

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

REVISED RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DAVID B. POPKIN
(DBP/USPS-81)
(June 17, 2005)

The United States Postal Service hereby provides its revised response to interrogatory DBP/USPS-81, submitted on May 17, 2005. The revision corrects the wording in the second sentence of the response, changing “only one in approximately 5,465 claims were validated and paid” to “only one claim for approximately every 5,465 articles sent was validated and paid.”

The interrogatory is stated verbatim and is followed by the revised response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO DAVID B. POPKIN INTERROGATORY

DBP/USPS-81. Please refer to your response to DBP/USPS-48. Having a claim filed for as few as approximately every 3229 articles seems to indicate a poor value of service for a secure service of Registered Mail. [a] Please discuss and explain the significance of these numbers and the level of satisfaction that the Postal Service has with them as they relate, in particular, to providing a secure method of transportation. [b] Please provide any comparable figures for Insured Mail.

RESPONSE:

a. Claims for Registered Mail loss or damage may be filed for a number of reasons.

With that in mind, it is important to understand that for the time period mentioned in the interrogatory, a claim was filed for one in every 3,229 articles, and only one claim for approximately every 5,465 articles sent was validated and paid. The Postal Service feels very satisfied that Registered Mail continues to be as secure a method of transportation today as it has always been.

b. There were 50,352,157 articles of numbered insured mail in FY 2004. In FY 2004 96,777 claims were resolved, with 82,749 of them being paid. Thus, there was a claim resolved for approximately every 520 articles mailed, and claims were paid for approximately one in every 608 articles mailed.