



March 13, 2006

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
NORTHERN NEW JERSEY DISTRICT
494 BROAD STREET, ROOM 307
NEWARK, NJ 07102-9300

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
Ritz Finance Station, NJ 07026-9998

The final determination to discontinue the subject post office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office by the district.

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate). One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination documents must be added to that record. Do not send them to Headquarters. The official record

should be archived at the district by the post office review coordinator after the post office change announcement has appeared in the Postal Bulletin.

Please contact this office and ask for Kim Matalik any time assistance is needed. She may be contacted on (202) 268-5083.

Thank you for your assistance.



Frederick J. Hintenach
Manager, Customer Service Operations

Enclosures (2)

cc: Vice President, Area Operations, New York Metro Area
Headquarters Library
Headquarters Historian

FINAL DETERMINATION TO CLOSE
THE RITZ, NJ CLASSIFIED STATION
AND PROVIDE RETAIL SERVICES THROUGH
THROUGH THE GARFIELD POST OFFICE

DOCKET NUMBER 07026

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Ritz, NJ Classified Station and provide retail services through the Garfield, NJ Post Office located 0.59 miles away.

The Ritz Classified Station is located in the City of Garfield and provides retail services only. The lease will expire in May 2006. There are three full service post offices located within one mile of the Ritz Station. Additionally, there are also 10 stamps on consignment locations within two miles and four are located within one mile.

The Ritz Classified Station, provides retail services 20 hours a week from 10 a.m. to 2 p.m. Monday through Friday. Retail services include the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Office receipts for the last three years were: \$36,201.00 in 2003; \$38,815.00 in 2004; and \$32,501.00 in 2005. There are no permit or postage meter customers.

When this final determination is implemented, retail services will be provided through the Garfield, NJ Post Office, an EAS-21 level office located 0.59 miles away. Window service hours at Garfield, NJ are from 10 a.m. to 7 p.m. Monday through Friday, and 10 a.m. to 4 p.m. on Saturday. There are 200 post office boxes available.

Retail Services are also available at the Dundee Station located .61 miles away. Window service hours at Dundee Station are from 8 a.m. to 4:30 p.m. Monday through Friday and 9 a.m. to 12 noon on Saturday. There are 100 post office boxes available.

On February 6, 2006, questionnaires were made available to retail customers of the Ritz Classified Station. Eight questionnaires were returned. Six questionnaires were favorable and two expressed no opinion regarding the proposed alternate service.

There were no postal concerns expressed on the returned questionnaires.

Some advantages to the final determination are:

1. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
2. The Garfield Post Office offers expanded window and lobby hours.

Some disadvantages to the final determination are:

1. A loss of a retail outlet in the community. However, there are three full service post offices located within one mile of the Ritz Station. Additionally, there are also 10 Stamps on Consignment locations within two miles and four are located within one mile.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Garfield is an incorporated rural community located in Bergen County. The community is administered politically by the city of Garfield. Police protection is provided by the Garfield Police Department. The Garfield Fire Department provides fire protection. The community is comprised of retired people and those who commute to work at nearby communities and work in local businesses.

The Ritz Classified Station is located in the City of Garfield and provides retail services only. The lease will expire in May 2006. There are three full service post offices located within one mile of the Ritz Station. Additionally, there are also 10 stamps on consignment locations within two miles and four are located within one mile.

Nonpostal services provided at the Ritz Station will be available at the Garfield Post Office.

The following nonpostal concerns were expressed on the returned questionnaires:

1. **Concern:** Customers were concerned about obtaining tax forms.

Response: Nonpostal services provided at the Ritz Classified Station will be available at the Cedar Grove Post Office or by contacting the IRS

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. However, retail services are available at the Garfield, NJ Post Office and other surrounding post offices and Stamps on Consignment locations is expected to be able to handle any future growth in the community.

Based on information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The career clerk will return to main post office when this final determination is implemented. No other employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$22,379.00 with a breakdown as follows:

Clerk Salary (PS-5, minimum)	\$34,237.00
Rental Costs, Excluding Utilities	<u>+\$11,948.00</u>
Total Annual Costs	\$34,327.00
Less Cost of Replacement Service	<u>-\$11,948.00</u>
Total Annual Savings	\$22,379.00

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service has determined to close the Ritz Station and provide retail services through the Garfield, NJ Post Office located 0.59 miles away.

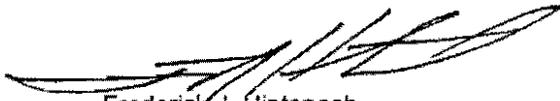
The Ritz Classified Station is located in the City of Garfield and provides retail services only. The lease will expire in May 2006. There are three full service post offices located within one mile of the Ritz Station. Additionally, there are also 10 Stamps on Consignment locations within two miles and four are located within one mile.

