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RECEIVED

JUN 17 2009

**CUSTOMER SERVICES
OPERATIONS**

August 28, 2008

DOUGLAS H MORROW
DISTRICT MANAGER
CUSTOMER SERVICE AND SALES

SUBJECT: AUTHORITY TO CONDUCT INVESTIGATION

I request your authorization to investigate a possible change in postal services for the following classified station in the first Congressional District.

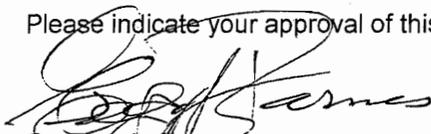
Classified Station Name: Washburn Finance Branch
ZIP+4 Code: 50706-6029
Finance Number: 189351-0702
County: Black Hawk

Number of Customers:

Post Office Box 22
General Delivery _____
Rural Route (RR) _____
Highway Contract Route (HCR) _____
Intermediate RR _____
Intermediate HCR _____
City Delivery _____
Total Customers 22

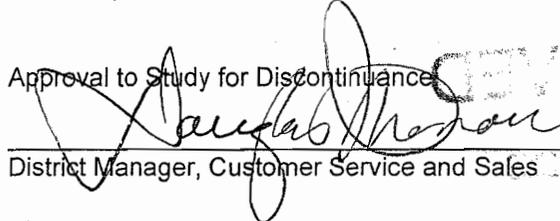
The Washburn Finance Branch suffers from lack of revenue; approximately \$100 a day. Approximately 20% of this revenue is from Stamps by Mail orders which are filled at Washburn for the Waterloo Post Office. These orders can be filled at the Waterloo Main Post Office.

Please indicate your approval of this study by signing below and returning the original form to this office.



Gregory J. Barnes
Postmaster
Waterloo Post Office
300 Sycamore
Waterloo, IA 50701-9998

Approval to Study for Discontinuance


District Manager, Customer Service and Sales

9/2/08
Date

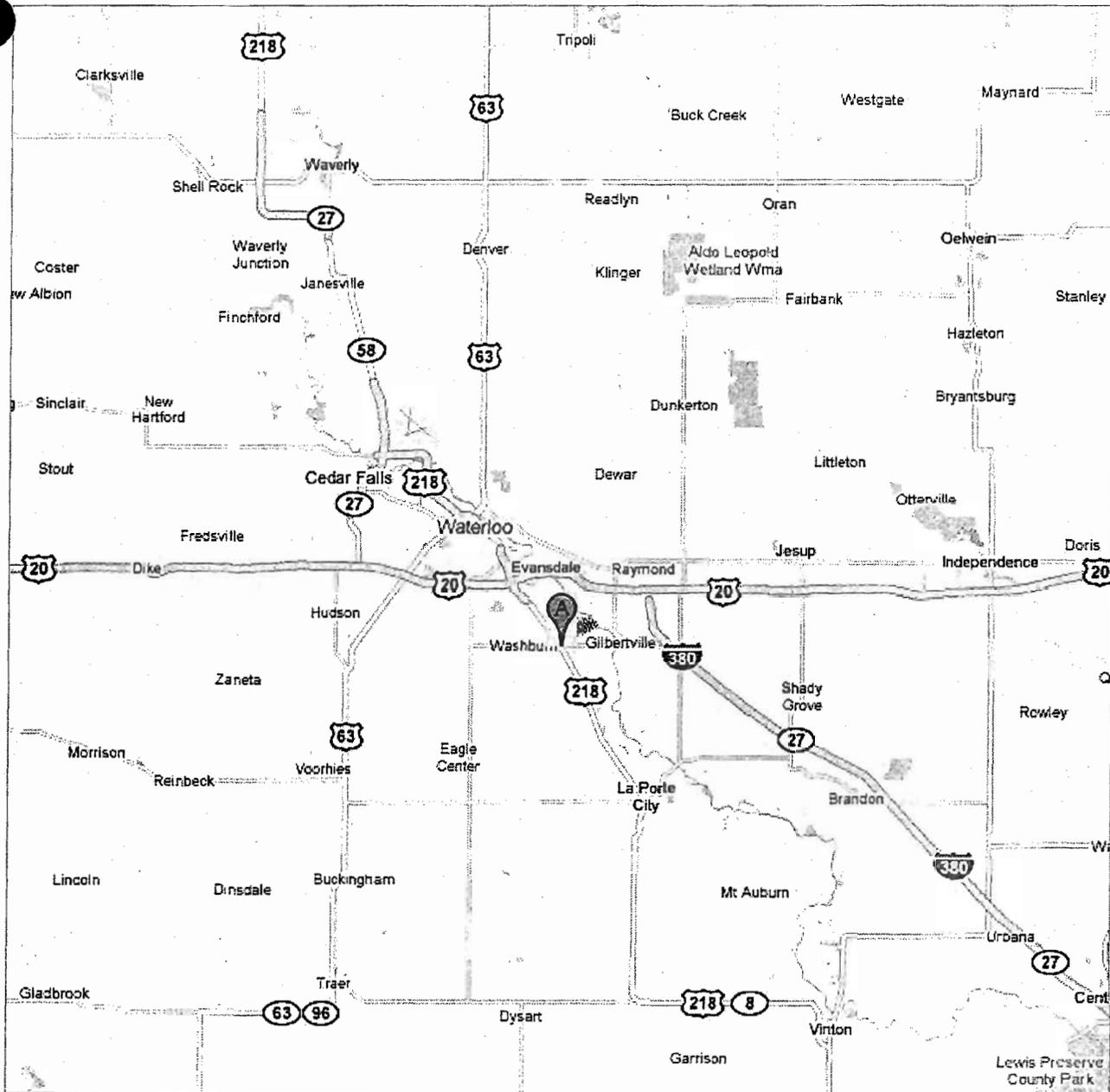
2008 SEP 2 10 10 AM
WATERLOO IA



Address Washburn Iowa 50702

Get Google Maps on your phone

Text the word "GMAPS" to 466453





10/14/2008

DOCKET NO. 50706
ITEM NO. 3
PAGE 1

Dear Postal Customer:

Due to a lack of revenue generated from the Washburn Branch, a study for discontinuance has been warranted. As part of this study, we would like customers of the Washburn Branch to attend a community meeting to express concerns and ask questions regarding the discontinuance. A community meeting has been scheduled for October 27th, at 1:00 pm at the Waterloo Library at 415 Commercial St, Rooms A and B.

If the discontinuance is approved, delivery and retail services will be provided by a city carrier to roadside mailboxes installed by customers. Please contact the Waterloo Post Office for advice regarding the placement of mailboxes.

City delivery is particularly beneficial to senior citizens, people with disabilities, and working people because no one has to pick up the mail from the post office. You will have 24-hour access to your mail. *Stamps By Mail* order envelopes and *Money Order Application* forms are available for your convenience. When an accountable item requiring a signature, such as a certified letter, cannot be delivered on the first day, the carrier will return the item to the Waterloo Post Office. You may pick up the article at the Waterloo Post Office, request redelivery on another day convenient for you, or authorize the carrier to deliver the item to another person.

If customers wish to continue Post Office box service in the event the discontinuance is approved, they may do so at the Waterloo Post Office 300 Sycamore Street, Waterloo, located 7.97 miles away. The Waterloo Post Office has 24-hour lobby access for customer convenience. Window service hours at the Waterloo Post Office are 7:30 a.m. to 5:30 p.m., Monday through Friday, and 8:00 a.m. to 9:00 a.m. on Saturday.

Retail and box section services are also available at the Gilbertville Post Office located 2.8 miles away. Retail window hours are 8:30 am to 12:00 pm and 1:00 pm to 4:15 pm Monday through Friday and 8:30 am to 9:15 on Saturday. There are 51 P.O. Box available at this location.

Retail services are also available at Hy-Vee on 1422 Flammang Drive, located 5.77 miles away. Window service hours at this Hy-Vee are 7:00 am to 10:00 pm Monday through Saturday.

If you have any questions concerning the placement of curbside mailboxes or the services available to you through the city carrier, please contact the Waterloo Postmaster at 319-274-2221.

I realize with change there is always concern. No final decision to discontinue the Washburn Branch has been made. In the near future we will be contacting you to explain our plans and solicit your comments concerning possible alternate means of providing postal and other services.

Sincerely,


Gregory J Barnes
Postmaster, Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

bcc: Post Office Review Investigator

Community Meeting Analysis

Postal Concerns

1. **Concern:** Customers were concerned about security of mail if delivered to curbside mailbox.

Response: Customers may place a lock on their mailbox. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. **Concern:** Customers were concerned about later delivery of their mail.

Response: The Postal Service understands the desire to have the mail delivery early in the day. However, it is not possible to service all our customers in the morning hours. Your location on the carrier's line of travel determines the time of day you will receive your mail. Customers have the option of obtaining a Post Office box at the Gilbertville post office located 3 miles away. The line of travel will be evaluated to see if the Washburn residents can be accommodated with an early delivery time.

3. **Concern:** Customers expressed concern about the branch's hours not being sufficient and therefore is the reason for the decline in revenue.

Response: Office service hours are determined by a workload analysis which included the number of deliveries and revenue. Carrier service will provided 24-hour access to the mail.

4. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Carrier service is more cost-effective than maintaining postal facility and clerk position.

5. **Concern:** Customers said they will miss the special attention and assistance provided by the personnel at the Washburn branch.

Response: Courteous and helpful service will be provided by personnel at the Waterloo Post Office and from the carrier. Special assistance will be provided as needed.

6. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.

Response: The Postal Accountability and Enhancement Act of 2006 requires the Postal service to perform more like a business and not on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service raises rates to meet the needs.

7. **Concern:** Customers wanted a Post Office established.

Response: A post office is not created when effective and regular service can be provided by established forms of service, such as rural delivery. The Washburn branch's workload and mail volume do not warrant a Post Office and ZIP code at the present time. Growth and workload will be monitored to determine the future service needs of the area and changes will be made based on those needs.

8. **Concern:** Customers asked why their branch was being considered for discontinued while others were retained.

Response: Post Office branches are reviewed on a case-by-case basis. When there is a situation in which a branch is experiencing declining revenue, volume, and number of deliveries, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

9. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Service provided at the branch will be available from nearby Post Offices and retail outlets located near the Washburn branch. Customers may also buy stamps through the stamps by mail program, online, or by fax.

Nonpostal Concerns

1. **Concern:** Customers expressed concern for loss of community identity

Response: A community's identity derives from the interest and vitality of its residents and their use of its names. The postal Service is helping to preserve community identity by continuing the use of the Washburn in addresses. However, to ensure effective and regular service, the ZIP code will be changed.

2. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: With the Postal Reorganization Act, the Postal Service was no longer able to be subsidized by funding from the federal government. The Postal service became a self-sufficient entity. As a result, the Postal Service depends on revenue generated from stamp sales and services and not by tax dollars.

Window Transaction Survey

PO Name: Washburn Branch

ZIP + 4: 50706

Completed by: Daryl Jeffrey

Survey Period: 11/1/2008 through 11/14/2008

(Signature and Title)

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use Form 2007-A, Window Transaction Record; Form 2007-B, Window Transaction Conversion; and Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D. (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Non-Revenue services (1.188)
Saturday								
Monday	///	///			1	///	///	
Tuesday	///	///				///	///	
Wednesday	///	///				1	///	
Thursday	///	///					///	
Friday	///	///				///	///	
Saturday								
Monday	///	///				///	///	
Tuesday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday
Wednesday	///	///				///	///	
Thursday	///	///					///	
Friday	///	///				///	///	
Total Transactions	115	135 136	1		1	27	31.55	
Time Factor	x .777	x 1.083	x 1.969	x 5.06	x 2.875	x 1.792	x 1.787	x 1.188
Total Minutes	89.555 11.655	147.288	1.969	—	2.875	48.384	98.285	—

Average Number Daily Transactions: 39.44 37.22 Average Daily Retail Workload in Minutes: 43.128

9 work days

DOCKET NO. _____
 ITEM NO. _____
 PAGE 335
 = 388.154

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and ZIP+4: Washburn Branch 50706

Dates Recorded: 11/1/2008 through 11/14/2008

Date	Letters		Flats		Parcels		Other
	First Class Priority Periodicals	Standard	First Class Priority Periodicals	Standard	First Class Priority	Standard	
Saturday	<i>Closed</i> 114	43	20	21			
Monday	69	85	16	27	1	1	
Tuesday	59	32	9	28			
Wednesday	74	18	10	17			
Thursday	72	33	9	20			
Friday							
Saturday	<i>Closed</i> 113	43	22	41			
Monday							
Tuesday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday
Wednesday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday
Thursday	45	62	10	44		1	
Friday	59	46	12	8			
Saturday	35	15	8	24	1		
TOTALS	640	377	116	230	2	2	
Daily Average	71	42	13	26	0.2	0.2	

Signature of Person Making Count: *Darryl Seyffer*

Printed Name: DARRYL SEYFFER

Title: *Chief Clerk*

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Note: Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail
 (Record in Pieces)

Post Office Name and ZIP+4: Washburn 50706

Dates Recorded: 11/1/2008 through 11/14/2008

Date	Letters		Flats		Parcels		Other
	First Class Priority Periodicals	Standard	First Class Priority Periodicals	Standard	First Class Priority	Parcel Post	
Saturday	<i>Closed</i> 81				23	4	
Monday	38		5		6	2	
Tuesday	33		1		11	1	
Wednesday	35		1		7	2	
Thursday	80		1		14	1	
Friday							
Saturday	<i>Closed</i> 53		1		10	5	
Monday							
Tuesday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday
Wednesday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday	Holiday
Thursday	59		2		22	3	
Friday	11		1		4		
Saturday	53		1		16	9	
TOTALS	443	—	20	—	113 133	27	
Daily Average	59	—	2.72	—	12.56	3	

Signature of Person Making Count: Daryl Seyffer
 Printed Name: DARYL SEYFFER
 Title: Check in Clerk

10/29/2008

Michael Kubik, Sheriff
Black Hawk County Jail
225 E 6th st
Waterloo, IA 50703

SUBJECT: Possible Discontinuance of Washburn Branch

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Washburn branch located in Washburn, IA in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.

Sara Lindauer
Sara Lindauer
Post Office Review Investigator
Hawkeye District

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: _____

Signature: *R. Ross* Title: *Captain Deputy Sheriff*
Date: *103008*

10/29/2008

POSTAL INSPECTION SERVICE

SUBJECT: POSSIBLE DISCONTINUANCE OF WASHBURN BRANCH

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the Washburn Branch located in Washburn IA, in Black Hawk County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter.


