

BEFORE THE  
POSTAL RATE COMMISSION  
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES  
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

RESPONSE OF THE UNITED STATES POSTAL SERVICE  
TO INTERROGATORY OF DOUGLAS F. CARLSON  
(DFC/USPS-6)  
(May 13, 2005)

The United States Postal Service hereby provides its institutional response to interrogatory DFC/USPS-6, filed on April 14, 2005. The responses to DFC/USPS-11, 13, and 14 are forthcoming.

The interrogatory is stated verbatim and is followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

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**DFC/USPS-6.** For each of the past three years, and for each category or type of Express Mail for which the Postal Service collects data, please provide nationwide data showing:

- (a) The percentage of the time that mail is delivered within the number of days specified by the applicable service standard or delivery guarantee;
- (b) The average number of days to delivery.

**RESPONSE:**

(a) The Express Mail data show the following percents of Express Mail was delivered within the number of days specified by the applicable service standard or delivery guarantee:

<b>Post Office to Post Office</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
Express Mail - Domestic - Next Day	95%	95%	96%
Express Mail - Domestic - 2 Day	95%	94%	95%
<b>Post Office to Addressee</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
Express Mail - Domestic - Next Day	93%	94%	95%
Express Mail - Domestic - 2 Day	95%	94%	95%
<b>Custom Design</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
	On time data not reported		

**Note:** Custom Design is omitted from this measurement as some are overnight and some are 2-day and the Product Tracking System (PTS) does not distinguish between commitments on Custom Design – it is either on-time or late.

(b) Information on Express Mail performance as reported in the Product Tracking System (PTS) reflects the average time of delivery for Express Mail:

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<b>Post Office to Post Office</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
Express Mail - Domestic - Next Day	0.87	0.86	0.86
Express Mail - Domestic - 2 Day	1.32	1.36	1.34
<b>Post Office to Addressee</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
Express Mail - Domestic - Next Day	0.95	0.95	0.94
Express Mail - Domestic - 2 Day	1.46	1.49	1.47
<b>Custom Design</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>
	1.31	1.34	2.33