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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

43

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: *Lincoln Post Office is the most convenient to & from ~~work~~ work. It's on my way & parking, entrance, getting in & out is easier than any other post office in Mansfield*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  Ontario
- Personal needs
- Banking
- Employment
- Social needs

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Name: 

Address: 

Telephone number:  Date: 7/28/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

*Home address: *  
*See comments @ # 2.*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

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**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

43

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



44

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> - Christmas
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other postal services:

a. Entering permit mailings Yes  No

#### Nonpostal Services

a. Other Yes  No

If yes, please explain: Every year for Christmas gift boxes. This office is very convenient for this area. Otherwise, all residents on East side of Mansfield would have to drive to Main office, across town to Lexington Avenue or Ashland. I have many friends that use the Ashland Road (Rt. 42) Post Office. Please keep this branch open. We have to drive far enough for our other needs - hopefully, not our postal needs!

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2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7-19-2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

44

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

44

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other postal services:

a. Entering permit mailings Yes  No

#### Nonpostal Services

a. Other

Yes

~~No~~

If yes, please explain: I use The duplicating Machine

This Madison Branch P.O. is always Buisy.

Can you Tell By The Volume of Buisness it Would Be  
Should Be the last one to Close. ??? !!

IN The day of Conserving gas why MAKE  
us ALL drive Farther ???!

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

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If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: July 17/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

Why in a day when we all want to save gas GAS would you want SO MANY people to drive farther, ??? !!



October 30, 2009

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Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

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Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

45

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

#### Nonpostal Services

a. Other Yes  No

If yes, please explain: As A business - we use this location daily.  
The next closest office would be way out  
of the way.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

4/0

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/15/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

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October 30, 2009



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Dear Postal Customer,

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The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

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Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

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Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
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e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  Ontario \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: July 29, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

Very helpful in post office, Polite toward customers  
Downtown Not customer Frindly when I have had to go there

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

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Lobby Hours  
Monday – Sunday open 24 hours

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the manager

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

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**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
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Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

47

Sherman Post Office  
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Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings Yes  No

Nonpostal Services

a. Other Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

48

Yes  No

If yes, which offices:

~~Lexington Ave. Too Busy of  
TRAFFIC DONT GO there. people  
are NOT as NICE~~

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if this Post Office is discontinued?

Yes  No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

Date:

7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



UR

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the manager

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 189 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

48

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



49

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>		

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This post office on Ashland Rd. is the ONLY one that picks mail up that you put in their slot 3 times a day. [redacted] in Leavittsburg can get a letter the next day if I get it to this Post Office by 10:30. Lucas post office picks it mail up once a day +

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

*Yes*

*49*

If yes, which offices

[Redacted]  
LUCAS

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name:

[Redacted]

(please print your name)

Address:

[Redacted]

Telephone number:

[Redacted]

Date:

6-24-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



49

Dear Postal Customer,

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The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 193 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

49

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



ITEM NO.: 31  
PAGE NO.: 194 OF 987

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

50

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

50

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  no!
- Personal needs  Doctor, eye Doctor
- Banking  no
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: July 30, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Comments: I have no problems whatsoever with our mail people. Always pleasant.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 197 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

SO

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> ERROR MD
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: Services provided by other community members.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  Mansfield

Social needs  Ashland, Ontario

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7-29-09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Comments: Lincoln Branch  
Postal Clerks are friendly, courteous, extremely helpful. Main post office is congested & out of my way.  
I prefer to send parcels by USPS instead of FedX or UPS.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 201 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

51

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



52

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

52

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: Truth & Light Ministries  
(please print your name)

Address: PO Box 2265 44905

Telephone number: \_\_\_\_\_ Date: 8-6-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

Personnel has Always been very helpful!



October 30, 2009

Truth and Light Ministries  
P O Box 2265  
Mansfield, Oh 44905

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 205 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

52

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



ITEM NO.: 31  
 PAGE NO.: 206 OF 987

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Sometimes</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings <i>?</i>	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

*(from us to you)*  
Lots of our customers will drive to the branch to mail their bills. They always say they get in quickly.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

3

If yes, which offices: \_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  Sometimes to Ontario or Walmart on Rt. 13
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  Sometimes out to eat

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/16/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



The Madison (Lincoln Heights Branch) are more friendly than main post office. Also they are more efficient. I really would hate to see them close. We also have a P.O. Box there for our business. Thank you...