Sara Lindauer
Post Office Review Investigator

Enclosure: Return Envelope

No records of mail theft or vandalism

Comments/Findings: _____
Negative report

Steven J. Wilson
Signature: St Wilson Title: Postal Inspector
Date: 11/3/08

November 5, 2008

Dear Postal Customer:

As the postmaster responsible for all retail and delivery branches in your area, I would like your opinion concerning a possible change in how your postal services are provided. The recommended change is under consideration and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Washburn Finance Station revealed that this office is experiencing a decline in revenue. As a result, we would like to seek alternative means of providing delivery and retail services to the customers using the Washburn Finance Station.

For those who currently rent a PO Box at the Washburn branch, we would like to look into the possibility to provide pickup and delivery of your mail, as well as the sale of stamps to a roadside mailbox near your residence. If customers wish to continue Post Office box service in the event the discontinuance is approved, they may do so at the Waterloo Post Office 300 Sycamore Street, Waterloo, and located 7.97 miles away. The Waterloo Post Office has 24-hour lobby access for customer convenience. Window service hours at the Waterloo Post Office are 7:30 a.m. to 5:30 p.m., Monday through Friday.

Retail and box section services are also available at the Gilbertville Post Office located 2.8 miles away. Retail window hours are 8:30 am to 12:00 pm and 1:00 pm to 4:15 pm Monday through Friday. There are 51 P.O. Box available at this location.

Retail services are also available at Hy-Vee on 1422 Flammang Drive, located 5.77 miles away. Window service hours at this Hy-Vee are 7:00 am to 10:00 pm Monday through Saturday.

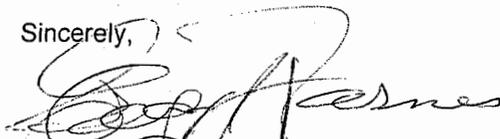
Under this arrangement, the Post Office Box customers will no longer use zip code 50706. The zip code they will be using is 50702. These customers will be required to submit a change of address to their physical address or seek a Post Office Box as described above.

I invite you to send us your thoughts on a possible change to curbside delivery and retail services by completing the enclosed questionnaire. Please return the questionnaire by November 20, 2008 using the pre-addressed envelope provided. Please be aware that if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you have any questions, you may call Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Thank you for your assistance.

Sincerely,



Gregory J Barnes
Postmaster, Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Enclosures: Questionnaire and return envelope

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

DOCKET NO.

ITEM NO.

PAGE

50706
11
4



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain. N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WATERLOO / CEDAR FALLS
Personal needs WATERLOO
Banking WATERLOO
Employment STATE WIDE
Social needs WATERLOO / CEDAR FALLS

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 12 NOV 2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs Waterloo
- Banking Waterloo
- Employment Fresno, IA
- Social needs Waterloo

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____ Date: 11-25-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print)

Address: _____

Telephone number: _____

Date: 11-13-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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50706

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<January 21 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs _____
Banking _____
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number _____ Date: 11/28/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,
Gregory J. Barnes

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: ANNALYN MOUS
(please print your name)

Address: WASHBURN

Telephone number: _____

Date: DEC 1 2008

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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Memo to the record

1/9/2009

The Washburn Branch does not accept permit mailings. Bulk mail customers are required to take mailings to the Waterloo Main Post Office. As a result, there are no permit mailing customers at the Washburn Branch.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

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Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: Delivery time is not consistent. Box can't be seen from our property. Medicines come in mail - not sure they would be secure.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo - less than once a month Cedar Falls - 1 time a month

Personal needs

Hudson

Banking

Waterloo - once a month

Employment

Social needs

La Porte City, Waterloo mostly Sundays

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11/17/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail when your medicine is delivered. There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

You have also expressed concern regarding inconsistent delivery times. The top priority of the Postal Service is to provide effective and regular mail service in the most efficient manner possible because all of our costs are reflected in the postage rates and fees customer must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful attention is given to the structure of each route. At times, fluctuations in delivery time can happen do to several reasons including but not limited to mail volume, staffing, and processing delays. There are times when carriers are asked to take parts of other routes. These parts are from routes that are vacant – at least for that day. To keep costs low, we utilize the staffing that we already have to accommodate January 21, 2009 the deficiencies. We apologize for any inconvenience this may have caused you.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?
Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Crossroads
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)
Address: _____
Telephone number: _____ Date: 11/9/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I wish the Washburn office was open more hours so that residents could use it more often after work. Or, at least on Saturday mornings.



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Office service hours are determined by a workload analysis which includes the number of deliveries and revenue. Due to past workload analysis performed in the Washburn Branch, additional hours were not warranted. Carrier service will provide 24-hour access to the mail.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: *My P.O. Box is located where I can easily park & walk inside to get my mail anytime I happen to be out. A delivery box would not be within walking distance & the mail is delivered late in the day. I can't see it from my house to even know if the mail has been delivered.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *Waterloo - Amherst, Cedar Falls - Hwy 57 less than 1x weekly*
- Personal needs *Hudson*
- Banking *Waterloo - Amherst - less than 1x weekly*
- Employment *NA*
- Social needs *Waterloo - Amherst - only Sundays, La Porte City*

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number _____ Date: *11/17/08*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern over later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route.

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. To minimize vehicle and fuel expenses, we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rise by more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery.

You have also expressed concern regarding mailbox location. Approved curbside mail receptacles must be placed where they protect the mail, can be safely and conveniently served by carriers without leaving their vehicles, and can be reasonably and safely accessed by customers. These receptacles must be on the right-hand side of the road in the direction of travel when required by traffic conditions or when driving to the left-hand side of the road to reach the mail receptacle would violate traffic laws. As long as you follow these criteria in installing your mailbox, you may install your box along the existing line of travel with Postmaster approval. The Postal Service strives to keep the distance between your mailbox and your home as close as possible while promoting efficiency in delivery. We apologize that the distance to the mailbox may be more than the distance to the Washburn Branch. However, the difference should be minimal.

For those customers wishing to have early delivery in the day, more consistent delivery times, and security of their mail, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby Post Offices.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

held

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Picking up mail that is held when out of town



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping *all over*
- Personal needs *all over*
- Banking *W'ood*
- Employment *W'ood*
- Social needs *all over*

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print name)

Address: _____

Telephone number: _____ Date: *11/13/08*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping BP GAS Station

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 11/7/05

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,
Gregory J. Barnes

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain. N/A

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping CROSSROADS
- Personal needs VARIETY OF TOWNS
- Banking CROSSROADS
- Employment WATERLOO/WASNBURN BORDER
- Social needs VARIETY OF TOWNS

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [REDACTED]
Address: [REDACTED]
Telephone number: [REDACTED] Date: 11/20/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

WASNBURN IS CLOSER TO ME TO DO MY POSTAL BUSINESS. I DO NOT GO INTO WATERLOO DAILY. WATERLOO P.O. IS FURTHER AWAY THAN WASNBURN. I LIVE ON WASNBURN/WATERLOO BORDER. I ONLY HAVE A P.O. BOX IN MY COURT TO RECEIVE MY MAIL. I CAN DO NO BUSINESS THERE. PLEASE KEEP WASNBURN OPEN. DARRELL IS THE MOST PLEASANT POSTMASTER



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding the inconvenience of going to the Waterloo Post Office to conduct postal business. The Postal Service offers several alternates to going to the post office including but not limited to: Stamps by mail, www.usps.com, and the contracted postal unit located at the Hy-Vee on 1422 Flammang Drive. Window service hours at this Hy-Vee are 7:00 am to 10:00 pm Monday through Saturday. Retail services are also available at the following Post Offices and branches: Gilbertville Post Office, Evansdale Station, Raymond Post Office, and the La Porte City Post Office all located within 8 miles of Washburn.

If you have internet access, the Postal Service offers a wide variety of services that will bring even more convenience. With our online services, you will not need to go to a post office to mail a package. Click-N-Ship brings the Post Office to just about every home and business computer and lets mailers prepare mailing labels and pay postage right from their computer. Customers can create up to 10 labels at a time, view their shipping history and save up to 1,000 addresses when using this online shipping application at www.usps.com. For free pickup, simply go online and submit a Carrier Pickup request. Your package will be picked up the next delivery day. Here are some facts about Carrier Pickup service.

- Can be scheduled up to 3 months in advance.
- Available for prepaid Express Mail and Priority Mails services.
- Available for prepaid GlobalExpress Mail®, Global Priority Mail® and Global Airmail Parcel Post® services.
- Packages must be properly sealed and ready for shipment.
- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterville / Cedar Falls
- Personal needs Waterville / Cedar Falls
- Banking Waterville / Cedar Falls
- Employment Cedar Falls
- Social needs Waterville / Cedar Falls

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: 

Address: 

Telephone number: _____ Date: 11/10/08

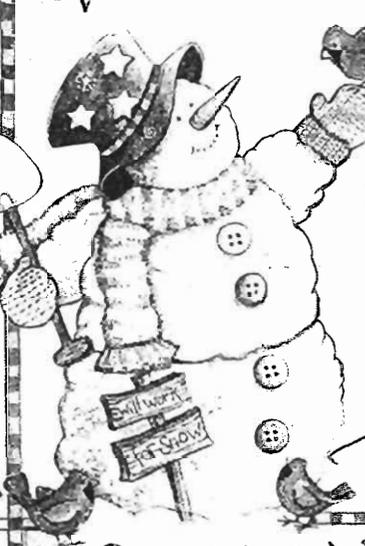
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Snowy Days

No Time Like Snow Time

No Time Like Snow Time

Please change the Washburn Zip Code Back to 50706, since you have changed it I



miss a lot of mail and receive mail for



in Washburn

Thanks



Snowy Nights



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your statement regarding your problems with receiving mail for 333 4th St Waterloo will be evaluated. We regret any inconvenience this has caused you.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Cross roads mall

Personal needs

Cross roads mall

Banking

John Deere Community Credit Union (Veridian)

Employment

John Deere Eng. Works

Social needs

Gilbertville

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: Nov. 22, 08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

I would use the post office if it had more convenient hours of operation. It's not open enough hours to make it convenient for anyone to use.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs Waterloo
- Banking Waterloo
- Employment Waterloo
- Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I find it very inconvenient that our zip code was changed to 50702. There have been several instances when our mail has been delivered to other addresses in Waterloo with a similar street address. Two of these instances involved mail order medications. The most recent incident, a package of medication had someone cross off the 50702 zip code and write 50706 in order for it to be delivered correctly, and this was done by someone with _____
_____ sounds like you don't know where



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your concerns about duplicate addressing will be evaluated. We regret any inconvenience this has caused you.

Office service hours are determined by a workload analysis which includes the number of deliveries and revenue. Due to past workload analysis performed in the Washburn Branch, additional hours were not warranted.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
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e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
Address: _____
Telephone number: _____ Date: 11-18-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Our mail is occasionally sent to _____
Waterloo, Iowa 50702 since our zip has
been changed from 50706



DOCKET NO.

20704

ITEM NO.

11

PAGE

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Your concerns about duplicate addressing will be evaluated. We regret any inconvenience this has caused you.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs Waterloo

Banking Waterloo

Employment Waterloo

Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(Please print your name)

Address: _____

Telephone number: _____ Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



DOCKET NO. 50706
ITEM NO. 11
PAGE 38

<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>occasionally</i>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>occasionally</i>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Hy-Vee-Flammang Dr.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Wtloo.
- Personal needs Wtloo.
- Banking Wtloo. + Gilbertville
- Employment Waterloo
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

DOCKET NO.

50706

ITEM NO.

11

PAGE

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Evansdale

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____ Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Refugee Walmart
Personal needs Crossroads
Banking Regions
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: Nov. 11-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: asking questions about the mail - about how long, how to, the best way, helps on how to, postage info - been very helpful to us

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo, Cedar Falls, surrounding area

Personal needs

"

Banking

"

Employment

"

Social needs

surrounding area

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: To the best of our knowledge this information is correct.
(please print your name)

Address: _____

Telephone number: _____ Date: 11-11-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DOCKET NO.

50706

ITEM NO.

11

PAGE

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Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

SOCKET NO. 50706
 ITEM NO. 11
 PAGE 47

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Crossroads

Personal needs

Crossroads

Banking

Crossroads

Employment

WLOO

Social needs

none

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 11-07-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

THE POST OFFICE IN WASHINGTON HAS BEEN GREAT FOR SENDING PACKAGES TO RELATIVES IN OTHER PARTS OF THE COUNTY, BEFORE I LEAVE FOR WORK IN THE MORNING, I WOULD HATE TO SEE THE LOCAL POST OFFICE STOP SERVICES TO US.

Tom Sheen

PERMIT NO. 20104
POST OFFICE NO. 11
CITY 48



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed interest in mailing packages in Washburn in comparison to other post offices. With our online services, you will not need to go to a post office to mail a package. Click-N-Ship brings the Post Office to just about every home and business computer and lets mailers prepare mailing labels and pay postage right from their computer. Customers can create up to 10 labels at a time, view their shipping history and save up to 1,000 addresses when using this online shipping application at www.usps.com. For free pickup, simply go online and submit a Carrier Pickup request. Your package will be picked up the next delivery day. Here are some facts about Carrier Pickup service.

- Can be scheduled up to 3 months in advance.
- Available for prepaid Express Mail and Priority Mails services.
- Available for prepaid GlobalExpress Mail®, Global Priority Mail® and Global Airmail Parcel Post® services.
- Packages must be properly sealed and ready for shipment.
- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<i>only when on vacation - and mail has been held</i>				
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Waterloo/Cedar Falls

Personal needs



"

Banking



"

Employment



Social needs



Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/16/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DATE/TIME
OFFICE
PAGE

50-706
11
50



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gilbertville to Crossroads Hwy Vee

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Crossroads
- Personal needs Crossroads
- Banking Gilbertville
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-11-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DOCUMENT NO. 50706
TRAC NO. 11
PAGE 52



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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PAGE

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Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Wilson Sugar note
Hy-Vec
Gilbertville Independence

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs _____
Banking _____
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [REDACTED]

Address: [REDACTED]

Telephone number: [REDACTED] Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50701
11
516



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Would like to keep services the way they are.

Thank You!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name:

Address:

Telephone number:

Date: 11/12/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50706
11
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gilbertville

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: We will not be receiving our mail in a timely manner. We've seen the carrier route mail being delivered at 5:00 p.m. - the end of our work day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs Waterloo

Banking We much prefer banking by mail but will be forced to drive in deposits

Employment _____

Social needs since we will receive them 2-3 days later.

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number _____ Date: 11/11/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

50701
11
60

<January 21, 2009>

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern over later delivery of your mail. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route.

