

PERFORMANCE CLUSTER	AREA	ZIP CODES	OVERNIGHT				TWO-DAY				THREE-DAY				NATION				
			P E R C E N T  O N T I M E	M A R G I N  O F  E R R O R	A V G  D A Y S  T O  D E L I V E R	M A R G I N  O F  E R R O R	P E R C E N T  O N T I M E	M A R G I N  O F  E R R O R	A V G  D A Y S  T O  D E L I V E R	M A R G I N  O F  E R R O R	P E R C E N T  O N T I M E	M A R G I N  O F  E R R O R	A V G  D A Y S  T O  D E L I V E R	M A R G I N  O F  E R R O R	P E R C E N T  O N T I M E	M A R G I N  O F  E R R O R	A V G  D A Y S  T O  D E L I V E R	M A R G I N  O F  E R R O R	
2001 PQ 2 = 12/2/2000 - 2/23/2001																			
NATION			92.80	0.13	1.13	0.00	81.15	0.26	3.20	0.01	73.76	0.34	3.20	0.01	84.15	0.15	2.01	0.00	
AKRON	ALLEGHENY	436 442 443 445 447 449	93.88	0.70	1.10	0.02	84.65	1.73	3.03	0.05	81.00	1.91	3.03	0.05	88.43	0.74	1.78	0.02	
ALABAMA	SOUTHEAST	350 351 352 358 361 366	93.75	0.75	1.11	0.02	83.04	1.70	3.27	0.05	75.71	2.05	3.27	0.08	86.00	0.81	1.99	0.03	
ALASKA	WESTERN	995 996					94.18	1.56	3.86	0.05	49.08	2.40	3.86	0.08	71.81	1.43	2.58	0.05	
ALBANY	NORTHEAST	120 121 122 123 128 130 131 132 135 139	95.26	0.63	1.09	0.02	91.78	1.32	3.22	0.04	72.82	2.06	3.22	0.06	89.05	0.70	1.87	0.02	
ALBUQUERQUE	WESTERN	870 871	94.89	0.62	1.09	0.01	73.57	2.28	3.46	0.05	63.80	2.24	3.46	0.07	77.46	1.12	2.36	0.03	
APPALACHIAN	MID ATLANTIC	240 250 251 252 253 263 264 265	94.48	1.17	1.10	0.03	82.67	1.78	3.17	0.04	73.65	2.04	3.17	0.06	85.05	0.96	2.00	0.03	
ARIZONA	WESTERN	850 852 853 855 856 857	92.92	0.86	1.13	0.02	74.60	2.00	2.87	0.06	81.05	1.87	2.87	0.06	83.30	0.96	2.10	0.03	
ARKANSAS	SOUTHWEST	720 721 722 723 727	89.11	2.18	1.21	0.05	75.87	2.13	3.42	0.06	70.05	2.22	3.42	0.08	79.85	1.37	2.18	0.04	
ATLANTA	SOUTHEAST	300 301 302 303	90.99	1.11	1.18	0.03	63.30	2.20	3.38	0.06	69.06	2.24	3.38	0.07	77.18	1.01	2.10	0.03	
BALTIMORE	MID ATLANTIC	210 211 212 214 217 219	93.96	0.94	1.11	0.02	86.22	1.70	2.76	0.05	84.72	1.73	2.76	0.06	89.53	0.78	1.78	0.02	
BIG SKY	WESTERN	590 591 598	94.57	1.41	1.10	0.03	76.85	2.28	3.64	0.06	56.89	2.28	3.64	0.07	77.69	1.19	2.22	0.03	
BOSTON	NORTHEAST	021 024	93.45	0.74	1.13	0.02	89.34	1.60	3.15	0.05	76.62	2.00	3.15	0.06	88.85	0.70	1.77	0.02	
CAPITAL	MID ATLANTIC	200 206 207 208 209	93.65	0.89	1.12	0.02	83.56	1.79	2.91	0.05	83.50	1.79	2.91	0.07	88.26	0.80	1.89	0.03	