October 30, 2009

3

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

NAME

BUSINESS HOURS

ITEM NO.: 31  
PAGE NO.: 209 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

53

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)      Kroger  
Walgreen's          CVS Drug Store



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>sometimes</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>		

If yes, please explain:

Always helpful with questions.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

54

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

7/20/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

54

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: - Convenient to my home. Would like to see it remain open

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes  No

If yes, which offices: Park Avenue

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs  Church

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: [Redacted]

Address: [Redacted]

Telephone number: [Redacted] Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: Hope that Madison Branch stays in service.  
Always have received friendly service, <sup>always</sup> very helpful

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store


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 PAGE NO.: 218 OF 287

## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
b. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>		

 If yes, please explain: \_\_\_\_\_
   
 \_\_\_\_\_
   
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

56

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: Employees are very kind, friendly, helpful

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 221 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

56

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	57
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> once in a while
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> once in a while
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes  No

If yes, which offices: I pass this post office when shopping & going to meetings

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
  - Personal needs
  - Banking
  - Employment
  - Social needs
- Do most locally*

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if the Post Office is discontinued?

Yes  No

Name: [Redacted]  
(please print your name)

Address: [Redacted]

Telephone number: [Redacted] Date: 7/24/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

*I really like being able to use the PO here on Ashland Rd. The clerks have always been friendly and co-operative. I likely would send fewer letters if the facility is closed.*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

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We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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200 N Diamond St  
Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> OCCASIONALLY
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

We use this post office for buying stamps, mailing letters & bills, on a weekly basis as we shop on Ashland Rd. Banking & groceries, fast food, gas, etc. would hate to see this branch closed. It is always busy & people there are like friends & helpful. This is the Madison branch on Ashland Rd.

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

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Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

59

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping  MANFIELD & ASHLAND

Personal needs  LOCAL

Banking  LOCAL

Employment  RETIRED

Social needs  LOCAL

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: JULY 22, 09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

59

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store

59



### Postal Customer Questionnaire

60

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Sometimes
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Sometimes
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Sometimes
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

60

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  Morrow County
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/18/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*We have great service here, I hope you'll keep our post offices open. We live nearest the Lincoln Branch.  
Thanks,*





October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

60

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



*regarding Madison Branch - US Post Office, Mansfield Ohio*

**Postal Customer Questionnaire**

61

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	<i>Bi-weekly</i> X Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings      Yes       No

**Nonpostal Services**

a. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

61

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping

*As much as possible we shop this AREA  
ONTARIO - NO CHOICE*

Personal needs

Banking

Employment

Social needs

*our church is in Ontario*

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

*7-17-09*

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*We love our Madison Branch - I brag to  
out of towners about our branch & the  
wonderful service they give.  
Harris*



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 237 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

61

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



62

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

WHEN NEEDED

WHEN NEEDED

**Other postal services:**

a. Entering permit mailings      Yes       No

**Nonpostal Services**

a. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes  No

62

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  ASHLAND & WOOSTER
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if this Post Office is discontinued?

Yes  No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*The Lincoln Branch has always provided good service. Are you trying to encourage people to eliminate mail altogether by your closing branches. You don't even mail this questionnaire to people who don't have a P.O. box. I had to read about this in my newspaper!*



October 30, 2009

62



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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200 N Diamond St  
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 241 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

62

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

63

**Other postal services:**

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

**Nonpostal Services**

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

63

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  Key Springmill area

Personal needs  " ontario

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

This post office is conveniently located to grocery stores - hardware store - gas station etc

closing this branch would be a hardship on this area - we are senior citizens and driving to downtown mfd would be a long way for us to drive

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

63

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 248 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

03

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store


 ITEM NO.: 31  
 PAGE NO.: 246 OF 987

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

## Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

GM

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

wal-mart \_\_\_\_\_

Personal needs

\_\_\_\_\_

Banking

\_\_\_\_\_

Employment

\_\_\_\_\_

Social needs

\_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-23-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

*Retired and no way to go elsewhere!*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



64

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

ITEM NO.: 31  
PAGE NO.: 249 OF 987

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

64

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

ITEM NO.: 31  
PAGE NO.: 250 OF 287

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

us

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: copy machine

*I don't need to drive far away.  
I am not great shape - winter time stinks  
to travel.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

