



May 23, 2008

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
SALT LAKE CITY DISTRICT
1760 WEST 2100 SOUTH
SALT LAKE CITY, UT 84199-8800

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
Pioneer, UT 84147-9998

The final determination to discontinue the subject classified branch is attached, along with a Postal Bulletin announcement form to be completed and returned to this office by the district.

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the attached Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate). One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the Address Management System Report is updated according to existing Headquarters Address Management instructions.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination documents must be added to that record. Do not send them to headquarters. The official record should be archived at the district by the post office review coordinator after the post office change announcement has appeared in the Postal Bulletin.

If further assistance is needed, please contact Omega Ruth at (202) 268-3171.

Thank you for your assistance.



Annette Raney
Manager, Customer Service Operations (Acting)

Attachments (2)

cc: Vice President, Area Operations, Western Area
Headquarters Library
Headquarters Historian

FINAL DETERMINATION TO CLOSE
THE SUSPENDED
PIONEER, UT CLASSIFIED BRANCH
AND CONTINUE TO PROVIDE SERVICE THROUGH
THE DOWNTOWN CLASSIFIED STATION

DOCKET NUMBER 84147

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the suspended Pioneer, UT Classified Branch and provide delivery and retail services through the Downtown, UT Classified Station, located .6 mile away. The post office box section will be moved from Pioneer into the Downtown Classified Station. Customers also had the option of city delivery service.

The Postal Service was asked by the lessor to vacate the facility, due to a large-scale redevelopment project underway by the ZCMI mall. No suitable alternate quarters were available; therefore, service was suspended on December 29, 2006.

The Pioneer Classified Branch provided service 47.5 hours a week from 8 a.m. to 5:30 p.m., Monday through Friday and 9:30 a.m. to 5:30 p.m. on Saturday to 575 post office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered mail, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. There were no permit mailers or postage meter customers.

Since the suspension of service, customers have received service from the Downtown Classified Station. The Downtown Station provides window service hours from 8:30 a.m. to 5:30 p.m., Monday through Friday and 9 a.m. to 2 p.m. on Saturday. The post office boxes from the Pioneer Classified Branch were moved to this location. There is a 24-hour lobby and an Automated Postal Center for customer convenience.

Congressional inquiries were received on November 22, 2006 and December 15, 2006.

On December 17, 2007, questionnaires were distributed to delivery customers of the Pioneer Classified Branch. One hundred and fifteen questionnaires were returned. Forty responses were favorable, fifty-three unfavorable, and twenty-two expressed no opinion regarding the proposed alternate service.

The following postal concerns were expressed on the returned questionnaires, from customer letters and from the congressional inquiries:

1. **Concern:** Customers wanted to know why the customer lines were so long at the Downtown Classified Station.

Response: The Downtown Classified Station serves a much larger area and has a heavier retail window workload. This concern has been brought to the attention of the station manager so they can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

2. **Concern:** Customers expressed concern that postal employees at the Downtown Station are rude.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the station manager.

3. **Concern:** Customers were concerned about mail security.

Response: Verification with the Postal Inspection Service and local law enforcement officials revealed no recent reports of mail theft or vandalism in the area. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers also have the option of post office box delivery at the Downtown Station.

4. **Concern:** Customers were concerned about a change of address.

Response: There will be no change in customer addresses.

5. **Concern:** Customers were concerned about the Downtown Station being less convenient.

Response: The Postal Service has many timesaving programs on the internet. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Downtown Station. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

6. **Concern:** A customer asked about Media Mail being an option at the Automated Postal Center.

Response: Media Mail rate contents are very restricted and open to inspection by the acceptance and/or delivery office. The Postal Service felt it was in the best interest of the customer as well as the Postal Service to have trained Retail Associates accept Media Mail parcels to ensure correct acceptance and prompt delivery of these types of parcels.

7. **Concern:** Customers were concerned about senior citizens.

Response: Customers have the option of carrier service which is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the classified station for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Downtown Station for more information.

8. **Concern:** Customers expressed concern about misdelivered mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

9. **Concern:** Customers expressed concern about the Downtown Station being farther away and less convenient for them to obtain their mail and utilize retail services.

Response: The post office box mail pick-up window is available at 7 a.m. each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition we have many timesaving programs on the internet, including Click-N-Ship which allows you to print shipping labels and pay postage online. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

Some advantages to the final determination are:

1. Maintains a postal facility and retail outlet in the area.

2. Customers will continue to use the same mailing address and ZIP Code.
3. The unit will continue to provide nonpostal services, a gathering place, and an information center.
4. Provides the same retail services.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.

Some disadvantages to the final determination are:

1. Loss of a retail unit in the area.
2. The new location may be farther for some customers.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

The Pioneer Classified Branch is located in the incorporated city of Salt Lake City. The area is administered politically by a council form of government. Police and fire protection, is provided by Salt Lake City.

Nonpostal services provided at the Pioneer Classified Branch will be available at the Downtown Classified Station. Government forms normally provided by the branch will also be available at the Downtown Classified Station or by contacting your local government agency.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community. Carrier and post office box delivery service have been in effect since the suspension of the Pioneer Classified Branch on December 29, 2006.

III. EFFECT ON EMPLOYEES

The four career clerks were reassigned to other offices in the area.

IV. ECONOMIC SAVINGS

The Postal Service estimates annual savings of \$189,930.00 with a breakdown as follows:

Clerk Salary (Minimum, No COLA)	\$149,760.00
Fringe Benefits @33.5%	50,170.00
Rental Costs, Excluding Utilities	<u>+10,000.00</u>
Total Annual Costs	\$209,930.00
Less Cost of Replacement Service	-20,000.00
Total Annual Savings	\$189,930.00

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the suspended Pioneer Classified Branch and provide delivery and retail services through the Downtown Classified Station, located .6 mile away.

Operations were suspended on December 29, 2006 due to termination of the lease. There were no suitable alternate quarters available. The career clerks were reassigned to other offices in the area.

The Pioneer Classified Branch provided 47.5 hours of window service per week to 575 customers. There were no permit mailers or postage meter customers.

Post office box and carrier service will continue to provide effective and regular service to the customers. There will be a loss of a retail outlet in the area. However, delivery and retail services will be available from the carrier, alleviating the need to travel for service. Customers opting for post office box or carrier delivery will have 24-hour access to their mail. To help preserve identity, the name and ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$189,960.00 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the suspended Pioneer Classified Branch and advise them of the hours of operation and services available at the Downtown Classified Station. Explain specific information on address changes and why the change is necessary.


Frederick J. Hintenach
Manager, Customer Service Operations

5/1/03
Date

DISTRICT MANAGER
SALT LAKE DISTRICT



DATE: March 31, 2008
SUBJECT: Official Record

RECEIVED

APH - 2 2008

TO: Vice President, Delivery and Retail
Attn: Frederick J. Hintenach
United States Postal Service
475 L'Enfant Plaza, Room 5621
Washington, DC 20260-5621

**CUSTOMER SERVICES
OPERATIONS**

Enclosed for your review and approval is the official record to discontinue the Pioneer Classified Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Please refer questions about this post office discontinuance to Keith J. Burdick, Post Office Review Coordinator, at 435-528-3225.

A handwritten signature in cursive script that reads "Ken S. McArthur".

Ken S. McArthur

Enclosure: One Copy of Record

cc: Vice President, Western Area Operations (without Enclosure)

Pioneer Postal Store

Official Record Index

<u>Item No.</u>	<u>Description</u>	<u>Date Entered into Record</u>
1.	Letter from APWU	11/09/06
2.	Postal News Letter	11/15/06
3.	Letter to customers	11/16/06
4.	Senator Orrin G. Hatch letters	11/22/06
5.	Cancellation of Post Office agreement	11/30/06
6.	Senator Orrin G. Hatch letter and petition	12/15/06
7.	Request/approval to study for discontinuance	12/19/06
8.	Notice to district personnel of suspension	12/20/06
9.	Customer information letter	12/21/06
10.	USPS response letters to senator Orrin G. Hatch	12/22/06
11.	News paper articles	12/28/06
12.	Notice to headquarters of emergency suspension	01/11/07
13.	Memo to the record	01/22/07
14.	USPS response letter to senator Orrin G. Hatch	01/23/07
15.	Customer letters and responses	01/29/07
16.	Inspection Service/local law enforcement vandalism reports	01/30/07
17.	AMS letter	10/25/07
18.	Questionnaire instruction letter to station manager	12/14/07
19.	Cover letter and questionnaire	12/14/07
20.	Return customer questionnaires and USPS response letters	02/15/08
21.	Memo to the record	02/15/08
22.	Analysis of questionnaires	02/15/08
23.	Proposal Exhibit	03/12/08



Item No.	Description	Date Entered into Record
24.	Classified station/branch, CPO checklist	03/12/08
25.	Transmittal letter to headquarters	03/31/08
26.		
27.		
28.		
29.		
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31.		
32.		
33.		
34.		
35.		



SALT LAKE CITY AREA LOCAL 6
REPRESENTING POSTAL WORKERS FOR 100 YEARS

PO Box 25366 Salt Lake City, UT 84125-0366
Office: 801-966-5803 FAX: 801-969-7183
apwuslc6@comcast.net

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November 9, 2006

Dear Postal Customer:

As you may be aware, there have been recent developments that have led many of you to worry about the future of the services you are currently receiving from the *Pioneer Branch* of the United States Postal Service. Sadly, I feel I need to let you know that after 35 years of providing Postal Services to you, the USPS has informed me and the employees they will be closing your branch on December 29, 2006; **even though the ZCMI center is not scheduled to close until summer of 2007**. You should be receiving a letter from the USPS announcing their decision to you in the next few days. I am not certain they will tell you everything you want or need to hear. But it has been made very clear to me that when the *City Creek* project is complete, there will not be a United States Postal Service presence.

I want you to know that all the employees who have helped you in the past and help you today are deeply saddened by this closure. They truly have loved working for you and serving you over the years. In fact, I would dare say they consider many of you friends. These employees of the United States Postal Service will not be losing their jobs, but they will be involuntarily assigned to other duties throughout Salt Lake City. They will miss you and want you to know they have voiced concerns feverously on your behalf. However, as often happens, our words fell upon deaf ears and your store will be closing

Of course, the Post Office will still be open at the *Downtown Station* (Expo Mart) and you can perform business there. But I and all the *Pioneer Branch* employees believe that a Post Office staffed by the postal employees you know and trust should be part of the *City Creek* plans. We encourage you to contact as many people as you can to help the planners see the need for a Post Office to be included in the plans. Below is some contact information for you to use if you would like to see a Post Office in this area in the future.

www.downtownrising.com (website for the *City Creek* project)

Property Reserve Incorporated (Property Arm of the LDS Church and development sponsor)
10 E South Temple
Salt Lake City, UT 84133
(801) 240-5862

I also encourage you to contact your United States Congressmen and let them know that you would have preferred that the discussion to close the *Pioneer Branch* have been open to public comment. You did not have a say in the matter. I personally feel that your needs and concerns were ignored by the United States Postal Service and this decision to close was neither public nor transparent. I encourage you to contact the USPS at the addresses listed on the letter you receive from them voicing your displeasure. Below are the addresses of our Congressmen:

Senator Orrin Hatch
104 Hart Senate Office Building
Washington, DC 20510

Senator Robert Bennett
431 Dirksen Senate Office Building
Washington, DC 20510

Representative Jim Matheson
1222 Longworth HOB
Washington, DC 20515

Representative Rob Bishop
124 Cannon HOB
Washington, DC 20515

I want to express my thanks on behalf of all the employees at the *Pioneer Branch* for your years as our customers and our friends. We hope you are accommodated by the USPS during this challenging time. Please feel free to contact me through any of the methods listed at the top of this page should you have any questions or concerns.

Sincerely,

Charlie Cash



Nov. 15, 2006
FOR IMMEDIATE RELEASE

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POSTAL NEWS

For More Information Contact:
Robert Vunder (801) 974-2307
Ron Hubrich (801) 974-2505
Brian Sperry (303) 313-5132
USPS.com

Pioneer postal station in ZCMI Mall to move to Downtown Station

SALT LAKE CITY – Salt Lake Postmaster Scott Norris announced today that Dec. 29, 2006, will be the last day of postal operations at the Salt Lake Pioneer Station inside the ZCMI Center, as work moves forward on the City Creek Mall redevelopment project.

The Pioneer Station will move three blocks to the Downtown Station, at 230 W. 200 S, where operations will be consolidated. All Post Office boxes at the Pioneer Station will move, with most customers keeping the same mailing address at the Downtown Station. Pioneer Station Post Office box customers will be able to pick up their mail at the Downtown Station beginning Tuesday, Jan. 2, 2007. Current Downtown Station Post Office box customers will be unaffected.

“We’re doing everything possible to minimize the disruption to our customers,” said Postmaster Scott Norris. “The holiday weekend presents a great opportunity to make a smooth transition.”

Pioneer Station employees will continue to work at either the Downtown Station or another Salt Lake Post Office. As for the future, the Postal Service is keeping its options open, including a possible contract postal station inside one of the businesses in City Creek Mall.

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POSTMASTER



November 16, 2006

Dear Post Office Box Customer:

I am writing to apprise you of the status of the Pioneer Postal Store located within the ZCMI Mall.

As you may be aware from the recent media announcement regarding redevelopment plans, including a proposed five-year construction timetable, our Postal store must move to make way for the new City Creek Center. This will have an impact on where you receive mail addressed to your Post Office box.

Your Post Office box mailing address, including your ZIP Code, will NOT change as a result of the move – but the location at which you pick up your mail will change. Your Post Office box will be moved to the lobby of the Downtown Station located at 230 West 200 South. Friday, December 29, 2006, will be the last day you will receive mail at the Pioneer Postal Store. Your Post Office box service will resume at the Downtown Station on Tuesday, January 2, 2007, after the New Year's holiday.

You are a valued customer and we appreciate the opportunity to serve you. We feel confident this move will allow us to provide you the best service possible as Downtown Salt Lake City goes through this redevelopment period.

Sincerely,

A handwritten signature in cursive script that reads "Scott K. Norris".

Scott K. Norris
Postmaster, Salt Lake City

ORRIN G. HATCH
UTAH

PATRICIA KNIGHT
CHIEF OF STAFF

104 Hart Senate Office Building

TELEPHONE: (202) 224-5251
TDD (202) 224-2849
FAX: (202) 224-6331

Website: <http://www.senate.gov/~hatch>

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COMMITTEES:

FINANCE

JUDICIARY

HEALTH, EDUCATION,
LABOR, AND PENSIONS

INTELLIGENCE

JOINT COMMITTEE
ON TAXATION

RECEIVED
United States Senate

WASHINGTON, DC 20510-4402

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November 22, 2006

Mr. John Potter
Postmaster General, United States Postal Service
475 L'Enfant Plaza Southwest
Washington, D.C. 20260

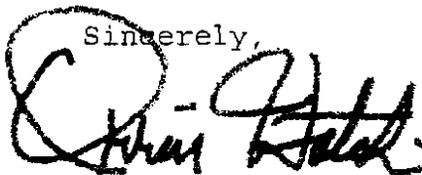
Dear Mr. Potter:

I have enclosed copies of letters written to me by my constituents, [REDACTED]. I want to bring their comments to your attention and ask that you do what you can to look into their concerns.

I appreciate the work that you do for the people of Utah, and I hope that you will carefully consider the concerns that [REDACTED] [REDACTED] have put forth. Please keep me apprised of any action that you take on this matter.

Thank you, again, for all that you do and for your attention on this important issue.

Sincerely,



Orrin G. Hatch
United States Senator

OGH:jajj
Enclosures

November 10, 2006

[REDACTED]

The Honorable Orrin Hatch Elected
United States Senator
104 Hart Senate Office Building
Washington, D.C. 20510-4402

RE: Pioneer Post Office

Dear Senator Hatch:

I am writing to you as a constituent in your district, to oppose the closing of the Pioneer Post Office, at the ZCMI Mall. As you may be aware, there have been recent developments at the Mall that has prompted the closing of the Post Office starting Friday, December 29, 2006.

I work at a Law Firm in the Mall, and found the Pioneer Post Office very convenient for my use. **We are opposed to this move by the Post Master General. Please help keep it open.**

By the way, there are numerous businesses that are located in the two towers that will remain here that also use this Post Office.

Thank you for consideration of my concerns.

Sincerely,

[REDACTED]

ORRIN G. HATCH
UTAH

PATRICIA KNIGHT
CHIEF OF STAFF

104 Hart Senate Office Building

TELEPHONE: (202) 224-5251
TDD (202) 224-2849
FAX: (202) 224-6331

Website: <http://www.senate.gov/~hatch>

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COMMITTEES:
FINANCE
JUDICIARY
HEALTH, EDUCATION,
LABOR, AND PENSIONS
INTELLIGENCE
JOINT COMMITTEE
ON TAXATION

RECEIVED
United States Senate

WASHINGTON, DC 20510-4402

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November 22, 2006

Mr. John Potter
Postmaster General, United States Postal Service
475 L'Enfant Plaza Southwest
Washington, D.C. 20260

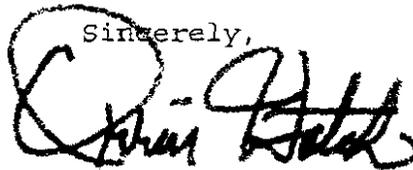
Dear Mr. Potter:

I have enclosed copies of letters written to me by my constituents, [REDACTED]. I want to bring their comments to your attention and ask that you do what you can to look into their concerns.

I appreciate the work that you do for the people of Utah, and I hope that you will carefully consider the concerns that [REDACTED] have put forth. Please keep me apprised of any action that you take on this matter.

Thank you, again, for all that you do and for your attention on this important issue.

Sincerely,



Orrin G. Hatch
United States Senator

OGH:jajj
Enclosures

November 10, 2006


The Honorable Orrin Hatch Elected
United States Senator
104 Hart Senate Office Building
Washington, D.C. 20510-4402

RE: Pioneer Post Office

Dear Senator Hatch:

I am writing to you as a constituent in your district, to oppose the closing of the Pioneer Post Office, at the ZCMI Mall. As you may be aware, there have been recent developments at the Mall that has prompted the closing of the Post Office starting Friday, December 29, 2006.

I work at a Law Firm in the Mall, and found the Pioneer Post Office very convenient for my use. **We are opposed to this move by the Post Master General. Please help keep it open.**

By the way, there are numerous businesses that are located in the two towers that will remain here that also use this Post Office.

Thank you for consideration of my concerns.






Property Reserve, Inc.
Joseph Smith Memorial Building
15 E. South Temple St. Rm. 800
Salt Lake City, Utah 84150-4650
Phone: 1-801-240-6800
Fax: 1-801-240-7446

November 30, 2006

L.T. Johnson
Facilities Requirements Specialist
United States Postal Service
1760 West 2545 South
Salt Lake City, Utah 84199-9991

Dear Mr. Johnson,

In accordance with your recent written request this letter will serve as written notice from PRI for a mutual cancellation of the current Post Office agreement at the ZCMI Center. We understand your intent is to close the station on December 29, 2006 and vacate the space on or before January 31, 2007.

When our future plans are complete we would welcome the opportunity to meet and discuss a new lease. We assume you will be drafting an SLA reflecting this agreement for our execution. If you have any questions, please contact me at your convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'Bruce Jon Lyman', written over a horizontal line.

Bruce Jon Lyman
Director of Asset Management
Property Reserve, Inc.

ORRIN G. HATCH
UTAH

PATRICIA KNIGHT
CHIEF OF STAFF

404 Hart Senate Office Building

TELEPHONE: (202) 224-5251
TDD (202) 224-2849
FAX: (202) 224-6331

Website: <http://www.senate.gov/~hatch>

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COMMITTEES:
FINANCE
JUDICIARY
HEALTH, EDUCATION,
LABOR, AND PENSIONS
INTELLIGENCE
JOINT COMMITTEE
ON TAXATION

United States Senate

WASHINGTON, DC 20510-4402

December 15, 2006

DISTRICT MANAGER

DEC 18 2006

Salt Lake City, UT 84143

Mr. Ken McArthur
District Manager
US Postal Service
1760 West 2100 South
Salt Lake City, UT 84199-8800

Dear Mr. McArthur:

My constituents have requested my assistance in their efforts to keep the Pioneer Post Office open. I have enclosed the correspondence I have received from them, and I would greatly appreciate your careful review of this matter and the information they provided to determine the appropriate assistance for my constituents.

Should you have further questions or need additional information, please contact me or Mary Langston Taylor in my Salt Lake City office at the address or telephone number listed below.

Thank you for your consideration of this matter. I look forward to your response.

Sincerely,



Orrin G. Hatch
United States Senator

OGH:mth
Enclosure

ALT LAKE CITY OFFICE:

402 Federal Building
125 South State Street
Salt Lake City, UT 84138
TELEPHONE: (801) 524-4380
FAX: (801) 524-4379

PROVO OFFICE:

51 South University Avenue
Suite 320
Provo, UT 84606
TELEPHONE: (801) 375-7881
FAX: (801) 374-5005

OGDEN OFFICE:

1006 Federal Building
324 25th Street
Ogden, UT 84401
TELEPHONE: (801) 625-5672
FAX: (801) 394-4503

CEDAR CITY OFFICE:

Post Office Box 99
2390 West Highway 56
Cedar City, UT 84720
TELEPHONE: (435) 586-8435
FAX: (435) 586-2147

ST. GEORGE OFFICE:

Washington County Administrative Building
197 East Tabernacle, Room 2
St. George, UT 84770
TELEPHONE: (435) 634-1795
FAX: (435) 634-1796

November 26, 2006



The Honorable Orrin Hatch
United States Senator
125 S State
Salt Lake City Utah 84138

RE: Pioneer Post Office

Dear Representative Orrin Hatch:

We are writing to you as a constituent in your district, to oppose the closing of the Pioneer Post Office, at the ZCMI Center. As you may be aware, there have been recent developments at the mall that have prompted the closing of the Post Office starting Saturday, December 30, 2006.

We work in the building next to the mall, and found the Pioneer Post Office very convenient for our use. There are numerous businesses that are located in the two towers that will remain here that also use this Post Office. We are opposed to this move by the Postmaster. Please help keep it open.

Thank you for your consideration of our concerns.

