

UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, DC 20268-0001

Hacker Valley Post Office
Hacker Valley, WV 26222
(Retha Casto, Petitioner)

Docket No. A2009-1

COMMISSION INFORMATION REQUEST NO. 3

(Issued October 2, 2009)

The Postal Service is requested to provide responses to the following questions. To assist in the completion of the record, the information is to be provided as soon as possible.

The Postal Service indicates in its response to Commission Information Request No. 2, filed September 28, 2009, that it received the plan of action from the Appalachian District, District Manager, reporting its decision to continue studying the Hacker Valley Post Office for discontinuance.

Section 22 of Handbook PO-101 provides that after the District Manager, Customer Service and Sales, authorizes the discontinuance study of a post office, the official record begins to be compiled. The discontinuance study consists of an investigation, which includes a visit to the community and affected post offices. Different types of service alternatives also are considered. After the investigation is complete, a recommendation is made to the Manager, Operations, to pursue or not pursue the discontinuance.

1. Section 221 of Handbook PO-101 lists nine tasks to be completed in preparing for the investigation. These tasks include obtaining a map showing the locations of other nearby offices, obtaining a list of customers' addresses, consulting city officials for information on growth trends in the community, and more. Of the entire list of tasks provided in section 221, which tasks have been completed?

2. Section 222 of Handbook PO-101 lists six tasks to be completed when conducting an onsite investigation. These tasks include photographing the post office, explaining the post office discontinuance regulations to the postmaster, meeting with civic leaders to inquire into community interest, and more. Of the entire list of tasks provided in section 222, which tasks have been completed?

3. Has a timetable been established for carrying out the discontinuance study and submitting a recommendation to management? If so, when must the recommendation be submitted?

By the Commission.

Shoshana M. Grove
Secretary