101

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

10-2

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☒	☐	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☒	☒ NOT much BUT DO
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☒ Both	☒	☐	☐
h. Sending Express Mail	☒ Both	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☒ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/22/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

102

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

102

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

103

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

103

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Westside of Mansfield

Personal needs ☒

Banking ☐

Employment ☐

Social needs ☒ Westside of Mansfield

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 07/23/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

103

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

105

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☑
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

104

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-24-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

104

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

105

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☒	☐
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

105

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

105

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☑	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 1-24-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

100

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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106

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

107

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☑
b. Other	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ courier

Social needs ☒ cleveland - Pittsburg

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-24-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

107

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

108

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-18-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

1082

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

109

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☒	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

109

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Ontario

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-20-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

109

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

104

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

item 31
pg 432 of 3

UNITED STATES
POSTAL SERVICE

December 2, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. You would be able to retain your current post office box address.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:
Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. To reiterate you would be able to keep your same post office box address. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

110

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

NO

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

712

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☐	☑	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: Special Deliveries

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/20/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

Please don't close the Lincln Branch I use it all the time. A lot of people are upset about the possibility of the close.

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:		Lobby Hours	
Monday – Friday	7:30 am – 6:00 pm	Monday – Sunday	open 24 hours
Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

112

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

113

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

113

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: buying mailing envelopes and/or boxes

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

113

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ West - Ontario, OH

Personal needs ☑ " " "

Banking ☐ _____

Employment ☐ _____

Social needs ☑ mostly evenings / restaurants - various locations

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

113

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

113

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 07/15/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

115

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	3X ☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☒	3X ☒	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

8,15

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐
Personal needs ☐
Banking ☐
Employment ☐
Social needs ☐

I use All of these right here in my own community (Ashland Rd. area.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/16/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

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Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

115

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

116

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☑ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted] _____
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

nb

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐ occasional	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☑	[redacted]	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

117

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

b. Resetting/using postage meter — Yes ☐ No ☐

Nonpostal Services

a. Using public bulletin board — Yes ☐ No ☐

b. Other — Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

117

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☑ nearby

Personal needs ☑ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/22/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

118

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☐ occasionally	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐ occasionally	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐ NO	☐ occasional	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☑	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

118

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☑ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐ ?

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

118

[redacted]

Dear Postal Customer,

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Cleveland, Ohio 44101-9996

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118

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

119

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/14/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

119

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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119

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

20

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☑	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

120

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ Wal Mart

Personal needs ☐ _____

Banking ☐ Richland Trust

Employment ☐ retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-23-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

LIN

UNITED STATES POSTAL SERVICE

120

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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120

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

121

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☒	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☒ No ☐

If yes, please explain: Copy MACHINE
SEND all my bills from this postoffice.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/24/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

121

[redacted]

Dear Postal Customer,

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Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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121

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

122

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	☐	☐	☑	☐	
b. Mailing letters	☑	☐	☐	☐	
c. Mailing parcels	☐	☑	☐	☐	
d. Picking up Post Office box mail	☐	☐	☐	☑	
e. Picking up general delivery mail	☐	☐	☐	☑	
f. Buying money orders	☐	☐	☐	☑	
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	☑ OCC
h. Sending Express Mail	☐	☐	☐	☐	"
i. Buying stamp-collecting material	☐	☐	☐	☐	"

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

122

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ ONTARIO MAR, Chev. Col

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ PROBABLY No ☐

Name: [redacted]

(please

Address: [redacted]

Telephone number: [redacted] Date: 7/22/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

122

[redacted]

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122

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

123

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☒
b. Other	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

123

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	☒	Krogers - CVS - Ashland Rd.
Personal needs	☒	CVS Ashland Rd.
Banking	☒	local Key Bank - Madison Branch
Employment	☐	—
Social needs	☐	—

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: JAN. 30 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

I use the postoffice to mail out worship tapes from our church to shut-ins each week.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

123

[redacted]

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Harry J. Myers

Harry J. Myers
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2200 Orange Ave.
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123

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☒

If yes, please explain: _____

_____

_____

124

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

124

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ RETIRED

Social needs ☒ AREA SURROUNDING CITIES

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: THIS POST OFFICE IS A VITAL PART OF OUR COMMUNITY. WE NEED IT HERE.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

item 31
Pg 488 D3

UNITED STATES
POSTAL SERVICE

December 2, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of everyone's current address

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:
Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

124

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

125

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	■	☐	☐
b. Mailing letters	☐	■	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	■	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	■
f. Buying money orders	☐	☐	☐	■
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	■
h. Sending Express Mail	☐	☐	☐	■
i. Buying stamp-collecting material	☐	☐	☐	■

Other postal services:

a. Entering permit mailings — Yes ☐ No ■

Nonpostal Services

a. Other — Yes ☐ No ■

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ■ No ☐

If yes, which offices: MANSFIELD

125

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ■ _____

Personal needs ■ _____

Banking ■ _____

Employment ■ _____

Social needs ■ _____

4. Do you currently use local businesses in the community?

Yes ☐ No ■

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: ([redacted] Date: 7-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

[redacted]

125

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday	9:00 am – 1:00 pm		

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

→ THIS IS MY BUSS PO BOX

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

126

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ ONTARIO

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/15/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

[redacted]

126

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Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

