

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Tony L. Hammond, Vice Chairman;
Mark Acton;
Dan G. Blair; and
Nanci E. Langley

Semi-Permanent Exceptions from
Periodic Reporting of Service
Performance Measurement

Docket No. RM2011-4

NOTICE AND ORDER CONCERNING FILING OF POSTAL SERVICE REQUEST
FOR RELIEF FROM PERIODIC REPORTING
OF SERVICE PERFORMANCE MEASUREMENT

(Issued November 30, 2010)

On November 23, 2010, the Postal Service filed a request for a semi-permanent exception from periodic reporting of service performance measurement for First-Class Mail Flats at the District level pursuant to Commission Order No. 465 and 39 CFR 3055.3(a)(1).¹ Alternatively, the Postal Service petitions the Commission to initiate a rulemaking to remove the requirement to report service performance measurement for

¹ United States Postal Service Request for Semi-Permanent Exception from Periodic Reporting of Service Performance Measurement or, in the Alternative, Petition for Rulemaking Concerning 39 C.F.R. § 3055.45(a), November 23, 2010 (Request); see also Docket No. RM2009-11, Order Establishing Final Rules Concerning Periodic Reporting of Service Performance Measurements and Customer Satisfaction, May 25, 2010, at 22 (Order No. 465).

First-Class Mail Flats at the District level from the Commission's rules of practice and procedure. See 39 CFR 3055.45(a). Concomitantly, the Postal Service filed a provisional notice of withdrawal from a separate request for a temporary waiver of this reporting requirement.² See Docket No. RM2011-1.

Specifically, the Postal Service requests that the Commission grant one of the following remedies:

- (1) Allow a semi-permanent exception for quarterly, district-level reporting of First-Class Mail Flats under 39 C.F.R. § 3055.3(a)(1), on the basis of the undue burden that a \$4 million measurement cost would impose on the Postal Service's financial position;
- (2) Allow a semi-permanent exception on an extraordinary basis, not under 39 C.F.R. § 3055.3(a)(1), for the same reason; or
- (3) Amend 39 C.F.R. § 3055.45(a)(1) and (2) to delete the word "District."

Request at 7.

The Commission establishes Docket No. RM2011-4 for consideration of matters related to the proposed semi-permanent exception from periodic reporting of service performance measurement identified in the Postal Service's Request.

Interested persons may submit comments on whether the Postal Service's Request is consistent with the policies of 39 U.S.C. 3652(a)(2) and 39 CFR 3055.3. Comments are due no later than December 14, 2010. The Postal Service's Request can be accessed via the Commission's website (<http://www.prc.gov>).

The Commission appoints Emmett Rand Costich to serve as Public Representative in the captioned proceeding.

² Docket No. RM2011-1, United States Postal Service Notice of Provisional Partial Withdrawal of Request for Temporary Waiver, November 24, 2010.

It is Ordered:

1. The Commission establishes Docket No. RM2011-4 for consideration of matters raised by the Postal Service's Request.
2. Comments by interested persons in this proceeding are due no later than December 14, 2010.
3. Pursuant to 39 U.S.C. 505, Emmett Rand Costich is appointed to serve as the officer of the Commission (Public Representative) to represent the interests of the general public in this proceeding.
4. The Secretary shall arrange for publication of this Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary