UNITED STATES POSTAL SERVICE

DOCKET NO.: LINCOLN 44905

ITEM NO.: 17

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Post Office Survey Sheet

Post Office Name: MANSFIELD - LINCOLN BRANCH ZIP + 4: 44905-9998

Congressional District: 4TH Date: AUG. 20, 2009

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

NA

2. Is the facility accessible to persons with disabilities? YES

3. Lease terms? 30-day cancellation clause? 3YR LEASE, EXPIRES 1-31-2013
90 DAY TERMINATION NOTICE

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? Yes ☐ No ☒

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

[redacted]

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

MVS DELIVERS BOX MAIL @ 8:30.
STATION CLOSEOUT AT 12:00 AND 5:00 PM.
2. NOT NEEDED 3. YES 4. NO

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Post Office Survey Sheet (Continued)

- How many Post Office boxes are installed? [redacted]
- How many Post Office boxes are used? [redacted]
- What are the window service hours? 8:30 AM 4:30 PM M-F
  CLOSED S
- What are the lobby hours? 24 HR LOBBY M-F
  24 HR LOBBY S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office boxes, furniture, safe)? ALL POSTAL OWNED.

- 11. List potential CBU/parcel locker sites and distances from present Post Office site.

12. Are there any special customer needs? (People who cannot read or write, who cannot drive or who have infirmities or physical handicaps.) How can these people be accommodated?
No

13. Rural delivery/HCR delivery. N/A

a. What is current evaluation? _____

b. Will this change result in the route being overburdened? Yes ☐ No ☐

If so, what accommodations will be made to adjust the route? _____

c. How many boxes and miles will be added to the route? _____

d. What would be the additional annual expense if the route is increased? _____

e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? _____

f. At what time of the day does the carrier begin delivery to the community? _____

Will this delivery time be affected if the office is discontinued? Yes ☐ No ☐

If so, how? _____

14. Are the Post Office box fees at the facility that will provide alternate service different from those at the office to be discontinued? If so, how? MOVE FROM GROUP 3 TO GROUP 6.

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Community Survey Sheet

Post Office Name: MANSFIELD - LINCOLN BRANCH ZIP + 4: 44905-9998

Congressional District: 4TH Date: AUG. 20, 2009

1. Incorporated? Yes ☐ No ☒

   Local government provided by: MADISON TOWNSHIP
   Police protection provided by: RICHLAND COUNTY SHERIFF'S OFFICE
   Fire protection provided by: MADISON TOWNSHIP
   School location: MADISON H.S. ESLEY LANE.

2. What population growth is expected? (Please document your source)
   NONE - TIM BOWERSOCK (ECONOMIC DEVELOPMENT DIRECTOR OF COMMUNITY DEVELOPMENT GROUP
   ESRI DEMOGRAPHIC PROFILE

3. What residential, commercial, or business growth is expected? (Please document your source)
   NONE - TIM BOWERSOCK (SEE #2)

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)
   NO

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
   BUSINESS AND RESIDENTIAL COMMUNITY

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?
   EMPLOYEES PROVIDE ASSISTANCE TO SENIORS / HANDICAPPED AND ARE WELL LIKED BY THE CUSTOMERS.

Demographic and Income Profile

Ad Hoc Query
1065 Us 42
Mansfield, OH 44905

Site Type: Circle

Latitude: -82.47837
Longitude: 40.77448
Radius: 5.0 mile(s)

Summary	2000	2007	2012
Population	57,540	52,662	52,605
Households	21,660	21,433	21,297
Families	14,361	14,091	13,781
Average Household Size	2.46	2.42	2.40
Owner Occupied HUs	14,615	14,684	14,394
Renter Occupied HUs	7,045	6,748	6,887
Median Age	36.0	38.1	39.4

Trends: 2007-2012 Annual Rate	Area	State	National
Population	-0.02%	0.29%	1.30%
Households	-0.13%	0.41%	1.33%
Families	-0.44%	0.12%	1.08%
Owner HHs	-0.4%	0.23%	1.41%
Median Household Income	3.36%	3.43%	3.32%

	2000		2007		2012	
Households by Income	Number	Percent	Number	Percent	Number	Percent
< $15,000	4,275	19.9%	3,182	14.9%	2,702	12.7%
$15,000 - $24,999	3,527	16.5%	2,384	11.1%	2,035	9.6%
$25,000 - $34,999	3,007	14.0%	3,072	14.4%	2,304	10.8%
$35,000 - $49,999	4,199	19.6%	3,456	16.1%	3,304	15.5%
$50,000 - $74,999	3,669	17.1%	5,080	23.7%	5,383	25.3%
$75,000 - $99,999	1,513	7.1%	2,079	9.7%	2,643	12.4%
$100,000 - $149,999	1,137	5.3%	1,605	7.5%	2,055	9.7%
$150,000 - $199,000	58	0.3%	444	2.1%	551	2.6%
$200,000+	54	0.3%	104	0.5%	309	1.5%
Median Household Income	$34,660		$43,722		$51,580	
Average Household Income	$41,649		$52,186		$60,087	
Per Capita Income	$16,047		$21,600		$24,752	

	2000		2007		2012	
Population by Age	Number	Percent	Number	Percent	Number	Percent
0 - 4	3,881	6.8%	3,699	7.0%	3,582	6.8%
5 - 9	4,021	7.0%	3,421	6.4%	3,309	6.3%
10 - 14	4,294	7.5%	3,448	6.5%	3,283	6.3%
15 - 19	4,041	7.0%	3,611	6.8%	3,323	6.3%
20 - 24	3,734	6.5%	3,484	6.6%	3,299	6.3%
25 - 34	7,837	13.7%	6,793	12.8%	6,670	12.7%
35 - 44	9,199	16.0%	7,094	13.3%	6,433	12.3%
45 - 54	7,703	13.4%	8,181	15.4%	7,781	14.8%
55 - 64	5,187	9.0%	6,212	11.7%	7,257	13.8%
65 - 74	3,998	7.0%	3,755	7.1%	3,913	7.5%
75 - 84	2,688	4.7%	2,434	4.6%	2,441	4.7%
85+	819	1.4%	1,034	1.9%	1,161	2.2%

	2000		2007		2012	
Race and Ethnicity	Number	Percent	Number	Percent	Number	Percent
White Alone	47,762	83.0%	43,962	82.5%	42,696	81.2%
Black Alone	8,171	14.2%	7,592	14.2%	7,996	15.2%
American Indian Alone	163	0.3%	163	0.3%	163	0.3%
Asian Alone	173	0.3%	250	0.5%	320	0.6%
Pacific Islander Alone	20	0.0%	24	0.0%	26	0.0%
Some Other Race Alone	277	0.5%	262	0.5%	284	0.5%
Two or More Races	968	1.7%	1,048	2.0%	1,119	2.1%
Hispanic Origin (Any Race)	607	1.1%	662	1.3%	737	1.4%

Data Note: Income is expressed in current dollars.

Source: U.S. Bureau of the Census, 2000 Census of Population and Housing. ESRI forecasts for 2007 and 2012.

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Demographic and Income Profile

Ad Hoc Query
1065 Us 42
Mansfield, OH 44905

Site Type: Circle

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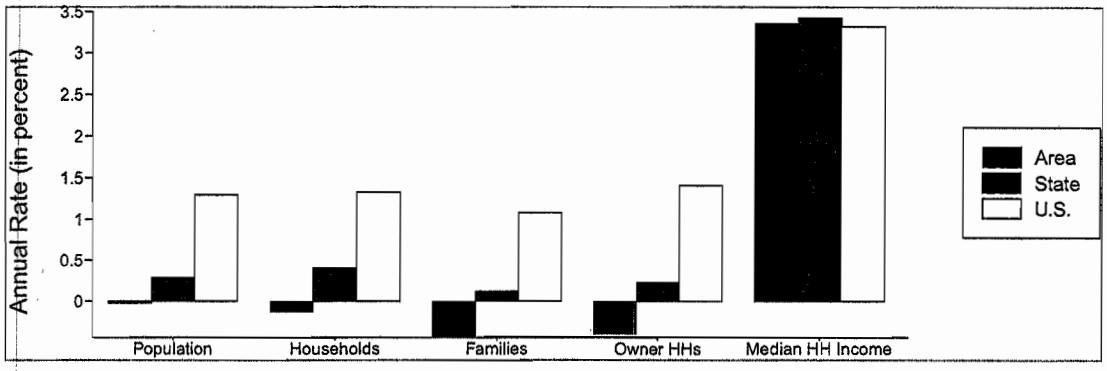
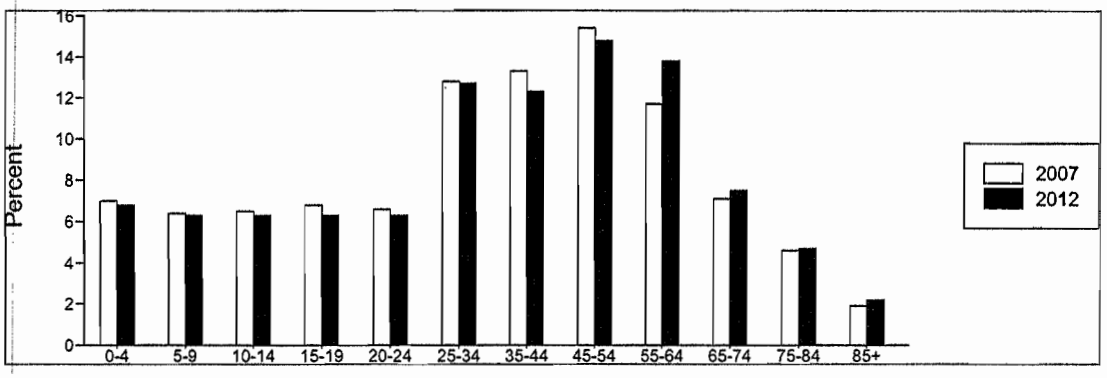
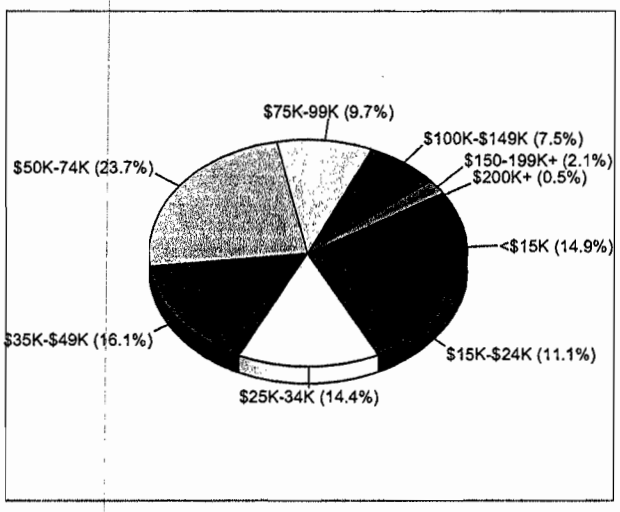
Trends 2007-2012



