

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

COMPELLED RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DAVID B. POPKIN (DBP/USPS-268)
(September 15, 2006)

The United States Postal Service hereby provides its compelled response to the following interrogatory of David B. Popkin, filed on July 12, 2006, objected to on July 24, 2006, and ruled on by the Commission in Presiding Officer's Ruling No. R2006-1/63 (September 11, 2006):

DBP/USPS-268

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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RESPONSE OF THE UNITED STATES POSTAL SERVICE TO
INTERROGATORY OF DAVID B. POPKIN

DBP/USPS-268. Please furnish the most recent First-Class Mail EXFC results for a minimum of four quarterly reports. The left side of the charts should show the Nation followed by each of the 80-some EXFC reporting areas and along the top of the chart showing Percent on Time / Margin of Error / Average Days to Deliver / Margin of Error for the following four categories: Overnight Mail / Two-Day Mail / Three-Day Mail / Nation. Please show all entries to two decimal places

RESPONSE:

Please see the attached pages.

Response to DBP/USPS-268 (continued)

ZIP Codes by Performance Cluster

| <u>Performance Cluster</u> | <u>3-Digit ZIP Codes</u> | | | | | | | | | | | |
|----------------------------|--------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Baltimore | 210 | 211 | 212 | 214 | 217 | 219 | | | | | | |
| Capital | 200 | 206 | 207 | 208 | 209 | | | | | | | |
| Greater South Carolina | 290 | 291 | 292 | 293 | 294 | 295 | 296 | | | | | |
| Greensboro | 270 | 271 | 272 | 273 | 274 | 275 | 276 | 277 | 278 | 286 | | |
| Mid-Carolinas | 280 | 281 | 282 | 283 | 288 | 297 | | | | | | |
| Northern Virginia | 201 | 220 | | 221 | 222 | 223 | | | | | | |
| Richmond | 224 | 225 | 230 | 231 | 232 | 233 | 234 | 235 | 238 | | | |
| Appalachian | 240 | 250 | 251 | 252 | 253 | 263 | 264 | 265 | | | | |
| Central Pennsylvania | 170 | 171 | 172 | 176 | 178 | 185 | 187 | 196 | | | | |
| Cincinnati | 410 | 436 | 450 | 451 | 452 | 454 | 458 | 470 | | | | |
| Columbus | 430 | 431 | 432 | 433 | | | | | | | | |
| Erie | 159 | 161 | 164 | 165 | 166 | | | | | | | |
| Kentuckiana | 400 | 401 | 402 | 405 | 406 | 471 | 477 | | | | | |
| Northern Ohio | 440 | 441 | 442 | 443 | 445 | 447 | 449 | | | | | |
| Philadelphia Metro | 180 | 189 | 190 | 191 | 193 | 194 | | | | | | |
| Pittsburgh | 150 | 151 | 152 | 153 | 154 | 156 | | | | | | |
| South Jersey | 080 | 081 | 082 | 083 | 084 | 197 | 198 | | | | | |
| Central Illinois | 604 | 605 | 616 | 617 | 618 | 627 | | | | | | |
| Chicago | 606 | 607 | | | | | | | | | | |
| Detroit | 481 | 482 | 492 | | | | | | | | | |
| Gateway | 620 | 622 | 630 | 631 | 633 | 652 | | | | | | |
| Greater Indiana | 460 | 461 | 462 | 463 | 464 | 466 | 468 | 469 | 473 | 478 | 479 | |
| Greater Michigan | 486 | 488 | 489 | 490 | 493 | 494 | 495 | | | | | |
| Lakeland | 530 | 531 | 532 | 535 | 537 | 543 | 544 | 549 | | | | |
| Northern Illinois | 600 | 601 | 602 | 603 | 611 | | | | | | | |
| Southeast Michigan | 480 | 483 | 484 | 485 | | | | | | | | |
| Caribbean | 009 | | | | | | | | | | | |
| Central New Jersey | 077 | 085 | 086 | 088 | 089 | | | | | | | |
| Long Island | 115 | 117 | 118 | 119 | | | | | | | | |
| New York | 100 | 104 | | | | | | | | | | |
| Northern New Jersey | 070 | 071 | 072 | 073 | 074 | 075 | 076 | 078 | 079 | | | |
| Triboro | 110 | 112 | 113 | 114 | 116 | | | | | | | |
| Westchester | 105 | 106 | 107 | 108 | 109 | 125 | | | | | | |
| Albany | 120 | 121 | 122 | 123 | 128 | 130 | 131 | 132 | 135 | 139 | | |
| Boston | 021 | 024 | | | | | | | | | | |
| Connecticut | 060 | 061 | 062 | 064 | 069 | | | | | | | |
| Maine | 040 | 041 | 043 | 044 | 045 | 048 | | | | | | |
| Massachusetts | 010 | 011 | 012 | 013 | 015 | 016 | 017 | 018 | 019 | | | |
| New Hampshire/Vermont | 030 | 031 | 032 | 033 | 034 | 038 | 050 | 054 | | | | |
| Southeast New England | 020 | 023 | 027 | 028 | 029 | | | | | | | |
| Western New York | 140 | 141 | 142 | 143 | 144 | 145 | 146 | | | | | |
| Bay-Valley | 939 | 945 | 946 | 947 | 948 | 950 | 951 | | | | | |
| Honolulu | 967 | 968 | | | | | | | | | | |
| Los Angeles | 900 | 902 | 903 | 904 | | | | | | | | |
| Sacramento | 937 | 952 | 956 | 957 | 958 | | | | | | | |
| San Diego | 919 | 920 | 921 | 924 | | | | | | | | |
| San Francisco | 940 | 941 | 943 | 944 | 949 | | | | | | | |
| Santa Ana | 905 | 906 | 907 | 908 | 917 | 918 | 926 | 927 | 928 | | | |
| Van Nuys | 911 | 913 | 914 | 915 | 916 | 930 | 931 | 933 | | | | |
| Alabama | 350 | 351 | 352 | 358 | 361 | 366 | | | | | | |
| Atlanta | 300 | 301 | 302 | 303 | | | | | | | | |
| Central Florida | 327 | 328 | 329 | 334 | | | | | | | | |
| Mississippi | 386 | 390 | 391 | 392 | 395 | | | | | | | |
| North Florida | 320 | 321 | 322 | 323 | 325 | 326 | | | | | | |
| South Florida | 330 | 331 | 332 | 333 | | | | | | | | |
| South Georgia | 309 | 310 | 312 | 314 | 319 | | | | | | | |
| Suncoast | 335 | 336 | 337 | 338 | 339 | 341 | 342 | 346 | | | | |
| Tennessee | 370 | 371 | 372 | 374 | 379 | 380 | 381 | | | | | |
| Albuquerque | 870 | 871 | | | | | | | | | | |
| Arkansas | 720 | 721 | 722 | 723 | 727 | | | | | | | |
| Dallas | 750 | 751 | 752 | 754 | 757 | | | | | | | |
| Fort Worth | 760 | 761 | 762 | 764 | 791 | 794 | | | | | | |
| Houston | 770 | 772 | 773 | 774 | | | | | | | | |
| Louisiana | 700 | 701 | 705 | 708 | 711 | | | | | | | |
| Oklahoma | 730 | 731 | 740 | 741 | 743 | | | | | | | |
| Rio Grande | 765 | 767 | 780 | 781 | 782 | 784 | 786 | 787 | 788 | 789 | 797 | 799 |
| Alaska | 995 | 996 | | | | | | | | | | |
| Arizona | 850 | 852 | 853 | 855 | 856 | 857 | | | | | | |
| Big Sky | 590 | 591 | 598 | | | | | | | | | |
| Central Plains | 515 | 516 | 666 | 670 | 671 | 672 | 680 | 681 | 685 | | | |

Response to DBP/USPS-268 (continued)