CARIBBEAN	NEW YORK METRO	006 007 009	90.12	1.25	1.18	0.03					32.69	3.10	4.63	0.14	73.45	1.26	2.18	0.05	
CENTRAL FLORIDA	SOUTHEAST	327 328 329 334	93.96	0.68	1.10	0.01	86.54	1.58	3.10	0.05	78.56	1.99	3.10	0.07	85.51	0.97	2.20	0.03	
CENTRAL ILLINOIS	GREAT LAKES	604 605 616 617 618 627	93.51	0.87	1.15	0.03	74.80	2.02	3.28	0.06	68.99	2.27	3.28	0.07	80.07	1.04	2.07	0.03	
CENTRAL NEW JERSEY	NEW YORK METRO	077 078 079 085 086 088 089	90.29	1.16	1.18	0.03	85.51	1.71	3.15	0.05	77.72	2.02	3.15	0.07	86.20	0.88	1.89	0.03	
CENTRAL PLAINS	MIDWEST	515 516 666 670 671 672 680 681 685	94.57	0.90	1.09	0.02	85.55	1.64	3.15	0.05	76.49	2.03	3.15	0.06	87.01	0.85	1.94	0.02	
CHICAGO	GREAT LAKES	606 607	92.58	0.78	1.17	0.03	75.26	2.06	3.09	0.06	76.44	2.13	3.09	0.08	81.08	1.09	2.01	0.03	
CINCINNATI	ALLEGHENY	410 450 451 452 454 458 470	93.75	0.83	1.10	0.02	86.20	1.64	3.03	0.04	82.54	1.85	3.03	0.07	88.88	0.76	1.84	0.02	
CLEVELAND	ALLEGHENY	440 441	93.12	0.95	1.12	0.02	85.34	1.69	3.01	0.05	82.94	1.78	3.01	0.06	88.74	0.78	1.79	0.02	
COLORADO/WYOMING	WESTERN	800 801 802 803 809 820	90.15	1.34	1.18	0.03	59.06	2.19	3.30	0.07	71.44	2.17	3.30	0.07	76.67	1.10	2.28	0.03	
COLUMBUS	ALLEGHENY	430 431 432 433	92.71	1.11	1.14	0.03	77.59	1.96	3.25	0.05	74.59	2.10	3.25	0.07	83.24	0.96	2.02	0.03	
CONNECTICUT	NORTHEAST	060 061 062 064 069	92.05	1.45	1.16	0.03	88.18	1.57	3.34	0.05	69.45	2.07	3.34	0.08	85.11	0.98	1.96	0.03	
DAKOTAS	MIDWEST	570 571 573 581	93.16	1.57	1.12	0.03	80.44	2.27	3.60	0.05	59.99	2.32	3.60	0.08	78.68	1.19	2.23	0.03	
DALLAS	SOUTHWEST	750 751 752 754 757	91.36	1.06	1.16	0.02	77.15	1.98	3.01	0.05	77.72	2.04	3.01	0.07	82.83	0.97	2.08	0.03	
DETROIT	GREAT LAKES	481 482 492	92.33	1.07	1.15	0.02	74.45	2.03	3.19	0.05	76.35	2.04	3.19	0.07	84.59	0.89	1.85	0.03	
ERIE	ALLEGHENY	159 161 164 165 166	95.19	0.90	1.09	0.02	88.98	1.46	3.17	0.05	77.24	1.98	3.17	0.06	89.26	0.81	1.85	0.03	
FORT WORTH	SOUTHWEST	760 761 762 764 791 794	92.69	1.35	1.13	0.03	80.93	1.86	3.33	0.04	69.25	2.26	3.33	0.08	82.61	1.06	2.06	0.03	
GATEWAY	MIDWEST	620 622 630 631 633 652	92.19	1.30	1.15	0.03	84.12	1.76	3.05	0.05	81.98	1.86	3.05	0.06	86.53	0.94	2.00	0.03	

GREATER INDIANA	GREAT LAKES	460 461 462 463 464 466 468 469 473 478 479	93.55	0.77	1.11	0.02	80.74	1.88	3.19	0.05	78.33	2.06	3.19	0.07	85.34	0.88	2.00	0.03
