

Postal Rate Commission  
Submitted 8/1/2006 4:30 pm  
Filing ID: 51641  
Accepted 8/2/2006

USPS-T-6  
REVISED

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON DC 20268-0001

POSTAL RATE AND FEE CHANGES, 2006

Docket No. R2006-1

DIRECT TESTIMONY OF  
RICHARD G. LOUTSCH  
ON BEHALF OF  
UNITED STATES POSTAL SERVICE

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## LIST OF ASSOCIATED LIBRARY REFERENCES

The following library references are associated, in whole or in part, with my testimony. Where a library reference is associated in part with my testimony, those portions so associated are indicated.

USPS-LR-L-49	Explanation of Cost Reductions, Other Programs, and Corporatewide Activities (Sections 1B, 2B, and 3)
USPS-LR-L-50	Rollforward Expense Factors

Direct Testimony  
of  
Richard G. Loutsch  
AUTOBIOGRAPHICAL SKETCH

1 My name is Richard G. Loutsch. I am a financial analyst and the acting  
2 manager of Financial Forecasting for the United States Postal Service. As acting  
3 manager of Financial Forecasting, I am a direct report to the Manager of  
4 Corporate Financial Planning responsible for a variety of financial analysis,  
5 planning and forecasting matters.

6

7 Postal Related Experience

8 My initial postal experience was as a part time carrier from late 1967 through the  
9 spring of 1969 while attending college. After completing military service, college,  
10 and working in several positions in private industry, I returned to the Postal  
11 Service in 1980. From 1980 to 1985, I held several Headquarters accounting  
12 staff positions including senior accountant, accounting officer, and culminating in  
13 the position as general manager, National and International Accounting Division  
14 from 1984 until my departure to private industry in April 1985. In these  
15 accounting positions, I was responsible for a variety of accounting and systems  
16 related tasks including the development of the workers' compensation accruals,  
17 development of rate case testimony and documentation, accounting systems  
18 planning and definition efforts, and international accounting. In 1998 I returned to  
19 the Postal Service as a contractor with IPFC, Inc. I was primarily engaged in  
20 financial analysis and other support efforts for the Postal Service's transportation,  
21 accounting and pricing functions. Additionally, I was assigned to several projects  
22 with other government agencies dealing with financial control processes and  
23 research and development product selection evaluations. I returned to the Postal  
24 Service in my current position as a financial analyst in late 2003.

25

26 Postal Rate Case Experience

27 I sponsored testimony in the Docket No. R84-1 concerning the estimation  
28 of workers' compensation liabilities and expenses and the modifications to the

1 estimation model. In Docket Nos. R2000-1 and R2001-1 as a postal contractor, I  
2 provided financial analysis support for the development of Special Services and  
3 Express Mail pricing proposals. In Docket No. R2005-1, I provided financial  
4 analysis, documentation, and testimony development support to the revenue  
5 requirement witness. Also, as an independent consultant, I provided analysis  
6 support for an intervenor in Docket No. R90-1.

7

#### 8 Private Sector Experience

9 As an intern and after graduation from the University of Maryland in 1974,  
10 I was employed as an auditor with Arthur Andersen & Co. I was initially engaged  
11 in performance of audits of financial and non-profit institutions. I subsequently  
12 transferred to their Administrative Services division serving as a senior consultant  
13 specializing in the evaluation and development of construction project  
14 management and construction cost estimating processes in the railroad and  
15 electric utility industries. In early 1978, I left Arthur Andersen to accept the  
16 position as Director, Financial Analysis for the Public Broadcasting Service. In  
17 this position I was responsible for the annual budget, monthly analysis of  
18 performance against the budget, and program production cost analysis and audit.

19 In early 1979, I accepted a position as the Corporate Controller for a hotel  
20 management company headquartered in St. Martin, Netherlands Antilles that  
21 operated two hotels and a car rental company on St. Martin, a resort reservation  
22 company in New York City, and a resort management company located in  
23 Hollywood, Florida.

24 Upon leaving the Postal Service in the spring of 1985 and until 1989, I  
25 served as the Director, Information Resources Management for the Government  
26 Information Systems Division of Planning Research Corporation. In this position  
27 I was responsible for the development and operation of the internal information  
28 systems and the internal network. From 1989 until 1998, I invested in, and was  
29 employed by, a small business, Museum Services Corporation, focused on the  
30 development, manufacturing, and sales of art conservation equipment primarily  
31 to government archives and museums around the world. My role at the company  
32 encompassed product development, procurement, contractor relations,

1 production, and sales. While at Museum Services, I was also engaged at various  
2 times as an independent consultant. In late 1998 I sold my interest in Museum  
3 Services and returned to government contracting with IPFC, Inc. where I was  
4 employed until returning to the Postal Service as an employee.

5

6 Education, Certification and Military Service

7 In 1974 I received a bachelor's degree in accounting from the University of  
8 Maryland, and I attended graduate courses in Public Financial Management at  
9 American University from 1984 to 1985. I am a Certified Public Accountant  
10 licensed in the State of Maryland. I served in the Air Force from 1969 until 1972  
11 as an aircraft radar and inertial navigation systems technician.

1 I. PURPOSE AND SCOPE OF TESTIMONY, GUIDE TO SUPPORTING  
2 DOCUMENTATION, AND ROADMAP  
3

4 My testimony presents the Postal Service's revenue requirement for the  
5 Test Year (TY).<sup>1</sup> This testimony was prepared in conformance with the  
6 Commission's Rules of Practice and Procedure to support the Postal Service's  
7 revenue requirement for the Test Year. The attached exhibits and the material  
8 included in Library References L-49 and L-50 supplement my testimony.

9 Exhibits A through P are at the end of my testimony and are preceded by  
10 an index of Exhibits. These exhibits provide the summary components of the  
11 revenue requirement. Library Reference L-49, "Explanation of Cost Reductions,  
12 Other Programs, and Corporatewide Activities," supplies the narrative  
13 descriptions and fundamental estimating elements of the cost reduction program  
14 savings, other programs expense, and corporatewide activities expense built into  
15 the revenue requirement. I am sponsoring sections 1B, 2B, and 3 of Library  
16 Reference L-49 while Sections 1A and 2A of LR-L-49 are being sponsored by  
17 witness McCrery (USPS-T-42). Library Reference L-50, "Rollforward Expense  
18 Factors," supplies the detailed calculations underlying the revenue requirement.  
19 My testimony is organized into the four additional chapters described below.

20 Chapter II, entitled "Summary of Financial and Operating Results and  
21 Current Financial Condition," describes (1) financial and operating results over  
22 the last ten years, and (2) the current financial condition of the Postal Service.  
23 This chapter reflects the developing deterioration in the Postal Service's financial  
24 position between the base year and the test year on a before rates basis. The  
25 material presented supports the proposed level of rate increases consistent with  
26 management's goals of maintaining the Postal Service's current financial position  
27 and breaking even over time, minimizing additional debt, and supporting the  
28 Postal Service's capital program.

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<sup>1</sup> The various fiscal or other periods discussed in this testimony include the following:  
The Test Year (FY 2008) - October 1, 2007 to September 30, 2008  
Fiscal Year 2007 - October 1, 2006 to September 30, 2007  
Fiscal Year 2006 - October 1, 2005 to September 30, 2006  
The Base Year (FY 2005) - October 1, 2004 to September 30, 2005



1 Chapter III, entitled "Test Year Revenue Requirement," (1) describes the  
 2 specific sources of the changes in Postal Service costs which are included in the  
 3 revenue requirement, (2) identifies the assumptions used to project cost  
 4 increases, and (3) defines the change in the revenue requirement by cost  
 5 segment. This chapter also presents management's rationale for selecting the  
 6 provisions for contingencies.

7 Chapter IV, entitled "Revenues Before and After Rates," describes the  
 8 level of revenue anticipated during the Test Year on a before-rates and after-  
 9 rates basis, assuming implementation of new rates on May 6, 2007. This chapter  
 10 unifies the analyses of the revenue estimates by combining a discussion of the  
 11 revenue anticipated from mail and special services with a discussion of  
 12 anticipated revenues from appropriations and investment income.

13 In Chapter V, entitled "Test Year Revenue Deficiency," I calculate the  
 14 overall revenue deficiency and analyze the effect of the proposed rates on that  
 15 deficiency.

16 Witnesses providing input to the Revenue Requirement are identified in  
 17 Table I-1, below.

18 **Table I-1**  
 19 Witnesses Providing Input for the Revenue Requirement  
 20

<b>Providing Witness</b>	<b>Witness Number</b>	<b>Data/Information Provided</b>
Waterbury	USPS-T-10	Rollforward output reports
Milanovic	USPS-T-9	Reallocated Trial Balance account reallocations to cost component
Smith	USPS-T-13	Final adjustment piggyback factors
Page	USPS-T-23	Final adjustments
O'Hara	USPS-T-31	Revenue and volume
McCreery	USPS-T-42	Cost reduction program workhour savings and program costs included in USPS Library Reference L-49, Exhibit A,B, E, and F.
Pifer	USPS-T-18	Non-volume workload weighting

21  
 22 Witnesses utilizing the Revenue Requirement output information are  
 23 identified in Table I-2, on the next page.

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**Table I-2**  
Witnesses Utilizing Revenue Requirement Data

Using Witness	Witness Number	Data/Information Provided
Waterbury	USPS-T-10	<ul style="list-style-type: none"> <li>▪ Rollforward model expense factors</li> <li>▪ Workyear mix adjustment</li> <li>▪ Program cost savings</li> </ul>
O'Hara	USPS-T-31	<ul style="list-style-type: none"> <li>▪ Interest income</li> <li>▪ Investment income</li> <li>▪ Other income</li> <li>▪ Appropriation revenue</li> <li>▪ Escrow</li> <li>▪ Total revenue requirement</li> </ul>
Smith	USPS-T-13	<ul style="list-style-type: none"> <li>▪ Depreciation expense</li> <li>▪ Productive hourly wage rates</li> <li>▪ Cost reduction program savings and costs</li> <li>▪ Non-volume workload space factors</li> <li>▪ Global Insight rental cost index</li> </ul>
Mayes	USPS-T-25	<ul style="list-style-type: none"> <li>▪ Productive hourly wage rates</li> </ul>
Abdirahman	USPS-T-22	
Stevens	USPS-T-19	
Miller	USPS-T-20	
Page	USPS-T-23	
Cutting	USPS-T-26	
Talmo	USPS-T-27	
Van-Ty-Smith	USPS-T-11	

5

6           There were several methodological changes to the revenue requirement  
7 estimation process that are listed in Appendix 7 of Library Reference L-50.  
8 These changes include a change in the method used to estimate the workers'  
9 compensation expense, which is described at Chapter VI d of Library Reference  
10 L-50 and in Chapter III of this testimony. Also, the calculation of annuitant COLA  
11 expense was eliminated since the calculation is no longer relevant, and a  
12 separate estimate of the Annuitant Health Benefits has been included to replace  
13 the calculation formerly included as part of the annuitant COLA worksheet.  
14 Third, the unit cost workbook has been reformatted to simplify the presentation  
15 and data input. Finally, the workyear mix for rural carriers has been consolidated  
16 with the workyear mix calculations for other employee groups.

1           There are no material methodological differences between the Postal  
2 Service revenue requirement estimation process and that used for the PRC  
3 version of the revenue requirement. The differences between the two revenue  
4 requirements result from the application of volume workload factors used in the  
5 rollforward model, the workyear mix adjustment, and the final adjustments.

1       II.       SUMMARY OF FINANCIAL AND OPERATING RESULTS AND  
2               CURRENT FINANCIAL CONDITION  
3

4               In this chapter, I discuss the Postal Service's financial results and changes  
5 in the financial condition since Fiscal Year (FY) 1996, and include projected  
6 financial results for the base year and the three estimated years underlying this  
7 case, interim years FY 2006 and FY 2007, and the test year FY 2008. Unless  
8 otherwise noted, the historical data used in this analysis are drawn from the  
9 Audited Financial Statements of the United States Postal Service for Fiscal Years  
10 1996 through 2005.

11              The Postal Service's financial condition has followed an uneven path over  
12 the last ten years. It experienced noteworthy financial success in the early part  
13 of this period; suffered losses driven by external events in the middle part of the  
14 period; and ended the period with financial success driven by Postal Civil Service  
15 Retirement System Funding Reform Act of 2003 (Public Law 108-18) and cost  
16 reductions related to the initiatives described in the *Transformation Plan, April*  
17 *2002*. However, Public Law 108-18 imposed on the Postal Service new and  
18 continuing financial obligations in the form of its escrow requirement. The  
19 introduction of the escrow requirement in FY 2006 was the basis for Docket No.  
20 R2005-1, and the continuing escalation of this requirement will impact postal  
21 finances for the foreseeable future.

22              Table 1 shows the Postal Service's financial performance, equity position,  
23 capital outlays, and debt balances over the last ten years. In the first part of the  
24 ten-year period, from FY 1996 through FY 1999, the Postal Service experienced  
25 low, but increasing cost inflation, combined with volume growth in both First-  
26 Class Mail and Standard Mail, resulting in net incomes. Net income began to  
27 decline in FY 1998 due to inflationary pressure on compensation and benefits  
28 costs, particularly benefits costs, leading to a small net loss in FY 2000.

29              New rates were implemented in both FY2001 and FY2002. There were  
30 also several extraordinary negative events beyond the Postal Service's control,  
31 including the terrorist attacks on September 11, 2001, the subsequent anthrax  
32 attacks, and a recession. Additionally, a shift in modes of communication  
33 emphasizing the Internet and other electronic alternatives to the mail

1 accelerated. The combined result was that in FY 2001 First-Class Mail volume  
 2 growth stagnated and began to decline in FY 2002. This combination of trends  
 3 resulted in net losses in those years, even with the new rates.

4 **Table 1**

5 Postal Service Net Income/(Loss), Equity, Capital Outlays, and Debt  
 6 FY 1996 - FY 2005  
 7 (See Exhibit USPS-6I)  
 8 (\$ Millions)

Period	Net Income/(Loss)	Cumulative Net Income/(Loss)	Equity <sup>2</sup>	Capital Outlays	Debt
FY 1996	1,567	(5,658)	(2,624)	2,340	5,906
FY 1997	1,264	(4,394)	(1,360)	3,233	5,861
FY 1998	550	(3,844)	(810)	3,055	6,413
FY 1999	363	(3,481)	(447)	3,917	6,913
FY 2000	(199)	(3,680)	(646)	3,337	9,313
FY 2001	(1,680)	(5,360)	(2,326)	2,961	11,315
FY 2002	(676)	(6,036)	(3,002)	1,705	11,115
FY 2003	3,868	(2,168)	866	1,314	7,274
FY 2004	3,065	897	3,931	1,685	1,800
FY 2005	1,445	2,342	5,376	2,317	0

9

10 From FY 2003 through FY 2005, the Postal Service generated \$8,378  
 11 million of net income and finished FY 2005 with \$2,342 million of cumulative net  
 12 income since reorganization. Mail volume growth in FY 2004 and FY 2005, the  
 13 enactment of the Public Law 108-18, and productivity improvement were the  
 14 prime contributors to this improved financial performance. Public Law 108-18  
 15 temporarily (FY 2003-FY 2005) lowered Postal Service funding of its Civil Service  
 16 retirement obligations to prevent continued over-funding of these obligations.  
 17 However, for FY 2006, this same law requires that the difference between the  
 18 corrected funding levels for Civil Service retirement obligations and the over-  
 19 funding levels be treated as an "escrow expense." The escrow expense must be  
 20 funded by the Postal Service, thus creating annual expenses equivalent to those  
 21 prior to enactment of Public Law 108-18. The cash flow resulting from the FY  
 22 2003-FY 2005 net incomes, combined with historically low capital outlays in FY  
 23 2002-FY2004, provided the financial resources needed to eliminate debt by the  
 24 end of FY 2005.

