

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

In the Matter of:
Lancaster Post Office
Lancaster, Tennessee

Docket No. A2011-2

UNITED STATES POSTAL SERVICE NOTICE OF FILING
(November 22, 2010)

By means of Order No. 586 (November 15, 2010), the Postal Regulatory Commission docketed correspondence from a customer of the Lancaster, Tennessee Post Office, assigning PRC Docket No. A2011-2 as an appeal pursuant to 39 U.S.C. § 404(d). That Order, at page 3, set November 23, 2010 as the date by which “[t]he Postal Service shall file the administrative record in this appeal, or otherwise file a responsive pleading to the appeal.” This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Suspended Lancaster, TN Post Office and Continue to Provide Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Anthony F. Alverno
Chief Counsel, Global Business

Christopher C. Meyerson

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-7820; Fax -5628
christopher.c.meyerson@usps.gov
November 22, 2010



August 10, 2010

VICE PRESIDENT, DELIVERY AND RETAIL
UNITED STATES POSTAL SERVICE,
475 L'ENFANT PLAZA RM 5621
WASHINGTON DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Lancaster Post Office

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Becky Pursley, Post Office Review Coordinator, at 931-635-2941.

A handwritten signature in black ink, appearing to read "J. J. Gambell", with a long horizontal line extending to the right.

District Manager
Customer Service and Sales

Enclosures: One copy of record
Headquarters' acknowledgment of receipt of official record
Self-addressed envelope

cc: Vice President, Linda Welch Area (no enclosures)

Official Record Index

<u>Item No.</u>	<u>Description</u>	<u>Date Entered into Record</u>
1.	Request/approval to study for discontinuance	07/21/2009
2.	Notice to Headquarters of suspension	07/21/2009
3.	Notice to customers/district personnel of suspension	07/21/2009
4.	Highway map with community highlighted	07/21/2009
5.	Building inspection report and original photos of building deficiencies	07/21/2009
6.	Post Office and community photos	07/21/2009
7.	Form 150, <i>Postmaster Workload Information</i>	07/21/2009
8.	Worksheet for calculating work service credit	07/21/2009
9.	Window transaction record	07/21/2009
10.	Record of incoming mail	07/21/2009
11.	Record of dispatched mail	07/21/2009
12.	Inspection Service/local law enforcement vandalism reports	07/21/2009
13.	Post Office fact sheet	07/22/2009
14.	Community fact sheet	07/22/2009
15.	Cost analysis	07/22/2009
16.	Form 4920, <i>Post Office Closing or Consolidation Proposal—Fact Sheet</i> (with past three fiscal years of total revenue and revenue units)	07/22/2009
17.	Analysis of investigative findings/recommendations	07/22/2009
18.	Questionnaire instruction letter to postmaster/OIC	07/22/2009
19.	Cover letter, questionnaire, and enclosures	07/22/2009
20.	Returned customer questionnaires and Postal Service response letters	07/22/2009
21.	Analysis of questionnaires	07/23/2009



<u>Item No.</u>	<u>Description</u>	<u>Date Entered into Record</u>
22.	Community meeting roster	07/23/2009
23.	Community meeting analysis	07/23/2009
24.	Community meeting letter	07/23/009
25.	Petition and Postal Service response letter	07/23/2009
26.	Congressional inquiry and Postal Service response letter	07/23/2009
27.	Proposal checklist	08/05/2009
28.	District notification to Government Affairs	08/05/2009
29.	Invitation for comments exhibit	08/05/2009
30.	Proposal exhibit	08/05/2009
31.	Comment form exhibit	08/05/2009
32.	Round-date stamped proposals and invitations for comments from affected offices	10/27/09
33.	Notification of taking proposal and comments under internal consideration	10/27/2009
34.	Customer comments and Postal Service response letters	08/10/2010
35.	Analysis of comments	08/10/2010
36.	Revised Proposal	08/10/2010
37.	Certification of record	8/16/10
38.	Log of Post Office discontinuance actions	08/10/2010
39.	Transmittal to Vice President, delivery and retail, from district manager, customer service and sales	8/16/10
40.	Headquarters' acknowledgment of receipt of record	
41.	Final determination transmittal letter from Headquarters	



Item No.	Description	Date Entered into Record
41.	Instruction letter to postmaster/OIC on posting	
42.	Round-date stamped final determination cover sheets	
43.	<i>Postal Bulletin Post Office Change Announcement</i> form	
44.	Appeal letter (if appropriate)/No appeal letter	
45.	Public notice postings on appeal (if appropriate)	
46.	Postal Rate Commission opinion on appeal affirming final determination (if appropriate)	
47.	Vice President, delivery and retail, instruction letter	
48.	Letter to customers	
49.	Notification to local Address Management Systems (AMS) to update AMS database	
50.	Announcement in <i>Postal Bulletin</i>	



February 26, 2009

Carolyn Chambers
 DISTRICT MANAGER
 CUSTOMER SERVICE AND SALES

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION

I request your authorization to investigate a possible change in postal services for the following office in the 6th Congressional District.

Post Office Name: Lancaster
 ZIP+4 Code: 38569
 EAS Level: EPM-51
 Finance Number: 47-4740
 County: Smith

Number of Customers:

Post Office Box 11
 General Delivery _____
 Rural Route (RR) _____
 Highway Contract Route (HCR) _____
 Intermediate RR _____
 Intermediate HCR _____
 City Delivery _____
 Total Customers 11

The above office became vacant when the postmaster was granted a transfer to another district at her request on 01-31-2003. The building had to be vacated due to severe safety and health issues. There were no suitable alternate quarters available.

Please indicate your approval of this study by signing below and returning the original form to this office.

Rebecca Pursley
 Post Office Discontinuance Coordinator
 5174 Manchester Hwy.
 Smartt, TN 37378-9998

Approval to Study for Discontinuance:

Carolyn Chambers
 District Manager, Customer Service and Sales

2-26-09
 Date



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Suspended Office

Name LANCASTER State: TN ZIP Code: 38569
Area: SOUTHEAST District: TENNESSEE
Congressional District: 4th County: SMITH
Post Office EAS Grade: EPM-53 Finance Number: 47-4740

Classified Station Classified Branch CPO Date CPO Established: _____

Effective date of suspension: 4-5-03 * DOWNGRADED TO EPM-51 UPON TRANSFER OF POSTMASTER.

Justification (Specific reason(s) for suspension):

SAFETY OFFICE INSPECTION DETERMINED THE OFFICE TO BE UNSANITARY AND UNSAFE. NO ALTERNATE QUARTERS WERE AVAILABLE.

Alternate Service Provided (i.e. rural delivery to roadside mailboxes, cbus, etc.)

NDCBU ON SITE SERVED BY RURAL CARRIER OUT OF HICKMAN SERVES THE 11 P.O. BOX CUSTOMERS. CUSTOMERS HAVE ACCESS TO PARCEL LOCKERS

Effect on Employees (Include Career/Noncareer Employees):

- POSTMASTER WAS GRANTED A TRANSFER TO ANOTHER DISTRICT (AT HER REQUEST)
- NO PMR
- OIC WAS CLERK (PTF) FROM NEARBY OFFICE WHO HAS SINCE RETURNED.

Hours of Operation:

Retail: Saturday: 11:30 AM - 3:30 PM⁴ Monday - Friday 9:30 AM - 1:30 PM
(Include lunch break)

Lobby: Saturday: SAME Monday - Friday SAME

Number of Customers Served:

- _____ General Delivery
- 11 Post Office Box
- _____ City Delivery
- _____ Rural Route
- _____ Highway Contract Route (HCR)
- _____ Intermediate Rural Route
- _____ Intermediate HCR
- 11 Total Customers

B. Administrative Office

Name Hickman State: TN ZIP Code: 38569
EAS Grade: 13 Finance Number: 47-4044 Miles Away: 9
PO Boxes Available: 35

Hours of Operation

Retail: Saturday: 7:30 - 10:45 AM Monday - Friday 7:30 AM - 4:15 PM
(Include lunch break)

Lobby: Saturday: 24 HOURS Monday - Friday 24 HOURS

C. Nearest Office

Name GORDONSVILLE State: TN ZIP Code: 38563
EAS Grade: EAS 15 Finance Number: 47-3612 Miles Away: 5
PO Boxes Available: 40

Hours of Operation

Retail: Saturday: 7AM TO 12:00 Monday - Friday 7:30 AM - 4:00 PM
(Include lunch break)
Lobby: Saturday: 24 Hours Monday - Friday 24 Hours*

D. Postmaster Organization Notification:

Notified: Yes No Date of Notification: 5-6-03

E. Plan of Action (HQ must be notified within 90 days):

STUDY OFFICE FOR POSSIBLE DISCONTINUANCE

Prepared by: RONALD W. KING Date: 4/29/03
Title: MPOO
Telephone No.: 615-885-9109 Fax No.: 615-872-5618

Approved By:

D.A. Unger Date: 4-30-03
District Manager, Customer Service and Sales
Telephone No.: 615/885-9252 Fax No.: 615/885-9317

FAX TO:
Frederick J. Hintenach
Manager, Customer Service Operations
Retail and Delivery
U.S. Postal Service Headquarters
475 L'Enfant Plaza, S.W., Room 5621
Washington, DC 20260-5621
FAX: (202) 268-5102

cc: Area PO Review Coordinator
District PO Review Coordinator
National League of Postmasters
National Association of Postmasters of the United States



DOCKET NO. 38569
ITEM NO. 3
PAGE 1

March 2, 2009

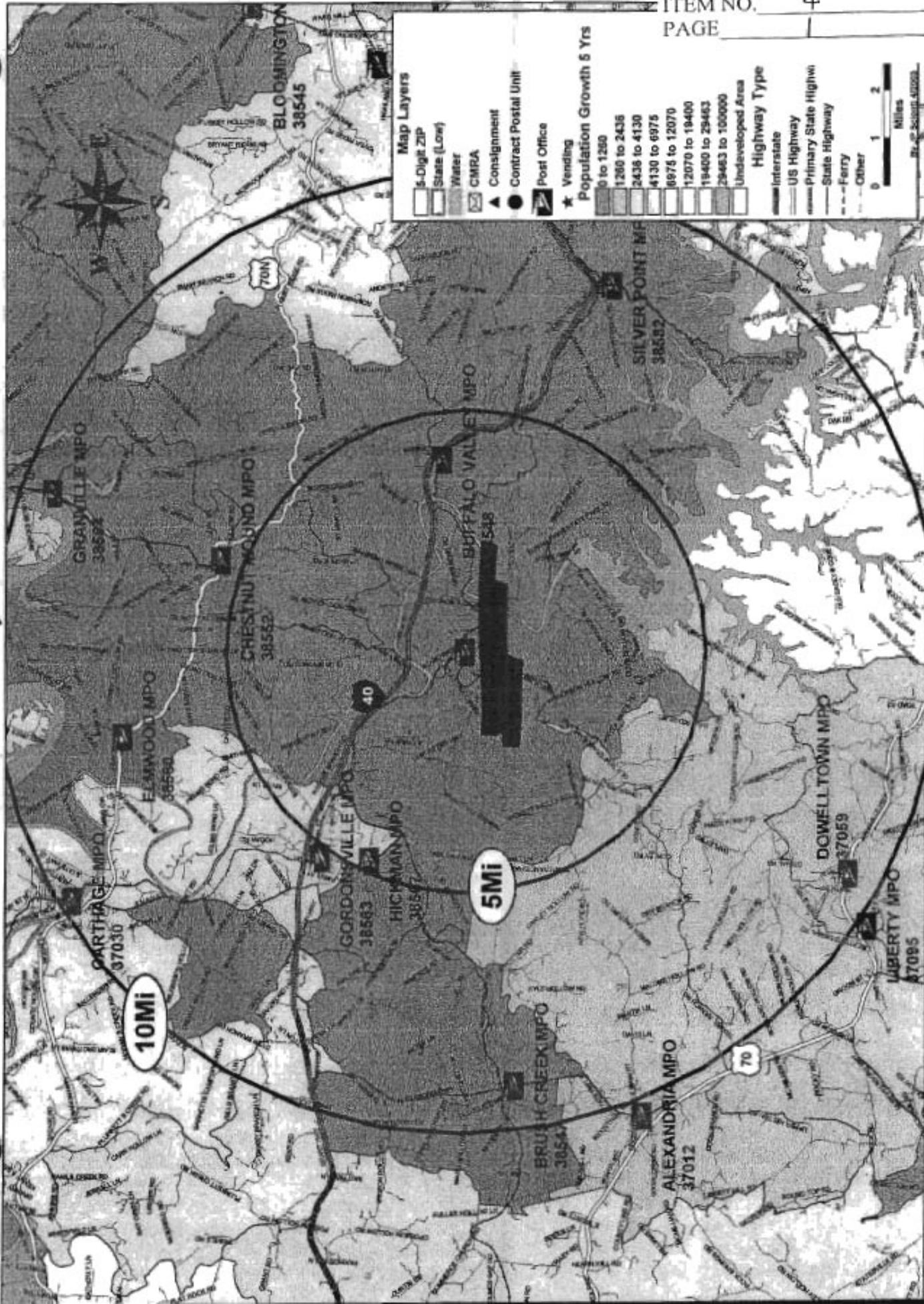
Memo to Record

There was not a notice in the file to the customers/district personnel of suspension.

Rebecca Pursley
Rebecca Pursley
Post Office Discontinuance Coordinator
5174 Manchester Hwy.
Smartt, TN 37378-9998

LANCASTER, TN 38569

DOCKET NO. 38569
ITEM NO. 4
PAGE





February 11, 2003

Memorandum for: Ron King
Manager, Post Office Operations

Through: *JRS* James R. G'Sell
Manager, Human Resources

Subject: Safety Evaluation, Lancaster, Tennessee

The Safety Office received a request to evaluate Lancaster, Tennessee, Post Office to determine if the office met OSHA standards concerning Sanitation. With the advent of the citations received from OSHA inspection at the Big Rock, Tennessee, Post Office, the U. S. Postal Service could be in violation of OSHA standards. On January 27, 2003, Jay Smith, Tennessee District Safety Office evaluated the Lancaster facility.

The Lancaster Post Office is a leased facility located in a converted house. The only employee is the Postmaster. There are no deliveries made from this office. The office is open four hours each day.

Upon initial inspection it was determined the facility is in violation of OSHA standards. There is no running water, toilet facilities or lavatories. Currently we are in violation of the OSHA Sanitation standard, 1910.141(b)(3)(d). On the day of the evaluation it was noted the only other facility that could be used was the local Lancaster Volunteer Fire Department. However, the Postmaster indicated the facility was not always manned and was closed on the day of the evaluation. The Postmaster did indicate there was a back storage room where a bucket was located if needed. In checking the room, what was available, was an old nasty looking invalid potty-chair. Above, was a single, naked bulb suspended from a ceiling where most of the plaster had fallen off. There was no place for body waste to properly be disposed of other than outside in the field. Also, there was no means for an employee to wash their hands after disposing of the body waste.

Because of the Postal Employees Safety Enhancement Act (PESEA) monetary penalties may be assessed against the Postal Service for citations for unsafe or unsanitary conditions.

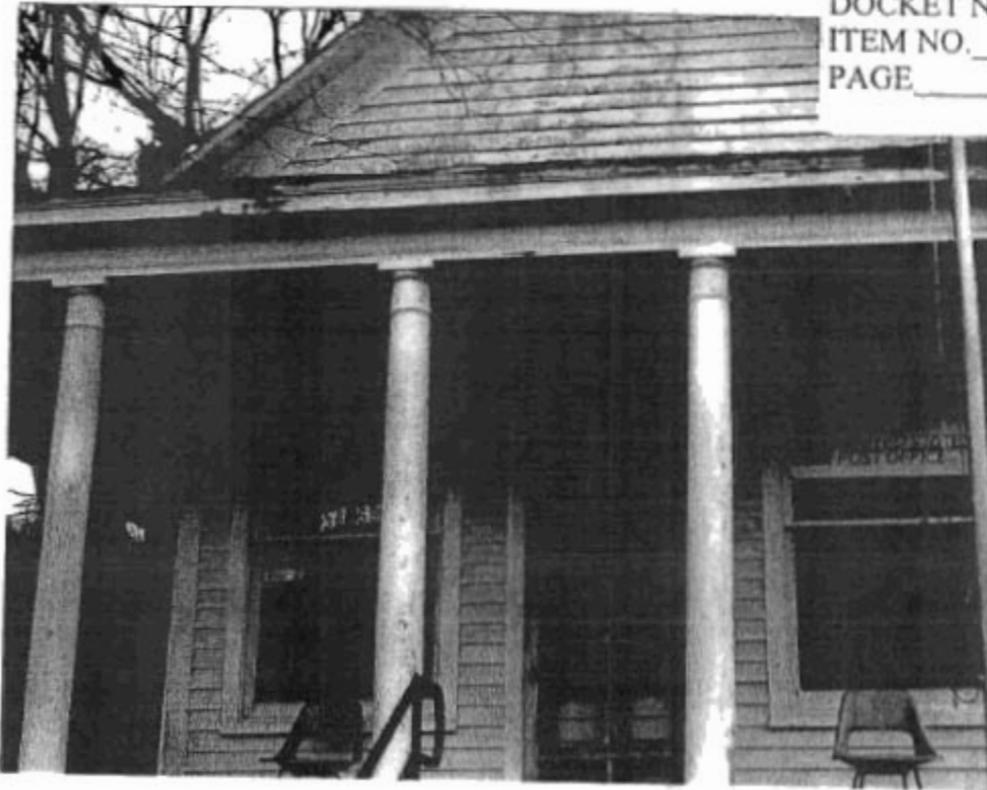
From a Safety point of view, it is recommended the Lancaster Post Office be brought up to required Sanitation standards. Potable water will be required along with a toilet. In addition, a lavatory with hot and cold running water is also required.