GREATER MICHIGAN	GREAT LAKES	486 488 489 490 493 494 495	92.47	0.76	1.12	0.02	80.76	1.77	3.28	0.05	72.30	2.15	3.28	0.06	83.92	0.84	1.97	0.02
GREATER SO CAROLINA	MID ATLANTIC	290 291 292 293 294 295 296	93.32	0.68	1.10	0.01	73.98	2.05	3.37	0.06	68.24	2.16	3.37	0.07	81.75	0.86	2.05	0.03
GREENSBORO	MID ATLANTIC	270 271 272 273 274 275 276 277 278 286	92.02	0.86	1.14	0.02	69.67	2.16	3.25	0.05	71.48	2.13	3.25	0.07	81.79	0.86	1.96	0.02
HARRISBURG	ALLEGHENY	170 171 172 178 180 185 187	94.36	0.70	1.09	0.02	81.85	1.74	3.42	0.05	65.77	2.15	3.42	0.06	83.41	0.86	2.00	0.02
HAWKEYE	MIDWEST	500 501 502 503 507 511 520 524 612	92.53	1.30	1.12	0.02	81.75	1.96	3.35	0.05	68.46	2.21	3.35	0.07	81.19	1.09	2.17	0.03
HONOLULU	PACIFIC	967 968	95.72	0.58	1.08	0.02					60.82	2.19	3.51	0.07	82.81	0.89	1.98	0.03
HOUSTON	SOUTHWEST	770 772 773 774	91.15	1.34	1.18	0.03	82.78	1.76	2.92	0.06	78.28	2.02	2.92	0.07	85.05	0.97	1.97	0.03
KENTUCKIANA	MID ATLANTIC	400 401 402 405 406 471 477	94.22	0.79	1.10	0.02	79.58	1.86	3.18	0.05	77.80	1.93	3.18	0.08	84.61	0.89	2.05	0.03
LAKELAND	MIDWEST	530 531 532 535 537 543 544 549	92.49	1.08	1.12	0.02	80.26	1.91	3.21	0.05	73.56	2.10	3.21	0.06	85.63	0.87	1.80	0.02
LANCASTER	ALLEGHENY	176 189 193 194 196	91.78	0.90	1.14	0.02	78.55	1.98	3.37	0.05	69.18	2.21	3.37	0.07	83.27	0.89	1.90	0.02
LAS VEGAS	WESTERN	890 891 895	92.35	0.85	1.14	0.02	80.16	1.89	3.01	0.05	79.24	1.98	3.01	0.07	83.39	1.01	2.21	0.03
LONG BEACH	PACIFIC	902 903 904 905 906 907 908	93.43	0.83	1.11	0.02	83.05	1.68	3.15	0.05	72.56	2.12	3.15	0.07	85.29	0.84	1.91	0.02
LONG ISLAND	NEW YORK METRO	115 117 118 119	90.41	1.69	1.16	0.03	78.38	1.95	3.20	0.05	73.74	2.13	3.20	0.06	81.06	1.12	2.15	0.03
LOS ANGELES	PACIFIC	900	93.05	0.82	1.13	0.02	82.01	2.04	3.07	0.06	75.66	2.11	3.07	0.08	85.80	0.85	1.90	0.03
LOUISIANA	SOUTHWEST	700 701 705 708 711	93.89	0.90	1.11	0.02	77.23	1.95	3.40	0.05	67.81	2.32	3.40	0.08	82.72	0.90	2.00	0.03
MAINE	NORTHEAST	040 041 043 044 045 048	95.03	0.75	1.08	0.01	89.85	1.65	3.25	0.04	72.22	2.16	3.25	0.07	87.69	0.79	1.86	0.02
MID-AMERICA	MIDWEST	640 641 658 661 662	92.59	1.00	1.13	0.02	79.81	1.94	3.08	0.05	79.43	1.96	3.08	0.06	85.17	0.91	1.97	0.02
MID-CAROLINAS	MID ATLANTIC	280 281 282 283 288 297	92.20	0.82	1.14	0.02	73.44	2.14	3.14	0.06	76.46	2.06	3.14	0.07	82.59	0.90	2.01	0.03
