



March 13, 2006

DISTRICT MANAGER
CUSTOMER SERVICE AND SALES
PITTSBURGH DISTRICT
1001 CALIFORNIA AVENUE, ROOM 2001
PITTSBURGH, PA 15290-9996

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination
Observatory Station, PA 15214-9998

The final determination to discontinue the subject post office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office by the district.

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin post office change announcement form in its entirety and send it to this office (in triplicate). One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management for the post office change announcement. Please note that Headquarters Address Management will not announce any post office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System unit to make sure that the Address Management System (AMS) Report is updated according to existing Headquarters Address Management instructions.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination documents must be added to that record. Do not send them to Headquarters. The official record

should be archived at the district by the post office review coordinator after the post office change announcement has appeared in the Postal Bulletin.

Please contact this office and ask for Kim Matalik any time assistance is needed. She may be contacted on (202) 268-5083.

Thank you for your assistance.



Frederick J. Hintenach
Manager, Customer Service Operations

Enclosures (2)

cc: Vice President, Area Operations, Eastern Area
Headquarters Library
Headquarters Historian

FINAL DETERMINATION TO CLOSE
THE OBSERVATORY CLASSIFIED STATION
AND CONTINUE TO PROVIDE
CITY DELIVERY SERVICE

DOCKET NUMBER 15214

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Observatory, PA Classified Station and provide city delivery service administered by the Woods Run Carrier Annex, located three miles away. Service will be provided to curbside boxes installed by customers on the carrier's line of travel.

A review of the business activities of the Observatory Finance revealed that the office workload has declined and the office qualifies for service only four hours a day. Accordingly, the service hours were changed effective July 15, 2002 to 20 hours per week. Additionally, delivery and retail services are available at three classified stations located 3-4 miles away. Expanded window service hours are available at all three locations and one facility has a 24 hour lobby with an Automated Postal Center (APC). These other facilities will provide expanded window service hours, including Saturday hours, ample post office boxes, increased parking spaces and handicap accessibility.

The Observatory Station provides service 20 hours a week from 10 a.m. to 2 p.m. Monday through Friday to 27 post office box customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as registered, certified, insured, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Daily retail window transactions average 65. Office receipts for the last three years were; \$56,644.05 in 2004; \$74,661.27 in 2003; and \$116,285.75 revenue units in 2002. There are no permit mailers or postage meter customers.

When this final determination is implemented, delivery and retail services will be provided by city delivery emanating from the Woods Run Carrier Annex/Killbuck Finance Station, an EAS-21 level office located three miles away. Window service hours at Killbuck Station are from 7 a.m. to 9 p.m. Monday through Friday and 6 a.m. to 3 p.m. on Saturday. The Killbuck Finance Station offers 24-hour lobby with an Automated Postal Center. There are 104 post office boxes available.

Retail Services are also available at the Allegheny Station, located 4 miles away. Window service hours at Allegheny are from 8 a.m. to 5 p.m. Monday through Friday, and 8 a.m. to 12 noon on Saturday. There are 423 post office boxes available.

On March 8, 2005, 27 questionnaires were distributed to delivery customers of the Observatory Station. Questionnaires were also available over the counter for retail customers at Observatory Station. Sixteen questionnaires were returned. No responses were favorable, 12 were unfavorable, and 4 expressed no opinion regarding the proposed alternate service.

On May 5, 2005, representatives from the Postal Service were available at the Pittsburgh GMF, to answer questions and provide information to customers. Eight customers attended the meeting.

The following postal concerns were expressed on the returned questionnaires and at the community meeting:

1. **Concern:** Customers were concerned about vandalism to the Allegheny Observatory if a mailbox was installed due to close proximity to Riverview Park. The Observatory is also a Historical Landmark and there was concern in the installation of a mailbox would not be appropriate on the building.

Response: The Pittsburgh Postmaster personally drove up to review the area. It has been determined that Allegheny Observatory could benefit by curb line delivery. The carrier on that route can accommodate all delivery and when large parcels or accountable, the carrier will take items into office for delivery. If no one is available to receive items, a notice will be left in the mailbox.

2. **Concern:** Customers expressed concern that alternative access channels that are available to the public would give more reason to close all post offices in the future.

Response: There will always be a need for the Postal Service to remain viable. Although this office has shown a decline in business, other post offices are extremely busy. By providing alternative access, the postal service is accommodating convenience and availability into the busy lives of today's population.

3. **Concern:** Customers expressed concern over the need of post office box service for his business and what options were available.

Response: The manager of Kilbuck Station, which is located approximately 3 miles from Observatory Station, verified there are available PO Boxes for rent. Other benefits to the Kilbuck Station are that the lobby is open 24 hours, 7 days per week. The customers were very pleased to hear the additional availability to access their box mail and stated that since it is for their businesses, the hours would be more beneficial.

4. **Concern:** Customers inquired about the time-frame the review covered to start the consideration of possible discontinuance of the Observatory Classified Station.

Response: There is an eight week review that is done to determine generated revenue and transactions.

5. **Concern:** Customers felt that when the hours were cut back in July 2002, the hours were inconvenient which resulted in loss of business. Maybe the hours could be changed to promote more business, possibly be either later in the day, or split hours throughout the day.

Response: The hours were determined by WOS survey and proved to be the most beneficial to customers. Box customers need the early hours for early pick-up of their mail. The hours must coincide with clerk bids and labor issues are to be considered.

6. **Concern:** Customers feel that local senior citizens in the area rely on simple stamp purchases and this will be an inconvenience.

Response: The Stamps by Mail program will be a convenience to all customers, including senior citizens. The postal service order forms are incorporated in self-addressed, postage paid envelopes. Customers can obtain order envelopes from letter carriers, in post office lobbies, or by calling the local delivery unit to request the form. By completing the ordering form along with a personal check, the order can be mailed or given to their carrier. The stamp order will be filled and delivered with the next day's mail. Another resource available is 1-800-STAMP-24. Customers may order stamps and make purchases with major credit cards. This toll-free number is available 24 hours per day, 7 days per week. There is a service charge, and stamps are delivered by mail within 3-5 business days. The customers were unaware of these services and were very interested in the opportunity for convenience.

7. **Concern:** Customers inquired as to the hours being changed to accommodate working customers.

Response: The hours were determined by WOS survey and the current set hours were decided to be the most beneficial to a majority of customers. Along with the results of the survey, there are labor issues and employee scheduling which is all part of determining the hours of operation.

8. **Concern:** Customer inquired to the facts that were included in the survey letter regarding the review that revealed an average of 65 daily retail window transactions. Is that a low number of transactions.

Response: That number is extremely low and is an indicator that office workload has declined. This reduced workload suggests that the maintenance of an independent office at Observatory Station may not be warranted.

9. **Concern:** Customers inquired to the fact that the postal service does not work to make a profit and feels that the office should not be closed due to lack of profit. Customer questioned the economic savings to the proposed closing.

Response: Economic savings are only one of several factors considered. The postal service's primary goal is to service customers. Carrier service is more cost-effective than maintaining a postal facility.

10. **Concern:** Customer felt that if the hours were changed it would benefit local businesses, and inquired if the postal service would consider taking a customer survey regarding the need for better hours.

Response: The survey that is used is a survey run on our Point of Service (POS) system. This survey shows when the transactions occur and the revenue generated which determines the decision on hours of service.

11. **Concern:** Customer stated that the post office is a vital part of the community. They were wondering if they would be able to stop the closing, and what recourse they would have. Would it be worth their effort to get the neighborhood to rally?

Response: Right now we are at the fact finding phase of the process. There are steps that the postal service is mandated to follow. Additional reviews will be made at lower and upper levels of the Postal Service. The Vice President, Delivery and Retail, at USPS Headquarters in Washington, D.C. makes the final decision based on documentation in the official record.

12. **Concern:** Customer felt that a survey should have been given to every household in the entire community.

Response: The basic need was to have customers of the Observatory Station respond to the survey. All box customers and walk-in customers had the opportunity to submit the survey with personal comments.

13. **Concern:** Customer inquired as to exactly where is Postal Headquarters.

Response: Postal Headquarters is located in Washington, DC at L'Enfant Plaza. All customer concerns are going to be part of the docket that we submit to Headquarters.

14. **Concern:** Customer asked what the local businesses are doing for their mail. Their mail should be contributing to the Observatory Station for revenue.

Response: The local business does their own mailing by postage meter, or they have bulk mail that they run over to the General Mail Facility. The local businesses do not generally use the Observatory for any daily business mailings.

15. **Concern:** Customer stated that if the Observatory Station does close, they will be in need of box services. Will there be an available box to rent at the Allegheny Station, and is there a guarantee of availability?

Response: The manager of Allegheny Station assured the customer that there are available boxes for rent. In addition too available box services, the hours are 6:00 AM – 5:00 PM, which provide additional convenience to the current hours of 10:00 AM - 2:00 PM.

16. **Concern:** Customers were concerned about change of address procedures.

Response: Mail will be forwarded in accordance with postal regulations and change of address forms are available from the postal service. First Class Mail and "change service requested" mail will be forwarded. A change of address can also be done by accessing USPS.com.

17. **Concern:** Customer inquired about details of the Woods Run Station.

Response: Manager of the Woods Run Station provided details on delivery by the Woods Run Carrier Facility and on other finance offices including the Bellevue and Kilbuck Stations. Customers were also informed about the APC that is available in the Kilbuck Finance Office. Customers were very interested in the services of the APC in the 24-hour lobby.

18. **Concern:** Customer inquired about the possibility of an APC being placed in Observatory Station.

Response: Placement of an APC in Observatory Station would not be feasible. Placement of an APC requires usage of at least \$333.00 per day. Observatory Station does not generate enough revenue to justify that investment.

19. **Concern:** Customer inquired as to what "RD" means.

Response: That term addresses "rural deliveries." Since 9/11, addresses are being updated to be more specific to ensure easier location in the event of emergencies.

20. **Concern:** Customer inquired if the WOS surveys were going to continue and possibly have hours changed to split the day. Can more surveys be done?

Response: Due to labor issues, the hours cannot be split throughout the day. Surveys can be done anytime. Window transactions do not warrant another survey at this time.

21. **Concern:** Customers expressed the wonderful neighborhood experience of walking down the street and stopping in to visit with the clerk. All employees have been very nice to just talk to while doing business. The prior one in particular always provided excellent service. It was unfortunate when this employee was held at gunpoint during a robbery at the post office. The customers feel this forced the employee into retirement.

Response: We appreciate your views on the excellent service you have all received. The postal service prides itself on maintaining our high level of customer service and delivery standards at affordable prices.

22. **Concern:** Customers was concerned with an incident that occurred while she was a box holder. There was a family emergency and she had to leave town unexpectedly, unable to submit a hold notice. If her mail is being delivered to her home, there would be an accumulation and then possible vandalism/robbery if people know she is not home.

Response: The postal service has options available for hold notifications. You can either access USPS.com and submit a hold notice, put in a hold notification at the post office, or call 1-800-ASK-USPS and submit a hold notice. Customers were unaware of the alternatives the postal service has available and were very pleased.

23. **Concern:** Customer requested that a door-to-door neighborhood survey be conducted.

Response: If additional surveys are sent out, we will consider doing a door-to-door survey.

Some advantages to the final determination are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the post office to pick up their mail.
2. The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience. Additionally, Carrier pickup service is a convenience that eliminates customers from coming into the post office.
3. Customers opting for carrier service will have 24-hour access to their mail.
4. A savings for the Postal Service, which contributes in the long run to stable postage rates and savings for customers.
5. Customers opting for carrier service will no longer have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages to the final determination are:

1. The loss of a retail outlet in the community.
2. Meeting the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most postal transactions.
3. A change in mailing address. The community name and ZIP Code will continue to be used in the new address. However, a carrier route address will be assigned.
4. Customers who want post office box service at a different post office may experience a post office box fee increase. However, free service is available through carrier delivery.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Observatory Station is located in the incorporated city of Pittsburgh. The area is administered politically by a mayor and council form of government. Police and fire protection is provided by the city of Pittsburgh. The community is comprised of a wide range of residents, those who commute to work at nearby communities and those who work in local businesses.

There are two religious institutions in the community. Businesses include: Perry High School, magistrate's office, Allegheny Observatory, Gunn Co., Scott Pipitone Design, JohnTremulak, Dr. Adamchic, Byzantine Seminary & Church, Gazy Lazor Candies/Collectibles, French Creek Peanut Co., Observatory Hill Inc., Thomas Consulting Group, Leonard Adams/Melacom, Rivertree Christian Ministry, daycare center, and Medicine Shop. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Observatory Station will be available at the Kilbuck Finance Station. Government forms will also be available at the Kilbuck Finance Station.

The following nonpostal concern expressed at the community meeting and on the questionnaires::

1. **Concern:** Customers stated public parking in the area is an ongoing problem. The snorkel box was removed due to cars parking in front of it.

Response: With the other post office locations available locally, parking is much more convenient for customers.

Based on the information the postal service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

To help preserve community identity, the community's name and ZIP Code will be retained in the mailing address. It will continue to be listed in the National Five-Digit ZIP Code and Post Office Directory.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes that this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The part-time flexible clerk will be utilized at the Allegheny Station and maintain similar hours of work. There is no full-time position that will be impacted by closing the Observatory Finance Station. No other employees will be adversely affected.

IV. ECONOMIC SAVINGS

The postal service estimated an annual savings of \$36,985.00 with a breakdown as follows:

Clerk Salary (PTF PS-5, Min, No COLA)	\$22,919.00
Fringe Benefits @ 33.5%	7,563.00
Rental Costs, Excluding Utilities	+ 6,603.00
Total Annual Costs	\$37,085.00
Less Annual Costs of Replacement Services	- 100.00
Total Annual Savings	\$36,985.00

V. OTHER FACTORS

The postal service has identified no other factors for consideration.

V. SUMMARY

The Postal Service has determined to close the Observatory Station, PA and provide city delivery service administered by the Woods Run Station, located three miles away. City delivery by carrier is available for all customers. Service will be provided to curbside boxes installed by customers on the carrier's line of travel.

Workload has declined and the small number of customers served, minimal daily transactions, and close proximity of two other post offices within a 3-4 mile radius indicate that city delivery service will provide a maximum degree of effective and regular service to the community.

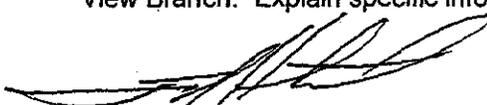
The Observatory Station provides 20 hours of window service per week to 29 customers. Daily retail window transactions averaged 65. There are no permit mailers or postage meter customers.

Carrier service will continue to provide effective and regular service to the community. There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. Customers opting for carrier delivery will have 24-hour access to their mail. To help preserve community identity, the community name and ZIP Code will be retained in the mailing address. The Postal Service will save an estimated \$36,985 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most postal transactions.

Taking all available information into consideration, the postal service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

Notify customers of the permanent discontinuance of the Observatory Classified Station and advise them of the hours of operation and services available at the Killbuck, Allegheny, West View Branch. Explain specific information on address changes and why the change is necessary.


Frederick J. Hintenach
Manager, Customer Service Operations

3/13/06

Official Record Index

Item No.	Description	Date Entered into Record
1.	Request/approval to study for discontinuance	2/7/05
2.	Highway map with community highlighted	2/18/05
3.	Cover letter, questionnaire, and enclosures	3/8/05
4.	Memo to Record - questionnaire availability	3/21/05
5.	Memorandum to Manager on Instructions regarding Community Meeting information to Customers	4/22/05
6.	Customer invitation letter to Community Meeting	4/22/05
7.	Community Meeting Response Notice	4/22/05
8.	Inspection Service vandalism report	4/25/05
9.	Returned customer questionnaire and USPS response letters	4/26/05
10.	Memorandum to SSA on Instructions on Survey	4/28/05
11.	Memo to Record - Survey information verification	4/28/05
12.	Customer Response to Attend Community Meeting	5/4/05
13.	Analysis of questionnaires	5/4/05
14.	Community Meeting Roster	5/6/05
15.	Community Meeting Analysis	5/12/05
16.	Window Transaction record	5/17/05
17.	Record of incoming/dispatched mail	5/17/05
18.	Demographic and Income Profile	6/1/05
19.	Classified Station/Branch Discontinuance Checklist	6/8/05
20.	Station/Supervisor Workload Credit Worksheet	6/10/05
21.	Form 4920, Post Office Closing--Fact Sheet (with past three years walk-in revenue)	6/17/05
22.	Transmittal to Vice President, Delivery and Retail, from District Manager, Customer Service & Sales	6/27/05
23.	Proposal Checklist	6/27/05
24.	Proposal exhibit	7/5/05
25.	Instructions to Manager to post proposal	7/5/05
26.	Invitation for comments exhibit	7/5/05
27.	Comment form exhibit	7/5/05
28.	Notice to Customers on changes to official document	7/5/05
29.	Confirmation of Proposal Posting from Managers	7/12/05
30.	Instructions to Manager to remove proposal	9/6/05
31.	Round-dated proposals and invitations to comments under internal consideration	9/10/05
32.	Customer comments and USPS response letters	11/4/05
33.	Analysis of comments	11/7/05



DOCKET NO. 15214
ITEM NO. 38
PAGE 1

November 14, 2005

VICE PRESIDENT DELIVERY AND RETAIL
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-561

RE: OFFICIAL RECORD
OBSERVATORY STATION 15214-9998
DOCKET NUMBER 15214

Enclosed for your review and approval is the official record to discontinue the Observatory Station; Pittsburgh PA 15214-9998.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by other stations/branches in the local area.

Refer questions about this Post Office discontinuance to Paul Ernst, Customer Service Support Supervisor, at 412-359-7843.

Keith J. Beppler
District Manager/Lead Executive
Pittsburgh Performance Cluster

ENCLOSURES: One copy of record
Headquarters' acknowledgement of receipt of official record
Self-addressed envelope

CC: Vice President; Allegheny Area (W/O Enclosures)

John Price
/



November 14, 2005

MEMO TO THE RECORD

**RE: CERTIFICATION OF THE RECORD
OBSERVATORY STATION 15214-9998
DOCKET NUMBER 15214**

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "Keith J. Beppler".

Keith J. Beppler
District Manager/Lead Executive
Pittsburgh Performance Cluster



November 10, 2005

KEITH J. BEPLER
DISTRICT MANAGER/LEAD EXECUTIVE
PITTSBURGH PERFORMANCE CLUSTER

RE: OFFICIAL RECORD
OBSERVATORY STATION 15214-9998
DOCKET NUMBER 15214

Enclosed is the original and one copy of the official record concerning the closing of the Observatory Station; Pittsburgh PA 15214-9998.

Following your review, please retain the original record for district files and forward the copy with original photographs to the Vice President, Delivery and Retail, at Headquarters with the attached cover memo.

A completed proposal checklist is included in the record.


Richard L. Sekinger
Postmaster

ANALYSIS OF 60-DAY POSTING COMMENTS

1. Number of comments returned:

Favorable comments: 0
Unfavorable comments: 25
No opinion expressed: 0
Total comments returned: 25

2. The following postal concerns were expressed:

Concern: Customers expressed concern about limited hours of operation at the post office.

Response: Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

Concern: Customers asked why their post office was being discontinued while others were being retained.

Response: Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. The following non-postal concerns were expressed:

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

Concern: Customers expressed concern about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

Concern: Customers expressed concern about growth in the community.

Response: The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

Concern: Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern: You questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility.

Concern: Customers want the post office to remain the same.

Response: By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

Concern: Customers feel loss of a post office would have a detrimental effect on business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern: Customers feel the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Return surveys to:
US Postal Service, Pittsburgh
Consumer Affairs Office
1001 California Avenue
Rm. 2071
Pittsburgh, PA 15290



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.



i. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

ii. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

THE POST OFFICE HAS ALWAYS BEEN AN INTEGRAL PART OF COMMUNITY AND A KEY PART TO ITS IDENTITY.

iii. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer _____ Signature of Postal Customer _____
Mailing Address _____
City, State, and ZIP Code _____ Date _____

ADDITIONAL CONTACTS:

Mr. Richard Sekinger
Postmaster, Pittsburgh
1001 California Avenue, Rm. 2012
Pittsburgh, PA 15290



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You expressed concern about the limited hours of operation at the post office.

Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

i. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

ii. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

iii. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Observatory Post office hours is inconvenient.

[Redacted Name of Postal Customer] Signature of Postal Customer

[Redacted Mailing Address]

Mailing Address

PGH, PA. 15214
City, State, and ZIP Code

9-3-05
Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Return surveys to:
US Postal Service, Pittsburgh
Consumer Affairs Office
1001 California Avenue
Rm. 2071
Pittsburgh, PA 15290

Optional Comment Form

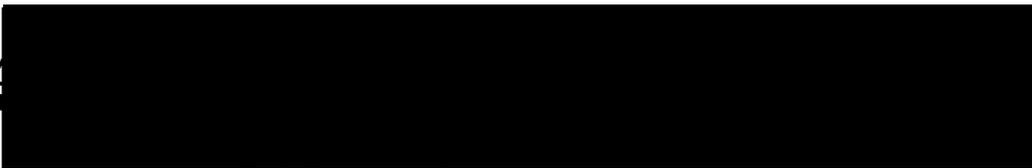
Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Its Closer & more convenient for the Senior Citizens.

Name 

Mailing Address

Pgh, Pa. 15214-2631 8/20/05

City, State, and ZIP Code

Date

ADDITIONAL CONTACTS:

Mr. Richard Sekinger
Postmaster, Pittsburgh
1001 California Avenue, Rm. 2012
Pittsburgh, PA 15290



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You asked why your post office was being discontinued while others were retained.

Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

You expressed concern about growth in the community.

