

Before the
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

Postal Rate and Fee Changes

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Docket No. R2005-1

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO
UNITED STATES POSTAL SERVICE (OCA/USPS-179 – 182)
(June 17, 2005)

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatory OCA/USPS-T1-1, dated April 12, 2005, are hereby incorporated by reference.

Respectfully submitted,

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OCA/USPS-179. Please explain where and how city carrier delivery supervisors obtain counts of accountable pieces each day. Address this separately for DOIS and non-DOIS offices.

- a. Are city carrier delivery unit supervisors responsible for making these counts? If not, please explain.
- b. For delivery offices that are in the DOIS system, are accountable volumes entered into DOIS each day?
 - i. If so, where do the counts come from?
 - ii. How are they entered?
 - iii. Are the counts made for each carrier route? An entire ZIP code? Please explain.
 - iv. Please provide a sample DOIS screen shot showing accountable volumes for a specific city carrier route.
- c. For delivery offices not in the DOIS system, are counts of accountables made each day? How are the counts obtained? What is the postal form used to report the volume of accountables to be delivered on a particular carrier route? Please provide a copy of such a form.
- d. In the Mail Count and Route Inspection Procedure for city carriers, is the number of accountables part of the evaluation? If so, where do the accountable volume counts come from? What is the rule of thumb for estimating the amount of time required to deliver accountables in the annual (or other periodic) Mail Count and Route Inspection Procedure.

OCA/USPS-180. Please provide a copy of the May FY 2005 Financial and Operating Statement. Also furnish copies of the June, July, August and September FY 2005 Financial and Operating Statements when they become available.

OCA/USPS-181. Please file a copy of the Operating Budget for FY 2006 at the time it becomes available and if the record is still open. Provide the level of detail requested in interrogatories OCA/USPS-T6-12 and -13.

OCA/USPS-182. Please confirm that the screen shots produced by DOIS utilize an electronic database containing electronic data on volumes, workhours, routes, ZIP Codes, and mileage. If this is not confirmed, then please explain.

- a. Is the database a Microsoft Access, or similar database? Please specify.
- b. Also confirm that software is available to organize the data referenced in part a. according to specific organizational and sortation criteria. If this is not confirmed, then please explain.
- c. Does the Postal Service ever generate reports for headquarters personnel using broad aggregations of the data referenced in part a.? If not, why not?
- d. Do delivery unit supervisors ever generate reports at the route or ZIP-Code level using aggregations of the data referenced in part a.? If not, why not?