ZIP Codes by Performance Cluster

| <u>Performance Cluster</u> | <u>3-Digit ZIP Codes</u> | | | | | | | | |
|----------------------------|--------------------------|-----|-----|-----|-----|-----|-----|-----|-----|
| Colorado/Wyoming | 800 | 801 | 802 | 803 | 809 | 820 | | | |
| Dakotas | 570 | 571 | 573 | 581 | | | | | |
| Hawkeye | 500 | 501 | 502 | 503 | 507 | 511 | 520 | 524 | 612 |
| Mid-America | 640 | 641 | 658 | 661 | 662 | | | | |
| Nevada-Sierra | 890 | 891 | 895 | | | | | | |
| Northland | 540 | 546 | 550 | 551 | 553 | 554 | 559 | 563 | |
| Portland | 970 | 971 | 972 | 973 | 974 | 986 | | | |
| Salt Lake City | 840 | 841 | 844 | | | | | | |
| Seattle | 980 | 981 | 982 | 984 | 985 | | | | |
| Spokane | 835 | 837 | 838 | 990 | 991 | 992 | 994 | | |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|------------------------|--------------------------------|---|---|--|
| Overnight | Baltimore | 96.52 | 0.53 | 1.07 | 0.01 |
| Two-Day | Baltimore | 92.33 | 1.31 | 1.92 | 0.04 |
| Three-Day | Baltimore | 93.97 | 1.16 | 2.46 | 0.05 |
| Total Composite | Baltimore | 94.53 | 0.56 | 1.68 | 0.02 |
| Overnight | Capital | 96.11 | 0.59 | 1.08 | 0.02 |
| Two-Day | Capital | 91.31 | 1.35 | 1.93 | 0.04 |
| Three-Day | Capital | 93.39 | 1.21 | 2.42 | 0.05 |
| Total Composite | Capital | 93.94 | 0.58 | 1.70 | 0.02 |
| Overnight | Northern Virginia | 96.36 | 0.55 | 1.06 | 0.01 |
| Two-Day | Northern Virginia | 93.05 | 1.26 | 1.88 | 0.03 |
| Three-Day | Northern Virginia | 94.67 | 1.09 | 2.33 | 0.04 |
| Total Composite | Northern Virginia | 94.75 | 0.57 | 1.72 | 0.02 |
| Overnight | Richmond | 97.16 | 0.48 | 1.05 | 0.01 |
| Two-Day | Richmond | 91.85 | 1.30 | 1.99 | 0.04 |
| Three-Day | Richmond | 92.18 | 1.29 | 2.46 | 0.04 |
| Total Composite | Richmond | 93.86 | 0.62 | 1.79 | 0.02 |
| Overnight | Appalachian | 95.99 | 0.58 | 1.08 | 0.02 |
| Two-Day | Appalachian | 88.38 | 1.55 | 2.06 | 0.05 |
| Three-Day | Appalachian | 82.64 | 1.82 | 3.08 | 0.05 |
| Total Composite | Appalachian | 89.04 | 0.84 | 2.05 | 0.02 |
| Overnight | Cincinnati | 93.08 | 1.26 | 1.13 | 0.02 |
| Two-Day | Cincinnati | 89.93 | 1.46 | 2.04 | 0.04 |
| Three-Day | Cincinnati | 90.83 | 1.42 | 2.89 | 0.04 |
| Total Composite | Cincinnati | 91.45 | 0.82 | 1.90 | 0.02 |
| Overnight | Northern Ohio | 95.00 | 0.63 | 1.09 | 0.02 |
| Two-Day | Northern Ohio | 91.01 | 1.39 | 2.02 | 0.04 |
| Three-Day | Northern Ohio | 90.01 | 1.46 | 2.90 | 0.04 |
| Total Composite | Northern Ohio | 92.64 | 0.63 | 1.78 | 0.02 |
| Overnight | Greater South Carolina | 95.33 | 0.65 | 1.09 | 0.02 |
| Two-Day | Greater South Carolina | 90.29 | 1.38 | 2.01 | 0.04 |
| Three-Day | Greater South Carolina | 89.43 | 1.47 | 2.95 | 0.04 |
| Total Composite | Greater South Carolina | 92.42 | 0.64 | 1.88 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|----------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Columbus | 95.50 | 0.60 | 1.08 | 0.02 |
| Two-Day | Columbus | 92.85 | 1.24 | 2.01 | 0.03 |
| Three-Day | Columbus | 91.57 | 1.34 | 2.77 | 0.04 |
| Total Composite | Columbus | 93.62 | 0.60 | 1.81 | 0.02 |
| Overnight | Erie | 96.52 | 1.04 | 1.07 | 0.03 |
| Two-Day | Erie | 92.06 | 1.31 | 2.00 | 0.03 |
| Three-Day | Erie | 89.67 | 1.47 | 2.93 | 0.04 |
| Total Composite | Erie | 92.97 | 0.76 | 1.90 | 0.02 |
| Overnight | Greensboro | 96.12 | 0.64 | 1.07 | 0.02 |
| Two-Day | Greensboro | 93.31 | 1.18 | 1.97 | 0.03 |
| Three-Day | Greensboro | 90.51 | 1.41 | 2.74 | 0.05 |
| Total Composite | Greensboro | 93.83 | 0.58 | 1.77 | 0.02 |
| Overnight | Central Pennsylvania | 96.01 | 0.61 | 1.07 | 0.01 |
| Two-Day | Central Pennsylvania | 91.43 | 1.35 | 2.03 | 0.04 |
| Three-Day | Central Pennsylvania | 88.27 | 1.55 | 3.02 | 0.04 |
| Total Composite | Central Pennsylvania | 92.31 | 0.68 | 1.93 | 0.02 |
| Overnight | Kentuckiana | 95.05 | 0.95 | 1.09 | 0.03 |
| Two-Day | Kentuckiana | 89.12 | 1.51 | 2.04 | 0.04 |
| Three-Day | Kentuckiana | 91.29 | 1.35 | 2.91 | 0.04 |
| Total Composite | Kentuckiana | 91.71 | 0.77 | 2.01 | 0.02 |
| Overnight | Mid-Carolinas | 94.40 | 0.68 | 1.10 | 0.02 |
| Two-Day | Mid-Carolinas | 90.26 | 1.44 | 2.02 | 0.05 |
| Three-Day | Mid-Carolinas | 88.25 | 1.54 | 3.00 | 0.04 |
| Total Composite | Mid-Carolinas | 91.40 | 0.68 | 1.91 | 0.02 |
| Overnight | Philadelphia Metro | 95.05 | 0.66 | 1.10 | 0.02 |
| Two-Day | Philadelphia Metro | 93.07 | 1.23 | 1.97 | 0.03 |
| Three-Day | Philadelphia Metro | 90.74 | 1.41 | 2.91 | 0.04 |
| Total Composite | Philadelphia Metro | 93.37 | 0.60 | 1.82 | 0.02 |
| Overnight | Pittsburgh | 96.38 | 0.54 | 1.07 | 0.02 |
| Two-Day | Pittsburgh | 91.54 | 1.31 | 2.03 | 0.03 |
| Three-Day | Pittsburgh | 91.52 | 1.29 | 2.88 | 0.04 |
| Total Composite | Pittsburgh | 93.65 | 0.59 | 1.78 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | South Jersey | 96.00 | 0.61 | 1.07 | 0.01 |
| Two-Day | South Jersey | 92.67 | 1.22 | 2.00 | 0.04 |
| Three-Day | South Jersey | 90.52 | 1.42 | 2.96 | 0.05 |
| Total Composite | South Jersey | 92.77 | 0.71 | 2.09 | 0.02 |
| Overnight | Chicago | 94.47 | 0.79 | 1.12 | 0.02 |
| Two-Day | Chicago | 89.76 | 1.48 | 1.68 | 0.04 |
| Three-Day | Chicago | 86.33 | 1.69 | 3.00 | 0.05 |
| Total Composite | Chicago | 90.36 | 0.80 | 1.85 | 0.02 |
| Overnight | Central Illinois | 95.77 | 0.67 | 1.09 | 0.02 |
| Two-Day | Central Illinois | 91.54 | 1.33 | 1.80 | 0.04 |
| Three-Day | Central Illinois | 86.81 | 1.63 | 2.97 | 0.04 |
| Total Composite | Central Illinois | 91.41 | 0.75 | 1.93 | 0.02 |
| Overnight | Detroit | 95.82 | 0.80 | 1.08 | 0.02 |
| Two-Day | Detroit | 93.06 | 1.22 | 1.96 | 0.04 |
| Three-Day | Detroit | 92.61 | 1.26 | 2.82 | 0.04 |
| Total Composite | Detroit | 94.31 | 0.60 | 1.77 | 0.02 |
| Overnight | Greater Indiana | 95.30 | 0.80 | 1.10 | 0.02 |
| Two-Day | Greater Indiana | 88.99 | 1.50 | 2.06 | 0.03 |
| Three-Day | Greater Indiana | 89.54 | 1.47 | 2.83 | 0.05 |
| Total Composite | Greater Indiana | 91.73 | 0.71 | 1.89 | 0.02 |
| Overnight | Greater Michigan | 96.23 | 0.43 | 1.06 | 0.01 |
| Two-Day | Greater Michigan | 93.24 | 1.25 | 1.89 | 0.03 |
| Three-Day | Greater Michigan | 90.31 | 1.41 | 2.93 | 0.04 |
| Total Composite | Greater Michigan | 93.61 | 0.59 | 1.85 | 0.02 |
| Overnight | Gateway | 95.35 | 0.71 | 1.09 | 0.02 |
| Two-Day | Gateway | 89.46 | 1.50 | 2.03 | 0.04 |
| Three-Day | Gateway | 90.72 | 1.44 | 2.94 | 0.04 |
| Total Composite | Gateway | 91.72 | 0.76 | 2.09 | 0.02 |
| Overnight | Lakeland | 95.89 | 0.65 | 1.07 | 0.01 |
| Two-Day | Lakeland | 91.25 | 1.39 | 2.00 | 0.04 |
| Three-Day | Lakeland | 89.34 | 1.50 | 2.96 | 0.04 |
| Total Composite | Lakeland | 92.99 | 0.62 | 1.81 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Northern Illinois | 96.04 | 0.53 | 1.08 | 0.02 |
| Two-Day | Northern Illinois | 93.45 | 1.21 | 1.78 | 0.04 |
| Three-Day | Northern Illinois | 90.55 | 1.44 | 2.92 | 0.04 |
| Total Composite | Northern Illinois | 93.20 | 0.69 | 1.97 | 0.02 |
| Overnight | Southeast Michigan | 95.32 | 0.65 | 1.09 | 0.02 |
| Two-Day | Southeast Michigan | 91.43 | 1.36 | 1.84 | 0.04 |
| Three-Day | Southeast Michigan | 91.78 | 1.34 | 2.80 | 0.05 |
| Total Composite | Southeast Michigan | 93.39 | 0.59 | 1.75 | 0.02 |
| Overnight | Caribbean | 93.79 | 0.97 | 1.10 | 0.02 |
| Three-Day | Caribbean | 69.07 | 3.04 | 3.42 | 0.10 |
| Total Composite | Caribbean | 86.84 | 1.11 | 1.75 | 0.03 |
| Overnight | Central New Jersey | 94.75 | 0.86 | 1.10 | 0.02 |
| Two-Day | Central New Jersey | 92.93 | 1.24 | 2.01 | 0.04 |
| Three-Day | Central New Jersey | 91.00 | 1.38 | 2.92 | 0.05 |
| Total Composite | Central New Jersey | 93.36 | 0.64 | 1.78 | 0.02 |
| Overnight | Long Island | 95.11 | 0.83 | 1.09 | 0.02 |
| Two-Day | Long Island | 92.90 | 1.26 | 1.98 | 0.04 |
| Three-Day | Long Island | 90.05 | 1.43 | 2.96 | 0.04 |
| Total Composite | Long Island | 92.75 | 0.69 | 1.99 | 0.02 |
| Overnight | Northern New Jersey | 95.54 | 0.63 | 1.07 | 0.01 |
| Two-Day | Northern New Jersey | 91.57 | 1.35 | 2.04 | 0.04 |
| Three-Day | Northern New Jersey | 90.88 | 1.42 | 2.92 | 0.04 |
| Total Composite | Northern New Jersey | 92.95 | 0.64 | 1.90 | 0.02 |
| Overnight | New York | 94.93 | 0.70 | 1.10 | 0.02 |
| Two-Day | New York | 93.57 | 1.23 | 1.99 | 0.04 |
| Three-Day | New York | 89.58 | 1.50 | 2.95 | 0.04 |
| Total Composite | New York | 93.22 | 0.63 | 1.85 | 0.02 |
| Overnight | Triboro | 95.08 | 0.55 | 1.10 | 0.01 |
| Two-Day | Triboro | 94.54 | 1.09 | 1.97 | 0.04 |
| Three-Day | Triboro | 91.89 | 1.31 | 2.91 | 0.04 |
| Total Composite | Triboro | 93.99 | 0.58 | 1.93 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|-----------------------|--------------------------------|---|---|--|
| Overnight | Westchester | 96.26 | 0.60 | 1.07 | 0.01 |
| Two-Day | Westchester | 93.87 | 1.18 | 2.00 | 0.03 |
| Three-Day | Westchester | 89.94 | 1.46 | 2.96 | 0.04 |
| Total Composite | Westchester | 93.44 | 0.67 | 2.00 | 0.02 |
| Overnight | Albany | 96.43 | 0.76 | 1.06 | 0.02 |
| Two-Day | Albany | 92.93 | 1.24 | 2.00 | 0.03 |
| Three-Day | Albany | 86.68 | 1.62 | 2.98 | 0.04 |
| Total Composite | Albany | 92.55 | 0.69 | 1.92 | 0.02 |
| Overnight | Boston | 94.93 | 1.01 | 1.12 | 0.03 |
| Two-Day | Boston | 94.15 | 1.10 | 1.92 | 0.04 |
| Three-Day | Boston | 91.00 | 1.35 | 2.88 | 0.04 |
| Total Composite | Boston | 93.72 | 0.66 | 1.78 | 0.02 |
| Overnight | Connecticut | 96.63 | 0.55 | 1.07 | 0.02 |
| Two-Day | Connecticut | 91.90 | 1.34 | 2.01 | 0.04 |
| Three-Day | Connecticut | 89.36 | 1.50 | 2.99 | 0.04 |
| Total Composite | Connecticut | 93.23 | 0.62 | 1.89 | 0.02 |
| Overnight | Maine | 95.69 | 0.57 | 1.07 | 0.01 |
| Two-Day | Maine | 90.10 | 1.45 | 2.07 | 0.04 |
| Three-Day | Maine | 87.33 | 1.60 | 2.97 | 0.05 |
| Total Composite | Maine | 91.66 | 0.68 | 1.93 | 0.02 |
| Overnight | Massachusetts | 95.03 | 0.72 | 1.10 | 0.02 |
| Two-Day | Massachusetts | 89.64 | 1.48 | 2.06 | 0.04 |
| Three-Day | Massachusetts | 87.45 | 1.60 | 2.94 | 0.04 |
| Total Composite | Massachusetts | 91.58 | 0.67 | 1.85 | 0.02 |
| Overnight | New Hampshire/Vermont | 95.40 | 0.67 | 1.08 | 0.02 |
| Two-Day | New Hampshire/Vermont | 89.10 | 1.50 | 2.07 | 0.04 |
| Three-Day | New Hampshire/Vermont | 85.69 | 1.67 | 3.02 | 0.05 |
| Total Composite | New Hampshire/Vermont | 89.84 | 0.81 | 2.11 | 0.02 |
| Overnight | Southeast New England | 95.40 | 0.58 | 1.10 | 0.02 |
| Two-Day | Southeast New England | 93.91 | 1.17 | 2.01 | 0.04 |
| Three-Day | Southeast New England | 89.00 | 1.51 | 2.99 | 0.04 |
| Total Composite | Southeast New England | 93.21 | 0.59 | 1.87 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Western New York | 96.61 | 0.55 | 1.07 | 0.02 |
| Two-Day | Western New York | 92.46 | 1.27 | 1.98 | 0.03 |
| Three-Day | Western New York | 87.30 | 1.59 | 2.98 | 0.04 |
| Total Composite | Western New York | 93.42 | 0.57 | 1.74 | 0.02 |
| Overnight | Honolulu | 96.35 | 0.66 | 1.06 | 0.01 |
| Three-Day | Honolulu | 73.34 | 2.07 | 3.06 | 0.05 |
| Total Composite | Honolulu | 87.10 | 0.92 | 1.86 | 0.02 |
| Overnight | Los Angeles | 93.97 | 0.79 | 1.10 | 0.02 |
| Two-Day | Los Angeles | 90.95 | 1.41 | 1.94 | 0.04 |
| Three-Day | Los Angeles | 88.74 | 1.54 | 2.65 | 0.05 |
| Total Composite | Los Angeles | 91.65 | 0.71 | 1.78 | 0.02 |
| Overnight | Nevada-Sierra | 96.61 | 0.52 | 1.06 | 0.01 |
| Two-Day | Nevada-Sierra | 93.68 | 1.21 | 2.00 | 0.05 |
| Three-Day | Nevada-Sierra | 93.38 | 1.22 | 2.63 | 0.04 |
| Total Composite | Nevada-Sierra | 94.21 | 0.74 | 2.13 | 0.03 |
| Overnight | Bay-Valley | 95.93 | 0.57 | 1.09 | 0.02 |
| Two-Day | Bay-Valley | 94.81 | 1.09 | 1.83 | 0.03 |
| Three-Day | Bay-Valley | 92.46 | 1.29 | 2.61 | 0.05 |
| Total Composite | Bay-Valley | 94.33 | 0.61 | 1.83 | 0.02 |
| Overnight | Arizona | 95.27 | 0.54 | 1.09 | 0.01 |
| Two-Day | Arizona | 93.72 | 1.17 | 1.92 | 0.03 |
| Three-Day | Arizona | 91.17 | 1.36 | 2.81 | 0.04 |
| Total Composite | Arizona | 92.83 | 0.78 | 2.14 | 0.02 |
| Overnight | Sacramento | 95.15 | 0.85 | 1.08 | 0.01 |
| Two-Day | Sacramento | 93.23 | 1.26 | 1.97 | 0.04 |
| Three-Day | Sacramento | 86.80 | 1.66 | 2.93 | 0.05 |
| Total Composite | Sacramento | 91.92 | 0.73 | 1.92 | 0.02 |
| Overnight | San Diego | 95.59 | 0.62 | 1.08 | 0.02 |
| Two-Day | San Diego | 94.87 | 1.15 | 1.78 | 0.03 |
| Three-Day | San Diego | 92.61 | 1.31 | 2.79 | 0.05 |
| Total Composite | San Diego | 94.29 | 0.62 | 1.90 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | San Francisco | 95.12 | 0.80 | 1.10 | 0.02 |
| Two-Day | San Francisco | 93.75 | 1.23 | 1.99 | 0.04 |
| Three-Day | San Francisco | 89.64 | 1.51 | 2.95 | 0.05 |
| Total Composite | San Francisco | 92.81 | 0.72 | 1.95 | 0.02 |
| Overnight | Santa Ana | 95.49 | 0.78 | 1.08 | 0.02 |
| Two-Day | Santa Ana | 93.93 | 1.17 | 1.97 | 0.05 |
| Three-Day | Santa Ana | 91.48 | 1.34 | 2.68 | 0.06 |
| Total Composite | Santa Ana | 93.90 | 0.63 | 1.75 | 0.02 |
| Overnight | Van Nuys | 95.33 | 0.72 | 1.08 | 0.02 |
| Two-Day | Van Nuys | 95.72 | 0.97 | 1.73 | 0.04 |
| Three-Day | Van Nuys | 89.93 | 1.46 | 2.52 | 0.05 |
| Total Composite | Van Nuys | 93.45 | 0.65 | 1.76 | 0.02 |
| Overnight | Alabama | 95.19 | 0.95 | 1.08 | 0.02 |
| Two-Day | Alabama | 91.03 | 1.35 | 2.02 | 0.03 |
| Three-Day | Alabama | 90.99 | 1.38 | 2.92 | 0.04 |
| Total Composite | Alabama | 92.71 | 0.70 | 1.95 | 0.02 |
| Overnight | Atlanta | 94.58 | 0.89 | 1.12 | 0.02 |
| Two-Day | Atlanta | 88.92 | 1.54 | 2.14 | 0.06 |
| Three-Day | Atlanta | 91.40 | 1.38 | 2.88 | 0.05 |
| Total Composite | Atlanta | 91.97 | 0.72 | 2.00 | 0.02 |
| Overnight | Central Florida | 94.56 | 0.69 | 1.09 | 0.02 |
| Two-Day | Central Florida | 92.40 | 1.29 | 2.01 | 0.04 |
| Three-Day | Central Florida | 88.79 | 1.55 | 2.88 | 0.04 |
| Total Composite | Central Florida | 91.24 | 0.84 | 2.17 | 0.02 |
| Overnight | Mississippi | 96.63 | 0.48 | 1.06 | 0.01 |
| Two-Day | Mississippi | 90.11 | 1.41 | 1.98 | 0.04 |
| Three-Day | Mississippi | 90.48 | 1.40 | 2.89 | 0.05 |
| Total Composite | Mississippi | 92.64 | 0.66 | 1.96 | 0.02 |
| Overnight | North Florida | 95.77 | 0.59 | 1.09 | 0.02 |
| Two-Day | North Florida | 90.81 | 1.45 | 2.05 | 0.04 |
| Three-Day | North Florida | 88.64 | 1.54 | 2.95 | 0.05 |
| Total Composite | North Florida | 91.32 | 0.80 | 2.17 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | South Florida | 95.17 | 0.63 | 1.10 | 0.02 |
| Two-Day | South Florida | 93.69 | 1.22 | 1.89 | 0.04 |
| Three-Day | South Florida | 87.99 | 1.55 | 2.77 | 0.05 |
| Total Composite | South Florida | 91.32 | 0.83 | 2.06 | 0.03 |
| Overnight | South Georgia | 95.58 | 0.87 | 1.07 | 0.01 |
| Two-Day | South Georgia | 91.56 | 1.33 | 1.96 | 0.04 |
| Three-Day | South Georgia | 89.40 | 1.52 | 2.87 | 0.04 |
| Total Composite | South Georgia | 91.82 | 0.79 | 2.09 | 0.02 |
| Overnight | Suncoast | 95.34 | 0.80 | 1.09 | 0.02 |
| Two-Day | Suncoast | 92.31 | 1.31 | 2.04 | 0.04 |
| Three-Day | Suncoast | 89.37 | 1.50 | 2.91 | 0.04 |
| Total Composite | Suncoast | 91.78 | 0.82 | 2.18 | 0.02 |
| Overnight | Tennessee | 95.18 | 0.74 | 1.08 | 0.02 |
| Two-Day | Tennessee | 88.25 | 1.58 | 2.08 | 0.04 |
| Three-Day | Tennessee | 91.33 | 1.35 | 2.74 | 0.06 |
| Total Composite | Tennessee | 91.70 | 0.74 | 1.92 | 0.02 |
| Overnight | Albuquerque | 95.41 | 0.54 | 1.08 | 0.01 |
| Two-Day | Albuquerque | 88.64 | 1.58 | 2.09 | 0.04 |
| Three-Day | Albuquerque | 90.54 | 1.42 | 2.88 | 0.05 |
| Total Composite | Albuquerque | 92.19 | 0.74 | 2.08 | 0.02 |
| Overnight | Arkansas | 95.68 | 1.14 | 1.08 | 0.02 |
| Two-Day | Arkansas | 92.65 | 1.27 | 1.99 | 0.05 |
| Three-Day | Arkansas | 89.80 | 1.49 | 2.88 | 0.04 |
| Total Composite | Arkansas | 92.64 | 0.79 | 2.00 | 0.02 |
| Overnight | Dallas | 95.37 | 0.64 | 1.08 | 0.02 |
| Two-Day | Dallas | 93.01 | 1.24 | 1.98 | 0.04 |
| Three-Day | Dallas | 90.78 | 1.40 | 2.79 | 0.05 |
| Total Composite | Dallas | 92.83 | 0.71 | 2.03 | 0.03 |
| Overnight | Fort Worth | 94.88 | 0.88 | 1.09 | 0.02 |
| Two-Day | Fort Worth | 91.18 | 1.37 | 2.01 | 0.04 |
| Three-Day | Fort Worth | 85.32 | 1.71 | 2.89 | 0.05 |
| Total Composite | Fort Worth | 90.11 | 0.85 | 2.04 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Houston | 95.09 | 1.01 | 1.09 | 0.03 |
| Two-Day | Houston | 94.97 | 1.08 | 1.98 | 0.04 |
| Three-Day | Houston | 92.89 | 1.22 | 2.54 | 0.04 |
| Total Composite | Houston | 94.12 | 0.68 | 1.90 | 0.02 |
| Overnight | Louisiana | 95.05 | 0.65 | 1.11 | 0.02 |
| Two-Day | Louisiana | 90.18 | 1.43 | 1.98 | 0.04 |
| Three-Day | Louisiana | 90.24 | 1.40 | 2.78 | 0.04 |
| Total Composite | Louisiana | 92.33 | 0.64 | 1.88 | 0.02 |
| Overnight | Oklahoma | 95.83 | 0.61 | 1.07 | 0.02 |
| Two-Day | Oklahoma | 91.82 | 1.35 | 2.01 | 0.03 |
| Three-Day | Oklahoma | 90.84 | 1.41 | 2.85 | 0.04 |
| Total Composite | Oklahoma | 93.20 | 0.63 | 1.91 | 0.02 |
| Overnight | Rio Grande | 95.65 | 0.62 | 1.09 | 0.02 |
| Two-Day | Rio Grande | 92.32 | 1.29 | 1.89 | 0.04 |
| Three-Day | Rio Grande | 89.94 | 1.46 | 2.66 | 0.06 |
| Total Composite | Rio Grande | 92.37 | 0.74 | 1.97 | 0.03 |
| Two-Day | Alaska | 97.21 | 0.75 | 1.19 | 0.04 |
| Three-Day | Alaska | 81.74 | 1.81 | 3.07 | 0.05 |
| Total Composite | Alaska | 88.53 | 1.07 | 2.24 | 0.03 |
| Overnight | Big Sky | 97.08 | 0.46 | 1.05 | 0.01 |
| Two-Day | Big Sky | 97.09 | 0.87 | 1.58 | 0.03 |
| Three-Day | Big Sky | 89.91 | 1.48 | 2.73 | 0.05 |
| Total Composite | Big Sky | 93.67 | 0.74 | 1.91 | 0.02 |
| Overnight | Central Plains | 96.75 | 0.52 | 1.06 | 0.01 |
| Two-Day | Central Plains | 91.60 | 1.32 | 2.04 | 0.04 |
| Three-Day | Central Plains | 91.71 | 1.33 | 2.88 | 0.04 |
| Total Composite | Central Plains | 93.79 | 0.61 | 1.93 | 0.02 |
| Overnight | Dakotas | 97.35 | 0.49 | 1.04 | 0.01 |
| Two-Day | Dakotas | 94.44 | 1.11 | 2.00 | 0.05 |
| Three-Day | Dakotas | 89.19 | 1.46 | 2.80 | 0.04 |
| Total Composite | Dakotas | 93.53 | 0.65 | 1.94 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Colorado/Wyoming | 96.62 | 0.51 | 1.06 | 0.01 |
| Two-Day | Colorado/Wyoming | 93.91 | 1.17 | 1.80 | 0.04 |
| Three-Day | Colorado/Wyoming | 91.78 | 1.32 | 2.59 | 0.04 |
| Total Composite | Colorado/Wyoming | 93.74 | 0.73 | 1.95 | 0.02 |
| Overnight | Hawkeye | 96.56 | 0.51 | 1.06 | 0.01 |
| Two-Day | Hawkeye | 90.36 | 1.43 | 2.04 | 0.04 |
| Three-Day | Hawkeye | 88.23 | 1.54 | 2.88 | 0.05 |
| Total Composite | Hawkeye | 91.52 | 0.75 | 2.06 | 0.02 |
| Overnight | Mid-America | 95.39 | 0.92 | 1.08 | 0.02 |
| Two-Day | Mid-America | 91.99 | 1.33 | 2.04 | 0.05 |
| Three-Day | Mid-America | 91.36 | 1.36 | 2.75 | 0.06 |
| Total Composite | Mid-America | 93.06 | 0.69 | 1.91 | 0.02 |
| Overnight | Northland | 96.45 | 0.53 | 1.07 | 0.01 |
| Two-Day | Northland | 92.39 | 1.28 | 1.88 | 0.04 |
| Three-Day | Northland | 91.90 | 1.33 | 2.88 | 0.04 |
| Total Composite | Northland | 94.03 | 0.58 | 1.87 | 0.02 |
| Overnight | Portland | 96.02 | 0.74 | 1.08 | 0.02 |
| Two-Day | Portland | 95.37 | 1.02 | 1.94 | 0.05 |
| Three-Day | Portland | 93.36 | 1.22 | 2.30 | 0.04 |
| Total Composite | Portland | 94.79 | 0.63 | 1.72 | 0.02 |
| Overnight | Salt Lake City | 95.78 | 0.57 | 1.08 | 0.01 |
| Two-Day | Salt Lake City | 94.84 | 1.14 | 2.00 | 0.04 |
| Three-Day | Salt Lake City | 92.41 | 1.29 | 2.56 | 0.04 |
| Total Composite | Salt Lake City | 93.76 | 0.79 | 2.00 | 0.03 |
| Overnight | Seattle | 96.70 | 0.48 | 1.06 | 0.01 |
| Two-Day | Seattle | 96.12 | 0.96 | 1.95 | 0.04 |
| Three-Day | Seattle | 91.78 | 1.32 | 2.79 | 0.05 |
| Total Composite | Seattle | 94.41 | 0.65 | 1.91 | 0.02 |
| Overnight | Spokane | 96.70 | 0.84 | 1.05 | 0.01 |
| Two-Day | Spokane | 95.50 | 1.05 | 1.96 | 0.03 |
| Three-Day | Spokane | 90.18 | 1.40 | 2.47 | 0.04 |
| Total Composite | Spokane | 93.57 | 0.75 | 1.85 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Capital Metro | 96.56 | 0.29 | 1.07 | 0.01 |
| Two-Day | Capital Metro | 92.13 | 0.69 | 1.94 | 0.02 |
| Three-Day | Capital Metro | 93.48 | 0.62 | 2.43 | 0.02 |
| Total Composite | Capital Metro | 94.26 | 0.30 | 1.72 | 0.01 |
| Overnight | Eastern Area | 95.20 | 0.25 | 1.09 | 0.01 |
| Two-Day | Eastern Area | 91.22 | 0.41 | 2.02 | 0.01 |
| Three-Day | Eastern Area | 89.76 | 0.45 | 2.92 | 0.01 |
| Total Composite | Eastern Area | 92.38 | 0.21 | 1.89 | 0.01 |
| Overnight | Great Lakes Area | 95.62 | 0.25 | 1.08 | 0.01 |
| Two-Day | Great Lakes Area | 91.26 | 0.49 | 1.89 | 0.01 |
| Three-Day | Great Lakes Area | 89.69 | 0.52 | 2.91 | 0.02 |
| Total Composite | Great Lakes Area | 92.45 | 0.24 | 1.89 | 0.01 |
| Overnight | New York Metro Area | 95.08 | 0.32 | 1.09 | 0.01 |
| Two-Day | New York Metro Area | 93.09 | 0.54 | 2.00 | 0.02 |
| Three-Day | New York Metro Area | 89.43 | 0.61 | 2.96 | 0.02 |
| Total Composite | New York Metro Area | 92.90 | 0.29 | 1.89 | 0.01 |
| Overnight | Northeast Area | 95.83 | 0.27 | 1.09 | 0.01 |
| Two-Day | Northeast Area | 91.87 | 0.51 | 2.02 | 0.02 |
| Three-Day | Northeast Area | 87.91 | 0.61 | 2.97 | 0.02 |
| Total Composite | Northeast Area | 92.46 | 0.26 | 1.88 | 0.01 |
| Overnight | Pacific Area | 95.33 | 0.30 | 1.08 | 0.01 |
| Two-Day | Pacific Area | 94.01 | 0.43 | 1.89 | 0.02 |
| Three-Day | Pacific Area | 90.37 | 0.49 | 2.74 | 0.02 |
| Total Composite | Pacific Area | 93.10 | 0.26 | 1.89 | 0.01 |
| Overnight | Southeast Area | 95.20 | 0.28 | 1.09 | 0.01 |
| Two-Day | Southeast Area | 90.46 | 0.55 | 2.04 | 0.02 |
| Three-Day | Southeast Area | 89.78 | 0.52 | 2.87 | 0.02 |
| Total Composite | Southeast Area | 91.81 | 0.28 | 2.05 | 0.01 |
| Overnight | Southwest Area | 95.35 | 0.29 | 1.09 | 0.01 |
| Two-Day | Southwest Area | 92.36 | 0.53 | 1.98 | 0.02 |
