

**BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, DC 20268-0001**

Postal Rate and Fee Changes, 2006

Docket No. R2006-1

**DOUGLAS F. CARLSON
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
WITNESS SUSAN W. BERKELEY (DFC/USPS-T39-30-35)**

June 16, 2006

Pursuant to sections 25–27 of the *Rules of Practice*, I hereby submit interrogatories to United States Postal Service witness Susan W. Berkeley.

The instructions accompanying DFC/USPS-T34-1–4 are incorporated herein by reference.

Respectfully submitted,

Dated: June 16, 2006

DOUGLAS F. CARLSON

DFC/USPS-T39-30. Please refer to your response to DFC/USPS-T39-13.

Please explain whether the Internal Revenue Service will use electronic return receipt as a sender or a recipient. If the Internal Revenue Service will use the service as a sender, please explain how the service will work, and please explain whether other customers can purchase this service without visiting a retail window.

DFC/USPS-T39-31. Please refer to your response to DFC/USPS-T39-14, in which you state that “approximately 48 percent of all retail window units are part of the POS system[.]” Please define “retail window units.” For example, if a post office has a main office and a station, and the main office has six service windows with POS terminals and the station has four service windows with POS terminals, how many “retail window units” does that post office have?

DFC/USPS-T39-32. Please refer to your response to DFC/USPS-T39-15.

- a. Does the Postal Service consider a failure rate of 4.2 percent to be acceptable?
- b. Please explain why no signature is on file for 4.2 percent of electronic return receipts.

DFC/USPS-T39-33. Please confirm that no signature may be on file for some certified mail items to which a green Form 3811 return receipt was attached and that, for these same items, the Postal Service may have obtained a signature on the return receipt and mailed the return receipt to the customer.

DFC/USPS-T39-34. Please provide all facts and information indicating the percentage of green Form 3811 return receipts for which the Postal Service did not collect a signature or that the Postal Service did not return to the sender.

DFC/USPS-T39-35. Please refer to the response to DFC/USPS-T39-14. Please provide the return-receipt volume that was collected in IRT transactions.