MIDDLESEX-CENTRAL	NORTHEAST	015 016 017 018 019	93.30	0.77	1.11	0.02	87.40	1.64	3.23	0.05	74.32	2.06	3.23	0.06	87.74	0.73	1.80	0.02
MISSISSIPPI	SOUTHEAST	386 390 391 392 395	94.14	0.73	1.10	0.02	87.24	1.63	3.17	0.05	74.86	2.06	3.17	0.06	86.74	0.81	1.92	0.02
NEW HAMPSHIRE	NORTHEAST	030 031 032 033 034 038	92.50	0.92	1.13	0.02	87.38	1.61	3.35	0.05	69.92	2.16	3.35	0.07	82.36	0.99	2.24	0.03
NEW YORK	NEW YORK METRO	100 104	88.59	1.40	1.21	0.03	85.07	1.72	3.13	0.05	77.76	2.01	3.13	0.07	84.84	0.96	1.97	0.03
NORTH FLORIDA	SOUTHEAST	320 321 322 323 325 326	95.23	0.66	1.11	0.02	83.29	1.73	3.44	0.05	68.52	2.26	3.44	0.08	82.40	0.96	2.22	0.03
NORTHERN ILLINOIS	GREAT LAKES	600 601 602 603 611	90.84	1.37	1.19	0.03	77.06	1.87	3.14	0.05	74.18	2.14	3.14	0.07	80.42	1.09	2.07	0.03
NORTHERN NEW JERSEY	NEW YORK METRO	070 071 072 073 074 075 076	89.88	1.49	1.20	0.04	87.45	1.61	3.08	0.05	78.47	2.02	3.08	0.06	86.42	0.96	1.94	0.03
NORTHERN VIRGINIA	MID ATLANTIC	201 220 221 222 223	94.55	0.84	1.11	0.03	89.66	1.48	2.78	0.04	84.43	1.77	2.78	0.06	89.93	0.79	1.87	0.03
NORTHLAND	MIDWEST	540 546 550 551 553 554 559 563	91.82	1.14	1.15	0.03	88.54	1.50	3.08	0.05	79.08	1.95	3.08	0.06	87.38	0.86	1.90	0.02
OAKLAND	PACIFIC	945 946 947 948	93.55	1.12	1.12	0.02	81.44	1.88	3.07	0.05	74.88	2.05	3.07	0.07	85.49	0.92	1.92	0.03
OKLAHOMA	SOUTHWEST	730 731 740 741 743	92.20	0.99	1.13	0.02	79.63	1.94	3.42	0.05	70.00	2.20	3.42	0.07	82.55	0.94	2.08	0.03
PHILADELPHIA	ALLEGHENY	190 191	92.06	0.85	1.15	0.02	81.56	1.83	3.14	0.05	77.15	2.03	3.14	0.08	85.47	0.86	1.89	0.03
PITTSBURGH	ALLEGHENY	150 151 152 153 154 156	94.90	0.63	1.08	0.02	88.79	1.52	3.03	0.05	80.89	1.86	3.03	0.05	90.11	0.70	1.79	0.02
PORTLAND	WESTERN	970 971 972 973 974 986	94.43	0.92	1.10	0.02	84.13	1.82	3.40	0.05	69.14	2.17	3.40	0.08	84.01	0.92	2.06	0.03
RICHMOND	MID ATLANTIC	224 225 230 231 232 233 234 235 238	91.74	1.07	1.16	0.03	71.58	2.09	3.40	0.06	66.76	2.23	3.40	0.08	78.96	1.00	2.19	0.03
RIO GRANDE	SOUTHWEST	765 767 780 781 782 784 786 787 788 789 797 799	94.08	0.86	1.10	0.02	81.14	1.86	3.38	0.05	68.59	2.21	3.38	0.08	81.25	1.02	2.23	0.03
ROYAL OAK	GREAT LAKES	480 483 484 485	87.87	1.69	1.18	0.02	75.72	1.96	3.18	0.06	75.29	2.10	3.18	0.06	81.76	1.14	1.89	0.03
SACRAMENTO	PACIFIC	952 956 957 958	91.90	1.08	1.14	0.03	75.95	1.95	4.07	0.07	43.59	2.36	4.07	0.08	76.01	0.97	2.17	0.03
