

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

COMPLAINT OF GAMEFLY, INC.                    )  
  )  
  )                   Docket No. C2009-1

RESPONSES OF THE UNITED STATES POSTAL SERVICE WITNESS  
ROBERT LUNDAHL TO DISCOVERY REQUESTS OF GAMEFLY, INC.  
(GFL/USPS-35(b)-(d))  
(August 19, 2010)

Pursuant to Rules 26 and 27 of the Commission's Rules of Practice and Procedure, Postal Service witness Robert Lundahl provides his responses to the following interrogatories from GameFly, Inc.: GFL/USPS-T4-35(b)-(d), filed on August 4, 2010.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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August 19, 2010

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS ROBERT LUNDAHL TO DISCOVERY REQUESTS OF GAMEFLY, INC.

**GFL/USPS-T4-35.** On page 11, lines 15-17, of your testimony (USPS-T-4), you state that “Many mailers have taken actions to reduce or even avoid the risks of damage described above without changing the type of mail processing they receive.”

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(b) Please specify the “actions” taken by each such customer.

(c) Has the Postal Service offered any of the customers identified in response to part (a) the opportunity to receive manual culling and manual processing of DVD return mailers entered at letter rates? If so, please identify those customers.

(d) Have any of the customers identified in response to part (c) waived the option of manual processing after taking the “actions” identified in response to part (b)? If so, please identify them.

**RESPONSE:**

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(b) Some mailers have installed reinforcement rings on part of their population of discs. Netflix may have undertaken various of the suggestions ATR furnished; however, my professional relationship with Netflix concluded once we presented our findings, so I have no expert understanding of what Netflix actually did.

(c) Mailers may contact the Postal Service to encourage a particular type of processing for their mail. Postal managers make their decisions based on processing efficiency concerns. I am not aware of the Postal Service offering specific services, except as maybe part of a guaranteed service, like Express Mail, Global Express Guaranteed and Express Mail International.

(d) Not applicable.