Until such time the necessary modifications can be made, it is recommended service be suspended at this facility.

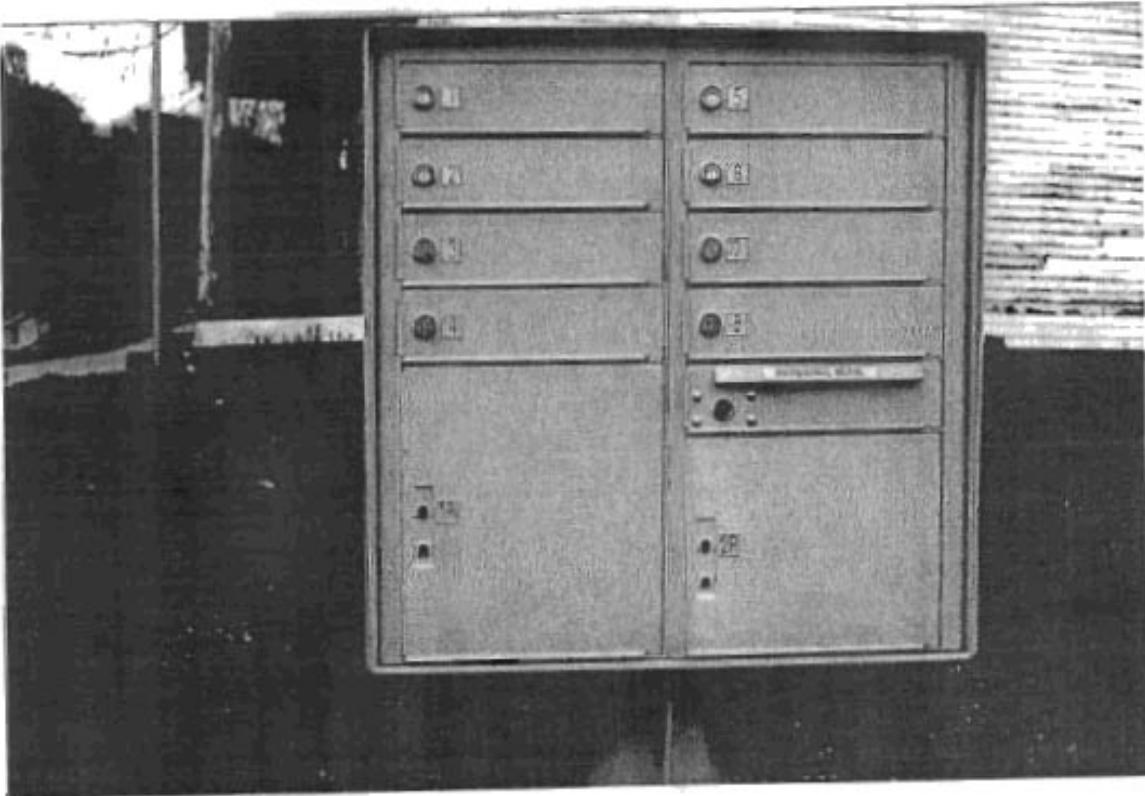
Dave Flippo
Dave Flippo
Manager, Safety and Health

cc: Wayne Dugger, Manager, Administrative Services

DOCKET N
ITEM NO. _
PAGE _



DOCKET NO. 38569
ITEM NO. 6
PAGE 1



DOCKET NO. 38569
ITEM NO. 6
PAGE 2



DOCKET NO. 18569
ITEM NO. 6
PAGE 3





CANDI CLARK
POSTMASTER

LANCASTER PO **38569-9998**

MPOO: **MPOO 3**
POPULATION: **29**
EMPLOYEES: **1**
CITY ROUTES: **0**
RURAL ROUTES: **1**

108 POST OFFICE LN
LANCASTER, TN 38569-9998

PUBLIC PHONE: **615-683-5045**



LOCATION:

Approximately 51 miles east of Nashville on State Route 141

17-30-02
Verify

Post Office, State & ZIP Code Lancaster TN 38569-9998	Postmaster's Signature Candi Clark <i>CC</i>	PAGE <u>1</u>
MSC, State & ZIP Code Nashville TN 37230-9751	MSC Manager's Signature Ronald W. King <i>David F. King</i>	Date <u>12-30-02</u>
District Office, State & ZIP Code Nashville TN 37229-9998	District Manager's Signature D. R. Unger <i>DRU</i>	Date <u>1/10/03</u>

(Check Box) Vacancy Management Review RFR See Instructions on Reverse ▶

1. Current Office Level		5 3
2. Finance Number	(1-6)	4 7 4 7 4 0
3. General Delivery Families Served	(7-9)	2 0 0 2
4. Post Office Boxes/Call Boxes Rented	(10-15)	11 0 0 0 0 1 2
5. Possible City Deliveries	(16-20)	0 0 0 0 0
6. Administrative Rural Boxes Served	(21-25)	0 0 0 0 0
7. Intermediate Rural Boxes Served	(26-30)	0 0 0 0 0
8. Administrative Responsibility for Intermediate Rural Boxes for Other Offices	(31-35)	0 0 0 0 0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0 0 0 0
10. Intermediate Highway Contract /Star Route Boxes Served	(40-43)	0 0 0 0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0 0 0 0
12. Number of Carrier Stations/Branches	(48-49)	0 0
13. Number of Finance Stations/Branches	(50-51)	0 0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0 0
15a. Does Office Experience A Seasonal Workload? (box one "Y" for yes, "N" for no) (If you answer 'yes' for this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b. Duration of Seasonal Workload (Minimum of 8 weeks)	(55-58)	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17. Does Office Perform Incoming Primary Distribution for Other Offices?	(58)	N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20. Do You Separate All Incoming Flat Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22. Does Your Office Have Administrative Responsibility for An Air Transfer Office?	(63)	N
23. Is Postmaster Lessor for Government Owned Building?	(64)	N
24. Does Office Have MPLSM/SPLSM?	(65)	N
25. Does Office Distribute Food Stamps?	(66)	N

Worksheet for Calculating Workload Service Credit (WSC) for Post Offices

Office Name Lancaster
 Office ZIP + 4 38569 District TN

Activity WSCs

General delivery families served (item 3, Form 150)	<u>2</u> x 1.0	= <u>2</u>
Post office boxes/callboxes rented (item 4, Form 150)	11 <u>12</u> x 1.0	= 11 <u>12</u>
Possible city deliveries (item 5, Form 150)	___ x 1.33	= ___
Administrative rural boxes served (item 6, Form 150)	___ x 1.0	= ___
Intermediate rural boxes served (item 7, Form 150)	___ x 0.6	= ___
Administrative responsibility for intermediate rural boxes for other offices (item 8, Form 150)	___ x 0.2	= ___
Administrative highway contract route boxes served (item 9, Form 150)	___ x 0.8	= ___
Intermediate highway contract route boxes served (item 10, Form 150)	___ x 0.6	= ___
Administrative responsibility for intermediate highway contract route boxes for other offices (item 11, Form 150)	___ x 0.1	= ___
Total activity WSCs		<u>14</u> <u>13</u>

Revenue WSCs 26

First	25 revenue units: 1.0	x <u>25</u> units = <u>25</u>
Next	275 revenue units: 0.5	x <u>1</u> units = <u>0.5</u>
Next	700 revenue units: 0.25	x ___ units = ___
Next	5,000 revenue units: 0.1	x ___ units = ___
Balance of revenue units:	0.01	x ___ units = ___
Total revenue WSCs		<u>25.5</u>

Activity WSCs 14 ¹³ + Revenue WSCs 25.5 = Base WSCs 39.5 ^{38.5} = EAS Grade A

Previous evaluation: EAS grade S EPM-53

Effective date for change in service hours: _____ (if appropriate)
 (When a vacancy exists, hours must reflect the appropriate EAS grade.)

Worksheet completed by:

 Printed name

Dianne Parker
 Signature

 Title

8-26-02
 Date

in zone for downgrade

DOCKET NO. 38569
 ITEM NO. 9
 PAGE 1

Window Transaction Survey
 ZIP + 4: 38569-9998
 Completed by: Pat Jones (PME)
 (Signature and Title)

Number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order are not recorded the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Forms 2007-A, 2007-B, 2007-C, and 2007-D. Use hash marks (///) for daily entries in the survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The number of transactions is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column version for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

	Postage sales (.777)	Priority, Parcels, Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports, Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-revenue services (1.188)
Saturday	///	///	///		///			///
Monday	///		///					///
Tuesday	///		///		///			///
Wednesday	///		///					///
Thursday	///		///					///
Friday	///		///					///
Saturday	///		///		///			///
Monday	///		///					///
Tuesday	///		///		///			///
Wednesday	///		///					///
Thursday	///		///					///
Friday	///		///					///
Total	64	34	12	0	3	4		94
Time Factor	x .777	x 1.083	x 1.969	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	49.23	25.99	23.63	0	8.63	7.17		105.17

Thanksgiving DAY

Average Daily Transactions: 18.27 Average Daily Retail Workload in Minutes: 22.

**Survey of Incoming Mail
(Record in Pieces)**Post Office Name and ZIP+4: Lancaster Tn 38569-9998Dates Recorded: 11-23-03 through 12-06-02

Date	First-Class & Priority	Newspapers	Parcels	Other (Circulars)
Saturday	51	1	1	20
Monday	46		2	20
Tuesday	39		2	
Wednesday	25	1	2	
Thursday	Thanksgiving Day			
Friday	56		1	
Saturday	85	1		30
Monday	61		2	60
Tuesday	36		1	
Wednesday	39	1	1	
Thursday	29		1	
Friday	50			20
TOTALS	517	4	13	140
Daily Average	47	36	1.18	12.73

Signature of Person Making Count: Rita JonesPrinted Name: Rita JonesTitle: PMR

**Survey of Dispatched Mail
 (Record in Pieces)**

Post Office Name and ZIP+4: Lancaster, Tn. 38569-9998

Dates Recorded: 11-23-02 through 12-06-02

Date	First-Class & Priority	Newspapers	Parcels	Other
Saturday	12			Registered
Monday	186		1	Registered
Tuesday	14			Registered
Wednesday	25		4	Express Registered
Thursday	Thanksgiving Day			
Friday	21			Registered
Saturday	16		1	Registered
Monday	30		2	Registered
Tuesday	224		3	Recycle Registered
Wednesday	40		1	Registered
Thursday	53		2	Recycle Registered
Friday	27		4	Registered
TOTALS	648		18	Registered
Daily Average	58.91		1.64	Registered

Signature of Person Making Count: Rita Jones
 Printed Name: Rita Jones
 Title: PMR

March 2, 2009



POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Lancaster Post Office, 38569-9998 located in Smith County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

Rebecca Pursley
Rebecca Pursley
Post Office Review Coordinator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: No recent reports of mail theft
mail theft and
in the Financial Crimes Database. Most recent
reports of alleged mail theft occurred in April
2008. Vandalism is investigated by the USPS.

Signature: *S Brummel*

Title: *Special Agent*
USPS-016

Date: *3/9/09*



DOCKET NO. 38569
 ITEM NO. 12
 PAGE 2

March 2, 2009

Ronnie Lankford Sheriff
 2056 2nd Avenue West-
 Carthage, TN 37030

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Lancaster Post Office, 38569-9998 located in Smith County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

Rebecca Pursley
 Rebecca Pursley
 Post Office Review Coordinator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: No theft or vandalism of mail in
Lancaster area of Smith County,

Signature: Josephine Bone Title: Records Clerk

Date: 03-04-09

Post Office Survey Sheet

Post Office Name: Lancaster ZIP + 4: 38569-9998
Congressional District: 6 Date: 3-2-2009

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

There are no toilet facilities or lavatories and no running water.
There were no means for employees to wash their hands.
There were safety hazards at the above P.O. And it is not handicap accessible.

2. Is the facility accessible to persons with disabilities? NO

3. Lease terms? 30-day cancellation clause? month to month

4. Are suitable alternate quarters available for an independent Post Office? If so, where?
NO

5. List potential CPO sites. NO

6. Are there any postage meter customers or permit mailers? Yes No
If yes, please identify them by name and address. Corp of engineers

Meter #'s 3491376 # 3870216

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

The PM was granted a transfer to another district at her request. There was not a PMR. OIC was clerk from nearby office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

All mail will be moved to the Hickman P.O and serviced by a carrier to the NDCBU units.

Post Office Survey Sheet (Continued)

How many Post Office boxes are installed? _____
How many Post Office boxes are used? 11
What are the window service hours? 9:30-1:30 M-F
11:30-3:30 Sat S
What are the lobby hours? 9:30-1:30 M-F
11:30-3:30 Sat S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

NO

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office boxes, furniture, safe)? _____

11. List potential CBU/parcel locker sites and distances from present Post Office site.

NDCBU

12. Are there any special customer needs? (People who cannot read or write, who cannot drive or who have infirmities or physical handicaps.) How can these people be accommodated?

Customer expressed need for handicap accessibility

13. Rural delivery/HCR delivery.

a. What is current evaluation? _____

b. Will this change result in the route being overburdened? Yes No
If so, what accommodations will be made to adjust the route? _____

c. How many boxes and miles will be added to the route? _____

d. What would be the additional annual expense if the route is increased? _____

e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? _____

f. At what time of the day does the carrier begin delivery to the community? _____

Will this delivery time be affected if the office is discontinued? Yes No

If so, how? Rural delivery was already servicing this area.

14. Are the Post Office box fees at the facility that will provide alternate service different from those at the office to be discontinued? If so, how? No

Community Survey Sheet

Post Office Name: Lancaster ZIP + 4: 38569-9998

Congressional District: 4 Date: 3-2-2009

1. Incorporated? Yes No

Local government provided by: Smith County

Police protection provided by: Smith County Sheriffs Dept

Fire protection provided by: Lancaster Volunteer Fire Dept

School location: _____

2. What population growth is expected? (Please document your source) minimal
Tn. gov

3. What residential, commercial, or business growth is expected? (Please document your source)
minimal if any

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)
No History events known

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
retirees, self employed, & farmers

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?
The services offered @ the Lancaster Post Office will be offered @ the Hickman PO.

COST ANALYSIS

Postmaster Minimum Salary	\$24,482.00
Fringe Benefits	8201.00
Rental Costs, excluding utilities	900.00
Total Annual Costs	\$33,583.00
Total annual savings	\$33,583.00

A one-time expense of \$646.00 was incurred for installation of a CBU.

U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

DOCKET NO. 38569
ITEM NO. 16
PAGE 1

2. Post Office Name Lancaster		3. State and ZIP + 4 TN 38569-9998	
4. District Portland		5. County Smith	
7. Reason for Proposal to Discontinue Severe safety and health issues		8. Post Office Emergency Suspended (Reason and Date) 04/05//2003	
		6. Congressional District 6th	
		9. Proposed Permanent Alternate Service NDCBU	

10. Staffing		11. Hours of Service	
a. <input type="checkbox"/> PM Occupied <input checked="" type="checkbox"/> PM Vacancy Reason & Date: Transfer @ her request		a. Time M-F 9:30-1:30	
b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Noncareer		Sat. 11:30-3:30	
c. Current PM Position Level EAS- Downgraded from EAS-		b. Lobby Time M-F 9:30-1:30	
d. No. of Clerks No. of Career No. of Noncareer		Sat. 11:30-3:30	
e. No. of Others No. of Career No. of Noncareer			

12. Number of Customers Served		13. Daily Volume (Pieces)		
a. General Delivery		Types of Mail		
b. P. O. Box 11		Received		
c. City Delivery		Dispatched		
d. Rural Delivery/Intermediate Rural Delivery		a. Letters 47 59		
e. Highway Contract Route/Intermediate HCR		b. Newspapers 1 0		
f. Total → 11		c. Parcels 1 2		
g. No. Receiving Duplicate Service		d. Other 13 0		
h. Average No. Daily Transactions 18		e. Total → 62 61		
		f. No. of Postage Meters 2		
		g. No. of Permits 0		

14. Finances	a. Revenue	Receipts	b. EAS-minimum PM Basic Salary	c. PM Fringe Benefits (33.5% of b)
	FY 2000	\$ 11,241.00	\$24,482.00	\$8,201.00
	FY 2001	\$ 8,367.00		
	FY 2002	\$10,089.00		

15a. Quarters
 Postal Owned Leased (If Leased, Expiration Date) monthly Annual Lease \$ 900.00
 30 Day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by) _____ (Date)
 Located in: Business Home Other Suitable alternate quarters available? Yes No

15b. Explain:

16. Schools, Religious Institutions and Social Organizations in Service Area. Names: No. Longbranch Community Church	18. Administrative/Emanating Office (Proposed) Finance Number: <u>47-4044</u> city delivery <input type="checkbox"/> noncity del <input checked="" type="checkbox"/> Name <u>Hickman Post Office</u> EAS level <u>13</u> Miles Away <u>9</u> Window Service Hours: M-F <u>7:00-11:00/11:30-3:30</u> Sat. <u>7:00-11:00</u> Lobby Hours: M-F <u>24 hours</u> Sat. <u>24 hours</u> PO Boxes Installed <u>132</u> PO Boxes Unused <u>36</u>
---	---

17. Businesses and local Government Offices in Service Area Names: No. Lancaster Vol. Fire Dept.	19. Nearest Post Office (If different from above) Name <u>Gordonsville</u> EAS level <u>7</u> Miles Away <u>4</u> Window Service Hours: M-F <u>7:30-12:30/1:30-4:00</u> Sat. <u>7:00-12:00</u> Lobby Hours: M-F <u>24 hours</u> Sat. <u>24 hours</u> PO Boxes Installed _____ PO Boxes Unused _____
---	---

20. Prepared By		Signature	Telephone No. AC ()
Printed Name and Title Rebecca Pursley			931-728-0666
District PO Review Coordinator Name Rebecca Pursley			
Telephone No. AC () 931-728-0666			

REVENUE TREND
(Three or more years)

DOCKET NO. 38569
ITEM NO. 16
PAGE 2

<u>Year</u>	<u>Revenue</u>	<u>Revenue Units</u>
FY 2000	\$11,241.00	36
FY 2001	\$ 8,367.00	26
FY 2002	\$10,089.00	31



DOCKET NO. 38569
ITEM NO. 17
PAGE 1

July 17, 2009

Sandra Quick
Manager Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Subject: Lancaster Post Office

As you are aware, service was suspended at the Lancaster Post Office April 5, 2003. The building that housed the Post Office had severe safety and health issues. There were no suitable alternate quarters available.