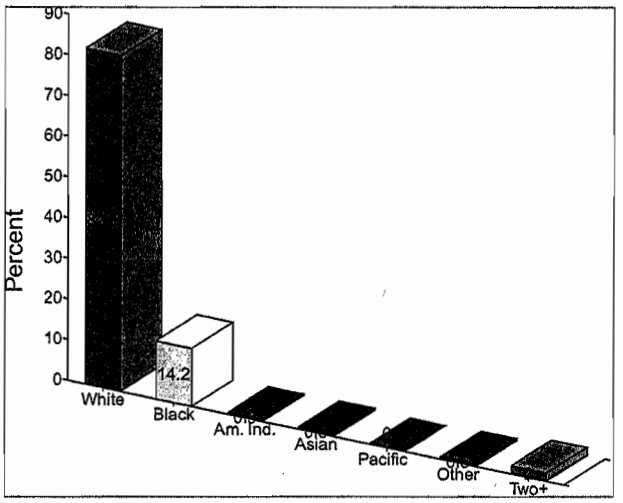
Population by Age



2007 Household Income



2007 Population by Race



2007 Percent Hispanic Origin: 1.3%

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RESIDENTIAL HOUSEHOLDS
Trend Analysis For RATING Question.
For Fiscal Year: 2009 - 5 Quarters (Month)

ZIP5 Trend Data for PC 440 - NORTHERN OHIO

Question: Thinking about all aspects of U.S. Postal Service performance during the past 30 days, please rate the service you have received

Response %: Excellent/Very Good/Good

ZIP5	2008 PQ 3	2008 PQ 4	2009 PQ 1	2009 PQ 2	2009 PQ 3
44862 - ONTARIO					
44901 - MANSFIELD					
44902 - MANSFIELD					
44903 - MANSFIELD					
44904 - MANSFIELD					
44905 - MANSFIELD					
44906 - MANSFIELD					
44907 - MANSFIELD					

NATIONAL HISTORIC LANDMARKS SURVEY

NATIONAL PARK SERVICE
1849 C Street, N.W. Room
Washington, DC 20240

LISTING OF NATIONAL HISTORIC LANDMARKS BY STATE

OHIO (69)

ADENA-THOMAS WORTHINGTON HOUSE 02/27/03
CHILLICOTHE, ROSS COUNTY, OHIO

BAUM-TAFT HOUSE 01/07/76
CINCINNATI, HAMILTON COUNTY, OHIO

BEGINNING POINT OF THE U.S. PUBLIC LAND SURVEY (*Also in Pennsylvania*) 06/23/65
EAST LIVERPOOL, COLUMBIANA COUNTY, OHIO and BEAVER COUNTY, PENNSYLVANIA

CAREW TOWER-NETHERLAND PLAZA HOTEL 04/19/94
CINCINNATI, HAMILTON COUNTY, OHIO

CINCINNATI MUSIC HALL 12/02/74
CINCINNATI, HAMILTON COUNTY, OHIO

CINCINNATI OBSERVATORY 12/09/97
CINCINNATI, HAMILTON COUNTY, OHIO

CINCINNATI UNION TERMINAL 05/05/77
CINCINNATI, HAMILTON COUNTY, OHIO

CINCINNATI ZOO HISTORIC STRUCTURES 02/27/87
CINCINNATI, HAMILTON COUNTY, OHIO

CLEVELAND ARCADE 05/15/75
CLEVELAND, CUYAHOGA COUNTY, OHIO

COD (USS) 01/14/86
CLEVELAND, CUYAHOGA COUNTY, OHIO

COOKE, JAY, HOME 11/13/66
PUT-IN-BAY, OTTAWA COUNTY, OHIO

COVINGTON AND CINCINNATI SUSPENSION BRIDGE (*Also in Kentucky*) 05/15/75
CINCINNATI, HAMILTON COUNTY, OHIO AND COVINGTON, KENTON COUNTY, KENTUCKY

CUTLER, MANASSEH, HALL, OHIO UNIVERSITY 12/21/65
ATHENS, ATHENS COUNTY, OHIO

DONALD B. (Towboat) **RELOCATED TO INDIANA** 12/20/89
GEORGETOWN, BUTLER COUNTY, OHIO

DUNBAR, PAUL LAURENCE, HOUSE 12/29/62
DAYTON, MONTGOMERY COUNTY, OHIO

EDISON, THOMAS A., BIRTHPLACE 01/12/65
MILAN, ERIE COUNTY, OHIO

EVANS, WILSON BRUCE, HOUSE 12/09/97
OBERLIN, LORAIN COUNTY, OHIO

FALLEN TIMBERS BATTLEFIELD 10/09/60
LUCAS COUNTY, OHIO

FORT ANCIENT 07/19/64
WARREN COUNTY, OHIO

FORT MEIGS 08/04/69
WOOD COUNTY, OHIO

GARFIELD, JAMES A., HOME 01/28/64
MENTOR, LAKE COUNTY, OHIO

GIDDINGS, JOSHUA R., LAW OFFICE 05/30/74
JEFFERSON, ASHTABULA COUNTY, OHIO

GLENDALE HISTORIC DISTRICT 05/05/77
GLENDALE, HAMILTON COUNTY, OHIO

GRANT (U.S.) BOYHOOD HOME 02/04/85
GEORGETOWN, BROWN COUNTY, OHIO

HARDING, WARREN G., HOME 06/23/65
MARION, MARION COUNTY, OHIO

HAWTHORN HILL 07/17/91
OAKWOOD, MONTGOMERY COUNTY, OHIO

HOPETON EARTHWORKS 07/19/64
ROSS COUNTY, OHIO

HOTEL BREAKERS ..... **DE-DESIGNATED** ..... 08/07/01 ..... 02/27/87
SANDUSKY, ERIE COUNTY, OHIO

HUFFMAN PRAIRIE FLYING FIELD 06/21/90
GREENE COUNTY, OHIO
JOHNSON'S ISLAND CIVIL WAR PRISON 06/21/90
SANDUSKY, OTTAWA COUNTY, OHIO
KETTERING, CHARLES F., HOUSE 12/22/77
KETTERING, MONTGOMERY COUNTY, OHIO
KIRTLAND TEMPLE 12/08/76
KIRTLAND, LAKE COUNTY, OHIO
LANGSTON, JOHN MERCER, HOUSE 05/15/75
OBERLIN, LORAIN COUNTY, OHIO
LANGSTROTH COTTAGE 12/21/81
OXFORD, BUTLER COUNTY, OHIO
LIBBEY, EDWARD D., HOUSE 05/04/83
TOLEDO, LUCAS COUNTY, OHIO
LUNDY, BENJAMIN, HOUSE 05/30/74
MT. PLEASANT, JEFFERSON COUNTY, OHIO
MAJESTIC (Showboat) 12/20/89
CINCINNATI, HAMILTON COUNTY, OHIO
McGUFFEY, WILLIAM H., BOYHOOD HOME SITE 05/23/66
COITSVILLE TOWNSHIP, MAHONING COUNTY, OHIO
McGUFFEY, WILLIAM H., HOUSE 12/21/65
OXFORD, BUTLER COUNTY, OHIO
McKINLEY, WILLIAM, TOMB 05/15/75
CANTON, STARK COUNTY, OHIO
MOUNT PLEASANT HISTORIC DISTRICT 04/05/05
MT. PLEASANT, JEFFERSON COUNTY, OHIO
MIAMI AND ERIE CANAL DEEP CUT 01/29/64
ALLEN COUNTY, OHIO
NEWARK EARTHWORKS 07/19/64
NEWARK, LICKING COUNTY, OHIO
OBERLIN COLLEGE 12/21/65
OBERLIN, LORAIN COUNTY, OHIO
OHIO AND ERIE CANAL 11/13/66
VALLEY VIEW VILLAGE, CUYAHOGA COUNTY, OHIO
OHIO STATEHOUSE 12/22/77
COLUMBUS, FRANKLIN COUNTY, OHIO
OHIO THEATRE 05/05/77
COLUMBUS, FRANKLIN COUNTY, OHIO
PARKER, JOHN P., HOUSE 02/18/97
RIPLEY, BROWN COUNTY, OHIO
PENDLETON, GEORGE HUNT, HOUSE 01/29/64
CINCINNATI, HAMILTON COUNTY, OHIO
PEOPLE'S FEDERAL SAVINGS AND LOAN ASSOCIATION 12/22/77
SIDNEY, SHELBY COUNTY, OHIO
PLUM STREET TEMPLE 05/15/75
CINCINNATI, HAMILTON COUNTY, OHIO
RANKIN, JOHN, HOUSE 02/18/97
RIPLEY, BROWN COUNTY, OHIO
RICKENBACKER, CAPTAIN EDWARD V., HOUSE 05/11/76
COLUMBUS, FRANKLIN COUNTY, OHIO
ROCKET ENGINE TEST FACILITY **WITHDRAWAL OF DESIGNATION 04/04/05** 10/03/85
CLEVELAND, CUYAHOGA COUNTY, OHIO
S. BRIDGE, NATIONAL ROAD 01/29/64
GUERNSEY COUNTY, OHIO
SERPENT MOUND 07/19/64
ADAMS COUNTY, OHIO
SHERMAN BIRTHPLACE 01/29/64
LANCASTER, FAIRFIELD COUNTY, OHIO
SPACECRAFT PROPULSION RESEARCH FACILITY 10/03/85
SANDUSKY, ERIE COUNTY, OHIO
SPIEGEL GROVE (Rutherford B. Hayes Home) 01/29/64
FREMONT, SANDUSKY COUNTY, OHIO
SPRING GROVE CEMETERY 03/29/07
CINCINNATI, HAMILTON COUNTY, OHIO
STAN HYWET HALL 12/21/81
AKRON, SUMMIT COUNTY, OHIO
SUNWATCH SITE 06/21/90
DAYTON, MONTGOMERY COUNTY, OHIO

TAFT, ALPHONSO, HOME (William Howard Taft Home) 01/29/64
CINCINNATI, HAMILTON COUNTY, OHIO
TYTUS, JOHN B., HOUSE 05/11/76
MIDDLETOWN, BUTLER COUNTY, OHIO
UPTON, HARRIET TAYLOR, HOUSE 10/05/92
WARREN, TRUMBULL COUNTY, OHIO
VILLAGE OF MARIEMONT 03/29/07
HAMILTON COUNTY, OHIO
W.P. SNYDER JR. (Towboat) 06/29/89
MARIETTA, WASHINGTON COUNTY, OHIO
WRIGHT CYCLE COMPANY and WRIGHT AND WRIGHT PRINTING 06/21/90
DAYTON, MONTGOMERY COUNTY, OHIO
WRIGHT FLYER III 06/21/90
DAYTON, MONTGOMERY COUNTY, OHIO
YOUNG, COLONEL CHARLES, HOUSE 05/30/74
WILBERFORCE, GREENE COUNTY, OHIO
ZERO GRAVITY RESEARCH FACILITY (B-2) 10/03/85
CLEVELAND, CUYAHOGA COUNTY, OHIO

APPENDIX A

The numerous designations within the National Park System sometime confuse visitors. The names are created in the Congressional legislation authorizing the sites or by the president, who proclaims "national monuments" under the Antiquities Act of 1906. Many names are descriptive -- lakeshores, seashores, battlefields --but others cannot be neatly categorized because of the diversity of resources within them. In 1970, Congress elaborated on the 1916 National Park Service Organic Act, saying all units of the system have equal legal standing in a national system.

