

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

REVISED RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF DOUGLAS F. CARLSON (ERRATA)
(DFC/USPS-6)
(June 10, 2005)

The United States Postal Service hereby provides a revised institutional response to interrogatory DFC/USPS-6. The Postal Service originally filed a response to this interrogatory on May 13, 2005. Three revisions have been made in this revised response. The first is to correct erroneous Custom Design data in part (b), as indicated by the Postal Service in its response to DBP/USPS-69(h). The second is to indicate that, as noted by the Postal Service in its response to OCA/USPS-65, only partial year data is available for FY 2002. The third is to clarify that, as noted by the Postal Service in its response to OCA/USPS-73, the scheduled delivery date under PTS may not necessarily correspond to the guarantee that the customer receives and upon which refund decisions are made.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document in accordance with Section 12 of the Rules of Practice and Procedure.

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June 10, 2005
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RESPONSE OF THE UNITED STATES POSTAL SERVICE
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DFC/USPS-6. For each of the past three years, and for each category or type of Express Mail for which the Postal Service collects data, please provide nationwide data showing:

- (a) The percentage of the time that mail is delivered within the number of days specified by the applicable service standard or delivery guarantee;
- (b) The average number of days to delivery.

RESPONSE:

(a) The following data from Product Tracking System (PTS) data shows service performance success percentages for Express Mail. Please note that the scheduled delivery date under PTS may not necessarily correspond to the guarantee that the customer receives and upon which refund decisions are based. Also, please note that there was a change in the reporting system which resulted in a partial year of data being reported for FY 2002.

Post Office to Post Office	2002	2003	2004
Express Mail - Domestic - Next Day	95%	95%	96%
Express Mail - Domestic - 2 Day	95%	94%	95%
Post Office to Addressee	2002	2003	2004
Express Mail - Domestic - Next Day	93%	94%	95%
Express Mail - Domestic - 2 Day	95%	94%	95%
Custom Design	2002	2003	2004
	On time data not reported		

Note: Custom Design is omitted from this measurement as some are overnight and some are 2-day and the Product Tracking System (PTS) does not distinguish between commitments on Custom Design – it is either on-time or late.

(b) Information on Express Mail performance as reported in the Product Tracking System (PTS) reflects the average time of delivery for Express Mail:

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Post Office to Post Office	2002	2003	2004
Express Mail - Domestic - Next Day	0.87	0.86	0.86
Express Mail - Domestic - 2 Day	1.32	1.36	1.34
Post Office to Addressee	2002	2003	2004
Express Mail - Domestic - Next Day	0.95	0.95	0.94
Express Mail - Domestic - 2 Day	1.46	1.49	1.47
Custom Design	2002	2003	2004
	1.31	1.33	1.58