The Hickman Post Office is nine miles away. There were ample post office boxes available. The postmaster position was vacant and there were no other career employees. There is an annual estimated savings of \$33,583.00

Considering all data gathered, I recommend proceeding with the discontinuance study of the Lancaster Post Office.


Becky Pursley
PO Review Coordinator
1601 Hillsboro Blvd.
Manchester, TN 37355

DOCKET NO. 38569
ITEM NO. 18
PAGE 1



May 11, 2009

Postmaster/OIC

Please post the following posting within the retail lobby. The questionnaires are to be kept behind the retail counter and given out upon request with the self addressed envelope. If you have any questions please call me at 931-668-7174.

Thank you for all of your help.

A handwritten signature in cursive script that reads "Becky Pursley".

Becky Pursley
PO Discontinuance Coordinator
Smartt, TN 37378



June 10, 2009

Dear Postal Customer:

As you are aware, service was suspended at the Lancaster Post Office on 04-05-2003. Since that time, you have been provided postal service by a rural route carrier to a roadside mailbox.

As the postal manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the Lancaster Post Office may have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Briefly, we would like to continue to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to a roadside mailbox. This service would continue to be provided by the rural route carrier currently servicing this route. Retail services are also available at the Hickman Post Office, located 8.9 miles away. Hours of service at this office are 7:00-11:00/11:30-3:15, Monday through Friday, and 7:00-11:00 on Saturday. Post Office boxes are available at this location. Post Office Box access hours are 24 hours.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address and it will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*. I invite you to think about a permanent change to rural route service. Please return the enclosed questionnaire by June 26, 2009, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Sandra K Quick at (615)885-9109.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Sandra K Quick".

Sandra K Quick
Manager, Post Office Operations
811 Royal Pkwy
Nashville, TN 37229-9751

Enclosures: Questionnaire and return envelope
Summary of Post Office Change Regulations
Carrier delivery information



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
 (please print your name)

Address: _____

Telephone number: _____ Date: _____

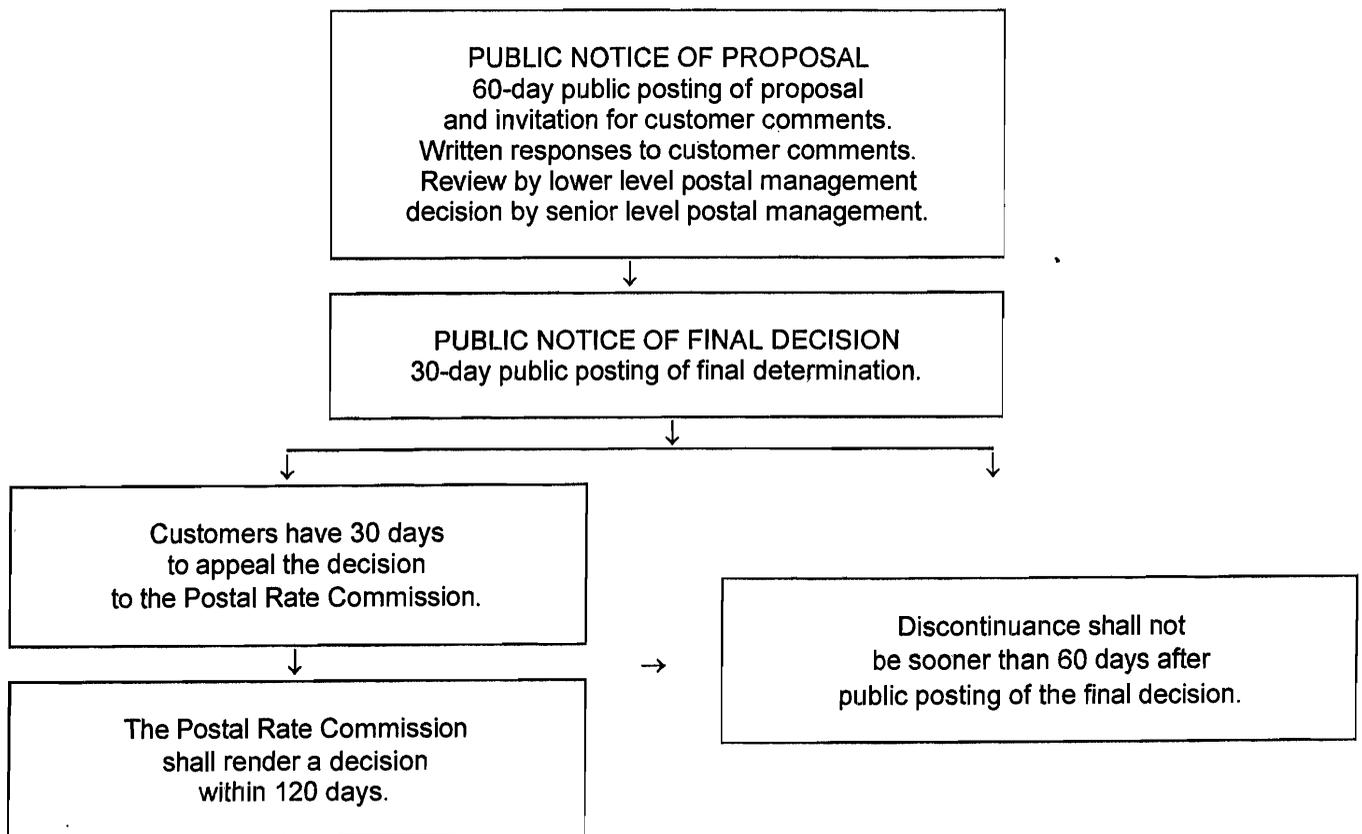
Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

SUMMARY OF POST OFFICE CHANGE REGULATIC

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





UNITED STATES
POSTAL SERVICE

DOCKET NO. 38569
ITEM NO. 19
PAGE 5

**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 2

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Hickman, TN

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Cookeville, Smithville
- Personal needs " "
- Banking " "
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Center Hill Marina & Yacht Club LLC
(please print your name)

Address: 450 Code Hollow Circle Lancaster, TN 38569

Telephone number: 615-548-4315 Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 3



June 22, 2009

Center Hill Marina and Yacht Club, LLC
450 Cove Hollow Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 5

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Smithville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Smithville Cookeville
 Personal needs Smithville Cookeville
 Banking Cookeville
 Employment RETIRED
 Social needs Cookeville

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: JAMES BEADBURY
(please print your name)

Address: 404 Duke Circle

Telephone number: 548-4131 Date: 6/16/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 6



June 23, 2009

James Bradbury
404 Duke Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

When it was open!

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonsville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Terri Lynn Weaver
(please print your name)

Address: 100 Seabowsha Lane

Telephone number: 683 6790 Date: June 15, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 23, 2009

Terri Lynn Weaver
100 Seabowisha Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 11

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Carthage & Gordonsville
- Personal needs Gordonsville & Carthage
- Banking Gordonsville
- Employment Baxter In
- Social needs Baxter

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: James W. Gentry Jr.
(please print your name)

Address: 108 Betty's Bend Rd. Lancaster, TN 38569

Telephone number: 615-683-5137 Date: 6-14-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 12

June 23, 2009

James W. Gentry Jr.
108 Betty's Bend Rd.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE H

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonsville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Gordonsville + Carthage
- Personal needs Gordonsville + Carthage
- Banking Gordonsville
- Employment unemployed
- Social needs Gordonsville

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: SHANE A. BOZARTH
(please print your name)

Address: 705 Lancaster Hwy, Lancaster TN 38589

Telephone number: (615) 489-3174 Date: 6-16-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 23, 2009

Shane A. Bozarth
705 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed
Post Office. Your comments, along with others received, will be
considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office
will be posted in the Hickman and Gordonsville Post Offices at a later date,
questions or comments, please feel free to contact Becky Pursley
931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



June 23, 2009

Shane A. Bozarth
705 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonsville + Carthage

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Sandra Maynard
(please print your name)

Address: 101 Smith Fork Creek Rd Lancaster TN 38569

Telephone number: 615 683 8701 Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 18



June 23, 2009

Sandra Maynard
101 Smith Fork Creek Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE 20

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Carthage

Personal needs Carthage

Banking Gordonsville

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Joe & Faye Huddleston
(please print your name)

Address: 8 Huddleston Lane Lancaster, Tenn 38569

Telephone number: 615 683 6430 Date: 6-15-69

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 21



June 23, 2009

Joe Huddleston
8 Huddleston Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 23

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonsville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Wal-Mart's Carthage
- Personal needs Dollar store Gordonsville
- Banking Carthage
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Betty Gullett
(please print your name)

Address: 60 Lancaster Circle Lancaster Tenn. 38569-6225

Telephone number: 683-8754 Date: 6-14-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 24



June 23, 2009

Betty Gullett
60 Lancaster Circle
Lancaster, TN 38569-6225

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 26

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: EMMA BURKE Bill Kilburn
(please print your name)

Address: 155 JACKSON Hollow Rd

Telephone number: 615 548 4157 Date: 6 15 09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 27



June 23, 2009

Ella Burke
155 Jackson Hollow Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 29

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Gordonsville, Carthage, Lebanon, Cookeville, Nashville, TN

Personal needs

Banking

Gordonsville, TN

Employment

Retired

Social needs

Lebanon, Cookeville, Nashville, TN

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Allen O. Maxon
 (please print your name)

Address: 802 Lancaster Hwy Lancaster, TN 38569-6257

Telephone number: 615-683-6131

Date: 6/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 30

June 23, 2009

Allen Mason
802 Lancaster Hwy.
Lancaster, TN 38569-6257

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", with a small mark above the "i".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 32

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: SMITHVILLE, TN.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping SMITHVILLE, TN
 Personal needs " "
 Banking " "
 Employment RETIRED (U.S.P.S.)
 Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: CHARLEY GRIGG
 (please print your name)

Address: 385 DUKE CIRCLE - LANCASTER, TN 38569-6002

Telephone number: 615-548-4781 Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 33



June 23, 2009

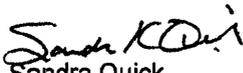
Charley Grigg
385 Duke Circle
Lancaster, TN 38569-6002

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,


Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

We did not live here other than Summer Camp until 2004. The office was closed then. Had it been operational we would have used: a, b, c, g, h,

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 35

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Silver Point, TN

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Cookeville
- Personal needs Hermitage
- Banking Gordonsville
- Employment Lebanon - Cookeville
- Social needs _____

5. Do you currently use local businesses in the community?

There are none, ^{Yes} It is very rural. ^{No}

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Carolyn Allen
(please print your name)

Address: 2777 Lancaster Rd, Lancaster, TN 38569

Telephone number: 615-683-4170 Date: 6-16-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The greatest impact to my household would be a change in address/zip code. Addresses are used as identifiers when calling insurers, medical suppliers and other business reasons. Thank you for not changing the address.

DOCKET NO. 38569
ITEM NO. 20
PAGE 34



June 23, 2009

Carolyn Allen
2777 Lancaster Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

There will be no change in your address.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: I have to make a
side trip to go to Post Office -
not one on the roads I travel

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Cookeville - Carthage Lebanon - Gordonsville

Personal needs

Lebanon - Gordonsville

Banking

Gordonsville

Employment

Gordonsville

Social needs

Leb - Nashville - Cookeville

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Melanie & Wallace Bennett
(please print your name)

Address: 50 Smith Fork Creek Rd

Telephone number: 683-6867

Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 39



June 23, 2009

Melanie Bennett
50 Smith Fork Creek Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", with a small flourish at the end.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE 41

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Not lived at this Area, in area of there is another stand.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

non employ

Social needs

5. Do you currently use local businesses in the community?

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Melinda McCormick
(please print your name)

Address: 78 Smith Cook Rd Lancaster TN 38569

Telephone number: none

Date: 6/12/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 42

June 23, 2009

Melinda McCormick
78 Smith Fork Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 44

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Lebanon

Personal needs Lebanon

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: DOUG & Jennifer Van Voorst
(please print your name)

Address: 19 Van Voorst Ln Lancaster TN 38569

Telephone number: 615 6834187 Date: 6/15/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 45



June 29, 2009

Doug Van Voorst
19 Van Voorst Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

I was making them not open at a prominent time next door. used to use it then.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	} Residence not a business.
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: Never knew you could use it for personal bulletin board



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No Use Ardonsville if
 Necessary. Hickman
 out of way

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Ardonsville or Carthage
 Personal needs " "
 Banking "
 Employment Retired
 Social needs Personal

5. Do you currently use local businesses in the community?

Yes

No There are none

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Janet T Sanders
(please print your name)

Address: 3 Lancaster Cr.

Telephone number: 1-615-683-8814 Date: 6-23-09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 48

June 29, 2009

Janet T. Sanders
3 Lancaster Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", written in a cursive style.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No As Needed.
- b. Resetting/using postage meter Yes No As Needed.

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 50

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: U.S. Army Corps of Engineers, Nashville District, Center Hill Power Plant.
 (please print your name)

Address: 270 Lancaster Road
Lancaster, TN 38569

Telephone number: 931-858-3618 Date: 23 Jun 2009

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

Karen Carter, Hydropower Office Assistant
 for: *Ray Duke, PPS*
Center Hill Power Plant



DOCKET NO. 38569
ITEM NO. 20
PAGE 51

June 29, 2009

U.S. Army Corps of Engineers
270 Lancaster Road.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", written in a cursive style.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the following:

Postal Services	Daily	Week
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: I have + still use Paper Tax forms. When I was in elementary, junior high for the school bus. I always assisted them. They needed help, mostly helping up + then

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: I always looked at the Bulletin board were on the run + needed to be caught. Also when available to check out + read, I did so for fun

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally when needed</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally when needed</i>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Nonpostal Services		
a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

I am an office assistant at "Center Hill Dam" & Powerplant, I was responsible for getting U.S.A.C.E permits & resetting our Postage Meter as needed. This was before we had the postage added to the machine by calling on the sphere.

If yes, please explain: *I have & still use Paper Tax Forms when I prepare my own taxes. When I was in elementary, junior high, & high school I waited there for the school bus. I always assisted any Senior Citizen & people with Medical Conditions if they needed help, mostly helping up & then back down the concrete steps to enter post office.*

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: *I always looked at the Bulletin Board pictures of criminals that were on the run & needed to be caught. Also when Library Books were available to check out & read, I did so for pleasure & for school when needed.*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Various Business's, depends on the need.

Personal needs

This question is a Personal Question that I don't have to answer.

Banking

This is a personal private question that should not be asked to answer

Employment

Yes, I travel to U.S.A.C.E. Center Hill Dam & Powerplant where I am employed

Social needs

I attend Church, fireball fund raisers, July 4th Parade, etc. time. which are held weekly & once each year.

5. Do you currently use local businesses in the community?

Yes

If they become available & church functions.

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No No comment, this is not a fair question

Name: KAREN A. CARTER
(please print your name)

Address: 5 Williams Hollow Lane, Lancaster, TN 38569

Telephone number: 615-683-8364 Date: 6-20-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 29, 2009

Karen A. Carter
5 Williams Hollow Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed Post Office. Your comments, along with others received, will be considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office will be posted in the Hickman and Gordonsville Post Offices at a later date, questions or comments, please feel free to contact Becky Pursley at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



DOCKET NO. 38569
ITEM NO. 20
PAGE 54

June 29, 2009

Karen A. Carter
5 Williams Hollow Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> - on occasion when needed.
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> - again when needed.
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: To prepare Federal Income Tax Returns. Used to keep out the rain when waiting for school bus + also went inside to get warm. To assist anyone elderly or not if they need my help.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Looked at people who were criminals + wanted by law enforcement personnel. And, any town activities that would be taking place, when, & where. Used library books for school + some for the pleasure of reading a good book which also was enhancing my reading abilities for my future use in life.



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Depends on items needed.

Personal needs

Depends on where a business is located.

Banking

No comment, this is a question that should not be on this form.

Employment

U.S.A.C.F. Center Hill Dam & Powerplant.

Social needs

We have social activities held in Lancaster every year.

5. Do you currently use local businesses in the community?

Yes

If there is one that meets my needs.

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

No comment, this is not a fair question.

Name: KAREN CARTER COWAN
(please print your name)

Address: 69 Smith Fork Creek Road, Lancaster, TN 38569

Telephone number: 615-735-7440 Date: 6-20-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 57



June 29, 2009

Karen Carter Cowan
69 Smith Fork Creek Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE 59

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking GORDONSVILLE

Employment "

Social needs CARTHAGE - BIRMINGHAM - SEPARATE

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: DAVID MCCULLOUGH
(please print your name)

Address: 551 ...