National Park [NP]
These are generally large natural places having a wide variety of attributes, at times including significant historic assets. Hunting, mining and consumptive activities are not authorized.

National Monument [NM]
The Antiquities Act of 1906 authorized the President to declare by public proclamation landmarks, structures, and other objects of historic or scientific interest situated on lands owned or controlled by the government to be national monuments.

National Historic Site [NHS]
Usually, a national historic site contains a single historical feature that was directly associated with its subject. Derived from the Historic Sites Act of 1935, a number of historic sites were established by secretaries of the Interior, but most have been authorized by acts of Congress.

National Historic Park [NHP]
This designation generally applies to historic parks that extend beyond single properties or buildings.

National Memorial [NMem]
A national memorial is commemorative of a historic person or episode; it need not occupy a site historically connected with its subject.

National Battlefield [NB]
This general title includes national battlefield, national battlefield park, national battlefield site, and national military park. In 1958, an NPS committee recommended national battlefield as the single title for all such park lands.

Other Designations [OD]
Some units of the National Park System bear unique titles or combinations of titles, like the White House.

Collection Point Management System

ZIP Code: 44905 - 44905
Scan Date: 09/23/2009
Requested by: [redacted]

Scanner Exception by ZIP Code
District: NORTHERN OHIO

Date:09/23/2009
Time: 11:24 AM CT

Location Id	Box Location	Box Type	Label Time	Actual Time	Label Variance	Status Message	Collected By
[redacted]							

Total Collection Points Scanned: 0

No Data	:	[redacted]
Missed	:	
Early	:	
Late	:	
On Time	:	
Total	:	

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Post Office Boxes

LINCOLN
(Physical Address):
989 ASHLAND RD
MANSFIELD, OH 44905-9998

Category: Delivery and Retail
Type: Post Office
Subtype: Finance Branch
Area: Eastern (C)

Facility ID: [redacted]
Status: Active
AMS Locale Key: [redacted]
District: Northern Ohio

Zipcode: 44905 **Alpha ID:** 0

Data Field Name	Business Rules and Field Definitions	Current Value
Contact Name:	Facility contact for P.O. Box inquires.	DARIN DEWITT
Contact Phone Number:	Facility phone number for P.O. Box inquires.	(419) 589-6832
Number of Customers with Caller Service:	Virtual boxes that are required when a customer receives more mail than the largest physical box size 6 can routinely handle.	Not Provided
Number of Reserves:	The count of the number of Reserve Boxes (virtual boxes that do not include box specific sortation). Callers and Reserves differ in that mail is sorted individually to a customer's Caller boxes while mail to a group of a customer's Reserve Boxes is commingled.	Not Provided
P.O. Box Fee Group:	A standard fee structure describes rates charged by a box unit for the rental of PO Boxes and virtual Caller Box number. The HQ Special Services group performs an economic analysis of each facility hosting a PO Box section and assigns a fee group rating of one through seven to a facility based on the local cost of providing the box/caller service. The fee group for each facility is published in Publication 431. Exceptions: Virtual Reserve Box numbers are charged at the same rate throughout the county, regardless of the fee group assigned to the facility hosting the virtual reserve box numbers. No-Fee (free) boxes are made available to a customer (a maximum of one to a domicile) if that customer's domicile is not offered street delivery by the Postal Service.	3
Has No Fee Boxes?:	Count of the number of boxes for which a customer is not charged a rental fee (see above).	0
Number of any size boxes waiting?:	Number of Customers waiting to rent any P.O. Box that becomes available.	0

Zipcode: 44905 Alpha ID: 0	#1	#2	#3	#4	#5	Total
[redacted]						

All shaded fields are maintained in WebBATS. Please utilize WebBATS to edit/correct this information. DATA FROM 10/29/09

NORTHERN OHIO CONSOLIDATION OPTIMIZATION - PO BOX REVIEW

CONSOLIDATED UNIT: MNS LINCOLN ZIP 44905

Callers 0

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	PO BOX TOTAL
Issued Business	[redacted]					
Issued Non-Business						
Total Issued						
Available						
Broken						
Closed						
Total						
Grand Total						

CONSOLIDATED UNIT: MNS LEXINGTON ZIP 44904

Callers 0

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	PO BOX TOTAL
Issued Business	[redacted]					
Issued Non-Business						
Total Issued						
Available						
Broken						
Closed						
Total						
Grand Total						

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	PO BOX TOTAL
MNS LINCOLN	[redacted]					
MNS LEXINGTON						

RECEIVING UNIT: MNS MAIN OFFICE ZIP 44901

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	PO BOX TOTAL
Issued Business	[redacted]					
Issued Non-Business						
Total Issued						
Available						
Broken						
Closed						
Total						
Grand Total						

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	PO BOX TOTAL
AVAILABILITY	[redacted]					
MNS LINCOLN						
MNS LEXINGTON						

The unit currently has [redacted] No Stat Boxes

* Post Office Box information obtained from WebBATS Monthly Summary Report /Broken No Stats Report / Issued Caller Service Report.

905

** RESTRICTED INFORMATION **

Monthly Summary Report

LINCOLN

MANSFIELD, OH 44905

[redacted]

7/16/2009

Area 4C District 440 Finance [redacted] Reporting Unit [redacted] Month/FY 06/2009 Total Physical Boxes [redacted] Facility Fee Group 3

Payment

Metrics	Size 1	Size 2	Size 3	Size 4	Size 5	Caller	Reserve	Total	IRT	POS	APC	Online	Delinquent	Key	Key	Lock
	Issued	Issued	Issued	Issued	Issued			WebBATS	Manual					Deposite	Dup/Replacement	Replacement
	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment
New Box Issued	[redacted]															
Box Renewal																
Total																

100% Utilization Payment

Size 1			Size 2			Size 3			Size 4			Size 5			Total 100% Utilization
Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Payment
[redacted]															

Number of PO Boxes

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	Any Size	Box Size 1 (Grp E)	Box Size 2 (Grp E)	Box Size 3 (Grp E)	Box Size 4 (Grp E)	Box Size 5 (Grp E)	PO Box Total	Caller	Reserve	Caller (Grp E)	Grand Total
Issued Business	[redacted]															
Issued Non-Business																
Total																
Available																
Broken																
Closed																
Total																
Grand Total																
Delinquent Business																
Delinquent Non-business																
Total																
Waiting List Count																

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[redacted]

** RESTRICTED INFORMATION **

Monthly Summary Report

MANSFIELD

MANSFIELD, OH 44901

[redacted]

7/16/2009

Area 4C District 440 Finance [redacted] Reporting Unit [redacted] Month/FY 06/2009 Total Physical Boxes [redacted] Facility Fee Group 6

Payment

Metrics	Size 1	Size 2	Size 3	Size 4	Size 5	Caller	Reserve	Total	IRT	POS	APC	Online	Delinquent	Key	Key	Lock
	Issued	Issued	Issued	Issued	Issued			WebBATS	Manual					Deposite	Dup/Replacement	Replacement
	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment	Payment
New Box Issued	[redacted]															
Box Renewal																
Total																

100% Utilization Payment

Size 1			Size 2			Size 3			Size 4			Size 5			Total 100% Utilization
Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Available	Broken	Closed	Payment
[redacted]															

Number of PO Boxes

	Box Size 1	Box Size 2	Box Size 3	Box Size 4	Box Size 5	Any Size	Box Size 1 (Grp E)	Box Size 2 (Grp E)	Box Size 3 (Grp E)	Box Size 4 (Grp E)	Box Size 5 (Grp E)	PO Box Total	Caller	Reserve	Caller (Grp E)	Grand Total
Issued Business	[redacted]															
Issued Non-Business																
Total																
Available																
Broken																
Closed																
Total																
Grand Total																
Delinquent Business																
Delinquent Non-business																
Total																
Waiting List Count																

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DOCKET NO.: LINCOLN 44905

7/16/2009

[redacted]