Sincerely,¹



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dy-

POSTMASTER
SALT LAKE CITY

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DATE: December 19, 2006

SUBJECT: Authority to Conduct Investigation

TO: Ken S. McArthur
District Manager
Salt Lake District

I request your authorization to investigate a possible change in postal services for the following office in the 1st Congressional District:

Post Office Name:	<u>Pioneer Postal Store</u>
ZIP+4 Code:	<u>84147-9998</u>
EAS Level:	<u>EAS-22</u>
Finance Number:	<u>[REDACTED]</u>
County:	<u>Salt Lake</u>

Number of Customers:

Post Office Box	<u>605</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>0</u>

Due to the redevelopment plans of the ZCMI Mall, Property Reserve, Inc. has given us a written request for a mutual cancellation of the current Post Office agreement. At this time there are no suitable alternate quarters.

Please indicate your approval of this study by signing below and returning the original form to this office.

Scott K. Norris
Postmaster, Salt Lake City

Approval to Study for Discontinuance:

District Manager

12/19/06

Date



DATE: December 20, 2006

SUBJECT: Post Office Discontinuance – Pioneer Postal Store 84147-9998

TO: Manager, Human Resources	Managers, Post Office Operations
Manager, Finance	Manager, Marketing
Manager, Administrative Services	Manager, Operations Programs Support
Manager, Maintenance	Manager, Address Management Systems
Manager, Transportation & Networks	Manager, In-Plant Support
Manager, Stamp Distribution Office	Postmaster, Salt Lake City
Manager, Consumer Affairs	Postal Inspection Service

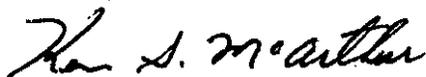
Effective close of business Friday, December 29, 2006, services will be suspended at the Pioneer Postal Store.

Due to the redevelopment plans of the ZCMI Mall and no suitable alternate quarters for the Postal Store in this location, the Post Office Boxes currently at the Pioneer Postal Store will be relocated to the Downtown Station (230 W 200 S) at the end of December. Delivery and retail services will be provided to the patrons at this location. The Postal Service is currently conducting an investigation concerning the suspension. The suspension is tentative and will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Processing and Distribution will continue to label and pouch the Pioneer mail as in the past. The mail will be dispatched to the Downtown Station at 230 W 200 S. The Manager of Finance must arrange the transfer of accountability.

Please take appropriate action regarding this change. Please ensure that appropriate staff members are notified and information shared.

If you need further information, please contact Linda Pickett at 801-974-2547 or Keith J. Burdick, Post Office Review Coordinator, at 435-528-3225.


Ken S. McArthur

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ITEM NO. 9
PAGE 1

POSTMASTER



December 21, 2006

Dear Postal Customer:

Due to the redevelopment plans of the ZCMI Mall, it has become necessary to relocate the Post Office Boxes currently located at the Pioneer Postal Store to the Downtown Station, four blocks away at 230 W 200 S in Salt Lake City.

All of the delivery and retail services you now receive at the Pioneer Postal Store will be available at the Downtown Station effective Saturday, December 30, 2006. Window services are available at the Downtown Station from 8:00 a.m. to 5:30 p.m., Monday through Friday, and 9:00 a.m. to 2:00 p.m. on Saturdays. In addition to the retail hours, you will have 24-hour access to your Post Office Box as well as a stamp vending machine and an Automated Postal Center where you can purchase stamps and mail packages after the retail lobby has closed.

Enclosed are two keys to your new Post Office Box at the Downtown Station. If additional keys are needed, they are available from the Retail Associates at the Downtown Station.

We appreciate the opportunity to continue providing you with Post Office Box and retail services at the Downtown Station.

Sincerely,

A handwritten signature in cursive script that reads "Scott K Norris".

Scott K Norris
Postmaster, Salt Lake City

Enclosure

Attn: Customers

The Pioneer Postal Store will
be closing at the end
of business on
Friday Jan 29th, 2007.

Retail and PO Box services
will be available at the
following location:

Downtown Post Office
230 W 200 S
Salt Lake City UT 84101



December 22, 2006

The Honorable Orrin G. Hatch
United States Senate
Washington, DC 20510-4402

Dear Senator Hatch:

This is in response to your November 22 letter to Postmaster General John E. Potter on behalf of [REDACTED], regarding the Pioneer Postal Store in Salt Lake City.

Thank you for sharing [REDACTED] comments. I appreciate your interest in assisting her with her concerns. As you know, the U.S. Postal Service must vacate its quarters at the ZCMI Mall (36 South State Street, Suite 202) because of the large-scale redevelopment efforts that will be under way at the location for several years. Local postal officials have notified customers that the Pioneer Postal Store will remain open until the close of business on Friday, December 29, at which time its retail and Post Office box operations will be relocated to the nearby Downtown Station at 230 West 200 South. Customers who hold a Post Office box at the Pioneer Postal Store will begin to receive their mail at the Downtown Station on Tuesday, January 2, 2007 (no mail delivery is provided on Sunday, December 31, or on January 1 because of the federal holiday). Neither their Post Office box address nor their ZIP Code will change, and all customers will have access to the full range of retail services provided at the Downtown Station between the hours of 8 a.m. to 5:30 p.m. on weekdays, and 9 a.m. to 2 p.m. on Saturdays.

It should be noted that no decision has yet been made about a future postal retail presence in the vicinity of the Pioneer Postal Store. Postal officials will devote considerable attention to the operations of the Downtown Station to ensure that all customers – including those who had regularly used the Pioneer Postal Store – are receiving the best possible service. The Downtown Station is one of 12 retail units operated by the Postal Service in the Salt Lake Valley (not including the Pioneer Postal Store).

If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Catherine V. Pagano
Manager, Government Relations

DOCKET NO. 84147
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PAGE 2



December 22, 2006

The Honorable Orrin G. Hatch
United States Senate
Washington, DC 20510-4402

Dear Senator Hatch:

This is in response to your November 22 letter to Postmaster General John E. Potter on behalf of [REDACTED], regarding the Pioneer Postal Store in Salt Lake City.

Thank you for sharing [REDACTED] comments. I appreciate your interest in assisting her with her concerns. As you know, the U.S. Postal Service must vacate its quarters at the ZCMI Mall (36 South State Street, Suite 202) because of the large-scale redevelopment efforts that will be under way at the location for several years. Local postal officials have notified customers that the Pioneer Postal Store will remain open until the close of business on Friday, December 29, at which time its retail and Post Office box operations will be relocated to the nearby Downtown Station at 230 West 200 South. Customers who hold a Post Office box at the Pioneer Postal Store will begin to receive their mail at the Downtown Station on Tuesday, January 2, 2007 (no mail delivery is provided on Sunday, December 31, or on January 1 because of the federal holiday). Neither their Post Office box address nor their ZIP Code will change, and all customers will have access to the full range of retail services provided at the Downtown Station between the hours of 8 a.m. to 5:30 p.m. on weekdays, and 9 a.m. to 2 p.m. on Saturdays.

It should be noted that no decision has yet been made about a future postal retail presence in the vicinity of the Pioneer Postal Store. Postal officials will devote considerable attention to the operations of the Downtown Station to ensure that all customers – including those who had regularly used the Pioneer Postal Store – are receiving the best possible service. The Downtown Station is one of 12 retail units operated by the Postal Service in the Salt Lake Valley (not including the Pioneer Postal Store).

If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

Catherine V. Pagano
Manager, Government Relations

SENIORS TOLD TO 'TAKE A HIKE' BY LOCAL POSTAL AUTHORITIES

By John Heinerman for PrimeTimes

Salt Lake City - For 35 years the Pioneer Branch of the United States Postal Service has faithfully served its many patrons in the heart of the Salt Lake City business district. First located in the Wallace F. Bennett Federal Government Building on the corner of the 125 south State and then later in the ZCMI Mall half a block to the north, it

But as of December 29th, 2006, all of this will change even though the rest of the ZCMI Center isn't scheduled to close for demolition until next summer sometime. A brief notice in the local newspapers notified patrons that their post office boxes and mail service would be transferred over to the Downtown Station at 230 W. 200 S.

For the upwardly mobile this may not seem like much of a problem. But for hundreds of seniors residing in condominiums and apartments only one or two blocks away, it imposes considerable burden on them. Many of them don't drive but prefer to walk instead and have found the nearness of this postal store to be a great blessing for them.

Attempts by this editor to contact salt Lake Postmaster Scoot Norris proved futile. Instead of speaking with me directly, he had one of his public relations people contact me instead and put the usual sorry spin of things. To hear their version of things sounds like progress, but not so with some of the seniors whom I interviewed entering or leaving the Pioneer Station at vari-

ous times in November when the announcement was made public.

Some complained of the greater distance they would have to go for their postal needs without the benefit of a car or the extra cost involved in having to hire a taxi to get to the Exp Mart.

One octogenarian had this to say: "I'm livid about the whole thing. Those pencil pushers responsible for such sorry choices, should put themselves in our position sometime and realize just how difficult they are making it for many of us within the senior community."

Handicapped people who've found the Pioneer Station convenient to patronize, also are upset. A mobile chair user of some years complained, "Do they expect me to drive this all the way down to the other location every time I need to mail a package or pick up my mail?"

Several large law firms located in the Beneficial Life Tower within the ZCMI Mall have started letter-writing campaigns in hopes of getting postal authorities to change their minds about closing the Pioneer Station for good. They hope their combined efforts will result in a rethinking of this crazy scheme and retaining this postal center somewhere close by for

the convenience of many patrons.

But don't hold your breath of this happening any time soon. For Postmaster Norris and his underlings intend seeing this thing through irrespective of people's feelings and public outcry. There is a pile of money to be saved with Pioneer Station's closures, some of which will, no doubt, eventually wind up in the form of generous bonuses being paid to those responsible for making such a terrible decision as this.

Not only is Postmaster Norris "The Grinch Who Stole Christmas" away from needy seniors and the handicapped, but may he and his kink find nothing more than hard lumps of dirty, black coal in their fireplace-hung stocking come Christmas Morn!



Federal Building Post Office no longer in business

has become one of the busiest postal stores anywhere in Utah.

Thousands of business people and senior citizens working or living within the postal code 84147 served by it, found the Pioneer Station not only handy and convenient for their different postal needs, but also a place where fast friendships were formed with some of the courteous staff members.

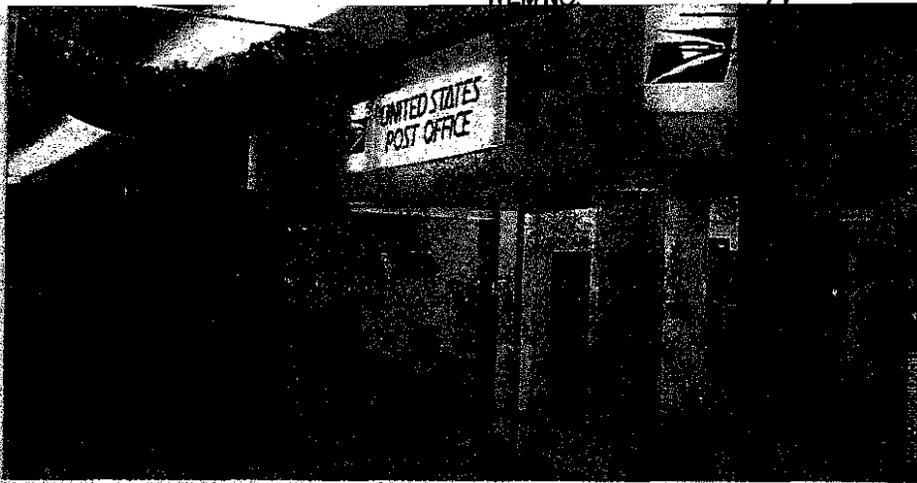
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ST. GEORGE & PROVO
ROUTES

DELIVER ONCE A MONTH

Call (801) 485-5511

PRIME TIMES



Postal Going

Some downtown business and postal employees decry the Main Street post office displacement for a new mall.

BY TED MCDONOUGH
tmcdonough@slweekly.com

The latest casualty of the planned top-of-Main Street mall is the post office at the ZCMI Center.

The Pioneer Station is actually a branch of a downtown post office located two-and-a-half blocks west. But for more than 30 years, it's been the home post office for many downtown businesses.

With many of the mall's other tenants, the branch is closing up in anticipation of the wrecking ball that's scheduled to demolish ZCMI and Crossroads Mall to make way for the new City Creek Center planned by the LDS Church and a national mall developer. The last day of the Pioneer Station is Dec. 29.

The closure will displace six employees. But that's not the only complaint of Charlie Cash, president of Local 6 of the American Postal Workers Union. Postal outlets in Salt Lake City's central business district are already few and far between and downtown can't afford to lose the Main Street location, he said.

Downtown is "a very underserved area," he said. After the Downtown Station at 230 W. 200 South, the next closest post office is at the airport. Other area post offices are located on Foothill Boulevard and in Sugar House. Hundreds of business and personal post-office boxes located at Pioneer branch are to be moved to 200 South. Cash doubts they will all fit. Additionally, "the downtown branch is terribly inconvenient and the parking is terrible," Cash said.

The union is put out that it wasn't consulted. Cash said he was informed on a Wednesday that Postal Service brass were considering the closure and that employees were told it was a done deal on Thursday. The process skipped over public meetings, traditionally held when the Postal

Service considers closing post offices, he said.

That lack of public input also miffed Steven Dixon, one of several lawyers who have offices in the Beneficial Life Tower just east of the ZCMI Center.

"There was very little notice of this," Dixon said. He learned of the closure about one month ago when the postal employees union sent box holders a letter asking them to join the union in contacting congressmen in protest.

"We're down there two or three times a day," Dixon said. "The prospect of having to go over to Second South is not inviting." Business people have mentioned their displeasure to postal employees, "but I'm afraid those are not the ears that need to be hearing it."

Cash said that in addition to nearby businesses, Pioneer Station is used by LDS missionaries working at Temple Square and "those who aren't mobile," including senior citizens living in downtown apartments and some disabled people who will have a devil of a time switching to the post office on 200 South and 200 West. That office is essentially set up for cars, situated at the back of a congested parking lot.

The pending post-office closure isn't on the radar screen of state disability advocates, however. "I can't imagine it would make very much difference," said Barbara Toomer, of the Disabled Rights Action Committee. "They are knocking the whole thing down anyway."

That, essentially, was the bottom line for the Postal Service, said Ron Hubrich, USPS consumer affairs manager in Utah. The space Pioneer Station occupies won't be there in several months.

"I think we would have been forced out if we hadn't taken the decision," he said. With construction and confusion engulfing North Main Street for several years, the Postal Service couldn't find a suitable alternate location nearby, he said. And with businesses leaving the malls in droves, the Pioneer branch isn't making it strictly from business perspective, he said.

"We're leaving our options open of having a presence [in the new mall]," Hubrich said. But any decision to relocate a postal outlet near Main Street is years away.

"There really wasn't any other choice we had but to move out," Hubrich said. "Just like 90 percent of all the other businesses." [E]

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DECEMBER 28, 2006 | CITY WEEKLY | SLWEEKLY.COM



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Suspended Office

Name Pioneer Postal Store State: UT ZIP Code: 84147-9998
Area: Western District: Salt Lake City
Congressional District: 1 County: Salt Lake
Post Office EAS Grade: 22 Finance Number: [REDACTED]
Classified Station Classified Branch CPO Date CPO Established: _____
Effective date of suspension: December 29, 2006

Justification (Specific reason(s) for suspension):

Planned demolition and redevelopment of the ZCMI Mall, and no suitable alternate quarters for the Postal Store in this location.

Alternate Service Provided (i.e. rural delivery to roadside mailboxes, cbus, etc.)

The Post Office Boxes at the Pioneer Postal Store were relocated to the Downtown Station (230 W 200 S) on December 29, 2006. Delivery and retail services are now being provided to all patrons at this location.

Effect on Employees (Include Career/Noncareer Employees):

Career clerks have been reassigned to other offices within the Salt Lake City area.

Hours of Operation:

Retail: Saturday: 9:30 a.m. to 5:30 p.m. Monday – Friday 8:00 a.m. to 5:30 p.m.
Lobby: Saturday: 6:00 a.m. to 9:30 p.m. Monday – Friday 6:00 a.m. to 9:30 p.m.

Number of Customers Served:

_____ General Delivery
575 Post Office Box
_____ City Delivery
_____ Rural Route
_____ Highway Contract Route (HCR)
_____ Intermediate Rural Route
_____ Intermediate HCR
575 Total Customers

B. Administrative Office

Name Downtown Station State: UT ZIP Code: 84101-9998
EAS Grade: 22 Finance Number: 49-7794 Miles Away: .6 Tenths
PO Boxes Available: 372

Hours of Operation

Retail: Saturday: 9:00 a.m. to 2:00 p.m. Monday – Friday 8:30 a.m. to 5:30 p.m.
Lobby: Saturday: 24 Hours Monday – Friday 24 Hours

NOTICE OF POST EMERGENCY SUSPENSION (continued)

C. Nearest Office

Name Same State: _____ ZIP Code: _____
EAS Grade: _____ Finance Number: _____ Miles Away: _____
PO Boxes Available: _____

Hours of Operation

Retail: Saturday: _____ Monday – Friday _____
(Include lunch break)
Lobby: Saturday: _____ Monday – Friday _____

D. Postmaster Organization Notification:

Notified: Yes No Date of Notification: 01/11/2007

E. Plan of Action (HQ must be notified within 90 days):

Discontinuance and relocation of Post Office Boxes to the Downtown Station .6 miles away. All delivery and retail services will be provided to patrons at this location.

Prepared by: Keith J. Burdick Date: 01/11/2007
Title: Discontinuance Coordinator
Telephone No.: 435-528-3225 Fax No.: 435-528-3239

Approved By:

Keith A. McArthur Date: 1/11/07

District Manager, Salt Lake District
Telephone No.: (801) 974-2947 Fax No.: (801) 974-2339

FAX TO:
Frederick J. Hintenach
Manager, Customer Service Operations
Retail and Delivery
U.S. Postal Service Headquarters
475 L'Enfant Plaza, S.W., Room 5621
Washington, DC 20260-5621
FAX: (202) 268-5102

cc: Area PO Review Coordinator
District PO Review Coordinator
National League of Postmasters
National Association of Postmasters of the United States

DOCKET NO.

84147

ITEM NO.

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PAGE

1



January 22, 2007

MEMO TO THE RECORD

SUBJECT: Pioneer Postal Store
Docket Number 84147

Notice of Post Office Emergency Suspension:

Classified Branch should be checked and not Post Office.

Administrative Office Hours of Operation should be: Monday – Friday 8:00 a.m. to 5:30 p.m.

A handwritten signature in black ink, appearing to read "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator



January 23, 2007

The Honorable Orrin G. Hatch
United States Senate
Attn: Mary Langston Taylor
8402 Federal Building
Salt Lake City UT 84138

Dear Senator Hatch:

This is in response to your letter of December 15 on behalf of [REDACTED] and other signed parties regarding the Pioneer Postal Store in Salt Lake City.

We understand the extent to which our customers rely upon and appreciate the U.S. Postal Service. Since 1775, we have connected friends, family, neighbors, and businesses through the delivery of the mail. We are proud of our role in providing the nation with quality mail service at affordable rates.

Due to the redevelopment plans of the ZCMI Mall by Property Reserve Inc. (representing the LDS Church), the Pioneer Postal Store was suspended on December 29, 2006. The Post Office boxes have been relocated to the Downtown Station at 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers will have access to their Post Office boxes 24-hours a day, 7 days a week. Full delivery and retail services are available at this location between the hours of 8:00 a.m. and 5:30 p.m. on weekdays, and 9:00 a.m. to 2:00 p.m. on Saturdays. In addition, an Automated Postal Center is available 24-hours a day which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Home delivery service is also an available option for customers.

The Postal Service is currently conducting an investigation concerning the suspension of the Pioneer Postal Store. At this time there are no suitable alternate quarters in this location for a Postal Store. The suspension is tentative and will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If I can be of assistance in any other postal concerns, please let me know.

Sincerely,


Ken S. McArthur

DOCKET NO.

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November 27, 2006

[REDACTED]

To Whom It May Concern:

I was disappointed to learn that expansion plans for the new City Creek Center will not include a downtown U.S. Post Office. I am not happy with this decision and feel that as a PO box holder, I should've been allowed to comment on this critical change to our way of doing business in the downtown area. Having a PO box is not a convenience for me, it is a necessity. I reside at 3545 South 1300 East and have an easily accessible mailbox right on the street. In order to avoid possible identity theft by having people steal from my mailbox, I decided two years ago to open a PO box downtown to receive all my critical mail (utility bills and banking statements). Since I work at the Federal Building and often travel every other month, it was also much easier to have my mail go there as opposed to having to stop/start mail deliveries to my home. Last year someone drove into my mailbox and my landlord did not replace for two months. As a result, I had all my incoming mail permanently moved to my PO box at Pioneer Station.

It's my understanding that future development plans will include new apartments and/or condos in an effort to bring people into the downtown area. As such, I don't understand why plans would not include a post office. I think **this is an incredibly bad decision and lack of vision by your organization.** Why build a Harmons grocery store on the corner of 200 East and 100 South when there is already an Albertsons grocery store located at 370 East and 200 South? Do we really need another grocery store that close to the downtown area? And yet you're expecting many of us to go pick up our mail at 230 West 200 South, which is a considerably more distance than the two grocery stores. For me, the walk is terribly inconvenient because I either take Trax or a bus into the downtown area and will now need to allow for additional time to go to that location to pick up my mail. One of the main reasons for getting a PO box was because it was in close proximity to my work location. While you can ask many of us to "be patient" while construction will inhibit much of our daily lives, I don't think you're fair in expecting us to use the Downtown Station (Expo Mart). That area is not the safest area to be in (transients loitering around) and for me, will require a major diversion in going to and from the Federal Building. There is so much vacant office space, both on State and Main streets between 100 South and 300 South, some consideration should've been made to find a new location and possibly permanent location for the Pioneer Station.

Last Tuesday, I considered getting a box at the Sugarhouse station since that is closer to my home but then I looked at the amount of traffic in that area (both inside and outside) and decided against that option. I also thought having to put in another address

POSTMASTER

NOV 28 2006

SALT LAKE CITY, UT

POSTMASTER



February 8, 2007

Dear [REDACTED]:

Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed concern about mail security to your curbside mailbox. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes that are locked and does not accept keys for this purpose.