Telephone number: 410-... Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 60

July 16, 2009

David McCullough
5 East Maple Street
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels -	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: HAVE PICKED UP VARIOUS FORMS AT P.O. - NOT TO USE BUT JUST BECAUSE THEY WERE THERE AND I WAS CURIOUS.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: The GORDONSVILLE P.O. is closer AND MUCH SAFER than HICKMAN P.O. IT WOULD BE GOOD TO SEE YOU TRY TO DEAL WITH THAT.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. SELF EXPLAINED.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

I go where I HAVE To go.

Personal needs

The ONLY thing in LANCASTER

Banking

is the VOLUNTEER FIRE HALL.

Employment

I LIVED AND WORKED IN NASHVILLE, TN,

Social needs

FOR 40+ YEARS SO I KNOW HOW AND WHERE TO OBTAIN EVERY thing OBTAINABLE.

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: DIAN TWBB
(please print your name)

Address: 7 LANCASTER CIRCLE, LANCASTER, TN 38569

Telephone number: UNLISTED Date: June 17, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 63

June 23, 2009

Dian Tubb
7 Lancaster Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 65

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonville, TN.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment Retired
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Sammie D. Kelly
(please print your name)

Address: 717 Lancaster Ave N. 38569

Telephone number: 615/683-8975 Date: June 20, 2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 80
PAGE 60

June 23, 2009

Sammye D. Kelly
717 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 69

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	} All surrounding counties.
Personal needs	<input checked="" type="checkbox"/>	
Banking	<input checked="" type="checkbox"/>	
Employment	<input checked="" type="checkbox"/>	
Social needs	<input checked="" type="checkbox"/>	

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Bonnie Gentry
(please print your name)

Address: 1 Smith Fork Creek Road, Lancaster, TN 38569

Telephone number: 615-804-6793

Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 60

June 23, 2009

Bonnie Gentry
1 Smith Fork Creek Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



DOCKET NO. 38569

ITEM NO. 20

PAGE 109

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Buffalo Valley, TN

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Cookeville, TN

Personal needs Cookeville, TN

Banking Cookeville, TN

Employment Cookeville, TN

Social needs Cookeville, TN

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: David Gentry
(please print your name)

Address: 1 Smith Fork Creek Road, Lancaster, TN 38569

Telephone number: 615 356 1882

Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 70

June 23, 2009

David Gentry
1 Smith Fork Creek Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "SKQ".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 80
 PAGE 72

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: DONELSON, NASHVILLE, LEBANON,
COOKEVILLE

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping NASHVILLE, LEBANON, COOKEVILLE
- Personal needs SAME AS SHOPPING
- Banking GORDONSVILLE, CARTHAGE
- Employment NASHVILLE
- Social needs NASHVILLE, COOKEVILLE

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: DREW K. LIEGER
 (please print your name)

Address: 100 BETTY'S BEND RD LANCASTER TN 38569

Telephone number: 615 642 9089 Date: 6/18/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 23, 2009

Drew Klieger
100 Betty's Bend Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed Post Office. Your comments, along with others received, will be considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office will be posted in the Hickman and Gordonsville Post Offices at a future date, any questions or comments, please feel free to contact Becky Pursley at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

DOCKET NO. 38569
ITEM NO. 20
PAGE 13



June 23, 2009

Drew Klieger
100 Betty's Bend Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: LASCASSAS, MICTON

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: GARY DRYDEN

(please print your name)

Address: 110 ASHBURN CI. LANCASTER TN 38569

Telephone number: _____

Date: 6/19/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 74

June 23, 2009

Gary Dryden
110 Ashburn Circle
Lancaster, TN 38569.

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink that appears to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 18

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: SMITHVILLE
HICKMAN
GORDONSVILLE

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping SMITHVILLE
 Personal needs SMITHVILLE
 Banking NASHVILLE
 Employment RETIRED
 Social needs SMITHVILLE

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: CHARLENE HILKS
 (please print your name)

Address: 428 HAYES RIDGE RD

Telephone number: 548-4044 Date: 06-19-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I LIVE IN TEMPERANCE HALL. WE HAVE TO GO SOME PLACE ELSE FOR EVERYTHING

DOCKET NO. 38569
ITEM NO. 20
PAGE 19



June 23, 2009

Charlene Hicks
428 Hayes Ridge Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 81

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
 (please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. We get everyone's mail except ours
by carrier

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Kenny Hughes
(please print your name)

Address: 735 Lancaster Hwy

Telephone number: 615-683-8102 Date: 6-20-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 84

June 29, 2009

Kenny Hughes
735 Lancaster Hwy.
Lancaster, TN 38569

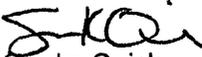
Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,


Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 86

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Cookeville
- Personal needs _____
- Banking Carthage
- Employment Carthage
- Social needs Church is in Lancaster, Community functions - ^{annual} parade

Annual fire hall benefit are in Lancaster

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: ANN WALPER
(please print your name)

Address: 341 Jackson Hollow Rd, Lancaster, TN

Telephone number: 615-548-4061 Date: 6/17/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Cherokee Farms

341 Jackson Hollow Rd. * Lancaster * TN * 38569

DOCKET NO. 38569
ITEM NO. 20
PAGE 87

June 17, 2009
Sandra K. Quick, Manager, Post Office Operations
811 Royal Pkwy.
Nashville, TN 37229-9751

Dear Ms. Quick,

This letter is being written as part of the survey you sent out to the Lancaster residents regarding the permanent changes in our postal service. The packet of materials you sent was received by us on June 15, 2009. One of the inclosed documents was titled "Summary of Post Office Change Regulations." In this document it is stated that "These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision."

This was not done six years ago when the Lancaster facility was placed on "temporary" closure status. We in the Lancaster Community never received any effective notification that the post office was going to be closed, or that changes in the service were forthcoming. With the current discussion on further reduction of services for the Lancaster Community, the "notification" was also quite ineffectually attempted. Placing a notice at the Hickman post office was merely following the formality of the regulations, but was not efficacious in reaching the residents effected by the change.

We were denied our fundamental right to participate in the democratic process in the closure of the Lancaster Post Office back in 2003. Democracy is about our right to participate in any area of government service that effects our local community. The closure of the Lancaster post office certainly falls under this general heading. We ate now requesting that this fundamental right be acknowledged and reinstated to the citizens of the Lancaster, Tennessee community regarding our post office facility.

It might be helpful in your decision making process if you were more familiar with our area, and more knowledgeable of our community's needs. Residents of the Lancaster Community do not, as a general rule, drive through Hickman, nor do we use the Hickman post office facility. Even though, as you stated, Hickman is "only" 8.9 miles away, going to Hickman is very inconvenient for Lancaster residents, it being located on a road that does not directly connect with the main road though Lancaster. The Hickman road connects with Gordonsville and the Temperance Hall communities, but not Lancaster.

Sincerely,



Ann Walper
341 Jackson Hollow Rd.
Lancaster, TN 38569
615-548-4061
walper@cherokeefarms.com

cc: Senators Lamar Alexander and Bob Corker; Representative Bart Gordon



DOCKET NO. 38569
ITEM NO. 20
PAGE 88

June 23, 2009

Ann Walper
341 Jackson Hollow Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. There will be no change in your current address. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

I do not understand
the Lancaster Community
up our post office. The people with
a Lancaster address are having to
use Hickman post office. Hickman
and Gordonsville are within a few
miles of each other. Why not close
Hickman and build a better post office
in Lancaster? Allen Mason (owner) has
offered to restore the building at no
cost to the postal service. He even
offered to build a new building. If
it won't cost the postal service any
money then I don't see the need to
close our post office! ~~close our post office!~~

Pema Sidde



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE 91

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Carthage, Lebanon, Cookeville

Personal needs



" " "

Banking



Gordonville

Employment



Self-Employed (Dairy Farmer)

Social needs



Cookeville, Lebanon

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Norma Tisdale
(please print your name)

Address: 807 Lancaster, Hwy. Lancaster, In. 38560

Telephone number: (615) 683-6692 Date: 6-16-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



June 23, 2009

Norma Tisdale
807 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed Post Office. Your comments, along with others received, will be considered carefully before further action is taken.

New construction or the placement of a mobile unit or trailer is not service can be provided by more cost-effective alternatives, such as

If it is determined that a discontinuance of the Lancaster Post Office will be posted in the Hickman and Gordonsville Post Offices at a later date, questions or comments, please feel free to contact Becky Pursley, 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S/Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



DOCKET NO. 38569
ITEM NO. 20
PAGE 92

June 23, 2009

Norma Tisdale
807 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Checking to see if services were available (such as location of Stamp Ginner, Fence builders etc) general information relative to area.



DOCKET NO. 38569
 ITEM NO. 80
 PAGE 94

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. Our business activities take us out of the area, out of the country, for weeks at a time. It is a disservice to have our important mail in a box by the time

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Cookeville, Canby, Lebanon, Smithville.

Personal needs

Banking

Gardonsville.

Employment

Travel INTERNATIONALLY, weeks AT A TIME

Social needs

5. Do you currently use local businesses in the community?

Yes

No THERE ARE NONE!

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: CARL J. HART, ELVA O. HART
(please print your name)

Address: P.O. BOX 27 - LANCASTER, TN 38569

Telephone number: 615-683-5095
352-303-2895

Date: 6-13-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NOTICE: WE DO NOT WANT MAIL DELIVERED TO 608 LANCASTER HWY. MAIL NOT SAFE THERE. WE EFFECTIVELY USE AND ENJOY THE [unclear] LANCASTER.



DOCKET NO. 38569
ITEM NO. 20
PAGE 95

June 23, 2009

Carl J. Hart
PO Box 27
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

There will be no change in the service you receive at the cluster box.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 97

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Smithville, Buffalo Valley & Cookeville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Smithville, Cookeville

Personal needs _____

Banking Smithville, Cookeville

Employment _____

Social needs Smithville

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Harber Family(Dewitt / Frances
(please print your name)

Address: 158 Cove Hollow Est Lancaster, Ten 38569-6280

Telephone number: 615-548-4942 Date: 06/15/09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 98

June 23, 2009

Harber Family
158 Cove Hollow Est
Lancaster, TN 38569-6280

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 80
 PAGE 100

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Gordonsville + Carthage

Personal needs same

Banking Gordonsville

Employment Nashville

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Marty Maxwell
 (please print your name)

Address: 27 Lancaster Circle Lancaster, TN 38569

Telephone number: (615) 489-7393 Date: 6/13/09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 101

June 23, 2009

Marty Maxwell
27 Lancaster Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick", with a small flourish at the end.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No

- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 103

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment Smithville

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

All depending on where I have to go to do my post office business

Name: Glenda & Mike Parman
(please print your name)

Address: 11 Betty's Bend Rd, Lancaster, TN.

Telephone number: 489-3160

Date: 6/16/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

These names also live at our address & receive mail there. Their opinions are the same as ours.

*Joey Barger
 Scarlett Barger*

*Donald Reece
 Sabrina Reece*



June 23, 2009

Glenda Parman
11 Betty's Bend Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 10/0

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Hickman

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good Opinion Worse

Please explain. I am well satisfied with the way things are now - NO NEED FOR A CHANGE!!!!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Ritchie Bennett
(please print your name)

Address: 1160 Old Temperance Hall Rd

Telephone number: 548-8101 Date: 6/15/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NO CHANGE!!!!



DOCKET NO. 38569
ITEM NO. 20
PAGE 107

June 23, 2009

Ritchie Bennett
1160 Old Temperance Hall Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

There will be no change in your current address.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

We did not live here during the time the office was open.



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Sharon Moffett
(please print your name)

Address: 7100 Dale Ridge Rd. Box 175

Telephone number: 615-549-4019 Date: 6-15-09

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.



June 10, 2009

Dear Postal Customer:

As you are aware, service was suspended at the Lancaster Post Office on 04-05-2003. Since that time, you have been provided postal service by a rural route carrier to a roadside mailbox.

As the postal manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the Lancaster Post Office may have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Briefly, we would like to continue to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to a roadside mailbox. This service would continue to be provided by the rural route carrier currently servicing this route. Retail services are also available at the Hickman Post Office, located 8.9 miles away. Hours of service at this office are 7:00-11:00/11:30-3:15, Monday through Friday, and 7:00-11:00 on Saturday. Post Office boxes are available at this location. Post Office Box access hours are 24 hours.

If a permanent change to carrier service is implemented, customers will continue to use the community name and ZIP Code in the mailing address and it will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*. I invite you to think about a permanent change to rural route service. Please return the enclosed questionnaire by June 26, 2009, using the pre-addressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "United States Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Sandra K Quick at (615)885-9109.

Thank you for your assistance.

Sincerely,

Sandra K Quick

Sandra K Quick
 Manager, Post Office Operations
 811 Royal Pkwy
 Nashville, TN 37229-9751

Enclosures: Questionnaire and return envelope
 Summary of Post Office Change Regulations
 Carrier delivery information

We often use the Suffolk Valley office - but we are very pleased with the mail service that is provided.

DOCKET NO. 38569
ITEM NO. 80
PAGE 111



June 29, 2009

Sharon Moffett
7100 Dale Ridge Rd.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", written over the typed name.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: husband is wheelchair bound

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 20

PAGE 113

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Cordonsville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. 24 hr accessible

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Cookeville

Personal needs

Banking Cordonsville

Employment Nashville

Social needs T-T-Sat Dialysis in Cookeville

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

There are no businesses in Lancaster

Name: David & Diana Fulghum
(please print your name)

Address: PO Box 4 (11 Nixon Valley Ln) Lancaster

Telephone number: 683-6167 Date: 6-19-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 114

June 29, 2009

David Fulghum
PO Box 4
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 116

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Caythage
- Personal needs Caythage
- Banking Gardonsville
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Herbert + Faye Haley
(please print your name)

Address: 713 Lancaster Hwy 38569
Lancaster Tenn.

Telephone number: 615-683-8032 Date: June-19-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 117

June 23, 2009

Herbert Haley
713 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 118

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: Why Because the post office is closed
We would use it if it was open

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 119

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>Canthage, Lebanon, Cookville</u>
Personal needs	<input checked="" type="checkbox"/>	<u>" " "</u>
Banking	<input checked="" type="checkbox"/>	<u>" "</u>
Employment	<input checked="" type="checkbox"/>	<u>" "</u>
Social needs	<input checked="" type="checkbox"/>	<u>" " "</u>

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: BRENDA & HARRY JENNINGS
(please print your name)

Address: 6 Odum Ln Lancaster TN

Telephone number: 615-83-4750 Date: 6-24-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 120

July 16, 2009

Brenda Jennings
6 Odum Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail @ Box of Cove Hollow Bay.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Our HOA for Cove Hollow Bay is Box 1 and our personal box is Box 12

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Our incoming mail to Box 1 for our HOA comes to this box for our taxes, banking and all HOA business that is conducted.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. In the past several years we have put outgoing mail at our box location and it never gets to its destination.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Randy + Kim Morgan (please print your name)

Address: Box 12 134 Village Way Lancaster TN 38569

Telephone number: 615-861-0229

Date: 6-28-09

The Village @
Cove Hollow Bay HOA
7086 Dale Ridge Rd
Box 1
Lancaster TN 3856'

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* Our box location is at Cove Hollow Bay and we receive mail at this box for our HOA. Please let me know if we will not have this location to receive our taxes, letter documents at this location.



DOCKET NO. 38569
ITEM NO. 80
PAGE 123

July 16, 2009

Kim Morgan
134 Village Way
Box 12
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

There will be no change in addresses or the service that you are currently receiving.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: HICKMAN

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Richard Hayes
(please print your name)

Address: 7161 DALE RIDGE RD

Telephone number: 615-548-8451 Date: 6-25-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 38569
ITEM NO. 20
PAGE 126



July 16, 2009

Richard Hayes
7161 Dale Ridge Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 80
 PAGE 128

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Brentwood TN

one near interstate exit 268 off highway 96

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Smithville - Coopersville
- Personal needs ✓
- Banking Brentwood TN
- Employment Retired
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Rodes Ennis (This location is only used part time.)
(please print your name)

Address: 409 Duke Circle

Telephone number: 615 548-8353 Date: 6/22/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 129

July 16, 2009

Rodes Ennis
409 Duke Circle
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Quick", written in a cursive style.

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 20
 PAGE 131

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No
 If yes, which offices: Smithville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse
 Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: Gay Penny
(please print your name)

Address: 1083 Long Branch Rd

Telephone number: 615-548-9331 Date: 6-14-2009

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 132

July 16, 2009

Gay Penny
1083 Long Branch Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Quick".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569

ITEM NO. 80

PAGE 134

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: 37221, 37205

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Cookville, Nashville

Personal needs " "

Banking " "

Employment " "

Social needs " "

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Al Thomas
(please print your name)

Address: 973 + 975 Guelthollow Rd.

Telephone number: 548-8440

Date: 6-26-09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



July 16, 2009

Al Thomas
973 Cove Hollow Road
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "SQC".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____



DOCKET NO. 38569
 ITEM NO. 80
 PAGE 137

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gordonsville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Various
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: A. Scott Ezell
 (please print your name)

Address: 858 Lancaster Hwy

Telephone number: 931-698-2659 Date: 6/24/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569 _____
ITEM NO. 20 _____
PAGE 138 _____

July 16, 2009

A. Scott Ezell
858 Lancaster Hwy.
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in cursive script that reads "SKQ".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Lancaster Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: tax forms

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



DOCKET NO. 38569
ITEM NO. 20
PAGE 140

-2-

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Gordonville

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: Lucinda Sharp
(please print your name)

Address: 17 Nixon Valley Lane Lancaster, TN

Telephone number: 615-683-8159

Date: 06/30/09

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 38569
ITEM NO. 20
PAGE 141

July 16, 2009

Lucinda Sharpe
17 Nixon Valley Lane
Lancaster, TN 38569

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Lancaster Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date. If you have additional questions or comments, please feel free to contact Becky Pursley, PO Review Coordinator at 931-728-0666.

