

BEFORE THE
POSTAL RATE COMMISSION
WASHINGTON, D.C. 20268-0001

POSTAL RATE AND FEE CHANGES
PURSUANT TO PUBLIC LAW 108-18

Docket No. R2005-1

INSTITUTIONAL RESPONSE OF UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE
(OCA/USPS-7(d), (i); 8)
(May 13, 2005)

The United States Postal Service hereby provides its institutional responses to the following interrogatories of the Office of the Consumer Advocate: OCA/USPS-7(d), (i), and 8, filed on April 29, 2005. Other parts of interrogatory 7 were the object of an objection filed on May 9, 2005.¹

The interrogatory parts are stated verbatim followed by responses.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Ratemaking

Kenneth N. Hollies

475 L'Enfant Plaza West, S.W.
Washington, D.C. 20260-1137
(202) 268-3083, Fax -3084

¹ The parts of interrogatory OCA/USPS-7 to which the Postal Service objected pertain to presumed noncompliance with periodic reporting requirements of Rule 102. The interrogatories in question suggest that the OCA is unaware of major changes to the systems previously relied upon for ODIS Quarterly Statistics Reports (QSRs) – despite published correspondence describing the changes and a public presentation attended by OCA staff. Workload and management approval processes stemming from the convergence of ODIS and RPW delayed completion of some reports, although the revised QSRs now provide additional information. See Letter of Daniel J. Foucheaux, Jr. to the Hon Steven W. Williams, Secretary, Postal Rate Commission (April 11, 2005), available at www.PRC.gov.

INSTITUTIONAL RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-7. The Postal Service filed Library Reference K-82 consisting of ODIS-RPW reports for the 4 quarters of FY2004 on April 8, 2005, as part of the Docket No. R2005-1 filing.

* * * * *

d. Please provide the date that the ODIS-RPW systems were first merged.

* * * * *

i. Please provide ODIS or ODIS-RPW reports for Quarters 1 and 2 of FY2005. Please provide Quarter 3 and 4 reports for FY2005 immediately after they are prepared. File them as Library References in the current rate case or under the periodic reporting rule.

RESPONSE:

d. The ODIS and RPW systems were merged beginning October 1, 2003, or Postal Service Quarter 1, FY2004. Ratemaking Chief Council Daniel J. Foucheaux, Jr. first notified the Hon. Steven W. Williams, Secretary, Postal Rate Commission, about this change in a letter dated July 17, 2003. Subsequently, Mr. Williams requested a public presentation on the ODIS-RPW merger in a letter dated July 30, 2003. In September 2003, a detailed and well received presentation on the merger in the Commission's hearing room addressed the history and background of ODIS and RPW, the rationale for the merger, changes to respective systems that facilitated the merger, and how the merged system was tested and implemented,

i. Quarterly Statistics Reports for the first and second quarters of FY2005 are attached.

NOTE: Cards cannot be separated from letters except for First-Class Mail.

**TABLE 2-B
FLAT MAIL
PRELIMINARY REVENUE, PIECES, AND WEIGHT BY CLASSES OF MAIL AND SPECIAL SERVICES FOR QUARTER 2
FISCAL YEAR 2005 (Jan. 1, 2005-Mar. 31, 2005) COMPARED WITH THE CORRESPONDING PERIOD OF FISCAL YEAR 2004
(Data in Thousands)**