R26

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

RECEIVED

NOV 23 2009

CUSTOMER SERVICES OPERATIONS

Official Record Index

Item No.	Description	Date Entered into Record
	(Docket 1 of 3 contains Items 1 through 30)	
1.	Authority to Conduct Investigation	6/16/09
2.	Property Detail Report – Lincoln Branch Property Detail Report Mansfield Main Post Office	6/17/09
3.	Postal Association's Consolidation Review Notifications	8/7/09
4.	Political consolidation Review Notifications	7/10/09
5.	Postal News / Media Release – Mansfield Post Office branches Studied for Possible Consolidation	7/13/09
6.	Consolidation / Optimization Cover Letter Survey and Frequently Asked Questions	7/14/09
7.	Photos of Mansfield Lincoln Branch	8/14/09
8.	APWU Notification – Postal Consolidation Reviews	8/14/09
9.	Post Office Location / Alternative Location to Buy Stamps	11/6/09
10.	Driving directions to Mansfield Main Post Office	11/6/09
11.	Facility Data Base – Facility Times Lincoln Branch & Mansfield Main Post Office	11/6/09
12.	PS Form 4920 USPS Post Office Closing or Consolidation Proposal Fact Sheet	11/6/09
13.	Classified Station / Branch or Community Post Office Discontinuance Checklist	11/6/09
14.	Window Operations – Actual Staffing Graphs	11/6/09
15.	Wait Time in Line Lincoln Branch & Mansfield Main Post Office	11/6/09
16.	ROAM Map – 5 Mile Radius	11/6/09
17.	Mansfield Lincoln Branch Post Office Survey	11/6/09
18.	Mansfield Lincoln Branch Community Survey	11/6/09
19.	ROAM – Demographics and Income Profile	11/6/09
20.	CSM Scores Mansfield	11/6/09
21.	National Historical Landmarks	11/6/09

Item No.	Description	Date Entered into Record
22.	Collection Box Management System Report	11/6/09
23.	WEBBATS Information	11/6/09
24.	RCT Bus Schedule	11/6/09
25.	Mansfield Lincoln Branch Expenses	11/6/09
26.	WEBCOINS Lincoln Branch	11/6/09
27.	Customer Service Variance – Clerk (F4)	11/6/09
28.	Postal Service (PS) Schedule	11/6/09
29.	Station and Branch Optimization and Consolidation Return on Investment	11/6/09
30.	Postal Customer Questionnaire Analysis	11/6/09
31.	(Docket 2 of 3 contains Item 31, pages 1-497) Postal Customer Questionnaire / Customer Replies (Docket 3 of 3 contains Item 31, page 498 to the end)	11/6/09
31A.	Memo to the Record	11/6/09
32.	Proposal Checklist / Mansfield Lincoln Branch	11/6/09
33.	Proposal Exhibit	11/6/09
34.	Transmittal Letter to Headquarters	11/6/09

127

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

127

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/22/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 500 OF 987

UNITED STATES POSTAL SERVICE

120

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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127

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

128

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	sometimes ☐
h. Sending Express Mail	☐	☐	☐	sometimes ☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

128

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

If yes, which offices: Lexington
Logan Rd
Main P.O. Diamond

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

I use Lincoln on Ashland Road sometimes

UNITED STATES POSTAL SERVICE

128

October 29, 2009

[redacted]

Dear Postal Customer,

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Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

125

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

129

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☑ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-14-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

129

October 29, 2009

[redacted]

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129

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

130

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Almost Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☒
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒ 130

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Meijers, Walmart

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-20

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

130

October 29, 2009

[redacted]

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,30

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

131

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☐ AS needed
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

131

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Ontario / Ashland
Personal needs	☐	
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/21/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

131

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

131

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

132

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☐	☑
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☑
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

132

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ LOCAL

Personal needs ☐ LOCAL

Banking ☐ LOCAL

Employment ☐ LOCAL

Social needs ☐ LOCAL

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 7/17/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

132

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

133

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

133

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☑	Ontario
Personal needs	☐	
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-21-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

133

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

133

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

134

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours? 134

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	ASHLAND ROAD STORES - KROGERS, McDONALD'S, RITEAIDE, ETC
Personal needs	☒	ASHLAND ROAD STORES - PHARMACY, GASOLINE
Banking	☒	MECHANIC BANK - ASHLAND ROAD
Employment	☒	DOWNTOWN - BOWMAN ST.
Social needs	☐	—

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒ NOT AS OFTEN.

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: — Date: 7-16-09

Thank you for taking the time to complete this questionnaire. 7-16-09

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

134

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

134

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

135

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☒ No ☐

If yes, please explain: Copy Machine

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

135

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

135

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

135

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

136

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☑ No ☐

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: Using copier 3-5 x per week

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

If yes, which offices: Logan Rd. 136

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Meijer

Personal needs ☒ Macy's

Banking ☒ First Merit Lex Avenue, Mechanics Lex Ave.

Employment ☒ My work field is is Mt Vernon, Bucyrus, Shelusky, Wooster (South, West, North, East)

Social needs ☒ Eating out Lex. Spring mill (Whats on East Side)

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/16/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

136

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

136

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

137

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☑
b. Other	Yes ☐	No ☑

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

137

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

137

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☑ No ☐

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If yes, which offices: MAIN POST OFFICE

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-14-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

138

October 29, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

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Other postal services:

a. Entering permit mailings Yes ☐ No ☐

b. Resetting/using postage meter Yes ☐ No ☐

Nonpostal Services

a. Using public bulletin board Yes ☐ No ☐

b. Other Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Krogers Ashland rd.

Personal needs ☒ Krogers Ashland rd.

Banking ☒ Directions Ashland rd.

Employment ☒ City schools - 4th st.

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/31/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

139

October 29, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

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Postal Services	Daily	Weekly	Monthly	Never
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140

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☑
b. Other	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☑ XMAS Shopping - MALL

Personal needs ☑ DOCTOR

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.
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Comments:

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Manager, Customer Relations
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Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

1410

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