DOCKET NO.: LINCOLN 44905

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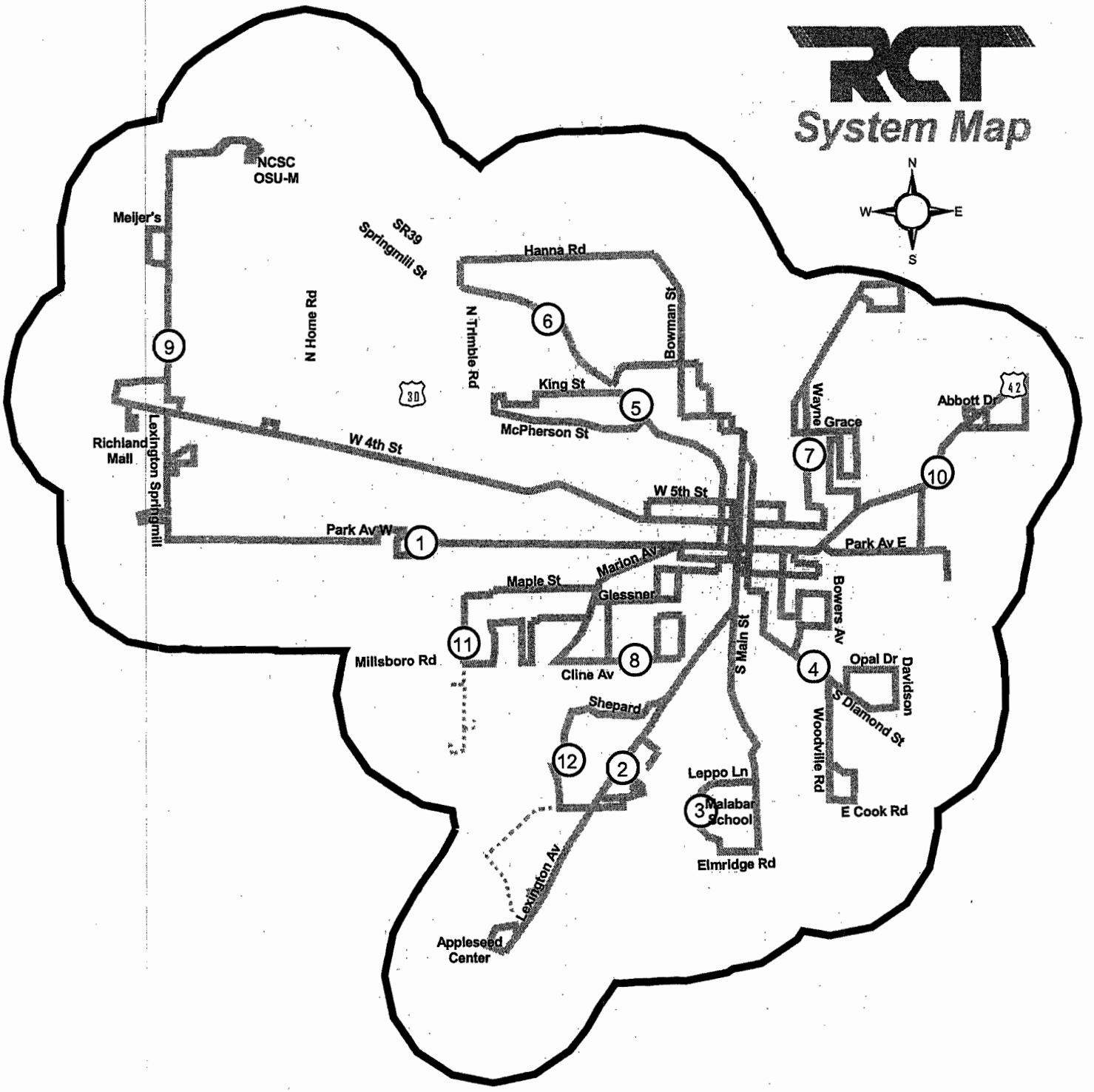

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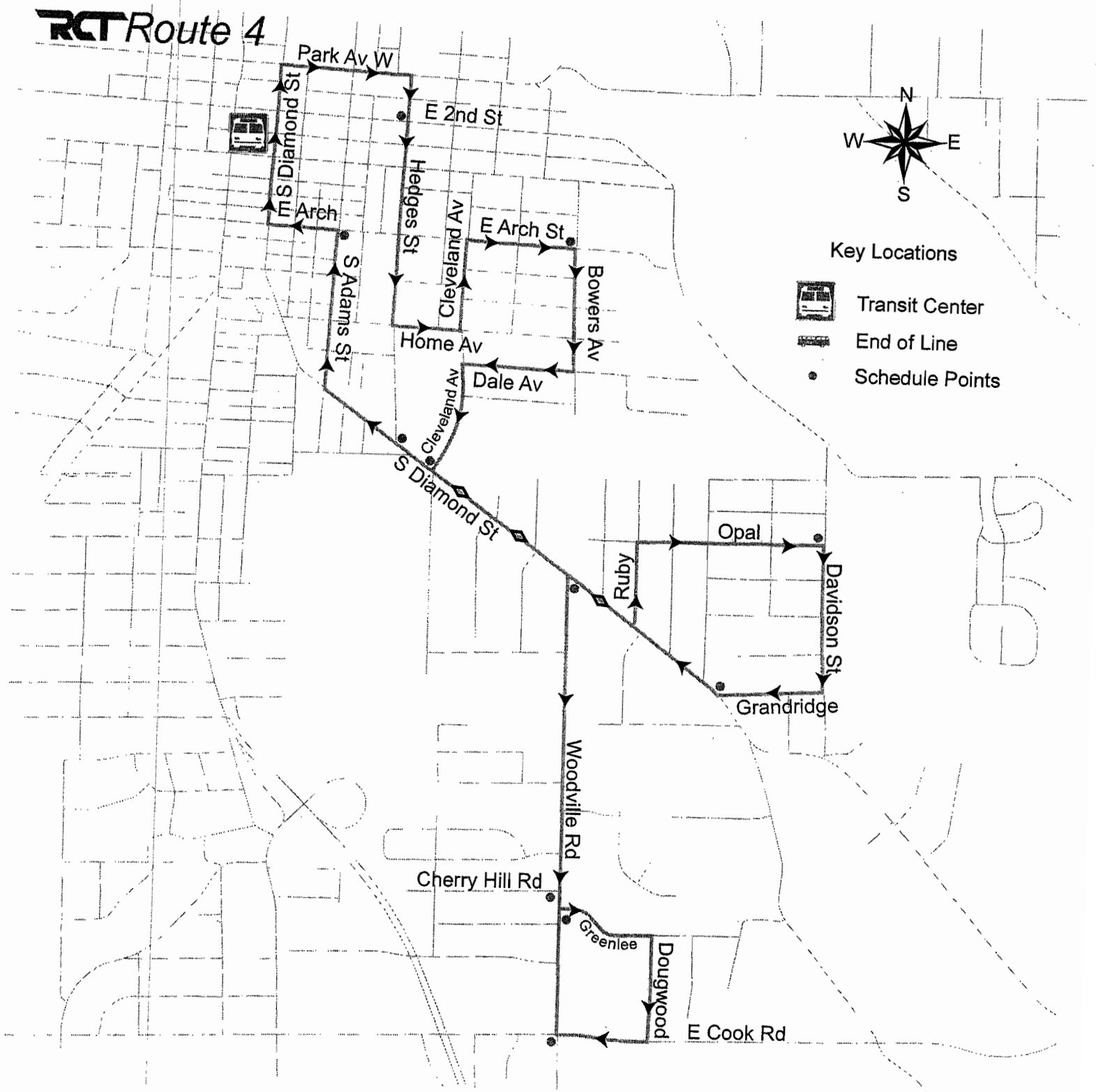

Route 4 Hedges Street

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MAP PRINT CLOSE

Leave Transit Center	**7:00**	**8:00**	**9:00**	**10:00**	**11:00**	**12:00**	**1:00**	**2:00**	**3:00**	**4:00**	**5:05**
l ges St & E Second St	7:02	8:02	9:02	10:02	11:02	12:02	1:02	2:02	3:02	4:02	5:07
E Arch St & Bowers Ave	7:05	8:05	9:05	10:05	11:05	12:05	1:05	2:05	3:05	4:05	5:10
Cleveland Ave & S Diamond St	7:07	8:07	9:07	10:07	11:07	12:07	1:07	2:07	3:07	4:07	5:12
Woodville Rd & Cherry Hill Rd	7:11	8:11	9:11	10:11	11:11	12:11	1:11	2:11	3:11	4:11	5:16
Mansfield Manor	7:13	8:13	9:13	10:13	11:13	12:13	1:13	2:13	3:13	4:13	5:18
Woodville Rd & Greenlee Rd	7:15	8:15	9:15	10:15	11:15	12:15	1:15	2:15	3:15	4:15	5:20
Woodville Rd & S Diamond St	7:17	8:17	9:17	10:17	11:17	12:17	1:17	2:17	3:17	4:17	5:22
Opal Ave & Davidson St	7:19	8:19	9:19	10:19	11:19	12:19	1:19	2:19	3:19	4:19	5:24
Grandridge Ave & S Diamond St	7:20	8:20	9:20	10:20	11:20	12:20	1:20	2:20	3:20	4:20	5:25
S Diamond St & Hedges St	7:22	8:22	9:22	10:22	11:22	12:22	1:22	2:22	3:22	4:22	5:27
S Adams St & E Arch St	7:23	8:23	9:23	10:23	11:23	12:23	1:23	2:23	3:23	4:23	5:28
Arrive Transit Center	**7:25**	**8:25**	**9:25**	**10:25**	**11:25**	**12:25**	**1:25**	**2:25**	**3:25**	**4:25**	**5:29**

Bus no longer operates on Rembrant or Reform Streets.

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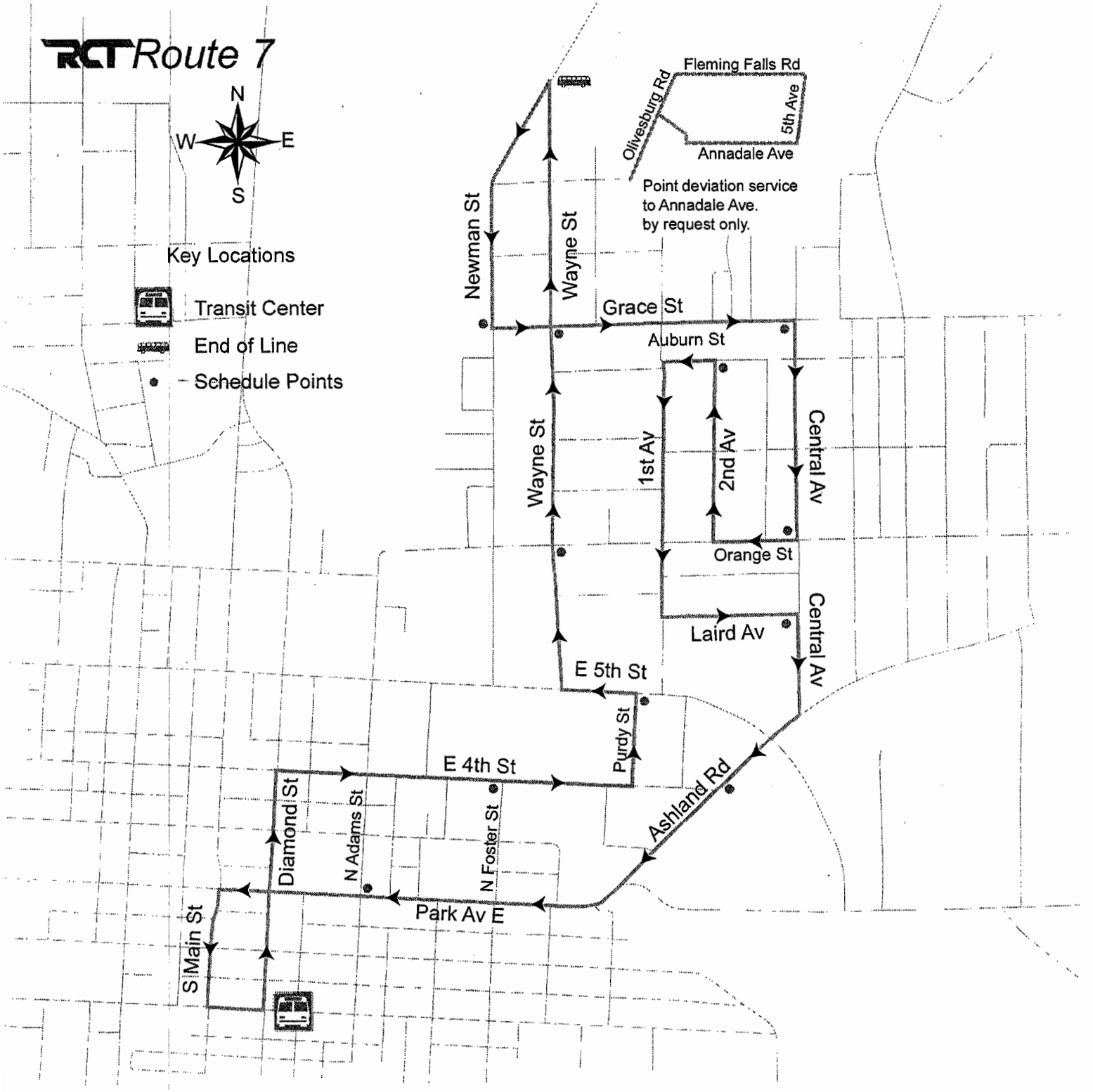