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. To minimize vehicle and fuel expenses, we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rise by more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services — such as post office box service or window caller service at one of the nearby post offices — that provide access to their mail earlier and throughout the day.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs _____

Banking _____

Employment _____

Social needs Various

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone: _____ Date: 11/11/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

POSTAL NO. 50704
BRANCH 11
DATE 6/2



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: I review the date on the board.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: I was having problems with mail security when using carrier delivery.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Washburn, Waterloo

Personal needs

Banking

Waterloo

Employment

Cedar Falls

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11/8/8

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please keep our Post office open!



UNITED STATES
POSTAL SERVICE

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail. There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose. If a locked mailbox is not a consideration, we offer alternate delivery services – such as post office box service or window caller service – that provide secure and maintenance free delivery at one of our nearby post offices.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Evansdale branch - Not very friendly!
Told me to go down town with packages (21) in all.
Can't go up + down so many steps with that amount.

3. If you now receive carrier delivery, there will be no change to your delivery service, proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. Service !!

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Watseka
- Personal needs "
- Banking "
- Employment Evansdale
- Social needs Watseka

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [Redacted]
(please print your name)

Address: [Redacted]

Telephone number: [Redacted] Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed the unfriendliness of the Evansdale Branch. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of the duties in an unprofessional or discourteous manner. This concern will be addressed.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
Personal needs Waterloo & Cedar Falls
Banking AL IL U
Employment Waterloo
Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number _____ Date: 11/11/2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

WATERLOO

Personal needs

WATERLOO

Banking

WATERLOO

Employment

WATERLOO

Social needs

WATERLOO

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

POSTAL NO.
CITY NO.
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping NO Shopping in Washburn
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes Gas Station No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

* my wife walks to the Post office + mails out Ebay + personal items and can not drive to the other locations
Really enjoy having a PO in town even though short hours.



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have stated that your wife walks to the Post Office and mails ebay and personal items and cannot drive to other locations. With our online services, she will not need to go to a post office to mail a package. Click-N-Ship brings the Post Office to just about every home and business computer and lets mailers prepare mailing labels and pay postage right from their computer. Customers can create up to 10 labels at a time, view their shipping history and save up to 1,000 addresses when using this online shipping application at www.usps.com. For free pickup, simply go online and submit a Carrier Pickup request. Your package will be picked up the next delivery day. Here are some facts about Carrier Pickup service.

- Can be scheduled up to 3 months in advance.
- Available for prepaid Express Mail and Priority Mails services.
- Available for prepaid GlobalExpress Mail®, Global Priority Mail® and Global Airmail Parcel Post® services.
- Packages must be properly sealed and ready for shipment.
- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

When use services it available - however, PO is only open 8-11 am. Most people are at work!

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly <i>3-4 times</i>	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>a year</i>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: we've had problems in the past with people going through our mail - it's the reason we changed to a PO Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

like anything is available in Washburn.

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RECEIVED
DATE
TIME

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Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 6 months
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Gilbertville

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs Waterloo
- Banking Waterloo
- Employment _____
- Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [Redacted] _____
print your name

Address: [Redacted]

Telephone number: [Redacted] Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- Setting/using postage meter Yes No

Nonpostal services:

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: We have a box for our business. We don't want business mail (checks) sitting in our mail box at home all day; also do not want to publish our physical address in the phone book.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo or Cedar Falls

Personal needs

"

Banking

"

Employment

Waterloo

Social needs

W'loo or CF

None of these are in downtown Waterloo & it would be difficult to work a daily stop @ the Main P.O. into my ~~daily~~ schedule.

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

[Redacted Name]

Address:

[Redacted Address]

Telephone number

[Redacted Telephone Number]

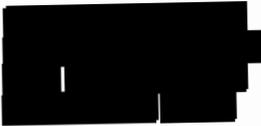
Date: 11/10/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail if delivered to a curbside mailbox. There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

You have also stated that you do not wish to have your physical address published in the phone book. If advertising your business is your concern, P.O. Box service is also available from the Gilbertville Post Office located approximately 3 miles away.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<i>2x month</i> <input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: We are receiving curbside mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Really do use & need our Washburn P.O. even with shorter 8-11 hour.

50700
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

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Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs same
- Banking same
- Employment same
- Social needs same

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in dark ink, appearing to read "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



WATERLOO / CEDAR FALLS

Personal needs



"

"

Banking



"

"

Employment



"

"

Social needs



5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

(please print your name)

Address: _____

Telephone number: _____

Date: 11/06/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Evansdale

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs "

Banking "

Employment Evansdale

Social needs Waterloo

5. Do you currently use local businesses in the community? - Waterloo

Yes No Washburn

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

DOCUMENT NO.

50706

FEEL NO.

11

PAGE

87

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50106
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<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
- Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo + Cedar Falls

Personal needs Waterloo + Cedar Falls

Banking Waterloo

Employment _____

Social needs Waterloo + Cedar Falls

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
 (please print your name)

Address: _____

Telephone number: _____ Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

<January 21, 2009>



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Waterloo, IA 50701-9998

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Postal Services	Daily	Weekly	Monthly	Never
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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
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Other postal services:

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Nonpostal Services

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- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: Just as Good only if it has secure box because we have a lot of checks and don't want them in a box overnight if not locked.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

VARIES

Personal needs

VARIES

Banking

Waterloo Kimball soon to be

Employment

Washburn

Social needs

VARIES

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

(please print your name)

Address: _____

Telephone number: _____ Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail if delivered to a curbside mailbox. There are Post Office Mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

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Waterloo, IA 50701-9998

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d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____ Date: 10-10-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

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<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping waterloo
 Personal needs
 Banking
 Employment
 Social needs

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
 (please print your name)

Address: _____

Telephone number: _____ Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

BOOKED 50706
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: WORK NEAR WATERLOO P.O., HY VEE - CROSS-ROADS

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping WATERLOO
- Personal needs WATERLOO
- Banking WATERLOO
- Employment WATERLOO
- Social needs WATERLOO

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [REDACTED]
(please print your name)

Address: [REDACTED]

Telephone number: [REDACTED] Date: 11/8/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

20104
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: I have a business in Washburn and a lot of my customers that live in W700 use this post office one or more times weekly.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Gilbertville

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Wilson or Independence

Personal needs

Wilson

Banking

Gilbertville

Employment

my business is in Washburn Ill in Jesup

Social needs

Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SD700
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102



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Memo to the record

1/9/2009

The Washburn Branch does not accept permit mailings. Bulk mail customers are required to take mailings to the Waterloo Main Post Office. As a result, there are no permit mailing customers at the Washburn Branch.


Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

mostly Waterloo

Personal needs

" "

Banking

Gilbertville & Waterloo

Employment

Retired

Social needs

5. Do you currently use local businesses in the community?

Yes

Yes.

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

[Redacted Name]

(please print your name)

Address:

[Redacted Address]

Telephone numbers:

[Redacted Telephone Numbers]

Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50704
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<January 21, 2009>



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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We appreciate having a post office in town and would hate to see it close.

Thank you

NOTE: There are many elderly living in the town. It makes it easier for them to have our services.

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<January 21 2009>



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b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs Waterloo / Cedar Falls
- Banking Evansdale / Waterloo
- Employment Waterloo
- Social needs Waterloo / Cedar Falls

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: [Redacted]

Address: [Redacted]

Telephone number: [Redacted]

Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I never use the Washburn post office because of them only being open 2-3 hours a day. It is very inconvenient for me to use their services.



<January 21, 2009>



Dear Postal Customer:

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Sincerely,

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Waterloo, IA 50701-9998

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b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Crossroads - W'loo
- Personal needs " "
- Banking " "
- Employment _____
- Social needs W'loo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date: 11-10-05

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

FORM NO. 50100
ITEM NO. II
PAGE III



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Hy-Vee - Flammery Dr.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo/Cedar Falls
- Personal needs Waterloo/Cedar Falls
- Banking Waterloo
- Employment Waterloo/Cedar Falls
- Social needs Waterloo/Cedar Falls

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/8/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50706
11
113



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: I am a senior citizen

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Crossroads

Personal needs

Doctor + Eye doctor

Banking

Crossroads + downtown

Employment

Social needs

Coffee Hut

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ACCOUNT NO. 50700
FORM NO. 11
PAGE 115



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Posting my card for insurance business.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?
Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?
Yes No

If yes, would you continue to use them if the Post Office is discontinued?
Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/08/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

BOOKLET NO. 50100
ISSUE NO. 11
PAGE 117



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/> Both	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/> Both	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/> when ever Needed	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail <i>Priority Mail</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs Waterloo
Banking _____
Employment Retired Cedar Falls
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes It would be very inconvenient for retired and elderly people with no Post Office in town.
No

Name: _____

Address: _____

Telephone number: _____ Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50704
11
119



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>on occasion</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
 Personal needs Waterloo + Sarnia City
 Banking Waterloo
 Employment Retired
 Social needs Windsor + Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
 Address: _____

Telephone number: _____ Date: 11-07-08

Please add any additional comments on a separate piece of paper and attach it to this form.
 Thank you for taking the time to complete this questionnaire.

DATE: 01/21/09
PAGE: 11
PAGE: 21



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

DOCKET NO.
MEMO NO.
PAGE

50704
11
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Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

Waterloo + cedar falls

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: NOV 7TH '08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.





<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

None

Nonpostal Services

- | | | |
|--|------------------------------|-----------------------------|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Waterloo Hy-Vee - 1422 Flammang Drive
Waterloo Post Office - 300 Sycamore St Waterloo, Iowa

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo IA

Personal needs Waterloo IA

Banking Waterloo IA

Employment Retired

Social needs Waterloo IA

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

11
127



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/8/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

SD706
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129

<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
 Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: I like my mail delivered to my PO Box because I don't want people to know my home Address.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
 Personal needs
 Banking
 Employment
 Social needs 

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
 Address: _____

Telephone number: _____ Date: 11/7/2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50704
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed your satisfaction ns having a post office box in order to not disclose your physical address. Post Office Box service is also available at the Evansdale Station and the Gilbertville, Raymond, La Porte City, and Waterloo Post Offices.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: EVANSDALE

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping CROSSROADS
- Personal needs _____
- Banking _____
- Employment EVANSDALE, CROSSROADS
- Social needs WATER LOO

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 11/15/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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UNITED STATES
POSTAL SERVICE

<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

SEARCHED _____
SERIALIZED _____
INDEXED _____
FILED _____
DEC 11 2008
FBI - [unclear]

Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.



Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government
forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens,
persons with disabilities, etc. Yes No

If yes, please explain: _____

d. Using public bulletin board Yes No

e. Other Yes No

 If yes, please explain: I didnt know the Washburn
Post Office was open anymore.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>Waterloo</u>
Personal needs	<input checked="" type="checkbox"/>	<u>"</u>
Banking	<input checked="" type="checkbox"/>	<u>"</u>
Employment	<input checked="" type="checkbox"/>	<u>"</u>
Social needs	<input checked="" type="checkbox"/>	<u>"</u>

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued? I thought it was closed already!

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50704
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DOCKET NO. 50704
FILE NO. 11
PAGE 139



Memo to the record

12/11/2008

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: Evansdale, Iowa

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs Waterloo

Banking Waterloo

Employment Waterloo

Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 11-08-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Washburn Post Office is never open!
They havent even changed the zip code
On the Building! its 50702 now!
It still says 50706!



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

CrossRoad, Target, Walmart

Personal needs

Walmart

Banking

Hy-Vee, Veridian

Employment

Cov. medcentr, Standard Forwarding

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date:

11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: Spouse uses walker & wheel chair

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____
Personal needs _____
Banking _____
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

2009
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145



<January 21, 2009>

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d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs Waterloo

Banking Crossroads

Employment _____

Social needs Waterloo / Cedar Falls

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



50104
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147

<January 21, 2009>



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Waterloo, IA 50701-9998

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

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How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping CF / Waterloo
Personal needs CF / Waterloo
Banking Waterloo
Employment Cedar Falls
Social needs CF / Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____
Telephone number: _____ Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

20104
11
149



<January 21, 2009>



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Waterloo, IA 50701-9998

Postal Customer Questionnaire

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Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|---|--|
| d. Using public bulletin board | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping WALMART MAYBE ONCE A MONTH
- Personal needs ↑ SAME
- Banking AUTO DEPOSIT
- Employment RETIRED
- Social needs NONE

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

NO. 11
PAGE 151



<January 21 2009>



Dear Postal Customer:

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Waterloo, IA 50701-9998

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c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	Waterloo / Cedar Falls
Personal needs	<input checked="" type="checkbox"/>	"
Banking	<input checked="" type="checkbox"/>	"
Employment	<input checked="" type="checkbox"/>	"
Social needs	<input checked="" type="checkbox"/>	"

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50704
11
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<January 21, 2009>



Washburn, IA 50702

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Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Waterloo, IA 50701-9998

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Postal Services	Daily	Weekly	Monthly	Never
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b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo / Cedar Falls

Personal needs

" / "

Banking

" / "

Employment

" / "

Social needs

" / "

5. Do you currently use local businesses in the community?

Yes

Amoco

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date:

11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DATE
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<January 21, 2009>



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Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

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Better

Just as Good

No Opinion

Worse

Please explain: _____

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Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name

[Redacted Name]

Address

[Redacted Address]

Telephone

[Redacted Telephone]

Date: 11/7/8

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<January 21 2009>



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f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

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If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: *We get curbside now and it is just service without curbside had for years.*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
- Personal needs _____
- Banking _____
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone: _____ Date: *11/6/08*

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50706
11
159



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	<i>occasionally</i> Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> ↓
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/> ×
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> ×
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Mail

Personal needs _____

Banking Credit Union

Employment _____

Social needs Theatre etc

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/17

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

20104
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101



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,
Gregory J. Barnes

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Personal needs

Banking

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-68

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

20706
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103



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/6/2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

EX-111 50706
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105



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

SD 104
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167



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____

Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50706
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169



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: I already get curbside

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Waterloo / Cedar Falls

Personal needs



Waterloo / Cedar Falls

Banking



Waterloo / Gilbertville

Employment



Waterloo

Social needs



~~Waterloo~~ Wherever I feel like going.

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.





<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <i>occasionally</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs "
- Banking "
- Employment "
- Social needs "

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

years ago I stopped + asked the postal worker what had to be done to get the hours changed to accomodate working people. He said to call Dave Kane (I believe which I did - but I could tell when I talked to him nothing would change

*7 AM - 9 AM would be much better than
8 - 10 AM. No wonder there's not enough revenue
... when working people*



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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Office service hours are determined by a workload analysis which includes the number of deliveries and revenue. Due to past workload analysis performed in the Washburn Branch, additional hours were not warranted. Carrier service will provide 24-hour access to the mail.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No Didn't know there was one. I'll use it now.
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

Sometimes

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
Address: _____

Telephone number: _____

Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DATE: 50706
PAGE NO: 11
PAGE: 175

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
Personal needs Waterloo
Banking Waterloo
Employment Retired
Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: 3 _____ Date: 11-7-88

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



5070P
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177

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

once in a while when mail a parcel!