<sup>2</sup> Equity includes capital contributions of the United States government of \$3,034 million.

1           The positive financial performance over the last three years is not  
2 expected to continue, as several trends will adversely impact financial  
3 performance in the coming years. These trends include continuing electronic  
4 diversion, challenges capturing cost reductions, continued inflationary pressure  
5 on salaries and benefit cost for employees, continued increases in retiree health  
6 benefit costs, and escalation of the escrow expense. In addition to these trends,  
7 the Postal Service must also maintain and expand its delivery network to meet  
8 the universal service obligation.

9           These trends have influenced Postal Service financial performance for FY  
10 2006, compared to the test year projections in Docket No. R2005-1,<sup>3</sup> as shown in  
11 my Exhibit 6J, page 1 of 8. The impact of recent trends is illustrated by  
12 comparing the estimated results for the FY 2006 test year in Docket No. R2005-1  
13 with the forecast results in this case. In addition to \$819 million projected  
14 reduction in revenues due to the delayed implementation of rates from October 1,  
15 2005 to January 8, 2006, recognized in Docket No. R2005-1, costs have  
16 increased by \$1.6 billion. This cost increase is primarily a result of increased  
17 COLAs (cost of living adjustments), lower-than-planned productivity  
18 improvements, and increasing fuel and energy related costs, exacerbated by oil  
19 and natural gas shortages resulting from hurricanes Katrina and Rita. While cost  
20 reduction efforts will continue, they will only partially mitigate the negative effects  
21 of the above cost trends. Therefore, after considering the escrow expense, I  
22 expect losses to begin in FY 2006, and to increase annually through the test year  
23 before rates. As illustrated in Table 2, the forecasted before rates losses after  
24 escrow will eliminate the FY 2005 cumulative net income by FY 2007, and there  
25 will be a significant increase in debt requirements.

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<sup>3</sup> See witness Tayman's testimony in Docket No. R2005-1, USPS-T-6, Exhibit USPS 6A.

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**Table 2**  
Postal Service Net Income/(Loss), Equity, Capital Outlays, and Debt  
Projected FY 2006 - FY 2008  
(\$ Millions)

Period	Net Loss, After Escrow	Cumulative Net Income/(Loss)	Equity	Capital Outlays	Debt
FY 2006	(2,095)	248	3,282	2,249	1,898
FY 2007 before rates	(3,289)	(3,041)	(7)	2,797	5,522
FY 2008 before rates <sup>4</sup>	(4,819)	(7,860)	(4,826)	3,066	11,285

5

6 Without a rate increase, the Postal Service is projected to incur combined  
7 net losses of \$10.199 billion for the period FY 2006 through FY 2008. This will  
8 result in cumulative net loss of \$7.860 billion and borrowing requirements that  
9 exceed the authorized annual debt limit in both FY 2007 and FY 2008.

10

11 A. Revenue and Volume Trends

12

13 Table 3 presents the year-to-year and average annual percentage  
14 increases in total actual revenue for the period FY 1996 to FY 2005, and revenue  
15 projected through FY 2008 BR. Using FY 1995 revenue as the base, annual  
16 revenues maintained a positive, but slowing, growth trend, increasing from  
17 \$54,509 million to \$69,993 million in FY 2005, for a total of \$15,484 million or a  
18 2.5 percent average annual growth rate over the last ten years. Over the last five  
19 years, revenues have increased \$5,412 million, for a 1.6 percent average annual  
20 growth rate. Revenue growth during the first four years of this period resulted  
21 mainly from increased volume. During the period FY 2001 through FY 2003,  
22 revenue growth was influenced by two rate increases. Revenue was again  
23 influenced primarily by volume growth in FY 2004 and FY 2005. Four of the  
24 lowest annual growth rates occurred over the last five years, and the projected  
25 before rates revenue growth is expected to continue this pattern after the  
26 improvement in FY 2006 that arose primarily from the Docket No. R2005-1 rate  
27 increases.

27

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<sup>4</sup> Excludes contingency.

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**Table 3**  
Comparison of Annual Percent Change in Revenue for the Ten Years  
FY 1995 - FY 2008  
(\$ Millions)

Period	Revenue <sup>5</sup>	% Chg.
FY 1995	54,509	
FY 1996	56,544	3.7
FY 1997	58,331	3.2
FY 1998	60,117	3.1
FY 1999	62,755	4.4
FY 2000	64,581	2.9
FY 2001	65,869	2.0
FY 2002	66,688	1.2
FY 2003	68,764	3.1
FY 2004	69,029	0.4
FY 2005	69,993	1.4
FY 2006 estimated	72,147	3.1
FY 2007 before rates estimated	72,748	0.8
FY 2008 before rates, estimated	73,568	1.1
	Revenue <sup>6</sup>	Average Annual Increase
Ten-Year Increase	15,484	2.5%
Five-Year Increase	5,412	1.6%
FY 2005-Test Year	3,575	1.7%

5

6

As illustrated in Table 4, First-Class Mail volume peaked in FY 2001 and declined through FY 2004. Despite recent strengthened economic growth, and after a small volume increase in FY 2005, First-Class Mail volume is expected to begin declining again in FY 2006. This overall declining trend results primarily from electronic diversion.

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Historically, the Postal Service has relied on First-Class Mail and its continued growth as a primary source of contribution to support the universal service requirement. The stagnation and decline of First-Class Mail will have a significant impact on the Postal Service's ability to support both the operation of the existing distribution and delivery network and future network expansion, thereby placing continued upward pressure on postal prices.

<sup>5</sup> Includes interest income and appropriations.

<sup>6</sup> Includes interest income and appropriations.



**Table 4**  
 Summary of First-Class and Standard Mail Volume  
 FY 1996 - FY 2008

Period	Total Mail Volume	First-Class		Standard Mail	
		Volume	% Total	Volume	% Total
FY 1996	183,440	98,216	53.5%	71,686	39.1%
FY 1997	190,888	99,660	52.2%	77,254	40.5%
FY 1998	197,943	100,434	50.7%	82,508	41.7%
FY 1999	201,644	101,937	50.6%	85,662	42.5%
FY 2000	207,882	103,526	49.8%	90,057	43.3%
FY 2001	207,463	103,656	50.0%	89,938	43.4%
FY 2002	202,822	102,379	50.5%	87,231	43.0%
FY 2003	202,185	99,059	49.0%	90,492	44.8%
FY 2004	206,106	97,926	47.5%	95,564	46.4%
FY 2005	211,743	98,071	46.3%	100,942	47.7%
FY 2006 estimated	212,296	95,866	45.2%	103,677	48.8%
FY 2007 before rates estimated	212,936	93,561	43.9%	106,755	50.1%
FY 2008 before rates, estimated	216,242	92,551	42.8%	110,839	51.3%

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Standard Mail volume exceeded the level of First-Class Mail volume for the first time in FY 2005. Continued Standard Mail volume growth is projected through FY 2008 before rates, as a result of the positive economic outlook and the continuing strength of this medium in direct marketing channels. But growth in contribution from Standard Mail volume on a piece-for-piece basis does not offset the contribution lost as a result of the decline in First-Class Mail volumes. Additionally, as the Postal Service relies more heavily on Standard Mail as a source of contribution to support the delivery network, Postal finances will become more vulnerable to business cycles.

11

Significant declines in Priority Mail volumes were experienced from FY 2001 through FY 2004. In FY 2005, Priority Mail volume increased and is expected to continue to increase through the test year before rates. Similarly, Express Mail volume increased in FY 2005 after four years of volume losses. Volume losses are expected to resume beginning in FY 2006 and continue through the test year before rates. Periodicals volumes have also declined since 2001 and are expected to continue to decline through FY 2007. Package Services volume growth has varied over the last five years and this classification is expected to exhibit moderate growth over the forecast period.

19

1           Without a rate increase, the limited growth in volumes and revenues for  
2 the period from FY 2006 through FY 2008 will not produce sufficient incremental  
3 contribution to fund expected postal cost inflation and maintenance and  
4 expansion of the postal delivery network.

5

#### 6 B. Expense Trends

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8           As illustrated in Table 5, total expenses have increased \$15,809 million,  
9 resulting in a 2.7 percent average annual growth rate from the FY 1995 base  
10 period through FY 2005. Expense growth slowed to an average 1.1 percent  
11 annual rate over the last five years due primarily to: (1) reductions in retirement  
12 expense beginning in FY 2003, resulting from Public Law 108-18; (2) reduced  
13 volume workload in FY 2002 and FY 2003 after the September 11, 2001 terrorist  
14 attacks, the subsequent anthrax attacks, the recession, and the FY 2001 and  
15 FY2002 rate increases; and (3) cost reductions. The passage of Public Law  
16 108-18 reduced postal costs between FY 2003 and FY 2005, and will  
17 substantially increase costs in FY 2006 and future years. When expense growth  
18 is adjusted to omit the reduction in retirement expense during FY 2003 through  
19 FY 2005, the longer-term expense trend is more clearly illustrated with ten-year  
20 annual growth averaging 3.1 percent and five-year growth averaging 2.0 percent.

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**Table 5**  
Comparison of Annual Percent Change in  
Expense for the Ten Years  
FY 1995 - FY 2008  
(\$ Millions)

Period	Expense <sup>7</sup>	% Change	Expenses Without P.L. 108-18 Savings	% Change
FY1995	52,739		52,739	
FY 1996	54,977	4.2	54,977	4.2
FY 1997	57,066	3.8	57,066	3.8
FY 1998	59,567	4.4	59,567	4.4
FY 1999	62,392	4.7	62,392	4.7
FY 2000	64,780	3.8	64,780	3.8
FY 2001	67,549	4.3	67,549	4.3
FY 2002	67,364	(0.3)	67,364	(0.3)
FY 2003	64,896	(3.7)	68,377	1.5
FY 2004	65,964	1.6	68,677	0.4
FY 2005	68,548	3.9	71,356	3.9
FY 2006 estimated	74,242	8.3	74,242	4.0
FY 2007 before rates estimated	76,037	2.4	76,037	2.4
FY 2008 before rates, estimated	78,387	3.1	78,387	3.1
	Expense	Average Annual Increase	Expense	Average Annual Increase
Ten-Year Increase	15,809	2.7%	18,617	3.1%
Five-Year Increase	3,768	1.1%	6,576	2.0%
FY 2005-Test Year	9,839	4.6%	7,031	3.2%

6

1. Escrow Expense

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8

Public Law 108-18 has a significant effect on the requirement to increase postal rates and fees. As discussed in the Docket No. R2005-1 revenue requirement testimony,<sup>8</sup> Public Law 108-18 changed the way the Postal Service funds Civil Service Retirement System (CSRS) obligations and altered the related schedules for payments to the Civil Service Retirement and Disability Fund (CSRDF). The law recognized that postal ratepayers would ultimately over-fund the Postal CSRS pension obligations by \$105 billion, if the then-current funding mechanisms continued in place.

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Public Law 108-18 remedied the over-funding by transferring, from the United States Treasury to Postal Service ratepayers, approximately \$27 billion in

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<sup>7</sup> Includes interest expense.

<sup>8</sup> Docket No. R2005-1, witness Tayman, USPS-T-6, page 9-12.

1 CSRS obligations, retroactive to 1971, related to current and former employees'  
2 military service. If the military service obligation had not been transferred, the  
3 Postal Service would have had fully funded its CSRS obligations and no further  
4 employer payments to CSRS would have been required. Public Law 108-18  
5 established two mechanisms for continued payments into the fund. First, the  
6 Postal Service is required to continue to pay the CSRS employer contribution  
7 using a "normal cost contribution rate"<sup>9</sup> based on dynamic assumptions.<sup>10</sup>  
8 Dynamic normal cost based contributions are designed to fully fund the CSRS  
9 pension benefit obligation allocable to the current year of service. This provision  
10 increased the employer normal cost contribution for CSRS participants from 7.0  
11 percent (based on static assumptions<sup>11</sup>) to 17.4 percent (based on dynamic  
12 assumptions) of current CSRS employee base wages. (The employee  
13 contribution remains at 7.0 percent.) Second, the law established a  
14 supplemental liability that represents the estimated excess of the actuarial  
15 present value of Postal Service CSRS obligations over the fund balance and  
16 future normal cost payments, including earnings on those payments. The Postal  
17 Service is required to amortize the supplemental liability in a manner that will  
18 liquidate the liability by September 30, 2043. The supplemental liability was  
19 calculated to be \$4.2 billion at September 30, 2004, and annual supplemental  
20 liability amortization payments were \$290 million in FY 2005. The supplemental  
21 liability amount is recalculated by the Office of Personnel Management (OPM)  
22 each year and reported in June of the following year.

23 In addition to the above payments, Public Law 108-18 defines "savings" as  
24 the annual difference between what the Postal Service would have paid annually  
25 into the CSRDF prior to Public Law 108-18 and the amount paid after application  
26 of the new funding provisions of the law.<sup>12</sup> The "savings" represent the projected  
27 annual Postal Service over-funding of CSRS pension obligations under the

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<sup>9</sup> Normal cost contribution rate is the contribution rate as a percentage of base wages required to fund pension benefits earned for the current year of service.

<sup>10</sup> Dynamic assumptions include interest earnings on pension fund assets, wage inflation, and benefit inflation.

<sup>11</sup> Static assumptions only include interest earnings on pension fund assets. No assumptions are included for either future wage or benefit inflation.

<sup>12</sup> See Exhibit 6O for computation of "savings" for FY 2003-FY 2008.

1 former law. The overfunding described as “savings” is in addition to the new  
 2 obligations and costs related to the funding the military service credit that was  
 3 transferred from the Treasury to the Postal Service under this law. The annual  
 4 ”savings” related to Public Law 108-18 from FY 2003 through FY 2015 are  
 5 summarized in Table 6 and the full schedule of “savings,” as estimated by OPM,  
 6 is included at Library Reference L-50, Chapter VI h. The annual “savings” or  
 7 escrow amount is expected to increase through FY 2024, when the annual  
 8 amount peaks at \$7,601 million.

9 The escrow expense will have a significant effect on financial performance  
 10 in the future. As discussed in Docket No. 2005-1, the escrow expense is a  
 11 legislated expense, over which management has no control, and provides no  
 12 economic benefit to the Postal Service. The amount of the escrow expense is  
 13 arbitrarily determined, in the sense that it represents the difference between the  
 14 funding requirement relating to a legitimate estimate of Postal Service’s CSRS  
 15 obligations and an estimate of these obligations that was determined to be  
 16 substantially in error.