| Three-Day | Southwest Area | 90.16 | 0.56 | 2.75 | 0.02 |
| Total Composite | Southwest Area | 92.56 | 0.29 | 1.97 | 0.01 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Western Area | 96.45 | 0.20 | 1.07 | 0.00 |
| Two-Day | Western Area | 92.92 | 0.47 | 1.94 | 0.02 |
| Three-Day | Western Area | 91.20 | 0.45 | 2.71 | 0.01 |
| Total Composite | Western Area | 93.59 | 0.23 | 1.92 | 0.01 |
| Overnight | Nation | 95.57 | 0.09 | 1.08 | 0.00 |
| Two-Day | Nation | 91.95 | 0.18 | 1.97 | 0.01 |
| Three-Day | Nation | 90.15 | 0.20 | 2.81 | 0.01 |
| Total Composite | Nation | 92.75 | 0.10 | 1.91 | 0.00 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|------------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery Days |
| Overnight | Baltimore | 96.61 | 0.52 | 1.06 | 0.01 |
| Two-Day | Baltimore | 92.56 | 1.28 | 1.91 | 0.04 |
| Three-Day | Baltimore | 93.14 | 1.24 | 2.41 | 0.04 |
| Total Composite | Baltimore | 94.45 | 0.56 | 1.66 | 0.02 |
| Overnight | Capital | 96.02 | 0.60 | 1.07 | 0.01 |
| Two-Day | Capital | 91.77 | 1.34 | 1.92 | 0.04 |
| Three-Day | Capital | 94.54 | 1.12 | 2.38 | 0.04 |
| Total Composite | Capital | 94.36 | 0.56 | 1.68 | 0.02 |
| Overnight | Northern Virginia | 96.19 | 0.54 | 1.07 | 0.02 |
| Two-Day | Northern Virginia | 94.84 | 1.08 | 1.85 | 0.03 |
| Three-Day | Northern Virginia | 94.56 | 1.12 | 2.33 | 0.05 |
| Total Composite | Northern Virginia | 95.25 | 0.53 | 1.71 | 0.02 |
| Overnight | Richmond | 96.58 | 0.54 | 1.07 | 0.02 |
| Two-Day | Richmond | 92.17 | 1.31 | 2.00 | 0.05 |
| Three-Day | Richmond | 92.26 | 1.29 | 2.49 | 0.04 |
| Total Composite | Richmond | 93.79 | 0.62 | 1.80 | 0.02 |
| Overnight | Appalachian | 95.10 | 1.24 | 1.11 | 0.06 |
| Two-Day | Appalachian | 91.71 | 1.37 | 2.00 | 0.05 |
| Three-Day | Appalachian | 87.15 | 1.63 | 2.97 | 0.06 |
| Total Composite | Appalachian | 91.42 | 0.84 | 2.01 | 0.03 |
| Overnight | Cincinnati | 95.07 | 0.68 | 1.09 | 0.02 |
| Two-Day | Cincinnati | 89.30 | 1.52 | 2.07 | 0.04 |
| Three-Day | Cincinnati | 91.99 | 1.36 | 2.87 | 0.05 |
| Total Composite | Cincinnati | 92.38 | 0.67 | 1.89 | 0.02 |
| Overnight | Northern Ohio | 93.30 | 1.01 | 1.11 | 0.02 |
| Two-Day | Northern Ohio | 88.46 | 1.55 | 2.07 | 0.03 |
| Three-Day | Northern Ohio | 89.90 | 1.49 | 2.90 | 0.05 |
| Total Composite | Northern Ohio | 90.98 | 0.76 | 1.80 | 0.02 |
| Overnight | Greater South Carolina | 95.14 | 0.87 | 1.09 | 0.02 |
| Two-Day | Greater South Carolina | 91.19 | 1.37 | 1.99 | 0.04 |
| Three-Day | Greater South Carolina | 89.25 | 1.51 | 2.88 | 0.05 |
| Total Composite | Greater South Carolina | 92.45 | 0.70 | 1.85 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|----------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Columbus | 94.60 | 0.76 | 1.10 | 0.02 |
| Two-Day | Columbus | 91.79 | 1.35 | 1.97 | 0.03 |
| Three-Day | Columbus | 92.34 | 1.30 | 2.79 | 0.04 |
| Total Composite | Columbus | 93.06 | 0.65 | 1.82 | 0.02 |
| Overnight | Erie | 96.11 | 0.58 | 1.06 | 0.01 |
| Two-Day | Erie | 90.30 | 1.38 | 2.05 | 0.03 |
| Three-Day | Erie | 88.66 | 1.55 | 2.92 | 0.04 |
| Total Composite | Erie | 91.80 | 0.75 | 1.92 | 0.02 |
| Overnight | Greensboro | 95.35 | 0.95 | 1.08 | 0.02 |
| Two-Day | Greensboro | 91.75 | 1.34 | 1.99 | 0.04 |
| Three-Day | Greensboro | 90.43 | 1.43 | 2.76 | 0.05 |
| Total Composite | Greensboro | 93.01 | 0.69 | 1.79 | 0.02 |
| Overnight | Central Pennsylvania | 95.31 | 0.62 | 1.07 | 0.01 |
| Two-Day | Central Pennsylvania | 89.32 | 1.49 | 2.06 | 0.04 |
| Three-Day | Central Pennsylvania | 87.90 | 1.58 | 3.00 | 0.04 |
| Total Composite | Central Pennsylvania | 91.19 | 0.71 | 1.94 | 0.02 |
| Overnight | Kentuckiana | 96.12 | 0.56 | 1.06 | 0.01 |
| Two-Day | Kentuckiana | 92.25 | 1.29 | 2.01 | 0.04 |
| Three-Day | Kentuckiana | 90.66 | 1.41 | 2.92 | 0.05 |
| Total Composite | Kentuckiana | 93.01 | 0.67 | 1.99 | 0.02 |
| Overnight | Mid-Carolinas | 93.77 | 1.05 | 1.12 | 0.03 |
| Two-Day | Mid-Carolinas | 90.91 | 1.40 | 2.03 | 0.05 |
| Three-Day | Mid-Carolinas | 90.46 | 1.38 | 2.94 | 0.05 |
| Total Composite | Mid-Carolinas | 91.96 | 0.76 | 1.91 | 0.02 |
| Overnight | Philadelphia Metro | 96.12 | 0.52 | 1.08 | 0.02 |
| Two-Day | Philadelphia Metro | 92.17 | 1.32 | 1.98 | 0.03 |
| Three-Day | Philadelphia Metro | 89.14 | 1.50 | 3.00 | 0.05 |
| Total Composite | Philadelphia Metro | 93.16 | 0.61 | 1.83 | 0.02 |
| Overnight | Pittsburgh | 95.49 | 0.61 | 1.08 | 0.01 |
| Two-Day | Pittsburgh | 93.37 | 1.20 | 2.01 | 0.03 |
| Three-Day | Pittsburgh | 91.89 | 1.33 | 2.89 | 0.04 |
| Total Composite | Pittsburgh | 94.00 | 0.58 | 1.78 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | South Jersey | 95.43 | 0.58 | 1.08 | 0.01 |
| Two-Day | South Jersey | 92.67 | 1.25 | 2.00 | 0.03 |
| Three-Day | South Jersey | 90.78 | 1.37 | 2.97 | 0.05 |
| Total Composite | South Jersey | 92.71 | 0.71 | 2.10 | 0.02 |
| Overnight | Chicago | 93.89 | 1.23 | 1.12 | 0.02 |
| Two-Day | Chicago | 87.87 | 1.60 | 1.76 | 0.05 |
| Three-Day | Chicago | 84.17 | 1.79 | 3.09 | 0.06 |
| Total Composite | Chicago | 88.82 | 0.90 | 1.91 | 0.03 |
| Overnight | Central Illinois | 96.28 | 0.52 | 1.07 | 0.01 |
| Two-Day | Central Illinois | 91.15 | 1.30 | 1.82 | 0.05 |
| Three-Day | Central Illinois | 86.82 | 1.65 | 2.97 | 0.04 |
| Total Composite | Central Illinois | 91.43 | 0.73 | 1.94 | 0.02 |
| Overnight | Detroit | 95.23 | 0.92 | 1.10 | 0.02 |
| Two-Day | Detroit | 93.04 | 1.27 | 1.98 | 0.04 |
| Three-Day | Detroit | 92.25 | 1.29 | 2.78 | 0.05 |
| Total Composite | Detroit | 93.90 | 0.66 | 1.77 | 0.02 |
| Overnight | Greater Indiana | 94.80 | 1.00 | 1.09 | 0.02 |
| Two-Day | Greater Indiana | 90.41 | 1.42 | 2.02 | 0.04 |
| Three-Day | Greater Indiana | 91.51 | 1.36 | 2.75 | 0.04 |
| Total Composite | Greater Indiana | 92.53 | 0.72 | 1.86 | 0.02 |
| Overnight | Greater Michigan | 95.82 | 0.71 | 1.07 | 0.01 |
| Two-Day | Greater Michigan | 93.35 | 1.21 | 1.92 | 0.04 |
| Three-Day | Greater Michigan | 89.74 | 1.52 | 2.91 | 0.04 |
| Total Composite | Greater Michigan | 93.32 | 0.65 | 1.86 | 0.02 |
| Overnight | Gateway | 94.18 | 1.06 | 1.12 | 0.02 |
| Two-Day | Gateway | 85.55 | 1.70 | 2.11 | 0.04 |
| Three-Day | Gateway | 88.09 | 1.59 | 2.96 | 0.04 |
| Total Composite | Gateway | 89.13 | 0.87 | 2.13 | 0.02 |
| Overnight | Lakeland | 94.87 | 0.90 | 1.08 | 0.02 |
| Two-Day | Lakeland | 90.99 | 1.42 | 2.01 | 0.04 |
| Three-Day | Lakeland | 90.42 | 1.47 | 2.92 | 0.04 |
| Total Composite | Lakeland | 92.72 | 0.70 | 1.81 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Northern Illinois | 95.95 | 0.55 | 1.08 | 0.02 |
| Two-Day | Northern Illinois | 93.62 | 1.20 | 1.78 | 0.04 |
| Three-Day | Northern Illinois | 88.17 | 1.58 | 2.97 | 0.04 |
| Total Composite | Northern Illinois | 92.47 | 0.72 | 1.98 | 0.02 |
| Overnight | Southeast Michigan | 95.17 | 0.67 | 1.08 | 0.01 |
| Two-Day | Southeast Michigan | 92.31 | 1.29 | 1.86 | 0.04 |
| Three-Day | Southeast Michigan | 92.07 | 1.36 | 2.74 | 0.04 |
| Total Composite | Southeast Michigan | 93.61 | 0.60 | 1.74 | 0.02 |
| Overnight | Caribbean | 92.58 | 1.12 | 1.13 | 0.02 |
| Three-Day | Caribbean | 57.48 | 3.34 | 3.69 | 0.12 |
| Total Composite | Caribbean | 82.72 | 1.24 | 1.85 | 0.04 |
| Overnight | Central New Jersey | 95.33 | 0.59 | 1.09 | 0.02 |
| Two-Day | Central New Jersey | 91.70 | 1.34 | 2.01 | 0.03 |
| Three-Day | Central New Jersey | 91.96 | 1.35 | 2.84 | 0.04 |
| Total Composite | Central New Jersey | 93.54 | 0.57 | 1.76 | 0.01 |
| Overnight | Long Island | 94.23 | 0.94 | 1.10 | 0.02 |
| Two-Day | Long Island | 90.46 | 1.42 | 2.04 | 0.03 |
| Three-Day | Long Island | 88.32 | 1.57 | 2.99 | 0.05 |
| Total Composite | Long Island | 91.05 | 0.77 | 2.02 | 0.02 |
| Overnight | Northern New Jersey | 94.90 | 0.82 | 1.10 | 0.03 |
| Two-Day | Northern New Jersey | 91.63 | 1.35 | 2.06 | 0.04 |
| Three-Day | Northern New Jersey | 90.88 | 1.39 | 2.90 | 0.04 |
| Total Composite | Northern New Jersey | 92.71 | 0.67 | 1.91 | 0.02 |
| Overnight | New York | 93.36 | 0.76 | 1.13 | 0.02 |
| Two-Day | New York | 92.26 | 1.31 | 2.01 | 0.03 |
| Three-Day | New York | 87.71 | 1.64 | 2.99 | 0.05 |
| Total Composite | New York | 91.67 | 0.68 | 1.87 | 0.02 |
| Overnight | Triboro | 95.23 | 0.50 | 1.09 | 0.02 |
| Two-Day | Triboro | 94.41 | 1.12 | 1.99 | 0.03 |
| Three-Day | Triboro | 90.56 | 1.42 | 2.94 | 0.04 |
| Total Composite | Triboro | 93.62 | 0.60 | 1.94 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|-----------------------|--------------------------------|---|---|--|
| Overnight | Westchester | 95.93 | 0.59 | 1.08 | 0.02 |
| Two-Day | Westchester | 94.76 | 1.09 | 1.96 | 0.03 |
| Three-Day | Westchester | 88.68 | 1.54 | 2.96 | 0.05 |
| Total Composite | Westchester | 93.35 | 0.66 | 1.99 | 0.02 |
| Overnight | Albany | 96.93 | 0.58 | 1.06 | 0.02 |
| Two-Day | Albany | 93.97 | 1.18 | 2.00 | 0.03 |
| Three-Day | Albany | 89.15 | 1.51 | 2.93 | 0.04 |
| Total Composite | Albany | 93.77 | 0.63 | 1.91 | 0.02 |
| Overnight | Boston | 95.86 | 0.59 | 1.09 | 0.02 |
| Two-Day | Boston | 93.13 | 1.24 | 1.93 | 0.03 |
| Three-Day | Boston | 91.08 | 1.42 | 2.88 | 0.04 |
| Total Composite | Boston | 93.94 | 0.56 | 1.76 | 0.02 |
| Overnight | Connecticut | 95.24 | 1.03 | 1.08 | 0.02 |
| Two-Day | Connecticut | 91.31 | 1.38 | 2.06 | 0.05 |
| Three-Day | Connecticut | 88.55 | 1.55 | 2.99 | 0.05 |
| Total Composite | Connecticut | 92.22 | 0.74 | 1.91 | 0.02 |
| Overnight | Maine | 95.14 | 0.66 | 1.08 | 0.01 |
| Two-Day | Maine | 88.25 | 1.56 | 2.09 | 0.04 |
| Three-Day | Maine | 86.75 | 1.66 | 3.01 | 0.07 |
| Total Composite | Maine | 90.82 | 0.72 | 1.95 | 0.03 |
| Overnight | Massachusetts | 94.54 | 0.85 | 1.11 | 0.02 |
| Two-Day | Massachusetts | 91.10 | 1.39 | 2.04 | 0.04 |
| Three-Day | Massachusetts | 87.79 | 1.59 | 2.97 | 0.04 |
| Total Composite | Massachusetts | 91.81 | 0.69 | 1.86 | 0.02 |
| Overnight | New Hampshire/Vermont | 94.78 | 0.79 | 1.09 | 0.02 |
| Two-Day | New Hampshire/Vermont | 88.43 | 1.62 | 2.09 | 0.04 |
| Three-Day | New Hampshire/Vermont | 85.26 | 1.74 | 3.01 | 0.04 |
| Total Composite | New Hampshire/Vermont | 89.29 | 0.88 | 2.12 | 0.02 |
| Overnight | Southeast New England | 94.86 | 0.85 | 1.10 | 0.03 |
| Two-Day | Southeast New England | 93.15 | 1.24 | 2.02 | 0.03 |
| Three-Day | Southeast New England | 90.01 | 1.44 | 2.96 | 0.04 |
| Total Composite | Southeast New England | 93.05 | 0.65 | 1.87 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Western New York | 95.97 | 0.59 | 1.08 | 0.02 |
| Two-Day | Western New York | 91.70 | 1.34 | 2.04 | 0.05 |
| Three-Day | Western New York | 89.09 | 1.52 | 2.96 | 0.05 |
| Total Composite | Western New York | 93.28 | 0.58 | 1.76 | 0.02 |
| Overnight | Honolulu | 96.47 | 0.52 | 1.06 | 0.01 |
| Three-Day | Honolulu | 69.74 | 1.96 | 3.13 | 0.07 |
| Total Composite | Honolulu | 85.72 | 0.85 | 1.89 | 0.03 |
| Overnight | Los Angeles | 92.44 | 0.94 | 1.14 | 0.02 |
| Two-Day | Los Angeles | 92.23 | 1.35 | 1.91 | 0.04 |
| Three-Day | Los Angeles | 85.32 | 1.75 | 2.89 | 0.06 |
| Total Composite | Los Angeles | 89.87 | 0.80 | 1.88 | 0.02 |
| Overnight | Nevada-Sierra | 95.53 | 0.57 | 1.08 | 0.02 |
| Two-Day | Nevada-Sierra | 91.93 | 1.33 | 2.03 | 0.05 |
| Three-Day | Nevada-Sierra | 91.60 | 1.34 | 2.75 | 0.05 |
| Total Composite | Nevada-Sierra | 92.60 | 0.81 | 2.21 | 0.03 |
| Overnight | Bay-Valley | 94.73 | 0.66 | 1.10 | 0.02 |
| Two-Day | Bay-Valley | 93.52 | 1.26 | 1.87 | 0.04 |
| Three-Day | Bay-Valley | 89.55 | 1.51 | 2.74 | 0.05 |
| Total Composite | Bay-Valley | 92.42 | 0.71 | 1.89 | 0.02 |
| Overnight | Arizona | 95.48 | 0.57 | 1.08 | 0.01 |
| Two-Day | Arizona | 92.57 | 1.33 | 1.97 | 0.04 |
| Three-Day | Arizona | 91.43 | 1.41 | 2.91 | 0.05 |
| Total Composite | Arizona | 92.86 | 0.81 | 2.20 | 0.03 |
| Overnight | Sacramento | 94.18 | 1.22 | 1.12 | 0.03 |
| Two-Day | Sacramento | 92.91 | 1.26 | 1.96 | 0.03 |
| Three-Day | Sacramento | 85.35 | 1.76 | 2.90 | 0.06 |
| Total Composite | Sacramento | 90.97 | 0.83 | 1.93 | 0.02 |
| Overnight | San Diego | 95.73 | 0.57 | 1.08 | 0.02 |
| Two-Day | San Diego | 94.49 | 1.12 | 1.78 | 0.04 |
| Three-Day | San Diego | 89.99 | 1.49 | 2.82 | 0.05 |
| Total Composite | San Diego | 93.25 | 0.66 | 1.90 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | San Francisco | 95.38 | 0.58 | 1.09 | 0.02 |
| Two-Day | San Francisco | 92.76 | 1.36 | 2.00 | 0.04 |
| Three-Day | San Francisco | 87.89 | 1.61 | 2.97 | 0.04 |
| Total Composite | San Francisco | 92.11 | 0.71 | 1.95 | 0.02 |
| Overnight | Santa Ana | 94.50 | 0.67 | 1.10 | 0.02 |
| Two-Day | Santa Ana | 93.99 | 1.17 | 1.98 | 0.04 |
| Three-Day | Santa Ana | 87.63 | 1.64 | 2.83 | 0.05 |
| Total Composite | Santa Ana | 92.08 | 0.68 | 1.82 | 0.02 |
| Overnight | Van Nuys | 95.21 | 0.74 | 1.09 | 0.02 |
| Two-Day | Van Nuys | 92.94 | 1.24 | 1.82 | 0.04 |
| Three-Day | Van Nuys | 86.48 | 1.66 | 2.69 | 0.06 |
| Total Composite | Van Nuys | 91.50 | 0.74 | 1.84 | 0.03 |
| Overnight | Alabama | 95.78 | 0.57 | 1.07 | 0.01 |
| Two-Day | Alabama | 87.89 | 1.51 | 2.09 | 0.05 |
| Three-Day | Alabama | 89.50 | 1.49 | 2.96 | 0.04 |
| Total Composite | Alabama | 91.66 | 0.67 | 1.98 | 0.02 |
| Overnight | Atlanta | 94.07 | 1.33 | 1.12 | 0.03 |
| Two-Day | Atlanta | 89.49 | 1.50 | 2.12 | 0.05 |
| Three-Day | Atlanta | 91.61 | 1.36 | 2.85 | 0.05 |
| Total Composite | Atlanta | 92.00 | 0.80 | 1.99 | 0.02 |
| Overnight | Central Florida | 94.65 | 0.66 | 1.10 | 0.02 |
| Two-Day | Central Florida | 90.49 | 1.50 | 2.05 | 0.04 |
| Three-Day | Central Florida | 90.01 | 1.46 | 2.88 | 0.05 |
| Total Composite | Central Florida | 91.52 | 0.81 | 2.17 | 0.03 |
| Overnight | Mississippi | 96.23 | 0.54 | 1.07 | 0.01 |
| Two-Day | Mississippi | 88.06 | 1.70 | 2.10 | 0.06 |
| Three-Day | Mississippi | 89.46 | 1.61 | 2.83 | 0.05 |
| Total Composite | Mississippi | 91.55 | 0.77 | 1.98 | 0.02 |
| Overnight | North Florida | 94.52 | 0.90 | 1.11 | 0.02 |
| Two-Day | North Florida | 88.77 | 1.49 | 2.11 | 0.05 |
| Three-Day | North Florida | 85.15 | 1.71 | 3.04 | 0.05 |
| Total Composite | North Florida | 88.87 | 0.89 | 2.23 | 0.03 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | South Florida | 92.64 | 1.93 | 1.12 | 0.03 |
| Two-Day | South Florida | 90.98 | 1.62 | 1.97 | 0.05 |
| Three-Day | South Florida | 88.01 | 1.59 | 2.79 | 0.06 |
| Total Composite | South Florida | 90.06 | 1.08 | 2.09 | 0.03 |
| Overnight | South Georgia | 95.55 | 0.68 | 1.08 | 0.01 |
| Two-Day | South Georgia | 89.53 | 1.49 | 1.98 | 0.04 |
| Three-Day | South Georgia | 89.23 | 1.54 | 2.90 | 0.05 |
| Total Composite | South Georgia | 91.17 | 0.81 | 2.11 | 0.02 |
| Overnight | Suncoast | 95.01 | 0.81 | 1.10 | 0.02 |
| Two-Day | Suncoast | 90.96 | 1.42 | 2.04 | 0.04 |
| Three-Day | Suncoast | 88.87 | 1.53 | 2.93 | 0.05 |
| Total Composite | Suncoast | 91.13 | 0.84 | 2.19 | 0.03 |
| Overnight | Tennessee | 95.49 | 0.60 | 1.09 | 0.02 |
| Two-Day | Tennessee | 89.33 | 1.47 | 2.02 | 0.04 |
| Three-Day | Tennessee | 91.77 | 1.36 | 2.71 | 0.05 |
| Total Composite | Tennessee | 92.31 | 0.68 | 1.90 | 0.02 |
| Overnight | Albuquerque | 94.68 | 0.97 | 1.11 | 0.03 |
| Two-Day | Albuquerque | 89.81 | 1.51 | 2.09 | 0.05 |
| Three-Day | Albuquerque | 89.12 | 1.55 | 2.92 | 0.04 |
| Total Composite | Albuquerque | 91.37 | 0.86 | 2.10 | 0.02 |
| Overnight | Arkansas | 96.24 | 0.56 | 1.07 | 0.01 |
| Two-Day | Arkansas | 90.63 | 1.43 | 2.01 | 0.04 |
| Three-Day | Arkansas | 90.04 | 1.48 | 2.88 | 0.05 |
| Total Composite | Arkansas | 92.42 | 0.71 | 2.01 | 0.02 |
| Overnight | Dallas | 94.48 | 1.12 | 1.11 | 0.02 |
| Two-Day | Dallas | 91.10 | 1.48 | 2.03 | 0.04 |
| Three-Day | Dallas | 91.20 | 1.37 | 2.79 | 0.05 |
| Total Composite | Dallas | 92.29 | 0.79 | 2.05 | 0.02 |
| Overnight | Fort Worth | 95.16 | 0.65 | 1.10 | 0.02 |
| Two-Day | Fort Worth | 92.97 | 1.31 | 1.96 | 0.04 |
| Three-Day | Fort Worth | 88.82 | 1.54 | 2.78 | 0.05 |
| Total Composite | Fort Worth | 92.05 | 0.74 | 1.98 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Houston | 94.50 | 1.24 | 1.13 | 0.04 |
| Two-Day | Houston | 90.37 | 1.66 | 2.10 | 0.05 |
| Three-Day | Houston | 85.77 | 1.71 | 2.84 | 0.06 |
| Total Composite | Houston | 89.89 | 0.93 | 2.07 | 0.03 |
| Overnight | Louisiana | 94.77 | 0.97 | 1.09 | 0.02 |
| Two-Day | Louisiana | 86.99 | 1.93 | 2.07 | 0.05 |
| Three-Day | Louisiana | 86.86 | 1.87 | 2.93 | 0.07 |
| Total Composite | Louisiana | 90.34 | 0.88 | 1.95 | 0.03 |
| Overnight | Oklahoma | 95.35 | 0.63 | 1.08 | 0.01 |
| Two-Day | Oklahoma | 90.86 | 1.42 | 2.05 | 0.04 |
| Three-Day | Oklahoma | 92.37 | 1.30 | 2.80 | 0.05 |
| Total Composite | Oklahoma | 93.34 | 0.62 | 1.90 | 0.02 |
| Overnight | Rio Grande | 95.38 | 0.63 | 1.09 | 0.02 |
| Two-Day | Rio Grande | 92.42 | 1.29 | 1.95 | 0.04 |
| Three-Day | Rio Grande | 91.56 | 1.35 | 2.66 | 0.05 |
| Total Composite | Rio Grande | 93.03 | 0.70 | 1.98 | 0.03 |
| Two-Day | Alaska | 97.21 | 0.63 | 1.18 | 0.03 |
| Three-Day | Alaska | 84.18 | 1.79 | 3.07 | 0.06 |
| Total Composite | Alaska | 89.90 | 1.04 | 2.24 | 0.04 |
| Overnight | Big Sky | 96.05 | 0.60 | 1.08 | 0.02 |
| Two-Day | Big Sky | 94.58 | 1.22 | 1.65 | 0.05 |
| Three-Day | Big Sky | 89.43 | 1.49 | 2.75 | 0.05 |
| Total Composite | Big Sky | 92.74 | 0.76 | 1.94 | 0.02 |
| Overnight | Central Plains | 96.66 | 0.52 | 1.06 | 0.01 |
| Two-Day | Central Plains | 91.87 | 1.31 | 2.02 | 0.03 |
| Three-Day | Central Plains | 90.23 | 1.46 | 2.94 | 0.04 |
| Total Composite | Central Plains | 93.29 | 0.64 | 1.95 | 0.02 |
| Overnight | Dakotas | 96.36 | 1.03 | 1.07 | 0.03 |
| Two-Day | Dakotas | 94.47 | 1.11 | 2.00 | 0.04 |
| Three-Day | Dakotas | 90.69 | 1.41 | 2.73 | 0.04 |
| Total Composite | Dakotas | 93.74 | 0.73 | 1.92 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Colorado/Wyoming | 96.40 | 0.51 | 1.07 | 0.01 |
| Two-Day | Colorado/Wyoming | 93.65 | 1.21 | 1.79 | 0.03 |
| Three-Day | Colorado/Wyoming | 90.82 | 1.37 | 2.66 | 0.05 |
| Total Composite | Colorado/Wyoming | 93.13 | 0.75 | 1.99 | 0.03 |
| Overnight | Hawkeye | 96.15 | 0.61 | 1.07 | 0.02 |
| Two-Day | Hawkeye | 91.97 | 1.35 | 1.97 | 0.03 |
| Three-Day | Hawkeye | 92.44 | 1.29 | 2.79 | 0.04 |
| Total Composite | Hawkeye | 93.51 | 0.67 | 2.00 | 0.02 |
| Overnight | Mid-America | 95.20 | 0.77 | 1.08 | 0.01 |
| Two-Day | Mid-America | 91.55 | 1.35 | 2.02 | 0.04 |
| Three-Day | Mid-America | 92.11 | 1.31 | 2.74 | 0.04 |
| Total Composite | Mid-America | 93.10 | 0.67 | 1.90 | 0.02 |
| Overnight | Northland | 96.37 | 0.56 | 1.06 | 0.01 |
| Two-Day | Northland | 92.47 | 1.29 | 1.89 | 0.04 |
| Three-Day | Northland | 93.27 | 1.23 | 2.86 | 0.05 |
| Total Composite | Northland | 94.49 | 0.56 | 1.86 | 0.02 |
| Overnight | Portland | 95.49 | 0.58 | 1.09 | 0.02 |
| Two-Day | Portland | 92.59 | 1.30 | 2.00 | 0.05 |
| Three-Day | Portland | 94.77 | 1.11 | 2.25 | 0.04 |
| Total Composite | Portland | 94.80 | 0.57 | 1.71 | 0.02 |
| Overnight | Salt Lake City | 95.71 | 0.60 | 1.08 | 0.01 |
| Two-Day | Salt Lake City | 93.32 | 1.28 | 1.99 | 0.04 |
| Three-Day | Salt Lake City | 93.82 | 1.18 | 2.57 | 0.05 |
| Total Composite | Salt Lake City | 94.48 | 0.73 | 2.00 | 0.03 |
| Overnight | Seattle | 96.41 | 0.53 | 1.07 | 0.01 |
| Two-Day | Seattle | 95.07 | 1.10 | 2.02 | 0.04 |
| Three-Day | Seattle | 94.72 | 1.11 | 2.59 | 0.04 |
| Total Composite | Seattle | 95.55 | 0.57 | 1.82 | 0.02 |
| Overnight | Spokane | 96.92 | 0.52 | 1.06 | 0.01 |
| Two-Day | Spokane | 94.87 | 1.13 | 1.98 | 0.03 |
| Three-Day | Spokane | 91.55 | 1.35 | 2.39 | 0.05 |
| Total Composite | Spokane | 94.16 | 0.66 | 1.81 | 0.02 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Capital Metro | 96.40 | 0.29 | 1.07 | 0.01 |
| Two-Day | Capital Metro | 92.70 | 0.68 | 1.93 | 0.02 |
| Three-Day | Capital Metro | 93.47 | 0.63 | 2.41 | 0.02 |
| Total Composite | Capital Metro | 94.39 | 0.31 | 1.71 | 0.01 |
| Overnight | Eastern Area | 95.08 | 0.24 | 1.09 | 0.01 |
| Two-Day | Eastern Area | 91.14 | 0.41 | 2.02 | 0.01 |
| Three-Day | Eastern Area | 90.12 | 0.45 | 2.92 | 0.02 |
| Total Composite | Eastern Area | 92.41 | 0.21 | 1.89 | 0.01 |
| Overnight | Great Lakes Area | 95.12 | 0.32 | 1.09 | 0.01 |
| Two-Day | Great Lakes Area | 90.78 | 0.51 | 1.91 | 0.02 |
| Three-Day | Great Lakes Area | 89.18 | 0.54 | 2.90 | 0.02 |
| Total Composite | Great Lakes Area | 91.96 | 0.27 | 1.90 | 0.01 |
| Overnight | New York Metro Area | 94.54 | 0.33 | 1.10 | 0.01 |
| Two-Day | New York Metro Area | 92.41 | 0.57 | 2.02 | 0.02 |
| Three-Day | New York Metro Area | 88.00 | 0.64 | 2.98 | 0.02 |
| Total Composite | New York Metro Area | 92.08 | 0.29 | 1.91 | 0.01 |
| Overnight | Northeast Area | 95.41 | 0.31 | 1.09 | 0.01 |
| Two-Day | Northeast Area | 91.75 | 0.52 | 2.03 | 0.02 |
| Three-Day | Northeast Area | 88.35 | 0.60 | 2.97 | 0.02 |
| Total Composite | Northeast Area | 92.37 | 0.27 | 1.89 | 0.01 |
| Overnight | Pacific Area | 94.74 | 0.30 | 1.10 | 0.01 |
| Two-Day | Pacific Area | 93.13 | 0.47 | 1.91 | 0.02 |
| Three-Day | Pacific Area | 88.17 | 0.54 | 2.84 | 0.02 |
| Total Composite | Pacific Area | 91.81 | 0.27 | 1.95 | 0.01 |
| Overnight | Southeast Area | 94.83 | 0.37 | 1.10 | 0.01 |
| Two-Day | Southeast Area | 89.45 | 0.58 | 2.06 | 0.02 |
| Three-Day | Southeast Area | 89.36 | 0.53 | 2.88 | 0.02 |
| Total Composite | Southeast Area | 91.26 | 0.30 | 2.06 | 0.01 |
| Overnight | Southwest Area | 95.00 | 0.36 | 1.10 | 0.01 |
| Two-Day | Southwest Area | 90.86 | 0.62 | 2.02 | 0.02 |
| Three-Day | Southwest Area | 89.64 | 0.58 | 2.80 | 0.02 |
| Total Composite | Southwest Area | 91.89 | 0.32 | 2.00 | 0.01 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 4 FY 2005