Leave Transit Center	**7:30**	**8:30**	**10:30**	**12:30**	**2:30**	**3:30**	**4:30**	**5:30#**
E . .urth St & N Foster St	7:33	8:33	10:33	12:33	2:33	3:33	4:33	##
Purdy St & E Fifth St	7:35	8:35	10:35	12:35	2:35	3:35	4:35	##
Wayne St & Orange St	7:37	8:37	10:37	12:37	2:37	3:37	4:37	##
Wayne St & Grace St	7:38	8:38	10:38	12:38	2:38	3:38	4:38	##
Wayne St & Newman St	7:39	8:39	10:39	12:39	2:39	3:39	4:39	##
Newman St & Grace St	7:40	8:40	10:40	12:40	2:40	3:40	4:40	##
Grace St & Central Ave	7:42	8:42	10:42	12:42	2:42	3:42	4:42	##
Central Ave & Orange St	7:43	8:43	10:43	12:43	2:43	3:43	4:43	##
Second Ave & Auburn Ave	7:45	8:45	10:45	12:45	2:45	3:45	4:45	##
Laird Ave & Central Ave.	7:47	8:47	10:47	12:47	2:47	3:47	4:47	##
E Fourth St & Ashland Rd	7:49	8:49	10:49	12:49	2:49	3:49	4:49	##
Park Ave E & N Adams St	7:51	8:51	10:51	12:51	2:51	3:51	4:51	##
Arrive Transit Center	**7:55**	**8:55**	**10:55**	**12:55**	**2:55**	**3:55**	**4:55**	##

Ride **Route 10** bus on this trip - No Annadale Ave. Service on this run.

Bus leaves at 7:30 a.m., 8:30 a.m., 10:30 a.m., 12:30 p.m., 2:30 p.m., 3:30 p.m., 4:30 p.m., 5:30 p.m.#

Point Deviation Service: to Annadale Ave. by request only.

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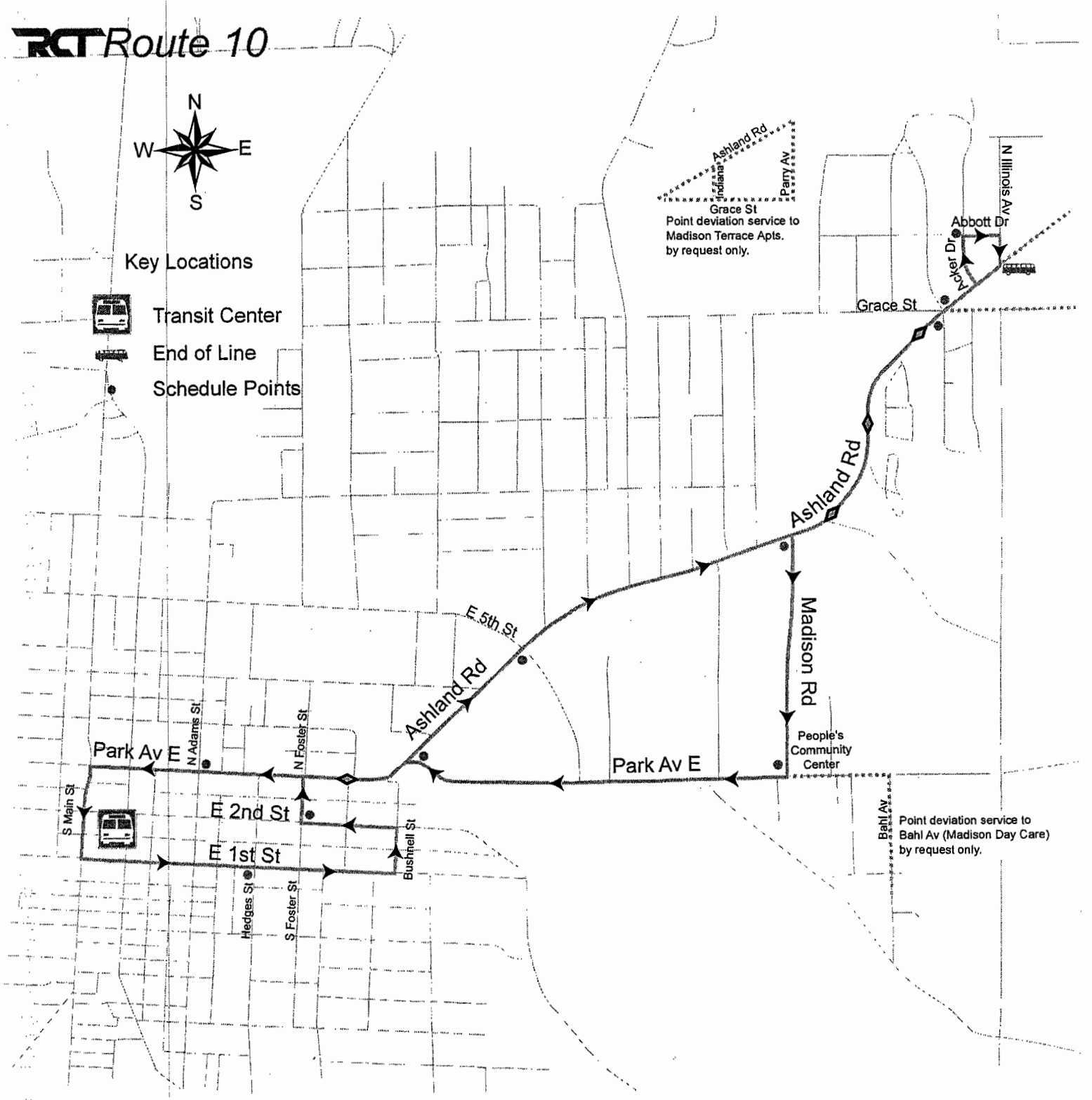
Se

RCT Route 10



UNIT	SNOW	LAWN	CLEANING	TRASH	GAS	LIGHTS	WATER	SEWER
MANSFIELD LINCOLN	[redacted]							

UNIT	SNOW	LAWN	CLEANING	TRASH	GAS	LIGHTS	WATER	SEWER	TOTAL COSTS
MANSFIELD LINCOLN	[redacted]								

OFFICE TO BE CLOSED	ADDRESS	CITY	ST	ZIP	TELEPHO	FAX	TELEPHONE COSTS	SERVICE PROVIDER	CURRENT CIRCUIT SPEED	MONTHLY COST	MONTHLY SAVINGS	YEARLY SAVINGS
MANSFIELD LINCOLN	989 ASHLAND	MANSFIEL	OH	44905	########		[redacted]					

TOTAL	$ [redacted]

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UNITED STATES POSTAL SERVICE — Complement Information System

Office: MNS-LINCOLN BR - CUST SERV - All Job Categories (not including EAS)

Number of Employee Records Retrieved: 2

Print

Full Name	Office	Job Title	Pay Loc	LDC	DesAct	Group	Occ Code	Grade Level	Function
[redacted]	MNS-LINCOLN BR	SALES,SVCS/DISTRIBUTION ASSOC	[redacted]						
[redacted]	MNS-LINCOLN BR	LEAD SALES & SERVICES ASSOCIATE							

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CUSTOMER SERVICE VARIANCE - [440]-NORTHERN OHIO PFC

MANSFIELD PO - MNS-LINCOLN BR 384854	MPOO 1 | Date: 10/30/2009
Analysis Period: 10/17/2009 to 10/23/2009 - Customer Service Days: 6	Unit Level: 24 Man Yr: 2 CAG: C
Benchmark Generation: FY 2009 WK 1 - FY 2009 WK 52	[MANSFIELD PO] MNS-LINCOLN BR

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FTEE COMPLEMENT ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
Full Time Clerk	[redacted]				
Part Time Flexible Clerk					
Part Time Regular Clerk					
Full Time MH					
Part Time Flexible MH					
Part Time Regular MH					
Full Time Equivalent Emp					
Full Time Equivalent Hrs					

WORKHOUR ANALYSIS

Automation/Mechanized (LDC41L-41F)

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% ACHIEVED
LDC 41 Ltrs Hours	[redacted]				
LDC 41 Flts Hours					
Total Auto/Mech Hours					

Manual (LDC43-44)

LDC 43L Hours	[redacted]				
LDC 43F Hours					
LDC 43P Hours					
LDC 43A Hours					
LDC 43 Total					
LDC 44 Hours					
Total Manual Hours					

Retail/Admin (LDC 42,45,48)

LDC 42 Hours	[redacted]				
LDC 45 Hours					
LDC 48 Hours					
Total Retail/Admin Hours					
Total Function Four					

WORKLOAD ANALYSIS

UNIT VARIABLES	BENCHMARK	EARNED	ACTUAL	VARIANCE	% VARIANCE
LDC 41 TPF Ltrs Vol Pcs	[redacted]				
LDC 41 TPF Flts Vol Pcs					
Auto/Mech Volume					
LDC 43 Dist Vol Ltrs (Ft)					
LDC 43 Dist Vol Flts (Ft)					
LDC 43 Dist Vol PP/Sprs					
LDC 44 Box Ltrs (Ft)					
LDC 44 Box Flts (Ft)					
Manual Vol (w/o PP/Sprs)					

[redacted]

10/30/2009

Postal Service) Schedule
Full-Time Annual Basic Rates
Effective March 14, 2009 (PP 07-2009)

RSCs P & C (APWU)

[redacted]

PS Grade	BB	AA	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Most Prev Step
3	[redacted]																		
4																			
5																			
6																			
7																			
8																			
9																			
10																			
11																			

Part-Time Flexible Employees - Hourly Basic Rates

3	[redacted]
4	
5	
6	
7	
8	
9	
10	
11	

Part-Time Regular Employees - Hourly Basic Rates

3	[redacted]
4	
5	
6	
7	
8	
9	
10	
11	

Step Increase Waiting Period (In Weeks)

Steps (From-To)	BB-AA	AA-A	A-B	B-C	C-D	D-E	E-F	F-G	G-H	H-I	I-J	J-K	K-L	L-M	M-N	N-O	O-P	Years
Grade 3	[redacted]																	
Grades 4																		
Grades 5 - 7																		
Grades 8																		
Grades 9 - 11																		

NOTE: This schedule reflects a $0 cost of living adjustment effective March 14, 2009 (PP 07-2009).