You also expressed concern about travel to the Downtown Station. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier Pickup at your place of business is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a Form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott Norris".

Scott K Norris
Postmaster, Salt Lake City

November 18, 2006

To: Mr. Scott K. Norris
Postmaster, Salt Lake City, Utah
1760 West 2100 South
Salt Lake City, Utah 84199-9998

Dear Mr. Scott K. Norris;

My name is [REDACTED], currently a box holder at the Pioneer station and I'm responding to your letter dated November 16, 2006 Mr. Norris I find your letter cold cruel and insulting, do you have any clue to the damage you have done to not only me but the loyal dedicated employees of Pioneer station i.e. Russ, Tia, Betty, Louise and others? I guess not, Mr. Norris evidence strongly suggest that because this decision was made not in the best interest of its customers or employees but instead the only interest its serves in the Mormon church through their Property Reserve Incorporated Holdings and You, Mr. Norris who I believe has benefited greatly from this underhanded and very illegal sham transaction by the way how exactly much did the Mormon church pay you?

Mr. Norris, many people use the Pioneer station even Senator Orrin do nothing Hatch uses the Pioneer station, apparently he doesn't care but that for another discussion, anyway many Mormon Missionaries use the Pioneer station along with the elderly, the disabled (I being one of them after being severely injured in a auto accident many years ago. So you think it's just okay that you can shove us down to 200 South and 200 West and that no one will complain, remember these human being with feelings also spend money down town supporting business that ironically are owned or indirectly owned by the same organization Can you say Mormon Church, that it trying well it has evicted us with out just cause all the while doing it in the name of progress.

In short this whole deal reeks of corruption deceit and more. By the way Mr. Norris I've enclosed a couple of articles that point to the influence peddling of the Mormon Church in various affairs even one that led to the death of the Space Shuttle Challenger Crew, and a recent article in the Salt Lake Tribune that shows how the Mormon Church brags about it's political power and how it got the Mormon Church so it couldn't be prosecuted for illegal alien Mexicans on Mormon Church missions, they should not get any special privileges the Mexicans are illegal plain and simple.

In short I hope the Postal Workers Union gets to the bottom of this stinking scandal and if your found guilty of violating an Executive Order That Was Signed By The Former President Lyndon B. Johnson back in 1965 (The info on that Executive Order is in the article enclosed about the Challenger Shuttle Disaster, I have highlighted for your convenience), if this is the case Which I believe it is, because that would explain the out of public sight stinking reeking deal. Remember Mr. Norris the United States Post Office is still a Federal entity.

POSTMASTER

NOV 29 2006

SALT LAKE CITY, UT

Final I want all the contacts regarding you Mr. Norris and The Property Reserve Incorporated and any other officials-i.e. senators and also all financial transactions.

All I can say is how do you sleep at night Mr. Norris with all this corruption surrounding this deal with the Mormon Church and you ?Also I will be forwarding this to my Legal Council just in case any funny business comes my way that causes me problems, because I no longer trust you the Postmaster of Salt Lake and the Mormon Church.

I expect the information within 10 working days.

Sincerely

CC: Salt Lake City Area Local 6 Union Rep-Mr. Charlie Cash, Senator Orrin do nothing Hatch, Senator Robert Bennett, Congressman James Matheson, Property Reserve Incorporated and Legal Council.

November 18, 2006

To: Mr. Senator Do Nothing Orrin Hatch, Senator Robert Bennett, Congressman James Matheson, and Property Reserve Incorporated.

[REDACTED]
Re: Pioneer Postal Station Closing

Dear Et Al;

This letter is to simply ask the decision regarding the closure of the Pioneer Station Post Office in ZCMI, I've enclosed a copy of the Letter I sent the Salt Lake City, Utah Postmaster and it pretty much explains my thoughts on this underhanded deal about closure of the Pioneer Station Post Office.

Along with the letter I've enclosed documents that explain about Executive Order Signed by Lyndon B. Johnson back in 1965 and it makes clear the deals that are ill legal and that they should be punished under that Executive Order.

Just as I asked Mr. Scott K. Norris, Postmaster of Salt Lake, City I'm asking you all above to provide me with contacts name, documents etc related to the stinking reeking deal of closing the Pioneer Station and shoving us down to 200 South and 200 West.

Just as I explained to Mr. Norris this letter and documents will go to my Legal Council and this way I will be protected from me any monkey business, that may be fall me because of this letter. You have 10 working days to provide this information.

Sincerely [REDACTED]

[REDACTED]

POSTMASTER



November 16, 2006

Dear Post Office Box Customer:

I am writing to apprise you of the status of the Pioneer Postal Store located within the ZCMI Mall.

As you may be aware from the recent media announcement regarding redevelopment plans, including a proposed five-year construction timetable, our Postal store must move to make way for the new City Creek Center. This will have an impact on where you receive mail addressed to your Post Office box.

Your Post Office box mailing address, including your ZIP Code, will NOT change as a result of the move – but the location at which you pick up your mail will change. Your Post Office box will be moved to the lobby of the Downtown Station located at 230 West 200 South. Friday, December 29, 2006, will be the last day you will receive mail at the Pioneer Postal Store. Your Post Office box service will resume at the Downtown Station on Tuesday, January 2, 2007, after the New Year's holiday.

My Ass we are not a valued customer - But the LDS Church is!
You are a valued customer and we appreciate the opportunity to serve you. We feel confident this move will allow us to provide you the best service possible as Downtown Salt Lake City goes through this redevelopment period.

Sincerely,

A handwritten signature in cursive script that reads "Scott Norris".

Scott K. Norris
Postmaster, Salt Lake City

Scott K. Morris's
Copy

84147
15
2

The Challenger Shuttle Disaster: Elite Crime and the LDS Church in America's Space Program

DOCKET NO.
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PAGE

Mr. Morris on Page 6 highlighted
I highlighted The Executive
Order that you and the Mormon
Church have violated so grossly!

Once proponents of theocracy in the United States, LDS Church leaders now accept the principle of a division between church and state. The Brethren in Salt Lake City are solely guardians of the spiritual and material welfare of their fellow believers. While members of the LDS ecclesiocracy of course encourage the prosperity of Utah and regions where Church members predominate, they seek to minimize Church presence in public policy debates. Now integrated into all major American institutions, LDS members can, without Church pressure, separate their public roles from their religious loyalties.

The "can-do" optimism of America's space program was dramatically ruptured on the morning of January 28, 1986. At precisely 11:38 A.M., barely seventy-three seconds into its liftoff from the Kennedy Space Center at Florida's Cape Canaveral, the space shuttle Challenger exploded horrifically on live television. Hot pressurized gases escaped from the field joint between the sections of one booster rocket and, once ignited, acted like a huge blow torch that cut its way into the fuel tank. The two booster rockets each contained over five hundred thousand tons of rocket fuel. Within seconds fire transformed the Challenger into a giant incendiary bomb rising in the sky. The wings flew off, the booster rockets careened wildly upwards, and the main aluminum cabin, along with the seven crew members

inside, fell almost five thousand feet before crashing into the ocean with a force of over two hundred G's. It was March before divers could recover the cabin section with Challenger's flight and mid-decks; inside the cabin they found the bodies of the astronauts still strapped in their seats.

"It was a catastrophe and tragedy of such great proportion that it stopped the nation—not unlike President Kennedy's assassination or the Japanese attack on Pearl Harbor," wrote one journalist.¹ Indeed, it was the world's most spectacular and fatal space disaster, broadcast on prime-time television. The only parallel in our nation's space program was the Apollo 1 launchpad fire in 1967 that killed Virgil "Gus" Grissom and two other astronauts, halting the progress of the moon landing project for twenty-two months. The shuttle program after Challenger was to be stalled even longer.

The Challenger tragedy was the NASA shuttle program's twenty-fifth flight. After so many successful missions, both NASA officials and the public had come to accept shuttle flights as commonplace, so safe in fact that a New England public school teacher and mother of small children, Christa McAuliffe, was given rudimentary training and dubbed a "payload specialist" as part of the crew. The preflight publicity helped set up the country and the world even more for the post-disaster shock and disillusionment.

President Ronald Reagan soon ordered an investigation. Former Secretary of State William Rogers headed the special commission with a thirteen-member panel that included three astronauts and several engineers. After weeks of hearings and scores of witnesses as well as the review of thousands of documents, the Rogers Commission's five-volume report was issued. The main conclusion of its investigation focused on a technical point of failure in the Challenger's booster rocket design: the thin rubber "O-rings," or sophisticated gaskets, which, along with a special chemically treated putty, were supposed to form pressurized seals to keep flammable gases from escaping at the booster rocket segments' connecting joints. The unusually frigid temperature on that January morning in Florida rendered the O-rings more rigid than expected. At blast-off they failed to form tight seals.

But the O-rings were only the immediate cause of the disaster and the endpoint of a much longer story that science writer Malcolm McConnell in *Challenger: A Major Malfunction* termed "a low point in squalid political intrigue."² It is a story of white-collar crime that includes many actors, among them the LDS Church, the head administrator of NASA, several U.S. Senators from Utah, and a Utah-based company that built the shuttle booster rockets. It is the story of political favoritism and a conflict of interests. It is a story that explains why NASA adopted a flawed and inferior rocket design and how the vested interests involved in the procurement decision have remained generally unpublicized. Indeed, as Malcolm McConnell writes, "as Challenger's crew smiled down from the launch pad catwalk at the massive white

columns of the solid rocket boosters, they were looking at the fiscal product of flawed policy and political corruption."³

This is the chronicle of the involvement of the LDS Church itself in our nation's worst space disaster. Incredible as it may at first seem, the disaster need never have happened were it not for a confluence of factors closely related to that Utah-based religion.

Warning Signs Ignored

The Challenger's massive 149-foot booster rockets resembled roman candles the height of fifteen-story buildings, powered by solid rocket fuel that, once ignited, could not be shut off. These rockets provided 80 percent of the 7.7 million pounds of thrust needed to lift the 4.5-million-pound shuttle into space. They would finally burn out their fuel approximately twenty-five miles up as the shuttle left Earth's atmosphere at four-and-a-half times the speed of sound.

The booster rockets' force was awesome, combining "the brute power of a bomb and the delicate precision of a fine watch."⁴ Each booster rocket was constructed of four reusable cylindrical segments twenty-five feet long and twelve feet in diameter, harnessing a thrust of hundreds of pounds per square inch. Writes Malcolm McConnell of the force propelling Challenger: "On launch day, when the external tank was loaded with the liquid hydrogen and oxygen, the combined load of liquid and solid propellants would equal the explosive power of a small tactical nuclear weapon."⁵

The Solid Fuel Factor

Years later the use of solid fuel in booster rockets (or Solid Rocket Boosters—SRBs) would become a major criticism of the shuttle program. Cost, however, had been the original criterion in 1973 when NASA chose solid over liquid fuel. The former was, simply, much cheaper. The shuttle program, which had started off as only one part of the space agenda mapped out by President Richard Nixon's Space Task Group, had witnessed the scrapping of construction of an orbiting space station and a manned exploration of Mars as the Vietnam War gradually drained America's economy. Suddenly the shuttle was NASA's space program. And cost-cutting in the face of niggardly congressional funding became a way of daily operations at NASA.

The biggest problem with SRBs was their lack of a fundamental safety factor. The main engines of the orbiter vehicle itself were powered by liquid fuel that could be throttled back or even turned off. However, after ignition,

the SRBs could not shut down even if ground controllers suddenly learned that the mission had to be aborted. Nothing could cancel the explosive power of the SRBs once released. Joseph Sutter, a respected aeronautical engineer who was a member of the Rogers Commission investigating the Challenger disaster, warned that "solid rockets are so dangerous that only seasoned crews who have no families and who realize the risks should be sent on Shuttle missions." According to Sutter, "Practically all of the experts of rocketry say that one of the biggest mistakes in the Shuttle program was the decision to go with solid rocket boosters."⁶

The O-Rings Glitch

It is an old truism that a chain is only as strong as its weakest link. In the case of the Challenger, the failure of the weakest link had fatal consequences.

More immediately threatening to shuttle flights than the nature of solid fuel was the defective design of the "O-rings" intended to prevent the escape of dangerous gases, released on ignition, between the segments (or at the field joints) of the booster rockets. O-rings were flexible, pencil-thick rubber gaskets held in place by gas pressure and backed up by a thick sealing putty. The O-rings would adjust to the extremely rapid "rotation," or flexing, of the boosters' metallic joints under the tremendous lurch of blast-off. Though the O-rings were locked in place by 177 thick steel pins, the key to their functioning was their flexibility under stress. The O-rings were meant to be the answer to the millisecond of shifting alignment between booster rocket joints.

They turned out to be an unreliable answer. If the O-rings did not set properly after joint rotation at blast-off, particularly because they and the metallically treated putty packed in around them might be stiffened by cold temperatures, the superhot pressurized gases from ignition—at 5,600 degrees Fahrenheit—could burn through or erode them. On more occasions than the public realized, past shuttle flights had courted disaster on account of the O-ring problem. Almost half of the first twenty-three shuttle flights had experienced partial failure of O-rings in the field joints between booster rocket segments. In fact, the previous five shuttle missions before Challenger had partial field-joint failure during launches.⁷ Moreover, in nine of the ten shuttle flights before Challenger's January 28 disaster, heat had damaged the primary O-ring in at least one of the shuttle's two boosters. In an April 1985 launch the primary O-ring was completely lost.⁸

The Rogers Commission pinpointed the source of the Challenger explosion: the failure of the O-rings to seal in flammable gases at a field joint of one rocket. The temperatures at Cape Canaveral had been uncom-

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only cold on January 28. At the time of the Challenger's launch the air temperature was only thirty-six degrees Fahrenheit—fifteen degrees colder than on any previous launch. (Ice literally covered the walkways and girders of the Fixed Service Structure beside the shuttle earlier that morning.)

Later studies of recovered pieces of the booster rockets, films, and NASA computer tapes revealed that an O-ring at the right booster rocket's aft-field joint had burned through. (Cameras recorded small black puffs of escaping gases.) Glassy aluminum oxide residues from the burning propellant temporarily sealed the field joint, but when the Challenger hit a severe windshear at 11:38 A.M. the booster's flames burned through.

The Rogers Commission also discovered a shocking record of coverups surrounding the O-ring design problem. As Malcolm McConnell details, both the Utah-based Thiokol Corporation that built the shuttle's booster rockets and NASA's Marshall Space Flight Center in Alabama covered up engineers' reports that the O-rings were dangerous. The frantic pace of preparing shuttle flights and the attitude that NASA could accept growing risk "because they got away with it the last time" led a variety of Thiokol and NASA officials to cavalierly dismiss O-ring problems as "within an acceptable limit."

Meanwhile, whistle-blowing engineers within Thiokol, performing their jobs conscientiously, were either ignored or stifled. Roger Boisjoly, for example, was a senior engineer at Thiokol who later testified about the coverups to the Rogers Commission. In July 1985 he had warned Thiokol officials of a "possibly catastrophic failure of seals on the Shuttle booster rockets." But his report was withheld from launch directors at NASA. It was labeled by Thiokol as "company private." At the same time that company officials suppressed such information, Boisjoly charged, Thiokol was receiving funds from NASA to recruit eighteen quality-control and safety inspectors who were never actually hired.¹⁰

Boisjoly and two other Thiokol engineers, Allan McDonald and Arnold Thompson, along with Joe Kilminster, Thiokol's Solid Rocket Motor Project Manager, arranged an "eleventh hour" meeting with Thiokol executives and NASA officials the night before the Challenger's final launch to plead their case about the O-ring danger. But the engineers' warnings were overruled as "inconclusive" by Thiokol's own executives and therefore failed to impress NASA. After the Challenger disaster Boisjoly filed a one billion dollar personal injury and damages suit against Thiokol (formally known as Morton Thiokol, Inc. after being bought by Morton Norwich Products, Inc. in 1982), accusing the company of branding him a malcontent and demoting him for his role in testifying before the Rogers Commission. He accused the corporation of, among other things, fraud, negligence, manslaughter, steering, defamatory statements against him, and untruthful

testimony to congressional and presidential commissions.¹¹

The Challenger incident opened up the administration and operating procedures of NASA for an intense scrutiny long overdue. Much of America's space program had become mythologized since the 1960s by public-relations agents and the public's wishful thinking. The true state of lax safety precautions and shoe-string budgeting had been virtually whitewashed. Unfortunately, it took a tragedy that cost seven lives to stimulate the investigations to follow.

Challenger also brought to light the circumstances surrounding how a contract was ever awarded for booster rockets with serious design flaws. Indeed, there was controversy back in 1973 when the selection of Thiokol to build the rockets was made by NASA officials, and it resurfaced after Challenger.

Influence Peddling at NASA

That favoritism and special interests played a role in NASA's awarding the booster rocket contract to Thiokol is no longer speculation. It is undeniable fact, the product of illegal behavior conducted in corporate board rooms and high government offices. To understand how a problematic rocket design passed muster in the competitive world of space-industry bidding, we need to return to the years immediately preceding the shuttle program. We need to turn to Utah and a union of economic and religious interests that biased NASA's booster-rocket decision.

The Pro-Utah Connection

Cities, towns, states, and even regions have long formed business associations to encourage industry, tourism, and trade. There is nothing unusual in such commercial boosterism. Thus a group organized in 1965, calling itself Pro-Utah and promoting local economic growth, fit this national trend.

But in Utah all aspects of culture and society, including business, have to take into account one inescapable presence: the Church of Jesus Christ of Latter-day Saints. The LDS Church is the state's single largest employer. Its historical primacy in what used to be barren mountains and desert has left a distinctive mark on modern Utah mores, media, and economics. The chairman of General Motors once quipped, "What is good for General Motors is good for America." And the same is often thought for the LDS Church in Utah. Mormon leaders treat Utah as their special economic trust as well as their Church's spiritual heart. Journalists Gottlieb and Wiley, writing in *America's Saints* about the Church's vast fiscal clout in Utah

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summed it up: "Unlike any other American church . . . the [LDS] church's economic decisions, and the sheer weight of its massive holdings, including its participation in the campaign to bring corporations to the Wasatch Front and its plans for downtown Salt Lake City, have a major impact on large numbers of people, both Mormon and non-Mormon."¹²

Pro-Utah uniquely reflected both the state business community's and the LDS Church's interests in attracting lucrative outside industries. It was a lobbying group simultaneously made up of Utah businessmen and Mormon Church officials. Prominent among the latter in the late 1960s were Loren C. Dunn (Pro-Utah's Vice-President and a member of the LDS Church's First Council of the Seventies, a high ecclesiastical administrative rank), C. Taylor Haight (a former Director of Industrial Development at Brigham Young University), and N. Eldon Tanner (a councilor in the LDS Church's highest executive office, the First Presidency).

Tanner in particular was a tireless booster for Utah's economy. He equated such growth in the state "as being in the best interest of the Church."¹³ A successful businessman before being called to full-time duties in the upper Church hierarchy, Tanner had been active throughout the 1960s and into the 1970s in efforts to expand Utah's economy. He was a strong supporter of Utah Governor Calvin L. Rampton's campaign to diversify Utah's industrial base. While in the Church's First Presidency, he also served four years on the State Coordinating Council of Development Services and met frequently with Calvin L. Rampton to promote industrial development in the state.¹⁴ Said Milton Weilemann, who served as Executive Director of the Department of Development Services throughout most of the Rampton administration years:

There was probably no one who ever did more in the state of Utah for industrial development than President Tanner. He was without question the most actively involved person I ever knew, who made great efforts and spent considerable time in trying to bring industry into this state. Quite often, I remember, he would accompany the Governor and members of his staff to other states to meet with heads of large corporations and persuade them to expand or relocate in Utah. Because of his efforts and as a gesture of appreciation to him, we offered one important chair in the Department of Industrial Promotion to him. He politely declined, however, saying he wished to remain in the background, but [he] recommended Elder Loren C. Dunn instead to fill that position. It was Elder Dunn's responsibility to report directly to President Tanner on a weekly or frequent monthly basis concerning what the Department of Industrial Promotion was engaged in or had just accomplished. President Tanner then reported these matters to the Quorum of the Twelve Apostles.¹⁵

Pro-Utah and the indefatigable LDS Elder N. Eldon Tanner aggressively courted corporations and contracts for Utah industries.¹⁶ When the space industry became an important presence in the American economy, it was only natural that Utah, a state with a lot of defense-contract business, would be interested. But one as-yet-unmentioned actor helped finally to connect Utah's economic development concerns with the shuttle booster rocket: Dr. James C. Fletcher, NASA head and member of the board of directors of Pro-Utah.

James C. Fletcher—Head of NASA

When Dr. James C. Fletcher was recruited in 1971 by President Richard M. Nixon to become the head administrator of the National Aeronautics and Space Administration, he had already established impressive careers in both higher education and industry. Fletcher received his bachelor's degree from Columbia University and his doctorate from the California Institute of Technology. He had also done research at Harvard University and taught at Princeton as a graduate student. He later worked as a scientist for over a decade, developing components for sonar devices and guided missile systems. In 1958 Fletcher cofounded and became president of the Space Electronics Corporation (later the Space General Corporation) which developed and manufactured the upper-stage parts of rockets. Six years later he stepped into the office of President of the University of Utah.¹⁷

During these years Fletcher came to know and work with LDS leader N. Eldon Tanner in two ways that were to become important while Fletcher was head of NASA.

First, as the LDS Church's premier advocate of industrial development in Utah, Tanner came to be deeply involved with the University of Utah as a grant-drawing institution. Tanner arranged frequent meetings that included himself, Fletcher, and various representatives from large out-of-state corporations. The purpose of the meetings was to persuade industries to relocate in Utah. Such meetings took place with increasing frequency toward the end of 1969 and throughout much of 1970. Meanwhile, either Governor Calvin L. Rampton or Milton Weilemann, his Executive Director of the Department of Development Services, met with Tanner on a weekly basis to provide updates on the progress of industrial development statewide and to discuss various ideas for attracting new industries to Utah. LDS Church official Loren C. Dunn, an officer in Pro-Utah and later in the state's Department of Industrial Promotion, also reported directly to Tanner on a regular basis.¹⁸

A second area of mutual interest for Fletcher and Tanner during this

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same time was their LDS Church involvement. Fletcher rose into the upper echelons of LDS Church leadership. While living on the West Coast he became a member of the high council of the Los Angeles Stake and then a Regional Representative (above the rank of Stake President) to the LDS Church's First Presidency. These Church activities brought him into contact with Tanner.