The Garfield Post Office will continue to provide effective and regular service to the community. However, delivery and retail services will be available from the carrier or through the other three post offices located approximately 2 miles from Ritz Classified Station. The Postal Service will save an estimated \$22,379.00 annually.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Ritz Classified Station and advise them of the hours of operation and services available at the Garfield, NJ Post Office. Explain specific information on address changes and why the change is necessary.



Frederick J. Hintenach
Manager, Customer Service Operations

3/13/06

Date

DISTRICT MANAGER, CUSTOMER SERVICE AND SALES
NORTHERN NJ DISTRICT



February 8, 2006

Mr. Fred Hintenach
Manager, Customer Service Operations
475 LeFant Plaza SW Room 5621
Washington, DC 20260-5621

Subject: Ritz Finance Station

This is a request to discontinue Postal Services at the Ritz Finance Station located on 91 Passaic Street, Garfield, New Jersey 07026.

The lease will expire May 31, 2006. There are three (3) full service Post Offices within 1 mile, which includes the Garfield Main Post Office. In addition to these full service Post Offices, there are 10 Stamps on Consignment locations within 2 miles, 4 of them are within 1 mile.

Over the past several years, the Postmaster has needed to decrease the hours of service due to the lack of customer demand. In addition, the Postmaster has established a schedule to visit three (3) senior citizen complexes once per month to provide Postal Services. This service has been working out well and has been in place for over a year.

Enclosed please find the required documentation. If additional information is required, please contact Phyllis M. Broughton at (973) 468-7074.

Thank you for your attention in this matter.

A handwritten signature in cursive script that reads "Maria Morse".

Maria Morse

Enclosures

494 BROAD STREET
NEWARK, NJ 07102-9330
(973) 468-7111
FAX: (973) 468-7215

Post Office Survey Sheet

Post Office Name: Ritz Station ZIP + 4: 07026

Congressional District: # 9

Date: 1/6/06

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

none

2. Is the facility accessible to persons with disabilities? yes

3. Lease terms? 30-day cancellation clause? 5/31/06 no cancellation

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites. Attached

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address. _____

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

One full time clerk which will be assigned to the Garfield Main Post Office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

N/A no affect on closing

The collection box will remain at this location

N/A

Post Office Survey Sheet (Continued)

How many Post Office boxes are installed? 0
How many Post Office boxes are used? 0
What are the window service hours? 10AM-1PM, 1PM-2PM M-F
Closed Tuesday and Saturday
What are the lobby hours? Same M-F
S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office boxes, furniture, safe)? None all Postal owned

11. List potential CBU/parcel locker sites and distances from present Post Office site.
N/A

12. Are there any special customer needs? (People who cannot read or write, who cannot drive or who have infirmities or physical handicaps.) How can these people be accommodated?
Senior citizens have been accommodated by the Postmaster by visiting 3 centers one time per month.

13. Rural delivery/HCR delivery.

- a. What is current evaluation? N/A
- b. Will this change result in the route being overburdened? Yes No
If so, what accommodations will be made to adjust the route?
- c. How many boxes and miles will be added to the route? N/A
- d. What would be the additional annual expense if the route is increased? N/A
- e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? N/A
- f. At what time of the day does the carrier begin delivery to the community? N/A
Will this delivery time be affected if the office is discontinued? Yes No
If so, how?

14. Are the Post Office box fees at the facility that will provide alternate service different from those at the office to be discontinued? If so, how? N/A

Classified Station/Branch or Community Post Office Discontinuance Checklist

District: No NJ District
District Contact: P. Broughton Telephone Number: 973-468-7074
Office Name, State: Ritz Station ZIP Code: 07026
County: Bergen Congressional District: # 9
Date Office Established: 1948 ?
Reason for Discontinuance: Decline in customer demand

When does the lease or contract expire? May 31, 2006

Is there a 30-day cancellation clause? Yes No

Are there suitable alternate quarters of contractors available? Yes No

How many customers are affected:

Post Office box customers: 0

General Delivery: 0

Rural Route: 0

Highway Contract Route (HCR): 0

City Route: 0

Intermediate Rural: 0

Intermediate HCR: 0

Total number of customers: 0

Number of customers receiving duplicate delivery service: 0

10AM-1PM, 2PM-4PM

Window Service Hours: M-F: Tuesday - closed Sat: Closed

Lobby Hours: M-F: same Sat: _____

Names of schools, religious institutions, organizations and business in service area:

none

Indicate the number of permit and postage meter customers and the provisions that will be made for them.

none

How many career employees will be affected and what accommodations will be made for them?