Service Category	REVENUE				PIECES				WEIGHT			
	Quarter 2		Change		Quarter 2		Change		Quarter 2		Change	
	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	Percent	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	Percent	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	Percent
First-Class Mail:												
Single-Piece Flats	970,691	1,030,236	(59,546)	(5.8)	916,626	969,607	(52,980)	(5.5)	195,202	206,737	(11,536)	(5.6)
Nonautom. Presort Flats	35,085	37,965	(2,880)	(7.6)	46,038	49,460	(3,422)	(6.9)	8,220	8,695	(474)	(5.5)
Automation Presort Flats	119,116	101,392	17,725	17.5	199,246	158,773	40,473	25.5	24,598	22,772	1,826	8.0
Automation Carrier Route Presort Letters	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Single-Piece Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Nonautomation Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Automation Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Automation Carrier Route Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Domestic Mail Fees												
Total First-Class Mail	1,124,892	1,169,593	(44,701)	(3.8)	1,161,910	1,177,840	(15,930)	(1.4)	228,020	238,204	(10,184)	(4.3)
Priority Mail												
Domestic Mail Fees	276,867	276,965	(98)	(0.0)	69,396	69,120	276	0.4	61,474	61,735	(261)	(0.4)
Total Priority Mail	276,867	276,965	(98)	(0.0)	69,396	69,120	276	0.4	61,474	61,735	(261)	(0.4)
Express Mail												
Mailgrams												
Periodicals:												
In-County	15,607	15,737	(131)	(0.8)	166,509	166,802	(292)	(0.2)	53,760	54,750	(990)	(1.8)
Regular	430,542	430,453	89	0.0	1,626,844	1,614,622	12,223	0.8	793,378	785,313	8,065	1.0
Special Nonprofit	77,848	81,321	(3,473)	(4.3)	436,487	462,835	(26,348)	(5.7)	125,467	126,241	(774)	(0.6)
Classroom	5,287	5,101	186	3.6	21,098	21,743	(645)	(3.0)	10,567	10,061	506	5.0
Domestic Mail Fees												
Total Periodical Mail	529,283	532,612	(3,329)	(0.6)	2,250,938	2,266,001	(15,063)	(0.7)	983,172	976,365	6,807	0.7
Standard Mail:												
Regular - Nonautomation Presort	76,394	88,927	(12,533)	(14.1)	209,743	244,770	(35,027)	(14.3)	54,912	61,947	(7,035)	(11.4)
- Automation Presort	842,569	820,097	22,472	2.7	2,823,177	2,766,007	57,170	2.1	714,383	690,549	23,834	3.5
Enhanced Carrier Route	968,788	933,016	35,771	3.8	5,635,402	5,410,222	225,181	4.2	1,137,049	1,079,485	57,564	5.3
Total Regular and ECR	1,887,750	1,842,040	45,710	2.5	8,668,322	8,420,998	247,324	2.9	1,906,344	1,831,981	74,363	4.1
Nonprofit - Nonautomation Presort	14,043	17,075	(3,032)	(17.8)	66,156	80,138	(13,982)	(17.4)	10,460	12,033	(1,574)	(13.1)
- Automation Presort	71,676	68,409	3,267	4.8	409,895	391,904	17,991	4.6	67,190	63,727	3,464	5.4
Nonprofit Enhanced Carrier Route	35,366	34,782	584	1.7	357,163	349,094	8,069	2.3	37,477	35,063	2,414	6.9
Total Nonprofit and Nonprofit ECR	121,085	120,267	819	0.7	833,214	821,136	12,078	1.5	115,127	110,823	4,304	3.9
Domestic Mail Fees												
Total Standard Mail	2,008,836	1,962,307	46,529	2.4	9,501,536	9,242,134	259,402	2.8	2,021,471	1,942,804	78,666	4.0
Package Services:												
Parcel Post	2,651	3,570	(919)	(25.8)	777	1,073	(296)	(27.6)	886	2,080	(1,193)	(57.4)
Bound Printed Matter	58,064	55,213	2,851	5.2	61,586	56,346	5,240	9.3	85,200	81,003	4,197	5.2
Media Mail	10,771	12,350	(1,579)	(12.8)	6,969	7,890	(920)	(11.7)	5,794	6,823	(1,029)	(15.1)
Library Mail	1,063	1,537	(474)	(30.8)	735	996	(261)	(26.2)	564	900	(335)	(37.3)
Domestic Mail Fees												
Total Package Services	72,549	72,669	(120)	(0.2)	70,068	66,305	3,763	5.7	92,445	90,806	1,639	1.8
Total Domestic Mail	4,012,427	4,014,146	(1,719)	(0.0)	13,053,849	12,821,401	232,448	1.8	3,386,582	3,309,914	76,667	2.3
U.S. Postal Service Mail	0	0	0	0.0	16,133	17,744	(1,611)	(9.1)	2,981	3,631	(649)	(17.9)
Free Mail for the Blind	0	0	0	0.0	2,522	2,925	(402)	(13.8)	519	549	(30)	(5.4)

NOTE: Cards cannot be separated from letters except for First-Class Mail.