05

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/22/09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Comments:

PLEASE dont MOVE & THE STAFF IS GREAT

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



65

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Lobby Hours  
Monday – Sunday open 24 hours

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Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 253 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

65

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other postal services:

- a. Entering permit mailings      Yes       No

### Nonpostal Services

- a. Other      Yes       No

If yes, please explain: This office is very helpful to me since being disabled. It is close and easy to get in not a lot of parking problems. Parking is very close to door. - People are very helpful and friendly at this Postal office

66

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/15/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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200 N Diamond St  
Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 257 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

66

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



67

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings      Yes       No

**Nonpostal Services**

a. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: I CAN'T AFFORD THE GAS TO GO LOOKING FOR OTHER POST OFFICES IF THEY'RE NOT READILY AVAILABLE

67

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  I CAN'T AFFORD THE GAS
- Personal needs  NOR DO I HAVE THE
- Banking  TIME TO GO TO
- Employment  OTHER PLACES FOR MY NEEDS,
- Social needs  IT WAS A BIG INCONVENIENCE WHEN

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

BRANCH YEARS AGO.

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



67

Dear Postal Customer,

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

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I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

ITEM NO.: 31  
PAGE NO.: 261 OF 987

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

6

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

68

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: Copy machine

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-23-09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Comments:

Being a ~~senior citizen~~ it would be very difficult to have to go to the main post offices. Please reconsider closing this branch.

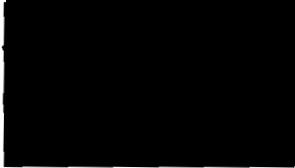
This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

68



October 30, 2009



68

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 265 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

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Mansfield OH 44906-9998

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Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

- |                |                |
|----------------|----------------|
| Key Bank (ATM) | Kroger         |
| Walgreen's     | CVS Drug Store |


 ITEM NO.: 31  
 PAGE NO.: 266 OF 987

## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

## Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

 If yes, please explain: getting info - general postal - starting  
stopping mail - copy machine

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

69

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  Mall-
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  Retired
- Social needs  Cleveland Columbus

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 072009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: As a tax-paying Sr. Citizen - I rely on the Madison Branch for economy - ~~being in the hub of~~ my errand running - + for ~~my community~~ locally.



October 30, 2009



69

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews. The Postal Service is not supported by tax dollars and must meet expenses by the revenue it generates. Operational savings contributes in the long run to stable postage rates and savings for customers

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 269 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

69

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store

**Postal Customer Questionnaire**

 ITEM NO.: 31  
 PAGE NO.: 270 OF 987

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<div style="text-align: right; margin-bottom: 10px;">70</div> <div style="text-align: right; margin-bottom: 10px;"><i>none available</i></div> <div style="text-align: right;"><i>live in county</i></div>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>Other postal services:</b>					
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>			
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>			
<b>Nonpostal Services</b>					
a. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>			
b. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>			

 If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking   \_\_\_\_\_

Employment  RETIRED - Home maker

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: July 29<sup>th</sup> 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: *Please don't close our little post office on Ashland Road. We need it where it is. We are older people and to have to drive clear into town to the big Post office and then stand in line, would be a real hardship on many of us. Also Mansfield, Ohio needs to keep every job it can. We are in real trouble here. Help us*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



70

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 273 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

70

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>not often</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

**Nonpostal Services**

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  Mall \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-21-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: Please do not take away our post office.  
It's the only one we have in this area.  
I'm elderly and I depend a lot on  
this post office.  
Please

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



71

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Lobby Hours  
Monday – Sunday open 24 hours

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I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 277 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store


 ITEM NO.: 31  
 PAGE NO.: 278 OF 987

## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

## Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

 If yes, please explain: \_\_\_\_\_
   
 \_\_\_\_\_
   
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

*22*

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7-28-09

Please add any additional comments on a separate piece of paper and attach it to this form.  
Thank you for taking the time to complete this questionnaire.