1 employee - they will report to the main office

How many handicapped or other special provision customers will be affected and what accommodations will be made for them?

The Postmaster has been visiting 3 Senior Citizen Complexes 1 time per each month to accommodate the needs of the community for over 1 year.

Office receipts for the last three fiscal years were:

\$	<u> \$36,201</u>	_____	Revenue units in FY	2003
\$	<u> \$38,815</u>	_____	Revenue units in FY	2004
\$	<u> \$32,501</u>	_____	Revenue units in FY	2005

Expenses for last FY:

Salaries (excluding COLA):	<u> \$52,000</u>
Fringe benefits 33.5%:	<u> N/A</u>
Rental costs (excluding utilities):	<u> \$11,948</u>
Total expenses:	<u> \$63,948</u>

Alternate service to be provided:

There are 2 full service Post Offices with 1 mile and 6 Stamps on Consignment within 2 miles (3 within 1 mile).

Cost of proposed alternate service	<u> 0</u>
Total savings:	<u> \$63,948</u>
One-time CBU cost:	<u> N/A</u>

Administrative Office

Name, State & ZIP: Garfield Post Office EAS level: 21 Miles away: .59 mi

Window Service Hours: M-F: 10AM-7PM Sat: 10AM-4PM

Lobby Hours: M-F: 4AM-7PM Sat: 4AM-4PM

Number of PO Boxes Available: 200 Finance Number:



Nearest Post Office (if different from above):

Name, State & ZIP: Dundee Station EAS level: Fin. Sta. Miles away: .61 mi

Window Service Hours: M-F: 8AM-1PM 2PM-4PM Sat: None

Lobby Hours: M-F: 6AM - 11PM Sat: 6AM-11PM

Number of PO Boxes Available: 100

(You may wish to attach a highlighted map.)

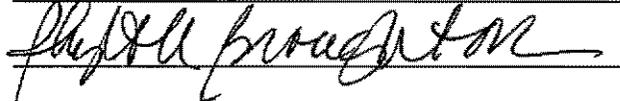
Community meeting: Date: _____ Number of customers attended: _____

Questionnaire: Date: 2/2/06 Number returned: 8

Favorable: 6 # Unfavorable: _____ #No opinion: 2

Attach postal and nonpostal concerns of affected customers with Postal Service responses

Prepared By: Phyllis M. Broughton Title: Manager Marketing

Signature:  Date: 2/7/06

Telephone Number: 973-468-7074 (remember to include your area code)

Community Survey Sheet

Post Office Name: Ritz Station (Garfield Mail Post Office)

ZIP + 4: 07026

Congressional District: # 9

Date: January 2006

1. Incorporated? Yes No

Local government provided by: City of Garfield, 111 Outwater Lane, Garfield NJ 07026

Police protection provided by: Garfield Police Department, 411 Midland Avenue, Garfield NJ 07026

Fire protection provided by: Garfield Fire Department, 111 Outwater Lane, Garfield NJ 07026

School location: There are 6 schools located in Garfield, 1 High School

2. What population growth is expected? (Please document your source) 2.06% for 2006
provided by Address Information Systems

3. What residential, commercial, or business growth is expected? (Please document your source)

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)
None

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

29,850 population 14% 65 years and older

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?

None (please see #12 on PO Survey Sheet)



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Post Offices

Found: 2163 results (shown 1-10)

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Post Office - Ritz

0.00 Miles

91 Passaic ST
Garfield, NJ 07026-9992

Phone: (800) ASK-USPS

Business Hours
MO 10:00-01:00PM 02:00-04:00PM
WE 10:00-01:00PM 02:00-04:00PM
TH 10:00-01:00PM 02:00-04:00PM
FR 02:00-04:00PM

Business Types: **Post Offices**

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①

Post Office - Dundee

0.47 Miles

122 8th ST STE 3
Passaic, NJ 07055-9991

Phone: (800) ASK-USPS

Business Hours
MO 08:00-01:00PM 02:00-04:00PM
TU 08:00-01:00PM 02:00-04:00PM
WE 08:00-01:00PM 02:00-04:00PM
TH 08:00-01:00PM 02:00-04:00PM
FR 08:00-01:00PM 02:00-04:00PM

Business Types: **Post Offices**

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②

Post Office - Garfield

0.52 Miles

254 Palisade AVE
Garfield, NJ 07026-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4407

Business Hours
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Extended Business Hours 12/03/05-12/03/10
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Business Types: **Post Offices**

