STEVEN J. FORTE
SENIOR VICE PRESIDENT
OPERATIONS

UNITED STATES
POSTAL SERVICE

September 15, 2010

SYLVESTER BLACK

SUBJECT: Final Determination
Eugene, OR – Eugene University, OR 97403-9998

The proposal to discontinue retail operations of the above classified station is appoved. The final determination to discontinue the subject office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office by the district.

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate). One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination documents must be added to that record. Do not send them to Headquarters. The official record should be archived at the district by the post office review coordinator after the post office change announcement has appeared in the Postal Bulletin.

Please contact Richard W. Rudez at (202) 268-5062 if assistance is needed.

Thank you for your assistance.

[redacted]
Steven J. Forte

Attachments

475 L'ENFANT PLAZA SW
WASHINGTON DC 20260-2700
202-268-5100
FAX: 202-268-3331
WWW.USPS.COM

cc: Vice President, Delivery and Post Office Operations
Senior Vice President, Government Relations & Public Affairs
Vice President, Retail Products and Services
Vice President, Facilities
District Manager, Portland District
Manager, Customer Service Operations
Headquarters Library
Headquarters Historian

bcc: Angie Burns, Manager Business Service Network Integration (with attachments)
Christine Ray, Manager, Retail Service Network Access & Innovation (with attachments)
Kim Weaver, Manager, Government Liaison

Herb Swan (w/attachments)
U.S. Postal Service
1100 South Pine
Norfolk, NE 68701-9998

CSO:RRudez:6806:hrs:Eugene University, Eugene, OR 97403
bcc: RFile,SFile- Eugene University, Eugene, OR 97403

Postal Bulletin Post Office Change Announcement Form
Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: _____

Date removed: _____

No. of days posted: _____

Actual discontinuance date: _____

Official discontinuance date: _____

(Headquarters entry) _____

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday 90 days after the final determination is posted. For a community post office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE
POST OFFICE INFORMATION

Post Office
name and state: _____

ZIP Code: _____ Finance no.: _____

County/parish: _____

Type of discontinuance:
Consolidate ( ) Close ( )

Type of discontinued facility

Post Office ( )
Classified Station ( ) Branch ( )
Community Post Office (CPO) ( )

Coordinator name and title _____
Telephone: _____ _____

AFTER CHANGE
POST OFFICE INFORMATION

Administrative
Post Office: _____

ZIP Code: _____ Finance no.: _____

County/parish: _____

Original name retained? Yes ( ) No ( )
New last line of customer address is:
_____

Type of replacement service

Post Office ( ) Route ( )
Classified Station ( ) Branch ( )
Contract Unit ( ) Community Post Office ( )

Date _____
(Location) District _____

Mailing instructions for independent post office discontinuance. When the final determination is removed, send the round-dated front cover showing the posting dates and three copies of this Postal Bulletin Post Office Change Announcement Form to:

RICHARD W. RUDEZ
MANAGER RETAIL OPERATIONS
US POSTAL SERVICE
475 L'ENFANT PLAZA, S.W., ROOM 6806
FAX: 202-268-5104
WASHINGTON, DC 20260-6806

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, USPS Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For non-suspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: ( ) TL ( ) HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance. Final determination for an independent post office must be posted for at least 30 days.

Executive Summary

Area: Western
District: Portland
Losing Facility Name: Eugene University Station
City/State: Eugene, Oregon
10-Digit Finance #: [redacted]
Postmaster Level: EAS-24

Facility Use/Type:
(Retail Only, Retail and Post Office Box, Retail, Post Office Box, and Carrier Delivery) Retail and Post Office Box

SUMMARY OF DISCONTINUANCE STUDY

Losing Facility Information

FY 08 Walk-in Revenue = $[redacted]
FY 09 Walk-in Revenue = $[redacted]
% SPLY = [redacted]%
Average Daily Retail Transactions = [redacted]
Average WTIL (RCE or CEM) = [redacted]
Total Customers = **# PO BOX** [redacted] **# Carrier Delivery:** 0
Employee Positions (loss)= **# Craft** [redacted] **# EAS:**

Savings/Cost

Clerk Workhour Savings = $ [redacted]
EAS Savings =
Maintenance Savings =
Utility Savings = $ [redacted]
Lease Savings = $ [redacted]
Inter-Transportation Savings =
Carrier Costs =
Clerk Labor Costs = $ [redacted]
Total Annual Savings = $ [redacted]

Total One-Time Costs =

Total First Year Savings = $ [redacted]

Gaining Office

Average WTIL (RCE or CEM): [redacted]
Miles to Gaining Office: 1.1

COMMENTS:

The Eugene Main Post Office has 5 available retail stations; based on the combined earned actual staffing graph the Eugene Post Office will require [redacted] retail associates at its peak and should be able to handle the additional workload. There is an APC located in the lobby.

Y

UNITED STATES POSTAL SERVICE

Station and Branch Optimization Concept Briefing Sheet

Use this form to provide additional information for the Discontinuance Study authorized by the District Manager. In the Proposed Concept Narrative Section provide a narrative that outlines the key reasons for the study. Examples for completing the "Proposed Concept Narrative" section of the form are attached for the following station/branch types: retail only; retail and PO Box; Retail, PO Box and Delivery. The examples are meant to serve as a guide for the type of information necessary and should be revised by you to describe your concept.

If a decision is made to remove a station/branch from the study process, this briefing sheet is required with an explanation of the factors that led to that removal.

This briefing sheet should be attached to the District Manager authorization to study memo along with a ROAM map.

This Briefing sheet requires the signature of the District Manager and the concurrence of the Area Vice President.

FORM: Facility Profile

Station/Branch Name
University Station, Eugene OR

Current Facility Use *(Check all that apply)*
☒ Retail ☒ PO Box ☐ Delivery ☐ BMEU ☐ DDU

Projected 2009 Walk in Revenue
$ [redacted]

Total Number of PO Boxes	Number of PO Boxes Rented	Percentage Rented
929	[redacted]	[redacted]

CSSOM Earned LDC 45 Hrs. *(Recent completed full quarter)*
[redacted]

CSSOM Actual LDC 45 Hrs *(Recent completed full quarter)*
[redacted]

Proposed Concept Narrative Facility Profile

The University Station is located on the campus of the University of Oregon in Eugene Oregon. The station is a leased facility. The parking is very limited with only 5 spaces; however, they are normally filled by students attending classes. There is only one parking space designated to be left available for Postal Service use. Retail traffic is almost non existent 4 months during the year when students and staff leave for spring, summer and winter breaks.

The station provides retail service and post office box service only. It is staffed by two retail associates Monday through Friday. On Saturday only post office box distribution is performed. In addition, the campus has their own mail system with three employees to deliver on campus and the Postal Service delivers to several of the campus buildings utilizing a city carrier assigned to Southside Station.

An analysis of revenue indicates that the station has experienced a decline in revenue over the past several years. However, the cost to staff the station remains the same. The District is proposing to close this station and provide P O Box service to the customers at their individual choice of Southside Station which is 2.68 miles away or Eugene Main Office which is 2.09 miles away. Eugene Main Office can accommodate all of the University box customers.

Customers can use either the Southside Station located at 30 E 33rd St or the Main Office Window located at 520 Willamette St to conduct their mailing business. In addition, there are two CPU's located adjacent to the north and west campus boundaries, Hiron's #1 CPU .93 miles and Hiron's #2 CPU located 1.14 miles from University retail.

eFMS Map Print

Print Close

	Access Point Name	Address	City	State	Zip	Alt / Ancillary Access
1	EUGENE MAIN OFFICE	520 WILLAMETTE	EUGENE	OR	97401	APC
2	HIRONS INC	185 E 18TH AVE	EUGENE	OR	97401	CPU
3	HIRONS INC.	1950 FRANKLIN BLVD	EUGENE	OR	97403	CPU
4	VILLAGE CHEVRON /STRM	4820 GOODPASTURE LOOP	EUGENE	OR	97401	CPU

			Total Carrier Routes			Existing		Calc (+/-) Today	
	Property ID	Property Name	Rural	City	Highway	Retail	WR	Retail	WR
1	[redacted]	EUGENE UNIVERSITY STA				[redacted]	[redacted]	[redacted]	[redacted]
2	[redacted]	EUGENE SSPU VALLEY RIVER CTR				[redacted]	[redacted]	[redacted]	[redacted]
3	[redacted]	EUGENE MAIN OFFICE				[redacted]	[redacted]	[redacted]	[redacted]

STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION CHECKLIST

Office Name: Eugene University, Oregon

Reviewer's Name: Holly Ribbe'

REVIEW AND INVESTIGATION

☒ Authorization to Conduct Study signed by DM

☒ Most recent Classified Station and Branch Checklist Completed. **(corrected)**

- ☒ Total Customers validated and consistent through record.
- ☒ Community Survey and Demographic Information (addressing growth)
- ☒ Return on Investment Worksheet matches with total annual savings in proposal and in checklist and replacement costs addressed. **(corrected)**
- ☒ Map of Area with neighboring postal retail facilities, CPUs, and Competitors with labels on neighboring offices.
- ☒ Three-year WIR Revenue trends validated in RDM Flash with complete FY 09 WIR. **(corrected)**
- ☒ Validate Average Daily Retail Transactions with FY 2009 RDM Unit Flash Report.
- ☒ WOS Earned Actual Staffing Graph (Impacted Office) included.
- ☒ WOS Earned Actual Staffing Graph (Impacted Office/Gaining Office). Validate combined workload can be absorbed.
- ☒ RDM Average Mystery Shopper WTIL for FY 09 or CEM WTIL data (FY 09) documented. Gaining office with WTIL over 5 minutes addressed in record.

Community Input

Customers notified of Community Meeting at least 10 business days in advance OR

☒ Customers notified and sent Questionnaires (if applicable) and provided 10 business days to respond.

- ☒ Customer concerns in questionnaires addressed and responded to. **(several concerns not addressed)**
- ☒ Customers were made aware of any address, ZIP Code Changes, or PO Box Fee increases
- ☒ Questionnaire Analysis and/or Community Meeting Analysis with Customer Concerns documented.
- ☒ Validate total # of questionnaires and those that were favorable, unfavorable, or no opinion. **(corrected)**

Proposal

- ☒ Written Proposal addressed the following: 1) Responsiveness to Community Postal Needs 2) Effect on Community 3) Effect on Employees 4) Economic Savings 5) Other Factors 6) Summary

HQ Transmittal

- ☒ Transmittal Letter to Vice President, Delivery and Post Office Operations, from District Manager and Vice President concurrence, documented.

HQ Final Determination

- ☒ Executive Summary documented and validated
- ☒ Final Determination Documented

FINAL DETERMINATION TO CLOSE

THE EUGENE UNIVERSITY, OR CLASSIFIED STATION

AND CONTINUE TO PROVIDE

RETAIL SERVICE AND POST OFFICE BOX

SERVICE THROUGH THE EUGENE, OR POST OFFICE

DOCKET NUMBER 97403

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Eugene University, OR Classified Station and provide retail and post office box service at the Eugene, OR Main Post Office located 1.1 miles away. Customers have the option to obtain a post office box at the Eugene Post Office; therefore, they will be required to change their address.

Office service hours are determined by a workload analysis. A review of workload analysis reports indicated that workload at the University Classified Station has declined. The Postal Service feels that with this decline, combined with the fact that Hirons #1 Contract Postal Unit (CPU) is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified Station is located 2.4 miles away that a maximum degree of effective and regular service will be provided through the nearby retail locations.

The Eugene University Classified Station provides service 40 hours a week from 8:30 a.m. to 4:30 p.m., Monday through Friday, to 346 Post Office Box customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 343. Office receipts for the last three years were: $419,578 in FY-2007; $421,826 in FY-2008 and $379,598 in FY-2009. There are no permit mail customers.

When this final determination is implemented, delivery and retail services will be provided by the Eugene Post Office, an EAS-24 level office. Window service hours at the Eugene Post Office are from 8:30 a.m. to 5:30 p.m., Monday through Friday and 10 a.m. to 2 p.m. on Saturday. There are 653 Post Office boxes available.

On August 5, 2009 questionnaires were distributed to delivery customers of the Eugene University Station. Questionnaires were also available over the counter for retail customers at the Eugene University Station. Two hundred and forty-seven questionnaires were returned. Seventeen were favorable, 169 were unfavorable, and 61 expressed no opinion regarding the proposed alternate service.

Three Congressional inquiries were received on September 16, 2009.

The following postal concerns were expressed on the returned questionnaires, from customer letters, and from the congressional inquiries:

1. **Concern:** Customers wanted to know why the customer lines were so long at the Eugene Main Post Office.

   Response: The Postal Service has a goal to keep customers wait time in line at five minutes or under. The Postal Service will continue to monitor window operations to try to alleviate any excessive wait in line to obtain services. Customers can also help the situation by trying to visit offices during non peak times, which are generally, when the window opens in the morning, during lunch and closing time. The Postal Service is certainly aware that customers lead busy lives and we have taken steps to make obtaining services and products easier. Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or on-line at www.usps.com.

2. **Concern:** Customers complained about the parking lot at the Eugene Main Post Office.

Response: It is not necessary for customers to travel to the Eugene Main Office to obtain retail service. Most retail services are available at Hirons CPU which is located .5 miles away.

3. **Concern:** Customers expressed concern over a postal representative not being customer oriented.

   Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. In this case, the concerns and opinions of the University Classified Station customers are very important in determining the best alternate form of effective and regular service to offer the community.

4. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

   Response: Customers will experience a change of address. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

5. **Concern:** Customers were concerned about having to travel to another Post Office for services.

   Response: Some customers will have to travel farther to obtain services. Since there are 5 retail units located within 1.1 miles of the Eugene University Station, the Postal Service feels that customers can combine trips for service with other errands that are completed during the day. Additionally, Stamps by Mail envelopes are available at your local office. Alternate locations to buy stamps are listed under "Locate a Post Office" at www.usps.com. Customers can also purchase stamps by phone at (800) 782-6724 or through the internet at www.usps.com.

6. **Concern:** Customers expressed concern that postal employees at the Eugene Main Post Office are rude.

   Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

7. **Concern:** Customers were concerned about senior citizens.

   Response: The Eugene Post Office will continue to provide the same services as the University Classified Station. The Eugene office will provide special assistance to senior citizens and those who face special challenges.

8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the University Classified Station.

   Response: Courteous and helpful service will be provided by personnel at the Eugene Main Post Office. Special assistance will be provided as needed.

9. **Concern:** Customers stated the timing of the Postal Service's consideration of post office closures did not allow for student input as the majority of students were off campus for the summer.

Response: The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to another, consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

Some advantages of this proposal are:

1. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

2. The Eugene Main Post Office offers extended window service hours.

3. The Eugene Main Post Office has an automated postal center available for customer use.

Some disadvantages to this proposal are:

1. The loss of a retail outlet in the community.

2. A change in mailing address. The community name and the ZIP Code will continue to be used in the new address.

3. The Eugene Main Post Office may be farther for some customers, but closer for others. However, the unit is located in the community and is a convenient location for many customers.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

The University Classified Station is located in the incorporated city of Eugene. The area is administered politically by a mayor and council form of government. Police and fire protection is provided by the City of Eugene. The community is comprised of college students, those who commute to work at nearby communities and those who work in local businesses.

There are numerous stores, banks, schools and other public institutions, religious institutions, and businesses located in Eugene. Residents also travel to nearby communities for supplies and services.

Nonpostal services provided at University Station will be available at the Eugene Main Office

The following nonpostal concerns were expressed on the returned questionnaires, in customer letters and on the congressional inquiry:

1. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

   Response: The Postal Reorganization Act requires the Postal Service to operate on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service requests a rate increase. One advantage of this proposal is a savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

   Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. The Eugene Main Office is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The clerks will be reassigned to the Eugene Main Office and maintain bidding status within that office.

IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of $130,095 with a breakdown as follows:

Clerk Salary (1 PS-7 & 1 PS-6, Minimum)	$82,086
Fringe Benefits @33.5%	27,498
Rental Costs, Plus Utilities	27,000
Total Annual Costs	$136,584
Less Cost of Replacement Service	- 6,489
Total Annual Savings	$130,095

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Eugene University Station and provide retail and delivery service through Eugene Main Office, located approximately 1.1 miles away.

A review of workload analysis reports indicated that workload at the University Classified Station has declined. This decline, combined with the fact that Hirons #1 CPU is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified Station is located 2.4 miles away.

The clerks will be reassigned to the Eugene Main Office and maintain bidding status within that office. No other employee will be adversely affected. Workload and customer use has declined.

The Eugene University Station provides 40 hours of window service per week to 346 customers. Daily retail window transactions average 343. There are no permit mailer customers.

The Eugene Main Office will continue to provide effective and regular service to the community. There will be a loss of a retail outlet in the area and customers will experience a change of address. The Postal Service will save an estimated $130,095 annually. A disadvantage to some may be in traveling to Eugene Main Office to transact business. However, it is not necessary to visit a retail outlet to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Eugene University Station and advise them of the hours of operation and services available at the Eugene Main Office and other alternative locations within a 5 mile radius.

[redacted]
Dean R. Granholm
Vice President
Delivery and Post Office Operations

08/10/10
Date

FINAL DETERMINATION TO CLOSE

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AND CONTINUE TO PROVIDE

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IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of $130,095 with a breakdown as follows:

Clerk Salary (1 PS-7 & 1 PS-6, Minimum)	$82,086
Fringe Benefits @33.5%	27,498
Rental Costs, Plus Utilities	27,000
Total Annual Costs	$136,584
Less Cost of Replacement Service	- 6,489
Total Annual Savings	$130,095

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Eugene University Station and provide retail and delivery service through Eugene Main Office, located approximately 1.1 miles away.

A review of workload analysis reports indicated that workload at the University Classified Station has declined. This decline, combined with the fact that Hirons #1 CPU is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified Station is located 2.4 miles away.

The clerks will be reassigned to the Eugene Main Office and maintain bidding status within that office. No other employee will be adversely affected. Workload and customer use has declined.

The Eugene University Station provides 40 hours of window service per week to 346 customers. Daily retail window transactions average 343. There are no permit mailer customers.

The Eugene Main Office will continue to provide effective and regular service to the community. There will be a loss of a retail outlet in the area and customers will experience a change of address. The Postal Service will save an estimated $130,095 annually. A disadvantage to some may be in traveling to Eugene Main Office to transact business. However, it is not necessary to visit a retail outlet to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Eugene University Station and advise them of the hours of operation and services available at the Eugene Main Office and other alternative locations within a 5 mile radius.

[redacted]
Dean R. Granholm
Vice President
Delivery and Post Office Operations

08/10/10
Date

Executive Summary

Area: WESTERN
District: PORTLAND
Losing Facility Name: EUGENE UNIVERSITY STATION
City/State: OREGON
10-Digit Finance #: [redacted]
Postmaster Level: 24

Facility Use/Type:
(Retail Only, Retail and Post Office Box, Retail, Post Office Box, and Carrier Delivery) RETAIL AND POST OFFICE BOX

SUMMARY OF DISCONTINUANCE STUDY

Losing Facility Information

FY 08 Walk-in Revenue = $[redacted]
FY 09 Walk-in Revenue = $[redacted]
% SPLY = [redacted]%
Average Daily Retail Transactions = [redacted]
Average WTIL (RCE or CEM) = [redacted]
Total Customers = **# PO BOX** [redacted] **# Carrier Delivery:** 0
Employee Positions (loss)= **# Craft** [redacted] **# EAS:** 0

Savings/Cost

Clerk Workhour Savings = $ [redacted]
EAS Savings = $ -
Maintenance Savings = $ -
Utility Savings = $ [redacted]
Lease Savings = $ [redacted]
Inter-Transportation Savings = $ -
Carrier Costs = $ -
Clerk Labor Costs = $ [redacted]
Total Annual Savings = $ [redacted]

Total One-Time Costs = $ -

Total First Year Savings = $ [redacted]

Gaining Office

Average WTIL (RCE or CEM): [redacted]
Miles to Gaining Office: 1.1

COMMENTS:

APPROVAL SIGNATURES:

Kim A. Weaver, Manager, Government Liaison	Date
Patricia M. White, Manager, Retail Access Channels	Date
Richard W. Rudez, Manager, Retail Operations	Date
Dean J. Granholm, Vice President, Delivery and Post Office Operations	Date

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ITEM NO. 3
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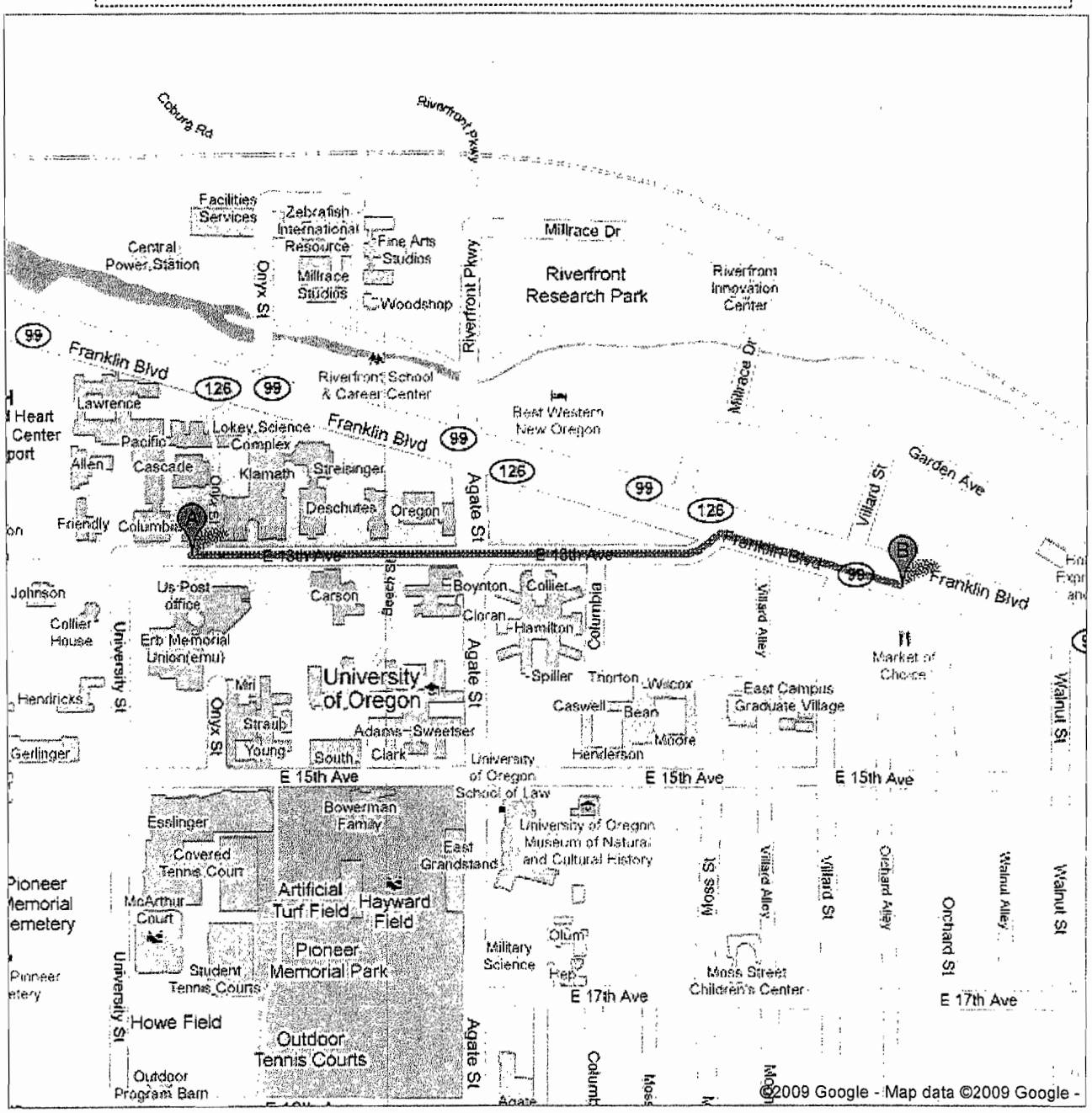
Google maps

Directions to 1950 Franklin Blvd, Eugene, OR 97403
0.5 mi – about **10 mins**

Save trees. Go green!
Download Google Maps on your phone at **google.com/gmm**

Walking directions are in beta.
Use caution – This route may be missing sidewalks or pedestrian paths.



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PAGE 10

1222 E 13th Ave, Eugene, OR 97403

1. Head **east** on **E 13th Ave** toward **Onyx St** — go 0.4 mi
   About 7 mins — total 0.4 mi
2. Turn **right** at **Franklin Blvd** — go 0.1 mi
   Destination will be on the right — total 0.5 mi
   About 3 mins

1950 Franklin Blvd, Eugene, OR 97403

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the map results, and you should plan your route accordingly. You must obey all signs or notices regarding your route.

Map data ©2009 , Google

STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION
RETURN ON INVESTMENT WORKSHEET

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

	(COST)*/ SAVINGS	
STATION AND OFFICE NAME: Eugene University, Eugene Oregon	ONE-TIME	ANNUAL
Utility Costs (Source: District Finance through ADM FPR)	0	[redacted]
Current Lease Rate (Source: FSO) Termination Date: _04/17/2010_____	0	26,400
Build-Out/Renovations (Source: FSO)	0	0
Parking (if moving carriers) (Source: FSO/District Ops Support)	0	0
Real Estate Specialist Opinion of Value (Source: FSO)	0	0
Maintenance Labor (Source: District Finance through ADM FPR)	0	0
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)	0	0
Inter-Station Mail Transportation (Source: District Operations Support)	0	0
Carrier Route Transportation (Source: District Operations Support)	0	0
Carrier Labor (Source: District Finance & Operations Support)	0	0
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	0
Clerk Labor (Source: District Finance through ADM FPR)	0	[redacted]
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	[redacted]
EAS Labor (Source: District Finance through ADM FPR)	0	0
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	
TOTAL	0	[redacted]

*Please include "cost" information as a negative number and savings information as a positive number.

RE: ROAM map

DeSimini, Dee A - Portland, OR

Sent: Wednesday, December 16, 2009 3:41 PM

To: Ribbe, Holly D - Tampa, FL

Please put a note in the file that ROAM was unavailable when we put this together. I do not know if I have access tom the new system.

Thanks

Dee DeSimini
District Retail Manager
PO Box 4829
Portland, Or. 97208-4829
503-294-5716
fax 503-294-2304

From: Ribbe, Holly D - Tampa, FL
Sent: Wednesday, December 16, 2009 9:04 AM
To: DeSimini, Dee A - Portland, OR
Subject: RE: ROAM map

I believe when we had to put our SBOC packages together we went under "Headquarters Facilities" then EFSM.

Let me know if you have access. If you don't, I will be sure to put a note in the file we are sending to HQ's, that "ROAM was not functional and disabled at that time".

Just so they know we didn't forget about it.

Thanks

From: DeSimini, Dee A - Portland, OR
Sent: Wednesday, December 16, 2009 10:58 AM
To: Ribbe, Holly D - Tampa, FL
Subject: RE: ROAM map

As far as we understood at the time ROAM was not functional so that's why we provided the maps we did. The ROAM website has been disabled.

Dee DeSimini
District Retail Manager
PO Box 4829
Portland, Or. 97208-4829
503-294-5716
fax 503-294-2304

From: Ribbe, Holly D - Tampa, FL
Sent: Wednesday, December 16, 2009 8:52 AM
To: DeSimini, Dee A - Portland, OR
Subject: ROAM map

Once again, Good Morning Dee,

I need for you to send me a "ROAM Map" for Eugene University Station.

'our package included maps from Google, Yahoo and Maps on us, and they are all great. But HQ"S is asking for a ROAM map.

'hanks, Holly

'rom: DeSimini, Dee A - Portland, OR
ient: Tuesday, December 15, 2009 3:39 PM
'o: Ribbe, Holly D - Tampa, FL
ubject: FW: Eugene University

Here you go.....

)ee DeSimini
)istrict Retail Manager
'O Box 4829
'ortland, Or. 97208-4829
503-294-5716
'ax 503-294-2304

FINAL DETERMINATION TO CLOSE

THE EUGENE UNIVERSITY, OREGON CLASSIFIED STATION

AND CONTINUE TO PROVIDE

RETAIL SERVICE AND POST OFFICE BOX

SERVICE THROUGH THE EUGENE MAIN, OREGON OFFICE

DOCKET NUMBER 97403

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Eugene University Classified Station and provide retail and post office box service at the Eugene Main Office, Oregon located 1.1 miles away. A classified station is operated by career Postal employees and provides the same services as an independent Post Office.

Office service hours are determined by a workload analysis. A review of workload analysis reports indicated that workload at the University Classified Station has declined. This decline, combined with the fact that Hirons #1 Contract Postal Unit (CPU) is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified station feels that a maximum degree of effective and regular service will be provided through nearby locations.

The Eugene University Classified Station provides service 40 hours a week from 8:30 a.m. to 4:30 p.m., Monday through Friday, to 346 PO Box customers and is closed on Saturday. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 343. Office receipts for the last three years were: $419,578 in FY-2007; $421,826 in FY-2008 and $379,598 in FY-2009. There are no permit mailer or postage meter customers.

When this final determination is implemented, delivery and retail services will be provided by the Eugene Main Office, an EAS-24 level office. Window service hours at the Eugene Main Office are from 8:30 a.m. to 5:30 p.m., Monday through Friday and 10:00 a.m. to 2:00 p.m. on Saturday. There are 653 Post Office boxes available.

On August 5, 2009 questionnaires were distributed to delivery customers of the Eugene University Station. Questionnaires were also available over the counter for retail customers at the Eugene University Station. 247 questionnaires were returned. 17 favorable, 169 were unfavorable, and 61 expressed no opinion regarding the proposed alternate service.

Three Congressional inquiries were received on September 16,2009.

The following postal concerns were expressed on the returned questionnaires, from customer letters, and from the three congressional inquiries:

1. **Concern:** Customers wanted to know why the customer lines were so long at the Eugene Main Post Office.

   Response: The Eugene Main Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Eugene postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

2. **Concern:** Customers complained about the parking lot at the Eugene Main Post Office.

   Response: It is not necessary for customers to travel to the Eugene Main Office to obtain retail service. Most retail services are available at Hirons CPU which is located .5 miles away.

3. **Concern**: Customers expressed concern over a postal representative not being customer oriented.

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. In this case, the concerns and opinions of the University Classified Station customers are very important in determining the best alternate form of effective and regular service to offer the community.

4. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

   Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

5. **Concern:** Customers were concerned about having to travel to another Post Office for services.

   Response: Services provided at the Post Office are available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox.

6. **Concern:** Customers expressed concern that postal employees at the Eugene Main Post Office are rude.

   Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

7. **Concern:** Customers were concerned about senior citizens.

   Response: Hirons Contract Postal Unit will continue to provide many of the same services as University Classified Station. The CPU operator will provide special assistance to senior citizens and those who face special challenges.

8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the University Classified Station.

   Response: Courteous and helpful service will be provided by personnel at the Eugene Main Post Office and Hirons CPU. Special assistance will be provided as needed.

9. **Concern:** Customers stated the timing of the Postal Service's consideration of post office closures did not allow for student input as the majority of students were off campus for the summer.

   Response: The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to aone another, consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

Some advantages of this proposal are:

1. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

2. Provides an opportunity for Hirons CPU to contract for the service which may add to the financial base of the community.

3. The hours at Hirons can be adjusted to meet the changing needs of the community.

3. Customers opting for carrier service will no longer have to pay Post Office box fees.

4. Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages to this proposal are:

1. The loss of a retail outlet in the community.

2. A change in mailing address. The community name and the ZIP Code will continue to be used in the new address.

3. Hirons CPU may be farther for some customers, but closer for others. However, the unit is located in the community and is a convenience location for many customers.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

University Classified Station is located in the incorporated city of Eugene, Oregon. The area is administered politically by a mayor and council form of government. Police and fire protection is provided by the City of Eugene. The community is comprised of college students, those who commute to work at nearby communities, and those who work in local businesses.

There are numerous stores, banks, schools and other public institutions, religious institutions, and businesses located in Eugene, Oregon. Residents also travel to nearby communities for supplies and services.

Nonpostal services provided at University Station will be available at the Eugene Main Office

The following nonpostal concerns were expressed on the returned questionnaires, in customer letters, and on the congressional inquiry:

Concern: Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Reorganization Act requires the Postal Service to operate on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service requests a rate increase. One advantage of this proposal is a savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Concern: Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The clerks will be reassigned to the Eugene Main Office and maintain bidding status within that office.

IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of $136,584 with a breakdown as follows:

Clerk Salary (1 PS-7 & 1 PS-6, Minimum, No COLA)	$82,086
Fringe Benefits @33.5%	$27,498
Rental Costs, Plus Utilities	$27,000
Total Annual Costs	$136,584
Less Cost of Replacement Service	-0
Total Annual Savings	$136,584

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Eugene University Station and provide retail and delivery service through Eugene Main Office, located approximately 1.1 miles away.

The clerks will be reassigned to the Eugene Main Office and maintain bidding status within that office. No other employee will be adversely affected. Workload and customer use has declined.

The Eugene University Station provides 40 hours of window service per week to 346 customers. Daily retail window transactions average 343. There are no permit mailers or postage meter customers.

The Eugene Main Office will continue to provide effective and regular service to the community. There will be a loss of a retail outlet in the area and customers may experience a change of address. The Postal Service will save an estimated $136,584 annually. A disadvantage to some may be in traveling to Eugene Main Office to transact business. However, it is not necessary to visit a retail outlet to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Eugene University Station and advise them of the hours of operation and services available at the Eugene Main Office and other alternative locations within a 5 mile radius.

Dean J. Granholm
Vice President
Delivery and Post Office Operations

_____
Date

97403

QUESTIONNAIRE VERIFICATION

STATION/BRANCH: The Eugene Oregon, University

Questionnaire #	Concerns addressed w/ a response?		If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")			Postal Concerns	Tally mark for each concern
1	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	(Common key *postal* concerns - Add additional concerns as noted by customer)	
2	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Inconvenience*	64
3	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Long lines (gaining office)*	15
4	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Travel further*	31
5	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Change of address*	13
6	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Retrieving accountable mail*	
7	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Rude/unfriendly (gaining office)*	5
8	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Collection times*	
9	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Economic savings questioned*	
10	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Why our station/branch/PO?*	
11	YES	NO	16/118	FAVORABLE	UNFAVORABLE	NO OPINION	*Hours of operation (gaining office)*	13
12	YES	NO	16/122	FAVORABLE	UNFAVORABLE	NO OPINION	*Parking (gaining office)*	14
13	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	**Nonpostal Concerns**	**Tally mark for each concern**
14	YES	NO	16/129	FAVORABLE	UNFAVORABLE	NO OPINION	(Common key *nonpostal* concerns - Add additional concerns as noted by customer)	
15	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Growing community*	
16	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Hurt business community*	5
17	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Loss of employment*	
18	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Community identity*	
19	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Gathering place*	
20	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Information center*	
21	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*Pay taxes*	
22	YES	NO	16/158	FAVORABLE	UNFAVORABLE	NO OPINION	*Senior Citizens*	4
23	YES	NO	16/161+162	FAVORABLE	UNFAVORABLE	NO OPINION	*Disabilities*	5
24	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*College students/no transportation*	21
25	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION	*20,000 students not here to Respond*	10

17 169 61

TOTAL 247

QUESTIONNAIRE VERIFICATION

STATION/BRANCH: Oregon Univ. 97403

Questionnaire #	Concerns addressed w/ a response?	If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")	Postal Concerns	Tally mark for each concern
26	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
27	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
28	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
29	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
30	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
31	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
32	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
33	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
34	YES NO	16/195+196	FAVORABLE UNFAVORABLE NO OPINION		
35	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
36	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
37	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
38	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
39	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
40	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
41	YES NO	16/221	FAVORABLE UNFAVORABLE NO OPINION		
42	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
43	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
44	YES NO	16/230+31	FAVORABLE UNFAVORABLE NO OPINION		
45	YES NO	16/235	FAVORABLE UNFAVORABLE NO OPINION		
46	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
47	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
48	YES NO	16/244	FAVORABLE UNFAVORABLE NO OPINION		
49	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
50	YES NO		FAVORABLE UNFAVORABLE NO OPINION		

QUESTIONNAIRE VERIFICATION

STATION/BRANCH: Oregon Univ 97403

Questionnaire #	Concerns addressed w/ a response?	If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")	Postal Concerns	Tally mark for each concern
51	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Univ PO - Great Service	~~IIII~~ ~~IIII~~ I
52	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Pick up tax forms	~~IIII~~ ~~IIII~~ III
53	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Gaining office - SAFETY	III
54	YES NO		FAVORABLE UNFAVORABLE NO OPINION	WILL USE ALTERNATIVE - (UPS/FEDEX)	IIII
55	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Prefer home delivery	II
56	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Keep only POB on premises	III
57	YES NO		FAVORABLE UNFAVORABLE NO OPINION	No Longer USE POB Services	~~IIII~~
58	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Do not want home delivery	IIII
59	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
60	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
61	YES NO	14/285	FAVORABLE UNFAVORABLE NO OPINION		
62	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Dan Postal Concerns	~~IIII~~ ~~IIII~~ II 5
63	YES NO		FAVORABLE UNFAVORABLE NO OPINION	College Community	~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~
64	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Seniors - Don't Drive	~~IIII~~ II 7
65	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Campus Parking Difficult	~~IIII~~ I 6
66	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Campus employees	~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ ~~IIII~~ I 3
67	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Traffic	IIII 4
68	YES NO	14/307	FAVORABLE UNFAVORABLE NO OPINION	International Students	~~IIII~~ ~~IIII~~ ~~IIII~~ I 16
69	YES NO		FAVORABLE UNFAVORABLE NO OPINION	Historic Fixture	I 1
70	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
71	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
72	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
73	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
74	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
75	YES NO		FAVORABLE UNFAVORABLE NO OPINION		

QUESTIONNAIRE VERIFICATION

STATION/BRANCH:_____

Questionnaire #	Concerns addressed w/ a response?		If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")			Postal Concerns	Tally mark for each concern
76	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
77	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
78	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
79	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
80	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
81	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
82	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
83	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
84	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
85	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
86	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
87	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
88	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
89	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
90	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
91	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
92	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
93	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
94	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
95	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
96	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
97	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
98	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
99	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
100	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
TOTALS								

QUESTIONNAIRE VERIFICATION

STATION/BRANCH: Oregon University 97403

Questionnaire #	Concerns addressed w/ a response?	If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")	Postal Concerns	Tally mark for each concern
101	YES NO		FAVORABLE UNFAVORABLE NO OPINION	(Common key *postal* concerns - Add additional concerns as noted by customer)	
102	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Inconvenience*	
103	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Long lines (gaining office)*	
104	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Travel further*	
105	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Change of address*	
106	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Retrieving accountable mail*	
107	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Rude/unfriendly (gaining office)*	
108	YES NO	16/434	FAVORABLE UNFAVORABLE NO OPINION	*Collection times*	
109	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Economic savings questioned*	
110	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Why our station/branch/PO?*	
111	YES NO	16/444	FAVORABLE UNFAVORABLE NO OPINION	*Hours of operation (gaining office)*	
112	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Parking (gaining office)*	
113	YES NO	16/450	FAVORABLE UNFAVORABLE NO OPINION	Nonpostal Concerns	Tally mark for each concern
114	YES NO		FAVORABLE UNFAVORABLE NO OPINION	(Common key *nonpostal* concerns - Add additional concerns as noted by customer)	
115	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Growing community*	
116	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Hurt business community*	
117	YES NO	16/465	FAVORABLE UNFAVORABLE NO OPINION	*Loss of employment*	
118	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Community identity*	
119	YES NO	16/471	FAVORABLE UNFAVORABLE NO OPINION	*Gathering place*	
120	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Information center*	
121	YES NO	16/479	FAVORABLE UNFAVORABLE NO OPINION	*Pay taxes*	
122	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Senior Citizens*	
123	YES NO		FAVORABLE UNFAVORABLE NO OPINION	*Disabilities*	
124	YES NO	16/488	FAVORABLE UNFAVORABLE NO OPINION		
125	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
126	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
127	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
128	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
129	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
130	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
131	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
132	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
133	YES NO	16/516	FAVORABLE UNFAVORABLE NO OPINION		

Questionnaire #	Concerns addressed w/ a response?		If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")			Postal Concerns	Tally mark for each concern
134	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
135	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
136	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
137	YES	NO	16/528	FAVORABLE	UNFAVORABLE	NO OPINION		
138	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
139	YES	NO	16/534	FAVORABLE	UNFAVORABLE	NO OPINION		
140	YES	NO	16/537	FAVORABLE	UNFAVORABLE	NO OPINION		
141	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
142	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
143	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
144	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
145	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
146	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
147	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
148	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
149	YES	NO	16/564	FAVORABLE	UNFAVORABLE	NO OPINION		
150	YES	NO	16/567	FAVORABLE	UNFAVORABLE	NO OPINION		
151	YES	NO	16/570	FAVORABLE	UNFAVORABLE	NO OPINION		
152	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
153	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
154	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
155	YES	NO	16/583	FAVORABLE	UNFAVORABLE	NO OPINION		
156	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
157	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
158	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
159	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
160	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
161	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
162	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
163	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
164	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
165	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
166	YES	NO		FAVORABLE	UNFAVORABLE	NO OPINION		
167	YES	NO	16/620	FAVORABLE	UNFAVORABLE	NO OPINION		
168	YES	NO	16/623	FAVORABLE	UNFAVORABLE	NO OPINION		

Oregon [illegible]

Questionnaire #	Concerns addressed w/ a response?	If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")	Postal Concerns	Tally mark for each concern
169	YES NO	16/627	FAVORABLE UNFAVORABLE NO OPINION		
170	YES NO	16/631	FAVORABLE UNFAVORABLE NO OPINION		
171	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
172	YES NO	16/636	FAVORABLE UNFAVORABLE NO OPINION		
173	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
174	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
175	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
176	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
177	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
178	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
179	YES NO	16/657	FAVORABLE UNFAVORABLE NO OPINION		
180	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
181	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
182	YES NO	16/665+66	FAVORABLE UNFAVORABLE NO OPINION		
183	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
184	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
185	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
186	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
187	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
188	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
189	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
190	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
191	YES NO	16/693	FAVORABLE UNFAVORABLE NO OPINION		
192	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
193	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
194	YES NO	16/701	FAVORABLE UNFAVORABLE NO OPINION		
195	YES NO	16/703	FAVORABLE UNFAVORABLE NO OPINION		
196	YES NO	16/705	FAVORABLE UNFAVORABLE NO OPINION		
197	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
198	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
199	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
200	YES NO	16/713	FAVORABLE UNFAVORABLE NO OPINION		
TOTALS					

Questionnaire #	Concerns addressed w/ a response?	If NO, note Item# & Page Ref	Questionnaire Feedback (one negative comment results in "unfavorable")	Postal Concerns	Tally mark for each concern
234	YES NO	No Return address	FAVORABLE UNFAVORABLE NO OPINION		
235	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
236	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
237	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
238	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
239	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
240	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
241	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
242	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
243	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
244	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
245	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
246	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
247	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
248	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
249	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
250	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
251	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
252	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
253	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
254	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
255	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
256	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
257	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
258	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
259	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
260	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
261	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
262	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
263	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
264	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
265	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
266	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
267	YES NO		FAVORABLE UNFAVORABLE NO OPINION		
268	YES NO		FAVORABLE UNFAVORABLE NO OPINION		

STAMPS-TO-GO SERVICES

BY MAIL

The Stamps by Mail program, in existence for many years, provides customers who are unable to come to the post office a convenient way to obtain stamps and Postal products they need. Stamps by Mail orders must be accompanied by payment (check or money order) to cover the cost of the stamps ordered. Orders are filled locally and returned by regular mail within 3 business days. There is no service charge.