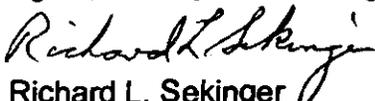
The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

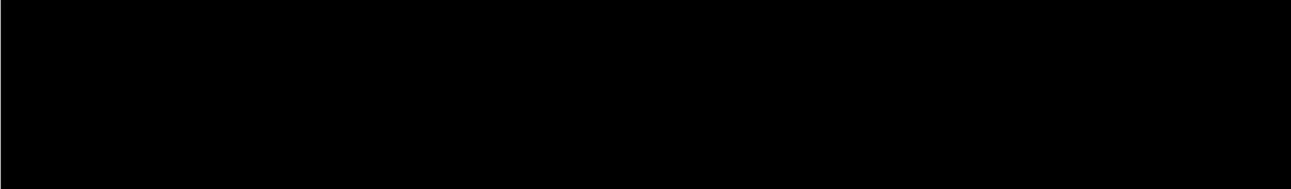
Possibly less regular + less effective due to change.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

At this point in the equation, subtracting the post office from the Observatory Hill community is just that — a minus to the community. By removing our post office you slowly drain the vitality and livability from the streets of our community. Thanks

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Why not close one of your other, local stations and allow that revenue + traffic to channel through the Observatory Hill office



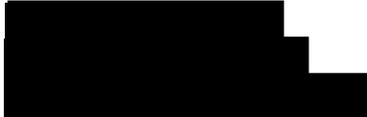
Mailing Address

PGH PA 15214
City, State, and ZIP Code

8/17/05
Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You questioned the economic savings of the proposed discontinuance.

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Closing the Post Office would require me to put extra effort & cost to obtain counter service.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Closing would downgrade our community

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

By closing, the savings would be minimal, as the present clerk would work at other sites, only a reduction due to rental fees would be valid. Extending the hours would greatly expand transactions



Mailing Address

PITTSBURGH, PA 15214
City, State, and ZIP Code

9/8/05
Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You expressed concern about the limited hours of operation at the post office.

Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



1993
Pittsburgh
15214

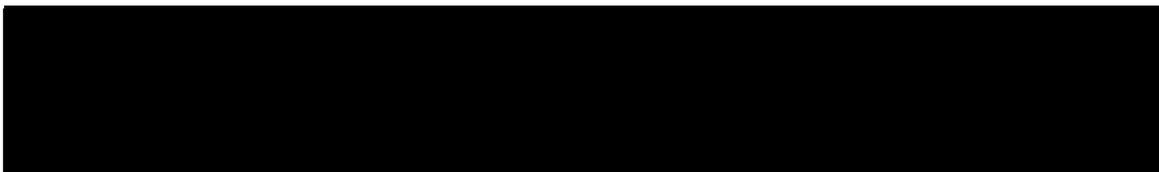
Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *I think that the post office should be open longer hours instead of 10-2.*

II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *I think that it would be bad for the elderly people which there are around here. Also for the teachers.*

III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *I think it could be open longer hours than it has now.*



Mailing Address

Pgh, PA 15214

City, State, and ZIP Code

Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

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Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

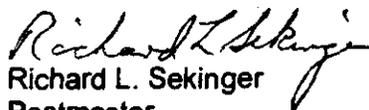
You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

You questioned the economic savings of the proposed discontinuance.

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Return surveys to:
US Postal Service, Pittsburgh
Consumer Affairs Office
1001 California Avenue
Rm. 2071
Pittsburgh, PA 15290



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MANY CUSTOMERS, ESPECIALLY SENIOR CITIZENS, WOULD HAVE A DIFFICULT TIME TO HAVE POSTAL SERVICES.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

RETURN HOURS TO 8 HOUR SERVICE SINCE RENT & UTILITIES WOULD NOT INCREASE & FULL SERVICE WOULD INCREASE USE.



PITTSBURGH, PA 15214-2631 8/20/05
City, State, and ZIP Code Date

ADDITIONAL CONTACTS:

Mr. Richard Sekinger
Postmaster, Pittsburgh
1001 California Avenue, Rm. 2012
Pittsburgh, PA 15290



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



1992
Pittsburgh
1 Ave.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

We will have to travel further for postal service - for the many elderly and those without cars - this is a hardship.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The more services that are taken away the more you impact the vibrancy of the community.

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.



Mailing Address

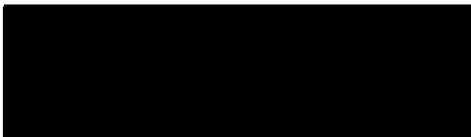
Pittsburgh PA 15214

City, State, and ZIP Code

Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

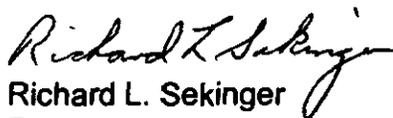
At this time, the following is offered in response to address your concerns.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It is a real convenience to be able to get stamps and money orders at this location.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

There are a lot of senior citizens in the neighborhood who rely on the post office staying open

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.



[Redacted Address Block]
Mailing Address

Pgh Pa 15214
City, State, and ZIP Code

6-27-05
Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You want the post office to stay the same.

By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.

Richard L. Sekinger
Richard L. Sekinger
Postmaster



Observatory Finance Station

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The present post office is very convenient and reasonably crowded

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please keep it open!



Mailing Address

Pittsburgh PA 15214 July 15, 2005
City, State, and ZIP Code Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You feel the loss of a post office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You expressed concern about the limited hours of operation at the post office.

Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Customer Services
General Mail Facility
Rm 201
1001 California Ave.
Pittsburgh, PA 15290-
9998



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

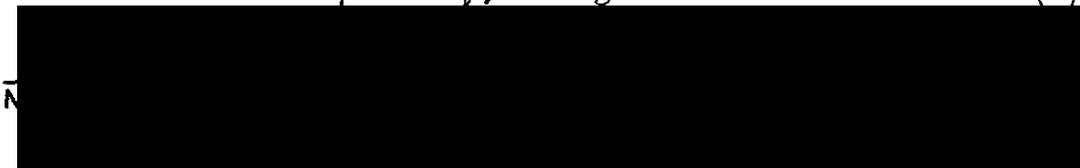
A lot of people here have to rely on public transport - i.e. have no car. This will make it harder for ~~people~~ people to utilize the postal service.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

That whole area at the intersection is finally taking off again - the closure would be a blow to this community revitalization that is now going on.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I based my decision to move into this neighborhood on the fact that I would have that post office just one block away. Now I will have to drive!



Mailing Address
Pittsburgh, PA 15214
City, State, and ZIP Code

9/7/05
Date



November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You feel the loss of a post office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

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Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Don't know - We have delivery service
It would very much affect residence who had
D & Lopez for years would be affected

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very much. Hours 10 AM to 2 PM. eliminate people
in the working field. Closed Saturdays. Convenience for
elderly. This post office isn't always stocked with
23rd cards.

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

How can you do without a service you had for
well over 50 years. It's all the business
in Observatory. Will we do need this service.
Holidays your standing ex line - How can you close this facility


Mailing Address

PITTSBURGH PA 15214

City, State, and ZIP Code

9/2/05

Date



November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

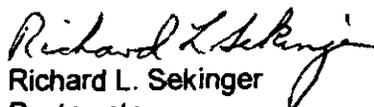
You expressed concern about the limited hours of operation at the post office.

Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

You feel the post office should remain open since they paid taxes.

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



1993
Pittsburgh
15214

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

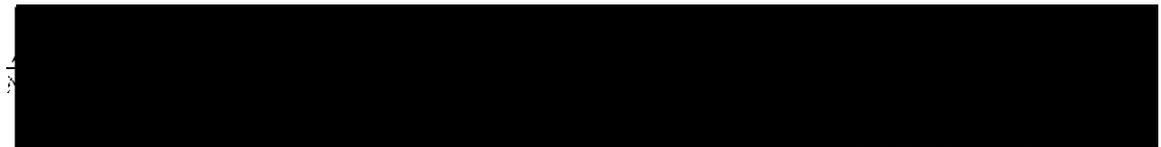
I am close to 83 yrs. of age and have lived at my present address since February 1952 (53 yrs.) and have loved it in this neighborhood. I was close to all conveniences until recently. Everything that we love is slowly disappearing and I don't like it. On Nov 2, 2004 I went to vote and fell and after many months of therapy I hobble with help of cane. Very difficult getting around.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be too difficult for me to get to a nearby Post Office without taking 2 buses each way & very inconvenient. Feel like this City is going haywire. Keep our P.O. here! Please!!

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please keep our Post Office on Observatory Hill OPEN. The city keeps raising our rates and giving us less & less services. Our whole life style is being threatened.



Mailing Address

Pittsburgh, PA 15214-
City, State, and ZIP Code

8-17-05
Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I use this postal office if not once maybe twice a week, closing this sm. Post Office on Piquette Ave. would be more of a inconvenience.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

A close P.O. is always great for the neighborhood because some people walk to it. The P.O. at Morningside and Northside is too far for most people and inconvenient for some.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Your people already took away some mail boxes in our area. I have to go over a mile to mail my mail.



Mailing Address

Pgh PA 15214

8-22-05

City, State, and ZIP Code

Date



November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

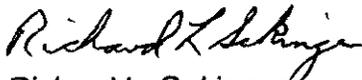
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Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



24th Street
PA 15214
1992

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

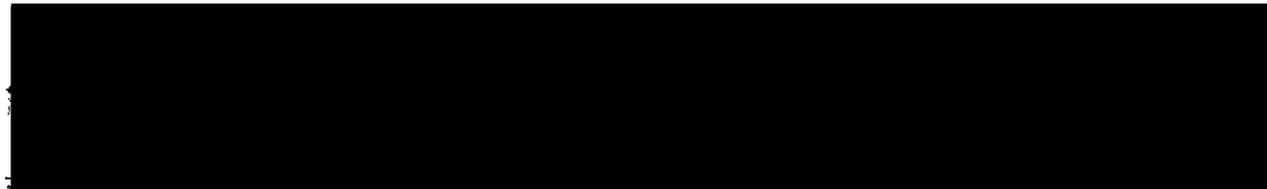
IT WOULD BE A HARDSHIP TO TRAVEL TO EITHER WESTVIEW OR GMF ON CALIFORNIA AVE. WHICH IS IN A BAD NEIGHBORHOOD.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

A LOT OF SENIORS WOULD SUFFER ALOT DON'T HAVE CARS AND WOULD NEED TO TAKE A BUS TO WESTVIEW P.O.

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

THIS WOULD BE BAD FOR OUR NEIGHBORHOODS IF THIS P.O. WOULD CLOSE



Mailing Address

PGH. PA. 15214

City, State, and ZIP Code

8/17/05

Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

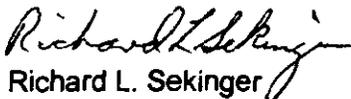
You expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

You expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

As Dean of the Seminary I rely on having postal facilities nearby for communication. I can walk to Obs Hill in half the time it would take to drive to Westview, Northside or Ms Knight.

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Observatory Hill lacks an infrastructure. The Post office is one of the few basic services one can walk to. Much of the neighborhood is elderly and cannot / should not drive. The departure of our Post office would remove one of the last few "anchors" for the neighborhood.

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

NO A
[Redacted]

Mailing Address

[Redacted]

Pittsburgh PA 15214 2229

Date

July 13, 2005



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service. Additionally, you expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens, those who face special challenges, and those who do not wish to travel to a post office. The carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

You expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You feel the loss of a post office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Sharyn Kuebbing
 PO Box 76011
 Pittsburgh, PA 15214-0011



Optional Comment Form

During the early decades of the 20th century, Miccosukee-Seminole women in Florida developed a unique style of patchwork clothing. They used hand-operated sewing machines to piece together brightly colored cotton shirts and dresses, and they outfitted dolls made for the tourist trade in miniature versions of these traditional garments. This male doll, made circa 1935, wears a man's foksikco.bi, or big shirt.

National Museum of the American Indian
 Washington, D.C.

Following are comments I wish to make concerning the proposed discontinuance of the Ob Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

STAMPS bought when I want... Example I give my grandchildren in N.Y., VA., MI. lessons about stamps - example taped above, and on your envelope. I send the whole picture stamps on packages when you have them. THIS IS ON MY WAY TO THE STORES I SHOP AT SAVING ON GAS - ONE TRIP! I DO NOT DRIVE NEAR THE AGH-USPS OR KILBUCK. I CAN TAKE OFF WITHOUT HAVING TO TURN IN A YELLOW CARD TO HOLD MY MAIL; I DON'T ALWAYS HAVE TIME TO

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

EVIDENTLY THE SENIORS WOULD NEVER MAIL PACKAGES IF THEY HAD TO GO BY BUS TO ANOTHER POST OFFICE AS EASY AS IT WOULD BE TO GO SHOPPING AT WESTVIEW AND MAIL A PACKAGE. YOU CAN'T ALWAYS BRING PEOPLE INTO THE NEW CENTURY EVEN THOUGH THEY'VE HAD 5 YEARS. IT IS AMAZING HOW MANY PEOPLE NEVER DRIVE AND DEPEND ON EVERYTHING BEING NEAR BY.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

THE OBSERVATORY HILL POST OFFICE WAS AN IMPORTANT PART OF THE COMMUNITY... along with the drug store, bank, hair dresser, senior center, thrift shop, doctor, and several churches. Just lacks a grocery store.

Mailing Address

PITTSBURGH, PA 15214-0011

City, State, and ZIP Code

7/21/05

Date



November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

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I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

General Mail Facility
Rm 20
1601 California Ave
Pittsburgh, PA 152
1998



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I depend on having the OBSERVATORY Hill Station ALOT. I CAN WALK TO THE POST OFFICE AND USE IT ALMOST EVERY DAY. A LOSING THIS POST OFFICE WILL HAVE A VERY NEGITIVE EFFECT ON THE NEIGHBORHOOD.

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The people who do not have cars depend on this post office for NOT ONLY MAIL AND STAMPS BUT FOR THE POST OFFICE BOXES. ESPECIALLY THE SENIOR CITIZEN. IF THIS OFFICE CLOSES PEOPLE WILL HAVE TO TAKE BUSES TO WEST VIEW OR TO THE DANGEROUS NEIGHBORHOOD OF THE POST OFFICE ON CALIFORNIA AVE. SOME PEOPLE WILL NOT BE ABLE TO DO THIS

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I HAVE LIVED HERE 25 YEARS AND BOTH MYSELF AND MY NEIGHBORS DEPEND ON THIS BRANCH EXTENSIVELY. IT IS A MISTAKE AND A BAD DECISION TO CLOSE THIS BRANCH FOR OUR COMMUNITY.



Mailing Address

Pg PA 15214
City, State, and ZIP Code

8/12/05
Date



November 4, 2005

JANE M SESTRIC
121 RICHEY AVENUE
PITTSBURGH PA 15214

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

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You want the post office to stay the same.

By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Return surveys to:
 US Postal Service, Pittsburgh
 Consumer Affairs Office
 1001 California Avenue
 Rm. 2071
 Pittsburgh, PA 15290

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I often walk to the Observatory Station to buy stamps and post packages. Usually I buy padded envelopes too. I need a post office here for quick purchases. Your Express Mail is affordable. Lack of a branch would force me to

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We have too few services available now. Don't take away an important service that is used daily. Many seniors, young families & local organizations rely on this branch. Losing it would really hurt our community.

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The Observatory Hill - Summer Hill areas are full of "at home" folks, both seniors and young families. The post office here is very important -- a vital means of communication!

Name



Mailing Address

Pittsburgh PA 15214 8 Sept 05

City, State, and ZIP Code

Date

ADDITIONAL CONTACTS:

Mr. Richard Sekinger
 Postmaster, Pittsburgh
 1001 California Avenue, Rm. 2012
 Pittsburgh, PA 15290



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

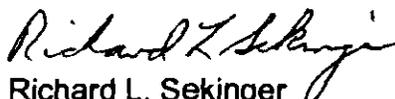
At this time, the following is offered in response to address your concerns.

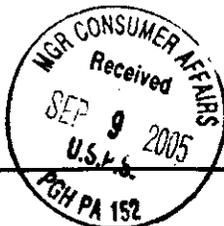
You want the post office to stay the same.

By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service.

Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster



Return surveys to:
 US Postal Service, Pittsburgh
 Consumer Affairs Office
 1001 California Avenue
 Rm. 2071
 Pittsburgh, PA 15290

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

Proposal = Closing O.F.S.

I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

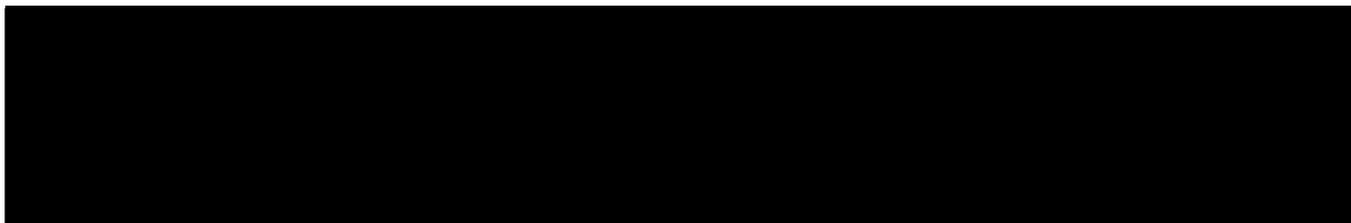
I DO BUY STAMPS OFTEN AT THIS STATION AS A PART TIME, SEMI RETIRED PERSON I NEED TO BUY STAMPS AND SEND PACKAGES A COUPLE TIMES EVERY WEEK. I NEED & WANT TO WALK TO MY POST OFFICE. I WOULD NOT BE ABLE TO POST MAIL AS OFTEN

II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WITHOUT THIS BRANCH, THIS IS A VERY NECESSARY SERVICE. THE COMMUNITY INCLUDES ALL TYPES OF PEOPLE... all ages. Many rely on public transportation, CLOSING THIS STATION WOULD BE A SERIOUS ISSUE - A TRUE NEGATIVE FOR A COMMUNITY THAT WANTS TO PRESERVE ITS BUSINESS CORE.

III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I HAVE A LARGE FAMILY AND WANT TO WRITE THEM OFTEN. DON'T TAKE OUR POST OFFICE FROM US. IT IS NEEDED AND USED.



Pittsburgh PA 15214

City, State, and ZIP Code

Date

ADDITIONAL CONTACTS:

Mr. Richard Sekinger
 Postmaster, Pittsburgh
 1001 California Avenue, Rm. 2012
 Pittsburgh, PA 15290



November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service. Additionally you expressed concern about senior citizens.

Carrier service is beneficial to many senior citizens, those who face special challenges, and those who do not wish to travel to a post office. The carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You feel the loss of a post office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

You expressed concern about the limited hours of operation at the post office.

Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster



Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. All unfavorable;

Delay concerns - Not always possible to anticipate needs for stamps, or for sending registered mail, certified mail or for package mail which could lead to critical delays. Having the Post Office remain would eliminate these problems.
Safety concerns - In severe winter conditions can walk to the Post office to satisfy mail needs rather than risk unsafe driving in the hilly terrains of this area to go to more distant post offices

II. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. All unfavorable. In addition to

the delay & safety concerns stated in I, the proposal impacts respect mailing for churches (The Perrysville Ave Assembly of God, River View U.P. Mt Zion Lutheran, Incarnation Catholic, Evergreen Road Seventh Day Adventist & the Rose of Sharon Presbyterian), educational facilities (Perry Traditional Academy, Incarnation Catholic grade school, Chatham grade school, The Byzantine Seminary, University of Pgh. Programs at Allegheny observatory, the East St. Child Care center) & local business (such as the medical offices, a newly established business on Perrysville Ave including architects, engineers & draftsmen, National City Bank Parkvale Savings Bank, the future WPAI studios to be built on a 17 acre site off Perryman Rd, the Medicine shop, a postage supply store, a chiropractic office, two beauty shops & two funeral homes)

III. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. The proposal does not consider

the future development and construction as stated in II and as made possible by undeveloped land in adjacent Summer Hill. If the Post office were open from 2:00 PM to 6:00 PM instead of 10:00 AM to 2:00 PM the parking problems would be significantly reduced due to Perry Traditional Academy hours of being open & the Post office could more effectively serve the neighborhood. Notices of intent to close & comment forms were not given to letter carriers for neighborhood delivery & thus many comment forms will not be obtained. Closing the Post office will remove at least an 80 year old landmark

Name of Postal Customer

Signature of Postal Customer

Mailing Address
114 Richey Ave
Pgh. Pa 15214

City, State, and ZIP Code

9/3/05

Date



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service.

At this time, the following is offered in response to address your concerns.

You want the post office to stay the same.

By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

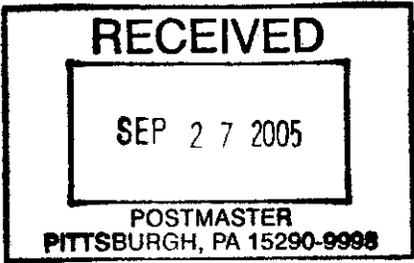
You feel the post office should remain open since they paid taxes.

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Karen Scott



Mr. Richard Sekinger, Post Master
1001 California Avenue, Room 2012
Pittsburgh, Pa 15290

September 26, 2005

Postmaster,

Please help us to keep the Observatory Hill Post Office open. The hours of the Post Office were lessened and now we are told that the Post Office will be closed because there are fewer transactions.

Postal Service is a Tax Payers right; it is not a profit making business. This is a necessary community service.

If a copier machine were put in the office and if hours were expanded transactions would pick up. Also parking is an issue. People park illegally so that those of us trying to use the Post Office can't always park. If tickets were given for illegal parking more people could use the Post Office.

We have also been told that the Post Office is open on Saturday for those of us who can't use it from 10-2 weekdays. Those of us that have tried to go on Saturday have always found the Post Office closed.

Thank you for considering the matter.





November 4, 2005

[REDACTED]

Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You expressed concern about growth in the community.

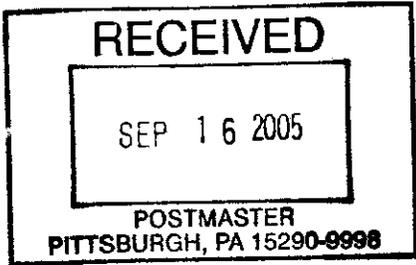
The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You questioned the economic savings of the proposed discontinuance.

Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.

