



UNITED STATES  
POSTAL SERVICE®

# *Five-Day Delivery Study*

## **MTAC- “Strategic Day”**

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**CONFIDENTIAL AND PRIVILEGED**

## FIVE-DAY DELIVERY STUDY

### **Task**

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- **Develop concept of operations**
- **Estimate value of five-day delivery**

## FIVE-DAY DELIVERY STUDY

### **Today's Agenda**

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- **Process used**
- **Concept of operations**
- **Lead times**
- **Employee impacts**
- **Additional actions**

## FIVE-DAY DELIVERY STUDY

### **Process used to conduct study**

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- **Cross-functional team**
- **Previous assessments, studies**
- **Concept of operations**
- **Business case**
- **Implementation plans**

## FIVE-DAY DELIVERY STUDY

### **Process used to conduct study**

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- **Preliminary customer feedback**
- **Additional input**
  - **Union/management associations**
  - **Major mailers/associations**
  - **Consumer/market research**

## FIVE-DAY DELIVERY STUDY

### **Concept of operations**

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- **Maintain existing service standards**
  - **Adjust service performance measurement and reporting**
- **Comply with bargaining agreements**

## FIVE-DAY DELIVERY STUDY

### **Concept of operations**

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- **Post Offices remain open**
- **Delivery to P.O. boxes**
- **Remittance mail available via  
P.O. Boxes and Caller Service**

## FIVE-DAY DELIVERY STUDY

### **Concept of operations**

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- **No delivery/collections for city, rural, Contract Delivery Services**
- **Express Mail will be delivered**



## FIVE-DAY DELIVERY STUDY

### **Concept of operations**

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- **Process originating mail Monday-Friday**
- **Process destinating mail:**
  - **Street addresses Monday-Friday**
  - **P.O. Boxes Monday-Saturday**
  - **Remittance mail Monday-Sunday**
- **Maintain current drop-ship mail destinating at plants and Post Offices**

## FIVE-DAY DELIVERY STUDY

### **Lead time to implementation**

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- **Congress**
- **Request PRC advisory opinion**
- **Notify affected unions**
- **Operations/IT changes**

## FIVE-DAY DELIVERY STUDY

### **Preliminary personnel impacts**

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#### **City delivery**

- **25,846 carrier technicians**

#### **Rural delivery**

- **51,965 non-career rural carrier associates**
- **4,557 temporary rural carriers**

## FIVE-DAY DELIVERY STUDY

### **Preliminary personnel impacts — FTEs**

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#### **Post Offices**

- **911 clerks, mail handlers**

#### **Plants**

- **2,783 mail processing**
- **1,327 career — ETs, mechanics, custodians**
- **568 MVS full-time equivalents**
- **79 bulk mail clerks**

## FIVE-DAY DELIVERY STUDY

### **Preliminary personnel impacts — FTEs**

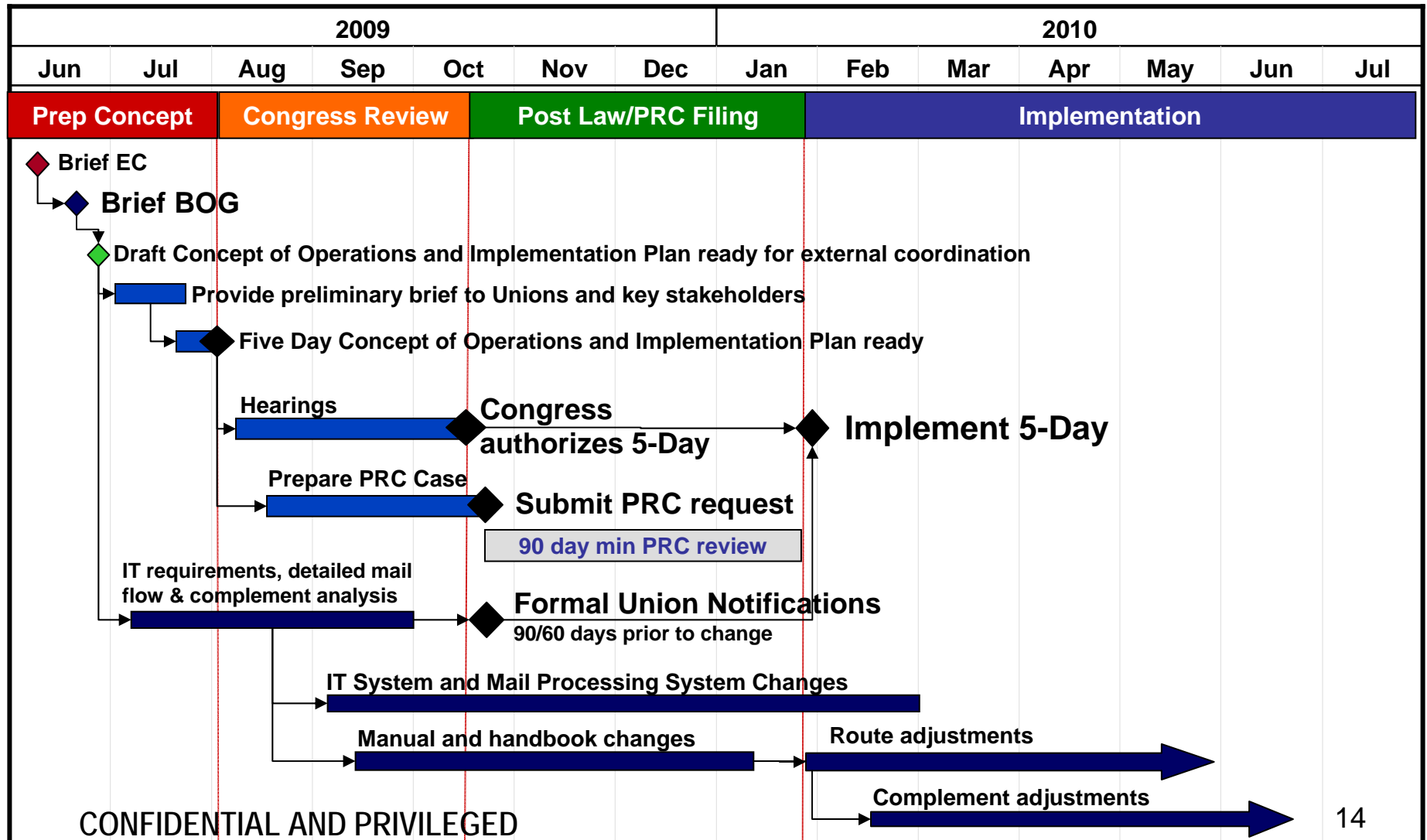
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## **Supervisors**

**1,561 supervisors**

- **1,198 in City, Rural, Post Offices**
- **337 in Plants**
- **26 in Maintenance**

## Best-case implementation plan



## FIVE-DAY DELIVERY STUDY

### **Recommendations**

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#### **Pursue five-day concept of operations**

- **Start pre-implementation tasks with long lead times**
- **Complete stakeholder outreach**
- **Complete 5-day operations study**

**Please provide additional input to:**

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