BY PHONE

Our Stamps by Phone program is immensely popular with shut-ins, two-income householders, and small businesses. Customers call our toll-free number, 1-800-STAMP-24 (782-6724), order the stamps they need, and charge them to their credit card (American Express, Discover/Novus, MasterCard, VISA, JCB, and Diners Club/Carte Blanche). A $1.00 shipping and handling fee is charged for all standard orders to recoup the incurred expense of providing this convenient service. Usually customers receive their stamps within 5 working days.

BY COMPUTER

Customers having computers find it convenient to order stamps at www.stampsonline.com

ON CONSIGNMENT

On consignment provides a convenient method of purchasing stamps for household customers who prefer to combine their stamp purchases with retail shopping. We distribute First-Class, Express Mail, and Priority Mail postage stamp booklets at face value to retail chains, such as supermarkets, drug stores, hardware stores, etc., for resale to the general public at post office prices. 2,500 drug stores, 10,300 grocery stores, and 8,600 convenience stores are participating to date in our program.

WWW.USPS.COM

Click-N-Ship – It's everything you need to ship your packages online. You can calculate rates, print labels, pay postage and even get free Delivery Confirmation service for your Priority Mail packages. Then just hand the package to your mail carrier. It's that easy. To get started, visit www.usps.com/clicknship and you're on your way.

Postal Store – On-line sale of different stamps, collectibles, and stamp-themed stationery can be purchased via credit card transactions (American Express, VISA, MasterCard, Discover/Novus, JCB, and Diners Club/Carte Blanche). Visit www.usps.com and click on the Buy Stamps and Shop link.

Electronic Postage – American can log onto the internet and buy electronic stamps they can store online in a small device attached to their computers and use like old-fashioned lick-and-stick stamps. Electronic postage which is approved by the USPS can be printed out on all envelope types using any kind of inkjet or laser printer. The service is now available to the public via Stamps.com (www.stamps.com) and Pitney Bowes, Inc (ClinkStamp). For more information about PC postage, customers may access our web site at www.usps.com/ibip.

UNITED STATES POSTAL SERVICE

Retail Customer Experience Wait Times

District	Retail Unit DESC	Retail Unit Unit Finance Number	LOC Code	Date	Retail Customer Experience Evaluation ID	Retail Customer Experience Sequence	Metrics	Wait Time	Total Stations	Stations Staffed	Lobby Assistant (Y/N)	Total Revenue and Non-Revenue Transactions	Stamps Only Visits	Alternate Access Eligible Visits	Mail Pickup Only Visits
PORTLAND	UNIVERSITY STA	[redacted]	[redacted]	[redacted]											

Average WTIL 2:00

Retail Customer Experience Wait Times

Total number of rows: 7

Total number of columns: 8

Report Filter:
({Retail Unit} = UNIVERSITY STA[redacted] And ({Fiscal Year} = FY 2009)

UNIVERSITY STATION 97403

decided stop!

STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION
RETURN ON INVESTMENT WORKSHEET

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

	(COST)*/ SAVINGS	
STATION AND OFFICE NAME: Eugene University, Eugene Oregon	ONE-TIME	ANNUAL
Utility Costs (Source: District Finance through ADM FPR)	0	[redacted]
Current Lease Rate (Source: FSO) Termination Date: _____		$26,400
Build-Out/Renovations (Source: FSO)	0	0
Parking (if moving carriers) (Source: FSO/District Ops Support)	0	0
Real Estate Specialist Opinion of Value (Source: FSO)	0	0
Maintenance Labor (Source: District Finance through ADM FPR)	0	0
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)	0	0
Inter-Station Mail Transportation (Source: District Operations Support)	0	0
Carrier Route Transportation (Source: District Operations Support)	0	0
Carrier Labor (Source: District Finance & Operations Support)	0	0
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	0
Clerk Labor (Source: District Finance through ADM FPR)		[redacted]
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)		[redacted]
EAS Labor (Source: District Finance through ADM FPR)	0	0
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	0
TOTAL		[redacted]

*Please include "cost" information as a negative number and savings information as a positive number.

STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION
RETURN ON INVESTMENT WORKSHEET

To determine the Postal Service's Return on Investment, please complete the following information. Please work with appropriate functional areas on the district team to complete the worksheet. Completed worksheet should be included in your final study package that is sent to the Vice President, Delivery and Post Office Operations at Headquarters.

	(COST)*/ SAVINGS	
STATION AND OFFICE NAME: Eugene University, Eugene Oregon	ONE-TIME	ANNUAL
Utility Costs (Source: District Finance through ADM FPR)	0	[redacted]
Current Lease Rate (Source: FSO) Termination Date: _04/17/2010_____	0	26,400
Build-Out/Renovations (Source: FSO)	0	0
Parking (if moving carriers) (Source: FSO/District Ops Support)	0	0
Real Estate Specialist Opinion of Value (Source: FSO)	0	0
Maintenance Labor (Source: District Finance through ADM FPR)	0	0
Maintenance Savings - # of Positions (Source: District Finance through ADM FPR)	0	0
Inter-Station Mail Transportation (Source: District Operations Support)	0	0
Carrier Route Transportation (Source: District Operations Support)	0	0
Carrier Labor (Source: District Finance & Operations Support)	0	0
Carrier Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	0
Clerk Labor (Source: District Finance through ADM FPR)	0	[redacted]
Clerk Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	[redacted]
EAS Labor (Source: District Finance through ADM FPR)	0	0
EAS Savings - # of Positions (District Finance/Operations Support/Human Resources)	0	
TOTAL	0	[redacted]

*Please include "cost" information as a negative number and savings information as a positive number.

FINAL DETERMINATION TO CLOSE

THE EUGENE UNIVERSITY, OREGON CLASSIFIED STATION

AND CONTINUE TO PROVIDE

RETAIL SERVICE AND POST OFFICE BOX

SERVICE THROUGH THE EUGENE MAIN, OREGON OFFICE

DOCKET NUMBER 97403

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Eugene University Classified Station and provide retail and post office box service at the Eugene Main Office, Oregon located 1.1 miles away. A classified station is operated by career Postal employees and provides the same services as an independent Post Office.

Office service hours are determined by a workload analysis. A review of workload analysis reports indicated that workload at the University Classified Station has declined. This decline, combined with the fact that Hirons #1 Contract Postal Unit (CPU) is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified station feels that a maximum degree of effective and regular service will be provided through nearby locations.

The Eugene University Classified Station provides service 40 hours a week from 8:30 a.m. to 4:30 p.m., Monday through Friday, to 346 PO Box customers and is closed on Saturday. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 343. Office receipts for the last three years were: $419,578 in FY-2007; $421,826 in FY-2008 and $379,598 in FY-2009. There are no permit mailer or postage meter customers.

When this final determination is implemented, delivery and retail services will be provided by the Eugene Main Office, an EAS-24 level office. Window service hours at the Eugene Main Office are from 8:30 a.m. to 5:30 p.m., Monday through Friday and 10:00 a.m. to 2:00 p.m. on Saturday. There are 653 Post Office boxes available.

On August 5, 2009 questionnaires were distributed to delivery customers of the Eugene University Station. Questionnaires were also available over the counter for retail customers at the Eugene University Station. 247 questionnaires were returned. 17 favorable, 169 were unfavorable, and 61 expressed no opinion regarding the proposed alternate service.

Three Congressional inquiries were received on September 16,2009.

The following postal concerns were expressed on the returned questionnaires, from customer letters, and from the three congressional inquiries:

1. **Concern:** Customers wanted to know why the customer lines were so long at the Eugene Main Post Office.

   Response: The Eugene Main Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Eugene postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

2. **Concern:** Customers complained about the parking lot at the Eugene Main Post Office.

   Response: It is not necessary for customers to travel to the Eugene Main Office to obtain retail service. Most retail services are available at Hirons CPU which is located .5 miles away.

3. **Concern**: Customers expressed concern over a postal representative not being customer oriented.

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. In this case, the concerns and opinions of the University Classified Station customers are very important in determining the best alternate form of effective and regular service to offer the community.

4. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery.

   Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

5. **Concern:** Customers were concerned about having to travel to another Post Office for services.

   Response: Services provided at the Post Office are available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox.

6. **Concern:** Customers expressed concern that postal employees at the Eugene Main Post Office are rude.

   Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

7. **Concern:** Customers were concerned about senior citizens.

   Response: Hirons Contract Postal Unit will continue to provide many of the same services as University Classified Station. The CPU operator will provide special assistance to senior citizens and those who face special challenges.

8. **Concern:** Customers said they would miss the special attention and assistance provided by the personnel at the University Classified Station.

   Response: Courteous and helpful service will be provided by personnel at the Eugene Main Post Office and Hirons CPU. Special assistance will be provided as needed.

9. **Concern:** Customers stated the timing of the Postal Service's consideration of post office closures did not allow for student input as the majority of students were off campus for the summer.

   Response: The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to aone another, consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

Notify customers of the permanent discontinuance of the Eugene University Station and advise them of the hours of operation and services available at the Eugene Main Office and other alternative locations within a 5 mile radius.

Dean J. Granholm
Vice President
Delivery and Post Office Operations

_____
Date

STATION AND BRANCH OPTIMIZATION AND CONSOLIDATION CHECKLIST

Office Name: Oregon University 97403

Reviewer's Name: Holly Bibbe'

REVIEW AND INVESTIGATION

- [x] Authorization to Conduct Study signed by DM
- [x] Most recent Classified Station and Branch Checklist Completed. * To be Corrected
  - [x] Total Customers validated and consistent through record.
  - [x] Community Survey and Demographic Information (addressing growth)
  - [x] Return on Investment Worksheet matches with total annual savings in proposal and in checklist and replacement costs addressed. * To Be Corrected
  - [x] Map of Area with neighboring postal retail facilities, CPUs, and Competitors with labels on neighboring offices.
  - [x] Three-year WIR Revenue trends validated in RDM Flash with complete FY 09 WIR. * To Be Corrected
  - [x] Validate Average Daily Retail Transactions with FY 2009 RDM Unit Flash Report.
  - [x] WOS Earned Actual Staffing Graph (Impacted Office) included.
  - [x] WOS Earned Actual Staffing Graph (Impacted Office/Gaining Office). Validate combined workload can be absorbed.
  - [x] RDM Average Mystery Shopper WTIL for FY 09 or CEM WTIL data (FY 09) documented. Gaining office with WTIL over 5 minutes addressed in record.

Community Input

- [ ] Customers notified of Community Meeting at least 10 business days in advance OR
- [x] Customers notified and sent Questionnaires (if applicable) and provided 10 business days to respond.

- [x] Customer concerns in questionnaires addressed and responded to. Several not addressed
- [x] Customers were made aware of any address, ZIP Code Changes, or PO Box Fee increases
- [x] Questionnaire Analysis and/or Community Meeting Analysis with Customer Concerns documented.
- [x] Validate total # of questionnaires and those that were favorable, unfavorable, or no opinion. Total off by 2

Proposal

- [x] Written Proposal addressed the following: 1) Responsiveness to Community Postal Needs 2) Effect on Community 3) Effect on Employees 4) Economic Savings 5) Other Factors 6) Summary

HQ Transmittal

- [x] Transmittal Letter to Vice President, Delivery and Post Office Operations, from District Manager and Vice President concurrence documented. no Concurrence

HQ Final Determination

- [ ] Executive Summary documented and validated
- [ ] Final Determination Documented

Executive Summary

Area: WESTERN
District: PORTLAND
Losing Facility Name: EUGENE UNIVERSITY STATION
City/State: OREGON
10-Digit Finance #: [redacted]
Postmaster Level: 24

Facility Use/Type:
(Retail Only, Retail and Post Office Box, Retail, Post Office Box, and Carrier Delivery) RETAIL AND POST OFFICE BOX

SUMMARY OF DISCONTINUANCE STUDY

Losing Facility Information

FY 08 Walk-in Revenue = $[redacted]
FY 09 Walk-in Revenue = $[redacted]
% SPLY = [redacted]%
Average Daily Retail Transactions = [redacted]
Average WTIL (RCE or CEM) = [redacted]
Total Customers = **# PO BOX** [redacted] **# Carrier Delivery:** 0
Employee Positions (loss)= **# Craft** [redacted] **# EAS:** 0

Savings/Cost

Clerk Workhour Savings = $ [redacted]
EAS Savings = $ -
Maintenance Savings = $ -
Utility Savings = $ [redacted]
Lease Savings = $ [redacted]
Inter-Transportation Savings = $ -
Carrier Costs = $ -
Clerk Labor Costs = $ -
Total Annual Savings = $ [redacted]

Total One-Time Costs = $ -

Total First Year Savings = $ [redacted]

Gaining Office

Average WTIL (RCE or CEM) [redacted]
Miles to Gaining Office: 1.1

COMMENTS:

APPROVAL SIGNATURES:

Kim A. Weaver, Manager, Government Liaison	Date
Patricia M. White, Manager, Retail Access Channels	Date
Richard W. Rudez, Manager, Retail Operations	Date
Dean J. Granholm, Vice President, Delivery and Post Office Operations	Date

UNITED STATES POSTAL SERVICE

Classified Station/Branch or Community Post Office Discontinuance Checklist

Proposed Discontinuance Facility Information

District Name: Portland

District Contact: Dee A. DeSimini

Telephone Number: 503-294-5716

Office Name Eugene University Station

State: OR

ZIP Code: 97403

County: Lane

Congressional District: 04

Date office established 1950

EAS Postmaster Level E-24

Reason for Discontinuance (i.e., Operational Efficiencies, Reduced Workload, Proximity of Neighboring Retail Units): Reduced Workload and to improve operational efficiencies, eliminate redundancy and four alternate services with 1.1 miles.

Is facility owned ? No If no, when does the lease or contract expire? 04/17/2010

Is there a termination clause? Yes. If no, What are lease termination plans?

How many customers are affected:

Post office box customers:	346
General Delivery:	
Rural Route:	
Highway Contract Route (HCR):	
City Route:	
Intermediate Rural:	
Intermediate HCR:	
Total number of customers:	346

Window Service Hours: M-F 8:30 am – 4:30 pm Sat Closed

Lobby Hours: M-F 6:00 am – 8:00 pm Sat 6:00 am- 8:00 pm

Retail Customer Data:

What is the Post Office Box Fee Group for this location? _____3_____
How many Post Office Boxes are at this location? _____929_____
How many Post Office Boxes are rented at this location?_____[redacted]_____
What are the plans for the post office box customers? Shift to Main Office or Southside Station
Does the office have an APC? No If yes, what are the plans for APC?

Total Window Staffing (Earned/Actual Staffing Graph, October/March of most current FY):
(attach documentation) Attached

Average WTIL (12-month data) # of WTIL over 5 minutes 1
(attach documentation) Attached

CSM Trend Data (Last 4 quarter trends):
(attach documentation) Attached

WIR for the last three fiscal years were:

$ [redacted] 07

$ [redacted] 08

$ [redacted] 09

Total Operating Expenses for last 12-month data (ADM): $155,599

Average Daily Retail Transactions (12-month data) (Total Transactions divided by number of retail business days) (Source: Monthly, Yearly RDM FLASH): FY 09 [redacted]

Total Retail Transactions for current fiscal year and same period last year (RDM Flash):
FY 09 [redacted] SPLY [redacted]

Retail Transaction Trends for last three fiscal years (RDM FLASH):
FY07 [redacted] FY08 [redacted] FY09 [redacted]

Total Customer Visits for current fiscal year and same period last year (RDM Flash):
FY09 [redacted] SPLY [redacted]

Attach Map that illustrates the number of retail units within 10 miles, including alternate access sites. Use Retail Optimization Access Management (ROAM) system. Must include the following: USPS locations with labels, CPU, APC and SOC locations and competitor locations.

Bulk Mail Customers

Does the office have a Bulk Mail Acceptance Unit? (yes/no)_____No_____
If Yes, what provisions will be made for the Bulk Mail Acceptance Unit?

Does the office have a DDU drop? (yes/no) _____No_____
If Yes, what provisions will be made for drop shipment customers?

How many permit customers and what provisions will be made for them? None

Other Customer Information

of schools, religious institutions, organizations and businesses in service area: _Numerous

Are there handicapped customers that require special provisions? (yes/no) __No_____
If yes, what accommodations will be made for them if the office is consolidated?

Community Input

Community meeting:	Date: NA			Number of customers attended:	NA
Questionnaire:	Date: 08/05/09			Number returned:	247
# Favorable	17	# Unfavorable:	169	#No opinion:	61

Public Notice (local newspaper) Date (if applicable):

Employee Data:

How many career employees will be affected?_____[redacted]_____
If yes, please include # by craft and position.

What provisions will be made for impacted employees? Please include explanation by craft and position.

Total Annual Cost Savings

Employee Salaries, (minimum)*:	82,086
Salaries X Fringe Benefits 33.5% :	27,498
Lease/Rental Costs:	26,400
Utilities	[redacted]
Total Expenses	[redacted]

*If position(s) are being eliminated include minimum salary of grade level(s) and fringe benefits.

Alternate Service Cost Analysis:

Alternate Service to be provided (i.e., carrier delivery, PO Box Service at another facility, Cluster Box Unit, Non-Personnel Unit, etc.)

UNITED STATES
POSTAL SERVICE

Alternate Service Cost Analysis:

Alternate Service to be provided (i.e., carrier delivery, PO Box Service at another facility, Cluster Box Unit, Non-Personnel Unit, etc.)

PO Box service at customer's choice of Main Office or Southside Station, boxes are available, no build-out will be required.

Cost of proposed alternate service (i.e., transportation, extension of routes, etc) 0

Total Annual Savings: [redacted]
One-time cost (i.e. CBU or bldg modifications): 0

Administrative Office (Gaining Facility Information)

Name, State & ZIP Eugene Main Office EAS level 24 Miles Away 1.1

Window Service Hours: M-F 8:30 am – 5:30 pm Sat 10 am – 2:00 pm

Lobby Hours: M-F 5:00 am – 7:00 pm Sat 5:00 am - 7:00 pm

What is the Post Office Box Fee Group for this location? 3
How many Post Office Boxes are at this location? 2621
How many Post Office Boxes are rented at this location? [redacted]
How many Post Office Boxes are available to rent? [redacted]
Does the office have an APC? Yes

Is there sufficient customer and employee parking? Yes. On street only.
If not, please explain what provisions will be made for customers and/or employees?

Average WTIL (12 month data): [redacted] # of Retail Workstations: 5
(attach documentation)

CSM Trend Data (Last 4 quarter trends): Attached
(attach documentation)

Estimated Window Staffing if Proposal is Implemented (impacted office & gaining office). Use Earned/Actual Staffing Graph for Oct/Mar of most current fiscal year (attach documentation) Attached

Does facility have physical capacity for both retail and delivery to absorb workload? Include narrative to explain proposed changes. Yes, there will be no change required to current retail

UNITED STATES
POSTAL SERVICE

Nearest Post Office, Station, Branch or CPU *(if different from above):*

Name, State & ZIP Hiron's CPU #1 EAS level 24 Miles away: .5

Window Service Hours: M-F 9:00 am – 4:30 pm Sat 9 am – 12:30 pm

Lobby Hours: M-F None Sat None

Number of PO Boxes Available 0 Mileage listed above is driving miles. It is actually shorter to walk across campus to Hiron's.

Prepared By: Dee Ann Desimini Title: District PO Review Coordinator

Signature: Date 10/19/09

Telephone Number 503-294-5716 *(Remember to include your area code)*

UNITED STATES POSTAL SERVICE

Classified Station/Branch or Community Post Office Discontinuance Checklist

Proposed Discontinuance Facility Information

District Name: Portland

District Contact: Dee A. DeSimini

Telephone Number: 503-294-5716

Office Name Eugene University Station

State: OR

ZIP Code: 97403

County: Lane

Congressional District: 04

Date office established 1950

EAS Postmaster Level E-24

Reason for Discontinuance (i.e., Operational Efficiencies, Reduced Workload, Proximity of Neighboring Retail Units): Reduced Workload and to improve operational efficiencies, eliminate redundancy and four alternate services with 1.1 miles.

Is facility owned ? No If no, when does the lease or contract expire? 04/17/2010

Is there a termination clause? Yes. If no, What are lease termination plans?

How many customers are affected:

Post office box customers:	346
General Delivery:	
Rural Route:	
Highway Contract Route (HCR):	
City Route:	
Intermediate Rural:	
Intermediate HCR:	
Total number of customers:	346

Window Service Hours: M-F 8:30 am – 4:30 pm Sat Closed

Lobby Hours: M-F 6:00 am – 8:00 pm Sat 6:00 am- 8:00 pm

Retail Customer Data :

What is the Post Office Box Fee Group for this location? _____3_____
How many Post Office Boxes are at this location? _____929_____
How many Post Office Boxes are rented at this location?_____[redacted]_____
What are the plans for the post office box customers? Shift to Main Office or Southside Station
Does the office have an APC? No If yes, what are the plans for APC?

Total Window Staffing (Earned/Actual Staffing Graph, October/March of most current FY):
(attach documentation) Attached

Average WTIL (12-month data) # of WTIL over 5 minutes 1
(attach documentation) Attached

CSM Trend Data (Last 4 quarter trends):
(attach documentation) Attached

WIR for the last three fiscal years were:

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of schools, religious institutions, organizations and businesses in service area: _Numerous

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Questionnaire:	Date: 08/05/09	Number returned:	247

Favorable 17 # Unfavorable: 169 #No opinion: 61

Public Notice (local newspaper) Date (if applicable):

Employee Data:

How many career employees will be affected?_____[redacted]_____
If yes, please include # by craft and position.

What provisions will be made for impacted employees? Please include explanation by craft and position.

Total Annual Cost Savings

Employee Salaries, (minimum)*:	82,086
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Cost of proposed alternate service (i.e., transportation, extension of routes, etc) 0

Total Annual Savings: [redacted]
One-time cost (i.e. CBU or bldg modifications): 0

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UNITED STATES
POSTAL SERVICE

Nearest Post Office, Station, Branch or CPU *(if different from above):*

Name, State & ZIP Hiron's CPU #1 EAS level 24 Miles away: .5

Window Service Hours: M-F 9:00 am – 4:30 pm Sat 9 am – 12:30 pm

Lobby Hours: M-F None Sat None

Number of PO Boxes Available 0 Mileage listed above is driving miles. It is actually shorter to walk across campus to Hiron's.

Holly Ribbe for Cindy Lebompte

Prepared By: Dee Ann Desimini Title: District PO Review Coordinator

Signature: [redacted] Date 10/19/09

Telephone Number 503-294-5716 813-354-6035 *(Remember to include your area code)*

12/18/09

Eugene University Station

$[redacted] per hour Salary
$[redacted] per hour Fringe Benefits
$[redacted] per hour x 1 hour x 252 days = $[redacted]

UNITED STATES
POSTAL SERVICE

Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	07/06/09
2.	Letters to labor and management organizations	07/09/09
3.	Maps	10/05/09
4.	Pictures	10/05/09
5.	Community Survey	10/16/09
6.	Lease	10/16/09
7.	PS Form 4920	10/16/09
8.	WOS Earned Staffing Graph	10/16/09
9.	Retail Flash Reports	10/16/09
10.	Wait Time In Line Reports	10/16/09
11.	Customer Satisfaction Measurement Report	10/16/09
12.	Memo to the record regarding alternate service costs	10/16/09
13.	Newspaper Articles	10/16/09
14.	Congressional Inquires and Response Letters	10/16/09
15.	Cover letter and questionnaire	10/16/09
16.	Returned questionnaires and customer response letters	10/16/09
17.	Memo to the record regarding customer response letters	10/16/09
18.	Questionnaire Analysis	10/16/09
19.	Classified station discontinuance checklist	10/16/09
20.	Proposal exhibit	10/16/09
21.	Proposal Checklist	10/16/09
22.	Transmittal letter to Headquarters	10/16/09

23. Headquarters acknowledgement of receipt

24. Vice President, Delivery and Retail instruction letter

25. Final determination

26. *Postal Bulletin* post office change announcement form

27. Notification to local address management system

28. Customer notification letter

29. Announcement in *Postal Bulletin*

PORTLAND DISTRICT

UNITED STATES POSTAL SERVICE

docket STAMP?

RECEIVED

NOV - 2 2009

CUSTOMER SERVICES OPERATIONS

Linda J. Welch
Vice President, Delivery Operations (A)
United States Postal Service
475 L'Enfant Plaza, Room 5621
Washington, DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the University Station located in Eugene, Oregon.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this station to Dee Ann DeSimini, Post Office Review Coordinator, at 503-294-5716.

[redacted]

bor Kim Anderson
District Manager

Enclosures: One copy of record
Headquarters' acknowledgment of receipt of official record
Self-addressed envelope

cc: *Vice President, Western Area (no enclosures)*

KA:das

Conference

VP

HR

715 NW HOYT STREET RM 3027
PO BOX 3609
PORTLAND OR 97208-3609

UNITED STATES
POSTAL SERVICE

docket stamp?

Headquarters Acknowledgment of Receipt of Official Record

GHR

The official record to consolidate the University Station, located in Eugene, Oregon, was received by Headquarters on _____.

Please contact the Headquarters coordinator at (202) 268-5083 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 5621
WASHINGTON DC 20260-5621

715 NW HOYT STREET RM 3027
PO BOX 3609
PORTLAND OR 97208-3609

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. I
PAGE I

July 6, 2009

KIM ANDERSON
DISTRICT MANAGER
CUSTOMER SERVICE AND SALES

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION

I request your authorization to investigate a possible change in postal services for the following office in the Fourth Congressional District.

Post Office Name:	Eugene University
ZIP+4 Code:	97403-9998
EAS Level:	24
Finance Number:	[redacted]
County:	Lane

Number of Customers:

Post Office Box	933
General Delivery	
Rural Route (RR)	
Highway Contract Route (HCR)	
Intermediate RR	
Intermediate HCR	
City Delivery	
Total Customers	933

The office listed above does not have an onsite supervisor. The lease expires April 17, 2010 and there are no other suitable quarters.

Please indicate your approval of this study by signing below and returning the original form to this office.

[redacted]
Sara S. Lovendahl
SBOC Team Leader

Approval to Study for Discontinuance:

[redacted]
District Manager, Customer Service and Sales

7/6/09
Date

DOCKET NO. 97403
ITEM NO. 2
PAGE 3

DISTRICT MANAGER

UNITED STATES POSTAL SERVICE

July 9, 2009

RECEIVED
JUL 13 2009
CONSUMER AFFAIRS
PORTLAND OR 97208

Jim Kubli, President, APWU
PO 70134
Eugene, OR 97401-0107

Dear Mr. Kubli:

This letter is to inform you that the Postal Service will conduct a discontinuance study on University Station in Eugene, Oregon.

We are considering consolidating or discontinuing operations due to declining mail volume and window transactions. This effort could include possible termination of leases and/or movement of operations from Postal Service owned facilities. As a result, employees working in those facilities might be reassigned pursuant to the provisions of Article 12.

Our study will consider many factors including the impact on employees, service standards, cost savings, customer access, environmental impact, real estate values, and the long-term needs of the service. We will advise you further when a determination is reached.

Sincerely,

[redacted]

Kim Anderson

POST OFFICE BOX 3609
PORTLAND, OR 97208-3609
(503) 294-2500
FAX: (503) 276-2020

DISTRICT MANAGER

DOCKET NO. 97403
ITEM NO. 2
PAGE 4

UNITED STATES POSTAL SERVICE

July 9, 2009

RECEIVED
JUL 13 2009
CONSUMER AFFAIRS
PORTLAND OR 97208

Tallulah Chiono
State President, NAPUS
54128 Hwy 31
Summer Lake, OR 97640-9998

Dear Ms. Chiono:

This letter is to inform you that the Postal Service will conduct a discontinuance study on the following offices:

[redacted]
University, in Eugene, Oregon

We are considering consolidating or discontinuing operations due to declining mail volume and window transactions. This effort could include possible termination of leases and/or movement of operations from Postal Service owned facilities. As a result, employees working in those facilities might be reassigned pursuant to the provisions of Article 12.

Our study will consider many factors including the impact on employees, service standards, cost savings, customer access, environmental impact, real estate values, and the long-term needs of the service. We will advise you further when a determination is reached.

Sincerely,

[redacted]
Kim Anderson

POST OFFICE BOX 3609
PORTLAND, OR 97208-3609
(503) 294-2500
FAX: (503) 276-2020

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ITEM NO. 2
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DISTRICT MANAGER

UNITED STATES POSTAL SERVICE

July 9, 2009

RECEIVED
JUL 13 2009
CONSUMER AFFAIRS
PORTLAND OR 97208

Debra Reed-Sharp
State President, League of Postmasters
461 NW Wanapa St,
Cascade Locks, OR 97014-7014

Dear Ms. Reed-Sharp:

This letter is to inform you that the Postal Service will conduct a discontinuance study on the following offices:

[redacted]
University, in Eugene, Oregon

We are considering consolidating or discontinuing operations due to declining mail volume and window transactions. This effort could include possible termination of leases and/or movement of operations from Postal Service owned facilities. As a result, employees working in those facilities might be reassigned pursuant to the provisions of Article 12.

Our study will consider many factors including the impact on employees, service standards, cost savings, customer access, environmental impact, real estate values, and the long-term needs of the service. We will advise you further when a determination is reached.

Sincerely,

[redacted]
Kim Anderson

POST OFFICE BOX 3609
PORTLAND, OR 97208-3609
(503) 294-2500
FAX: (503) 276-2020

DOCKET NO. 97403
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DISTRICT MANAGER

UNITED STATES POSTAL SERVICE

RECEIVED
JUL 13 2009
CONSUMER AFFAIRS
PORTLAND OR 97208

July 9, 2009

Bob Mann,
President, NAPS Branch 276
PO Box 7161
Eugene, OR 97401-0007

Dear Mr. Mann:

This letter is to inform you that the Postal Service will conduct a discontinuance study on University Station in Eugene, Oregon.

We are considering consolidating or discontinuing operations due to declining mail volume and window transactions. This effort could include possible termination of leases and/or movement of operations from Postal Service owned facilities. As a result, employees working in those facilities might be reassigned pursuant to the provisions of Article 12.

Our study will consider many factors including the impact on employees, service standards, cost savings, customer access, environmental impact, real estate values, and the long-term needs of the service. We will advise you further when a determination is reached.

Sincerely,

[redacted]

Kim Anderson

POST OFFICE BOX 3609
PORTLAND, OR 97208-3609
(503) 294-2500
FAX: (503) 276-2020

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ITEM NO. 3
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UNITED STATES POSTAL SERVICE®

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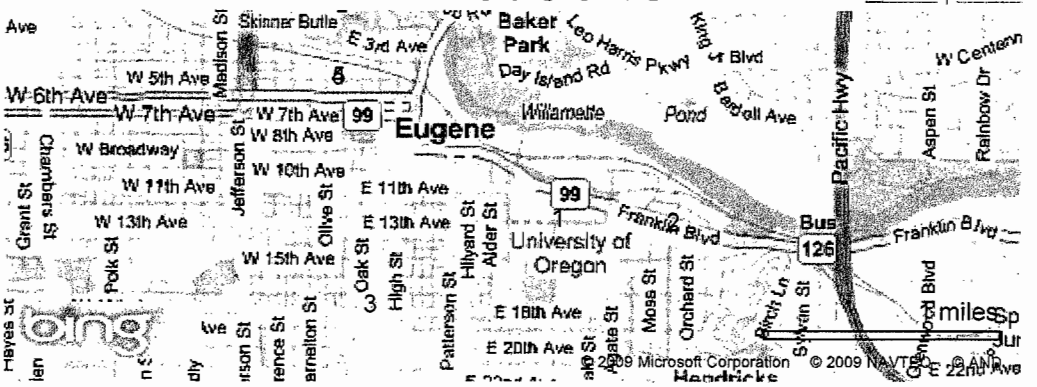
Post Office™ Locations

PRINT | BACK



1 **Post Office™ Location - UNIVERSITY STATION**
1222 E 13TH AVE
EUGENE, OR 97403-9701
(800) ASK-USPS
0.0 mi

1375 E. 13th Ave? on lease

Business Hours
Mon-Fri
8:30-4:30pm
Sat-Sun
closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

2 **Post Office™ Location - CPU HIRONS INC #1**
1950 FRANKLIN BLVD
EUGENE, OR 97403-2068
(800) ASK-USPS
0.5 mi

Business Hours
Mon-Fri
9:00-4:30pm
Sat
9:00-12:30pm
Sun
closed

3 **Post Office™ Location - CPU HIRONS INC #8**
185 E 18TH AVE
EUGENE, OR 97401-4107
(800) ASK-USPS
0.9 mi

Business Hours
Mon-Fri
9:00-4:45pm
Sat
9:00-12:00pm
Sun
closed

open till 530pm

4 **Post Office™ Location - EUGENE**
520 WILLAMETTE ST
EUGENE, OR 97401-2627
(800) ASK-USPS

Business Hours
Mon-Fri
8:30-5:00pm
Sat
10:00-2:00pm
Sun
closed

Services
Passport Application Services
Automated Postal Centers®

Service hours may vary. Please check link for business hours.

97403
3
8

UNITED STATES POSTAL SERVICE®

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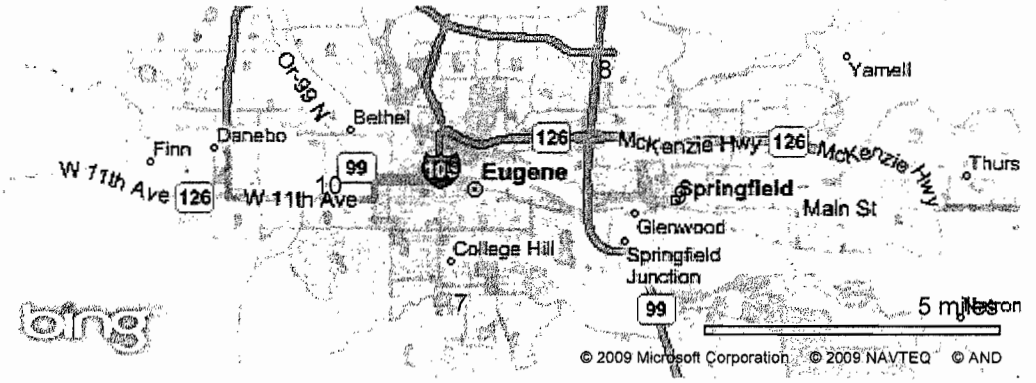
ITEM NO.
PAGE

Post Office™ Locations

PRINT | BACK



6 **Post Office™ Location - EUGENE MAIN OFC CARRIER ANX**
50 W 5TH AVE
EUGENE, OR 97401-2602
(800) ASK-USPS

1.1 mi

7 **Post Office™ Location - SOUTHSIDE STATION**
30 E 33RD AVE
EUGENE, OR 97405-3819
(800) ASK-USPS

1.9 mi

Business Hours
Mon-Fri
8:30-6:00pm
Sat
10:00-2:00pm
Sun
closed

Services
PO Boxes Online
Automated Postal Centers®

Service hours may vary. Please check link for business hours.