**TABLE 2-C
PARCEL MAIL
PRELIMINARY REVENUE, PIECES, AND WEIGHT BY CLASSES OF MAIL AND SPECIAL SERVICES FOR QUARTER 2
FISCAL YEAR 2005 (Jan. 1, 2005-Mar. 31, 2005) COMPARED WITH THE CORRESPONDING PERIOD OF FISCAL YEAR 2004
(Data in Thousands)**

Service Category	REVENUE				PIECES				WEIGHT			
	Quarter 2		Change		Quarter 2		Change		Quarter 2		Change	
	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	FY 2005 over FY 2004 Percent	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	FY 2005 over FY 2004 Percent	FY 2005	FY 2004	FY 2005 over FY 2004 Amount	FY 2005 over FY 2004 Percent
First-Class Mail:												
Single-Piece Parcels	176,082	181,766	(5,684)	(3.1)	124,333	122,947	1,386	1.1	40,000	41,338	(1,339)	(3.2)
Nonautom. Presort Parcels	1,281	1,211	69	5.7	2,015	1,583	432	27.3	253	261	(8)	(3.0)
Automation Presort Letters and Flats	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Automation Carrier Route Presort Letters	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Single-Piece Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Nonautomation Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Automation Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Automation Carrier Route Presort Cards	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Domestic Mail Fees												
Total First-Class Mail	177,362	182,977	(5,614)	(3.1)	126,348	124,529	1,818	1.5	40,253	41,599	(1,347)	(3.2)
Priority Mail												
Domestic Mail Fees	834,240	800,073	34,168	4.3	144,445	139,406	5,039	3.6	346,133	333,195	12,937	3.9
Total Priority Mail	834,240	800,073	34,168	4.3	144,445	139,406	5,039	3.6	346,133	333,195	12,937	3.9
Express Mail												
Mailgrams												
Periodicals:												
In-County	4	2	2	99.4	16	8	7	85.4	18	8	10	125.4
Regular	234	161	73	45.0	332	237	95	40.2	604	347	257	74.1
Special Nonprofit	276	307	(30)	(9.9)	82	124	(43)	(34.3)	1,406	1,503	(97)	(6.4)
Classroom	11	4	8	213.2	25	6	19	323.1	22	11	11	108.1
Domestic Mail Fees												
Total Periodical Mail	525	474	52	11.0	455	376	79	21.1	2,050	1,868	182	9.7
Standard Mail:												
Regular - Nonautomation Presort	106,983	107,355	(372)	(0.3)	145,634	144,733	901	0.6	79,985	80,759	(774)	(1.0)
- Automation Presort	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Enhanced Carrier Route	57	65	(8)	(12.7)	103	142	(39)	(27.7)	51	37	14	37.8
Total Regular and ECR	107,040	107,420	(380)	(0.4)	145,736	144,875	861	0.6	80,036	80,796	(760)	(0.9)
Nonprofit - Nonautomation Presort	3,078	1,932	1,146	59.3	4,924	3,333	1,592	47.8	2,581	1,432	1,149	80.2
- Automation Presort	0	0	0	0.0	0	0	0	0.0	0	0	0	0.0
Nonprofit Enhanced Carrier Route	8	6	2	41.3	23	15	8	50.2	8	7	0	3.6
Total Nonprofit and Nonprofit ECR	3,086	1,938	1,148	59.2	4,947	3,348	1,599	47.8	2,589	1,440	1,149	79.8
Domestic Mail Fees												
Total Standard Mail	110,126	109,358	768	0.7	150,683	148,223	2,461	1.7	82,625	82,236	389	0.5
Package Services:												
Parcel Post	300,279	292,784	7,495	2.6	93,639	86,145	7,495	8.7	457,204	442,291	14,912	3.4
Bound Printed Matter	96,604	98,060	(1,456)	(1.5)	83,291	83,012	279	0.3	265,903	256,548	9,355	3.6
Media Mail	74,434	78,071	(3,637)	(4.7)	38,370	40,540	(2,171)	(5.4)	81,107	85,017	(3,910)	(4.6)
Library Mail	5,769	5,867	(98)	(1.7)	2,886	3,040	(155)	(5.1)	6,403	6,091	311	5.1
Domestic Mail Fees												
Total Package Services	477,086	474,782	2,304	0.5	218,186	212,738	5,448	2.6	810,616	789,948	20,669	2.6
Total Domestic Mail												
	1,599,339	1,567,662	31,677	2.0	640,116	625,271	14,845	2.4	1,281,677	1,248,847	32,830	2.6
U.S. Postal Service Mail												
Free Mail for the Blind	0	0	0	0.0	5,015	4,499	516	11.5	20,814	20,801	12	0.1
	0	0	0	0.0	10,903	11,012	(110)	(1.0)	7,369	7,492	(124)	(1.7)

NOTE: Cards cannot be separated from letters except for First-Class Mail.