SALT LAKE CITY	WESTERN	840 841 844	93.23	1.21	1.12	0.02	59.64	2.49	3.27	0.06	69.10	2.23	3.27	0.07	77.34	1.13	2.26	0.03
SAN DIEGO	PACIFIC	919 920 921 924	94.06	0.72	1.11	0.02	89.96	1.48	3.07	0.04	78.12	1.98	3.07	0.07	88.09	0.79	1.95	0.03
SAN FRANCISCO	PACIFIC	940 941 943 944 949	91.72	0.91	1.17	0.03	74.52	2.06	3.27	0.06	70.94	2.20	3.27	0.08	82.01	0.90	2.03	0.03
SAN JOSE	PACIFIC	933 937 939 950 951	91.39	1.13	1.17	0.02	76.81	1.97	3.83	0.06	50.92	2.44	3.83	0.08	76.36	1.01	2.20	0.03
SANTA ANA	PACIFIC	917 918 926 927 928	93.96	0.68	1.12	0.02	87.34	1.53	3.09	0.05	74.00	2.09	3.09	0.08	87.30	0.74	1.82	0.03
SE NEW ENGLAND	NORTHEAST	020 023 027 028 029	92.57	1.10	1.13	0.02	91.55	1.37	3.26	0.05	72.59	2.10	3.26	0.06	87.35	0.85	1.85	0.02

SEATTLE	WESTERN	980 981 982 984 985	95.47	0.55	1.08	0.01	79.22	1.91	3.21	0.05	73.80	2.10	3.21	0.06	86.21	0.83	1.95	0.02
SOUTH FLORIDA	SOUTHEAST	330 331 332 333	93.96	1.02	1.12	0.02	86.88	1.63	3.06	0.05	73.27	2.20	3.06	0.08	84.51	1.02	2.04	0.03
SOUTH GEORGIA	SOUTHEAST	309 310 312 314 319	94.39	0.71	1.10	0.02	83.05	1.79	3.30	0.05	72.12	2.13	3.30	0.07	83.67	0.93	2.12	0.03
SOUTH JERSEY	ALLEGHENY	080 081 082 083 084 197 198	93.06	0.80	1.12	0.02	85.82	1.62	3.11	0.05	77.86	2.00	3.11	0.06	85.24	0.94	2.16	0.03
SPOKANE	WESTERN	835 837 838 990 991 992 994	95.30	0.64	1.10	0.02	80.75	2.18	3.50	0.06	60.43	2.28	3.50	0.08	80.10	0.96	2.16	0.03
SPRINGFIELD	NORTHEAST	010 011 012 013 050 054	94.64	1.53	1.10	0.02	87.65	1.62	3.20	0.04	73.41	2.03	3.20	0.06	87.65	1.02	1.85	0.02
SUNCOAST	SOUTHEAST	335 336 337 338 339 341 342 346	94.28	0.63	1.10	0.01	86.87	1.58	3.13	0.05	77.13	1.99	3.13	0.07	84.98	0.97	2.22	0.03
TENNESSEE	SOUTHEAST	370 371 372 374 379 380 381	92.59	1.23	1.15	0.03	80.19	1.94	3.13	0.06	79.12	1.97	3.13	0.06	85.10	0.98	2.06	0.03
TRIBORO	NEW YORK METRO	110 112 113 114 116	87.20	1.47	1.26	0.04	80.69	1.92	3.13	0.05	76.01	2.10	3.13	0.06	82.54	1.03	2.00	0.03
VAN NUYS	PACIFIC	911 913 914 915 916 930 931	94.76	0.66	1.10	0.02	89.29	1.38	2.96	0.04	78.17	2.01	2.96	0.07	88.56	0.74	1.85	0.02
WESTCHESTER	NEW YORK METRO	105 106 107 108 109 125 140 141 142 143 144 145 146	89.56	2.07	1.17	0.03	86.93	1.69	3.20	0.06	74.85	2.11	3.20	0.06	84.76	1.12	2.07	0.03
WESTERN NEW YORK	NORTHEAST	146	94.90	0.64	1.08	0.01	89.20	1.51	3.18	0.04	75.46	2.01	3.18	0.06	89.97	0.64	1.69	0.02