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③

Post Office - Wallington

1.09 Miles

218 Maple AVE
Wallington, NJ 07057-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4369

Business Hours
MO 08:30-05:00PM
TU 08:30-05:00PM
WE 08:30-05:00PM

TH 08:30-05:00PM
FR 08:30-05:00PM
SA 08:30-12:00PM

Business Types: **Post Offices**

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Post Office - Outwater

1.13 Miles

85 Outwater LN STE 5
Garfield, NJ 07026-9991

Phone: (800) ASK-USPS

Business Hours
MO 08:30-05:00PM
TU 08:30-05:00PM
WE 08:30-05:00PM
TH 08:30-05:00PM
FR 08:30-05:00PM

Business Types: **Post Offices**

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Post Office - Lodi

1.23 Miles

25 Washington ST STE 1
Lodi, NJ 07644-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4343

Business Hours
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Extended Business Hours 12/02/05-
12/02/06
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Business Types: **Post Offices**

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Post Office - Passaic

1.28 Miles

46 Grove ST
Passaic, NJ 07055-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4418

Business Hours
MO 08:30-05:00PM
TU 08:30-05:00PM
WE 08:30-05:00PM
TH 08:30-05:00PM
FR 08:30-05:00PM
SA 08:30-12:00PM

Business Types: **Post Offices**

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Post Office - Hasbrouck Heights

1.41 Miles

185 Boulevard
Hasbrouck Heights, NJ 07604-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4414

Business Hours
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Extended Business Hours 12/03/05-
12/03/10
MO 10:00-07:00PM
TU 10:00-07:00PM
WE 10:00-07:00PM
TH 10:00-07:00PM
FR 10:00-07:00PM
SA 10:00-04:00PM

Business Types: **Post Offices**

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Post Office - Wood Ridge

1.76 Miles

290 Hackensack ST
Wood Ridge, NJ 07075-9998

Phone: (800) ASK-USPS
Fax: (650) 577-4202

Business Hours
MO 08:30-05:00PM
TU 08:30-05:00PM
WE 08:30-05:00PM
TH 08:30-05:00PM
FR 08:30-05:00PM
SA 08:30-12:00PM

Business Types: **Post Offices**

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Post Office - Main Avenue Station

1.83 Miles

1114 Main AVE
Clifton, NJ 07011-9991

Phone: (800) ASK-USPS
Fax: (650) 577-4218

Business Hours
MO 08:00-07:00PM
TU 08:00-07:00PM
WE 08:00-07:00PM
TH 08:00-07:00PM
FR 08:00-07:00PM
SA 10:00-04:00PM

Extended Business Hours 12/03/05-12/03/10
MO 08:00-07:00PM
TU 08:00-07:00PM
WE 08:00-07:00PM
TH 08:00-07:00PM
FR 08:00-07:00PM
SA 10:00-04:00PM

Business Types: **Post Offices**

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Modify Search

Street	City	State <small>List</small>	Zip
<input type="text" value="91 Passaic Street"/>	<input type="text" value="Garfield"/>	<input type="text" value="NJ"/>	<input type="text"/>

Search within miles of this location

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Postal Inspectors
Preserving the Trust



Inspector General
Promoting Integrity

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Alternate Postal Locations To Buy Stamps

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Banco Popular 0.47 Miles

122 8th ST
Passaic, NJ 07055-7907

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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Cvs 0.52 Miles

281 Midland AVE
Garfield, NJ 07026-1714

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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Inserra Supermarkets 0.59 Miles

122 South ST
Passaic, NJ 07055-7314

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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Wachovia 1.09 Miles

2 S Main ST
Lodi, NJ 07644-2228

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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A & P 1.14 Miles

59 Outwater LN
Garfield, NJ 07026-3825

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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Pathmark 1.27 Miles

85 Ackerman AVE
Clifton, NJ 07011-1501

Business Types: [Alternate Postal Locations to Buy Stamps](#)

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A & P 1.31 Miles

4 Memorial DR
Lodi, NJ 07644-1623

Business Types: **Alternate Postal Locations to Buy Stamps**

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Cvs **1.45 Miles**

**295 Valley Blvd
Wood Ridge, NJ 07075-1245**

Business Types: **Alternate Postal Locations to Buy Stamps, [more...](#)**

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Cvs **1.58 Miles**

**572 Paterson AVE
East Rutherford, NJ 07073-1106**

Business Types: **Alternate Postal Locations to Buy Stamps**

[Map](#) | [Directions](#) | [What's Nearby?](#)