**TABLE 3-A
RPW REVENUE FOR SECOND QUARTER FY 2005 -- BY INDICIA -- IN THOUSANDS**

***** CLASS/SUBCLASS *****	STAMP REVENUE	METER REVENUE	PVI REVENUE	PERMIT REVENUE	TOTAL REVENUE
FIRST-CLASS MAIL					
SINGLE PIECE LETTERS FLATS AND PARCELS	2,278,369	2,155,077	140,288	284,962	4,858,696
NONAUTO PRESORT LETTERS, FLATS AND PARC	2,871	110,079	0	87,828	200,779
AUTOMATION PRESORT LETTERS AND FLATS	58,623	1,616,719	0	1,909,792	3,585,134
AUTOMATION CARRIER ROUTE LETTERS	596	10,000	0	37,426	48,022
SINGLE-PIECE CARDS	83,179	40,821	13	25,686	149,699
NONAUTOMATION PRESORT CARDS	133	370	0	20,443	20,946
AUTOMATION PRESORT CARDS	3,962	793	0	110,388	115,143
AUTOMATION CARRIER ROUTE PRESORT CARDS	40	15	0	3,521	3,576
TOTAL FIRST-CLASS MAIL	2,427,773	3,933,873	140,302	2,480,046	8,981,994
PRIORITY MAIL	58,156	448,280	453,938	169,114	1,129,488
PERIODICALS	0	0	0	536,222	536,222
STANDARD MAIL					
REGULAR - NONAUTOMATION PRESORT	6,140	13,812	0	273,087	293,039
REGULAR - AUTOMATION PRESORT	94,412	162,077	0	2,337,727	2,594,217
REGULAR - ENHANCED CARRIER ROUTE	9,265	7,152	0	1,212,390	1,228,807
NONPROFIT - NONAUTO PRESORT	3,450	4,118	0	65,813	73,381
NONPROFIT - AUTOMATION PRESORT	45,523	34,214	0	232,976	312,714
NONPROFIT - ENHANCED CARRIER RT	651	432	0	61,163	62,246
TOTAL STANDARD MAIL	159,442	221,805	0	4,183,156	4,564,404
PACKAGE SERVICES					
PARCEL POST	3,486	37,335	109,739	152,644	303,203
BOUND PRINTED MATTER	579	8,719	2,186	143,233	154,717
MEDIA MAIL	3,671	27,095	29,069	25,603	85,439
LIBRARY MAIL	255	5,002	562	1,022	6,840
TOTAL PACKAGE SERVICES	7,991	78,151	141,556	322,502	550,200
TOTAL ALL CATEGORIES	2,653,362	4,682,109	735,796	7,691,040	15,762,307

**TABLE 3-B
RPW VOLUME FOR SECOND QUARTER FY 2005 -- BY INDICIA -- IN THOUSANDS**

***** CLASS/SUBCLASS *****	STAMP VOLUME	METER VOLUME	PVI VOLUME	PERMIT VOLUME	TOTAL VOLUME
FIRST-CLASS MAIL					
SINGLE PIECE LETTERS FLATS AND PARCELS	5,742,087	4,259,618	129,017	533,533	10,664,254
NONAUTO PRESORT LETTERS, FLATS AND PARC	7,014	261,461	0	228,298	496,773
AUTOMATION PRESORT LETTERS AND FLATS	189,781	5,542,314	0	6,208,529	11,940,624
AUTOMATION CARRIER ROUTE LETTERS	2,132	36,107	0	131,732	169,970
SINGLE-PIECE CARDS	344,944	171,082	54	114,414	630,494
NONAUTOMATION PRESORT CARDS	628	1,743	0	96,706	99,077
AUTOMATION PRESORT CARDS	21,982	4,356	0	607,996	634,335
AUTOMATION CARRIER ROUTE PRESORT CARDS	234	87	0	20,775	21,096
TOTAL FIRST-CLASS MAIL	6,308,802	10,276,768	129,071	7,941,983	24,656,624
PRIORITY MAIL	13,905	93,208	80,536	31,170	218,819
PERIODICALS	0	0	0	2,290,485	2,290,485
STANDARD MAIL					
REGULAR - NONAUTOMATION PRESORT	23,010	48,661	0	718,457	790,128
REGULAR - AUTOMATION PRESORT	498,067	864,924	0	11,067,302	12,430,293
REGULAR - ENHANCED CARRIER ROUTE	64,329	46,670	0	7,339,527	7,450,526
NONPROFIT - NONAUTO PRESORT	21,562	25,563	0	400,510	447,636
NONPROFIT - AUTOMATION PRESORT	377,446	282,411	0	1,844,450	2,504,306
NONPROFIT - ENHANCED CARRIER RT	6,827	4,241	0	693,495	704,564
TOTAL STANDARD MAIL	991,241	1,272,470	0	22,063,741	24,327,452
PACKAGE SERVICES					
PARCEL POST	740	6,701	16,945	70,031	94,417
BOUND PRINTED MATTER	284	4,194	935	139,464	144,877
MEDIA MAIL	2,096	14,429	14,159	14,656	45,339
LIBRARY MAIL	139	2,730	268	483	3,620
TOTAL PACKAGE SERVICES	3,260	28,054	32,306	224,633	288,253
TOTAL ALL CATEGORIES	7,317,207	11,670,500	241,913	32,552,012	51,781,633

**TABLE 3-C
RPW WEIGHT FOR SECOND QUARTER FY 2005 -- BY INDICIA -- IN THOUSANDS**

***** CLASS/SUBCLASS *****	STAMP WEIGHT	METER WEIGHT	PVI WEIGHT	PERMIT WEIGHT
FIRST-CLASS MAIL				
SINGLE PIECE LETTERS FLATS AND PARCELS	167,570	275,280	28,997	41,551
NONAUTO PRESORT LETTERS, FLATS AND PARC	362	15,869	0	10,853
AUTOMATION PRESORT LETTERS AND FLATS	7,973	204,671	0	309,268
AUTOMATION CARRIER ROUTE LETTERS	84	1,418	0	5,682
SINGLE-PIECE CARDS	2,156	1,069	0	888
NONAUTOMATION PRESORT CARDS	14	49	0	761
AUTOMATION PRESORT CARDS	327	125	0	6,518
AUTOMATION CARRIER ROUTE PRESORT CARDS	11	1	0	187
TOTAL FIRST-CLASS MAIL	178,496	498,483	28,998	375,708
PRIORITY MAIL	14,177	154,563	173,113	66,278
PERIODICALS	0	0	0	987,815
STANDARD MAIL				
REGULAR - NONAUTOMATION PRESORT	1,468	4,225	0	148,949
REGULAR - AUTOMATION PRESORT	24,498	38,663	0	1,098,063
REGULAR - ENHANCED CARRIER ROUTE	2,718	1,918	0	1,222,402
NONPROFIT - NONAUTO PRESORT	1,208	1,425	0	25,880
NONPROFIT - AUTOMATION PRESORT	22,165	13,851	0	139,019
NONPROFIT - ENHANCED CARRIER RT	395	324	0	50,646
TOTAL STANDARD MAIL	52,451	60,406	0	2,684,960
PACKAGE SERVICES				
PARCEL POST	2,261	27,413	78,104	350,311
BOUND PRINTED MATTER	388	9,005	2,539	339,171
MEDIA MAIL	2,524	23,587	28,653	32,137
LIBRARY MAIL	213	4,729	626	1,399
TOTAL PACKAGE SERVICES	5,387	64,734	109,922	723,019
TOTAL ALL CATEGORIES	250,511	778,187	312,033	4,837,780

TOTAL WEIGHT

513,398
27,084
521,911
7,185
4,114
824
6,970
199
1,081,685

408,131

987,815

154,642
1,161,224
1,227,039
28,513
175,035
51,364
2,797,817

458,090
351,103
86,901
6,967
903,061

6,178,510

TABLE 4
PERCENTAGE OF MAIL DELIVERED WITHIN SPECIFIED NUMBER OF DAYS FOR STAMP AND METER MAIL
KNOWN POSTMARK DATE
 QUARTER 2 FY-2005

