

**PRC Docket No. N2010-1**

**USPS Library Reference N2010-1/13**

**PUBLIC OPINION SURVEY MATERIALS  
REQUESTED IN APWU/USPS-T11-1**

This Category 4 Library Reference consists of five files described below.

Executive Summary of Survey

Survey Questions for Business Customers

Results for Business Customer Survey

Survey Questions for Residential Customers

Results for Residential Customer Survey