

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001**

Postal Rate and Fee Changes, 2006

Docket No. R2006-1

**DOUGLAS F. CARLSON
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS SUSAN W. BERKELEY (DFC/USPS-T39-48-53)**

July 14, 2006

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories to United States Postal Service witness Susan W. Berkeley.

The instructions accompanying DFC/USPS-T34-1–4 are incorporated herein by reference.

Respectfully submitted,

Dated: July 14, 2006

DOUGLAS F. CARLSON

DFC/USPS-T39-48. For transactions conducted at retail windows for which customers purchased both certified mail and return receipt, please provide the percentage of these transactions in which the mail piece was destined to a ZIP Code for which the First-Class Mail service standard was one day, the percentage of these transactions in which the mail piece was destined to a ZIP Code for which the First-Class Mail service standard was two days, and the percentage of these transactions in which the mail piece was destined to a ZIP Code for which the First-Class Mail service standard was three days.

DFC/USPS-T39-49. When a customer visits the Postal Service Web site and requests “proof of delivery” (an image of the signature) for an item for which the customer purchased an electronic return receipt, please provide the confirmation message that the Web site provides (after the customer enters the requested information) when the signature already exists in the database and can be sent to the customer.

DFC/USPS-T39-50. When a customer visits the Postal Service Web site and requests “proof of delivery” (an image of the signature) for an item for which the customer purchased an electronic return receipt, please provide the confirmation message that the Web site provides (after the customer enters the requested information) when the signature does not exist in the database yet and is not ready to be sent to the customer.

DFC/USPS-T39-51. For host services for which customers can purchase a return receipt, please query a Postal Service data system and provide the

average number of days after delivery for the recipient's signature to become available to the purchaser of an electronic return receipt. In your response, please provide both the average number of days and a list showing the percentage share of the total for each number of days (e.g., 10 percent of signatures are available two days after delivery, 50 percent are available three days after delivery, 20 percent are available four days after delivery, 10 percent are available five days after delivery, etc.). For purposes of this interrogatory, a signature is "available" when it exists in the database.

DFC/USPS-T39-52. Please describe the process by which a signature is transferred and transformed from a Form 3849 to an electronic delivery record in a Postal Service database. In your description, please include the time involved for each step to occur and the time that elapses between each step, and please describe whether these steps and the time that elapses between each step would be expected to differ depending on whether the service purchased was electronic return receipt or signature confirmation.

DFC/USPS-T39-53. For each three-digit ZIP Code area, please provide the city or location of the facility at which signatures on Forms 3849 are scanned.