Finally, Fletcher had at least some indirect connections with Thiokol before he ever faced the decision to award the company a lucrative contract. Fletcher's wife was from Brigham City, Utah, where Thiokol had its aerospace plant. He was to make oblique reference to this connection, as will be shown, in his eventual complaint that he was being squeezed to give preference to Utah in awarding the booster-rocket contract. Because of his own science background Fletcher was, of course, familiar with Thiokol's prominence in the space industry. And during the time that Fletcher was meeting with Tanner and others regarding plans to bring more business to Utah, Tanner and Milton Weilemann held meetings with executives from Thiokol about planned expansion of its facilities.

The Pro-Thiokol Lobby

Insofar as his Utah connections could help, James C. Fletcher received strong support when he was nominated by President Richard Nixon to be NASA's head administrator. Before hearings of the Senate Space Committee in April 1971, Utah Senators Frank E. Moss and Wallace F. Bennett (both Mormons) led the witnesses buttressing Fletcher's case. (One of Fletcher's brothers was also Bennett's son-in-law.) Senator Bennett referred to Fletcher as "one of our state's outstanding citizens," while Senator Moss declared Fletcher to be one of the "most able administrators in the state."¹⁹ With such endorsements the former space scientist and entrepreneur now presiding over the University of Utah could hardly lose. Fletcher took over NASA.

Two years later NASA announced that it intended to employ solid fuel rocket boosters on the shuttle. By that time Utah's Senator Moss had been named Chairman of the Senate's Committee on Aeronautical and Space Sciences which oversaw NASA's policies and budget. All of Utah appreciated the economic and employment windfall that such a rocket contract would bring, not least of all Moss. He announced to the press that such a contract would be worth one billion dollars to his state.

The Thiokol Chemical Corporation's Wasatch Division, outside of Brigham City, Utah, also recognized the value of such a contract. Thiokol had come to this area of Utah near the Wasatch Mountains in the 1950s. By then it had government contracts to make tactical and strategic

missiles such as the Minuteman ICBM and the Poseidon and Trident submarine-launched ballistic missiles. The sixty-five hundred workers at the Wasatch plant marked it as the largest industrial employer in Utah and the second largest overall employer in the state (next to the LDS Church).

Cynics would say that the stage was set for reciprocity on Fletcher's part because of his key position and the help Mormon politicians had given him. Soon after the solid-rocket-booster announcement was made, NASA administrator Fletcher provided his home state's Senator Moss with a special briefing on the forthcoming Request for Proposals (RFP).²⁰

And the lobbying began.

Thirteen years later, as the nation reeled in a sense of disillusionment following the Challenger disaster, the General Accounting Office (GAO) conducted an investigation into how Utah-based Thiokol obtained the booster-rocket contract in the first place. But many had forgotten that this was the *second* GAO investigation into the contract issue.

The first inquiry occurred in 1973. That year, when James C. Fletcher (as NASA's Source Selection Official) had announced his decision to award Thiokol the rocket contract based on advice from NASA's Source Evaluation Board, there were protests from other competing bidders—principally the Lockheed Propulsion Company, the United Technology Center, and the Aerojet Solid Propulsion Company—as well as from congressmen and at least one governor from states that would have welcomed the contract. Later it would become known that two members of NASA's Source Evaluation Board had been former Thiokol employees. Aside from the potential bias issue, the secretive deliberations of the Source Evaluation Board were protested. The Lockheed Corporation, which lodged the formal complaint and sparked the first GAO investigation in 1973, contended that NASA had overestimated Lockheed's projected costs and underestimated Thiokol's figures.²¹

Moreover, the Thiokol production plan was to ship rocket segments twenty-five hundred miles overland by railroad, laying the segments horizontally on flatbed cars which could (and often did) damage their outer edges. (Lockheed would have shipped rocket segments vertically by river barges.) The 1973 GAO investigation found in its ninety-eight-page report that cost estimates from Thiokol's rocket design versus Lockheed's were miscalculated. Actually the two corporations' projected costs fell within a fairly close range. Nor was technological excellence an issue. In fact, the Aerojet Solid Propulsion Company had presented a booster-rocket model with no joints in its steel casing, eliminating the risk of any "joint rotation" on lift-off.

The 1973 GAO review recommended a "reconsideration" of the contract decision, in which Fletcher had the final say. Comptroller General Turner

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that had lobbied him. He also expressed his hope that such forces could be kept at bay:

I know that President Tanner and various of your state officials have manifested an unusual zeal in hopes that NASA would send some of our business your way. As you probably already know several firms have recently approached me in person, which I suspect was through your persuasions no doubt.

Undoubtedly whatever decisions in regard to such matters that are made will ultimately come through your Committee. But it would be comforting to know that amicable solutions can be reached without any undue pressure on our part or the intervention of politics as such.²⁵

But lobbying pressures on Fletcher intensified. A little over one month later Fletcher had become resentful of LDS-related "hard-sell" tactics to award Thiokol the booster-rocket contract. He seemed frustrated that those lobbying him did not appreciate, or care about, his ethical dilemma in this situation. He was appealed to on the basis of his LDS Church loyalty, his previous high Church responsibilities, and his relationship with Elder N. Eldon Tanner. He was keenly aware of the ethical bind that confronted him. It arose, on the one hand, from the direct pressure from a Mormon Utah Senator's office as well as from indirect leverage from the LDS Church's premier economic booster, N. Eldon Tanner, and, on the other hand, from Fletcher's obligation of professional neutrality as a federal official evaluating contract bids.

A crucial letter from Fletcher to Frank E. Moss, dated February 23, 1973, is presented below in its entirety. This letter provides a window into the intense lobbying climate which Fletcher faced from Thiokol and LDS-related contacts. He wrote:

Dear Mr. Chairman:

I feel an obligation to respond to the numerous efforts made by your office of late to have this Agency, and, in particular myself, look with considerable favor at the placing of some of our business in your State. Not only would it be highly irregular to say the least, but might provoke the kinds of inquiries we are not prepared at this time to handle.

However, I am in sympathies with you regarding the future potential that your State holds. Bear in mind that I also have roots there too, which may not run as deeply as yours do, but are, nevertheless, there and obviously form some kind of positive attachments during the period I was at the University. And while I may not have a particular constituency [sic] to serve as you might, yet there are particular individuals whom I hold in high regard and have tried to help from time to time when

B. Staats, head of the GAO, wrote Fletcher. "Your attention is invited to the conclusions reached in our decision. Please advise of the actions taken with respect thereto."²²

NASA administrator Fletcher stuck by his original decision. Much of his reasoning was buried in techno-bureaucratic jargon. However, Fletcher strongly defended the Thiokol booster-rocket design, in particular the O-rings and field joints. Praising the design as "innovative" Fletcher said: "The Thiokol motor case joints utilized dual O-rings and test parts between seals, enabling a simple leak check without pressuring the entire motor."²³

But later in 1986 the entire matter of the Thiokol-NASA relationship was reopened and thrown back to the GAO. On December 18 of that year, almost twelve months after the Challenger explosion, Senator Albert Gore of Tennessee ordered a congressional probe into possible conflict-of-interest violations in NASA's awarding the booster-rocket contract to Thiokol. Gore cited as a prime reason several articles written by science journalist William Broad and published December 7 and 8 in the *New York Times*. These articles discussed a connection between Fletcher, Pro-Utah, and LDS Church lobbying. Gore said the disclosures in the articles "give rise to serious questions about the propriety and legality of the contract" and may have violated Executive Order 11222, a bill signed by President Lyndon B. Johnson in 1965 prohibiting federal officials from actions that might result in, or create the appearance of, "giving preferential treatment to any organization or person."²⁴

Some of the most critical proof of LDS lobbying that journalist Broad presented in his articles was provided by research done for this chapter, not simply on the LDS Church offices and connections held by James Fletcher but also on the extent of LDS Church-related contacts with Fletcher on behalf of Thiokol during the early 1970s. Up until the late 1980s the public had complete access to the collection of Frank E. Moss's personal papers at the library of the University of Utah in Salt Lake City. That is where evidence of a pattern of such lobbying by the LDS Church was discovered. The Moss papers showed the following sequence of events:

On January 12, 1973, James C. Fletcher wrote Senator Moss, Chairman of the Committee on Aeronautical and Space Science, in response to Moss's efforts to convince Fletcher to give Thiokol preferential treatment. Fletcher acknowledged previous conversations with Moss about Moss's past inquiries into the booster-rocket contract. Though Fletcher was to later say (after the contract was awarded) that Thiokol's rail-delivery plan for rocket segments was superior to Lockheed's river-barge plan, in his January letter to Moss he questioned Thiokol's plan, writing "Would it be cost-effective enough for us in the long run?" In the remainder of the letter he referred explicitly to the Utah pressure groups

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it was within my power to do so.

One of these as you may well know, is President Tanner. He has exhibited considerable energy and determination in revitalizing some of your downtown areas in Salt Lake City. And on more than one occasion, he has expressed pretty much the same sentiments that you have in regard to giving your State's economy a bigger boost. We've explored together various options at great length as to how this might be achieved with a minimal amount of attention being drawn to either of us.

But the fact remains, Mr. Chairman, that my hands are tied for the time being. In my present position here at this particular Agency, it would be extremely difficult if not somewhat unethical for me to channel any more of our contracts towards your State without arousing further suspicion. As I explained to President Tanner before, I didn't mind helping out once, but I feel that anything else in the foreseeable [*sic*] future would simply be improper.

I would also like to call your attention to another matter along these same lines. One of your staff—I think you probably know who I am referring to—went so far as to insinuate sometime ago that I had a moral, if not a spiritual obligation to acquiesce [*sic*] on some of business issues previously raised by President Tanner. This person voiced an unthinkable opinion to the effect that my Church membership took precedent [*sic*] over my Government responsibilities.

Knowing that you share similar sentiments with me in the clear separation of Church and State, I would like to request that you take this unpleasant matter under advisement with the individual in question and explain just how serious and unconscionable [*sic*] those inferences were. In the meantime, I will see what else can be done for you.

But for right now I must pursue a course that, at least, seems to be equitable to all parties concerned. Sometimes substantive actions don't count as much as how others perceive them to be. Who would know better about this, Mr. Chairman, than someone in your position. I'll be in touch.

The letter was signed "Jim F."²⁶

Fletcher did not identify the specific person connected to Moss who had appealed to his Church membership. Malcolm McConnell, in *Challenger: A Major Malfunction*, relates how Pulitzer Prize-winning journalist Mark Thompson tracked down Ken C. Gardner, Senator Moss's former top aide, and interviewed him on this subject. McConnell quotes Gardner (as reported by Thompson): "There is no question that one of the main reasons Thiokol got the award was because Senator Moss was Chairman of the Aeronautical and Space Sciences Committee and Jim Fletcher was the administrator of NASA."²⁷

According to journalist Thompson, Gardner remembered a "furious battle" among the various bidders and at the same time a frustrating "aloof-

ness" of Fletcher to the lobbying, as Fletcher's earlier January 12 letter (quoted above) reveals. Fletcher was struggling to maintain his integrity amid the various pressures to show favoritism to Utah's Thiokol. Later, reported Gardner, Moss's status on the Senate's Committee on Aeronautical and Space Sciences "gave us major clout in lobbying for it. . . . That's where I think our lobbying paid off; that's how these decisions are made."²⁸ Perhaps the Moss staff person referred to by Fletcher was Gardner; at the very least it was someone like him from Senator Moss's office.

At one point in the 1986 hearings into the booster-rocket-contract controversy, South Carolina's Senator Ernest Hollings, outraged by the evident trail of influence-peddling, accused Fletcher of being part of a "Utah conspiracy."²⁹ That judgment may seem harsh (Hollings later softened it with a public apology so as not to seem anti-Mormon), but it was echoed by others.

"The only reason we selected that terrible (Thiokol O-ring) design to begin with was that Fletcher was a Mormon and from Utah," recalled William C. Bush, an engineer now retired from the Marshall Space Flight Center in Huntsville, Alabama. John E. Pike, director of space policy for the Washington-based Federation of American Scientists, concurred: "It's difficult to avoid the conclusion that this is bias and favoritism. Certainly the record suggests that Thiokol should not have gotten the contract."³⁰ William Wright, an investigator from the GAO representing Senator Gore's Senate committee of inquiry, commented that Pro-Utah and its lobbying efforts had "the imprint of the LDS Church all over it."³¹

Fletcher later gave conflicting accounts of his relationship with Pro-Utah. At his 1971 confirmation as NASA administrator he had never mentioned Pro-Utah *even though he had joined its board of directors in 1965 and as of 1971 served on the lobbying group's executive committee*. Amazingly, in 1986 Fletcher told reporters that he "did not recall" ever having been a part of Pro-Utah. Yet he also admitted:

I worked with those folks very closely. We were trying to promote Utah as a high-tech state successfully. But I don't remember being a member of the group."³²

At the same time, Raymond L. Hixon, Pro-Utah president in 1973, claimed he had visited Fletcher as NASA administrator to lobby for Utah as a site for future shuttle investments and contracts. But Fletcher said he remembered no such Pro-Utah visits while at NASA.³³

In the Wake of the Challenger: Business as Usual?

The Pro-Utah/Pro-Thiokol/LDS/Moss lobby won. Thiokol received the lucrative contract for a basically flawed booster-rocket design, and as Senator Moss had predicted, it did bring a billion dollars worth of business to Utah. But the odds eventually caught up with the risks, and seven astronauts died as a result. The U.S. space program ground to a halt for over two years. Public confidence in NASA was shaken. Ironically, James C. Fletcher, the man who more than any other was responsible for awarding the booster-rocket contract to Thiokol, was asked to return to NASA in the spring of 1986 to help restore its image. (He had resigned in 1977 to become a faculty member at the University of Pittsburgh, simultaneously starting a successful consulting firm and serving on various corporations' boards of directors.)

In 1986 the GAO probed for any conflict of interest on James C. Fletcher's part and found the former NASA administrator with an unblemished record. They did not uncover any evidence that as NASA's Source Selection Official he had profited personally from the Thiokol contract and had thus (in the GAO's eyes) not violated Executive Order 11222. Fletcher's executive membership in Pro-Utah, from which he later claimed he had "orally resigned" in 1971, was not considered significant grounds for a conflict of interest. The GAO report concluded: "In general, in the absence of some continuing financial interest in an organization, a prior affiliation with that entity is not viewed as raising an 'appearance' problem that would warrant disqualification from official actions affecting that organization."³⁴ The GAO focused solely on the possibility that Fletcher benefited financially from the Thiokol contract. Failing to find evidence that any member of the Fletcher family enriched himself or herself, the issue was dropped.

But Executive Order 11222 covers more than simply financial enrichment. It also addresses favoritism more generally. Its most critical section reads:

It is the intent of this section that employees avoid any action, whether or not specifically prohibited . . . which might result in, or create the appearance of—

- (1) using public office for private gain;
- (2) giving preferential treatment to any organization or person;
- (3) impeding government efficiency or economy;
- (4) losing complete independence or impartiality of action;

- (5) making a government decision outside official channels; or
- (6) affecting adversely the confidence of the public in the integrity of the Government.³⁵

The GAO actually cleared Fletcher only of the first possible violation. The evidence reviewed here definitely points to a violation of (2) and strongly suggests that violations (3) through (6) occurred as well. However, at this time the U.S. government apparently considers the entire affair closed, however much the public trust appears to have been violated.

Fletcher's return to NASA did not herald the return of the "can-do" optimism that characterized the U.S. space program twenty years earlier. Much of the controversy continued and centered around Morton Thiokol, Inc. Engineers who had unsuccessfully tried to warn Thiokol (as most people still refer to Morton Thiokol) and NASA about the O-ring hazards were hounded or removed to other duties. Not all went quietly, such as Roger Boisjoly. Meanwhile, Morton Thiokol began an extensive fifty-million-dollar effort to redesign the booster rocket in a way that would reduce the O-ring dangers; heaters were added near the rocket's field joints, for example.

But the company was plagued by internal leaks about lax safety procedures, poor morale, hectic schedules that pressed employees into periods of intense fatigue and carelessness, and attempts by the company to suppress criticisms of the rocket design. For example, Morton Thiokol engineer George Schick wrote a four-hundred-page report outlining problems in the company's operating procedures six months after the Challenger explosion, but the report was allegedly destroyed by company executives who were worried that it would encourage more "Thiokol-bashing."³⁶ Poor observance of safety precautions and a lack of bonafide quality checks had been a major criticism of Morton Thiokol by the Rogers Commission. After Challenger things did not improve.

A June 1986 audit found that Morton Thiokol was not following proper procedures to ground its missile motors to lessen electrical hazards.³⁷ In December 1987, five Morton Thiokol workers were killed in the explosion of an MX missile motor caused by the discharge of static electricity and friction heat. Air Force investigators blamed the tragedy on poor discipline and faulty observation of safety rules. In its 634-page report, it told how workers had entered a building to remove an internal mold from an MX missile motor filled with one hundred thousand pounds of volatile solid rocket fuel when they should have done the task by remote control. The ensuing fire and explosion were caused by a static electrical spark. Within two months Senator Jack Brooks of Texas requested a congressional investigation of Morton Thiokol.³⁸

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In November 1986 an engineer named Steven Agee was hired by Morton Thiokol as a safety trouble-shooter. Quickly, however, his identification of obvious safety violations and hazards earned him the label of "troublemaker." In a period of only a few weeks Agee wrote a total of 221 hazard reports on the booster-rocket design, which he referred to as "221 Ways the Space Shuttle Could Blow Up." By January 1987 he found the reports all shelved and his efforts resented by the Morton Thiokol leaders. Agee went to the Federal Bureau of Investigation. The FBI encouraged Agee to stay on at Morton Thiokol as an undercover agent and to continue to observe and report safety/design problems. Agee eventually received court authorization to smuggle out documents and clandestinely record conversations. By June 1988 the FBI had learned enough to begin its formal investigation; it served a number of subpoenas at Morton Thiokol. NASA's inspector general's office also began its investigation of the company.³⁹

Unpleasant suspicions were spreading about Morton Thiokol's post-Challenger handling of the booster-rocket controversy. Voices from the aerospace industry, such as Aerojet-General, United Technologies, and Hercules, Inc. began pressuring Congress to end Morton Thiokol's monopoly on booster-rocket production. Competition, some companies contended to budget-minded legislators, could lower rocket costs by as much as one-third. NASA administrator Fletcher came under Senate criticism for not involving other companies in the redesign of the booster rocket. Memories of the suspicions that Fletcher had been too cozy with the Utah connection when the first booster-rocket contract was awarded resurfaced. In late 1986 Fletcher hinted that he would seriously consider removing himself from all future shuttle-contract determinations. Abruptly in early 1987 he did an about-face in defiance of his critics.⁴⁰

But the pressures did not let up. Post-Challenger NASA officials began to speak of a government-owned plant considerably nearer Cape Canaveral where parts for the next generation of booster rockets could be produced and assembled. Morton Thiokol had a virtual monopoly on such production as long as competitors had to bear the tremendous costs of setting up factories without the assurance of a contract. If the government had its own plant, it could lease the facilities and simply contract for the technology. In the twilight of his second administrative era at NASA, a suddenly more independent administrator Fletcher defended the idea, arguing that space-agency officials believed this development would be in the best cost-efficient interests of the future space program.

Yet in spite of this overwhelming evidence of corruption, incompetence, and the economic logic of moving the booster-rocket plant closer to the shuttle's launch site, Utah's two Mormon Senators stubbornly opposed the

relocation idea. Their appeal to keep Morton Thiokol's contract in Utah was transparently in the self-interest of keeping government money in their state at any cost. Senator Jake Garn, ranking Republican on the Senate Appropriations Committee that oversaw the NASA budget (and an alumnus of a shuttle flight himself), said the proposal was "stupidity on NASA's part" and said he expected President Reagan (with Garn's urging) to kill it. Meanwhile, Senator Orrin Hatch denounced calls for further investigations of Morton Thiokol as "hitting below the belt."⁴¹

But their protests sounded like feeble, last-ditch politics. With Morton Thiokol facing criminal prosecution from the FBI's investigation and repeated postponements of the next shuttle launch, Fletcher found his old job would never be like it once was. Early in 1988 Fletcher announced that he would step down at the end of Ronald Reagan's second term.⁴²

Conflicts of Interest, Favoritism, and Elite Crime

This chapter has attempted to untangle the complex mesh of religious contacts, favoritism, and conflicts of interest underlying a genuine American tragedy. The cause of the Challenger shuttle's explosion did not begin with the frigid weather conditions on a Cape Canaveral launch pad in January 1986. Those were merely precipitating circumstances. Instead, the causes can be traced back to a faulty rocket design that most likely would never have been adopted were it not for what appears to be, on the basis of strong circumstantial evidence, the religious loyalty of a federal administrator and his bowing to the pressures of a unique religious/business/geographic alliance which coveted the booster rocket for the sake of local development.

It has not been my purpose to single out James C. Fletcher as the prime villain in the Challenger drama. In fairness to Fletcher, he accomplished many remarkable projects during his first six-year term at NASA while working under tightening financial constraints. He supervised three successful moon flights, the entire Skylah space station endeavor, the Apollo-Soyuz project, and unmanned Viking landings on Mars. The Voyagers 1 and 2 solar-system probes were funded and built while he was at NASA and launched shortly after he left to become a businessman and professor at the University of Pittsburgh.⁴³

The LDS Church has been previously involved in such patterns of inside influence and use of positions of public trust occupied by its loyal members to benefit its own goals. In *The Mormon Corporate Empire* anthropologist John Heinerman and I analyzed in detail how members of the Church of Jesus Christ of Latter-day Saints who have assumed

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the Chairmanship of the Federal Communications Commission, ambassadorships in the Foreign Service, seats in Congress, responsible offices in the CIA-FBI intelligence community, and even sensitive positions in the Pentagon have shown little compunction about giving the interests of the LDS Church and/or its members preferential treatment over the interests of non-members.⁴⁴ James C. Fletcher, in this sense, deserves credit for having wrestled so long with such pressures for favoritism.