**Table 6**

Summary of CSRS “Savings” and Escrow Funding Requirements  
 (See Exhibit USPS-6O)  
 (\$ Millions)

Year	“Savings” Amount
FY 2003	3,481
FY 2004	2,713
FY 2005	2,862
FY 2006	2,993
FY 2007	3,262
FY 2008	3,588
FY 2009	3,800
FY 2010	4,125
FY 2011	4,486
FY 2012	4,723
FY 2013	5,124
FY 2014	5,523
FY 2015	5,616

21  
 22 From FY 2003 through FY 2005, the “savings” were not required to be  
 23 escrowed. Rather, the reductions in the annual payments to the Civil Service  
 24 Retirement and Disability Fund (CSRDF) reduced postal expenses. thereby  
 25 producing substantial net incomes in each of the three years. The net incomes

1 provided the cash necessary to liquidate Postal Service debt and hold rates  
2 steady.

3 The continuing effect of Public Law 108-18 on Postal Service finances is  
4 summarized in Table 7, based on the above-referenced annual valuation  
5 prepared by OPM as of September 30, 2004, which is their most recent  
6 evaluation. The escrow expense will be funded for the first time in FY 2006. In  
7 FY 2007 and FY 2008, the escrow expense is estimated to escalate by \$269  
8 million and \$326 million, respectively.

9 **Table 7**

10 Future USPS Cost of Public Law 108-18  
11 (\$000,000)

	FY 2006	FY 2007	FY 2008	Total
Escrow Expense	2,993	3,262	3,588	9,843
Continuing CSRS Contribution <sup>13</sup>	1,576	1,467	1,350	4,394
Supplemental Liability Expense	290	290	290	870
Total Impact of PL 108-18	4,859	5,019	5,228	15,107
% of Before Rates Accrued Costs	6.5%	6.6%	6.7%	

12

## 13 2. Productivity

14 Management has continued to focus on improving productivity and  
15 efficiency in all areas of postal operations. These efforts have made FY 2005 the  
16 sixth consecutive year of productivity gains. During this period, Total Factor  
17 Productivity (TFP)<sup>14</sup> has increased an average of 1.7 percent<sup>15</sup> annually. These  
18 productivity gains are estimated to be equivalent to over \$6.8 billion in cost  
19 savings and allowed the reduction of career complement through attrition, from  
20 797,795 at the beginning of FY 2000 to 704,716 at the end of FY 2005.

<sup>13</sup> The continuing CSRS contribution is the Postal Service portion of the "Employee + Agency Contrib" listed on the OPM calculation. The amount is computed as 17.4/24.4 times the combined contribution. The 17.4 represent the Postal Service's contribution as a percentage of wages. The 24.4 represents the combined employer and employee contribution as a percentage of wages. See LR L50, Chapter VI h.

<sup>14</sup> TFP measures the change in the relationship between outputs, or workload, and all the resources used in producing these outputs. The main output is delivered mail and special services to an expanding delivery network. TFP calculations include inputs for all resources including labor, materials, transportation and capital investments.

<sup>15</sup> This average is a straight average based on TFP Annual percentage increases for FY 2000 through 2003 obtained from the Comprehensive Statement on Postal Operations, FY 2003, page 98. Those for FY 2004 and FY 2005 were obtained from Comprehensive Statement on Postal Operations, FY 2005, page 72.

1 As the Postal Service enters the seventh year of its productivity  
 2 improvement effort, identifying and capturing productivity gains becomes more  
 3 challenging. Recently, the Postal Service published the *Strategic Transformation*  
 4 *Plan, 2006-2010*. This plan calls for continued cost reduction efforts<sup>16</sup>. The  
 5 revenue requirement includes gross cost reductions of \$1,006 million in FY 2006,  
 6 \$1,197 million in FY 2007, and \$1,121 million in the Test Year. When the gross  
 7 cost reductions are offset with related Other Programs expenses<sup>17</sup>, the net cost  
 8 reductions are \$885 million for FY 2006, \$1,004 million in FY 2007, and \$1,004 in  
 9 2008, or \$2,939 million over the three year period. But even with these cost  
 10 reductions, expenses are expected to grow at an average annual rate of 4.6  
 11 percent from the end of the base year to the test year, and 3.2 percent if the  
 12 escrow “savings” were to be considered an expense in FY 2005.

13

14 3. Compensation and Benefits

15 Control of personnel costs is one of postal management’s greatest  
 16 challenges. Because personnel expenses account for about three-fourths of total  
 17 Postal Service expenses, they generally are the major expense driver of overall  
 18 financial performance. Table 8 displays compensation and benefits expenses  
 19 and the annual changes in compensation and benefits expense for the period FY  
 20 1996 - FY2005.

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**Table 8**  
 Compensation and Benefits Cost  
 FY1996 - FY2005  
 (\$ Millions)

Period	Total Operating Expense <sup>18</sup>	Compensation and Benefits	Compensation and Benefits Growth Percentage
FY 1996	53,113	42,676	1.8%
FY 1997	55,131	44,093	3.3%
FY 1998	57,786	45,596	3.4%
FY 1999	60,642	47,333	3.8%
FY 2000	62,992	49,532	4.6%
FY 2001	65,640	51,351	3.7%
FY 2002	65,234	51,557	0.4%
FY 2003	63,902	50,428	-2.2%
FY 2004	65,851	52,134	3.4%
FY 2005	68,283	53,932	3.4%

<sup>16</sup> See the testimony of witness McCrery, USPS-T-42, and Library Reference L-49.

<sup>17</sup> See Library Reference L-49.

<sup>18</sup> Operating expense excludes interest expense.

1 Postal Service workyear usage varies with changes in workload due to  
 2 changing volumes, delivery network growth and other non-volume workload,  
 3 changes in the number of workdays in a year, and management and cost  
 4 reduction programs to control costs (see Exhibit 6L). As illustrated in Table 9,  
 5 after moderate increases in the FY 1996 to FY 1999, workyears declined until FY  
 6 2005 due to volume losses, volume mix changes (as illustrated in Table 4,  
 7 Summary of First-Class and Standard Mail Volume ), and productivity gains.

**Table 9**

8 Postal Service Net Income and Compensation and Benefits Expense Growth  
 9 FY 1996 – FY 2005  
 10 (\$ Millions)  
 11

Period	Comp. and Benefits <sup>19</sup> (Millions)	Workyears <sup>20</sup>	Percent Change in Workyears	Percent Change in Total Mail Volume	Comp. and Benefits Per Workyear	Percent Change Cost per Workyear	CPI-W
FY 1996	42,676	887,546	2.0%	1.5%	48,083	-0.2%	2.8%
FY 1997	44,093	898,384	1.2%	4.1%	49,080	2.1%	2.7%
FY 1998	45,596	909,578	1.2%	3.2%	50,129	2.1%	1.4%
FY 1999	47,333	919,214	1.1%	2.4%	51,493	2.7%	1.9%
FY 2000	49,532	917,223	-0.2%	3.1%	54,002	4.9%	3.3%
FY 2001	51,351	899,351	-1.9%	-0.2%	57,098	5.7%	3.2%
FY 2002	51,557	860,309	-4.3%	-2.2%	59,928	5.0%	1.2%
FY 2003	50,428	832,312	-3.3%	-0.3%	60,588	1.1%	2.3%
FY 2004	52,134	820,157	-1.5%	1.9%	63,566	4.9%	2.2%
FY 2005	53,932	821,684	0.2%	2.7%	65,636	3.3%	3.4%

12

13 Removing the effect of workyear usage, compensation and benefits cost  
 14 per workyear exhibited moderate increases from 1996 through 1999, and these  
 15 favorable growth rates in compensation and benefits cost contributed to the  
 16 Postal Service's net incomes during those years. In FY 2000 and through FY  
 17 2002, compensation and benefits cost per workyear increases accelerated and  
 18 served as a major contributor to the net losses experienced in those years and  
 19 the need for the increased rates in Docket Nos. R2000-1 and R2001-1. The  
 20 effect of Public Law 108-18 significantly reduced the growth in cost per workyear  
 21 in FY 2003, but the growth trend in compensation and benefits cost returned in  
 22 FY 2004.

<sup>19</sup> Includes personnel related Servicewide Costs. Excludes travel and relocation costs.

<sup>20</sup> Docket No. R2005-1, witness Tayman (USPS-T-6, Table 8, page 14). FY 2005 from LR-L-50, Chapter III.



1 In six of the last eight years, compensation and benefits cost per workyear  
 2 increased at a rate exceeding that of inflation measured by the CPI-W. The  
 3 exceptions to this were in FY 2003, when the reduction in pension funding  
 4 requirements attributable to Public Law 108-18 resulted in a one-time reduction  
 5 in benefits costs, and in FY 2005, when the cost increase and the CPI were  
 6 roughly equal.

7 The overall increase in compensation and benefits is more heavily  
 8 influenced by increases in benefit costs. Table 10 separates compensation and  
 9 benefits expense by workyear into the two major components and provides the  
 10 CPI-W for comparative purposes. With the exception of FY 2003,<sup>21</sup> benefits cost  
 11 growth exceeded both compensation cost growth and CPI-W growth by a wide  
 12 margin from FY 1998 through FY 2005. The benefits cost increases resulted  
 13 from increases in health benefit premium expense for active and retired  
 14 employees, retirement programs' expense, workers' compensation costs, and  
 15 unemployment compensation expense.

16 **Table 10**  
 17 Compensation and Benefits Cost by Workyear  
 18 FY 1996 – FY 2005  
 19 (\$)

Period	Comp. and Benefits Per Workyear	Comp. per Workyear	% Chg	Benefits* per Workyear	% Chg	CPI-W
FY 1996	48,083	36,692	-0.7%	11,391	1.4%	2.8%
FY 1997	49,080	37,807	3.0%	11,274	-1.0%	2.7%
FY 1998	50,129	38,154	0.9%	11,975	6.2%	1.4%
FY 1999	51,493	39,040	2.3%	12,453	4.0%	1.9%
FY 2000	54,002	40,318	3.3%	13,684	9.9%	3.3%
FY 2001	57,098	42,229	4.7%	14,868	8.7%	3.2%
FY 2002	59,928	42,865	1.5%	17,064	14.8%	1.2%
FY 2003	60,588	44,627	4.1%	15,960	-6.5%	2.3%
FY 2004	63,566	46,181	2.0%	17,384	8.9%	2.2%
FY 2005	65,636	46,986	1.7%	18,650	7.3%	3.4%

\*Excludes interest on deferred retirement.

20 C. Debt

21 Table 11 displays the Postal Service's outstanding debt from FY 1996 to  
 22 FY 2005, and debt levels projected through the Test Year Before Rates. In  
 23 absolute terms and as a percentage of the statutory debt limit, the Postal

1 Service's debt declined substantially beginning in FY 2003. In FY 2003 through  
 2 2005 the Postal Service reduced debt by amounts exceeding the amounts set  
 3 forth in Public Law 108-18. In FY 2005, Public Law 108-18 indicates that the  
 4 "savings" should be used to hold postage rates unchanged and to reduce postal  
 5 debt. The Postal Service held rates constant until the beginning of calendar year  
 6 2006, and management decided in late September, 2005 to eliminate the  
 7 remaining debt.

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**Table 11**  
 Capital Outlays and Outstanding Debt  
 Debt as a Percentage of Statutory Ceiling  
 FY 1996 - FY 2006  
 (\$ Millions)

Period	Capital Outlays	Total Debt	Debt Limit	Percent Of Statutory Limit
FY 1996	2,340	5,906	15,000	39.4%
FY 1997	3,233	5,861	15,000	39.1%
FY 1998	3,055	6,413	15,000	42.8%
FY 1999	3,917	6,913	15,000	46.1%
FY 2000	3,337	9,313	15,000	62.1%
FY 2001	2,961	11,315	15,000	75.4%
FY 2002	1,705	11,115	15,000	74.1%
FY 2003	1,314	7,274	15,000	48.5%
FY 2004	1,685	1,800	15,000	12.0%
FY 2005	2,317	0	15,000	0.0%
FY 2006, estimated	2,249	1,898	15,000	12.7%
FY 2007, before rates, estimated	2,797	5,522	15,000	36.8%
FY 2008 before rates, estimated	3,066	11,285	15,000	75.2%

14

15 Beginning in FY 2006, \$1.9 billion of borrowing will be required to fund a  
 16 portion of the capital investments. In FY 2007 \$3.6 billion of borrowing would be  
 17 required to finance capital investments and to fund operations. This level of  
 18 borrowing would exceed the statutory annual borrowing limits of \$2 billion for  
 19 capital improvements and \$1 billion for operating expenses.<sup>22</sup> In FY 2008, if  
 20 rates are not changed, Postal Service borrowing requirements would be \$5.8  
 21 billion, which would again exceed the annual limit.

(continued...)

<sup>21</sup> FY 2003 includes the initial effect of Public Law 108-18.

<sup>22</sup> Title 39, §2005.

1           Incurring debt to finance current operations transfers the funding of current  
2 year expenses to future years. During a time when First-Class Mail volumes are  
3 expected to continue to be stagnant or decline and in a period of rising interest  
4 rates and increases in other postal costs, repayments of funds borrowed to  
5 finance operations places an unreasonable claim on future revenues and an  
6 unfair burden on future ratepayers.

7

8 D.     Conclusion

9           In Table 63, I estimate that FY 2008 operations will result in a deficiency of  
10 \$5.830 billion before rates, after consideration of the provision for contingencies  
11 and a provision for the recovery of prior years' losses. The Postal Service should  
12 not allow a deficiency of this magnitude to occur. Instead, the Postal Service has  
13 sought an increase in rates. Without the proposed rate and fee increases, the  
14 Postal Service will find it impossible to fund ongoing operations or to finance  
15 expenditures critical to the future viability of the Postal Service. In light of the  
16 increasing costs which I discuss below, and my financial projections for the Test  
17 Year, I conclude that the only course of action that will allow the Postal Service to  
18 fulfill its obligations under the Postal Reorganization Act is to increase Postal  
19 Service revenues through a general increase in rates.

1 III. TEST YEAR REVENUE REQUIREMENT

2 The revenue requirement is developed by estimating changes from a  
3 Base Year in which costs and revenues are known. There are three periods  
4 involved in development of the revenue requirement: the Base Year (Fiscal Year  
5 2005), the Interim Years (Fiscal Years 2006 and 2007) and the Test Year (Fiscal  
6 Year 2008).

7

8 A. Summary of Test Year Cost Estimating Procedures

9

10 1. Base Year

11 The Base Year employed by me and by postal cost witnesses in this case  
12 is Fiscal Year 2005. Revenues, expenses, net income and balance sheet items  
13 developed throughout my testimony are consistent with those in the audited and  
14 published financial statements for that year.

15

16 2. Fiscal Years 2006, 2007 and the Test Year

17 Three estimated fiscal years, i.e., Fiscal Years 2006 and 2007, and the  
18 Test Year, will be treated separately in my testimony. Cost estimating  
19 procedures are applied to each of these years as necessary as direct steps in the  
20 development of Test Year costs.

