

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

SIX-DAY TO FIVE-DAY CARRIER DELIVERY  
AND RELATED SERVICE CHANGES, 2010

Docket No. N2010-1

RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS GRANHOLM  
TO QUESTION FROM THE COMMISSION DURING JULY 22, 2010  
ORAL CROSS-EXAMINATION OF WITNESS NERI

The United States Postal Service hereby provides the response of witness Dean Granholm to a question posed by the Postal Regulatory Commission during oral cross-examination of witness Frank Neri in this docket on July 22, 2010.

Citation to the question is provided; the question is then paraphrased and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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July 29, 2010

**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS GRANHOLM  
TO QUESTION POSED DURING ORAL CROSS-EXAMINATION ON JULY 22, 2010**

**Tr. Vol. VI, page 1605, line 17 – Chairman Goldway:**

Please indicate whether on Saturdays, customers who receive General Delivery are able to pick up packages, for instance, their medications or other letters; what level of service is provided to customers on Saturday who have General Delivery?

**RESPONSE**

In the 5-day street delivery environment, the Postal Service intends to continue providing General Delivery service on Saturdays at retail units that are open on Saturdays. The mail available for pick-up via General Delivery on Saturdays will include any letters, packages, periodicals or other mail pieces that were available for pick-up the day before. This is in contrast to Saturday Post Office Box service, which will include delivery of mail dispatched on Saturday to the box unit and sorted to individual boxes for pick-up that day.