

BEFORE THE  
POSTAL REGULATORY COMMISSION  
WASHINGTON, D.C. 20268-0001

STATION AND BRANCH OPTIMIZATION AND  
CONSOLIDATION INITIATIVE, 2009

Docket No. N2009-1

RESPONSES OF UNITED STATES POSTAL SERVICE WITNESS MATALIK  
TO COMMISSION INFORMATION REQUEST NO. 1  
(QUESTIONS 16 AND 20)  
(August 28, 2009)

The United States Postal Service hereby files the responses of witness Matalik to the following questions in Chairman's Information Request No. 1, directed to the Postal Service in this docket on July 29, 2009: Questions 16 and 20. Each question is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS MATALIK  
TO COMMISSION INFORMATION REQUEST NO. 1**

**16.**

- (a) USPS-T-2 at 6, Table 1 reports recently closed stations and branches. For each facility reported in that table, please provide: (1) the facility name; (2) the physical address, city, state, ZIP Code, postal district and area; (3) whether or not the facilities are leased or owned by the Postal Service; (4) the number of post office boxes per facility; (5) finance number; (6) final full year revenues; (7) final full year costs; and (8) date of closure.
- (b) Did the Postal Service undertake any after-the-fact analysis of the impact of these closures on service performance or customer attitudes? If so, please provide all such analyses.

**RESPONSE**

- (a) Attached is a list of 21 stations and branches that have been closed during Fiscal Years 2005 through 2008. My testimony in Table 1 originally indicated that there were 96 such discontinuance decisions. Subsequent review of the Post Office Discontinuance Tracking System (PODTS) has revealed that a number of data entry errors, including the misidentification of numerous consolidated carrier annexes as retail stations or branches. A non-public version of the attached spreadsheet containing the finance numbers for each facility will be filed as USPS Library Reference N2009-1/11.
- (b) No. No specific post-discontinuance studies are conducted. However, it is the responsibility of local management, irrespective of whether a station or branch was recently closed in a Post Office service area, to routinely monitor and consider adjustments to operations based on analysis of work hours and staffing, wait time in line data, customer service management data, and lobby observations.

**Station and Branch Discontinuances  
FY 2005 - FY 2008**

Area	District	Facility Name	Address	City	State	ZIP Code	4Digit	Subtype	Leased	Total Annual Costs <sup>1</sup>	Official Close Date	# Post Office Box Customers	Last Year Revenue Data <sup>1</sup>	
Western	Central Plains	Statehouse Station	915 SW HARRISON ST	Topeka	KS	66612	1505	Station	Leased	\$23,525.00	11/20/2004	N/A	N/A	N/A
Eastern	Greater South Carolina	Charleston Naval Base	Bldg 650	Charleston	SC	29408	9998	Branch	Leased	\$213,600.00	12/25/2004	0	N/A	N/A
New York Metro	Northern New Jersey	Watsessing	34 DODD ST	Bloomfield	NJ	07003	9998	Station	N/A	N/A	04/01/2005	N/A	N/A	N/A
Eastern	Northern Ohio	Station A	1577 PENNSYLVANIA AVE STE 3	East Liverpool	OH	43920	2160	Station	Leased	\$60,781.00	09/09/2005	206	2004	\$79,915.00
Pacific	Van Nuys	Universal City Station	4029 LANKERSHIM BLVD	North Hollywood	CA	91608	9998	Station	Leased	\$170,250.00	12/17/2005	588	2004	\$741,567.00
Southwest	Dallas	Apparel Mart	2300 N Stemmons FWY	Brookhollow	TX	75258	9998	Station	Leased	\$26,700.00	12/31/2005	0	N/A	N/A
Great Lakes	Gateway	Northwest Plaza Branch	44 NORTHWEST PLZ	St. Ann	MO	63074	2216	Branch	Leased	\$95,700.00	05/27/2006	78	2005	\$154,957.00
Eastern	Western Pennsylvania	Observatory Station	3876 PERRYVILLE AVE	Wood Run	PA	15214	9998	Station	Leased	\$37,085.00	06/17/2006	27	2004	\$56,644.05
New York Metro	Northern New Jersey	Overbrook	125 FAIRVIEW AVE STE 2	Cedar Grove	NJ	07009	9991	Station	Leased	\$34,237.00	06/17/2006	26	2005	\$5,622.00
New York Metro	Northern New Jersey	Ritz Finance Station	91 PASSAIC ST	Garfield	NJ	07026	9992	Station	Leased	\$34,327.00	06/17/2006	0	2005	\$32,501.00
Eastern	Northern Ohio	Buckeye Postal Store	9911 Avon Lake Road	Burbank	OH	44214	9998	Station	Leased	\$140,865.00	09/30/2006	82	2005	\$97,659.00
Southeast	North Florida	Mayport	PO BOX 9998	Atlantic Beach	FL	32267	9998	Branch	Leased	\$94,670.00	02/01/2007	51	2005	\$46,321.00
Capital Metro	Richmond	Civic Center	400 N 8TH ST	Richmond	VA	23240	1002	Station	Leased	\$94,236.00	04/14/2007	71	2006	\$105,279.00
Great Lakes	Detroit	Ecorse	27 SALLIOTTE RD	Detroit	MI	48229	9998	Branch	Leased	\$144,260.00	07/28/2007	145	2006	\$192,999.00
Eastern	Northern Ohio	Rolling Acres Finance Unit	2400 Romig Rd.	Akron	OH	44320	9998	Station	Leased	\$55,456.00	07/28/2007	0	2006	\$36,410.00
Eastern	South Jersey	Stanton	2010 W NEWPORT PIKE	Wilmington	DE	19804	9997	Branch	Leased	\$175,643.00	07/28/2007	191	2006	\$597,764.00
Capital Metro	Richmond	Richmond Air Mail Facility	5251 AIR EXPRESS RD	Henrico	VA	23250	9998	Station	Leased	\$289,378.00	05/10/2008	147	2007	\$151,046.00
New York Metro	Northern New Jersey	Elizabethport	114 3RD ST	Elizabeth	NJ	07206	9998	Station	Leased	\$179,026.00	06/21/2008	352	2006	\$445,483.00
Great Lakes	Detroit	Detroit AMC	515 Detroit Metro Airport	Detroit	MI	48242	9998	Branch	Leased	\$958,370.00	06/28/2008	293	2007	\$832,554.00
Western	Salt Lake City	Pioneer Postal Store	PO BOX 119998	Salt Lake City	UT	84147	9998	Branch	Leased	\$209,930.00	08/23/2008	575	N/A	N/A
New York Metro	Northern New Jersey	General Lafayette Station	322 PACIFIC AVE	Jersey City	NJ	07304	9991	Station	Leased	\$147,297.00	08/30/2008	260	2007	\$299,520.00

N/A = Not available. No records containing responsive data have been located.

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**20.** Please provide a copy of the Post Office Discontinuance Tracking System in a flat file format, and provide a description of each data field. How are station and branch closures identified in the Post Office Discontinuance Tracking System?

**RESPONSE**

Please see USPS Library Reference N2009-1/10, the public version of which is being filed today. The non-public version containing finance numbers is forthcoming.

As explained in my response to CIR 1 Question 16, I have discovered significant deficiencies in the quality control of data entered into the PODTS database over the years. Although I have been able to correct the misidentification of carrier annexes for purposes of responding to Question 16, I have not been able to validate the content of the PODTS database as a whole. As a result, other infirmities may surface. The Postal Service is presently transitioning to a successor data system, the Post Office Discontinuance and Emergency Suspension System in the Facilities Database.