8 **Post Office™ Location - GATEWAY POSTAL RETAIL STORE**
3148 GATEWAY ST
SPRINGFIELD, OR 97477-1186
(800) ASK-USPS

2.8 mi

Business Hours
Mon-Fri
9:00-6:30pm
Sat-Sun
closed

Services
PO Boxes Online
Automated Postal Centers®

Service hours may vary. Please check link for business hours.

9 **Post Office™ Location - SPRINGFIELD**

Business Hours
Mon-Fri
8:00-5:00pm

Services
PO Boxes Online

Service hours may vary. Please

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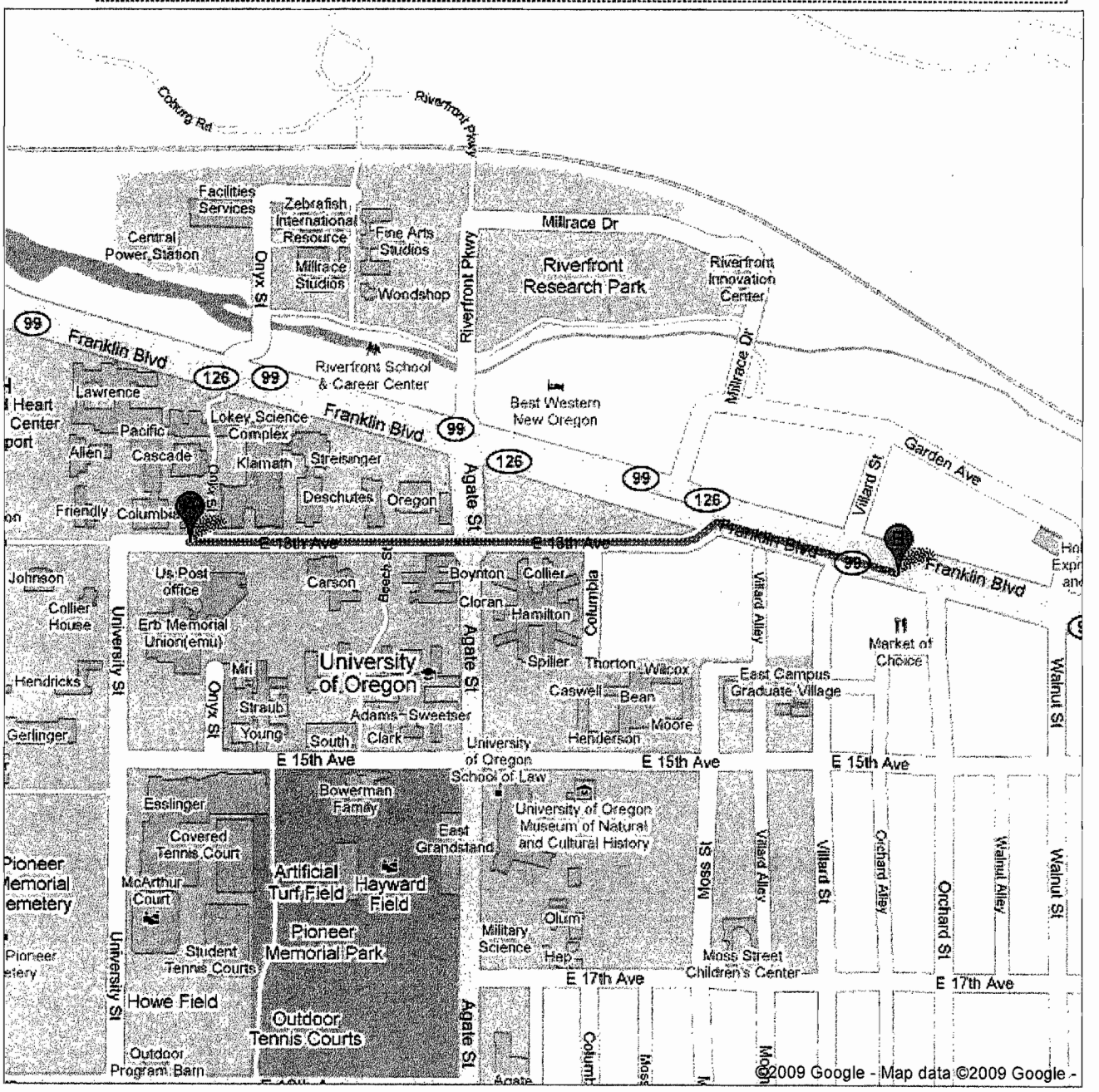
Google maps

Directions to 1950 Franklin Blvd, Eugene, OR 97403
0.5 mi – about **10 mins**

Save trees. Go green!
Download Google Maps on your phone at **google.com/gmm**

Walking directions are in beta.
Use caution – This route may be missing sidewalks or pedestrian paths.



DOCKET NO PA 103
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1222 E 13th Ave, Eugene, OR 97403

1.	Head **east** on **E 13th Ave** toward **Onyx St** About 7 mins	go 0.4 mi total 0.4 mi
2.	Turn **right** at **Franklin Blvd** Destination will be on the right About 3 mins	go 0.1 mi total 0.5 mi

1950 Franklin Blvd, Eugene, OR 97403

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the map results, and you should plan your route accordingly. You must obey all signs or notices regarding your route.

Map data ©2009 , Google

Maps On Us®

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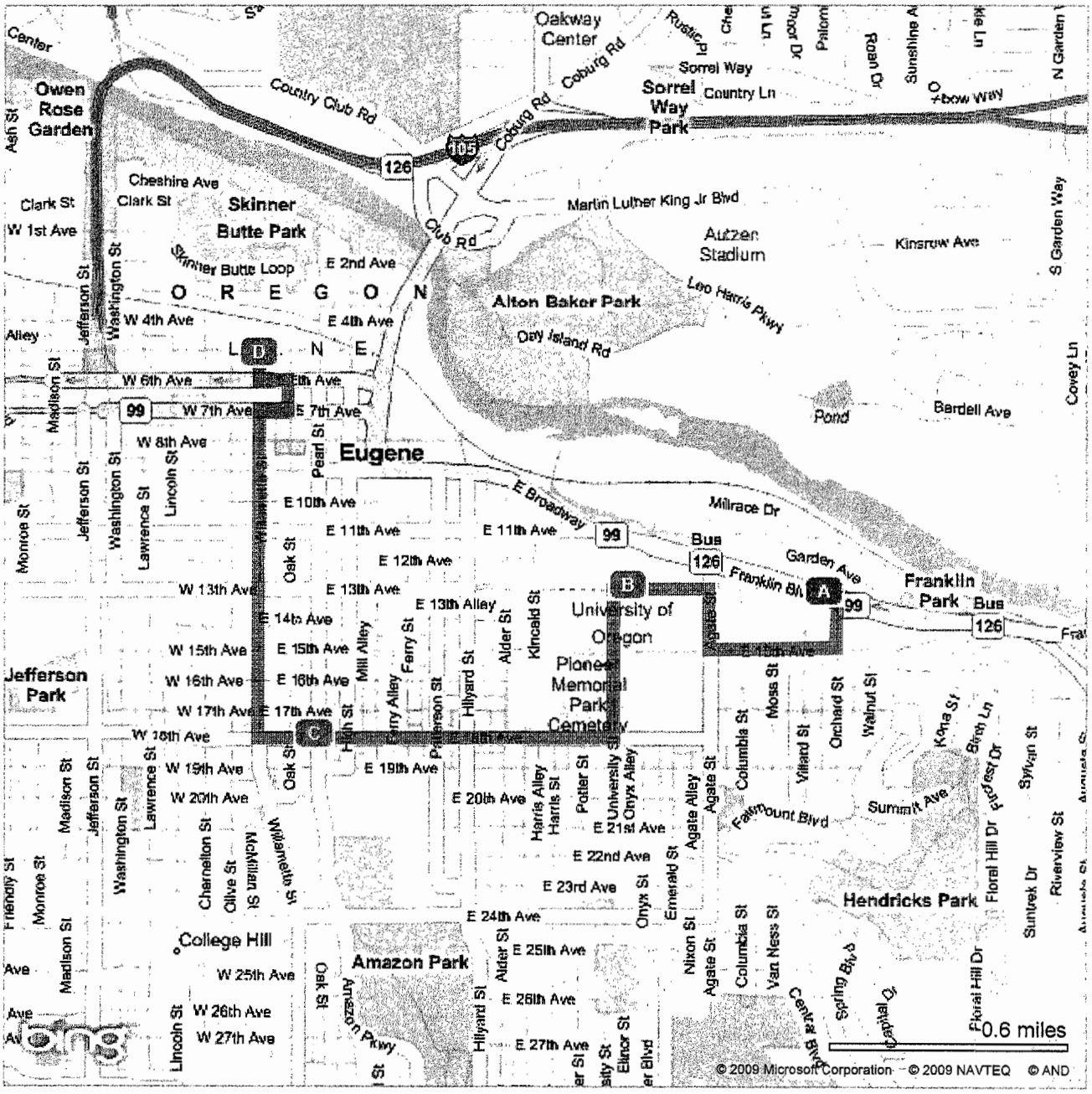
Start: 1950 franklin blvd, eugene or

End: 520 willamette st, eugene or

Route Summary: 3.3 miles| 14.6 minutes



Directions to 520 Willamette St, Eugene, OR 97401-2627

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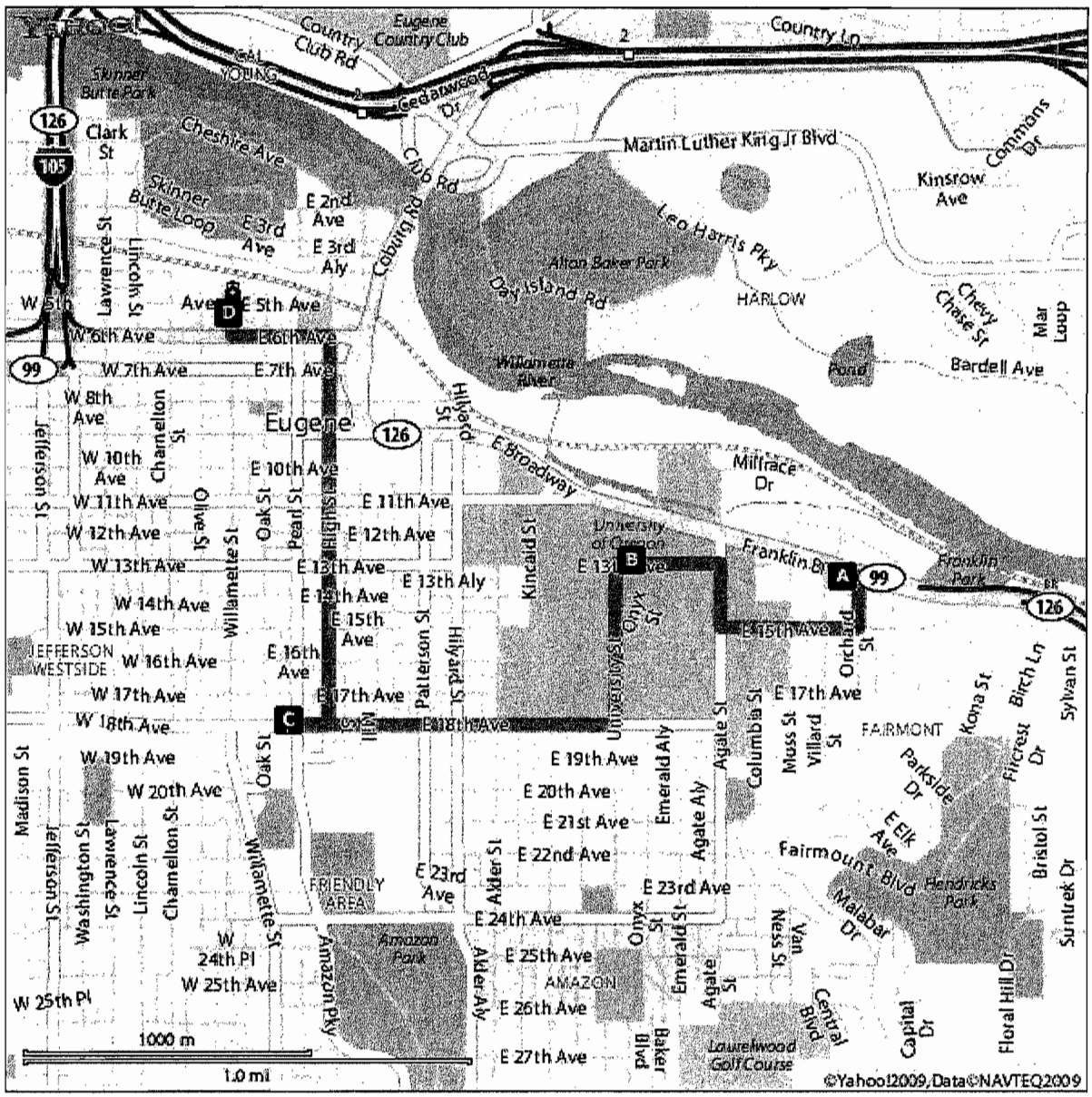
Total Time: 19 mins, Total Distance: 3.32 mi



When using any driving directions or map, it's a good idea to do a reality check and make sure the road still exists, watch out for construction, and follow all traffic safety precautions. This is only to be used as an aid in planning.

Google maps Address **1375 E 13th Ave**
Eugene, OR 97403

Get Google Maps on your phone
Text the word "GMAPS" to 466453

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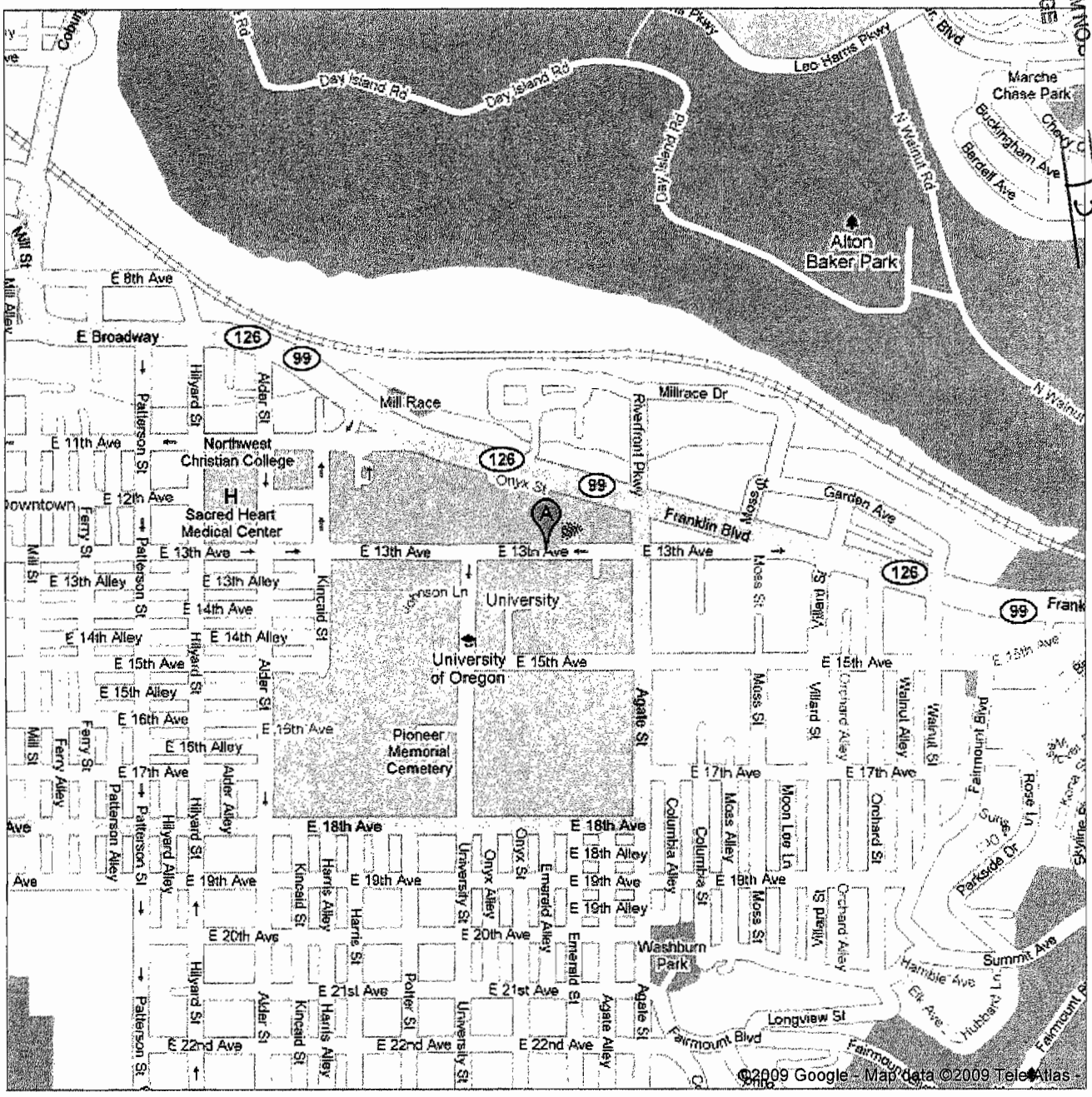

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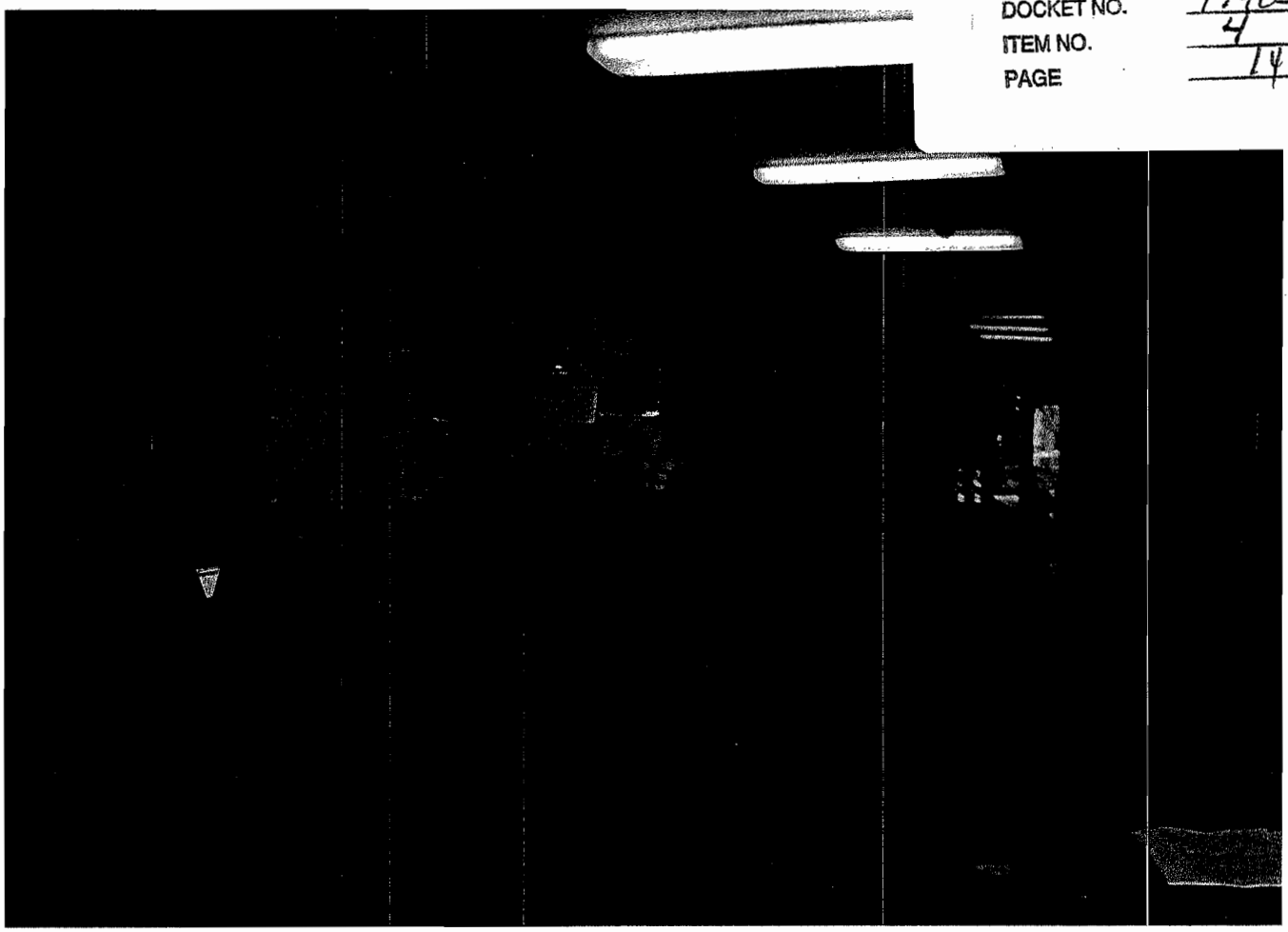

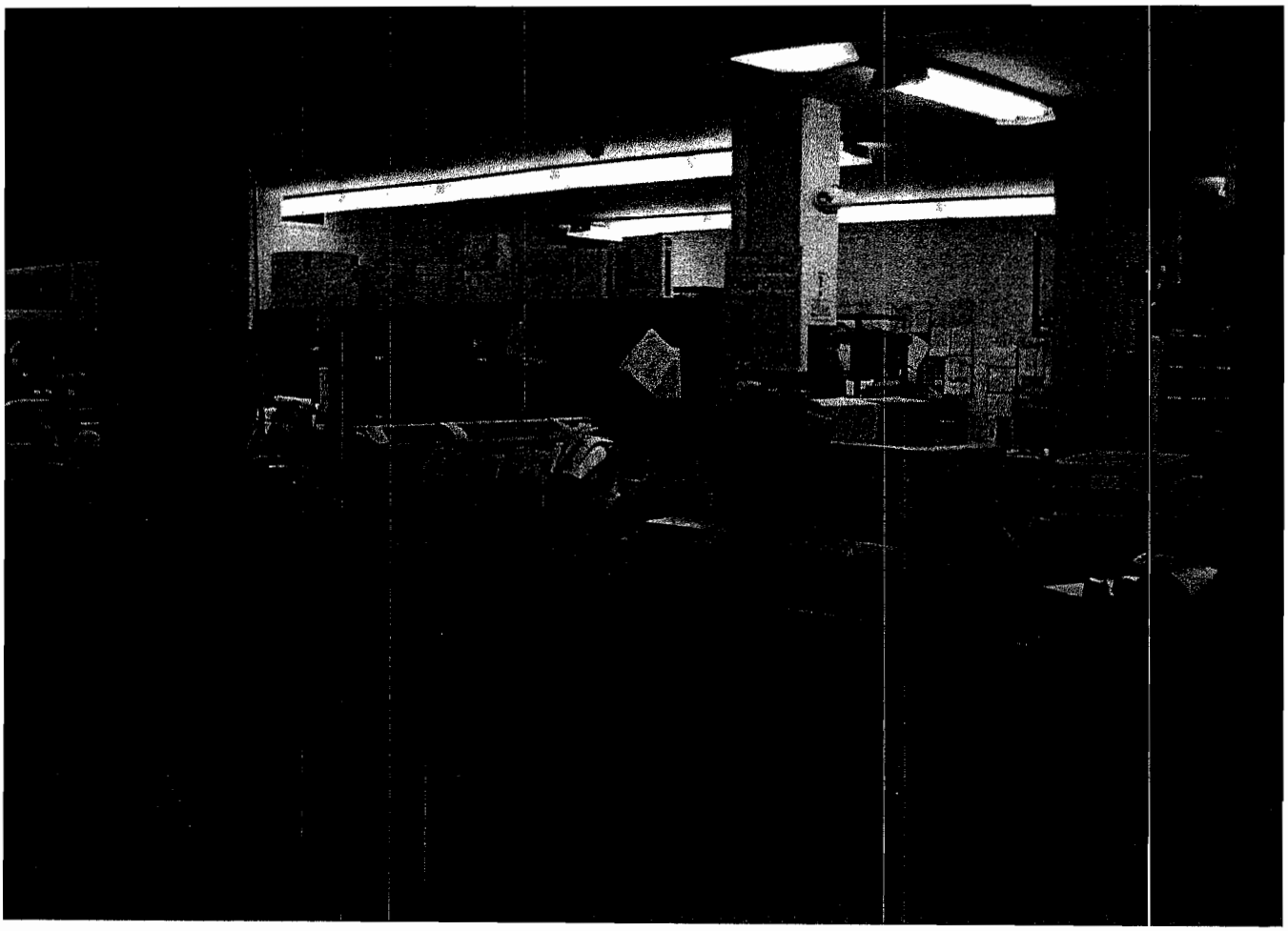

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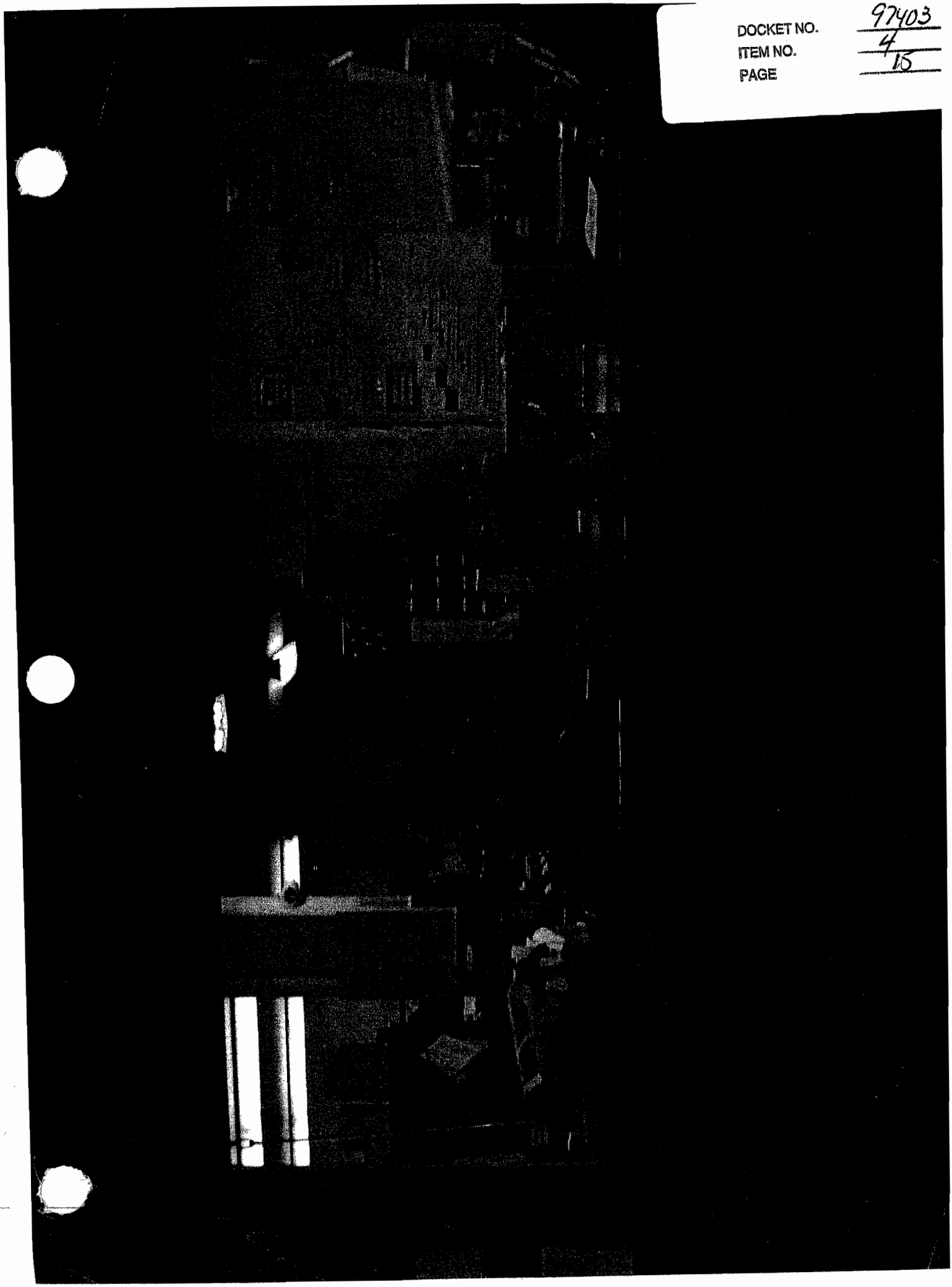

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ZIP CODE: 97403
ITEM NO:
PAGE: 1

UNITED STATES POSTAL SERVICE

Community Survey Sheet

Post Office Name: University Station, OR ZIP + 4: 97403-9701

Congressional District: 04 Date: 07/28/2009

1. Incorporated? ○ Yes ● No, University station is within the city limits of Eugene, which is incorporated

   Local government provided by: City of Eugene

   Police protection provided by: City of Eugene

   Fire protection provided by: City of Eugene

   School location: University of Oregon, Eugene Oregon

2. What population growth is expected? (Please document your source)

   Zero, this is on the University of Oregon campus, no opportunity for growth

3. What residential, commercial, or business growth is expected? (Please document your source)

   Zero, the unit is located on the University of Oregon campus with no opportunity for growth.

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)

   No. No. University station is not a state or national historic landmark.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
   This station is used almost exclusively by University of Oregon students and staff.

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?

Non-postal services are not provided at this location. There is a ramp on the north end of the building. However there is no automatic door. The Eugene Main Post Office is 1.1 miles away and Southside Station is 1.9 miles away, both of these facilities offer box rentals. There are two full service contract stations close by. Hiron's CPU #1 is 0.5 mile away driving (it is a shorter distance if one walks across campus to the CPU.) Hiron's CPU #2 is .9 miles away.

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UNITED STATES
POSTAL SERVICE™

Lease

UNIVERSITY STA-EUGENE OR 97403-9701

1222 E 13th Ave on USPS.com

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UNITED STATES POSTAL SERVICE

Lease

Facility Name/Location
EUGENE - UNIVERSITY STA (402848-001)
1375 E 13TH AVE EUGENE, OR 97403-9701

LANE COUNTY
Project: E42791

This LEASE, made and entered into by and between STATE OF OREG ACTG THRU hereinafter called the Lessor, and the United States Postal Service, hereinafter called the Postal Service:

In consideration of the mutual promises set forth and for other good and valuable consideration, the sufficiency of which is hereby acknowledged, the parties covenant and agree as follows:

1. The Lessor hereby leases to the Postal Service and the Postal Service leases from the Lessor the following premises, hereinafter legally described in paragraph 9, in accordance with the terms and conditions described herein and contained in the 'General Conditions to U.S. Postal Service Lease,' Section A, attached hereto and made a part hereof.

Upon which is a portion of a two story multi-tenant masonry building and which property contains areas, spaces, improvements, and appurtenances as follows:

AREA	SQ. FEET	AREA	SQ. FEET
Net Floor Space	1,760	Joint Use/Common Areas:	
Platform			
Parking and Maneuvering	1,200		
Other:			
Driveway			
Landscaping			
Sidewalks			

Lease includes 4 parking stalls for USPS exclusive use at ERB Memorial Union. Parking and maneuvering areas were estimated at 300 SF per stall.

Total Site Area: 2,960

2. RENTAL: The Postal Service will pay the Lessor an annual rental of: $26,400.00

Twenty-Six Thousand Four Hundred and 00/100 Dollars

payable in equal installments at the end of each calendar month. Rent for a part of a month will be prorated. Rent checks shall be disbursed as follows:

payable to:
STATE OF OREG ACTG THRU
STATE BOARD OF HIGHER
EDUC FOR UNIV OF OREGON
ERB MEMORIAL UNION
EUGENE OR 97403-1228

unless the Contracting Officer is notified, in writing by Lessor, of any change in payee or address at least sixty (60) days before the effective date of the change.

3. TO HAVE AND TO HOLD the said premises with their appurtenances:

FIXED TERM: The term beginning Apr 18, 2005 and ending Apr 17, 2010 for a total of 5 years.

4. RENEWAL OPTIONS: None.

UNITED STATES POSTAL SERVICE.

Lease

5. TERMINATION:

The Postal Service may terminate this Lease at any time by giving 90 days written notice to the Lessor.

6. UTILITIES, SERVICES, AND EQUIPMENT: Lessor, as part of the rental consideration, shall furnish the following utilities, services and equipment: (See Lessor Obligations of General Conditions (A.24) and/or attached addendum for definitions.)

Heating System & Fuel, Air Conditioning Equipment & Power, Light Fixtures & Power, Sewerage System and Service, Electrical System & Electricity, Water System and Service, Trash Removal, Snow Removal.

7. OTHER PROVISIONS: The following additional provisions, modifications, riders, layouts and/or forms were agreed upon prior to execution and made a part hereof:

Maintenance Rider - Lessor (M-1), The Postal Service shall provide custodial services for the exclusive use building interior area and telephone service.

See Attached Addendum.

8. The undersigned has completed the 'Representations and Certifications.' (See Section B).

9. LEGAL DESCRIPTION:

Portion of a building commonly known as the ERB Memorial Student Union Building located on the University of Oregon campus in the City of Eugene, Lane County, Oregon.

UNITED STATES POSTAL SERVICE

Addendum

Facility Name/Location EUGENE - UNIVERSITY STA (402848-001)
1375 E 13TH AVE EUGENE, OR 97403-9701

County: LANE
Project: E42791

A ERB Memorial Student Union Building masterplan has been developed but not funded at this time. If and when the project is funding and construction is done, the Lessor reserves the right to relocate the post office operations to another location within the project with all moving and buildout costs to be paid by the Lessor. The rent for the new space shall remain the same throughout this lease base term and renewal option period for equal square footage. If the area is different the rent per square foot of interior useable area shall remain the same. The Lessor agrees to provide the Postal Service with as much notice as possible with three years advance notice preferred. The Postal Service shall have the right to work with the Lessor to determine a suitable new location within the project that meets the Postal Service's size, truck access, loading dock, security and other operational requirements. The Postal Service agrees to provide the Lessor with design requirements to postalize the interior space.

The following changes were made to the General Conditions to USPS Lease prior to the Lease being signed:

Paragraph A.1, Choice of Law, was deleted with replacement wording added to this Addendum.
Paragraph A.20, Sublease, and A.12, Year 2000 Warranty (Real Property Contract) were deleted.
Paragraph A.17, Hazadous/Toxic Conditiona Clause is revised to include this additional wording in this Addendum.
Paragraph A.23, Damage or Destruction of Premises, subparagraph b. and c. were deleted and replacement wording was added to this Addendum.

A.1, CHOICE OF LAW (Replacement wording)
This Lease shall be governed by federal law, provided that, nothing in this Lease shall be deemed to be a waiver by the State of Oregon of any form of defense or immunity, whether it is sovereign immunity, governmentalimmunity, immunity based on the Eleventh Amendment to the Constitution of the United States, or otherwise, from any claim or from the jurisdiction of any court.

A.17, Hazardous/Toxic Conditions Clause (Additional Wording)
To the extent permitted by Article XI, Section 7 of the Oregon Constitution and subject to the limits contained in the Oregon Tort Claims Act, ORS 30.260 through 30.300.

A.23, Damage or Destruction of Premises (Replacement wording for subparagraphs b. and c.)
Notwithstanding anything in this Section to the contrary, and if Postal Service has not otherwise determined that the Premises are untenantable under this Section, if a registered architect selected by the State of Oregon, licensed to do business in Oregon, should certify that such work to the Premises cannot be accomplished by using standard working methods and procedures so as to make the Premises tenantable within twelve (12) months from the date the rehabilitation is started or within two (2) months from such date if the Lease term has less than eighteen (18) months remaining, either party will have the right to terminate this Lease by giving to the other notice of such election within ten (10) days after its receipt of the architect's certificate.

If said fire or other casualty results in the total destruction of the Building, this Lease will automatically terminate as of the date of said fire or other casualty. In case of fire or other casualty not resulting in termination of this Lease, rent will be abated on a per diem basis while the Premises are untenantable.

UNITED STATES POSTAL SERVICE.

Lease

EXECUTED BY LESSOR this 23rd day of September, 2004.

OTHER GOVERNMENT AGENCY

Print Name & Title	Signature
Sherri McDowell, Director of Business Affairs	Eileen L. Koch
~~Charles Miller, Director of ERB Memorial Union~~	

Lessor, Address: STATE OF OREG ACTG THRU

STATE BOARD OF HIGHER
EDUC FOR UNIV OF OREGON
ERB MEMORIAL UNION EUGENE OR 97403-1228

Telephone No: (541)346-3705

Taxpayer ID: [redacted]

[redacted]
Witness

[redacted]
Witness

ACCEPTANCE BY THE POSTAL SERVICE

Date: 9/30/2004

GREG EYMANN
Contracting Officer

[redacted]
Signature of Contracting Officer

WESTERN FACILITIES SERVICE OFFICE
8055 E TUFTS AVE
DENVER CO 80237-2881
Address of Contracting Officer

UNITED STATES POSTAL SERVICE.

Form of Acknowledgment

for Other Governmental Agency

STATE OF OREGON

COUNTY OF Lane

Personally appeared before me, a Notary Public in and for the County and State aforesaid,

Eileen L. Koehler and _____
(Name of authorized officer(s) signing lease)

who is/are known to me to be the Contracts Coordinator and _____
(Titles of officer(s) signing lease)

of the State Of Oregon Acting By And Through The State Board Of Higher Education On Behalf Of The University Of Oregon and
(Name of Corporation)

to be the same person(s) who executed the foregoing lease, who depose(s) and say that said person(s) know(s) the seal of the said corporation, that the seal affixed to the above instrument is the seal of said corporation, and that it was affixed, and that said person(s) signed this lease by the authority of the said corporation, for the purposes set forth, and as said person(s) own free and voluntary act.

Done at University of Oregon in the County and State aforesaid,
this 23rd day of September, 2004.

NOTARIAL SEAL

OFFICIAL SEAL
TERESA R CRAWFORD
NOTARY PUBLIC - OREGON
COMMISSION NO. 378629
MY COMMISSION EXPIRES APRIL 2, 2008

Teresa Crawford
Notary Public

My commission expires 4-2-08.

NOTE: If the corporation is without a seal, that portion of the acknowledgment referring to a seal should be stricken out, and on the blank line following this statement should be made: "and that the said corporation has no corporate seal."