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo

Personal needs

Waterloo

Banking

Waterloo

Employment

Uncheck

Social needs

Waterloo & other places

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name

Address

Telephone number

Date: NOV. 7, 2008

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

30/10p
11
179

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
Personal needs "
Banking "
Employment n.a.
Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50104
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131



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> rarely
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> "
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> "
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Crossroads Mall

Personal needs

Waterloo

Banking

Waterloo

Employment

retired

Social needs

usually Cedar Falls

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DATE
TIME
POST

50704
11
183



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: I need both General Delivery and

PO Box delivery

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Gas / Convenience Stores

Personal needs

Beauty Shops

Banking

Employment

Social needs

Restaurants / Churches

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name

Address

Telephone

Date: 2/17/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

2010F
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185

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,



Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____



2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Waterloo

Personal needs



Waterloo

Banking



Waterloo

Employment



Waterloo

Social needs



Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/7/2008

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

70104
11
187



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

The current hours prevent more frequent use!

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Hy-Vee, main P.O. within 2 blocks.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping X roads area

Personal needs ''

Banking ''

Employment 1 - East High, 2 - Ridgeway/63

Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: 

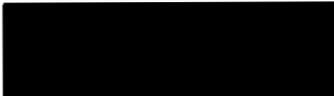
Address: 

Telephone number:  Date: 12/6/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

Office service hours are determined by a workload analysis which includes the number of deliveries and revenue. Due to past workload analysis performed in the Washburn Branch, additional hours were not warranted. Carrier service will provide 24-hour access to the mail.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
Address: _____
Telephone number: _____ Date: 11-8-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

POSTNET NO. 50704
POSTNO. 11
DATE 191



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo

Personal needs

Waterloo

Banking

Waterloo

Employment

Retired

Social needs

Waterloo

5. Do you currently use local businesses in the community?

Yes

No

Gas station

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone: _____

Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

50704
11
193

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

occasional

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input type="checkbox"/>

If yes, please explain: _____

20-3-11

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

W'loo Crossroads

Personal needs

Banking

W'loo Crossroads

Employment

CF

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



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<January 21, 2009>

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WATERLOO South Side

Personal needs WATERLOO South Side

Banking WATERLOO " "

Employment WATERLOO

Social needs WATERLOO

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-06-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: 1)route delivery is much later than post office. We do our banking and billing daily using Washburn Post Office. 2)greater security at post office. Our box would be right on Hwy 218 and when we had route mail many years ago, checks "disappeared" from our box over weekends and someone was forever running into the mail box.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs "

Banking by mail

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/6/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

I sent this letter to Senator Charles Grassley and Senator Tom Harkin the day after our meeting at the Waterloo library. I don't understand why the Washburn Post Office should be stuck with the designation of being a "retail station" when all the surrounding towns have "real" post offices. It never occurred to any of us that our post office was any different from any of the others.

As a business that does all our banking by mail, it will REALLY be inconvenient if the Washburn Post Office closes.



October 28, 2008

We've been a general contractor in Washburn, Iowa for over 50 years and have always used the Washburn Post Office site to send and receive our mail. Recently we learned that because the Washburn Post Office isn't really a post office but is considered a "retail station" they have started a discontinuance study because it's not generating enough revenue (it's open from 8 - 11 a.m. daily now) and if it's closed more revenue will go into the surrounding small town post offices. Nobody at the Waterloo post office can seem to find any records on why or when the Washburn Post Office was set up as a retail station when all the surrounding small towns have "real" post offices that can't be closed (Gilbertville, La Porte City, Raymond). At a meeting yesterday with several Washburn area business people and three people from the USPS, it was suggested that our best hope to keep the Washburn Post Office open is to get its status changed from a retail station to a post office.

The Washburn Post Office not only serves the community of Washburn but is the most convenient place to mail packages, etc. for people driving to and from work on Highway 218. The businesses and families that rent boxes in Washburn don't want to change their address to a P. O. Box in Gilbertville or Waterloo. Washburn is where we live and work and having a Washburn address identifies who and where we are in relation to Waterloo.

Please let me know what it would entail to get the status of the Washburn Post Office changed and if it would be at all feasible to try to accomplish this.

Thanks for your help,
YOUNGBLUT CONTRACTING, INC.


President

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<January 21 2009>

[REDACTED]
President Youngblut Contracting Inc
[REDACTED]

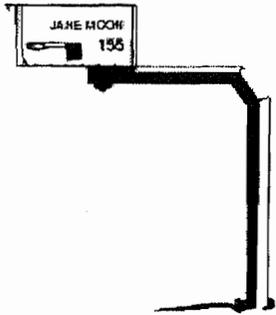
Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You expressed concern regarding later delivery of your mail if delivery was changed to curbside delivery. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hours. To minimize vehicle and fuel expenses, we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon, our total gasoline cost rises by more than \$1 million. There, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery if this branch was to be discontinued. For those customers we offer alternate delivery services – such as post office box service or window caller service at one of the nearby post offices – that provide access to their mail earlier and throughout the day.

You also express concern for security of your mail if delivery was changed to curbside mailbox. There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

As to the matter regarding mailbox damage, the Postal Service wishes that snowplows, delinquents, and other potential candidates January 21, 2009s who are likely to damage your mailbox, would take greater care in ensuring that mailbox damage does not occur. However, it is impossible to control these events even in the most secure locations. As a preventative measure in regards to damage done by snowplows, we recommend the configuration below when considering mailbox installation. For those customers who believe that this configuration is not feasible and the extent of repair and/or replacement becomes too bothersome, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby post offices – that provide secure and maintenance free delivery.



REF NO. 50704
SERIAL NO. 11
PAGE 201

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: Nov. 7, 2008

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50104
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in black ink that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WATERLOO

Personal needs WATERLOO

Banking WATERLOO

Employment REFERRED

Social needs WATERLOO

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

SD 706
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205



<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs

Banking Waterloo

Employment

Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number _____

Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

201-4
11
207

<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: PICK UP MAIL AND STAMPS FOR SOME SENIOR CITIZENS WITH
DIABILITIES

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping WATERLOO - IN TOWN

Personal needs _____

Banking WATERLOO - IN TOWN

Employment _____

Social needs WATERLOO - IN TOWN

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



2010
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping



Crossroads, College Square

Personal needs



Banking



Employment



Retired

Social needs



Waterloo

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: Nov 6, 08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50104
11
211



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

213



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Downtown W'LOO

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping W'LOO, LA PORTE
- Personal needs X
- Banking X
- Employment X
- Social needs Y X

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: 

Address: 

Telephone number:  Date: 6/10/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



<January 21, 2009>

Dear Postal Customer:

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Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs 11

Banking 11

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: JOHN HEINTZ
(please print your name)

Address: 416 MAPLE ST.

Telephone number: 296-1713 Date: 11-7-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

DU 104
11
217



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Quarterly	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Quarterly	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Quarterly	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: On Sycamore St Downtown Waterloo

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping all in Waterloo / Cedar Falls
Personal needs _____
Banking _____
Employment _____
Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11-07-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50704
11
219



<January 21, 2009>

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory-J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Store in Waterloo

Personal needs store in Waterloo

Banking Go to Waterloo

Employment Waterloo

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
Address: _____

Telephone number: _____ Date: 10-6-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50700
11
221



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: Hy Vee stores

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

Waterloo Hy Vee

Personal needs

Banking

Waterloo

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name:

Address:

Telephone number:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DU 106
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223



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

Nonpostal Services

- | | | |
|--|------------------------------|--|
| a. Picking up government
forms (such as tax forms) | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| c. Assisting senior citizens,
persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input checked="" type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: Being a business, there are many important documents, contracts, payments sent through the Post Office. We feel the security of those items would be jeopardized with curbside mailboxes.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo / Cedar Falls
- Personal needs _____
- Banking Waterloo
- Employment _____
- Social needs _____

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11-17-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail when your medicine is delivered. There are Post Office Mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate January 21, 2009 the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

a. Entering permit mailings	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Resetting/using postage meter	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

Nonpostal Services

a. Picking up government forms (such as tax forms)	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
b. Using for school bus stop	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, etc.	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

d. Using public bulletin board	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
e. Other	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Waterloo Sycamore St.

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping	<input checked="" type="checkbox"/>	<u>Waterloo - Cedar Falls</u>
Personal needs	<input checked="" type="checkbox"/>	
Banking	<input checked="" type="checkbox"/>	
Employment	<input checked="" type="checkbox"/>	
Social needs	<input checked="" type="checkbox"/>	

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/15/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: close Buy

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: For Sale on upcoming School events

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: NOV 17, 2008

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50706
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,


Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

LOG#NO.

50706

REF#NO.

11

DATE

231



Memo to the record

1/8/2009

I was not able to respond to this questionnaire for no address was provided.

A handwritten signature in cursive script that reads "Sara Lindauer".

Sara Lindauer
Post Office Review Investigator

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Bulletin Ads - Craft Show
three a year

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-13-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

30106
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733



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> occasionally
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 6x a year
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> 3x a year
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> occasionally
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: HyVee Crossroads if shopping
to + from work - no I don't

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo
- Personal needs Waterloo
- Banking Gilbertville or Waterloo
- Employment Waterloo
- Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: Date: 11-14-08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

235

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,



Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo
Personal needs " "
Banking " "
Employment " "
Social needs Waterloo + Gilbertville

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____
Address: _____

Telephone number: _____ Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



UNITED STATES
POSTAL SERVICE

50100
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gregory J. Barnes".

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____
Address: _____

Telephone number: _____

Date: 11/13/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

11
240



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script, appearing to read "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

 If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

 If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping _____
 - Personal needs _____
 - Banking _____
 - Employment _____
 - Social needs _____
- WATERLOO
CEDAR FALLS

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50706
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242



UNITED STATES
POSTAL SERVICE

<January 21 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster - Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> 2-3 X's	<input type="checkbox"/> year
d. Picking up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> 2-3 X's	<input type="checkbox"/> year
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: Read it @ least 2X's a
week

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: Could go to HyVee - However wish to continue to P/up my Bills @ a PO BX, not delivered to our street address

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: Do not want bills w/my personal information to our house (Fraud + Identity Theft)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Crossrd's
- Personal needs _____
- Banking Veridian by Sam's
- Employment Cal. Hospital Prof. Bldg
- Social needs _____

5. Do you currently use local businesses in the community? Pronto BP, Cedar River Mill

Yes No

If yes, would you continue to use them if the Post Office is discontinued? Would get P.O. Bx in Gilbertville

Name: [Redacted]

Address: [Redacted]

Telephone number: [Redacted]

Date: 11/16/08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You have expressed concern regarding security of mail. There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: we need our post office!

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping

WALLMART

Personal needs

WALLMART

Banking

community

Employment

Social needs

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

Don't know

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/7/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50100
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246



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>occas.</i>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> <i>occas.</i>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo

Personal needs Waterloo

Banking Waterloo

Employment —

Social needs Waterloo

5. Do you currently use local businesses in the community?

Yes *occas.*

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes *occas.*

No

Name: _____

Address: _____

Telephone number: _____

Date: 11-10-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

50104
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248



<January 21, 2009>

[REDACTED]

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in dark ink, appearing to read "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

50706
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249

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?
Yes No

If yes, which offices: Waterloo Post office

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo Cedar Falls

Personal needs Waterloo Cedar Falls

Banking Waterloo

Employment Waterloo

Social needs Waterloo Cedar Falls Waterloo

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: _____

Address: _____

Telephone number _____ Date: 11-10-07

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

30706
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250



<January 21, 2009>

Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in dark ink, appearing to read "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: I think it will be sad to see this service close. But I am sure postal business has dropped everywhere.

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes No

If yes, which offices: I work @ a HyLife

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better Just as Good No Opinion Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- Shopping Waterloo / CF
- Personal needs " "
- Banking " "
- Employment " "
- Social needs " "

5. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the Post Office is discontinued?

Yes No

Name: 

Address: 

Telephone number:  Date: 11-6-08

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

20100
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352



<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- a. Entering permit mailings Yes No
- b. Resetting/using postage meter Yes No

Nonpostal Services

- a. Picking up government forms (such as tax forms) Yes No
- b. Using for school bus stop Yes No
- c. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

- d. Using public bulletin board Yes No
- e. Other Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain: _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping Waterloo _____

Personal needs Waterloo _____

Banking Waterloo _____

Employment Waterloo _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

Date: 11/06/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

50706
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<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the Washburn Branch for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Picking up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Picking up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Resetting/using postage meter | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| b. Using for school bus stop | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| c. Assisting senior citizens, persons with disabilities, etc. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| e. Other | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section.

How do you think carrier route delivery service to curbside mailboxes would compare with present service?

Better

Just as Good

No Opinion

Worse

Please explain. _____

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping _____

Personal needs _____

Banking _____

Employment _____

Social needs _____

5. Do you currently use local businesses in the community?

Yes

No

If yes, would you continue to use them if the Post Office is discontinued?

Yes

No

Name: _____

Address: _____

Telephone number: _____

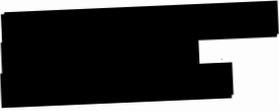
Date: 11/11/08

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.



50106
11
256

<January 21, 2009>



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Washburn Branch Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If you have additional questions or comments, please feel free to contact Sara Lindauer, Post Office Review Investigator at 563-879-3591.

Sincerely,

A handwritten signature in cursive script that reads "Gregory J. Barnes".

Gregory J. Barnes
Postmaster – Waterloo Post Office
300 Sycamore St
Waterloo, IA 50701-9998

50706
17



Postal Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the Washburn Branch on 11/5/2008. Additionally, questionnaires were available at the Washburn Branch to walk-in retail customers during the survey period.

A. Number of Questionnaires

Total questionnaires distributed	<u>520</u>
Favorable to proposal	<u>3</u>
Unfavorable to proposal	<u>28</u>
Expressing no opinion	<u>93</u>
Total questionnaires received	<u>124</u>

B. Postal Concerns

The following postal concerns were expressed:

1. **Concern:** Customers were concerned about the security of their mail if delivered to a curbside mailbox.

Response: There are mailboxes available for purchase through merchants that provide a box with a lock. A mailbox with a lock must have a slot that is large enough to accommodate the customer's normal daily mail volume. The USPS neither opens a locked box nor accepts a key for this purpose.

2. **Concern:** Customers expressed concern regarding inconsistent delivery times.

