

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES  
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

SECOND REVISED RESPONSE OF THE UNITED STATES POSTAL SERVICE  
TO INTERROGATORY OF DAVID B. POPKIN [ERRATA]  
(DBP/USPS-81)  
(June 23, 2005)

The United States Postal Service hereby provides its second revision to the response to interrogatory DBP/USPS-81, submitted on May 17, 2005. The revision corrects the numbered insured volume provided in the response to part (b) from "50,352,157" to "25,860,316," to show only numbered insured mail, rather than the total of numbered and unnumbered insured mail. As a result, in the last sentence of the response, "520" is changed to "262," and "608" is changed to "312."

The interrogatory is stated verbatim and is followed by the revised response.

Respectfully submitted,  
UNITED STATES POSTAL SERVICE

By its attorneys:

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RESPONSE OF THE UNITED STATES POSTAL SERVICE  
TO DAVID B. POPKIN INTERROGATORY

**DBP/USPS-81.** Please refer to your response to DBP/USPS-48. Having a claim filed for as few as approximately every 3229 articles seems to indicate a poor value of service for a secure service of Registered Mail. [a] Please discuss and explain the significance of these numbers and the level of satisfaction that the Postal Service has with them as they relate, in particular, to providing a secure method of transportation. [b] Please provide any comparable figures for Insured Mail.

**RESPONSE:**

a. Claims for Registered Mail loss or damage may be filed for a number of reasons.

With that in mind, it is important to understand that for the time period mentioned in the interrogatory, a claim was filed for one in every 3,229 articles, and only one claim for approximately every 5,465 articles sent was validated and paid. The Postal Service feels very satisfied that Registered Mail continues to be as secure a method of transportation today as it has always been.

b. There were 25,860,316 articles of numbered insured mail in FY 2004. In FY 2004 96,777 claims were resolved, with 82,749 of them being paid. Thus, there was a claim resolved for approximately every 262 articles mailed, and claims were paid for approximately one in every 312 articles mailed.