UNIVERSITY OF OREGON

Delegation of Authority To Sign Contracts - Index
University of Oregon

Date of Delegation	*Type of Contract*	*To Whom Delegated*
7/3/89 (reaffirmed 8/1/99)	All UO contracts	Dan Williams Vice President for Administration Sherri McDowell Director, Business Affairs
12/19/03	[redacted]	Harriet Merrick, [redacted] Larry Tergesen, Nancy Cameron, Krista Borg, Deanne Lahaie-Noll, Heidi Sann Office of Business Affairs
8/9/96 (reaffirmed 3/6/03)	Athletic Dept. Game Contracts	Bill Moos, Tom Larson, Dave Heeke, Gary Gray, Renee Baumgartner
8/9/96 (reaffirmed 3/6/03)	Athletic Facilities Use Contracts	Bill Moos, Tom Larson, Dave Heeke, Gary Gray, Renee Baumgartner
8/9/96 (reaffirmed 3/6/03)	Athletic Sponsorship Agreements	Bill Moos, Tom Larson, Dave Heeke, Gary Gray, Renee Baumgartner
8/17/95	Capital Construction Contracts	Dan Williams Vice President for Administration
6/30/94	Grant Award documents arising from applications for extramural-support.	Gary Chaffins, Director Tim Godsil, Acct. Research Services & Admin
4/30/03	Museum of Art loan of artwork	David Turner, Director Lawrence Fong, Assoc. Dir. Museum of Art

VICE PRESIDENT FOR ADMINISTRATION
1283 University of Oregon, Eugene OR 97403-1283 T (541) 346-3003 F (541) 346-6614 www.uoregon.edu

An equal-opportunity, affirmative-action institution committed to cultural diversity and compliance with the Americans with Disabilities Act

10/10/03	Personal/Professional Service Contracts (CO-190 forms)	Harriet Merrick, Larry Tergesen, Nancy Cameron Deanne Lahaie-Noll, Krista Borg, Heidi Sann, and Eileen Koehler Office of Business Affairs
6/1/92	Personal/Professional Service Contracts initiated with EMU and ASUO.	Dusty Miller Director, EMU
3/30/03	Personal/Professional Service Contracts initiated with EMU and ASUO in Dusty Miller's absence.	Phyllis Jenkins, Bus. Mgr, EMU Gregg Lobisser, Assoc. Dir., EMU
4/2/92	Professional Service Agreements of $10,000 or less with architects and engineers relating to UO work.	Sherri McDowell Director, Business Affairs
08/31/94	Printing Services Procurement	J. R. Gaddis, Director Printing Services
5/14/91	Trademark/Logo Use Contracts	Vice President for Advancement

Updated 10/15/03

(Note: Copies of all memos delegating authority on file in the Office of the Vice President for Administration.)

UNITED STATES POSTAL SERVICE.

Form of Acknowledgment for Contracting Officer

STATE OF _____ SS:

COUNTY OF _____

Personally appeared before me, a Notary Public in and for the County and State aforesaid,

_____
(Identify individual party to the lease)

known to be the GREG EYMANN

DENVER FACILITIES SERVICE 8055 E TUFTS AVE

DENVER, CO 802372881

and to be the same person who executed the foregoing Lease, who deposes and says that he signed his name thereto by authority of said Postal Service, for the purposes set forth, and as his own free and voluntary act.

Witness my hand and notarial seal, in the County and State aforesaid,

this _____ day of _____, _____.

NOTARIAL
SEAL

_____
Notary Public

My commission expires _____.

UNITED STATES POSTAL SERVICE.

General Conditions to USPS Lease

SECTION A

A.1 CHOICE OF LAW

~~This Lease shall be~~ DELETED ~~federal law.~~

See Addendum for Replacement Wording

A.2 DEFINITIONS

As used in this contract, the following terms have the following meanings:

a. "Contracting officer" means the person executing this contract on behalf of the Postal Service, and any other employee who is a properly authorized contracting officer; the term includes, except as otherwise provided in the contract, the authorized representative of a contracting officer acting within the limits of the authority conferred upon that person.

b. "Successful offeror," "offeror," "owner," "contractor," or "Lessor" are interchangeable and refer to the party whose proposal is accepted by the Postal Service.

c. "Lease" and "agreement" are interchangeable and refer to this document, including all riders and attachments thereto.

A.3 EXECUTION REQUIREMENTS

a. All co-owners and all other persons having or to have a legal interest in the property must execute the Lease. If the offeror is married, the husband or wife of the offeror must also execute the Lease. The offeror must submit adequate evidence of title.

b. If the offeror is a general partnership, each member must sign.

c. If the offeror is a limited partnership, all general partners must sign.

d. Where the offeror is an administrator or an executor of an estate, there must be furnished a certificate of the clerk of the court or certified copy of the court order showing the appointment of the administrator or executor, together with a certified copy of the will of the deceased. If there is no will, or in the event the will of the deceased does not specifically authorize the administrator or the executor to enter into a contract to lease the proposed quarters, it will generally be necessary to furnish, in addition to the above named items, a certified copy of the court order authorizing such administrator or executor to enter into a lease with the Postal Service.

e. Where the offeror is a trustee, a certified copy of the instrument creating the trust must be furnished together with any other evidence necessary to establish the trustee's authority to lease.

f. Where the offeror is a corporation, leases and lease agreements entered into must have the corporate seal affixed or in place thereof the statement that the corporation has no seal.

g. Where the offeror is a corporation, municipal corporation, fraternal order or society, the Lease must be accompanied by documentary evidence affirming the authority of the agent, or agents, to execute the Lease to bind the municipal corporation, fraternal order or society for which he (or they) purports to act. The usual evidence required to establish such authority is in the form of extracts from the articles of incorporation, or bylaws, or the minutes of the board of directors duly certified by the custodian of such records, under the corporate seal. Such resolutions, when required, must contain the essential stipulations embodied in the Lease. The names and official titles of the officers who are authorized to sign the Lease must appear in the document.

h. Notices. Any notice to Lessor provided under this Lease or under any law or regulation must be in writing and may be hand delivered or mailed to Lessor at the address specified on page 3 of the Lease, or at an address that Lessor has otherwise appropriately directed in writing. Any notice to the Postal Service provided under this Lease or under any law or regulation must be in writing and may be hand delivered or mailed, addressed to "Contracting Officer, U.S. Postal Service" at the address specified on page 3 of the Lease, or at an address that the Postal Service has otherwise directed in writing.

A.4 MORTGAGEE'S AGREEMENT

If there is now or will be a mortgage on the property which is or will be recorded prior to the recording of the Lease, the offeror must notify the contracting officer of the facts concerning such mortgage and, unless in his sole discretion the contracting officer waives the requirement, the offeror must furnish a Mortgagee's Agreement, which will consent to this Lease and shall provide that, in the event of foreclosure, mortgagee, successors, and assigns shall cause such foreclosures to be subject to the Lease.

A.5 EQUAL OPPORTUNITY

a. The contractor may not discriminate against employees or applicants because of race, color, religion, sex, or national origin. The contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, sex, or national origin. This action must include, but not be limited to, employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants, notices provided by the contracting officer setting forth the provisions of this clause.

b. The contractor must, in all solicitations or advertisements for employees placed by it or on its behalf, state that all qualified applicants will be considered for employment without regard to race, color, religion, sex, or national origin.

c. The contractor must send to each union or workers' representative with which the contractor has a collective bargaining agreement or other understanding, a notice, provided by the contracting officer, advising the union or workers' representative of the contractor's commitments under this clause, and must post copies of the notice in conspicuous places available to employees and applicants.

d. The contractor must comply with all provisions of Executive Order (EO) 11246 of September 24, 1965, as amended, and of the rules, regulations, and relevant orders of the Secretary of Labor.

e. The contractor must furnish all information and reports required by the Executive order, and by the rules, regulations, and orders of the Secretary, and must permit access to the contractor's books, records, and accounts by the Postal Service and the Secretary for purposes of investigation to ascertain compliance with these rules, regulations, and orders.

f. If the contractor fails to comply with this clause or with any of the said rules, regulations, or orders, this contract may be canceled, terminated, or suspended, in whole or in part; the contractor may be declared ineligible for further contracts in accordance with the Executive order; and other sanctions may be imposed and remedies invoked under the Executive order, or by rule, regulation, or order of the Secretary, or as otherwise provided by law.

g. The contractor must insert this clause, including this paragraph g, in all subcontracts or purchase orders under this contract unless exempted by Secretary of Labor rules, regulations, or orders issued under the Executive order. The contractor must take such action with respect to any such subcontract or purchase order as the Postal Service may direct as a means of enforcing the terms and conditions of this clause (including sanctions for noncompliance), provided, however, that if the contractor becomes involved in, or is threatened with, litigation as a

result, the contractor may request the Postal Service to enter into the litigation to protect the interests of the Postal Service.

h. Disputes under this clause will be governed by the procedures in 41 CFR 60-1.1.

A.6 FACILITIES NONDISCRIMINATION

a. As used in this clause, the term "facility" means stores, shops, restaurants, cafeterias, restrooms, and any other facility of a public nature in the building in which the space covered by this Lease is located.

b. The Lessor agrees that he will not discriminate by segregation or otherwise against any person or persons because of race, religion, color, age, sex, or national origin in furnishing, or by refusing to furnish, to such person or persons the use of any facility including any and all services, privileges, accommodations, and activities provided thereby.

c. It is agreed that the Lessor's noncompliance with the provisions of this clause shall constitute a material breach of this Lease. In the event of such noncompliance, the Postal Service may take appropriate action to enforce compliance, may terminate this lease, or may pursue such other remedies as may be provided by law. In the event of termination, the Lessor shall be liable for all excess costs of the Postal Service in acquiring substitute space, including but not limited to the cost of moving to such space.

d. The Lessor agrees to include, or to require the inclusion of the foregoing provisions of this clause (with the terms "Lessor" and "Lease" appropriately modified) in every agreement or concession pursuant to which any person other than the Lessor operates or has the right to operate any facility. The Lessor also agrees that it will take such action with respect to any such agreement as the Postal Service may direct as a means of enforcing this clause, including but not limited to termination of the agreement or concession.

A.7 RESERVED

A.8 CONTINGENT FEES

a. The contractor warrants that no person or selling agency has been employed or retained to solicit or obtain this contract for a commission, percentage, brokerage, or contingent fee, except bona fide employees or bona fide, established commercial or selling agencies employed by the contractor for the purpose of obtaining business.

b. For breach or violation of this warranty, the Postal Service has the right to annul this contract without liability or to deduct from the contract price or otherwise recover the full amount of the commission, percentage, brokerage fee, or contingent fee.

c. Licensed real estate agents or brokers having listings on property for rent, in accordance with general business practice, and who have not obtained such licenses for the sole purpose of effecting this lease, may be considered as bona fide employees or agencies within the exception contained in this clause.

A.9 ASSIGNMENT OF CLAIMS

a. If this contract provides for payments aggregating $10,000 or more, claims for moneys due or to become due from the Postal Service under it may be assigned to a bank, trust company, or other financing institution, including any federal lending agency, and may thereafter be further assigned and reassigned to any such institution. Any assignment or reassignment must cover all amounts payable and must not be made to more than one party, except that assignment or reassignment may be made to one party as agent or trustee for two or more parties participating in financing this contract. No assignment or reassignment will be recognized as valid and binding upon the Postal Service unless a written notice of the assignment or reassignment, together with a true copy of the instrument of assignment, is filed with:

1. The contracting officer;

2. The surety or sureties upon any bond; and

3. The office, if any, designated to make payment, and the contracting officer has acknowledged the assignment in writing.

b. Assignment of this contract or any interest in this contract other than in accordance with the provisions of this clause will be grounds for termination of the contract for default at the option of the Postal Service.

c. Nothing contained herein shall be construed so as to prohibit transfer of ownership of the demised premises, provided that: 1. such transfer is subject to this agreement; and 2. both the original lessor and the successor lessor execute the standard Lease Assignment and Assumption form to be provided by the USPS Contracting Officer.

A.10 COMPLIANCE WITH OSHA STANDARDS

The Lessor must (i) comply with applicable Occupational Safety and Health Standards, title 29 Code of Federal Regulations, Part 1910, promulgated pursuant to the authority of the Occupational Safety and Health Act of 1970; (ii) comply with any other applicable federal, state, or local regulation governing workplace safety to the extent they are not in conflict with (i); and (iii) take all other proper precautions to protect the health and safety of (a) any laborer or mechanic employed by the Lessor in performance of this agreement, (b) Postal Service employees, and (c) the public. The Lessor must include this clause in all subcontracts hereunder and to require its inclusion in all subcontracts of a lower tier. The term "Lessor" as used in this clause in any subcontract must be deemed to refer to the subcontractor.

A.11 EXAMINATION OF RECORDS

a. The Postal Service and its authorized representatives will, until three years after final payment under this contract, or for any shorter period specified for particular records, have access to and the right to examine any directly pertinent books, documents, papers, or other records of the contractor involving transactions related to this contract.

b. The contractor agrees to include in all subcontracts under this contract a provision to the effect that the Postal Service and its authorized representatives will, until three years after final payment under the subcontract, or for any shorter specified period for particular records, have access to and the right to examine any directly pertinent books, documents, papers, or other records of the subcontractor involving transactions related to the subcontract. The term "subcontract" as used in this clause excludes:

1. Purchase orders; and

2. Subcontracts for public utility services at rates established for uniform applicability to the general public.

A.12 YEAR 2000 WARRANTY (REAL PROPERTY CONTRACTS)

~~The contractor warrants that all building systems required under this contract (including, but not limited to, HVAC, electrical, lighting, elevator, or security/alarm systems) which contain or are managed, governed, or regulated in any manner by date-sensitive computer hardware or software, will suffer no failure, irregularity, or interruption of service based on failure to recognize date data from, into, and between the twentieth and twenty-first centuries, including recognizing the year 2000 as a leap year. For breach of this warranty, the Postal Service may require the contractor to repair or replace those portions of any building system not performing as stated above.~~

DELETED

The Postal Service may enforce this clause prior to January 1, 2000, if ~~testing of any system before that date results in a failure, irregularity, or~~

~~interruption of service as described above. Accordingly, systems must~~ permit user-programmed date changes sufficient to simulate time periods beginning with the future date including without limitation December 31, 1999. Nothing in this paragraph may be construed to limit any rights or remedies the Postal Service may otherwise have under this contract with regard to Year 2000 compliance or any other defects or failures.

DELETED

A.13 CLAIMS AND DISPUTES

a. This contract is subject to the Contract Disputes Act of 1978 (41 U.S.C. 601-613) ("the Act").

b. Except as provided in the Act, all disputes arising under or relating to this contract must be resolved under this clause.

c. "Claim," as used in this clause, means a written demand or written assertion by one of the contracting parties seeking, as a matter of right, the payment of money in a sum certain, the adjustment or interpretation of contract terms, or other relief arising under or relating to this contract. However, a written demand or written assertion by the contractor seeking the payment of money exceeding $100,000 is not a claim under the Act until certified as required by subparagraph d.2 below. A voucher, invoice, or other routine request for payment that is not in dispute when submitted is not a claim under the Act. The submission may be converted to a claim under the Act by complying with the submission and certification requirements of this clause, if it is disputed either as to liability or amount or is not acted upon in a reasonable time.

d.

1. A claim by the contractor must be made in writing and submitted to the contracting officer for a written decision. A claim by the Postal Service against the contractor is subject to a written decision by the contracting officer.

2. For contractor claims exceeding $100,000, the contractor must submit with the claim the following certification:

"I certify that the claim is made in good faith, that the supporting data are accurate and complete to the best of my knowledge and belief, that the amount requested accurately reflects the contract adjustment for which the contractor believes the Postal Service is liable, and that I am duly authorized to certify the claim on behalf of the contractor."

3. The certification may be executed by any person duly authorized to bind the contractor with respect to the claim.

e. For contractor claims of $100,000 or less, the contracting officer must, if requested in writing by the contractor, render a decision within 60 days of the request. For contractor-certified claims over $100,000, the contracting officer must, within 60 days, decide the claim or notify the contractor of the date by which the decision will be made.

f. The contracting officer's decision is final unless the contractor appeals or files a suit as provided in the Act.

g. When a claim is submitted by or against a contractor, the parties by mutual consent may agree to use an alternative dispute resolution (ADR) process to assist in resolving the claim. A certification as described in d(2) of this clause must be provided for any claim, regardless of dollar amount, before ADR is used.

h.. The Postal Service will pay interest on the amount found due and unpaid from:

1. The date the contracting officer receives the claim (properly certified if required); or

2. The date payment otherwise would be due, if that date is later, until the date of payment.

i. Simple interest on claims will be paid at a rate determined in accordance with the Interest clause.

j. The contractor must proceed diligently with performance of this contract, pending final resolution of any request for relief, claim, appeal, or action arising under the contract, and comply with any decision of the contracting officer.

A.14 AFFIRMATIVE ACTION FOR HANDICAPPED WORKERS

The following clause is applicable if this contract provides for payments aggregating $2,500 or more.

a. The contractor may not discriminate against any employee or applicant because of physical or mental handicap, in regard to any position for which the employee or applicant is qualified. The contractor agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified handicapped individuals without discrimination in all employment practices, such as employment, upgrading, demotion or transfer, recruitment, advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training (including apprenticeship).

b. The contractor agrees to comply with the rules, regulations, and relevant orders of the Secretary of Labor issued pursuant to the Rehabilitation Act of 1973, as amended.

c. In the event of the contractor's noncompliance with this clause, action may be taken in accordance with the rules and regulations and relevant orders of the Secretary of Labor.

d. The contractor agrees to post in conspicuous places, available to employees and applicants, notices in a form to be prescribed by the Director, Office of Federal Contract Compliance Programs, provided by or through the contracting officer. These notices state the contractor's obligation under the law to take affirmative action to employ and advance in employment qualified handicapped employees and applicants, and the rights of applicants and employees.

e. The contractor must notify each union or worker's representative with which it has a collective bargaining agreement or other understanding that the contractor is bound by the terms of section 503 of the Act and is committed to taking affirmative action to employ, and advance in employment, handicapped individuals.

f. The contractor must include this clause in every subcontract or purchase order over $2,500 under this contract unless exempted by rules, regulations, or orders of the Secretary issued pursuant to section 503 of the Act, so its provisions will be binding upon each subcontractor or vendor. The contractor must take such action with respect to any subcontract or purchase order as the Director of the Office of Federal Contract Compliance Programs may direct to enforce in these provisions, including action for noncompliance.

A.15 AFFIRMATIVE ACTION FOR DISABLED VETERANS AND VETERANS OF THE VIETNAM ERA

If this contract provides for payments aggregating $10,000 or more, the following clause is applicable.

a. The contractor may not discriminate against any employee or applicant because that employee or applicant is a disabled veteran or veteran of the Vietnam era, in regard to any position for which the employee or applicant is qualified. The contractor agrees to take affirmative action to employ, advance in employment, and otherwise treat qualified disabled veterans and veterans of the Vietnam era without discrimination in all employment practices, such as employment, upgrading, demotion or transfer, recruitment, advertising, layoff or

termination, rates of pay or other forms of compensation, and selection for training (including apprenticeship).

b. The contractor agrees to list all employment openings which exist at the time of the execution of this contract and those which occur during the performance of this contract, including those not generated by this contract and including those occurring at an establishment of the contractor other than the one where the contract is being performed, but excluding those of independently operated corporate affiliates, at an appropriate local office of the state employment service where the opening occurs. State and local government agencies holding Postal Service contracts of $10,000 or more will also list their openings with the appropriate office of the state employment service.

c. Listing of employment openings with the employment service system will be made at least concurrently with the use of any other recruitment source or effort and will involve the normal obligations attaching to the placing of a bona fide job order, including the acceptance of referrals of veterans and non-veterans. The listing of employment openings does not require the hiring of any particular applicant or hiring from any particular group of applicants, and nothing herein is intended to relieve the contractor from any other requirements regarding nondiscrimination in employment.

d. Whenever the contractor becomes contractually bound to the listing provisions of this clause, it must advise the employment service system in each State where it has establishments of the name and location of each hiring location in the State. The contractor may advise the State system when it is no longer bound by this clause.

e. Paragraphs b, c, and d above do not apply to openings the contractor proposes to fill from within its own organization or under a customary and traditional employer/union hiring arrangement. But this exclusion does not apply to a particular opening once the contractor decides to consider applicants outside its own organization or employer/union arrangements for that opening.

f. Definitions

1. All Employment Openings. This includes all positions except executive and top management, those positions that will be filled from within the contractor's organization, and positions lasting three days or less. This also includes full-time employment, temporary employment of more than three days duration, and part-time employment. Under the most compelling circumstances, an employment opening may not be suitable for listing, including situations in which the needs of the Postal Service cannot reasonably be otherwise supplied, when listing would be contrary to national security, or when listing would not be in the best interest of the Postal Service.

2. Appropriate Office of the State Employment Service. This means the local office of the federal/state national system of public employment offices with assigned responsibility for serving the area where the employment opening is to be filled, including the District of Columbia, Guam, the Commonwealth of Puerto Rico, and the Virgin Islands.

3. Positions That Will be Filled From Within the Contractor's Own Organization. This means employment openings for which no consideration will be given to persons outside the contractor's organization (including any affiliates, subsidiaries and parent companies) and includes any openings which the contractor proposes to fill from regularly established recall lists.

4. Openings the Contractor Proposes to Fill Under a Customary and Traditional Employer/Union Hiring Arrangement. Employment openings the contractor proposes to fill from union halls as part of the customary and traditional hiring relationship existing between it and representatives of its employees.

g. The contractor agrees to comply with the rules, regulations, and relevant orders of the Secretary of Labor issued pursuant to the Vietnam Era Veterans Readjustment Assistance Act of 1972, as amended.

h. In the event of the contractor's noncompliance with this clause, action may be taken in accordance with the rules, regulations, and relevant orders of the Secretary.

i. The contractor agrees to post in conspicuous places, available to employees and applicants, notices in a form to be prescribed by the Director, Office of Federal Contract Compliance Programs, provided by or through the contracting officer. These notices state the contractor's obligation under the law to take affirmative action to employ and advance in employment qualified disabled veterans and veterans of the Vietnam era, and the rights of applicants and employees.

j. The contractor must notify each union or workers' representative with which it has a collective bargaining agreement or other understanding that the contractor is bound by the terms of the Act and is committed to taking affirmative action to employ, and advance in employment, qualified disabled veterans and veterans of the Vietnam era.

k. The contractor must include this clause in every subcontract or purchase order of $10,000 or more under this contract unless exempted by rules, regulations, or orders of the Secretary issued pursuant to the Act, so its provisions will be binding upon each subcontractor or vendor. The contractor must take such action with respect to any subcontract or purchase order as the Director of the Office of Federal Contract Compliance Programs may direct to enforce in these provisions, including action for noncompliance.

A.16 GRATUITIES OR GIFTS

a. The Postal Service may terminate this contract for default if, after notice and a hearing, the Postal Service Board of Contract Appeals determines that the contractor or the contractor's agent or other representative:

1. Offered or gave a gratuity or gift (as defined in 5 CFR 2635) to an officer or employee of the Postal Service; and

2. Intended by the gratuity to obtain a contract or favorable treatment under a contract.

b. The rights and remedies of the Postal Service provided in this clause are in addition to any other rights and remedies provided by law or under this contract.

A.17 HAZARDOUS/TOXIC CONDITIONS CLAUSE

"Asbestos containing building material" (ACBM) means any material containing more than 1% asbestos as determined by using the method specified in 40 CFR Part 763, Subpart E, Appendix E. "Friable asbestos material" means any ACBM that when dry, can be crumbled, pulverized, or reduced to powder by hand pressure.

The Lessor must identify and disclose the presence, location and quantity of all ACBM or presumed asbestos containing material (PACM) which includes all thermal system insulation, sprayed on and troweled on surfacing materials, and asphalt and vinyl flooring material unless such material has been tested and identified as non-ACBM. The Lessor agrees to disclose any information concerning the presence of lead-based paint, radon above 4 pCi/L, and lead piping or solder in drinking water systems in the building, to the Postal Service.

Sites cannot have any contaminated soil or water above applicable federal, state or local action levels or undisclosed underground storage tanks. Unless due to the act or negligence of the Postal Service, if contaminated soil, water, underground storage tanks or friable asbestos material or any other hazardous/toxic materials or substances as defined by applicable Local, State or Federal law is subsequently identified on

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the premises, the Lessor agrees to remove such materials or substances upon notification by the U. S. Postal Service at Lessor's sole cost and expense in accordance with EPA and/or State guidelines. If ACBM is subsequently found in the building which reasonably should have been determined, identified, or known to the Lessor, the Lessor agrees to conduct, at Lessor's sole expense, an asbestos survey pursuant to the standards of the Asbestos Hazard Emergency Response Act (AHERA), establish an Operations and Maintenance (O&M) plan for asbestos management, and provide the survey report and plan to the Postal Service. If the Lessor fails to remove any friable asbestos or hazardous/toxic materials or substances, or complete an AHERA asbestos survey and O&M plan, the Postal Service has the right to accomplish the work and deduct the cost plus administrative costs, from future rent payments or recover these costs from Lessor by other means, or may, at its sole option, cancel this Lease. In addition, the Postal Service may proportionally abate the rent for any period the premises, or any part thereof, are determined by the Postal Service to have been rendered unavailable to it by reason of such condition.

The remainder of this clause applies if this Lease is for premises not previously occupied by the Postal Service.

By execution of this Lease the Lessor certifies:

1. that, to the best of its knowledge, the property and improvements are free of all contamination from petroleum products or any hazardous/toxic or unhealthy materials or substances, including friable asbestos materials, as defined by applicable State or Federal law;

2. that, to the best of its knowledge, there are no undisclosed underground storage tanks or associated piping, ACBM, radon, lead-based paint, or lead piping or solder in drinking water systems, on the property; and

3. it has not received, nor is it aware of, any notification or other communication from any governmental or regulatory entity concerning any environmental condition, or violation or potential violation of any local, state, or federal environmental statute or regulation, existing at or adjacent to the property.

The Lessor hereby indemnifies and holds harmless the Postal Service and its officers, agents, representatives, and employees from all claims, loss, damage, actions, causes of action, expense, fees and/or liability resulting from, brought for, or on account of any violation of this clause.

* See Addendum for Additional Wording

A.18 ADVERTISING OF CONTRACT AWARDS

Except with the contracting officer's prior approval, the contractor agrees not to refer in its commercial advertising to the fact that it was awarded a Postal Service contract or to imply in any manner that the Postal Service endorses its products.

A.19 RECORDING

This agreement or a memorandum hereof, must be recorded at the expense of the Lessor. Such expense includes all fees required for or incident to recording. If the Lessor fails to record the Lease, or a memorandum thereof, the Postal Service may record the Lease or a memorandum thereof, and deduct all costs associated therewith from future rents.

A.20 SUBLEASE

DELETED

~~The Postal Service [illegible] the premises or assign this lease but shall [illegible] obligation under this lease by reason of any subletting or assignment.~~

A.21 ALTERATIONS

The Postal Service shall have the right to make alterations, attach fixtures and erect additions, structures or signs in or upon the premises hereby leased (provided such alterations, additions, structures, or signs shall not be detrimental to or inconsistent with the rights granted to other tenants on the property or in the building in which said premises are located); which fixtures, additions or structures so placed in, upon or attached to the said premises shall be and remain the property of the Postal Service and may be removed or otherwise disposed of by the Postal Service. Prior to expiration or termination of this lease the Postal Service may remove such alterations and improvements and restore the premises to as good condition as that existing at the time of entering upon the same under the lease, reasonable and ordinary wear and tear and damages by the elements or by circumstances over which the Postal Service has no control, excepted. If however, at the expiration or termination of the lease or any renewal or extension thereof, the Postal Service elects not to remove such alterations and/or improvements, said alterations and/or improvements shall become the property of the Lessor and any rights of restoration are waived.

A.22 APPLICABLE CODES AND ORDINANCES

The Lessor, as part of the rental consideration, agrees to comply with all codes and ordinances applicable to the ownership and operation of the building in which the rented space is situated and to obtain all necessary permits and related items at no cost to the Postal Service.

A.23 DAMAGE OR DESTRUCTION OF PREMISES

If the demised premises or any portion thereof are damaged or destroyed by fire or other casualty, Acts of God, of a public enemy, riot or insurrection or are otherwise determined by the Postal Service to be unfit for use and occupancy, the Postal Service may:

a. terminate this lease as of the date the premises become unfit for use and occupancy, or

~~b. require the Lessor to repair or rebuild the premises as necessary to~~ restore them to tenantable condition to the satisfaction of the Postal Service. For any period the premises, or any part thereof, are unfit for use and occupancy, [illegible] proportion to the area determined by the Postal Service [illegible] tenantable. Unfitness for use does not include unsuitability [illegible] causes as design, size, or location of the premises, or

DELETED

~~c. accomplish all repair necessary for postal occupancy and deduct all such costs, plus administrative burden from future rents.~~

See Addendum for Replacement Wording

A.24 LESSOR OBLIGATIONS

The Lessor's obligations regarding the services to be provided are further defined as follows:

a. If heating system and fuel are furnished - Lessor must furnish heating system together with all fuel required for proper operation of the system during the continuance of the Lease. The system must be in good working order and, if maintained by the Lessor, will be maintained in accordance with the Maintenance Rider attached hereto. Any investigative or remediation cost associated with a release of fuel from the system, including any fuel tank, shall be the responsibility of the Lessor, unless the release is cause by the act or negligence of the Postal Service.

b. If heat is furnished - Lessor must maintain a uniform heating temperature of 65 degrees F. in all enclosed portions of the demised premises during the continuance of the Lease.

c. If heating system is furnished - Lessor must furnish heating system in good working order and, if maintained by Lessor, will be maintained in accordance with the Maintenance Rider attached hereto. Any

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Investigative or remediation cost associated with a release of fuel from the system, including any fuel tank, shall be the responsibility of the Lessor, unless the release is cause by the act or negligence of the Postal Service.

d. If lighting fixtures and power are furnished - Lessor must provide light fixtures in good working order as well as pay all recurring electric bills.

e. If light fixtures are furnished - Lessor must provide light fixtures in good working order.

f. If electricity is furnished - Lessor must pay for all recurring electric bills and furnish the electrical system during the continuance of the Lease.

g. If electrical system is furnished - Lessor must furnish an electrical system in good working order having a separate electrical meter.

h. If water system and water service are furnished - Lessor must furnish a water system in good working order and pay for all recurring water bills during the continuance of the Lease.

i. If water system is furnished - Lessor must furnish a water system in good working order with separate water meter.

j. If sewerage system and sewerage service is furnished - Lessor agrees to furnish sewerage systems including all equipment, piping, plumbing, lines, connections, septic tanks, field lines and related devices, as necessary and to pay all charges, fees and other costs for such system and services during the continuance of the Lease.

k. If sewerage system is furnished - Lessor agrees to furnish sewerage systems including all equipment, piping, plumbing, lines, connections, septic tanks, field lines, and related devices, as necessary during the continuance of the Lease.

l. Future Availability of Public Water and/or Sewerage Services - Regardless of Lessor's responsibility for water and/or sewerage under this Lease, if public water and/or sewerage services are not currently available, but become available in the future, the Lessor agrees to accomplish connection, maintain, and pay all fees and costs involved in connecting the building system to the public water and/or sewerage systems. After connection, the Postal Service agrees to pay recurring charges for water consumption and use of sewerage services. If connection of such services is optional, the Postal Service will determine if the connection is to be made by the Lessor.

m. If air-conditioning equipment and operating power are provided - Lessor must furnish air-conditioning equipment together with all power required for proper operation of the equipment during the continuance of the Lease. The equipment must be in good working order and, if maintained by the Lessor, will be maintained in accordance with the Maintenance Rider attached hereto.

n. If air-conditioning equipment is furnished - Lessor must furnish air conditioning equipment in the demised premises in good working order and, if maintained by Lessor, will be maintained in accordance with the Maintenance Rider included attached hereto.

o. If air-conditioning is furnished - Lessor must maintain a uniform temperature of no greater than 78 degrees F. in all enclosed portions of the demised premises and be responsible for servicing of the air conditioning equipment including, but not limited to, the replacement of necessary filters and refrigerant as required for proper operation of the equipment together with power, water and other services for its operation.

A.25 LESSOR'S SUCCESSORS

The terms and provisions of this Lease and the conditions herein are binding on the Lessor, and all heirs, executors, administrators, successors, and assigns.

A.26 RESERVED

A.27 DAVIS-BACON ACT

The following is applicable if this agreement covers premises of net interior space in excess of 6,500 square feet and involves construction work over $2,000.00.

a. Minimum Wages

1. All mechanics and laborers employed in the contract work (other than maintenance work of a recurring, routine nature necessary to keep the building or space in condition to be continuously used at an established capacity and efficiency for its intended purpose) must be paid unconditionally, and not less than once a week, without deduction or rebate (except for deductions permitted by the Copeland Regulations (29 CFR Part 3)), the amounts due at the time of payment computed at rates not less than the aggregate of the basic hourly rates and rates of payments, contributions, or costs for any fringe benefits contained in the wage-determination decision of the Secretary of Labor, attached hereto, regardless of any contractual relationship alleged to exist between the Lessor, or subcontractor and these laborers and mechanics. A copy of the wage-determination decision must be kept posted by the Lessor at the site of the work in a prominent place where it can easily be seen by the workers.

2. The Lessor may discharge its obligation under this clause to workers in any classification for which the wage-determination decision contains:

(a) Only a basic hourly rate of pay, by making payment at not less than that rate, except as otherwise provided in the Copeland Regulations (29 CFR Part 3); or

(b) Both a basic hourly rate of pay and fringe-benefit payments, by paying in cash, by irrevocably contributing to a fund, plan, or program for, or by assuming an enforceable commitment to bear the cost of, bona fide fringe benefits contemplated by 40 U.S.C. 276a, or by a combination of these.

3. Contributions made, or costs assumed, on other than a weekly basis (but not less often than quarterly) are considered as having been constructively made for a weekly period. When a fringe benefit is expressed in a wage determination in any manner other than as an hourly rate and the Lessor pays a cash equivalent or provides an alternative fringe benefit, the Lessor must furnish information with the Lessor's payrolls showing how the Lessor determined that the cost incurred to make the cash payment or to provide the alternative fringe benefit is equal to the cost of the wage-determination fringe benefits. When the Lessor provides a fringe benefit different from that contained in the wage determination, the Lessor must show how the hourly rate was arrived at. In the event of disagreement as to an equivalent of any fringe benefit, the contracting officer must submit the question, together with the contracting officer's recommendation, to the Secretary of Labor for final determination.

4. If the contractor does not make payments to a trustee or other third person, the contractor may consider as payment of wages the costs reasonably anticipated in providing bona fide fringe benefits, but only with the approval of the Secretary of Labor pursuant to a written request by the Lessor. The Secretary of Labor may require the Lessor to set aside assets in a separate account, to meet the Lessor's obligations under any unfunded plan or program.

5. The contracting officer will require that any class of laborers or mechanics not listed in the wage-determination but to be employed under the contract will be classified in conformance with the wage-determination and report the action taken to the Administrator of the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, Washington, D.C. 20210-0001, for approval. The contracting officer will approve an additional classification and wage rate and fringe benefits therefor only if:

(a) The work to be performed by the classification requested is not performed by a classification in the wage-determination;

(b) The classification is utilized in the area by the construction industry; and

(c) The proposed wage rate, including any bona fide fringe benefits, bears a reasonable relationship to the wage rates contained in the wage determination.

6. If the Lessor, the laborers or mechanics to be employed in the classification or their representatives, and the contracting officer do not agree on the proposed classification and wage rate and fringe benefits therefor, the contracting officer must submit the question, together with the views of the interested parties and the contracting officer's recommendation, to the Wage and Hour Administrator for final determination. The Administrator or authorized representative will, within 30 days of receipt, approve, modify, or disapprove every proposed additional classification action, or issue a final determination if the parties disagree, and so advise the contracting officer or advise that additional time is necessary. The final approved wage rate (and fringe benefits if appropriate) must be paid to all workers performing work in the classification under the contract from the first day work is performed in the classification. The Lessor will post a copy of the final determination of the conformance action with the wage-determination determination at the site of the work. (The Department of Labor information collection and reporting requirements contained in subparagraph a.5 above and in this subparagraph a.6 have been approved by the Office of Management and Budget under OMB control number 1215-0140.)

b. Apprentices and Trainees

1. Apprentices may be permitted to work only when

(a) registered, individually, under a bona fide apprenticeship program registered with a State apprenticeship agency recognized by the Bureau of Apprenticeship and Training, U.S. Department of Labor, or, if no such recognized agency exists in a state, under a program registered with the Bureau of Apprenticeship and Training; or

(b) if not individually registered in the program, certified by the Bureau of Apprenticeship and Training or state agency (as appropriate) to be eligible for probationary employment as an apprentice. Trainees may be permitted to work only if individually registered in a program approved by the Employment and Training Administration, U.S. Department of Labor.

2. The ratio of apprentices to journeymen or trainees to journeymen in any craft classification must not be greater than that permitted for the Lessor's entire work force under the registered apprenticeship or trainee program. Apprentices and trainees must be paid at least the applicable wage rates and fringe benefits specified in the approved apprenticeship or trainee program for the particular apprentice's or trainee's level of progress, expressed as a percentage of the journeyman hourly rate specified in the applicable wage-determination. If the apprenticeship or trainee program does not specify fringe benefits, apprentices or trainees must be paid in the full amount of fringe benefits listed on the wage-determination for the applicable classification unless the Administrator of Wage and Hour Division determines that a different practice prevails. Any employee listed on a payroll at an apprentice or trainee wage rate not registered, or performing work on the job site in excess of the ratio permitted under the registered program, must be paid the wage rate on the wage determination for the classification of work actually performed.

3. If the Bureau of Apprenticeship and Training or State agency recognized by the Bureau (as appropriate) withdraws approval of an apprenticeship program, or if the Employment and Training Administration withdraws approval of a trainee program, the contractor will no longer be permitted to utilize apprentices or trainees (as appropriate) at less than the applicable predetermined rate for the work performed until an acceptable program is approved. (See 29 CFR 5.16 for special provisions that apply to training plans approved or recognized by the Department of Labor prior to August 20, 1975.)

4. The utilization of apprentices, trainees, and journeymen must be in conformity with the equal employment opportunity requirements of Executive Order 11246, as amended, and 29 CFR Part 30.

c. Overtime Compensation

1. The Lessor may not require or permit any laborer or mechanic employed on any work under this contract to work more than 40 hours in any workweek on work subject to the provisions of the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-333), unless the laborer or mechanic receives compensation at a rate not less than one-and-one-half times the laborer's or mechanic's basic rate of pay for all such hours worked in excess of 40 hours.

2. For violations of subparagraph c.1 above, the Lessor is liable for liquidated damages, which will be computed for each laborer or mechanic at $10 for each day on which the employee was required or permitted to work in violation of subparagraph c.1 above.

3. The contracting officer may withhold from the Lessor sums as may administratively be determined necessary to satisfy any liabilities of the Lessor for unpaid wages and liquidated damages pursuant to subparagraph c.2 above.

d. Payroll and Other Records

1. For all laborers and mechanics employed in the work covered by this clause, the Lessor must maintain payrolls and related basic records and preserve them for a period of three years after contract completion. The records must contain the name, address, and social security number of each employee, the employee's correct classification, rate of pay (including rates of contributions for, or costs assumed to provide, fringe benefits), the daily and weekly number of hours worked, deductions made, and actual wages paid. Whenever the Lessor has obtained approval from the Secretary of Labor to assume a commitment to bear the cost of fringe benefits under subparagraph a.4 above, the Lessor must maintain records showing the commitment and its approval, communication of the plan or program to the employees affected, and the costs anticipated or incurred under the plan or program. Lessors employing apprentices or trainees under approved programs must maintain written evidence of the registration of apprenticeship programs and certification of trainee programs, the registration of the apprentices and trainees, and the ratios and wage rates prescribed in the applicable programs. (The Department of Labor information collection and record keeping requirements in this subparagraph d.1 have been approved by the Office of Management and Budget under OMB control numbers 1215-0140 and 1215-0017).

2. The Lessor must submit weekly, for each week in which any work covered by this clause is performed, a copy of all payrolls to the

contracting officer. The Lessor is responsible for the submission of copies of payrolls of all subcontractors. The copy must be accompanied by a statement signed by the Lessor indicating that the payrolls are correct and complete, that the wage rates contained in them are not less than those determined by the Secretary of Labor, and that the classifications set forth for each laborer or mechanic conform with the work the laborer or mechanic performed. Submission of the Weekly Statement of Compliance (see 29 CFR 5.5(a)(3)(ii)) required under this agreement satisfies this requirement. As required by this clause, the Lessor must submit a copy of any approval by the Secretary of Labor. (The Department of Labor information collection and reporting requirements in this subparagraph d.2 have been approved by the Office of Management and Budget under OMB control number 1215-0149.)