Richard L. Sekinger
Richard L. Sekinger
Postmaster



September 14, 2005

Postmaster
1001 California Ave
Room 2012
Pittsburgh, PA 15290

Dear Mr. Richard Sekinger:

Following are the comments we wish to make concerning the proposed discontinuance of the Observatory Hill Finance Station Post Office for the United States Postal Service.

We strongly believe the closing of this station would have an unfavorable impact on our postal services. In lieu of walking to the postal station for our postal transaction, we would be left with no other option than driving for at least 6-8 miles round trip in order to utilize the Post Office's window services.

As new parents in the neighborhood, we have appreciated being able to walk with our child to the Observatory Hill Finance Station Post Office. We feel it only strengthens our sense of community when we are able to utilize our neighborhood services, and would be sorely missed if not present.

There is a national understanding that postal service is a taxpayer's right, and not a profit making business. We're to understand that the savings to the post office would be a mere \$6,603 plus utilities. The residents of Observatory Hill would be expending more than that in transportation costs to access other Postal facilities.

Our opinion is that the Observatory Hill Finance Station Post Office should remain open for business.

Sincerely,



cc Rep. Michael Doyle, Senator Rick Santorum, Senator Arlen Specter, Observatory Hill Inc.

cc: Rick
Consumer Affairs } original to
~~Blaine~~ Kaven



November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

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You expressed concern about growth in the community.

The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

You feel the loss of a post office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the Observatory Finance Station.

- I. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

See Attached

- II. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

See Attached

- III. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

See Attached

[Redacted Signature Line]

Name of Postal Customer

Signature of Postal Customer

[Redacted Address Line]

Mailing Address

[Redacted City, State, and ZIP Code Line]

City, State, and ZIP Code

Date

July 20, 2005

To Whom It May Concern:

I am responding to the "Optional Comment Form" regarding the discontinuance of the Observatory Station. Enclosed is a copy of the letter I sent when the initial survey was distributed because it covers some key points. But I also wanted to add a few more.

Closing this station would be detrimental to the neighborhood. Anytime there are closures, leaving empty stores it has a negative effect on an area. This neighborhood already has too many empty and run down storefronts and homes as is.

The [REDACTED] along with some others have added to the value of the neighborhood with the renovation and expansion of their businesses, and it appears that others are beginning to do the same. It would be a shame if these efforts were counter acted by closures. One always seems to lead to others.

The expansion of businesses can only mean an even bigger need for the post office in the neighborhood, not to mention the numerous residents that depend on the convenience of this neighborhood office.

On behalf of [REDACTED], their business, [REDACTED] and all their employees, I ask that you seriously consider leaving the Observatory Station open.

[REDACTED]

[REDACTED]

March 10, 2005

Postmaster

Re: Observatory Hill Post Office

As a business located in the Observatory Hill community, I am responding to your survey in regards to the closing of the OHI Post Office. We here at [REDACTED] greatly depend on this office and feel that it would be a tremendous loss to the community to close this neighborhood Post Office.

It is very convenient to our business to have the Post Office so close as we do use it on a daily basis. Although the other Post Offices are not far, this is within walking distance and not only saves us time but also money by being so close.

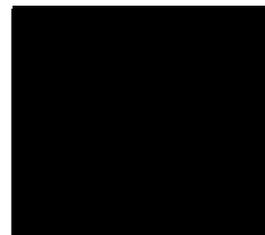
The owners, [REDACTED], are very much into supporting the community in which they live and run their business. Our employees find it a wonderful perk to their jobs to have a Post Office so close and convenient for their personal packages and mail needs as well.

I encourage you to consider keeping the facility open. I am sure you have looked at just about every contingency, but I would like to suggest possibly extending the hours even just one hour. On many occasions I have been busy and not able to make it there before closing, an extra hour would make a world of difference.

I would also encourage you to survey the walk in customers about the possibility of closing the office or even on the hours of operation. I was told that only the box holders were filling out the survey, which is not fair to those that depend on the other services offered.

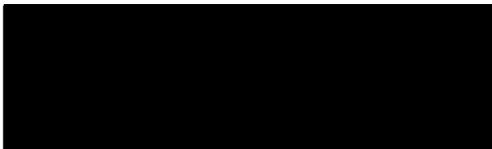
We here at [REDACTED] hope that the Observatory Hill Post Office will remain open.

Thank you,
[REDACTED]





November 4, 2005



Thank you for taking the time to submit your comments on the proposal to close the Observatory Station; Pittsburgh PA 15214-9998. Your comments are appreciated and will be carefully considered as the matter is reviewed further in my office and at higher levels of the Postal Service. At this time, the following is offered in response to address your concerns.

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Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

You feel the post office should remain open since they paid taxes.

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

You want the post office to stay the same.

By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

I realize that with change there is always concern. We are confident that you will still be provided with effective and regular service. Again, thank you for taking the time to submit your concerns.


Richard L. Sekinger
Postmaster

Richard L. Sekinger
Postmaster, Pittsburgh

I am a resident of Observatory Hill, and am writing to voice my comments about your written proposal [docket number 15214]. Some items in your proposal are valid, while others are not. I will dwell on the latter.

- 1. In the second paragraph, you state "Post Office box and retail services are available at 3 stations located 3-4 miles away." In succeeding paragraphs, you list only 2 stations that are available for retail services – Allegheny Station and Kilbuck Station.**
- 2. Don't we already have city delivery service, provided by the Woods Run Station? The city delivery service is unable to furnish those services that are only available at a retail post office location. To use these services would require automobile or bus transportation, as it too far to walk to these other locations. Also, I do not believe that window ~~services~~ services are available on Saturday at the Observatory Station.**
- 3. Re: 27 questionnaires distributed to box customers at Observatory Station. They were also available over the counter. A total of 16 questionnaires were returned. Isn't this a rather meager and embarrassing response?**
- 4. Re: An invitation for public comment was posted at the Observatory Station. On May 5, 2005, representatives from the Postal Service were available to answer questions and provide information to customers. Eight [8] customers attended the meeting. This "community meeting" was poorly advertised, as witnessed by only 8 members were present. Is this another embarrassment?**
- 5. The bulk of the written proposal consisted of the "minutes" of that meeting, where concerns and responses were listed.**
- 6. Re: Items #5 and #7 - - hours were determined by a WOS. Where and when was this survey conducted? What specific labor issues and employee scheduling issues are involved?**
- 7. Re: Item #9 – profit. The U.S. Congress has decreed that NO post office will be closed because it is not making a profit. End of argument!**
- 8. Re: Item 12 – Your survey. Your efforts to have customers at the Observatory Station respond to the survey was very inadequate. As evidence, you received only 16 responses, some from box customers and an undisclosed number of retail customers.**

Retail customers, generally, do not linger or even look at the bulletin board.

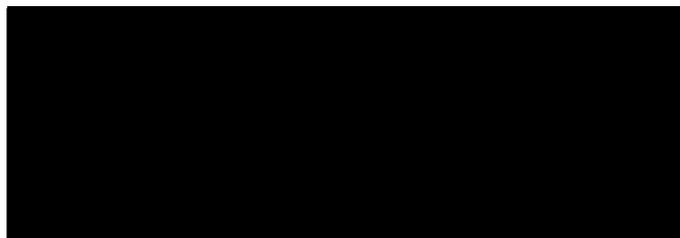
II. Effect on Community - - Re: your list of businesses and religious institutions in the community:

- a. You state there are two religious institutions in the community. False. There are 5 or 6.**
- b. Businesses listing - some are valid, others not**
 - 1) Magistrates office - not a business**
 - 2) Allegheny Observatory - not a business**
 - 3) Dr. Adamchic - his dental office has been closed and he has been deceased for many years.**
- b. Parking problems - Yes, parking problems do exist at times.**

III. Re: Economic Savings - Your estimate of annual savings of \$37,085.00. The first two items are connected to the "clerk salary" and "fringe benefits." Is it not true that, if this facility is to be closed, that the clerk will be employed at some other facility? If so, there are no savings. Your true savings are only from rental costs and utilities. Thus, your figure of annual savings seems to be invalid.

I trust this information will be taken into account. The community is planning a response to alter or cancel the proposed closing.

Yours,



POSTMASTER



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date: September 10, 2005

Postal Customers of the Observatory Finance Station:

The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Observatory Finance Station, which was posted July 11, 2005 through September 9, 2005. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Observatory Finance Station who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, D.C.

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

cc: Manager, Customer Service Operations
Manager, Allegheny Station
Manager, Woods Run Station

DOCKET NO.

15214

ITEM NO.

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POSTMASTER



UNITED STATES
POSTAL SERVICE

September 6, 2005

MEMORANDUM FOR: JEFFREY HERRMAN
MANAGER, ALLEGHENY STATION

SUBJECT: INSTRUCTIONS FOR POSTING THE "NOTICE OF TAKING
PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION"

At the close of business on September 9, 2005 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date them upon removal and verify that the mandatory 60-day posting period was observed. Note: The posting must last at least 60 days and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Richard L. Sekinger
Richard L. Sekinger
Postmaster, Pittsburgh

Enclosure

cc: Manager, Customer Service Operations
Manager, Woods Run Station

Scott, Karen A - Pittsburgh, PA

From: Alt, Lauren B - Pittsburgh, PA
Sent: Tuesday, July 12, 2005 8:59 AM
To: Scott, Karen A - Pittsburgh, PA
Subject: RE: Posting of Proposal to close Observatory Finance

Karen

We did post it in the lobby of GMF on July 11. There was not alot of available space and we had to post it under glass. We have a copy available if anyone wants to read the proposal.

Laureen B. Alt
Manager, Customer Services
Woods Run Annex 15233
412-766-8173

From: Scott, Karen A - Pittsburgh, PA
Sent: Tue 7/12/2005 5:10 AM
To: Alt, Lauren B - Pittsburgh, PA; Herrman, Jeffrey
Subject: Posting of Proposal to close Observatory Finance

Laureen and Jeff,

Please confirm that the Proposal to Close Observatory Finance, Invitation to Comments and the Notice to customers to not make any changes to the official document was posted July 11, 2005 and round date stamped as discussed. Copies are to be posted in Observatory Finance, Allegheny Station and Kilbuck Finance. As a reminder - the proposal is to be removed close of business September 9, 2005 and round date stamped. Please advise me if additional customer comment forms are needed for your office.

Thank you,
Karen

Scott, Karen A - Pittsburgh, PA

From: Herrman, Jeffrey
Sent: Tuesday, July 12, 2005 11:26 AM
To: Scott, Karen A - Pittsburgh, PA
Subject: RE: Posting of Proposal to close Observatory Finance

The paperwork that was needed to be posted was indeed put up on Monday, July 11th, 2005

Jeffrey Herrman
Manager, Allegheny St
Pittsburgh Pa 15212-9998
(412) 231-1536

From: Scott, Karen A - Pittsburgh, PA
Sent: Tue 7/12/2005 5:10 AM
To: Alt, Laureen B - Pittsburgh, PA; Herrman, Jeffrey
Subject: Posting of Proposal to close Observatory Finance

Laureen and Jeff,

Please confirm that the Proposal to Close Observatory Finance, Invitation to Comments and the Notice to customers to not make any changes to the official document was posted July 11, 2005 and round date stamped as discussed. Copies are to be posted in Observatory Finance, Allegheny Station and Kilbuck Finance. As a reminder - the proposal is to be removed close of business September 9, 2005 and round date stamped. Please advise me if additional customer comment forms are needed for your office.

Thank you,
Karen

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NOTICE

APPLICABLE LAW PROHIBITS ANY CUSTOMER OR POSTAL EMPLOYEE FROM MAKING CHANGES TO OR ADDING OR REMOVING PAGES FROM THIS OFFICIAL DOCUMENT, THE POSTING OF WHICH IS REQUIRED BY FEDERAL LAW. IF CHANGES ARE NECESSARY, PLEASE CONTACT THE FOLLOWING PERSON AND ADVISE WHAT CHANGES ARE NEEDED.

NAME: Jeffrey Herrman, Manager, Allegheny Station

ADDRESS: 395 Federal Street

Pittsburgh, PA 15212

TELEPHONE: 412-231-1536

POSTMASTER



Date of Posting _____

Date of Removal _____

UNITED STATES POSTAL SERVICE

**Invitation for Comments on the Proposal to Close
the Observatory Finance Station
and Provide City Delivery Service**

To the customers of the Observatory Finance Station:

The Postal Service is considering the closing of the Observatory Finance Station for reasons stated in the accompanying proposal.

During the 60-day posting period from July 11, 2005 through September 9, 2005, you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information, favorable or unfavorable, regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Observatory Finance Station. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

Customer Services
General Mail Facility – Room 2012
1001 California Ave.
Pittsburgh, PA 15290-9998

For more information you may call Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536, or write to the above address.

Thank you for your assistance.


Richard L. Sekinger
Postmaster, Pittsburgh

POSTMASTER



July 5, 2005

MEMORANDUM FOR: JEFFREY HERRMAN
MANAGER, ALLEGHENY STATION

SUBJECT: LETTER OF INSTRUCTIONS REGARDING POSTING OF THE
OBSERVATORY FINANCE STATION PROPOSAL DOCKET NO. 15214

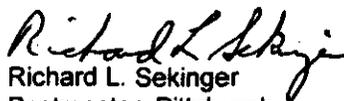
Please post the enclosed proposal to close the Observatory Finance Station in the lobby. The proposal must be posted in a prominent place from July 11, 2005 through close of business on September 9, 2005. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "invitation for Comments" next to the proposal and round-date it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in *Administrative Support Manual*, Section 352.6. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact Karen Scott at 412-359-7843.


Richard L. Sekinger
Postmaster, Pittsburgh

cc: Manager, Customer Service Operations
Manager, Woods Run Station

Enclosures: Proposal
Invitation for Comments
Comment Forms
Official Record

DATE OF POSTING: _____

DATE OF REMOVAL: _____

PROPOSAL TO CLOSE
THE OBSERVATORY FINANCE STATION
AND CONTINUE TO PROVIDE
CITY DELIVERY SERVICE

DOCKET NUMBER 15214

1. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Observatory Finance and provide city delivery service administered by the Woods Run Station, located three miles away. City delivery by carrier is available for all customers. Local business customer – Allegheny Observatory, will install mailbox to accommodate curbside delivery. Present carrier will include daily delivery in current line of travel. An average of an additional 2-3 minutes per day, 6 days a week will be an add-on to the route. No cost incurred due to decrease in daily volume.

Post office box and retail services are available at 3 stations located 3-4 miles away. Window hours at all other facilities are longer with one facility having 24 hour lobby with Automated Postal Center (APC). All have Saturday hours.

A review of the business activities of the Observatory Finance revealed that the office workload has declined, and the office qualifies for service only four hours per day. Accordingly, the service hours were changed effective July 15, 2002, to 10:00AM to 2:00PM, Monday through Friday. Our office review revealed an average of 65 daily retail window transactions. Workload at the Observatory Finance has remained on the decline, however, the small number of customers served and minimal number of daily transactions conducted indicates that city delivery will continue to provide a maximum degree of effective and regular service to the Observatory community.

The Observatory Finance office provides window and box service 20 hours a week from 10:00AM to 2:00PM, Monday through Friday, and from 10:00AM to 11:30AM, Saturday. Box service is provided to 27 customers. All customers can receive duplicate delivery. Retail services include the sale of stamps, stamped envelopes, and money orders; special services such as registered, certified, insured, delivery confirmation, signature confirmation, COD, and Express Mail; and the acceptance and dispatch of all classes of mail. Walk-in Revenue for the past three years is as follows: FY02 WIR was \$116,285.75; FY03 WIR was 74,661.27; and FY04 WIR \$56,644.05. Revenue units are unavailable due to the fact that the entire city of Pittsburgh station and branches all were under the same finance number. There are no permit mailers and no postage meter customers.

When this proposal is implemented, delivery services will be provided by the Woods Run Station. Retail services will be available at the Allegheny Station, located 4 miles away. Window services hours are from 8:00AM to 5:00PM, Monday through Friday, and 8:00AM to 12:00PM, Saturday. Lobby hours are 6:00AM to 5:00PM, Monday through Friday, and 6:00AM to 3:00PM, Saturday. There are 423 Post Office boxes available. Box rental fees are \$24.00 (size 1), \$38.00 (size 2) and \$68.00 (size 3); these fees are less than Observatory Finance Station. Retail services are also available at the Kilbuck Station, located 3 miles away. Window services hours are from 7:00AM to 9:00PM, Monday through Friday, and 8:00AM to 2:00PM, Saturday. Lobby hours are 24 hours, Monday through Saturday. Box rental fees are \$29.00 (size 1), \$45.00 (size 2) and \$80.00 (size 3); these fees are the same as Observatory Finance Station. There are 104 Post Office boxes available. The Kilbuck Station has a 24 hour lobby available with an Automated Postal Center. These other facilities will provide expanded window service hours, ample post office boxes, increased parking spaces, and handicap accessibility.

On March 8, 2005, 27 questionnaires were distributed to all Observatory Finance postal box customers. Questionnaires were also available over the counter for retail customers. Sixteen questionnaires were returned. Twelve responses were unfavorable and four responses expressed no opinion regarding the proposal to close.

The proposal to close the Observatory Finance Station was posted with an invitation to public comment at the General Mail Facility. On May 5, 2005, representatives from the Postal Service were available at the General Mail Facility to answer questions and provide information to customers. Eight customers attended the meeting.

The following postal concerns were expressed at the community meeting:

Postal Concerns

1. **Concern:** Customer was concerned about vandalism to the Allegheny Observatory if a mailbox was installed due to close proximity to Riverview Park. The Observatory is also a Historical Landmark and concern is installation of a mailbox on building would not be appropriate.

Response: The Pittsburgh Postmaster personally drove up to review the area. It has been determined that Allegheny Observatory could benefit by curb line delivery. The carrier on that route can accommodate all delivery and when large parcels or accountables are involved, the carrier will take items into office for delivery. If no one is available to receive items, a notice will be left in the mailbox. Customer may pick items up at the Kilbuck Finance Office or request redelivery on another day. Customer's response to this was "all my needs will then be met with this arrangement".

2. **Concern:** Customers expressed concern over all alternative access channels that are available to the public would give more reason to close all post offices in the future.

Response: There will always be a need for the Postal Service to remain viable. Although this office has shown a decline in business, other post offices are extremely busy. By providing alternative access, the postal service is accommodating convenience and availability into the busy lives of today's population.

3. **Concern:** Customers expressed concern over need of PO Box for his business and what options are there.

Response: The manager of Kilbuck Station, which is located approximately 3 miles from Observatory Station, verified there are available PO Boxes for rent. Other benefits to the Kilbuck Station are that the lobby is open 24 hours, 7 days a week. The customers were very pleased to hear the additional availability to access their box mail and stated that since it is for their businesses, the hours would be more beneficial.

4. **Concern:** Customers inquired about the time-frame the review covered to start the consideration of possible discontinuance of the Observatory Finance Station.

Response: There is an 8 week review that is done to determine generated revenue and transactions.

5. **Concern:** Customers felt that when the hours were cut back in July 2002, the hours were inconvenient which resulted in loss of business. Maybe the hours could be

changed to promote more business, possibly be either later in the day, or split hours throughout the day.

Response: The hours were determined by a WOS survey and proved to be the most beneficial to customers. Box customers need the early hours for early pick-up of their mail. The hours must coincide with clerk bids and labor issues are to be considered.

6. **Concern:** Customers feel that local senior citizens in the area rely on simple stamp purchases and this will be an inconvenience.

Response: The Stamps by Mail program will be a convenience to all customers, including senior citizens. The Postal Service order forms are incorporated in self-addressed, postage paid envelopes. Customers can obtain order envelopes from letter carriers, in Post Office lobbies, or by calling the local delivery unit to request the form. By completing the ordering form along with a personal check, the order can be mailed or given to their carrier. The stamp order will be filled and delivered with the next day's mail. Another resource available is 1-800-STAMP-24. Customers may order stamps and make purchases with major credit cards. This toll-free number is available 24 hours a day, 7 days a week. There is a service charge, and stamps are delivered by mail within 3-5 business days. The customers were unaware of these services and were very interested in the opportunity for convenience.

7. **Concern:** Customers inquired as to the hours being changed to accommodate working customers.

Response: The hours were determined by a WOS survey and the current set hours were decided to be the most beneficial to majority of customers. Along with the results of the survey, there are labor issues and employee scheduling which is all part of determining the hours of operation.

8. **Concern:** Customer inquired to the facts that were included in the survey letter regarding the review that revealed an average of 65 daily retail window transactions. Is that a low number of transactions?

Response: That number is extremely low and is an indicator that office workload has declined. This reduced workload suggests that the maintenance of an independent office at Observatory Station may not be warranted.

9. **Concern:** Customer inquired to the fact that the Postal Service does not work to make a profit and feels that the office should not be closed due to lack of profit. Customer questioned the economic savings to the proposed closing.

Response: Economic savings are only one of several factors considered. The Postal Service's primary goal is to service customers. Carrier service is more cost-effective than maintaining a postal facility that is underutilized.

10. **Concern:** Customer felt if the hours were changed it would benefit local businesses, and inquired if the Postal Service would consider taking a customer survey regarding the need for better hours.

Response: The survey that is used is a survey run on our POS system. This survey shows when the transactions occur and the revenue generated which determines the decision on hours of service.

11. **Concern:** Customer stated that the post office is a vital part of the community. They were wondering if they would be able to stop the closing, and what recourse they would have. Would it be worth their effort to get the neighborhood to rally?

Response: Right now we are at the fact finding phase of the process. There are steps that the Postal Service is mandated to follow. It is a long process and copies of the "Summary of Post Office Change Regulations" are available at this meeting. Also, a copy was included in the initial survey questionnaire that was provided to box customers and walk-in customers. The written proposal will be prominently posted at the Observatory Station for 60 days, along with an "Invitation for Comments". At the end of the 60-day comment period, additional review will be made at lower and upper levels of postal management. When a final decision is made at Postal Headquarters in Washington, DC, that decision will be posted for 30 days, during which time customers may appeal the decision to Headquarters. Within 120 days, Postal Headquarters will render a decision.