American Postal Workers' Union (APWU)
Transitional Employee (TE) Schedule
Effective March 14, 2008 (PP 06-2008)

PS Grade	3	4	5	6	7	8	9	10	11
Hourly Rates	[redacted]								

NOTE: This TE schedule reflects a one pay level upgrade for all APWU employees.

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STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION
RETURN ON INVESTMENT WORKSHEET

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

STATION AND OFFICE NAME: MANSFIELD LINCOLN	(COST)/ SAVINGS ONE-TIME	ANNUAL
Utility Costs (Source: District Finance through ADM FPR)		$ [redacted]
Current Lease Rate (Source: FSO) Termination Date: **01/31/2013**		$ 22,980.00
Build-Out/Renovations (Source: FSO)	[redacted]	$ -
Parking (if moving carriers) (Source: FSO/District Ops Support)		$ -
Real Estate Specialist Opinion of Value (Source: FSO)		$ -
Maintenance Labor (Source: District Finance through ADM FPR)		$ -
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)		0
Inter-Station Mail Transportation (Source: District Operations Support)		$ -
Carrier Route Transportation (Source: District Operations Support)		$ -
Carrier Labor (Source: District Finance & Operations Support)		$ -
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources)		0
Clerk Labor (Source: District Finance through ADM FPR)		$ [redacted]
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)		2 Level 7 Level 6
EAS Labor (Source: District Finance through ADM FPR)		$ -
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)		0
TOTAL		$ 68,480.00

*Please include "cost" information as a negative number and savings information as a positive number.

[redacted]

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UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire Analysis

Questionnaires were distributed to all post office box customers (311) of the Lincoln Finance Unit on Tuesday July14, 2009. Additionally, questionnaires were available at the counter line (100) at Lincoln Finance Unit to walk-in retail customers during the survey period.

A. Number of Questionnaires

Total questionnaires distributed	411
Favorable to proposal	0
Unfavorable to proposal	84
Expressing no opinion	160
Total questionnaires received	244

B. Postal Concerns

The following postal concerns were expressed:

1. **Concern:** Wait in line time at the Mansfield Post Office

Response: The Mansfield Post Office serves a large community and has a heavy retail work load. This concer has been brought to the attention of the manager so she can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mai and provide package and mail pickup alleviating the need for customers to go to the post office for service.

2. **Concern:** Customers were concerned for senior citizens

Response: Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

3. **Concern:** Customers expressed desire for Lincoln Finance Unit to stay the same.

Response: We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews

4. **Concern:** Customers concern with having to travel further for service.

Response: Mansfield Post Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available to this location. Alternate locations to purchase postage stamps : Key Bank (ATM) – Kroger – Walgreen's – CVS Drug Stores

5. **Concern:** Customers were concerned about their tax dollars.

Response: The Postal Service is not supported by tax dollars and must meet expenses by the revenue it generates. Operational savings contributes in the long run to stable postage rates and savings for customers

6. **Concern:** Customers expressed concern about rude employees.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the manager.

7. **Concern:** Customers state we are here to provide a service.

Response: Operational savings contributes in the long run to stable postage rates and savings for customers. We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

8. **Concern:** Customer concern with wait time in line at Mansfield Post Office.

Response: The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

C. Nonpostal Concerns

The following nonpostal concerns were expressed:

1. **Concern:** Concerns of businesses being hurt by discontinuance.

Response: Questionnaire responses indicate that customers will continue to use local businesses if the Lincoln Finance Unit is discontinued. Most new businesses that move into a community do not depend on the location of the post office, but on the provision of effective and regular postal services.

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UNIT NAME LINCOLN 44905

Postal Services:

	Daily	Weekly	Monthly	Never	
A. Buying Stamps	卌 I	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 I	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌		
B. Mailing Letters	卌 卌 卌 卌 卌 卌 卌 卌 卌 IIII	卌 卌 卌 卌 卌 IIII 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌 IIII		
C. Mailing Parcels	卌 IIII	卌 卌 卌 卌 卌 III	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌 I	
D. Picking Up Post Ofice Box Mail	卌 卌 卌 卌 卌 卌 卌 卌 卌 III	III	卌 IIII	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 III 卌 卌
E. Picking Up General Delivery Mail	卌 卌 卌 III	卌 II	卌 卌 卌	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌 I 卌 卌 卌
F. Buying Money Orders	IIII	卌 卌 卌	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 III	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 I 卌
G. Obtaing Special Services	IIII	卌 卌 卌 卌 IIII	卌 卌 卌 卌 卌 卌 卌 卌 卌 I 卌 卌 卌 卌 卌 卌 卌	卌 卌 卌 III	
H. Sending Express Mail	I	卌 卌 卌 II	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌
I. Buying Stamp Collecting Material	I	卌 卌 I	卌 卌 卌 III	卌 卌 卌 卌 卌 卌 卌 卌 卌	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 III

Other Postal Services:

	~~Daily~~ YES	~~Weekly~~ NO	~~Monthly~~	~~Never~~
A. Entering Permit Mailings	IIII	卌 卌	卌 卌 卌 卌 IIII 卌 卌 卌 卌 卌 卌	
B. Reseting Postage Meters	I	卌 卌 卌 卌 卌 卌 卌 卌 卌 卌 I		

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Non Postal Services:

	Yes	No
~~A. Using Public Bulliten Board~~	𝍸 𝍸 𝍸 |||	𝍸 𝍸 𝍸 𝍸 𝍸 |
B. Other	𝍸 𝍸 𝍸	𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 ||||

If Yes - Explain (Enter Comments)

	Yes	No
2.) Do You Pass Another Post Office?	𝍸 𝍸 ||	𝍸 ||||

Unit Name	Zip

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3.) For Which of the following do you leave your community? Where do you obtan these Services?

	List Community	List Community	List Community
Shopping?				
Personal Needs?				
Banking?				
Employment?				
Social Needs?				

4. Do you currently use local businesses in the community?

Yes	No

If yes, would you continue to use them if the Post Office is discontinued?

Yes	No

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UNIT NAME LINCOLN 44905 Pg. 2 of 3

Postal Services:

	Daily	Weekly	Monthly	Never
A. Buying Stamps	1	𝍸 𝍸	𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 111	1
B. Mailing Letters	𝍸 𝍸 𝍸 𝍸 𝍸 11	𝍸 𝍸 𝍸 𝍸	1111	
C. Mailing Parcels	11	𝍸 1111	𝍸 𝍸 𝍸 𝍸 𝍸 𝍸	1
D. Picking Up Post Ofice Box Mail	𝍸 𝍸 𝍸 𝍸 𝍸 1			𝍸 𝍸 111
E. Picking Up General Delivery Mail	𝍸 1111	11	111	𝍸 𝍸 𝍸 1
F. Buying Money Orders		1111	𝍸 1	𝍸 𝍸 𝍸 𝍸 11
G. Obtaing Special Services		𝍸 1111	𝍸 𝍸 𝍸 𝍸 1111	1
H. Sending Express Mail		111	𝍸 𝍸 1111	𝍸 𝍸
I. Buying Stamp Collecting Material		1111	111	𝍸 𝍸 𝍸 𝍸 111

Other Postal Services:

	~~Daily~~ Yes	~~Weekly~~ No	~~Monthly~~	~~Never~~
~~H. Entering Permit Mailings~~				
I. Reseting Postage Meters		1111		

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DOCKET NO.: LINCOLN 44905

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Non Postal Services:

	Yes	No
A. ~~Using Public Bulliten Board~~ →		
B. Other	𝍸	𝍸 𝍸 𝍸 𝍸 𝍸 II

If Yes - Explain (Enter Comments)

	Yes	No
2.) Do You Pass Another Post Office?	IIII	𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸

Unit Name	Zip

3.) For **Which of the following do you leave your community? Where do you obtan these Services?**

	List Community	List Community	List Community
Shopping?	𝍸 𝍸 𝍸 𝍸		
Personal Needs?	𝍸 ||||		
Banking?	|||		
Employment?	|||		
Social Needs?	𝍸 𝍸 |		

	Yes	No
4. Do you **currently use local businesses in the community?**	𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 𝍸 |||	

	Yes	No
If yes, would you continue to use them if the Post Office is discontinued?	𝍸 𝍸 𝍸 𝍸 𝍸 |	𝍸 ||

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UNIT NAME: Lincoln

Postal Services:

	Daily	Weekly	Monthly	Never
A. Buying Stamps				
B. Mailing Letters				
C. Mailing Parcels				
D. Picking Up Post Ofice Box Mail				
E. Picking Up General Delivery Mail				
F. Buying Money Orders				
G. Obtaing Special Services				
H. Sending Express Mail				
I. Buying Stamp Collecting Material				

Other Postal Services:

	~~Daily~~	~~Weekly~~	~~Monthly~~	~~Never~~
H. ~~Entering Permit Mailings~~	Yes	No		
I. Reseting Postage Meters				

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Non Postal Services:

	Yes	No
A. ~~Using Public Bulliten Board~~ →		
B. Other		

If Yes - Explain (Enter Comments)

	Yes	No
2.) Do You Pass Another Post Office?		

Unit Name	Zip
Lucas Mansfield	

DOCKET NO.: LINCOLN 44905

ITEM NO.: 30

PAGE NO.: 10 OF 11

3.) For Which of the following do you leave your community? Where do you obtan these Services?

	List Community	List Community	List Community
Shopping?	mansfield	Ashland Wooster	ontario
Personal Needs?			
Banking?			
Employment?			
Social Needs?			

4. Do you currently use local businesses in the community?

Yes	No
[tally marks]	1

If yes, would you continue to use them if the Post Office is discontinued?