21

22 3. Sources of change

23 Sources of change are classified as cost level, mail volume effect, non-  
24 volume workload effect, additional workday effect, cost reductions, other  
25 programs, corporatewide activities, servicewide costs, workyear mix adjustments  
26 and final adjustments. These sources of change were individually computed for  
27 purposes of explaining total cost differences between the Base Year, Fiscal  
28 Years 2006 and 2007, and the Test Year in order to establish the basis for the  
29 revenue requirement. My testimony explains the derivation of sources of change  
30 factors with the exception of mail volume, and final adjustments. The rollforward  
31 witness, witness Waterbury (USPS-T-10), utilizes sources of change factors to  
32 run the rollforward model. My Exhibit 6B contains rollforward model change

1 reports that summarize each of the sources of change for FY 2006, FY 2007, and  
2 the Test Year that result from the factors developed by me and other Postal  
3 Service witnesses. The total Test Year revenue requirement is determined by  
4 adding final adjustments,<sup>23</sup> the contingency, and the amount included to recover  
5 prior years' losses, to the amount reflected on the after rates rollforward model  
6 test year change report which has been adjusted for the workyear mix.<sup>24</sup>

7

8 a. Cost level

9 Estimating the increase in the cost of current year resources produces  
10 cost level changes for the subsequent year. Year-to-year price changes primarily  
11 consist of increases in the unit cost of personnel compensation and benefits and  
12 the cost of the previous year's level of non-personnel resources. As detailed in  
13 my Exhibit 6P, cost level changes in salaries are estimated to average 3.8% in  
14 FY 2006, 3.7% in FY 2007 and 2.5% in the test year. Cost level changes in  
15 benefits are estimated to average 5.1% in FY 2006, 5.0% in FY 2007 and 4.3%  
16 in the test year. The derivation of cost level factors is explained in detail in  
17 Chapters V, VI, and VII of Library Reference L-50.

18

19 b. Mail volume effect

20 Mail volume effect is cost change due to increases or decreases in mail  
21 volume and special services volume. Cost variability due to the mail volume  
22 effect is detailed in the testimony and workpapers of witness Waterbury (USPS-  
23 T-10).

24

25 c. Non-volume workload effect

26 These are cost changes that result from variation in measurable workload  
27 characteristics other than mail volume. For example, city carrier street costs vary  
28 with the number of possible deliveries. Significant non-volume workload factors

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<sup>23</sup> Final adjustments are calculated by other witnesses and summarized and sourced in witness Waterbury's Exhibit USPS-10B and my Library Reference L-50, Chapter XIV.

<sup>24</sup> Exhibits 6A, 6B, and 6N.

1 include the number of possible city deliveries, the numbers of rural boxes and  
2 route miles, and the amount of facilities square footage.

3 Additional delivery points are an important expense driver for the postal  
4 system. Between the base year and the end of the test year, the Postal Service  
5 will have added roughly six million new delivery points to its network. The Postal  
6 Service does not charge separately for existing or new delivery points. This is  
7 very different from other services, such as electric, gas, water, and local telecom,  
8 which generally have some sort of monthly access, hookup, or system charge.

9 Non-volume workload factors are summarized in Table 12. The  
10 computation of non-volume workload factors is explained in Chapter V d of  
11 Library Reference L-50. The application of these factors to Postal Service costs  
12 is explained in the testimony and workpapers of witness Waterbury (USPS-T-10).

13 **Table 12**  
14 Non-Volume Workload Factors  
15 % Change from Previous Year

	FY 2005	FY 2006	FY 2007	FY 2008
No. of Post Offices <sup>25</sup>	-0.4%	-0.4%	-0.3%	-0.3%
Possible City Deliveries	0.8%	0.6%	0.6%	0.7%
Rural Route Miles	1.6%	1.6%	1.6%	1.6%
Rural Route Boxes <sup>26</sup>	3.5%	3.6%	3.6%	3.5%
Rural Boxes & Route Miles <sup>27</sup>	2.7%	2.8%	2.8%	2.8%
Contract Stations	7.9%	7.7%	6.5%	7.3%
Cag L Post Offices	-7.8%	-6.3%	-5.4%	-6.5%
Facilities Sq. Footage (Leased)	0.2%	1.8%	1.9%	0.4%
Facilities Square Footage (Interior)	0.2%	0.6%	0.6%	0.5%

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17  
18 d. Additional workday effect

19 Some costs vary according to the number and composition of days in  
20 each fiscal year. For example, costs are higher on weekdays (except holidays)  
21 than Saturdays, and lowest on Sundays and holidays. The derivation of the  
22 additional workday factor is detailed in Chapter V m of Library Reference L-50  
23 and the application of these factors to Postal Service costs is explained in the  
24 testimony and workpapers of witness Waterbury (USPS-T-10). The number of  
25 days in each of the relevant years is shown in Table 13.

<sup>25</sup> Weighted by Postmaster salaries by class.

<sup>26</sup> The method for determining the number of rural boxes was changed in FY 2004.

<sup>27</sup> Weighted average.

1  
2

**Table 13**  
Analysis of Work Days by Fiscal Year

	FY 2005	FY 2006	FY 2007	Test Year
Weekdays	251	250	250	252
Saturdays	52	53	52	52
Sundays	52	52	53	52
Holidays	10	10	10	10
Workday Equivalent	297.20	296.93	296.34	298.20
Total Days	365	365	365	366

3

e. Cost reductions

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Numerous management-initiated cost reduction programs related to automation, materials handling, other equipment programs, and Breakthrough Productivity Initiatives (BPI) are currently in progress or planned, and will result in significant cost savings. Headquarters' financial and operating managers, with the assistance of Area, District, and Plant personnel, develop and implement plans for projects and activities aimed at reducing operating expenses.

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This category represents management's commitment to savings between the base year and the Test Year. The total cost reductions are \$1.006 billion in FY 2006 and \$1.197 billion in FY 2007 and \$1.121 billion in the test year. (Library Reference L-49). Total cost reductions, when offset by increases in related Other Program costs, below, are \$0.885 billion in FY 2006, \$1.004 billion in FY 2007, and \$1.004 billion in the test year (Library Reference L-49).

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Table 14 summarizes the impact of cost reduction programs in the interim years and the Test Year by cost segment. A summary of the major personnel cost related cost reduction programs and the calculation of the workyear and dollar cost savings is included in Library Reference L-50, Chapter Ve. Cost reductions by individual program are included in of Library Reference L-49, along with a narrative description of these programs and the basis for the resource savings.

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BPI cost savings are projected for supervisory costs between the Base Year and the Test Year and for other cost reduction programs when considered feasible by the program managers. Supervisory and professional/technical cost reductions for FY 2006 through the test year are related to BPI, and EAS reductions related to the EEO program reorganization in FY 2006 and the Human Capital Enterprise HR Shared Services effort in FY 2007 and FY 2008.

**Table 14**  
Cost Reductions  
(\$ 000)

C/S	Segment	FY 2006	FY 2007	Test Year Before Rates
2	Supervisors & Technicians	(34,775)	(72,012)	(79,847)
3	Clerks and Mailhandlers	(710,500)	(755,689)	(508,864)
6&7	City Delivery Carriers	(81,625)	(115,825)	(231,318)
8	Vehicle Service Drivers	(261)	0	0
10	Rural Carriers	(36,781)	(29,468)	(53,312)
11	Custodial and Maintenance Services	(25,897)	(48,221)	(16,608)
12	Motor Vehicle Service	(9)	(205)	(1,255)
14	Transportation	(102,289)	(157,233)	(220,362)
16	Supplies and Services	(9,985)	(15,025)	(9,135)
19	General Management Systems	(3,564)	(2,821)	(0)
	Total All C/S	(1,005,687)	(1,196,499)	(1,120,702)

Between specific cost reduction programs and BPI, the Postal Service identifies realizable cost savings for technical personnel and supervisors. Cost reduction program implementations and supervision of operations frequently require additional supervisory time and attention in order to capture cost savings, to maintain service, and to ensure operating efficiencies. Therefore, the Postal Service specifically examines a program's cost savings opportunities, including those relating to Cost Segment 2, rather than making assumptions that supervisor costs follow in lockstep with estimated changes in craft staffing levels. Most cost reduction programs result in changes to the work environment. While a supervisor may have less people to supervise in the new environment, other responsibilities related to the new equipment and/or a changed environment add to a supervisor's workload. There are also ongoing responsibilities that do not change as a result of fewer employees, e.g., budget, safety, operating performance data monitoring, and coordination of mail flows. While not directly related to specific programs, supervisory, technical, and administrative savings are being pursued via the BPI/LMI processes.

f. Other Programs

The Other Programs category includes changes in program related costs, as defined in Library Reference L-49. Corporatewide activities and Servicewide costs, which are discussed separately below, were, prior to Docket No. R2005-1, included in the Other Programs category.



1 The Other Program category now includes “programs” which have life  
 2 cycles, as opposed to “activities,” which tend to be less discretionary and  
 3 ongoing. Examples of the types of program costs included in this category are:  
 4 the offsetting cost increases associated with cost reduction programs; programs  
 5 costs for certain field related efforts that are not cost reduction programs, such as  
 6 the Bio-Hazard Detection System and the Ventilation and Filtration System for  
 7 Mail Processing Equipment; and other Headquarters’ administered programs.

8 Table 15 summarizes the impact of cost changes reflected as Other  
 9 Programs for the interim year and the Test Year by cost segment. Program  
 10 summaries are included in Library Reference L-50, Chapter V, and Library  
 11 Reference L-49 provides a narrative description of each amount included under  
 12 the Other Program column and the basis for the estimated cost change.

13 **Table 15**  
 14 Other Programs  
 15 (\$ 000)

C/S	Segment	FY 2006	FY 2007	Test Year Before Rates
2	Supervisors & Technicians	148	0	0
3	Clerks and Mailhandlers	41,121	120,491	57,920
6&7	City Delivery Carriers	40	0	0
10	Rural Carriers	2,559	446	0
11	Custodial and Maintenance Services	63,107	30,525	19,233
12	Motor Vehicle Service	2,512	74	0
13	Miscellaneous Local Operations	235	0	0
14	Transportation	43,800	0	0
15	Building Occupancy	(10,844)	(808)	3
16	Supplies and Services	(105,036)	956	0
17	Research and Development	(3,982)	2,614	0
18	Administrative and Area Operations	(25,475)	38,016	39,049
19	General Management Systems	5,592	0	0
20	Other Accrued Expenses	61,209	0	0
	Total All C/S	74,986	192,314	116,206

16  
 17 g. Corporatewide Activities

18 Corporatewide activities, summarized in Table 16, include the costs of  
 19 Headquarters and field service unit initiatives and activities. Corporatewide  
 20 activities generally tend to be less discretionary and ongoing, as opposed to  
 21 programs, which have a life cycle. Examples of costs included in corporatewide  
 22 activities are expedited mail supplies, advertising, mail transport equipment  
 23 purchases, telecommunications/network operations, corporate software,  
 24 debit/credit card fees, and stamp manufacturing.

1 FY 2006 Corporatewide Activities increase primarily as a result of planned  
 2 Headquarters' information technology costs related to network and system  
 3 enhancements, personnel costs related to the transfer of EEO staff from the  
 4 Districts to Headquarters, and increases related to Human Capital Enterprise HR  
 5 Shared Services program.

6 **Table 16**  
 7 Corporatewide Activities Cost Effects  
 8 (\$ 000)

C/S	Segment	FY 2006	FY 2007	Test Year Before Rates
11	Custodial and Maintenance Services	(3)	0	0
12	Motor Vehicle Service	(9)	0	0
13	Miscellaneous Local Operations	748	0	0
15	Building Occupancy	(11,970)	(3,975)	0
16	Supplies and Services	41,538	(0)	0
17	Research and Development	(1,334)	3,975	0
18	Administrative and Area Operations	(2,968)	0	0
19	General Management Systems	5,173	0	0
20	Other Accrued Expenses	(39)	0	0
	Total All C/S	31,136	(0)	0

9

10 h. Servicewide Costs

11 Servicewide costs, summarized at Table 17, include costs which cannot  
 12 be easily allocated to other segments. Such costs include depreciation, interest,  
 13 and service-wide personnel costs such as of Workers' Compensation costs,  
 14 Unemployment Compensation, Annuitant Health Benefits, and the Public Law  
 15 108-18 escrow cost introduced in FY 2006. A summary of these costs is located  
 16 in Library Reference L-50, Chapter Vj and I with detailed workpapers included at  
 17 Chapter VI.

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**Table 17**  
Servicewide Costs  
(\$ 000)

C/S	Cost Segment	FY 2006	FY 2007	Test Year Before Rates
18	Administrative and Area Operations	3,484,776	499,724	617,367
20	Other Accrued Expenses	119,110	138,846	319,120
	Total All C/S	3,603,886	638,570	936,487

**i. Workyear Mix Adjustments**

Workyear mix adjustments calculate the dollar impact of changes in the composition of workyears used in FYs 2006 through the Test Year. Changes in the workyear mix are estimated to result in higher personnel costs for FYs 2006 through the Test Year. These amounts are relative to the personnel costs that would have resulted if the workyear mix was assumed to remain the same in each estimated year as it was in FY 2005 (*i.e.*, the amount of personnel cost calculated by the rollforward model before this adjustment). Costs are adversely affected in FY 2006 by a reduction in transitional employees located at facilities other than Remote Encoding Centers and from reductions in mailhandler casuals. In the Test Year after rates it is assumed that clerk and mailhandler overtime decreases in response to the volume workload decline. The lower overtime offsets most of the other increases resulting from fewer transitional employees and casuals. The workyear mix adjustment is expected to result in net cost increases relative to FY 2005 costs for FYs 2006, 2007, and the Test Year Before Rates of \$103 million, \$198 million, and \$78 million, respectively, and a net cost increase for FY 2007 after rates of \$282 million and for the Test Year after rates of \$44 million.

The net impacts of the changes due to the workyear mix are reflected as an adjustment to the dollar estimates generated by the rollforward model for clerks, city carriers, and mailhandlers. No adjustment was made to Rural Carriers, because the previous trend towards more non-career bargaining employees has abated. The workyear mix adjustment is explained in greater detail in Chapter VIII of Library Reference L-50.

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**Table 18**  
Workyear Mix Expressed As a  
Percentage of Straight Time Workyears

	FY 2005 Actual	FY 2006 Estimate	FY 2007 Before Rates Estimate	Test Year Before Rates Estimate	FY 2007 After Rates Estimate	Test Year After Rate Estimate
<b>Clerks A-J</b>						
Career-Base	92.0%	92.6%	93.6%	92.7%	94.4%	93.0%
Career-Holiday	0.6%	0.7%	0.7%	0.7%	0.7%	0.7%
Casual	4.4%	4.4%	3.5%	4.4%	2.6%	4.1%
Transitional	3.0%	2.3%	2.2%	2.3%	2.3%	2.3%
Subtotal St. Time	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Overtime	9.9%	9.9%	9.8%	9.9%	9.8%	7.3%
<b>City Carriers</b>						
Career-Base	97.9%	97.9%	97.9%	97.9%	97.9%	97.9%
Career-Holiday	0.3%	0.3%	0.3%	0.3%	0.3%	0.3%
Casual	1.8%	1.8%	1.8%	1.8%	1.8%	1.8%
Transitional	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Subtotal St. Time	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Overtime	13.9%	13.9%	13.9%	13.9%	13.9%	13.9%
<b>Mail Handlers</b>						
Career-Base	90.0%	92.9%	93.3%	91.3%	94.1%	91.3%
Career-Holiday	1.1%	1.2%	1.2%	1.1%	1.2%	1.1%
Casual	8.8%	5.9%	5.5%	7.5%	4.7%	7.6%
Transitional	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Subtotal St. Time	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Overtime	16.3%	16.3%	16.2%	16.3%	16.2%	12.9%
<b>Rural Carriers</b>						
Career-Base	68.7%	68.7%	68.7%	68.7%	68.7%	68.7%
Non-career Barg.	28.3%	28.3%	28.3%	28.3%	28.3%	28.3%
Casual	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%

5

6

7 j. Final Adjustments

8 In order to reflect the cost changes due to certain volume trends at a finer

9 level of disaggregation than represented in the Cost and Revenue Analysis

10 (CRA) report, final adjustments were made. The final adjustments are

11 summarized in Table 19, below. The derivations of these and other adjustments

12 are explained in the testimony of witness Page (USPS-T-23) and are

13 summarized by cost segment in Chapter XIV of Library Reference L-50 and by

14 class of mail in the testimony of witness Waterbury (USPS-T-10).