GROUP	AVG DAYS TO	1 DAY	2 DAYS	3 DAYS	4 DAYS	5 DAYS	6 DAYS	7 DAYS	8 DAYS	9 DAYS	10 DAYS
	DELIVERY										
All First-class Single Piece	1.8	55.2	81.2	94.2	97.2	98.5	99.1	99.4	99.6	99.7	99.8
Letters	1.7	56.3	82.4	95.1	97.7	98.8	99.3	99.5	99.7	99.8	99.8
Cards	1.6	70.2	86.6	94.5	97.2	98.4	98.9	99.2	99.5	99.6	99.7
Flats	2.3	37.7	67.4	85.8	93.0	96.2	97.8	98.6	99.0	99.4	99.5
Parcels/IPPS	2.8	22.1	55.0	76.8	87.9	93.4	96.2	97.7	98.6	99.1	99.3
All First-class Presort/Auto	2.4	23.6	60.6	85.3	94.2	97.4	98.7	99.2	99.5	99.7	99.8
Letters	2.4	23.7	60.8	85.5	94.3	97.4	98.7	99.3	99.5	99.7	99.8
Cards	2.3	33.2	59.1	92.2	95.9	97.8	98.3	98.9	99.2	99.8	99.9
Flats	2.8	16.5	47.7	75.7	88.5	94.4	96.9	98.3	99.0	99.4	99.6
Parcels/IPPS	2.7	20.3	53.2	82.1	89.5	95.8	97.7	97.9	99.3	99.8	99.8
All First-class Combined	2.0	43.8	73.7	91.0	96.1	98.1	99.0	99.3	99.6	99.7	99.8
Letters	2.0	43.6	74.0	91.3	96.3	98.3	99.1	99.4	99.6	99.8	99.8
Cards	1.6	69.1	85.8	94.4	97.1	98.4	98.9	99.2	99.5	99.6	99.7
Flats	2.3	35.3	65.2	84.6	92.5	96.0	97.7	98.5	99.0	99.4	99.5
Parcels/IPPS	2.8	22.1	55.0	77.0	88.0	93.5	96.3	97.7	98.6	99.1	99.3
All Priority	2.1	24.3	78.8	92.1	96.3	98.0	98.8	99.3	99.5	99.7	99.8
Identified	2.1	21.3	79.5	92.9	96.9	98.4	99.1	99.4	99.6	99.7	99.8
Nonidentified	2.2	38.4	75.7	88.3	93.6	96.2	97.7	98.6	99.1	99.3	99.5
All Package Services	4.9	8.5	23.7	38.2	53.8	67.0	76.6	82.9	88.4	92.3	94.5
Parcel Post	4.7	8.5	24.7	39.3	56.3	69.8	79.2	85.2	90.5	93.7	95.6
Bound Printed Matter	4.3	15.8	39.3	53.9	64.9	75.3	80.9	84.6	89.2	92.6	95.1
Media Mail	5.3	6.3	18.9	33.0	48.6	62.4	73.1	80.3	86.3	91.0	93.4
Library	4.0	17.7	40.1	56.6	69.3	78.0	85.0	89.2	92.0	94.6	96.1

TABLE 5

**INTRA-PDC AND INTER-PDC VOLUME AND AVERAGE DAYS TO DELIVERY BY MAIL CLASS FOR STAMP AND METER MAIL
INCLUDES MAIL WITH KNOWN POSTAGE DATE AND ORIGIN
QUARTER 2 FY-2004**

CLASS OF MAIL	% INTRA-PDC VOLUME	INTRA-PDC AVG DELIVERY DAYS	% INTER-PDC VOLUME	INTER-PDC AVG DELIVERY DAYS
FIRST-CLASS SINGLE PIECE	39.9	1.1	60.1	2.2
FIRST-CLASS PRESORT/AUTO	15.8	1.3	84.2	2.6
ALL FIRST-CLASS MAIL	31.3	1.2	68.7	2.4
PRIORITY	11.8	1.3	88.2	2.3
PARCEL POST SINGLE PIECE	10.0	2.2	90.0	5.0
BOUND PRINTED MATTER	19.8	2.2	80.2	4.8
MEDIA MAIL	7.4	2.4	92.6	5.5
LIBRARY RATE	19.9	2.0	80.1	4.4