Response: The top priority of the Postal Service is to provide effective and regular mail service in the most efficient manner possible because all of our costs are reflected in the postage rates and fees customer must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful attention is given to the structure of each route. At times, fluctuations in delivery time can happen do to several reasons including but not limited to mail volume, staffing, and processing delays. There are times when carriers are asked to take parts of other routes. These parts are from routes that are vacant – at least for that day. To keep costs low, we utilize the staffing that we already have to accommodate the deficiencies. We apologize for any inconvenience this may have caused you.

3. **Concern:** Customers expressed dissatisfaction with the current hours of the Branch.

Response: Office service hours are determined by a workload analysis which includes the number of deliveries and revenue. Due to past workload analysis performed in the Washburn Branch, additional hours were not warranted. Carrier service will provide 24-hour access to the mail.

4. **Concern:** Customers expressed concern over later delivery of mail.

Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route.

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. To minimize vehicle and fuel expenses, we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rise by more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery.

- 5. **Concern:** Customers expressed concern regarding mailbox location.

Response: Approved curbside mail receptacles must be placed where they protect the mail, can be safely and conveniently served by carriers without leaving their vehicles, and can be reasonably and safely accessed by customers. These receptacles must be on the right-hand side of the road in the direction of travel when required by traffic conditions or when driving to the left-hand side of the road to reach the mail receptacle would violate traffic laws. As long as you follow these criteria in installing your mailbox, you may install your box along the existing line of travel with Postmaster approval. The Postal Service strives to keep the distance between your mailbox and your home as close as possible while promoting efficiency in delivery. We apologize that the distance to the mailbox may be more than the distance to the Washburn Branch. However, the difference should be minimal.

For those customers wishing to have early delivery in the day, more consistent delivery times, and security of their mail, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby Post Offices.

- 6. **Concern:** Customer expressed concern regarding the inconvenience of going to the Waterloo Post Office to conduct postal business.

Response: The Postal Service offers several alternates to going to the post office including but not limited to: Stamps by mail, www.usps.com, and the contracted postal unit located at the Hy-Vee on 1422 Flammang Drive. Window service hours at this Hy-Vee are 7:00 am to 10:00 pm Monday through Saturday. Retail services are also available at the following Post Offices and branches: Gilbertville Post Office, Evansdale Station, Raymond Post Office, and the La Porte City Post Office all located within 8 miles of Washburn.

If you have internet access, the Postal Service offers a wide variety of services that will bring even more convenience. With our online services, you will not need to go to a post office to mail a package. Click-N-Ship brings the Post Office to just about every home and business computer and lets mailers prepare mailing labels and pay postage right from their computer. Customers can create up to 10 labels at a time, view their shipping history and save up to 1,000 addresses when using this online shipping application at www.usps.com. For free pickup, simply go online and submit a Carrier Pickup request. Your package will be picked up the next delivery day. Here are some facts about Carrier Pickup service.

- Can be scheduled up to 3 months in advance.
- Available for prepaid Express Mail and Priority Mails services.
- Available for prepaid GlobalExpress Mail®, Global Priority Mail® and Global Airmail Parcel Post® services.
- Packages must be properly sealed and ready for shipment.
- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

- 7. **Concern:** Customers expressed the unfriendliness of the Evansdale Branch.

123

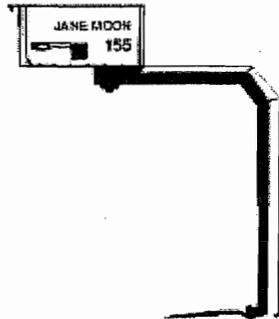
Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of the duties in an unprofessional or discourteous manner. This concern will be addressed.

8. **Concern:** Customer stated that they didn't want their physical address published in the phone book.

Response: Post Office Box service is also available at the Evansdale Station and the Gilbertville, Raymond, La Porte City, and Waterloo Post Offices.

9. **Concern:** Customers expressed concern regarding mailbox damage.

Response: The Postal Service wishes that snowplows, delinquents, and other potential candidates who are likely to damage your mailbox, would take greater care in ensuring that mailbox damage does not occur. However, it is impossible to control these events even in the most secure locations. As a preventative measure in regards to damage done by snowplows, we recommend the configuration below when considering mailbox installation. For those customers who believe that this configuration is not feasible and the extend of repair and/or replacement becomes too bothersome, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby post offices– that provide secure and maintenance free delivery.



There were no nonpostal concerns expressed.

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1

Petition to keep Washburn Branch Post Office

People of Washburn and surrounding areas request the Post Office stay as is. This would not be cost effective having to drive 8 miles, with the price of gas, it is an inconvenience and just another added cost we can't afford with the way the economy is!

CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

NO Signatures

Name

Address

Phone Number

1.

2.

3.

4.

5.

6.

7.

8.



50706
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2

Petition to keep Washburn Branch Post Office

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CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

3.

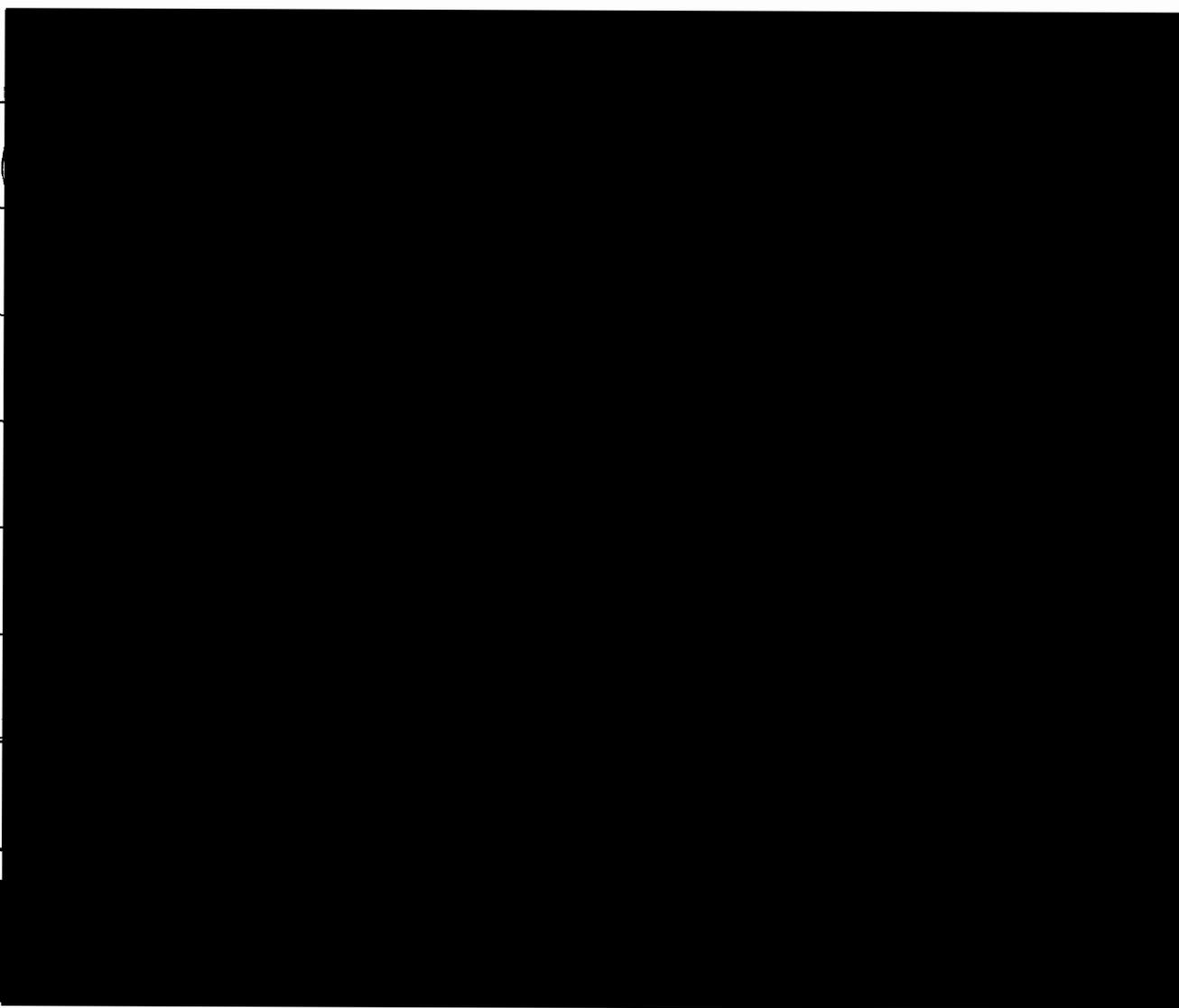
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Petition to keep Washburn Branch Post Office

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CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1. 
2. 
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____

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Petition to keep Washburn Branch Post Office

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CLOSING IT PROVES NOTHING!

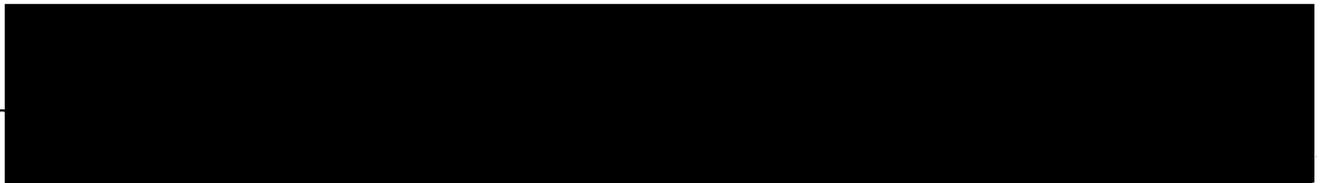
CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.



2.

3.

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50706
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Petition to keep Washburn Branch Post Office

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CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

3.

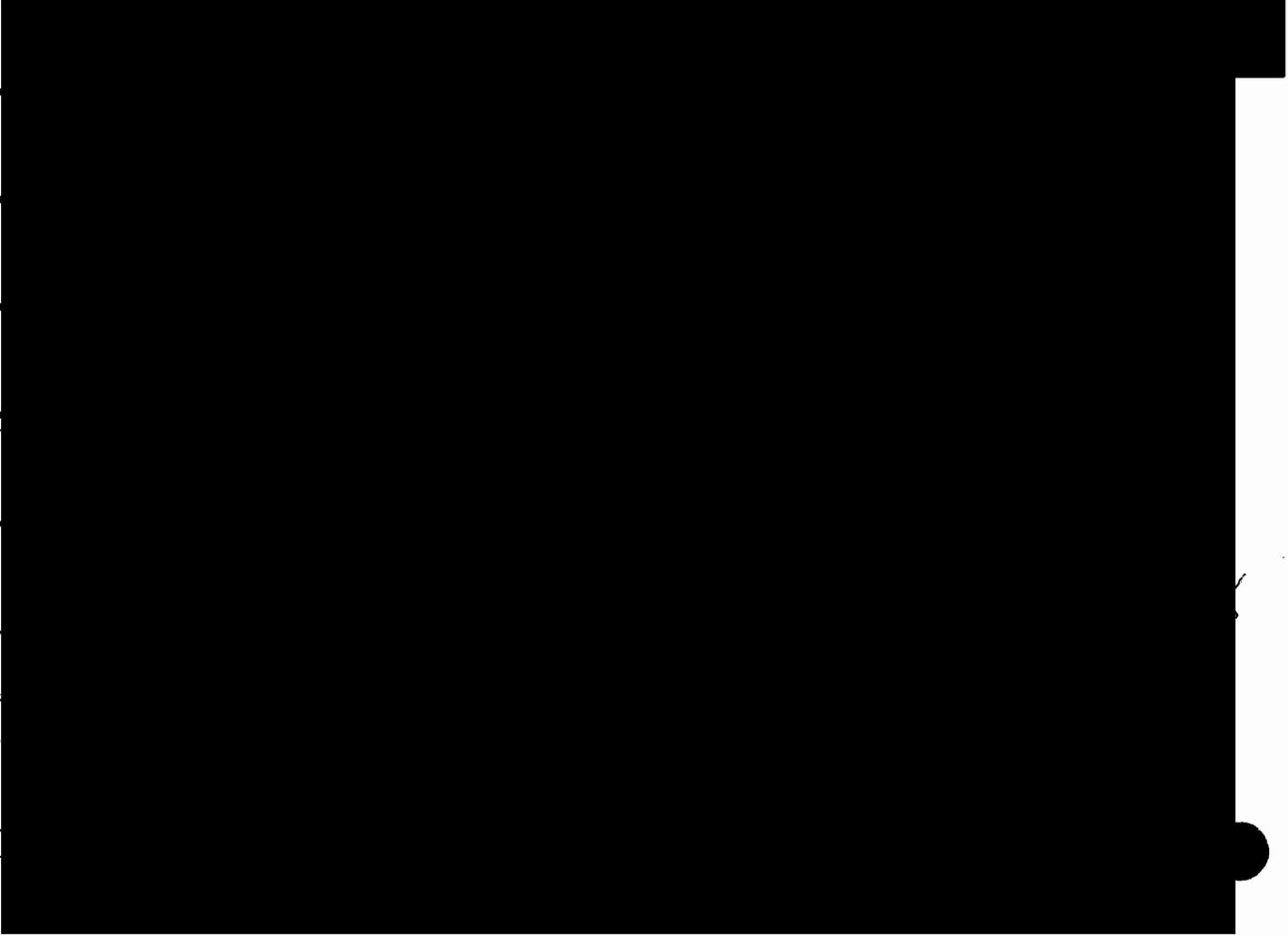
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Petition to keep Washburn Branch Post Office

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CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

