

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

RESPONSES OF UNITED STATES POSTAL SERVICE
TO INTERROGATORIES OF PITNEY BOWES, INC.
(PBI/USPS-1-6)

The United States Postal Service hereby files its responses to the above-listed interrogatories of Pitney Bowes, Inc., which were filed on May 24, 2005.

Each interrogatory is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

Nan K. McKenzie

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-3089; Fax -5402
June 7, 2005

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
INTERROGATORIES OF PITNEY BOWES, INC.**

PBI/USPS-1. Please list and describe with specificity the mail preparation and addressing requirements for First-Class Mail nonautomation presort letters.

RESPONSE:

The mail preparation standards for nonautomation First-Class Mail letters are found in Domestic Mail Manual (DMM®) 235 and 708. The addressing standards for nonautomation First-Class Mail letters are found in DMM® 202, 233, and 602.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
INTERROGATORIES OF PITNEY BOWES, INC.**

PBI/USPS-2. Please list and describe with specificity the mail preparation and addressing requirements for First-Class Mail automation presort letters.

RESPONSE:

The mail preparation standards for automation First-Class Mail letters are found in Domestic Mail Manual (DMM®) 235 and 708. The addressing standards for automation First-Class Mail are found in DMM® 202, 233 and 602.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
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PBI/USPS-3. Please define and describe with specificity PostalOne!. Include, but do not limit your description to, a discussion of how use affects Postal Service transportation and mail processing operations.

RESPONSE:

Please see the Postal Service's response to MMA/USPS-T21-33, which was redirected from witness Abdirahman.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
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PBI/USPS-4. Please define and describe with specificity the Mail Processing Total Quality Management ("MPTQM") program. Include, but do not limit your description to, a discussion of how the MPTQM program affects Postal Service transportation, mail processing, and delivery operations.

RESPONSE:

This information can be found at the following website: <http://www.usps.com/mptqm/>

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
INTERROGATORIES OF PITNEY BOWES, INC.**

PBI/USPS-5. Please provide all Postal Service analyses, studies, or reports of the extent to which the MPTQM program improves mail quality and reduces Postal Service costs.

RESPONSE:

No such analyses, studies or reports have been conducted or produced.

**RESPONSE OF UNITED STATES POSTAL SERVICE TO
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PBI/USPS-6. How many mailer sites are currently MPTQM-certified?

RESPONSE:

A list of the currently MPTQM-certified List Mailers and Presort Bureaus are available through the website cited in response to PBI/USPS-4.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the Rules of Practice.

Nan K. McKenzie

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