Comments:

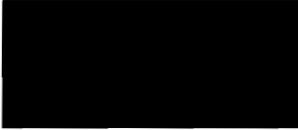
*I do sell a considerable amount of items on ebay and use the Lincoln Branch, along with many other ebayers, on a daily basis to send packages. This would be a hardship for many people if this branch would close.*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
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Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



LINCOLN STATION  
N. 42

3

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> N/A
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other postal services:

a. Entering permit mailings Yes  No

#### Nonpostal Services

a. Other Yes  No

If yes, please explain: PHOTOCOPIER, HANDICAP  
ACCESS FOR ME IS CLOSE TO  
ENTRANCE - CONVENIENCE FOR MY  
DISABILITY

NEED P.O. BOX - NO CHANGING  
WOULD BE LEFT WITHOUT SECURE  
POSTAL SYSTEM.

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2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
  - Personal needs  \_\_\_\_\_
  - Banking  \_\_\_\_\_
  - Employment  \_\_\_\_\_
  - Social needs  \_\_\_\_\_
- NONE

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 07-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

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Lobby Hours  
Monday – Sunday open 24 hours

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I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

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**NAME**

**BUSINESS HOURS**

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday - Friday 7:30 am - 6:00 pm  
Saturday 9:00 am - 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday - Friday 8:30 am - 12:00 pm  
1:15 pm - 4:45 pm  
Saturday 8:30 am - 11:30 am

T3

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday - Friday 8:30 am - 4:30 pm

Southwest Post Office  
672 1/2 Logan Rd  
Mansfield OH 44907-9998

Monday - Friday 8:30 am - 5:30 pm  
Saturday 9:00 am - 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>depends</i>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>		

If yes, please explain:

*Mailing ideas for overseas, best deals on stamps -  
 commadvice with employees - over →  
 and ↓*

*- This area comes and goes as bankruptcy rears its head, but the community and it's people remain steadfast and loyal. Wonder if "questionnaire" people have actually been to Lincoln branch?!*

*- Look at revenue from this branch - always busy.*

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

71

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ?  depends on what I need food, clothes, gas?

Personal needs  et.

Banking  no

Employment  retired

Social needs  fast food abounds - sit down rest? have to leave

4. Do you currently use local businesses in the community?

Yes

No

*If Lincoln closes, I'm not buying groceries downtown but post office - dumb question*

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7/17/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

*Lincoln*

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*What a farce! I know times are tough, but to only put these questionnaires in 400+ mail boxes AT this branch is not a true picture of the area. This branch is 44905 but I'm east of it - 44903 - just like hundreds more.... but we get NO survey. Another point - moving this branch to downtown location, is a bit scary - neighborhood going to and from is not most desirable. Convenience is one thing, but I may have to resort to on line mail-in and correspondence if this branch closes. Please, look*



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 289 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday - Friday 7:30 am - 6:00 pm  
Saturday 9:00 am - 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday - Friday 8:30 am - 12:00 pm  
1:15 pm - 4:45 pm  
Saturday 8:30 am - 11:30 am

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Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday - Friday 8:30 am - 4:30 pm

Southwest Post Office  
672 1/2 Logan Rd  
Mansfield OH 44907-9998

Monday - Friday 8:30 am - 5:30 pm  
Saturday 9:00 am - 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



ITEM NO.: 31  
PAGE NO.: 290 OF 987

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: Those (or most) of the people who use Branch P.O.'s do so deliberately - we do NOT LIKE to wait in the lines at the main P.O. Branch P.O.'s are a part of the community where they are located.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

item 31  
P9292 03

 **UNITED STATES**  
**POSTAL SERVICE**  
December 2, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of everyone's current address.

The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

<b>Business Hours:</b>	<b>Lobby Hours</b>
Monday – Friday 7:30 am – 6:00 pm	Monday – Sunday open 24 hours
Saturday 9:00 am – 1:00 pm	

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*  
Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

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Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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PAGE NO.: 294 OF 987

## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

## Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: OBTAINING INFO RELATIVE TO SERVICES OF POST OFFICE - FORMS - COPY MACHINES

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

76

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

RARELY - EXCEPT MAIL-ONTARIO

Personal needs

Banking

Employment

Retired

Social needs

CLEVELAND - COLUMBUS

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-22-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: THE LOCATION OF THE MADISON BRANCH IS AT THE CENTER OF OUR BUSINESS, PERSONAL AND GENERAL LIFE REQUIREMENTS, THAT ITS CLOSURE WOULD BE MAJOR INCONVENIENCE. IN OUR COMMUNITY IT IS VITAL TO OUR AREA AND FUTURE WHEN THE ECONOMY RECOVERS

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 297 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