Stop & Shop **1.74 Miles**

**675 Paterson AVE
Carlstadt, NJ 07072-1601** Phone: (201) 842-9985

Business Types: **Alternate Postal Locations to Buy Stamps, [more...](#)**

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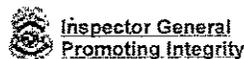
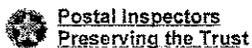
Modify Search

Street	City	State List	Zip
<input type="text" value="91 Passaic Street"/>	<input type="text" value="Garfield"/>	<input type="text" value="NJ"/>	<input type="text"/>

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: _____

2-2-02

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 2/02/06

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Other postal services:

- a. Entering permit mailings Yes No
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Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Lodi N35

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 2-2-06

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Hoboken

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: Feb 2006

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

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Postal Services	Daily	Weekly	Monthly	Never
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g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

PERANUS

Personal needs

Banking

LODI - GARFIELD

Employment

GAR.

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 7/2/06

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the _____ Post Office for each of the following:

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Other postal services:

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Nonpostal Services

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- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

Postal Customer Questionnaire

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- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: PAULISADE AVE

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 2-2-06

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Shared Reports My Reports My Subscriptions History List Preferences Search Help Logou

Retail > Shared Reports > RDM WOS Reports > WOS Earned - Actual Staffing Graph

File View Data Format Last update: 4/11/2006 12:49:47

(Custom)

All Metrics Values

Vertical bar Clustered Categories: 48 Series: 5

REPORT FILTER

Retail Unit In List (RITZ STATION:3328350263)

AND

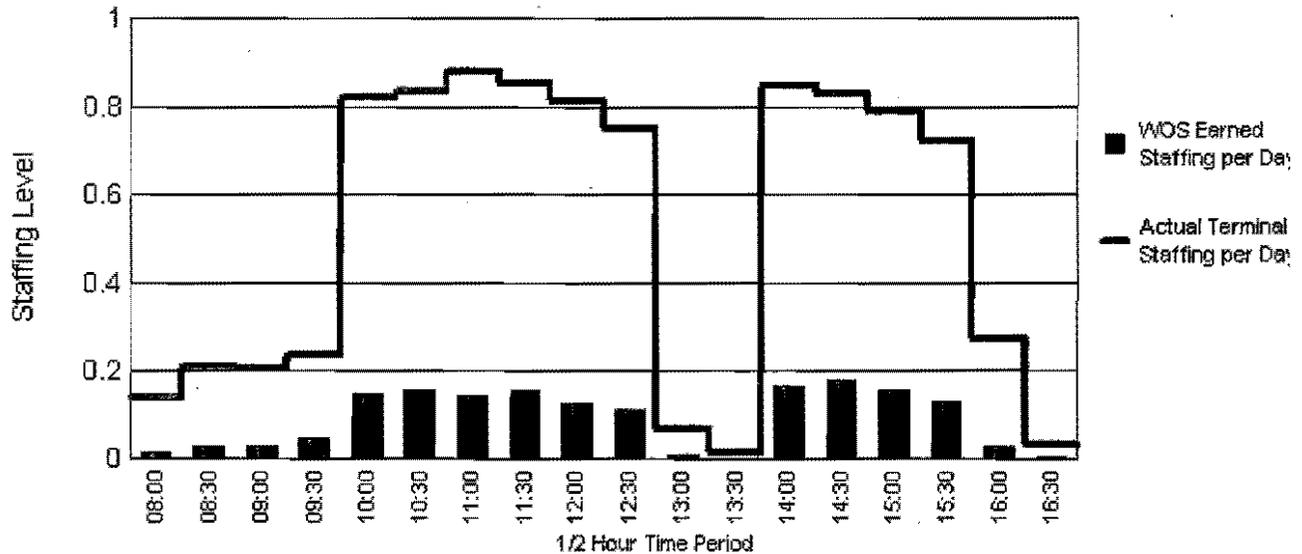
Month In List (Sep 2005, Aug 2005, Jul 2005, Jun 2005, May 2005, Apr 2005, Mar 2005, Feb 2005, Jan 2005, Dec 2004, Nov 2004, Oct 2004)

PAGE-BY: none

Data rows: 18 Data column

WOS Earned - Actual Staffing Graph

The Actual Staffing is based on activity at the Front Office Counters and th
Passport terminals ONLY



1/2 Hour of Day	Metrics	WOS Earned Staffing per Day	Actual Terminal Staffing per Day
08:00		0.0	0.
08:30		0.0	0.
09:00		0.0	0.
09:30		0.0	0.
10:00		0.1	0.
10:30		0.2	0.
11:00		0.1	0.
11:30		0.2	0.
12:00		0.1	0.
12:30		0.1	0.
13:00		0.0	0.

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