TABLE 6
FIRST-CLASS SINGLE PIECE SERVICE COMMITMENT ACHIEVEMENT SERVICE STAMPED MAIL
STAMPED MAIL

	EACH AREA AS -----	ORIGIN -----	EACH AREA AS -----	DESTINATION -----	-----
PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----
NEW YORK METRO	97	96	89	97	86
NORTHEAST AREA	97	94	88	97	82
EASTERN AREA	96	93	90	96	91
WESTERN AREA	96	92	88	96	88
PACIFIC AREA	96	93	86	96	90
SOUTHWEST AREA	96	93	91	96	90
SOUTHEAST AREA	96	93	91	96	89
GREAT LAKES	96	92	91	96	92
CAPITAL METRO	97	94	95	97	88
NATIONAL	96	93	89	96	89

TABLE 7
FIRST-CLASS SINGLE PIECE SERVICE COMMITMENT ACHIEVEMENT SERVICE METERED MAIL
METERED MAIL

	EACH AREA AS ----- -----	ORIGIN ----- -----	EACH AREA AS ----- -----	DESTINATION ----- -----	----- -----
----- PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----
NEW YORK METRO	84	79	68	84	75
NORTHEAST AREA	87	85	74	87	70
EASTERN AREA	84	79	76	84	77
WESTERN AREA	88	85	76	88	77
PACIFIC AREA	85	82	73	85	74
SOUTHWEST AREA	85	83	76	85	73
SOUTHEAST AREA	83	79	78	83	74
GREAT LAKES	86	83	77	85	80
CAPITAL METRO	81	79	81	81	75
NATIONAL	85	81	75	85	75

**TABLE 8
FIRST-CLASS SINGLE PIECE SERVICE COMMITMENT ACHIEVEMENT SERVICE
STAMPED AND METERED MAIL**

	EACH AREA AS ----- PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	EACH AREA AS ----- PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	ORIGIN ----- PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----	EACH AREA AS ----- PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	DESTINATION ----- PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	----- PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----
NEW YORK METRO	90	88	78	90	89	81
NORTHEAST AREA	92	90	81	92	89	76
EASTERN AREA	91	87	84	91	88	86
WESTERN AREA	93	89	83	93	88	83
PACIFIC AREA	91	89	81	91	89	84
SOUTHWEST AREA	91	88	85	92	88	83
SOUTHEAST AREA	90	87	86	90	87	82
GREAT LAKES	91	88	86	91	88	86
CAPITAL METRO	90	87	88	90	85	82
NATIONAL	91	88	83	91	88	83

**TABLE 9
FIRST-CLASS SINGLE PIECE SERVICE COMMITMENT ACHIEVEMENT SERVICE
METERED MAIL**

	EACH AREA AS ----- -----	ORIGIN ----- -----	EACH AREA AS ----- -----	DESTINATION ----- -----	----- -----
PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN OVERNIGHT COMMITMENT -----	PERCENT DELIVERED WITHIN TWO-DAY COMMITMENT -----	PERCENT DELIVERED WITHIN THREE-DAY COMMITMENT -----
NEW YORK METRO	62	64	58	62	71
NORTHEAST AREA	82	78	69	81	65
EASTERN AREA	66	74	73	66	71
WESTERN AREA	85	85	73	85	72
PACIFIC AREA	76	76	61	76	72
SOUTHWEST AREA	82	84	73	82	71
SOUTHEAST AREA	77	83	80	77	70
GREAT LAKES	69	72	72	70	75
CAPITAL METRO	70	74	76	69	74
NATIONAL	75	76	71	75	71

INSTITUTIONAL RESPONSE OF THE UNITED STATES POSTAL SERVICE
TO INTERROGATORY OF THE OFFICE OF THE CONSUMER ADVOCATE

OCA/USPS-8. Please confirm that Christensen Associates has performed a study on UAA mail and address quality that was to be completed by the end of 2004. If this statement is not confirmed, then please supply the information needed to make the statement correct.

- a. Please provide any information generated by this study (even if only preliminary) on the costs to the Postal Service of defective addresses on mail.
- b. Please provide any information generated by this study (even if only preliminary) on the costs to the Postal Service of mail that is undeliverable as addressed because the addressee has moved.

RESPONSE:

Confirmed. Although the data collection phase has been completed, the raw data have not been reviewed, confirmed for accuracy, or otherwise analyzed, so the requested cost information is not yet available.