15

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**Table 19**  
Final adjustments

C/S	Cost Segment	FY 2006	FY 2007	Test Year Before Rates	FY 2007 After Rates	Test Year After Rates
2	Supervisors & Technicians	(7,934)	(12,841)	(16,014)	(13,423)	(18,350)
3	Clerks and Mailhandlers	(53,917)	(86,924)	(104,802)	(85,787)	(111,900)
6&7	City Delivery Carriers	(19,387)	(31,830)	(37,118)	(38,626)	(57,710)
8	Vehicle Service Drivers	(1,315)	(2,011)	(3,129)	(1,995)	(3,416)
10	Rural Carriers	(5,896)	(10,008)	(39,371)	(15,305)	(26,178)
11	Custodial and Maintenance Services	(5,439)	(8,851)	(10,593)	(9,030)	(11,907)
14	Transportation	1,298	(3,043)	(8,695)	3,053	(28,518)
16	Supplies and Services	156	189	204	174	175
	Total All C/S	(92,433)	(155,319)	(219,518)	(160,940)	(257,803)
	Not Allocated to C/S	7,288	12,148	18,802	4,335	(3,640)
	Total	(85,144)	(143,171)	(200,717)	(156,604)	(261,443)

3

4 B. Specific Estimating Elements

5 In order to predict costs, known and reasonably certain cost changes are  
6 projected. In addition, estimates based on reasonable assumptions (for costs  
7 which will certainly change, but for which the rates of change are not precisely  
8 known) are made. Examples of known and reasonably certain cost changes are  
9 depreciation on existing plant and equipment and the effect of the major labor  
10 agreements now in place. Additional estimating procedures cover other salary  
11 and benefit and non-personnel cost changes, and general price increases.

12 1. Labor Contract

13 The provisions of existing labor contracts are used to estimate wage  
14 increases for FY 2006. Current labor contracts for all major bargaining units will  
15 expire in November 2006. Beginning in FY 2007, the effective change in wage  
16 rates are estimated, based on the Wages and Salaries for Private Industry (ECI)  
17 index, calculated on a September to September basis, minus one percent, with a  
18 one year lag. Also included is the carryover from FY 2006 related to the current  
19 contracts.

20 The derivation of a Test Year revenue requirement required that the  
21 financial impact of wage changes be estimated through FY 2008. The annual  
22 and effective base wage impacts driving personnel cost level increases are  
23 summarized in my Exhibit 6K. Additional details on the derivation of personnel  
24 unit cost changes, which include pay increases, lump sum payments, and cost of

1 living adjustments, can be found in Chapter VII of Library Reference L-50. The  
 2 wage and benefit costs estimated in developing the revenue requirement for the  
 3 Test Year are not intended to imply that these costs are reflective of specific  
 4 changes in wages and benefits which might result from arbitration or be  
 5 negotiated in the future.

6  
 7 2. Other Salary and Benefit Changes

8 Bargaining unit employees receive periodic longevity (step) increases that  
 9 affect their average compensation. Similarly, pay for performance increases,  
 10 incurred as pay increases and lump sum payouts, and other non-bargaining pay  
 11 increases, affect the average compensation of non-bargaining employees.

12 Estimated effects of these actions are included in appropriate cost level  
 13 computations and are detailed in Chapter VII of Library Reference L-50. The  
 14 step increase amounts are offset by savings from replacement of retirees at the  
 15 top end of the salary schedule with new hires who start at the lowest step of the  
 16 salary schedule. Estimated net step amounts for selected categories of  
 17 employees are shown in Table 20 below. The negative amounts for Clerks CAG  
 18 A-J Bargaining in FY 2006 and FY 2007 result from sufficient attrition from the  
 19 top step and the hiring of new personnel at the bottom step of the pay scale to  
 20 offset the impact of step increases.

21 **Table 20**  
 22 Step Increase Unit Costs Summary

	FY2006	FY 2007	Test Year
Clerks CAG A-J, Bargaining	(30.12)	(36.12)	\$30.79
City Carriers, Bargaining	73.77	86.20	\$172.67
Mail Handlers, Bargaining	25.98	78.80	\$177.83

23  
 24 Federal Employee Health Benefit premiums for covered active bargaining  
 25 unit employees and non-bargaining unit employees increased 7.9 percent for  
 26 bargaining employees and 7.0 percent for non-bargaining staff in January 2005.  
 27 In January 2006 premiums increased an estimated 6.6 percent for bargaining  
 28 and non-bargaining employees. Further increases of 7.0 percent, before the  
 29 impact of employee changes in plans, are estimated in January 2007 and 2008.

1 Cost level computations based on these assumptions are detailed in Chapter VII  
 2 of Library Reference L-50.

3

4 3. General Price Increases

5 The Postal Service is a significant purchaser of supplies for operations  
 6 and maintenance, and services such as transportation. Most cost level changes  
 7 for these items are based upon projections contained in the Global Insight<sup>28</sup>  
 8 CISSIM/Trendlong 1105, and USSIM/Control 1205. CPI-W estimates from  
 9 Global Insight served as the basis for computation of cost of living adjustments  
 10 (COLA) for FY 2006 under the existing labor agreements affecting bargaining  
 11 unit employees.

12 Major indices used in this case are summarized in Table 21. A more  
 13 detailed list of the indices used, along with the specific factors for FY 2006  
 14 through the Test Year, can be found in Chapter Vc Library Reference L-50.

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**Table 21**  
 Selected Global Insight Forecast Factors

	FY 2006	FY 2007	Test Year
CPI-W <sup>29</sup>	3.22	1.17	1.66
ECI <sup>30</sup>	2.23	3.05	3.18
Supplies & materials <sup>31</sup>	7.55	-3.31	-1.43

18

19 C. Revenue Requirement

20 The Test Year revenue requirement is presented in the same cost  
 21 segment format employed in the testimony of witness Waterbury (USPS-T-10).  
 22 The total revenue requirement is the sum of accrued costs for eighteen (18) cost  
 23 segments, plus workyear mix and final adjustments calculated outside the  
 24 rollforward model (see USPS Exhibit 6N), a provision for contingencies, and an  
 25 amount for recovery of prior years' losses in the before rates calculation. Test

<sup>28/</sup> Global Insight is a leading economic forecasting service. This service was formerly known as DRI/WEFA.

<sup>29</sup> CPI-W is the percent change from the previous year of the Consumer Price Index for all Urban Wage Earners & Clerical Workers

<sup>30</sup> ECI is the Employment Cost Index for Wages and Salaries, Private Industry. The ECI growth factors used in this testimony reflect the September index over the previous September index, applied to the subsequent year.

<sup>31</sup> The Producer Price Index for Intermediate Materials, Supplies, and Components from Global Insight USSIM/WPISOP2000 is used for estimating the cost change of Supplies and Materials.

1 Year revenue requirements before and after rates are:

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**Table 22**  
Test Year Revenue Requirement  
(\$ 000)

	Before Rates	After Rates
Total Cost Segments	78,387,266	76,743,176
Contingency Losses	783,873	767,432
Recovery of Prior Year Losses	226,792	0
Total Revenue Required	79,397,931	77,510,608

5

6 1. Accrued Costs

7 Costs for the eighteen (18) cost segments for the Base Year through the  
8 Test Year are:

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11

**Table 23**  
Total Cost Segments<sup>32</sup>  
(\$ 000)

	Amount	% Change
FY 2005	68,547,664	
FY 2006	74,241,921	8.3%
FY 2007 before rates	76,037,092	2.4%
Test Year before rates	78,387,266	3.1%
2007 after rates	75,665,541	1.9%
Test Year after rates	76,743,176	1.4%

12

13 A summary analysis of cost changes is presented here for each cost  
14 segment. Included in the analyses are specific reasons for significant cost  
15 increases or decreases. A brief description of the costs in each segment is  
16 provided.

17

18 a. Postmasters (Segment 1)

19 Costs of this segment for the Base Year through the Test Year are:

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22

**Table 24**  
Postmasters Cost  
(\$ 000)

	Amount	% Change
FY 2005	2,136,853	
FY 2006	2,260,823	5.8
FY 2007 before rates	2,363,914	4.6
Test Year before rates	2,482,694	5.0
2007 after rates	2,359,738	4.4
Test Year after rates	2,468,028	4.6

<sup>32</sup> Includes workyear mix and final adjustments. Excludes contingency and recovery of prior years' losses.



Costs of the segment are the personnel costs for the following employees:

- Postmasters
- District manager/postmasters of customer service districts
- Some Bulk Mail Center Managers
- Officers-in-Charge

Also included is the compensation and benefits for relief or replacement of postmasters. As reflected in Table 25, Postmaster costs are mainly impacted by cost level increases that result from estimated changes in salaries and benefits unit costs. More detailed postmaster personnel cost level assumptions and calculations can be found in Chapter VII of Library Reference L-50.

**Table 25**  
Significant Changes in Cost  
Postmasters  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	132,568	112,336	112,336	104,628
Mail Volume Effect	(2,268)	(2,813)	(6,995)	(6,157)
Non-Volume Workload Effect	(4,666)	(2,666)	(2,661)	(2,572)
Additional Workday Effect	(1,662)	(3,765)	(3,765)	12,391

b. Supervisors and Technical Personnel (Segment 2)

Costs for this segment for the Base Year through the Test Year are:

**Table 26**  
Supervisors and Technical Personnel Cost  
(\$ 000)

	Amount	% Change
FY 2005	4,107,156	
FY 2006	4,268,960	3.9
FY 2007 before rates	4,357,777	2.1
Test Year before rates	4,483,636	2.9
2007 after rates	4,333,816	1.5
Test Year after rates	4,400,619	1.5

Costs of this segment include the compensation and benefits of supervisors, professionals (non-bargaining, non-supervisory personnel), managers of Postal installations other than post offices, and some Bulk Mail Center managers. As reflected in Table 27, Supervisor costs are mainly

1 increased by cost level increases in salaries and benefits unit costs. These cost  
 2 increases are partially offset by mail volume changes and cost reduction  
 3 programs. For Fiscal Year 2006 through the test year, cost reductions are the  
 4 result of Breakthrough Productivity Initiatives (BPI) in the supervision of delivery  
 5 and mail processing functions, and reductions in administrative and support costs  
 6 due to the reorganization of the EEO field staff to Headquarters and the Human  
 7 Capital Enterprise HR Share Services programs. More detailed supervisor and  
 8 technical personnel cost level assumptions and calculations can be found in  
 9 Chapter VII of Library Reference L-50. Additional information on Segment 2 cost  
 10 reductions and other programs can be found in Library Reference L-49.

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**Table 27**  
 Significant Changes in Cost  
 Supervisors and Technical Personnel  
 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	211,486	178,124	178,124	162,795
Mail Volume Effect	(12,497)	(15,826)	(39,205)	(33,441)
Non-Volume Workload Effect	7,299	7,748	7,748	8,280
Additional Workday Effect	(1,922)	(4,309)	(4,309)	13,942
Cost Reductions	(34,775)	(72,012)	(72,012)	(79,847)
Other Programs	148	0	0	0
Final Adjustments	(7,934)	(12,841)	(13,423)	(18,350)

16

17

c. Clerks and Mail Handlers, CAG A through J Offices (Segment 3)

18

Costs for this segment for the Base Year through the Test Year are:

19

20

21

**Table 28**  
 Clerks and Mail Handlers, CAG A through J Offices  
 (\$ 000)

	Amount	% Change
FY 2005	18,861,014	
FY 2006	18,843,324	(0.1)
FY 2007 before rates	18,880,655	0.2
Test Year before rates	18,968,420	0.5
2007 after rates	18,800,648	(0.2)
Test Year after rates	18,381,036	(2.2)

22

23

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26

Costs of this segment include the personnel costs of clerks and mail  
 handlers at CAG A through J offices, including Processing and Distribution Plants  
 and Bulk Mail Centers. As reflected in Table 29, clerk and mail handler costs are  
 mainly increased by cost level increases resulting from estimated changes in

1 salaries and benefits unit costs, other programs and the workyear mix  
 2 adjustment. These effects are partially offset by cost reduction programs, final  
 3 adjustments, and mail volume changes. Cost reductions primarily relate  
 4 equipment programs including Automated Package Processing System, the  
 5 Integrated Dispatch and Receipts Systems, Flats Recognition Improvement and  
 6 the Flats Identification Code Sort programs, and the Letter Recognition  
 7 Enhancement Program. Also included as cost reductions are BPI savings and  
 8 the Periodicals Cost Reduction Initiative. More detailed clerk and mail handler  
 9 personnel cost level assumptions and calculations can be found in Chapter VII of  
 10 Library Reference L-50. Cost reductions and other programs are detailed in  
 11 Library Reference L-49.

12 **Table 29**  
 13 Significant Changes in Cost  
 14 Clerks and Mail Handlers, CAG A through J Offices  
 15 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	713,739	745,096	745,096	510,364
Mail Volume Effect	(108,589)	(126,805)	(292,788)	(246,059)
Non-Volume Workload Effect	2,114	2,265	2,265	2,418
Additional Workday Effect	(4,239)	(9,359)	(9,359)	29,726
Cost Reductions	(710,500)	(755,689)	(755,689)	(508,864)
Other Programs	41,121	120,491	120,491	57,920
Corporatewide Activities	0	0	0	0
Servicewide Costs	0	0	0	0
Workyear mix	102,576	196,915	281,755	42,751
Final Adjustments	(53,917)	(86,924)	(85,787)	(111,900)

16

17 d. Clerks - CAG K Offices (Segment 4)

18 Costs for this segment for the Base Year through the Test Year are:

19 **Table 30**  
 20 Clerks, CAG K Offices Cost  
 21 (\$ 000)

	Amount	% Change
FY 2005	5,974	
FY 2006	6,240	4.5
FY 2007 before rates	6,536	4.7
Test Year before rates	6,810	4.2
2007 after rates	6,494	4.1
Test Year after rates	6,673	2.8

22

23 Costs of this segment include the personnel costs for clerks assigned to  
 24 CAG K offices. As reflected in Table 31, CAG K Clerk costs are mainly impacted  
 25 by cost level increases which result from estimated changes in salaries and

1 benefits unit costs.