Sincerely,

A handwritten signature in black ink, appearing to read "SKS".

Sandra Quick
Manager, Post Office Operations
525 Royal Parkway
Nashville, TN 37230-9751



Postal Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the Lancaster Post Office on 06-13-2009. Additionally, questionnaires were available at the Hickman Post Office to walk-in retail customers during the survey period.

A. Number of Questionnaires

Total questionnaires distributed	<u>210</u>
Favorable to proposal	<u>8</u>
Unfavorable to proposal	<u>5</u>
Expressing no opinion	<u>39</u>
Total questionnaires received	<u>52</u>

B. Postal Concerns

The following postal concerns were expressed:

1. **Concern:** Will there be a change in addresses?

Response: No there will be no change in your address.

2. **Concern:** Effective notification the Post Office was closed and loosing the identity of the community

Response: A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. There will be no change in your current address. A community' identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

3. **Concern:** Customers inquired about building a new facility.

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

4. **Concern:** Misdelivery of mail

Response: The concern about misdelivery has been brought to the attention of the administrative Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

DOCKET NO. 38569
ITEM NO. 21
PAGE 2

C. Nonpostal Concerns

There were no nonpostal concerns expressed.



Community Meeting Roster

Postal Service Representatives (Names and Titles):

Date: 01-04-09
 Time: 12:00-2:00

Sandy Quick MPOD Ed Shear Po Renew Coor
Becky Purstley P.O. Renew Coor
Beth Barnett - Communications
Duth McCarver "

Total Number of Customers Present: 22 Place: Hickman Post Office

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
<u>Allan O Mason</u>	<u>802 Lancaster Hwy</u>	<u>38569</u>	<u>615-683-6131</u>
<u>Robert T Jones</u>	<u>729 Lancaster Hwy</u>	<u>38569</u>	<u>615-948-5226</u>
<u>MIKE Clayborn</u>	<u>1 public Sq. Room 205</u>	<u>37166</u>	<u>615-597-5177</u>
<u>Opheal Page</u>	<u>163 Smith Fork Crk Rd</u>	<u>38569</u>	<u>615-683-8080</u>
<u>Joyce Page</u>	<u>163 Smith Fork Crk Rd</u>	<u>38569</u>	<u>615-683-8080</u>
<u>Annette Doss</u>	<u>734 Lancaster Hwy</u>	<u>38569</u>	<u>615-683-8922</u>
<u>Emmett Sam</u>	<u>10 Sims Ln Lancaster</u>	<u>38569</u>	<u>615-683-6440</u>
<u>Julie Williams</u>	<u>96 Smith Fork Crk Rd Lancaster</u>	<u>38569</u>	<u>615-683-8177</u>
<u>Donald E. Payne</u>	<u>9405 405 Jackson Av</u>	<u>37030</u>	<u>615-735-9343</u>
<u>Jason Sanders</u>	<u>3 Lancaster Circle</u>	<u>38569</u>	<u>615-683-8814</u>
<u>Ron Nedrow</u>	<u>10 Nixon Villy Ln</u>	<u>38569</u>	<u>615-489-7504</u>
<u>Fammie Nedrow</u>	<u>10 Nixon Villy Ln Lancaster</u>	<u>38569</u>	<u>615-554-5309</u>
<u>Michael F. Nash, Jr</u>	<u>122 Truman Hwy</u>	<u>37030</u>	<u>615-735-2294</u>
<u>Blenda Gentry</u>	<u>135 Betty's Bend Rd</u>	<u>38569</u>	<u>615-969-0501</u>
<u>Lucinda Sharp</u>	<u>17 Nixon Valley Ln</u>	<u>38569</u>	<u>615-683-9159</u>
<u>Leslie Walper</u>	<u>341 Jackson Hollow Rd</u>	<u>38569</u>	<u>615-518-4661</u>
<u>Harvey Jennings</u>	<u>6 Odum Ln</u>	<u>38569</u>	<u>615-683-4730</u>
<u>Zachary Jennings</u>	<u>6 Odum Ln</u>	<u>38569</u>	<u>615-683-4730</u>
<u>ALBERT M OCS</u>	<u>734 LANCASTER</u>	<u>38569</u>	<u>615-683-8922</u>
<u>J. W. Lee Clemons</u>	<u>102 S Dutch Hill</u>	<u>38569</u>	<u>615-683-8177</u>
	<u>Londona St. Th</u>		

Community Meeting Analysis

Postal Concerns

1. Concern: Customers were concerned about a change in address.
Response: There will be no change in customer addresses.

2. Concern: Has the decision already been made?
Response: No all your comments will be taken into account before any decisions are made.

3. Concern: The customers of Lancaster want the route moved to Gordonsville.
Response: The MPOO said she would look into the matter.

4. Concern: Customers were concerned about losing their identity.
Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

5. Concern: Is delivery going to five days?
Response: That is in hands of Congress



UNITED STATES
POSTAL SERVICE

DOCKET NO. 38569
ITEM NO. 24
PAGE 1

May 11, 2009

To Whom It May Concern:

On June 04, 2009 there will be a postal representative available for you to speak with at the Hickman Post Office from 12:00-2:00 pm to answer any questions or concerns that you may have concerning the suspended Lancaster Post Office. Questionnaires are available at the retail counter. There will be no change in the service that you are currently receiving.

Rebecca Pursley
Post Office Discontinuance Coordinator
931-668-7174

ALLEN O. MASON

802 Lancaster Highway
Lancaster, TN 38569-6257

Phone (615) 683-6131
Fax (615) 683-6701

June 30, 2009

USPS
c/o Ms. Sandra Quick
811 Royal Pkwy
Nashville, TN 37229-9751

Dear Ms. Quick:

Please reconsider your decision to close the Lancaster, TN Post Office. There are several reasons for this request; cost savings to USPS, number of customers, growth, logic, common sense, driving distance to another postal outlet, and the pledge of the USPS to provide good service to its customers.

When the Lancaster Post Office was placed on temporary suspension of services in 2003 we strongly felt that proper procedure was totally ignored. There was no notification of any kind, no meeting, and no postings. The USPS called the Carthage Courier after the Lancaster location was placed on temporary status and had the paper place a notification about the cessation of services. The majority of the postal customers that had inside boxes were told to erect roadside boxes or go to another location. We also strongly feel that our fundamental rights were violated at that time and we will be seeking legal counsel to determine if the USPS actions were illegal.

Good business acumen dictates that a business start cutting cost by reducing its largest expenses. You are considering closing the least expensive location as far as rent is concerned. The Lancaster Post Office is only costing you \$900.00 a year in rent. The other locations in this area are costing you much more; Hickman \$3,828/yr, Buffalo Valley \$11,363.75/yr, Chestnut Mound \$13,200/yr, Gordonsville \$7,400/yr, and Elmwood \$3,600/yr. The Lancaster location is in the heart of the route and would save on auto expenses and driving time.

The enclosed petition is signed by 150 USPS customers that live in the Lancaster area. There are also 56 active boxes in Highland Cove Condominiums and 120 active boxes in Cove Hollow Bay. There are other areas around Cove Hollow on Center Hill Lake that have developments planned.

Logic and common sense come into play when you are going to keep the Hickman, TN location open when the Gordonsville location is only 1.9 miles away. It just makes more sense to merge the Hickman location into the Gordonsville location and put the Lancaster Route back in Lancaster.

Should the Lancaster office be closed all the residents and businesses would have to drive several miles to purchase postal supplies and send packages or other mail. One of the largest USPS customers is the Corp of Engineers at Center Hill Dam with their three offices.

Another concern that has been discussed is whether or not Lancaster would lose its Zip Code. You have stated that there is no current plan to change the Zip Code because of 911 and GPS. The 911 director says that a change in Zip Code would not affect their service in any way because 911 services are based on ESN through the telephone system and not Zip Codes. GPS is a satellite tracking system and not a Zip Code system. This means that the postal service could change a Zip Code with the push of a button and may take only a few minutes to accomplish.

Please consider putting the Lancaster Post Office back into operation with the route. If not this option, please consider leaving Lancaster Post Office on temporary suspension of services until more thought, research, insight, and reasoning can be made so the best solution can be reached.

Please give the enclosed documents consideration in your decision making process. Copies of this letter and documents will be supplied to; Senators Lamar Alexander and Bob Corker, Representative Bart Gordon, State Senator Mae Beavers, State Representative Terri Lynn Weaver, and Mayor Michael Nesbitt.

Sincerely,



Allen O. Mason

Enclosures

Petition

DOCKET NO. 38569

ITEM NO. 25

PAGE 3

We the undersigned object to the closing of the Lancaster Tennessee post office.
that will meet the objectives of the postal service.

	Signature	Address	Zip Code	Phone Number
1	Melanie Bennett	50 Smith Fork Creek Rd - Lancaster	38569	683-6867
2	Melvide McCarroll	78 Smith Fork Ck Rd Lancaster TN	38569	non
3	Mathew Williams	96 Smith Fork Ck Rd Lancaster	38569	683-8177
4	Cynthia Page	163 SMITH FORK Ck LANCASTER	38569	683-8080
5	Goyce Page	163 SMITH FORK Ck LANCASTER	38569	683-8080
6	Sheela Gullett	177 Smith Fork Creek Rd. Lancaster	38569	683-6407
7	Jan Gullett	177 Smith Fk Ck Rd, Lancaster	38569	683-6407
8	Bryan Bennett	1160 Old Temperance Hall Rd Lancaster	38569	548-8101
9	Paulette Bennett	1157 Old Temperance Hall Rd	38569	548-4266
10	James Bennett	1157 Old Temperance Hall Rd	38569	548-4266
11	Mike Clayton	1 public Sq. Room 205 ^{3rd floor}	37166	615-597-5711
	Julio Williams	96 Smith Fork Creek Rd Lancaster	38569	615-683-8177
	Keith Williams	96 Smith Fork Creek Rd Lancaster	38569	615-683-8177
14	Brendy Denton	135 Betty's Bend Rd Lancaster	38569	615-969-0501
15	Nanda Williams	745 Lancaster Ave Lancaster	38569	615-683-6015
16	Paula Williams	" " " "	" "	" "
17	Holly Williams	" " " "	" "	" "
18	Katie Williams	" " " "	" "	" "
19	Keith Williams	96 Smith Fork Creek Rd	38569	---
20	[Signature]	158 Jefferson Ave Cookeville	38501	931-1281907
21	Wendy Mason	802 Lancaster Hwy, Lancaster	38569	615-683-6131
22	Timothy Weaver	100 Seabowisha Lane Lancaster	38569	615-683-6790
23	James T. Boch	124 Seabowisha Lane Lancaster	38569	615-838-0753
24	Paul [Signature]	970 Lancaster Rd	38569	931-858-0967
	Jan [Signature]	970 Lancaster Rd	38569	931-265-5925

Petition

DOCKET NO. 38569

ITEM NO. 25

We the undersigned object to the closing of the Lancaster Tennessee post office PAGE 4

that will meet the objectives of the postal service

	Signature	Address	Zip Code	Phone Number
51	Marianne Mae	450 Cove Hollow Circle	38569	615-548-4915
52	Kurtz B.	211 Jackson Hollow Rd Lancaster	38569	615-364-3785
53	Kurtz B. <small>manager</small>	7080 Dale Ridge Rd Lancaster	38569	615-548-8010
54	Carolyn Allen	2777 Lancaster Rd Lancaster	38569	615-683-4170
55	Julie Thomas	2925 Lancaster Hwy Lancaster	38569	615-683-8370
56	James R. Butler	834 LANCASTER HWY	38569	683-6395
57	Wm Wood	10 Huddleston Ln Lancaster	38569	683-6395
58	Christy Wade	834 Lancaster Hwy Lancaster	38569	683-6395
59	Tommy Wade	834 Lancaster Hwy Lancaster	38569	683-6395 73513
60	Albert Moss	734 LANCASTER HWY	38569	683-8922
61	Annelle Moss	734 Lancaster Hwy	38569	683-8922
62	Michelle	11 Betty's Bend Rd	38569	615-489-3160
63	Rob	48 Helm Road	38569	931-614-1459
64	Geneva VanVoorst	19 Van Voorst Ln	38569	615-683-4187
65	Pete VanVoorst	18 Van Voorst Ln	38569	615-683-8022
66	Jae Huddleston	10 Huddleston Lancaster	38569	615-6490
67	Nancy Tower	153 Betty's Bend Rd Lancaster	38569	615-683-0950
68	Don Thom	727 LANCASTER HWY LANCASTER	38569	615-489-6752
69	Lisa Moss	4 Moss Bend Lane, Lancaster	38569	615-683-4089
70	Judy Bate	20 Moss Bend Ln LANCASTER	38569	615-683-6111
71	Melissa Bate	20 Moss Bend Ln Lancaster	38569	615-683-6111
72	Sabrina Gentry	108 Betty's Bend Rd. Lancaster, TN	38569	615-683-5137
73	James Gentry	135 Betty's Bend Rd. Lancaster, TN	38569	615-683-8972
74	Picky Zell	57 Lancaster circle	38569	615-683-8271
75	Elizabeth Mason	802 Lancaster Hwy.	38569	615-683-6131

Petition

the undersigned object to the closing of the Lancaster Tennessee post office
that will meet the objectives of the postal service.

	Signature	Address	Zip Code	Phone Number
76	Tim Bates	20 Moss Bend Lane Lancaster	38569	615-683-6111
77	Angela K Myers	43 Moss Bend Lane Lancaster	38569	615-489-6048
78	Matthew Myers	43 Moss Bend Lane Lancaster	38569	615-489-6048
79	Donnie Bates	20 Moss Bend Lane Lancaster	38569	615-683-6111
80	Jimmy Keely	717 Lancaster Hwy.	38569	615/683-8975
81	Robert	153 Betty's Bend Road	38569	615/683/0950
82	Larry Moss	6 Justice Hollow Ln	38567	615/683/8404
83	Rita Moss	20 Justice Hollow Ln	38567	615/683 8404
84	Kitt	48 SEASOONISHA LN LANCASTER TN	38569	615/683-8108
85	Shelley Butts	278 Meadow Dr. Goldensville	38563	615-683-8020
86	Stacy	61 Old Fuller Hollow Bush Creek	38547	615-683-8089
7	Ann	69 COGAN VALLEY LN HICKMAN	38567	615.683.5556
88	Gra Reynolds	43 Lancaster Cr Lancaster	38569	615-683-6709
89	Jimmy Jenkins	19 Woods Trail LA HICKMAN	38567	615-683-8011
90	Valerie	2 Woods Trail Lane	38567	683-8664
91	Bebbie Wash	9 Woods Trail Dr. Lancaster	38569	683-8699
92	Darla Cowan	493 Lancaster Hwy Hickman	38567	615-483-8610
93	Justin Sims	10 Sims Ln Lancaster	38569	615-683-6440
94	Justin Sims	10 Sims Ln Lancaster	38569	615-683-6440
95	Bryenne Sims	10 Sims Ln Lancaster	38569	615-683-6440
96	Karen A. Carter	5 Williams Hollow Lane	38569	615-683-8364
97	Karen A. Carter	69 Smith Fork Creek Road	38569	615-735-7440
98	Christy	31 WILLIAMS HOLLOW LANE, LANCASTER 88 DUFFIELD RD	38569	615-969-7254
99	Lonya Goddard	749 Lancaster Hwy Lancaster TN	38569	615-683-3294
	Sarena Thomas	108 Betty's Bend Rd Lancaster TN	38569	615-683-8137

Petition

We the undersigned object to the closing of the Lancaster Tennessee
 Post Office.

	Signature	Address	Zip Code	Phone Number
101	Wallace Bennett	50 Smith Fork C.Rd. Lancaster	38569	615-683-6867
102	Vivian Montgomery	594 Lancaster	38569	
103	Justin S. Morris	388 Lancaster Hwy	38567	615-683-8121
104	Paul Bahney	6 Devils Garden Ln	38567	683-6101
105	Jason Forney	39 Devils Lancaster	38567	683-8336
106	Louisa Dinkler	807 Lancaster Hwy Lancaster, TN	38569	683-6692
107	Zola Dinkler	807 Lancaster Hwy Lancaster TN	38569	683-6692
108	Larry L. Tidwell	907 Lancaster TN Lancaster Hwy	38569	683-6692
109	Alton Wood	761 Lancaster, TN	38569	683-8968
110	Pat Wood	761 Lancaster, TN	38569	683-8968
111	Phyllis Baker	Horseshoe Bend	38563	683-8931
112	MISSY BAS	208 Tomp. V. Hwy Hickman	38567	683-8915
113	Larry Watts	105 Judkins Ln Hickman TN	38567	683-8397
114	Ruby Watts	105 Judkins Lane Hickman TN	38567	683-8397
115	James Stentz, Jr	108 Betty St Lancaster TN	38569	683-7641
116	[Signature]	135 DeHys Blvd Lancaster, TN	38569	683-8972
117	Lancaster Fire Dept	744 Lancaster Hwy Lancaster	38569	(931)607-2156
118	Ellic Gullett	127 Smith Fork Creek Rd	38569	683-6407
119	Alli O. Mann II	1788 Lancaster Hwy	38569	683-6605
120	Billy Parkerson	458 Lancaster Hwy	38569	683-8458
121	Joyce Parkerson	758 Lancaster Hwy Lancaster TN	38569	683-8458
122	Michael J. North	122 Turnpike PARTAGE, TN	37030	735-2294
123	Jay LaVade	101 Apple Branch Ln Hickman, TN	38567	683-6016
124	Jimmy Norris	172 Cumberland CARTHAGE TN 3700	37030	735-9833
125	Mary Owsen	39 Horseshoe Bend Elmwood TN	38560	735-0283

Petition

We the undersigned object to the closing of the Lancaster Tennessee
 Post Office.