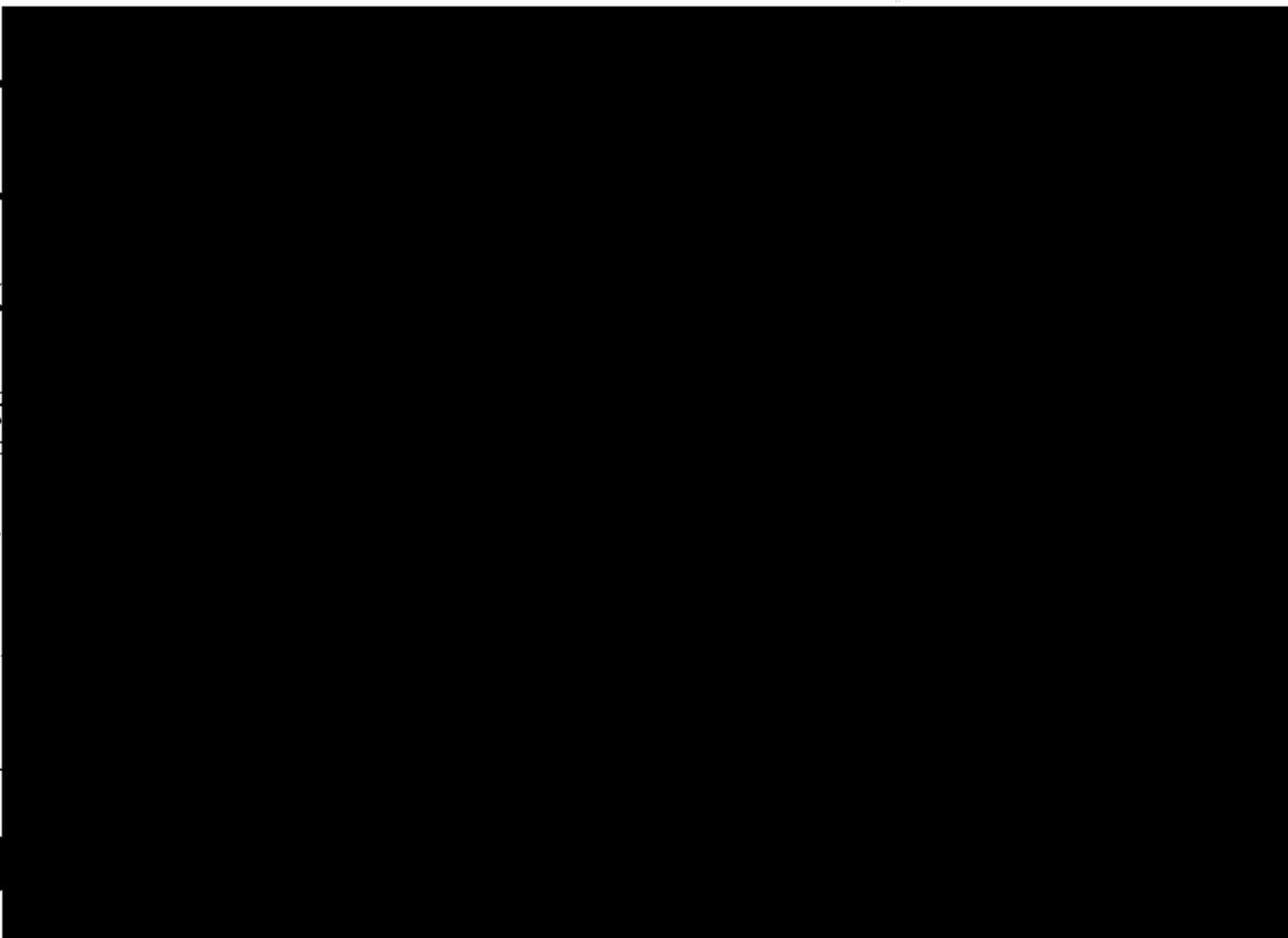
3.

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7

Petition to keep Washburn Branch Post Office

People of Washburn and surrounding areas request the Post Office stay as is. This would not be cost effective having to drive 8 miles, with the price of gas, it is an inconvenience and just another added cost we can't afford with the way the economy is!

CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

3.

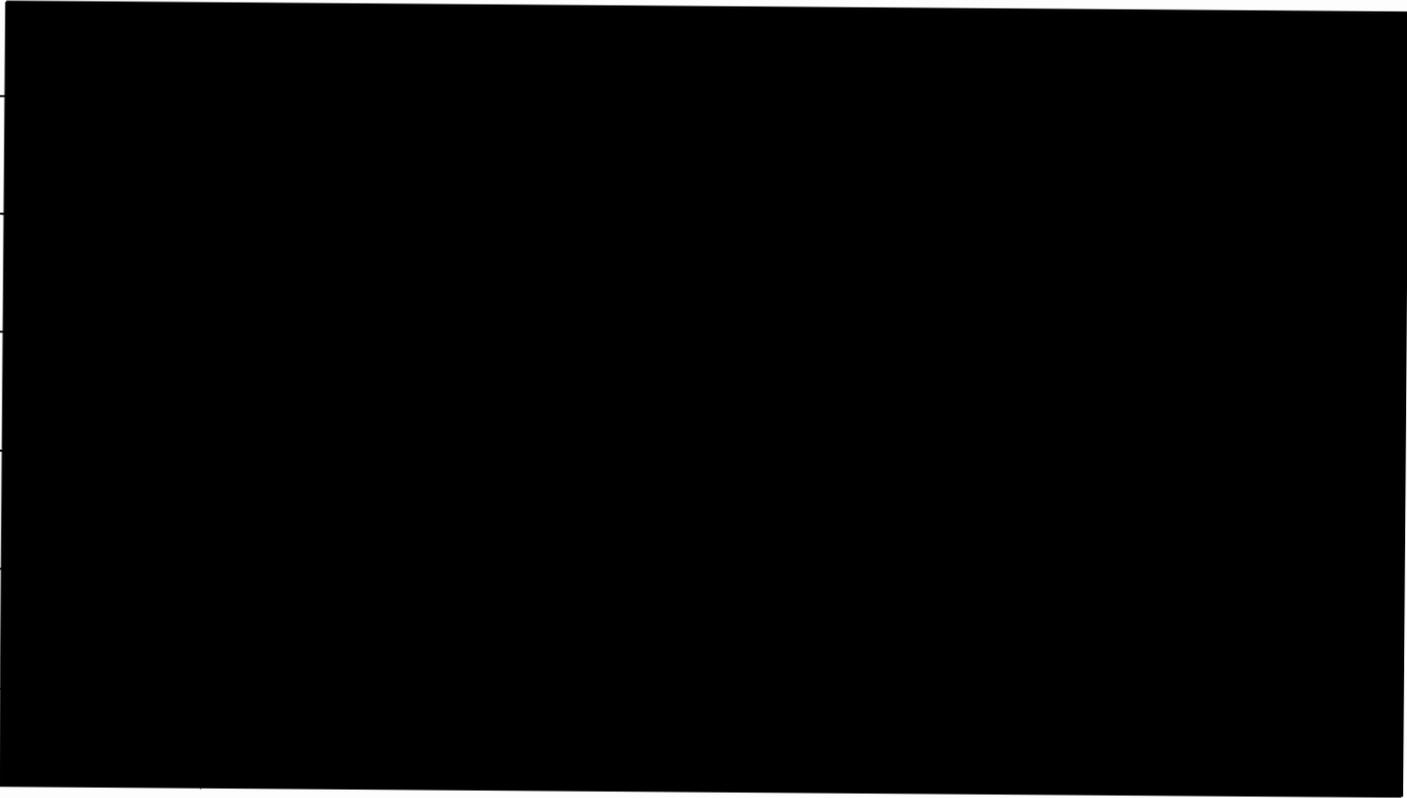
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SB 704
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8

Petition to keep Washburn Branch Post Office

People of Washburn and surrounding areas request the Post Office stay as is. This would not be cost effective having to drive 8 miles, with the price of gas, it is an inconvenience and just another added cost we can't afford with the way the economy is!

CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

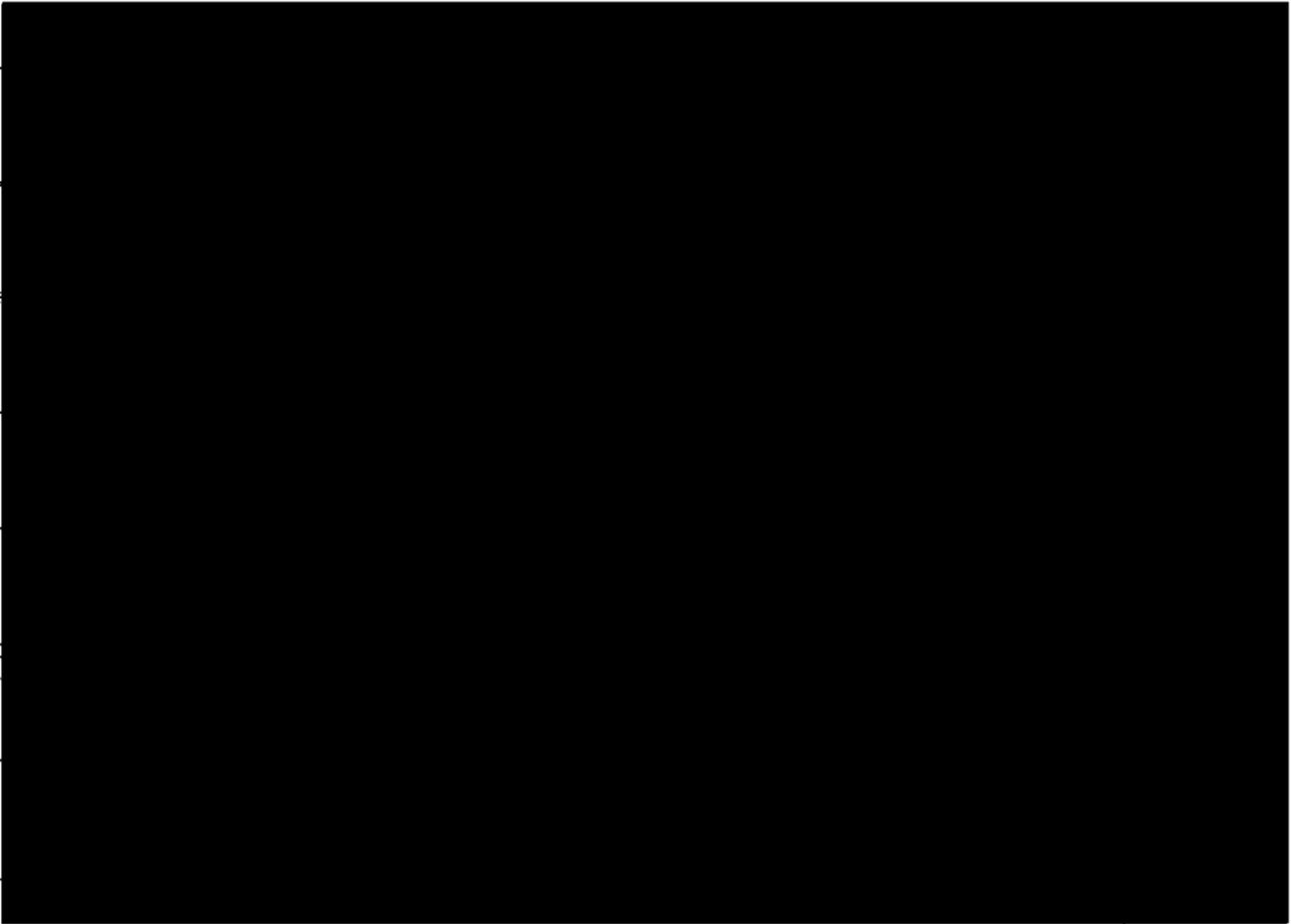
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50700
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9

Petition to keep Washburn Branch Post Office

People of Washburn and surrounding areas request the Post Office stay as is. This would not be cost effective having to drive 8 miles, with the price of gas, it is an inconvenience and just another added cost we can't afford with the way the economy is!

CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name	Address	Phone Number
------	---------	--------------

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.



50700
13
10

Petition to keep Washburn Branch Post Office

People of Washburn and surrounding areas request the Post Office stay as is. This would not be cost effective having to drive 8 miles, with the price of gas, it is an inconvenience and just another added cost we can't afford with the way the economy is!

CLOSING IT PROVES NOTHING!

CONVENIENCE IS EVERYTHING!

Name

Address

Phone Number

1.

2.

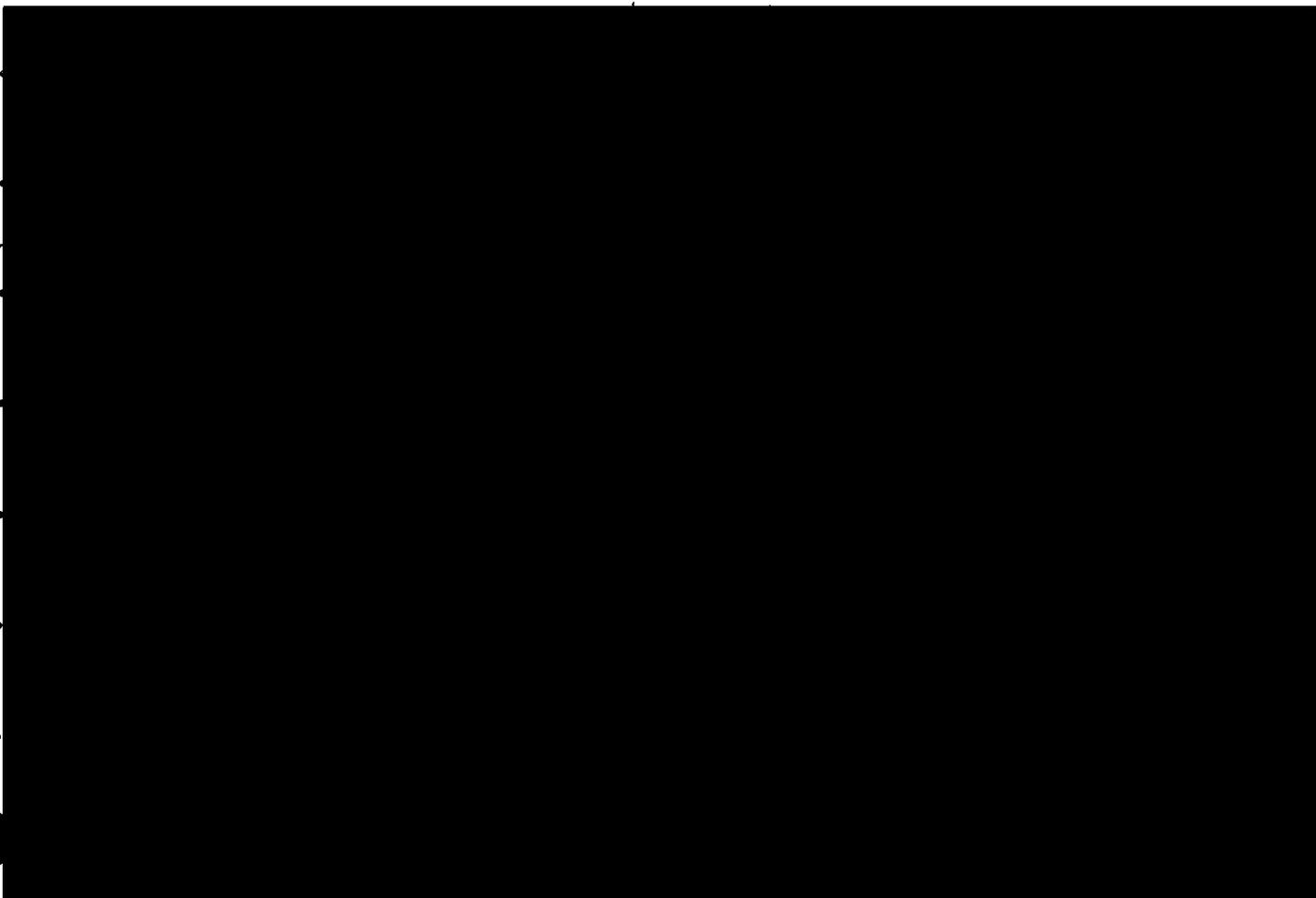
3.