3. The Lessor's records required under this clause must be available for inspection by authorized representatives of the contracting officer and the Department of Labor, and the Lessor must permit the representative to interview employees during working hours on the job.

4. The Lessor must comply with the Copeland Regulations of the Secretary of Labor (29 CFR Part 3), which are hereby incorporated in this contract by reference.

e. Withholding of Funds. The contracting officer may withhold from the Lessor under this or any other contract with the Lessor so much of the accrued payments or advances as is considered necessary to pay all laborers and mechanics the full amount of wages required by this contract or any other contract subject to the Davis-Bacon prevailing wage requirements that is held by the Lessor.

f. Subcontracts

1. If the Lessor or any subcontractor fails to pay any laborer or mechanic employed on the site of the work any of the wages required by the contract, the contracting officer may, after written notice to the lessor, suspend further payments or advances to the lessor until violations have ceased.

2. The lessor agrees to insert this clause, including this paragraph f, in all subcontracts hereunder. The term "lessor" as used in this clause in any subcontract, is deemed to refer to the lower-tier subcontractor.

g. Compliance with Davis-Bacon and Related Acts Requirements. All rulings and interpretations of the Davis-Bacon Act and related acts contained in 29 CFR Parts 1, 3, and 5 are hereby incorporated by reference in this contract.

h. Certification of Eligibility

1. By entering into this contract, the lessor certifies that neither it or any person or firm having an interest in the lessor is ineligible to be awarded contracts by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).

2. No part of this contract will be subcontracted to any person or firm ineligible for contract award by virtue of section 3(a) of the Davis-Bacon Act or 29 CFR 5.12(a)(1).

3. The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.

i. Contract Termination and Debarment. A breach of this Davis-Bacon Act clause may be grounds for termination of the contract and debarment as a contractor and subcontractor as provided in 29 CFR 5.12.

j. Disputes Concerning Labor Standards. Disputes arising out of the labor standards provisions of this contract are not subject to the Claims and Disputes clause. They will be resolved in accordance with the procedures of the Department of Labor set forth in 29 CFR Parts 5, 6, and 7. Disputes within the meaning of this clause include disputes between the lessor (or any of its subcontractors) and the Postal Service, the U.S. Department of Labor, or the employees or their representatives.

A.28 BANKRUPTCY

In the event the Lessor enters into proceedings relating to bankruptcy, whether voluntary or involuntary, the Lessor will furnish, by certified mail, written notification of the bankruptcy to the contracting officer responsible for administering the contract. The notification must be furnished within five days of the initiation of the bankruptcy proceedings. The notification must include the date on which the bankruptcy petition was filed, the court in which the petition was filed, and a list of Postal Service contracts and contracting officers for all Postal Service contracts for which final payment has not yet been made. This obligation remains in effect until final payment under this contract.

d. If the block above is checked, provide the following information about the parent company:

Parent Company's Name: _____
Parent Company's Main Office Address: _____
No. and Street: _____
City: _____ State: ____ Zip Code: _____
Parent Company's TIN: _____

e. If the offeror is a member of an affiliated group that files its federal income tax return on a consolidated basis (whether or not the offeror is owned or controlled by a parent company, as provided above) provide the name and TIN of the common parent of the affiliated group:

Name of Common Parent: _____

Common Parent's TIN: _____

B.3 CERTIFICATE OF INDEPENDENT PRICE DETERMINATION

a. By submitting this proposal, the offeror certifies, and in the case of a joint proposal each party to it certifies as to its own organization, that in connection with this solicitation:

1. The prices proposed have been arrived at independently, without consultation, communication, or agreement, for the purpose of restricting competition, as to any matter relating to the prices with any other offeror or with any competitor;

2. Unless otherwise required by law, the prices proposed have not been and will not be knowingly disclosed by the offeror before award of a contract, directly or indirectly to any other offeror or to any competitor; and

3. No attempt has been made or will be made by the offeror to induce any other person or firm to submit or not submit a proposal for the purpose of restricting competition.

b. Each person signing this proposal certifies that:

1. He or she is the person in the offeror's organization responsible for the decision as to the prices being offered herein and that he or she has not participated, and will not participate, in any action contrary to paragraph a above; or

2. He or she is not the person in the offeror's organization responsible for the decision as to the prices being offered but that he or she has been authorized in writing to act as agent for the persons responsible in certifying that they have not participated, and will not participate, in any action contrary to paragraph a above, and as their agent does hereby so certify; and he or she has not participated, and will not participate, in any action contrary to paragraph a above.

c. Modification or deletion of any provision in this certificate may result in the rejection of the proposal as unacceptable. Any modification or deletion should be accompanied by a signed statement explaining the reasons and describing in detail any disclosure or communication.

B.4 CONTINGENT FEE REPRESENTATION

a. The offeror must complete the following representations:

1. The offeror ☐ has ☑ has not employed or retained any company or person (other than a full-time bona fide employee working solely for the offeror) to solicit or secure this contract.

2. The offeror ☐ has ☑ has not paid or agreed to pay any company or person (other than a full-time bona fide employee working solely for the offeror) any fee, commission, percentage, or brokerage fee, contingent upon or resulting from the award of this contract.

b. If either representation is in the affirmative, or upon request of the contracting officer, the offeror must furnish, in duplicate, a completed Form 7319, "Contractor's Statement of Contingent or Other Fees," and any other information requested by the contracting officer. If the offeror has previously furnished a completed Form 7319 to the office issuing this solicitation, it may accompany its proposal with a signed statement--

1. Indicating when the completed form was previously furnished;

2. Identifying the number of the previous solicitation or contract, if any, in connection with which the form was submitted; and

3. Representing that the statement on the form is applicable to this proposal.

c. Licensed real estate agents or brokers having listings on property for rent, in accordance with general business practice, and who have not obtained such licenses for the sole purpose of effecting this lease, may be considered as bona fide employees or agencies within the exception contained in this clause.

B.5 CERTIFICATION OF NONSEGREGATED FACILITIES

a. By submitting this proposal, the offeror certifies that it does not and will not maintain or provide for its employees any segregated facilities at any of its establishments, and that it does not and will not permit its employees to perform services at any location under its control where segregated facilities are maintained. The offeror agrees that a breach of this certification is a violation of the Equal Opportunity clause in this contract.

b. As used in this certification, "segregated facilities" means any waiting rooms, work areas, rest rooms or wash rooms, restaurants or other eating areas, time clocks, locker rooms or other storage or dressing areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, or housing facilities provided for employees that are segregated by explicit directive or are in fact segregated on the basis of race, color, religion, or national origin, because of habit, local custom, or otherwise.

c. The offeror further agrees that (unless it has obtained identical certifications from proposed subcontractors for specific time periods) it will obtain identical certifications from proposed subcontractors before awarding subcontracts exceeding $10,000 that are not exempt from the provisions of the Equal Opportunity clause; that it will retain these certifications in its files; and that it will forward the following notice to these proposed subcontractors (except when they have submitted identical certifications for specific time periods).

NOTICE

A certification of nonsegregated facilities must be submitted before the award of a subcontract exceeding $10,000 that is not exempt from the Equal Opportunity clause. The certification may be submitted either for each subcontract or for all subcontracts during a period (quarterly, semiannually, or annually).

B.6 RESERVED

B.7 LEASES BETWEEN THE POSTAL SERVICE AND ITS EMPLOYEES, CONTRACT EMPLOYEES, OR BUSINESS ORGANIZATIONS SUBSTANTIALLY OWNED OR CONTROLLED BY POSTAL SERVICE EMPLOYEES OR CONTRACT EMPLOYEES

By submitting this proposal, the offeror certifies that the offeror ☐ is, ☑ is not an employee, a personal service contract employee or a member of the immediate family of a Postal Service employee or personal service contract employee OR a business organization (partnership, corporation, joint venture, etc.) substantially owned or controlled by a Postal Service employee, a personal service contract employee, or a member of the immediate family of a Postal Service employee or personal service contract employee. "Immediate family" means spouse, minor child or children, and other individuals related to the employee by blood who are residents of the employee's household.

UNITED STATES POSTAL SERVICE.

Maintenance Rider
Lessor Responsibility

a. The Lessor shall, except as otherwise specified herein and except for damage resulting from the negligence of Postal Service agents or employees, maintain the demised premises, including the building and any and all equipment, fixtures, and appurtenances, whether severable or non-severable, furnished by the Lessor under this Lease, in good repair and tenantable condition. For the purpose of so maintaining said premises and property, the Lessor may at reasonable times, and upon reasonable notice to the facility manager, enter and inspect the same and make any necessary repairs thereto. Additionally, the Lessor shall designate maintenance repairmen for electrical emergencies, plumbing emergencies and for heating, ventilating and air conditioning and other emergencies (windows, doors, locks and other elements), who may be called by the Postal Service in the event of any emergency situation involving maintenance when the Lessor or the Lessor's agent cannot be contacted within a reasonable time.

b. ELECTRONIC SECURITY AND SURVEILLANCE EQUIPMENT (ESS)

Notwithstanding the above, the Postal Service shall assume the responsibility for all maintenance and repair of Electronic Security and Surveillance equipment ("ESS") at the demised premises, whether installed by the Lessor, the Postal Service, or a third party. ESS includes: Intrusion Detection System (IDS); Electronic Article Surveillance (EAS), including theft prevention systems; Closed Circuit Television (CCTV); and associated wiring, hardware, and installation materials. Lessor shall not attempt any maintenance or repair of, or otherwise interfere with, such ESS systems.

c. Lessor is responsible for inspection, prevention and eradication of termites and any other wood eating insects and for repairs of any damage resulting therefrom.

d. Lessor shall repaint the interior (including but not limited to the walls and ceilings) and exterior at least once every five (5) years (unless the five (5) year period is specifically extended in writing by the Contracting Officer) and at any other time that painting may become necessary as a result of fire or other casualty.

e. If a heating system is furnished by Lessor under this Lease, such system must be maintained by Lessor at all times so as to be capable of providing a uniform temperature of at least 65 degrees Fahrenheit in all enclosed portions of the demised premises.

f. If air-conditioning equipment is furnished by Lessor under this Lease, such equipment must be maintained by Lessor at all times so as to be capable of maintaining a uniform temperature of no greater than 78 degrees Fahrenheit in all enclosed portions of the premises.

g. Any heating boilers, hot water supply boilers, unfired pressure vessels, elevators, escalators and dumbwaiters provided by Lessor as part of the leased premises or operated by the Lessor in conjunction with the leased premises, shall be operated and maintained by the Lessor in accordance with ANSI/ASME A17.1, Safety Code for Elevators, Escalators, Dumbwaiters, and Moving Walks; ANSI/ASME A17.2, Elevator Inspectors Manual; ANSI/ASME A17.3, Safety Code for Existing Elevators and Escalators; ASME Boiler and Pressure Vessel Code; National Electric Code; and/or ASME Safety Code No. CSD-1, Controls and Safety Devices for Automatically Fired Boilers, as applicable, or as required by local ordinances. Current safety certificates issued by an organization recognized by the National Board of Boiler and Pressure Vessel Inspectors or a federal, state or municipal authority which has adopted the American National Standard Institute/American Society of Mechanical Engineers (ANSI/ASME) Boiler and Vessel Code, must be provided by the Lessor for boilers and unfired pressure vessels. Current safety certificates for elevators, dumbwaiters and escalators must be issued by an organization authorized to inspect in accordance with the ANSI/ASME Safety Code for Elevators, Dumbwaiters and Escalators or appropriate federal, state or municipal authority. In the event local jurisdictions do not require periodic inspection of such equipment, the Postal Service shall have the right to conduct inspections in accordance with the aforesaid codes, and may issue safety certificates as appropriate.

h. Whenever there is a need for maintenance or a repair which is the Lessor's obligation under this Maintenance Rider or for restoration of the premises or any part thereof to a state of good repair and tenantable condition, the Postal Service shall give the Lessor written notice thereof, specifying a time for completion of the work which is reasonable and commensurate with the nature of the work required. A copy of any such notice shall be sent by certified or registered mail to the Lessor's mortgagee and any assignee of monies due or to become due under this Lease whose names and addresses have been furnished to the Postal Service by the Lessor. If the Lessor (or the mortgagee or the assignee, on behalf of the Lessor) fails to prosecute the work with such diligence as will ensure its completion within the time specified in the written notice (or any extension thereof as may be granted at the sole discretion of the Postal Service) or fails to complete the work within said time, the Postal Service shall have the right to perform the work by contract or otherwise and withhold the cost thereof (which may include administrative cost and/or interest) from payments due or to become due under this Lease. In addition, the Postal Service may proportionally abate the rent for any period the premises, or any part thereof, are determined by the Postal Service to have been rendered untenantable to it by reason of such condition. Alternatively, the Postal Service may, if the demised premises are determined to be unfit for occupancy, at its sole discretion, cancel this Lease, without liability.

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UNITED STATES POSTAL SERVICE

Mortgagee's Agreement

(To be executed and attached to lease before it is recorded)

Facility Name/Location EUGENE - UNIVERSITY STA (402848-001)
1375 E 13TH AVE EUGENE, OR 97403-9701

County: LANE
Project: E42791

The undersigned, _____

holder(s) of a mortgage in the sum of _____

on the property situated at: 1375 E 13TH AVE EUGENE, OR 97403-9701

hereby consent(s) to the leasing of said property to the U.S. Postal Service and agree(s) for itself, its successors, executors, administrators, and assigns that in the event it should become necessary to foreclose said mortgage the mortgagee will cause the sale of said premises to be made subject to said lease.

_____
Mortgagee Company

_____
Witness

By: _____
Signature of Mortgagee's Officer

Its _____
Title of Mortgagee's Officer

n/a

_____
Street Address

_____
City, State and ZIP+4

Subscribed and Sworn to before me, a notary public, in and for County, State of _____,

this _____ day of _____, _____.

_____
Notary Public

My commission expires _____.

no. mortgage.
Ellen L. Kaehl

REMORT (July 96, v1.12, P)

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U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

1. Date Prepared

2. Post Office Name	3. State and ZIP + 4 Code
University Station	OR - 97403-9701

4. District	5. County	6. Congressional District
Portland	Lane	04

7. Reason for Proposal to Discontinue	8. Post Office Emergency Suspended (Reason and Date)	9. Proposed Permanent Alternate Service
Operational Efficiency, reduced workload and four alternate facilities within 1.1 miles.		1. Retail Service to another Post Office

10. Staffing

a. ○ PM Occupied ● PM Vacancy Reason & Date: Retail Service to another Post Office – not staffed with a Postmaster

b. ○ OIC ● Career ○ Noncareer

c. Current PM Position Level EAS- Downgraded from EAS- NA

d. No. of Clerks 2 No. of Career No. of Noncareer

e. No. of Others No. of Career No. of Noncareer

11. Hours of Service

	Sat.	Total window hours per week ↓
a. Time M-F 08:30 AM-04:30 PM	No Hours Entered	40
b. Lobby Time M-F 6:00 AM-10:00 PM	Sat. 6:00 AM-10:00 PM	

12. Number of Customers Served

a. General Delivery	0
b. P. O. Box	346
c. City Delivery	0
d. Rural Delivery/Intermediate Rural Delivery	0
e. Highway Contract Route/Intermediate HCR	0
f. Total →	346
g. No. Receiving Duplicate Service	0
h. Average No. Daily Transactions	

13. Daily Volume (Pieces)

Types of Mail	Received	Dispatched
a. Letters		
b. Newspapers		
c. Parcels		
d. Other		
e. Total →		
f. No. of Postage Meters 0		
g. No. of Permits 0		

14. Finances

	a. Revenue Receipts	b. EAS-minimum PM Basic Salary	c. PM Fringe Benefits (33.5% of b)
FY 07	$ [redacted]	$ Na	Na
FY 08	$ [redacted]	Na	Na
FY 09	$ [redacted]	Na	Na

[redacted]

15a. Quarters

○ Postal Owned ● Leased, *04-17-2010*. Annual Lease $ 26,400 .00

90 Day cancellation clause? ● Yes ○ No Evicted? ○ Yes ● No (*If Yes, must vacate by*). (Date)

Located in: ○ Business ○ Home ● Other Suitable alternate quarters available? ● Yes ○ No

15b. Explain: Two close by post offices with box sections. Two full service CPU,s near by. One walking distance.

07 - [redacted]
08 [redacted]
09 - [redacted]

16. Schools, Religious Institutions and Social Organizations in Service Area. Names Medium sized University located in a large metropolitan area. Schools, Religious Institutions and Social Organizations too numerous to list.	18. Administrative/Emanating Office (*Proposed*) Admin Office Finance Number: 402855 ◉ city delivery ○ noncity delivery Name: Eugene Main Office Station EAS 24 Miles Away 1.1 Window Service Hours: M-F 8:30 AM-5:30 PM Sat. 10:00 AM – 02:00 PM Lobby Hours: M-F 5:00 AM – 7:00 PM Sat. 5:00 AM-7:00 PM PO Boxes Installed 2621 PO Boxes Unused 653
17. Businesses and local Government Offices in Service Area Names: Medium sized University located in a large metropolitan area. Businesses and local government offices too numerous to list.	19. Nearest Post Office (*If different from above*) Nearest Office Name Hiron's CPU Miles Away 0.5 Window Service Hours: M-F 9:00 AM – 5:30 PM Sat. 9:00 AM – 12:30 PM Lobby Hours: M-F NA Sat. NA PO Boxes Installed 0 PO Boxes Unused 0

20.		Prepared By	
Printed Name and Title Dee A. DeSimini		Signature → [redacted]	Telephone No. AC ( ) 503-294-5716
District PO Review Coordinator Name	Telephone No. AC ( ) 503-294-5716		

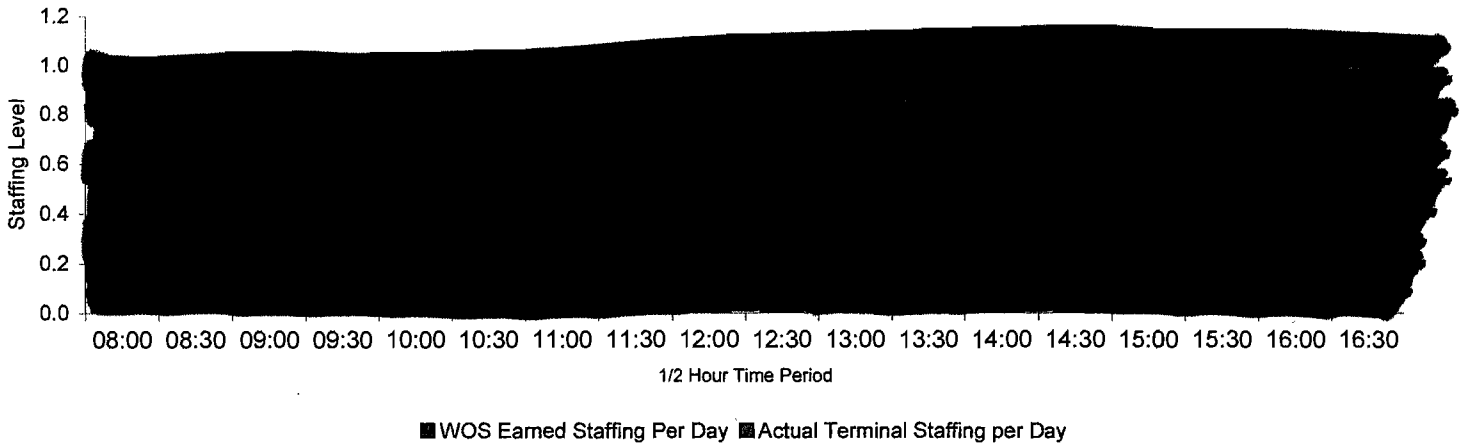
PS Form 4920

WOS Earned - Actual Staffing Graph

REPORT FILTER:
({Retail Unit} = EUG-UNIVERSITY STA:[redacted]And (Month = Oct 2008)

.PORT LIMIT:
{Actual Terminal Staffing per Day} > 0

WOS Earned - Actual Staffing Graph
The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



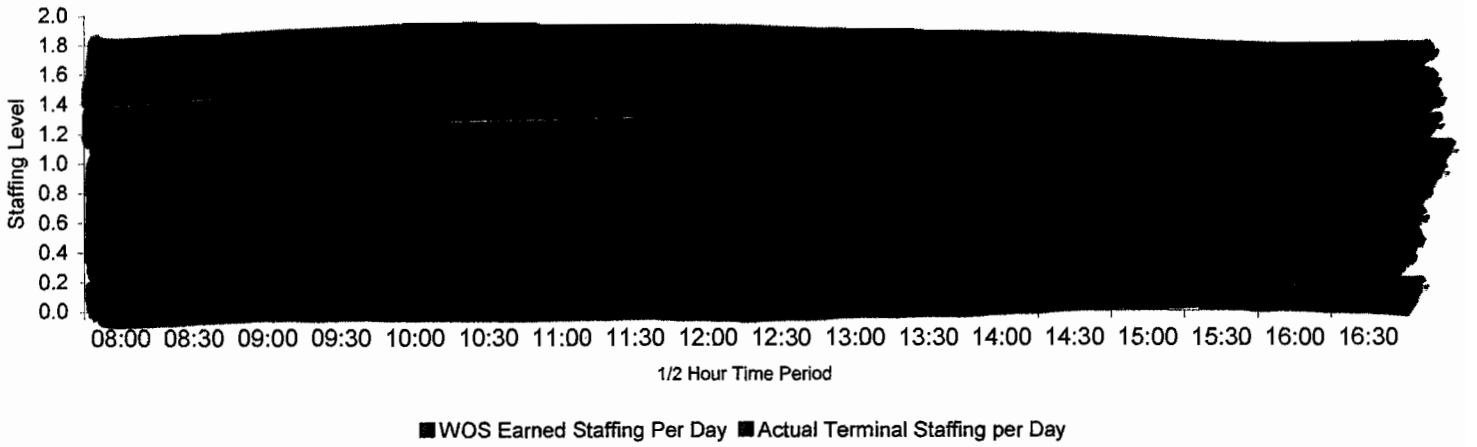
1/2 Hour of Day Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
08:00	[redacted]	[redacted]
08:30	[redacted]	[redacted]
09:00	[redacted]	[redacted]
09:30	[redacted]	[redacted]
10:00	[redacted]	[redacted]
10:30	[redacted]	[redacted]
11:00	[redacted]	[redacted]
11:30	[redacted]	[redacted]
12:00	[redacted]	[redacted]
12:30	[redacted]	[redacted]
13:00	[redacted]	[redacted]
13:30	[redacted]	[redacted]
14:00	[redacted]	[redacted]
14:30	[redacted]	[redacted]
15:00	[redacted]	[redacted]
15:30	[redacted]	[redacted]
16:00	[redacted]	[redacted]
16:30	[redacted]	[redacted]

WOS Earned - Actual Staffing Graph

REPORT FILTER:
({Retail Unit} = EUG-UNIVERSITY STA[redacted] And (Month = Mar 2009)

PORT LIMIT:
{Actual Terminal Staffing per Day} > 0

WOS Earned - Actual Staffing Graph
The Actual Terminal Staffing is based on activity at the Front Office Counters and Passport terminals ONLY.



1/2 Hour of Day Metrics	WOS Earned Staffing Per Day	Actual Terminal Staffing per Day
08:00	[redacted]	[redacted]
08:30	[redacted]	[redacted]
09:00	[redacted]	[redacted]
09:30	[redacted]	[redacted]
10:00	[redacted]	[redacted]
10:30	[redacted]	[redacted]
11:00	[redacted]	[redacted]
11:30	[redacted]	[redacted]
12:00	[redacted]	[redacted]
12:30	[redacted]	[redacted]
13:00	[redacted]	[redacted]
13:30	[redacted]	[redacted]
14:00	[redacted]	[redacted]
14:30	[redacted]	[redacted]
15:00	[redacted]	[redacted]
15:30	[redacted]	[redacted]
16:00	[redacted]	[redacted]
16:30	[redacted]	[redacted]

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file

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit		Month
EUG-UNIVERSITY STA	[redacted]	Sep 2009

2009

[redacted] average Daily Transactions

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library Mail, BPM, Orphan PVI)	[redacted]					
	International Mailing	[redacted]					
	Special Services	[redacted]					
	Orphan PVI Txn	[redacted]					
	Packaging Products	[redacted]					
	Retail Products	[redacted]					
	Philatelic Products	[redacted]					
	Passport Fees and Photo Services	[redacted]					
	Phonecards	[redacted]					

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	Retail Services	[redacted]
	Customer Visits	[redacted]
tional	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

Monthly - Yearly Retail Unit Flash (All Reporting ` ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
Walk-In Rev (WIR)	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library	[redacted]					

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	Mail, BPM, Orphan PVI)	
	International Mailing	[redacted]
	Special Services	[redacted]
	Orphan PVI Txn	[redacted]
	Packaging Products	[redacted]
	Retail Products	[redacted]
	Philatelic Products	[redacted]
	Passport Fees and Photo Services	[redacted]
	Phonecards	[redacted]
	Retail Services	[redacted]
Operational Data	Customer Visits	[redacted]
	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
Retail Productivity	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

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File

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
EUG-UNIVERSITY STA [redacted]	Sep 2008

FY 2008

[redacted] average Daily Transaction

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library Mail, BPM, Orphan PVI)	[redacted]					
	International Mailing	[redacted]					
	Special Services	[redacted]					
	Orphan PVI Txn	[redacted]					
	Packaging Products	[redacted]					
	Retail Products	[redacted]					
	Philatelic Products	[redacted]					
	Passport Fees and Photo Services	[redacted]					
	Phonecards	[redacted]					

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	Retail Services	[redacted]
	Customer Visits	[redacted]
ional	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
Retail Productivity	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

Monthly - Yearly Retail Unit Flash (All Reporting ; ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Walk-In Rev (WIR)	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library	[redacted]					

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	Mail, BPM, Orphan PVI)	
	International Mailing	[redacted]
	Special Services	[redacted]
	Orphan PVI Txn	[redacted]
	Packaging Products	[redacted]
	Retail Products	[redacted]
	Philatelic Products	[redacted]
	Passport Fees and Photo Services	[redacted]
	Phonecards	[redacted]
	Retail Services	[redacted]
Operational Data	Customer Visits	[redacted]
	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

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File

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
EUG-MAIN OFFICE STA [redacted]	Sep 2008

FY-2008

Eugene Mou, gaining office

[redacted] average Daily Transactions

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library Mail, BPM, Orphan PVI)	[redacted]					
	International Mailing	[redacted]					
	Special Services	[redacted]					
	Orphan PVI Txn	[redacted]					
	Packaging Products	[redacted]					
	Retail Products	[redacted]					
	Philatelic Products	[redacted]					
	Passport Fees and Photo Services	[redacted]					

[redacted]

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	Phonecards	[redacted]
	Retail Services	[redacted]
	Customer Visits	[redacted]
.ional	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

ıthly - Yearly Retail Unit Flash (All Reporting POS .E Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Walk-In Rev (WIR)	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic						

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	(Library Mail, BPM, Orphan PVI)	[redacted]
	International Mailing	[redacted]
	Special Services	[redacted]
	Orphan PVI Txn	[redacted]
	Packaging Products	[redacted]
	Retail Products	[redacted]
	Philatelic Products	[redacted]
	Passport Fees and Photo Services	[redacted]
	Phonecards	[redacted]
	Retail Services	[redacted]
Operational Data	Customer Visits	[redacted]
	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

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UNITED STATES POSTAL SERVICE

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Retail > Shared Reports > Flash Reports > Retail Unit > **Monthly - Yearly Retail Unit Flash**

File

Retail Unit	Month
EUG-MAIN OFFICE STA [redacted]	Sep 2009

FY-2009

Eugene MOU

gaining office

[redacted] average Daily Transactions

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
Walk-In Rev (WIR)	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic (Library Mail, BPM, Orphan PVI)	[redacted]					
	International Mailing	[redacted]					
	Special Services	[redacted]					
	Orphan PVI Txn	[redacted]					
	Packaging Products	[redacted]					
	Retail Products	[redacted]					
	Philatelic Products	[redacted]					
	Passport Fees and Photo Services	[redacted]					

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	Phonecards	[redacted]
	Retail Services	[redacted]
	Customer Visits	[redacted]
.ional	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

ıthly - Yearly Retail Unit Flash (All Reporting POS .E Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
Walk-In Rev (WIR)	Total	[redacted]					
	Express Mail Stamps	[redacted]					
	Priority Mail Stamps	[redacted]					
	All Other Stamps	[redacted]					
	Express Mail	[redacted]					
	Express Mail WIR Txn	[redacted]					
	Express Mail Full Postage Affixed and EMCA Txn	[redacted]					
	Priority Mail	[redacted]					
	Priority Mail WIR Txn	[redacted]					
	Priority Mail Full Postage Affixed Txn	[redacted]					
	First-Class	[redacted]					
	Parcel Post	[redacted]					
	Parcel Post WIR Txn	[redacted]					
	Parcel Post Postage Affixed Txn	[redacted]					
	Media Mail	[redacted]					
	Other Domestic						

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	(Library Mail, BPM, Orphan PVI)	[redacted]
	International Mailing	[redacted]
	Special Services	[redacted]
	Orphan PVI Txn	[redacted]
	Packaging Products	[redacted]
	Retail Products	[redacted]
	Philatelic Products	[redacted]
	Passport Fees and Photo Services	[redacted]
	Phonecards	[redacted]
	Retail Services	[redacted]
Operational Data	Customer Visits	[redacted]
	Total Transactions (Rev & Non-Rev)	[redacted]
	POS ONE Terminal Hours	[redacted]
Business Days	Business Days	[redacted]
Retail Productivity	WIR / POS ONE Terminal Hr	[redacted]
	WIR / Customer Visit	[redacted]
	Expedited Mail WIR Txn / Parcel Post WIR Txn	[redacted]
	Special Services WIR Txn / Mailing WIR Txn	[redacted]
	Expedited Mail WIR Txn / Domestic Mail WIR Txn	[redacted]

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57

UNITED STATES POSTAL SERVICE

Mystery Shopper - Wait Times

Total number of rows: 7

Total number of columns: 8

Report Filter:
({Retail Unit} = EUG-MAIN OFFICE STA:[redacted] And ({Fiscal Year} = FY 2009)

gaining office

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10
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FY-09 gaining office
Eugene Main

UNITED STATES POSTAL SERVICE

Mystery Shopper - Wait Times

District	Retail Unit DESC	Retail Unit Unit Finance Number	LOC Code	Date	Mystery Shop Evaluation ID	Mystery Shop Sequence	Metrics	Wait Time	Total Stations	Stations Staffed	Lobby Assistant (Y/N)	Total Revenue and Non-Revenue Transactions	Stamps Only Visits	Alternate Access Eligible Visits	Mail Pickup Only Visits
PORTLAND	EUG-MAIN OFFICE STA	[redacted]		[redacted]											

average wait time [redacted]

92403
1
34

CSM0006

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OTHER / UNIQUE INDIVIDUAL QUESTION

RESIDENTIAL HOUSEHOLDS

FY2008 QUARTER 4

Individual Rating for all 5-Digit ZIPCODE within 3-Digit ZIP [redacted]

Question: During your most recent visit to the post office window, how long did you wait in line for a window clerk?

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PAGE

ZIP5 Code	Less than 1 minute/No wait/No line	1-3 minutes	4-5 minutes	6-10 minutes	11-15 minutes	16 minutes or more	Number Resp
[redacted]							

G2403
11
6D

OTHER / UNIQUE INDIVIDUAL QUESTION

RESIDENTIAL HOUSEHOLDS

FY2009 QUARTER 3

Individual Rating for all 5-Digit ZIPCODE within 3-Digit ZIP : [redacted]

DOCKET NO.
ITEM NO.
PAGE

Question: During your most recent visit to the post office window, how long did you wait in line for a window clerk?

DOCKET NO. ITEM NO. PAGE	Less than 1 minute/No wait/No line	1-3 minutes	4-5 minutes	6-10 minutes	11-15 minutes	16 minutes or more	Number Resp
ZIP5 Code							
[redacted]							

Routing Slip

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To	Dept., Office or Room No.
1. MEMO TO THE RECORD	
2.	
3.	
4.	
5.	
6.	

___ Approval
___ Signature
___ Comment
___ See Me
___ As Requested
___ Information
___ Read and Return
___ Read and File
___ Necessary Action
___ Investigate
___ Recommendation
___ Prepare Reply
___ _____

From: Dee DeSimini
Discontinuance Coordinator

Date: 10/16/2009

Extension

Room No.

Remarks

There will be no alternate service costs associated with this closure.

Dee DeSimini

[redacted]

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University Post Office may close due to tough economy

The Register-Guard/OR/July 23, 2009

The U.S. Postal Service is considering closing its University of Oregon campus location as postal officials move to cut costs in the face of a projected $6 billion deficit by the end of this fiscal year.

Fewer people are mailing packages and letters, and for many a slumping economy is affecting what and how often they mail things, said USPS Portland district spokesman Ron Anderson.

The proposed Eugene cut is one of six Oregon post office branch offices that may close. The others include three locations in Portland and two in Salem.

"Overall mail volume is down," Anderson said. "We had seen the handwriting on the wall that people are migrating to the Internet. But then the economy crashed and it has accelerated the decrease in first-class mail volume, as well as standard mail. People are just cutting back."

Final decisions on closures won't be made until October, Anderson said. If the postal service decides to close a branch, the process will take at least three months, which means doors will stay open until at least Jan. 1.

Before then, customers will be notified and given the option to fill out feedback surveys.

Nationally, the postal service is reeling as a result of a mail volume that's decreased by 12 percent since last year, Anderson said.

The American Postal Workers Union recently reported that 740 branches across the country have already been identified as candidates for consolidation or closure.

It isn't likely that jobs would be cut if the Eugene branch at the UO closes its doors, said local American Postal Workers Union President Jim Kubli, Instead, employees probably would move to other offices in the Eugene area.

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NEWSWIRE FOR JULY 20, 2009

Stories:

1 - Oregon: EMU post office might be sent away

2 - Oregon: Two Salem mail sites may close

3 - Washington: Union Gap Post Office Could Close

4 - Colorado: Postal Service pulling collection boxes

5 - Colorado: Post office to adjust delivery routes July 25

6 - Kansas: Fewer people and businesses are going the postal route

7 - Kansas: Postal Worker Accused In Drug Deals

EMU post office might be sent away

By Alex Tomchak Scott / Oregon Daily Emerald, OR / July 20, 2009

The EMU could soon lose its post office, according to a letter sent to the head of the local postal workers' union.

The US Postal Service is considering 740 locations for closure or consolidation because of declining mail volume. A letter from the post office's district manager Kim Anderson to Jim Kubli of the Eugene Area Local of the American Postal Workers Union indicates that the University Station post office is among them.

The letter prompted checkers at the University Station post office to erect a sign on Thursday exhorting customers to save the post office by calling U.S. Rep. Peter DeFazio.

Jan Lariviere, wife of University President Richard Lariviere, was one of those customers Friday and she said it was the first she had heard about the situation and that she and the University president would likely try to "go to bat" for the post office.

If the post office were closed, students would need to use one of USPS's other Eugene locations for their mailing, which the president's wife said are "too far" away.

On Friday, DeFazio staffers said the congressman had received only one phone call regarding the possible closure.

The EMU has contained a post office since it was built in 1950. It was the only post office east of Ferry Street, serving nearly 20,000 Eugene residents, and causing massive traffic on campus until 1963, when the Postal Service built a branch on E. 13th Avenue and Columbia Street.

Post office clerks denied that mail volume has dropped. Postal Service representatives did not return phone calls from the Emerald.

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The Register-Guard/OR/July 23, 2009

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It isn't likely that jobs would be cut if the Eugene branch at the UO closes its doors, said local American Postal Workers Union President Jim Kubli, Instead, employees probably would move to other offices in the Eugene area.

But the closure would inconvenience students and staff who depend on the office, which has been on campus since 1950 and **has more than 920 post office boxes used** by students and others.

Nanci Cook works for the UO's Computing Center, and says she relies on the campus post office to mail letters and packages.

"It would be awful if they had to close," she said. "Everyone I work with is very worried about it."

Walking a short distance to the post office is convenient, said John Costello, who works nearby on campus.

"I was surprised when I found out — it seems like during the academic year it's very busy all the time," he said.

But in the summer months, business tapers off, Anderson said, which is one of the reasons the UO branch was the one selected as a possible closure site.

In considering which locations to close, a branch's customer base, as well as its proximity to other post office locations, were all factors.

In 1998, the postal service opened its Southside station, which is only three miles from campus.

"Most of the folks that use the UO station are students that are only there nine months out of the year," Anderson said. "Also, that particular demographic is far more inclined to use the Internet."

But many students still depend on snail mail for important parts of their daily lives, said Ethan Howell, a UO student.

"I have a P.O. box here and I use it every day," he said. "All of my mail comes here. As much as people use the Internet, people still have to rely on paper mail, too. Your bills come here and your Net-flix, too."

In his 34 years with postal service, Kubli said he has never experienced anything like the drop in mail passing through the system.

"Mail volume is way, way down," he said. "I know because they are asking people to volunteer to go home and take leave or leave without pay."

Despite the postal service's severe financial problems, customers such as Cook say they aren't ready to give up on their local offices yet.

She says she plans to write a letter to her state representative, asking that the branch be kept open.

"We would be every upset if they closed," she said. "I plan to write a letter soon."

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The Register-Guard
http://www.registerguard.com/

University post office might close due to tough economy

BY WHITNEY MALKIN
The Register-Guard

Posted to Web: **Thursday**, *Jul 23, 2009 12:18PM*
Appeared in print: **Thursday**, *Jul 23, 2009, page A10*

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Not delivering? Post office faces closure
By Pat Dooris / Kgw.com, OR / July 30, 2009

PORTLAND, Ore. -- The U.S. Postal Service, battered by a deep recession and the internet is looking to cut costs.

That will likely include closing a small post office at the Gus Solomon building in Portland.

The service is considering closing a total of five more offices in Portland, Salem and Eugene.

Spokesman Ron Anderson says the Postal Service has been hit hard by the recession.

"It was a domino effect," said Anderson. "As those businesses suffered the Postal Service also suffered from a dramatic decrease in mail volume, not the steady decline we'd predicted and planned for."

Nationally the Postal Service could lose 7 billion dollars this year.

In Portland, it's clear where the volume has gone. Just ask anyone in the banking industry.

"Well there's been huge changes--almost a seismic shift," said Wells Fargo spokesman Tom Unger. "Since 2006 we've sent 250 million statements online to our customers who have requested em ---this has saved about 80-thousand trees."

Unger estimates another 360,000 bills are being paid online each month in Oregon. Those are bills that are not sent through the mail anymore.

On the streets of Portland, mail carriers like Randy Corbett worry about the future of the profession.

"A little bit, a little bit," said Corbett. "Yah I've got quite a few years in but it's not a job I'd want to be starting right now. Cause things have changed a lot over the last 20 years."

Office Proposes To Close 15 Branches In NW

m Banse / Oregon Public Broadcasting, OR / August 4, 2009

The U.S. Postal Service is trying to cope with a sharp decline in mail volume. Think of your own life where you probably e-mail instead of write a letter and pay bills online.