	Signature	Address	Zip Code	Phone Number
151	Michael Wood	14 Maple St East	38569	683-4150
152	Evelyn Keelley	1296 Lancaster Rd	38569	683-8805
153	Mike Weaver	100 SEABOWISHA Ln	38569	683-6790
154	Mark Beck	6 Devil's Garden Ln.	38567	683-6101
155	Lina Butters	7100 Dale Rdg	38569	215-1212
156	Bobby Moss	4 Moss Bend Ln	38569	683-4089
157	John Reynolds Jr	43 Lancaster Cir.	38569	683-6709
158	Michael Miller	4 Depot Ln	38569	683-5572
159	Janna Gillard	300 Hayes Ridge Rd.	38569	548-8342
160	Mark Wolf	34 Jackson Hill Rd	38569	548-4001
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WE THE UNDERSIGNED OBJECT TO THE REMOVAL
THE LANCASTER POST OFFICE.

- 1 David McCullough 5 Maple street
- 2 Mary Dale Lancaster Cir.
- 3 Greg Ward " "
- 4 Kevin Ward " "
- 5 Kim Judd Lancaster Hwy
- 6 Sam Judd " "
- 7 Tom A. Bantz " "
- 3) Paul L Sanders Lancaster, TN 38569
- 7 Jason A. Sanders Lancaster, TN 38569
- 0 Diane Subb LANCASTER, TN 38569
- 1 Barbara Hughes Lancaster, TN 38569
- 2 Kenny Hughes Lancaster, TN 38569 GA.
- 3 Darlene Cole Lancaster TN 38569
- 4 Bill Cole " "
- 7 David Gentry Lancaster, TN 38569
- 1 Bonnie Gentry Lancaster, TN 38569

- 7 ~~Albert T Moss Lancaster TN 38569~~
- 8 ~~Rennette Moss LANCASTER TN 38569~~
- 9 Robert Jane Lancaster TN 38569
- 10 Sandra Jones Lancaster TN 38569
- 11 Jay + Herbert Haley Lancaster H.W.Y. ^{Lancaster Tenn.} 38569
- 12 Ricky Tubb Lancaster TN 38569
- 13 ~~Helen~~ Marie Robinson Lancaster, In 38569
- 24 Nell Manning Lancaster, TN, 38569
10 Nixon Villy Ln
- ! Yammie Nodrow Lancaster TN 38569
- 26 Ronald D. Nedrow LANCASTER TN 38569
- 27 Amanda Nedrow-Jones Lancaster 38569
- 28 William Jones Lancaster TN 38569
- 29 April Bane 58 Lancaster Circle Lancaster TN 38569
- 30 Lynleigh Lancaster 47 Lancaster Circle
- 31 ~~Ricky Ezell 57 Lancaster Circle 38569~~
- 32 Helen Ezell 57 Lancaster Circle Lancaster, Tenn 38569
- 33 Cindy J Taylor 60 Lancaster Cr. Lancaster TN 38569
- 34 Kelly Taylor 60 Lancaster Cr Lancaster TN 38569
- 35 Betty L. Hallett 60 Lancaster Cr. Lancaster TN 38569

- 36 HARRY Jennings 6 Odum Ln ~~Avon~~
- 37 Brenda Jennings 6 Odum Ln Lancaster ~~Brenda Jennings~~
- 38 ~~M J~~ 7 BETTY BARR MARK HANCOCK
- 39 Nancy Janice 5 All One Circle
- 40 Jeff Lancaster
- 41 Irma Lancaster
- 42 John Williams (John Williams) 745 LANCASTER Hwy; LANCASTER, TN 38561
- 43 Lucinda Sharp (Sulley) 17 Nixon Valley Ln Lancaster TN
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August 7, 2009

Mr. Allen O. Mason
802 Lancaster Hwy.
Lancaster, TN 38569-6257

Dear Mr. Mason:

I have received the petition you have sent for the community of Lancaster. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Lancaster Post Office should be pursued, a formal proposal will be posted in the Hickman and Gordonsville Post Offices at a later date.

Sincerely,

A handwritten signature in cursive script that reads "Becky Pursley".

Becky Pursley
Post Office Review Coordinator
1601 Hillsboro Blvd.
Manchester, TN 37355-9998

United States Senate

WASHINGTON, DC 20510

July 15, 2009

The Honorable John Potter
Postmaster General and CEO
U.S. Postal Service
475 L'Enfant Plaza, SW, Room 10226
Washington, D.C. 20260-3500

Dear John,

I am enclosing comments recently received from Michael Nesbitt, Smith County Mayor. Mayor Nesbitt is concerned about the possible closing of the Lancaster Post Office in Tennessee.

I'd appreciate it if you would contact him directly and provide what information you can. It would also be very helpful if you could copy my office on any reply that you send. Thanks for your assistance.

Sincerely,

Lamar

... 2009 5:59PM

SENATOR ALEXANDER

DOCKET NO. 38569

ITEM NO. 26

PAGE 2



June 2, 2009

MICHAEL F. NESBITT

Smith County Mayor
122 Turner High Circle
Carthage, TN 37030

Phone 615-735-2294

Fax 615-735-8240

Senator Lamar Alexander
455 Dirksen Senate Office Bldg
Washington, D.C. 20510

Dear Senator Alexander:

I am writing this letter on behalf of a great community in Smith County. The community name is Lancaster. I have an aunt who lives there and I visit this community often. I have always said that Lancaster is a close community in which all the residents know each other and support there community.

There is a move to close the Lancaster Post Office in the near future. The Lancaster Post Office has been open since May 18, 1821. I would like to ask your support to keep it open. The closing of this post office may look good on paper but it does not look good in reality. Every community has its own identity and Lancaster is no different. I saw a community in Smith County go down hill dramatically after a local school was closed. If the post office is closed in Lancaster, it would do the same. Yes the people would still be there but the community would loose some of its identity.

The post office serves people who will have to drive further to do business at other post offices and the Lancaster location serves many people besides just in Lancaster.

Please do what you can to keep the Lancaster Post Office open and continue to serve the people in that community.

Sincerely,

Michael F Nesbitt
Smith County Mayor

****SMITH COUNTY IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER****



DOCKET NO. 38569
ITEM NO. dl
PAGE 3

July 31, 2009

The Honorable Michael F. Nesbitt
Mayor of Smith County
122 Turner High Circle
Carthage, TN 37030-1536

Dear Mayor Nesbitt:

Senator Lamar Alexander has contacted this office on your behalf and requested that we respond to your recent correspondence regarding the Lancaster Post Office.

I appreciate your interest in assisting the residents of Lancaster with their concerns about the future status of their local Post Office. Tennessee District postal officials report that service from the Lancaster Post Office has been suspended since 2003 due to unsafe and unsanitary conditions. As information, a suspended office is temporarily "closed" by necessity. When a suspension occurs, alternate service is provided as quickly as possible and a plan of action for a permanent solution is developed. Such plans can result in the reopening of the suspended facility or the establishment of a new facility; however, they can also result in a decision to propose the discontinuance of the suspended Post Office.

At this time, no final decision has been made concerning the permanent status of the Lancaster Post Office. The Lancaster office was a small leased facility that offered Post Office box service to 11 customers. Curbside delivery for this office is provided by a rural carrier out of the Hickman Post Office. There is a cluster box unit with parcel lockers on site at the Lancaster Post Office to serve the Post Office box customers, and service will continue as it has since the emergency suspension. A community meeting was held on June 4, and you can be assured that postal officials are working diligently to provide our Lancaster customers with the best service possible.

As you may know, before the Postal Service makes a decision to close a Post Office, we comply with all the stipulations mandated by law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before a Post Office can be permanently closed.

Should you have additional questions, Tennessee District Consumer Affairs Manager Ruth McCarver will be pleased to assist you and can be reached at (615) 872-5623.

Thank you for writing.

Sincerely,

(signed)

Jerome K. Giles
(A) Government Relations Representative

cc: The Honorable Lamar Alexander
United States Senate
Washington, DC 20510-9998



PROPOSAL CHECKLIST

Section I Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- If suspended, what type of alternate service customers are now receiving?
- Reason for vacancy and information on postmaster/OIC
- Number of customers and type of service they received and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last three fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- Administrative/emanating office – office level, miles away, hours of service, number of Post Office boxes available.
- If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- Preproposal activities – questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- Information on petitions and congressional inquiries included with Postal Service responses.
- Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning postal needs.

Section II Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- Was Post Office used as meeting place?
- Was Post Office a shelter for bus stop?
- Did Post Office have a public bulletin board?



- Were government forms available at the Post Office?
- Did Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- What is the historical value of office?
- Is an address change necessary?
- Will the community identity be preserved?
- What are the growth trends (flat, up, down)?
- Any other nonpostal items identified.

Section III Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster minimum salary	EPM 53 EAS - 53	\$ 24,482.00
Fringe benefits 33.5%		8,201.00
Rental costs, excluding utilities		900.00
Total annual costs		\$ 33,583.00
Less estimated cost of replacement service		- 0
Total annual savings		\$ 33,583.00
One-time expense for installation of CBUs and parcel lockers		\$ 446.00

- Is postmaster salary based on the minimum salary?
- Does postmaster salary reflect the current office evaluation?

Section V Other Factors

- The Postal Service has identified no other factors for consideration (if appropriate).
- List other factors as appropriate.
- Other factors when replacement service is a CPO.



DOCKET NO. 38569
ITEM NO. 21
PAGE 3

Section VI Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist completed by: Becky Pursley Date: 08-05-09
(Investigative Coordinator)

Reviewed and certified by: Becky Pursley Date 08-05-09
(District Post Office Review Coordinator)

August 5, 2009

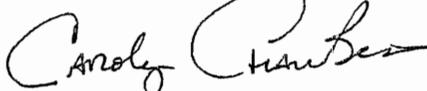
**COPY FOR YOUR
INFORMATION**

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the Lancaster Post Office
Docket No. 38569

This is to advise you that on August 21, 2009, I will post for public comment a proposal to close the Lancaster Post Office in Smith, Congressional District No. 6.

If you have any questions, please call Becky Pursley, PO Review Coordinator at 931-728-0666 or Sandra Qujck, MPOO at 615-885-9109.



District Manager
Customer Service and Sales
Tennessee District

cc: Manager, Customer Service Operations

Enclosures: Form 4920
Proposal



Date of Posting: _____

Date of Removal: _____

UNITED STATES POSTAL SERVICE
Invitation for Comments on the Proposal to Close
the Lancaster Post Office
and Continue Rural Route Service

To the customers of the Lancaster Post Office:

The Postal Service is considering the closing of the Lancaster Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from August 21, 2009 through October 20, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Hickman and Gordonsville Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Rebecca Pursley
1601 Hillsboro Blvd.
Manchester, TN 37355-9998

For more information you may call Rebecca Pursley PO Review Coordinator at 931-728-0666 or write to the above address.

Thank you for your assistance.

Sincerely,

Sandra Quick
Manager, Post Office Operations
811 Royal Parkway
Nashville, TN 37229-9751

DOCKET NO. 38569

ITEM NO. 30

PAGE 1

DATE OF POSTING: _____

DATE OF REMOVAL: _____

PROPOSAL TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38569

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the suspended Lancaster, TN, Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

The postmaster was granted a transfer to another district at her request on January 31, 2003. The Post Office facility had severe building deficiencies that included: no running water, toilet facilities, or lavatories. No suitable alternate quarters were available; therefore, service was suspended on April 5, 2003.

The Lancaster, TN, Post Office, an EPM-53 level office, provided service twenty-four hours a week from 11:30am to 3:30pm, Monday through Friday, and 9:30am to 1:30pm on Saturday to eleven Post Office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged eighteen. Office receipts for the last three years were: \$10,089.00 (31 revenue units) in FY 2002; \$8,367.00 (26 revenue units) in FY 2001; and \$11,241.00 (36 revenue units) in FY 2000. There were no permit mailers and two postage meter customers. Administrative responsibility for the meter customers was transferred to the Hickman Post Office, located nine miles away.

Since the suspension of service, customers have received delivery and retail services from rural delivery emanating from the Hickman Post Office, an EAS-13 level office located nine miles away. Window service hours are from 7:00am to 11:00am 11:30am to 3:30pm, Monday through Friday, and 7:00am to 11:00am on Saturday. There were ample Post Office boxes available.

On June 4, 2009, representatives from the Postal Service were available at Hickman Post Office to answer questions and provide information to customers. Twenty-six customers attended the meeting.

On June 10, 2009, 210 questionnaires were distributed to delivery customers of the Lancaster Post Office. Questionnaires were also available over the counter for retail customers at Hickman. Fifty-two questionnaires were returned. Eight responses were favorable, five unfavorable, and thirty-nine expressed no opinion regarding the proposed alternate service.

A congressional inquiry was received on July 17, 2009.

A petition supporting the retention of the Lancaster Post Office was received on July 6, 2009, with 203 signatures.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Concern: Will there be a change in addresses?

Response: No there will be no change in your address.

Concern: Effective notification the Post Office was being suspended, loosing the identity of the community, and the purpose of questionnaires.

Response: A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. There will be no change in your current address. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Lancaster in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern: Customers inquired about building a new facility

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

Concern: Misdelivery of mail

Response: The concern about misdelivery has been brought to the attention of the administrative Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Some advantages of a carrier service proposal are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail.
2. The carrier provides retail services, alleviating the need to go to the Post Office. *Stamps by Mail* order forms are provided for customer convenience.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will no longer have to pay Post Office box fees
5. Saves time and energy for customers who drive to the post office to pick up mail

Some disadvantages to a carrier service proposal are:

1. The loss of a retail outlet and a postmaster position in the community.
2. Need to meet the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Lancaster is an unincorporated rural community located in Smith County. The community is administered politically by Smith County. Police protection is provided by Smith County Sheriffs Department, and fire protection is provided by Lancaster Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities.

There are religious institutions in the community. There is a country store and a few other small businesses located in the community. Residents travel to nearby communities for other supplies and services.

Non-postal services provided at the Lancaster Post Office are also available at the Hickman Post Office. Government forms normally provided by the Post Office are also available at the Hickman Post Office or by contacting your local government agency.

There were no non-postal concerns expressed on the returned questionnaires or at the community meeting.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address. It will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community. Carrier service has been in effect since the suspension of the Lancaster Post Office on April 5, 2003.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on January 31, 2003, at her request. The non-career postmaster relief (PMR) was separated from the Postal Service when the office was suspended. No other postal employee was adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$32,037.00 with a breakdown as follows:

Postmaster Salary (EPM-53, Minimum)	\$24,482.00
Fringe Benefits @33.5%	8,201.00
Rental Costs, Excluding Utilities	<u>+900.00</u>
Total Annual Costs	33,583.00
Less Annual Cost of Replacement Service	<u>-0</u>
Total Annual Savings	\$33,583.00

A one-time expense of \$646.00 was incurred for installation of a CBU.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the suspended Lancaster, TN, Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

The postmaster was reassigned on January 31, 2003, at her request. Operations were suspended on April 4, 2003, due to severe safety and health deficiencies of the postal facility. There were no suitable alternate quarters available. The non-career PMR was separated from the Postal Service. No other employee was adversely affected.

The Lancaster Post Office provided twenty-four hours of window service per week to customers. Daily retail window transactions averaged eighteen. There were no permit mailers and two postage meter customers.

Carrier service will continue to provide effective and regular service to the community. There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. Customers opting for carrier delivery will have 24-hour access to their mail. To help preserve community identity, the community name and the ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$33,583.00 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Hickman and Gordonsville Post Offices during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Rate Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



Manager, Post Office Operations

8-4-09
Date

NOTICE

APPLICABLE LAW PROHIBITS ANY CUSTOMER OR POSTAL EMPLOYEE FROM MAKING CHANGES TO OR ADDING OR REMOVING PAGES FROM THIS OFFICIAL DOCUMENT, THE POSTING OF WHICH IS REQUIRED BY FEDERAL LAW. IF CHANGES ARE NECESSARY, PLEASE CONTACT THE FOLLOWING PERSON AND ADVISE WHAT CHANGES ARE NEEDED.

NAME: Rebecca Pursley

ADDRESS: 1601 Hillsboro Blvd.

Manchester, TN 37355-9998

TELEPHONE: 931-728-0666



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Lancaster Post Office.

I. Effect on Your Postal Services Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

DOCKET O. 38569
ITEM NO. 32
PAGE 1

DATE OF POSTING: AUG 21 2009
HICKMAN, TN 38569
USPS

DATE OF REMOVAL: OCT 2 2009
HICKMAN, TN 38569
USPS

PROPOSAL TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38569

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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Since the suspension of service, customers have received delivery and retail services from rural delivery emanating from the Hickman Post Office, an EAS-13 level office located nine miles away. Window service hours are from 7:00am to 11:00am 11:30am to 3:30pm, Monday through Friday, and 7:00am to 11:00am on Saturday. There were ample Post Office boxes available.

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Concern: Effective notification the Post Office was being suspended, loosing the identity of the community, and the purpose of questionnaires.

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Concern: Customers inquired about building a new facility

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

Concern: Misdelivery of mail

Response: The concern about misdelivery has been brought to the attention of the administrative Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider undelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

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1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail
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2. Need to meet the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Lancaster is an unincorporated rural community located in Smith County. The community is administered politically by Smith County. Police protection is provided by Smith County Sheriffs Department, and fire protection is provided by Lancaster Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities

There are religious institutions in the community. There is a country store and a few other small businesses located in the community. Residents travel to nearby communities for other supplies and services.