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1

To Whom It May Concern:

Washburn Post Office needs to be open not three hours but eight hours. The public needs their service now more than ever. The Post Office is located on a main highway. We need the GREAT services the Post Office has to offer.

There are about 600 families right in Washburn it's self, with 3 churches. 3 construction companies, Quick Trip, truckstop, gas station, car dealer, insurance company and a college with 4 miles that has 5000 students, 2 other housing developments with 3000 to 4000 people, grain elevators with many farmers doing their transactions year round. It's not right having to travel 8 miles to Waterloo to send a letter or buy a stamp or whatever the post office may offer its customers. We the people need this service from our Government.

One man or person shouldn't be able to make the call on this judgment. Their service is badly needed more than ever for the tax payer.

By the People for the People!

105 HART SENATE OFFICE BUILDING
 WASHINGTON, DC 20510-1501
 202-224-3744
 TTY: (202) 224-4478
 EMAIL: charles_e_grassley@grassley.senate.gov

721 FEDERAL BUILDING
 210 WATER STREET
 DES MOINES, IA 50319-2140
 (515) 281-1101

2801 FEDERAL BUILDING
 101 1/2 STREET DE
 CEDAR RAPIDS, IA 52401-1227
 (319) 363-6837

United States Senate

CHARLES E. GRASSLEY
 11:07
 WASHINGTON, DC 20510-1501

105 FEDERAL GOVERNMENT BUILDING
 300 PINE STREET
 SOUTH CLY, IA 51101-1746
 (712) 233-1600

711 WATERLOO BUILDING
 531 COMMERCIAL STREET
 WATERLOO, IA 50701-5497
 (319) 232-6857

101 WEST 2ND STREET
 SUITE 180
 DAVIS COUNTY, IA 52001-1419
 (562) 322-4231

107 FEDERAL BUILDING
 8 SOUTH 6TH STREET
 CLARKE COUNTY, IA 51501-2062
 (712) 322-7103

November 19, 2008

Mr. Douglas Morrow, District Manager
 United States Postal Service, Hawkeye District
 P.O. Box 189800
 Des Moines, IA 50318-9800

Dear Mr. Morrow:

Enclosed please find a communication from my constituent [REDACTED]. I believe you will find it self-explanatory.

I would appreciate any assistance you could provide pertaining to this matter. Please mark your return correspondence to the attention of Valerie Nehl when responding to my Waterloo office.

Thank you for your attention to my request.

Sincerely,



Charles E. Grassley
 United States Senator

CEG/vn
 Enclosure

Date: 12/15/08

	ACTION	INFO
MANAGER, MARKETING		
CONSUMER AFFAIRS MANAGER	✓	
BSN...		
RETAIL...		
BUDGET...		
EXPRESS...		
SMALL BUSINESS SPECIALIST		Committee Assignments:
OTHER		BUDGET
CIRCULATE		JUDICIARY
FILE		AGRICULTURE

12-2-08

	ACTION	INFO
SR MPOO		✓
POOMS		
OPS SUPPORT		
HUMAN RESOURCES		
FINANCE		
MARKETING	✓	
DIVERSITY SPECIALIST		
INFORMATION SYSTEMS		
DES MOINES PM		
CEDAR RAPIDS PM		
PLANT MANAGER		
EMERGENCY PREP		
SECURITY SPEC		

ING MEM
 FINANCE

CO-CHAIRMAN,
 INTERNATIONAL NARCOTICS
 CONTROL CAUCUS

DISTRICT MANAGER
HAWKEYE DISTRICT

DOCUMENT NO.
SERIAL NO.
PAGE

50706
14
3



December 9, 2008

Valerie Nehl
Honorable Charles E. Grassley
531 Commercial St Ste 210
Waterloo, IA 50701-5497

Dear Senator Grassley:

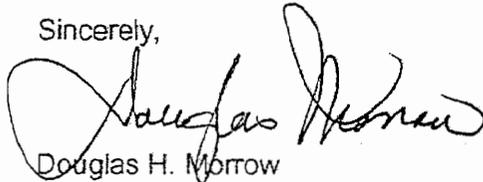
This is in response to your inquiry on behalf of your constituent, [REDACTED], regarding the status of the Washburn Post Office.

We appreciate the opportunity to address your constituents concerns. Postal officials are currently reviewing returned surveys from the residents of Washburn, IA, which is a very detailed process. Therefore, no final decision regarding the Washburn Post Office has been made.

We realize with change there is always concern and the Postal Service's intentions are to make this situation as accommodating as possible to our customers. We appreciate the patience and understanding of our customers during this time. As soon as a final decision has been made, we will notify the community.

Thank you for the opportunity to address your constituents concerns. Should you have further questions, please do not hesitate to contact Joni Martin, Manager, Consumer Affairs & Claims at (515) 251-2330.

Sincerely,



Douglas H. Morrow

Reference: CA40991294

Cc: Gregory Barnes, Postmaster, Waterloo, IA
Kathy Ellett, Manager, Post Office Operations

PO BOX 189800
DES MOINES, IA 50318-9800
515-251-2100
FAX: 515-251-2050

Lindauer, Sara P - Bernard, IA

From: BARNES, GREGORY J - Waterloo, IA
Sent: Thursday, January 08, 2009 3:24 PM
To: Lindauer, Sara P - Bernard, IA
Subject: RE: Washburn growth

Hi Sara,

Just based on volume and delivery information here's what I have.

In 2002 Washburn had 489 deliveries. Currently it has 491. So it's only grown by three additional deliveries in six years. In addition, total delivered volume has decreased over 11% during this same period.

Let me know if you need any additional information.

Thanks,

Greg

From: Lindauer, Sara P - Bernard, IA
Sent: Thursday, January 08, 2009 11:36 AM
To: BARNES, GREGORY J - Waterloo, IA
Subject: Washburn growth
Importance: High

Greg,

Normally in a discontinuance study we gather data from the county auditor to determine what growth and potential growth community has residentially and commercially. I have sent two requests for this information and they have not responded. Please give me your input as to what growth and potential growth this community has and will have in the future. Your statement will become part of the official record.

Thank you.

Sara Lindauer
Post Office Review Investigator
Hawkeye District

Community Survey Sheet

Post Office Name: Washburn Finance Branch ZIP + 4: 50702-9715

Congressional District: IA-01 Date: 1/9/2009

1. Incorporated? Yes No

Local government provided by: none

Police protection provided by: Blackhawk County Sheriff

Fire protection provided by: Gilbertville Fire Department

School location: Waterloo School District

2. What population growth is expected? (Please document your source) None –
administrative postmaster

3. What residential, commercial, or business growth is expected? (Please document your source)
None- Administrative postmaster

4. History. (Are there any special historical events related to the community? Are there any special community events to consider? Is the Post Office facility a state or national historic landmark (see ASM 515.23)? Check with the field real estate office when verification is needed.)
None known

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Commuters, retirees, self employed,

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center) Do employees of the office offer assistance to senior citizens and handicapped? What provisions can be made for these services if the Post Office is discontinued?
Bulletin board - Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town. No special assistance was made for senior citizens and handicapped individuals.

Post Office Survey Sheet

Post Office Name: Washburn Finance Branch ZIP + 4: 50706-0702

Congressional District: IA-01 Date: 1/9/2009

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

N/A

2. Is the facility accessible to persons with disabilities? yes

3. Lease terms? 30-day cancellation clause? yes

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites. N/A

6. Are there any postage meter customers or permit mailers? Yes No

If yes, please identify them by name and address. _____

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

1 clerk to be reassigned to the main office Waterloo Post Office

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is brought to the branch by the Clerk at 8:00. At 11:00, the mail is dispatched and the clerk takes it to the Waterloo Post Office. Customers may experience later mail delivery. Collection box will remain in the area as long as demand calls.

Attachment to email sent by Craig Gretsch, Supervisor Customer Services, Waterloo Post office on 1/13/09

BP Amoco	7305 LaPorte Rd	Gas Station
Youngbludt Construction	7406 LaPorte Rd	Construction
Hayungs	7136 Soppe Farm Rd	
Redeemer Lutheran Church	140 1st Street	Church
Calvary Bible Church	4431 E Washburn Rd	Church
Jefferies Auto	6034 Foulk Rd	Automotive
Kidden Construction	6036 Foulk Rd	Construction
Iowa Mobile Home	6121 LaPorte Rd	Service and Supply
Stabell Home Improvement	6031 LaPorte Rd	Home Improvement
Haycraft Custom Cabinets	6023 LaPorte Rd	Custom Cabinets
Anderson Erickson	5829 LaPorte Rd	Milk
KNWS	4880 Texas St	Radio Station
Moose	6636 LaPorte Rd	Moose Lodge
Beauty Shop	4523 E Washburn Rd	Salon
Mos Tavern	4515 E Washburn Rd	Tavern
Shaefers Tap	4533 E Washburn Rd	Tavern
BC Concrete Pumpers LLC	5324 E Washburn Rd	Concrete
Millbridge Cabinet Mfg.	6241 Foulk Rd	Cabinets
Don Schmitz Construction	329 2nd St	Construction

No Schools
 All permits held at the Waterloo Post Office
 No Police Station, Fire Station, Ambulance or Community Hall
 No Library

Post Office Box 16
 General Delivery General Delivery is at Waterloo Post Office
 Rural Route No
 Highway Contract Route 507AA 401 Inbound 402 Outbound
 Intermediate RR No
 Intermediate HCR No
 City Delivery Rt 262
 Total Customers 495 (Includes part of Waterloo and all Washburn)

Mail is transported by Clerk in Charge each day unless there is a large shipment of parcels

Collection Box is collected at 1100 Monday - Friday

Classified Station/Branch or Community Post Office Discontinuance Checklist

District: Hawkeye Telephone Number: 563-879-3591
District Contact: Sara Lindauer
Office Name, State: Washburn Classified Branch ZIP Code: 50706
County: Black Hawk Congressional District: IA-01
Date Office Established: 1/1/1957
Reason for Discontinuance: Lack of revenue

When does the lease or contract expire? 2010

Is there a 30-day cancellation clause? Yes No

Are there suitable alternate quarters of contractors available? Yes (n/a) No (n/a)

How many customers are affected:

Post Office box customers: 22
General Delivery: _____
Rural Route: _____
Highway Contract Route (HCR): _____
City Route: _____
Intermediate Rural: _____
Intermediate HCR: _____
Total number of customers: 22

Number of customers receiving duplicate delivery service: 0

Window Service Hours: M-F: 8:00-11:00 Sat: none

Lobby Hours: M-F: 8:00-11:30 Sat: none

Names of schools, religious institutions, organizations and business in service area:
There are 2 religious institutions in the community: Redeemer Lutheran Church and Calvary Bible Church. Businesses include: BP Amoco, Youngludt Construction, Hayungs, Jefferies Auto, Kidden Construction, Iowa Mobile Home, Stabell Home Improvement, Haycraft Customer Cabinets, Anderson Erickson, KNWS, Moose Lodge, Beauty Shop, Mos Tavern, Shaefers Tap, BC concrete Pumpers LLC, Millbridge Cabinet Mfg, Don Schmitz Construction. Residents travel to nearby communities for other supplies and services.

Indicate the number of permit and postage meter customers and the provisions that will be made for them.



POSTAL NO. 50706
 FEES NO. 20
 DATE 2

none

How many career employees will be affected and what accommodations will be made for them?

one – to be reassigned at the Waterloo Main Post Office

How many handicapped or other special provision customers will be affected and what accommodations will be made for them?

none

Office receipts for the last three fiscal years were:

\$	<u>43106</u>	<u>128</u>	Revenue units in FY	2006
\$	<u>46564</u>	<u>134</u>	Revenue units in FY	2007
\$	<u>44214</u>	<u>121</u>	Revenue units in FY	2008

Expenses for last FY:

Salaries (excluding COLA):	<u>\$14391.00</u>
Fringe benefits 33.5%:	<u>4820.99</u>
Rental costs (excluding utilities):	<u>+4800.00</u>
Total expenses:	<u>24011.99</u>

Alternate service to be provided:

Type explanation here

Cost of proposed alternate service	<u>-4325.64</u>
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Total savings:	<u>\$19686.35</u>
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One-time CBU cost:	<u>N/A</u>
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Administrative Office

Name, State &

ZIP: Waterloo Main Post Office EAS level: 24 Miles away: 7.97

Window Service Hours: M-F: 7:30-17:30 Sat: 8:00-9:00

Lobby Hours: M-F: 24 hours Sat: 24 hours

Number of PO Boxes Available: 216 Finance Number: 189351

Nearest Post Office (if different from above):

Name, State & ZIP: Gilbertville Post Office EAS level: 13 Miles away: 3.21

Window Service Hours: M-F: 8:30-12:00, 13:00-16:15 Sat: 8:30-9:15

Lobby Hours: M-F: 6:00-19:00 Sat: 6:00-19:00

Number of PO Boxes Available: 61

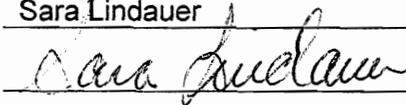
Community meeting: Date: 10/27/2008 Number of customers attended: 9

Questionnaire: Date: 11/5/2008 Number returned: 124

Favorable: 3 # Unfavorable: 28 #No opinion: 93

Attach postal and nonpostal concerns of affected customers with Postal Service responses
Post Office Review

Prepared By: Sara Lindauer Title: Investigator

Signature:  Date: 1/27/2009

Telephone Number: 563-879-3591

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The following postal concerns were expressed on the returned questionnaires; at the community meeting, on the petition, and from the congressional inquiry:

1. **Concern:** Customers were concerned about security of mail if delivered to curbside mailbox.

Response: Customers may place a lock on their mailbox. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. **Concern:** Customers were concerned about later delivery of their mail.

Response: The Postal Service understands the desire to have the mail delivery early in the day. However, it is not possible to service all our customers in the morning hours. Your location on the carrier's line of travel determines the time of day you will receive your mail. Customers have the option of obtaining a Post Office box at the Gilbertville post office located 3 miles away. The line of travel will be evaluated to see if the Washburn residents can be accommodated with an early delivery time.

3. **Concern:** Customers expressed concern about the branch's hours not being sufficient and therefore is the reason for the decline in revenue.

Response: Office service hours are determined by a workload analysis which included the number of deliveries and revenue. Carrier service will provided 24-hour access to the mail.