The post office faces a big budget deficit despite the 2-cent increase in the price of stamps in May. Postal spokesman Ernie Swanson in Seattle says the post offices proposed for closure met some common criteria.

Ernie Swanson: "I would say they all are reasonably close to another facility. They all have had declining walk-in revenue as we call it. For the most part, they don't have that many employees, so the impact on our employees would not be too great."

Swanson says customer input will be taken through questionnaires at the affected locations. A final decision on which branches to consolidate will be made in October at the earliest. The post office hopes to avoid layoffs through transfers and retirements.

Online:

Postal Regulatory Commission www.prc.gov

Oregon post offices slated for closure/consolidation are all in the Willamette Valley:

Eugene -University Station
Portland – Brooklyn Station
Portland – Central Station
land – Solomon Station (620 SW Main St.)
ks – Brooks Post Office (5000 Brooklake Rd. NE)
em -- Oak Park Branch

Idaho post offices slated for closure:

Boise – Airport Station
Boise – Collister Station
Pocatello – Bannock Station (102 S MAIN ST)

Washington State post offices slated for closure/consolidation:

Kent – Midway Station
Seattle – Federal Station (downtown in the old Federal Building)
Spokane – Trentwood Branch
Tacoma – Martin Luther King Jr. Station
Tacoma – South Tacoma Branch
Yakima -- Union Gap Station

http://news.opb.org/article/5547-post-office-proposes-close-15-branches-nw/

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Post Office Proposes To Close 15 Branches In NW
BY TOM BANSE

Olympia, WA August 4, 2009 9:14 a.m.

Six Willamette Valley post offices could be closed or consolidated as the postal service struggles to cut costs. They include the University Station branch in Eugene, and Brooklyn Station in Portland.

Nationwide, nearly 700 locations are on the chopping block. Correspondent Tom Banse reports.

The U.S. Postal Service is trying to cope with a sharp decline in mail volume. Think of your own life where you probably e-mail instead of write a letter and pay bills online.

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Tacoma – Martin Luther King Jr. Station
Tacoma – South Tacoma Branch
Yakima -- Union Gap Station

Postal Service considers closing six Oregon stations
By Bill Graves / The Oregonian, OR / August 4, 2009

The U.S. Postal Service is weighing whether to close six Oregon post offices to save costs in the face of money shortages caused by the recession.

The agency's Portland District operates 467 post offices in Southwest Washington and Oregon and will consider closing three stations in Portland, two in Salem and one on the University of Oregon campus in Eugene, said Ronald Anderson, spokesman for the Portland District.

Nationally, the independent federal agency, which is self supporting and receives no tax money, may run $7 billion in the red this year, Anderson said. The Postal Service has seen a 20 percent drop in business, both in Oregon and nationwide, he said. Companies have cut back mailing and consumers are relying more on online banking and email.

The federal Government Accountability Office (GAO) last week put the Postal Services on its "High-Risk List of federal areas in need of transformation." The GAO expects mail volume this year to drop by 28 billion pieces to a total of 175 billion envelopes, boxes and other packages.

The agency, which is under Congressional mandate to break even, adds about 1.2 million new addresses each year. Of 32,741 post offices nationwide, the Postal Services is reviewing about 3,200 for possible closure. In Portland, the Postal Service will consider closing Solomon Station, 620 S.W. Main St.; Central Station, 204 S.W. Fifth Avenue, and Brooklyn Station, 1410 S.E. Powell Blvd.

Daryl Phillippi of the Brooklyn neighborhood questions why the Postal Service would close a station that is so consistently busy that he sometimes goes to the Sellwood branch to avoid the crowd.

"There is a line going out the door most of the time," he said.

The Postal Service is collecting customer surveys on the possibility of consolidating Solomon Station with University Station about four blocks south. If the director recommends closing Solomon Station, his proposal will be reviewed by a team at Postal Service headquarters in Washington, D.C., Anderson said.

No decisions will be made until October, he said. Once the agency decides to close a station, he said, it will be at least another three months before the branch is shut down.

In the event of closures, the agency expects to move employees to other locations. The Postal Service, Anderson said, has never laid off a worker in its history.

Postal Service names 5 post offices in Oregon to shutter

09:31 AM PDT on Friday, August 7, 2009

By ERIC ADAMS and KGW Staff

PORTLAND, Ore. -- Even after raising prices, eliminating mailboxes, slashing hours of service and cutting thousands of jobs, the U.S. Postal Service will end the year a jaw-dropping $7 billion over budget.

What does this mean for you?

It might mean fewer days of delivery and a shift toward online business.

The nation's postmaster general told Congress before its recess he wants to eliminate regular mail delivery on Saturdays and close nearly 700 post offices across the country.

Five post offices face closure in Oregon's centers of finance, government and education.

Two offices in Salem – the Oak Parks and Brooks stations – could be shuttered. In Eugene, the University Station office could be closed.

Solomon Station on SW Main St., Central Station on SW 5th Ave., and Brooklyn Station on SE Powell Blvd. have all been earmarked for closure in Portland.

Also: Deficits push postal service to shutter offices

Six post offices in Washington that had been considered for closure were spared, according to The News Tribune of Tacoma. Those offices were deemed "too important" to their communities to close.

Three post offices in Idaho could close.

UNITED STATES POSTAL SERVICE

POSTAL NEWS

Aug. 14, 2009
FOR IMMEDIATE RELEASE
www.USPS.com/news

MEDIA CONTACT:
Ronald Anderson (503) 294-5730

USPS announces four postal stations will not be consolidated

Portland's Solomon Station & University Station in Eugene still under review

The U.S. Postal Service's Portland District announced today that no changes will be made at four of the six Oregon postal facilities it has been studying for possible consolidation.

The four locations no longer being considered for consolidation are:

- Portland's Brooklyn Station, 1410 S.E. Powell Blvd.
- Portland's Central Station, 204 S.W. 5th Ave.
- Salem's Brooks Station, 5000 Brooklake Rd. N.E.
- Salem's Oak Park Station, 3284 Lancaster Dr. N.E., Suite D

This decision does not preclude studies at a future date for these or other locations, district officials said.

Still under consideration are Portland's Solomon Station, 620 SW Main St., Suite 101, and Eugene's University Station, 1222 E. 13th Ave. The public input process regarding possible consolidation is already under way at both locations via customer questionnaires.

A final decision on the two stations will not be made until Oct. 1, at the earliest, according to USPS Portland District officials. The earliest either would be consolidated into other nearby postal facilities would be late in 2009.

Current economic conditions and technological advances such as email are combining to change the way people use and access services and products offered by the United States Postal Service, a self-supporting independent federal agency. Ongoing mail volume and revenue losses demand that the USPS review all postal operations to find opportunities to provide service more efficiently.

###

An independent federal agency, the U.S. Postal Service is the only delivery service that reaches every address in the nation, 149 million residences, businesses and Post Office Boxes, six days a week. It has 34,000 retail locations and relies on the sale of postage, products and services, not tax dollars, to pay for operating expenses. Named the Most Trusted Government Agency five consecutive years by the Ponemon Institute, the Postal Service has annual revenue of $75 billion and delivers nearly half the world's mail.

List of possible post office closures in Oregon shrinks to just two

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ITEM NO. 13
PAGE 76

by Stuart Tomlinson, The Oregonian

'sday September 03, 2009, 2:49 p.m.

PHOTO CAPTION: Stuart Tomlinson/The Oregonian Customers inside the Solomon Courthouse station.

PHOTO CAPTION: Stuart Tomlinson/The Oregonian The Solomon Courthouse Station post office in downtown Portland is one of two post offices in Oregon under consideration for closure.

And then there were two.

That's the new number of post offices under consideration to be closed and consolidated in Oregon, U.S. Postal Service officials said today.

"We started out with a list of 17, that went to six and the number is now two," said Portland post office district spokesman, Ronald Anderson.

Anderson said the two on the list include the Gus J. Solomon station in the old federal courthouse on Southwest Broadway at Main Street, and the University Station on the campus of the University of Oregon in Eugene.

The agency's Portland district operates 467 post offices in southwest Washington and Oregon, and in considering the closures to save costs in the face of money shortages caused by the recession.

Nationally, the independent federal agency, which is self-supporting and receives no tax money, may run $7 billion in the red this year, Anderson said.

T ›stal Service has seen a 20 percent drop in business, both in Oregon and nationwide, he said. Companies have cut m...ıg, and consumers are turning more to online banking and e-mail.

The U.S. Postal Service removed more than 200 sites Wednesday from its list of postal stations and branch offices that may be closed, Two post offices in Salem, and two others in Portland -- Central Station at 204 S.W. Fifth Ave.and Brooklyn Station, 1410 S.E. Powell Blvd. -- are off the table.

Anderson said the the Solomon Courthouse station is just three blocks from the University Station at 1505 Southwest Sixth Avenue.

"They are so close together that it just may not make financial sense" to keep them both open, Anderson said.

The station on the U of O campus has 900 mailboxes, but only 300 that are used during the school year.

"For the three months the school is closed, the post office is dramatically underused," he said.

No decisions will be made until October, he said, and then it will be at least another three months before any branch is shut down.

In the event of closures, the agency expects to move employees to other locations. The Postal Service, Anderson said, has never laid off a worker in its history.

-- *Stuart Tomlinson*; stuarttomlinson@news.oregonian.com

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ITEM NO. 14
PAGE 77

UNIVERSITY OF OREGON

RECEIVED
SEP 14 2009
PROCESSING & DISTRIBUTION
PORTLAND OR 97208-3099

September 4, 2009

The Honorable Jeff Merkley
Russell Senate Office Building, Room 197
Washington, DC 20510

Dear Senator Merkley:

Please urge the U.S. Postal Service to retain the U.S. Post Office at the University of Oregon's Erb Memorial Union or delay its decision for at least a year pending further evaluation. The University of Oregon Post Office is one of two Oregon stations still under consideration for closure by the end of the year, with a decision expected by October 1st.

Serving the campus community since 1950, the University of Oregon Station is important to more than 26,000 students, faculty and staff. The Post Office is of special significance to the university's large international student and scholar population. It is an asset for students and faculty who use it for personal business and who may have limited access to other postal facilities because of transportation constraints.

If full reversal of the Post Office's decision is unreasonable, then we urge a delay in the decision pending further evaluation. The U.S. Postal Service would be well justified to stay its recommendation to close the UO facility until further evaluation based on (1) recent changes to campus mail delivery and (2) the timing of the decision which did not allow for student participation or comment.

Earlier this summer, the University of Oregon and the U.S. Post Office agreed to change campus mail delivery so that the U.S. Postal Service no longer makes deliveries and pick ups

OFFICE OF THE PRESIDENT
1226 University of Oregon, Eugene OR 97403-1226 T (541) 346-3036 F (541) 346-3017 www.uoregon.edu

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to and from individual buildings and offices. The change in this form of delivery is likely to result in more individuals going to the university Post Office to transact business because the university campus mail delivery system does not handle personal mail. It also represents already realized cost savings for the US Postal Service from the university community.

The timing of the Postal Service's consideration of post office closures did not allow for student input. The closure announcement came just as the majority of students left campus for the summer. As a result, principal users of the facility did not have the opportunity to comment on the decision.

Thank you for your consideration and for your support for the university.

Sincerely,

Richard Lariviere
President

cc:

Mr. Kim Anderson
District Manager, Portland District
United States Postal Service
PO Box 4829
Portland, OR 97208

PROJECT NO. 97403
ITEM NO. 14
PAGE 78

UNIVERSITY OF OREGON

RECEIVED
SEP 14 2009
PROCESSING & DISTRIBUTION
PORTLAND OR 97208-3099

September 4, 2009

The Honorable Ron Wyden
Dirksen Senate Office Building, Room 223
Washington, DC 20510

Dear Senator Wyden:

Please urge the U.S. Postal Service to retain the U.S. Post Office at the University of Oregon's Erb Memorial Union or delay its decision for at least a year pending further evaluation. The University of Oregon Post Office is one of two Oregon stations still under consideration for closure by the end of the year, with a decision expected by October 1st.

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Thank you for your consideration and for your support for the university.

Sincerely,

Richard Lariviere
President

cc:

Mr. Kim Anderson
District Manager, Portland District
United States Postal Service
PO Box 4829
Portland, OR 97208

TRACKING NO. 97403
ITEM NO. 14
PAGE 79

UNIVERSITY OF OREGON

RECEIVED
SEP 14 2009
PROCESSING & DISTRIBUTION
PORTLAND OR 97208-3099

September 4, 2009

The Honorable Peter DeFazio
Rayburn HOB, Room 2134
Washington, DC 20515

Dear Congressman DeFazio:

Please urge the U.S. Postal Service to retain the U.S. Post Office at the University of Oregon's Erb Memorial Union or delay its decision for at least a year pending further evaluation. The University of Oregon Post Office is one of two Oregon stations still under consideration for closure by the end of the year, with a decision expected by October 1st.

Serving the campus community since 1950, the University of Oregon Station is important to more than 26,000 students, faculty and staff. The Post Office is of special significance to the university's large international student and scholar population. It is an asset for students and faculty who use it for personal business and who may have limited access to other postal facilities because of transportation constraints.

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Thank you for your consideration and for your support for the university.

Sincerely,

Richard Lariviere
President

cc:

Mr. Kim Anderson
District Manager, Portland District
United States Postal Service
PO Box 4829
Portland, OR 97208

DOCKET NO. 97403
ITEM NO. 14
PAGE 80

DISTRICT MANAGER

UNITED STATES POSTAL SERVICE

September 23, 2009

Honorable Jeff Merkley
United States Senator
121 SW Salmon Street, Suite 1400
Portland OR 97204-2948

Dear Senator Merkley:

Thank you for your fax of September 16, 2009 regarding the potential closure of the Eugene University Retail Station.

Postal Service field managers are required to conduct a feasibility study prior to any final decision to discontinue a postal facility. There are procedural steps that must be taken prior to any action to proceed with a closure or consolidation allowing ample time for community input. Additionally, final decisions on the discontinuance of classified stations and branches are made by the Vice President, Delivery and Post Office Operations at Postal Headquarters.

The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to one another, to determine where consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

This examination of retail facilities is currently being reviewed by the Postal Regulatory Commission (PRC) in Docket No. N2009-1. As part of that docket, the Postal Service is filing reports with the PRC that periodically update the list of the names and locations of retail facilities under review. The inclusion of the name of a retail station or branch on the list reflects that it is a candidate for closure, and should not be interpreted as an indication that a decision has been made one way or the other. No final actions will be taken regarding consolidation as a result of this initiative until after Oct. 2, 2009.

All public materials are on file in Docket No. N2009-1 and are available for inspection in the Commission's docket room during regular business hours, as well as on the PRC website, found at: http://www.prc.gov. At this time, the Eugene University Retail Station is currently on the list of facilities under review.

We understand your concern. We will take University of Oregon President Richard Lariviere's letter into our consideration when making the decision on this project. Thank you for your interest in the Postal Service.

Sincerely,

[redacted]
Kim Anderson

PO Box 3609
PORTLAND, OR 97208-3609

DOCKET NO. 97403
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PAGE 81

DISTRICT MANAGER

UNITED STATES
POSTAL SERVICE

September 23, 2009

Honorable Ron Wyden
United States Senator
405 E 8th Ave Suite 2020
Eugene, OR 97401-2706

Dear Senator Wyden:

Thank you for your fax of September 16, 2009 regarding the potential closure of the Eugene University Retail Station.

Postal Service field managers are required to conduct a feasibility study prior to any final decision to discontinue a postal facility. There are procedural steps that must be taken prior to any action to proceed with a closure or consolidation allowing ample time for community input. Additionally, final decisions on the discontinuance of classified stations and branches are made by the Vice President, Delivery and Post Office Operations at Postal Headquarters.

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We understand your concern. We will take University of Oregon President Richard Lariviere's letter into our consideration when making the decision on this project. Thank you for your interest in the Postal Service.

Sincerely,

[redacted]

Kim Anderson

PO Box 3609
PORTLAND, OR 97208-3609

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 15
PAGE 83

August 5, 2009

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the University Station revealed that the office workload has declined. This reduced workload and the fact that we have the Eugene Main Office Station located within a 1.1 miles and the Southside Station located within 1.9 mile radius suggests that the continuation of the University Station may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Main Office Station, located at 520 Willamette Street, Eugene or Southside Station at 30 E 33rd, Eugene, or you may receive carrier delivery at your residence. Full retail service hours at Eugene Main Office are from 8:30 am to 5:30 pm, Monday-Friday. Saturday hours are 10: am to 2: pm. The lobby is open 5:00am to 7:00 pm Monday-Saturday. Southside Station is open 8:30 am to 6:00 pm, Monday -Friday. Saturday 10am-2:00pm. The lobby is open 24 hours a day for customer convenience. Postal services are also available at usps.com.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 21, 2009.

Thank you for your assistance.

Sincerely,

Paul Bastinelli

Paul Bastinelli, Postmaster
520 Willamette Street
Eugene, OR 97401-9998

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☐	☐	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☐

If yes, which offices: _____

_____

_____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 16

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps	☐	☐	☑	☐	
b. Mail letters	☐	☑	☐	☐	
c. Mail packages	☐	☐	☐	☐	occasionally
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐	occas.
e. Send Express Mail®	☐	☐	☐	☐	occas.
f. Pick up mail from a Post Office Box	☐	☐	☐	☑	~~occas.~~
g. Pick up mail from general delivery	☐	☐	☐	☐	occas.
h. Buying Postal Money Orders	☐	☐	☐	☐	occas.
i. Buy stamp-collecting products	☐	☐	☐	☑	

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: N/A

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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-2-

If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Don't really know what that is but cannot compare w/ human to human interactions, Can it??

Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued? * tho is not as convenient.

Yes ☑ * No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/20/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
U.S. Postal Service
PO Box 4829
Portland Or 97208-4829

DOCKET NO. _____

ITEM NO. _____

PAGE _____

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ITEM NO. 16
PAGE 88

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

DOCKET NO. 97403
ITEM NO. 16
PAGE 89

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

USPS p 2.jpg 5099×6599 pixels

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. MANY STUDENTS HAVE NO TRANSPORTATION OFF CAMPUS.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Phone number: [redacted] Date: 8/18/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 91

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain _____

Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 18 Aug 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or 97208-4829

DOCKET NO. 97403
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PAGE 94

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

PI a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

I work from 8AM to 5 PM, Monday ~ Friday at U
I do need the UO Station to be open, please.
It is an essential service on campus.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/08/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐ NO

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Both options are completely out of my way.

4. Do you currently use local businesses in the community?

Yes ☐ No ☑

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted] (hopefully this will remain my address!)

Telephone number: [redacted] Date: 8/5/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

This office gets a lot of foot traffic. It is typical for lines to be long and would be a great dis-service to close it. I know of many of my UO colleagues who use this office regularly. I have not spoken to one person who sees closing the office as a wise service move on the part of USPS.

UO students who often do not have transportation will have to travel for their postal services.

Please re-consider this decision!

POSTMASTER

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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted] OR 97403

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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AUG 13 2001

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. I use to have a P.O. Box & thought service was excellent

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒ probably not

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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AUG 13 2009

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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I never go to these places.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. FAR worse!! The UO Post Office is so convenient. I use it all the time, as do my colleagues and 20,000+ students.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

relevance of this question?

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Note: 20,000 students are not in town and unable to comment! I use this post office for many things routinely. It would be a huge loss. Better to cut hours even further than to close it. Please keep it open.

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
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541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☒ mail order
b. Mail letters	☐	☐	☐	☒
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Wrong side of city

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-14-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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additional comment

while losing the convenience of the university station post office would have some negative impact on our organization, I'm much more concerned about what it will mean to the campus at large if the location no longer exists. We know first hand how much the campus community relies on the university station.

For 90 years we have sold postage stamps and for 20+ years do some UPS packages. I can only imagine the distress it will cause on people who need certain United Postage services only available at a post office. Before leaving I suggest you provide an answer to how students without transportation will have these needs met.

[redacted]

UNITED STATES
POSTAL SERVICE

August 5, 2009

DOCKET NO. 97403
ITEM NO. 16
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Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the University Station revealed that the office workload has declined. This reduced workload and the fact that we have the Eugene Main Office Station located within a 1.1 miles and the Southside Station located within 1.9 mile radius suggests that the continuation of the University Station may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Main Office Station, located at 520 Willamette Street, Eugene or Southside Station at 30 E 33rd, Eugene, or you may receive carrier delivery at your residence. Full retail service hours at Eugene Main Office are from 8:30 am to 5:30 pm, Monday-Friday. Saturday hours are 10: am to 2: pm. The lobby is open 5:00am to 7:00 pm Monday-Saturday. Southside Station is open 8:30 am to 6:00 pm, Monday -Friday. Saturday 10am-2:00pm. The lobby is open 24 hours a day for customer convenience. Postal services are also available at usps.com.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 21, 2009.

Thank you for your assistance.

Sincerely,

Paul Bastinelli

Paul Bastinelli, Postmaster
520 Willamette Street
Eugene, OR 97401-9998

[redacted] Help. I think this means we lose our post office box + I am not sure if they will deliver to the store. Can you have someone call? [redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

I GREATLY APPRECIATE THE ON CAMPUS SERVICE. SAVE THEM FROM POSTAL HELL!

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Will not be able to get there.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/9/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Eugene OR 97401-9998

520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ ☑ once lately
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: I have a PO Box at Southside but it is not open early enough & is crowded after work - So it's not convenient. too

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Please, please, please, keep the UO Post Office open. It is so convenient to us working here especially during the Holidays and summer when kids are out of school. It gets very busy when school is in session yet is still convenient to us workers, especially early or late in the day. If you closed most of us would probably choose Hirons Drug Store to do our mail service which means you would lose a lot of local business, as they are closer than the Southside or Downtown branches. And I'm sure the students would appreciate you staying open as it is difficult to leave campus during school and for the ones who live on campus.

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. University Station is more consistent

4. Do you currently use local businesses in the community?

Yes ☐ No ☑

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	occasionally ☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

The downtown post office is inconvenient. parking is difficult. I've been using the University Post office for 10 years + would be incredibly disappointed if it were closed down. During the school year, there are always lines out the door. I'd have a hard time believing that there isn't

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Very inconvient Downtown parking is horrible + hard to find. The Southstation facility is too far from home, school or work

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ Some of them, not all. I often stop by the Cafe's in this building only when I am coming to the post office No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 12, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

→ enough business for this location to stay open. There are thousands of students who live on campus who depend on this post office. I wouldn't open a box elsewhere b/c no other location is nearly as convenient. Please don't close the University Station! Thank You! Ive had my P.O. Box for so long! I don't want to lose it

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. much further away from both home + work place

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-31-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Don't close our post office at the university of Oregon. We need it.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. I work on campus and get all important mail at the UO station. I also purchase money orders on a regular basis for subjects in my research lab.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-11-09

Please add any additional comments on a separate piece of paper and attach it to this form. see attached
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

United States Postal Service

DOCKET NO. 97403
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Re: University of Oregon Station

Besides having my personal postal box at this station because I live outside of town and have an unlocked mailbox, my research lab depends on this post office for purchase of money orders for the subjects that participate in our projects as well as stamps for special mailings. Except for times when there are fewer students on campus, there is always a line for service. I have a staff of over twenty students and researchers that all have expressed concern that this branch may be closing. Everyone uses it on a regular basis. In addition, parking on campus is difficult, so travel to the nearest branch if this one is not available is a time and energy consuming errand.

This branch is well situated to serve a large number of individuals, of which a big percentage are from out of town and would be greatly inconvenienced if it is closed.

We all hope that this branch can remain open.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never Rarely
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☐	☑
c. Mail packages	☐	☐	☐	☑
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Lines are long and staff seem to feel imposed upon Downtown. Southside is better.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 9/18/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

University Station was extremely helpful when I worked on campus, and the place has only grown since then. University Departments and foreign students need easy access to the services University Station provides. Consider moving it nearby but in a place ~~also~~ accessible by car as well as on foot.

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Longer wait. Poor access.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date 8/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☑	☐	☐
i. Buy stamp-collecting products	☐	☑	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: Tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. the postoffice is close to our home & convenient. The others are: Downtown- hard to find parking & post office employees are slow - You are always waiting a Long time to be helped

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. No Parking at Eugene main office. I would have to use a Parking meter every day. SouthSide is to far away. I am picking up for the U of O. Mail has to be Processed on a time basis. Other P.O. would extend this time.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/5/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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Dear Mr. Bastinelli,

[redacted]. We have a P.O. box at the University Station. [redacted] receives and processes donations for the University. If we had to change Post Offices it would involve a change of address for thousands of people. The mail I pick up has to be processed in a timely manner. To go to either of the two other Post Offices would extend this processing time and put more pressure on an already hurried staff. I have been to the Eugene Main Office before and can never find a parking place other than metered parking some distance from the P.O. (Your quick drop off spaces are always full.) I also experience long lines at this P.O. I can only imagine how much worst this will be if everyone hast to shift from the University Station. This would be quit a hassle and expense feeding a parking meter and walking some distance carrying a mail box. I always dread having to go to this P.O. because of this and the congestion. The SouthSide Office is just too far away to be practical because of the time sensitive nature needed to process the mail. My route takes me from the P.O. to other points on campus. The Campus P.O. is very conveniently located to complete my rounds in a timely manner. One stop I can actually walk to from the P.O. If I have to deliver and pick up mail at the Eugene Office I would have to drive away from the Campus to the P.O. then double back to the campus again. This is not an efficient travel route and use of time at all. A big inconvenience for sure. The congestion at the Eugene Station both outside and inside would increase dramatically when it is already bad. The University Station is perfectly located for me to conduct campus mail business. If I had to work out of another Station It would be more than just a little inconvenient.

I urge you to keep the University Station.

Thank you.

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

Please keep this post office Open. The people who work at UO post office are helpful and it is close to my home. If it closes I will have to drive in my car - this branch is walking distance to my home. Thank you - [redacted]

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-25-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐ X	☐ occasionally
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Location location location. I work on campus. I use the PO Box because I move fairly regularly and that way I don't have to change mailing addresses when I move. The University location is key to my use of a PO Box. otherwise I'll just use my apartment's secure mailbox.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/25/09

* If the University Station closes I will close my PO Box !!

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☒	☐	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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6 AUG 09

Post Office Review Coordinator

US Postal Service

PO Box 4829

Portland, OR 97208-4829

Closing the Post Office on the UO Campus would be a huge error. The University uses the campus Post Office for massive amounts of incoming and outgoing business mail. The UO employees and students also need the campus Post Office as the other stations are at distance and are open hours that would not allow us to access Postal services in a timely manner. The UO also has many International students who make great use of the campus station to send and receive overseas mail.

The University of Oregon is somewhat of a city within a city and removing the Post Office from the campus can only have negative results for both the University (departments, research offices, administrators, faculty, staff and students) and all the community businesses and constituents it serves.

The volume of mail handled by this station is not low, has not decreased and will only increase in the future as the UO itself grows. This is not the station that needs to be eliminated. It is efficient and provides outstanding service to its customers which cannot be replaced by a more distant station.

Thank you,

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☑	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☑	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☑	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders * rarely	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

POSTMASTER

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UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑ Occasionally

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

Need U.O. Campus Post Office
For Students A

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: But not directly —

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

[redacted]

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August 18, 2009

Dear Postmaster,

Thank you for the heads-up about the closure of the University Station where I get my mail at a post office box, both personal and business. The form which I am returning doesn't cover some aspects of the change so I am enclosing this supplemental letter.

First of all, the U. Station is in a school (university) district while the two alternatives you list—Main office & Southside Station—are in business districts. Where I receive my mail now allows me a place to sit and think about my responses, but the business district tends to hurry people along. There are also more stationary supply resources in the vicinity of the university.

The University Station is situated in the Student Union affording students (who are away on summer break and probably not cognizant of the proposed change to respond to it) a conveniently accessible outlet for mail services. A 1.1 mile radius to one alternate and a 1.9 radius to the other may not seem like much to a businessman who drives a car in a big city, but to poor students who get around by foot, bicycle, or bus it could seem like a daunting trip, especially if they had to do it regularly and when they are burdened with school work.

Perhaps my biggest concern would be safety. The U. Stn. is situated at an intersection where the roads are blocked off to automobile traffic, either fully or in part, where the pedestrian rules and cars—what few they encounter—expect them. Contrast that to the Main Office Station on the other side of heavily-trafficked 6th & 7th avenues, or the Southside Station off of busy Willamette St., and you've increased the potential for a pedestrian-auto accident if you expect to funnel students that way. I refer you to some newspaper pieces:

Pedestrian hit in crosswalk critically injured

Register-Guard, The (Eugene, OR) - Tuesday, April 7, 2009
Author: Jack Moran *The Register-Guard*

A Eugene woman suffered critical injuries when a pickup truck struck her as she stepped across a crosswalk at a dangerous downtown intersection.

Karol Rourke was being treated Monday in the intensive care unit at Sacred Heart Medical Center at River-Bend in Springfield for injuries she sustained Saturday in a collision at 11th Avenue and Willamette Street, hospital officials said.

Rourke, 61, was using a crosswalk when a Dodge R15 pickup turned south onto Willamette Street from 11th Avenue and hit her just before 3 p.m., police department spokeswoman Jenna LaBounty said.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

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Eugene OR 97401-9998

520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☒	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Sometime	Never
a. Buy stamps	☐	☐	☒		☐
b. Mail letters	☐	☒	☐		☐
c. Mail packages	☐	☐	☐	X	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	X	☐
e. Send Express Mail®	☐	☐	☐		☒
f. Pick up mail from a Post Office Box	☒	☐	☐		☐
g. Pick up mail from general delivery	☐	☐	☐		☒
h. Buying Postal Money Orders	☐	☐	☐		☒
i. Buy stamp-collecting products	☐	☐	☒	X	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

The [redacted] has a Post Office box at the University Station. We use the box for the receipt of our membership dues and other mail. I am a Board member responsible for the monthly mailing of our news letter and consequently buy stamps and mail the letters on a regular basis.

The University Station is especially convenient since our President and Treasurer as well as myself work on Campus. We could, of course, make other arrangements. This would mean multiple trips by car as opposed to walking across the street. In addition each of us uses the Post Office for personal purposes.

I encourage you to reconsider the options and allow the University Station to remain open.

[redacted]

8/13/09

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

Eugene Natural History Society
PO Box 3082
Eugene OR 97403

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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FAX: 541-341-3663

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☑	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☑	☐	☐	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It is completely inconvenient for me to use that station. I used to have a PO Box there. I moved & live on an Alley where my mailbox is insecure. I must use a PO Box & this is the only one I can reliably make it to.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 9/8/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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PAGE 225

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑ Rarely <1 mo
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The Southside Station is far from my home and I do not have a car. I would not want to take 2 buses, one way, to get my mail. Downtown also is much less convenient for me! I can now walk to the post office I use. Or bicycle by bike path.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 22, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

When at the University Station I frequently observe foreign students using the postal services. This group would be especially negatively affected by having to go off campus to use the Postal Service.

Thank you for this opportunity to comment on this proposal.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☒	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: I do pick up my tax forms. I work on campus all day, my job uses the Post Office as well. I have had a Post Office box here for 10 years. It's convenient for me.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It's not ~~[illegible]~~ accessible to me when I need it. I work on campus all day as does my boyfriend + we can't get away long enough to find parking, deliver our stuff then try to find our post parking space on campus again.

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/4/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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August 16, 2009

To Whom It May Concern:

I would like to say that I have worked and gone to school, and live right near campus for over 13 years and have had my Post Office box for about that long. It's so nice to be able to mail things from campus and not have to worry about leaving campus during my lunch, lose my parking space, which I might add is in high demand, and waste my entire lunch going downtown and risking coming back to work late. I don't get out off work until 6pm, sometimes, 6:30pm and that's too late to get to my car and fight traffic just to get over to the post office in Springfield that will take 20 min to get to in order to make it before they close!

I would greatly appreciate it if you continued to keep this post office open for the sake of all of the University campus and its surrounding neighborhoods. I also feel that in this economy, it would possibly help those postal workers who are employed at this station.

Thank you,

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	rarely ☐
e. Send Express Mail®	☐	☐	☐	rarely ☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: Sometimes Before it opens & after it closes !!

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community? for what??

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

How is this connected to above question?? or Postal Service?

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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The University post-office is essential for our community of 25,000+ potential users. Most people who work as staff cannot take time off during the day to go to an outside post-office. Plus, they would lose a parking spot if they left - this would also happen to students who drive.

Many student do not own a car or even a bike & walk from dorms to campus. These people would have to take a bus to a post office. 3-5,000 students live on or very near campus.

There is tremendous use of this facility - it must be an economically viable station. There are always lines of people waiting. I know there is heavy use of the P.O. Boxes as well.

This is a community of students from 80 countries & staff & students who travel a great deal - a campus of people who read & write alot! Boxes + priority mail need to be shipped from this office by our students and staff.

Such a heavily used facility should not be closed - there is no nearby alternative for the working people & for thousands of students.

Keep our post office here!

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	■	☐
b. Mail letters	☐	☐	☐	■
c. Mail packages	☐	☐	☐	■
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	■	☐
e. Send Express Mail®	☐	☐	☐	■
f. Pick up mail from a Post Office Box	■	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	■
h. Buying Postal Money Orders	☐	☐	☐	■
i. Buy stamp-collecting products	☐	☐	☐	■

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ■	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ■

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ■

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ■

Please explain. Unfortunately, the Southside P.O. is out of the way for me.

4. Do you currently use local businesses in the community?

Yes ■ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ■ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8.11.09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

I can walk to the University Station Post Office on my break or lunch hour. To drive to one of the other ones, come back, and find a parking space to return to at work is just not possible during the work day.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Very inconvenient — would probably not be able to get my mail more than once or twice a week, & unclear when I could get there to stand in line if I receive a package.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑ Don't know how it would affect my daily routine — lots more driving & less walking probably, which will take my [illegible] out of this neighborhood

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Much Worse ☒

Please explain. I have had this address for decades, have given it to people all over the world and will lose friends, business contacts and considerable money due to this proposed closure!

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☐	2,3 days X/ a week ☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☒ every couple of months	☐
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: Helps my elderly Mom.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Much Worse ☒

Please explain. I have had this address for decades, have given it to people all over the world and will lose friends, business contacts and considerable money due to this proposed closure!

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒ Not an absolute "No" 10-15% of what is was

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/20/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

This will hurt my livelihood!!!

Our University will lose* with this proposed closure

The U. of O. rates a post office.
My many professor friends and colleagues will suffer similarly and in other ways than do

* money, in various ways
prestige
reputation as Internati
[illegible] to importan

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

ISCEE
PO Box 3243
Eugene OR 97403

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps	☐	☐	☑	☐	
b. Mail letters	☑	☐	☐	☐	
c. Mail packages	☐	☐	☑	☐	
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐	seldom
e. Send Express Mail®	☐	☐	☐	☐	seldom
f. Pick up mail from a Post Office Box	☑	☐	☐	☐	
g. Pick up mail from general delivery	☐	☐	☐	☐	
h. Buying Postal Money Orders	☐	☐	☐	☑	
i. Buy stamp-collecting products	☐	☐	☐	☐	seldom

Nonpostal Services

.. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. no access to East Eugene area

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/16/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never / Sometimes
a. Buy stamps	☐	☐	☐	☒
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Rarely <1/month

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 9/8/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☑
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☑	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☑	☐	☐	☐
h. Buying Postal Money Orders	☐	☑	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

The U of O campus post office is SO convenient! Please, please, please do not close it! I pick up my mail every single day, & it is is always busy. University of Oregon needs this post office!

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☑	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: HELP INTO BUILDING

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

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EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

.. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps	☐	☑	☐	☐	
b. Mail letters	☐	☑	☐	☐	
c. Mail packages	☐	☐	☑	☐	
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐	
e. Send Express Mail®	☐	☐	☐	☐	Sometimes
f. Pick up mail from a Post Office Box	☐	☐	☐	☒	
g. Pick up mail from general delivery	☐	☐	☐	☒	
h. Buying Postal Money Orders	☐	☐	☐	☒	
i. Buy stamp-collecting products	☐	☐	☐	☒	

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ ? No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 09/09/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

The UO Post Office Station is fundamental for students and staff of the University. It is very crowded and used on an every-day base.

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 9.25.09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

We need our post office

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

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520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

.. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 09/09/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒ occasionally	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒ Not while I was working.

If yes, which offices: Since returning last month I am now able to use the Southside Post Office.

Note - I am concerned about students, especially those living in the dorms. Many, many students, especially from overseas, mail packages on campus. The UO bookstore sells stamps, etc, but does not accept foreign mail. How the students will carry big packages on the bus to other post offices, I cannot imagine. I see long lines very often!

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. It will work for me now that I've retired (last month) but it will be difficult for others who work 8-5, who use public transportation, and especially students.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 18 '07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: I pick up tax forms here

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: This is the closest Post Office to my home I walk and ride the bus, am a senior citizen and don't have a car. Closing this office will present me with difficulte

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. The service here is excellent, and the clerks know me.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/28/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 30L

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☑
b. Mail letters	☐	☐	☐	☑
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: 5th + Willamette, Gateway

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☑
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☐	☑
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☑	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Willamette

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐

Please explain. I just need a P.O. Box, wherever is fine

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☒
b. Mail letters	☐	☐	☐	☒
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: Educational Policy Improvement Center
(please print your name)

Address: 720 E. 13th Ave, Suite 203, Eugene, OR 97401

Telephone number: 541-346-6153 Date: 8/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

Educational Policy Improvement Center
720 E. 13th Ave., Suite 203
Eugene OR 97401

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Hirons on Iron & Oak

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☑ Worse ☐

Please explain, It is too far to use. P/S. Don't close U of O Office!

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 10 AUG 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	once in a while ☒ ☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

I would be very sad if this postal branch closed. I understand the situation though. And, even though there are larger branches close by they aren't nearly as convenient. A sad situation all around.

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone numbe[redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form. → sorry, I wrote on front prior to seeing there was a back side.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	Yearly
a. Buy stamps	☐	☐	☐	☐	✓
b. Mail letters	☐	☐	☑	☐	
c. Mail packages	☐	☐	☐	☐	✓
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑	
e. Send Express Mail®	☐	☐	☐	☑	
f. Pick up mail from a Post Office Box	☐	☑	☐	☐	
g. Pick up mail from general delivery	☐	☐	☐	☑	
h. Buying Postal Money Orders	☐	☐	☐	☑	
i. Buy stamp-collecting products	☐	☐	☐	☑	

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Current service is right next to workplace. Lines for package pickup are short. Office is next to many other useful services. Although I now live near Main Office, I'm rarely close during business hours.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

.. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

AUG 13 2000

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☒	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. N/A

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08-04-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO 97403
ITEM NO 16
PAGE 329

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

DOCKET NO 97403
ITEM NO 66
PAGE 330

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Cheshire, all downtown offices

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8-7-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO 97403
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PAGE 332

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Other post offices are more crowded, potentially harder to get to

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/5/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box servic at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It would be extremely out of my way.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒ not at the EMU where the post office is located

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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AUG 13 2000

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I'm on campus everyday for classes so I can stop by as I walk from class to class. The other post offices would require me to drive to them as a separate errand.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted] Mailing Address [redacted]

Telephone number: [redacted] Date: Aug 10, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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If the University Station closes down, we would like to have all our mail sent to our physical address and receive a refund for the months we do not have the post office box. We do not want to transfer to the main station or southside station.

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ITEM NO
PAGE

Thank You,

[redacted]

POSTMASTER

DOCKET NO 97403
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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

You give 30,000 folks 16 days to respond? Disgraceful!