Non-postal services provided at the Lancaster Post Office are also available at the Hickman Post Office. Government forms normally provided by the Post Office are also available at the Hickman Post Office or by contacting your local government agency.

There were no non-postal concerns expressed on the returned questionnaires or at the community meeting.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address. It will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community. Carrier service has been in effect since the suspension of the Lancaster Post Office on April 5, 2003.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on January 31, 2003, at her request. The non-career postmaster relief (PMR) was separated from the Postal Service when the office was suspended. No other postal employee was adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$32,037.00 with a breakdown as follows:

Postmaster Salary (EPM-53, Minimum)	\$24,482.00
Fringe Benefits @33.5%	8,201.00
Rental Costs, Excluding Utilities	<u>+900.00</u>
Total Annual Costs	33,583.00
Less Annual Cost of Replacement Service	<u>-0</u>
Total Annual Savings	\$33,583.00

A one-time expense of \$646.00 was incurred for installation of a CBU.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the suspended Lancaster, TN, Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

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The Lancaster Post Office provided twenty-four hours of window service per week to customers. Daily retail window transactions averaged eighteen. There were no permit mailers and two postage meter customers.

Carrier service will continue to provide effective and regular service to the community. There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. Customers opting for carrier delivery will have 24-hour access to their mail. To help preserve community identity, the community name and the ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$33,583.00 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Hickman and Gordonsville Post Offices during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Rate Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



Manager, Post Office Operations

8-4-09
Date



NOTICE

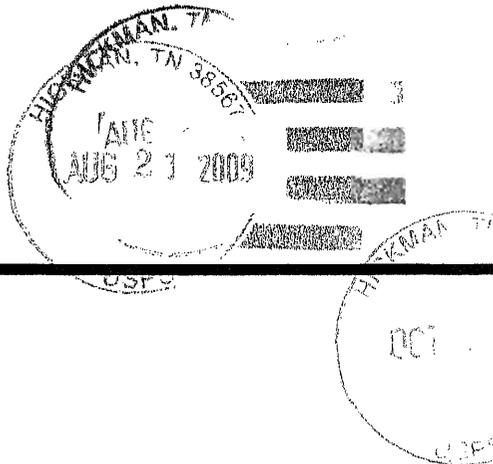
APPLICABLE LAW PROHIBITS ANY CUSTOMER OR POSTAL EMPLOYEE FROM MAKING CHANGES TO OR ADDING OR REMOVING PAGES FROM THIS OFFICIAL DOCUMENT, THE POSTING OF WHICH IS REQUIRED BY FEDERAL LAW. IF CHANGES ARE NECESSARY, PLEASE CONTACT THE FOLLOWING PERSON AND ADVISE WHAT CHANGES ARE NEEDED.

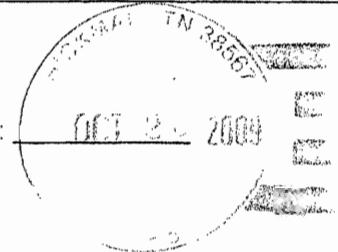
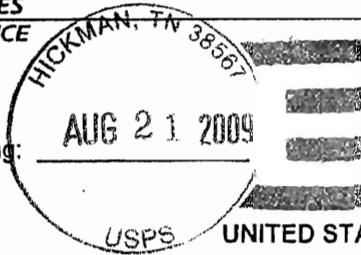
NAME: Rebecca Pursley

ADDRESS: 1601 Hillsboro Blvd.

Manchester, TN 37355-9998

TELEPHONE: 931-728-0666





Date of Posting:

AUG 21 2009

Date of Removal:

OCT 20 2009

UNITED STATES POSTAL SERVICE

Invitation for Comments on the Proposal to Close

the Lancaster Post Office

and Continue Rural Route Service

To the customers of the Lancaster Post Office:

The Postal Service is considering the closing of the Lancaster Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from August 21, 2009 through October 20, 2009 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information — favorable or unfavorable — regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Hickman and Gordonsville Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Rebecca Pursley
1601 Hillsboro Blvd.
Manchester, TN 37355-9998

For more information you may call Rebecca Pursley PO Review Coordinator at 931-728-0666 or write to the above address.

Thank you for your assistance.

Sincerely,

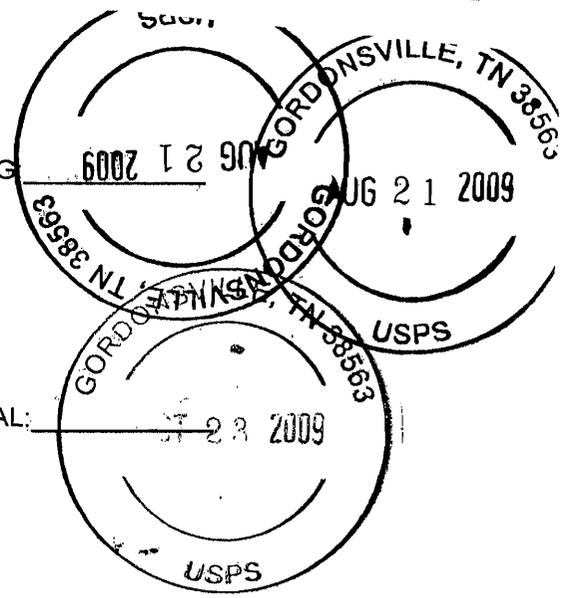
Manager, Post Office Operations
811 Royal Pkwy
Nashville, TN 37229-9751

DATE OF POSTING

JUN 21 2009

DATE OF REMOVAL:

JUN 23 2009



PROPOSAL TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38569

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the suspended Lancaster, TN, Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

The postmaster was granted a transfer to another district at her request on January 31, 2003. The Post Office facility had severe building deficiencies that included: no running water, toilet facilities, or lavatories. No suitable alternate quarters were available; therefore, service was suspended on April 5, 2003.

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On June 4, 2009, representatives from the Postal Service were available at Hickman Post Office to answer questions and provide information to customers. Twenty-six customers attended the meeting.

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Response: No there will be no change in your address.

Concern: Effective notification the Post Office was being suspended, losing the identity of the community, and the purpose of questionnaires.

Response: A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. There will be no change in your current address. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Lancaster in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern: Customers inquired about building a new facility.

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

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Response: The concern about misdelivery has been brought to the attention of the administrative Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Some advantages of a carrier service proposal are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail.
2. The carrier provides retail services, alleviating the need to go to the Post Office. *Stamps by Mail* order forms are provided for customer convenience.
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Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Lancaster is an unincorporated rural community located in Smith County. The community is administered politically by Smith County. Police protection is provided by Smith County Sheriffs Department, and fire protection is provided by Lancaster Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities.

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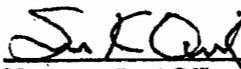
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The final determination will contain instructions on how affected customers may appeal that decision to the Postal Rate Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



Manager, Post Office Operations

8-4-09
Date

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NAME: Rebecca Pursley

ADDRESS: 1601 Hillsboro Blvd.

Manchester, TN 37355-9998

TELEPHONE: 931-728-0666

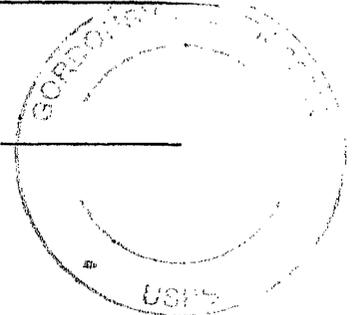
DOCKET O. 38569
ITEM NO. 32
PAGE 14



Date of Posting: _____



Date of Removal: _____



UNITED STATES POSTAL SERVICE
Invitation for Comments on the Proposal to Close
the Lancaster Post Office
and Continue Rural Route Service

To the customers of the Lancaster Post Office:

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Rebecca Pursley
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Manchester, TN 37355-9998

For more information you may call Rebecca Pursley PO Review Coordinator at 931-728-0666 or write to the above address.

Thank you for your assistance.

Sincerely,

Manager, Post Office Operations
811 Royal Pkwy
Nashville, TN 37229-9751



DOCKET O. 38569
ITEM NO. 33
PAGE 1

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date: October 23, 2009

Postal Customers of the Lancaster Post Office:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Lancaster Post Office, which was posted August 21, 2009 through October 23, 2009. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Lancaster Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

Marty White
Manager, Post Office Operations
811 Royal Parkway
Nashville, TN 37229-9751



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Lancaster Post Office.

- I. **Effect on Your Postal Services** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

See ATTACHED

- II. **Effect on Your Community** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

See ATTACHED

- III. **Other Comments** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

See ATTACHED

Allen O Mason

Name of Postal Customer

Allen O Mason

Signature of Postal Customer

802 LANCASTER Hwy

Mailing Address

LANCASTER TN 38569

City, State, and ZIP Code

10/16/09

Date

RESPONSE TO PROPOSAL TO CLOSE LANCASTER POST OFFICE

The Lancaster Post Office was opened on May 18, 1821 and had three suspension of services after the Civil War. The office had continuous service from 9/28/1888 to 4/5/2003 with the Lancaster rural route being serviced from Lancaster. No one knows why the route was changed to Hickman in 1975.

The citizens of Lancaster were not told that facility was going to be placed on temporary suspension of services in 2003. There was no notification, no meetings, and no opportunity to voice opposition to the closing. We also did not know that an employee requesting a transfer was a reason to close the facility.

The building deficiencies that are mentioned are being taken care of. Attached are copies of the septic permit and water meter installation. The weather has delayed the installation, but work should be complete by 10/23/09. I, as the property owner, would like to point out that no one representing the USPS ever requested that water and a toilet facility be installed. All requests that were made were done; natural gas instead of propane, electrical wiring, lowered ceiling, new lighting, replacement of porch and entrance. I also have never requested an increase in rent. When I inherited the property in 1975 the rent was \$15.00 per month and I currently receive \$75.00 per month. The increases that were made were through the kindness of the USPS.

The income from the Lancaster Post Office did decline due to request by USPS that the mail carrier not drop off stamp orders, picked up packages, and any other request for supplies. All orders for postal supplies that were picked up on the Lancaster route were taken to the Hickman facility.

You tell us that our address will not change and this is very difficult for us to believe. Two other postal facilities have been closed in Smith County and in both cases the citizens were told that their address would not change, and needless to say their addresses changed immediately after the facilities were closed.

The Lancaster Post Office needs to be reopened with the Lancaster route moved back where it belongs because of good business sense. You now have mail carriers working out of the Hickman and Gordonsville facilities and they are only 1.9 miles apart. The driving time and savings in having the route in the center of the route will be substantial. Lancaster proper may have had minimal growth, but the developments of Highland Cove Condominiums and Cove Hollow Bay with a total of 176 mail boxes and the increased activity by Corp of Engineers at Center Dam should be included with Lancaster because Lancaster is the closest facility to them.

The temporary suspension of services in 2003 should never have occurred because an employee requested a transfer and no notification in any form was given to the citizens of Lancaster. I read about the closing in the local newspaper and I'm the property owner. All the citizens in this area believe our rights were violated and our legal counsel is trying to determine if policy and procedures were not followed and if any laws were broken.



DOCKET O. 38569
ITEM NO. 34
PAGE 3

STATE OF TENNESSEE
DEPARTMENT OF ENVIRONMENT AND CONSERVATION
DIVISION OF GROUND WATER PROTECTION

Certificate of Verification

(For the purpose of obtaining electrical service and to be used only in conjunction with sites that have existing subsurface sewage disposal systems)

J. M. ... has notified the Tennessee Department of Environment and Conservation, Division of Ground Water Protection, that he/she intends to locate or build a structure at:

Street: Lincoln Hwy

Subdivision Name: _____

Lot #: ...

City: ...

The owner or his agent attests to the fact that a subsurface sewage disposal system exists on said property which will receive wastewater from the proposed structure.

Signature of Owner or Agent

10/7/09
Date

...
Environmental Specialist

10-7-09
Date

Disclaimer: Signature by the Division of Ground Water Protection Environmental Specialist does not constitute approval of the existing subsurface sewage disposal system on said property, nor does the signature constitute approval of the property for installation of a subsurface sewage disposal system. This notification is not a subsurface sewage disposal system inspection letter for purposes of securing a loan.

Distribution: White - File Canary - Owner

LOC # 274082000 UPPER CUMBERLAND ELECTRIC MEMBERSHIP CORPORATION MEMBERSHIP NO. 74493-06
 MEMBERSHIP/DEPOSIT/RECEIPT

Received of: Allen Mason Address: 802 Bancroft Hwy
 City & State: Bancroft TN Zip: 38569 Date: 10-7-09

ACCT.	DESCRIPTION - CHARGE	AMOUNT	ACCT.	DESCRIPTION - CHARGE	AMOUNT
200.10	Membership Fee	\$	144.00	Delinquent Accounts	\$
235.00	Customer Deposit - Regular	\$ 100.00	107.20	AOC W.O. #	\$
235.50	Customer Deposit - Sec. Lt.	\$	143.00	Appl. Rec'd (Non-Power)	\$
451.00	Connection - Reconnection (Non-Refundable)	\$ 25.00	921.20	Reg. Easement 07 2009	\$
451.20	Collection Fee	\$			\$
SSN			Sales Tax		\$
TOTAL AMOUNT DUE					\$ 125.00

744 Bancroft Hwy

UCEMC

DOCKET O. 38569
ITEM NO. 34
PAGE 5

TO: THE DIRECTOR
OF THE BUREAU OF PRISONS
AT WASHINGTON, D.C.

FROM: THE DIRECTOR
OF THE BUREAU OF PRISONS
AT WASHINGTON, D.C.

RE: [Illegible]

Enclosed for your perusal
are the following items:

[Illegible]

Very truly yours,
[Illegible]

CSA-169-L

TO: THE DIRECTOR
OF THE BUREAU OF PRISONS
AT WASHINGTON, D.C.

FROM: THE DIRECTOR
OF THE BUREAU OF PRISONS
AT WASHINGTON, D.C.

RE: [Illegible]

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[Illegible]

Very truly yours,
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CSA-169-L



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Lancaster Post Office.

I. Effect on Your Postal Services Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I do not like dealing with the Hickman Post office. I have to drive by the Gordonsville Post office to go to the Hickman Post to pick up mail ~~but~~ when I need to. ~~that~~ This is the only business in Lancaster. I wish you could open it back up. I need a job.

II. Effect on Your Community Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The community would lose a historical business and people need jobs in this community. The postal system could help with the ~~unemployment~~ unemployment rate.

III. Other Comments Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This post office has been suspended for years. ~~they~~ You will only save the postal system ~~800.00~~ 800.00 a year to close it. The postal system ~~proposal~~ proposal is a lie, it figures are strong. Wanda Williams Wanda Williams

Name of Postal Customer

Signature of Postal Customer

795 Lancaster Highway

Mailing Address

Lancaster, Tennessee 38569

City, State, and ZIP Code

9/24/2009

Date

If you want to save money, ~~the~~ mail carrier should be ~~at~~ at Gordonsville office organizing the mail. The carrier should work out the Gordonsville Post Office. Close the Hickman Post Office

October 2, 2009

Wanda Williams
745 Lancaster Hwy.
Lancaster, TN 38569

Dear Wanda Williams:

Thank you for taking the time to submit your comments on the proposal to close the Lancaster Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses. Post Offices are reviewed on a case-by-case basis.

I realize that with change there is always concern. However, we are confident that rural service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Becky Pursley Post Office Review Coordinator, of my staff. She can be reached at 931-728-0666.

Sincerely,



Manager, Post Office Operations
811 Royal Parkway
Nashville, TN 37230-9751



Analysis of 60-Day Posting Comments

- A. Number of comments returned:
- Favorable comments: _____
- Unfavorable comments: _____ 2 _____
- No opinion expressed: _____
- Total comments returned: _____ 1 _____

B. The following postal concerns were expressed:

1. **Concern:** The customer wanted to close the Hickman Post Office and reopen the Lancaster Post Office.

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses. Post Offices are reviewed on a case by case basis.

2. **Concern:**

Response:

The following nonpostal concerns were expressed:

1. **Concern:**

Response:

2. **Concern:**

Response:

DOCKET O. 38569
ITEM NO. 34
PAGE 1

DATE OF POSTING: _____

DATE OF REMOVAL: _____

PROPOSAL TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38569

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the suspended Lancaster, TN, Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

The postmaster was granted a transfer to another district at her request on January 31, 2003. The Post Office facility had severe building deficiencies that included: no running water, toilet facilities, or lavatories. No suitable alternate quarters were available; therefore, service was suspended on April 5, 2003.

The Lancaster, TN, Post Office, an EPM-53 level office, provided service twenty-four hours a week from 11:30am to 3:30pm, Monday through Friday, and 9:30am to 1:30pm on Saturday to eleven Post Office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions averaged eighteen. Office receipts for the last three years were: \$10,089.00 (31 revenue units) in FY 2002; \$8,367.00 (26 revenue units) in FY 2001; and \$11,241.00 (36 revenue units) in FY 2000. There were no permit mailers and two postage meter customers. Administrative responsibility for the meter customers was transferred to the Hickman Post Office, located nine miles away.

Since the suspension of service, customers have received delivery and retail services from rural delivery emanating from the Hickman Post Office, an EAS-13 level office located nine miles away. Window service hours are from 7:00am to 11:00am 11:30am to 3:30pm, Monday through Friday, and 7:00am to 11:00am on Saturday. There were ample Post Office boxes available.