Yes	No
[tally marks]	[tally marks]

UNITED STATES POSTAL SERVICE

RECEIVED

NOV 23 2009

CUSTOMER SERVICES OPERATIONS

Official Record Index

Item No.	Description	Date Entered into Record
	(Docket 1 of 3 contains Items 1 through 30)	
1.	Authority to Conduct Investigation	6/16/09
2.	Property Detail Report – Lincoln Branch Property Detail Report Mansfield Main Post Office	6/17/09
3.	Postal Association's Consolidation Review Notifications	8/7/09
4.	Political consolidation Review Notifications	7/10/09
5.	Postal News / Media Release – Mansfield Post Office branches Studied for Possible Consolidation	7/13/09
6.	Consolidation / Optimization Cover Letter Survey and Frequently Asked Questions	7/14/09
7.	Photos of Mansfield Lincoln Branch	8/14/09
8.	APWU Notification – Postal Consolidation Reviews	8/14/09
9.	Post Office Location / Alternative Location to Buy Stamps	11/6/09
10.	Driving directions to Mansfield Main Post Office	11/6/09
11.	Facility Data Base – Facility Times Lincoln Branch & Mansfield Main Post Office	11/6/09
12.	PS Form 4920 USPS Post Office Closing or Consolidation Proposal Fact Sheet	11/6/09
13.	Classified Station / Branch or Community Post Office Discontinuance Checklist	11/6/09
14.	Window Operations – Actual Staffing Graphs	11/6/09
15.	Wait Time in Line Lincoln Branch & Mansfield Main Post Office	11/6/09
16.	ROAM Map – 5 Mile Radius	11/6/09
17.	Mansfield Lincoln Branch Post Office Survey	11/6/09
18.	Mansfield Lincoln Branch Community Survey	11/6/09
19.	ROAM – Demographics and Income Profile	11/6/09
20.	CSM Scores Mansfield	11/6/09
21.	National Historical Landmarks	11/6/09

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31
PAGE NO.: 1 OF 987

For the Record:

6 questionnaires were returned with no name and /or return address. Unable to respond. Response is attached to each questionnaire as if able to reply.

Harry Myers
Manager, Customer Relations
2200 Orange Ave Rm 206
Cleveland, Ohio 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

Resident
No Address Listed

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☐	☑
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

#2

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☐

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

Resident
No Address Listed

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

#3

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

3

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☐

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 29, 2009

3

Resident
No Address Listed

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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3

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

if yes, please explain: KEEP THE POST OFFICE HERE !!!

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☒ No ☐

If yes, which offices: Mark Office

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	
Personal needs	☒	
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 29, 2009

Resident
No Address Listed

Dear Postal Customer,

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Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

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b. Mailing letters	☐	☒	☐	☐
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e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: We appreciate the convenience of having this post office near our home.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☐

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

5

October 29, 2009

Resident
No Address Listed

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

6

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

6

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted] Address Unknown Not Listed in Phone Directory

Address: _____

Telephone number: _____ Date: 7.23.09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

Lincoln Branch is very conviently located.

UNITED STATES
POSTAL SERVICE

6

October 29, 2009

Resident
No Address Listed

Dear Postal Customer,

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Sincerely,

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☐	☐
b. Mailing letters	☐	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

1

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/31/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Please do not close Madison Branch

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
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Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

8

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

8

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes [X] No [ ]

If yes, which offices: quite a few

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	[X]	assorted places
Personal needs	[ ]	
Banking	[ ]	
Employment	[ ]	
Social needs	[ ]	

4. Do you currently use local businesses in the community?

Yes [X] No [ ]

If yes, would you continue to use them if this Post Office is discontinued?

Yes [ ] Maybe No [ ]

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 08/03/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

Dear Sir/Madam: According to the scuttlebutt around Mansfield, USPS is considering closing both the Lexington and Lincoln Heights offices. I feel this would be a big mistake because both of these offices are very busy and generate what must be pretty decent income. Why close branches that are profitable? That makes no sense to me. Does it to you?

Sincerely,

[redacted]

UNITED STATES POSTAL SERVICE

8

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

8

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	☐	_____
Personal needs	☐	_____
Banking	☐	None
Employment	☐	_____
Social needs	☐	_____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

(please p[redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

SAVE our Post Office !

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

9

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

10

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☑	☐	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☑	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☑ No ☐

If yes, please explain: Buy Books - Tape -

10

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: — Date: 7-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

Please Do Not Take Ashland PO.
P. Office Away —

UNITED STATES
POSTAL SERVICE

10

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

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Mansfield OH 44901-9998

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

10

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☒	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings Yes ☐ No ☐

Nonpostal Services

a. Other Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☒ Ontario

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7/16/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

I work at [redacted] and a monthly basis. I go to this branch on a daily basis. If you close this branch I will be forced to waste time and gas going downtown. I don't think I have ever been downtown that I didn't have to wait in long lines. Also the parking if not close for all that I have to carry in. Please do not close this branch! [redacted]

item 31
Pg 43-44 PB

UNITED STATES
POSTAL SERVICE

December 2, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office and has adequate parking in the front of the office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.
The nearest office is:
Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The Mansfield Post Office serves a large community and has a heavy retail work load. This concern has been brought to the attention of the manager so she can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup alleviating the need for customers to go to the post office for service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒ more during holidays	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐ Occasionally	☐
h. Sending Express Mail	☐	☐	☐ Occasionally	☐
i. Buying stamp-collecting material	☐	☐	☐ occasionally	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ Retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ We would have to. No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-19-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

We have always been extremely satisfied with the services and helpfulness of the employees at the Lincoln Branch on Rt. 42.
PLEASE do NOT close this location!

1 IN

UNITED STATES
POSTAL SERVICE

October 30, 2009

2

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	☐	☐	☒	☐	
b. Mailing letters	☒	☐	☐	☐	
c. Mailing parcels	☐	☐	☒	☐	
d. Picking up Post Office box mail	☒	☐	☐	☐	
e. Picking up general delivery mail	☐	☐	☐	☒	
f. Buying money orders	☐	☐	☐	☐	occasionally
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐	occasionally
h. Sending Express Mail	☐	☐	☐	☐	" "
i. Buying stamp-collecting material	☐	☐	☐	☐	" "

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Walmart Lex Spring Mill Rd
Personal needs	☒	Drs. Lexington Ave
Banking	☐	
Employment	☐	Retired
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 07/14/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

Dear Sirs
As I recall when The main P.O. flooded out a few years ago, our Branch carried The Load for some Time and did it very well as I remember with only a few extra extended hours. Things To Consider before any closings.

Sincerely

UNITED STATES POSTAL SERVICE

3

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

14

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☒	☐	☐	☐
f. Buying money orders	☒	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☒ No ☐

Nonpostal Services

a. Other — Yes ☒ No ☐

If yes, please explain: I like my Post Office! That would be Lincoln Branch.

Thank you.

[redacted]

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: NONE

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 07-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

14

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

15

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☒	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

we need to keep this post office to save gas + time.

15

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

_____

_____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ Doctor

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-17-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

10

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☑
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☐ No ☑

Nonpostal Services

a. Other — Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

16

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ _____
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

NONE

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-15-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

★★ Keep This Office Open ★★

P.S. – I use This Facility Daily, I have no Mailbox at my Home. I have made the choice to avoid E-Mails and Internet Bill paying; Choosing To use the US. Mail instead. If You Decide To close This very Valuable community asset, I will The Make every effort To Never Use Your Services again, By sendy all correspondence via – Fax & Internet, Paying all bills ONLine & Posting a Mailbox at my Residence.

UNITED STATES
POSTAL SERVICE

October 30, 2009

10

[redacted]

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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16

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: Please do not close Lincoln Station.

[redacted]

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]

Address: [redacted]

Telephone number: [redacted] Date: 7.15.09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

17

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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17

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

18

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☒

If yes, please explain: Copy machine

I dont want To drive 17 miles round trip To get to another Post office.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

18

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ I dont everything is here, on the East side of Mans.D

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-24-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Please Dont move Lincoln office

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

18

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

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Cleveland, Ohio 44101-9996

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Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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18

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☑	☐	☐	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: Very important to Remain open !!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

19

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☑ _____

Personal needs ☑ _____

Banking ☑ _____

Employment ☑ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 7-28-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

[redacted]

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

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19

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Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

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f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

20

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☑ ONTARIO

Personal needs ☑ ALL OVER

Banking ☑ KEY BANK

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 29 July 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

WOULD HATE TO SEE THIS BRANCH CLOSE

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

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20

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Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

21

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 7-23-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

We send lots of cards to people - we use our Madison Branch almost everyday

Thank-you

Ashland Road

UNITED STATES
POSTAL SERVICE

October 30, 2009

21

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is located 2 miles away:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☐	☑	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings Yes ☐ No ☐

b. Resetting/using postage meter Yes ☐ No ☐

Nonpostal Services

a. Using public bulletin board Yes ☐ No ☐

b. Other Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ local

Banking ☐ local

Employment ☐ Retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-30-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Please Keep the Lincoln Post office Open

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☒
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☒ No ☐

b. Resetting/using postage meter — Yes ☐ No ☒

Nonpostal Services

a. Using public bulletin board — Yes ☐ No ☒

b. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

23

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ Richland Mall

Personal needs ☒ _____

Banking ☐ _____

Employment ☒ _____

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: — Date: 7/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Hope our post office stays in area!

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

23

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☐	☑
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☑	☐	☐
h. Sending Express Mail	☐	☑	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☑	No ☐
b. Other	Yes ☑	No ☐

If yes, please explain: Good location here in Madison, busy friendly. This location is needed.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

24

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-31-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Keep this location open it need is shown in the traffic flow.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

31

[redacted]

Dear Postal Customer,

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Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

b. Resetting/using postage meter — Yes ☐ No ☒

Nonpostal Services

a. Using public bulletin board — Yes ☐ No ☒

b. Other — Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☒ Doctors

Banking ☐ _____

Employment ☐ Retired

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/30/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: I try to do all my shopping and Buisness on this side of town - We really need to keep our post office. I hope you can make that happen

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

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We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

26

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

I believe this post office is vital to this community. It not only serves a large Madison township, it also serves the city of Mansfield which is only a block or 2 from the post office. I surround hate to see another empty building. If you want to save money, quit delivering mail on Saturdays.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	Mall
Personal needs	☒	Drug store
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/21/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 30, 2009

26

[redacted]

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☑	☐
b. Mailing letters	☐	☑	☐	☐
c. Mailing parcels	☐	☑	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☑
e. Picking up general delivery mail	☐	☐	☑	☐
f. Buying money orders	☐	☐	☑	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings	Yes ☐	No ☑
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☑	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☑ Ashland, Ontario, Mansfield

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☑ → and → No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: July 29 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: The Lincoln Branch is very convenient and the people are very friendly and helpful with out the Lincoln branch I will use UPS and Fex more and the post office less I dont like using the main post office.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 108 OF 987

UNITED STATES POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

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1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☒	☐
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: I check this Hemp happening in Madison area and

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☒ church eating out

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/31/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

I live in Crestview School District but work in Madison Schools so everything I do is in Ashland Rd Area. I would really miss our Post Office. Its very convenient.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

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Lobby Hours
Monday – Sunday open 24 hours

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 114 OF 987

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☐	☒	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒ unless on vacation
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☒
b. Other	Yes ☐	No ☒ (Sometimes use copy machine

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

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If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	☒	Ashland or Ontario
Personal needs	☒	Ashland or Ontario
Banking	☐	
Employment	☐	retired
Social needs	☒	Ashland or Ontario

4. Do you currently use local businesses in the community?

Drug Store, Bank, Gas Station, Grocery, Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: no other Post office within 5 miles of me Madison / Mifflin Twp. needs this Post office on Ashland Rd.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

29

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

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Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

29

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐ - once in a while
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ - Sometimes
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

30

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☐
b. Other	Yes ☑	No ☐

If yes, please explain: Copies Machine - use this a lot.