76

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

F. WHEN NEEDED

H. " "

*I use this Post Office regularly around all Holidays.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

~~3.~~ 3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 07/29/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

~~3.~~ 3. - I buy groceries, do banking, shop at CVS for personal needs and buy gas at a station near Lincoln Post office. When you speak of me leaving my community - I live in a rural area where none of these things are available, so to speak, area around this Post office is my community.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**BUSINESS HOURS** ITEM NO.: 31  
PAGE NO.: 301 OF 987

**NAME**

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Southwest Post Office  
672 1/2 Logan Rd  
Mansfield OH 44907-9998

Monday - Friday 7:30 am - 6:00 pm  
Saturday 9:00 am - 1:00 pm

Monday - Friday 8:30 am - 12:00 pm  
1:15 pm - 4:45 pm  
Saturday 8:30 am - 11:30 am

Monday - Friday 8:30 am - 4:30 pm

Monday - Friday 8:30 am - 5:30 pm  
Saturday 9:00 am - 1:00 pm

m

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

ITEM NO.: 31  
 PAGE NO.: 302 OF 987  
 Mansfield, OH

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

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2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

78

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: I depend on the post office to be there in my community. Every time I go to the post office LINCOLN BRANCH there ARE SEVERAL customers there. It is a busy branch. I do NOT wish to see it close. I'm sure there ARE hundreds of people who would be upset to see the LINCOLN BRANCH close.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

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Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store


 ITEM NO.: 31  
 PAGE NO.: 306 OF 987

## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

## Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: I CANNOT BELIEVE AT A TIME WHEN WE ARE  
SUPPOSE TO BE SAVING MONEY: LESS GASE CONSUMPTION, ETC.  
YOU WANT ALL OF US TO DRIVE AT LEAST 6 miles Round  
TRIP FURTHER TO DO OUR MAILING? !!! ? !

Every Car, Van, Truck, SUV etc. add 6 or 7 miles daily to do postal services. Meanwhile we are buying

klunkers to help americans see gas. Please

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: IF I did I would do Business There

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  Dollar general - Krogers - Etc.
- Personal needs  Krogers across The Street
- Banking  across The Street at Mechanics
- Employment  Retired
- Social needs  Ashland

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: [Redacted]

Address: [Redacted]

Telephone number: [Redacted] Date: July 30/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

THINK of The Gas you will save all of  
US By staying Here at MADISON.  
You will help AMERICANS with a little  
Common sense...

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Carrier service is also beneficial, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

NAME

BUSINESS HOURS

ITEM NO.: 31  
PAGE NO.: 309 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

9

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 1/2 Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other postal services:**

a. Entering permit mailings Yes  No

**Nonpostal Services**

a. Other Yes  No

If yes, please explain: copier, general postal needs

**DO NOT CLOSE ANY  
Branches Our  
community Needs  
them!**

80

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: 

Address: 

Telephone number:  Date: 7-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

item 31  
Pg 311 OR



December 2, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of everyone's current address

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*  
Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996



October 30, 2009

CO

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 313 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store

80



61

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>Almost</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other postal services:

a. Entering permit mailings      Yes       No

#### Nonpostal Services

a. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  head rock market shop
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/14/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*you wish to lower costs? Why is mail coming into Mansfield  
shipped to [redacted] then shipped back to Mansfield for  
final sorting and delivery? Akron is 60 miles from Mansfield.  
If you close the branch where I have my post office  
box, I will re-install a mail box out by my house.  
I will let you spend your time to deliver my mail while I  
stand home and wait for you to deliver my mail. I  
enjoy walking, but I also like  
home and I enjoy  
part of town to  
set them.*





October 30, 2009



81

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Carrier service is also beneficial, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME****BUSINESS HOURS**

ITEM NO.:

31

PAGE NO.:

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

81

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

NOTE:  
 I've HAD my P.O. Box Here for 12 yrs  
 I DO A LOT OF BUSINESS AT THIS BRANCH  
 I DON'T LIKE THE MAIN BRANCH  
DO NOT close this branch

*22*

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-14-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

item 31  
Pg 320 103



December 2, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available. You would be able to retain your current post office box address.