12. **Concern:** Customer felt that a survey should have been given to every household in the entire community.

Response: The basic need was to have customers of the Observatory Station respond to the survey. All box customers and walk-in customers had opportunity to submit the survey with personal comments.

13. **Concern:** Customer inquired as to exactly where is Postal Headquarters.

Response: Postal Headquarters is located in Washington, DC at L'Enfant Plaza. All concerns stated today are going to be part of the docket that we submit to Headquarters.

14. **Concern:** Customer inquired as to where the proposal is going to be located?

Response: The proposal will be at the Observatory Station and will be open to the public for 60 days.

15. **Concern:** Customer asked what the local businesses are doing for their mail. Their mail should be contributing to the Observatory Station for revenue.

Response: This response was from one of the attendees – The local business does their own mailing by postage meter, or they have bulk mail that they run over to the General Mail Facility. The local businesses do not generally use the Observatory for any daily business mailings.

16. **Concern:** Customer stated that if the Observatory Station does close, they will be in need of box services. Will there be an available box to rent at the Allegheny Station, and is there a guarantee of availability?

Response: The manager of Allegheny Station assured the customer that there are available boxes for rental. In addition to available box services, the hours are 6:00AM – 5:00PM, which provide additional convenience to the current hours of 10:00AM – 2:00PM.

17. **Concern:** Customers were concerned about change of address procedures.

Response: Mail will be forwarded in accordance with postal regulations and change of address forms are available from the Postal Service. First class mail and

"change service requested" mail will be forwarded. Change of address can also be done by accessing USPS.com.

18. Concern: Customer inquired about details of the Woods Run Station.

Response: Manager of the Woods Run Station provided details on delivery by the Woods Run Carrier Facility and on other finance offices including the Bellevue and Kilbuck Stations. Customers were also informed about the APC that is available in the Kilbuck Finance office. Customers were very interested in the services the APC can provide in the 24-hour lobby.

19. Concern: Customer inquired about the possibility of an APC being placed in Observatory Station.

Response: Placement of an APC in Observatory Station would not be feasible. There are only 14 APCs district wide. Placement of an APC requires usage of at least \$333 per day. Observatory does not generate enough revenue to justify that investment.

20. Concern: Customer inquired about what "RD" means.

Response: That is a term of addressing for rural deliveries. Since 9/11, addresses are being updated to be more specific to ensure easier location in the event of emergencies.

21. Concern: Customer inquired if the WOS surveys were going to continue and possibly have hours changed to split the day. Can more surveys be done?

Response: Due to labor issues, the hours cannot be split throughout the day. Surveys can be done at anytime. Window transactions do not warrant another survey at this time.

22. Concern: Customers expressed the wonderful neighborhood experience of walking down the street and stopping in to visit with the clerk. All employees have been very nice to just talk to while doing business. The prior one in particular always provided excellent service. It was unfortunate when this employee was held at gunpoint during a robbery at the post office. The customers feel this forced the employee into retirement.

Response: We appreciate your views on the excellent service you have all received. The Postal Service prides itself on maintaining our high level of customer service and delivery standards at affordable prices.

23. Concern: Customer was concerned with an incident that occurred while she was a box holder – there was a family emergency and she had to leave town unexpectedly, unable to submit a hold notice. If her mail is being delivered to her home, there would be an accumulation and then possible vandalism/robbery if people know she is not home.

Response: The Postal Service has options available for hold notifications – you can either access USPS.com or put in a hold notification, or you can call 1-800-ASK-USPS and submit a hold notice. Customers were unaware of the alternatives the Postal Service has available and were very pleased.

24. Concern: Customer requested that a door-to-door neighborhood survey be conducted.

Response: If additional surveys are sent out, we will consider doing a door-to-door survey.

Some advantages of a carrier service proposal are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail.
2. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
3. The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience. Additionally, Carrier pickup service is a convenience that eliminates customers from coming into the post office.
4. Customers opting for carrier service will no longer have to pay Post Office box fees.
5. Saves time and energy for customers who drive to the Post Office to pick up mail.

Some disadvantages of a carrier service proposal are:

1. The loss of a retail outlet in the community.
2. Need to meet the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in mailing address. The community name and the ZIP Code will continue to be used in most instances in the new address.
4. Customers who want Post Office box service at a different Post Office may experience a box fee increase or decrease. However, free service is available through carrier delivery.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Observatory Hill area is located in the incorporated city of Pittsburgh. The area is administered politically by a mayor and council form of government. Police and fire protection is provided by the city of Pittsburgh. The community is comprised of a wide range of residents. There are some properties that have been restored and are quite attractive. There are also city housing plans near the post office as well, some of which are being closed.

There are two religious institutions in the community. Businesses include: Perry High School, magistrate's office, Allegheny Observatory, Gunn Co., Scott Pipitone Design, John Tremulak, Dr. Adamchic, Byzantine Seminary & Church, Gazy Lazor Candies/Collectibles, French Creek Peanut Co., Observatory Hill Inc., Thomas Consulting Group, Leonard Adams/Melacom, Rivertree Christian Ministry, daycare center, and Medicine Shop. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Observatory Finance Station will be available at the Kilbuck Finance Station. Government forms will also be available at the Kilbuck Finance Station.

There were no nonpostal concerns expressed on the returned questionnaires.

The following nonpostal concern expressed at the community meeting was:

Nonpostal Concern

1. Concern: Customers stated public parking in the area is an ongoing problem. The snorkel box was removed due to cars were parking in front of box.

Response: With the other post office locations available locally, parking is much more convenient for customers.

Based on the information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

To help preserve the community identity, the ZIP Code will be retained in the mailing address. It will continue to be listed in Publication 65, *National Five-Digit ZIP Code and Post Office Directory*.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The part-time flexible clerk will be utilized at the Allegheny Station and maintain similar hours of work. There is no full-time position that will be impacted by closing the Observatory Finance Station. No other employee will be adversely affected

IV. ECONOMIC SAVINGS

The Postal Service estimated an annual savings of \$37,085.00 with a breakdown as follows:

Clerk Salary (PTF PS-5, Minimum, No COLA)	\$22,919.00
Fringe Benefits @ 33.5%	7,563.00
Rental Costs, Excluding Utilities	<u>+ 6,603.00</u>
Total Annual Costs	\$37,085.00
Less Annual Costs of Replacement Services	<u>- 0.00</u>
Total Annual Savings	\$37,085.00

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Observatory Finance and provide city delivery service administered by the Woods Run Station, located three miles away. City delivery by carrier is available for all customers. There is only on local business customer – Allegheny Observatory, who will install mailbox to accommodate curb line delivery. Present carrier will include daily delivery in current line of travel. An average of additional 2-3 minutes per day, 6 days a week will be absorbed to the route. No cost incurred due to decrease in daily volume.

The PTF clerk will report to the Allegheny Station for all assignments. No other employee will be adversely affected. Workload and customer use has declined.

The Observatory Finance Station provides 20 hours per week of box service to 27 customers. Daily retail window transactions average 65. There are no permit mailers or postage meter customers.

The Allegheny Station and Kilbuck Finance will continue to provide the same services, with additional hours of service available. There will be a loss of an office in the area. There will be ample post office boxes for all customers in the area. The ZIP Code will not be eliminated. Postal Box customers will need to submit a change of address. The Postal Service will save an estimated \$37,085.00 annually. The Allegheny Station and Kilbuck Finance offices are staffed by career postal employees to ensure that high standards of service are maintained.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and the proposal is warranted.

VII. NOTICES

- A. **Support Materials.** Copies of all materials upon which this proposal is based are available for public inspection at the Observatory Finance Station during normal office hours.
- B. **This is a proposal.** It is not a final determination to close the Observatory Finance Station. If a final determination is made to close this station, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Rate Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Richard L. Schinger
Postmaster, Pittsburgh

June 24, 2005
Date

PROPOSAL CHECKLIST

Section I Responsiveness to Community Postal Needs

- Tell what we are doing and why.
- Is reason for discontinuance justified and documented in the record?
- N/A If suspended, tell the type of alternate service customers are now receiving.
- N/A Reason for vacancy and information on postmaster/OIC
- Number of customers, type of service they received, and will receive.
- Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- Last 3 fiscal years of revenue and revenue units.
- Decline in service workload/reduction in EAS level, if appropriate.
- Nearest post office, office level, miles away, hours of service, number of post office boxes available.
- Administrative/emanating office – office level, miles away, hours of service, number of post office boxes available.
- If the nearby/administrative post office has a different post office box fee schedule, this is stated in the proposal.
- Preproposal activities – questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and USPS responses.
- Community meeting. Number of customers who attended, customer concerns and USPS responses.
- Information on petitions and congressional inquiries included with USPS responses.
- N/A Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and USPS responses.
- Advantages and disadvantages of proposed alternate service.
- Any other pertinent information concerning postal needs.

Section II Effect on the Community

- Brief background of area, community government, population, etc.
- Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- Was post office used as meeting place?
- Shelter for bus stop?
- Public bulletin board?

- Government forms?
- Assistance to senior citizens, persons with disabilities, etc.?
- Historical value of office?
- Address change?
- Community identity preserved?
- Growth trends (flat, up, down)?
- Any other nonpostal items identified.

Section III Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV Economic Savings

A statement of annual savings includes a breakdown as follows:

<u>Clerk</u> Postmaster's minimum salary	PS EAS - 5	\$ 22,919
Fringe benefits 33.5%		7,563
Rental costs, excluding utilities		6,603
Total annual costs		\$ 37,085
Less estimated cost of replacement service		- 0
Total annual savings		\$ 37,085
One-time expense for installation of CBUs and parcel lockers		\$ 0

- Is Clerk postmaster salary based on the minimum salary?
- NIA Does postmaster salary reflect the current office evaluation?

Section V Other Factors

- The Postal Service has identified no other factors for consideration (if appropriate).
- NIA List other factors as appropriate.
- NIA Other factors when replacement service is a CPO.

Section VI Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist completed by:

Karen A. Scott

Date:

6/23/05

(Investigative Coordinator)

Reviewed and certified by:

[Signature]
(District Post Office Review Coordinator)

Date

6/24/05



June 27, 2005

MEMORANDUM FOR: SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY

SUBJECT: Posting of the Proposal to Close the Observatory Finance Station
Docket No. 15214

This is to advise you that on July 11, 2005, I will post for public comment a proposal to close the Observatory Finance Station in the City of Pittsburgh, Allegheny County, Congressional District No. 14.

If you have any questions, please call George Lippert, Manager, Finance at 412-359-7654 or Richard L. Sekinger, Postmaster at 412-359-7773.

A handwritten signature in black ink, appearing to read "Keith J. Beppler".

Keith J. Beppler
District Manager/Lead Executive
Pittsburgh Performance Cluster

cc: Area Manager, Corporate Relations
Postmaster, Pittsburgh
Manager, Finance
Manager, Customer Service Operations

Enclosures: Form 4920
Proposal

U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
Fact Sheet

PAGE _____ 1. Date Prepared June 17, 2005

2. Post Office Name: **Observatory Finance Station** 3. State and ZIP + 4 Code: **Pennsylvania 15214-9998**

4. District: **Pittsburgh** 5. County: **Allegheny** 6. Congressional District: **14th**

7. Reason for Proposal to Discontinue: **Business activities declined to a level that previously warranted only 4 hours of service per day. Recent review revealed only an average of 65 daily retail window transactions**

8. Post Office Emergency Suspended (Reason and Date): **N/A**

9. Proposed Permanent Alternate Service: **Allegheny Station Woods Run Carrier/Kilbuck Finance**

10. Staffing

a. PM Occupied PM Vacancy Reason & Date:

b. OIC Career Noncareer

c. Current PM Position Level EAS- Downgraded from EAS-

d. No. of Clerks No. of Career 1 No. of Noncareer

e. No. of Others No. of Career No. of Noncareer

11. Hours of Service

a. Time M-F: **10:00AM - 2:00PM** Sat.: **Closed** Total window hours per week ↓ **20**

b. Lobby Time M-F: **10:00AM - 2:00PM** Sat.: **10:00AM-11:30AM** **21.5**

12. Number of Customers Served		13. Daily Volume (Pieces)		
		Types of Mail	Received	Dispatched
a. General Delivery	0	a. First Class		
b. P. O. Box	27	b. Newspaper/flats		
c. City Delivery	0	c. Parcel		
d. Rural Delivery/Intermediate Rural Delivery	0	d. Other		
e. Highway Contract Route/Intermediate HCR	0	e. Total →		
f. Total →	27	f. No. of Postage Meters	0	0
g. No. Receiving Duplicate Service	27	g. No. of Permits	0	0
h. Average No. Daily Transactions	65			

14. Finances

a. Revenue	Receipts	b. EAS-minimum PM Basic Salary	c. PM Fringe Benefits (33.5% of b)
Walk-in Rev. FY2004	\$ 56,644.05	\$N/A	\$N/A
Walk-in Rev. FY2003	\$ 74,661.27		
Walk-in Rev. FY2002	\$116,285.75		

15a. Quarters

Postal Owned Leased (If Leased, Expiration Date) 5/31/09 Annual Lease \$ 6,603.00

30 Day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by) _____ (Date)

Located in: Business Home Other Suitable alternate quarters available? Yes No

15b. Explain: City delivery by carrier is available for all customers. The same fees for box and retail services are also available at 3 other local stations 3-4 miles away. Window hours are Monday - Friday 8:00AM-5:00PM and later; and all 3 have Saturday hours available.

16. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____

Perry High School, Byzantine Seminary and Church, Rivertree Christian Ministry

18. Administrative/Enumerating Office (Proposed)

Finance Number: _____ city delivery noncity delivery

Name Woods Run Carrier/Kilbuck Finance EAS level 21 Miles Away 3.

Window Service Hours: M-F 7:00AM-9:00PM Sat. 8:00AM-2:00PM

Lobby Hours: M-F 24 Hours Sat. 24 Hours

PO Boxes Installed 687 PO Boxes Unused 104

17. Businesses and local Government Offices in Service Area

Names: _____ No. _____

Magistrate's office, Allegheny Observatory, Gunn Co., Scott Pepitone Design, John Tremulak, Dr. Adamchic, Gary Lazor Candies/Collectibles, French Creek Peanut Co., Observatory Hill Inc., Thomas Consulting Group, Leonard Adams/Melacom, Daycare Center, Medicine Shop

19. Nearest Post Office (If different from above)

Name Allegheny Station EAS level 20 Miles Away 4

Window Service Hours: M-F 8:00AM-5:00PM Sat. 8:00AM-Noon

Lobby Hours: M-F 6:00AM-5:00PM Sat. 6:00AM-3:00PM

PO Boxes Installed 843 PO Boxes Unused 423

20. Prepared By: _____

Printed Name and Title: **Sharen Scott, Supervisor, Customer Service** Signature: _____ Telephone No. AC () **412-359-7843**

District PO Review Coordinator Name: **George Lippert** Telephone No. AC () **412-359-7654**

The Manager, Finance must schedule the Postal Systems Coordinator to arrange the transfer of accountability.

Please take appropriate action regarding this change. Please ensure that appropriate staff members are notified and information shared. If you need further information, please contact George Lippert, Post Office Review Coordinator, at 412-359-7654.



Keith J. Beppler
District Manager/Lead Executive
Pittsburgh Performance Cluster

DOCKET NO.
ITEM NO.
PAGE

15214
21
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Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

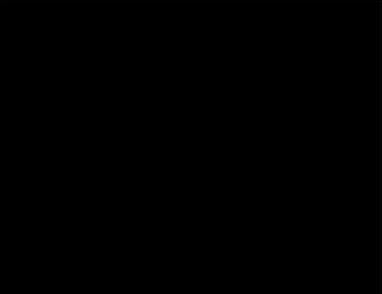
Retail Unit	Month
USPS OBSERVATORY FINANCE STA.	Sep 2002

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	6,383.67	0.00		116,285.75	0.00	
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits	838.00	0.00		16,338.00	0.00	
	Total Transactions (Rev & Non-Rev)	1,162.00	0.00		25,757.00	0.00	
Operational Data	LDC 45 Hours	0.00	0.00		0.00	0.00	
	POS ONE Terminal Hours	82.68	0.00		1,863.85	0.00	
Business Days	Business Days	20.00	0.00		251.00	0.00	

WIR / POS ONE Terminal Hr	77.21	0.00	62.39	0.00
WIR / Customer Visit	7.62	0.00	7.12	0.00
Expedited Mail WIR Txn / Parcel Post WIR Txn				
Special Services WIR Txn / Mailing WIR Txn				
Expedited Mail WIR Txn / Domestic Mail WIR Txn				

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total	6,383.67			116,285.75		
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						

	Retail Services	66.70	4,342.30
	Customer Visits	838.00	16,338.00
	Total Transactions (Rev & Non-Rev)	1,162.00	25,757.00
Operational Data	LDC 45 Hours	0.00	0.00
	POS ONE Terminal Hours	82.68	1,863.85
Business Days	Business Days	20.00	251.00
	WIR / POS ONE Terminal Hr	77.21	62.39
	WIR / Customer Visit	7.62	7.12
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn		
	Special Services WIR Txn / Mailing WIR Txn		
	Expedited Mail WIR Txn / Domestic Mail WIR Txn		

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
USPS	Sep
OBSERVATORY 4166130014	2003
FINANCE STA.	

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	5,843.94	6,383.67	(8.5%)	74,661.27	116,285.75	(35.8%)
	Express Ma Stamps						
	Priority Ma Stamps						
	All Other Stamps						
	Express Ma						
	Express Ma WIR Txn						
	Express Ma Full Postage Affixed and EMCA Txn						
	Priority Ma						
	Priority Ma WIR Txn						
	Priority Ma Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits	744.00	838.00	(11.2%)	9,416.00	16,338.00	(42.4%)
	Total Transactions (Rev & Non-Rev)	1,158.00	1,162.00	(0.3%)	14,249.00	25,757.00	(44.7%)
Operational Data	LDC 45 Hours	0.00	0.00		0.00	0.00	
	POS ONE Terminal Hours	89.22	82.68	7.9%	1,041.75	1,863.85	(44.1%)
Business Days	Business Days	22.00	20.00	10.0%	252.00	251.00	0.4%
	WIR / POS ONE	65.50	77.21	(15.2%)	71.67	62.39	14.9%

Terminal Hr						
WIR / Customer Visit	7.85	7.62	3.1%	7.93	7.12	11.4%
Expedited Mail WIR Txn / Parcel Post WIR Txn	[REDACTED]					
Retail Productivity Special Services WIR Txn / Mailing WIR Txn						
Expedited Mail WIR Txn / Domestic Mail WIR Txn						

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

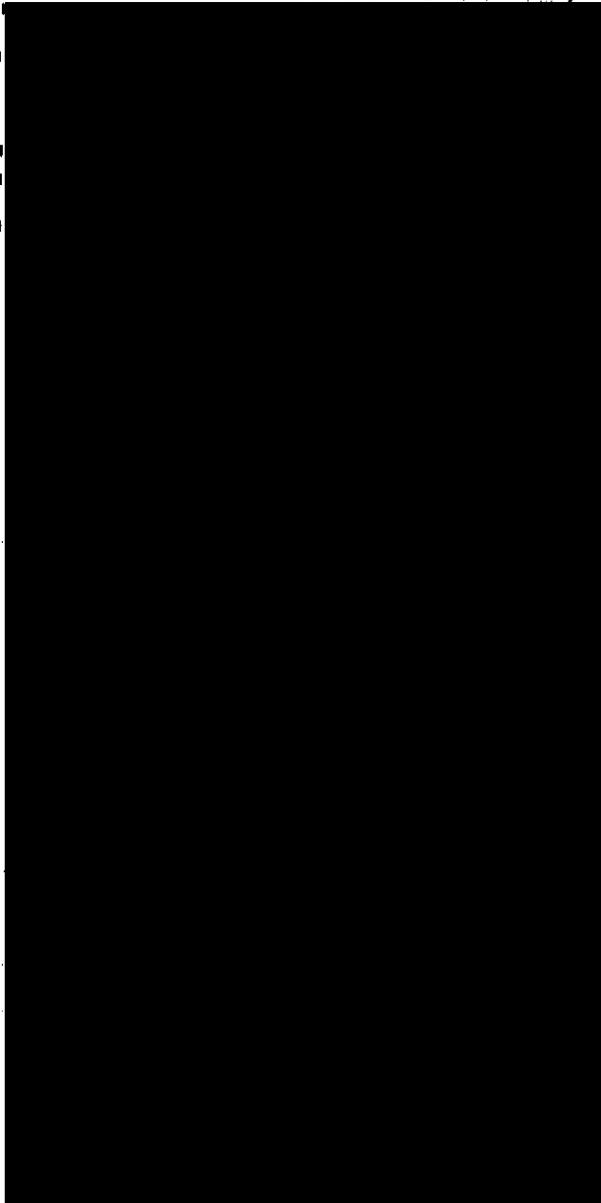
Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total	5,843.94	6,383.67	(8.5%)	74,661.27	116,285.75	(35.8%)
	Express Mail Stamps	[REDACTED]					
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						

Operational Data	Customer Visits	744.00	838.00	(11.2%)	9,416.00	16,338.00	(42.4%)
	Total Transactions (Rev & Non-Rev)	1,158.00	1,162.00	(0.3%)	14,249.00	25,757.00	(44.7%)
	LDC 45 Hours	0.00	0.00		0.00	0.00	
	POS ONE Terminal Hours	89.22	82.68	7.9%	1,041.75	1,863.85	(44.1%)
Business Days	Business Days	22.00	20.00	10.0%	252.00	251.00	0.4%
	WIR / POS ONE Terminal Hr	65.50	77.21	(15.2%)	71.67	62.39	14.9%
	WIR / Customer Visit	7.85	7.62	3.1%	7.93	7.12	11.4%
Retail Productivity	Expedited Mail WIR Txn / Parcel Post WIR Txn						
	Special Services WIR Txn / Mailing WIR Txn						
	Expedited Mail WIR Txn / Domestic Mail WIR Txn						

Monthly - Yearly Retail Unit Comp Flash (POS ONE Retail Units Open Both Years)

Retail Unit	Month
USPS	Sep
OBSERVATORY 4166130014	2004
FINANCE STA.	