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Western Area | 96.18 | 0.20 | 1.07 | 0.00 |
| Two-Day | Western Area | 92.83 | 0.46 | 1.93 | 0.01 |
| Three-Day | Western Area | 92.34 | 0.43 | 2.67 | 0.02 |
| Total Composite | Western Area | 93.95 | 0.22 | 1.90 | 0.01 |
| Overnight | Nation | 95.21 | 0.10 | 1.09 | 0.00 |
| Two-Day | Nation | 91.49 | 0.19 | 1.98 | 0.01 |
| Three-Day | Nation | 89.80 | 0.21 | 2.83 | 0.01 |
| Total Composite | Nation | 92.36 | 0.11 | 1.93 | 0.00 |

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|------------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | Baltimore | 96.06 | 0.55 | 1.07 | 0.01 |
| Two-Day | Baltimore | 88.67 | 1.53 | 1.96 | 0.04 |
| Three-Day | Baltimore | 87.22 | 1.65 | 2.71 | 0.06 |
| Total Composite | Baltimore | 91.28 | 0.71 | 1.79 | 0.02 |
| Overnight | Capital | 95.58 | 0.60 | 1.09 | 0.02 |
| Two-Day | Capital | 90.72 | 1.42 | 1.91 | 0.04 |
| Three-Day | Capital | 88.53 | 1.61 | 2.58 | 0.06 |
| Total Composite | Capital | 92.02 | 0.68 | 1.78 | 0.02 |
| Overnight | Greater South Carolina | 93.48 | 0.86 | 1.11 | 0.02 |
| Two-Day | Greater South Carolina | 87.29 | 1.59 | 2.03 | 0.05 |
| Three-Day | Greater South Carolina | 82.87 | 1.87 | 3.04 | 0.05 |
| Total Composite | Greater South Carolina | 88.69 | 0.81 | 1.94 | 0.02 |
| Overnight | Greensboro | 93.93 | 0.91 | 1.11 | 0.02 |
| Two-Day | Greensboro | 88.43 | 1.55 | 2.04 | 0.05 |
| Three-Day | Greensboro | 84.49 | 1.77 | 2.91 | 0.06 |
| Total Composite | Greensboro | 89.69 | 0.77 | 1.89 | 0.02 |
| Overnight | Mid-Carolinas | 92.44 | 0.88 | 1.12 | 0.02 |
| Two-Day | Mid-Carolinas | 83.49 | 1.77 | 2.15 | 0.05 |
| Three-Day | Mid-Carolinas | 78.20 | 1.96 | 3.15 | 0.06 |
| Total Composite | Mid-Carolinas | 85.50 | 0.87 | 2.03 | 0.02 |
| Overnight | Northern Virginia | 95.90 | 0.61 | 1.08 | 0.02 |
| Two-Day | Northern Virginia | 89.49 | 1.47 | 1.95 | 0.04 |
| Three-Day | Northern Virginia | 89.72 | 1.45 | 2.48 | 0.05 |
| Total Composite | Northern Virginia | 91.68 | 0.72 | 1.84 | 0.02 |
| Overnight | Richmond | 95.75 | 0.61 | 1.08 | 0.02 |
| Two-Day | Richmond | 88.38 | 1.53 | 2.06 | 0.05 |
| Three-Day | Richmond | 85.08 | 1.73 | 2.78 | 0.06 |
| Total Composite | Richmond | 89.74 | 0.80 | 1.96 | 0.03 |
| Overnight | Appalachian | 95.07 | 0.92 | 1.09 | 0.02 |
| Two-Day | Appalachian | 88.69 | 1.54 | 2.04 | 0.04 |
| Three-Day | Appalachian | 82.07 | 1.85 | 3.07 | 0.05 |
| Total Composite | Appalachian | 88.32 | 0.90 | 2.11 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|----------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Cincinnati | 94.00 | 0.85 | 1.09 | 0.02 |
| Two-Day | Cincinnati | 88.95 | 1.51 | 2.10 | 0.06 |
| Three-Day | Cincinnati | 87.73 | 1.67 | 2.94 | 0.05 |
| Total Composite | Cincinnati | 90.51 | 0.77 | 1.96 | 0.02 |
| Overnight | Northern Ohio | 93.32 | 1.02 | 1.11 | 0.02 |
| Two-Day | Northern Ohio | 86.84 | 1.62 | 2.10 | 0.05 |
| Three-Day | Northern Ohio | 86.38 | 1.67 | 2.95 | 0.05 |
| Total Composite | Northern Ohio | 89.59 | 0.80 | 1.86 | 0.02 |
| Overnight | Columbus | 95.06 | 0.94 | 1.09 | 0.04 |
| Two-Day | Columbus | 90.08 | 1.44 | 2.02 | 0.05 |
| Three-Day | Columbus | 88.84 | 1.54 | 2.88 | 0.05 |
| Total Composite | Columbus | 91.68 | 0.74 | 1.88 | 0.02 |
| Overnight | Erie | 96.02 | 0.59 | 1.07 | 0.01 |
| Two-Day | Erie | 88.59 | 1.52 | 2.04 | 0.04 |
| Three-Day | Erie | 82.02 | 1.90 | 3.10 | 0.06 |
| Total Composite | Erie | 89.07 | 0.87 | 2.03 | 0.02 |
| Overnight | Central Pennsylvania | 94.26 | 0.93 | 1.10 | 0.02 |
| Two-Day | Central Pennsylvania | 88.41 | 1.54 | 2.04 | 0.04 |
| Three-Day | Central Pennsylvania | 81.33 | 1.87 | 3.09 | 0.05 |
| Total Composite | Central Pennsylvania | 88.26 | 0.85 | 2.04 | 0.02 |
| Overnight | Kentuckiana | 94.83 | 1.00 | 1.08 | 0.02 |
| Two-Day | Kentuckiana | 86.72 | 1.62 | 2.07 | 0.05 |
| Three-Day | Kentuckiana | 86.48 | 1.70 | 3.00 | 0.06 |
| Total Composite | Kentuckiana | 89.06 | 0.87 | 2.08 | 0.03 |
| Overnight | Philadelphia Metro | 94.69 | 0.70 | 1.09 | 0.02 |
| Two-Day | Philadelphia Metro | 89.75 | 1.48 | 2.07 | 0.05 |
| Three-Day | Philadelphia Metro | 85.39 | 1.72 | 3.04 | 0.05 |
| Total Composite | Philadelphia Metro | 90.75 | 0.72 | 1.90 | 0.02 |
| Overnight | Pittsburgh | 95.00 | 0.67 | 1.08 | 0.01 |
| Two-Day | Pittsburgh | 90.37 | 1.42 | 2.03 | 0.04 |
| Three-Day | Pittsburgh | 86.39 | 1.72 | 3.02 | 0.05 |
| Total Composite | Pittsburgh | 91.47 | 0.70 | 1.84 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | South Jersey | 94.24 | 0.71 | 1.11 | 0.02 |
| Two-Day | South Jersey | 89.79 | 1.43 | 2.02 | 0.04 |
| Three-Day | South Jersey | 83.69 | 1.77 | 3.10 | 0.06 |
| Total Composite | South Jersey | 88.67 | 0.88 | 2.19 | 0.03 |
| Overnight | Chicago | 90.63 | 1.40 | 1.21 | 0.04 |
| Two-Day | Chicago | 82.75 | 1.86 | 1.91 | 0.06 |
| Three-Day | Chicago | 74.00 | 2.18 | 3.28 | 0.06 |
| Total Composite | Chicago | 82.83 | 1.07 | 2.06 | 0.03 |
| Overnight | Central Illinois | 95.44 | 0.62 | 1.10 | 0.02 |
| Two-Day | Central Illinois | 87.16 | 1.64 | 1.89 | 0.04 |
| Three-Day | Central Illinois | 81.10 | 1.95 | 3.10 | 0.05 |
| Total Composite | Central Illinois | 87.63 | 0.91 | 2.05 | 0.02 |
| Overnight | Detroit | 94.96 | 0.71 | 1.09 | 0.01 |
| Two-Day | Detroit | 89.92 | 1.44 | 2.00 | 0.04 |
| Three-Day | Detroit | 87.27 | 1.59 | 2.92 | 0.05 |
| Total Composite | Detroit | 91.58 | 0.66 | 1.84 | 0.02 |
| Overnight | Greater Indiana | 95.01 | 0.66 | 1.09 | 0.02 |
| Two-Day | Greater Indiana | 85.68 | 1.69 | 2.06 | 0.04 |
| Three-Day | Greater Indiana | 85.91 | 1.72 | 2.92 | 0.05 |
| Total Composite | Greater Indiana | 89.38 | 0.78 | 1.95 | 0.02 |
| Overnight | Greater Michigan | 94.87 | 0.71 | 1.10 | 0.03 |
| Two-Day | Greater Michigan | 90.11 | 1.45 | 2.01 | 0.05 |
| Three-Day | Greater Michigan | 84.24 | 1.75 | 3.03 | 0.05 |
| Total Composite | Greater Michigan | 90.11 | 0.77 | 1.98 | 0.03 |
| Overnight | Gateway | 91.56 | 1.33 | 1.17 | 0.03 |
| Two-Day | Gateway | 82.56 | 1.87 | 2.18 | 0.05 |
| Three-Day | Gateway | 84.13 | 1.80 | 3.05 | 0.05 |
| Total Composite | Gateway | 85.81 | 1.00 | 2.22 | 0.03 |
| Overnight | Lakeland | 93.71 | 0.90 | 1.12 | 0.02 |
| Two-Day | Lakeland | 84.65 | 1.77 | 2.12 | 0.05 |
| Three-Day | Lakeland | 81.03 | 1.90 | 3.08 | 0.05 |
| Total Composite | Lakeland | 87.78 | 0.81 | 1.94 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Northern Illinois | 95.12 | 0.70 | 1.10 | 0.02 |
| Two-Day | Northern Illinois | 88.86 | 1.52 | 1.89 | 0.05 |
| Three-Day | Northern Illinois | 83.99 | 1.80 | 3.07 | 0.05 |
| Total Composite | Northern Illinois | 88.83 | 0.88 | 2.09 | 0.03 |
| Overnight | Southeast Michigan | 94.99 | 0.72 | 1.08 | 0.01 |
| Two-Day | Southeast Michigan | 89.56 | 1.47 | 1.92 | 0.05 |
| Three-Day | Southeast Michigan | 85.39 | 1.70 | 2.86 | 0.05 |
| Total Composite | Southeast Michigan | 90.82 | 0.71 | 1.81 | 0.02 |
| Overnight | Caribbean | 90.05 | 3.25 | 1.16 | 0.04 |
| Three-Day | Caribbean | 50.81 | 3.32 | 3.84 | 0.11 |
| Total Composite | Caribbean | 78.43 | 2.49 | 1.95 | 0.04 |
| Overnight | Central New Jersey | 94.35 | 0.60 | 1.11 | 0.02 |
| Two-Day | Central New Jersey | 92.29 | 1.29 | 1.99 | 0.04 |
| Three-Day | Central New Jersey | 85.48 | 1.71 | 3.05 | 0.06 |
| Total Composite | Central New Jersey | 91.52 | 0.63 | 1.84 | 0.02 |
| Overnight | Long Island | 93.93 | 0.77 | 1.11 | 0.02 |
| Two-Day | Long Island | 88.43 | 1.52 | 2.06 | 0.04 |
| Three-Day | Long Island | 84.24 | 1.75 | 3.07 | 0.05 |
| Total Composite | Long Island | 88.84 | 0.82 | 2.08 | 0.02 |
| Overnight | Northern New Jersey | 94.48 | 0.62 | 1.11 | 0.02 |
| Two-Day | Northern New Jersey | 89.67 | 1.46 | 2.06 | 0.05 |
| Three-Day | Northern New Jersey | 84.80 | 1.73 | 3.01 | 0.04 |
| Total Composite | Northern New Jersey | 90.02 | 0.74 | 1.99 | 0.02 |
| Overnight | New York | 93.33 | 0.74 | 1.12 | 0.02 |
| Two-Day | New York | 89.24 | 1.54 | 2.06 | 0.06 |
| Three-Day | New York | 82.98 | 1.89 | 3.09 | 0.06 |
| Total Composite | New York | 89.39 | 0.77 | 1.93 | 0.03 |
| Overnight | Triboro | 94.57 | 0.57 | 1.11 | 0.02 |
| Two-Day | Triboro | 90.82 | 1.40 | 2.01 | 0.04 |
| Three-Day | Triboro | 82.91 | 1.82 | 3.16 | 0.07 |
| Total Composite | Triboro | 89.67 | 0.78 | 2.06 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|-----------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | Westchester | 95.14 | 0.65 | 1.09 | 0.02 |
| Two-Day | Westchester | 92.17 | 1.30 | 1.99 | 0.05 |
| Three-Day | Westchester | 82.13 | 1.85 | 3.13 | 0.06 |
| Total Composite | Westchester | 89.89 | 0.80 | 2.09 | 0.03 |
| Overnight | Albany | 96.44 | 0.55 | 1.06 | 0.02 |
| Two-Day | Albany | 91.92 | 1.33 | 2.02 | 0.04 |
| Three-Day | Albany | 80.37 | 1.91 | 3.12 | 0.05 |
| Total Composite | Albany | 89.97 | 0.78 | 2.03 | 0.02 |
| Overnight | Boston | 95.58 | 0.60 | 1.08 | 0.01 |
| Two-Day | Boston | 91.72 | 1.34 | 1.95 | 0.05 |
| Three-Day | Boston | 87.24 | 1.65 | 2.93 | 0.06 |
| Total Composite | Boston | 92.34 | 0.63 | 1.80 | 0.02 |
| Overnight | Connecticut | 94.41 | 0.74 | 1.10 | 0.02 |
| Two-Day | Connecticut | 90.00 | 1.44 | 2.05 | 0.04 |
| Three-Day | Connecticut | 81.78 | 1.83 | 3.11 | 0.05 |
| Total Composite | Connecticut | 89.26 | 0.76 | 1.99 | 0.02 |
| Overnight | Maine | 95.27 | 0.59 | 1.09 | 0.02 |
| Two-Day | Maine | 91.09 | 1.38 | 2.03 | 0.05 |
| Three-Day | Maine | 83.18 | 1.79 | 3.04 | 0.05 |
| Total Composite | Maine | 89.83 | 0.78 | 2.02 | 0.02 |
| Overnight | Massachusetts | 93.99 | 0.88 | 1.10 | 0.02 |
| Two-Day | Massachusetts | 89.00 | 1.54 | 2.07 | 0.04 |
| Three-Day | Massachusetts | 81.10 | 1.91 | 3.03 | 0.05 |
| Total Composite | Massachusetts | 88.82 | 0.80 | 1.94 | 0.02 |
| Overnight | New Hampshire/Vermont | 93.82 | 0.80 | 1.11 | 0.02 |
| Two-Day | New Hampshire/Vermont | 90.22 | 1.44 | 2.05 | 0.05 |
| Three-Day | New Hampshire/Vermont | 84.40 | 1.82 | 3.02 | 0.05 |
| Total Composite | New Hampshire/Vermont | 88.95 | 0.88 | 2.16 | 0.03 |
| Overnight | Southeast New England | 94.26 | 0.67 | 1.11 | 0.02 |
| Two-Day | Southeast New England | 91.62 | 1.38 | 2.02 | 0.04 |
| Three-Day | Southeast New England | 83.43 | 1.80 | 3.07 | 0.05 |
| Total Composite | Southeast New England | 90.22 | 0.72 | 1.96 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Western New York | 94.41 | 0.75 | 1.07 | 0.03 |
| Two-Day | Western New York | 90.09 | 1.47 | 2.05 | 0.04 |
| Three-Day | Western New York | 84.32 | 1.75 | 3.00 | 0.05 |
| Total Composite | Western New York | 90.72 | 0.69 | 1.82 | 0.02 |
| Overnight | Honolulu | 95.21 | 1.16 | 1.09 | 0.03 |
| Three-Day | Honolulu | 64.87 | 2.03 | 3.25 | 0.07 |
| Total Composite | Honolulu | 82.54 | 1.08 | 1.99 | 0.03 |
| Overnight | Los Angeles | 93.55 | 0.71 | 1.12 | 0.02 |
| Two-Day | Los Angeles | 89.06 | 1.62 | 2.02 | 0.04 |
| Three-Day | Los Angeles | 81.48 | 1.89 | 3.05 | 0.07 |
| Total Composite | Los Angeles | 88.47 | 0.81 | 1.96 | 0.03 |
| Overnight | Bay-Valley | 94.66 | 0.66 | 1.11 | 0.02 |
| Two-Day | Bay-Valley | 89.33 | 1.56 | 2.02 | 0.05 |
| Three-Day | Bay-Valley | 83.43 | 1.85 | 2.94 | 0.06 |
| Total Composite | Bay-Valley | 88.82 | 0.90 | 2.07 | 0.03 |
| Overnight | Sacramento | 94.01 | 0.71 | 1.11 | 0.02 |
| Two-Day | Sacramento | 92.28 | 1.30 | 1.99 | 0.04 |
| Three-Day | Sacramento | 81.55 | 1.94 | 3.06 | 0.06 |
| Total Composite | Sacramento | 89.15 | 0.81 | 2.04 | 0.02 |
| Overnight | San Diego | 94.22 | 0.70 | 1.10 | 0.02 |
| Two-Day | San Diego | 91.50 | 1.41 | 1.83 | 0.04 |
| Three-Day | San Diego | 84.65 | 1.77 | 2.96 | 0.06 |
| Total Composite | San Diego | 89.75 | 0.82 | 2.01 | 0.02 |
| Overnight | San Francisco | 94.05 | 0.67 | 1.12 | 0.02 |
| Two-Day | San Francisco | 89.99 | 1.59 | 1.99 | 0.04 |
| Three-Day | San Francisco | 84.24 | 1.89 | 3.09 | 0.05 |
| Total Composite | San Francisco | 89.46 | 0.86 | 2.05 | 0.02 |
| Overnight | Santa Ana | 93.46 | 0.71 | 1.10 | 0.01 |
| Two-Day | Santa Ana | 90.19 | 1.50 | 2.07 | 0.05 |
| Three-Day | Santa Ana | 82.22 | 1.88 | 2.95 | 0.07 |
| Total Composite | Santa Ana | 89.00 | 0.79 | 1.89 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | Van Nuys | 94.22 | 0.74 | 1.10 | 0.02 |
| Two-Day | Van Nuys | 90.20 | 1.51 | 1.94 | 0.05 |
| Three-Day | Van Nuys | 73.98 | 2.17 | 3.15 | 0.09 |
| Total Composite | Van Nuys | 85.29 | 0.97 | 2.10 | 0.04 |
| Overnight | Alabama | 94.97 | 1.14 | 1.10 | 0.02 |
| Two-Day | Alabama | 85.92 | 1.66 | 2.14 | 0.05 |
| Three-Day | Alabama | 86.61 | 1.66 | 3.01 | 0.05 |
| Total Composite | Alabama | 89.56 | 0.88 | 2.08 | 0.02 |
| Overnight | Atlanta | 94.44 | 0.70 | 1.14 | 0.02 |
| Two-Day | Atlanta | 83.17 | 1.77 | 2.17 | 0.05 |
| Three-Day | Atlanta | 86.86 | 1.62 | 2.97 | 0.05 |
| Total Composite | Atlanta | 88.69 | 0.80 | 2.08 | 0.02 |
| Overnight | Central Florida | 91.97 | 1.22 | 1.17 | 0.04 |
| Two-Day | Central Florida | 82.73 | 1.93 | 2.22 | 0.06 |
| Three-Day | Central Florida | 78.48 | 2.02 | 3.15 | 0.06 |
| Total Composite | Central Florida | 83.14 | 1.18 | 2.41 | 0.04 |
| Overnight | Mississippi | 95.04 | 0.72 | 1.12 | 0.03 |
| Two-Day | Mississippi | 81.86 | 2.14 | 2.19 | 0.06 |
| Three-Day | Mississippi | 82.63 | 2.31 | 3.06 | 0.06 |
| Total Composite | Mississippi | 86.69 | 1.09 | 2.15 | 0.03 |
| Overnight | North Florida | 91.17 | 1.72 | 1.15 | 0.03 |
| Two-Day | North Florida | 81.25 | 1.79 | 2.19 | 0.06 |
| Three-Day | North Florida | 79.80 | 2.01 | 3.14 | 0.06 |
| Total Composite | North Florida | 83.29 | 1.16 | 2.36 | 0.03 |
| Overnight | South Florida | 94.12 | 1.08 | 1.15 | 0.04 |
| Two-Day | South Florida | 86.93 | 1.90 | 2.10 | 0.06 |
| Three-Day | South Florida | 72.16 | 2.15 | 3.30 | 0.07 |
| Total Composite | South Florida | 81.35 | 1.24 | 2.43 | 0.04 |
| Overnight | South Georgia | 94.70 | 0.64 | 1.11 | 0.02 |
| Two-Day | South Georgia | 88.87 | 1.48 | 1.99 | 0.04 |
| Three-Day | South Georgia | 83.28 | 1.78 | 3.02 | 0.07 |
| Total Composite | South Georgia | 87.96 | 0.91 | 2.21 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Suncoast | 93.17 | 1.11 | 1.13 | 0.02 |
| Two-Day | Suncoast | 86.63 | 1.64 | 2.10 | 0.04 |
| Three-Day | Suncoast | 80.69 | 1.87 | 3.05 | 0.05 |
| Total Composite | Suncoast | 85.41 | 1.06 | 2.32 | 0.03 |
| Overnight | Tennessee | 93.73 | 0.89 | 1.12 | 0.03 |
| Two-Day | Tennessee | 84.57 | 1.71 | 2.15 | 0.05 |
| Three-Day | Tennessee | 86.49 | 1.63 | 2.85 | 0.05 |
| Total Composite | Tennessee | 88.26 | 0.85 | 2.04 | 0.03 |
| Overnight | Albuquerque | 94.02 | 1.00 | 1.12 | 0.03 |
| Two-Day | Albuquerque | 83.59 | 1.96 | 2.21 | 0.06 |
| Three-Day | Albuquerque | 78.34 | 2.00 | 3.19 | 0.07 |
| Total Composite | Albuquerque | 84.58 | 1.12 | 2.33 | 0.04 |
| Overnight | Arkansas | 95.34 | 0.60 | 1.09 | 0.02 |
| Two-Day | Arkansas | 86.97 | 1.61 | 2.07 | 0.05 |
| Three-Day | Arkansas | 85.11 | 1.74 | 3.01 | 0.05 |
| Total Composite | Arkansas | 88.94 | 0.86 | 2.14 | 0.03 |
| Overnight | Dallas | 93.62 | 1.00 | 1.12 | 0.02 |
| Two-Day | Dallas | 86.84 | 1.70 | 2.08 | 0.04 |
| Three-Day | Dallas | 82.21 | 1.86 | 2.94 | 0.05 |
| Total Composite | Dallas | 86.98 | 0.97 | 2.15 | 0.03 |
| Overnight | Fort Worth | 93.77 | 1.03 | 1.12 | 0.03 |
| Two-Day | Fort Worth | 88.98 | 1.48 | 1.99 | 0.04 |
| Three-Day | Fort Worth | 80.12 | 1.92 | 3.02 | 0.06 |
| Total Composite | Fort Worth | 86.66 | 0.98 | 2.15 | 0.03 |
| Overnight | Houston | 93.30 | 0.80 | 1.13 | 0.03 |
| Two-Day | Houston | 87.88 | 1.79 | 2.09 | 0.05 |
| Three-Day | Houston | 78.85 | 1.98 | 3.05 | 0.06 |
| Total Composite | Houston | 85.59 | 1.01 | 2.20 | 0.03 |
| Overnight | Louisiana | 89.05 | 1.99 | 1.23 | 0.07 |
| Two-Day | Louisiana | 61.40 | 3.61 | 2.50 | 0.09 |
| Three-Day | Louisiana | 67.35 | 3.46 | 3.50 | 0.12 |
| Total Composite | Louisiana | 75.09 | 1.70 | 2.36 | 0.06 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Oklahoma | 95.21 | 0.63 | 1.08 | 0.01 |
| Two-Day | Oklahoma | 88.44 | 1.54 | 2.07 | 0.05 |
| Three-Day | Oklahoma | 84.45 | 1.77 | 2.93 | 0.05 |
| Total Composite | Oklahoma | 89.69 | 0.80 | 1.99 | 0.02 |
| Overnight | Rio Grande | 94.39 | 0.72 | 1.10 | 0.02 |
| Two-Day | Rio Grande | 89.96 | 1.50 | 1.97 | 0.05 |
| Three-Day | Rio Grande | 84.27 | 1.77 | 2.82 | 0.05 |
| Total Composite | Rio Grande | 88.66 | 0.92 | 2.10 | 0.03 |
| Two-Day | Alaska | 96.19 | 1.32 | 1.22 | 0.05 |
| Three-Day | Alaska | 64.45 | 2.32 | 3.49 | 0.07 |
| Total Composite | Alaska | 77.72 | 1.46 | 2.54 | 0.04 |
| Overnight | Big Sky | 96.79 | 0.48 | 1.06 | 0.01 |
| Two-Day | Big Sky | 92.53 | 1.61 | 1.68 | 0.04 |