But whether it be an FCC official awarding radio and television-station licenses to Mormons rather than to Gentiles as a matter of policy or a NASA administrator yielding to LDS Church-based pressures to deliver lucrative space-program business to the state where the Church is headquartered, the indications are the same. Elite crime may be more difficult to detect and, in many cases, less sensational. But it is almost always the most expensive and damaging kind of crime.

In this case the space-exploration and national-defense policies of the United States were seriously compromised by Morton Thiokol's mishandling of its booster-rocket responsibilities. Billions of dollars were squandered and seven lives on the Challenger, as well as five lives in the missile-motor explosion at Brigham City, were lost. This was a heavy price to pay for Mormon influence-peddling at NASA, which began in the early seventies.

Epilogue

There is one curious postscript to the LDS/Challenger story. It illustrates the kind of obstacles investigators encounter when they try to uncover information about sensitive scenarios about which the public has a legitimate right to know but which influential interests do not deem "open for inspection."

During research related to *The Mormon Corporate Empire* John Heinerman was the first to discover important correspondence from NASA's James Fletcher to Senator Frank Moss complaining of LDS pressures to give Utah's Thiokol preferential treatment in the booster rocket contract procedure. He inadvertently made this discovery in the University of Utah's collection of Frank E. Moss papers. These letters were shown to several journalists doing post-Challenger stories on Fletcher, NASA, and Morton Thiokol and were shared with William Wright, GAO investigator. One journalist, William Broad, a *New York Times* science journalist, briefly quoted from them in articles he wrote, publicly identifying them for the first time.

Shortly after, during May 1988, Heinerman temporarily misplaced his own copies of the letters and returned to the University of Utah library

to make additional ones. He discovered that the originals were missing. Reporting this fact to the librarian, he was surprised at her apparent lack of concern.

Possessing my own photocopies but concerned that the originals might be jeopardized, I soon after contacted the library by telephone in June and requested confirmation that the letters in question were or were not there. After a search a manuscripts staff member replied in writing that the letters could not be found. Later that month, as a check on what I was told, I asked Heinerman once again to return to the library. He found not only that the letters were missing in the Moss collection but that *their very entries in the collection's registry, where he had first discovered them, had been removed*. A pair of smoking guns pointing to the booster-rocket scandal seemed to have been purged from the public record by persons unknown. Later, in November 1989, as a follow-up encouraged by a skeptical colleague who did not believe such a scenario was possible, I made a third attempt to ascertain the existence of the letters. Gregory C. Thompson, Assistant Director for Special Collections, replied to me by letter that the January 12, 1973 letter of James Fletcher to Senator Frank E. Moss was in the collection but that there was no record of the more important February 23, 1973 letter in the files. "It is my understanding that you are indicating you have a copy of the February 23 letter in your possession," Thompson wrote me on November 22, 1989. "If this is so, I would appreciate your sending us a copy of both the letter and the university stamp."⁴⁵ I obliged.

Personal copies of the Fletcher letters, bearing the official stamp of the University of Utah libraries, still exist. But someone apparently sought to cover up basic facts of the shuttle booster-rocket controversy once the location of these letters was revealed. The most incriminating one has been removed and either hidden or destroyed.

LDS Church in good hands of D.C. insider

Bowler hones its image in advance of Romney's possible presidential bid

By **ROBERT GEHRKE**
The Salt Lake Tribune

WASHINGTON — When LDS Church officials host ambassadors from around the world later this month to throw the switch on 450,000 Christmas lights at its D.C. temple, it will be about more than spreading good cheer.

It will be an opportunity for The Church of Jesus Christ of Latter-day Saints to lay the diplomatic groundwork to fulfill its goal of spreading the faith's teachings to every corner of the

See **BOWLER**, A4

Nov. 14, 2006
S. L. Tribune

Marion Kenneth Bowler

- > **AGE:** 64
- > **BORN:** St. George
- > **EDUCATION:** Dixie College; bachelor's degree from Stanford University; Ph.D. from the University of Wisconsin
- > **CAREER:** Staff director on the House Ways and Means Committee; vice president of federal affairs for Pfizer; vice president of international and government relations for the LDS Church; taught political science at the University of Maryland; heads the Johns Hopkins University Oncology Center Advisory Council; member of the board of directors of the Interfaith Conference of Metropolitan Washington and the Faith and Politics Institute
- > **FAMILY:** Married to Ann Bowler; four children; the youngest 26; seven grandchildren; lives in Columbia, Md.



Nov. 14, 2006 St. Tribune

Bowler hones LDS image in Washington

Continued from A1

At the helm of the church's operation, Mr. Kenneth Bowler was for three decades the nation's capital has been viewed into the windows of Washington, working as the top staffer on the most powerful committee in the House and later running a \$6 million-a-year lobbying operation for Pfizer, the world's largest pharmaceutical company.

While the LDS Church is well-off with Ken, says Sen. Orrin Hatch, who calls Bowler a close friend. He is a family-oriented man who lives his faith sets a great example, and has the moxie and know-how around Washington to represent his faith with great dignity.

Recently, Bowler made the rounds, meeting with prominent Washington news outlets in an effort to educate political reporters and shape perceptions of the faith in anticipation of the national attention expected if Massachusetts Gov. Mitt Romney, a Mormon, decides to run for president.

Mild-mannered, and soft-spoken, Bowler grew up in St. George and was the progeny of the town's original founders displaced by Balch's plan to settle the area.

His father, Marion, was the Republican mayor of the city for eight years and built the city's first golf course. Ken attended Dixie State College and

and he spent 10 years as vice president of Federal Government affairs, shaping U.S. health policy and helping Pfizer become the beneficiary it is today, while sipping his odd concoction of Diet Coke and grapefruit juice.

LDS Church-owned Brigham Young University sued Pfizer last month, alleging the company stole a lucrative breakthrough, an anti-inflammatory medication. The company was accused of the claims, and Bowler said he could not comment on it because it is a legal matter.

Ken Bowler is one of the smartest guys in Washington, and he's not just book smart; he has sound political judgment, said Michael Boyd, who spent years lobbying for Pfizer before leaving for another drug company.

By the time Bowler left Pfizer was a powerhouse spending more on lobbying than any other pharmaceutical company, according to M. Asif Ismail, an expert on the drug industry lobbying at the Center for Public Integrity. Lobbying records indicate Pfizer spent more than \$6 million in 2005.

"They tough-tough and nail any enemies to bring the price of drugs down," Ismail said, and the company was constantly on the lookout for its bottom line.

And the company was a defender Ismail said, beating back proposals to allow the importation of drugs from Canada and spending on efforts to halt the government's negotiable drug prices. Bowler and his friends for their friends and helping to shape the Medicare prescription drug benefit. Congress passed in 2003.

Boyd said Bowler believed



Kenneth Bowler, director of the Public and International Affairs Office of the LDS Church, stands in front of his office at the Milton A. Eisenhower Building in Washington, D.C., on Monday.

Diplomacy the focus of LDS offices in D.C.

By Robert G. ...

WASHINGTON — The LDS Church's offices in the nation's capital are nondescript and have a low profile, but the organization has a high profile.

Ken Bowler, director of the church's public and international affairs office, said the church has maintained a presence in Washington for many years, but it has not had a high profile until recently.

It is mainly to put a face on the church to the public and to let them know they are a part of the church. Ken Bowler, director of international affairs and public relations, said the church has a high profile in Washington, D.C., and has a high profile in the nation's capital.

Ken Bowler, director of international affairs and public relations, said the church has a high profile in Washington, D.C., and has a high profile in the nation's capital.

Ken Bowler, director of international affairs and public relations, said the church has a high profile in Washington, D.C., and has a high profile in the nation's capital.

POSTMASTER



February 8, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed concern about the change in service due to the loss of the Pioneer Postal Store and the effect it will have on customers. As you know, the U.S. Postal Service must vacate its quarters at the ZCMI Mail because of the large-scale efforts that will be under way at the location for several years. The Post Office boxes have been relocated to the Downtown Station at 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers have access to their Post Office boxes 24 hours a day, 7 days a week. Full delivery and retail services are available at this location between the hours of 8:00 a.m. and 5:30 p.m. on weekdays, and 9:00 a.m. to 2:00 p.m. on Saturdays. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Home delivery service is also an available option for customers.

You expressed concern about the employees of the Pioneer Postal Store. Please be assured that all career clerks have been reassigned to other offices within the Salt Lake City area.

You also expressed concern for the elderly and handicapped patrons. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. In addition, free Carrier Pickup Service is available and may be requested at www.usps.com or by calling 1-800-222-1811. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a Form 3227 (available at the Post Office) with a check for payment. Home delivery service is beneficial to many senior citizens and those who face special challenges, because the carrier can provide delivery and retail services without a

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February 8, 2007

special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Downtown Station Manager for more information. Special assistance will be provided as needed.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,



Scott K Norris
Postmaster, Salt Lake City



Salt Lake City, UT 84147



**Salt Lake City Postmaster
1760 West 2100 South
Salt Lake City, UT 84199**

13 November 2006

Sirs,

I have just been advised of the closing of the Pioneer Postal Station and am deeply grieved. As you can see by the letterhead, this is my business address and the location where I not only receive my mail, but mail all my packages and letters. In the Pioneer Station I have met many of my colleagues from the Family History Library, as well as many of the LDS missionaries who work in the Temple Square area and many Church employees from the neighborhood. How can you consider a City Creek Project without the community service of a postal facility?

As you should know, the Downtown Station is already overburdened, difficult to access, difficult to park at, and has long lines. Moving the Pioneer Station customers to that location will be detrimental not only to Pioneer Station customers, but also to existing Downtown Station customers.

Perhaps the Pioneer Station could be moved to the old Delta offices in the Gateway building. That lobby will remain open during construction for access to the offices in that building. Since most of the Pioneer Station business seems to be foot traffic, the loss of parking is a minor consideration for most of us.

Thank you for your re-consideration of this terrible situation.



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[REDACTED]
Salt Lake City, UT 84147
[REDACTED]

Postmaster
1760 W. 2100 S.
Salt Lake City, UT 84199-9998

13 December 2006

Sirs,

I have just been advised of the closing of the Pioneer Postal Station and am deeply grieved. As you can see by the letterhead, this is my business address and the location where I not only receive my mail, but mail all my packages and letters. In the Pioneer Station I have met many of my colleagues from the Family History Library, as well as many of the LDS missionaries who work in the Temple Square area and many Church employees from the neighborhood. Most of us are mailing packages, not a service that can be handled by a vending machine or a grocery store. How can you consider the City Creek Project without the community service of a postal facility?

As you should know, the Downtown Station is already overburdened, difficult to access, difficult to park at, and has long lines. Moving the Pioneer Station customers to that location will be detrimental not only to Pioneer Station customers, but also to existing Downtown Station customers.

Perhaps the Pioneer Station could be moved to the old Delta offices in the Gateway building, or the old Hanson Planetarium. Since most of the Pioneer Station business seems to be foot traffic, the loss of parking is a minor consideration for most of us.

Thank you for your re-consideration of this terrible situation.

[REDACTED]

DEC 15 2006

15 Nov 2006

Scott Norris,

I am writing to encourage keeping a post office in the downtown Temple Square area of Salt Lake City. Many of us senior citizens do not have ready transportation & thus depend on this facility. Also a drop box at the Family History Center would be great. Thank you for your consideration of this matter.



POSTMASTER

NOV 16 2006

SALT LAKE CITY, UT

POSTMASTER



January 29, 2007

[REDACTED]

[REDACTED]

Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed concern about the Downtown Station being overburdened and hard to access. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier Pickup at your place of business is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a Form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern over community service provided by the Post Office to the new City Creek Center. Please be assured that as new businesses and homes are built in the City Creek Center, the carrier delivery service that is currently available will be extended to those residents and businesses as they move in.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

Scott K Norris
Postmaster, Salt Lake City

POSTMASTER



January 29, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Carrier service is beneficial to many senior citizens and those who face special challenges, because the carrier can provide delivery and retail services to roadside mailboxes or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

Collection drop boxes are conveniently located throughout the downtown area. Mail collection and dispatch times can be obtained at the Downtown Station.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott Norris".

Scott K Norris
Postmaster, Salt Lake City

November 14, 2006

Salt Lake City Postmaster
1760 W 2100 S
SLC, UT 84199

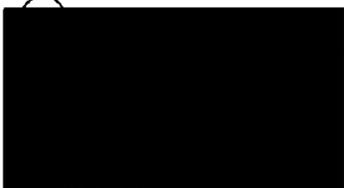
To Whom It May Concern:

I am NOT in favor of the Post Office at the ZCMI Mall being closed the end of December 2006. I live in Layton, but work in Salt Lake. I sell items on the internet, and 3-5 days a week, I go during my break to that post office to mail them. I would not have time during my break to go to the post office on 2nd South & 2nd West. **Is there any possibility that the post office in the mall could be relocated close by & NOT closed?** I don't believe I am the only one this decision affects. I would be interested in knowing if others have expressed an opinion.

I'm also wondering what the employees at that branch will do for a job? I'm sure they can still work for the postal system, but not at a place or have the work times that are as convenient for them as where they are now.

Thank you for your consideration. I hope to hear back. (If it's easier to respond by e-mail, my address is: )

Sincerely,



Layton, UT 84041

POSTMASTER
NOV 16 2006
SALT LAKE CITY, UT

POSTMASTER



January 29, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed concern regarding the mailing of packages on your break. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier Pickup at your place of business is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a Form 3227 (available at the post office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern regarding jobs for the employees of the Pioneer Postal Store. Please be assured that all career clerks have been reassigned to other offices within the Salt Lake City area.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott K Norris".

Scott K Norris
Postmaster, Salt Lake City

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POSTMASTER



Scott, I am very disappointed to hear this branch is closing. PLEASE RECONSIDER reopening the branch in the new City Creek Center. The 230 W 200 S branch is way too crowded. I waited in line 23 mins there yesterday. You need the Pioneer Branch especially with all the new residential buildings to be built with the new malls. Many people cant be expected to walk to 230 W 200 S. There will also be lots of new business people downtown.

November 16, 2006

Dear Post Office Box Customer:

I am writing to apprise you of the status of the Pioneer Postal Store located within the ZCMI Mall.

As you may be aware from the recent media announcement regarding redevelopment plans, including a proposed five-year construction timetable, our Postal store must move to make way for the new City Creek Center. This will have an impact on where you receive mail addressed to your Post Office box.

Your Post Office box mailing address, including your ZIP Code, will NOT change as a result of the move – but the location at which you pick up your mail will change. Your Post Office box will be moved to the lobby of the Downtown Station located at 230 West 200 South. Friday, December 29, 2006, will be the last day you will receive mail at the Pioneer Postal Store. Your Post Office box service will resume at the Downtown Station on Tuesday, January 2, 2007, after the New Year's holiday.

You are a valued customer and we appreciate the opportunity to serve you. We feel confident this move will allow us to provide you the best service possible as Downtown Salt Lake City goes through this redevelopment period.

Sincerely,

Scott K. Norris
Postmaster, Salt Lake City



POSTMASTER

NOV 28 2006

SALT LAKE CITY, UT

POSTMASTER



January 29, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

You expressed concern regarding the crowded Downtown Station and the time you spent waiting in line. The Postal Service has many timesaving options on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line. Carrier Pickup Service is also available. In addition, an Automated Postal Center is available 24 hours a day at the Downtown Station, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern over the increase of new businesses and residential housing expected as part of the new City Creek Center. Please be assured that as new businesses and homes are built in the City Creek Center, the carrier delivery service that is currently available will be extended to those residents and businesses as they move in.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott K Norris".

Scott K Norris
Postmaster, Salt Lake City

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January 5, 2007

Postmaster
1760 West 2100 South
Salt Lake City, Utah 84199-9998

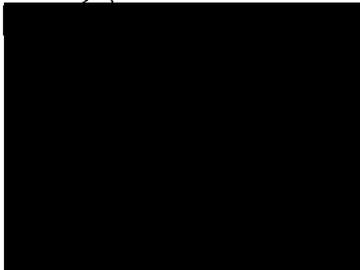
Dear US Postmaster:

For many years I have enjoyed the location of the Pioneer Branch of the US Postal Service, first at the Wallace Bennett Federal Bldg and then in the ZCMI Mall. It has been close and convenient.

I was rather dismayed to learn that there is no plan for a returning Pioneer Branch Post Office in the new City Creek Center. I am sure I'm only one of many who would consider it wise and practical planning to include it once again in this prime and venerable location.

Thank you for your consideration.

Sincerely,



POSTMASTER
JAN 08 2007
SALT LAKE CITY, UT

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POSTMASTER



January 29, 2007

[REDACTED]

[REDACTED]

Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott K Norris".

Scott K Norris
Postmaster, Salt Lake City

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Salt Lake City Postmaster
1760 West 2100 South
Salt Lake City, Utah 84199

November 19, 2006

I have just one question:

How can you even consider closing the downtown
post office in the ZCMI Center?

Yes, construction will be going on, but there are
still a large number of employees and businesses
that aren't going anywhere and still need postal services
in the downtown district.

This decision has left myself and a lot of other
people scratching their heads, so please
provide additional information.

Thanks for your help, and any reply will be appreciated.

[Redacted]

Tele: [Redacted]

E-Mail: [Redacted]

*Spoke to him
via phone
11/21/06
not concerned for
him to go thru
Extra 4 blocks*

POSTMASTER

NOV 21 2006

SALT LAKE CITY, UT

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POSTMASTER



January 29, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize that with change there is always concern. However, per our conversation on November 21, 2006, I am confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Scott K Norris".

Scott K Norris
Postmaster, Salt Lake City

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201 S. Main Street, Suite 1100
Salt Lake City, Utah 84111
main 801.328.3131
fax 801.578.6999
www.stoel.com

November 14, 2006
Re: Pioneer Postal Station

To whom it may concern:

We, the employees of S [REDACTED], disagree with the decision of closing the Pioneer Station Postal Office located in the ZCMI Center Mall. This postal station is vital to our firm, because of our high volume of Express Mail sent daily and the convenient location of this station. We ask that the Pioneer Station Postal Office in the ZCMI Center Mall remain open.

Very Truly Yours,

[REDACTED] P

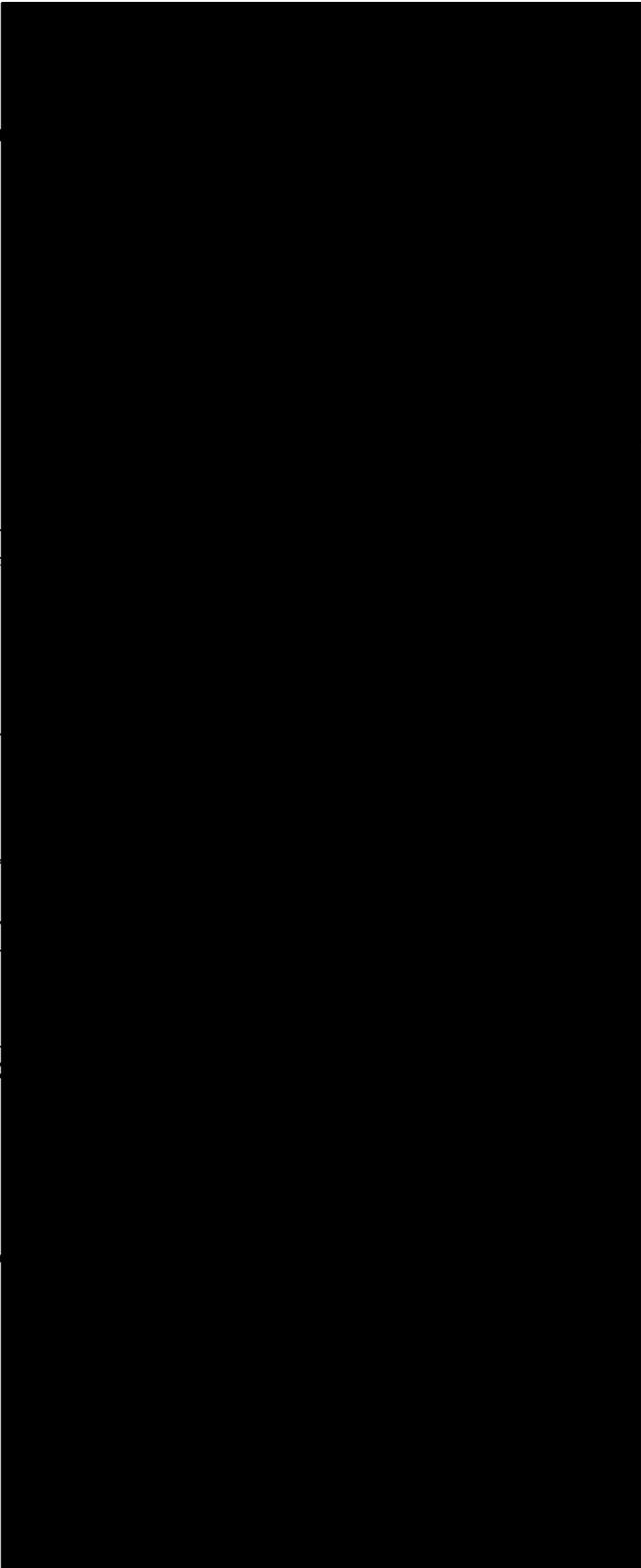
[REDACTED]

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SALT LAKE CITY, UT

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POSTMASTER



January 29, 2007

[REDACTED]

Dear Employees of [REDACTED]:

Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

The Postal Service has many timesaving programs on the internet at www.usps.com. You expressed concern about the high volume of Express Mail you send on a daily basis. Click-N-Ship allows you to print shipping labels and pay postage online, including Express Mail, eliminating the need to wait in line at the Post Office. In addition, free Carrier Pickup Service is available and may be requested at www.usps.com or by calling 1-800-222-1811.

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a Form 3227 (available at the Post Office) with a check for payment. In addition, the Downtown Station has an Automated Postal Center available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

Scott K Norris
Postmaster, Salt Lake City

POSTMASTER



January 29, 2007



Thank you for taking the time to submit your comments on the suspension of the Pioneer Postal Store. The Postal Service is very interested in the service needs of the community, and customer feedback is crucial to improving service. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

thank you for considering - and writing me back.

