

**BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001**

**Six-Day to Five-Day Street Delivery
and Related Service Changes, 2010**

Docket No. N2010-1

**DOUGLAS F. CARLSON
INTERROGATORIES AND REQUESTS FOR PRODUCTION
OF DOCUMENTS TO UNITED STATES POSTAL SERVICE
WITNESS GREGORY M. WHITEMAN (DFC/USPS-T9-11-16)**

May 10, 2010

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories and requests for production of documents to United States Postal Service witness Gregory M. Whiteman.

If the witness is unable to provide a complete, responsive answer to a question, I request that the witness redirect the question to a witness who can provide a complete, responsive answer. In the alternative, I request that the question be redirected to the Postal Service for an institutional response.

The instructions contained in my interrogatories to witness Granholm (DFC/USPS-T3-1-8) are incorporated herein by reference.

Respectfully submitted,

Dated: May 10, 2010

DOUGLAS F. CARLSON

DFC/USPS-T9-11. Please provide the name of each university from which you received a degree, the name of each degree you hold, the name of your current employer, your current job title, the names of each of your employers for the past 10 years, and each job title you have held in the past 10 years.

DFC/USPS-T9-12. Please explain whether you consider the responses from the nine individuals whom you quoted in your response to DFC/USPS-T9-1 generally to represent the opinions of individual and business customers in the United States on the need for collection and processing of outgoing mail on Saturdays.

DFC/USPS-T9-13. Please explain why the Commission should consider the responses from the four individuals whom you quoted in your response to DFC/USPS-T9-3 to indicate that Americans in general would support, or would not oppose, the elimination of collection and processing of outgoing mail on Saturdays.

DFC/USPS-T9-14. Please provide market research data indicating the extent to which postal customers in the United States would or would not support the Postal Service's plan for five-day service if a "significant price increase," as you used this term on page 3 of your testimony, accompanied the Postal Service's plan to reduce service to five days a week.

DFC/USPS-T9-15. Please refer to your response to DFC/USPS-T9-5. Please confirm that the Postal Service has no plans to improve customer service in response to the reduction in service that the Postal Service proposes in this docket. If you do not confirm, please identify the improvements in customer service that the Postal Service plans.

DFC/USPS-T9-16. Please refer to your response to DFC/USPS-T9-8. Please confirm that the Postal Service or its agents or contractors informed participants in the market research that, compared to the current service level, under the plan for five-day service, mail deposited in collection boxes on Saturdays would generally be delivered one day later. If you do not confirm, please explain the information that the Postal Service or its agents or contractors provided to participants to describe the increase in time to delivery.