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

☐ holiday

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: I AM A Senior Citizen!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices:

Note: Most residential students & grad students have no cars. Foreign students have, as a rule, no ready transportation. This is OUTRAGEOUS! University stations are classic USPS Americana.

UNITED STATES POSTAL SERVICE

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-2-

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. This is my traditional neighborhood Post office. 30,000 Univ of Oregon constituents rely on it - along with us neighbors. I've had a POBox for [redacted] years here!

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ ? ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/14/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

This is very unwise & unfair. You deliberately prevented the majority of users (UO's 20,000 students & 10,000) from expressing their opinions. I buy stamps, use Priority mail & holiday package mail and am a P.O. Box customer. This is wrong!

DOCKET NO 97403
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. I never have visited those sites. If the boxes for this post office close, I would no longer use a post office box.

I would ... stamps at the grocery store instead of going out of my way to go to a post office. Convenience has been key!

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

DOCKET NO 97403
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ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ unsure

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/17/09 [redacted]

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I work U of O Health Center
& it is very handy to
use the on Campus Post office
it is busy & therefore there
is a great need to keep it on Camp

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☑	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/06/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
ITEM NO 16
PAGE 357

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
ITEM NO 16
PAGE 358 AUG 12 2000

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒ !!

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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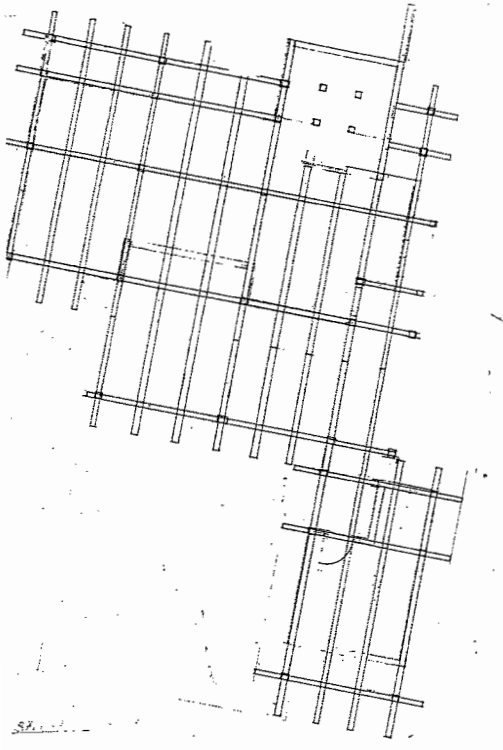
8/7/09

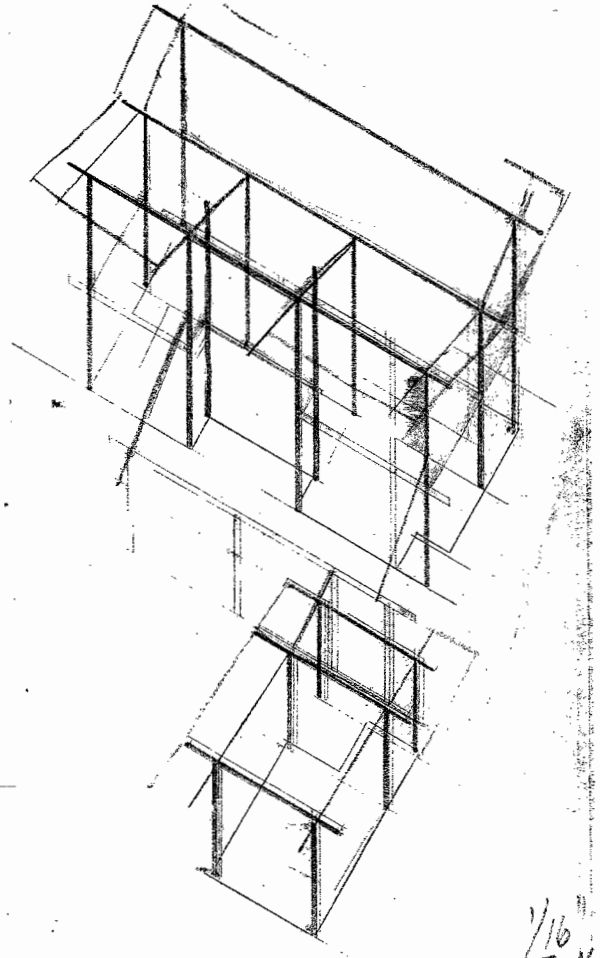
To Whom it May Concern,

I just started a masters program at the U of Oregon and have utilized the University Station Post office frequently. I do not pass another post office on my way to the University and would rarely be heading downtown during business hours, to use another office. I understand cutting costs, but would be extremely disappointed if the University Post office is shut down.

Thanks for your time

[redacted]





1/16" = 1'
50%

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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Eugene OR 97401-9998

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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PAGE 362 of 3

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: Tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices:

Please continue PO Box Service on campus.

Thank you.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. More secure. Close to work on campus

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/9

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

.. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Pleasant Hill but its closed when I go by in the a.m; closed by the time I go home. I use campus branch frequently.

UO needs campus post office; Many students don't drive a depend on it for their postal needs. Also, Many UO depts use it frequently.

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ probably Not much

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 5th + Willamette

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/16/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☐ rarely
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☒

If yes, please explain: I send things for my legally disabled girlfriend

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. [redacted]

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
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Post Office Review Coordinator
US Postal Service
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Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	very rarely ☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒ as it relates to my convenience

Please explain. The problem is that those two stations/offices are out of the way for me as I travel to and from work. Their fully staffed hours are only barely outside of my 8-5 hours, so they are not nearly as available to me when I need to stop by

4. Do you currently use local businesses in the community? ?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? Unclear about the connection

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/14/09

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Post Office Review Coordinator
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POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ Rarely
e. Send Express Mail®	☐	☐	☐	☐ Rarely
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: Tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices:

I have been a PO Box Holder since 2004. There is no PO Box convienient to me. Home delivery is not desireable in my Neighborhood.. It would seem to me.

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Way out of my way. I work at U of O and PO box here is ideal for me

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

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Portland, Or. 97208-4829

- That it would be an extreem hardship for our many students who reside on campus, many of whom do not have good Transportation, to Loose the U of O postoffice

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I can't get there. I am a student and I have no vehicle.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Keep UO Post Office Open!!

DOCKET NO 97403
ITEM NO 16
PAGE 382

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO 97403
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 47403
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UNITED STATES POSTAL SERVICE

AUG 13 2009

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. THE CAMPUS LOCATION IS CONVIENIENT, WELL-USED, AND THE CLOSEST LOCATION TO MY HOME AND WORK.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-11-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

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541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

I use this post office frequently because I am able to access it even during my busy schedule.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☑ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? How does this relate to the post office?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I've had the same P.O. Box for [redacted] years. It's entrenched in every thing including business cards and stationary. Changing locations is not an issue as long as I keep the same P.O. Box #

4. Do you currently use local businesses in the community? Community? You mean Eugene? Of course I'd still use businesses in Eugene. However, I would be less likely to use those near U of O

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Eugene Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☒	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☒ → b

If yes, please explain: I pick up pamphlets about reducing waste and also tax forms when they are available.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The post office at the University site is an integral part of the community in Eugene. Not only for students but for neighbors and residents alike. I've been told by friends that services and the location of the other post offices are worse and not what our community needs.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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ISSUE NO 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. very inconvenient – and not open for services when I could go there.

4. Do you currently use local businesses in the community?

Yes ☐ ? No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ ? No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

The office is indispensable for the U of O community!

[redacted]

POSTMASTER

97403
16
400

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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AUG 11 2009

Postal Customer Questionnaire

'lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The wait at the Main office is incredibly long and the Southside is across town & to use it requires being stuck in rush hour traffic.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

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Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
16
404

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/06/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
406

September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

DOCKET NO 97403
FILE NO 16
PAGE 407

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

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Yes ☐ No ☒

If yes, which offices: _____

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Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. have a baby + getting in/out of car to get mail is a hassle @ University, I can get our mail on a break from work.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/9/09

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

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541-341-3601
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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Must travel much further

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 5 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 412

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
FIRM NO. 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☒

If yes, please explain: Because of work hours I is am unable to get to other post offices. this one is close to my office.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: I am a senior citizen. I appreciate having a post office I can walk to safely in a relatively low traffic area.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The Eugene Main office is impossible to park near and is dangerous to walk to in heavy traffic. Southside is too far to walk and requires a cross-town drive. Either one is a significant hassle from an access stand point.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403 16 419

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	~~Weekly~~ monthly	~~Monthly~~ occationally	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ Rarely No ☐

If yes, which offices: River Rd. and Gateway, I usually have to go out of my way to use them. U of O location is very convenient.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: have picked up tax forms there, 2 of the 3 years I have been at the University

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

but it is the main, if not only post office I use, there is nothing else near to campus

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps	☐	☐	☑	☐	
b. Mail letters	☑	☐	☐	☐	
c. Mail packages	☐	☑	☐	☐	
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐	
e. Send Express Mail®	☐	☐	☐	☐	sometimes
f. Pick up mail from a Post Office Box	☑	☐	☐	☐	
g. Pick up mail from general delivery	☐	☐	☐	☑	
h. Buying Postal Money Orders	☐	☐	☐	☑	
i. Buy stamp-collecting products	☐	☐	☐	☐	sometimes

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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426

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The Southside location has long lines and slow service. And the Station is ugly! It depresses me just to go in there.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐ I would use them less

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/14/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO 97403
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UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

.. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Pleasant Hill but its closed when I go by in the a.m; closed by the time I go home. I use campus branch frequently.

UO needs campus post office; Many students don't drive & depend on it for their postal needs. Also, many UO depts use it frequently.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ probably Not much

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO 97403
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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: 5th & Willamette

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/16/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
REPORT 16
PAGE 370

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☐ rarely
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: I send things for my legally disabled girlfriend

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. out of the way and/or hard to park

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO. 97403
ITEM NO. 16
PAGE 373

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Eugene OR 97401-9998

520 WILLAMETTE ST
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541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	very rarely ☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒ as it relates to my conve nce

Please explain. The problem is that those two stations/offices are out of the way for me as I travel to and from work. Their fully staffed hours are only barely outside of my 8-5 hours, so they are not nearly as available to me when I need to stop by

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? Unclear about the connection

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/14/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

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520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ Rarely
e. Send Express Mail®	☐	☐	☐	☐ Rarely
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: Tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices:

I have been a PO Box Holder since 2004. There is no PO Box convienient to me. Home delivery is not desireable in my Neighborhood.- It would seem to me.

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Way out of my way. I work at U of O and PO box here is ideal for me

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

- That it would be an extreem hardship for our many students who reside on campus, many of whom do not have good transportation, to loose the U of O postoffice

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

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EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I can't get there. I am a student and I have no vehicle.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Keep UO Post Office Open!!

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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541-341-3601
FAX: 541- 341-3663

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UNITED STATES
POSTAL SERVICE

AUG 13 2009

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. THE CAMPUS LOCATION IS CONVIENIENT, WELL-USED, AND THE CLOSEST LOCATION TO MY HOME AND WORK.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-11-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

I use this post office frequently because I am able to access it even during my busy schedule.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? How does this relate to the post office?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I've had the same P.O. Box for 35 years. It's entrenched in every thing including business cards and stationary. Changing locations is not an issue as long as I keep the same P.O. Box #

4. Do you currently use local businesses in the community? Community? You mean Eugene?

Yes ☐ No ☐ Of course I'd still use businesses in Eugene.

If yes, would you continue to use them if the University Station is discontinued? However, I would be less likely to use those near U of O

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: ~~Eugene~~ Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☒	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☒ → 16

If yes, please explain: I pick up pamphlets about reducing waste and also tax forms when they are available.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The post office at the University site is an integral part of the community in Eugene. Not only for students but for neighbors and residents alike. I've been told by friends that services and the location of the other post offices

4. Do you currently use local businesses in the community?

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	~~☒~~	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ~~☒~~ No ☒ → B

If yes, please explain: I pick up pamphlets about reducing waste and also tax forms when they are available.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
396

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The post office at the University site is an integral part of the community in Eugene. Not only for students but for neighbors and residents alike. I've been told by friends that services and the location of the other post offices are worse and not what our community needs.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. very inconvenient - and not open for services when I could go there.

4. Do you currently use local businesses in the community?

Yes ☐ ? No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ ? No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

The office is indispensable for the U of O community!

[redacted]

97403
16
400

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

97403
16
401

Postal Customer Questionnaire

'lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES
POSTAL SERVICE

97403
16
402

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The wait at the Main office is incredibly long and the Southside is across town + too use it requires being stuck in rush hour traffic.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
403

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
404

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403 16 405

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
406

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
407

Postal Customer Questionnaire

.. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	■	☐
b. Mail letters	☐	■	☐	☐
c. Mail packages	☐	☐	■	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	■
e. Send Express Mail®	☐	☐	☐	■
f. Pick up mail from a Post Office Box	■	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	■
h. Buying Postal Money Orders	☐	☐	☐	■
i. Buy stamp-collecting products	☐	☐	☐	■

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ■	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ■

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ■

If yes, which offices: _____

_____

_____

UNITED STATES
POSTAL SERVICE

97403
16
408

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. have a baby + getting in/out of car to get mail is a hassle @ University, I can get out mail on a break from work.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/9/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

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PAGE 409

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
410

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Must travel much further

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 5 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
413

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☒

If yes, please explain: Because of work hours It is am unable to get to other post offices. this one is close to my office.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES
POSTAL SERVICE

97403
16
414

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: [redacted]

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
415

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

97403
16
416

UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: I am a senior citizen. I appreciate having a post office I can walk to safely in a relatively low traffic area.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

97403
16
417

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The Eugene Main office is impossible to park near and is dangerous to walk to in heavy traffic. Southside is too far to walk and requires a cross-town drive. Either one is a significant hassle from an access stand point.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
418

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403 16 419

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	~~Weekly~~ monthly	~~Monthly~~ occationally	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ Rarely No ☐

If yes, which offices: River Rd. and Gateway, I usually have to go out of my way to use them. U of O location is very convenient

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
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PAGE 420

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
421

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

9/1/03
16
422

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: have picked up tax forms there, 2 of the 3 years I have been at the University

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
423

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

but it is the main, if not only post office I use, there is nothing else near to campus

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
424

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

97403
16
426

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The Southside location has long lines and slow service. And the Station is ugly! It depresses me just to go in there.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐ I would use them less

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/14/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
427

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

97403
16
428

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐		☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. We are a business in the Emu and it would be very inconvient for us to have to go somewhere else to mail daily. There are several days that we mail packages that need to be weighed.

4. Do you currently use local businesses in the community? I'm not sure what this question is asking. If your asking do I shop down town the answer is

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued? No.

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
16
430

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES
POSTAL SERVICE

POCKET NO. 97403
16
431
AUG 13 2000

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Downtown 5th + Willamette

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. My office is in the same building as the Post office - would be extremely inconvenient.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/5/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

97403
16
433

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
434

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: Pick up tax forms and voter registration form.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
435

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
436

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
437

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: River Ave.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/12/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
439

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
ITEM NO 16
PAGE 440

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
PART NO 16
PAGE 441

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Neither location is as convenient and will require more travel

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/8/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

97403
16
442

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

97403
16
443

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
444

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I will no longer use box service is university station is closed.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-9-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
445

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
446

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
447

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. EXTREME INCONVENIENCE - I CANNOT GET TO EITHER THE WILLAMOTTE ST OR SOUTHSIDE DURING THE OPEN HOURS. I'VE HAD MY P.O. BOX HERE FOR 20 YEARS

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ N/A

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

97403
16
445

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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541-341-3601
FAX: 541-341-3663

UNITED STATES
POSTAL SERVICE

97403
16
450

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I have a box here at the university as it is more convenient... I would not continue service if it was moved

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO 97403
ITEM NO 16
PAGE 451

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
ITEM NO 16
PAGE 452

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☒	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☒	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☒	☐	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☒
h. Buying Postal Money Orders	☒	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

POSTING NO 97403
ITEM NO 16
PAGE 4-3

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The University station is extremely convenient for me because I don't have to drive & make a separate trip to another PO office. I work at The University and live less than 1 mile away.

4. Do you currently use local businesses in the community?

Yes ☐ No ☒ I use the University Station only.

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO 97403
ITEM NO 16
PAGE 454

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO 97403
PERIOD 16
PAGE 455

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: But - I ride the bus from Creswell + leave at 7:15 + return at 5:05. All week long I can never get to my post office + also this leaves only Saturday - which I am not sure is even open still on Sat. Working on Campus I have always used this post office (22 yrs)!!

UNITED STATES
POSTAL SERVICE

97403
16
456

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Work Telephone number: [redacted] Date: 8-17-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
457

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES
POSTAL SERVICE

DOCKET NO 97403
ITEM NO 16
PAGE 458

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
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PAGE 459

-2-

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. $ Parking at main office ... DPA ~~[illegible]~~ 20 min Daily Round Trip for So. Side. This Office is w/in walking distance to home & work.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

DOCKET NO 97403
VOL NO 16
PAGE 4160

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I will have to drive to pick up my mail. I currently pick it up while on campus taking classes.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCUMENT NO. 97483
ITEM NO. 16
PAGE 463

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 464

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. The customer service here is much better than most other offices that I have used. They are always friendly and acknowledge my presence even if there is a long line.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I don't recieve mail at my home address as I have had problems of theft or poor delivery. I always use the university station as the next nearest office is much further away, has poor service and is not convienient for daily use.

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 46
PAGE 66

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO. 97403
ITEM NO. 16
PAGE 469

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Paul F. Bastinelli

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 470

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☑	☐	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. This is next to all of my works life, and play, and the employees are AMAZING!

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 3 AUG 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16 472

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

LOCATION NO. 97403
ITEM NO. 16
PAGE 473

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ occasionally
e. Send Express Mail®	☐	☐	☐	☐ occasionally
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I would be extremely unhappy if the University Station Post Office were closed, as it is very convenient for me. I live in Brownsville and am seldom in that location when that Post Office is open. But, I probably would not be nearly as unhappy as the hundreds of students living in the University of Oregon dorms (many of them foreign) who rely on the University Station Post Office for all their postal needs and many of whom do not have transportation. Yes, the Southside Post Office and the Main Downtown Post Office are not that far away, but both would be difficult to access by public transport and parking at both locations is almost impossible! You state that the office workload has declined, as it obviously does through the summer months when school is out, but I have very seldom been in that post office when there is not a line of 4 or 5 people waiting for service.

Please reconsider this proposed closure of the University Station Post Office.

Thank you,

[redacted]

[redacted]

DOCKET NO. 97403
ITEM NO. 16
PAGE 476

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES
POSTAL SERVICE

August 5, 2009

SEE OTHER SIDE

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the University Station revealed that the office workload has declined. This reduced workload and the fact that we have the Eugene Main Office Station located within a 1.1 miles and the Southside Station located within 1.9 mile radius suggests that the continuation of the University Station may not be warranted.

If you are a post office box customer, you have the option of post office box delivery at the Main Office Station, located at 520 Willamette Street, Eugene or Southside Station at 30 E 33rd, Eugene, or you may receive carrier delivery at your residence. Full retail service hours at Eugene Main Office are from 8:30 am to 5:30 pm, Monday-Friday. Saturday hours are 10: am to 2: pm. The lobby is open 5:00am to 7:00 pm Monday-Saturday. Southside Station is open 8:30 am to 6:00 pm, Monday -Friday. Saturday 10am-2:00pm. The lobby is open 24 hours a day for customer convenience. Postal services are also available at usps.com.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 21, 2009.

Thank you for your assistance.

Sincerely,

Paul Bastinelli

Paul Bastinelli, Postmaster
520 Willamette Street
Eugene, OR 97401-9998

MEETING NO. 97403
ITEM NO. 16
PAGE 480

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
483

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 484

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO. 97483
ITEM NO. 16
PAGE 486

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 487

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Springfield

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I work at UO - It's easier for me to use PO Box on campus.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCUMENT NO. 97403
ITEM NO. 16
PAGE 489

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
ITEM NO. 16
PAGE 440

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑ → ⊕ ←	☑ not never, b less than month
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ once
e. Send Express Mail®	☐	☐	☐	☐ once
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. I work on campus and go to school here. Being able to check my PO Box daily is wonderfully convenient. To go to the Downtown Post Office would reduce my ability to get to the Post Office to weekly or biweekly.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8-7

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97-103
ITEM NO. 16
PAGE 492

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
MEMO NO. 16
PAGE 493

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☒	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. This University Post office is an essential service for students, faculty and staff at the University of Oregon. Please do not close it.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

97403
16
495

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16
496

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☒	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. too far

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

My PO Box is at the univ. station.

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I think the PO should do full service during academic year + limited service at window from 6/15 - 9/15. Keep our PO Boxes + the UO P.O. open!

DOCKET NO. 97403
ITEM NO. 16
PAGE 498

POSTMASTER

Po. UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCUMENT 97403
ITEM NO. 16
PAGE 500

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
501

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 503

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I am not there during business hours. I work at the U of O and this PO is very convenient.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

If you close this Post Office it will be a huge inconvenience for me. ☹ Please Keep it open or I'll have to revert to Pony Express!

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCUMENT NO. 97403
ITEM NO. 16
PAGE 504

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. TOO FAR FROM MY BUSINESS/OFFICE TO USE FOR OUR DAILY NEEDS - WOULD REQUIRE SOMEONE FROM MY OFFICE TO DRIVE DAILY ~~FOR~~ TO PICK UP MAIL, SEND MAIL WHICH WILL RESULT IN A LOSS OF STAFF TIME & PRODUCTIVITY.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued? I DON'T UNDERSTAND HOW THIS RELATES..,

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted] (HOME)

Telephone number: [redacted] Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
507

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
508

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-16-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
510

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
511

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☒	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. There needs to be one on the Oregon Campus.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

97403
16
513

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

ITEM NO. 16
PAGE 514

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I would need to travel out of my way most days to pick up my mail, and would have to complete a substantial number of address change forms.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Mike Kraiman

ase do not discontinue the University Post Office (97403)! I have held a P.O. box in this location for over 20 ars, and doing business here is much more convenient and requires fewer automobile trips than using the Downtown or South Side branch would (I am a UO employee, which makes checking my mail here very easy). The Campus branch serves many members of the University and extended community, and is especially useful for the international students we serve.

As an alternative to shuttering this location completely, perhaps operating it on a half-day schedule would yield adequate savings, yet allow business transactions and box holder retention.

Thank you for your consideration.

[redacted]

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 517

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
5-18

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☒	☐	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: There is a large room next to the post office that helps Senior citizens

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

97403
16
522

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Inconvenient

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
523

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

97403
16
524

UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
526

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES
POSTAL SERVICE

97403
16
5827

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Southside has a shitty Parking Area - hard to enter and exit - Main P.O. - No Parking Nasty Workers - unhelpful University allows bike racks - University offers the best foreign mailing info & help - PO workers try to help me than to PO regs.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑ Not as much —

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 6, 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
529

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
530

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never	
a. Buy stamps	☐	☐	☑	☐	
b. Mail letters	☐	☑	☐	☐	
c. Mail packages	☐	☐	☑	☐	
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐	
e. Send Express Mail®	☐	☐	☐	☐	
f. Pick up mail from a Post Office Box	☐	☐	☐	☑	
g. Pick up mail from general delivery	☐	☐	☐	☑	
h. Buying Postal Money Orders	☐	☐	☐	☐	Sometimes
i. Buy stamp-collecting products	☐	☐	☐	☐	Sometimes

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/18/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
532

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
533
AUG 12 2004

Postal Customer Questionnaire

'lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™. or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The location would be very inconvenient. I would miss the personalized service provided by Greg + Ken

Make that VERY inconvenient

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/8/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
DATE 535

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

97403
16
536

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. the post office in the EMU is very small and it has good long time employees that I have gotten to know over the years.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
535

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
ITEM NO. 16
PAGE 539

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Eugene University Station is vital to the university students and teachers and surrounding community. Since June 1978 I have long lines at the U.S. This site is (very) essential. experienced Keep this site open, please.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

Would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 08-15-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

BOOKLET NO. 97403
ITEM NO. 16
PAGE 541

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCUMENT NO. 97403
ITEM NO. 16
PAGE 542

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ ☒ Sometimes
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
544

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
545

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☒
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: This is a business P.O. Box - We drive from business location to P.O. Box every morning to get our mail. CONVENIENT!

UNITED STATES
POSTAL SERVICE

97403
16
546

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
547

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
16
54T

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail® occasionally	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒ (Nowhere near one.)

If yes, which offices: _____

97403
16
549

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: August 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

97403
16
550

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97/03
16
SJI

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Sometimes	Never
a. Buy stamps	☐	☒	☐		☐
b. Mail letters	☐	☒	☐		☐
c. Mail packages	☐	☐	☒		☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐		☒
g. Pick up mail from general delivery	☐	☐	☐		☒
h. Buying Postal Money Orders	☐	☐	☐		☒
i. Buy stamp-collecting products	☐	☐	☐		☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES
POSTAL SERVICE

97403
16
552

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted] home address: [redacted]

Telephone number: [redacted] Date: 8/4/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
16
553

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

97403
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554

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES
POSTAL SERVICE

97403
16
555

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

97403
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556

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 5 of 7

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

97403
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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/12/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. AUG 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☑	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☑	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☑ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

MAYBE ☑ Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 7-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

You will "INCONVINIENT" by closing facility (post office) individuals, faculties, university in general ...

[redacted]

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PAGE 562

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☑	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. The campus Post Office is the most convenient. If this Post Office closes I will no longer use the PO Box service and will send all packages via Fed Ex or UPS

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 9-2-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97483
ITEM NO. 16
PAGE 565

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
ITEM NO. 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: Pick up tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Hibrons Pharmacy on 10th Main Station and Willamette

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☑ No Opinion ☐ Worse ☑

Please explain. Not convicnient. I bike to work and can walk across campus to pick up my mail and get what I need. I will close my P.O. box permanently and not receive mail @ another post office if this office is closed

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 9-3-2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☐ TWICE A YEAR
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Willamette St & 5th, Gateway in Springfield

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Further from my home & too busy at the windows

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ maybe No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-13-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

did not receive

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

If the Post Office is closing it would be a huge hardship to send change of address forms to all the people who send me mail! Please do not close this PO!

Vicky

DOCKET NO. 97403
ITEM NO. 16
PAGE 5/1

POSTMASTER

UNITED STATES POSTAL SERVICE

Po

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. My route to work does not go near any of the other post offices. It would add at least an hour extra running around town if the University post office shut down. My office is in the same building (EMU) as Post office

4. Do you currently use local businesses in the community?

Yes ☒ No ☐ I'm not sure what this has to do with anything. My "community" is C[redacted]

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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PAGE 574

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐ Available

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I work on the UO campus where this post office is located. I am a public transport rider, so these other locations are not convenient

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Eugene OR 97401-9998

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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PAGE 580

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
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520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

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Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: INTERNATIONAL STUDENTS VISITORS DAILY

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DEAR SIR

SELL THE MAIN POST OFFICE
TO THE EUGENE POLICE DEPT IT
IS ACROSS THE STREET FROM LANE
COUNTY JAIL CLOSE TO THE COURTS
EXPAND CONVENING STATION AND
CHANGE THE NAME TO
MICHAEL SELVES POST OFFICE
HIS OFFICE TOOK A DIRECT HIT
ON 9/11 AND HE WAS A DUCK!

I WANT MY POST OFFICE BOX
NOT TO CHANGE

[redacted]

[redacted]

POSTMASTER

UNITED STATES POSTAL SERVICE

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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

ITEM NO. 9403
PAGE 16 of 585

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑
J. Pick up packages	~~☑~~	☑		

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I would have to drive there. Make a special trip rather than simply walking a few blocks to the UO Station

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? What would the post office have to do with other businesses?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Although the Post Office at the University of Oregon is small, it serves a very large population of students, staff and faculty. During the academic year one will frequently find a long line of people waiting for service.

The UO Post Office is centrally located in our mini-city.

I hope the decision process is not based on number of PO Boxes alone as the UO Post Office serves approximately 20,000 people.

Personally, I use my PO Box for all incoming mail and packages as home delivery is just not safe.

POSTMASTER

UNITED STATES POSTAL SERVICE

ITEM NO. 97483
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Eugene OR 97401-9998

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UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Not as convenient at these locations because it is not close to my work place (University campus)

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

Please keep UofO office open!

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. U of O is the most convenient location.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

This is a strange question, I bet everyone uses local businesses independent of USPS.

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97483
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

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UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
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Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

1. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: It is the most convinent because of my work hrs. I cant get to other offices by closing time

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
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PAGE 597

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
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PAGE 598

Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

.. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: my parents are disabalid and I do their post office business (senior's)

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 600

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 60

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☑ OCCA	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: My work hours are the same as the post office. As I WORK at the UOIO, this post office is most convenient for me.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community? Sometimes

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
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PAGE 603

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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PAGE 604

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☒
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 606

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 11405
ITEM NO. 16
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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

Posta

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97483
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 6 of 3

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: I commute from Lorane

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. It is common to get packages. I have found that it takes 20 plus minutes to get packages or buy stamps at the Main Office.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/12/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 6
PAGE 615

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97-103
ITEM NO. 16
PAGE 6 of 6

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. I would be forced to use USPS alternatives due to the burden of using those facilities. Compared to the campus location those others are relatively inaccessible.

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Tyrrar Street / West Eugene

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Easy to park + run into Campus. Do NOT want to move to Main P.O. Southside is far from my home. Be sure, other options are available. I would only accept West Eugene transfer of box. Campus is fast, personal. Have had my PO Box for 22 YEARS.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑ not as likely. No reason to go into Campus.

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 7 '09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I would expect the P.O. to support reprinting costs of business cards, personal stationery etc. which shows my current PO Box since I have had the box for [redacted] years.

POSTMASTER

DOCKET NO. 97483
ITEM NO. 16
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UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The UO P.O. is on my way to doing regular BUSINESS + ACTIVITIES AT UO PARKING is FREE (A DEDICATED SPACE) + MORE Consistently available. I WOULD HAVE TO CHANGE ALL MY CARDS + PEOPLE I KNOW - Have had this address since [redacted]

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒ not those on 13th close to The UO

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug 6, 2009

[redacted]

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 624

POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

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Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403
ITEM NO. 16
PAGE 625

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

'onpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] work Date: 8/17/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCUMENT NO. 97493
ITEM NO. 6
PAGE 627
8/17/09

United States Postal Service
Additional comments regarding the University Station Post Office.

I'm writing to ask that the University Station Post Office, located on the UO campus, remain open. This is a very busy post office serving over 20,000 students and approximately 4,000 faculty and staff. Many of our students do not have transportation and are here on campus from all over the world. Closing this branch would pose a tremendous hardship on our students and particularly students who are here from other countries and rely heavily on this post office. In addition, many of the faculty and staff commute to campus on their bikes or public transportation which would make it difficult to go elsewhere.

Please keep our post office OPEN. Every time I go to the post office there is a line of people waiting which indicates to me that it is very busy.

We are a huge campus and the post office has become a part of our campus community.

Thank you,
[redacted]

UNITED STATES POSTAL SERVICE

97403

ITEM NO. 16

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Postal Customer Questionnaire

ease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Lowell Oregon - BUT they close at 5pm - the same time I get off work, and they are closed on the weekend! I work at the University of Oregon.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form. — See attached let
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Dear Post Office Review Coordinator, August 10, 2009

I am writing in support of keeping the University of Oregon branch open. I use this office quite often, and it will be a considerable drive to find one which I can get to after work or on the weekend. I work across the street at the Science Library at the University of Oregon, and use the Student Union building daily (where this branch is located), and am often stopping at the post office. No extra car trips needed. I live in Lowell Oregon which is a rural town 20 miles from campus, where they have a post office branch that closes at 5pm (the same time I get off work), and is closed on the weekends. My next closest branch is Springfield Oregon, which is a 30 mile round trip (at least they are open Saturday mornings until noon).

I've been using this branch for 17 years now, and I've noticed that the lines are always long, and they have also been reducing the number of staff there, as only one out of three windows is usually open. I realize that the use is low during the summer, but during the school year, It seems incredible to say that there isn't enough use to keep it open. No wonder people are finding the Post office to be problematic to use. Thanks, for your consideration,

[redacted]

POSTMASTER

LOCATION NO. 97403
ITEM NO. 16
PAGE 632

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 33

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The University station is more convenient than either the Southside or Main Post offices. I work on campus so I can walk by the University station to pick up mail. the other two stations would require me to make a special trip to check my P.O. Box.

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

REQUEST NO. 92483
ITEM NO. 16
PAGE 63

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☒	☐	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☒	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☒	☐	☐	☐
e. Send Express Mail®	☒	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: translate to foreign students Post Office services.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. friendly personnel, Human size office

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8-12-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

I would be devastated if the U.O. post office closes.

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 637

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. faster Lines

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8.17.09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☑	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☑

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 6
PAGE 643

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 92403
ITEM NO. 16
PAGE 644

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☐ YEARLY X	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐ X	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. NOT CONVIENT AT ALL, I WORK ON CAMPUS.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-11-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 9403
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PAGE 646

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
ITEM NO. 16
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: The tax forms were not at PO but at library

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8-13-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 649

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☐	☑
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. So crowded down town!

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted] (school :)

Telephone number: _____ Date: Aug 2, 2009 OR [redacted]

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 652

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 653

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

. Picking up government forms (such as tax forms)	Yes ☑	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: I live in East Campus and always use University Station. Occassionally my mail delivery requires that I go to the South Eugene P.O. to pick up a package and I find it very inconvenient. The distance is far enough to require a car or multiple bus changes.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service? N/A

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community? — Meaning grocery stores?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
ITEM NO. 16
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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☑
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. If we are talking about my use of a PO Box, I'd cancel my account. I have no car & work at the UO

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
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PAGE 658

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. I live a mile from UofO and I work on campus. therefore, for convenience the UofO PO is the best for me

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 11 AUG 09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO. 97403
ITEM NO. 16
PAGE 1 of 1

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐ 2-3 times	☑	☐	☐
g. Pick up mail from general delivery	☐	☑	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐ occassionally	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. distant from home, convience of office and lobby hours.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ possibility not No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

Pos

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I do my mail requirements during break or lunch. I park off-campus in Springfield so my 1/2 hr lunch is not possible to be rushing and not convenient.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Important: Most international students have no auto/cars and The University Post Office is a valuable service to international students, scholars and visitors from out-of-state. I receive mail from my family overseas as well.

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

MEETING NO. 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

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541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☑
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: August 6th, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☑	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Downtown Eugene, Willamette Street. Too busy.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☑ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

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Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☒	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☒	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☒	☐
i. Buy stamp-collecting products	☐	☐	☒	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☒ No ☐

If yes, please explain: office acts as a resource important to the constantly transient UO community

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. would have to leave the UO campus to pick up, thus deal with traffic & transport of mail on daily basis.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: UO Campus Radio - KWVA FM
(please print your name)

Address: PO Box 3157 Eugene, OR 97403

Telephone number: 541-346-4091 Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Please, Please, PLEASE don't take this post office away. We depend on it significantly!

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POSTMASTER

UNITED STATES
POSTAL SERVICE

September 15, 2009

UO Campus Radio – KWVA FM
PO Box 3157
Eugene OR 97403

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Too far

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

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If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Will require additional or special travel.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

b.

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Far out my way. I have regular business at the university.

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued? ? Not sure what you mean?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 14, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

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541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted] (please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

DOCKET NO. 97403
ITEM NO. 16
PAGE 688

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

97403

ITEM NO. 16

PAGE 689

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☐ occasionally	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	irregularly ☐	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. it is remarkably convenient for all University staff & students to stop in the P.O. in between other obligations — not so

4. Do you currently use local businesses in the community?

Yes ☒ No ☐ not the Post Office

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ ? would have a choice?

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: — Date: 8-10-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

DOCKET NO. 97403
ITEM NO. 16
PAGE 641

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

UNITED STATES POSTAL SERVICE

DOCKET NO. 97483
ITEM NO. 16
PAGE 692

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☑	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Eugene Main is closer, but parking is a headache.

4. Do you currently use local businesses in the community?

Yes ☐ No ☑

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: Aug. 10, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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September 15, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☒	☐	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☒	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☒	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☒	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☒	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐ They are rarely available and I desperately need them there.

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: University Station is easily accessible from the EMX stop straight from downtown - as I have difficulty walking, it is very convenient for me.

UNITED STATES POSTAL SERVICE

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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. BOTH ARE MORE DIFFICULT TO GET TO FOR ME.
OTHERWISE, I HAVE NO WAY OF KNOWING HOW THEY WOULD COMPETE, AS I'VE COUNTED ON THE UOFO FOR YEARS.

4. Do you currently use local businesses in the community? IN THE UNIVERSITY AREA, YES.

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued? IN THE UNIVERSITY AREA, NO.

Yes ☐ No ☒

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: _____ Date: 8/10/2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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PAGE 200

POSTMASTER

UNITED STATES POSTAL SERVICE

September 15, 2009

[redacted]
PO Box 3211
Eugene OR 97403

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to Postmaster Paul Bastinelli.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
ITEM NO. 16
PAGE 701

1846 Orchard St
Eugene OR 97403
Aug 14, 09

Dear Postmaster Bastinelli,

Though I received a form to fill out in regard to the possible closing of the U.S. Post Office at the U of O (which I have misplaced) I prefer to write to you. I have used that P.O since [redacted] and I have never driven a car. Please keep this P.O. open - for profesional & other important mail I have a P.O. Box at the U of O Branch. Now that I am old getting to the other U.S. Post offices is even harder since I don't drive. But I am still sometimes on campus or younger colleagues can easily pick up my mail for me.

Please keep this P.O. open! - even if you have to reduce the "open" hours.

Thank you

[redacted]

P.S. Changing all addresses if the P.O. closed & I would loose the P.O. Box would be a huge task. I need to have a P.O Box for much important mail.

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
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PAGE 103

[redacted]

8/5/2009

PO Review Coordinator
Box 4829
Portland, OR 97208

Dear Review Coordinator

I have heard that you are considering closing the campus post office at the University of Oregon.

I urge you not to do that.

The office is busy and serves the whole university community. I'm not sure what we would all do. Will you be moving our boxes elsewhere if you close this Post Office?

[redacted]

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PAGE 104

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541- 341-3663

DOCKET NO. 97403
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August 25, 2009

Chuck Theobald
3370 Potter Street
Eugene, OR
97405

Post Office Review Coordinator
United States Postal Service
PO Box 4829
Portland, OR
97208

Greetings,

I am writing to express my dismay at the proposed closure of the University of Oregon's University Station Post Office. In addition to being an historic fixture at the University (nearly sixty years at that location), this Post Office serves over 20,000 students and other members of the University community. I would be hard-pressed to guess how many letters from home and care packages have come through this Office, but I know it continues to this day. Employed as a computer professional with the University, I regularly use this facility and quite often find a line of patrons a dozen or more deep, so the proposed closure cannot be for want of volume.

I urge you to keep University Station operational as it is now. It should continue to provide the fine service it does to University students and others of the local community.

Sincerely,

[redacted]

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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
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From:

[redacted]

8/27/09

Dear Post Office review Coordinator,

I have heard that the Eugene, OR postoffice in the EMU on the University Campus is in danger of being closed. Please reconsider this idea, and keep this post office open. I have worked on the UO campus for over five years, and nearly every time I go to the post office, it is full of people. For many students, this is the easiest and closest place to send letters and packages. For the many employees, including myself, it is the only way I can visit the post office during work hours without having to take a long lunch or personal time. Please keep the post office open. Thank you!