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**Table 31**  
Significant Changes in Cost  
Clerks, CAG K Offices  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	308	344	344	233
Mail Volume Effect	(39)	(41)	(84)	(73)
Additional Workday Effect	(3)	(6)	(6)	19

7

8 e. City Delivery Carriers (Segments 6&7)

9 Costs for this segment for the Base Year through the Test Year are:

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12

**Table 32**  
City Delivery Carriers Cost  
(\$ 000)

	Amount	% Change
FY 2005	15,673,637	
FY 2006	16,208,337	3.4
FY 2007 before rates	16,680,241	2.9
Test Year before rates	17,134,152	2.7
2007 after rates	16,600,691	2.4
Test Year after rates	16,848,941	1.5

13

14 Costs of this segment include the personnel costs of city delivery carriers.

15 As reflected in Table 33, City Carrier costs are mainly increased by cost level  
16 increases due to estimated changes in salaries and benefits unit costs and non-  
17 volume workload. City carrier cost level increases are due to the labor contract  
18 and to the Global Insight forecast for employee wages based on the Employment  
19 Cost Index for Wages and Salaries for Private Industry (ECI), calculated on a  
20 September to September basis, minus one percent for FY 2007 and FY 2008,  
21 applied with a one year lag. Non-Volume workload cost increases are delivery  
22 activities related to the expansion of the network. Cost level increases are offset  
23 by mail volume changes and cost reductions. Cost reduction savings are mostly  
24 due to Delivery Bar Code Sorter equipment and BPI as detailed in Library  
25 Reference L-49.

26 More detailed city carrier personnel cost level assumptions and  
27 calculations can be found in Chapter VII of Library Reference L-50.

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**Table 33**  
Significant Changes in Cost  
City Delivery Carriers  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	626,021	605,218	605,218	485,564
Mail Volume Effect	(28,864)	(36,625)	(109,405)	(91,965)
Non-Volume Workload Effect	45,061	47,936	47,936	51,987
Additional Workday Effect	(7,277)	(16,327)	(16,327)	53,028
Cost Reductions	(81,625)	(115,825)	(115,825)	(231,319)
Other Programs	40	0	0	0
Workyear mix	728	699	724	763
Final Adjustments	(19,387)	(31,830)	(38,626)	(57,710)

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f. Vehicle Service Drivers (Segment 8)

Costs for this segment for the Base Year through the Test Year are:

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**Table 34**  
Vehicle Service Driver Costs  
(\$000)

	Amount	% Change
FY 2005	607,259	
FY 2006	633,244	4.3
FY 2007 before rates	660,006	4.2
Test Year before rates	690,188	4.6
2007 after rates	651,141	2.8
Test Year after rates	661,811	1.6

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Costs of this segment include the personnel costs of Vehicle Service Drivers. As reflected in Table 35, Vehicle Service Driver costs are mainly impacted by cost level increases that result from estimated changes in salaries and benefits unit costs and changes in mail volume workload. More detailed vehicle driver personnel cost level assumptions and calculations can be found in Chapter VII of Library Reference L-50.

**Table 35**  
Significant Changes in Cost  
Vehicle Service Drivers  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	23,301	26,216	26,216	17,544
Mail Volume Effect	4,487	1,758	(7,123)	(7,126)
Non-Volume Workload Effect	0	0	0	0
Additional Workday Effect	(229)	(516)	(516)	1,672
Cost Reductions	(261)	0	0	0
Other Programs	0	0	0	0
Corporatewide Activities	0	0	0	0
Service-wide Costs	0	0	0	0
Workyear mix	0	0	0	0
Final Adjustments	(1,315)	(2,011)	(1,995)	(3,416)

g. Rural Carriers (Segment 10)

Costs for this segment for the Base Year through the Test Year are:

**Table 36**  
Rural Carrier Costs  
(\$ 000)

	Amount	% Change
FY 2005	5,598,392	
FY 2006	5,915,309	5.7
FY 2007 before rates	6,235,258	5.4
Test Year before rates	6,494,302	4.2
FY 2007 after rates	6,206,453	4.9
Test Year after rates	6,419,487	3.4

Costs for this segment include the personnel costs of rural carriers and the equipment maintenance allowance (EMA) some of them receive for their vehicles. As reflected in Table 37, Rural Carrier costs are mainly impacted by cost level increases, which result from estimated changes in salaries and benefits unit costs, estimated changes in the CPI-U for Private Transportation, and non-volume delivery workload growth. Cost reduction productivity savings are related to the program to provide used, right-hand drive vehicles to rural carriers and BPI/LMI. Non-Volume workload cost increases are the addition of rural carriers related to the expansion of the network. More detailed rural carrier personnel cost level assumptions and calculations can be found in Chapter VII of Library Reference L-50. Cost reduction and other programs are detailed in Library Reference L-49.

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**Table 37**  
Significant Changes in Cost  
Rural Carriers  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	253,092	253,844	253,844	164,090
Mail Volume Effect	13,794	8,245	(15,262)	(15,258)
Non-Volume Workload Effect	93,495	98,659	98,659	103,044
Additional Workday Effect	(3,345)	(7,665)	(7,665)	25,342
Cost Reductions	(36,781)	(29,468)	(29,468)	(53,312)
Other Programs	2,559	446	446	0
Corporatewide Activities	0	0	0	0
Servicewide Costs	0	0	0	0
Workyear mix	0	0	0	0
Final Adjustments	(5,896)	(10,008)	(15,305)	(26,178)

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h. Custodial and Maintenance Services (Segment 11)

Costs for this segment for the Base Year through the Test Year are:

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**Table 38**  
Custodial and Maintenance Services Cost  
(\$ 000)

	Amount	% Change
FY 2005	3,125,027	
FY 2006	3,284,085	5.1
FY 2007 before rates	3,401,117	3.6
Test Year before rates	3,531,916	3.8
FY 2007 after rates	3,391,508	3.3
Test Year after rates	3,497,881	3.1

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Costs of this segment include the personnel costs for custodial, operating equipment, and building and plant equipment maintenance. Also included are expenses for contract cleaning services. As reflected in Table 39, the largest impact on Custodial and Maintenance costs is cost level increases. These result from estimated changes in salaries and benefits unit costs and the Global Insight index for rent. Custodial and maintenance services costs are also affected by mail volume workload, growth in facilities floor space (non-volume workload), cost reductions and other programs. Cost reduction programs are related to BPI programs and a variety of equipment programs from FY 2006 through the test year. More detailed custodial and maintenance personnel cost level assumptions and calculations can be found in Chapter VII of Library Reference L-50. Cost reduction and other programs are detailed in Library Reference L-49.

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**Table 39**  
Significant Changes in Cost  
Custodial and Maintenance Services  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	128,105	140,094	140,094	97,375
Mail Volume Effect	(9,314)	(9,072)	(18,503)	(14,572)
Non-Volume Workload Effect	10,542	11,742	11,742	8,951
Additional Workday Effect	(2,043)	(4,623)	(4,623)	14,870
Cost Reductions	(25,897)	(48,221)	(48,221)	(16,608)
Other Programs	63,107	30,525	30,525	19,233
Corporatewide Activities	(3)	0	0	0
Final Adjustments	(5,439)	(8,851)	(9,030)	(11,907)

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i. Motor Vehicle Service (Segment 12)

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Costs for this segment for the Base Year through the Test Year are:

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**Table 40**  
Motor Vehicle Service Cost  
(\$ 000)

	Amount	% Change
FY 2005	1,016,829	
FY 2006	1,065,872	4.8
FY 2007 before rates	1,109,552	4.1
Test Year before rates	1,157,658	4.3
FY 2007 after rates	1,105,555	3.7
Test Year after rates	1,144,163	3.5

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Costs of this segment include the personnel costs of vehicle operating and maintenance personnel and their supervisors, vehicle operating supplies, and vehicle hire. As reflected in Table 41, Motor Vehicle Service costs are mainly impacted by cost level increases and non-volume workload. Other programs also have an impact in FY 2006. Cost level increases result from estimated changes in salaries and benefits unit costs, and the forecasted costs based on Global Insight indices for auto repairs and maintenance and transportation services. Other programs reflect the Vehicle Route Carriers cost scheduled for FY 2006. More detailed vehicle maintenance personnel cost level assumptions and calculations can be found in Chapter VII of Library Reference L-50. Cost reductions and other programs are detailed in Library Reference L-49.

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**Table 41**  
Significant Changes in Cost  
Motor Vehicle Service  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level – Personnel Costs	41,225	40,074	40,074	32,381
Mail Volume Effect	655	(388)	(4,385)	(4,075)
Non-Volume Workload Effect	5,393	5,759	5,759	6,213
Additional Workday Effect	(722)	(1,634)	(1,634)	5,344
Cost Reductions	(9)	(205)	(205)	(1,255)
Other Programs	2,512	74	74	0
Corporatewide Activities	(9)	0	0	0

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j. Miscellaneous Local Operations (Segment 13)

Costs for this segment for the Base Year through the Test Year are:

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**Table 42**  
Miscellaneous Local Operations  
(\$ 000)

	Amount	% Change
FY 2005	320,136	
FY 2006	339,751	6.1
FY 2007 before rates	353,897	4.2
Test Year before rates	369,695	4.5
FY 2007 after rates	353,861	4.2
Test Year after rates	369,564	4.4

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This segment includes the costs of contract stations, carfare, tolls and ferriage, field operations employee awards, and other miscellaneous expenses. Cost level changes include salaries and benefits for Mail Equipment Shop, Facilities and Purchasing field employees. Cost level increases also result from estimated changes in general inflation on contract stations, carfare, tolls and ferriage, field operations employee awards, and other miscellaneous expenses. Non-volume workload changes relate to the impact of changes in the number of post offices and contract stations. More detailed assumptions and calculations can be found in Chapter VII of Library Reference L-50. Other programs and corporatewide activities are detailed in Library Reference L-49.

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**Table 43**  
Significant Changes in Cost  
Miscellaneous Local Operations  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	12,884	8,853	8,853	8,158
Mail Volume Effect	(14)	(18)	(54)	(45)
Non-Volume Workload Effect	5,866	5,546	5,546	6,826
Additional Workday Effect	(104)	(235)	(235)	764
Other Programs	235	0	0	0
Corporatewide Activities	748	0	0	0

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k. Contractual Transportation of Mail (Segment 14)

Costs of this segment for the Base Year through the Test Year are:

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**Table 44**  
Contractual Transportation of Mail  
(\$ 000)

	Amount	% Change
FY 2005	5,436,765	
FY 2006	5,784,319	6.4
FY 2007 before rates	5,726,811	(1.0)
Test Year before rates	5,781,051	0.9
FY 2007 after rates	5,611,903	(3.0)
Test Year after rates	5,398,368	(3.8)

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15 This segment includes the cost of non-Postal Service contractual  
16 resources used to transport domestic mail. Also included are the costs of  
17 transporting international mail between the United States and foreign countries,  
18 and the impact of fluctuations in international currency conversion exchange  
19 rates. As reflected in Table 45, contractual transportation costs are mainly  
20 impacted by cost level changes, mail volume workload, cost reductions, and  
21 other programs. Cost level changes result from the forecasted Global Insight  
22 indices for air, highway, rail transportation, and transportation services. Cost  
23 reduction items include Periodicals Cost Reduction Initiatives for FY 2006, the  
24 TOPS program in FY 2006 and FY 2007, and Surface Visibility program from FY  
25 2006 through the test year. Other programs for FY 2006 include removal of a  
26 non-recurring prior year adjustment from the base. Witness McCrery (USPS-T-  
27 42 addresses the cost reductions and related other programs in his testimony  
28 with details provided in Library Reference L-49.

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**Table 45**  
Significant Changes in Cost  
Contractual Transportation of Mail  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	420,959	131,694	131,694	165,086
Mail Volume Effect	(15,451)	(25,944)	(146,948)	(132,031)
Additional Workday Effect	(764)	(1,684)	(1,684)	5,343
Cost Reductions	(102,289)	(157,233)	(157,233)	(220,362)
Other Programs	43,800	0	0	0
Final Adjustments	1,298	(3,043)	3,053	(28,518)

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*I.* Building Occupancy (Segment 15)

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Costs of this segment for the Base Year through the Test Year are:

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**Table 46**  
Building Occupancy Cost  
(\$ 000)

	Amount	% Change
FY 2005	1,832,132	
FY 2006	1,970,035	7.5
FY 2007 before rates	1,980,134	0.5
Test Year before rates	1,995,593	0.8
FY 2007 after rates	1,980,134	0.5
Test Year after rates	1,995,593	0.8

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Costs of this segment include the non-capital related non-personnel costs of occupying and maintaining Postal Service owned and rented facilities. Such costs include rent, heating fuel, building repairs and alterations, and utilities such as gas, electricity, water, and voice telephone communications. As reflected in Table 47, Building Occupancy costs are mainly impacted by cost level increases, non-volume workload, other programs and corporatewide activities. Cost level increases result from estimated changes in general inflation as forecasted by Global Insight. The fuel/oil/coal and gas indexes show double digit increases for FY 2006, but then decrease for FY 2007 and the test year. Non-volume workload increases result from changes in facilities floor space. Other program costs relate to the cost of the Ventilation & Filtration System for Mail Processing Equipment, the Bio-Hazard Detection program, non-recurring base adjustments, and facilities costs related to modernization and replacement efforts incorporated in Decision Analysis Reports (DAR). Increases are offset by reductions in

1 Headquarters' funded program costs and corporatewide activities. Non-  
 2 personnel related other programs and cost reductions are explained more fully in  
 3 Library Reference L-49.

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**Table 47**  
 Significant Changes in Cost  
 Building Occupancy  
 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	140,970	(5,773)	(5,773)	3,447
Non-Volume Workload Effect	20,473	22,186	22,186	7,258
Additional Workday Effect	(727)	(1,532)	(1,532)	4,751
Other Programs	(10,844)	(808)	(808)	3
Corporatewide Activities	(11,970)	(3,975)	(3,975)	0

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11 m. Supplies and Services (Segment 16)

12 Costs for this segment for the Base Year through the Test Year are:

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**Table 48**  
 Supplies and Services Cost  
 (\$ 000)

	Amount	% Change
FY 2005	2,887,397	
FY 2006	2,999,871	3.9
FY 2007 before rates	2,892,879	(3.6)
Test Year before rates	2,865,969	(0.9)
FY 2007 after rates	2,883,578	(3.9)
Test Year after rates	2,832,877	(1.8)

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18 Costs of this segment include the personnel cost of employees at the  
 19 Label Printing Units and Material Distribution Centers. Also included are most of  
 20 the supplies and contractual services utilized by the Postal Service, including  
 21 printing and reproduction and postage stock. Supplies and services included in  
 22 segments 14 and 18 are identified and are discussed therein. As reflected in  
 23 Table 49, Supplies and Services costs are mainly impacted by cost level  
 24 increases, mail volume, cost reductions, other programs, and corporatewide  
 25 activities.

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29 Cost level increases in FY 2006 and the decreases in FY 2007 and FY  
 30 2008 result from estimated increases in salaries and benefits unit costs for the  
 31 Label Printing Units and Material Distribution Centers and changes in supplies  
 32 and contractual services costs based on the Global Insight forecast for supplies

1 and materials and paper and paper products. Other program cost decreases in  
 2 FY 2006 relate to reductions in Headquarters Administered Programs.

3 More detailed Label Printing Units and Material Distribution Center  
 4 personnel cost level assumptions and calculations can be found in Chapter VII of  
 5 Library Reference L-50. Other programs impacting supplies and services are  
 6 explained in greater detail in Library Reference L-49.