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared To SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared To SPLY
	Total	3,915.24	5,843.94	(33.0%)	56,644.05	74,661.27	(24.1%)
	Express Mail Stamps						
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class						
	Parcel Post						
	Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonecards						
	Retail Services						
	Customer Visits	676.00	744.00	(9.1%)	8,719.00	9,416.00	(7.4%)
Operational Data	Total Transactions (Rev & Non-Rev)	1,000.00	1,158.00	(13.6%)	11,937.00	14,249.00	(16.2%)
	LDC 45 Hours	593.94	0.00		1,779.46	0.00	
	POS ONE Terminal Hours	86.00	89.22	(3.6%)	1,102.50	1,041.75	5.8%
Business Days	Business Days	21.00	22.00	(4.5%)	251.00	252.00	(0.4%)
	WIR / POS ONE	45.52	65.50	(30.5%)	51.38	71.67	(28.3%)



Terminal Hr						
WIR / Customer Visit	5.79	7.85	(26.3%)	6.50	7.93	(18.1%)
Expedited Mail WIR Txn / Parcel Post WIR Txn	[REDACTED]					
Special Services WIR Txn / Mailing WIR Txn						
Expedited Mail WIR Txn / Domestic Mail WIR Txn						

Monthly - Yearly Retail Unit Flash (All Reporting POS ONE Retail Units)

Category	Attributes	Actual for Month	Actual for Month for SPLY	% Compared to SPLY	Actual for Year to Date	Actual for Year to Date for SPLY	% Compared to SPLY
	Total	3,915.24	5,843.94	(33.0%)	56,644.05	74,661.27	(24.1%)
	Express Mail Stamps	[REDACTED]					
	Priority Mail Stamps						
	All Other Stamps						
	Express Mail WIR Txn						
	Express Mail Full Postage Affixed and EMCA Txn						
	Priority Mail WIR Txn						
	Priority Mail Full Postage Affixed Txn						
	First-Class Parcel Post WIR Txn						
Walk-In Rev (WIR)	Parcel Post Postage Affixed Txn						
	Other Domestic (Lib. Mail, BPM, Media Mail, Orphan PVI)						
	International Mailing						
	Special Services						
	Orphan PVI Txn						
	Packaging Products						
	Retail Products						
	Philatelic Products						
	Passport Fees and Photo Services						
	Phonocards						
	Retail Services						

Operational	Customer Visits	676.00	744.00	(9.1%)	8,719.00	9,416.00	(7.4%)
	Total Transactions (Rev & Non-Rev)	1,000.00	1,158.00	(13.6%)	11,937.00	14,249.00	(16.2%)
	LDC 45 Hours	593.94	0.00		1,779.46	0.00	
Business Days	POS ONE Terminal Hours	86.00	89.22	(3.6%)	1,102.50	1,041.75	5.8%
	Business Days	21.00	22.00	(4.5%)	251.00	252.00	(0.4%)
	WIR / POS ONE Terminal Hr	45.52	65.50	(30.5%)	51.38	71.67	(28.3%)
Retail Productivity	WIR / Customer Visit	5.79	7.85	(26.3%)	6.50	7.93	(18.1%)
	Expedited Mail WIR Txn / Parcel Post WIR Txn						
	Special Services WIR Txn / Mailing WIR Txn						
	Expedited Mail WIR Txn / Domestic Mail WIR Txn						

SUPERVISOR WORKLOAD CREDIT WORKSHEET

SWC Calculation is for: Post Office: Pgh Station: 15212

DISTRICT: EASTERN
 POST OFFICE: Pittsburgh
 STATION: Allegheny
 DATE: 06/10/05

FINANCE #:
 No. of Routes: 44
 No. of Routers: 0 Rts X 1.45 = 63.8

1. EMPLOYEE CREDITS

	EMPLOYEES	WEIGHTED EMPLOYEES	SWCS	
DELIVERY	a) City Carrier <u>55</u>	x 1 1/3	<u>73.315</u>	
	b) Rural carrier <u>0</u>	x 1	<u>0</u>	
	c) VOMA <u>0</u>	x 1	<u>0</u>	
	TOTAL DELIVERY SWCs =			<u>73.315</u> (1)
WINDOW SVCS	d) Window Clerk <u>5</u>	x 1 1/3	<u>6.665</u>	
	(main office only)			
	e) Window Clerk <u>0.5</u>	x 2	<u>1</u>	
	(domiciled in finance stations without resident supervisor each station must be listed on page 2)			
	TOTAL WINDOW SERVICES SWCs =			<u>7.665</u> (2)
DISTRIBUTION	f) Distribution Clerk <u>4</u>	x 1	<u>4</u>	
	g) Mail Handler <u>0</u>	x 1	<u>0</u>	
	TOTAL DISTRIBUTION SWCs =			<u>4</u> (3)
CUSTODIAL/ MAINTENANCE *	h) Custodial <u>0</u>	x 1/2	<u>0</u>	
	(PS-4 & below)			
	i) Maintenance <u>0</u>	x 1	<u>0</u>	
	TOTAL CUSTODIAL/MAINT SWCs =			<u>0</u> (4)
ADMIN *	i) Accounting, time & attendance, bulk mail, and secretarial			
	<u>0</u>	x 1	<u>0</u>	<u>0</u> (5)

FINANCE STATIONS WITH NO RESIDENT SUPERVISOR: Observatory

* DO NOT include employees on district or plant rolls domiciled in post offices or stations.

2. NON-EMPLOYEE CREDITS

Number of administrative highway contract routes

j) with 100-299 box deliveries	<u>0</u>	x 1/3	<u>0</u>	
k) with 300-399 box deliveries	<u>0</u>	x 2/3	<u>0</u>	
l) with 400 or more deliveries	<u>0</u>	x 1	<u>0</u>	
m) Number of contract stations and community post offices	<u>0</u>	x 1/2	<u>0</u>	
n) Contract custodians (post offices only) If yes, enter 1; if no, 0	<u>0</u>	x 1/3	<u>0</u>	
TOTAL NON-EMPLOYEE SWCs =			<u>0</u>	(6)
TOTAL SWCs (add 1 through 6)			<u>84.98</u>	

# SUPVS	POST OFFICE RANGE	STATION RANGE
0	0 - 18.49	0 - 18.49
1	18.50 - 43.49	18.50 - 58.49
2	43.5 - 69.49	58.50 - 104.49
3	69.5 - 105.49	104.50 - 155.49
4	105.5 - 140.49	155.50 - 206.49
5	140.50 - 180.49	206.50 - 246.49
1 Addtl	for ea addtl 40 SWCs	for ea addtl 40 SWCs

SWC calculations are to include on rolls T.E.s, but not casuals, unless a casual employee is occupying a position authorized to be filled. Vacant positions that are authorized to be filled are also included in the SWC calculation.

Prepared By: _____

Click mouse on printer icon to print
STATION WORKLOAD CREDIT WORKSHEET (02/01)

STATION: Allegheny
 POST OFFICE: 15212

FINANCE #:
 GRADE: 20
 DATE: 6/10/05

1. WEIGHTED DELIVERY CALCULATION

Average General Deliveries	0 x 1.00 =	0.0 (a)
Boxes Rented	437 x 1.00 =	437.0 (b)
City Deliveries	16,285 x 1.33 =	21659.1 (c)
HCR Deliveries	0 x 1.00 =	0.0 (d)
Rural Deliveries	0 x 1.00 =	0.0 (e)
TOTAL WEIGHTED DELIVERY POINTS (a+b+c+d+e):		22096.1 (1)

2. FINANCE UNIT CALCULATION

(Credit for finance unit responsibility is based on the number of finance units and the total weighted deliveries calculated in (1) above. The first station receives credit of 2% of total weighted deliveries, additional stations each receive 1%.)

List finance units below:

1. Observatory	x 2% of (1) above =	441.9 (a)
2.	0 x 1% of (1) above =	0.0 (b)
3.	0 x 1% of (1) above =	0.0 (c)
4.	0 x 1% of (1) above =	0.0 (d)
5.	0 x 1% of (1) above =	0.0 (e)
6.	0 x 1% of (1) above =	0.0 (f)
7.	0 x 1% of (1) above =	0.0 (g)

TOTAL FINANCE UNIT POINTS (a+b+c+d+e+f+g) = 441.9 (2)

TOTAL WORKLOAD POINTS (1+2) = 22538.0 (3)

3. DAILY DELIVERIES OUTSIDE SERVICE AREA CALCULATION

(Credit for deliveries outside the service area includes special delivery or parcel post delivery or other related delivery services for other stations. The calculation is based on 1/3 of the average number of deliveries over at least a four week period)

AVERAGE NUMBER OF DAILY DELIVERIES OUTSIDE SERVICE AREA = 0 X 1.33 = 0.0 (4)

TOTAL NUMBER OF WORKLOAD POINTS (3+4) = 22538.0 (5)

4. MAIL PROCESSED FOR OTHER STATIONS

List stations that LETTER mail is processed for below:

Station	(a) weighted deliveries	(b) % letters processed	x 8%	(d) credit for letters
(1)			x 8%	0 (L1)
(2)			x 8%	0 (L2)
(3)			x 8%	0 (L3)
(4)			x 8%	0 (L4)
(5)			x 8%	0 (L5)
(6)			x 8%	0 (L6)
				x 60% = 0 (6)

Station	(d) credit for flats
(1)	x 4% 0 (F1)
(2)	x 4% 0 (F2)
(3)	x 4% 0 (F3)
(4)	x 4% 0 (F4)
(5)	x 4% 0 (F5)
(6)	x 4% 0 (F6)
TOTAL CREDIT FOR FLATS (F1+F2+F3...)	x 80% = 0 (7)

TOTAL POINTS FOR MAIL PROCESSED FOR OTHER STATIONS (6+7) 0 (8)

TOTAL WORKLOAD POINTS:
 (Workload Points + Mail Processing Points) (Line 5+8) = 22538.0

POINT RANGES:	GRADE*	OCCUPATION CODE
1,000 - 3,000	EAS-16	2305- 7037
3,001 - 5,000	EAS-17	2305- 7035
5,001 - 9,000	EAS-18	2305- 7038
9,001 - 17,000	EAS-19	2305- 7064
17,001 - 26,000	EAS-20	2305- 7039
26,001 - 35,000	EAS-21	2305- 7091
35,001 - 78,000	EAS-22	2310- 0002
78,001 and up	EAS-24	2310- 0010

* Units without retail operations, e.g., detached delivery and collection units, are graded one level below that of a unit with retail. Units with 1,000 - 3,000 points that meet the supervisory workload credit requirements for a supervisor are graded at EAS-17.

SUPERVISOR WORKLOAD CREDIT WORKSHEET

SWC Calculation is for: Post Office: Pgh Station: 15212

DISTRICT: EASTERN FINANCE #: ████████
 POST OFFICE: Pittsburgh No. of Routes: 44
 STATION: Allegheny Station No. of Routers: 0 Rts X 1.45 = 63.8
 DATE: 6/10/05

1. EMPLOYEE CREDITS

	EMPLOYEES	WEIGHTED EMPLOYEES	SWCS	
DELIVERY	a) City Carrier <u>55</u>	x 1 1/3	<u>73.315</u>	
	b) Rural carrier <u>0</u>	x 1	<u>0</u>	
	c) VOMA <u>0</u>	x 1	<u>0</u>	
	TOTAL DELIVERY SWCs =			<u>73.315</u> (1)
WINDOW SVCS	d) Window Clerk <u>5</u>	x 1 1/3	<u>6.665</u>	
	(main office only)			
	e) Window Clerk <u>0</u>	x 2	<u>0</u>	
	<i>(domiciled in finance stations without resident supervisor each station must be listed on page 2)</i>			
	TOTAL WINDOW SERVICES SWCs =			<u>6.665</u> (2)
DISTRIBUTION	f) Distribution Clerk <u>4</u>	x 1	<u>4</u>	
	g) Mail Handler <u>0</u>	x 1	<u>0</u>	
	TOTAL DISTRIBUTION SWCs =			<u>4</u> (3)
CUSTODIAL/ MAINTENANCE *	h) Custodial <u>0</u>	x 1/2	<u>0</u>	
	(PS-4 & below)			
	i) Maintenance <u>0</u>	x 1	<u>0</u>	
	TOTAL CUSTODIAL/MAINT SWCs =			<u>0</u> (4)
ADMIN *	i) Accounting, time & attendance, bulk mail, and secretarial			
	<u>0</u>	x 1	<u>0</u>	<u>0</u> (5)

FINANCE STATIONS WITH NO RESIDENT SUPERVISOR:

* DO NOT include employees on district or plant rolls domiciled in post offices or stations.

2. NON-EMPLOYEE CREDITS

Number of administrative highway contract routes

j) with 100-299 box deliveries	<u>0</u>	x 1/3	<u>0</u>	
k) with 300-399 box deliveries	<u>0</u>	x 2/3	<u>0</u>	
l) with 400 or more deliveries	<u>0</u>	x 1	<u>0</u>	
m) Number of contract stations and community post offices	<u>0</u>	x 1/2	<u>0</u>	
n) Contract custodians (post offices only)				
If yes, enter 1; if no, 0	<u>0</u>	x 1/3	<u>0</u>	
TOTAL NON-EMPLOYEE SWCs	=			<u>0</u> (6)
TOTAL SWCs (add 1 through 6)	=			<u>83.98</u>

# SUPVS	POST OFFICE RANGE	STATION RANGE
0	0 - 18.49	0 - 18.49
1	18.50 - 43.49	18.50 - 58.49
2	43.5 - 69.49	58.50 - 104.49
3	69.5 - 105.49	104.50 - 155.49
4	105.5 - 140.49	155.50 - 206.49
5	140.50 - 180.49	206.50 - 246.49
1 Addtl	for ea addtl 40 SWCs	for ea addtl 40 SWCs

SWC calculations are to include on rolls T.E.s, but not casuals, unless a casual employee is occupying a position authorized to be filled. Vacant positions that are authorized to be filled are also included in the SWC calculation.

Prepared By: _____

Click mouse on printer icon to print
STATION WORKLOAD CREDIT WORKSHEET

(02/01)

STATION: Allegheny
 POST OFFICE: 15212

FINANCE #:
 GRADE: 20
 DATE: 6/10/05

1. WEIGHTED DELIVERY CALCULATION

Average General Deliveries	0 x 1.00 =	0.0 (a)
Boxes Rented	410 x 1.00 =	410.0 (b)
City Deliveries	16,285 x 1.33 =	21659.1 (c)
HCR Deliveries	0 x 1.00 =	0.0 (d)
Rural Deliveries	0 x 1.00 =	0.0 (e)
TOTAL WEIGHTED DELIVERY POINTS (a+b+c+d+e):		22069.1 (1)

2. FINANCE UNIT CALCULATION

(Credit for finance unit responsibility is based on the number of finance units and the total weighted deliveries calculated in (1) above. The first station receives credit of 2% of total weighted deliveries, additional stations each receive 1%.)

List finance units below:

1.	0 x 2% of (1) above =	0.0 (a)
2.	0 x 1% of (1) above =	0.0 (b)
3.	0 x 1% of (1) above =	0.0 (c)
4.	0 x 1% of (1) above =	0.0 (d)
5.	0 x 1% of (1) above =	0.0 (e)
6.	0 x 1% of (1) above =	0.0 (f)
7.	0 x 1% of (1) above =	0.0 (g)

TOTAL FINANCE UNIT POINTS (a+b+c+d+e+f+g) = 0.0 (2)

TOTAL WORKLOAD POINTS (1+2) = 22069.1 (3)

3. DAILY DELIVERIES OUTSIDE SERVICE AREA CALCULATION

(Credit for deliveries outside the service area includes special delivery or parcel post delivery or other related delivery services for other stations. The calculation is based on 1 1/3 of the average number of deliveries over at least a four week period)

AVERAGE NUMBER OF DAILY DELIVERIES OUTSIDE SERVICE AREA = 0 X 1.33 = 0.0 (4)

TOTAL NUMBER OF WORKLOAD POINTS (3+4) = 22069.1 (5)

4. MAIL PROCESSED FOR OTHER STATIONS

List stations that LETTER mail is processed for below:

Station	(a) weighted deliveries	(b) % letters processed	x 8%	(d) credit for letters
(1)			x 8%	0 (L1)
(2)			x 6%	0 (L2)
(3)			x 8%	0 (L3)
(4)			x 8%	0 (L4)
(5)			x 6%	0 (L5)
(6)			x 8%	0 (L6)
				x 80% = 0 (6)

		x 4%	(d) credit for flats
(1)		x 4%	0 (F1)
(2)		x 4%	0 (F2)
(3)		x 4%	0 (F3)
(4)		x 4%	0 (F4)
(5)		x 4%	0 (F5)
(6)		x 4%	0 (F6)

TOTAL CREDIT FOR FLATS (F1+F2+F3...) x 80% = 0 (7)

TOTAL POINTS FOR MAIL PROCESSED FOR OTHER STATIONS (6+7) 0 (8)

TOTAL WORKLOAD POINTS:
 (Workload Points + Mail Processing Points) (Line 5+8) = 22069.1

POINT RANGES:	GRADE*	OCCUPATION CODE
1,000 - 3,000	EAS-16	2305- 7037
3,001 - 5,000	EAS-17	2305- 7035
5,001 - 9,000	EAS-18	2305- 7038
9,001 - 17,000	EAS-19	2305- 7064
17,001 - 26,000	EAS-20	2305- 7039
26,001 - 35,000	EAS-21	2305- 7091
35,001 - 78,000	EAS-22	2310- 0002
78,001 and up	EAS-24	2310- 0010

* Units without retail operations, e.g., detached delivery and collection units, are graded one level below that of a unit with retail. Units with 1,000 - 3,000 points that meet the supervisory workload credit requirements for a supervisor are graded at EAS-17.

Classified Station/Branch or Community Post Office Discontinuance Checklist

District: Pittsburgh Telephone Number: 412-359-7654
District Contact: George Lippert
Office Name, State: Observatory Finance ZIP Code: 15214-9998
County: Allegheny Congressional District: 14th

Date office established: Nov. 1948
Office is located in declining neighborhood, approximately 3-4 miles from other available post offices with longer hours of service for customers. Business activities declined to a level that previously warranted only 4 hours per day service. Recent review revealed only an average of 65 daily retail window transactions.

Reason for Discontinuance:

When does the lease or contract expire? 05/31/09

Is there a 30-day cancellation clause? Yes No

Are there suitable alternate quarters of contractors available? Yes No

How many customers are affected:

Post office box customers:	27
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	27

Number of customers receiving duplicate delivery service: 27

Window Service Hours: M-F 10:00AM – 2:00PM Sat Closed

Lobby Hours: M-F 10:00AM – 2:00PM Sat 10:00AM – 11:30AM

Names of schools, religious institutions, organizations and business in service area:
Perry High School, magistrate's office, Allegheny Observatory, Gunn Co., Scott Pepitone Design, John Tremulak, Dr. Adamchic, Byzantine Seminary & Church, Gary Lazor Candies/Collectibles, French Creek Peanut Co., Observatory Hill Inc., Thomas Consulting Group, Leonard Adams/Melacom, Rivertree Christian Ministry, daycare center, Medicine Shop
Indicate the number of permit and postage meter customers and what provisions will be made for them.

N/A – NONE

How many career employees will be affected and what accommodations will be made for them?

1 PTF employee – PTF will receive comparable work hours at the Allegheny Station and surrounding city offices.

How many handicapped or other special provision customers will be affected and what accommodations will be made for them?

N/A – No handicapped customers

Walk-in Revenue for the last three fiscal years: Revenue unit information unavailable due to entire city of Pittsburgh was under the same finance number 416608.

\$	<u>56,644.05</u>	*	Revenue units in FY	2004
\$	<u>74,661.27</u>	*	Revenue units in FY	2003
\$	<u>116,285.75</u>	*	Revenue units in FY	2002

Expenses for last FY:

Salaries, excluding COLA:	<u>22,919.00</u>
Fringe Benefits 33.5%:	<u>7,563.00</u>
Rental costs, excluding utilities:	<u>6,603.00</u>
Total expenses:	<u>37,085.00</u>

Alternate service to be provided:

City delivery by carrier is available for all customers. Local business customer – Allegheny Observatory, will install mailbox to accommodate curbside delivery. Present carrier will include in current line of travel. An average of an additional 2-3 minutes per day, 6 days a week will be an add-on to the route. No cost incurred due to decrease in daily volume. Post office box and retail services are available at 3 stations located 3-4 miles away. Window hours are longer with one facility having 24 hour lobby with Automated Postal Center (APC). All have Saturday hours.

Cost of proposed alternate service	<u>0.00</u>
Total Savings:	<u>37,085.00</u>
One-time CBU cost:	<u>0.00</u>

Administrative Office

Name, State & ZIP	<u>Allegheny Station</u>	EAS level	<u>20</u>	Miles away:	<u>4</u>
Window Service Hours:	M-F <u>8:00AM – 5:00PM</u>	Sat	<u>8:00AM-12:00PM</u>		
Lobby Hours:	M-F <u>6:00AM – 5:00PM</u>	Sat	<u>6:00AM-3:00PM</u>		
Number of PO Boxes Available	<u>423</u>	Finance Number:	<u>[REDACTED]</u>		



Nearest Post Office

Name, State & ZIP Kilbuck Station EAS level 21 Miles away: 3

Window Service Hours: M-F 7:00AM – 9:00PM Sat 8:00AM – 2:00PM

Lobby Hours: M-F 24 hours Sat 24 hours

Number of PO Boxes Available 104

(You may wish to attach a highlighted map.)

