

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Before Commissioners:

Ruth Y. Goldway, Chairman;
Tony L. Hammond, Vice Chairman;
Mark Acton;
Dan G. Blair; and
Nanci E. Langley

Semi-Permanent Exceptions from
Periodic Reporting of Service
Performance Measurement

Docket No. RM2010-14

NOTICE AND ORDER CONCERNING FILING OF POSTAL SERVICE REQUEST
FOR SEMI-PERMANENT EXCEPTION FROM PERIODIC REPORTING
OF SERVICE PERFORMANCE MEASUREMENT

(Issued October 1, 2010)

On September 30, 2010, the Postal Service filed a request for a semi-permanent exception from periodic reporting of service performance measurement for Applications and Mailing Permits, pursuant to Commission Order No. 465 and 39 CFR 3055.3.¹

Rule 3055.3 provides the Postal Service an opportunity to request that a product, or component of a product, be excluded from service performance measurement reporting upon demonstration that:

¹ United States Postal Service Request for Semi-Permanent Exception from Periodic Reporting of Service Performance Measurement, September 30, 2010 (Request); see *also* Docket No. RM2009-11, Order Establishing Final Rules Concerning Periodic Reporting of Service Performance Measurements and Customer Satisfaction, May 25, 2010, at 22 (Order No. 465).

- (1) The cost of implementing a measurement system would be prohibitive in relation to the revenue generated by the product, or component of a product;
- (2) The product, or component of a product, defies meaningful measurement; or
- (3) The product, or component of a product, is in the form of a negotiated service agreement with substantially all components of the agreement included in the measurement of other products.

The Postal Service explains that Applications and Mailing Permits comprise nothing more than a transaction intended to establish or renew permission to enter bulk mailings. The Postal Service contends that this service defies meaningful measurement and falls within the 39 CFR 3055(a)(2) exception from reporting of service performance measurements. Request at 3.

The Commission establishes Docket No. RM2010-14 for consideration of matters related to the proposed semi-permanent exception from periodic reporting of service performance measurement identified in the Postal Service's Request.

Interested persons may submit comments on whether the Postal Service's Request is consistent with the policies of 39 U.S.C. 3652(a)(2) and 39 CFR 3055.3. Comments are due no later than October 15, 2010. The Postal Service's Request can be accessed via the Commission's website (www.prc.gov).

The Commission appoints Katrina Martinez to serve as Public Representative in the captioned proceedings.

It is ordered:

1. The Commission establishes Docket No. RM2010-14 for consideration of matters raised by the Postal Service's Request.
2. Comments by interested persons in these proceedings are due no later than October 15, 2010.
3. Pursuant to 39 U.S.C. 505, Katrina Martinez is appointed to serve as the officer of the Commission (Public Representative) to represent the interests of the general public in these proceedings.
4. The Secretary shall arrange for publication of this Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove
Secretary