We use the Post office lots of times during the week. This post office is much more convenient then having to run to the main Post office.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ Ashland OH

Personal needs ☐ _____

Banking ☐ Ashland Ohio

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]

Address: [redacted]

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: See other side

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 30, 2009

30

[redacted]

Dear Postal Customer,

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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30

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒ Several times a week	☐	☐
c. Mailing parcels	☐	☐	☐	☐ once in a while
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐ - Sometimes
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☐
b. Resetting/using postage meter	Yes ☐	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☐
b. Other	Yes ☑	No ☐

If yes, please explain: Use the Copy machine late.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: We use this post office all the time. Many trips per week.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

PAGE NO.: 126 OF 987

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☒	No ☐

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☒

If yes, which offices: _____

32

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	☒	Ontario
Personal needs	☐	
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-28-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: WE NEED this office for convience And time Savings.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

October 30, 2009

[redacted]

32

Dear Postal Customer,

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Manager Customer Relations
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

DOCKET NO.: LINCOLN 44905

ITEM NO.: 31

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Postal Customer Questionnaire

33

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☒	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☑

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

33

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	☒	_____
Personal needs	☐	_____
Banking	☐	_____
Employment	☐	_____
Social needs	☒	_____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-31-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: Please Do Not close this Branch (Lincoln Post Off.) It is Conveniently located and useful for All Postal Needs in our community

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

33

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:

Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

33

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

34

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☒	☐	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☒	☐	☐	☐
h. Sending Express Mail	☐	☒	☐	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: It would be very inconvenient for this branch to close! I am in here every day!

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☐ _____
Personal needs ☐ NO
Banking ☐ _____
Employment ☐ _____
Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/22/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES POSTAL SERVICE

34

October 30, 2009

[redacted]

Dear Postal Customer,

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Harry J. Myers

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2200 Orange Ave.
Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

35

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☐	☐ as needed
d. Picking up Post Office box mail	☒	☒	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐ rarely neede
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☒

If yes, please explain: The Lincoln Saation is the most convient for the ministry we have, and the clerks have always been extremely helpful and friendly.

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	once in a while
Personal needs	☐	
Banking	☐	our primary bank is across from this branch
Employment	☐	retired
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]

Address: _____

Telephone number: [redacted] Date: 7-18-2009

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

35

October 30, 2009

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

36

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☑	☐	☐
b. Mailing letters	☑	☐	☐	☐
c. Mailing parcels	☐	☐	☑	☐
d. Picking up Post Office box mail	☑	☐	☐	☐
e. Picking up general delivery mail	☐	☑	☐	☐
f. Buying money orders	☐	☑	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☑	☐
h. Sending Express Mail	☐	☐	☑	☐
i. Buying stamp-collecting material	☐	☐	☐	☑

Other postal services:

a. Entering permit mailings — Yes ☑ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☑

36

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping ☑ Meijers or [redacted]

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: N/A Date: 7-16-09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

I would be devistated if you closed this branch high gas prices rising never know day to day gas prices. Convient at Ashland Rd Post office. Diamond street one is one I never go by in that area. Please dont close this one.

UNITED STATES POSTAL SERVICE

October 30, 2009

[redacted]

36

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

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Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
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36

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

37

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐ (seldom)	☐
f. Buying money orders	☐	☐	☒ (occasional)	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☐	No ☒
b. Other	Yes ☐	No ☒

If yes, please explain: Madison Branch is convenient for myself & family. A lot of elderly residents would prefer driving close to home. Vital to the community.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

31

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ N/A No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: — Date: 7/23/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments: Vital to the Community.
helpful & Kind, friendly services
Please do not close this branch, going to main branch would be an inconvenience.

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

38

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

Carrier service is also beneficial to senior citizens and those who face special challenges, because the carrier can provide delivery to your home mailbox. Customers would not have to make a trip to the postal service for delivery services. Additionally, carriers deliver Stamps-By-Mail and provide package and mail pickup.

We have responded aggressively to the dramatic decreases in mail volume; we have consolidated mail processing operations, adjusted carrier routes across the board and restructured administration functions. Like mail volume, window transactions have declined substantially. Due to these declines, we are now reviewing our network of retail facilities and are considering consolidating operations in our stations and branches in larger metropolitan areas. We are using established processes and procedures that are already in place to conduct these reviews.

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Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

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38

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☐	☒
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☐

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☒	No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

39

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☒ SHELBY 8240

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 24 JULY 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

Close to all banks & other services, parking + access is very easy

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

39

[redacted]

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39

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

40

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☒	☐	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail	☒	☐	☐	☐
e. Picking up general delivery mail	☐	☒	☐	☐
f. Buying money orders	☐	☒	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☐	☒
i. Buying stamp-collecting material	☐	☐	☒	☐

We need our P.O. Box

Other postal services:

a. Entering permit mailings — Yes ☐ No ☒

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

The Main P.O. is not close to us in Madison Twp. We've had our P.O. Box for over [redacted] years

2. Do you pass any other Post Offices while traveling during normal business hours? 40

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services? none

Shopping ☐ _____

Personal needs ☐ _____

Banking ☐ _____

Employment ☐ _____

Social needs ☐ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7-15-09

Thank you for taking the time to complete this questionnaire. We need our P.O. Branch

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

[redacted]

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Attached you will find a list of 4 alternate locations where retail postal services are available. Also, you will find a list of additional locations where you can purchase postage stamps.

The nearest office is:
Mansfield Post Office
200 N Diamond St
Mansfield OH 44901-9998

Business Hours:
Monday – Friday 7:30 am – 6:00 pm
Saturday 9:00 am – 1:00 pm

Lobby Hours
Monday – Sunday open 24 hours

I realize that with change there is concern. However, we are confident that the Mansfield Post Office will continue to provide you with regular and effective service. If you have questions or further comments concerning this change in service, please feel free to contact me at (216) 443-4076.

Sincerely,

Harry J. Myers

Harry J. Myers
Manager Customer Relations
2200 Orange Ave.
Cleveland, Ohio 44101-9996

NAME	BUSINESS HOURS
Mansfield Post Office 200 N Diamond St Mansfield, Ohio 44901-9998	Monday – Friday 7:30 am – 6:00 pm Saturday 9:00 am – 1:00 pm
Ontario Post Office 3656 Park Ave W Ontario OH 44862-9998	Monday – Friday 8:30 am – 12:00 pm 1:15 pm – 4:45 pm Saturday 8:30 am – 11:30 am
Sherman Post Office 1343 Park Ave W Mansfield OH 44906-9998	Monday – Friday 8:30 am – 4:30 pm
Southwest Post Office 672 ½ Logan Rd Mansfield OH 44907-9998	Monday – Friday 8:30 am – 5:30 pm Saturday 9:00 am – 1:00 pm

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use this Post Office for any of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☒	☐	☐	☐
c. Mailing parcels	☐	☐	☒	☐
d. Picking up Post Office box mail SOME TIMES OFTENER	☐	☐	☐	☐
e. Picking up general delivery mail	☐	☐	☐	☐
f. Buying money orders	☐	☐	☐	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☐	☐
h. Sending Express Mail	☐	☐	☐	☐
i. Buying stamp-collecting material	☐	☐	☒	☐

Other postal services:

a. Entering permit mailings — Yes ☐ No ☐

Nonpostal Services

a. Other — Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass any other Post Offices while traveling during normal business hours?

Yes ☐ No ☒

If yes, which offices: _____

3. For which of the following do you leave your community? (Check all that apply) Where do you go to obtain these services?

Shopping	☒	HOME DEPOT
Personal needs	☐	
Banking	☐	
Employment	☐	
Social needs	☐	

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if this Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 7/21/09

Thank you for taking the time to complete this questionnaire.

This questionnaire may be mailed no later than July 25, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

This office is approximately 1 mile from my home. I purchase all my mailing boxes, tapes, labels and stamps there. It is hard to go there when there are no other customers there. [redacted]

UNITED STATES
POSTAL SERVICE

October 30, 2009

41

[redacted]

Dear Postal Customer,

Thank you for taking the time to submit your comments on the proposal to consolidate the Lincoln Finance Unit. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The same retail services you presently receive at the Lincoln Finance Unit are available at the Mansfield Main Office. It will also provide you with expanded window service hours. The Mansfield Main Office is located 2.0 miles from the Lincoln Finance Unit and public transportation is available.

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Sincerely,

Harry J. Myers

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Cleveland, Ohio 44101-9996

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Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use Lincoln Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	☐	☐	☒	☐
b. Mailing letters	☐	☒	☐	☐
c. Mailing parcels	☐	☒	☐	☐
d. Picking up Post Office box mail	☐	☐	☐	☒
e. Picking up general delivery mail	☐	☐	☐	☒
f. Buying money orders	☐	☐	☒	☐
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	☐	☐	☒	☐
h. Sending Express Mail	☐	☐	☒	☐
i. Buying stamp-collecting material	☐	☐	☐	☒

Other postal services:

a. Entering permit mailings	Yes ☐	No ☒
b. Resetting/using postage meter	Yes ☐	No ☒

Nonpostal Services

a. Using public bulletin board	Yes ☒	No ☐
b. Other	Yes ☐	No ☒

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: None in our Area. Seems like Our Lincoln Post Office always has lines of People Waiting for Service. Can't Believe it could be Closed

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ☒ _____

Personal needs ☒ _____

Banking ☒ _____

Employment ☒ Retired

Social needs ☒ _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the Post Office is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 29 July 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Comments:

This Post office is very convenient for us. Would cause us To drive several miles out of our way To do our Post office Needs! The lines at the Main Post Office will be Longer More-Time Consuming. Parking will be Impossible To Nil!

This questionnaire may be mailed no later than July 31, 2009 to:

Manager, Customer Relations
2200 Orange Avenue, RM 206
Cleveland OH 44101-9996

UNITED STATES
POSTAL SERVICE

October 30, 2009

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[redacted]

Dear Postal Customer,

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U2

Alternate locations to purchase postage stamps:

Key Bank (ATM)	Kroger
Walgreen's	CVS Drug Store