Community meeting: Date: 5/5/05 Number of customers attended: 8

Questionnaire: Date: 3/8/05 Number returned: 16

Favorable _____ # Unfavorable: 12 #No opinion: 4

Attach postal and nonpostal concerns of affected customers with Postal Service responses

Prepared By: George Lippert Title: Manager, Finance

Signature: _____ Date _____

Telephone Number 412-359-7654 (Remember to include your area code)



Demographic and Income Profile

Ad Hoc Query
 198 SAN PEDRO PL
 PITTSBURGH, PA 15212

Latitude: 40.49068918
 Longitude: -80.0368859882353
 Radius: 1 Mile(s)

Site Type: Circle

Summary	2000	2005	2010
Population	16,769	16,223	15,928
Households	7,436	7,295	7,219
Families	4,173	3,984	3,820
Average Household Size	2.21	2.18	2.16
Owner Occupied HUs	4,587	4,537	4,459
Renter Occupied HUs	2,849	2,758	2,760
Median Age	38.9	40.2	41.7

Trends: 2005-2010 Annual Rate	Area	State	National
Population	-0.37%	0.32%	1.22%
Households	-0.21%	0.63%	1.27%
Families	-0.84%	0.5%	1.00%
Owner HUs	-0.35%	0.72%	1.46%
Median Household Income	4.1%	3.94%	3.25%

Households by Income	2000		2005		2010	
	Number	Percent	Number	Percent	Number	Percent
< \$15,000	1,415	18.8%	1,062	14.6%	824	11.4%
\$15,000 - \$24,999	1,218	16.2%	924	12.7%	755	10.5%
\$25,000 - \$34,999	1,186	15.8%	1,024	14.0%	761	10.5%
\$35,000 - \$49,999	1,377	18.3%	1,385	19.0%	1,178	16.3%
\$50,000 - \$74,999	1,356	18.0%	1,324	18.2%	1,464	20.3%
\$75,000 - \$99,999	627	8.3%	778	10.7%	837	11.6%
\$100,000 - \$149,999	224	3.0%	620	8.5%	1,007	14.0%
\$150,000 - \$199,000	69	0.9%	66	0.9%	211	2.9%
\$200,000+	56	0.7%	110	1.5%	180	2.5%
Median Household Income	\$34,443		\$41,730		\$51,024	
Average Household Income	\$42,782		\$53,663		\$67,941	
Per Capita Income	\$19,204		\$24,144		\$30,775	

Population by Age	2000		2005		2010	
	Number	Percent	Number	Percent	Number	Percent
0 - 4	927	5.5%	905	5.6%	876	5.5%
5 - 14	2,036	12.1%	1,794	11.1%	1,580	9.9%
15 - 19	1,000	6.0%	1,008	6.2%	923	5.8%
20 - 24	938	5.6%	1,102	6.8%	1,223	7.7%
25 - 34	2,495	14.9%	2,077	12.8%	2,020	12.7%
35 - 44	2,659	15.9%	2,434	15.0%	2,139	13.4%
45 - 54	2,213	13.2%	2,532	15.6%	2,442	15.3%
55 - 64	1,459	8.7%	1,554	9.6%	2,018	12.7%
65 - 74	1,411	8.4%	1,186	7.3%	1,135	7.1%
75 - 84	1,215	7.2%	1,149	7.1%	1,022	6.4%
85+	414	2.5%	482	3.0%	552	3.5%

Race and Ethnicity	2000		2005		2010	
	Number	Percent	Number	Percent	Number	Percent
White Alone	15,020	89.6%	14,203	87.6%	13,601	85.4%
Black Alone	1,370	8.2%	1,595	9.8%	1,846	11.6%
American Indian Alone	13	0.1%	14	0.1%	18	0.1%
Asian Alone	96	0.6%	123	0.8%	158	1.0%
Pacific Islander Alone	2	0.0%	2	0.0%	2	0.0%
Some Other Race Alone	62	0.4%	65	0.4%	71	0.4%
Two or More Races	206	1.2%	220	1.4%	233	1.5%
Hispanic Origin (Any Race)	126	0.8%	137	0.8%	146	0.9%

Data Note: Income is expressed in current dollars.

Source: U.S. Bureau of the Census, 2000 Census of Population and Housing. ESRI forecasts for 2005 and 2010.



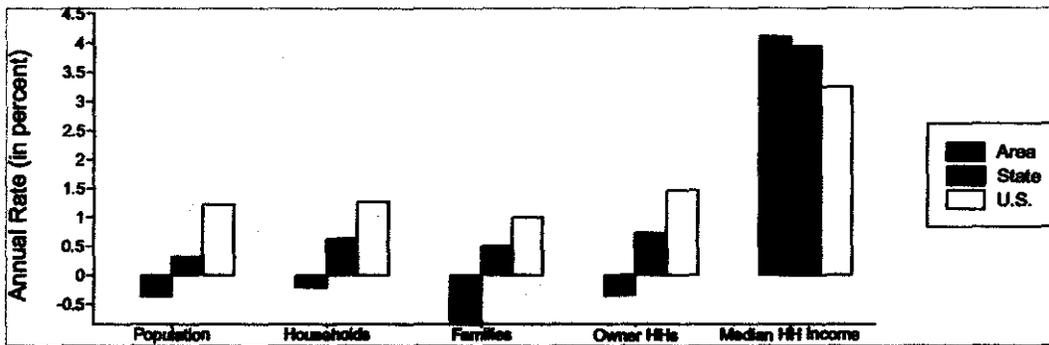
Demographic and Income Profile

Ad Hoc Query
 198 SAN PEDRO PL
 PITTSBURGH, PA 15212

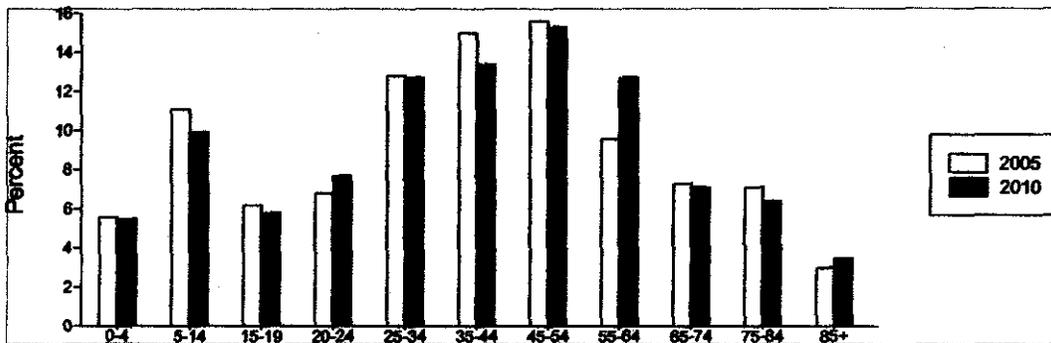
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Latitude: 40.49068918
 Longitude: -80.0368859682353
 Radius: 1 Mile(s)

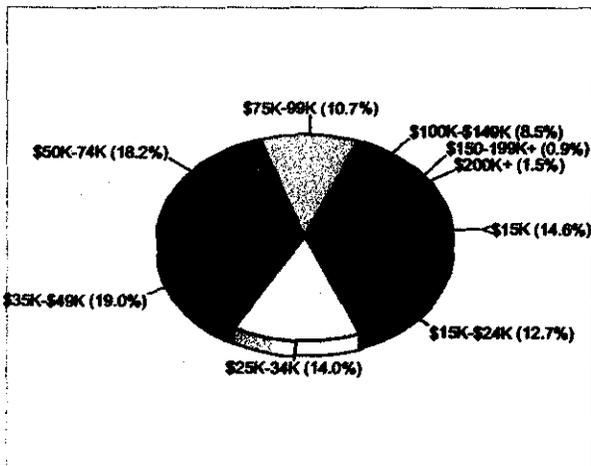
Trends 2005-2010



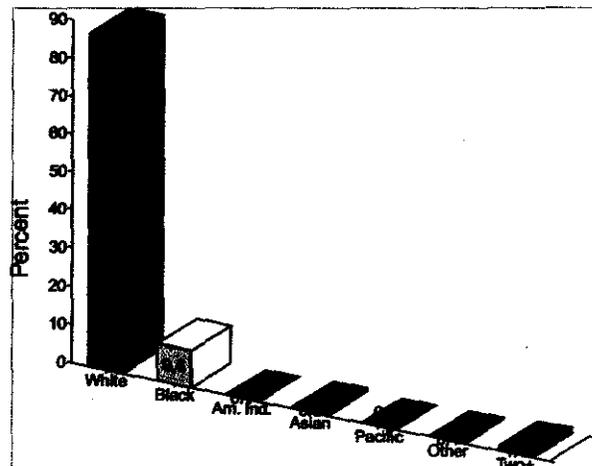
Population by Age



2005 Household Income



2005 Population by Race

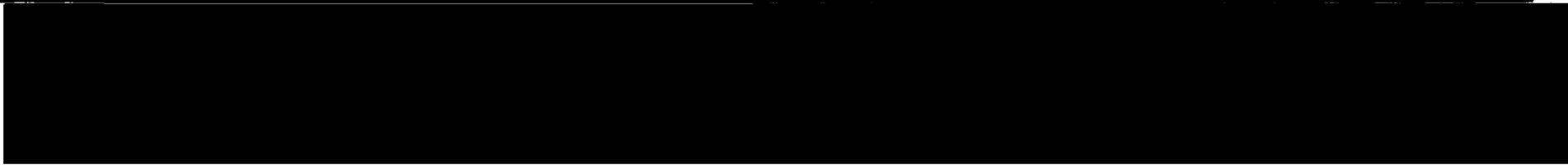


2005 Percent Hispanic Origin: 0.8%

OBSERVATORY FINANCE ST
 3876 PERRYVILLE AVE
 PITTSBURGH PA 15214

15214
 17
 DOCKET NO.
 ITEM NO.
 PAGE

DATE	INCOMING					OUTGOING				
	LETTERS	FLATS	PRIORITY	PARCEL POST	OTHER	LETTERS	FLATS	PRIORITY	PARCEL POST	OTHER
5/2/2005	[REDACTED]					[REDACTED]				
5/3/2005										
5/4/2005										
5/5/2005										
5/6/2005										
5/7/2005										
5/9/2005										
5/10/2005										
5/11/2005										
5/12/2005										
5/13/2005										



4166130014

USPS OBSERVATORY FINANCE STA. ZIP Code: 15214

05/16/2005 1:07 PM

C O N F I D E N T I A L

WOS Date Range Report - Staffing Summary From 05/02/2005 To 05/13/2005

Version: 18.01.22

Item Description	AIC	09:00	10:00	11:00	12:00	13	14:00	Total Minutes	POS Factor	% Work -Load
Mail-Revenue Trans										
Postage Stck Sales										
Book Prod Sales										
Dom M.O. - Value										
Dom M.O. - Fee										
Certified										
DelConf										
EMS										
Insured										
Gen Class										
Register										
RetRecpt										
SigConf										
Surchrg										
Lobby Services Rev										
6-Mo. Box/Clr Fee										
Earned Work Minutes										
Total Terminal Availability (min)										
Utilization (%)										
Walk-in Revenue (\$)										
Proposed Staff										

416613004

USPS OBSERVATORY FINANCE STA. ZIP Code: 15214

05/16/2005 1:07 PM

C O N F I D E N T I A L

WOS Date Range Report For ALL Employees From 05/02/2005 To 05/13/2005

Version: 18.01.22

Item Description	2:00	09:00	10:00	11:00	12:00	13:00	14:00	Total Items	% of Total
Net Revenue Trans									
Postage Stck Sales									
Pack Prod Sales									
Dom M.O. - Value									
Dom M.O. - Fee									
Certified									
Dom Conf									
EMS									
Insured									
Priority Class									
Register									
Ret Recpt									
Stg Conf									
Surchrg									
Lobby Services Rev									
6-vo. Box/Clr Fee									
Item Total		1	122	123	126	162	15	549	100.00%
# of Customers		1	65	64	62	64	4	260	

Community Meeting Analysis

Postal Concerns

1. Concern: Customer was concerned about vandalism to the Allegheny Observatory if a mailbox was installed due to close proximity to Riverview Park. The Observatory is also a Historical Landmark and concern is installation of a mailbox on building would not be appropriate.

Response: The Pittsburgh Postmaster personally drove up to review the area. It has been determined that Allegheny Observatory could benefit by curb line delivery. The carrier on that route can accommodate all delivery and when large parcels or accountables are involved, the carrier will take items into office for delivery. If no one is available to receive items, a notice will be left in the mailbox. Customer may pick items up at the Kilbuck Finance Office or request redelivery on another day. Customer's response to this was "all my needs will then be met with this arrangement".

2. Concern: Customers expressed concern over all alternative access channels that are available to the public would give more reason to close all post offices in the future.

Response: There will always be a need for the Postal Service to remain viable. Although this office has shown a decline in business, other post offices are extremely busy. By providing alternative access, the postal service is accommodating convenience and availability into the busy lives of today's population.

3. Concern: Customers expressed concern over need of PO Box for his business and what options are there.

Response: The manager of Kilbuck Station, which is located approximately 3 miles from Observatory Station, verified there are available PO Boxes for rent. Other benefits to the Kilbuck Station are that the lobby is open 24 hours, 7 days a week. The customers were very pleased to hear the additional availability to access their box mail and stated that since it is for their businesses, the hours would be more beneficial.

4. Concern: Customers inquired about the time-frame the review covered to start the consideration of possible discontinuance of the Observatory Finance Station.

Response: There is an 8 week review that is done to determine generated revenue and transactions.

5. Concern: Customers felt that when the hours were cut back in July 2002, the hours were inconvenient which resulted in loss of business. Maybe the hours could be changed to promote more business, possibly be either later in the day, or split hours throughout the day.

Response: The hours were determined by a WOS survey and proved to be the most beneficial to customers. Box customers need the early hours for early pick-up of their mail. The hours must coincide with clerk bids and labor issues are to be considered.

6. Concern: Customers feel that local senior citizens in the area rely on simple stamp purchases and this will be an inconvenience.

Response: The Stamps by Mail program will be a convenience to all customers, including senior citizens. The Postal Service order forms are incorporated in self-addressed,

postage paid envelopes. Customers can obtain order envelopes from letter carriers, in Post Office lobbies, or by calling the local delivery unit to request the form. By completing the ordering form along with a personal check, the order can be mailed or given to their carrier. The stamp order will be filled and delivered with the next day's mail. Another resource available is 1-800-STAMP-24. Customers may order stamps and make purchases with major credit cards. This toll-free number is available 24 hours a day, 7 days a week. There is a service charge, and stamps are delivered by mail within 3-5 business days. The customers were unaware of these services and were very interested in the opportunity for convenience.

7. Concern: Customers inquired as to the hours being changed to accommodate working customers.

Response: The hours were determined by a WOS survey and the current set hours were decided to be the most beneficial to majority of customers. Along with the results of the survey, there are labor issues and employee scheduling which is all part of determining the hours of operation.

8. Concern: Customer inquired to the facts that were included in the survey letter regarding the review that revealed an average of 65 daily retail window transactions. Is that a low number of transactions?

Response: That number is extremely low and is an indicator that office workload has declined. This reduced workload suggests that the maintenance of an independent office at Observatory Station may not be warranted.

9. Concern: Customer inquired to the fact that the Postal Service does not work to make a profit and feels that the office should not be closed due to lack of profit. Customer questioned the economic savings to the proposed closing.

Response: Economic savings are only one of several factors considered. The Postal Service's primary goal is to service customers. Carrier service is more cost-effective than maintaining a postal facility that is underutilized.

10. Concern: Customer felt if the hours were changed it would benefit local businesses, and inquired if the Postal Service would consider taking a customer survey regarding the need for better hours.

Response: The survey that is used is a survey run on our POS system. This survey shows when the transactions occur and the revenue generated which determines the decision on hours of service.

11. Concern: Customer stated that the post office is vital part of the community. Are we able to stop the closing, or is it just going straight through? Is it worth the effort to get the neighborhood to rally?

Response: Right now we are at the fact finding phase of the process. There are steps that the Postal Service is mandated to follow. It is a long process and copies of the "Summary of Post Office Change Regulations" are available at this meeting. Also, a copy was included in the initial survey questionnaire that was provided to box customers and walk-in customers. The written proposal will be prominently posted at the Observatory Station for 60 days, along with an "Invitation for Comments". At the end of the 60-day comment period, additional review will be made at lower and upper levels of postal management. When a final decision is made at Postal Headquarters in Washington, DC, that decision will be posted for 30 days, during which time customers may appeal the decision to Headquarters. Within 120 days, Postal Headquarters will render a decision.

12. Concern: Customer felt that a survey should have been given to every household in the entire community.

Response: The basic need was to have customers of the Observatory Station respond to the survey. All box customers and walk-in customers had opportunity to submit the survey with personal comments.

13. Concern: Customer inquired as to exactly where is Postal Headquarters.

Response: Postal Headquarters is located in Washington, DC at L'Enfant Plaza. All concerns stated today are going to be part of the docket that we submit to Headquarters.

14. Concern: Customer inquired as to where the proposal is going to be located?

Response: The proposal will be at the Observatory Station and will be open to the public for 60 days.

15. Concern: Customer asked what the local businesses are doing for their mail. Their mail should be contributing to the Observatory Station for revenue.

Response: This response was from one of the attendees – The local business do their own mailing by postage meter, or they have bulk mail that they run over to the General Mail Facility. The local businesses do not generally use the Observatory for any daily business mailings.

16. Concern: Customer stated that if the Observatory Station does close, they will be in need of box services. Will there be an available box to rent at the Allegheny Station, and is there a guarantee of availability?

Response: The manager of Allegheny Station assured the customer that there are available boxes for rental. In addition to available box services, the hours are 6:00AM – 5:00PM, which provide additional convenience to the current hours of 10:00AM – 2:00PM.

17. Concern: Customers were concerned about change of address procedures.

Response: Mail will be forwarded in accordance with postal regulations and change of address forms are available from the Postal Service. First class mail and "change service requested" mail will be forwarded. Change of address can also be done by accessing USPS.com.

18. Concern: Customer inquired about details of the Woods Run Station.

Response: Manager of the Woods Run Station provided details on Woods Run and other finance offices including the Bellevue and Kilbuck offices. Customers were also informed about the APC that is available in the Kilbuck Finance office. Customers were very interested in the services the APC can provide in the 24-hour lobby.

19. Concern: Customer inquired about the possibility of an APC being placed in Observatory Station.

Response: Placement of an APC in Observatory Station would not be feasible. There are only 14 APCs district wide. Placement of an APC requires usage of at least \$333 per day. Observatory does not generate enough revenue to justify that investment.

20. Concern: Customer inquired about what "RD" means.

Response: That is a term of addressing for rural deliveries. Since 9/11, addresses are being updated to be more specific to ensure easier location in the event of emergencies.

21. Concern: Customer inquired if the WOS surveys were going to continue and possibly have hours changed to split the day. Can more surveys be done?

Response: Due to labor issues, the hours cannot be split throughout the day. Surveys can be done at anytime. Window transactions do not warrant another survey at this time.

22. Concern: Customers expressed the wonderful neighborhood experience of walking down the street and stopping in to visit with the clerk. All employees have been very nice to just talk to while doing business. The prior one in particular always provided excellent service. It was unfortunate when this employee was held at gunpoint during a robbery at the post office. The customers feel this forced the employee into retirement.

Response: We appreciate your views on the excellent service you have all received. The Postal Service prides itself on maintaining our high level of customer service and delivery standards at affordable prices.

23. Concern: Customer was concerned with an incident that occurred while she was a box holder – there was a family emergency and she had to leave town unexpectedly, unable to submit a hold notice. If her mail is being delivered to her home, there would be an accumulation and then possible vandalism/robbery if people know she is not home.

Response: The Postal Service has options available for hold notifications – you can either access USPS.com and put in a hold notification, or you can call 1-800-ASK-USPS and submit a hold notice. Customers were unaware of the alternatives the Postal Service has available and were very pleased.

24. Concern: Customer requested that a door-to-door neighborhood survey be conducted.

Response: If additional surveys are sent out, we will consider doing a door-to-door survey.

Nonpostal Concerns

1. Concern: Customers stated public parking in the area is an ongoing problem. The snorkel box was removed due to cars were parking in front of box.

Response: With the other post office locations available locally, parking is much more convenient for customers.

FINAL DETERMINATION TO CLOSE
THE OBSERVATORY FINANCE STATION
AND CONTINUE TO PROVIDE
CITY DELIVERY SERVICE

DOCKET NUMBER 15214



Postal Customer Questionnaire Analysis

Questionnaires were distributed to all Post Office box customers of the Observatory Finance Station on March 8, 2005. Additionally, questionnaires were also available during the survey period to walk-in retail customers.

A. Number of Questionnaires

Total questionnaires distributed	50
Favorable to proposal	0
Unfavorable to proposal	12
Expressing no opinion	4
Total questionnaires received	16

B. Postal Concerns

The following postal concerns were expressed:

1. **Concern:** No longer have access to post office box services for their business usage.

Response: The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices have box service along with having expanded lobby hours for additional customer convenience.

2. **Concern:** Primary concern was vandalism and security of the mail.

Response: Recent Postal Inspection reports indicated that the reports of vandalism were minor in nature. Alternatives are that customers may have box service from another facility or place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

3. **Concern:** Want everything to remain the same.

Response: The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

4. **Concern:** Senior Citizens are a being affected.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to mailboxes. Customers do not have to make a special trip to the post office for service. The Postal Service has many programs available to provide convenience to the customer, such as Carrier Pickup, Stamps by Mail, and Stamps by Phone (1-800-STAMP24). Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery or to receive details on the above mentioned programs, customers may contact the manager for more information.

5. **Concern:** Local businesses will be hurt.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the local community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Observatory Post Office is discontinued.

6. **Concern:** Concern about the additional travel to other post offices.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for services. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail forms are available for customer convenience. The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

C. Non-Postal Concerns

There were not any non-postal concerns expressed.

OBSERVATORY COMMUNITY MEETING RESPONSE

	NAME	ADDRESS	ATTENDEES	RESPONDED TO SURVEY	CONCERN
1			1		
2			3		
3			1	X	
4		ory	1	X	Stay the Same
5			1	X	Vandalism
6			1		Vandalism
7			1		
8			1	X	Vandalism
9			2		
10			2		
11			1		
12			0	X	Cannot attend-attached letter of opposition to close
13			4		
14			5		
TOTAL ATTENDEES EXPECTED			24		

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

JUST RECEIVED NOTICE

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 5

NAME [REDACTED]

ADDRESS [REDACTED]

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 4

NAME Observatory Hill, Inc.

ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 3

NAME 

ADDRESS 
15214

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME

ADDRESS

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

**LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290**

NUMBER OF PEOPLE ABLE TO ATTEND _____

NAME _____

ADDRESS _____



Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

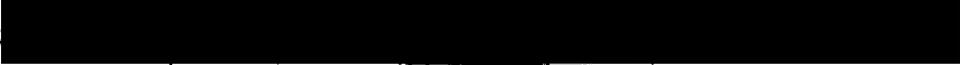
DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME 

ADDRESS 

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME _____
ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME

ADDRESS

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME [REDACTED]

ADDRESS [REDACTED]

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME 

ADDRESS 

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 1

NAME _____

ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 2

NAME

ADDRESS

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND 2

NAME [REDACTED]

ADDRESS [REDACTED]

* HIGHLY OBJECT \rightarrow LIVE, OWN A BUSINESS + 6 HOUSES IN OBS. HILL +

Please return form in the provided pre-addressed envelope no later than May 2, 2005

WE NEED A POST OFFICE TO REMAIN OR RE-VITALIZE THIS COMMUNITY

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

**LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290**

NUMBER OF PEOPLE ABLE TO ATTEND

NAME _____

ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005

**RICHARD L. SEKINGER
POSTMASTER, PITTSBURGH
1001 CALIFORNIA AVE
PITTSBURGH, PA 15290-9998**

DEAR SIR,

UNFORTUNATELY, I CANNOT ATTEND THE THURSDAY MAY 5TH MEETING AT THE GMF TO DISCUSS THE POSSIBLE DISCONTINUANCE OF THE OBSERVATORY FINANCE OFFICE. I AM WRITING THIS LETTER TO ADDRESS MY OPPOSITION TO SUCH A MOVE. I HAVE HAD A POST OFFICE BOX AT SAID FACILITY FOR APPROXIMATELY 15 YEARS AND CONSIDER IT QUITE A CONVENIENCE. IT IS SIMILAR TO A NEIGHBORHOOD STORE BECAUSE OF IT'S LOCATION AND BECAUSE OF IT'S PERSONNEL. ALTHOUGH THERE HAVE BEEN DIFFERENT EMPLOYEES THERE THE LAST COUPLE OF YEARS PHIL BOHR SPENT A GREAT DEAL OF HIS CAREER THERE AND WAS VERY COMPARABLE TO YOUR REGULAR MAILMAN.

I PERSONALLY ENJOY THE VENUE BECAUSE OF A FEW REASONS: MY WIFE AND I SPLIT BILLS AND WHEN WE RECEIVED THEM AT MY HOME ADDRESS THERE WAS CONFUSION..... THE LOCATION IS ONLY A FIVE-MINUTE DRIVE FROM MY HOME.....IT'S ACCESSIBILITY MAKES IT VERY EASY TO MAIL PARCELS AROUND THE HOLIDAYS, BUY STAMPS, ETC.

ANOTHER OBVIOUS POSITIVE ABOUT THE PRESENT LOCATION IS THAT THERE ARE QUITE A FEW SENIOR CITIZENS WHO CAN WALK THERE TO CONDUCT POSTAL BUSINESS.

I REALIZE THAT BUDGETS CONTROL JUST ABOUT EVERY CONCEIVABLE FACET OF BUSINESS NOWADAYS BUT I REALLY CAN'T SEE HOW CONTINUING TO MAINTAIN SUCH AN OPERATION CAN BE SO FISCALLY DAMAGING TO THE USPS.

THANK YOU FOR HEARING ME OUT!

SINCERELY,

[REDACTED]

[REDACTED]

U.S. Postal Service
Routing Slip

To	Dept., Office or Room No.	<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input checked="" type="checkbox"/> As Requested <input checked="" type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
1. Memo to Record		
2.		
3.		
4.		
5.		
6.		
From: Karen Scott		Extension
Date 04/28/05		Room No.
Remarks 4/28/05 - Confirmed with Jeff Herrman, Manager, Allegheny Station that he would verify count of mail being accurate throughout the two-week survey period.		

April 28, 2005

MEMORANDUM FOR: Sales and Service Associate
Observatory Station

SUBJECT: Surveys

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to the Observatory Station customers.

Please conduct the following surveys: WOS Unit Analysis, Survey of Incoming Mail, and Survey of Dispatched Mail at the Observatory Station for a two-week period. The surveys should begin Monday, May 2, 2005 and end on Friday, May 13, 2005. Please complete the enclosed forms as accurately as possible.

Return all forms to Jeffrey Herrman, Manager, Allegheny Station, by May 17, 2005. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact Jeffrey Herrman at 412-231-1536.


Richard L. Sekinger
Postmaster, Pittsburgh

Enclosures: Survey of Incoming Mail
Survey of Dispatched Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and ZIP+4: _____

Dates Recorded: _____ *through* _____

Date	First-Class & Priority	Newspapers	Parcels	Other
Saturday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
TOTALS				
Daily Average				

Signature of Person Making Count: _____

Printed Name: _____

Title: _____

OBSERVATORY FINANCE CLOSING CUSTOMER COMMENTS

DOCKET NO.

ITEM NO.

PAGE

15214
9

Customer comments:

Total

1	No concerns stated on survey	4
2	P.O. Box service	2
3	Security/vandalism	4
4	Keep things the same	3
5	Senior citizen	1
6	Businesses hurt	1
7	Travel	1
TOTAL		16



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly <i>(on occasion)</i>	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs ^{Dr's} _____

Banking _____

Employment _____

Social needs [?] _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Name: _____

Address: _____

Telephone: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|------------------------------|-----------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____
_____ *Box only* _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

3-10-05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



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Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

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b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|-----------------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 3.14.05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Aspinwell, Water Woods

Personal needs

Ms. Russellton - Mass Aspinwell

Banking

Employment

Social needs

Braaten Ridge, Tarentum, Cheswick

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

[Redacted Name]

Address:

[Redacted Address]

Telephone number: *NOT AVAILABLE*

Date: *3/14/05*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices have P.O. Box service along with having expanded lobby hours for additional customer convenience.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. NEED CURRENT P.O. BOX SERVICE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

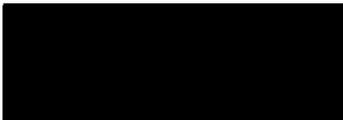
Telephone number: _____

Date: 3-15-05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

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Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices WEST VIEW - BUT NO PO BOYS
Available

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

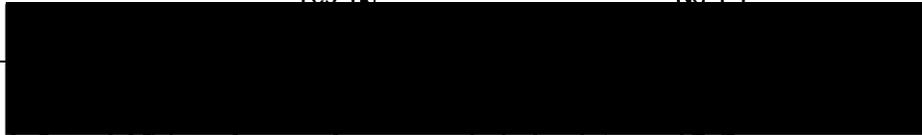
5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the post office is discontinued?

Yes No

Name: _____



Address: _____

Telephone number: _____

Date: 3-9-05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 26, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your primary concern was vandalism and security of the mail. Recent Postal Inspection reports indicate that the reports of vandalism were minor in nature. Alternatives are that customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in all areas while traveling millions of miles daily. Letter carriers are highly respected by the American Public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, letter carriers have demonstrated great responsibility in providing mail service to postal customers. Letter carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. There is a tendency for cluster boxes to be looted. Packages that don't fit are left out, Certified mail is not delivered, etc.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Too inconvenient.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping North Hills
- Personal needs All over town
- Banking On line
- Employment Downtown
- Social needs All over town

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
(pl _____
Address: _____
Telephone number: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 26, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your primary concern was vandalism and security of the mail. Recent Postal Inspection reports indicate that the reports of vandalism were minor in nature. Alternatives are that customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in all areas while traveling millions of miles daily. Letter carriers are highly respected by the American Public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, letter carriers have demonstrated great responsibility in providing mail service to postal customers. Letter carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|-----------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. Post Office has required us to place a box
at the bottom of OBSERVATORY Hill. It gets VANDALIZED
more. They will not deliver to our Building. That's why WE
IF Post OFFICE would deliver to our Building, WE'LL OK. I Keep a box at
Post OFFICE

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____
Address: _____

Telephone number: _____

Date: March 11, 2005

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 26, 2005

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your primary concern was vandalism and security of the mail. Recent Postal Inspection reports indicate that the reports of vandalism were minor in nature. Alternatives are that customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

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Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>buy several times a year</i>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No *I would, but were not available.*
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

*do not take away our neighborhood post office!
 it is needed here*

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No *occasionally, not daily*

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. *do not understand, where would the cluster box units be?*

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. *I had a postal delivery man but my mailbox is approximat 1 block from my house, my mail was sometimes being taken "back" the postman if I could move my mailbox closer to my home and he said no, that's why I need a P.O. Box*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment *retired*

Social needs _____

5. Do you currently use local businesses in the community?

Yes

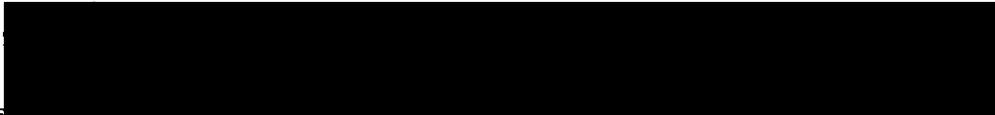
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:



Address:

Telephone number:



Date: *3-15-05*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 26, 2005

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your primary concern was vandalism and security of the mail. Recent Postal Inspection reports indicate that the reports of vandalism were minor in nature. Alternatives are that customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in all areas while traveling millions of miles daily. Letter carriers are highly respected by the American Public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, letter carriers have demonstrated great responsibility in providing mail service to postal customers. Letter carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>2-3 weeks</i>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/> <i>twice</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>3-4 weeks</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>and every holiday</i>
d. Picking up post office box mail	<input checked="" type="checkbox"/> <i>twice</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail <i>N/A</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Making permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms, such as tax forms	Yes <input type="checkbox"/>	No <input type="checkbox"/>	<i>would if you had them I hear people asking for IRS forms a lot.</i>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
c. Assisting <u>senior citizens</u> , persons with <u>disabilities</u> , etc.	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	

If yes, please explain: Since the boxes were taken off the street
I pick up stamps, mail packages for 4 seniors, 2
on my street, and 2 on the next street

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

PLEASE, don't close my box!

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes No

If yes, which offices McKNIGHT Rd occasionally

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better Just as Good No Opinion Worse

Please explain. ON North side - you'd gotta be bidding

b. How do you think carrier route delivery service to ~~cluster~~ mailbox near your home would compare with your present service?

Better Just as Good No Opinion Worse

Please explain. THE small kids in my neighborhood go into my mail box. Am I suppose to file charges against 4-6 year olds. Then my house would be spray painted and car damage

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping no grocery there
- Personal needs my doctor is there; I'd move to TROY HILL office
- Banking savings & loans there one block away; I'd change
- Employment close to outskirts of town; I don't pass a P.O.
- Social needs most of my social needs are on TROY HILL civic club, etc.

5. Do you currently use local businesses in the community?

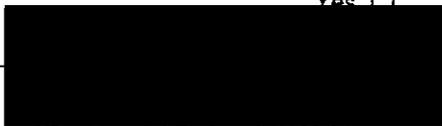
notary - 1 block Yes drug store for prescriptions ^{1 block} Church - on FRANKLIN ^{savings & loans - 1 block}

If yes, would you continue to use them if the post office is discontinued?

Yes No

I desperately need a box.

Name:



WESTVIEW has NO BOXES.

Address:



Are you going to give me a box at AGH Station?

Telephone number:



Date:

3/11/05

I just paid for my 6 months in FEBRUARY!

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ALL MY FOLKS LIVE OUT OF STATE. I mail a lot of packages for every occasion. I have to take off and leave with no time to have my mail held at home. - My Dad has ALZHEIMERS. I'm often gone for 3 days at a time to 2 weeks. My bills disappear

during the savings... because of... I need a P.O. BOX! Are you going to provide one??



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|-----------------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 03-10-05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THIS STATION IS A NEEDED CONVIENCE AND AFFORDS PRIVACY.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No *Not available*
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. I use my P.O. box for my business mailing, and I prefer to keep it that way.

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

McKnight Rd

Personal needs

McKnight Rd

Banking

Employment

Social needs

Home wood, Shadyside

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Name:

Address

Telephone number

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Karen Scott

March 14, 2005.

To whom it may concern:

You would be doing the Observatory Hill area a great disservice by closing the post office. I had heard about this survey from a neighbor. It is ABSOLUTELY ridiculous that the postal clerk is not allowed to have this visible to the public nor tell them about it. This is another backhanded way to keep the public uninformed. I know what will happen. When you propose to close this post office and everyone complains your answer will be "Well why didn't you fill out the survey?". The reason will be is that they did not know about it because you kept it a big secret. Lets be realistic and honest with the public.

██████████

RECEIVED
MAR 21 2005
POSTMASTER
PITTSBURGH, PA 15290-0998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Several times/month

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: They don't have forms available at this post office

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

~~If yes, which office~~ This post office is within walking distance and very convenient

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

This has nothing to do with closing a office

Name: _____



Address: _____

Telephone number: _____



Date: 3/09/05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to mailboxes. Customers do not have to make a special trip to the post office for service. The Postal Service has many programs available to provide convenience to the customer, such as Carrier Pickup, Stamps By Mail, and Stamps By Phone (1-800-STAMP24). Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery or to receive details on the above mentioned programs, customers may contact the manager for more information.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

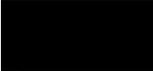
Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

3/14/05

I am 67 yrs. old and
live in the community
it is easier for me
to go to the post office
on Perryville Ave
then to wait for a
bus to go out West View
being I don't drive.
I hope it stays opened.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

other MAILS BUT don't go myself

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

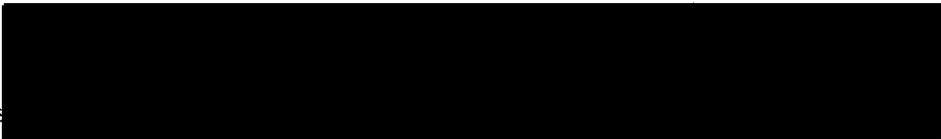
No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:



Address:

Telephone number: _____

Date: *3/16/05*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Businesses generally require regular and effective postal services, and these will always be provided to the local community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Observatory Post Office is discontinued.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|-----------------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|-----------------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|----------------------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping McKnight Road area

Personal needs N/A

Banking N/A

Employment N/A

Social needs N/A

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date: 3-10-04

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

March 10, 2005

Postmaster

Re: Observatory Hill Post Office

As a business located in the Observatory Hill community, I am responding to your survey in regards to the closing of the OHI Post Office. We here at [REDACTED] greatly depend on this office and feel that it would be a tremendous loss to the community to close this neighborhood Post Office.

It is very convenient to our business to have the Post Office so close as we do use it on a daily basis. Although the other Post Offices are not far, this is within walking distance and not only saves us time but also money by being so close.

The owners, [REDACTED], are very much into supporting the community in which they live and run their business. Our employees find it a wonderful perk to their jobs to have a Post Office so close and convenient for their personal packages and mail needs as well.

I encourage you to consider keeping the facility open. I am sure you have looked at just about every contingency, but I would like to suggest possibly extending the hours even just one hour. On many occasions I have been busy and not able to make it there before closing, an extra hour would make a world of difference.

I would also encourage you to survey the walk in customers about the possibility of closing the office or even on the hours of operation. I was told that only the box holders were filling out the survey, which is not fair to those that depend on the other services offered.

We here at [REDACTED] hope that the Observatory Hill Post Office will remain open.

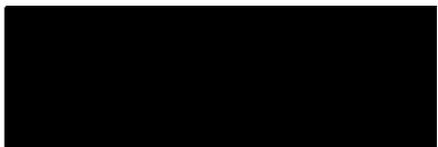
Thank you,

[REDACTED]

[REDACTED]



April 22, 2005



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Observatory Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for services. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail forms are available for customer convenience.

The other available post offices will be able to provide more hours of service than the present post office. Depending on the location, the other post offices also have expanded lobby hours for additional customer convenience.

If it is determined that a discontinuance of the Observatory Post Office should be pursued, a formal proposal will be posted in the Observatory Post Office at a later date. If you have additional questions or comments, please feel free to contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Sincerely,

A handwritten signature in cursive script that reads "Richard L. Sekinger".

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up post office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|---------------------------|------------------------------|----------------------------------------|
| a. Making permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---------------------------------------------------------------|------------------------------|----------------------------------------|
| a. Picking up government forms, such as tax forms | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
--------------------------------	------------------------------	----------------------------------------

e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
----------	------------------------------	----------------------------------------

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking Bellevue _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 3/17/05

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

**ADDITIONAL COMMENTS FOR SURVEY REGARDING NEED OF
OBSERVATORY FINANCE STATION, PITTSBURGH 15214**

The closing of this finance station would leave a huge gap in the postal services provided to its community. Within four blocks are a high school, a public elementary school, four churches, a parochial school, a fire station, a theological seminary, the office of a PA State representative, and several dozen businesses. Even though it is only open four hours a day, Monday through Friday, that gives users a four-hour period during which they can conveniently walk there, make a transaction, and return to their business, institution, or home, all in about 20 minutes or less. It would take a lot longer to drive to one of the other post offices you mentioned, find a parking space, wait in line, make a transaction, and return. Your survey noted that it has had about 65 daily retail transactions. That is about 17 per hour or one in less than four minutes. To wait until the mail carrier came to the door and then make the transaction (assuming you are not on the telephone at the time, or dealing with a customer or whatever) is much more inconvenient, not to say undependable. What if the need to make the transaction comes after the carrier has left? Then you have to wait until the next day, which may be detrimental business-wise, weather-wise, or otherwise. None of the other options suggested in the survey come close to the convenience and usefulness of this local finance station. It is in many ways the heart of this district. Nothing else could replace the accessibility of postal services that is provided by this fine, historic finance station.

April 8, 2005

POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF POST OFFICE

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Observatory Station, 15214, located in Allegheny County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title and date.

Thank you for your assistance in this matter.

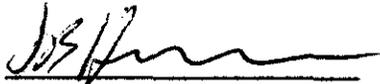
Elizabeth Gordon
Post Office Review Coordinator

Enclosure: Return Envelope

No records found

Comments/Findings: A FEW RECORDS FOUND - NOTHING
UNUSUAL, SMALL NUMBER, NO REASON TO
DISAGREE WITH ABOVE MATTER.

Signature



Title

POSTAL INSPECTOR

Date

4-25-05 HAMMERLE

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND _____

NAME _____

ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005

POSSIBLE DISCONTINUANCE OF OBSERVATORY FINANCE OFFICE

COMMUNITY MEETING

DATE: THURSDAY - MAY 5, 2005

TIME: 4:00PM - 5:00PM

LOCATION: GENERAL MAIL FACILITY
1001 CALIFORNIA AVENUE
PITTSBURGH, PA 15290

NUMBER OF PEOPLE ABLE TO ATTEND _____

NAME _____

ADDRESS _____

Please return form in the provided pre-addressed envelope no later than May 2, 2005



April 22, 2005

Dear Postal Customer:

As the postal manager responsible for all post offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

A review of the business activities of the Observatory Finance office revealed that the office workload has declined, and the office qualifies for service only four hours per day. Accordingly, the service hours were changed effective July 15, 2002, to 10:00Am to 2:00PM, Monday through Friday. Our office review revealed an average of 65 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at Observatory Finance, Pittsburgh, PA 15214, may not be warranted.

We currently estimate that an alternate form of delivery service would cost the Postal Service substantially less than maintaining the post office while still providing the community with the high quality services to which it has been accustomed.

You will of course want an opportunity to discuss alternatives with us before drawing any conclusions. Postal representatives will be at General Mail Facility, 1001 California Avenue, Pittsburgh, PA 15290, on May 5, 2005, from 4:00PM to 5:00PM to answer questions and provide information about our service. If you are able to attend, please return the enclosed response form by May 1, 2005, using the pre-addressed envelope provided.

If you have any questions, you may contact Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Thank you for your assistance.


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Enclosure: Response form and return envelope

April 22, 2005

MEMORANDUM FOR: JEFFREY HERRMAN
 MANAGER, ALLEGHENY STATION

SUBJECT: COMMUNITY MEETING

Enclosed are letters for customers of the Observatory Finance Office notifying them of a community meeting. I have enclosed additional copies of the letter for any retail or other customer who wishes to attend the meeting. Please furnish these notification letters to customers upon request.

For your information, the meeting will be held at the General Mail Facility on May 5, 2005, from 4:00PM to 5:00PM.


Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

Routing Slip

To	Dept., Office or Room No.	
1. Memo to Record		<input type="checkbox"/> Approval <input type="checkbox"/> Signature <input type="checkbox"/> Comment <input type="checkbox"/> See Me <input type="checkbox"/> As Requested <input type="checkbox"/> Information <input type="checkbox"/> Read and Return <input type="checkbox"/> Read and File <input type="checkbox"/> Necessary Action <input type="checkbox"/> Investigate <input type="checkbox"/> Recommendation <input type="checkbox"/> Prepare Reply
2.		
3.		
4.		
5.		
6.		
From: Karen Scott A/Supervisor, Customer Services Support		Extension
Date:		Room No.
Remarks 3/21/05 - Confirmed with Jeff Herrman, Manager, Allegheny Station, all PO Box customers received a copy of postal customer letter, Summary of Post Office Change Regulations, survey and return envelope. Additional copies were available left on counter for interested customers. Received total of 16 responses.		



March 8, 2005

Dear Postal Customer:

As the postal manager responsible for all stations and branches in the city of Pittsburgh, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Observatory Finance office revealed that the office workload has declined, and the office qualifies for service only four hours per day. Accordingly, the service hours were changed effective July 15, 2002, to 10:00AM to 2:00PM, Monday through Friday. Our office review revealed an average of 65 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at Observatory Finance, Pittsburgh, PA 15214, may not be warranted.