| Three-Day | Big Sky | 77.27 | 2.02 | 3.24 | 0.06 |
| Total Composite | Big Sky | 86.39 | 1.06 | 2.24 | 0.03 |
| Overnight | Central Plains | 95.89 | 0.73 | 1.06 | 0.01 |
| Two-Day | Central Plains | 86.00 | 1.68 | 2.10 | 0.04 |
| Three-Day | Central Plains | 84.90 | 1.76 | 3.00 | 0.05 |
| Total Composite | Central Plains | 89.50 | 0.82 | 2.03 | 0.02 |
| Overnight | Dakotas | 95.36 | 1.24 | 1.09 | 0.03 |
| Two-Day | Dakotas | 92.53 | 1.42 | 2.00 | 0.04 |
| Three-Day | Dakotas | 81.24 | 1.89 | 2.98 | 0.06 |
| Total Composite | Dakotas | 88.80 | 0.98 | 2.08 | 0.03 |
| Overnight | Colorado/Wyoming | 95.57 | 0.58 | 1.10 | 0.02 |
| Two-Day | Colorado/Wyoming | 88.64 | 1.56 | 1.90 | 0.05 |
| Three-Day | Colorado/Wyoming | 84.25 | 1.80 | 2.83 | 0.06 |
| Total Composite | Colorado/Wyoming | 88.45 | 1.02 | 2.15 | 0.03 |
| Overnight | Hawkeye | 96.38 | 0.54 | 1.07 | 0.01 |
| Two-Day | Hawkeye | 89.93 | 1.48 | 2.03 | 0.05 |
| Three-Day | Hawkeye | 84.06 | 1.78 | 3.02 | 0.05 |
| Total Composite | Hawkeye | 89.38 | 0.87 | 2.16 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Nevada-Sierra | 93.17 | 1.19 | 1.12 | 0.02 |
| Two-Day | Nevada-Sierra | 84.14 | 1.86 | 2.19 | 0.06 |
| Three-Day | Nevada-Sierra | 84.75 | 1.79 | 2.85 | 0.06 |
| Total Composite | Nevada-Sierra | 86.54 | 1.13 | 2.33 | 0.04 |
| Overnight | Mid-America | 95.00 | 0.62 | 1.09 | 0.01 |
| Two-Day | Mid-America | 80.44 | 1.96 | 2.14 | 0.04 |
| Three-Day | Mid-America | 84.59 | 1.77 | 2.93 | 0.05 |
| Total Composite | Mid-America | 87.03 | 0.88 | 2.04 | 0.02 |
| Overnight | Northland | 94.77 | 0.83 | 1.10 | 0.02 |
| Two-Day | Northland | 91.96 | 1.32 | 1.90 | 0.04 |
| Three-Day | Northland | 88.69 | 1.52 | 2.92 | 0.04 |
| Total Composite | Northland | 91.92 | 0.72 | 1.94 | 0.02 |
| Overnight | Arizona | 93.38 | 0.86 | 1.11 | 0.02 |
| Two-Day | Arizona | 83.91 | 1.85 | 2.11 | 0.05 |
| Three-Day | Arizona | 81.45 | 1.88 | 3.05 | 0.05 |
| Total Composite | Arizona | 85.39 | 1.11 | 2.33 | 0.03 |
| Overnight | Portland | 95.32 | 0.61 | 1.08 | 0.02 |
| Two-Day | Portland | 94.68 | 1.19 | 1.88 | 0.04 |
| Three-Day | Portland | 88.02 | 1.59 | 2.48 | 0.05 |
| Total Composite | Portland | 91.78 | 0.81 | 1.85 | 0.03 |
| Overnight | Salt Lake City | 93.58 | 1.27 | 1.11 | 0.03 |
| Two-Day | Salt Lake City | 87.20 | 2.09 | 2.07 | 0.05 |
| Three-Day | Salt Lake City | 84.73 | 1.75 | 2.82 | 0.05 |
| Total Composite | Salt Lake City | 87.86 | 1.16 | 2.20 | 0.03 |
| Overnight | Seattle | 95.97 | 0.57 | 1.07 | 0.02 |
| Two-Day | Seattle | 94.59 | 1.17 | 2.01 | 0.05 |
| Three-Day | Seattle | 87.31 | 1.60 | 2.80 | 0.05 |
| Total Composite | Seattle | 91.78 | 0.80 | 1.95 | 0.02 |
| Overnight | Spokane | 96.09 | 0.78 | 1.07 | 0.01 |
| Two-Day | Spokane | 92.34 | 1.40 | 1.98 | 0.05 |
| Three-Day | Spokane | 83.83 | 1.77 | 2.70 | 0.06 |
| Total Composite | Spokane | 89.54 | 0.93 | 2.01 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Capital Metro | 94.62 | 0.31 | 1.10 | 0.01 |
| Two-Day | Capital Metro | 87.93 | 0.64 | 2.02 | 0.02 |
| Three-Day | Capital Metro | 84.85 | 0.72 | 2.83 | 0.02 |
| Total Composite | Capital Metro | 89.65 | 0.32 | 1.89 | 0.01 |
| Overnight | Eastern Area | 94.46 | 0.31 | 1.09 | 0.01 |
| Two-Day | Eastern Area | 88.72 | 0.52 | 2.06 | 0.02 |
| Three-Day | Eastern Area | 85.13 | 0.64 | 3.02 | 0.02 |
| Total Composite | Eastern Area | 89.72 | 0.29 | 1.99 | 0.01 |
| Overnight | Great Lakes Area | 94.11 | 0.31 | 1.11 | 0.01 |
| Two-Day | Great Lakes Area | 86.38 | 0.63 | 2.00 | 0.02 |
| Three-Day | Great Lakes Area | 83.12 | 0.67 | 3.04 | 0.02 |
| Total Composite | Great Lakes Area | 88.16 | 0.32 | 2.01 | 0.01 |
| Overnight | New York Metro Area | 93.83 | 0.42 | 1.11 | 0.01 |
| Two-Day | New York Metro Area | 90.20 | 0.63 | 2.03 | 0.02 |
| Three-Day | New York Metro Area | 82.07 | 0.77 | 3.12 | 0.02 |
| Total Composite | New York Metro Area | 89.26 | 0.34 | 1.99 | 0.01 |
| Overnight | Northeast Area | 94.71 | 0.28 | 1.09 | 0.01 |
| Two-Day | Northeast Area | 90.68 | 0.56 | 2.03 | 0.02 |
| Three-Day | Northeast Area | 82.82 | 0.74 | 3.05 | 0.02 |
| Total Composite | Northeast Area | 89.88 | 0.30 | 1.97 | 0.01 |
| Overnight | Pacific Area | 94.00 | 0.29 | 1.11 | 0.01 |
| Two-Day | Pacific Area | 90.68 | 0.61 | 1.97 | 0.02 |
| Three-Day | Pacific Area | 80.77 | 0.75 | 3.03 | 0.03 |
| Total Composite | Pacific Area | 88.27 | 0.34 | 2.01 | 0.01 |
| Overnight | Southeast Area | 93.75 | 0.36 | 1.13 | 0.01 |
| Two-Day | Southeast Area | 84.51 | 0.69 | 2.14 | 0.02 |
| Three-Day | Southeast Area | 81.70 | 0.67 | 3.06 | 0.02 |
| Total Composite | Southeast Area | 86.26 | 0.37 | 2.22 | 0.01 |
| Overnight | Southwest Area | 93.41 | 0.42 | 1.13 | 0.01 |
| Two-Day | Southwest Area | 84.86 | 0.79 | 2.10 | 0.02 |
| Three-Day | Southwest Area | 80.56 | 0.81 | 3.02 | 0.02 |
| Total Composite | Southwest Area | 85.96 | 0.43 | 2.16 | 0.01 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 1 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Western Area | 95.17 | 0.23 | 1.09 | 0.01 |
| Two-Day | Western Area | 88.34 | 0.53 | 2.00 | 0.02 |
| Three-Day | Western Area | 84.54 | 0.56 | 2.89 | 0.02 |
| Total Composite | Western Area | 88.99 | 0.30 | 2.09 | 0.01 |
| Overnight | Nation | 94.29 | 0.11 | 1.11 | 0.00 |
| Two-Day | Nation | 87.90 | 0.23 | 2.04 | 0.01 |
| Three-Day | Nation | 82.89 | 0.30 | 3.00 | 0.01 |
| Total Composite | Nation | 88.41 | 0.14 | 2.05 | 0.00 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|------------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Baltimore | 96.16 | 0.53 | 1.07 | 0.01 |
| Two-Day | Baltimore | 89.69 | 1.48 | 1.97 | 0.04 |
| Three-Day | Baltimore | 91.92 | 1.37 | 2.54 | 0.05 |
| Total Composite | Baltimore | 92.87 | 0.65 | 1.75 | 0.02 |
| Overnight | Capital | 96.77 | 0.52 | 1.07 | 0.02 |
| Two-Day | Capital | 91.92 | 1.33 | 1.96 | 0.04 |
| Three-Day | Capital | 93.16 | 1.26 | 2.48 | 0.05 |
| Total Composite | Capital | 94.25 | 0.59 | 1.75 | 0.02 |
| Overnight | Greater South Carolina | 94.10 | 0.71 | 1.10 | 0.02 |
| Two-Day | Greater South Carolina | 84.71 | 1.68 | 2.09 | 0.04 |
| Three-Day | Greater South Carolina | 83.14 | 1.78 | 3.04 | 0.05 |
| Total Composite | Greater South Carolina | 88.53 | 0.76 | 1.95 | 0.02 |
| Overnight | Greensboro | 95.36 | 1.01 | 1.11 | 0.04 |
| Two-Day | Greensboro | 88.27 | 1.55 | 2.05 | 0.06 |
| Three-Day | Greensboro | 87.96 | 1.68 | 2.84 | 0.05 |
| Total Composite | Greensboro | 91.24 | 0.78 | 1.87 | 0.03 |
| Overnight | Mid-Carolinas | 92.94 | 0.77 | 1.14 | 0.02 |
| Two-Day | Mid-Carolinas | 84.55 | 1.72 | 2.08 | 0.05 |
| Three-Day | Mid-Carolinas | 82.67 | 1.82 | 3.11 | 0.05 |
| Total Composite | Mid-Carolinas | 87.34 | 0.82 | 2.01 | 0.02 |
| Overnight | Northern Virginia | 95.49 | 0.82 | 1.10 | 0.02 |
| Two-Day | Northern Virginia | 91.27 | 1.32 | 1.95 | 0.04 |
| Three-Day | Northern Virginia | 92.88 | 1.27 | 2.42 | 0.05 |
| Total Composite | Northern Virginia | 93.19 | 0.67 | 1.83 | 0.02 |
| Overnight | Richmond | 96.30 | 0.55 | 1.08 | 0.02 |
| Two-Day | Richmond | 88.71 | 1.50 | 2.06 | 0.04 |
| Three-Day | Richmond | 89.72 | 1.45 | 2.57 | 0.05 |
| Total Composite | Richmond | 91.45 | 0.74 | 1.91 | 0.02 |
| Overnight | Appalachian | 96.42 | 0.56 | 1.06 | 0.01 |
| Two-Day | Appalachian | 86.27 | 1.61 | 2.09 | 0.04 |
| Three-Day | Appalachian | 83.84 | 1.76 | 3.05 | 0.05 |
| Total Composite | Appalachian | 88.21 | 0.88 | 2.12 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|----------------------|--------------------------------|---|---|--|
| Overnight | Cincinnati | 94.56 | 1.18 | 1.11 | 0.03 |
| Two-Day | Cincinnati | 89.74 | 1.48 | 2.06 | 0.04 |
| Three-Day | Cincinnati | 90.22 | 1.46 | 2.88 | 0.05 |
| Total Composite | Cincinnati | 91.69 | 0.79 | 1.95 | 0.02 |
| Overnight | Northern Ohio | 93.07 | 0.76 | 1.13 | 0.02 |
| Two-Day | Northern Ohio | 88.86 | 1.47 | 2.08 | 0.04 |
| Three-Day | Northern Ohio | 87.68 | 1.56 | 2.90 | 0.04 |
| Total Composite | Northern Ohio | 90.42 | 0.69 | 1.85 | 0.02 |
| Overnight | Columbus | 94.94 | 0.63 | 1.10 | 0.02 |
| Two-Day | Columbus | 93.50 | 1.19 | 1.98 | 0.03 |
| Three-Day | Columbus | 91.62 | 1.37 | 2.82 | 0.04 |
| Total Composite | Columbus | 93.56 | 0.61 | 1.86 | 0.02 |
| Overnight | Erie | 96.34 | 0.91 | 1.06 | 0.02 |
| Two-Day | Erie | 90.26 | 1.41 | 2.04 | 0.04 |
| Three-Day | Erie | 88.48 | 1.54 | 2.99 | 0.05 |
| Total Composite | Erie | 91.56 | 0.81 | 2.00 | 0.02 |
| Overnight | Central Pennsylvania | 95.07 | 0.69 | 1.07 | 0.01 |
| Two-Day | Central Pennsylvania | 90.04 | 1.42 | 2.03 | 0.04 |
| Three-Day | Central Pennsylvania | 87.53 | 1.56 | 2.96 | 0.04 |
| Total Composite | Central Pennsylvania | 90.97 | 0.74 | 2.00 | 0.02 |
| Overnight | Kentuckiana | 94.20 | 1.07 | 1.10 | 0.02 |
| Two-Day | Kentuckiana | 85.40 | 1.78 | 2.11 | 0.05 |
| Three-Day | Kentuckiana | 86.76 | 1.66 | 3.02 | 0.06 |
| Total Composite | Kentuckiana | 88.49 | 0.95 | 2.11 | 0.03 |
| Overnight | Philadelphia Metro | 94.12 | 0.87 | 1.11 | 0.02 |
| Two-Day | Philadelphia Metro | 90.06 | 1.45 | 2.07 | 0.04 |
| Three-Day | Philadelphia Metro | 87.88 | 1.62 | 2.95 | 0.04 |
| Total Composite | Philadelphia Metro | 91.21 | 0.73 | 1.89 | 0.02 |
| Overnight | Pittsburgh | 95.20 | 0.81 | 1.07 | 0.01 |
| Two-Day | Pittsburgh | 90.34 | 1.41 | 2.10 | 0.05 |
| Three-Day | Pittsburgh | 91.17 | 1.39 | 2.92 | 0.04 |
| Total Composite | Pittsburgh | 92.54 | 0.69 | 1.84 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | South Jersey | 94.73 | 0.62 | 1.09 | 0.02 |
| Two-Day | South Jersey | 90.90 | 1.34 | 2.03 | 0.03 |
| Three-Day | South Jersey | 88.57 | 1.54 | 2.98 | 0.04 |
| Total Composite | South Jersey | 90.96 | 0.79 | 2.15 | 0.02 |
| Overnight | Chicago | 93.32 | 0.74 | 1.17 | 0.03 |
| Two-Day | Chicago | 87.21 | 1.60 | 1.83 | 0.07 |
| Three-Day | Chicago | 81.77 | 1.88 | 3.16 | 0.07 |
| Total Composite | Chicago | 87.62 | 0.87 | 1.99 | 0.04 |
| Overnight | Central Illinois | 95.97 | 0.61 | 1.09 | 0.02 |
| Two-Day | Central Illinois | 87.95 | 1.53 | 1.88 | 0.04 |
| Three-Day | Central Illinois | 83.23 | 1.83 | 3.06 | 0.05 |
| Total Composite | Central Illinois | 88.77 | 0.85 | 2.03 | 0.02 |
| Overnight | Detroit | 95.92 | 0.56 | 1.09 | 0.02 |
| Two-Day | Detroit | 88.91 | 1.52 | 2.02 | 0.04 |
| Three-Day | Detroit | 89.02 | 1.49 | 2.87 | 0.05 |
| Total Composite | Detroit | 92.38 | 0.61 | 1.82 | 0.02 |
| Overnight | Greater Indiana | 95.97 | 0.52 | 1.07 | 0.02 |
| Two-Day | Greater Indiana | 86.11 | 1.62 | 2.09 | 0.04 |
| Three-Day | Greater Indiana | 88.33 | 1.51 | 2.87 | 0.05 |
| Total Composite | Greater Indiana | 90.64 | 0.71 | 1.93 | 0.02 |
| Overnight | Greater Michigan | 95.32 | 0.63 | 1.09 | 0.01 |
| Two-Day | Greater Michigan | 90.55 | 1.39 | 2.00 | 0.04 |
| Three-Day | Greater Michigan | 84.90 | 1.72 | 2.96 | 0.04 |
| Total Composite | Greater Michigan | 90.61 | 0.74 | 1.95 | 0.02 |
| Overnight | Gateway | 94.18 | 0.70 | 1.13 | 0.02 |
| Two-Day | Gateway | 89.24 | 1.52 | 2.08 | 0.05 |
| Three-Day | Gateway | 87.84 | 1.60 | 2.95 | 0.05 |
| Total Composite | Gateway | 90.18 | 0.81 | 2.13 | 0.03 |
| Overnight | Lakeland | 95.76 | 0.76 | 1.08 | 0.02 |
| Two-Day | Lakeland | 88.45 | 1.52 | 2.06 | 0.04 |
| Three-Day | Lakeland | 88.10 | 1.57 | 2.94 | 0.06 |
| Total Composite | Lakeland | 91.76 | 0.68 | 1.86 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Northern Illinois | 96.09 | 0.56 | 1.08 | 0.02 |
| Two-Day | Northern Illinois | 89.69 | 1.43 | 1.88 | 0.05 |
| Three-Day | Northern Illinois | 85.45 | 1.71 | 3.01 | 0.05 |
| Total Composite | Northern Illinois | 89.93 | 0.83 | 2.06 | 0.03 |
| Overnight | Southeast Michigan | 95.32 | 0.63 | 1.10 | 0.02 |
| Two-Day | Southeast Michigan | 90.59 | 1.39 | 1.88 | 0.04 |
| Three-Day | Southeast Michigan | 85.78 | 1.67 | 2.90 | 0.05 |
| Total Composite | Southeast Michigan | 91.36 | 0.67 | 1.82 | 0.02 |
| Overnight | Caribbean | 94.26 | 1.01 | 1.11 | 0.03 |
| Three-Day | Caribbean | 46.54 | 3.18 | 3.92 | 0.10 |
| Total Composite | Caribbean | 80.33 | 1.17 | 1.93 | 0.04 |
| Overnight | Central New Jersey | 95.06 | 0.54 | 1.09 | 0.01 |
| Two-Day | Central New Jersey | 90.16 | 1.44 | 2.06 | 0.04 |
| Three-Day | Central New Jersey | 88.72 | 1.52 | 2.93 | 0.05 |
| Total Composite | Central New Jersey | 92.11 | 0.61 | 1.83 | 0.02 |
| Overnight | Long Island | 95.71 | 0.55 | 1.07 | 0.01 |
| Two-Day | Long Island | 90.15 | 1.42 | 2.04 | 0.04 |
| Three-Day | Long Island | 87.01 | 1.63 | 3.02 | 0.05 |
| Total Composite | Long Island | 90.90 | 0.75 | 2.05 | 0.02 |
| Overnight | Northern New Jersey | 94.80 | 0.63 | 1.11 | 0.02 |
| Two-Day | Northern New Jersey | 88.48 | 1.54 | 2.08 | 0.04 |
| Three-Day | Northern New Jersey | 86.84 | 1.63 | 3.03 | 0.05 |
| Total Composite | Northern New Jersey | 90.32 | 0.75 | 2.00 | 0.02 |
| Overnight | New York | 94.19 | 0.66 | 1.12 | 0.02 |
| Two-Day | New York | 91.57 | 1.36 | 2.04 | 0.04 |
| Three-Day | New York | 88.06 | 1.62 | 2.98 | 0.05 |
| Total Composite | New York | 91.77 | 0.68 | 1.90 | 0.02 |
| Overnight | Triboro | 94.88 | 0.48 | 1.10 | 0.01 |
| Two-Day | Triboro | 89.46 | 1.53 | 2.09 | 0.05 |
| Three-Day | Triboro | 86.63 | 1.67 | 3.01 | 0.04 |
| Total Composite | Triboro | 90.35 | 0.78 | 2.05 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|-----------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Westchester | 95.91 | 0.55 | 1.09 | 0.02 |
| Two-Day | Westchester | 93.09 | 1.21 | 1.98 | 0.03 |
| Three-Day | Westchester | 87.38 | 1.55 | 3.00 | 0.04 |
| Total Composite | Westchester | 92.12 | 0.71 | 2.04 | 0.02 |
| Overnight | Albany | 95.66 | 0.66 | 1.08 | 0.02 |
| Two-Day | Albany | 92.62 | 1.27 | 2.03 | 0.05 |
| Three-Day | Albany | 83.09 | 1.79 | 3.06 | 0.05 |
| Total Composite | Albany | 90.72 | 0.75 | 2.03 | 0.02 |
| Overnight | Boston | 94.50 | 0.99 | 1.13 | 0.03 |
| Two-Day | Boston | 90.55 | 1.44 | 2.03 | 0.06 |
| Three-Day | Boston | 87.33 | 1.60 | 2.97 | 0.06 |
| Total Composite | Boston | 91.53 | 0.74 | 1.86 | 0.03 |
| Overnight | Connecticut | 95.03 | 0.66 | 1.11 | 0.03 |
| Two-Day | Connecticut | 90.11 | 1.46 | 2.08 | 0.05 |
| Three-Day | Connecticut | 85.11 | 1.73 | 3.03 | 0.05 |
| Total Composite | Connecticut | 90.61 | 0.72 | 1.97 | 0.02 |
| Overnight | Maine | 95.95 | 0.63 | 1.07 | 0.01 |
| Two-Day | Maine | 91.89 | 1.32 | 2.09 | 0.06 |
| Three-Day | Maine | 87.69 | 1.63 | 2.90 | 0.06 |
| Total Composite | Maine | 92.03 | 0.72 | 1.96 | 0.03 |
| Overnight | Massachusetts | 94.49 | 0.74 | 1.11 | 0.02 |
| Two-Day | Massachusetts | 90.81 | 1.41 | 2.04 | 0.04 |
| Three-Day | Massachusetts | 86.92 | 1.62 | 2.99 | 0.06 |
| Total Composite | Massachusetts | 91.26 | 0.69 | 1.92 | 0.02 |
| Overnight | New Hampshire/Vermont | 95.21 | 0.87 | 1.09 | 0.02 |
| Two-Day | New Hampshire/Vermont | 91.90 | 1.36 | 2.02 | 0.03 |
| Three-Day | New Hampshire/Vermont | 86.40 | 1.66 | 2.99 | 0.05 |
| Total Composite | New Hampshire/Vermont | 90.70 | 0.84 | 2.12 | 0.02 |
| Overnight | Southeast New England | 94.91 | 0.69 | 1.09 | 0.02 |
| Two-Day | Southeast New England | 91.39 | 1.38 | 2.03 | 0.04 |
| Three-Day | Southeast New England | 85.70 | 1.69 | 3.04 | 0.05 |
| Total Composite | Southeast New England | 91.13 | 0.70 | 1.94 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Western New York | 94.95 | 1.23 | 1.10 | 0.02 |
| Two-Day | Western New York | 90.84 | 1.38 | 2.07 | 0.04 |
| Three-Day | Western New York | 87.83 | 1.58 | 2.97 | 0.06 |
| Total Composite | Western New York | 92.04 | 0.80 | 1.83 | 0.02 |
| Overnight | Honolulu | 96.13 | 0.59 | 1.06 | 0.01 |
| Three-Day | Honolulu | 69.80 | 1.97 | 3.12 | 0.06 |
| Total Composite | Honolulu | 85.19 | 0.89 | 1.92 | 0.03 |
| Overnight | Los Angeles | 92.88 | 0.90 | 1.14 | 0.02 |
| Two-Day | Los Angeles | 87.13 | 1.74 | 2.07 | 0.05 |
| Three-Day | Los Angeles | 81.50 | 1.85 | 3.04 | 0.06 |
| Total Composite | Los Angeles | 87.91 | 0.85 | 1.97 | 0.02 |
| Overnight | Bay-Valley | 95.36 | 0.58 | 1.09 | 0.02 |
| Two-Day | Bay-Valley | 92.40 | 1.31 | 1.98 | 0.04 |
| Three-Day | Bay-Valley | 83.80 | 1.78 | 2.90 | 0.07 |
| Total Composite | Bay-Valley | 89.70 | 0.86 | 2.04 | 0.03 |
| Overnight | Sacramento | 94.57 | 0.65 | 1.10 | 0.02 |
| Two-Day | Sacramento | 91.81 | 1.36 | 2.04 | 0.04 |
| Three-Day | Sacramento | 78.64 | 2.01 | 3.17 | 0.06 |
| Total Composite | Sacramento | 88.17 | 0.84 | 2.08 | 0.02 |
| Overnight | San Diego | 94.67 | 0.64 | 1.08 | 0.02 |
| Two-Day | San Diego | 93.66 | 1.17 | 1.85 | 0.04 |
| Three-Day | San Diego | 86.95 | 1.63 | 2.85 | 0.05 |