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**Table 49**  
 Significant Changes in Cost  
 Supplies and Services  
 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	191,612	(83,536)	(83,536)	(34,016)
Mail Volume Effect	(9,499)	(12,073)	(21,358)	(17,658)
Non-Volume Workload Effect	4,672	4,540	4,540	4,233
Additional Workday Effect	(986)	(1,888)	(1,888)	5,873
Cost Reductions	(9,985)	(15,025)	(15,025)	(9,135)
Other Programs	(105,036)	956	956	0
Corporatewide Activities	41,538	(0)	0	0
Final Adjustments	156	189	174	175

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15 n. Research and Development (Segment 17)

16 Costs for this segment for the Base Year through the Test Year are:

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**Table 50**  
 Research and Development Cost  
 (\$ 000)

	Amount	% Change
FY 2005	40,727	
FY 2006	35,412	(13.1)
FY 2007 before rates	42,001	18.6
Test Year before rates	42,001	-
FY 2007 after rates	42,001	18.6
Test Year after rates	42,001	-

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Costs of this segment include contracts for new and existing technology  
 development and applications engineering. Personnel and related costs and  
 other indirect costs are included in other cost segments. As reflected in Table  
 51, other programs and Corporatewide Activities impact Research and  
 Development costs. A narrative description of these programs and activities, and

1 the basis for the resource requirements, is contained in Library Reference L-49.

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**Table 51**  
Significant Changes in Cost  
Research and Development  
(\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Other Programs	(3,982)	2,614	2,614	0
Corporatwide Activities	(1,334)	3,975	3,975	0

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7 o. HQ & Area Administration & Corporatwide Personnel Costs  
8 (Segment 18)

9 Costs for this segment for the Base Year through the Test Year are:

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**Table 52**  
HQ & Area Administration & Corporatwide Personnel Costs  
(\$ 000)

	Amount	% Change
FY 2005	4,328,557	
FY 2006	7,859,057	81.6
FY 2007 before rates	8,437,587	7.4
Test Year before rates	9,146,653	8.4
FY 2007 after rates	8,437,587	7.4
Test Year after rates	9,146,653	8.4

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17 The costs of this segment include personnel costs for Headquarters and  
18 Headquarters related field service units, the money order function, Area  
19 Administration, Office of the Inspector General, and Law Enforcement. Also  
20 included are the Corporatwide personnel-related costs of annual leave repricing,  
21 Civil Service Retirement Supplemental Liability Principal, Workers'  
22 Compensation, Unemployment Compensation, Retiree Health Benefits expense,  
23 and the Public Law 108-18 escrow expense. Other costs include supplies and  
24 services related to Headquarters activities and miscellaneous support costs.

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As reflected in Table 53, HQ & Area Administration & Corporatwide  
Personnel Costs are mainly driven by the introduction and subsequent escalation  
of the escrow expense required by Public Law 108-18. While this is the primary  
cost change, there are also annual increases in annuitant health benefits costs  
and workers' compensation costs, as discussed below. Other cost level  
increases result from estimated changes in salaries and benefits unit costs for  
Headquarters and Headquarters related field service units, the money order

1 function, Area Administration, and Law Enforcement. In addition, cost level  
 2 increases due to inflation on supplies and contractual services, and other  
 3 miscellaneous items related to Headquarters activities are based on the Global  
 4 Insight forecast for supplies and materials and the consumer price index.

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**Table 53**  
 Significant Changes in Cost  
 HQ & Area Administration & Corporatewide Personnel Costs  
 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level Change	75,105	43,475	43,475	41,777
Non-Volume Workload	446	479	479	370
Additional Workday	(1,381)	(3,165)	(3,165)	10,504
Other Programs	(25,475)	38,016	38,016	39,049
Corporate-wide Activities	(2,968)	-	-	-
Miscellaneous Support	(29,230)	-	-	-
Repriced Annual Leave	18,303	(24,875)	(24,875)	4,209
Civil Service Retirement Supplemental Liability	1,864	1,806	1,806	1,920
Workers Compensation <sup>33</sup>	282,870	51,501	51,501	53,974
Unemployment Compensation	23,450	(2,612)	(2,612)	2,084
Annuitant Health Benefits	192,774	203,651	203,651	227,499
Annuitant Life Insurance	1,356	1,400	1,400	1,700
Civil Service Retirement Reform Escrow Expense	2,993,389	268,853	268,853	325,981

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10 Annuitant Health Benefits

11 Annuitant health benefits cost increases of 12.9 percent in FY 2006, 12.1 percent  
 12 in FY 2007 and 12.0 percent in FY 2008 result primarily from increased numbers  
 13 of annuitants and from projected premium cost increases of 6.6 percent in FY  
 14 2006 and 7.0 percent in FY 2007 and the test year. The cost increases also are  
 15 driven by declines in the portion of annuitant health benefit premiums attributable  
 16 to Post Office Department service and paid by the Federal Government.

<sup>33</sup> Includes Post Office Department claims costs and OWCP health benefits costs.

1 Annuitant health benefits are expected to continue to increase in FY 2006 and  
2 through the Test Year as premiums continue to increase and the cost  
3 apportionment share (related to Postal Service versus Post Office Department  
4 service) continues to shift towards the Postal Service. Supporting information for  
5 this item can be found in Chapter VI b of Library Reference L-50.

6

7 Workers' Compensation Expense

8 The Postal Service is subject to the Federal Employees' Compensation  
9 Act (FECA). Accordingly, the Office of Workers' Compensation Programs  
10 (OWCP) of the Department of Labor (DOL) manages the workers' compensation  
11 program for Postal Service claimants. The Postal Service is billed annually by  
12 the OWCP for reimbursement of all payments made to, or on behalf of, Postal  
13 Service workers' compensation claimants over the course of the prior OWCP  
14 "chargeback year" (July 1 through June 30). The OWCP also charges the  
15 Postal Service a pro-rata share of its estimated administrative costs.

16 The annual Postal Service workers' compensation expense is comprised  
17 of three main components: (1) the net present value of the total estimated long-  
18 term liability and current year payments for those claims which first become  
19 active during the current chargeback year, (2) adjustments to the estimate of the  
20 liability for claims that first became active in prior years, and (3) the pro-rata  
21 share of OWCP administrative expenses.

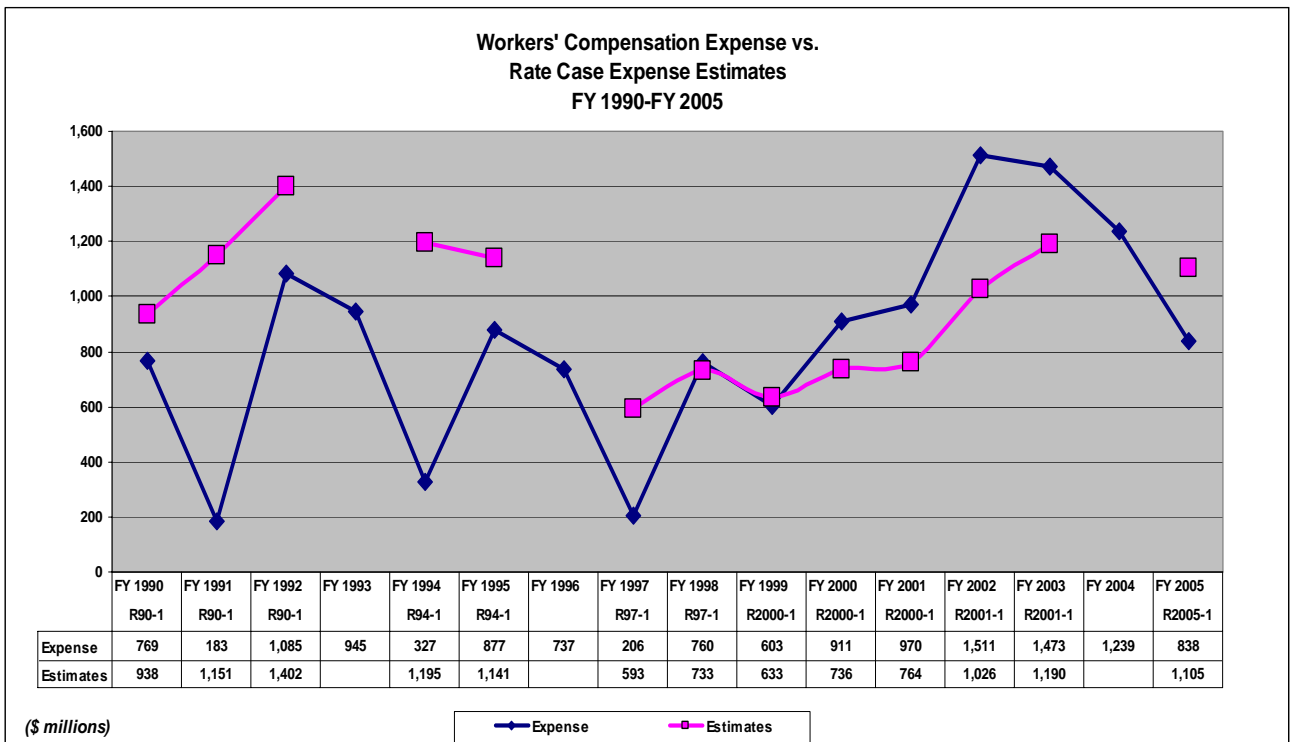
22 The workers' compensation expense is estimated for financial reporting  
23 purposes using the workers' compensation model with assumptions concerning  
24 the number and cost of medical and compensation claims. This claims related  
25 data is combined with assumptions concerning the cost inflation, interest rates,  
26 probabilities that cases will continue on the rolls, and life expectancy forecasts to  
27 develop an estimate of the workers' compensation liabilities and expense.  
28 Separate liability estimations are made for (1) future costs arising from payments  
29 to be provided as compensation to injured postal claimants and their survivors  
30 ("compensation" claims) and (2) costs arising from future medical payments on  
31 behalf of injured postal claimants ("medical" claims). I believe that the current



1 model provides a reasonable annual estimate of the liabilities and expenses  
 2 related to the workers' compensation program for financial reporting purposes.

3 Historically, the workers' compensation expense has fluctuated  
 4 significantly from year to year. Over the last fifteen years, the expense has  
 5 fluctuated from \$ 191 million in FY 1991 to \$1,511 million in FY 2002. The year-  
 6 to-year variations in the expense are illustrated in the chart below that graphically  
 7 compares the workers' compensation expense by year since FY 1990 and the  
 8 estimates that were used in previous rate proceedings.<sup>34</sup>

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12 After significant increases in workers' compensation expense from FY  
 13 1999 to FY 2002, the expense declined slightly in FY 2003. During this period  
 14 the estimates used for the test years in Docket Nos. R2000-1 and R2001-1  
 15 underestimated the workers' compensation expense. In FY 2004 the expense  
 16 declined \$234 million, and in FY 2005 declined an additional \$401 million. These  
 17 declines were driven by reductions in number initial year medical and

<sup>34</sup> The estimate used for FY 2001 is the R2000-1 test year estimate. R2001-1 overlaps this period, and included an estimate of \$950 million for FY 2001.

1 compensation claims; expense reductions resulting from decreases in the  
2 expected number of prior year compensation claims that continued as active  
3 from FY 2004 to FY 2005; and a reduction in the average liability for initial year  
4 compensation claims in both FY 2004 and FY 2005. Offsetting the declines in  
5 FY 2004 was an increase in the liability of \$214 million resulting from changes in  
6 the net discount factors used to determine the present value of the workers'  
7 compensation liabilities. For FY 2005, the R2005-1 rate case included an  
8 estimate that was \$267 million higher than the actual result.

9 A number of factors drove the FY 2003 through FY 2005 improvements in  
10 the workers' compensation expense including improved safety programs, the  
11 joint effort with the Department of Labor to increase the number of injured  
12 employees returned to work, and more rigorous reviews of medical billings by the  
13 Department of Labor. While these efforts have contributed to the recent  
14 downward trend in workers' compensation liabilities and expenses, the efforts  
15 may have varying impacts on the future expense. For instance, if a number of  
16 employees injured in previous years return to work or are offered and accept  
17 private sector employment, the liability for prior years' claims and the related  
18 expense will be reduced the following year and the probabilities that cases will  
19 remain on the rolls through future years will decline. But if this effort does not  
20 yield the same or improved results in future years, all else being equal, the  
21 liability and expense will increase since the offsetting reduction due to the  
22 removal of the case liabilities will be lower. A possible additional example is  
23 weather. At the end of FY 2005, the Postal Service employed over 290,000  
24 career employees as city carriers, motor vehicle drivers, and as rural carriers.  
25 These employees are subjected each day to the local weather conditions.  
26 Changes in weather conditions, particularly during the holiday season and winter,  
27 would logically affect the workplace risk for these employee groups. Assuming  
28 the number of injuries in a given year reflects the workplace risk, significant  
29 changes in weather patterns may either increase or decrease the occurrence of  
30 new injuries, thereby impacting the workers' compensation liabilities and expense  
31 for the year.

1           The workers' compensation model relies primarily on historical data and  
2 projects the total liability without regard to anticipated future changes in risk  
3 exposure, case management activities, accident prevention efforts, or any of the  
4 other potential trends that drive the number or cost of claims in future years.  
5 Therefore, future changes in external factors and other trends that may  
6 significantly influence the frequency and severity of workers' compensation  
7 claims are not reflected in the model estimates until after the effects have  
8 occurred. The limited ability to predict or to reflect the impact of underlying  
9 trends in the workers' compensation model limits its usefulness when developing  
10 projections of liabilities and expenses for future years. This situation was clearly  
11 demonstrated in the workers compensation estimates for FY 2005 that were  
12 included in Docket No. R2005-1. Although the estimates were developed with  
13 the workers' compensation model less than a year in advance, a significant  
14 decline in paid claims, primarily during the fourth quarter of the DOL reporting  
15 year, resulted in the \$401 million reduction in the expense for the year.

16           In addition to the Postal Service's questions concerning how and to what  
17 extent its program management efforts and external factors will affect the  
18 workers' compensation expense and liabilities estimates for future years, there  
19 exists a significant difference between the Postal Service's FY 2005 liability and  
20 expense estimates and those prepared by the Department of Labor (DOL) for  
21 disclosure in the financial statements of the United States Government. The  
22 DOL estimates the Postal Service workers' compensation liability at the end of  
23 FY 2005 as \$8.664 billion, approximately \$ 1.143 billion<sup>35</sup> above that estimated  
24 by the Postal Service. Additionally, the FY 2005 annual expense is estimated by  
25 DOL at \$1,125,<sup>36</sup> approximately \$286 million over that estimated by the Postal  
26 Service. Some differences between the estimates prepared by DOL and those  
27 prepared by the Postal Service can be expected because the two models use  
28 different, but actuarially acceptable, approaches to estimating the workers'  
29 compensation liabilities. There are also differences between the approach to

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<sup>35</sup> *Special Report Relating To The Federal Employees' Compensation Act Special Benefits Fund, as of September 30, 2005*, U.S. Department of Labor, Office of the Inspector General, Office of Audit, Report Number 22-06-006-04-431, page 15. Date Issued October 21, 2005. page 15

<sup>36</sup> *Ibid.* page 19.

1 determining discount rates, inflation rates, weighting of current year experience,  
2 and life expectancies. Relatively small differences in these assumptions may  
3 have a significant impact on these long term liability estimates.