We estimate that city delivery by carrier service would cost the Postal Service substantially less than maintaining the post office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. The same fees you now pay for post office box and retail services are also available at the following post offices:

Allegheny Station - 4 miles away	8:00AM-5:00PM MON-FRI	8:00AM-12:00PM SAT
Kilbuck Station (GMF) - 3 miles away	7:00AM-9:00PM MON-FRI	8:00AM - 2:00PM SAT
West View Branch - 3 miles away	8:30AM-5:00PM MON-FRI	8:30AM-12:00PM SAT

I invite you to think about a possible change to city delivery service. Please return the enclosed questionnaire by March 18, 2005, using the pre-addressed envelope provided. Please be aware that if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

The enclosure entitled "U.S. Postal Service Summary of Post Office Change Regulations" describes what is involved in making a formal proposal if a permanent change in postal service appears warranted.

If you have any questions, you may call Jeffrey Herrman, Manager, Allegheny Station, at 412-231-1536.

Thank you for your assistance.

Sincerely,

Richard L. Sekinger
Postmaster, Pittsburgh
1001 California Avenue
Pittsburgh, PA 15290-9998

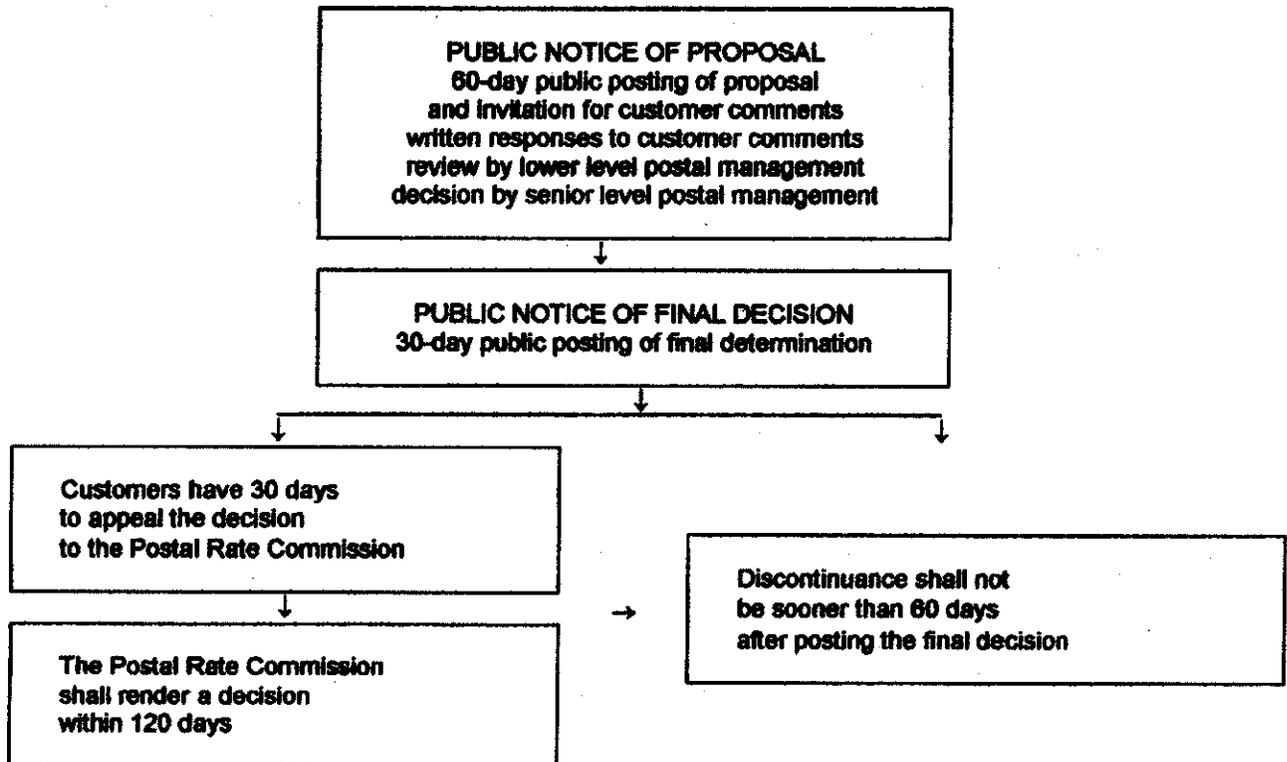
Enclosure: Questionnaire and return envelope
Summary of Post Office Change Regulations

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Observatory Station for each of the following.

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up post office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including certified, registered mail, insured mail, delivery confirmation, or signature confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Making permit mailings Yes No
- b. Using postage meter Yes No

Nonpostal Services

- a. Picking up government forms, such as tax forms Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another post office during business hours while traveling to or from work, shopping, or for personal needs?

Yes

No

If yes, which offices _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive post office box service or general delivery service, complete this section.

a. How do you think carrier route delivery service to cluster box units with individually locked mail compartments and parcel lockers would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

b. How do you think carrier route delivery service to a rural mailbox near your home would compare with your present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the post office is discontinued?

Yes

No

Name: _____

(please print your name)

Address: _____

Telephone number: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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Views that have inspired poets, painters,

Yahoo! Driving Directions Maps Home

Maps | Driving Directions Create My Locations

Starting from: **A** 3876 Perrysville Ave, Pittsburgh, PA 15214-1823 [Save Address](#)

Arriving at: **B** 395 Federal St, Pittsburgh, PA 15212-5734 [Save Address](#)

Distance: 3.2 miles Approximate Travel Time: 7 mins

[Get Reverse Directions](#)

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Your Full Route



- Zoom In
- 1
 - 2 street
 - City
 - 5
 - 6
 - 7
 - 8 state
 - 9
 - 10 country
- Zoom Out

Clicking on Map:

- Zoom in & Re-Center
- Re-Center Only

Your Destination



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- More

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1. Start at 3876 PERRYSVILLE AVE, PITTSBURGH on US-19 going towards HEMPHILL ST - go 1.2 mi
2. Continue on PERRYSVILLE AVE - go 0.6 mi
3. Continue on FEDERAL ST EXT - go 0.4 mi
4. Continue on FEDERAL ST - go 0.5 mi
5. Turn **R** on COMMONS - go 0.5 mi

6. Bear **R** on FEDERAL ST - go < 0.1 mi

7. Arrive at 395 FEDERAL ST, PITTSBURGH, on the **R**

When using any driving directions or map, it's a good idea to do a reality check and make sure the road still exists, watch out for construction, and follow all traffic safety precautions. This is only to be used as an aid in planning.

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or select from My Locations

B Enter destination address
or select from My Locations

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Address

3876 Perrysville Ave

City, State or Zip

Pittsburgh, PA 15214-1823

Country

United States ▾

My Locations Sign In

-- My Locations -- ▾

Address

395 Federal St

City, State or Zip

Pittsburgh, PA 15212-5734

Country

United States ▾

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Starting from: **A** 3876 Perrysville Ave, Pittsburgh, PA 15214-1823 [Save Address](#)

Arriving at: **B** 1007 W View Park Dr, Pittsburgh, PA 15229-1772 [Save Address](#)

Distance: 3.2 miles Approximate Travel Time: 7 mins

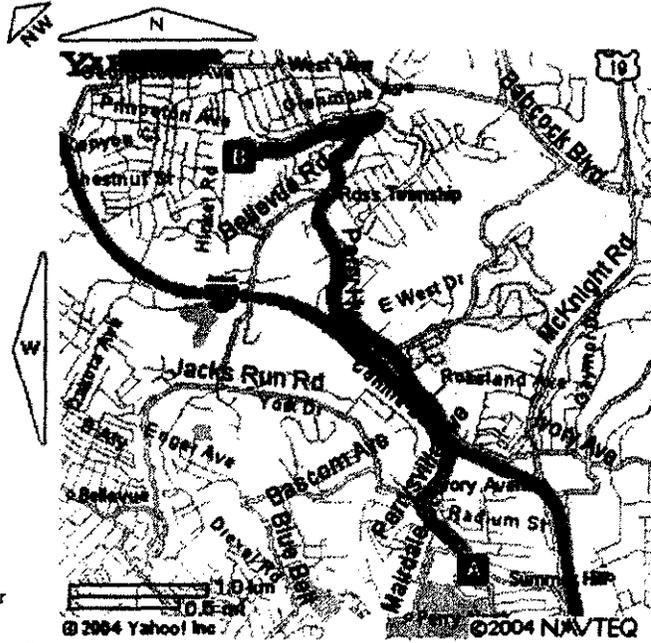
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Find out what cars are stolen most often.

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Your Full Route



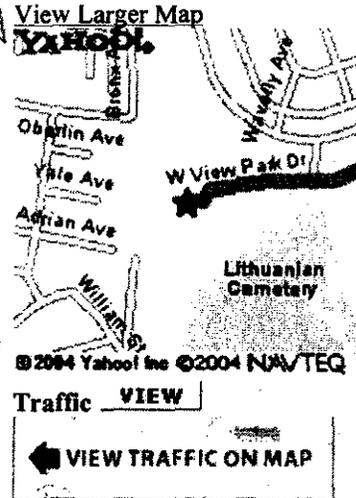
- Zoom
- 1
 - 2 street
 - 3
 - 4 city
 - 5
 - 6
 - 7
 - 8 state
 - 9
 - 10 country
- Zoom Out

Clicking on Map:

Zoom in & Re-Center

Re-Center Only

Your Destination



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- [Hotels](#)
- [ATMs](#)
- [Gas Stations](#)
- [More](#)

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Directions

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1. Start at 3876 PERRYSVILLE AVE, PITTSBURGH on US-19 going towards BAYTREE ST, SEMICIR ST, EAST ST, MAIRDALE ST - go 2.8 mi

2. Bear **L** on W VIEW PARK DR - go 0.4 mi

3. Arrive at 1007 W VIEW PARK DR, PITTSBURGH

When using any driving directions or map, it's a good idea to do a reality check and make sure the road still exists, watch out for construction, and follow all traffic safety precautions. This is to be used as an aid in planning.

Get New Driving Directions

A Enter starting address
or select from My Locations

B Enter destination address
or select from My Locations

My Locations Sign In

-- My Locations --

Address

3876 Perrysville Ave

City, State or Zip

Pittsburgh, PA 15214-1823

Country

United States

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-- My Locations --

Address

1007 W View Park Dr

City, State or Zip

Pittsburgh, PA 15229-1772

Country

United States

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Starting from: **A** 3876 Perrysville Ave, Pittsburgh, PA 15214-1823 [Save Address](#)

Arriving at: **B** 841 California Ave, Allegheny, PA 15212-3870 [Save Address](#)

Distance: 2.8 miles Approximate Travel Time: 7 mins

Use the NALC address in the next block since we don't get good info with a unique zip.

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Your Full Route



- Zoom
- 1
 - 2 street
 - 3
 - 4 city
 - 5
 - 6
 - 7
 - 8 state
 - 9
 - 10 country
- Zoom Out

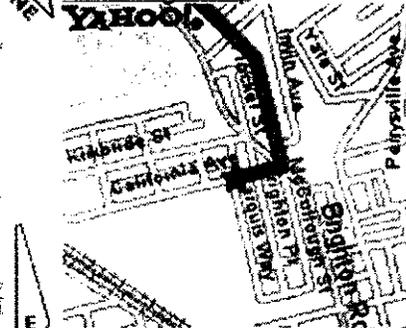
Clicking on Map:

Zoom in & Re-Center

Re-Center Only

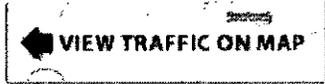
Your Destination

[View Larger Map](#)



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Directions

[Show Turn by Turn Maps](#)

1. Start at 3876 PERRYSVILLE AVE, PITTSBURGH on US-19 going towards HEMPHILL ST - go 1.2 mi
2. Continue on PERRYSVILLE AVE - go 0.3 mi
3. Turn **R** on N CHARLES ST - go 1.2 mi

4. Turn **R** on CALIFORNIA AVE - go 0.1 mi
5. Arrive at **841 CALIFORNIA AVE, ALLEGHENY**, on the **L**

When using any driving directions or map, it's a good idea to do a reality check and make sure the road still exists, watch out for construction, and follow all traffic safety precautions. This is only to be used as an aid in planning.

Get New Driving Directions

<p>A Enter starting address or select from My Locations</p> <p>My Locations Sign In <input type="text" value="-- My Locations --"/> </p> <p>Address <input type="text" value="3876 Perrysville Ave"/> </p> <p>City, State or Zip <input type="text" value="Pittsburgh, PA 15214-1823"/> </p> <p>Country <input type="text" value="United States"/> </p>	<p>B Enter destination address or select from My Locations</p> <p>My Locations Sign In <input type="text" value="-- My Locations --"/> </p> <p>Address <input type="text" value="841 California Ave"/> </p> <p>City, State or Zip <input type="text" value="Allegheny, PA 15212-3870"/> </p> <p>Country <input type="text" value="United States"/> </p>
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POSTMASTER

DOCKET NO. _____

ITEM NO. _____

PAGE _____



February 7, 2005

MEMORANDUM FOR KEITH J. BEPLER
DISTRICT MANAGER/LEAD EXECUTIVE
CUSTOMER SERVICES AND SALES

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the following office in the 14th Congressional District.

Post Office Name: Observatory Finance Station
ZIP + 4 Code: 15214-9998
EAS Level:
Finance Number: [REDACTED]
County: Allegheny

Number of Customers:	
Post Office Box	29
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	29

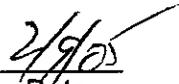
This finance office is located in a declining neighborhood, approximately four miles from the Allegheny Station. The once thriving business area has diminished to a few businesses. It is currently a 4-hour per day window operation (Monday through Friday). Box mail is available for 2 hours on Saturday.

Please indicate your approval of this study by signing below and returning the original form to this office.


Richard L. Sekinger
Postmaster

Approval to Study for Discontinuance:


District Manager/Lead Executive
Customer Service and Sales


Date

Cc: Manager, Customer Services Operations
Public Affairs and Communication

U. S. Postal Service
POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL
 Fact Sheet

1. Date Prepared
 June 17, 2005

Post Office Name: servatory Finance Station 3. State and ZIP + 4 Code: Pennsylvania 15214-9998

4. District: Pittsburgh 5. County: Allegheny 6. Congressional District: 14th

7. Reason for Proposal to Discontinue: Business activities declined to a level that previously warranted only 4 hours of service per day. Recent review revealed only an average of 65 daily retail window transactions
 8. Post Office Emergency Suspended (Reason and Date): N/A
 9. Proposed Permanent Alternate Service: Allegheny Station Woods Run Carrier/Kilbuck Finance

10. Staffing: PM Occupied PM Vacancy Reason & Date:
 b. OIC Career Noncareer
 c. Current PM Position Level EAS- Downgraded from EAS-
 d. No. of Clerks No. of Career 1 No. of Noncareer
 e. No. of Others No. of Career No. of Noncareer

11. Hours of Service:
 a. Time M-F: 10:00AM - 2:00PM Sat. Closed Total window hours per week 20
 b. Lobby Time M-F: 10:00AM - 2:00PM Sat. 10:00AM-11:30AM 21.5

12. Number of Customers Served:
 a. General Delivery: 0
 b. P. O. Box: 27
 c. City Delivery: 0
 d. Rural Delivery/Intermediate Rural Delivery: 0
 e. Highway Contract Route/Intermediate HCR: 0
Total → 27

13. Daily Volume (Pieces):

Types of Mail	Received	Dispatched
a. First Class		
b. Newspaper/flats		
c. Parcel		
d. Other		
e. Total →	140	184

g. No. Receiving Duplicate Service: 27 f. No. of Postage Meters: 0
 h. Average No. Daily Transactions: 65 g. No. of Permits: 0

14. Finances:
 a. Revenue Receipts:
 Walk-in Rev. FY2004: \$ 58,644.05
 Walk-in Rev. FY2003: \$ 74,661.27
 Walk-in Rev. FY2002: \$116,285.75
 b. EAS-minimum PM Basic Salary: \$N/A
 c. PM Fringe Benefits (33.5% of b): \$N/A

15a. Quarters:
 Postal Owned Leased (If Leased, Expiration Date) 5/31/09 Annual Lease \$ 6,603.00
 30 Day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by) _____ (Date)
 Located in: Business Home Other Suitable alternate quarters available? Yes No

15b. Explain: City delivery by carrier is available for all customers. The same fees for box and retail services are also available at 3 other local stations 3-4 miles away. Window hours are Monday - Friday 8:00AM-5:00PM and later; and all 3 have Saturday hours available.

16. Schools, Religious Institutions and Social Organizations in Service Area. Names: _____ No. _____
Perry High School, Byzantine Seminary and Church, Rivertree Christian Ministry

18. Administrative/Emanating Office (Proposed)
 Finance Number: _____ city delivery noncity delivery
 Name Woods Run Carrier/Kilbuck Finance EAS level 21 Miles Away 3.
 Window Service Hours: M-F 7:00AM-9:00PM Sat. 8:00AM-2:00PM
 Lobby Hours: M-F 24 Hours Sat. 24 Hours
 PO Boxes Installed 687 PO Boxes Unused 104

17. Businesses and local Government Offices in Service Area. Names: _____ No. _____
Magistrate's office, Allegheny Observatory, Gunn Co., Scott Pepitone Design, John Tremulak, Dr. Adamchic, Gary Lazor Candies/Collectibles, French Creek Peanut Co., Observatory Hill Inc., Thomas Consulting Group, Leonard Adams/Melacom, Daycare Center, Medicine Shop

19. Nearest Post Office (If different from above)
 Name Allegheny Station EAS level 20 Miles Away 4
 Window Service Hours: M-F 8:00AM-5:00PM Sat. 8:00AM-Noon
 Lobby Hours: M-F 6:00AM-5:00PM Sat. 6:00AM-3:00PM
 PO Boxes Installed 843 PO Boxes Unused 423

Prepared By: _____
 Printed Name and Title: Karen Scott, Supervisor, Customer Service Signature: _____ Telephone No. AC () 412-359-7843
 District PO Review Coordinator Name: George Lippert Telephone No. AC () 412-359-7654

ANALYSIS OF 60-DAY POSTING COMMENTS

1. Number of comments returned:

Favorable comments: 0
Unfavorable comments: 25
No opinion expressed: 0
Total comments returned: 25

2. The following postal concerns were expressed:

Concern: Customers expressed concern about limited hours of operation at the post office.

Response: Service hours are determined by a workload analysis which includes the number of deliveries and revenue. Other facilities in your area have various hours that may better accommodate you. Information on office service hours can be obtained by calling 1-800-ASK-USPS, or by going to our website <http://www.usps.com>.

Concern: Customers asked why their post office was being discontinued while others were being retained.

Response: Post offices are reviewed on a case-by-case basis. It is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. The following non-postal concerns were expressed:

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal [REDACTED] is helping to preserve community identity by continuing the use of the 15214 Zip Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. However, to ensure effective and regular service, mail will need to be addressed to "Pittsburgh PA 15214".

Concern: Customers expressed concern about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services. Customers do not have to make a special trip to the post office for service. We offer various services such as Stamps By Mail, Scheduling a Pick-Up, etc. Information on these services can be obtained by contacting a local post office, by calling 1-800-ASK-USPS, or by utilizing our website <http://www.usps.com>.

Concern: Customers expressed concern about growth in the community.

Response: The growth of a community does not depend on the location of a post office. Carrier service will be able to accommodate future growth.

Concern: Customers were concerned about having to travel to another post office for service.

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern: You questioned the economic savings of the proposed discontinuance.

Response: Economic savings are only one of several factors considered. Economic savings have been calculated as required for discontinuance studies. Carrier service is more cost-effective than maintaining a postal facility.

Concern: Customers want the post office to remain the same.

Response: By human nature, change of any type is undesired. Many factors were taken into consideration prior to our proposal to close this office. Service is offered via many methods including other offices, Stamps By Mail, Carrier Pick Up, etc. You may find information on these methods by contacting 1-800-ASK-USPS or viewing our website <http://www.usps.com>.

Concern: Customers feel loss of a post office would have a detrimental effect on business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern: Customers feel the post office should remain open since they paid taxes.

Response: The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Scott, Karen A - Pittsburgh, PA

From: Gordon, Elizabeth A - Pittsburgh, PA
Date: Friday, June 17, 2005 10:46 AM
To: Michalski, Gary J - Pittsburgh, PA
Cc: Scott, Karen A - Pittsburgh, PA
Subject: Observatory Station

Gary,

We are conducting a Post Office Review of the Observatory Station, Pittsburgh, PA 15214 and need some facility information. Can you provide me with information on the date the office was established? Also, I understand that you have a program that can determine the projected business growth in this area. I need this as well.

If you have any questions, please let me know. Thank you very much for your assistance.

Elizabeth Gordon
Retail Specialist
Pittsburgh District
412-359-7826

6/24/2005

**Survey of Dispatched Mail
(Record in Pieces)**

Post Office Name and ZIP+4: _____

Dates Recorded: _____ *through* _____

Date	First-Class & Priority	Newspapers	Parcels	Other
Saturday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
TOTALS				
Daily Average				

Signature of Person Making Count: _____

Printed Name: _____

Title: _____

Routing Slip

To	Dept., Office or Room No.	
1. George Lippert	Manager, Finance	<input type="checkbox"/> Approval
2.		<input type="checkbox"/> Signature
3.		<input type="checkbox"/> Comment
4.		<input type="checkbox"/> See Me
5.		<input type="checkbox"/> As Requested
6.		<input checked="" type="checkbox"/> Information
		<input type="checkbox"/> Read and Return
		<input type="checkbox"/> Read and File
		<input checked="" type="checkbox"/> Necessary Action
		<input type="checkbox"/> Investigate
		<input type="checkbox"/> Recommendation
		<input type="checkbox"/> Prepare Reply
		<input checked="" type="checkbox"/> As Discussed
From: Richard L. Sekinger Postmaster		Extension 7773
Date: 02/14/2005		Room No. 2007
Remarks George, RE: Observatory Station Please see attached - as discussed - for your action.		



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