| Total Composite | San Diego | 91.40 | 0.74 | 1.96 | 0.02 |
| Overnight | San Francisco | 94.47 | 0.82 | 1.15 | 0.03 |
| Two-Day | San Francisco | 91.96 | 1.38 | 2.03 | 0.04 |
| Three-Day | San Francisco | 83.98 | 1.77 | 3.06 | 0.05 |
| Total Composite | San Francisco | 89.83 | 0.83 | 2.06 | 0.03 |
| Overnight | Santa Ana | 94.39 | 0.68 | 1.11 | 0.02 |
| Two-Day | Santa Ana | 90.30 | 1.55 | 2.09 | 0.06 |
| Three-Day | Santa Ana | 84.34 | 1.78 | 2.86 | 0.05 |
| Total Composite | Santa Ana | 90.28 | 0.75 | 1.86 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Days |
| Overnight | Van Nuys | 94.89 | 0.79 | 1.12 | 0.03 |
| Two-Day | Van Nuys | 90.34 | 1.46 | 1.96 | 0.05 |
| Three-Day | Van Nuys | 78.96 | 1.97 | 2.94 | 0.07 |
| Total Composite | Van Nuys | 87.51 | 0.92 | 2.04 | 0.03 |
| Overnight | Alabama | 95.74 | 0.52 | 1.07 | 0.01 |
| Two-Day | Alabama | 89.40 | 1.44 | 2.08 | 0.04 |
| Three-Day | Alabama | 89.37 | 1.47 | 2.91 | 0.04 |
| Total Composite | Alabama | 91.74 | 0.69 | 2.02 | 0.02 |
| Overnight | Atlanta | 92.94 | 1.53 | 1.16 | 0.05 |
| Two-Day | Atlanta | 82.13 | 1.82 | 2.20 | 0.04 |
| Three-Day | Atlanta | 86.74 | 1.62 | 3.00 | 0.06 |
| Total Composite | Atlanta | 87.84 | 0.95 | 2.10 | 0.03 |
| Overnight | Central Florida | 93.61 | 1.19 | 1.13 | 0.03 |
| Two-Day | Central Florida | 87.90 | 1.63 | 2.15 | 0.05 |
| Three-Day | Central Florida | 84.56 | 1.73 | 2.97 | 0.06 |
| Total Composite | Central Florida | 87.81 | 1.02 | 2.28 | 0.03 |
| Overnight | Mississippi | 95.32 | 1.05 | 1.09 | 0.03 |
| Two-Day | Mississippi | 85.65 | 1.87 | 2.17 | 0.06 |
| Three-Day | Mississippi | 86.06 | 1.88 | 2.98 | 0.06 |
| Total Composite | Mississippi | 89.16 | 0.95 | 2.10 | 0.03 |
| Overnight | North Florida | 94.19 | 0.73 | 1.10 | 0.02 |
| Two-Day | North Florida | 86.33 | 1.61 | 2.14 | 0.05 |
| Three-Day | North Florida | 84.99 | 1.69 | 3.02 | 0.05 |
| Total Composite | North Florida | 87.86 | 0.92 | 2.27 | 0.03 |
| Overnight | South Florida | 95.20 | 1.04 | 1.09 | 0.02 |
| Two-Day | South Florida | 92.41 | 1.34 | 1.96 | 0.05 |
| Three-Day | South Florida | 84.70 | 1.71 | 2.89 | 0.07 |
| Total Composite | South Florida | 89.14 | 1.00 | 2.18 | 0.04 |
| Overnight | South Georgia | 94.78 | 0.68 | 1.10 | 0.02 |
| Two-Day | South Georgia | 83.25 | 1.79 | 2.09 | 0.05 |
| Three-Day | South Georgia | 86.23 | 1.62 | 2.96 | 0.05 |
| Total Composite | South Georgia | 87.73 | 0.90 | 2.21 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | Suncoast | 94.08 | 0.96 | 1.11 | 0.02 |
| Two-Day | Suncoast | 88.83 | 1.50 | 2.07 | 0.05 |
| Three-Day | Suncoast | 85.04 | 1.68 | 2.98 | 0.05 |
| Total Composite | Suncoast | 88.33 | 0.95 | 2.27 | 0.03 |
| Overnight | Tennessee | 94.55 | 0.83 | 1.10 | 0.02 |
| Two-Day | Tennessee | 87.83 | 1.55 | 2.09 | 0.04 |
| Three-Day | Tennessee | 89.44 | 1.44 | 2.78 | 0.05 |
| Total Composite | Tennessee | 90.57 | 0.76 | 2.00 | 0.02 |
| Overnight | Albuquerque | 93.79 | 0.76 | 1.13 | 0.02 |
| Two-Day | Albuquerque | 86.03 | 1.79 | 2.16 | 0.05 |
| Three-Day | Albuquerque | 80.83 | 1.84 | 3.14 | 0.05 |
| Total Composite | Albuquerque | 86.02 | 1.03 | 2.31 | 0.03 |
| Overnight | Arkansas | 95.01 | 1.14 | 1.09 | 0.02 |
| Two-Day | Arkansas | 89.58 | 1.45 | 2.03 | 0.04 |
| Three-Day | Arkansas | 88.02 | 1.54 | 2.92 | 0.05 |
| Total Composite | Arkansas | 90.73 | 0.83 | 2.09 | 0.02 |
| Overnight | Dallas | 93.91 | 0.93 | 1.10 | 0.02 |
| Two-Day | Dallas | 86.62 | 1.62 | 2.10 | 0.05 |
| Three-Day | Dallas | 84.71 | 1.68 | 2.88 | 0.05 |
| Total Composite | Dallas | 88.16 | 0.89 | 2.12 | 0.02 |
| Overnight | Fort Worth | 94.98 | 0.64 | 1.09 | 0.02 |
| Two-Day | Fort Worth | 89.25 | 1.47 | 2.06 | 0.05 |
| Three-Day | Fort Worth | 82.25 | 1.79 | 2.99 | 0.07 |
| Total Composite | Fort Worth | 88.08 | 0.89 | 2.15 | 0.03 |
| Overnight | Houston | 94.53 | 0.98 | 1.12 | 0.03 |
| Two-Day | Houston | 92.98 | 1.32 | 1.99 | 0.03 |
| Three-Day | Houston | 88.18 | 1.56 | 2.73 | 0.06 |
| Total Composite | Houston | 91.29 | 0.83 | 2.03 | 0.03 |
| Overnight | Louisiana | 90.75 | 2.06 | 1.15 | 0.04 |
| Two-Day | Louisiana | 75.19 | 3.07 | 2.29 | 0.08 |
| Three-Day | Louisiana | 73.93 | 3.02 | 3.29 | 0.10 |
| Total Composite | Louisiana | 81.22 | 1.56 | 2.19 | 0.05 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Oklahoma | 95.17 | 0.64 | 1.08 | 0.01 |
| Two-Day | Oklahoma | 89.82 | 1.44 | 2.08 | 0.04 |
| Three-Day | Oklahoma | 86.41 | 1.64 | 2.93 | 0.05 |
| Total Composite | Oklahoma | 90.73 | 0.74 | 1.99 | 0.02 |
| Overnight | Rio Grande | 95.05 | 0.73 | 1.09 | 0.02 |
| Two-Day | Rio Grande | 90.56 | 1.38 | 1.97 | 0.04 |
| Three-Day | Rio Grande | 84.66 | 1.77 | 2.88 | 0.06 |
| Total Composite | Rio Grande | 89.13 | 0.92 | 2.13 | 0.03 |
| Two-Day | Alaska | 96.43 | 0.86 | 1.22 | 0.04 |
| Three-Day | Alaska | 75.12 | 2.07 | 3.19 | 0.05 |
| Total Composite | Alaska | 83.93 | 1.27 | 2.37 | 0.04 |
| Overnight | Big Sky | 97.21 | 0.53 | 1.05 | 0.02 |
| Two-Day | Big Sky | 94.40 | 1.15 | 1.63 | 0.03 |
| Three-Day | Big Sky | 84.94 | 1.67 | 2.89 | 0.05 |
| Total Composite | Big Sky | 90.61 | 0.89 | 2.06 | 0.03 |
| Overnight | Central Plains | 95.89 | 0.65 | 1.06 | 0.01 |
| Two-Day | Central Plains | 88.84 | 1.75 | 2.05 | 0.04 |
| Three-Day | Central Plains | 87.04 | 1.65 | 2.98 | 0.05 |
| Total Composite | Central Plains | 90.96 | 0.80 | 2.01 | 0.02 |
| Overnight | Dakotas | 96.98 | 0.51 | 1.06 | 0.02 |
| Two-Day | Dakotas | 94.52 | 1.11 | 2.01 | 0.04 |
| Three-Day | Dakotas | 85.63 | 1.68 | 2.91 | 0.05 |
| Total Composite | Dakotas | 91.67 | 0.77 | 2.04 | 0.02 |
| Overnight | Colorado/Wyoming | 95.83 | 0.90 | 1.09 | 0.02 |
| Two-Day | Colorado/Wyoming | 91.02 | 1.42 | 1.86 | 0.04 |
| Three-Day | Colorado/Wyoming | 86.24 | 1.64 | 2.74 | 0.05 |
| Total Composite | Colorado/Wyoming | 89.94 | 0.96 | 2.09 | 0.03 |
| Overnight | Hawkeye | 96.31 | 0.53 | 1.06 | 0.01 |
| Two-Day | Hawkeye | 91.75 | 1.34 | 2.01 | 0.04 |
| Three-Day | Hawkeye | 88.71 | 1.55 | 2.94 | 0.06 |
| Total Composite | Hawkeye | 91.81 | 0.77 | 2.12 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Nevada-Sierra | 94.67 | 0.90 | 1.10 | 0.02 |
| Two-Day | Nevada-Sierra | 89.18 | 1.52 | 2.08 | 0.04 |
| Three-Day | Nevada-Sierra | 87.55 | 1.62 | 2.92 | 0.07 |
| Total Composite | Nevada-Sierra | 89.52 | 1.01 | 2.33 | 0.04 |
| Overnight | Mid-America | 94.64 | 0.69 | 1.10 | 0.02 |
| Two-Day | Mid-America | 85.44 | 1.70 | 2.13 | 0.04 |
| Three-Day | Mid-America | 87.82 | 1.57 | 2.89 | 0.05 |
| Total Composite | Mid-America | 89.55 | 0.78 | 2.02 | 0.02 |
| Overnight | Northland | 95.33 | 0.73 | 1.09 | 0.02 |
| Two-Day | Northland | 93.82 | 1.16 | 1.91 | 0.04 |
| Three-Day | Northland | 91.11 | 1.37 | 2.88 | 0.05 |
| Total Composite | Northland | 93.45 | 0.64 | 1.92 | 0.02 |
| Overnight | Arizona | 94.24 | 0.62 | 1.10 | 0.01 |
| Two-Day | Arizona | 89.66 | 1.48 | 1.99 | 0.05 |
| Three-Day | Arizona | 87.93 | 1.55 | 2.79 | 0.05 |
| Total Composite | Arizona | 90.10 | 0.90 | 2.16 | 0.03 |
| Overnight | Portland | 95.53 | 1.08 | 1.07 | 0.02 |
| Two-Day | Portland | 95.66 | 1.24 | 1.87 | 0.04 |
| Three-Day | Portland | 93.07 | 1.22 | 2.35 | 0.04 |
| Total Composite | Portland | 94.38 | 0.74 | 1.78 | 0.02 |
| Overnight | Salt Lake City | 96.04 | 0.53 | 1.08 | 0.02 |
| Two-Day | Salt Lake City | 88.10 | 2.07 | 2.12 | 0.06 |
| Three-Day | Salt Lake City | 88.46 | 1.51 | 2.71 | 0.05 |
| Total Composite | Salt Lake City | 90.97 | 0.95 | 2.14 | 0.03 |
| Overnight | Seattle | 96.86 | 0.46 | 1.05 | 0.02 |
| Two-Day | Seattle | 94.33 | 1.24 | 2.00 | 0.04 |
| Three-Day | Seattle | 92.12 | 1.29 | 2.60 | 0.05 |
| Total Composite | Seattle | 94.45 | 0.65 | 1.85 | 0.02 |
| Overnight | Spokane | 96.84 | 0.49 | 1.05 | 0.01 |
| Two-Day | Spokane | 95.12 | 1.03 | 1.95 | 0.04 |
| Three-Day | Spokane | 87.59 | 1.58 | 2.60 | 0.05 |
| Total Composite | Spokane | 92.06 | 0.81 | 1.95 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent On Time | Destination +/- Range for Percent On Time | Destination Average Delivery Days | Destination +/- Range for Average Delivery Days |
|--------------------------|---------------------|--------------------------------|---|---|--|
| Overnight | Capital Metro | 95.22 | 0.31 | 1.10 | 0.01 |
| Two-Day | Capital Metro | 88.48 | 0.64 | 2.02 | 0.02 |
| Three-Day | Capital Metro | 88.55 | 0.62 | 2.73 | 0.02 |
| Total Composite | Capital Metro | 91.15 | 0.30 | 1.87 | 0.01 |
| Overnight | Eastern Area | 94.55 | 0.32 | 1.10 | 0.01 |
| Two-Day | Eastern Area | 89.30 | 0.51 | 2.06 | 0.01 |
| Three-Day | Eastern Area | 88.15 | 0.55 | 2.95 | 0.02 |
| Total Composite | Eastern Area | 90.81 | 0.28 | 1.98 | 0.01 |
| Overnight | Great Lakes Area | 95.43 | 0.23 | 1.10 | 0.01 |
| Two-Day | Great Lakes Area | 88.58 | 0.56 | 1.97 | 0.02 |
| Three-Day | Great Lakes Area | 86.26 | 0.59 | 2.97 | 0.02 |
| Total Composite | Great Lakes Area | 90.36 | 0.28 | 1.97 | 0.01 |
| Overnight | New York Metro Area | 94.90 | 0.26 | 1.10 | 0.01 |
| Two-Day | New York Metro Area | 90.21 | 0.64 | 2.05 | 0.02 |
| Three-Day | New York Metro Area | 85.02 | 0.70 | 3.05 | 0.02 |
| Total Composite | New York Metro Area | 90.51 | 0.31 | 1.98 | 0.01 |
| Overnight | Northeast Area | 95.02 | 0.33 | 1.10 | 0.01 |
| Two-Day | Northeast Area | 91.31 | 0.56 | 2.05 | 0.02 |
| Three-Day | Northeast Area | 85.97 | 0.67 | 3.00 | 0.02 |
| Total Composite | Northeast Area | 91.16 | 0.30 | 1.96 | 0.01 |
| Overnight | Pacific Area | 94.50 | 0.32 | 1.11 | 0.01 |
| Two-Day | Pacific Area | 91.26 | 0.65 | 1.99 | 0.02 |
| Three-Day | Pacific Area | 82.05 | 0.71 | 2.97 | 0.02 |
| Total Composite | Pacific Area | 89.10 | 0.34 | 1.99 | 0.01 |
| Overnight | Southeast Area | 94.36 | 0.39 | 1.11 | 0.01 |
| Two-Day | Southeast Area | 86.75 | 0.62 | 2.11 | 0.02 |
| Three-Day | Southeast Area | 86.26 | 0.59 | 2.94 | 0.02 |
| Total Composite | Southeast Area | 88.97 | 0.33 | 2.15 | 0.01 |
| Overnight | Southwest Area | 94.09 | 0.42 | 1.11 | 0.01 |
| Two-Day | Southwest Area | 87.77 | 0.70 | 2.07 | 0.02 |
| Three-Day | Southwest Area | 84.07 | 0.72 | 2.93 | 0.02 |
| Total Composite | Southwest Area | 88.35 | 0.39 | 2.11 | 0.01 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 2 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Western Area | 95.72 | 0.23 | 1.08 | 0.01 |
| Two-Day | Western Area | 91.17 | 0.47 | 1.97 | 0.01 |
| Three-Day | Western Area | 88.51 | 0.48 | 2.78 | 0.02 |
| Total Composite | Western Area | 91.55 | 0.26 | 2.03 | 0.01 |
| Overnight | Nation | 94.91 | 0.10 | 1.10 | 0.00 |
| Two-Day | Nation | 89.31 | 0.22 | 2.03 | 0.01 |
| Three-Day | Nation | 86.25 | 0.25 | 2.91 | 0.01 |
| Total Composite | Nation | 90.25 | 0.13 | 2.01 | 0.00 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for Average Delivery |
|--------------------------|------------------------|---------------------|------------------------------|---------------------------------|--|
| | | On Time | Percent On Time | Days | Days |
| Overnight | Baltimore | 96.74 | 0.54 | 1.07 | 0.01 |
| Two-Day | Baltimore | 92.50 | 1.25 | 1.95 | 0.06 |
| Three-Day | Baltimore | 94.40 | 1.09 | 2.43 | 0.04 |
| Total Composite | Baltimore | 94.67 | 0.56 | 1.73 | 0.02 |
| Overnight | Capital | 96.61 | 0.53 | 1.06 | 0.01 |
| Two-Day | Capital | 93.51 | 1.20 | 1.90 | 0.03 |
| Three-Day | Capital | 94.80 | 1.15 | 2.35 | 0.05 |
| Total Composite | Capital | 95.14 | 0.54 | 1.70 | 0.02 |
| Overnight | Greater South Carolina | 95.46 | 0.91 | 1.08 | 0.02 |
| Two-Day | Greater South Carolina | 90.10 | 1.40 | 1.96 | 0.04 |
| Three-Day | Greater South Carolina | 89.62 | 1.46 | 2.78 | 0.04 |
| Total Composite | Greater South Carolina | 92.40 | 0.72 | 1.84 | 0.02 |
| Overnight | Greensboro | 96.21 | 0.59 | 1.07 | 0.02 |
| Two-Day | Greensboro | 92.36 | 1.29 | 1.99 | 0.05 |
| Three-Day | Greensboro | 91.62 | 1.37 | 2.62 | 0.05 |
| Total Composite | Greensboro | 93.79 | 0.60 | 1.78 | 0.02 |
| Overnight | Mid-Carolinas | 95.71 | 0.60 | 1.08 | 0.02 |
| Two-Day | Mid-Carolinas | 89.00 | 1.51 | 1.92 | 0.04 |
| Three-Day | Mid-Carolinas | 89.82 | 1.49 | 2.76 | 0.05 |
| Total Composite | Mid-Carolinas | 91.89 | 0.69 | 1.85 | 0.02 |
| Overnight | Northern Virginia | 96.35 | 0.68 | 1.06 | 0.01 |
| Two-Day | Northern Virginia | 91.96 | 1.32 | 1.91 | 0.04 |
| Three-Day | Northern Virginia | 95.77 | 1.01 | 2.34 | 0.04 |
| Total Composite | Northern Virginia | 94.66 | 0.61 | 1.79 | 0.02 |
| Overnight | Richmond | 96.22 | 0.51 | 1.07 | 0.01 |
| Two-Day | Richmond | 90.33 | 1.43 | 2.00 | 0.05 |
| Three-Day | Richmond | 93.57 | 1.19 | 2.45 | 0.04 |
| Total Composite | Richmond | 93.20 | 0.67 | 1.85 | 0.02 |
| Overnight | Appalachian | 96.48 | 0.52 | 1.05 | 0.01 |
| Two-Day | Appalachian | 90.73 | 1.41 | 2.01 | 0.04 |
| Three-Day | Appalachian | 89.00 | 1.49 | 2.95 | 0.04 |
| Total Composite | Appalachian | 91.74 | 0.76 | 2.05 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|----------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery Days |
| Overnight | Cincinnati | 95.69 | 0.62 | 1.09 | 0.02 |
| Two-Day | Cincinnati | 87.65 | 1.59 | 2.11 | 0.05 |
| Three-Day | Cincinnati | 89.86 | 1.50 | 2.96 | 0.05 |
| Total Composite | Cincinnati | 91.28 | 0.73 | 1.99 | 0.02 |
| Overnight | Northern Ohio | 95.25 | 0.81 | 1.07 | 0.01 |
| Two-Day | Northern Ohio | 91.24 | 1.35 | 2.00 | 0.03 |
| Three-Day | Northern Ohio | 91.10 | 1.37 | 2.78 | 0.04 |
| Total Composite | Northern Ohio | 92.90 | 0.66 | 1.80 | 0.02 |
| Overnight | Columbus | 96.19 | 0.55 | 1.06 | 0.01 |
| Two-Day | Columbus | 92.29 | 1.29 | 2.01 | 0.03 |
| Three-Day | Columbus | 92.82 | 1.26 | 2.80 | 0.03 |
| Total Composite | Columbus | 93.90 | 0.61 | 1.86 | 0.01 |
| Overnight | Erie | 96.29 | 0.72 | 1.07 | 0.02 |
| Two-Day | Erie | 91.55 | 1.37 | 2.03 | 0.04 |
| Three-Day | Erie | 89.98 | 1.48 | 2.96 | 0.04 |
| Total Composite | Erie | 92.49 | 0.77 | 1.99 | 0.02 |
| Overnight | Central Pennsylvania | 94.26 | 0.93 | 1.09 | 0.02 |
| Two-Day | Central Pennsylvania | 89.99 | 1.46 | 2.05 | 0.04 |
| Three-Day | Central Pennsylvania | 89.18 | 1.52 | 2.98 | 0.04 |
| Total Composite | Central Pennsylvania | 91.16 | 0.77 | 2.02 | 0.02 |
| Overnight | Kentuckiana | 94.92 | 0.76 | 1.09 | 0.02 |
| Two-Day | Kentuckiana | 90.99 | 1.41 | 2.01 | 0.05 |
| Three-Day | Kentuckiana | 90.52 | 1.45 | 2.93 | 0.05 |
| Total Composite | Kentuckiana | 92.02 | 0.74 | 2.04 | 0.02 |
| Overnight | Philadelphia Metro | 88.50 | 1.44 | 1.22 | 0.03 |
| Two-Day | Philadelphia Metro | 81.98 | 1.89 | 2.22 | 0.05 |
| Three-Day | Philadelphia Metro | 83.34 | 1.84 | 3.12 | 0.06 |
| Total Composite | Philadelphia Metro | 85.03 | 0.98 | 2.04 | 0.03 |
| Overnight | Pittsburgh | 96.12 | 0.55 | 1.06 | 0.01 |
| Two-Day | Pittsburgh | 91.50 | 1.35 | 2.04 | 0.05 |
| Three-Day | Pittsburgh | 93.24 | 1.25 | 2.89 | 0.03 |
| Total Composite | Pittsburgh | 93.78 | 0.62 | 1.82 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | South Jersey | 93.12 | 0.92 | 1.12 | 0.02 |
| Two-Day | South Jersey | 92.19 | 1.26 | 2.00 | 0.03 |
| Three-Day | South Jersey | 90.10 | 1.43 | 2.98 | 0.04 |
| Total Composite | South Jersey | 91.67 | 0.76 | 2.14 | 0.02 |
| Overnight | Chicago | 92.72 | 1.13 | 1.18 | 0.03 |
| Two-Day | Chicago | 82.43 | 1.80 | 1.92 | 0.07 |
| Three-Day | Chicago | 75.82 | 2.05 | 3.30 | 0.07 |
| Total Composite | Chicago | 83.52 | 1.02 | 2.10 | 0.04 |
| Overnight | Central Illinois | 95.87 | 0.60 | 1.09 | 0.02 |
| Two-Day | Central Illinois | 92.86 | 1.24 | 1.81 | 0.04 |
| Three-Day | Central Illinois | 87.35 | 1.63 | 2.96 | 0.05 |
| Total Composite | Central Illinois | 91.94 | 0.73 | 1.97 | 0.02 |
| Overnight | Detroit | 95.12 | 0.66 | 1.10 | 0.02 |
| Two-Day | Detroit | 90.20 | 1.46 | 2.00 | 0.04 |
| Three-Day | Detroit | 90.24 | 1.48 | 2.90 | 0.05 |
| Total Composite | Detroit | 92.62 | 0.63 | 1.83 | 0.02 |
| Overnight | Greater Indiana | 95.87 | 0.96 | 1.07 | 0.02 |
| Two-Day | Greater Indiana | 88.48 | 1.49 | 2.05 | 0.04 |
| Three-Day | Greater Indiana | 90.69 | 1.41 | 2.83 | 0.04 |
| Total Composite | Greater Indiana | 92.03 | 0.75 | 1.91 | 0.02 |
| Overnight | Greater Michigan | 95.93 | 0.64 | 1.07 | 0.01 |
| Two-Day | Greater Michigan | 92.03 | 1.30 | 1.94 | 0.03 |
| Three-Day | Greater Michigan | 86.90 | 1.64 | 2.96 | 0.05 |
| Total Composite | Greater Michigan | 91.87 | 0.70 | 1.94 | 0.02 |
| Overnight | Gateway | 95.40 | 0.65 | 1.08 | 0.01 |
| Two-Day | Gateway | 89.48 | 1.50 | 2.02 | 0.04 |
| Three-Day | Gateway | 91.19 | 1.37 | 2.91 | 0.05 |
| Total Composite | Gateway | 91.98 | 0.72 | 2.05 | 0.02 |
| Overnight | Lakeland | 95.94 | 0.90 | 1.07 | 0.02 |