4 In response to management's concern regarding the difference between  
5 the Postal Service's liability estimate and that of the DOL, as well as the concern  
6 about the effectiveness of the current model as a forecasting tool and the  
7 responsiveness of the model to management programs and external influences,  
8 an analysis by an independent actuary has been initiated. The objectives of this  
9 review are to identify the trends driving the workers' compensation expense,  
10 determine the impact of these trend on the past several years and on future  
11 years' workers' compensation expense, determine the cause of the difference  
12 between the Postal Service and the Department of Labor liability estimates,  
13 identify the source data that should be obtained, define the appropriate analyses  
14 to be performed to better understand the underlying trends, and to recommend  
15 approaches to either improve or replace the existing model. As this testimony is  
16 being filed, this review is in process. Until this review is completed and the  
17 recommendations are reviewed and acted on by management, I have decided  
18 not to rely on the current workers' compensation model for the development of  
19 the workers' compensation expense estimates for future years. Instead, I have  
20 used an alternative approach for the estimation of future year workers'  
21 compensation expenses.

22 The selected alternative approach uses long-term averages to estimate  
23 the liability and the related expense. The future years' expense estimates are  
24 based on the average annual growth rate for number of medical and  
25 compensation claims and the average growth in liability per claim since FY 1990.  
26 The estimates incorporate averages developed from (1) the total estimated long-  
27 term liability for initial year claims which first become active during the current  
28 chargeback year, (2) re-assessment of the estimate of the previously estimated  
29 liability for claims that first became active in prior years, and (3) the pro-rata  
30 share of OWCP administrative expenses charged to the Postal Service.  
31 Additionally, through the use of the averaging, the estimates incorporate the  
32 effects of the recurring changes to model parameters such as the discount rate,

1 the life expectancy table, and the smoothing constant since 1990. The workers'  
 2 compensation estimates are included at Library Reference L-50, Chapter VI d.

3  
 4 p. Equipment Maintenance & Management Training Support  
 5 (Segment 19)

6 Costs of this segment for the Base Year through the Test Year are:

7 **Table 54**  
 8 Equipment Maintenance & Management Training Support  
 9 (\$ 000)

	Amount	% Change
FY 2005	59,799	
FY 2006	69,004	15.4
FY 2007 before rates	67,110	(2.7)
Test Year before rates	68,331	1.8
FY 2007 after rates	67,110	(2.7)
Test Year after rates	68,331	1.8

10  
 11 Included in this segment are the personnel costs for the Maintenance  
 12 Technical Support Center and contractual services in support of equipment  
 13 maintenance and management training. As reflected in Table 55, Equipment  
 14 Maintenance & Management Training Support costs are mainly impacted by cost  
 15 level increases, cost reduction programs, other programs, and corporatewide  
 16 activities. Cost level increases result from estimated changes in salaries and  
 17 benefits unit costs for the Maintenance Technical Support Center and general  
 18 inflation on contractual services based on the Global Insight forecast for the  
 19 consumer price index. Other program and corporatewide activity changes relate  
 20 to changes in Headquarters Administered Programs, personnel resources at the  
 21 Maintenance Technical Support Center, and other corporatewide activities.

22 **Table 55**  
 23 Significant Changes in Cost  
 24 Equipment Maintenance & Management Training Support  
 25 (\$ 000)  
 26

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	2,007	937	937	1,189
Additional Workday Effect	(5)	(10)	(10)	33
Cost Reductions	(3,564)	(2,821)	(2,821)	0
Other Programs	5,592	0	0	0
Corporatewide Activities	5,173	0	0	0

- 1 q. Depreciation, Write-Offs, Claims, and Interest (Segment 20)  
 2 Costs of this segment for the Base Year through the Test Year are:

3 **Table 56**  
 4 Depreciation, Write-Offs, Claims, and Interest  
 5 (\$ 000)

	Amount	% Change
FY 2005	2,510,006	
FY 2006	2,690,990	7.2
FY 2007 before rates	2,829,468	5.1
Test Year before rates	3,149,395	11.3
FY 2007 after rates	2,828,988	5.1
Test Year after rates	3,064,789	8.3

6  
 7 In addition to depreciation on equipment and buildings, this segment  
 8 includes the following costs:

- 9 • Domestic and foreign mail indemnities
- 10 • Insurance and tort claims
- 11 • Uncollectible receivables and other write-offs
- 12 • Interest expense

13 As reflected in Table 57, Depreciation, Write-Offs, Claims, and Interest  
 14 costs are mainly impacted by servicewide costs and other programs.  
 15 Servicewide costs consist mainly of estimated changes in depreciation, interest  
 16 on debt, and interest on retirement liabilities. Interest expense in the test year  
 17 after rates increases due to borrowing to finance both capital expenditures in FY  
 18 2006, FY 2007 and FY 2008 and operations in FY 2007. Detailed explanations  
 19 of how these costs were estimated can be found in Chapters V and VI of Library  
 20 Reference L-50. Other program increases in FY 2006 are due to a non-recurring  
 21 reversal of bad debt expense in FY 2005.

22 **Table 57**  
 23 Significant Changes in Depreciation, Write-Offs, Claims, and Interest Cost  
 24 (\$ 000)

	FY 2006	FY 2007 Before Rates	FY 2007 After Rates	Test Year After Rates
Cost Level	2,124	1,496	1,496	2,109
Mail Volume Effect	(1,420)	(1,864)	(2,344)	(2,182)
Other Programs	61,209	0	0	0
Corporatewide Activities	(39)	0	0	0
Servicewide Costs	119,110	138,846	138,846	235,874
Final Adjustments	0	0	0	0

25

26

1 2. Provision for Contingencies

2 Consistent with the statutory requirement, a provision for contingencies  
3 has been included in the Test Year. The contingency provision deals with the  
4 reality that events that affect the Postal Service's financial picture and the  
5 impacts of those events are, to varying and unknown degrees, unforeseen and  
6 unforeseeable. Because history teaches that there is always the potential for the  
7 unknown and the unknowable, an adequate contingency is essential to achieving  
8 financial stability and long-run break even.

9 The contingency amounts are \$784 million in the Test Year before rates  
10 and \$767 million in the Test Year after rates. These amounts are equal to one  
11 percent of the total segment expense including final adjustments.

12 Although there is a level of risk related to many of the assumption made when  
13 developing this testimony, there are several elements of this forecast that involve  
14 significant unknowns. Examples are included below.

15 a. The revenue deficiency calculation includes interest income on the funds  
16 escrowed under Public Law 108-18. Public Law 108-18 does not specify  
17 which agency will maintain control of escrowed funds, whether or not the  
18 funds may be invested, or if use of interest on invested escrow funds is to  
19 be restricted. By the end of the Test Year, approximately \$9.8 billion will  
20 be escrowed, and the escrow fund is expected to generate \$297 million of  
21 interest income during the test year. The revenue requirement assumes  
22 that the interest income related to the escrow fund will be unrestricted and  
23 available to the Postal Service. Therefore, the escrow interest income is  
24 treated as a component of investment income for purposes of calculating  
25 the revenue deficiency. There is a risk that this favorable interpretation of  
26 Public Law 108-18 may prove wrong.

27 b. Another consideration is that the revenue requirement includes net cost  
28 reductions totaling \$2.9 billion through FY 2008. Although this is a  
29 reasonable cost savings target, the ability to capture the savings in the  
30 designated years is subject to a variety of factors including for example:  
31 capital program approvals; capital funds availability; timely completion of  
32 design, construction, implementation, and testing; and mail volumes by

- 1 class, shape and location consistent with those assumed in the program  
2 evaluation.
- 3 c. Postal labor contracts expire in early FY 2007, and the revenue  
4 requirement assumes that total labor cost increases (including general  
5 increases COLAs and any other adjustments resulting from negotiations)  
6 will equal the employment cost index change minus one percent. The  
7 assumed changes are 2.0 percent in FY 2007 and 2.2 percent in FY 2008.  
8 To the extent that these assumptions were not to prove accurate, very  
9 significant changes in the revenue deficiency would result.
- 10 d. Fuel and energy costs, particularly gasoline, aviation fuel, and electricity,  
11 have a significant impact on transportation costs, heating and utility costs,  
12 and eventually, on the cost of living adjustments. The Global Insight  
13 energy cost indices forecast that energy-related costs generally will  
14 decline or increase slowly in FY 2007 and FY 2008. As this testimony is  
15 being prepared, oil has increased to over \$70 a barrel and gasoline  
16 exceeds the \$3.00 per gallon level. To the extent that energy costs  
17 increases do not reverse in FY 2007 and FY 2008, the energy cost related  
18 components of the revenue requirement may be significantly understated.
- 19 e. An actuarial review of the workers' compensation liabilities and expense is  
20 in process. To the extent that changes are made in the estimation  
21 process or that adjustments are made to the overall liability significant,  
22 single year or ongoing changes may be required to expense and the  
23 cumulative net income or loss to reflect the adjustment of this liability.

24

25 In addition to the above items that deal with potential effects of both  
26 internal and external changes on the assumptions used in the revenue  
27 requirement, there are other events that are not considered in the revenue  
28 requirement. Over the last five years, the Postal Service has been impacted by  
29 the September 11, 2001 terrorist attacks, the anthrax attack, and last year's  
30 hurricanes. Although I cannot forecast what specific events will occur during the  
31 interim and the test years, I do recognize that there is a continuing risk such  
32 events, or similarly disruptive events, will occur during the forecast period.



1 In deference to the Commission's desire to evaluate forecast errors and  
2 their sources, I have included historical variance analyses similar to those  
3 included in past filings. Pages 5 through 8 of my Exhibit 6J reflect the results of  
4 applying the four sets of historical weighted average cost and revenue variances  
5 calculated on pages 1 through 4 of USPS EXHIBIT 6J, to Docket No. R2006-1  
6 Test Year after rates cost and revenue estimates. These produce hypothetical  
7 Test Year variances ranging from 1.6 percent, or \$1.229 billion to 3.2 percent, or  
8 \$2.466 billion.

9 Even though the historical variance analysis would support a substantially  
10 higher contingency provision than that selected in this case, I am convinced that  
11 variance analysis cannot be relied upon in a vacuum as the basis for determining  
12 an appropriate contingency level. Variance analysis can only show us what  
13 happened in the past, and should not be relied upon exclusively to determine the  
14 prudent amount of cushion against unforeseen events in the Test Year. The  
15 variance analyses reflected in pages 5 through 8 of my Exhibit 6J attempt to  
16 show hypothetically how future costs and revenues would behave if the individual  
17 segment variances experienced in the past were to be precisely repeated in the  
18 Test Year. Since this does not allow for management's judgment regarding the  
19 future and the influence of management's subsequent actions, these types of  
20 analyses can only serve as information to be considered by management in  
21 setting Postal Service policy. Regardless of what history or variance analyses  
22 show, management must be allowed to assume its responsibility to determine the  
23 amount of contingency most appropriate for achieving its goals.

24 In future cases management's judgment concerning a reasonable  
25 contingency may differ as the Postal Service's financial position and other  
26 circumstances change. Therefore, it may very well be necessary to return to  
27 higher levels of contingency historically deemed prudent to provide the protection  
28 intended by the provision for contingencies.

29  
30 3. Recovery of Prior Years' Losses

31 In accordance with the break-even requirement of the Postal  
32 Reorganization Act and previous Postal Rate Commission Recommended

1 Decisions, the revenue requirement provides for the recovery of losses incurred  
2 prior to the Test Year. The Prior Years' Loss Recovery provision is designed to  
3 restore the Postal Service's equity that is dissipated when net losses are  
4 incurred. Without the provision for recovery of prior years' losses, the Postal  
5 Service would have no mechanism to ultimately meet the statutory requirement  
6 to break even.

7 I believe that the recovery of prior years' losses is essential to the ultimate,  
8 long-term maintenance of the Postal Service's financial condition. The provision  
9 for recovery of prior years' losses enables the Postal Service to restore equity  
10 and meet the goals set by management and the Board of Governors in  
11 Resolution No. 95-9 adopted July 10, 1995.<sup>37</sup> A report on equity restoration  
12 prepared by Price Waterhouse LLP for the Board of Governors provides  
13 significant advice as background to the Board's policy Resolution. The Report  
14 recommended that "the Board of Governors adopt a Policy Statement affirming a  
15 commitment to the goals of breaking even over time and taking actions to  
16 improve the Postal Service's equity position."<sup>38</sup>

17 The Postal Service had a cumulative net income of \$2,342 million at the  
18 end of FY 2005, as shown in Table 58. At the end of FY 2007 after rates, the  
19 Postal Service will have a cumulative net loss of \$941 million. After consideration  
20 of the \$1 billion of funds received under Public Law 94-42, no prior year loss  
21 recovery is indicated. Therefore, I have not included a provision for the recovery  
22 of prior years' losses in the Test Year revenue requirement.

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<sup>37</sup> Docket No. MC96-3, Library Reference SSR-112

<sup>38</sup> Docket No. MC96-3, Library Reference SSR-112

1  
2  
3

**Table 58**  
Computation of Prior Years' Loss Recovery  
(\$ 000,000)

	<b>After Rates</b>
Cumulative Net Income from Operations since commencement on July 1, 1971 through September 30, 2005	2,342
Less: Estimated net loss in FY 2006	(2,095)
Less: Estimated net loss in FY 2007	(1,188)
Plus: Funds from Public Law No. 94-421	1,000
Total Recovery Required	0
Annual Increment (1/9)	0

4

1 IV. REVENUES BEFORE AND AFTER RATES

2 The three sources of postal revenues are operating revenue,  
 3 appropriations, and interest income. The revenue estimates are based on an  
 4 assumed implementation date of May 6, 2007. The actual implementation date  
 5 will be determined by the Board of Governors after receipt of a recommendation  
 6 by the Postal Rate Commission. Table 59 provides total revenues, actual and  
 7 estimated through the Test Year:

8 **Table 59**  
 9 Total Revenues  
 10 (\$ 000)

FY 2005	69,992,841
FY 2006	72,147,390
FY 2007 before rates	72,748,054
Test Year before rates	73,568,380
FY 2007 after rates	74,477,135
Test Year after rates	77,683,166

11

12 A. Mail and Special Services Revenues<sup>39</sup>

13 The mail classes, together with special and other services provided  
 14 to the public, yield the largest portion of total operating revenues. The derivation  
 15 of mail and special services revenue is explained in the testimony and  
 16 workpapers of each of the individual pricing witnesses and summarized in the  
 17 Testimony of witness O'Hara (USPS-T-31).

18 Revenues for mail and special services through the Test Year are  
 19 shown in the following table:

20 **Table 60**  
 21 Mail and Special Services Revenue  
 22 (\$ 000)  
 23

FY 2005	69,753,520
FY 2006	71,791,355
FY 2007 before rates	72,346,294
Test Year before rates	73,024,608
FY 2007 after rates	74,051,332
Test Year after rates	77,005,951

24

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<sup>39/</sup> Volumes by class of mail and the attendant revenues for FYs 2005, 2006, 2007, and the Test Year before and after rates are shown in my Exhibits 6C and 6D. The development of volume estimates is included in the testimonies and workpapers of witness Thress (USPS-T-7). After rates volume adjustments that result from market research or special studies are explained in the testimony of the appropriate pricing witness.