You expressed concern regarding the crowded Downtown Station and the time you spent waiting in line. The Postal Service has many timesaving options on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line. Carrier Pickup Service is also available. In addition, an Automated Postal Center is available 24 hours a day at the Downtown Station, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

only if you buy a home scale.

- This is GREAT and I use it a lot, but if you accept media mail rate - so in those cases, I have to wait in line 20-30 mins.

You also expressed concern over the increase of new businesses and residential housing expected as part of the new City Creek Center. Please be assured that as new businesses and homes are built in the City Creek Center, the carrier delivery service that is currently available will be extended to those residents and businesses as they move in.

- But what happens when those thousands of new people also show up to wait in line at the Downtown Station?

I realize that with change there is always concern. However, we are confident that the Downtown Station will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Keith Burdick, Post Office Review Coordinator, at (435) 528-3225.

Sincerely,

Scott K Norris
Postmaster, Salt Lake City

POSTMASTER

FEB 02 2007

SALT LAKE CITY, UT



January 30, 2007

POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Pioneer Postal Store, 84147-9998 located in Salt Lake County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

Thank you for your assistance in this matter.

Keith J Burdick
Post Office Review Coordinator

Enclosure: Return Envelope

No records found

Comments/Findings: _____

Signature

Title POSTAL INSPECTOR

Date 2-5-07 R. R. TUCKER



January 30, 2007

SALT LAKE COUNTY SHERIFF'S DEPARTMENT
3365 S 900 W
SALT LAKE CITY, UT 84119

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Pioneer Postal Store, 84147-9998 located in Salt Lake County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

Thank you for your assistance in this matter.

Keith J Burdick
Post Office Review Coordinator

Enclosure: Return Envelope

No records found

Comments/Findings: Please contact:

Salt Lake City PD

315 E. 200 S.

Salt Lake City, UT 84111

Records - 801-799-3560 Fax - 801-799-3557

Signature Janice Raney Title Clerk

Date 2-2-07



October 25, 2007

Dear Valued Postal Customer,

This letter is to address an issue of the Triad Center ZIP Code 84180 that has come to my attention. The Postal Service has not changed anyone's ZIP Code that uses a Triad Center address. The Postal Service is required to provide customers with 30 days notice and an agreement to honor an old ZIP on an address for one year. This usually requires USPS Headquarters approval and has not been requested by the Salt Lake District Address Management.

New tenants in the Triad Center, such as LDS Business College were assigned a street address by Salt Lake City for use as a location and mailing address in 84101. 84180 is reserved for Triad Center tenants that use the Triad Building numbers and suites as their mailing address. This may have been the cause of the ZIP confusion.

Being responsible for providing mail service as efficiently as possible, ZIP Codes and delivery boundaries were established to ensure good service and the most economical use of Postal Service resources. We are not able to assign either the 84180 to a Salt Lake City street address or the 84101 ZIP Code to the Triad Center. The address that you occupy in the Triad Center is a good address in the USPS database. To facilitate your mail delivery, USPS processing of your mail and the availability for customers to verify a good address for business; your correct mailing address in the USPS database is:

5 TRIAD CTR STE 200
SALT LAKE CITY UT 84180-1108

Or

55 N 300 W STE 200
SALT LAKE CITY UT 84101-3520

Our database has actually accommodated both the KSL, 84101 SLC street address and the 84180 Triad Center for some time. Mail with either address can be processed and delivered with the use of the correct ZIP Code. Using an address with the wrong ZIP Code can be similar to using the wrong Area Code with a phone number.

Please make sure that all future references to your mailing address displays the correct address. Also inform any of your correspondents and associates of the proper mailing address. The Postal Service is committed to excellence and the use of the correct address will help us continue to provide the outstanding service that you rely on each day. If you have any questions or addressing concerns in the future, you may contact me or the Downtown Station Manager, Scott Canfield (801-532-2906).

Thank you for your cooperation,

Melissa A. Gerber
Manager, Address Management Systems

Cc: Scott Canfield, Manager of Customer Services
Scott Norris, Postmaster, Salt Lake City
Charley Wright, Manager, Operations Programs Support

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 **UNITED STATES
POSTAL SERVICE**

December 14, 2007

Scott Canfield
Downtown Station

SUBJECT: Pioneer Postal Store

Enclosed are questionnaires addressed to customers of the Pioneer Postal Store. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by January 4, 2008 for further review.



Keith J Burdick
Post Office Review Coordinator
95 W 100 S
Gunnison, UT 84634-9998
435-528-3225

Enclosures

84147

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December 14, 2007

Dear Postal Customer:

As you are aware, service was suspended at the Pioneer Postal Store on December 29, 2006, due to the large-scale redevelopment efforts underway at the ZCMI Mall. At the end of December 2006, the Post Office boxes at Pioneer Postal Store were relocated to the nearby Downtown Station, 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers who held a Post Office box at Pioneer Postal Store began to receive their mail at Downtown Station on Tuesday, January 2, 2007. Since that time, delivery and retail services have been provided to the customers at this location. Customers have had a full range of retail services at Downtown Station between the hours of 8 a.m. to 5:30 p.m. on weekdays, and 9 a.m. to 2 p.m. on Saturdays. Home delivery service is also an available option for customers.

As the postal manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the Pioneer Postal Store will have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Briefly, we would like to continue your postal service by the Downtown Station, which has provided you the same retail services as Pioneer Postal Store since the time of suspension. If a permanent change to service is implemented, customers will continue to use their Post Office address and ZIP Code in the mailing address.

Please return the enclosed questionnaire by January 4, 2008, using the pre-addressed envelope provided. If you have any questions, you may call Keith J. Burdick at 435-528-3225 or Linda Pickett at 801-974-2547.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Scott K. Norris".

Scott K. Norris
Postmaster, Salt Lake City

Enclosures: Questionnaire and return envelope

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

Faster, more convenient - the service is good right here. I liked the Pioneer Postal Store also.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: *12/21/07*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I liked the ZCMI Pioneer Station, but I like it here a lot too.

84147

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December 26, 2007

[REDACTED]
Salt Lake City, UT 84147

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices EXPO - DOWNTOWN STATION

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: EASIER ACCESS AND EASIER PARKING

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

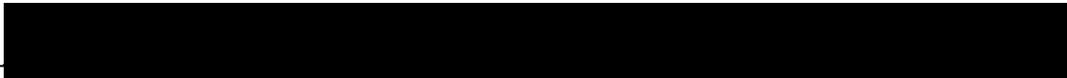
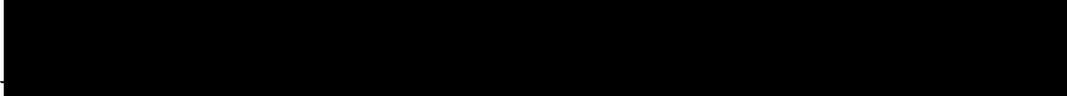
- Shopping VALLEY WIDE
- Personal needs VALLEY WIDE
- Banking HOLIDAY
- Employment HOLIDAY
- Social needs ~~DOWNTOWN~~ VALLEY WIDE

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: 
Address: 

Telephone number:  Date: 12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I HOPE YOU KEEP THINGS THE WAY THEY ARE NOW.

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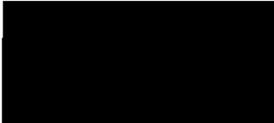
20

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: The dedicated PO Box window cuts my time down by half as before I had to stand in the general line for any PO Box pick-ups, issues, etc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Outside of downtown

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

12-19-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

December 26, 2007

[REDACTED]
Salt Lake City, UT 84111

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: ~~using for letters for health insurance~~

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: sending out letters for health insurance and with the U.S. bus system both locations are convenient for me and my schedule

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: I do volunteer work at St. Vincent de Paul (does work)
and the downtown location is just up the street from my "destination"

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment volunteer work

Social needs volunteer work

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices RESEARCH PARK

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: BETTER HOURS, CHEAPER PRICE, MORE CONVENIENT
LOCATION

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: DEC. 18, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I REALLY LIKE THE CHANGE. IT WAS PROFESSIONALLY DONE. I LIKE THE "NEW" POST OFFICE. (CENTRAL). I DGFY ANYONE TO SHOW ME THE LOCAL NEIGHBORHOOD AROUND THE PIONEER BRANCH - ALL THE SMFTY STORES ON MAIN ST. 2. 12

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-18-2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: To me its the same. The services they give me is excellent.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment I work at West Valley - (I commute by bus)

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number _____

Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

No comment!

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (r name)

Address: _____

Telephone number: _____ Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

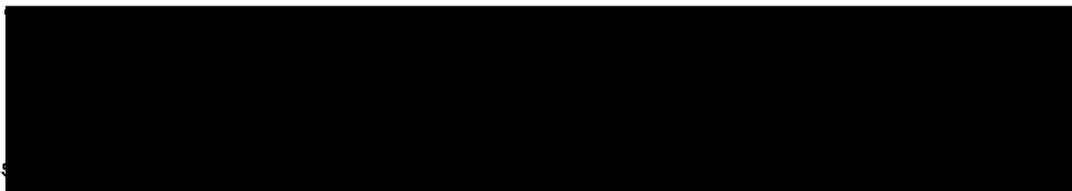
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:



Address:

Telephone number:



Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No *6/27/07: 12/5/07*

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/22/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

YRLY

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (last name)

Address: _____

Telephone number: _____

Date: DEC 20, 07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: We have moved from the downtown area due to construction & are now on Market St. Pioneer Station makes more sense now.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? We live in WS, our business address is on Market St.

- Shopping Shop in WS
- Personal needs "
- Banking Bank at 300 So Main
- Employment work on Market St
- Social needs all over the Valley

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 12/19/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We would like to stay
at Pioneer now that we
have moved.

However, we think a post
office at the new downtown
development would be
necessary for business that
will be there some day.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

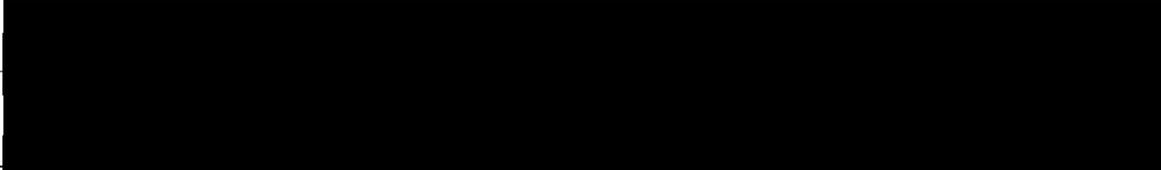
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: _____

12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>Some time</i>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping different places

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

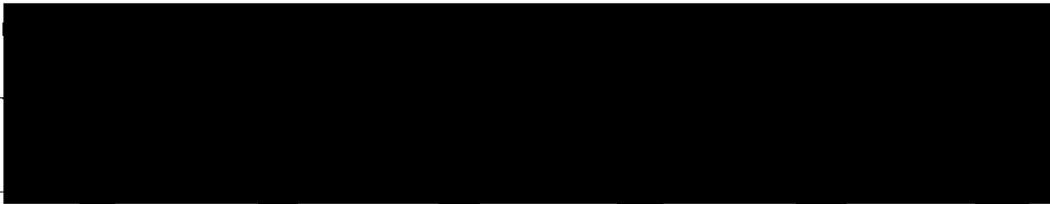
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: 12/21/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices 200 So. 300 W. 3 2700 So. West Temple

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 12/18/7

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

Quintana Norte Salt Lake

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

All over Davis County, Salt Lake County and parts of Utah County

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date:

12/19/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Salt Lake to Ogden

Personal needs

"

Banking

"

Employment

Social needs

Sandy to Ogden

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: December 19, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices North Salt Lake

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-19-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Mr. Rawlins:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 26, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

Too long of service - Too much time wasted. My leg hurts & should be time so long workers are customer but parking is a problem too!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Malls downtown when they were here

Personal needs

at or Drug Stores

Banking

Your main bank

Employment

Volunteer work - Library, Temple, Conf. Center

Social needs

Conferences - &

5. Do you currently use local businesses in the community?

Yes *lots (more than PD was in mall)* No

If yes, would you continue to use them if the post office is discontinued?

Yes

?

No

probably not

I really miss P.O. in a mall

Name: _____

Address: _____

Telephone number: _____

Date: *Dec 24, 2007*

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Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Safety is another concern I forgot
to write about inside! It is not
always safe to go to town after the
P.O. closes.

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December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and no parking. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

You also expressed concern about safety. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: The lines are longer - don't seem to have as many agents at windows in the morning

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Don't know

Name: 

Address: 

Telephone number: 

Date: 18 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 27, 2007

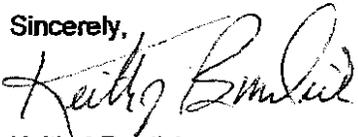


Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and fewer clerks in the morning. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____

Date: 29 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Note: I have regular mail delivng at my home but have a P.O. box for my work correspondence. So I'm not a typical box holder (if there is such a thing) I like the box here because I have access 24-7!

And I like the access to the automated machine. I use it all the time!

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December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

We are happy to hear that you receive efficient service from the Downtown Station, and that you like the Automated Postal Center.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 - Personal needs _____
 - Banking _____
 - Employment _____
 - Social needs _____
- Salt Lake City*

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-22-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: DEC 20, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/19/2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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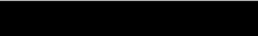
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December 27, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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ITEM NO.

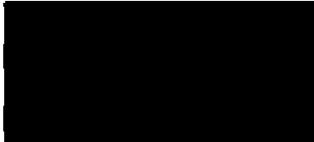
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December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (Please print your name)

Address: _____

Telephone number: _____

Date: 12/19/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 27, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Fashion Place Mall, etc.

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: _____

12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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December 27, 2007

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

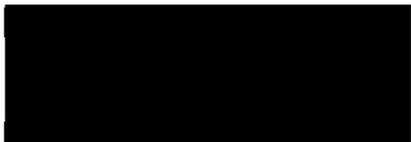
Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Thanks for inviting input. The critical thing for me is to have the same box # + zip code. Have had box for over 25 years and long time business advertising requires the same address. Lines are much longer and parking a bigger problem now but still maybe better than the next alternative.



December 28, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about keeping your same box number and Zip Code. Please be assured that neither your Post Office box number nor Zip Code will change.

You also expressed concern about the Downtown Station having longer lines and no parking. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	XXXXXX	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	XXXXXX	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Blind friends or customers I see I will usually help.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: PIONEER WAS MORE CONVENIENT, IN SOME WAYS.
LINES MIGHT BE LONGER NOW.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

What size
Community?
4-block radius?
4-mile radius?
40-mile radius?

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Which post office? These are
businesses I rarely frequent now
because of the relocation.

Name: _____

Address: _____

Telephone number: _____

Date: 12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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December 28, 2007



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping SUGAR HOUSE
- Personal needs V A Hospital
- Banking _____
- Employment Construction - SO ALL OVER
- Social needs SUGAR HOUSE & WINDSOR

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____ Date: 12/24/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



December 28, 2007



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script, appearing to read "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: PICKING UP TAX FORMS AND SUCH

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices ONE AT NOD SALT LAKE

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: THIS P.O. HAS MOVED 3 TIMES SINCE WE HAD BOX 11313 - IT HAS BEEN FINE -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No NOT SURE

Name:

Address:

Telephone number:

Date: DEC. 21 - 07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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UNITED STATES
POSTAL SERVICE

December 28, 2007



Dear Mr. Piper:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices Cottonwood Heights

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment Murray

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (please print your name)

Address: _____

Telephone number: _____

Date: 12-19-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

The closure of the Pioneer station for me was a major inconvenience because I did not drive to downtown. It meant I had to walk to and from the Downtown Station, a round trip of about 1 1/2 miles

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December 28, 2007

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed the inconvenience of having to walk to the Downtown Station, a round trip of about 1½ miles. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: The post office we now use is not so
convenient for us.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

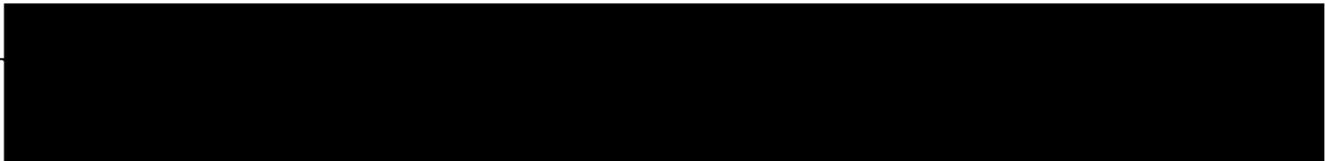
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: _____

12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station not being as convenient for you. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices SUNNYSIDE AVE, JUST BELOW HOGLE 200

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: 1) LONGER LINES 2) FEWER TELLERS 3) NO MORE "OVERFLOW" BOXES 4) NO PUBLIC PENS AVAILABLE 5) DIFFICULT PARKING ACCESS

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

FIRST, THANK YOU FOR THE OPPORTUNITY
TO PROVIDE FEEDBACK -

IN ADDITION TO THE INCONVENIENCE
ISSUE (I HAD BEEN ABLE TO WALK
TO THE P.O. FOR OVER A DOZEN YEARS
AND NOW CANNOT), IT'S STILL CLEAR

THAT THE DOWNTOWN STATION CONTINUES
TO STRUGGLE WITH THE LOAD, MY

AVERAGE WAIT TIME IS 3-4 TIMES WHAT
IT WAS AT PIONEER. ON TOP OF THAT
I GIVE UP IN FRUSTRATION AT LEAST
TWICE PER MONTH AND LEAVE, BECAUSE
THE LINE IS SO LONG FOR THE AVAILABLE
SERVICE EMPLOYEES.

PLEASE BRING BACK A PIONEER
STATION AS SOON AS POSSIBLE!

THANKS -



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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and no parking. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: inconvenient

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Bring back the Pioneer Station!



January 2, 2008



Dear Mr. Reed:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station not being as convenient for you. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Sugar house & west Temple branch

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Stand in line for longer period of time
It takes a longer time to get service overall it
is plain blank crazy, in the down town post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: 

Address: 

Telephone number: 

Date: 12-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain:

Postal Store was centrally located and I could conduct many activities ~~while~~ like shopping/dining when I went to pick up mail.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain:

Buy postage material.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

Present postal store is in an inaccessible location and is inconvenient to pick-up mail over lunch hour. Service is usually slower.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Major shopping centers - downtown SLC

Personal needs

Banking

Downtown SLC

Employment

Downtown SLC

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: *12/27/2007*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please include a postal store in the new mall to be completed in downtown SLC.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being inconvenient to pick up mail over your lunch hour because of slower window service. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: I received my tax form every year.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: Everything get in better.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12-29-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

Sugarhouse

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

Address:

Telephone number

Date:

12/27/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customers:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

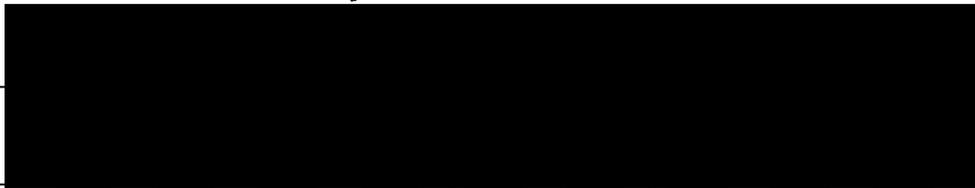
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: 12/21/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

*Lines too long at counters
Offer media mail option at self-service machine*



January 2, 2008

[Redacted]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and no parking. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

You asked about Media Mail as an option at the Automated Postal Center. Media Mail rate contents are very restricted and open to inspection by the acceptance and/or delivery office. The Postal Service felt it was in the best interest of the customer as well as the Postal Service to have a trained Retail Associate accept Media Mail parcels to ensure correct acceptance and prompt delivery of these types of parcels.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Murray

Sugha house

Personal needs

Murray

Sugha House

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: Dec 30, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

[Redacted Name and Address]

Address:

Telephone number:

[Redacted Telephone Number]

Date: 31 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: For me using a PO BOX service is safety and good service.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-29-2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping All over the valley

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-27-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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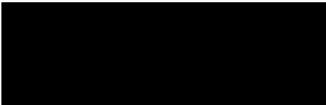
20

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: 

Address: 

Telephone number: _____

Date: DEC 21 07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: *It's a little off my normal path since I work at Federal Bldg. But can catch bus. However, I don't like have to get a parking ticket when I'm there 2-30 mins.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (Please print your name)

Address: _____

Telephone number: _____ Date: *12/28/07*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs Doctor
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
Address: _____

Telephone number: _____ Date: 12/27/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

None

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____



Telephone number: _____

Date: 12/29/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No

- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number _____ Date: 12/27/09

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 2, 2008

[Redacted]

[Redacted]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: I ride the bus so I don't have a car at work. When I go to the post office I must walk. The extra distance makes it very hard. Instead of going to the post office daily I'm lucky to make it weekly. When I do go it is at 6:30 AM and no services are available. Also I do not think that the delivery services are as reliable.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? I live in Endicott, Utah

Shopping

Salt Lake, Tooele

Personal needs

Banking

Salt Lake

Employment

Salt Lake

Social needs

5. Do you currently use local businesses in the community? Salt Lake

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

As I stated on the questionnaire, I live in Erda and ride the bus to down town Salt Lake each day where I work. The bus goes up State Street. For years I used a PO Box at the Downtown Station. When they opened the Pioneer Postal Store at the ZCMI Mall I moved my PO Box there and I thought I had died and gone to heaven. It was so much more convenient and easy to access. It was close enough that I could go there during normal working hours and could take advantage of the full range of services. If I had a car while I was at work it may be different but the addition distance to the Downtown Station is a real killer. Instead of 1 block it is a 7 or 8 block walk. I don't mind the walk but I just don't have the time during the work day. About the only time I can get there is at 6:30 AM and there are no services available at that hour. Because of the additional distance instead of going daily I'm lucky to make it once a week.

Today there was a notice in my box that there was a delivery which was to large for my box. I am not sure when or how I will be able to get there to retrieve the delivery. I also have the same problem for special deliveries. It will probably require me to drive which is a 60 mile round trip just to pickup what ever is there. That is a lot of additional time and expense. The PO Box is associated with a business and that is why it is located in down town Salt Lake. Also, I have not had any problems, but the West side is not the best place to walk through especially after or before daylight hours.