| Two-Day | Lakeland | 91.50 | 1.31 | 2.00 | 0.04 |
| Three-Day | Lakeland | 90.92 | 1.40 | 2.89 | 0.05 |
| Total Composite | Lakeland | 93.39 | 0.67 | 1.82 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Northern Illinois | 95.45 | 0.62 | 1.09 | 0.02 |
| Two-Day | Northern Illinois | 93.30 | 1.22 | 1.78 | 0.03 |
| Three-Day | Northern Illinois | 89.83 | 1.51 | 2.92 | 0.04 |
| Total Composite | Northern Illinois | 92.68 | 0.72 | 1.99 | 0.02 |
| Overnight | Southeast Michigan | 95.79 | 0.58 | 1.07 | 0.01 |
| Two-Day | Southeast Michigan | 90.62 | 1.41 | 1.87 | 0.04 |
| Three-Day | Southeast Michigan | 87.80 | 1.61 | 2.94 | 0.04 |
| Total Composite | Southeast Michigan | 92.19 | 0.65 | 1.82 | 0.02 |
| Overnight | Caribbean | 95.35 | 0.89 | 1.07 | 0.02 |
| Three-Day | Caribbean | 57.52 | 3.24 | 3.58 | 0.10 |
| Total Composite | Caribbean | 84.07 | 1.15 | 1.82 | 0.03 |
| Overnight | Central New Jersey | 95.51 | 0.54 | 1.07 | 0.01 |
| Two-Day | Central New Jersey | 90.95 | 1.39 | 2.04 | 0.04 |
| Three-Day | Central New Jersey | 91.70 | 1.34 | 2.93 | 0.04 |
| Total Composite | Central New Jersey | 93.29 | 0.57 | 1.82 | 0.01 |
| Overnight | Long Island | 96.16 | 0.55 | 1.08 | 0.02 |
| Two-Day | Long Island | 92.23 | 1.30 | 2.02 | 0.04 |
| Three-Day | Long Island | 92.28 | 1.33 | 2.92 | 0.04 |
| Total Composite | Long Island | 93.50 | 0.66 | 2.02 | 0.02 |
| Overnight | Northern New Jersey | 95.47 | 0.54 | 1.08 | 0.01 |
| Two-Day | Northern New Jersey | 92.31 | 1.30 | 2.03 | 0.03 |
| Three-Day | Northern New Jersey | 90.24 | 1.43 | 2.95 | 0.04 |
| Total Composite | Northern New Jersey | 92.83 | 0.64 | 1.96 | 0.02 |
| Overnight | New York | 94.62 | 0.64 | 1.10 | 0.02 |
| Two-Day | New York | 92.64 | 1.26 | 2.00 | 0.03 |
| Three-Day | New York | 91.18 | 1.37 | 2.90 | 0.04 |
| Total Composite | New York | 93.07 | 0.62 | 1.86 | 0.02 |
| Overnight | Triboro | 94.73 | 0.54 | 1.10 | 0.01 |
| Two-Day | Triboro | 91.13 | 1.43 | 2.03 | 0.04 |
| Three-Day | Triboro | 91.01 | 1.39 | 2.92 | 0.04 |
| Total Composite | Triboro | 92.26 | 0.70 | 2.00 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|-----------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Westchester | 95.87 | 0.54 | 1.08 | 0.02 |
| Two-Day | Westchester | 94.05 | 1.14 | 1.99 | 0.04 |
| Three-Day | Westchester | 90.90 | 1.40 | 2.94 | 0.04 |
| Total Composite | Westchester | 93.58 | 0.66 | 2.03 | 0.02 |
| Overnight | Albany | 96.69 | 0.53 | 1.06 | 0.01 |
| Two-Day | Albany | 92.70 | 1.26 | 1.99 | 0.03 |
| Three-Day | Albany | 88.51 | 1.56 | 2.98 | 0.04 |
| Total Composite | Albany | 92.69 | 0.69 | 1.99 | 0.02 |
| Overnight | Boston | 95.50 | 0.88 | 1.08 | 0.02 |
| Two-Day | Boston | 93.73 | 1.20 | 1.95 | 0.04 |
| Three-Day | Boston | 91.27 | 1.38 | 2.88 | 0.04 |
| Total Composite | Boston | 93.84 | 0.64 | 1.82 | 0.02 |
| Overnight | Connecticut | 95.29 | 0.98 | 1.08 | 0.02 |
| Two-Day | Connecticut | 91.25 | 1.37 | 2.04 | 0.04 |
| Three-Day | Connecticut | 88.99 | 1.55 | 2.98 | 0.05 |
| Total Composite | Connecticut | 92.24 | 0.74 | 1.94 | 0.02 |
| Overnight | Maine | 95.00 | 1.06 | 1.09 | 0.03 |
| Two-Day | Maine | 91.89 | 1.34 | 2.03 | 0.04 |
| Three-Day | Maine | 90.83 | 1.44 | 2.89 | 0.04 |
| Total Composite | Maine | 92.78 | 0.75 | 1.96 | 0.02 |
| Overnight | Massachusetts | 94.97 | 0.63 | 1.08 | 0.01 |
| Two-Day | Massachusetts | 91.17 | 1.38 | 2.04 | 0.04 |
| Three-Day | Massachusetts | 89.59 | 1.51 | 2.93 | 0.04 |
| Total Composite | Massachusetts | 92.34 | 0.65 | 1.90 | 0.02 |
| Overnight | New Hampshire/Vermont | 95.59 | 0.62 | 1.07 | 0.01 |
| Two-Day | New Hampshire/Vermont | 91.89 | 1.33 | 2.01 | 0.03 |
| Three-Day | New Hampshire/Vermont | 89.52 | 1.49 | 2.92 | 0.04 |
| Total Composite | New Hampshire/Vermont | 92.12 | 0.73 | 2.07 | 0.02 |
| Overnight | Southeast New England | 94.24 | 1.10 | 1.11 | 0.03 |
| Two-Day | Southeast New England | 92.03 | 1.31 | 2.03 | 0.03 |
| Three-Day | Southeast New England | 88.38 | 1.58 | 2.97 | 0.04 |
| Total Composite | Southeast New England | 91.79 | 0.77 | 1.95 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard | | Destination Percent On Time | Destination +/- | Destination | Destination +/- |
|------------------|---------------------|--------------------------------|------------------------------|--------------------------|---------------------------------------|
| Area | Performance Cluster | | Range for Percent On Time | Average Delivery Days | Range for Average Delivery Days |
| Overnight | Western New York | 96.43 | 0.50 | 1.06 | 0.01 |
| Two-Day | Western New York | 92.46 | 1.27 | 2.03 | 0.03 |
| Three-Day | Western New York | 91.76 | 1.31 | 2.87 | 0.04 |
| Total Composite | Western New York | 94.09 | 0.55 | 1.80 | 0.01 |
| | | | | | |
| Overnight | Honolulu | 96.61 | 0.57 | 1.05 | 0.01 |
| Three-Day | Honolulu | 72.63 | 1.96 | 2.97 | 0.06 |
| Total Composite | Honolulu | 86.67 | 0.88 | 1.85 | 0.02 |
| | | | | | |
| Overnight | Los Angeles | 93.84 | 0.68 | 1.10 | 0.02 |
| Two-Day | Los Angeles | 92.36 | 1.35 | 1.92 | 0.05 |
| Three-Day | Los Angeles | 92.63 | 1.27 | 2.47 | 0.04 |
| Total Composite | Los Angeles | 93.19 | 0.61 | 1.72 | 0.02 |
| | | | | | |
| Overnight | Bay-Valley | 95.91 | 0.55 | 1.06 | 0.02 |
| Two-Day | Bay-Valley | 94.17 | 1.16 | 1.95 | 0.03 |
| Three-Day | Bay-Valley | 91.10 | 1.38 | 2.59 | 0.04 |
| Total Composite | Bay-Valley | 93.43 | 0.69 | 1.90 | 0.02 |
| | | | | | |
| Overnight | Sacramento | 94.32 | 0.93 | 1.10 | 0.02 |
| Two-Day | Sacramento | 92.55 | 1.30 | 1.95 | 0.03 |
| Three-Day | Sacramento | 84.87 | 1.71 | 2.88 | 0.05 |
| Total Composite | Sacramento | 90.46 | 0.79 | 1.97 | 0.02 |
| | | | | | |
| Overnight | San Diego | 94.97 | 0.71 | 1.08 | 0.02 |
| Two-Day | San Diego | 95.10 | 1.04 | 1.80 | 0.04 |
| Three-Day | San Diego | 94.41 | 1.09 | 2.47 | 0.04 |
| Total Composite | San Diego | 94.78 | 0.56 | 1.80 | 0.02 |
| | | | | | |
| Overnight | San Francisco | 95.37 | 0.61 | 1.09 | 0.02 |
| Two-Day | San Francisco | 94.65 | 1.11 | 1.94 | 0.03 |
| Three-Day | San Francisco | 91.05 | 1.40 | 2.89 | 0.05 |
| Total Composite | San Francisco | 93.50 | 0.65 | 1.95 | 0.02 |
| | | | | | |
| Overnight | Santa Ana | 95.22 | 0.60 | 1.09 | 0.02 |
| Two-Day | Santa Ana | 94.80 | 1.09 | 1.97 | 0.03 |
| Three-Day | Santa Ana | 92.41 | 1.29 | 2.56 | 0.04 |
| Total Composite | Santa Ana | 94.18 | 0.57 | 1.73 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Van Nuys | 95.81 | 0.82 | 1.07 | 0.02 |
| Two-Day | Van Nuys | 94.24 | 1.17 | 1.81 | 0.05 |
| Three-Day | Van Nuys | 90.49 | 1.44 | 2.49 | 0.05 |
| Total Composite | Van Nuys | 93.29 | 0.72 | 1.82 | 0.03 |
| Overnight | Alabama | 94.82 | 0.87 | 1.10 | 0.02 |
| Two-Day | Alabama | 91.32 | 1.31 | 2.05 | 0.04 |
| Three-Day | Alabama | 92.69 | 1.27 | 2.87 | 0.04 |
| Total Composite | Alabama | 93.10 | 0.67 | 2.02 | 0.02 |
| Overnight | Atlanta | 94.55 | 0.90 | 1.10 | 0.03 |
| Two-Day | Atlanta | 87.78 | 1.58 | 2.12 | 0.04 |
| Three-Day | Atlanta | 90.43 | 1.45 | 2.87 | 0.04 |
| Total Composite | Atlanta | 91.26 | 0.75 | 2.01 | 0.02 |
| Overnight | Central Florida | 93.94 | 0.78 | 1.11 | 0.02 |
| Two-Day | Central Florida | 92.21 | 1.34 | 2.02 | 0.05 |
| Three-Day | Central Florida | 89.71 | 1.49 | 2.80 | 0.04 |
| Total Composite | Central Florida | 91.40 | 0.85 | 2.16 | 0.02 |
| Overnight | Mississippi | 95.80 | 0.66 | 1.07 | 0.02 |
| Two-Day | Mississippi | 89.80 | 1.65 | 2.06 | 0.04 |
| Three-Day | Mississippi | 87.50 | 1.90 | 2.94 | 0.07 |
| Total Composite | Mississippi | 90.96 | 0.89 | 2.06 | 0.03 |
| Overnight | North Florida | 95.26 | 0.60 | 1.08 | 0.01 |
| Two-Day | North Florida | 89.27 | 1.44 | 2.07 | 0.05 |
| Three-Day | North Florida | 89.08 | 1.49 | 2.96 | 0.04 |
| Total Composite | North Florida | 90.83 | 0.81 | 2.22 | 0.02 |
| Overnight | South Florida | 94.04 | 0.89 | 1.12 | 0.02 |
| Two-Day | South Florida | 93.74 | 1.25 | 1.97 | 0.05 |
| Three-Day | South Florida | 91.04 | 1.39 | 2.67 | 0.05 |
| Total Composite | South Florida | 92.34 | 0.83 | 2.09 | 0.03 |
| Overnight | South Georgia | 95.94 | 0.55 | 1.07 | 0.01 |
| Two-Day | South Georgia | 89.17 | 1.54 | 1.98 | 0.04 |
| Three-Day | South Georgia | 90.15 | 1.43 | 2.86 | 0.06 |
| Total Composite | South Georgia | 91.43 | 0.79 | 2.13 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Suncoast | 95.30 | 0.67 | 1.10 | 0.02 |
| Two-Day | Suncoast | 93.40 | 1.18 | 1.94 | 0.03 |
| Three-Day | Suncoast | 89.82 | 1.49 | 2.89 | 0.05 |
| Total Composite | Suncoast | 92.12 | 0.81 | 2.19 | 0.03 |
| Overnight | Tennessee | 94.96 | 0.86 | 1.08 | 0.02 |
| Two-Day | Tennessee | 89.48 | 1.46 | 2.07 | 0.04 |
| Three-Day | Tennessee | 91.64 | 1.33 | 2.75 | 0.04 |
| Total Composite | Tennessee | 91.98 | 0.73 | 1.97 | 0.02 |
| Overnight | Albuquerque | 94.56 | 1.16 | 1.10 | 0.02 |
| Two-Day | Albuquerque | 90.48 | 1.44 | 2.07 | 0.04 |
| Three-Day | Albuquerque | 90.70 | 1.39 | 2.73 | 0.04 |
| Total Composite | Albuquerque | 91.97 | 0.86 | 2.10 | 0.03 |
| Overnight | Arkansas | 95.63 | 1.07 | 1.07 | 0.01 |
| Two-Day | Arkansas | 91.35 | 1.35 | 1.97 | 0.04 |
| Three-Day | Arkansas | 90.31 | 1.42 | 2.86 | 0.05 |
| Total Composite | Arkansas | 92.34 | 0.77 | 2.04 | 0.02 |
| Overnight | Dallas | 94.86 | 0.60 | 1.08 | 0.01 |
| Two-Day | Dallas | 92.62 | 1.26 | 1.93 | 0.04 |
| Three-Day | Dallas | 93.04 | 1.25 | 2.54 | 0.05 |
| Total Composite | Dallas | 93.55 | 0.66 | 1.93 | 0.03 |
| Overnight | Fort Worth | 95.60 | 0.57 | 1.07 | 0.01 |
| Two-Day | Fort Worth | 91.47 | 1.35 | 1.95 | 0.04 |
| Three-Day | Fort Worth | 89.49 | 1.46 | 2.64 | 0.05 |
| Total Composite | Fort Worth | 92.00 | 0.75 | 1.96 | 0.02 |
| Overnight | Houston | 94.81 | 0.66 | 1.10 | 0.02 |
| Two-Day | Houston | 93.06 | 1.29 | 1.92 | 0.05 |
| Three-Day | Houston | 92.41 | 1.30 | 2.45 | 0.04 |
| Total Composite | Houston | 93.34 | 0.70 | 1.90 | 0.02 |
| Overnight | Louisiana | 96.23 | 0.72 | 1.07 | 0.02 |
| Two-Day | Louisiana | 90.08 | 2.06 | 2.00 | 0.06 |
| Three-Day | Louisiana | 89.18 | 2.04 | 2.81 | 0.08 |
| Total Composite | Louisiana | 92.24 | 0.93 | 1.93 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard | | Destination Percent On Time | Destination +/- | Destination | Destination +/- |
|------------------|---------------------|--------------------------------|------------------------------|--------------------------|---------------------------------------|
| Area | Performance Cluster | | Range for Percent On Time | Average Delivery Days | Range for Average Delivery Days |
| Overnight | Oklahoma | 95.45 | 0.64 | 1.09 | 0.02 |
| Two-Day | Oklahoma | 91.97 | 1.33 | 2.04 | 0.04 |
| Three-Day | Oklahoma | 91.45 | 1.36 | 2.80 | 0.05 |
| Total Composite | Oklahoma | 93.20 | 0.64 | 1.94 | 0.02 |
| | | | | | |
| Overnight | Rio Grande | 94.90 | 0.72 | 1.08 | 0.02 |
| Two-Day | Rio Grande | 93.09 | 1.20 | 1.89 | 0.05 |
| Three-Day | Rio Grande | 90.32 | 1.43 | 2.70 | 0.05 |
| Total Composite | Rio Grande | 92.32 | 0.77 | 2.03 | 0.03 |
| | | | | | |
| Two-Day | Alaska | 96.93 | 0.72 | 1.18 | 0.03 |
| Three-Day | Alaska | 84.51 | 1.76 | 2.96 | 0.06 |
| Total Composite | Alaska | 89.59 | 1.08 | 2.23 | 0.03 |
| | | | | | |
| Overnight | Big Sky | 96.82 | 0.52 | 1.06 | 0.01 |
| Two-Day | Big Sky | 94.88 | 1.20 | 1.63 | 0.03 |
| Three-Day | Big Sky | 90.21 | 1.40 | 2.69 | 0.04 |
| Total Composite | Big Sky | 93.17 | 0.77 | 1.97 | 0.02 |
| | | | | | |
| Overnight | Central Plains | 96.20 | 0.58 | 1.06 | 0.01 |
| Two-Day | Central Plains | 91.49 | 1.39 | 2.03 | 0.03 |
| Three-Day | Central Plains | 91.99 | 1.33 | 2.84 | 0.04 |
| Total Composite | Central Plains | 93.53 | 0.64 | 1.96 | 0.02 |
| | | | | | |
| Overnight | Dakotas | 97.14 | 0.48 | 1.05 | 0.01 |
| Two-Day | Dakotas | 95.41 | 1.04 | 1.98 | 0.03 |
| Three-Day | Dakotas | 92.25 | 1.29 | 2.62 | 0.04 |
| Total Composite | Dakotas | 94.63 | 0.63 | 1.94 | 0.02 |
| | | | | | |
| Overnight | Colorado/Wyoming | 96.58 | 0.97 | 1.07 | 0.02 |
| Two-Day | Colorado/Wyoming | 95.29 | 1.02 | 1.76 | 0.03 |
| Three-Day | Colorado/Wyoming | 94.49 | 1.09 | 2.50 | 0.04 |
| Total Composite | Colorado/Wyoming | 95.27 | 0.69 | 1.94 | 0.02 |
| | | | | | |
| Overnight | Hawkeye | 95.79 | 0.76 | 1.06 | 0.01 |
| Two-Day | Hawkeye | 92.32 | 1.30 | 1.99 | 0.04 |
| Three-Day | Hawkeye | 90.67 | 1.42 | 2.87 | 0.05 |
| Total Composite | Hawkeye | 92.63 | 0.75 | 2.10 | 0.03 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery Days |
| Overnight | Nevada-Sierra | 95.10 | 0.65 | 1.09 | 0.02 |
| Two-Day | Nevada-Sierra | 93.03 | 1.22 | 2.01 | 0.04 |
| Three-Day | Nevada-Sierra | 92.31 | 1.40 | 2.49 | 0.05 |
| Total Composite | Nevada-Sierra | 93.11 | 0.85 | 2.06 | 0.03 |
| Overnight | Mid-America | 95.50 | 0.63 | 1.08 | 0.01 |
| Two-Day | Mid-America | 91.39 | 1.35 | 2.03 | 0.04 |
| Three-Day | Mid-America | 90.18 | 1.45 | 2.83 | 0.05 |
| Total Composite | Mid-America | 92.45 | 0.68 | 1.96 | 0.02 |
| Overnight | Northland | 96.27 | 0.53 | 1.07 | 0.01 |
| Two-Day | Northland | 93.37 | 1.21 | 1.87 | 0.04 |
| Three-Day | Northland | 92.24 | 1.29 | 2.85 | 0.04 |
| Total Composite | Northland | 94.19 | 0.59 | 1.89 | 0.02 |
| Overnight | Arizona | 94.42 | 0.64 | 1.10 | 0.02 |
| Two-Day | Arizona | 93.70 | 1.17 | 1.92 | 0.04 |
| Three-Day | Arizona | 95.24 | 1.02 | 2.28 | 0.03 |
| Total Composite | Arizona | 94.77 | 0.62 | 1.87 | 0.02 |
| Overnight | Portland | 95.81 | 0.60 | 1.07 | 0.01 |
| Two-Day | Portland | 94.71 | 1.13 | 1.88 | 0.04 |
| Three-Day | Portland | 93.73 | 1.16 | 2.35 | 0.04 |
| Total Composite | Portland | 94.67 | 0.63 | 1.79 | 0.02 |
| Overnight | Salt Lake City | 96.33 | 0.53 | 1.06 | 0.01 |
| Two-Day | Salt Lake City | 92.46 | 1.40 | 2.03 | 0.04 |
| Three-Day | Salt Lake City | 94.74 | 1.08 | 2.59 | 0.05 |
| Total Composite | Salt Lake City | 95.16 | 0.69 | 2.05 | 0.03 |
| Overnight | Seattle | 96.89 | 0.48 | 1.06 | 0.01 |
| Two-Day | Seattle | 95.20 | 1.08 | 1.97 | 0.04 |
| Three-Day | Seattle | 94.43 | 1.11 | 2.47 | 0.04 |
| Total Composite | Seattle | 95.60 | 0.58 | 1.79 | 0.02 |
| Overnight | Spokane | 95.39 | 1.57 | 1.07 | 0.02 |
| Two-Day | Spokane | 94.19 | 1.15 | 1.97 | 0.04 |
| Three-Day | Spokane | 92.02 | 1.32 | 2.45 | 0.05 |
| Total Composite | Spokane | 93.54 | 0.87 | 1.89 | 0.02 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard Area | Performance Cluster | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|--------------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| | | On Time | Percent On Time | Days | Average Delivery |
| Overnight | Capital Metro | 96.17 | 0.25 | 1.07 | 0.01 |
| Two-Day | Capital Metro | 91.34 | 0.55 | 1.95 | 0.02 |
| Three-Day | Capital Metro | 92.63 | 0.51 | 2.55 | 0.02 |
| Total Composite | Capital Metro | 93.60 | 0.25 | 1.79 | 0.01 |
| Overnight | Eastern Area | 94.11 | 0.35 | 1.10 | 0.01 |
| Two-Day | Eastern Area | 89.61 | 0.51 | 2.06 | 0.02 |
| Three-Day | Eastern Area | 89.47 | 0.53 | 2.95 | 0.02 |
| Total Composite | Eastern Area | 91.13 | 0.28 | 1.98 | 0.01 |
| Overnight | Great Lakes Area | 95.53 | 0.29 | 1.08 | 0.01 |
| Two-Day | Great Lakes Area | 90.28 | 0.50 | 1.93 | 0.02 |
| Three-Day | Great Lakes Area | 88.59 | 0.54 | 2.94 | 0.02 |
| Total Composite | Great Lakes Area | 91.66 | 0.26 | 1.94 | 0.01 |
| Overnight | New York Metro Area | 95.35 | 0.24 | 1.08 | 0.01 |
| Two-Day | New York Metro Area | 92.20 | 0.56 | 2.02 | 0.02 |
| Three-Day | New York Metro Area | 89.17 | 0.60 | 2.97 | 0.02 |
| Total Composite | New York Metro Area | 92.51 | 0.27 | 1.94 | 0.01 |
| Overnight | Northeast Area | 95.47 | 0.32 | 1.08 | 0.01 |
| Two-Day | Northeast Area | 92.11 | 0.52 | 2.01 | 0.02 |
| Three-Day | Northeast Area | 89.61 | 0.57 | 2.94 | 0.02 |
| Total Composite | Northeast Area | 92.67 | 0.28 | 1.93 | 0.01 |
| Overnight | Pacific Area | 95.12 | 0.27 | 1.08 | 0.01 |
| Two-Day | Pacific Area | 93.94 | 0.50 | 1.89 | 0.02 |
| Three-Day | Pacific Area | 90.32 | 0.53 | 2.62 | 0.02 |
| Total Composite | Pacific Area | 93.03 | 0.26 | 1.83 | 0.01 |
| Overnight | Southeast Area | 94.85 | 0.29 | 1.09 | 0.01 |
| Two-Day | Southeast Area | 90.32 | 0.54 | 2.04 | 0.02 |
| Three-Day | Southeast Area | 90.35 | 0.51 | 2.84 | 0.02 |
| Total Composite | Southeast Area | 91.77 | 0.28 | 2.09 | 0.01 |
| Overnight | Southwest Area | 95.25 | 0.26 | 1.08 | 0.01 |
| Two-Day | Southwest Area | 92.09 | 0.54 | 1.95 | 0.02 |
| Three-Day | Southwest Area | 91.12 | 0.55 | 2.66 | 0.02 |
| Total Composite | Southwest Area | 92.75 | 0.29 | 1.97 | 0.01 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