On June 4, 2009, representatives from the Postal Service were available at Hickman Post Office to answer questions and provide information to customers. Twenty-six customers attended the meeting.

On June 10, 2009, 210 questionnaires were distributed to delivery customers of the Lancaster Post Office. Questionnaires were also available over the counter for retail customers at Hickman. Fifty-two questionnaires were returned. Eight responses were favorable, five unfavorable, and thirty-nine expressed no opinion regarding the proposed alternate service.

A congressional inquiry was received on July 17, 2009.

A petition supporting the retention of the Lancaster Post Office was received on July 6, 2009, with 203 signatures.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Concern: Will there be a change in addresses?

Response: No there will be no change in your address.

Concern: Effective notification the Post Office was being suspended, losing the identity of the community, and the purpose of questionnaires

Response: A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. There will be no change in your current address. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of Lancaster in addresses and in the National Five Digit ZIP Code and Post Office Directory.

Concern: Customers inquired about building a new facility

Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery

Concern: Misdelivery of mail

Response: The concern about misdelivery has been brought to the attention of the administrative Postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

Some advantages of a carrier service proposal are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail.
2. The carrier provides retail services, alleviating the need to go to the Post Office. *Stamps by Mail* order forms are provided for customer convenience.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. Customers opting for carrier service will no longer have to pay Post Office box fees.
5. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages to a carrier service proposal are:

1. The loss of a retail outlet and a postmaster position in the community.
2. Need to meet the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

The proposal was posted from August 21, 2009 through October 23, 2009. The following postal concern was expressed.

Concern: The customer wanted to close the Hickman Post Office and reopen the Lancaster Office and she felt the postmaster was not customer oriented

Response: The Postal Service is a customer-oriented organization that works hard to get its customers and employees to share that orientation. We appreciate hearing from customers on how successful those efforts have been. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster and ZIP Code in addresses. Post Offices are reviewed on a case by case basis.

II. EFFECT ON COMMUNITY

Lancaster is an unincorporated rural community located in Smith County. The community is administered politically by Smith County. Police protection is provided by Smith County Sheriffs Department, and fire protection is provided by Lancaster Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities.

There are religious institutions in the community. There is a country store and a few other small businesses located in the community. Residents travel to nearby communities for other supplies and services.

Non-postal services provided at the Lancaster Post Office are also available at the Hickman Post Office. Government forms normally provided by the Post Office are also available at the Hickman Post Office or by contacting your local government agency.

There were no non-postal concerns expressed on the returned questionnaires or at the community meeting.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and the ZIP Code will be retained in the mailing address. It will continue to be listed in the *National Five-Digit ZIP Code and Post Office Directory*

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community. Carrier service has been in effect since the suspension of the Lancaster Post Office on April 5, 2003.

III. EFFECT ON EMPLOYEES

The postmaster was reassigned on January 31, 2003, at her request. The non-career postmaster relief (PMR) was separated from the Postal Service when the office was suspended. No other postal employee was adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$32,037.00 with a breakdown as follows.

Postmaster Salary (EPM-53, Minimum)
Fringe Benefits @33.5%

~~\$24,482.00~~
8,201.00

15013.00
5029.00
900.00
20942.00
19942.00

Rental Costs, Excluding Utilities	+900.00
Total Annual Costs	33 583 00
Less Annual Cost of Replacement Service	-0
Total Annual Savings	\$33,583 00

A one-time expense of \$646.00 was incurred for installation of a CBU.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the suspended Lancaster, TN. Post Office and continue to provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away. Lancaster's rural route has been administered by the Hickman Post Office since 1975. The eleven post office box customers had the option of service to a cluster box unit (CBU) or to roadside mailboxes installed by customers on the carrier's line of travel.

The postmaster was reassigned on January 31, 2003, at her request. Operations were suspended on April 4, 2003, due to severe safety and health deficiencies of the postal facility. There were no suitable alternate quarters available. The non-career PMR was separated from the Postal Service. No other employee was adversely affected.

The Lancaster Post Office provided twenty-four hours of window service per week to customers. Daily retail window transactions averaged eighteen. There were no permit mailers and two postage meter customers.

Carrier service will continue to provide effective and regular service to the community. There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. Customers opting for carrier delivery will have 24-hour access to their mail. To help preserve community identity, the community name and the ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$33,583.00 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Hickman and Gordonsville Post Offices during normal office hours.
- B. This is a proposal. It is not a final determination to close this Post Office. If a final determination is made to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Rate Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DOCKET O. 38569
ITEM NO. 36
PAGE 6

-5-

S. K. O. i.

Manager, Post Office Operations

8/10/10

Date



DOCKET O. 38569
ITEM NO. 37
PAGE 1

August 10, 2010

MEMO TO THE RECORD

SUBJECT: Certification of the Record
Lancaster Post Office
Docket Number 38569

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "J. J. Gambel".

District Manager, Customer Service and Sales

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: LANCASTER
 EAS Level: EPM-53
 District: TN
 County: SMITH
 Congressional District: 6
 Proposal: Close Consolidate
 Reason For Proposal: SAFETY
 Alternate Service Proposed: NDCBU
 Customers Affected:
 Post Office box: 11
 General Delivery: _____
 Rural Route: _____
 Highway Contract Route (HCR): _____
 City Route: _____
 Intermediate Rural: _____
 Intermediate HCR: _____
 Total number of customers: 11

Date:	Action:
4/5/03	Office suspended. Reason suspended:
5/6/03	Suspension notice sent to Headquarters.
1/31/03	Postmaster vacancy occurred. Reason: transfer to another district at her request
	OIC: Career: _____ Noncareer: _____ Other Employees: _____
02/26/09	District manager authorization to study.
06/10/09	Questionnaires sent to customers. Number sent: <u>210</u> Number Returned: <u>52</u> Analysis: Favorable <u>8</u> Unfavorable <u>5</u> No Opinion <u>39</u>
06/04/09	Community meeting. Number attended: <u>26</u>
07/06/09	Petition received. Number of signatures: <u>203</u> Concerns expressed:
07/31/09	Congressional inquiry received: Concerns expressed:
08/05/09	Proposal and checklist sent to district for review
08/05/09	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (Form 4920 attached).
8/21/09	Proposal and invitation for comments posted and round-dated.

LOG OF POST OFFICE DISCONTINUANCE ACT...

10/23/09	Proposal and invitation for comments removed and round-dated. Comment analysis: Favorable _____ Unfavorable <u>2</u> No Opinion _____ Total <u>2</u>
n/a	Revised proposal posting (if necessary).
n/a	Revised proposal removal (if necessary). Comment analysis: Favorable _____ Unfavorable _____ No Opinion _____ Total _____
n/a	Premature PRC appeal received. Concerns expressed:
n/a	Coordinator verified CPO offeror(s) is still interested.
n/a	Updated 4920 completed (if necessary).
	Certification of the official record.
	District transmittal of official record to vice president, delivery and retail, and copy of transmittal letter to vice president, area operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned to vice president, delivery and retail, after district additional consideration.
	Record returned as not warranted
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	<i>Postal Bulletin Post Office Change Announcement</i> form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS database.
	Discontinuance announced in <i>Postal Bulletin</i> No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case: Becky Pursley

Title: PO Review Coordinator Telephone Number: 931-635-2941

Becky Pursley
 District Post Office Review Coordinator

931-635-2941
 Telephone Number

Routing Slip

To	Dept., Office or Room No.	
1. Dean J. Granholm		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2.		
3.		
4.		
5.		
6.		
6.		
From: Richard Rudez <i>RR</i>		Extension
Date: <i>9-7-10</i>		Room No. 6806
Remarks POST OFFICE: Lancaster, TN Post Office DOCKET NO: 38569 DISPOSITION: Warranted PROPOSAL: Close REPLACEMENT SERVICE: Rural Route Delivery to Roadside Mailboxes or CBUs EMERGENCY SUSPENSION: YES (X) NO () DATE OF SUSPENSION: April 5, 2003 CASE REVIEWER: Herb Swan HQ REVIEWER: Richard Rudez		

CSO:RRudez:6806:trs:Lancaster, TN 20260-6806

bcc: Angie Burns, Manager Business Service Network Integration (with attachments)
Christine Ray, Manager, Retail Service Network Access & Innovation (with attachments)
Kim Weaver, Manager, Government Liaison

Herb Swan (w/attachments)
U.S. Postal Service
1100 South Pine
Norfolk, NE 68701-9201

CSO:RRudez:6806:hrs:Lancaster, TN:20260-6806
bcc: RFile,SFile-Lancaster, TN 38569-9998

Handwritten:
Rudez
Pats here



DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
TENNESSEE DISTRICT
811 ROYAL PARKWAY
NASHVILLE, TN 37229-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
Lancaster, TN 38569-9998

The final determination to discontinue the subject post office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate post office(s). Make a copy of the completed record available for public inspection during normal working hours at the post office(s) during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Regulatory Commission, the office will be officially discontinued the first Saturday 90 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the post office discontinuance coordinator after the appeal decision is rendered and/or the post office change announcement has appeared in the Postal Bulletin.

If further assistance is needed, please contact Richard Rudez at (202) 268-5062.

Thank you for your assistance.



Dean J. Granholm

Attachments

cc: Vice President, Area Operations, Southeast Area
Vice President, Government Relations & Public Affairs
Vice President, Retail Products and Services
Vice President, Facilities
Headquarters Library
Headquarters Historian

DATE OF POSTING: _____
HICKMAN, TN 38567
OCT 08 2010
USPS

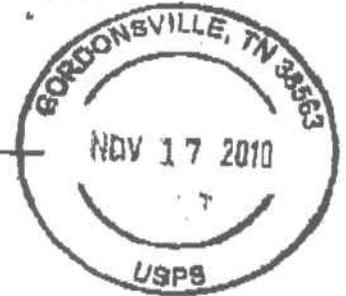
DATE OF REMOVAL: _____
HICKMAN, TN 38567
NOV 15 2010
USPS

FINAL DETERMINATION TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38569



DATE OF POSTING:



DATE OF REMOVAL:

FINAL DETERMINATION TO CLOSE
THE SUSPENDED
LANCASTER, TN POST OFFICE
AND CONTINUE TO PROVIDE
RURAL ROUTE SERVICE

DOCKET NUMBER 38568

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the suspended Lancaster, TN Post Office located at 108 Post Office Lane and provide delivery and retail services by a rural route administered by the Hickman, TN Post Office, located nine miles away. Customers will have the option of service to cluster box units (CBUs) or roadside mailboxes installed by customers on the carrier's line of travel.

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. These units have been placed in the public right-of-way on the carrier's line of travel. Parcel lockers were also installed for customer convenience.

The postmaster requested and was granted a transfer on January 31, 2003. The noncareer employee from the local office was installed as the temporary officer-in-charge (OIC). The post office facility had severe safety and health deficiencies. No suitable alternate quarters were available; therefore, service was suspended on April 5, 2003.

The Lancaster Post Office, an EAS-C level, provided service 24 hours a week from 9:30 a.m. to 1:30 p.m., Monday through Friday, and 1:30 to 3:30 p.m. on Saturday to 11 post office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered mail, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Office receipts for the last three years were: \$11,241.00 (36 revenue units) in FY-2000; \$8,367.00 (26 revenue units) in FY-2001; and \$10,089.00 (31 revenue units) in FY-2002. There were no permit mailers or postage meter customers.

Since the suspension of service, customers have received delivery and retail services from rural route delivery emanating from the Hickman Post Office, an EAS-13 level office located nine miles away. Window service hours at Hickman are from 7 to 11 a.m. and 11:30 a.m. to 3:30 p.m., Monday through Friday, and 7 to 11 a.m. on Saturday. There are 30 post office boxes available.

Retail service is also available at the Gordonsville Post Office, an EAS-15 level office located five miles away. Window service hours at Gordonsville are from 7:30 a.m. to 12:30 p.m. and 1:30 to 4 p.m., Monday through Friday and 7 a.m. to 12 noon on Saturday.

On June 4, 2009, representatives from the Postal Service were available at Hickman to answer questions and provide information to customers. Twenty-six customers attended the meeting.

On June 10, 2009 questionnaires were distributed to customers with the Lancaster address. Questionnaires were also available over the counter for retail customers at Hickman. Fifty-two questionnaires were returned. Eight responses were favorable, five unfavorable, and thirty-nine expressed no opinion regarding the proposed alternate service.

A petition supporting the retention of the Lancaster Post Office was received on July 6, 2009 with 203 signatures.

A congressional inquiry was received on July 17, 2009.

The following postal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers were concerned about a change of address.

Response: Customers will be assigned a carrier route address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

2. **Concern:** Customers stated not enough notice of the impending suspension was provided and that the questionnaires should have been sent earlier.

Response: Loss of the facility together with the lack of any suitable alternative quarters triggered an emergency suspension of operations in the Lancaster Post Office. A suspension is a temporary situation, and the Lancaster Post Office has not been officially closed. The questionnaire assists the Postal Service in evaluating the postal needs and concerns of the community. Once the questionnaires were returned and evaluated the Postal Service then could formally propose a permanent alternate form of service suited to the needs of the community. The Postal Service apologizes that the questionnaires were not sent out earlier.

3. **Concern:** Customers felt the community should have a post office and wanted a new facility provided.

Response: No suitable quarters are available in the community to house an independent post office. A new lease would require a building which meets federal guidelines. A postal facility is not constructed when effective and regular service can be provided by a more cost-effective alternate service.

4. **Concern:** A customer expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

5. **Concern:** A customer was concerned about mail security, so they rented a post office box at a nearby office.

Response: CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area. Customers have the option of renting a post office box at any post office that is convenient for them.

6. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Hickman Postmaster for more information.

7. **Concern:** Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the package is under 13 ounces and the postage is fully prepaid. Just estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the post office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders can be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages to the final determination are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the post office to pick up their mail.
2. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
3. Customers opting for carrier service will have 24-hour access to their mail.
4. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
5. Customers opting for carrier service will no longer have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages to the final determination are:

1. The loss of a retail outlet in the community and a postmaster position in the community.
2. Meeting the carrier at the mailbox to transact business.
3. A change in mailing address. The community name and ZIP Code will continue to be used in the new address.

The proposal to close the Lancaster Post Office was posted with an invitation for public comment at the Hickman and Gordonsville Post Offices from August 21, 2009 through October 23, 2009. Two comments were received: both unfavorable. The following additional concerns were expressed on customer comment forms and have not previously been identified in this final determination:

1. **Concern:** A customer wanted a post office established.

Response: A post office is not created when effective and regular service can be provided by established forms of service, such as rural delivery. Growth and workload will be monitored to determine the future service needs of the area and changes will be made based on those needs.

2. **Concern:** A customer felt the route should emanate from Gordonsville because that office is closer.

Response: The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. Although Gordonsville is closer for some customers, Hickman is closer for others.

3. **Concern:** A customer asked why their post office was being discontinued while others were retained.

Response: Post offices are reviewed on a case-by-case basis. When there is an emergency suspension in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

4. **Concern:** A customer questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates annual savings of \$19,942.00.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Lancaster is an unincorporated rural community located in Smith County. The community is administered politically by the county. Police protection is provided by the Smith County Sheriff's Department. Fire protection is provided by the Lancaster Volunteer Fire Department. The community is comprised of retired people, farmers, and those who commute to work at nearby communities.

The Longbranch Community Church and the Lancaster Volunteer Fire Department are located in the community. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Lancaster Post Office will be available at the Hickman or Gordonsville Post Offices. Government forms normally provided by the post office will also be available at the Hickman or Gordonsville Post Offices or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Lancaster name and ZIP Code in addresses.

2. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the fire department, church and residences in town.

3. **Concern:** Customers were concerned about loss of employment in the community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. The noncareer OIC from the local office was separated from the Postal Service when the office was suspended.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community. Carrier service has been in effect since the suspension of the Lancaster Post Office on April 5, 2003.

III. EFFECT ON EMPLOYEES

The postmaster requested and received a transfer on January 31, 2003. The noncareer postmaster relief (PMR) was separated from the Postal Service when the office was suspended. No other postal employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of \$19,942.00 with a breakdown as follows:

Postmaster's Salary (EAS-C, Minimum)	\$15,013.00
Fringe Benefits @33.5%	5,029.00
Rental Costs, Excluding Utilities	+ 900.00
Total Annual Costs	\$20,942.00
Less Cost of Replacement Service	-1,000.00
Total Annual Savings	\$19,942.00

A one-time expense of \$646.00 was incurred for installation of NDCBUs and parcel lockers.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the suspended Lancaster Post Office and provide delivery and retail services by a rural route administered by the Hickman Post Office, located nine miles away.

The postmaster requested and was transferred on January 31, 2003. Operations were suspended on April 5, 2003 due to safety and health deficiencies of the postal facility. There were no suitable alternate quarters available. The noncareer PMR was separated from the Postal Service. No other employee was adversely affected.

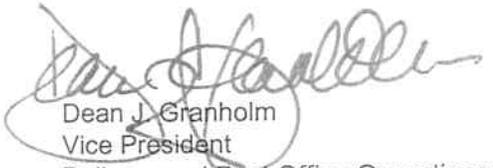
The Lancaster Post Office provided 24 hours of window service per week to eleven customers. There were no permit mailers or postage meter customers.

Carrier service will continue to provide effective and regular service to the community. There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$19,942.00 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Hickman and Gordonsville Post Offices during normal office hours.
- B. Appeal Rights. This final determination to close the suspended Lancaster Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Avenue NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination, is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at the Hickman and Gordonsville Post Offices during normal office hours.


Dean J. Granholm
Vice President
Delivery and Post Office Operations
09/07/2010
Date