[redacted]

DOCKET NO. 97403
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PAGE 708

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

[redacted]

DOCKET NO. 97403
ITEM NO. 16
PAGE 709

[redacted]
Fax: [redacted]

August 27, 2009

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, OR 97208

Re: Proposed closure of U. S. Post Office facility on the University of Oregon Campus

We are concerned that the U. S. Post Office at the University of Oregon, located in the EMU will be closed. We have had a business PO Box at this facility for decades.

We hold office space in the EMU and provide legal services to students. It would be a tremendous burden and inconvenience for us to have to go elsewhere to pick up mail and purchase other necessary mail services.

We hope you will reconsider your proposal of closing this U. S. Post Office facility and keep this branch open and fully operational.

Thank you for your consideration.

Sincerely,

[redacted]

DOCKET NO. 97403
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POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

Sept. 11, 2009

DOCKET NO. 97403
ITEM NO. 16
PAGE 111

Save our Post Office
P.O. Review Coordinator
Box 4829
Portland, OR 97208

Dear Sir/Madam,

I urge you to retain the Post office at the University of Oregon in Eugene. I realize that you're trying to save money by closing smaller offices, but I think the University has a unique population with special needs.

I have often seen nonresidents and foreign students mailing multiple, very heavy boxes back home. To do this at the Main P.O. on Willamette, or the very tiny P.O. in a drugstore on 18th, would require taking a bus & then transferring to a second bus. In addition, there is the problem of multiple foreign languages within the University population.

I thank you for your consideration of this request.

Sincerely,

[redacted]

DOCKET NO. 97403
ITEM NO. 16
PAGE 112

POSTMASTER

UNITED STATES
POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
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PAGE 713

Sep 15 09

I can't even imagine the N of O with no post office! I keep a box there so I ~~to~~ have to walk through the lovely grounds regularly. The folks there - Ken - Greg, and sometimes the ladies. They're good people. Please try to keep this 10 open. If you close it, I'll have to have my mail delivered at home.

Sincerely

[redacted]

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 714

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
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30 July 09

Sirs,

I strenuously advise against closing the University of OREGON Branch Post Office in the EMU Memorial Union. It ought to be enlarged! It gets heavy use from September till late June - even during the summer months when school enrollment is 25% of the normal school year, the lines are long. I have been using that branch more often than any other since 1965, both as a student and UO staff member. The nearest post office is over a mile away with congested parking inside a HIRONS Variety Store. It's not convenient or safe nor do they have the expertise of UO Post Office. Customers come first

[redacted]

DOCKET NO. 97403
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PAGE 7 16

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 92403
ITEM NO. 16
PAGE 7/7

August 17, 2009

Post Office Review Coordinator
U.S. Postal Service
P.O. Box 4829
Portland, OR 97208-4829

Dear Sir or Madam:

I am writing to express my concern about the possible closure of the University Station Post Office at 1222 E. 13th Avenue, Eugene, OR 97403-9701.

I am a senior at the University of Oregon, and have lived close to campus without a car since 2006. The university post office has played a huge role in helping me keep contact with friends and relatives. Many people – especially incoming freshmen and over 1,200 international students – rely on the university post office as their only means to mail letters and packages home.

I realize that it will not be possible to save every post office location in Oregon, but please do not close this one. It would greatly take away from the experience of being a student at the University of Oregon.

Sincerely,

[redacted]

POSTMASTER

DOCKET NO. 97403
ITEM NO. 16
PAGE 718

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

[redacted]

August 17, 2009

DOCKET NO. 97403
ITEM NO. 16
PAGE 719

[redacted] Office Review Coordinator
US Postal Service
PO Box 4829
Portland, OR 97208-4829

re: proposed closure of 97403

To the Coordinator:

I am deeply disturbed that the comment period for determining the fate of 97403 occurs during the time of the year when its natural constituents, the students at the University of Oregon, are largely away. To me, this represents either an unexplainable lack of attention paid to the patterns of the use of that site or a deliberate attempt to circumvent honest debate in deciding the issue of closure. I have made my comments known to the US Postal Service complaint line and to Congressman Peter DeFazio's office. With this notice, I will assume that either the Postal Service will extend the comment period through November when the students will be able to respond or will accept the charge that the timing of the comment period is, indeed, an attempt to avoid obtaining the input of the community that uses that Post Office the most.

[redacted]joy the intimate nature of 97403 and I hope it can remain open once the entire community has had a chance to respond. If, instead, I must relocate my PO Box, I request that it be done with no additional charge for keys or anything and that I get to keep the original box number. Having a permanent, stable address was the primary motivation in my getting the PO Box and I believe that the Postal Service has the technology necessary to allow me to keep the exact same address but have my mail delivered to another location.

Sincerely,

[redacted]

cc: Congressman Peter DeFazio

POSTMASTER

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
ITEM NO. 16
PAGE 720

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

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Sincerely,

Paul F. Bastinelli

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Postmaster
520 Willamette St.
Eugene OR 97401-9998

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EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
ITEM NO. 16
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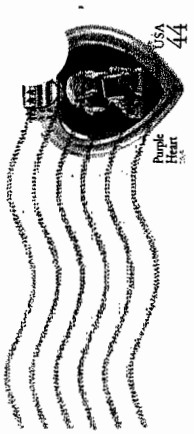

EUGENE OR 974
05 AUG 2009 PM 1 T

August 4, 2009

PO Review Coordinator
Box 4829
Portland, OR 97208

Dear Review Coordinator,
I am writing to ask you to not close the Post Office located on the University of Oregon Campus in the Erb Memorial Union Building. That branch is always busy with students, faculty, and staff who live and work on campus. Many of us do not have cars, and this is the only US Post Office on the east side of Eugene.
Please save our Post Office!

Sincerely,
[redacted]

[redacted]

DOCKET NO. 97403
ITEM NO. 16
PAGE 722

POSTMASTER

UNITED STATES POSTAL SERVICE

October 1, 2009

[redacted]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the University Station. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Enclosed is information for alternate access locations to purchase stamps and mail packages.

If it is determined that a discontinuance of the University Station should be pursued, a formal proposal will be posted in the University Station at a later date.

Sincerely,

Paul F. Bastinelli

Paul F. Bastinelli
Postmaster
520 Willamette St.
Eugene OR 97401-9998

520 WILLAMETTE ST
EUGENE OR 97401-9998
541-341-3601
FAX: 541-341-3663

DOCKET NO. 97403
ITEM NO. 16
PAGE 723

4120 Alder Street
Eugene, OR 97405-4503
August 21, 2009

Post Office Review Coordinator
US Post Office
PO Box 4829
Portland, OR 97208-4829

Hello,

According to the Register Guard, you are reviewing whether or not to close the U. S. Post Office located within the Erb Memorial Union on the campus of the University of Oregon.

I have found the campus Post Office to be quite convenient. Judging from the customer lines, which are long during the school year, others find this to be so as well. Unlike the situation in Corvallis where one edge of the campus is close to the downtown Post Office, it is a long walk to the other post offices here in Eugene, indeed, more of a bus or car ride.

For those of us with vehicles this would be no problem. However, at least one class of students, those from other countries, are not usually so blessed. Indeed, they comprise a significant fraction of those waiting in line based on my experience. Since they already pay roughly 3 fold more to attend the University than do in-state students, their situation should not be discounted.

I ask one of the clerks at the University PO about the pending closure. He confirmed that public input is being gathered.

The day seems to be coming when surface mail will be a thing of the past. But this day does not seem to have yet arrived on the U of O campus. Hopefully, our EMU branch can be kept open at least for now even if only on a reduced hours basis.

Sincerely,

[redacted]

DOCKET NO. 97403
ITEM NO. 16
PAGE 725

[redacted]

August 4, 2009
15:15

To Whom it May Concern,

It surprises me that the little post office at the Erb Memorial Union would be threatened with closure due to declining mail volume and revenue when, during the summer vacation, most students aren't even here to complain about it! However, during the year, the lines are very long as the post offices around the city are very busy from the last week of September to the second week of June. It's busy here ALL the TIME, and it's a great place for a post office, on the University of Oregon college campus. Why would you evaluate during a slow period that is uncharacteristic of this post office? Besides, as i am writing this, there are pretty long lines right now, and it is summertime! Please consider the great inconvenience that will be caused should it close down, as i have taken the time to write this; i am a university of oregon graduate with a B.A. in Music and i beg you to please spare some foresight.

Genuinely yours,
[redacted]

UNITED STATES
POSTAL SERVICE

97403
ITEM NO. 6
PAGE 727

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. small post office is better

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address:

Telephone number: Date: Aug 6, 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16 of 29

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☒	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Downtown - main Office

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
16
731

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☑ No ☐

If yes, please explain: Helping neighbor retrieve mail

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
16
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Postal Customer Questionnaire

.. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	
f. Pick up mail from a Post Office Box	☐	☐		
g. Pick up mail from general delivery	☐	☐	☐	
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☑ No Opinion ☐ Worse ☐

Please explain. But this is a prime location for students

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

(please print your name)

[redacted]

Telephone number: [redacted] Date: 8-5-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES
POSTAL SERVICE

97403
16
735

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☒

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
16
137

Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☒

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
16
739

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☒	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] (please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☐	☑
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☑	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16 743

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☑

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 6 of 745

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☑	☐	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☑	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☑	☐	☐	☐
e. Send Express Mail®	☑	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

THE CAMPUS POST OFFICE IS UNIQUE, SERVES A DIVERSE POPULATION OF 30,000 UNIVERSITY STUDENTS, FACULTY FOLKS. SHOULD NOT BE CLOSED —

[redacted]

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES
POSTAL SERVICE

97403

Postal Customer Questionnaire

NO. AUG 16
PAGE 245

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: obvious ?

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: [redacted], Hwy 99 at Beltline, [redacted], [redacted] Alvadore

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. This is the only post office I use because I work 8-5 & don't leave campus during the day

4. Do you currently use local businesses in the community?

Yes ☐ No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: _____

Telephone number: [redacted] Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
REL. NO. 16
PAGE 749

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	[illegible]	☐	☐
c. Mail packages	☒	[illegible]	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. The only station I currently use is the university station. My hours here make it virtually impossible to use other stations.

4. Do you currently use local businesses in the community?

[redacted] No ☒

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: _____

Telephone number: [redacted] Date: 8-6-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

ITEM NO. 97403
PAGE 16
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: I work near the post office on 5th Street

UNITED STATES
POSTAL SERVICE

SOCIETY NO. 97403
REV. NO. 16
PAGE 752

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☒ Worse ☐

Please explain. I would not like to use a different Post Office if it meant a new po box #. Other than that I don't mind which po I use.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: _____

Telephone number: [redacted] ate: 8/8/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

ITEM NO. 97403
PAGE 16
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lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐ once in awhile
e. Send Express Mail®	☐	☐	☐	☐ As needed - 2x in last week
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: HIRONS

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. the people at the UO are great. They're very helpful + personable.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Please Keep the U of Station open. IT'S A NEEDED Service

UNITED STATES POSTAL SERVICE

NO. 97403
ITEM NO. 16
DATE 755

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☒	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☒ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

P.S. I am concerned about the University Station Post Office's relatively short hours of operation. In other words, because they close so early (i.e., at 4:30pm) Monday through Friday, plus they do not pick up mail on Saturdays, I believe this is adversely affecting their overall business! Instead, they should be open longer hours, plus Saturdays.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☑ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: (prefer to remain anonymous. Thanks.)
(please print your name)

Address: _____

Telephone number: _____ Date: Aug. 7, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. → Sorry! I don't presently have additional paper! Please see my comment on the bottom of the first page. Thanks!
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Please consider that the University of Oregon is a community of some 30,000 students, faculty, and staff. Though the volume of business may have recently declined, the campus (University station) post office sees very heavy use during many hours each day over the academic year. It would be a tremendous inconvenience for thousands of customers should this post office be closed.

Thank you,

[redacted]

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

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Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

97403
ITEM NO. 16
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☐ Sometimes
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☑	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐ Sometimes
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐ ?

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☑ No ☐

If yes, which offices: Westside P.O. (off. W. 11th)

UNITED STATES
POSTAL SERVICE

DOCKET NO. 97403
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3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. it will not be convenient

4. Do you currently use local businesses in the community?

Yes ☑ No ☑

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ don't know

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8-11-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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PAGE 6
764

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Willamette office, but the post office on campus is more convenient

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: USPO

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

Save our Post Office

EUGENE OR 974

05 AUG 2009 PM 1 T

Post Office Review Coordinator
PO Box 4829
Portland OR 97208

97208$4829

Please save the University of Oregon's US Post Office.

Although this Post Office has a small number of boxes compared to others, it serves a student population of approximately 20,000 plus faculty and staff.

The university is a city that needs a post office. It is not an option for the majority of our students to walk to another place.

Please save the University of Oregon's US Post Office.

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ITEM NO. 16
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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☒

If yes, which offices: River Road Station - not open on way to work

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. Not able to get mail quickly & return to work. very inconvenient for student workers to pick up mail.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted] - U of O
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/7/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☑	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. University station is conveniently located - location important factor ***

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire

IN AUGUST? WHO DO YOU THINK IS HERE? HOW HONEST IS THAT? YOU ARE COWARDS.

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☑	☐	☐
b. Mail letters	☑	☐	☐	☐
c. Mail packages	☐	☑	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☑	☐	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☑	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☑	☐
i. Buy stamp-collecting products	☐	☑ X	☑	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐ NOT POSSIBLE ☑

Please explain. MY WORK SCHEDULE PREVENTS ME FROM GOING THAT FAR DURING OPEN HOURS (SATURDAYS INCLUDED)

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES
POSTAL SERVICE

August 5, 2009

(1) This is absolutely untrue. Try handling international mail without tax-supported services. You use federal, State, and local police. The U.S.P.O. infrastructure in which you operate is tax-payer provided. When you fail, which you often do, who bears the brunt of it?

(2) A "radius" is not a round trip, and you have your mileages wrong. It is 7 miles to 97405, and 4 to 97401 (where there is no parking lot). 97403 is a WALK.

Dear Postal Customer:

DOCKET NO. 97403
ITEM NO. 16
PAGE 773

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently. (1)

As the postal manager responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the University Station revealed that the office workload has declined. This reduced workload and the fact that we have the Eugene Main Office Station located within a 1.1 miles and the Southside Station located within 1.9 mile radius, suggests that the continuation of the University Station may not be warranted. (2)

If you are a post office box customer, you have the option of post office box delivery at the Main Office Station, located at 520 Willamette Street, Eugene or Southside Station at 30 E 33rd, Eugene, or you may receive carrier delivery at your residence. Full retail service hours at Eugene Main Office are from 8:30 am to 5:30 pm, Monday-Friday. Saturday hours are 10: am to 2: pm. The lobby is open 5:00am to 7:00 pm Monday-Saturday. Southside Station is open 8:30 am to 6:00 pm, Monday -Friday. Saturday 10am-2:00pm. The lobby is open 24 hours a day for customer convenience. Postal services are also available at usps.com.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by August 21, 2009.

Thank you for your assistance.

Sincerely,

Paul Bastinelli

Paul Bastinelli, Postmaster
520 Willamette Street
Eugene, OR 97401-9998

UNITED STATES POSTAL SERVICE

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PAGE 16 774

Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐ X	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: yes a handy place to have where all can go to pick up forms.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

Taking this post office away from students that have no transportation is wrong. Most post offices aren't open during a time we can leave work to take care of it. Gateway isn't open long enough. I ride the bus would be a hardship on myself & others that rely on [illegible] post office.

UNITED STATES POSTAL SERVICE

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16
775

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: [redacted]
(please print your name)

Address: University of Oregon

Telephone number: [redacted] Date: 8/11/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☒
b. Mail letters	☐	☐	☒	☐
c. Mail packages	☐	☐	☐	☒
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☒	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☒ No ☐

If yes, which offices: Springfield P.O. I am picking mail up at my father's P.O Box + will stop doing so when the rent comes due.

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☐	☐	☐	☐
c. Mail packages	☐	☐	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☐ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

_____

_____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☐

If yes, which offices: _____

_____

_____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☒	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☒	☐	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☒	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☐	No ☒
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. University post office is within walking distance - I will have to drive or bike. This will also apply to many students who do not have cars.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐ -this question is unrelated to my use of the post office

Name: [redacted]
(please print your name)

Address: [redacted]

Telephone number: [redacted] Date: 8/10/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

This post office is very very busy during academic year - often 6+ people in line.

The employees give great service.

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑

Please explain. Less convenient location

4. Do you currently use local businesses in the community?

Yes ☑ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☑ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES
POSTAL SERVICE

Postal Customer Questionnaire

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Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☑	☐	☐
c. Mail packages	☐	☐	☐	☑
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☑
e. Send Express Mail®	☐	☐	☐	☑
f. Pick up mail from a Post Office Box	☐	☐	☐	☑
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☑ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☑

If yes, please explain: tax forms

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☒ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: [redacted]
(please print your name)

Address: n/a

Telephone number: _____ Date: 08/18/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

'onpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☒	☐	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☒	☐
e. Send Express Mail®	☐	☐	☒	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☒
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

'onpostal Services

a. Picking up government forms (such as tax forms)	Yes ☒	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name. _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

We love our campus post office & the convenience it provides to students faculty & staff.
Please continue!

UNITED STATES POSTAL SERVICE

DOCKET NO. 97403
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Postal Customer Questionnaire

Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☐	☐
b. Mail letters	☒	☐	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☐
e. Send Express Mail®	☐	☐	☐	☐
f. Pick up mail from a Post Office Box	☐	☐	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☐
h. Buying Postal Money Orders	☐	☐	☐	☐
i. Buy stamp-collecting products	☐	☐	☐	☐

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☐

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 8/6/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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To whom it may concern,

I am not a heavy user of the University Station Postal Office but I have, on each occasion I have been there, observed large numbers of people, particularly international students and EMU staff queuing up to use the services. I live near the UO, much closer than to the next closest full service Post Offices, and conduct most of my mailing business at University Station except on Saturdays. I have found the staff to be incompetent and rude but never the less this Post Office is quite useful to the University of Oregon community and I believe that it should remain open.

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☒	☐	☐
b. Mail letters	☐	☒	☐	☐
c. Mail packages	☐	☐	☒	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☐	☒
e. Send Express Mail®	☐	☐	☐	☒
f. Pick up mail from a Post Office Box	☐	☒	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☒
h. Buying Postal Money Orders	☐	☐	☐	☒
i. Buy stamp-collecting products	☐	☐	☐	☒

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes ☒ No ☐

b. Assisting senior citizens, persons with disabilities, etc. Yes ☐ No ☒

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☒

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☒

Please explain. I don't drive.

4. Do you currently use local businesses in the community?

Yes ☒ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☒ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

UNITED STATES POSTAL SERVICE

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Postal Customer Questionnaire

lease check the appropriate box to indicate if you use the University Station Post Office for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	☐	☐	☑	☐
b. Mail letters	☐	☐	☑	☐
c. Mail packages	☐	☐	☑	☐
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	☐	☐	☑	☐
e. Send Express Mail®	☐	☐	☑	☐
f. Pick up mail from a Post Office Box	☐	☑	☐	☐
g. Pick up mail from general delivery	☐	☐	☐	☑
h. Buying Postal Money Orders	☐	☐	☐	☑
i. Buy stamp-collecting products	☐	☐	☐	☑

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes ☑	No ☐
b. Assisting senior citizens, persons with disabilities, etc.	Yes ☐	No ☑

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes ☐ No ☑

If yes, which offices: _____

3. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Southside Station facility or the Eugene Main Post Office will compare to your current service?

Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐

Please explain. _____

_____

_____

4. Do you currently use local businesses in the community?

Yes ☐ No ☐

If yes, would you continue to use them if the University Station is discontinued?

Yes ☐ No ☐

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire using the envelope provided by August 21st, 2009, to the following address:

Post Office Review Coordinator
US Postal Service
PO Box 4829
Portland, Or. 97208-4829

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ITEM NO.
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Please save the University of Oregon's US Post Office.

Although this Post Office has a small number of boxes compared to others, it serves a student population of approximately 20,000 plus faculty and staff.

The university is a city that needs a post office. It is not an option for the majority of our students to walk to another place.

Please save the University of Oregon's US Post Office.

DOCKET NO. 97403
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August 11, 2009

Post Office Review Coordinator
P.O. Box 4829
Portland OR 97208

To Whom It May Concern:

I am writing to protest the planned closing of the post office on the University of Oregon campus.

My name is [redacted], I'm the A[redacted]. In the course of my day to day duties, I am in contact with many international researchers, graduate and undergraduate students. Often this is their first experience away from their home country. Most live on or near campus, do not drive and feel safe staying close to the University Community. They conduct most, if not all, of their business on foot.

There is typically a line of five or more people waiting to mail letters and packages overseas each time I go to the post office. Each clerk needs to be patient while explaining the rules and regulations of mailing abroad, as English is not the clients' mother tongue. Each transaction probably takes longer than it would if the client were an English speaker. We've had many different clerks through the years and each seems to recognize this need and embrace it.

Please reconsider the plan to close the campus post office as it will present a hardship to those students who frequently use it.

Sincerely,

[redacted]

PLEASE POST

USPS TO CLOSE DOWN
MOST-WALKED-INTO POST OFFICE
IN THE UNITED STATES

"UNIVERSITY STATION" 97403

BIG DROP IN SERVICE (HIGH INTERNATIONAL VOLUME)
SMALL SAVINGS FOR USPS (LOWEST-COST EUGENE STATION)
(TYPICAL USPS LOGIC: GOTTA HIT THAT UNIVERSITY WHILE THEY AIN'T NOBODY THEYA; KNOCK OFF THE LI'L ONES)

USPS: WE TOOK THE "OFFICE" OUT OF "POST OFFICE" (Nixon, 1972)
AND FORGOT TO PUT BACK "SERVICE"
(WHY SHOULD WE? WE HAVE A MONOPOLY)

—Disappearing street-corner mailboxes (95% reduction since 1972; 300% increase in Eugene population; advertising bothers us)
—Postage up from 8¢ to 44 ¢ (550%); min. wage $2 to $8 (up 400%); inflation starts *here*
—Disappearing alternate mail rates (now first-class only; if you use "Media Mail," we'll rip it open, mess it up, and you'll switch to first-class)
—We done a use survey at the heighth of the school year (August) and found there warn't nobody there—which proves are point

USPS: The Less We Do, the Easier It Is!

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Routing Slip

To	Dept., Office or Room No.
1. MEMO TO THE RECORD	
2.	
3.	
4.	
5.	
6.	

___ Approval
___ Signature
___ Comment
___ See Me
___ As Requested
___ Information
___ Read and Return
___ Read and File
___ Necessary Action
___ Investigate
___ Recommendation
___ Prepare Reply
___ _____

From: Dee DeSimini
Discontinuance Coordinator

Date: 10/16/2009

Extension

Room No.

Remarks

There are 12 letters sent in by customers that were answered. These customers did not return the questionnaire.

There are 34 returned questionnaire that did not have return addresses therefore a response letter could not be sent.

There are four typewritten comments sent in from anonymous sources in this record.

[redacted]

UNITED STATES POSTAL SERVICE

Postal Customer Questionnaire Analysis

Questionnaires were distributed to all post office box customers of the Eugene University Station on August 5, 2009. Additionally, questionnaires were available at the Eugene University Station to walk-in retail customers.

A. Number of Questionnaires

Total questionnaires distributed	346	
Favorable to proposal	13	17 CAR
Unfavorable to proposal	186	169 AR
Expressing no opinion	46	61 CAR
Total questionnaires received	245	247 CAR

B. Postal Concerns

The following postal concerns were expressed:

Concern: Customers wanted to know why the customer lines were so long at the Eugene Main Post Office.

Response: The Eugene Main Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Eugene postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Concern: Customers complained about the parking lot at the Eugene Main Post Office.

Response: It is not necessary for customers to travel to the Eugene Main Office to obtain retail service. Most retail services are available at Hirons CPU which is located .5 miles away.

Concern: Customers expressed concern over a postal representative not being customer oriented.

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. In this case, the concerns and opinions of the University Classified Station customers are very important in determining the best alternate form of effective and regular service to offer the community.

Concern: Customers were concerned about having to make an address change on their bank checks and stationery.

Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers

in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Concern: Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office are available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox.

Concern: Customers expressed concern that postal employees at the Eugene Main Post Office are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

Concern: Customers were concerned about senior citizens.

Response: Hirons Contract Postal Unit will continue to provide many of the same services as University Classified Station. The CPU operator will provide special assistance to senior citizens and those who face special challenges.

Concern: Customers said they would miss the special attention and assistance provided by the personnel at the University Classified Station.

Response: Courteous and helpful service will be provided by personnel at the Eugene Main Post Office and Hirons CPU. Special assistance will be provided as needed.

Concern: Customers stated the timing of the Postal Service's consideration of post office closures did not allow for student input as the majority of students were off campus for the summer.

Response: The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to one another, to determine where consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

C. Nonpostal Concerns

Concern: Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Reorganization Act requires the Postal Service to operate on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service requests a rate increase. One advantage of this proposal is a savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Concern: Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

UNITED STATES POSTAL SERVICE

Classified Station/Branch or Community Post Office Discontinuance Checklist

Proposed Discontinuance Facility Information

District Name: Portland

District Contact: Dee A. DeSimini Telephone Number: 503-294-5716

Office Name University Station

State: OR ZIP Code: 97403

County: Lane Congressional District: 04

Date office established 1950 EAS Postmaster Level E-24

Reason for Discontinuance (i.e., Operational Efficiencies, Reduced Workload, Proximity of Neighboring Retail Units):
Reduced Workload and to improve operational efficiencies, eliminate redundancy and four alternate services within 1.1 miles.

Is facility owned (Yes or No) NO If no, when does the lease or contract expire? 4/17/2010

Is there a termination clause? YES If no, What are lease termination plans?

How many customers are affected:

Post office box customers:	346
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	346

Window Service Hours: M-F 8:30 AM – 4:30 PM Sat none

Lobby Hours: M-F 6:00 AM – 8:00PM Sat 6:00 AM – 8:00 PM

Retail Customer Data :

What is the Post Office Box Fee Group for this location? _____3_____
How many Post Office Boxes are at this location? _____[redacted]_____
How many Post Office Boxes are rented at this location?_____[redacted]_____
What are the plans for the post office box customers? Shift to Main Office or Southside Station
Does the office have an APC? NO If yes, what are the plans for APC?

Total Window Staffing (Earned/Actual Staffing Graph, October/March of most current FY):
(attach documentation) Attached

Average WTIL (12-month data) # of WTIL over 5 minutes 0
(attach documentation) Not available Included Report

CSM Trend Data (Last 4 quarter trends): Attached
(attach documentation)

WIR for the last three fiscal years were:

$ [redacted] 07 [redacted]

$ [redacted] 08 [redacted]

$ [redacted] 09 [redacted]

Total Operating Expenses for last 12-month data (ADM): FY 09 YTD $155,599

Average Daily Retail Transactions (12-month data) (Total Transactions divided by number of retail business days) (Source: Monthly, Yearly RDM FLASH): [redacted] FY09

Total Retail Transactions for current fiscal year and same period last year (RDM Flash):
SPLY [redacted] **Current** [redacted]
Retail Transaction Trends for last three fiscal years (RDM FLASH):
FY 07 [redacted] **FY 08** [redacted] **FY 09** [redacted]

Total Customer Visits for current fiscal year and same period last year (RDM Flash):
SPLY [redacted] **Current** [redacted]
Attach Map that illustrates the number of retail units within 10 miles, including alternate access sites. Use Retail Optimization Access Management (ROAM) system. Must include the following: USPS locations with labels, CPU, APC and SOC locations and competitor locations.

Bulk Mail Customers

Does the office have a Bulk Mail Acceptance Unit? (yes/no)____NO_____
If Yes, what provisions will be made for the Bulk Mail Acceptance Unit?

Does the office have a DDU drop? (yes/no) _____NO_____
If Yes, what provisions will be made for drop shipment customers?

How many permit customers and what provisions will be made for them?

None

UNITED STATES POSTAL SERVICE

Alternate Service Cost Analysis:

Alternate Service to be provided (i.e., carrier delivery, PO Box Service at another facility, Cluster Box Unit, Non-Personnel Unit, etc.) PO Box Service at the Eugene Main Office or Southside Sta.

Type explanation here

Cost of proposed alternate service (i.e., transportation, extension of routes, etc) 0

Total Annual Savings: ~~$133,526~~ 135,984

One-time cost (i.e. CBU or bldg modifications): 0

Administrative Office (Gaining Facility Information)

Name, State & ZIP Eugene Main Office EAS level 24 Miles away: 1.1

Window Service Hours: M-F 8:30 AM – 5:30 PM Sat 10:00 AM to 2:00 PM

Lobby Hours: M-F 5:00 AM – 7:00 PM Sat 5:00 AM to 7:00 PM

What is the Post Office Box Fee Group for this location? 3
How many Post Office Boxes are at this location? 2621
How many Post Office Boxes are rented at this location? [redacted]
How many Post Office Boxes are available to rent? [redacted]
Does the office have an APC? yes

Is there sufficient customer and employee parking? Yes On street only
If not, please explain what provisions will be made for customers and/or employees?

Average WTIL (12 month data): [redacted] # of Retail Workstations: 5
(attach documentation)

CSM Trend Data (Last 4 quarter trends): Attached
(attach documentation)

Estimated Window Staffing if Proposal is Implemented (impacted office & gaining office). Use Earned/Actual Staffing Graph for Oct/Mar of most current fiscal year (attach documentation)

Does facility have physical capacity for both retail and delivery to absorb workload? Include narrative to explain proposed changes. Yes – there will be no change required to current retail

UNITED STATES POSTAL SERVICE

Nearest Post Office, Station, Branch or CPU *(if different from above):*

Name, State & ZIP Hiron's CPU #1 EAS level 24 Miles away: 0.5

Window Service Hours: M-F 9:00AM to 4:30 PM Sat 9:00 AM to 12:30 PM

Lobby Hours: M-F _____ Sat _____

Number of PO Boxes Available 0

Mileage listed above is driving miles. It is actually shorter to walk across campus to Hiron's.

Prepared By: Dee Ann DeSimini Title: District PO Review Coordinator

Signature: [redacted] Date 10/19/09

Telephone Number 503-294-5716 *(Remember to include your area code)*

PROPOSAL TO CLOSE

THE EUGENE, OR UNIVERSITY CLASSIFIED STATION

AND CONTINUE TO PROVIDE SERVICE THROUGH THE

EUGENE, OR MAIN OFFICE

DOCKET NUMBER <97403>

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Eugene, OR University Classified Station and provide retail services at the Eugene, OR Main Office, located 1.1 miles away. A classified station is operated by career postal employees and provides the same services as an independent Post Office.

Office service hours are determined by a workload analysis. A review of workload analysis reports indicated that workload at the University Classified Station has declined. This decline, combined with the fact that Hirons #1 Contract Postal Unit (CPU) is located only .5 miles away, Eugene Main Office is located 1.1 miles away, Hirons #8 CPU is located .9 miles away, and Southside Classified Station is located 1.9 miles away, makes maintaining University Station unwarranted. The Postal Service feels that a maximum degree of effective and regular service will be provided through nearby locations.

The University Classified Station, provides service 40 hours a week from 8:30 a.m. to 4:30 p.m., Monday through Friday, to 346 Post Office box customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged [redacted] There are no permit mailers or postage meter customers.

When this proposal is implemented, retail services will be provided by the Eugene Main Office, an EAS-24 level office. Window service hours at the Eugene Main Office are from 8:30 a.m. to 5:30 p.m., Monday through Friday, and 10:00 a.m. to 2:00 p.m. on Saturday. There are 653 Post Office boxes available.

On August 5, 2009, 346 questionnaires were distributed to post office box customers of the University Classified Station. Questionnaires were also available over the counter for retail customers. Two-hundred-forty-five questionnaires were returned. Thirteen responses were favorable, 186 unfavorable, and 46 expressed no opinion regarding the proposed alternate service.

Three congressional inquiries were received on September 16, 2009.

The following postal concerns were expressed on the returned questionnaires, from customer letters, and from the three congressional inquiries:

Concern: Customers wanted to know why the customer lines were so long at the Eugene Main Post Office.

Response: The Eugene Main Post Office serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Eugene postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The carrier can provide retail services, alleviating the need for customers to go to the Post Office for service.

Concern: Customers complained about the parking lot at the Eugene Main Post Office.

Response: It is not necessary for customers to travel to the Eugene Main Office to obtain retail service. Most retail services are available at Hirons CPU which is located .5 miles away.

Concern: Customers expressed concern over a postal representative not being customer oriented.

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. In this case, the concerns and opinions of the

University Classified Station customers are very important in determining the best alternate form of effective and regular service to offer the community.

Concern: Customers were concerned about having to make an address change on their bank checks and stationery.

Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change. Customers may deplete their current supply of checks and stationery and make the address corrections when ordering new supplies.

Concern: Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office are available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox.

Concern: Customers expressed concern that postal employees at the Eugene Main Post Office are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

Concern: Customers were concerned about senior citizens.

Response: Hirons Contract Postal Unit will continue to provide many of the same services as University Classified Station. The CPU operator will provide special assistance to senior citizens and those who face special challenges.

Concern: Customers said they would miss the special attention and assistance provided by the personnel at the University Classified Station.

Response: Courteous and helpful service will be provided by personnel at the Eugene Main Post Office and Hirons CPU. Special assistance will be provided as needed.

Concern: Customers stated the timing of the Postal Service's consideration of post office closures did not allow for student input as the majority of students were off campus for the summer.

Response: The Postal Service has recently announced that 413 retail stations and branches are under consideration for possible consolidation as a part of its Station and Branch Optimization and Consolidation (SBOC) Initiative. The announcement provides an update on a process that began earlier this summer to examine over 3,600 stations and branches in urban and suburban areas across the country, focusing on offices in close proximity to aone another, consolidations might be feasible, while maintaining customer access to postal services. A list of these offices can be found at http://www.usps.com/communications/newsroom/stationbranchop.pdf. This list will be updated periodically to reflect changes as they occur.

Some advantages of this proposal are:

1. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

2. Provides an opportunity for Hirons CPU to contract for the service which may add to the financial base of the community.

3. The hours at Hirons can be adjusted to meet the changing needs of the community.

3. Customers opting for carrier service will no longer have to pay Post Office box fees.

4. Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages to this proposal are:

1. The loss of a retail outlet in the community.

2. A change in mailing address. The community name and the ZIP Code will continue to be used in the new address.

3. Hirons CPU may be farther for some customers, but closer for others. However, the unit is located in the community and is a convenience location for many customers.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

University Classified Station is located in the incorporated city of Eugene, Oregon. The area is administered politically by a mayor and council form of government. Police and fire protection is provided by the City of Eugene. The community is comprised of college students, those who commute to work at nearby communities, and those who work in local businesses.

There are numerous stores, banks, schools and other public institutions, religious institutions, and businesses located in Eugene, Oregon. Residents also travel to nearby communities for supplies and services.

Nonpostal services provided at University Station will be available at the Eugene Main Office

The following nonpostal concerns were expressed on the returned questionnaires, in customer letters, and on the congressional inquiry:

Concern: Customers felt the Post Office should remain open since they paid taxes.

Response: The Postal Reorganization Act requires the Postal Service to operate on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service requests a rate increase. One advantage of this proposal is a savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Concern: Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The clerks will be reassigned to the Eugene Main Post Office and maintain bidding status within that office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of <> with a breakdown as follows:

Clerk Salary (PS-6, Minimum, No COLA)	~~$80,244.00~~ 82,086
Fringe Benefits @33.5%	~~26,882.00~~ 27,498
Rental Costs, Excluding Utilities	[redacted]
Total Annual Costs	$[redacted]
Less Annual Cost of Replacement Service	-0.00
Total Annual Savings	$[redacted]

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Eugene, OR University Classified Station and provide retail services at the Eugene, OR Main Office, located 1.1 miles away.

The clerks will be reassigned to the Eugene Main Post Office and maintain bidding status in that office. No other employee will be adversely affected. Workload and customer use has declined.

The University Classified Station provides 40 hours of window service per week to 346 post office box customers. Daily retail window transactions average 343. There are no permit mailers or postage meter customers.

The Eugene Main Office will continue to provide effective and regular service to the community. There will be a loss of a retail outlet in the area and customer may experience a change of address. The Postal Service will save an estimated $133,526.00 annually. A disadvantage to some may be in traveling to Eugene Main Office to transact business. However, it is not necessary to visit a retail outlet to conduct most postal transactions 135,984

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

UNITED STATES POSTAL SERVICE

PROPOSAL CHECKLIST

Section I — Responsiveness to Community Postal Needs

✓	Tell what we are doing and why.
✓	Is reason for discontinuance justified and documented in the record?
N/A	If suspended, what type of alternate service are customers receiving?
N/A	Reason for vacancy and information on postmaster/OIC
✓	Number of customers and type of service they received and will receive.
✓	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
✓	Last three fiscal years of revenue and revenue units.
N/A	Decline in service workload/reduction in EAS level, if appropriate.
✓	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
✓	Administrative/emanating office – office level, miles away, hours of service, number of Post Office boxes available.
✓	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
✓	Preproposal activities – questionnaires: number of favorable, unfavorable, and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
N/A	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
N/A	Information on petitions and congressional inquiries included with Postal Service responses.
N/A	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
✓	Advantages and disadvantages of proposed alternate service.
✓	Any other pertinent information concerning postal needs.

Section II — Effect on the Community

✓	Brief background of area, community government, population, etc.
✓	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
✓	Was Post Office used as meeting place?
✓	Was Post Office a shelter for a bus stop?
✓	Did the Post Office have a public bulletin board?

UNITED STATES POSTAL SERVICE

✓	Were government forms available at the Post Office?
✓	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
✓	What is the historical value of the Post Office?
✓	Is an address change necessary?
✓	Will the community identity be preserved?
✓	What are the growth trends (flat, up, down)?
✓	Any other nonpostal items identified.

Section III Effect on Employees

✓	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

✓ A statement of annual savings includes a breakdown as follows:

Clerk Salary (PS-6, minimum, no COLA)	$	~~80,244.00~~	82,086
Fringe benefits 33.5%		~~26,882.00~~	27,498
Rental costs, excluding utilities		[redacted]	
Total annual costs	$	[redacted]	
Less estimated cost of replacement service	-	0.00	
Total annual savings	$	[redacted]	

One-time expense for installation of CBUs and parcel lockers $ 0.00

N/A	Is postmaster salary based on the minimum salary?
N/A	Does postmaster salary reflect the current office evaluation?

Section V Other Factors

✓	The Postal Service has identified no other factors for consideration (if appropriate).
✓	List other factors as appropriate.
N/A	Other factors when replacement service is a CPO.

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PORTLAND DISTRICT

UNITED STATES
POSTAL SERVICE

Linda J. Welch
Vice President, Delivery Operations (A)
United States Postal Service
475 L'Enfant Plaza, Room 5621
Washington, DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the University Station located in Eugene, Oregon.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this station to Dee Ann DeSimini, Post Office Review Coordinator, at 503-294-5716.

[redacted]

for Kim Anderson
District Manager

Enclosures: One copy of record
Headquarters' acknowledgment of receipt of official record
Self-addressed envelope

cc: *Vice President, Western Area (no enclosures)*

KA:das

VP Concurrence?
LR

715 NW HOYT STREET RM 3027
PO BOX 3609
PORTLAND OR 97208-3609