The actual delivery service has not been as reliable in the Downtown Station. When the move was first made it, there were some statements which I normally receive that were never delivered. On about the third month they started to show up again. Even now, as long as it has been, some mail comes with the yellow stickers on indicating that delivery had failed and was not made until the 2nd try. I just am not confident that all of my mail is being delivered.

The workers at the Downtown Station are not as friendly and seem to lack the ability to emulate an attitude of service and efficiency. There is always a line that seems to move at the pace of a snail.

I was and still am vary unhappy with the move from the Pioneer Postal Store to the Downtown Station and hope that when all the construction is completed downtown that it will once again include a new Postal Store.

My PO Box is [REDACTED]

Thank you.

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January 3, 2008

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about safety. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area.

You also expressed concern about not receiving or misdelivery of your mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides and opportunity to take corrective action.

You stated that the workers at the Downtown Station are not as friendly and seem to lack the ability to emulate an attitude of service and efficiency. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No !!

We need another post office in SLC downtown near

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion

Much Worse

Please explain: Lines are too long and you don't have enough staff assisting. This is a continual problem.

the Church office Building.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

Please!

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Some

Name: _____

Address: _____

Telephone number: _____

Date: 12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 3, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____
_____ *WAITING IN LINE IS 3 TIMES WORSE!* _____
_____ *THE DISTANCE IS TWICE AS FAR!* _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12-21-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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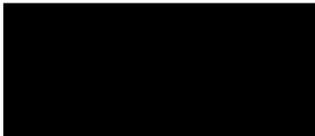
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January 3, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being twice as far and having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Local P.O. Just as Good

No Opinion

Worse

Please explain: Not reasonably accessible - We have contracted with Salt City Couriers to pick up and deliver mail coming to P.O. box at annual cost of approx \$1500.00

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 3, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station not being reasonably accessible. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup at your place of business is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

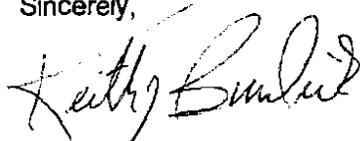
January 3, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: picking up supplies, especially priority envelopes

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: some of my mail has been returned to sender and delivered on the second arrival. longer lines.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Walmart, Costco - 3rd W + 13-21 So.
- Personal needs what is this?
- Banking _____
- Employment downtown
- Social needs downtown

5. Do you currently use local businesses in the community?

Yes No none (except banks) in Glendale

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____ (print your name)

Address: _____

Telephone number: _____ Date: 21 Dec 07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



January 3, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

You also expressed concern about returned or misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: longer lines, used to walk to Post office - now
have to drive.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 12/19/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 3, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being further and having longer lines. The Downtown station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	OCCASIONALLY
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: The location is not as close or convenient for me.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 3, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station not being as close or convenient for you. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices post office close to home

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address _____

Telephone number: _____

Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 3, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Downtown Station is closest but is out of my way.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Lines are much longer for oversize packages. Getting in and out of parking lot and onto street takes a long time as well. Too many people for the facilities.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? N/A - None. I frequent facilities close to my home or work.

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name:

Address:

Telephone number:

Date: 12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I really liked the Pioneer Station & hope someday we have another squarely downtown. I waste 45 minutes on average per day because I have to go to Downtown which is overcrowded & in an inconvenient, out-of-the-way location. Downtown station is far less personal in service as well.



January 9, 2008

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and no parking. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: lines are always long with wait times too long, parking situation is atrocious - when I have a vehicle, really inconvenient to get to when I don't have a vehicle

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment downtown

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO.

84147

ITEM NO.

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 UNITED STATES
POSTAL SERVICE

January 9, 2008

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and no parking. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: This post office is so understaffed, we always have to wait in a very long line w/ only a couple clerks working. Noon hour & mornings are worst & the location is not convenient to us working downtown. Please Please give us the Pioneer Station back downtown!

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: It is very inconvenient & very very slow in getting to a clerk. Help

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment downtown Salt Lake City

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-20-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



January 9, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about the lines being longer at the Downtown Station. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

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21147

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Postmaster

Re: Pioneer Station.

In five years the foot traffic will be back to justify moving Pioneer Station back to Main Street -

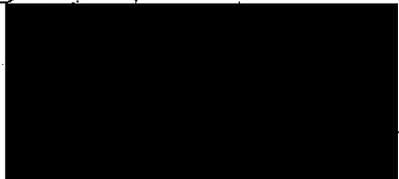
The new Salt Lake Rising will include new shopping, Condos and even a super market

Your Competition, Federal Express and U.P.S. are on 2nd South but on half a block from Main Street.

Even though you have parking - one has to play dodge-ball to walk to Post Office -

The lines are also longer here.

So, don't say never, just keep in mind the new area will come back. It was fun to shop at All a dollar, then go to the Post Office -

Thanks


2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

*No none
+ the area*

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: It is more difficult for me to get to the present postal store than the Pioneer Postal Store, therefore I do not use it very much.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

I would place all in the same category. I use the mall for every thing and hopefully including the post office will return when construction is complete

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12-27-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

January 9, 2008



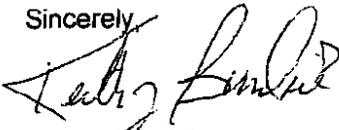
Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,



Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Sugarhouse

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Instead of across the street, I have to drive to the post office

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs Eye Dr. in Sandy

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: 

Address: 

Telephone number:  Date: 12/21/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 9, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about driving to the Downtown Station. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Easier to access, better parking.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Downtown, Murray
Personal needs _____
Banking SHC
Employment SHC
Social needs all over

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/3/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



January 9, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never	
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	?
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	?
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices I live in Draper - Many

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____ (Please print your name)

Address: _____

Telephone number: _____ Date: 12/27/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

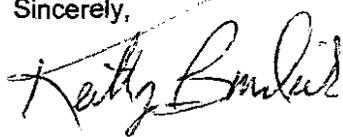
January 9, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,



Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

N/A

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 1/5/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

January 9, 2008

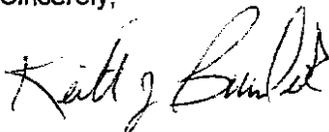
[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices 2147 SOUTH, REDWOOD RD

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ANYWHERE

Personal needs SALT LAKE CITY

Banking SALT LAKE CITY

Employment SALT LAKE CITY

Social needs ANYWHERE

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____ (please print your name)

Address: _____

Telephone number: _____ Date: 12/31/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 9, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

University branch

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

traveling

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

2 January 1980

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 9, 2008

[Redacted]

[Redacted]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waa ZCMI Macy

Personal needs 2

Banking Wells Fargo

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: Dec 31, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 9, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

southside Sandy

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Physicians

Dr. SLC

Shopping at Liberty Park

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

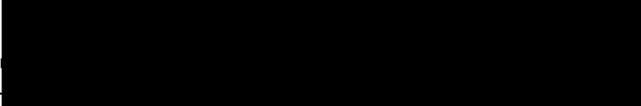
Yes

No

Name:



Address:



Telephone number:



Date:

20 Dec 07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 9, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Northwest Station

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse *Much, much*

Please explain: ^① The Downtown station is severely understaffed. The lines are interminably long no matter what hour of day and day of week. ^② The Downtown station staff are incredibly rude, so rude that it is shocking. Except for the

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? *All downtown to 13th South*

- Shopping _____ *former Pioneer station staff*
- Personal needs _____ *+ 2 young*
- Banking _____ *men who*
- Employment _____ *are wonder-*
- Social needs _____ *ful, I dread*

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

and generally do not make any purchases or counter transactions at the Downtown station if I can avoid it.

Name: _____

Address: _____

Telephone number: _____

Date: 12-26-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 10, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and less convenient for you to obtain your mail and utilize our retail services. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You stated that some of the workers at the Downtown Station are incredibly rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

By virtue of being farther away from the old Pioneer Postal Store at ZCM, the Downtown station is far less convenient.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs *Vacations, etc*

5. Do you currently use local businesses in the community?

Yes

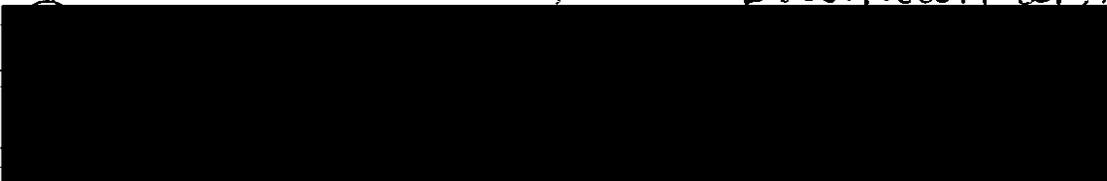
No

If yes, would you continue to use them if the post office is discontinued?

Yes

~~No~~ *I would not go Downtown as much.*

Name: _____



Address: _____

Telephone number: _____

Date: *Dec 22 2007*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 10, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: mail letters, pick up stamps and a to f above

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Bountiful, Sugar House Post Offices
and would rather pass up main post office especially
if Pioneer Post Office returned to ZCM Mall.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: would rather get box mail at ZCM Mall
esp if Pioneer Postal Store returned to ZCM Mall when
it reopens

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

mostly from ZCM Mall
Pioneer Post Office returns because everything was convenient there

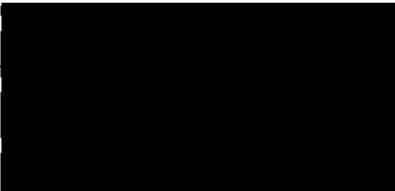
5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name:

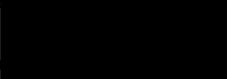


(please print your name)

Address:

Salt Lake Utah 84147

Telephone number:



Date: 20 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 10, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: my mail often is returned to the sender,
not delivered to my box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/22/04

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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 UNITED STATES
POSTAL SERVICE

January 10, 2008



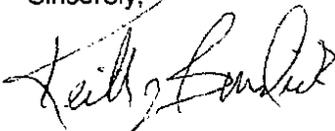
Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about returned or misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

I hate this place - its inconvenient - there is one bus that comes here - I used to be able to pick up mail daily at ZCMI loc.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

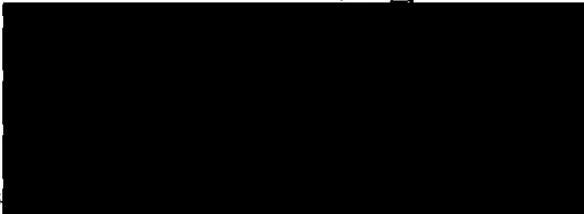
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:



(name)

Address

Telephone number:



Date:

12-22-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I do not have a car - Pioneer Sta. was convenient there are never more than 3 windows open here - not enough - there are always lines. I don't have anything on mind - so that's a N/A -

DOCKET NO.

84141

ITEM NO.

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PAGE

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January 10, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about the lines being longer at the Downtown Station. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail [?]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Not as accessible - I could easily walk to Pioneer. Now I must drive, park, get parking ticket, wait to exit lot, etc. Also, not enough keyed extra boxes for large items. I must wait in line to pick up if I am after 11:30.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 12/21/07

*PO Box [redacted]
84147-0525*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Home address:

[redacted]



January 11, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines with parking being a problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

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Sincerely,

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Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: *Pioneer Station offered "large" package in locker - now I have to stand in line - lines are much longer and "needier" - general delivery than at Pioneer - parking is very problematic during mid-day*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____ (Please print your name)

Address: _____ 822 1st 84147

Telephone number: _____ Date: 12/21/2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



January 11, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: PO BOX RENT - BETTER

SATURDAY POST OFFICE HOURS - WORSE

IT IS MORE DIFFICULT FOR ME TO GET TO MY PO BOX NOW, THAN WHEN IT WAS AT THE PIONEER STATION.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ~~_____~~

Personal needs _____

Banking _____

Employment ~~_____~~

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

OR _____
SALT LAKE CITY, UT
84147

Address: _____

Telephone number: _____

Date: 01 JAN 2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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84147

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January 11, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

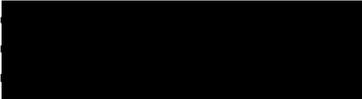
I do not know to which post office you refer with the designation Downtown + Pioneer. The post office to where my mail post box was transferred is referred to as the "Main post office." It is huge and extremely busy at all hours. The parking lot is congested and requiring passing through a booth, getting a ticket, etc.

The personnel is insufficient to manage the increased usage due to closing of the State Street office, which was never too busy for the personnel to handle. The parking was quite adequate. There was no congestion. The main post office is applicable for business mailing in large volume. The State Street post office was much more user-friendly and should never have been closed. I hope it is reopened.





January 11, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines with parking being a problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

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Sincerely,

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Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices VARIOUS - BOSTON HOLLANDY FOR SURE
- like to go downtown where I do work
AT BING, etc

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: lives so always long - getting into
parking lot - driving or walking is difficult,
dangerous walking - driving might hit someone

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping all over
- Personal needs "
- Banking downtown
- Employment "
- Social needs "

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____ (name)

Address: _____ SU 84147

Telephone number: _____ Date: 12-19-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I enjoyed PO in ZCMI mall - clean, fast service,
NOW - IF I receive a package they would put it in
A Box or Key in my Box - always just note to pick
up - long line - This when I notice empty key
boxes - I think you for serving us well



January 11, 2008

[REDACTED]

[REDACTED]

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If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

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Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices WASATCH DRIVE

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: Longer waiting time - parking problem - driving further in snow rainy weather.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping South -
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: [Redacted]
(please print your name)

Address: [Redacted] S.L.C VT. 84147

Telephone number: _____ Date: 01/03/2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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PAGE 257



January 11, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines with parking being a problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

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Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

~~NO~~

~~NO~~

NO

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: We have lost the convenience the Pioneer Postal Store was more conveniently located.
- We used this for business purposes, not for residential purposes.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking AAA - respond in business purposes.
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 1/2/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

response related to PO Box #1's [redacted] & [redacted] both used for business.



January 11, 2008

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

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January 11, 2008

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>RAACLY</i>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: HARD TO GET TO DURING THE DAY, DUE TO MY SCHEDULE. PIONEER PO WAS EN ROUTE TO WORK, SO COULD TAKE OF POSTAL BUSINESS

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping SLC + WVC

Personal needs SLC + WVC

Banking SLC + WVC

Employment SLC

Social needs WVC

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____ Date: 31 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 11, 2008



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a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: JUST TO FAR FROM
WHERE I WORK

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs _____
Banking Wells Fargo
Employment Temple Square, JSMB
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12-30-2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 11, 2008



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Sincerely,

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Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

PIONEER WAS MORE CONVENIENT.
LINES NOT AS LONG.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

VARIOUS

Personal needs

"

Banking

"

Employment

"

Social needs

"

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No NOT AS MUCH

Name:

[Redacted Name]

Address:

[Redacted Address]

Telephone number:

[Redacted Telephone Number]

Date:

12/20/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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ITEM NO.

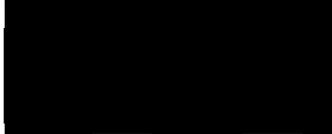
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PAGE

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January 11, 2008



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You also expressed concern about the lines being longer at the Downtown Station. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

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Sincerely,

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Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices 700 EAST 90th St.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping I walk to SLC
- Personal needs _____
- Banking AND LOVE IN SANDY
- Employment _____
- Social needs WHAT IS MY COMMUNITY?

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 12-19-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Why would you do away with this post office. It's so inconvenient now. I used to walk to 10 box daily now I drive there 2-3 times a month. Bring back Pioneer Station!

84147

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ITEM NO.

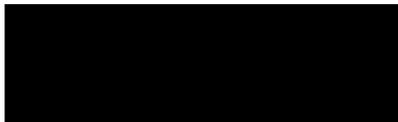
PAGE

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January 11, 2008



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Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____ Date: 12/18/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Pioneer Postal Store was open longer in Saturday 3:30
Here just until 2 pm in Saturday which must be change
in my opinion
Lincodes _____

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January 11, 2008



Dear Postal Customer:

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Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices West Jordan on 3200 W on my way to work.

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: The only downside to the relocation is I now have to drive there everyday instead of walk - or lines are a lot longer than before at the quiet Pioneer location

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping 4 south retail; gateway
- Personal needs 4 south retail
- Banking Main Street
- Employment _____
- Social needs _____

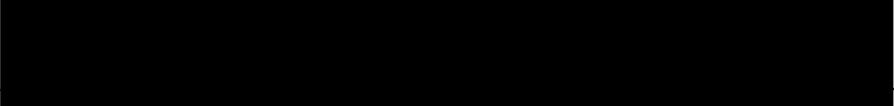
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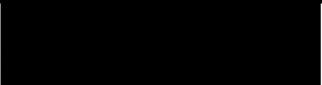
Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: 

Address: 

Telephone number:  Date: 12.18.07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



January 11, 2008

[REDACTED]

[REDACTED]

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>on occasion</i>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

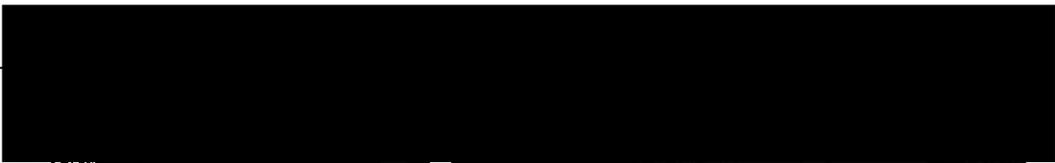
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: 1-2-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I used to walk across the street from work to pick up my mail. Now I either have to drive into work once a week to get my mail or walk 30 mins. roundtrip to pick it up at the downtown station @ 730 W 1/2 200 S. Grateful for the accommodations, but it is not convenient like before.



January 11, 2008

[REDACTED]

[REDACTED]

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: We have noticed many more mistakes, lost mail and we have received mail in our PO box that is not ours. Also, the people at the Downtown station are not very helpful, in fact in a few instances, plain rude.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/28/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

- There always seem to be lines at the Downtown station.
- I have been there when there have been many people in line and only 2 counters open. Very frustrating, especially for a business.



January 14, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the lines being longer at the Downtown Station and being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about not receiving or misdelivery of your mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

You stated that the workers at the Downtown Station are not as friendly and seemed plain rude at times. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

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Keith J Burdick
Post Office Review Coordinator

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: THE SERVICE ITSELF AT THE DOWNTOWN STATION IS GOOD, AS IT WAS AT THE ZCMI MALL. THE ZCMI LOCATION ITSELF WAS FAR MORE CONVENIENT, TRYING IN THE POST OFFICE VISIT WITH SO MUCH ELSE.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

CALLING ON THE DOWNTOWN STATION HAS NO INFLUENCE ON MY OTHER RETAIL ACTIVITIES. RE OPENING THE PIONEER POSTAL STORE WOULD.

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 01/05/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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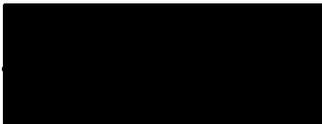
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January 14, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices you have my PO Box - I pass Mansfield
+ Research Park - to do also use Research park
to mail + bystamps

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

retired

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 1/6/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

also PO box 11944
Discontinued inconsistent - party is very different
I will be happy when you return to the City
Creek location

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January 14, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being less convenient with parking being a problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: I'm on foot and it's further to walk.
Closes earlier on Saturdays too.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 01/09/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 14, 2008

[REDACTED]
Oak Lake City, IL 60451

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices Murray or Airport or Main

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 1/8/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 14, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. (ME) Yes No

If yes, please explain: I have HC permit - ZCMI Center gave me inside (out of weather) access.

- d. Using public bulletin board Yes ? No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: Long lines!

As always, your employees are polite & helpful.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs Various

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued? PERMANENTLY,

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 12/27/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ZCM1 Center with its variety of stores, convenient 1 stop parking (incl. the P.O.) was the best. It must be a real loss to all the office bldgs nearby.

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January 15, 2008

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Also carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request city carrier delivery or an exception for hardship delivery, customers may contact the Downtown Station manager at 801-532-2906 for more information.

You also expressed concern about the lines being longer at the Downtown Station. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Close to Downtown or Downtown
- Personal needs Close to Downtown
- Banking Downtown
- Employment Retired
- Social needs Close to Downtown + Downtown

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

and

No

Name: _____

Address: _____

Telephone number: _____

Date: 18 Dec 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

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United States Postal Service

Attention: Scott K. Norris
Postmaster, Salt Lake City

Dear Sir,

In response to your questionnaire of December 14, 2007, thank you for the invitation to add comments on a separate piece of paper.

Some 16 years ago, I appreciated the opportunity to rent a PO Box at the present location of 230 W 200 S. When the Pioneer Station opened in the ZCMI Mall I jumped at the opportunity to transfer my PO Box and utilized services of that much more convenient postal store until the day of its closure a year ago. It was a great time and energy savior for one entirely dependent on public transportation. While occasional buses stop near the present location, it is often faster to walk three blocks, at times in blistering heat or freezing cold, than to count on a UTA connection when needed.

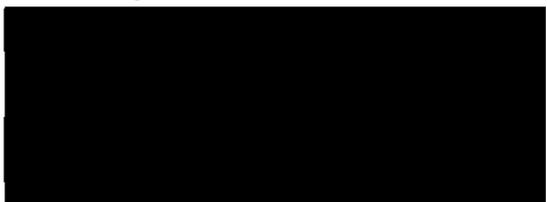
While grateful to be able to keep the same PO address and for the good services offered by PO personnel, at the present location, I greatly miss the special convenience previously enjoyed. Over the months numerous others have privately expressed to me how much they miss the greater convenience and personal services of the Pioneer Station.

Many people living close to Downtown are retired citizens, including those like me who don't drive. Before and since retirement, the Pioneer Station was a "Godsend." Numerous now "older folk" were accustomed to the Downtown area for all their shopping and banking needs, including postal services. In addition to serving close-by businesses, residents and retirees, the Pioneer Station provided a wonderfully convenient service for tourists visiting this popular part of Salt Lake City.