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours

Monday – Sunday open 24 hours

I realize that with change there is concern. To reiterate you would be able to keep your same post office box address. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Carrier service is also beneficial, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

*82*

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

- Key Bank (ATM)
- Walgreen's
- Kroger
- CVS Drug Store


 ITEM NO.: 31  
 PAGE NO.: 322 OF 987

## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following: 83

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other postal services:

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

## Nonpostal Services

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

If yes, please explain:

need to have a service  
to buy stamps

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

03

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community? *post offices*

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:  
*Sirs: this was started as a service that people still need*



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services. The Postal Service is not supported by tax dollars and must meet expenses by the revenue it generates. Operational savings contributes in the long run to stable postage rates and savings for customers

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

~~Yes~~

No

84

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 11-31-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

*I try to give back to the community. But if they continue to to ~~unemployed~~ to me, I can shop somewhere else. I feel that no matter how many petitions we sign they will still close our post office*



October 30, 2009

21

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday - Friday 7:30 am - 6:00 pm  
Saturday 9:00 am - 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday - Friday 8:30 am - 12:00 pm  
1:15 pm - 4:45 pm  
Saturday 8:30 am - 11:30 am

*su*

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday - Friday 8:30 am - 4:30 pm

Southwest Post Office  
672 1/2 Logan Rd  
Mansfield OH 44907-9998

Monday - Friday 8:30 am - 5:30 pm  
Saturday 9:00 am - 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store


 ITEM NO.: 31  
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## Postal Customer Questionnaire

 1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

- a. Entering permit mailings      Yes       No
- b. Resetting/using postage meter      Yes       No

**Nonpostal Services**

- a. Using public bulletin board      Yes       No
- b. Other      Yes       No

 If yes, please explain: \_\_\_\_\_
   
 \_\_\_\_\_
   
 \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

85

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

This office serves a large area of homes + business. As I recall post service is a service provided to the public and never was their to make a profit. Its a service.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009



85

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services. The Postal Service is not supported by tax dollars and must meet expenses by the revenue it generates. Operational savings contributes in the long run to stable postage rates and savings for customers

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Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
PAGE NO.: 333 OF 787

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

85

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

80

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: Non-Profit Service (military) org. w/ over 400 members - news letters - monthly. Plus have other request from members each month! Need Lincoln Branch where it is!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

86

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping  no
- Personal needs  no
- Banking  no
- Employment  no
- Social needs  no

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: Jul 23, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments:

*We need Lincoln Branch to stay in our area.*

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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PAGE NO.: 337 OF 987

Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

86

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



Postal Customer Questionnaire

ITEM NO.: 31  
PAGE NO.: 338 OF 987

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

87

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes  No
- b. Resetting/using postage meter Yes  No

Nonpostal Services

- a. Using public bulletin board Yes  No
- b. Other Yes  No

If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

87

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping  \_\_\_\_\_

Personal needs  \_\_\_\_\_

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Date: 7-21-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Comments: IF THIS STATION CLOSES  
I WILL START TO USE U.P.S.,  
AS IT IS CLOSER THAN  
MAIN P.O.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

LIN

NAME

BUSINESS HOURS

ITEM NO.: 31  
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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

Q7

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



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## Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

## Nonpostal Services

a. Other Yes  No 

If yes, please explain: I own/operate a small business. (Heartland Rx Assistance)  
I have utilized A PO Box for 6 years. All of my advertising (flyers, cards, etc.) read PO Box Address—  
if this post office closes it will cause great financial strain on my advertising costs. I do hope other things will be considered. Would be a great loss to the Madison area. Listen to staff members @ the branches re: other cost cutting ideas. I will continue to utilize the USPS as most of my correspondence requires (original signatures) (Not faxed or e-mailed)

88

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number \_\_\_\_\_

Date: 7/22/09

(OR) cell \_\_\_\_\_  
Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

P.S. Dahlila and Darren are great!  
(unsure of spelling)  
(Workers @ Madison Branch (Ashland Rd.))  
Mansfield, Ohio  
44905



October 30, 2009

88

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit.

Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

A handwritten signature in cursive script that reads "Harry J. Myers".

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

ITEM NO.: 31  
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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

88

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



89

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings      Yes       No

**Nonpostal Services**

a. Other      Yes       No

If yes, please explain: I DRIVE 20 MILES DAILY TO THIS POST OFFICE - BECAUSE I LIKE THE SERVICE AND THE LOCATION - DON'T CLOSE THIS ONE!



89

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes  No

If yes, which offices: BUTLER - LUCAS

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if this Post Office is discontinued?

