

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES  
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

RESPONSE OF THE UNITED STATES POSTAL SERVICE  
TO INTERROGATORY OF DOUGLAS F. CARLSON  
(DFC/USPS-14)  
(May 26, 2005)

The United States Postal Service hereby provides its institutional response to interrogatory DFC/USPS-14, filed on April 14, 2005.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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Response of the United States Postal Service to  
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**DFC/USPS-14.** For the most-recent fiscal year for which data are available, please provide the percentage of mail bearing a Special Services bar code that received a scan after acceptance but that did not receive a scan indicating a final disposition or delivery. Please provide detailed numbers for each type of scan (e.g., percentage that received a scan indicating arrival at the delivery unit but no final disposition or delivery, percentage that received an en-route scan but no scan indicating a final disposition or delivery, etc.).

**RESPONSE:**

Data are available only for recent 30-day periods. The complex analysis required to respond was run over several days in early May, for the preceding 30-day period. Following are events, volumes, and percentages for mail with a special services barcode that received a scan after acceptance, but did not receive a final disposition or delivery scan. The total number of special services barcoded mailpieces for the 30-day period was 80,993,078. Of this number, 1,236,418 mailpieces or 1.53 percent of the total received a scan after acceptance but had not received a final disposition or delivery scan at the time of the analysis. Some pieces may have received a final disposition scan after the analysis was completed. A breakdown by scan type is provided below.

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SPECIAL SERVICES BARCODED MAIL VOLUME  
RECEIVING A SCAN AFTER ACCEPTANCE BUT  
NOT RECEIVING A FINAL DISPOSITION OR DELIVERY SCAN  
(APRIL 10 THROUGH MAY 10, 2005)

<u>EVENT</u>	<u>VOLUME</u>	<u>PERCENT OF VOLUME</u>
Manifest Acknowledgement (Electronic notification from customer with intent to mail)	33,505	2.71%
Attempted Delivery	491,566	39.76%
Customer Refused Delivery of Mailpiece	7,684	0.62%
Mailpiece Undeliverable As Addressed	32,688	2.64%
Mailpiece Forwarded	32,829	2.66%
Mailpiece Scan Upon Arrival at Destination Unit	430,066	34.78%
Missent (Mistake in sortation and mailpiece sent to incorrect destination unit)	6,219	0.50%
Enroute Scan	44,723	3.62%
Mailpiece Scan at the Pickup Point	7,575	0.61%
Electronic Verification System Scan	3,844	0.31%
Mailpiece Picked Up at Postal Facility By Mail Consolidator/Shipping Partner	95	0.01%
Mailpiece Arrived at Mail Consolidator/Shipping Partner Facility	680	0.05%
Mailpiece Departed Mail Consolidator/Shipping Partner Facility	35	0.00%
Bulk Enroute Scan	144,909	11.72%
TOTAL	1,236,418	