Response to DBP/USPS-268 (continued)

EXFC On-Time Service Performance by Performance Cluster, Quarter 3 FY 2006

| Service Standard | | Destination Percent | Destination +/- Range for | Destination Average Delivery | Destination +/- Range for |
|------------------|---------------------|---------------------|------------------------------|---------------------------------|------------------------------|
| Area | Performance Cluster | On Time | Percent On Time | Days | Average Delivery Days |
| Overnight | Western Area | 96.03 | 0.21 | 1.07 | 0.00 |
| Two-Day | Western Area | 93.31 | 0.41 | 1.92 | 0.01 |
| Three-Day | Western Area | 93.01 | 0.37 | 2.58 | 0.01 |
| Total Composite | Western Area | 94.13 | 0.21 | 1.93 | 0.01 |
| | | | | | |
| Overnight | Nation | 95.31 | 0.09 | 1.08 | 0.00 |
| Two-Day | Nation | 91.37 | 0.19 | 1.98 | 0.01 |
| Three-Day | Nation | 90.77 | 0.19 | 2.75 | 0.01 |
| Total Composite | Nation | 92.59 | 0.10 | 1.94 | 0.00 |

* Results reflect the new Performance Cluster/Area alignments. The Greensboro, Mid-Carolinas, and Greater South Carolina clusters are now aligned with the Capital Metro Area, and the Arizona and Nevada-Sierra clusters are now aligned with the Western Area.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document in accordance with Section 12 of the Rules of Practice and Procedure.

Brian M. Reimer

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September 15, 2006
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