Yes  No

Name:   
Address: 

Telephone number: \_\_\_\_\_ Date: 07-15-08

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996


 ITEM NO.: 31  
 PAGE NO.: 346 OF 987

89

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		

If yes, please explain: I DRIVE 20 MILES DAILY TO THIS POST OFFICE - BECAUSE I LIKE THE SERVICE AND THE LOCATION - DON'T CLOSE THIS ONE!



2. Do you pass any other Post Offices while traveling during normal business hours?

Yes  No

89

If yes, which offices: BUTLER - LUCAS

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes  No

If yes, would you continue to use them if this Post Office is discontinued?

Yes  No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 07-15-08

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 30, 2009

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**

**BUSINESS HOURS**

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Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

69

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)  
Walgreen's

Kroger  
CVS Drug Store



90

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

a. Entering permit mailings      Yes       No

**Nonpostal Services**

a. Other      Yes       No

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

90

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: \_\_\_\_\_

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 29, 2009

90



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:  
Mansfield Post Office  
200 N Diamond St  
Mansfield OH 44901-9998

Business Hours:  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Lobby Hours  
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

<u>NAME</u>	<u>BUSINESS HOURS</u>	ITEM NO.: <u>31</u>	PAGE NO.: <u>353</u> OF <u>987</u>
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm		
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm Saturday 8:30 am – 11:30 am		90
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm		
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm		

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store



al

**Postal Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other postal services:</b>				
a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>		
<b>Nonpostal Services</b>				
a. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>		

If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

91

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  \_\_\_\_\_
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: 44 \_\_\_\_\_ Date: 7/24/2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



a1

October 29, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

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Lobby Hours  
Monday – Sunday open 24 hours

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

**NAME**  
Mansfield Post Office  
200 N Diamond St  
Mansfield, Ohio 44901-9998

**BUSINESS HOURS**  
Monday – Friday 7:30 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

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Ontario Post Office  
3656 Park Ave W  
Ontario OH 44862-9998

Monday – Friday 8:30 am – 12:00 pm  
1:15 pm – 4:45 pm  
Saturday 8:30 am – 11:30 am

a)

Sherman Post Office  
1343 Park Ave W  
Mansfield OH 44906-9998

Monday – Friday 8:30 am – 4:30 pm

Southwest Post Office  
672 ½ Logan Rd  
Mansfield OH 44907-9998

Monday – Friday 8:30 am – 5:30 pm  
Saturday 9:00 am – 1:00 pm

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)      Kroger  
Walgreen's          CVS Drug Store



92

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other postal services:**

- a. Entering permit mailings      Yes       No

**Nonpostal Services**

- a. Other      Yes       No

If yes, please explain: \_\_\_\_\_

\_\_\_\_\_

92

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_

\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping  ONTARIO

Personal needs  GROceries

Banking  \_\_\_\_\_

Employment  \_\_\_\_\_

Social needs  HANFIELD, ASHLAND, BELLVILLE

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7/16/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996



October 29, 2009



Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

*Harry J. Myers*

Harry J. Myers  
Manager Customer Relations  
2200 Orange Ave.  
Cleveland, Ohio 44101-9996

<u>NAME</u>	<u>BUSINESS HOURS</u>	ITEM NO.: <u>31</u>	PAGE NO.: <u>361</u> OF <u>987</u>
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm		
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm Saturday 8:30 am – 11:30 am		<i>or</i>
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm		
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm		

**Alternate locations to purchase postage stamps:**

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store



93

### Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other postal services:

a. Entering permit mailings      Yes       No

#### Nonpostal Services

a. Other      Yes       No

If yes, please explain: Make copies & used to buy vending  
machine stamps but that too has been  
taken away.

93

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes

No

If yes, which offices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

- Shopping  \_\_\_\_\_
- Personal needs  The pm Wal-Mart
- Banking  \_\_\_\_\_
- Employment  \_\_\_\_\_
- Social needs  \_\_\_\_\_

4. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if this Post Office is discontinued?

Yes

Maybe

No

Name: \_\_\_\_\_  
(please print your name)

Address: \_\_\_\_\_

Telephone number: \_\_\_\_\_ Date: 7-22-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations  
2200 Orange Avenue, RM 206  
Cleveland OH 44101-9996

*Seems everything leave this end of town.*