4. **Concern:** Customers questioned the economic savings of the proposed discontinuance.

Response: Carrier service is more cost-effective than maintaining postal facility and clerk position.

5. **Concern:** Customers said they will miss the special attention and assistance provided by the personnel at the Washburn Finance branch.

Response: Courteous and helpful service will be provided by personnel at the Waterloo Post Office and from the carrier. Special assistance will be provided as needed.

6. **Concern:** Customers felt the cost of postage was increasing while service was decreasing.

Response: The Postal Accountability and Enhancement Act of 2006 requires the Postal service to perform more like a business and not on a breakeven basis. Most revenue is generated by the sale of postage, so when operational costs cannot be met, the Postal Service raises rates to meet the needs.

7. **Concern:** Customers wanted a Post Office established.

Response: A post office is not created when effective and regular service can be provided by established forms of service, such as rural delivery. The Washburn branch's workload and mail volume do not warrant a Post Office and ZIP code at the present time. Growth and workload will be monitored to determine the future service needs of the area and changes will be made based on those needs.

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8. **Concern:** Customers asked why their branch was being considered for discontinued while others were retained.

Response: Post Office branches are reviewed on a case-by-case basis. When there is a situation in which a branch is experiencing declining revenue, volume, and number of deliveries, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

9. **Concern:** Customers expressed concern regarding inconsistent delivery times.

Response: The top priority of the Postal Service is to provide effective and regular mail service in the most efficient manner possible because all of our costs are reflected in the postage rates and fees customer must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful attention is given to the structure of each route. At times, fluctuations in delivery time can happen do to several reasons including but not limited to mail volume, staffing, and processing delays. There are times when carriers are asked to take parts of other routes. These parts are from routes that are vacant – at least for that day. To keep costs low, we utilize the staffing that we already have to accommodate the deficiencies. We apologize for any inconvenience this may have caused you.

10. **Concern:** Customers expressed concern regarding mailbox location.

Response: Approved curbside mail receptacles must be placed where they protect the mail, can be safely and conveniently served by carriers without leaving their vehicles, and can be reasonably and safely accessed by customers. These receptacles must be on the right-hand side of the road in the direction of travel when required by traffic conditions or when driving to the left-hand side of the road to reach the mail receptacle would violate traffic laws. As long as you follow these criteria in installing your mailbox, you may install your box along the existing line of travel with Postmaster approval. The Postal Service strives to keep the distance between your mailbox and your home as close as possible while promoting efficiency in delivery. We apologize that the distance to the mailbox may be more than the distance to the Washburn Branch. However, the difference should be minimal.

For those customers wishing to have early delivery in the day, more consistent delivery times, and security of their mail, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby Post Offices.

11. **Concern:** Customer expressed concern regarding the inconvenience of going to the Waterloo Post Office to conduct postal business.

Response: The Postal Service offers several alternates to going to the post office including but not limited to: Stamps by mail, www.usps.com, and the contracted postal unit located at the Hy-Vee on 1422 Flammang Drive. Window service hours at this Hy-Vee are 7:00 am to 10:00 pm Monday through Saturday. Retail services are also available at the following Post Offices and branches: Gilbertville Post Office, Evansdale Station, Raymond Post Office, and the La Porte City Post Office all located within 8 miles of Washburn.

If you have internet access, the Postal Service offers a wide variety of services that will bring even more convenience. With our online services, you will not need to go to a post office to mail a package. Click-N-Ship brings the Post Office to just about every home and business computer and lets mailers prepare mailing labels and pay postage right from their computer. Customers can create up to 10 labels at a time, view their shipping history and save up to 1,000 addresses when using this online shipping application at www.usps.com. For free pickup, simply go online and submit a Carrier Pickup request. Your package will

be picked up the next delivery day. Here are some facts about Carrier Pickup service.

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- Can be scheduled up to 3 months in advance.
- Available for prepaid Express Mail and Priority Mails services.
- Available for prepaid GlobalExpress Mail®, Global Priority Mail® and Global Airmail Parcel Post® services.
- Packages must be properly sealed and ready for shipment.
- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

12. **Concern:** Customers expressed the unfriendliness of the Evansdale Branch.

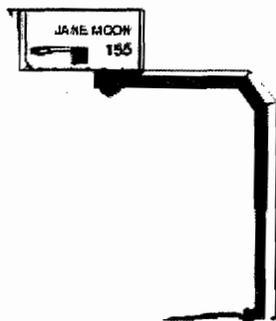
Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of the duties in an unprofessional or discourteous manner. This concern will be addressed.

13. **Concern:** Customer stated that they didn't want their physical address published in the phone book.

Response: Post Office Box service is also available at the Evansdale Station and the Gilbertville, Raymond, La Porte City, and Waterloo Post Offices.

14. **Concern:** Customers expressed concern regarding mailbox damage.

Response: The Postal Service wish that snowplows, delinquents, and other potential candidates who are likely to damage your mailbox, would take greater care in ensuring that mailbox damage does not occur. However, it is impossible to control these events even in the most secure locations. As a preventative measure in regards to damage done by snowplows, we recommend the configuration below when considering mailbox installation. For those customers who believe that this configuration is not feasible and the extent of repair and/or replacement becomes too bothersome, we offer alternate delivery services – such as post office box service or window caller service at one of the nearby post offices– that provide secure and maintenance free delivery.



The following non-postal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: A community's identity derives from the interest and vitality of its residents and their use of its names. The postal Service is helping to preserve

community identity by continuing the use of the Washburn in addresses.
However, to ensure effective and regular service, the ZIP code will be changed.

20100
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2. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: With the Postal Reorganization Act, the Postal Service was no longer able to be subsidized by funding from the federal government. The Postal service became a self sufficient entity. As a result, the Postal Service depends on revenue generated from stamp sales and services and not by tax dollars.

DOCKET NO.
FEE NO.
PAGE

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PROPOSAL TO CLOSE
THE WASHBURN, IA FINANCE BRANCH
AND EXTEND
CITY DELIVERY SERVICE

DOCKET NUMBER 50706

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Washburn, IA Finance Branch and extend city delivery service administered by the Waterloo, Post Office Post Office, located 7.97 miles away.

Service will be provided to roadside mailboxes installed by customers on the carrier's line of travel.

The Washburn finance branch was established on 1/1/1957. Office revenue for the past three years was \$43206, \$46564, and \$44214. An average of 20% of this revenue comes from the stamps by mail program at the Waterloo Post Office. Only 5% of the community rent a Post Office box from the branch.

The Washburn, Iowa Finance Branch provides service 15 hours a week from 8:00-11:00 am Monday through Friday to 22 Post Office Box customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of mail. Daily retail window transactions average 43. Office receipts for the last three years were: \$43,106 in FY 2006; \$46,564 in FY 2007; and \$44,214 in FY 08. There are no permit mailers or postage meter customers.

When this proposal is implemented, delivery and retail services will be provided by city delivery emanating from the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 7:30 am to 5:30 pm, Monday through Friday, and 8:00 am to 9:00 am on Saturday. There are 216 Post Office boxes available. A collection box will remain in the area as long as demand warrants its existence.

On October 27, 2008 representatives from the Postal Service were available at the Waterloo Public Library to answer questions and provide information to customers. 9 customers attended the meeting.

On 11/5/2008, 520 questionnaires were distributed to delivery customers of the Washburn Finance Branch and customers within the community who receive city delivery out of the Waterloo Post Office. Questionnaires were also available over the counter for retail customers at the Waterloo Post Office. 124 questionnaires were returned. 3 responses were favorable, 28 unfavorable, and 93 expressed no opinion regarding the proposed alternate service.

A congressional inquiry was received on 11/20/2008.

A petition supporting the retention of the Washburn Finance Branch was received on 10/27/2008 with 100 signatures.

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2. **Concern:** Customers were concerned about later delivery of their mail.

-2-

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-3-

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- Available for prepaid Express Mail and Priority Mails services.
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- Maximum weight per package is 70lbs.
- Requests must be received by 2a.m. CST.

For more information, please contact the Waterloo Post Office.

12. **Concern:** Customers expressed the unfriendliness of the Evansdale Branch.

Response: Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not

-4-

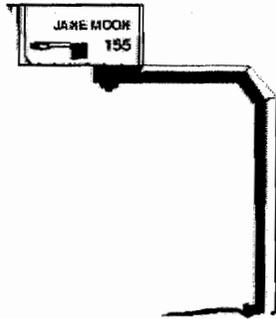
condone our employees' execution of the duties in an unprofessional or discourteous manner. This concern will be addressed.

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2. **Concern:** Customers felt the Post Office should remain open since they paid taxes.

Response: With the Postal Reorganization Act, the Postal Service was no longer able to be subsidized by funding from the federal government. The Postal service became a self sufficient entity. As a result, the Postal Service depends on revenue generated from stamp sales and services and not by tax dollars.

Some advantages of a carrier service proposal are:

1. Carrier delivery service is beneficial to some senior citizens, the handicapped, and working people since customers will no longer need to travel to the Post Office to pick up their mail.

2. The carrier provides retail services, alleviating the need to go to the Post Office. *Stamps by Mail* order forms are provided for customer convenience.
3. Customers opting for carrier service will have 24-hour access to their mail.
4. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
5. Customers opting for carrier service will no longer have to pay Post Office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages to a carrier service proposal are:

1. The loss of a retail outlet and a postmaster position in the community.
2. Need to meet the carrier at the mailbox to transact business. However, it is not necessary to be present to conduct most postal transactions.
3. A change in mailing address. The community name will continue to be used in the new address however the zip code 50706 will be changed.

II. EFFECT ON COMMUNITY

Washburn is an unincorporated rural community located in Black Hawk County. Police protection is provided by the Black Hawk Sheriff Department, and fire protection is provided by Gilbertville Fire Department. The community is comprised of retired people, self employed people and those who commute to work at nearby communities and work in local businesses.

There are 2 religious institutions in the community. Businesses include: BP Amoco, Youngludt Construction, Hayungs, Jefferies Auto, Kidden Construction, Iowa Mobile Home, Stabell Home Improvement, Haycraft Customer Cabinets, Anderson Erickson, KNWS, Moose Lodge, Beauty Shop, Mos Tavern, Shaefers Tap, BC concrete Pumpers LLC, Millbridge Cabinet Mfg, Don Schmitz Construction. Residents travel to nearby communities for other supplies and services.

Nonpostal services provided at the Washburn Branch will be available at the Waterloo Post Office. Government forms normally provided by the Post Office will also be available at the Waterloo Post Office or by contacting your local government agency.

The following non-postal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: A community's identity derives from the interest and vitality of its residents and their use of its names. The postal Service is helping to preserve community identity by continuing the use of the Washburn in addresses. However, to ensure effective and regular service, the ZIP code will be changed.
2. **Concern:** Customers felt the Post Office should remain open since they paid taxes.
Response: With the Postal Reorganization Act, the Postal Service was no longer able to be subsidized by funding from the federal government. The Postal service became a self sufficient entity. As a result, the Postal Service depends on revenue generated from stamp sales and services and not by tax dollars.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Customer addresses will change. For example:

Present Address:

JOHN DOE
PO BOX 1
Washburn, IA 50706

Proposed Address:

JOHN DOE
100 MAIN ST
Washburn, IA 50702

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The clerk will be reassigned to another operation within the Waterloo Post Office and will maintain bidding status within that office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of <> with a breakdown as follows:

Clerk Salary (PS-5, Minimum, No COLA)(Full-time-clerk 15 hours)	\$14391.00
Fringe Benefits @33.5%	4820.99
Rental Costs, Excluding Utilities	<u>+4800.00</u>
Total Annual Costs	24011.99
Less Annual Cost of Replacement Service	<u>-4325.64</u>
Total Annual Savings	\$19686.35

24012.00
4326.00

19686.00

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Washburn, IA Finance Branch and provide city delivery service administered by the Waterloo, Post Office Post Office, located 7.97 miles away.

Service will be provided to roadside mailboxes installed by customers on the carrier's line of travel.

Office revenue for the past three years was \$43206, \$46564, and \$44214. An average of 20% of this revenue comes from the stamps by mail program at the Waterloo Post Office. 5% of the community rent a Post Office box from the branch.

The Washburn, Iowa Finance Branch provides service 15 hours a week from 8:00-11:00 am Monday through Friday to 22 Post Office Box customers. Retail services include the sale of stamps, stamped paper, and money orders; special services such as Registered, Certified, Insured, Delivery

Confirmation, Signature Confirmation, COD, and Express Mail; and the acceptance and dispatch of mail. Daily retail window transactions average 43. Office receipts for the last three years were: \$43,106 in FY 2006; \$46,564 in FY 2007; and \$44,214 in FY 08. There are no permit mailers or postage meter customers.

When this proposal is implemented, delivery and retail services will be provided by city delivery emanating from the Waterloo Post Office, an EAS-24 level office. Window service hours at the Waterloo Post Office are from 7:30 am to 5:30 pm, Monday through Friday, and 8:00 am to 9:00 am on Saturday. There are 216 Post Office boxes available. A collection box will remain in the area as long as demand warrants its existence.

Carrier service will continue to provide effective and regular service to the community. There will no longer be retail outlet in the community. However, some retail services will be available from the carrier, alleviating the need to travel to a post office for service. Retail services will be available at the Waterloo Post Office 300 Sycamore Street, Waterloo, located 7.97 miles away, the Gilbertville Post Office located 2.8 miles away, and the Hy-Vee store on 1422 Flammang Drive, located 5.77 miles away. Customers opting for carrier service will have 24-hour access to their mail. To help preserve community identity, the community name will be retained in the mailing address. However, the ZIP code will change to 50702. The Postal Service will save an estimated \$19686.35 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to conduct many postal transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.



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ITEM NO. 28
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April 3, 2009

MEMO TO THE RECORD

SUBJECT: Certification of the Record
Washburn Wash Classified Branch Post Office
Docket Number 50706

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

District Manager, Customer Service and Sales



UNITED STATES
POSTAL SERVICE

DOCKET NO.

52706

ITEM NO.

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April 3, 2009

VICE PRESIDENT, DELIVERY AND RETAIL
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA RM 5621
WASHINGTON DC 20260-5621

SUBJECT: OFFICIAL RECORD

Enclosed for your review and approval is the official record to discontinue the Washburn Finance Branch

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sara Lindauer, Post Office Review Investigator, at 563-879-3591 or Greg Barnes, Waterloo Postmaster at (319) 274-2235.

Douglas H Morrow
District Manager
Customer Service and Sales

Enclosures: One copy of record
Headquarters' acknowledgment of receipt of official record
Self-addressed envelope

cc: Vice President, Western Area (no enclosures)