The proposed new apartments will no doubt include attracting additional retirees to the Downtown area who would surely appreciate the convenience of a Post Office close to the other services to be built within walking distance. The restoration of the Pioneer Post Office near to its former user-friendlier location would, without question, greatly benefit a variety of customers, especially the increasing percentage of progressively "aging" but active seniors who now live and will yet be living near Downtown.

Thank you for this opportunity to write.

Sincerely,



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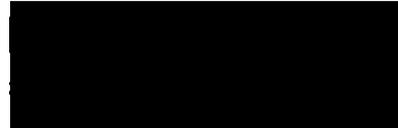
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January 15, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about retired and senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request city carrier delivery or an exception for hardship delivery, customers may contact Downtown Station manager at 801-532-2906 for more information.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: clients with wheelchairs use Pioneer Postal Store
also, our elderly clients (70s & 80s) were very pleased
to have the Pioneer station located where it was.

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Much

Worse

Please explain: See attached explanation

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping South Salt Lake - groceries

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____



Address: _____

Telephone number: _____



Date: Dec 27, 2007

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Attachment to Question 3.

Walking access from the central part of downtown Salt Lake City to the Pioneer Station Post Office was very important. With all of the people who work in downtown Salt Lake City between West Temple and 100 East, you need a location within walking distance of the old Pioneer Station in the ZCMI Mall. With all the people who work downtown, this will help ease traffic congestion and allow those who take mass transit to have easier access to postal services within easy walking distance.

The parking at the Downtown Station is very difficult, especially between the hours of 10:00 am and 6:00 pm. The lines and the wait are much longer than at the Pioneer Station. The old Pioneer Station was convenient because we could time our trips to the post office during times when it was not as busy. We would also deposit mail in the Pioneer Station for mailing several times a day. Now we go as little as possible to the Downtown Station Post Office, even to pick up our mail at our post office box. This means that our mail can sit there for two or three days at a time.

In summary, the quality of life in downtown Salt Lake City is not nearly as good without the Pioneer Station Post Office. You are encouraged to reestablish the Pioneer Station as soon as possible as close to the old location as you can.



January 15, 2008

[REDACTED]

[REDACTED]

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about the elderly and handicapped citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request city carrier delivery or an exception for hardship delivery, customers may contact Downtown Station manager at 801-532-2906 for more information.

You also expressed concern about the lines being longer at the Downtown Station. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

84147

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December 14, 2007

Dear Postal Customer:

As you are aware, service was suspended at the Pioneer Postal Store on December 29, 2006, due to the large-scale redevelopment efforts underway at the ZCMI Mall. At the end of December 2006, the Post Office boxes at Pioneer Postal Store were relocated to the nearby Downtown Station, 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers who held a Post Office box at Pioneer Postal Store began to receive their mail at Downtown Station on Tuesday, January 2, 2007. Since that time, delivery and retail services have been provided to the customers at this location. Customers have had a full range of retail services at Downtown Station between the hours of 8 a.m. to 5:30 p.m. on weekdays, and 9 a.m. to 2 p.m. on Saturdays. Home delivery service is also an available option for customers.

As the postal manager responsible for all Post Offices in your area, I would like your opinion concerning the service you received prior to the suspension, the service you now receive, and what effect officially discontinuing the Pioneer Postal Store will have on you and your community. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

Briefly, we would like to continue your postal service by the Downtown Station, which has provided you the same retail services as Pioneer Postal Store since the time of suspension. If a permanent change to service is implemented, customers will continue to use their Post Office address and ZIP Code in the mailing address.

Please return the enclosed questionnaire by January 4, 2008, using the pre-addressed envelope provided. If you have any questions, you may call Keith J. Burdick at 435-528-3225 or Linda Pickett at 801-974-2547.

Thank you for your assistance.

Sincerely,

Scott K. Norris
Scott K. Norris
Postmaster, Salt Lake City

Enclosures: Questionnaire and return envelope

ONE GENERAL SUGGESTION.

*AT THE DOWNTOWN OFFICE
A HUGE FRACTION OF PERSONS
IN LINE FOR POSTAL SERVICES
A LOOKING FOR GENERAL
DELIVERY SERVICES. COUNTER
PERSONNE SPEND A HUGE
FRACTION OF TIME LOOKING
FOR SUCH MAIL. THIS
SLOWS THE LINE AND
UNFOCUSSES THEM FROM COUNTER
ACTIES. SO: Set up a GEN DELIVERY*

Postal Customer Questionnaire *Re Proposed USPS Abandonment of Pioneer Station*

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

Now, what DRIVING to DOWNTOWN OFFICE

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices

The old location of the Pioneer Station Office

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain:

1) Must drive to Downtown Office 2) There are no other

retail outlets in the area of the Downtown Office, or on the way there. 3) Parking lot is outdoor and a real mess - crowded, multiple useage, poorly cleared, it is impossible to reach Downtown Office on a continuous sidewalk

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

→ The one that contained Pioneer Station?

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No (Some cases)

Name:



(please print your name)

Address:



Telephone number:

Date:

12/24/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

TO DEAL WITH OFFICIAL USPS PERSONNEL CHOSEN BY USPS CRITERIA & LOYAL TO USPS STANDARDS

THE PROPOSAL TO ABANDON PIONEER STATION IS MISGUIDED. IT INCREASES DRIVING and time for ME TO CONDUCT MAILING TRANSACTIONS. DETRACTS RATHER THAN CONTRIBUTES TO CITY WALKABILITY. ALSO MISGUIDED IS USPS PROPOSAL TO OUTSOURCE USPS NOTICES LEAST ON MAIN STREET TO GROUNDS

SOCKET NO.

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January 16, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about the Downtown Station having longer lines with parking being a problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices Redwood Rd *

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: long lines - Time = 20-40 min - unfriendly - unhelpful employees - They don't care if you're waiting! I hate hate Downtown PO. I stood in line 25 min

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping SLC - Beautiful
- Personal needs medical, Dr., Pharmacy
- Banking _____
- Employment _____
- Social needs _____

To Pick up mail Becau PO Bx was Locked in Dec TO update Address. A notice in PO Bx would Be sufficient TO update why Lock my Box! really Really Angry! Hate Down-Town PO Service is Terrible!

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

No choice Bldg gone! Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 6 Jan 08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO.

ITEM NO.

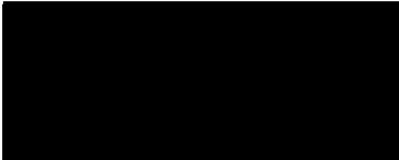
PAGE

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January 16, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station having longer lines and being less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You stated that the workers at the Downtown Station are unfriendly and unhelpful. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesies. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: Just more convenient
at Pioneer - I exercised
at Metro Gym there.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

Some

No

Name: _____

Address: _____

Telephone number: _____

Date: 1-18-07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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ITEM NO.

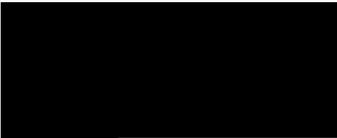
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January 22, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

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2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

*PO Box for
Intermountain Camp
* A Burt
Assoc.*

Name: _____

Address: _____

Telephone number: _____

Date: 1-14-08

*Salt Lake City
UT
84147*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 22, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J. Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

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20
323

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No NOT AS MUCH

Name: _____ (print your name)

Address: _____ 84147

Telephone number: _____ Date: 4/19/07

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

 UNITED STATES
POSTAL SERVICE

January 23, 2008


Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,



Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|---------------------------|------------------------------|--|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices MIDVALE 84047

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: PIONEER POSTAL STORE IN THE MALL WAS LOCATED NEXT TO TRAX, VERY CONVENIENT. MIDVALE IS THE NEXT CLOSE'S TO TRAX FOR CONVENIENCE. - WHEEL CHAIR.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? I DON'T, I STAY IN MY COMMUNITY.

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

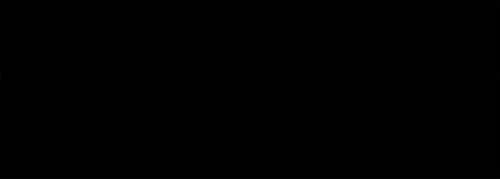
Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:  (print your name)

Address: SLC UT 84147

Telephone number: _____

Date: 1.21.08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 24, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

You also expressed concern about the elderly and handicapped citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request city carrier delivery or an exception for hardship delivery, customers may contact Downtown Station manager at 801-532-2906 for more information.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: Not AS Close

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

maybe

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 20 Jan 08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 25, 2008



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern about the Downtown Station being farther away and less convenient for you to obtain your mail and utilize our retail services. Please note that a PO Box mail pick-up window is available at 7:00 am each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post office. Carrier Pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

If you have additional questions or comments, please feel free to contact me at 435-528-3225.

Sincerely,

A handwritten signature in black ink that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: It is further away and not as convenient.
The lines are very long and almost always requires a wait
of 20+ minutes

Why I don't pick up my mail as often as I used to do!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

(please print your name)

Address: _____

Telephone number: _____

Date: Jan 2, 2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices this office 33rd + West 74th Ave

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse

Please explain: don't have to park far away

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping
- Personal needs
- Banking
- Employment
- Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: [Redacted] (please print your name)

Address: _____

Telephone number: [Redacted] Date: 1-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: Always a line, unpleasant service
quite unfriendly usually 1/2 hour wait.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

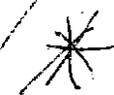
If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better Just as Good No Opinion Worse 

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TOO HARD

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain:

MUCH MUCH LONGER
LINES FOR PERSONAL
SERVICE

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain:

PARKING IS HARD
WHEN YOU DO NOT
MONITOR IT

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Members of an organization

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:



Address:

Telephone number:



Date: Jan 24, 2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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January 28, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script that reads "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Pioneer Postal Store for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you previously received carrier delivery, there will be no change to your delivery service - proceed to question 4. If you previously received post office box service or general delivery service, complete this section. How do you think your present service compares to your previous service at the Pioneer Postal Store?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____ Date: 02/11/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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February 15, 2008, 2008



Thank you for returning your questionnaire concerning the proposed discontinuance of the Pioneer Postal Store. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact me at 435-528-3225

Sincerely,

A handwritten signature in cursive script, appearing to read "Keith J Burdick".

Keith J Burdick
Post Office Review Coordinator

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February 15, 2008, 2008

MEMO TO THE RECORD

SUBJECT: Pioneer Postal Store
Docket Number 84147

Six customer questionnaires returned without names or sufficient return addresses

Keith J Burdick
Post Office Review Coordinator



Postal Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the Pioneer Postal Store on December 17, 2007. Additionally, questionnaires were available at the Downtown Station during the survey period to walk-in retail customers.

A. Number of Questionnaires

Total questionnaires distributed	575
Favorable to proposal	40
Unfavorable to proposal	53
Expressing no opinion	22
Total questionnaires received	115

B. Postal Concerns

The following postal concerns were expressed:

1. **Concern:** Customers were concerned about longer lines and parking being a problem at the Downtown Station.

Response: You expressed concern about the Downtown Station having longer lines and a parking problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your area. Please contact the Downtown Station for availability.

2. **Concern:** Customers were concerned about unfriendly and rude employees.

Response: You expressed concern about the workers not being as friendly and plain rude at times. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

3. **Concern:** Customer was concerned about safety.

Response: You expressed concern about safety. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area.

4. **Concern:** Customer was concerned about keeping the same mailing address.

Response: You expressed concern about keeping your same box number and Zip Code. Please be assured that neither your Post Office box number nor Zip Code will change.

5. **Concern:** Customers were concerned about the Downtown Station being less convenient and having to walk farther to the post office.

Response: You expressed concern about the inconvenience of having to walk to the Downtown Station, a round trip of 11/2 miles. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

6. **Concern:** Customer asked about Media Mail being an option at the Automated Postal Center.

Response: Media Mail rate contents are very restricted and open to inspection by the acceptance and/or delivery office. The Postal Service felt it was in the best interest of the customer as well as the Postal Service to have a trained Retail Associate accept Media Mail parcels to ensure correct acceptance and prompt delivery of these types of parcels.

7. **Concern:** Customers were concerned about the elderly and handicapped citizens.

Response: You expressed concern about the elderly and handicapped citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request city carrier delivery or an exception for hardship delivery, customers may contact Downtown Station manager at 801-532-2906 for more information.

8. **Concern:** Customers were concerned about the misdelivery of mail.

Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

9. **Concern:** Customers expressed concern about the Downtown Station being farther away and less convenient for them to obtain their mail and utilize our retail services.

Response: Please note that a PO Box mail pick-up window is available at 7:00 a.m. each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

C. **Nonpostal Concerns**

There were no nonpostal concerns expressed.

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PROPOSAL TO CLOSE
THE SUSPENDED
PIONEER, UT CLASSIFIED BRANCH
AND CONTINUE TO PROVIDE SERVICE THROUGH
A CLASSIFIED STATION

DOCKET NUMBER 84147

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Pioneer, Classified Branch and provide delivery and retail services through the Downtown Station located .6 miles away.

Due to the large-scale redevelopment efforts underway at the ZCMI Mall the Pioneer Postal Store was suspended on December 29, 2006.

The Pioneer Postal Store provided retail service 47.50 hours a week from 8 a.m. to 5:30 p.m., Monday through Friday and 9:30 a.m. to 5:30 p.m. on Saturday. It also serviced 575 post office box customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail.

On December 29, 2006 the Post Office boxes at the Pioneer Postal Store were relocated to the nearby Downtown Station, 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers who held a Post Office box at Pioneer Postal Store began to receive their mail at Downtown Station on Tuesday, January 2, 2007. Since that time, delivery and retail services have been provided to the customers at this location. Customers have had a full range of retail services at Downtown Station between the hours of 8 a.m. to 5:30 p.m. on weekdays, and 9 a.m. to 2 p.m. on Saturdays. Home delivery service is also an available option for customers.

On December 17, 2007, 575 questionnaires were distributed to delivery customers at the Pioneer Postal Store. One hundred and fifteen questionnaires were returned. Forty responses were favorable, fifty-three were unfavorable, and twenty-two expressed no opinion regarding the proposed alternate service.

The following postal concerns were expressed on the returned questionnaires:

1. **Concern:** Customers were concerned about longer lines and parking being a problem at the Downtown Station.

Response: You expressed concern about the Downtown Station having longer lines and a parking problem. The Downtown Station serves a much larger community and has a heavier retail window workload. This concern has been brought to the attention of the Salt Lake City Postmaster so he can monitor window operations and ensure that customers do not have an unreasonable wait to obtain services. The Postal Service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card. Carrier service is also an available option, providing delivery and retail services to roadside or cluster Box Units (CBUs) within your area. Please contact the Downtown Station for availability.

2. **Concern:** Customers were concerned about unfriendly and rude employees.

Response: You expressed concern about the workers not being as friendly and plain rude at times. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employee's execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, Post Office operations.

3. **Concern:** Customer was concerned about safety.

Response: You expressed concern about safety. Verification with the Postal Inspection Service and local law enforcement officials revealed very few recent reports of mail theft or vandalism in the area.

4. **Concern:** Customer was concerned about keeping the same mailing address.

Response: You expressed concern about keeping your same box number and Zip Code. Please be assured that neither your Post Office box number nor Zip Code will change.

5. **Concern:** Customers were concerned about the Downtown Station being less convenient

Response: You expressed concern about the inconvenience of having to walk to the Downtown Station, a round trip of 1 ½ miles. The Postal service has many timesaving programs on the Internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. Carrier service is also an available option, providing delivery and retail services to roadside or Cluster Box Units (CBUs) within your delivery area. Please contact the Downtown Station for availability.

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Response: The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides and opportunity to take corrective action.

9. **Concern:** Customers expressed concern about the Downtown Station being farther away and less convenient for them to obtain their mail and utilize our retail services.

Response: Please note that a PO Box mail pick-up window is available at 7:00 a.m. each morning for the pick-up of parcels and other accountable mail items before the retail window opens. In addition the Postal service has many timesaving programs on the internet at www.usps.com. Click-N-Ship allows you to print shipping labels and pay postage online, eliminating the need to wait in line at the Post Office. Carrier pickup is also an option. The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by mailing in a form 3227 (available at the Post Office) with a check for payment. In addition, an Automated Postal Center is

available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

Some advantages to the proposal are:

1. Maintains a postal facility and retail outlet in the community.
2. Customers will continue to use the same mailing address and ZIP Code. There will be no change to customers' addresses.
3. The unit will continue to provide nonpostal services, a community gathering place and information center.
4. Provides the same retail service as an independent post office.
5. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
6. Customer service will be enhanced by the availability of an Automated Postal Center available 24 hours a day, which allows customers to mail packages and purchase stamps with the use of a credit or debit card.

Some disadvantages to the proposal are:

1. The new location may be farther for some customers, but closer for others.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

The Pioneer Postal Store was located in the incorporated city of Salt Lake City. The area is administered politically by a council form of government. Police and fire protection is provided by Salt Lake City. This is a large metropolis city center as is the new location just .6 miles away at the Downtown Station.

Nonpostal services provided at the Pioneer Postal Store will be available at the Downtown Station. Government forms normally provided by the post office will also be available at the Downtown Station or by contacting your local government agency.

No nonpostal concerns were expressed on the returned questionnaires.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community. Delivery to the Downtown station has been in effect since the suspension of the Pioneer Postal Store on December 29, 2006.

III. EFFECT ON EMPLOYEES

All career clerks were reassigned to other offices within the area,

IV. ECONOMIC SAVINGS

No more maintenance or utility costs associated with the every day operations of the Pioneer Postal Store.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the suspended Pioneer Postal Store and continue to provide delivery and retail services by the Downtown Station, located .6 miles away.

Due to the redevelopment plans of the ZCMI Mall, the Pioneer Postal Store was suspended on December 29, 2006. There are no suitable alternate quarters at this location, the Post Office Boxes at the Pioneer Postal Store were relocated to the nearby Downtown Station (230 W 200 S) at the end of December. Customers who held a Post Office box at Pioneer Postal Store began to receive their mail at Downtown Station on Tuesday, January 2, 2007. Since that time, delivery and retail services have been provided to the customers at this location. Neither their Post Office box address nor their ZIP Code will change, and all customers have had access to the full range of retail services provided at the Downtown Station.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



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Classified Station/Branch or Community Post Office Discontinuance Checklist

District: Salt Lake City
District Contact: Linda Pickett Telephone Number: (801) 974-2547
Office Name, State: Pioneer Postal Store, UT ZIP Code: 84147
(Classified Branch)
County: Salt Lake Congressional District: 1
Date office established: _____
Reason for Discontinuance: Planned demolition and redevelopment of the ZCMI Mall

When does the lease or contract expire? 12-29-2006

Is there a 30-day cancellation clause? Yes No

Are there suitable alternate quarters of contractors available? Yes No

How many customers are affected:

Post office box customers: 575

General Delivery: _____

Rural Route: _____

Highway Contract Route (HCR): _____

City Route: _____

Intermediate Rural: _____

Intermediate HCR: _____

Total number of customers: 575

Number of customers receiving duplicate delivery service: N/A

Window Service Hours: M-F 8 a.m. to 5:30 p.m. Sat 9:30 a.m. to 5:30 p.m.

Lobby Hours: M-F 6 a.m. to 9:30 p.m. Sat 6 a.m. to 9:30 p.m.

Names of schools, religious institutions, organizations and business in service area:

Located in city center

Indicate the number of permit and postage meter customers and what provisions will be made for them.

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No permit or postage meter customers.

How many career employees will be affected and what accommodations will be made for them?

Four Career clerks have been reassigned to other offices within the Salt Lake City area.

How many handicapped or other special provision customers will be affected and what accommodations will be made for them?

No special provision customers will be affected.

Office receipts for the last three fiscal years were:

\$ _____ Revenue units in FY <year>
 \$ _____ Revenue units in FY <year>
 \$ _____ Revenue units in FY <year>

Expenses for last FY:

Salaries, excluding COLA: _____ N/A
 Fringe Benefits 33.5%: _____
 Rental costs, excluding utilities: _____
 Total expenses: _____ N/A

Alternate service to be provided:

Post Office boxes at the Pioneer Postal Store were relocated to the nearby Downtown Station, 230 W 200 S, just .6 miles away from the Pioneer Postal Store. Customers who held a Post Office box at Pioneer Postal Store began to receive their mail at Downtown Station on Tuesday, January 2, 2007.

Cost of proposed alternate service _____ N/A

Total Savings: _____

One-time CBU cost: _____ N/A

Administrative Office

Name, State & ZIP Downtown Station, UT 84101 EAS level 22 Miles away: .6

Window Service Hours: M-F 8:30 a.m. to 5:30 p.m. Sat 9 a.m. to 2 a.m.

Lobby Hours: M-F 24 Hours Sat 24 Hours

Number of PO Boxes Available 372

Finance Number: [REDACTED]



Nearest Post Office (if different from above):

Name, State & ZIP _____ EAS level _____ Miles away: _____

Window Service Hours: M-F _____ Sat _____

Lobby Hours: M-F _____ Sat _____

Number of PO Boxes Available _____

(You may wish to attach a highlighted map.)

Community meeting: Date: N/A Number of customers attended: N/A

Questionnaire: Date: 12/17/07 Number returned: 115

Favorable 40 # Unfavorable: 53 #No opinion: 22

Attach postal and nonpostal concerns of affected customers with Postal Service responses

Prepared By: Keith J. Burdick Title: Review Coordinator

Signature: *Keith J. Burdick* Date: 3-12-2008

Telephone Number 435-528-3225 (Remember to include your area code)

DISTRICT MANAGER
SALT LAKE DISTRICT

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DATE: March 31, 2008

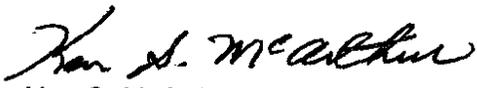
SUBJECT: Official Record

TO: Vice President, Delivery and Retail
Attn: Frederick J. Hintenach
United States Postal Service
475 L'Enfant Plaza, Room 5621
Washington, DC 20260-5621

Enclosed for your review and approval is the official record to discontinue the Pioneer Classified Branch.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page, and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Please refer questions about this post office discontinuance to Keith J. Burdick, Post Office Review Coordinator, at 435-528-3225.


Ken S. McArthur

Enclosure: One Copy of Record

cc: Vice President, Western Area Operations (without Enclosure)