

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REPORT, 2009

Docket No. ACR2009

NOTICE OF THE UNITED STATES POSTAL SERVICE OF
REVISED PAGE TO FY2009 ANNUAL COMPLIANCE REPORT -- ERRATA
(March 9, 2010)

In the table at the top of page 12 of the ACR, the Annual Service Performance figure for Package Services for FY09 inadvertently reproduced the corresponding figure for FY08 – 63.9 percent. The attached revised page 12 shows the correct FY09 value for that figure – 73.4 percent, and should be substituted for the original page 12.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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Annual Service Performance for Market Dominant Products – FY 2009	
Mail Class	Percent On-Time
First-Class Mail (Note 1)	
Single-Piece Overnight	96.1
Single-Piece Two Day	93.5
Single-Piece Three Day	90.8
Single-Piece First-Class Mail International	89.7
Inbound Overnight	93.4
Two Day	87.2
Three Day	86.6
Outbound Overnight	94.9
Two Day	92.7
Three Day	86.4
Package Services – Retail Single Piece Ground (Note 2)	73.4

Note 1: The First-Class Mail numbers represent the performance for single-piece First-Class Mail letters, cards, and flats, plus parcels with Delivery Confirmation.

Note 2: Retail Package Service composite performance measured by Delivery Confirmation. This includes single-piece Parcel Post, Bound Printed Matter, Library and Media Mail.

In FY 2009, a number of major changes were implemented in the external measurement systems for domestic and international Single-Piece First-Class Mail, the most significant of which was the expansion of their geographic coverage. The External First-Class Mail Measurement System (EXFC), which measures the on-time performance of domestic single-piece First-Class Mail letters, cards, and flats, and the International Mail Measurement System (IMMS), which measures the performance of the domestic leg of international single-piece First-Class Mail letters, were both expanded from coverage of 463 3-digit ZIP Code areas to 892 3-digit ZIP Code areas. These systems now measure virtually all 3-digit ZIP Codes in the United States and its territories, including Guam, Puerto Rico, and the U.S. Virgin Islands. In both the EXFC

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document in accordance with Section 12 of the Rules of Practice and Procedure.

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