

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Six-Day to Five-Day Street Delivery
and Related Service Changes

Docket No. N2010-1

CHAIRMAN'S INFORMATION REQUEST NO. 1

(Issued April 21, 2010)

The Postal Service is requested to respond to the following question to clarify the record on its request for an advisory opinion under 39 U.S.C. 3661(c) for the elimination of Saturday delivery, filed March 30, 2010. In order to facilitate inclusion of the required material in the evidentiary record, the Postal Service is to have a witness attest to the accuracy of the answers and be prepared to explain, to the extent necessary, the basis for the answers at hearings. Responses should be provided no later than April 28, 2010.

1. For city and rural carriers from the CCCS and the RCCS for FY 2009, please provide the delivered volumes by day of week and major mail category. See, e.g., Docket No. ACR2008, USPS-FY08-34 at 17-18.
2. If the Postal Service moves to a 5-day delivery environment, what impact will the reduction in delivery days have on the FY 2011 Postal Service annual service performance targets for each market dominant product in relation to the FY 2010 targets?

The following question relates to the testimony of Postal Service witness USPS-T-3.

3. Page 6 of USPS-T-3 states, “[c]urrent procedures for delivery of Express Mail on Sundays and Holidays will be used for Saturday Express Mail operations.”
 - (a) Please describe these procedures in detail.
 - (b) Will an additional fee be charged for Express Mail delivery on Saturday as is currently the case for Sunday and Holiday delivery?
 - (c) What employee craft(s) will be responsible for delivering Saturday and Sunday Express Mail? Please include in your response the type of postal facility the delivery employee will operate out of.

The following question relates to the testimony of Postal Service witness USPS-T-7.

4. Page 2, Attachment 1 of USPS-T-7 contains the productive hourly rates for city and rural carriers broken down by full-time and part-time employee categories. Please describe how the Total Personnel Expenses column for this table was derived for each of the employee categories shown. Please show all calculations and detailed sources of the calculations.

The following questions relate to the testimony of Postal Service witness USPS-T-8.

5. Please explain what criteria were used for selecting the locations of the consumer and small business focus groups.
6. Page 12 of USPS-T-8 refers to National, Premier, and Preferred Accounts as three of the Postal Service’s four business segments. Please define the terms National, Premier, and Preferred Accounts.

The following question relates to the testimony of Postal Service witness USPS-T-11.

7. Page 1 of USPS-T-11 indicates that the Postal Service is developing an “integrated research-based implementation communications plan” to aid customers in adjusting to the change with minimal inconvenience.
 - (a) Please provide a copy of the communications plan, if available.
 - (b) If the plan is not currently available, please indicate when the plan will become available.
 - (c) Please provide an estimate of the cost of developing and implementing the communications plan.

By the Chairman.

Ruth Y. Goldway